



## [CA-49410] Allow Users to Authorize Multiple Transportation Types for Overlapping Periods

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Kapil Santosh</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Kapil Santosh</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>274</b>
Reporter:	<b>Pravin Patil [X]</b>	Regulation Reference:		Created:	<b>01/19/2018 11:45 AM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:		Outreach Required:	<b>No</b>
Consortium Contact:	<b>Lien Phan</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Welfare to Work/ WPR]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-50300</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

GAIN/REP/Cal-Learn participants may receive payments for public transportation, mileage, or alternative methods of transportation to attend their WtW or employment activity. Payments are based on actual costs. If round trip from participant's home to the WtW activity exceeds two hours and the participant has access to a private vehicle, he/she is eligible for mileage. If public transportation is not accessible/available and the participant does not have access to a private vehicle, he/she is eligible for alternative methods of transportation to attend his/her WtW and/or employment activity.

Currently, LRS doesn't allow user to authorize multiple transportation types for overlapping periods.

#### Request:

Staff are not able to authorize additional transportation when needed unless they select #Other# transportation type. This results in incorrect reporting information and Program staff are unable to identify what the issuance is for when reviewing cases. Participants also receive a NOA that shows #other# which is misleading information.

**Recommendation:**

Modify LRS to allow staff to authorize additional transportation payments under the same transportation type or different transportation type for a period in which transportation has already been authorized. This applies to all transportation types.

For example, a participant was advanced mileage payment for December 1-31 to attend her Vocational Training activity. However, on December 20th the participant reported a new employment that started on December 12th. The worker should be allowed to authorize additional transportation whether it be a bus pass or additional mileage for the participant to attend her employment activity. If mileage, the mileage rate should be calculated using the mileage already issued to the participant for that month. This means that if the participant was issued a mileage payment for a total of 450 miles for December but now she will be driving an additional 100 miles, the additional 100 miles should be calculated as follows:

##### 50 miles at Tier 1 rate and  
##### 50 miles at Tier 2 rate

The participant drove a total of 550 miles in the month and per Transportation policy, the first 500 miles per month, per participant are calculated using Tier 1 rate. Miles exceeding 500 miles per month, per participant are calculated using Tier 2 rate.

Staff must be able to properly select the correct transportation type on LRS for each payment so that participants are notified accordingly via the NA 820, Transportation Approval NOA.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 274**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	226
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	48	Tech Arch :	0	Tech Ops :	0
Training :	0				



## [CA-204582] Add Edit Functionality to a Service Arrangement (42700)

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jyothirmayi Chavata</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Jyothirmayi Chavata</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>222</b>
Reporter:	<b>Jose Sepulveda</b>	Regulation Reference:		Created:	<b>09/07/2018 02:57 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:		Outreach Required:	<b>No</b>
Consortium Contact:	<b>Lien Phan</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Welfare to Work/ WPR]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-391</b>
<b>Non-Committee Review: Expedite Approval: Current Design:</b>	<p>The Service Arrangement Detail allows users to create a service arrangement for a requested supportive service need. When the user tries to edit a service arrangement, the only editable fields are 'Status', 'Status Reason', and 'Status Date'. If the information in the other fields are incorrect, the user will need to remove the service arrangement and create a new one.</p> <p>Drop-down options for Aid codes for REP/WT RCA/former RCA participants does not default to the appropriate Aid code when the user creates a Service Arrangement for transportation and ancillaries. However, the Aid Code is auto-populated for all CalWORKs GAIN/REP/WT participants.</p>				
<b>Request:</b>	<ol style="list-style-type: none"> <li>When the user edits a service arrangement, only certain fields are editable. If the user enters the information incorrectly, they have to remove the service arrangement and start over again. The fields on the Service Arrangement Detail page should be editable to allow changes to the service arrangement</li> <li>Auto-populate the correct Aid Code for REP/WT Service arrangements for RCA/former RCA participants when the user creates a Service Arrangement for transportation and ancillaries.</li> </ol>				

- Recommendation:**
1. Update the Service Arrangement Detail page to be editable by the users if there is no Payment Request or Valuable Request created for that Service Arrangement.
  2. Auto-populate the correct Aid Code for REP/WT Service arrangements for RCA/former RCA participants when the user creates a Service Arrangement for transportation and ancillaries.
  3. Add a new Generate Form button to the Service Arrangement Detail page. The button will be displayed in view mode and when the need category is 'Transportation', 'Ancillary – Education', 'Ancillary – Work Related', or 'Homeless Assistance' or the need category is 'Other Supportive Services' and the need type is 'Diaper Allowance'. When the button clicked, generate and pre-populate the following forms below:
    - a. Generate the NA 820 form when the need category is 'Transportation' and the service arrangement has the status of 'Approved'.
    - b. Generate the NA 821 form when the need category is 'Transportation' and the service arrangement has a status of 'Discontinued'.
    - c. Generate the NA 823 form when the need category is 'Ancillary – Education' or 'Ancillary – Work Related' or the need category is 'Other Supportive Services' and the need type is 'Diaper Allowance' and the service arrangement has a status of 'Approved'.  
Update the population logic for the NA 823 to populate the 'Item' field with service type description from the service arrangement.
    - d. Generate the NA 117 form when the category is 'Homeless Assistance' and the service arrangement has the status of 'Approved'.

**Outreach** CIV-391 will implement the same functionality and will be part of the 19.07 release.

**Description:**  
**Migration Impact**  
**Description:**  
**Migration Impact**  
**Analysis:**  
**Alternative**  
**Procedure**  
**Description:**  
**Operational Impact:**

**Estimate: 222**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	105	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	66
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	36	Tech Arch :	0	Tech Ops :	0
Training :	0				



## [CA-208988] Add functionality for Housing Support Program

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Robert Untalan</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>500</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>xx-xxx</b>	Created:	<b>06/18/2019 09:07 AM</b>
Status:	<b>New</b>	Impact Analysis:		Outreach Required:	
Consortium Contact:		Training Impacted:		Funding Source:	
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-208109; CIV-104367</b>
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Housing Support Program (HSP) Issuing Support for over income and alternative system Supportive Services for close programs. Families are either				
<b>Request:</b>	<p>Create an HSP in C-IV, by having its own program we can issue supportive services more efficient, timely and it is less of a workload for different parts of the County. We will then be able to run our reports needed for HSP in CIV.</p> <p>Service Arrangement page – we need to tie the HSP to service arrangements in order to pay for any type of services. Currently we have to send request to auditors office for payment. This is creating a big workload for different areas of the County. Once CW is discontinued for an ICT or for over income and they are timed out, we are unable to pay for services in C-IV.</p>				
<b>Recommendation:</b>					
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>					
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>500</b>				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	50
Imaging :	0	IVR/CC :	0	Online :	450
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-209221] Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Greg Deogracia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>120</b>
Reporter:	<b>Justin Dobbs</b>	Regulation Reference:		Created:	<b>06/28/2019 09:05 AM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:		Outreach Required:	
Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[State/Fiscal Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-102606, CIV-104015, CA-208814</b>

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:**

I Service Payment/Valuable Detail Claiming reports (Daily and Monthly for the different data elements, however, the report does not include a

The current Integrate , the report does not include the state PIN an , does not include EBT ) includes

**Request:**

- a) The addition of a transaction total would improve the report for county use in identifying transaction irregularities without reference to multiple areas.
- b) For claiming on the CEC, the counties use the state PINS. The reports include a pay code and fund code that the workers use to decrypt the state PINS that will be used. The pay code and fund code are not used for anything besides decrypting into the state PINS.
- c) Include EBT expungements in both the Daily and Monthly Integrated Service Payment/Valuable Detail Claiming Report

**Recommendation:**

- a) Add an additional column with the "Transaction Total" or "row total".
- b) Add a new column for State PINS.
- c) Include EBT expungements in the reports.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

CIV-102606 will make the same changes to the C-IV System

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** **120**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	120
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0



Training :

0

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