

## CalSAWS CCB Minutes

<b>DATE</b>	DECEMBER 12, 2019
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	North: Sutter Conference Room, South: Conference Room 331
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	CCB.Meeting.Attendees

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CIV-105391	N/A	Mass Replacement CalFresh Benefits for October 2019 PG&E Outages	Fiscal	55	C-IV M&O	Production Deployment	19.10.23
19.09	CIV-105624		Mass Replacement CalFresh Benefits for October 2019 PG&E Outages - wave 2	Fiscal	30	C-IV M&O	Production Deployment	19.11.21
19.11	CIV-103667	CA-207026	Migrate Kern County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.01.09
19.11	CIV-103668	CA-207026	Migrate Sutter County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.01.23
19.11	CIV-103669	CA-207026	Migrate Yuba County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.01.23
19.11	CIV-104373	CA-209006	Data Change: Update RE Due Date for SSI/SSP Households	Eligibility	288	C-IV M&O	No	20.01.XX
19.11	CIV-104516		Migrate Calabrio 10.4 to the Calabrio 11.0.2 Cloud Version	Contact Center	80	County Purchase	Production Deployment	
19.11	CIV-104517		Migrate eGain VIM 14.1 to eGain VIM 17.2 Cloud Version	Contact Center	80	County Purchase	Production Deployment	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CIV-105673	CA-211936	Update EBT Printer 50PRINT700 for Stanislaus County	Fiscal	15	C-IV M&O	Production Deployment	19.12.12
20.01	CIV-103670	CA-207026	Migrate Butte County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.01.31
20.01	CIV-103671	CA-207026	Migrate Shasta County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.01.31
20.01	CIV-104301		Remove C-IV Functional Presentation for SCR CIV-102852 from Online Help	Training	5	C-IV M&O	No	
20.01	CIV-104855		Add a GA Blank NOA to Template Repository	Client Correspondence	111	County Purchase	Start Build	
20.01	CIV-105203		Update Reports Overview for Discontinued C4Yourself Reports	Training	7	C-IV M&O	No	
20.01	CIV-105693		Update Stanislaus Issuance Thresholds	Fiscal	15	C-IV M&O	Start Build	
20.03	CIV-102568	CA-205328	ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification	Eligibility	3221	Premise	Start Build	
20.03	CIV-104322	CA-208888	New data elements to be added to the EICT Outbound file to indicate CalFresh SSI/SSP Reversal.	Batch/Interfaces	583	Premise	Start Build	
20.03	CIV-105065	CA-210498	NB Application Future Application Date	Eligibility	60	C-IV M&O	No	
20.03	CIV-105185	CA-210813	Update CFWR Work Registration Exempt Status Reason Replace "Physically/Mentally Incapacitated" with "Unfit For Employment-Medically Verified"	Eligibility	132	C-IV M&O	No	
20.03	CIV-105633	CA-211827	Automated Regression Test - Execution and Maintenance - 20.03 Release Cycle	Automated Test	245	C-IV M&O	No	20.05.XX

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CIV-9838	CA-203060	ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts	Eligibility	325	C-IV M&O	No	
20.01	CIV-100733	CA-51131	Enhance the Employment Summation Detail Report	Reports	224	C-IV M&O	Start Build	
20.01	CIV-103772	CA-206520	Automate SAWS 30 - IEVS Employment and Income Verification Form	Batch/Interfaces	346	C-IV M&O	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CIV-104929	CA-201772	Lobby Management: Reception Log: Update Number Generated Logic for Reception Log Visits	Lobby Mgmt	203	C-IV M&O	Start Build	

## 2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-211223		CalFresh \$0 Allotment Discontinuance Batch Run/List	Eligibility	98	LRS M&E	Production Deployment	19.12.07
20.01	CA-210538		Training: Update WBTs for LMS Updates	Training	120	LRS M&E	Start Build	19.12.13
20.01	CA-211614		Enhance Architecture LDAP (Lightweight Directory Access Protocol) framework to support OID (Oracle Internet Directory) interaction independent of OVD (Oracle Virtual Directory)	Tech Arch	185	LRS M&E	Start Build	
20.01	CA-211801		Upgrade OAM to version 11.1.2.3 and upgrade OHS and OAM to RHEL7	Tech Ops	192	LRS M&O	Start Build	
20.01	CA-211803		Update Job Aids for SCR CA-200279 DDCR 5026 - Add Logic for Payment Requests on Closed Service Arrangements	Training	35	C-IV M&O	No	
20.03	CA-47277	CCM-3129	ACL 16-90 - CalWORKs ACIN I-13-16 Benefits for Deceased Child	Eligibility	1333	LRS M&E	No	
20.03	CA-59071	CIV-105702	DDCR 3155: CalACES - MPP 42-763.711- Do not open or reopen Cal-Learn for a person with a CHSPE degree	Eligibility	552	LRS M&E	No	
20.03	CA-201074	CCM-2293	DDCR 4059: Update Valuable Inventory Management	Fiscal	873	C-IV M&O	No	
20.03	CA-201226		Phase II - Provide Internal Services Department (ISD) LMRS/SFV lobby app, lobby monitor and lobby check in app web services & database for SFV office.	Online	269	LRS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-205328	CIV-102568	ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification	Eligibility	4980	Premise	Start Build	
20.03	CA-208888	CIV-104322	New data elements to be added to the eICT Outbound file to indicate CalFresh SSI/SSP Reversal.	Batch/Interfaces	582	Premise	Start Build	
20.03	CA-210498	CIV-105065	NB Application Future Application Date	Eligibility	70	LRS M&E	No	
20.03	CA-210813	CIV-105185	Update CFWR Work Registration Exempt Status Reason Replace "Physically/Mentally Incapacitated" with "Unfit For Employment-Medically Verified"	Eligibility	143	LRS M&E	No	
20.03	CA-211827	CIV-105633	Automated Regression Test - Execution and Maintenance - 20.03 Release Cycle	Automated Test	660	LRS M&E	No	20.05.XX
20.05	CA-210926		Add EDBC Validation to Force Completion of Customer Report	Eligibility	204	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-203060	CIV-9838	ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts	Eligibility	402	LRS M&E	No	
20.01	CA-51131	CIV-100733	Enhance the Employment Summation and Employment Summation Detail Reports	Reports	369	LRS M&E	Start Build	
20.01	CA-201772	CIV-1463, CIV-104929	Lobby Management: Reception Log: Update Number Generated Logic for Reception Log Visits	Lobby Mgmt	322	C-IV M&O	Start Build	
20.01	CA-206520	CIV-103772	Automate SAWS 30 - IEVS Employment and Income Verification Form	Batch/Interfaces	637	LRS M&E	Start Build	
20.01	CA-209050		Add MC Annual Renewal NOA Variable Threshold Population	Client Correspondence	99	LRS M&E	Start Build	

### 3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CA-51484	CIV-44670, CIV-4860	DDID 1967: DDCR 3161 and 5030: CalACES - Add 7 Additional Tribal TANF providers to CalSAWS	Fiscal	29	CalSAWS DD&I	No	
20.01	CA-53819	CIV-7567	DDID 1967: DDCR 5021: Remove References to Federal Tax Information (FTI) from CalSAWS	Fiscal	70	CalSAWS DD&I	No	
20.01	CA-200264	CCM-965	DDID 1967: DDCR 4026: Update Overridden EDBC Batch Skip Logic to evaluate most recent EDBC	Batch/Interfaces	17	CalSAWS DD&I	No	
20.01	CA-200318	CCM-408	DDID 1967: DDCR 5036: Add Additional Validation To The Social Security Number (SSN) Field	Online	39	CalSAWS DD&I	No	
20.01	CA-200319	C-IV SCR 411	DDID 1967: DDCR 5051: Merge the Claim Code and Adult/Child Code Validations Message	Eligibility	39	CalSAWS DD&I	No	
20.01	CA-200320	C-IV SCR 701	DDID 1967: DDCR 5053: Allow linking of e-Applications during a period of Transitional CalFresh	Online	19	CalSAWS DD&I	No	
20.01	CA-200336	SCR CIV-8669, CIV-12434	DDID 1967: DDCR 5073: Intentional Program Violation (IPV) - Priority for Non-Compliance Reason	Eligibility	24	CalSAWS DD&I	No	
20.01	CA-200655	CIV SCR 47084 DDCR 3026	DDID 1967: DDCR 3026: Update CalWORKs Exempt MAP Determination	Eligibility	27	CalSAWS DD&I	No	
20.01	CA-201315	CIV 49403	DDID 1967: DDCR 3032: Update Journal templates to change Quarterly Reporting to Semi-Annual Reporting	Online	19	CalSAWS DD&I	No	
20.01	CA-201415	CIV 40521	DDID 1967: DDCR 3013: Update Reissued Issuances to Follow the Original Payee and Issuance Method	Fiscal	118	CalSAWS DD&I	No	
20.01	CA-201420	CIV 52390	DDID 1967: DDCR 3077: Update EBT Benefit Type Short Description for SAFEAL and SAFETP	Fiscal	8	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CA-201422	CIV 53330	DDID 1967: DDCR 3082: Ignore Retro Events that are not in the current month when running EDBC	CalHEERS	27	CalSAWS DD&I	No	
20.01	CA-205077	CIV-4421	DDID 1967: DDCR 4100: Add CFS column to Eligibility Workload Inventory page	Online	29	CalSAWS DD&I	No	
20.01	CA-207119		DDID 2272 - Update the employment services functionality	Online	29	CalSAWS DD&I	No	
20.01	CA-207146		DDID 2146 - Add Functionality to Hold Payments for Kin-GAP and AAP at the Case Level	Fiscal	261	CalSAWS DD&I	No	
20.01	CA-207161		DDID 2124 - Disable the DCFS Eligibility Batch Jobs for the 57 Migration Counties	Batch/Interfaces	17	CalSAWS DD&I	No	
20.01	CA-207163		DDID 2122 - Case Summary: Add Hyperlink to Payee Field for AAP and Kin-Gap Programs	Online	39	CalSAWS DD&I	No	
20.01	CA-207185		DDID 2092 - Update all DCFS references to an applicable 58 County term	Online	218	CalSAWS DD&I	No	
20.01	CA-207187		DDID 2090 - Update the "System Administrator" Security Role to Allow Counties to Administer	Online	37	CalSAWS DD&I	No	
20.01	CA-207245		DDID 1833 - Suppress FSLA-04 Online Trigger for Migration Counties	Client Correspondence	8	CalSAWS DD&I	No	
20.01	CA-207281		DDID 1587 - Update the Service Detail page	Online	50	CalSAWS DD&I	No	
20.01	CA-207285		DDID 1573 - Update the Quality Assurance Random Sample Search page	Online	39	CalSAWS DD&I	No	
20.01	CA-207329		DDID 1395 - IEVS Batch Assignment Configuration Page	Batch/Interfaces	458	CalSAWS DD&I	No	
20.01	CA-207427		DDID 692, DDID 1624 - Update Eligibility Workload Inventory page	Online	46	CalSAWS DD&I	No	
20.01	CA-207485		DDID 174 - Update the Non-Financial and Financial Root Questions with the latest SAWS 2 Plus Questions.	Online	36	CalSAWS DD&I	No	
20.01	CA-208248		DDID 713 - Update Automated Regression Test (ART) scripts to account	Automated Test	540	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			for CalSAWS Migration R2 system modifications					
20.01	CA-210010		DDID 2057 - Update display Name throughout the system	Online	445	CalSAWS DD&I	No	
20.01	CA-210156		Update Online Help for SCR CA-207163 - Hyperlink Payee for AAP and Kin-GAP	Training	10	CalSAWS DD&I	No	
20.01	CA-210157		Update Online Help Pages for SCR CA-207185 - Update DCFS	Training	15	CalSAWS DD&I	No	
20.01	CA-210539		Update Online Help for SCR CA-207375 - Change Reason to EDBC	Training	55	CalSAWS DD&I	No	
20.01	CA-210541		Update Online Help for SCR CA-201315	Training	5	CalSAWS DD&I	No	
20.01	CA-210557		Update Online Help for SCR CA-207329 IEVS Batch Assignment Configuration Page	Training	5	CalSAWS DD&I	No	
20.01	CA-210558		Update Online Help for SCR CA-207407 Staff Assignment List Page	Training	5	CalSAWS DD&I	No	
20.01	CA-210561		Update Online Help for SCR CA-207285 Rename Quality Assurance Random Sample Search	Training	5	CalSAWS DD&I	No	
20.01	CA-210563		Update Online Help for SCR CA-207146 Hold Payments for AAP/Kin-GAP	Training	10	CalSAWS DD&I	No	
20.01	CA-210792		Update Online Help for SCR CA-200279 - Payment Request on Closed Service Arrangements	Training	15	CalSAWS DD&I	No	
20.01	CA-210793		Update Online Help for SCR CA-207324 - Case Review List Page	Training	45	CalSAWS DD&I	No	
20.01	CA-210831		Update Job Aid for SCR CA-207427 - Change to Eligibility Workload Inventory page	Training	10	CalSAWS DD&I	No	
20.01	CA-211090		DDID 954 - Migrate the Valuable Inventory Detail Online Help Page	Training	5	CalSAWS DD&I	No	
20.01	CA-211158		DDID 971 - Migrate the Withdrawal Detail Online Help Page	Training	5	CalSAWS DD&I	No	
20.03	CA-200448	C-IV SCR 366	DDID 1967: DDCR 4004: Add TANF to Dropdown on the OPA Page	Eligibility	63	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-207167		DDID 2115 - Disable ETR Batches and Service Arrangements	Fiscal	9	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-207200		DDID 2077 - Update the Select Security Group Page to Allow Searching by Page Name and Security Right	Online	79	CalSAWS DD&I	No	
19.11	CA-207424	N/A	DDID 707 - CW 10 Wording Update	Client Correspondence	12	CalSAWS DD&I	No	
19.11	CA-207487		DDID 116: Update the language dropdown on New Programs Detail	Online	29	CalSAWS DD&I	No	

#### 4. Minutes

- All questions are shown on the following section
- CIV-105391 CIV-105624 Stanislaus questions were sufficiently answered
- CIV-104373 Stanislaus question was sufficiently answered
- CIV-103722 Riverside question was sufficiently answered
- CA-207167 Riverside question was sufficiently answered
- CA-209006 was the companion SCR to CIV-104373 which was not in the packet but has the same design and was approved
- System downtime for the North will be Saturday 12/14 until Monday 12/16 to process the SSA Cola
- The next CCB Meeting scheduled for **01/09/2020**



**CalSAWS CCB Questions**

<b>SCR Number</b>	<b>County / Region</b>	<b>Question</b>	<b>Answer</b>	<b>Team</b>
CIV-105391 CIV-105624	Stanislaus	Recommendations 1) b) for both SCRs need to read, "The issuance is not a SUAS, WINS, or NB issuance."	Updated the SCRs to reflect the comments.	Fiscal
CIV-104373	Stanislaus	Current Design: "These households as are receiving Public Assistance and therefore are not eligible for ESAP." Recommendation 3 - Generate a list of cases that have been updated through this process. Outreach - Counties will be provided a list of cases with SSI/SSP Only CF programs with a staggered RE date that don't match the queries expectations. Are these two difference lists?	There will only be one list provided. This will be a list of cases in which the updated RE Due Month could not be accurately determined. For cases where the RE Due Month was updated, a Journal entry will be generated. I have updated the SCR to make this more clear.	Eligibility
CIV-103722	Riverside	The Outreach Description says "A SQL code will be provide to County Business Analyst to generate a monthly County list of CalFresh and Medi-Cal combo cases...". Please provide clarification on this This might impact RADS workload	During the committee meeting for this SCR an issue came up regarding sending a MC 355 for the MC program. If the system automatically sends the SAWS 30 to the customer and auto disposition the NHR abstract as an No Impact for CF/MC combo cases; how will the MC workers get notified of the NHR abstract. The concern is how to inform the MC program workers of the customer's new employment so they can evaluate if a MC 355 is needed. Instead of delaying this SCR, it was decided by the IEVS committee to create a new SCR (Phase II) which will send a task to the MC program worker informing them of the NHR abstract. Before we implement the new SCR, we needed to come up with a solution to inform the MC program workers. The IEVS committee decided to provide a list of all the CF/MC combo cases with NHR abstracts to the counties. The easiest and most efficient way is to provide the counties with the SQL so they can run the reports as needed. This SQL will not be needed when Phase II is deployed. Let me know if you have any questions. <del>We will work with the counties to deliver the SQL upon release.</del>	Batch/Interface
CA-207167	Riverside	1. Please provide clarification on DDID 2115 Disable ETR Batches and Service Arrangements. Is this only to assist a re-design to automate all of CalSAWS for go-live to calculate the ETR's similar to C-IV functionality? 2. Has Foster Care Committee, Fiscal Committee, or State Reports Committee been sent the DDID?	1. This DDID is removing duplicate functionality. In CalSAWS ETRs will be issued via EDBC, and the additional Need/Service Arrangement functionality C-IV uses today will no longer be needed. 2. DDID are not sent to Committees other than through the CCB process as they are approved through the Deliverable process at the project leve.	Fiscal