

CalSAWS

California Statewide Automated Welfare System

Design Document

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Add Functionality to Manage Conditionally Eligible
Status in MAGI Determinations

CalSAWS	DOCUMENT APPROVAL HISTORY	
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08/20/2019	0.1	Added Overview, Request, Current Design	Rajan V
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1 OVERVIEW

Update The Systems to provide a means of tracking and managing cases where Conditionally Eligibility status is received in Modified Adjusted Gross Income (MAGI) Determinations.

1.1 Current Design

CalHEERS may determine a person Conditionally Eligible to MAGI Medi-Cal when a verification is missing. This status can be valid for up to three months depending on the type of missing verification. After that, the status should no longer be considered valid. Since CalHEERS does not manage the expiration of the Conditionally Eligible status, CalHEERS nor The Systems are programmed to automatically reevaluate the individual after the Conditionally Eligible period and it is up to the County Eligibility Worker (CEW) to manage. The CEW is expected to request a new MAGI Determination to reevaluate the person when the verification is received or after the reasonable opportunity period expires to update the MAGI Medi-Cal eligibility to either Eligible (without condition) or Ineligible/Discontinued.

The Systems display the specific MAGI Medi-Cal status on the MAGI Referral Detail, MAGI Determination Detail and MAGI Determination Summary pages. The Systems display a "Household Eligibility" on the MAGI Determination List page which is derived by comparing the MAGI Medi-Cal status of all persons on the MAGI Determination to show a high-level household status for the CEW. MAGI Conditionally Eligible and MAGI Eligible are both treated as 'Eligible' to determine the display of this "Household Eligibility" status so there is no indication to the worker that someone is Conditionally Eligible.

For example, if a person is MAGI Conditionally Eligible, the "Household Eligibility" displays "Eligible." If one person is MAGI Conditionally Eligible and another is MAGI Eligible", the "Household Eligibility" displays "Eligible."

The Systems do not create a task for the worker to manage cases where Conditional Eligibility to MAGI Medi-Cal is received.

1.2 Requests

1. Update The Systems to provide a means of tracking or managing the cases where Conditional Eligibility is received by providing a household status 'Conditionally Eligible' on MAGI Determination List page.
2. Create an automated task for the CEW to manage cases where Conditional Eligibility to MAGI Medi-Cal is received from CalHEERS.

1.3 Overview of Recommendations

1. Update The Systems to display "Conditionally Eligible" as a "Household Eligibility" status when at least one person is MAGI Conditionally Eligible in the MAGI Determination on the MAGI Determination List page.
2. Create an Automated task for CEW to manage cases where Conditional Eligibility is received.

1.4 Assumptions

1. The Systems Medi-Cal EDBC rules consider MAGI Medi-Cal Conditionally Eligible as Eligible to MAGI Medi-Cal and EDBC grants the person Active status in Medi-Cal. There are no changes to Medi-Cal EDBC rules for this SCR as it pertains to MAGI Conditionally Eligible status.

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2 RECOMMENDATIONS

2.1 MAGI Determination List

2.1.1 Overview

Update the MAGI Determination List page to display 'Conditionally Eligible' as Household Eligibility when at least one of the individuals in the MAGI Determination has MAGI Conditionally Eligible status and no individuals with MAGI Pending status.

2.1.2 MAGI Determination List page Mockup

MAGI Determination List

* - Indicates required fields

Request MAGI Determination

Benefit Month: * 10/2019 Program Identifier: * Medi-Cal

Life Change Event:

Bypass Primary Contact Matching Criteria

Request Lift Options

Request Negative Action Determination

Restart VLP e-Verification

Request MAGI

Display MAGI Determinations

Begin Date: End Date:

View

Search Results Summary Results 1 - 7 of 7

Benefit Month	Type	Status	Date Run	System Initiated	Household Eligibility
10/2019	Determination	Reviewed	08/28/2019 2:05 PM	C-IV	Conditionally Eligible
10/2019	Determination	Reviewed	08/28/2019 2:04 PM	C-IV	Could Not Determine
11/2018	Determination	Reviewed	10/05/2018 1:16 AM	C-IV	Not Eligible
03/2018	Determination	Reviewed	01/24/2018 10:13 AM	C-IV	Not Eligible

Figure 2.1.1 – MAGI Determination List Page

2.1.3 Description of Changes

1. Update the MAGI Determination List page to display the Household Eligibility value based on the MAGI eligibility status(es) returned in the DER per the below table:

MAGI Eligibility Status in DER	Household Eligibility
<ul style="list-style-type: none">• At least one person MAGI Pending	Could Not Determine
<ul style="list-style-type: none">• At least one person MAGI Conditionally Eligible and• No person MAGI Pending	Conditionally Eligible
<ul style="list-style-type: none">• All persons MAGI Eligible	Eligible
<ul style="list-style-type: none">• All persons MAGI Ineligible and/or MAGI Discontinue	Not Eligible
<ul style="list-style-type: none">• At least one person MAGI Eligible and• At least one person MAGI Ineligible and/or MAGI Discontinue and• No person MAGI Conditionally Eligible and/or MAGI Pending	Partially Eligible

2.1.4 Page Location

- **Global:** Eligibility
- **Local:** Customer Information
- **Task:** MAGI Eligibility

2.1.5 Security Updates

No Changes

2.1.6 Page Mapping

No Changes

2.1.7 Page Usage/Data Volume Impacts

No Changes

2.2 Automated Task Creation

2.2.1 Overview

Create a new automated task to alert the CEW when at least one of the individuals in the MAGI Determination is Conditionally Eligible to MAGI Medi-Cal.

Note: C-IV automated tasks can be turned off by county depending on county business need.

2.2.2 Description of Change

1. Add a Task Sweep job to create an automated task for the Medi-Cal program when the following is true:
 - a. The latest DER for the come-up month has at least one person with MAGI Conditionally Eligible status.
 - b. There is no open task for MAGI Conditionally Eligible Status for the same program.

Note: The Batch sweep will check only for the latest DER for the come-up month to see if there is an individual in the MAGI Determination with MAGI Conditionally Eligible status. Example: If Household Eligibility status of DER # 1 was Conditionally Eligible and Household Eligibility status of DER# 2 was Eligible, do not create a task.

2. Create the automated task with the following details:
 - a. CalSAWS Task details:

MAGI DER Conditionally Eligible - CalSAWS	
Trigger Condition	When MC participant is in MAGI Conditionally Eligible status.
Task Type	MAGI Conditionally Eligible Status
Task Category	Case update
Task Priority	Medium
Task Due Date	30 days
Task Expiration Date	90 days
Task Long Description	Individual in the Case is MAGI Conditionally Eligible, please review and take appropriate action.
Office Distribution	Yes
Task Initial Assignment	Case carrying worker.
Task Navigation Template	Default – Case Summary page.

b. C-IV Task details:

MAGI DER Conditionally Eligible Details - C-IV	
Trigger Condition	When MC participant is in MAGI Conditionally Eligible status.
Automated Action Name	MAGI Conditionally Eligible Received
Automated Action Scenario	A DER with MAGI Conditionally Eligible status is received from CalHEERS
Automated Action Program	MC
Automated Action Source	Batch
Automated Action Run Date	Batch run date
Task Initial Assignment	Case carrying worker
Task Due Date	30 days
Task Long Description	Individual in the Case is MAGI Conditionally Eligible, please review and take appropriate action.
Task Type	MAGI Conditionally Eligible Status
Task Sub-Type	N/A
Task Priority	Medium
Expire Tasks	Yes
Expiration Period	90 days
Expiration Type	After Task is created.
Task Available Online	No
Task Newly Assigned Indicator	5 days

2.2.3 Execution Frequency

Daily

The first batch run will process all DERs for come-up month received on or after 01/20/2020 through the system date.

Note: The first time the batch runs, it will create a task for any program where the latest MAGI Determination for the come-up month has at least one person Conditionally Eligible to MAGI Medi-Cal even if it was not received on that day.

2.2.4 Key Scheduling Dependencies

Run the task sweep job at 4AM.

2.2.5 Counties Impacted

All counties

2.2.6 Data Volume/Performance

LRS has an average of 4,700 cases with at least one MAGI Conditionally Eligible person per month; C-IV has an average of 4,400. The expected volume of tasks to be created is around 4000-5000 per month per system.

No measurable amount of batch performance change is expected.

2.2.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.3 Automated Regression Test

2.3.1 Overview

Create new automated test scripts to validate the Household Eligibility on the MAGI Determination List page.

2.3.2 Description of Change

Create a case with a Medi-Cal program with multiple persons such that the MAGI Determination returns a combination of Eligible and Conditionally Eligible.

1. Verify that the Household Eligibility displays Conditionally Eligible if at least one person is Conditionally Eligible.
2. Verify that the Household Eligibility displays Eligible if and only if all persons are Eligible.

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3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.8.1.7	The LRS shall determine when an individual is eligible for Medi-Cal coverage and shall ensure that all required information is collected, eligibility is determined, and share of cost is computed.	LRS will display 'Conditionally Eligible' status when at least one of the individuals on the MAGI Determination has Conditionally Eligible status and no individual is MAGI Pending. LRS will create a task when an individual is determined MAGI Conditionally Eligible to remind the worker to request the missing verification.

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