

## [CIV-391] Add Edit Functionality to a Service Arrangement

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jyothirmayi Chavata</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Jyothirmayi Chavata</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>454</b>
Reporter:	<b>Sean W. Swift</b>	Regulation Reference:		Created:	<b>12/29/2017 02:23 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:		Outreach Required:	<b>No</b>
Consortium Contact:	<b>Joel M. Acevedo</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Welfare to Work/ WPR]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-204582</b>

**Non-Committee  
Review:  
Expedite Approval:  
Current Design:**

The Service Arrangement Detail allows users to create a service arrangement for a requested supportive service need. When the user tries to edit a service arrangement, the only editable fields are 'Status', 'Status Reason', and 'Status Date'. If the information in the other fields are incorrect, the user will need to remove the service arrangement and create a new one.

Drop-down options for Aid codes for REP/WT RCA/former RCA participants does not default to the appropriate Aid code when the user creates a Service Arrangement for transportation and ancillaries. However, the Aid Code is auto-populated for all CaWORKs GAIN/REP/WT participants.

**Request:**

- When the user edits a service arrangement, only certain fields are editable. If the user enters the information incorrectly, they have to remove the service arrangement and start over again. The fields on the Service Arrangement Detail page should be editable to allow changes to the service arrangement
- Auto-populate the correct Aid Code for REP/WT Service arrangements for RCA/former RCA participants when the user creates a Service Arrangement for transportation and ancillaries.

**Recommendation:**

- Update the Service Arrangement Detail page to be editable by the users if there is no Payment Request or Valuable Request created for that Service Arrangement.
- Auto-populate the correct Aid Code for REP/WT Service arrangements for RCA/former RCA participants when the user creates a Service Arrangement for transportation and ancillaries.
- Add a new Generate Form button to the Service Arrangement Detail page. The button will be displayed in view mode and when the need category is 'Transportation', 'Ancillary – Education', 'Ancillary – Work Related', or 'Homeless Assistance' or the need category is 'Other Supportive Services' and the need type is 'Diaper Allowance'. When the button clicked, generate and pre-populate the following forms below:
  - Generate the NA 820 form when the need category is 'Transportation' and the service arrangement has the status of 'Approved'.
  - Generate the NA 821 form when the need category is 'Transportation' and the service arrangement has a status of 'Discontinued'.
  - Generate the NA 823 form when the need category is 'Ancillary – Education' or 'Ancillary – Work Related' or the need category is 'Other Supportive Services' and the need type is 'Diaper Allowance' and the service arrangement has a status of 'Approved'.
  - Generate the NA 117 form when the category is 'Homeless Assistance' and the service arrangement has the status of 'Approved'.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

CA-204582 will implement the same functionality and will be part of the 20.01 release.

**Migration Impact**

**Analysis:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**454**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	107	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	265
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	82	Tech Arch :	0	Tech Ops :	0
Training :	0				

## [CIV-102606] Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Greg Deogracia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>120</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>11/01/2018 02:42 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:		Outreach Required:	
Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[State/Fiscal Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-209221 CA-208814 CIV-104015</b>

**Non-Committee Review:**  
**Expedite Approval:**  
**Current Design:**

**Request:**

I Service Payment/Valuable Detail Claiming reports (Daily and Monthly for the different data elements, however, the report does not include a the report does not include the state PIN and does not include EBT e) includes

The current Integrate the report does not include the state PIN and does not include EBT e) includes

a) The addition of a transaction total would improve the report for county use in identifying transaction irregularities without reference to multiple areas.

b) For claiming on the CEC, the counties use the state PINS. The reports include a pay code and fund code that the workers use to decrypt the state PINS that will be used. The pay code and fund code are not used for anything besides decrypting into the state PINS.

c) Include EBT expungements in both the Daily and Monthly Integrated Service Payment/Valuable Detail Claiming Report

**Recommendation:**

- Add an additional column with the "Transaction Total" or "row total".
- Add a new column for State PINS.
- Include EBT expungements in the reports.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 120**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	120
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



### [CIV-104264] Update FIS Password for EBT system 2020

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Deron Schab</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>06/05/2019 09:04 AM</b>
Status:	<b>New</b>	Impact Analysis:		Outreach Required:	
Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b>					
<b>Current Design:</b>					
The EBT (Electronic Benefit Transfer) system password for FIS (Fidelity Information System) for the CalACES-North project site will expire on 05/20/2020.					
<b>Request:</b> Update the EBT FIS password for the CalACES-North project site.					
<b>Recommendation:</b> Update the EBT FIS password for the CalACES-North project site prior to the May 20, 2020 expiration date.					
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b> This is specific to the C-IV FTP process					
<b>Migration Impact Analysis:</b> No Impact					
<b>Alternative Procedure Description:</b> None					
<b>Operational Impact Estimate:</b> <b>0</b>					
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

### [CIV-104367] Add functionality for Housing Support Program



Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Robert Untalan</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Robert Untalan</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>500</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>xx-xxxx</b>	Created:	<b>06/18/2019 09:18 AM</b>
Status:	<b>New</b>	Impact Analysis:		Outreach Required:	
Consortium Contact:		Training Impacted:		Funding Source:	
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-208988</b>

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

Housing Support Program (HSP) Issuing Support for over income and alternative system Supportive Services for clo programs. Families are either used CalWORKs cases. does not allow payments

**Request:**

Create an HSP in C-IV, by having its own program we can issue supportive services more efficient, timely and it is less of a workload for different parts of the County. We will then be able to run our reports needed for HSP in CIV.

Service Arrangement page – we need to tie the HSP to service arrangements in order to pay for any type of services. Currently we have to send request to auditors office for payment. This is creating a big workload for different areas of the County. Once CW is discontinued for an ICT or for over income and they are timed out, we are unable to pay for services in C-IV.

**Recommendation:**

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** **500**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	50
Imaging :	0	IVR/CC :	0	Online :	450
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				