

CalSAWS CCB Agenda

DATE	DECEMBER 12, 2019
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	CCB.Meeting.Attendees

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CIV-105391	N/A	Mass Replacement CalFresh Benefits for October 2019 PG&E Outages	Fiscal	55	C-IV M&O	Production Deployment	19.10.23
19.09	CIV-105624		Mass Replacement CalFresh Benefits for October 2019 PG&E Outages - wave 2	Fiscal	30	C-IV M&O	Production Deployment	19.11.21
19.11	CIV-103667	CA-207026	Migrate Kern County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.01.09
19.11	CIV-103668	CA-207026	Migrate Sutter County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.01.23
19.11	CIV-103669	CA-207026	Migrate Yuba County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.01.23
19.11	CIV-104373	CA-209006	Data Change: Update RE Due Date for SSI/SSP Households	Eligibility	288	C-IV M&O	No	20.01.XX
19.11	CIV-104516		Migrate Calabrio 10.4 to the Calabrio 11.0.2 Cloud Version	Contact Center	80	County Purchase	Production Deployment	
19.11	CIV-104517		Migrate eGain VIM 14.1 to eGain VIM 17.2 Cloud Version	Contact Center	80	County Purchase	Production Deployment	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CIV-105673	CA-211936	Update EBT Printer 50PRINT700 for Stanislaus County	Fiscal	15	C-IV M&O	Production Deployment	19.12.12
20.01	CIV-103670	CA-207026	Migrate Butte County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.01.31
20.01	CIV-103671	CA-207026	Migrate Shasta County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.01.31
20.01	CIV-104301		Remove C-IV Functional Presentation for SCR CIV-102852 from Online Help	Training	5	C-IV M&O	No	
20.01	CIV-104855		Add a GA Blank NOA to Template Repository	Client Correspondence	111	County Purchase	Start Build	
20.01	CIV-105203		Update Reports Overview for Discontinued C4Yourself Reports	Training	7	C-IV M&O	No	
20.01	CIV-105693		Update Stanislaus Issuance Thresholds	Fiscal	15	C-IV M&O	Start Build	
20.03	CIV-102568	CA-205328	ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification	Eligibility	3221	Premise	Start Build	
20.03	CIV-104322	CA-208888	New data elements to be added to the EICT Outbound file to indicate CalFresh SSI/SSP Reversal.	Batch/Interfaces	583	Premise	Start Build	
20.03	CIV-105065	CA-210498	NB Application Future Application Date	Eligibility	60	C-IV M&O	No	
20.03	CIV-105185	CA-210813	Update CFWR Work Registration Exempt Status Reason Replace "Physically/Mentally Incapacitated" with "Unfit For Employment-Medically Verified"	Eligibility	132	C-IV M&O	No	
20.03	CIV-105633	CA-211827	Automated Regression Test - Execution and Maintenance - 20.03 Release Cycle	Automated Test	245	C-IV M&O	No	20.05.XX

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CIV-9838	CA-203060	ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts	Eligibility	325	C-IV M&O	No	
20.01	CIV-100733	CA-51131	Enhance the Employment Summation Detail Report	Reports	224	C-IV M&O	Start Build	
20.01	CIV-103772	CA-206520	Automate SAWS 30 - IEVS Employment and Income Verification Form	Batch/Interfaces	346	C-IV M&O	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CIV-104929	CA-201772	Lobby Management: Reception Log: Update Number Generated Logic for Reception Log Visits	Lobby Mgmt	203	C-IV M&O	Start Build	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-211223		CalFresh \$0 Allotment Discontinuance Batch Run/List	Eligibility	98	LRS M&E	Production Deployment	19.12.07
20.01	CA-210538		Training: Update WBTs for LMS Updates	Training	120	LRS M&E	Start Build	19.12.13
20.01	CA-211614		Enhance Architecture LDAP (Lightweight Directory Access Protocol) framework to support OID (Oracle Internet Directory) interaction independent of OVD (Oracle Virtual Directory)	Tech Arch	185	LRS M&E	Start Build	
20.01	CA-211801		Upgrade OAM to version 11.1.2.3 and upgrade OHS and OAM to RHEL7	Tech Ops	192	LRS M&O	Start Build	
20.01	CA-211803		Update Job Aids for SCR CA-200279 DDCR 5026 - Add Logic for Payment Requests on Closed Service Arrangements	Training	35	C-IV M&O	No	
20.03	CA-47277	CCM-3129	ACL 16-90 - CalWORKs ACIN I-13-16 Benefits for Deceased Child	Eligibility	1333	LRS M&E	No	
20.03	CA-59071	CIV-105702	DDCR 3155: CalACES - MPP 42-763.711- Do not open or reopen Cal-Learn for a person with a CHSPE degree	Eligibility	552	LRS M&E	No	
20.03	CA-201074	CCM-2293	DDCR 4059: Update Valuable Inventory Management	Fiscal	873	C-IV M&O	No	
20.03	CA-201226		Phase II - Provide Internal Services Department (ISD) LMRS/SFV lobby app, lobby monitor and lobby check in app web services & database for SFV office.	Online	269	LRS M&E	No	
20.03	CA-205328	CIV-102568	ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification	Eligibility	4980	Premise	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-208888	CIV-104322	New data elements to be added to the eICT Outbound file to indicate CalFresh SSI/SSP Reversal.	Batch/Interfaces	582	Premise	Start Build	
20.03	CA-210498	CIV-105065	NB Application Future Application Date	Eligibility	70	LRS M&E	No	
20.03	CA-210813	CIV-105185	Update CFWR Work Registration Exempt Status Reason Replace "Physically/Mentally Incapacitated" with "Unfit For Employment-Medically Verified"	Eligibility	143	LRS M&E	No	
20.03	CA-211827	CIV-105633	Automated Regression Test - Execution and Maintenance - 20.03 Release Cycle	Automated Test	660	LRS M&E	No	20.05.XX
20.05	CA-210926		Add EDBC Validation to Force Completion of Customer Report	Eligibility	204	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-203060	CIV-9838	ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts	Eligibility	402	LRS M&E	No	
20.01	CA-51131	CIV-100733	Enhance the Employment Summation and Employment Summation Detail Reports	Reports	369	LRS M&E	Start Build	
20.01	CA-201772	CIV-1463, CIV-104929	Lobby Management: Reception Log: Update Number Generated Logic for Reception Log Visits	Lobby Mgmt	322	C-IV M&O	Start Build	
20.01	CA-206520	CIV-103772	Automate SAWS 30 - IEVS Employment and Income Verification Form	Batch/Interfaces	637	LRS M&E	Start Build	
20.01	CA-209050		Add MC Annual Renewal NOA Variable Threshold Population	Client Correspondence	99	LRS M&E	Start Build	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CA-51484	CIV-44670, CIV-4860	DDID 1967: DDCR 3161 and 5030: CalACES - Add 7 Additional Tribal TANF providers to CalSAWS	Fiscal	29	CalSAWS DD&I	No	
20.01	CA-53819	CIV-7567	DDID 1967: DDCR 5021: Remove References to Federal Tax Information (FTI) from CalSAWS	Fiscal	70	CalSAWS DD&I	No	
20.01	CA-200264	CCM-965	DDID 1967: DDCR 4026: Update Overridden EDBC Batch Skip Logic to evaluate most recent EDBC	Batch/Interfaces	17	CalSAWS DD&I	No	
20.01	CA-200318	CCM-408	DDID 1967: DDCR 5036: Add Additional Validation To The Social Security Number (SSN) Field	Online	39	CalSAWS DD&I	No	
20.01	CA-200319	C-IV SCR 411	DDID 1967: DDCR 5051: Merge the Claim Code and Adult/Child Code Validations Message	Eligibility	39	CalSAWS DD&I	No	
20.01	CA-200320	C-IV SCR 701	DDID 1967: DDCR 5053: Allow linking of e-Applications during a period of Transitional CalFresh	Online	19	CalSAWS DD&I	No	
20.01	CA-200336	SCR CIV- 8669, CIV- 12434	DDID 1967: DDCR 5073: Intentional Program Violation (IPV) - Priority for Non-Compliance Reason	Eligibility	24	CalSAWS DD&I	No	
20.01	CA-200655	CIV SCR 47084 DDCR 3026	DDID 1967: DDCR 3026: Update CalWORKs Exempt MAP Determination	Eligibility	27	CalSAWS DD&I	No	
20.01	CA-201315	CIV 49403	DDID 1967: DDCR 3032: Update Journal templates to change Quarterly Reporting to Semi-Annual Reporting	Online	19	CalSAWS DD&I	No	
20.01	CA-201415	CIV 40521	DDID 1967: DDCR 3013: Update Reissued Issuances to Follow the Original Payee and Issuance Method	Fiscal	118	CalSAWS DD&I	No	
20.01	CA-201420	CIV 52390	DDID 1967: DDCR 3077: Update EBT Benefit Type Short Description for SAFEAL and SAFETP	Fiscal	8	CalSAWS DD&I	No	
20.01	CA-201422	CIV 53330	DDID 1967: DDCR 3082: Ignore Retro Events that are not in the current month when running EDBC	CalHEERS	27	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CA-205077	CIV-4421	DDID 1967: DDCR 4100: Add CFS column to Eligibility Workload Inventory page	Online	29	CalSAWS DD&I	No	
20.01	CA-207119		DDID 2272 - Update the employment services functionality	Online	29	CalSAWS DD&I	No	
20.01	CA-207146		DDID 2146 - Add Functionality to Hold Payments for Kin-GAP and AAP at the Case Level	Fiscal	261	CalSAWS DD&I	No	
20.01	CA-207161		DDID 2124 - Disable the DCFS Eligibility Batch Jobs for the 57 Migration Counties	Batch/Interfaces	17	CalSAWS DD&I	No	
20.01	CA-207163		DDID 2122 - Case Summary: Add Hyperlink to Payee Field for AAP and Kin-Gap Programs	Online	39	CalSAWS DD&I	No	
20.01	CA-207185		DDID 2092 - Update all DCFS references to an applicable 58 County term	Online	218	CalSAWS DD&I	No	
20.01	CA-207187		DDID 2090 - Update the "System Administrator" Security Role to Allow Counties to Administer	Online	37	CalSAWS DD&I	No	
20.01	CA-207245		DDID 1833 - Suppress FSLA-04 Online Trigger for Migration Counties	Client Correspondence	8	CalSAWS DD&I	No	
20.01	CA-207281		DDID 1587 - Update the Service Detail page	Online	50	CalSAWS DD&I	No	
20.01	CA-207285		DDID 1573 - Update the Quality Assurance Random Sample Search page	Online	39	CalSAWS DD&I	No	
20.01	CA-207329		DDID 1395 - IEVS Batch Assignment Configuration Page	Batch/Interfaces	458	CalSAWS DD&I	No	
20.01	CA-207427		DDID 692, DDID 1624 - Update Eligibility Workload Inventory page	Online	46	CalSAWS DD&I	No	
20.01	CA-207485		DDID 174 - Update the Non-Financial and Financial Root Questions with the latest SAWS 2 Plus Questions.	Online	36	CalSAWS DD&I	No	
20.01	CA-208248		DDID 713 - Update Automated Regression Test (ART) scripts to account for CalSAWS Migration R2 system modifications	Automated Test	540	CalSAWS DD&I	No	
20.01	CA-210010		DDID 2057 - Update display Name throughout the system	Online	445	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CA-210156		Update Online Help for SCR CA-207163 - Hyperlink Payee for AAP and Kin-GAP	Training	10	CalSAWS DD&I	No	
20.01	CA-210157		Update Online Help Pages for SCR CA-207185 - Update DCFS	Training	15	CalSAWS DD&I	No	
20.01	CA-210539		Update Online Help for SCR CA-207375 - Change Reason to EDBC	Training	55	CalSAWS DD&I	No	
20.01	CA-210541		Update Online Help for SCR CA-201315	Training	5	CalSAWS DD&I	No	
20.01	CA-210557		Update Online Help for SCR CA-207329 IEVS Batch Assignment Configuration Page	Training	5	CalSAWS DD&I	No	
20.01	CA-210558		Update Online Help for SCR CA-207407 Staff Assignment List Page	Training	5	CalSAWS DD&I	No	
20.01	CA-210561		Update Online Help for SCR CA-207285 Rename Quality Assurance Random Sample Search	Training	5	CalSAWS DD&I	No	
20.01	CA-210563		Update Online Help for SCR CA-207146 Hold Payments for AAP/Kin-GAP	Training	10	CalSAWS DD&I	No	
20.01	CA-210792		Update Online Help for SCR CA-200279 - Payment Request on Closed Service Arrangements	Training	15	CalSAWS DD&I	No	
20.01	CA-210793		Update Online Help for SCR CA-207324 - Case Review List Page	Training	45	CalSAWS DD&I	No	
20.01	CA-210831		Update Job Aid for SCR CA-207427 - Change to Eligibility Workload Inventory page	Training	10	CalSAWS DD&I	No	
20.01	CA-211090		DDID 954 - Migrate the Valuable Inventory Detail Online Help Page	Training	5	CalSAWS DD&I	No	
20.01	CA-211158		DDID 971 - Migrate the Withdrawal Detail Online Help Page	Training	5	CalSAWS DD&I	No	
20.03	CA-200448	C-IV SCR 366	DDID 1967: DDCR 4004: Add TANF to Dropdown on the OPA Page	Eligibility	63	CalSAWS DD&I	No	
20.07	CA-207167		DDID 2115 - Disable ETR Batches and Service Arrangements	Fiscal	9	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-207200		DDID 2077 - Update the Select Security Group Page to Allow Searching by Page Name and Security Right	Online	79	CalSAWS DD&I	No	
19.11	CA-207424	N/A	DDID 707 - CW 10 Wording Update	Client Correspondence	12	CalSAWS DD&I	No	
19.11	CA-207487		DDID 116: Update the language dropdown on New Programs Detail	Online	29	CalSAWS DD&I	No	

The next CCB Meeting scheduled for **01/09/2020**.

4. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
19.11	11/25/2019	11/24/2019	Due to Thanksgiving 11/28/2019	9/27/2019	11/1/2019	11/8/2019	11/20/2019
20.01	1/27/2020	1/26/2020	MLK 1/20	11/29/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/10/2020	2/9/2020	CalHEERS Release	11/8/2019	1/3/2020	1/10/2020	2/5/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/8/2020	6/7/2020	CalHEERS Release	2/28/2020	4/3/2020	4/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release

Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



[CA-51484] DDID 1967: DDCR 3161 and 5030: CalACES - Add 7 Additional Tribal TANF providers to CalSAWS

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Duke Vang	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Elton Wong [X]	Regulation Reference:	TBD	Created:	01/19/2018 11:47 AM
Status:	System Test	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Lien Phan	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Time Limits]	Approved by Committee:		Other Agency Cross Reference:	CIV-44670, CIV-4860

Non-Committee

Review:

Expedite Approval:

Current Design:

The CalSAWS System has the following Tribal TANF Providers:

- Southern California Tribal Chairmen's Association
- Association of Village Council Presidents, Inc. (AK)
- Central Council of Tlingit & Haida Indians of Alaska (AK)
- Coeur d'Alene Tribe (ID)
- Confederated Salish & Kootenai Tribes (MT)
- Confederated Tribe of Siletz Indians (OR)
- Eastern Shoshone Tribe - Wind River Reservation (WY)
- Forest County Potawatomi Community (WI)
- Fort Belknap Community Council (MT)
- Hopi Tribe (AZ)
- Klamath Tribe (OR)
- Salt River Pima - Maricopa Indian Community (AZ)
- Shoshone - Bannock Tribes of the Ft. Hall Reservation (ID)
- Sisseton-Wahpeton Sioux Tribe (SD)
- Sokaogon Chippewa Community - Mole Lake Band (WI)
- Stockbridge-Munsee Band of Mohican Indians (WI)
- Tanana Chiefs Conference, Inc (AK)
- White Mountain Apache Tribe (AZ)
- Winnebago Tribe of Nebraska (NE)
- Lac du Flambeau Band of Lake Superior Chippewa (WI)
- Lower Elwha S'Klallam Tribe (WA)
- Mille Lacs Band of Ojibwe (MN)
- Navajo Nation (AZ, UT)
- Navajo Nation (NM)
- Nez Perce Tribe (ID)
- Northern Arapaho Tribe - Wind River Reservation (WY)
- Osage Tribe of Oklahoma (OK)
- Pasqua Yaqui Tribe of Arizona (AZ)
- Port Gamble S'Klallam Tribe (WA)
- Pueblo of Zuni (NM)
- Quileute Tribe (WA)
- Quinault Indian Nation (WA)
- Red Cliff Band of Lake Superior Chippewas (WI)
- California Tribal TANF Partnership - Ph. 1
- California Tribal TANF Partnership - Ph. 2
- California Tribal TANF Partnership - Ph. 3-A
- Hoopa Valley Tribal Council
- Morongo Band of Mission Indians
- North Fork Rancheria
- Owens Valley Career Development Center - Inyo
- Owens Valley Career Development Center - Kern

- Owens Valley Career Development Center - Tulare
- Owens Valley Career Development Center - Fresno/Kings
- Soboba Band of San Luiseno Indians Reservation
- Torres Martinez Tribal TANF - Riverside
- Torres Martinez Tribal TANF - Los Angeles
- Washoe Tribe of Nevada and California
- Washoe Tribe of Nevada and California - Phase 2
- Yurok Tribe

Request:

New providers have been established and recognized by the state for inclusion in WDTIP.

CalSAWS does not have the following new Tribal TANF providers that are on State list:

1. Graton Rancheria
2. Karuk Tribe
3. Round Valley Reservation
4. Scott's Valley Rancheria
5. Pechanga Band of Luiseno Mission Indians
6. Shingle Springs Rancheria
7. Tuolumne Band of Me-Wuk Indians

As these providers are not CalSAWS, the Tribal TANF months cannot be added for these new providers and the 48 Month Time clock may not be displaying accurate information for the participants requesting the Tribal TANF months.

Recommendation:

Add the following new values in the Tribal TANF providers list (Category 2699 - TANF Location Code). Once this change is implemented, the staff would be able to select these new providers when adding the Tribal TANF months.

1. Graton Rancheria

Short Decode Name: Graton Rancheria

Long Decode Name: Graton Rancheria

Code Description: Sonoma and Marin Counties

Begin Date: 01-MAY-2008

End Date: 31-DEC-9999

Type: TF

2. Karuk Tribe

Short Decode Name: Karuk Tribe

Long Decode Name: Karuk Tribe

Code Description: Humboldt and Siskiyou Counties

Begin Date: 01-DEC-2008

End Date: 31-DEC-9999

Type: TF

3. Round Valley Reservation

Short Decode Name: Round Valley Reservation

Long Decode Name: Round Valley Reservation

Code Description: Mendocino County

Begin Date: 01-JAN-2009

End Date: 31-DEC-9999

Type: TF

4. Scott's Valley Rancheria

Short Decode Name: Scott's Valley Rancheria

Long Decode Name: Scott's Valley Rancheria

Code Description: Contra Costa County

Begin Date: 01-JAN-2008

End Date: 31-DEC-9999

Type: TF

5. Pechanga Band of Luiseno Mission Indians

Short Decode Name: Pechanga Band of Luiseno Mission Indians

Long Decode Name: Pechanga Band of Luiseno Mission Indians

Code Description: Riverside County
Begin Date: 01-JUN-2011
End Date: 31-DEC-9999
Type: TF

6. Shingle Springs Rancheria
Short Decode Name: Shingle Springs Rancheria
Long Decode Name: Shingle Springs Rancheria
Code Description: El Dorado, Placer, and Sacramento Counties
Begin Date: 01-JUN-2010
End Date: 31-DEC-9999
Type: TF

7. Tuolumne Band of Me-Wuk Indians
Short Decode Name: Tuolumne Band of Me-Wuk Indians
Long Decode Name: Tuolumne Band of Me-Wuk Indians
Code Description: Calaveras, Stanislaus and Tuolumne Counties
Begin Date: 01-DEC-2015
End Date: 31-DEC-9999
Type: TF

Please note that there will be no impact to the WDTIP interface file and the location code for these new providers will be included in the WDTIP file based on the current logic.

Outreach

Description:

Migration Impact

Description:

C-IV already have these providers added in the system. With the implementation of this change the DDCR "3161" will be resolved prior to migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 29

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	21
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-53819] DDID 1967: DDCR 5021: Remove References to Federal Tax Information (FTI) from CalSAWS

Team Responsible:	Fiscal	Assignee:	Alex Neilson	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Duke Vang	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	70
Reporter:	Charlie Au	Regulation Reference:	IRS Pub 1075, ACL 16-106	Created:	01/19/2018 11:42 AM
Status:	System Test	Impact Analysis:		Outreach Required:	No
Consortium Contact:	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:		Other Agency Cross Reference:	CIV-7567

Non-Committee

Review:
Expedite Approval:
Current Design: This SCR is for C-IV counties SCR # 7567. The counties requested to have this SCR implemented prior to migration.

Per State and Federal rules referenced in IRS Pub 1075 and ACL 16-106, FTI values are not to be stored in the system:

- 1) There are Recovery Account records with Reasons on the Recovery Account Detail page which reference FTI values stored in the System.
- 2) There are Special Investigation records with Investigation Categories which reference FTI values stored in the System.
- 3) There are Positions with Quality Review Types which reference FTI values stored in the System.

Request: Per DDCR 5021 and ACL 16-106: "The IRS found that the SAWS systems contain FTI during the 2014 Safeguard Review. The IRS requires that the CWDs stop entering new FTI into the SAWS systems. This includes no reference to the IRS Asset match, BEER match, FTI, and/or the use of these acronyms in SAWS case notes, comments, or journal. In addition, CWDs are restricted from scanning client or third-party letters that contain FTI, and/or any other document containing FTI into SAWS, including the IRS and BEER matches."

All references to FTI must be removed from the CalSAWS System.

Recommendation:

1. Convert Recovery Account Reasons (CT119) to "Unreported Income - Other" from any of the following:
 - a. IEVS - Unreported Income BEER
 - b. IEVS - Unreported Income Property Asset Match
 - c. Unreported Income - IEVS

NOTE: See query results: `SELECT * FROM recov_acct_detl WHERE rsn_code IN ('I1', 'I5', 'IU');`

2. End-Date (effective the date of the release) the following Recovery Account Reasons (CT119):
 - a. IEVS - Unreported Income BEER
 - b. IEVS - Unreported Income Property Asset Match
 - c. Unreported Income - IEVS

3. Relabel the (CT119_I2) "IEVS - Unreported Income Earnings Clearance" Recovery Account Reason:
 - a. `SHORT_DECODE_NAME = "IEVS - Unreported Income IFDS/ECS"`
 - b. `LONG_DECODE_NAME = "IEVS - Unreported Income IFDS/ECS"`
 - c. `CODE_DESCR = "IEVS - Unreported Income IFDS/ECS"`

4. Create a list for the counties for Recovery Accounts that were updated via Recommendation.
 1. Include the following data values: County, Case Number, Recovery Account Number, Old Recovery Account Reason. Post the list on the C-IV Web Portal on the day following the release.

Note: Any recovery accounts that had a previous Status Reason that was updated by Recommendation 1 will not be included on the list in Recommendation 4. They cannot be seen by the users reviewing the lists as the only Status Reason showing is the most current.

5. Convert Investigation Category (CT84) to "IEVS - Other" from any of the following:

- a. Asset Match - FTB
- b. Asset Match - IRS
- c. BEER

NOTE: See query results: SELECT * FROM SPEC_INVESTIG_SUMM WHERE cat_code IN ('AF', 'AM', 'BE');

6. End-Date (effective the date of the release) the following Investigation Origin Codes (CT84):

- a. Asset Match - FTB
- b. Asset Match - IRS
- c. BEER

7. Create a list for the counties for Investigations that were updated via Recommendation 5. Include the following data values: County, Case Number, Investigation ID, Old Investigation Origin Code. Post the list on the C-IV Web Portal on the day following the release.

8. Delete the Quality Review Position association records for the below Quality Review Types:

- a. IEVS-Assets
- b. IEVS-BEERS

NOTE: See query results: SELECT * FROM POS_QLTY_REVW_TYPE WHERE type_code IN ('IA', 'IB');

9. End-Date (effective the date of the release) the following Quality Review Type Codes (CT94):

- a. IEVS-Assets
- b. IEVS-BEERS

10. Create a list for the counties for Positions that were updated via Recommendation

11. Include the following data values: County, Position ID, Worker Number, Quality Review Type Code. Post the list on the C-IV Web Portal on the day following the release.

Outreach

Description:

Migration Impact

Description:

DDCR Committee Review = SCR Recommendations (Implement SCR 53819)

DDCR Priority = High

Priority Reason = ACL 16-106 gave a deadline to implement this change – that deadline has passed. This should have been implemented by now.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 70

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	54
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	16	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-200264] DDID 1967: DDCR 4026: Update Overridden EDBC Batch Skip Logic to evaluate most recent EDBC

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	17
Reporter:	Michael Green [X]	Regulation Reference:		Created:	01/24/2018 10:07 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Binh Tran	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CCM-965

Non-Committee

Review:
Expedite Approval:
Current Design: Programs that have any overridden Accepted and Saved Eligibility Determination and Benefit Calculations (EDBC) for the effective month will not be processed by Batch EDBC.

Request: Per DDCR 4026, a program should only be skipped by Batch EDBC if the most recent Accepted and Saved EDBC for the effective month has been overridden.

Recommendation: Update Batch EDBC Skip Logic to skip cases with an overridden EDBC only when the most recently Accepted and Saved EDBC for the effective month is overridden.

Outreach

Description:
Migration Impact Description: DDCR Review Decision = SCR Recommendations (Migrate C-IV Functionality)
 DDCR Priority = High
 Reason = To avoid multiple skipped months from the batch runs.

 Unable to validate the skipped batch EDBC. C-IV updated Batch EDBC Skip Logic to skip cases with an overridden EDBC only when the most recently Accepted and Saved EDBC for the Effective Month is overridden.

Migration Impact

Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: 17

Automated Test :	0	Batch/Interfaces :	13	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-200318] DDID 1967: DDCR 5036: Add Additional Validation To The Social Security Number (SSN) Field

Team Responsible:	Online	Assignee:	Krishna Korivi	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	39
Reporter:	Michael Green [X]	Regulation Reference:		Created:	01/25/2018 07:15 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Binh Tran	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	CCM-408

Non-Committee

Review:

Expedite Approval:

Current Design:

LRS does not have this additional validation when a User enters a Social Security Number (SSN) in the New Person Detail or the Individual Demographics Detail pages for the Social Security Number (SSN) validation.

- a) The Area Number (first three digits) is '000', '666', or any value '900' through '999'
- b) The Group Number (4th and 5th digits) is '00'
- c) The Serial Number (last four digits) is '0000'

The validation message will match the existing message: "Social Security Number - Input [value] is not valid for this field".

Request:

Per DDCR 5036, add additional validation to include to the Social Security Number (SSN) field with the following information on the New Person Detail and Individual Demographics Detail pages in C-IV, the Validation message: Social Security Number - Input [value] is not valid for this field displays: The Area Number (first three digits) is 000, 666, or any value 900 through 999; the Group Number (4th and 5th digits) is 00; or the Serial Number (last four digits) is 0000.

Recommendation:

Update the New Person Detail and Individual Demographics Detail > SSN Detail pages to include the following conditions for the Social Security Number page validation

- a) The Area Number (first three digits) is '000', '666', or any value '900' through '999'
- b) The Group Number (4th and 5th digits) is '00'
- c) The Serial Number (last four digits) is '0000'

The validation message will match the existing message: "Social Security Number - Input [value] is not valid for this field".

Outreach

Description:

Migration Impact

Description:

DDCR Review Decision = SCR Recommendations (Migrate C-IV Functionality)

DDCR Priority = Medium

Priority Reason = Committee agreed that this validation is important and should be made available through migration.

C-IV: When Users enter a SSN with the following information on the New Person Detail and Individual Demographics Detail pages, the Validation message: Social Security Number - Input [value] is not valid for this field displays: The Area Number (first three digits) is 000, 666, or any value 900 through 999; the Group Number (4th and 5th digits) is 00; or the Serial Number (last four digits) is 0000.

LRS: Does not have the validation

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

39

Automated Test :

0

Batch/Interfaces :

0

CalHEERS :

0

CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	30
Performance :	0	Reports :	0	Security :	0
System Test Support :	9	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-200319] DDID 1967: DDCR 5051: Merge the Claim Code and Adult/Child Code Validations Message

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	39
Reporter:	Michael Green [X]	Regulation Reference:		Created:	01/25/2018 07:17 AM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	C-IV SCR 411

Non-Committee

Review:
Expedite Approval:
Current Design:

Currently if the Adult/Child Code has not been selected for a person with a Member role a validation is displayed 'Set Program Configuration - Adult/Child Code is required for members.' on the Manual EDBC page when clicking Accept. If the Claim Code has not been selected for a person with a Member role, a separate validation is displayed 'Set Program Configuration - Citizenship Funding Code is required for members.' on the Manual EDBC page when clicking Accept.

The validation 'Set Program Configuration - Citizenship Funding Code is required for members.' will not display when a Claim Code is not selected, if the Adult/Child Code is also not selected on the Program Configuration Override Detail page. The validations for the Claim Code and Adult/Child Code both link to the same input field, 'Set Program Configuration', which allows for only one validation message to display if both are not selected.

Request:

Merge the Claim Code and Adult/Child Code validation message displayed on the Manual EDBC page when the Claim Code and/or Adult/Child Code are missing on a program person with a role of Member.

Recommendation:

Display the merged Claim Code and Adult/Child Code validation message on the Manual EDBC page.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

DDCR Review Decision = SCR Recommendations (Migrate C-IV Functionality)
DDCR Priority = Low
Reason = Not benefit related.

If Accept is clicked on a Manual EDBC and a person exists with a Member role and they do not have either a Claim Code or an Adult/Child Code,

C-IV displays a validation message stating:

'At least one active member is missing one or more of the following:

- Claim Code
- Adult/Child Code'

LRS displays a validation message stating:

'Adult/Child Code is required for members'

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0

Design :	0	Eligibility :	30	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	9	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-200320] DDID 1967: DDCR 5053: Allow linking of e-Applications during a period of Transitional CalFresh

Team Responsible:	Online	Assignee:	Yudhi Tanuwidjaja	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Michael Green [X]	Regulation Reference:		Created:	01/25/2018 07:19 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Tyler Vaisau	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[C4Yourself, Usability]	Approved by Committee:		Other Agency Cross Reference:	C-IV SCR 701

Non-Committee

Review:

Expedite Approval:

Current Design:

When an e-Application for CalFresh has an application date within a period of Transitional CalFresh (TCF), the user is prevented from linking the e-Application to the corresponding case in LRS. C-IV allows users to link the e-Application during a period of Transitional CalFresh

Request:

Allow E-applications in the LRS system to be linked during TCF.

Recommendation:

Remove the validation to allow E-applications in the LRS system to be linked to a case with an active TCF program.

Please see attached design document for details.

Outreach

Description:

Migration Impact

Description:

DDCR Committee Review = SCR Recommendations (Migrate C-IV Functionality)
 DDCR Priority = High
 Priority Reason = Incorrect applications/workload relief

 Checking with LRS to see if they have already implemented this functionality.

LRS don't have any corresponding SCR yet. Will update once there is LRS SCR for this.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **19**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-200336] DDID 1967: DDCR 5073: Intentional Program Violation (IPV) - Priority for Non-Compliance Reason

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	24
Reporter:	Michael Green [X]	Regulation Reference:		Created:	01/25/2018 09:15 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Consortium Contact:	Binh Tran	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	SCR CIV-8669, CIV-12434

Non-Committee

Review:
Expedite Approval:
Current Design: Time limits for CalWORKs programs are updated for a case based on the program person's Role Reason. The CalWORKs 'IPV/Fraud' non-compliance status reasons in LRS have higher priority than CalWORKs 'WTW' status reasons. When running CalWORKs EDBC where a person has both 'IPV/Fraud' non-compliance and 'WTW' non-compliance, the system will choose the status reason with the higher priority.

The only exception is the 'Post WTW 24 MTC CW Fed Requirements Not Met' WTW status reason has higher priority than current CW IPV/Fraud non-compliance status reasons.
 Exception: 'Post WTW 24 MTC CW Fed Requirements Not Met' WTW non-compliance status reason has higher priority than current CW IPV/Fraud non-compliance reasons.

Request: Welfare-To-Work (WTW) Sanction months are not added automatically to the Time Limits page for cases with an active CalWORKs IPV Penalty. Update the priority for the status reasons in the system so users no longer have to manually update the begin/end dates of CalWORKs 'IPV/Fraud' non-compliance in order for time limits to work correctly.

Recommendation: The priority values for the non-compliance status reasons, which make 'WTW' non-compliance status reasons a higher priority than 'IPV' non-compliance status reasons, will be updated so the appropriate Sanction Time Limit is applied automatically and displayed in the Time Limits page.

After the priority values are updated, create a list of cases with an active CalWORKs program person with both a CalWORKs 'IPV/Fraud' and CalWORKs 'WTW' non-compliance status reason for the come-up month, current benefit month, and the previous 10 months (12 months total). This will allow the case worker to review the cases and make any adjustments to the case and run EDBC if applicable.

After the priority values are updated, create a list of cases with an active CalWORKs program person with both a CalWORKs 'IPV/Fraud' and CalWORKs 'WTW' non-compliance status reason for the come-up month, current benefit month, and the previous 10 months (12 months total). This will allow the case worker to review the cases and make any adjustments to the case and run EDBC if applicable.

Refer to the design document for further details.

Outreach Description: Provide a list of cases where it has an active CalWORKs program person with both a CalWORKs 'IPV/Fraud' and CalWORKs 'WTW' non-compliance status reason for the come up month, current benefit month, and the previous 10 months (12 months total).
 The list will be posted to the following location:

CalACES SharePoint > System Changes -> SCR and SIR Lists -> 2020 -> SCR 200336

Migration Impact Description: DDCR Review Decision = SCR Recommendations (Migrate C-IV Functionality)
 DDCR Priority = High
 Reason = Time limits/time of aid may be incorrect.

 LRS SCR has not yet been created.

Therefore this SCR should be evaluated and prioritized for migration impacts.

Migration Impact

Analysis:

Alternative

Procedure

Description:

User can change the dates and time limits on case to resolve the issue.

Operational Impact:

Estimate:

24

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	18	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	6	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-200655] DDID 1967: DDCR 3026: Update CalWORKs Exempt MAP Determination

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Linda Zeng	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	27
Reporter:	Binh Tran	Regulation Reference:	TBD	Created:	02/05/2018 05:36 PM
Status:	System Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Consortium Contact:	Binh Tran	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV SCR 47084 DDCR 3026

Non-Committee

Review:

Expedite Approval:

Current Design:

A household qualifies for the exempt MAP when either:

- there is a Step-Parent or a Non-Parental Caretaker Relative that is unaided, and there is no other Parent or aided Step-Parent of a Child,

Or

- there is a biological parent receiving an income type or Other Program Assistance (OPA) (Supplemental Security Income (SSI), SSI/SSP (Supplemental Security Income/State Supplementary Payment), State Disability Insurance (SDI), Temporary Workers' Compensation (TWC), Temporary Disability Indemnity (TDI), In-Home Support Services (IHSS)) applicable to the exempt MAP determination.

When a household consists of unmarried parents with an unaided mutual child and an aided child not in common, the MAP determination does not consider the parent without a child in common and incorrectly applies the exempt MAP.

For example, if a case consists of an unmarried mother (receiving SSI/SSP), father, mutual child (receiving SSI/SSP), and mother's separate, aided child, the MAP determination does not currently include the father and incorrectly assigns the exempt MAP amount.

Request:

Per DDCR 3026, migrate existing functionality from C-IV SCR 47084 to update the CalWORKs MAP determination logic to consider parents of an Active child.

Recommendation:

The CalWORKs Exempt (higher) MAP amount determination logic will consider parents of an Active child in a household.

Outreach

Description:

Migration Impact

Description:

C-IV is providing Non Exempt Map amount with a 30 aid code.

LRS is providing Exempt Map amount with a 3P aid code.

Committee Outcome- Migrate C-IV Functionality

Priority- Medium

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

27

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	20	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

System Test Support :	7	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201315] DDID 1967: DDCR 3032: Update Journal templates to change Quarterly Reporting to Semi-Annual Reporting

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Daisy Villasenor	Regulation Reference:	TBD	Created:	03/09/2018 11:23 AM
Status:	System Test	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV 49403

Non-Committee

Review:	
Expedite Approval:	
Current Design:	LRS has not updated the QR 7 references on the Universal Journal Template to SAR 7.
Request:	Per DDCR 3032, update the Universal Journal Template reference from Quarterly Reporting (QR 7) to Semi-Annual Reporting (SAR 7).
Recommendation:	Update the Universal Journal Template reference from Quarterly Reporting (QR 7) to Semi-Annual Reporting (SAR 7) in the following sections in the Journal Template page: a) Entry Information b) EDBC Results/Issuance page

Outreach

Description:	
Migration Impact Description:	C-IV has updated QR 7 references on the Universal Journal Template to SAR 7. LRS has not updated the QR 7 references on the Universal Journal Template

Committee Outcome- Modify existing LRS Functionality
Priority- Low

Migration Impact

Analysis:	
Alternative Procedure Description:	N/A - CalSAWS DD&I Requirement
Operational Impact:	
Estimate:	19

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201415] DDID 1967: DDCR 3013: Update Reissued Issuances to Follow the Original Payee and Issuance Method

Team Responsible:	Fiscal	Assignee:	Alex Neilson	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Duke Vang	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	118
Reporter:	Daisy Villasenor	Regulation Reference:	25-800, 44-315, 44-340, 25-740	Created:	03/14/2018 02:57 PM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV 40521

Non-Committee

Review:

Expedite Approval:

Current Design:

C-IV: When reissuing an issuance, the Issuance Method and Payee default selections are the same Issuance Method and Payee as the original issuance unless the original issuance was cash EBT or Direct Deposit

LRS: Uses E-Caps which C-IV does not. Several design differences cited on committee form

Request:

Per Design Differences Change Request (DDCR) 3013, when reissuing or replacing an issuance, the Payee and Issuance Method should follow the original issuance's original Payee and original Issuance Method

Recommendation:

Make the following updates to the Reissue (for Cash) functionality on the Issuance Detail Page:

- 1) Default the Issuance Method to the same Issuance Method as the original issuance, except in the following two scenarios:
 - a) If the original issuance is cash EBT, and the original Payee does not have access to an Active cash EBT account. default the Issuance Method blank where the user will have to select one.
 - b) If the original issuance is Direct Deposit, default the Issuance Method to Warrant.
- 2) Default the Payee to the original Payee on the original issuance.
- 3) Default EBT as an option on the Issuance Method dropdown for cash EBT issuances if the Payee has access to an Active cash EBT account.

Note: For CalFresh Replacements, EBT will still be defaulted as the Issuance Method for EBT issuances even when the Payee does not have access to an Active food EBT account, however the issuance will error out (Submission Error) when it is submitted to Xerox.

Outreach

Description:

Migration Impact

Description:

DDCR Committee Review = SCR Recommendations (Modify Existing LRS Functionality and Migrate C-IV Functionality)

DDCR Priority = High

Priority Reason = When reissuing a split (Money Management) issuance to a non-customer, it causes Administrative Error Overpayments if the reissuance is inadvertently paid to the customer and not the original payee.

C-IV: When reissuing an issuance, the Issuance Method and Payee default selections are the same Issuance Method and Payee as the original issuance unless the original issuance was cash EBT or Direct Deposit

LRS: Uses E-Caps which C-IV does not. Several design differences cited on committee form

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

N/A - CalSAWS DD&I Requirement

Estimate:	118				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	90
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	28	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201420] DDID 1967: DDCR 3077: Update EBT Benefit Type Short Description for SAFEAL and SAFETP

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Duke Vang	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	8
Reporter:	Daisy Villasenor	Regulation Reference:	TBD	Created:	03/14/2018 03:07 PM
Status:	System Test	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV 52390

Non-Committee

Review:

Expedite Approval:

Current Design:

The current EBT Benefit Type Code descriptions for Two Parent Safety Net and Non-Two Parent Safety Net are:
 -3A - SAFEAL
 -3C - SAFETP

Request:

Per DDCR 3033, the Two Parent Safety Net and Non-Two Parent Safety Net EBT Benefit Type Code descriptions should include the new K1 and 3F Aid Code descriptions

Recommendation:

- Make the following updates to the EBT Benefit Type Code (CT 2055) as follows:
1. Update the Short Description for the "SAFEAL" EBT Benefit Type to "3A/K1 - SAFEAL".
 2. Update the Short Description for the "SAFETP" EBT Benefit Type to "3C/3F - SAFETP"

Note: These will be updates to the descriptions. The effective date of the codes tables will not change.

Outreach

Description:

Migration Impact

Description:

C-IV has updated the short descriptions of the following EBT Benefit Types
 DDCR Review Decision = SCR Recommendations (Migrate C-IV Functionality)
 DDCR Priority = High
 Priority Reason = Sending inaccurate EBT Benefit Types will prevent recoupment functionality.

-
1. '3A - SAFEAL' to '3A/K1 - SAFEAL'
 2. '3C - SAFETP' to '3C/3F - SAFETP'

LRS has not updated the short descriptions.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

8

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	6
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201422] DDID 1967: DDCR 3082: Ignore Retro Events that are not in the current month when running EDBC

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Linda Zeng	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	27
Reporter:	Daisy Villasenor	Regulation Reference:	ACL 09-41	Created:	03/14/2018 03:09 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CIV 53330

Non-Committee

Review:
Expedite Approval:
Current Design: After running EDBC for the initial application, if a user changes the BDA (Beginning Date of Aid) to a future month, and adds a Retro Medi-Cal month, the initial Pended event is not actioned because an Approved event is not logged.

Request: Per DDCR 3082, migrate the C-IV functionality introduced with C-IV SCR 53330 and update CalSAWS to ignore Retro events that are not in the current month, so that an Approved event is correctly logged. This will allow applications to display correctly on the Pending Applications Report.

Recommendation: EDBC logic evaluates the most recent event when determining whether an event needs to be logged. Retro events that are not in the current month will be ignored.

Refer to the design document for further details.

Outreach

Description:
Migration Impact Description: DDCR Decision: SCR Recommendation (Modify existing LRS Functionality - Mirror the action taken by C-IV in SCR 53330).
DDCR Priority: Medium
Priority Reason: Lack of this functionality does not impact the processing of cases, however, the user would have to address the pending item on the Pending Application Report.

The C-IV System now marks an application as actioned even if the User moved the BDA forward and added a retro month

- LRS does not mark applications as actioned when the User moves the BDA forward and adds a retro month
- EDBC logic looks at the most recent event when determining if an Event needs to be logged. No Approved event would be created causing the Pending event to show up on the Pending Application Report.

Migration Impact

Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: **27**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	20
CalHEERS Test :	7	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0

Training :

0



[CA-205077] DDID 1967: DDCR 4100: Add CFS column to Eligibility Workload Inventory page

Team Responsible:	Online	Assignee:	Michael Gonzalez	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Kim Lam	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Swati Lohia [X]	Regulation Reference:	WIC 14015.5(c), 42 CFR 435.1200	Created:	10/10/2018 10:26 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Dymas Pena	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CIV-4421

Non-Committee

**Review:
Expedite Approval:
Current Design:**

On the Eligibility Workload Inventory page, C-IV added a new column “CFS,” which will display "Yes" if a Medi-Cal program has a Carry Forward Status that has not been lifted. When sorting by this column, the first click will bring programs with “Yes” to the top of the results. This functionality does not exist in CalSAWS.

Request:

Update the CalSAWS Eligibility Workload Inventory page:
Add a new column “CFS” to the Eligibility Workload Inventory page. It will display "Yes" if the case has a Carry Forward Status that has not been lifted. When sorting by this column, the first click will bring “Yes” to the top.

Recommendation:

A “CFS” column will be added to the Eligibility Workload Inventory.

Refer to design document for further details.

Outreach

Description:

Migration Impact Description:

1. C-IV has added a new column “CFS” to the right side of the list. It will display "Yes" if the case has a Carry Forward Status that has not been lifted. When sorting by this column, the first click will bring “Yes” to the top. This functionality does not exist in LRS.
2. “Display Workload” and “Status Effective Date” fields display in the header within C-IV but not in LRS.
3. “Assignment Type” field displays in the header within LRS but not in C-IV.
4. “Program” and “Application Date” columns are fully spelled out in LRS whereas they are abbreviated in C-IV.

Migration Impact

Analysis:

Alternative Procedure

N/A - CalSAWS DD&I Requirement

Description:

Operational Impact:

Estimate: 29

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207119] DDID 2272 - Update the employment services functionality

Team Responsible:	Online	Assignee:	Joseph Faulkner	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Kristine Lim [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Lien Phan	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Employment Detail page is used to track employment details for the participant including employer information, job information and status information with the wage details and hours worked.

Request:

Per DDID 2272, the CONTRACTOR shall update the employment services functionality to track the starting wage of customers who have gotten a job, and a flag to track whether that employer has 26 or more employees. This information is to be made available for ad-hoc reporting by the 58 Counties. This data field must belong to the participant record in employment services, not the customer record, as it has no bearing on participation rate, income, or other eligibility criteria, it is only for internal ad-hoc reporting on the part of counties.

Recommendation:

Add a dropdown flag to the Employment Detail > Employer Information record to identify if the employer has 26 or more employees.

Refer to the attached design for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

29

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207146] DDID 2146 - Add Functionality to Hold Payments for Kin-GAP and AAP at the Case Level

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Lalitha Valamarthi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	261
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	No
Consortium Contact:	Laura Ould	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: Foster Care (FC) payments can be held by clicking the “Hold” button under the “Payment Information” section on the Foster Care Detail page. When the Nightly Issuance Batch process tries to issue a payment for a FC program with a “Hold”, the issuance will be skipped with the reason “Payment Hold Exists on Foster Care Program”.

Request: The following are the skip reasons that should be added to the CalSAWS system:
 1. Payment Hold Exists on AAP Program and
 2. Payment Hold Exists on Kin-GAP Program.

Recommendation:

- The Kin-GAP Detail and AAP Detail pages will be modified to allow users to place a payment hold on KG or AAP programs. When the Nightly Issuance Batch tries to process a KG or AAP program with a payment hold, the issuance will skip with a reason of “Payment Hold Exists on KG Program” or “Payment Hold Exists on AAP Program”.
- The Run EDBC and Create Manual EDBC pages will be modified to throw validations “Kin-Gap- EDBC cannot be run for this program because a payment hold exists” or “AAP- EDBC cannot be run for this program because a payment hold exists” when a payment hold exists on a KG or AAP program.
- Batch EDBC will be updated to skip KG and AAP programs with a payment hold.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: **261**

Automated Test :	0	Batch/Interfaces :	25	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	30	Fiscal :	62
Imaging :	0	IVR/CC :	0	Online :	84
Performance :	0	Reports :	0	Security :	0
System Test Support :	60	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207161] DDID 2124 - Disable the DCFS Eligibility Batch Jobs for the 57 Migration Counties

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	17
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: There are numerous batch jobs that run for DCFS programs. Currently most batch jobs are specific to County 19 (Los Angeles). Any current DCFS batch jobs that are County "00" jobs, or "all-county jobs", should not run for cases that are not in Los Angeles County.

Request: Disable the DCFS Eligibility batch jobs for the 57 Migration Counties.

Recommendation: Relabel and update the description of the DCFS 00 batch jobs to be county specific so it is clear these jobs are only for County 19 (Los Angeles).

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 17

Automated Test :	0	Batch/Interfaces :	13	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207163] DDID 2122 - Case Summary: Add Hyperlink to Payee Field for AAP and Kin-Gap Programs

Team Responsible:	Online	Assignee:	Rasasvi Matukumilli	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Laura Ould	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Case Summary page contains the Payee field for AAP and Kin-Gap programs. This field displays the name of the program's payee in plain text.

Request:

Per DDID 2122, update the Payee field of the Case Summary page and Program Detail page to a hyperlink for AAP and Kin-Gap programs.

Recommendation:

1. Update the Case Summary page so the Payee field contains a hyperlink to the Foster Case Resource Detail page for AAP and Kin-Gap programs.
2. Update the Program Detail page so the Payee field contains a hyperlink to the Foster Case Resource Detail page for AAP and Kin-Gap programs.

See the attached design document for a detailed description of this change.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 39

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	30
Performance :	0	Reports :	0	Security :	0
System Test Support :	9	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207185] DDID 2092 - Update all DCFS references to an applicable 58 County term

Team Responsible:	Online	Assignee:	Emanuel Rivers	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	218
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Laura Ould	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: Throughout several pages, the system currently contains references to the LA-specific "DCFS" organization.

Request: Update the occurrences of "DCFS" to an applicable 58-county term.

Recommendation: Update "DCFS" to "CWS" or remove "DCFS" (as appropriate) for the following pages:
 DCFS SSIAP Detail
 DCFS SSIAP Summary
 Barrier Detail
 Application Registration Summary
 Confidentiality Detail
 Journal
 Reception Log List and Detail
 New Programs Detail
 New/Reapplication Detail
 Application Detail
 Juvenile Detail
 Task Detail
 Linkages Detail

See design document for additional information.

Outreach

Description:
Migration Impact
Description:
Migration Impact
Analysis:
Alternative N/A - CalSAWS DD&I Requirement
Procedure

Description:
Operational Impact:
Estimate: **218**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	168
Performance :	0	Reports :	0	Security :	0
System Test Support :	50	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207187] DDID 2090 - Update the "System Administrator" Security Role to Allow Counties to Administer

Team Responsible:	Online	Assignee:	Alexia England	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Brian Munce	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	37
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Dymas Pena	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The system currently contains a role titled "System Administrator" which contains all security groups and rights within the application. However, currently the role cannot be assigned to a staff via the application, although if already assigned it would display on that staff's Security Assignment page.

Request: Allow for assignment (via the front-end of the application) of a system-maintained role that contains all security groups and rights.

Recommendation: Update the existing System Administrator security role so that it is available for assignment to CalSAWS users via the application.

Refer to the design document for further details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact: N/A - CalSAWS DD&I Requirement
Estimate: 37

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	29
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207245] DDID 1833 - Suppress FSLA-04 Online Trigger for Migration Counties

Team Responsible:	Client Correspondence	Assignee:	Hayk Khachikyan	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Lawrence Samy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	8
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: LRS generates a FSLA-04 - Complete CalFresh Agreement and Repayment Coupons – whenever a Repayment Type of 'External Payment' is created with a Status of 'Active' on the Repayment Term Detail page.
Request: Do not generate the FSLA-04 from the Repayment Term Detail page for the migration counties.
Recommendation: Update the generation logic for the FSLA-04 to only trigger from the Repayment Term Detail page for Los Angeles County.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure N/A - CalSAWS DD&I Requirement

Description:
Operational Impact:
Estimate: **8**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	6	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-207281] DDID 1587 - Update the Service Detail page**

Team Responsible:	Online	Assignee:	Justin Concepcion	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Brian Munce	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Lien Phan	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Service Detail page allows the user to specify the details for new and existing Services for a given Resource.

Request: According to DDID 1587, update the following aspects of the Service Detail page:
 1) Remove the "Automatically replicate weekly activities" checkbox for non-GROW category Services.
 2) Remove the "Private School" checkbox when the parent Resource is not of category "School".
 3) Update the "Language" dropdown field to support/include the 14 threshold languages.

Update the "Service Type" field's dynamic behavior.

Recommendation:

- 1) Conditionally display the "Automatically replicate weekly activities" checkbox based on the selected Service Category.
- 2) Conditionally display the "Private School" checkbox based on the parent Resource's Category.
- 3) Add missing threshold languages to the "Language" dropdown and order the options list appropriately.
- 4) Remove options from the "Service Type" field based on the selected Service Category when the page is in Create mode.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **50**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	40
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207285] DDID 1573 - Update the Quality Assurance Random Sample Search page

Team Responsible:	Online	Assignee:	Rasasvi Matukumilli	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Kim Lam	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Dymas Pena	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

- On the Quality Assurance Random Sample Search page:
1. Task navigation has a label called "QA Sample Search"
 2. The page is titled "Quality Assurance Random Sample Search"

Request:

Per DDID 1573, update the Quality Assurance Random Sample Search page and Task Navigation.

Recommendation:

- On the Quality Assurance Random Sample Search page:
1. Relabel "QA Sample Search" in the Task navigation to "QA/QC Sample Search"
 2. Relabel "Quality Assurance Random Sample Search" page to "QA/QC Random Sample Search"

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **39**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	30
Performance :	0	Reports :	0	Security :	0
System Test Support :	9	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207329] DDID 1395 - IEVS Batch Assignment Configuration Page

Team Responsible:	Batch/Interfaces	Assignee:	Naveen Bhumandla	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	458
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Paul Robertson	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently the IEVS Batch Assignment Configuration page is not accessible in LRS. LRS has automated batch jobs to handle each IEVS abstract assignment. For criminal IEVS abstracts (FF, CYA and NPM), a Task and a Journal entry is created and assigned to the District supervisor. For NHR, PVS or IFDS, the end result is either automated disposition of the report or an automated assignment to an IEVS supervisor. Deceased Person (DeathMatch) will set a trigger to run batch EDBC.

NOTE: For IFDS there is complex logic that is used in determining the outcome.

Request:

Add the ability to assign out individual review types to Cases, Single Position, Random or No Assignment. This functionality shall be similar to the existing logic on the C-IV IEVS Batch Assignment Configuration Page.

Recommendation:

- Port the online IEVS Batch Assignment Configuration page from C-IV into CalSAWS.
- Port associated batch jobs from C-IV into CalSAWS.
- Add drop down option and update query for IEVS Assignment
- Add page mappings for online page.
- Enable security rights for online page.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 458

Automated Test :	0	Batch/Interfaces :	352	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	106	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207427] DDID 692, DDID 1624 - Update Eligibility Workload Inventory page

Team Responsible:	Online	Assignee:	Michael Gonzalez	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Kim Lam	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	46
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Araceli Gallardo	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Eligibility Workload Inventory page has a "Go" button; and does not have the "Display Workload" and "Status Effective Date" fields.

Request:

On the Eligibility Workload Inventory page:

- 1) Per DDID 1624, relabel the "Go" button to "View"
- 2) Per DDID 692, migrate "Display Workload" and "Status Effective Date" fields, and update default dates to display the current date.

Recommendation:

On the Eligibility Workload Inventory page:

- 1) The "Go" button on the Eligibility Workload Inventory page will be relabeled to "View" (DDID 1624)
- 2) Fields "Display Workload" and "Status Effective Date" will be migrated, and the default dates will be updated to display the current date. (DDID 692)

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 46

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	36
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207485] DDID 174 - Update the Non-Financial and Financial Root Questions with the latest SAWS 2 Plus Questions.

Team Responsible:	Online	Assignee:	Minh Phan	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	36
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Non-Financial and Financial Root Questions List pages contain a list of questions to be answered during application Intake and Re-evaluation.
Request: Per DDID 174, update the Non-Financial and Financial Root Questions List pages with the latest SAWS 2 Plus questions.
Recommendation: Update the Non-Financial and Financial Root Questions List pages with the latest SAWS 2 Plus Questions.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:	36				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	28
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-208248] DDID 713 - Update Automated Regression Test (ART) scripts to account for CalSAWS Migration R2 system modifications

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	William Baretsky	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	540
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/30/2019 11:53 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sharon Teramura	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The suite of Automated Regression Test (ART) scripts are executed against the C-IV and LRS applications on a scheduled basis throughout each major release cycle. The ART scripts are updated as needed to account for system modifications implemented within each of the C-IV (M&O) and LRS (M&E) releases.

Request:

The ART scripts should also be updated to account for the system modifications being made as part of each CalSAWS Migration (DD&I) release.

Recommendation:

Update the ART scripts to account for the system modifications being made as part of the second CalSAWS Migration release (R2). Update the underlying framework code modules used by the ART scripts as needed to support these changes.

Refer to the attached design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

540

Automated Test :	540	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-210010] DDID 2057 - Update display Name throughout the system

Team Responsible:	Online	Assignee:	Taylor Fitzhugh	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	445
Reporter:	Kristine Lim [X]	Regulation Reference:		Created:	08/14/2019 02:37 PM
Status:	System Test	Impact Analysis:		Outreach Required:	
Consortium Contact:	Araceli Gallardo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The pages throughout the system display the person's first and last name, age and gender in the drop-down of the data collection pages.

Request: Per DDID 2057, display the age and gender after the name of the customer throughout the data collection pages once the user saves the page.

Recommendation: The following page updates will be made as part of this change for the sections that are outlined in the design document.
 1) Update Name fields that currently display First and Last Names to display as <Last Name>, <First Name> <Age> <Gender> (Uniform Change). This includes updates to all drop downs and label fields in the application that display the name using a standard format where the queries do not need to be updated.

 See the attached Design Document for details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact Estimate: **445**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	343
Performance :	0	Reports :	0	Security :	0
System Test Support :	102	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-210156] Update Online Help for SCR CA-207163 - Hyperlink Payee for AAP and Kin-GAP

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	08/21/2019 04:51 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jayna Longstreet	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: SCR CA-207163 updates the Payee name on the Case Summary page to a hyperlink for AAP and Kin-GAP cases that accesses the Foster Care Resource Detail page.

Request: The Online Help pages need to be updated for this change.

Recommendation: Update the following Online Help pages:
 1. Case Summary
 2. Foster Care Resource Detail
 3. AAP Detail
 4. <Program> Detail

Outreach

Description:
Migration Impact Description: None

Migration Impact Analysis:
Alternative Procedure Description: None

Operational Impact Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-210157] Update Online Help Pages for SCR CA-207185 - Update DCFS

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	15
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	08/21/2019 04:54 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-207185 updates references to DCFS to

Request:

Online Help pages need to be updated for this change.

Recommendation:

Update the following Online Help pages:
DCFS SSIAP Detail
DCFS SSIAP Summary
DCFS SSAAP Detail

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

15

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				



[CA-210539] Update Online Help for SCR CA-207375 - Change Reason to EDBC

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	55
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	09/13/2019 11:42 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jayna Longstreet	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: SCR CA-207375 adds change reason functionality on the EDBC Summary page and creates new system pages.
Request: Online Help pages need to be created and updated for this change.

- Recommendation:**
- Create the following new Online Help pages:
 RCA EDBC Change Reason List
 CalFresh EDBC Change Reason List
 CalWORKs EDBC Change Reason List
 General Relief EDBC Change Reason List
 CAPI EDBC Change Reason List
 Nutrition Benefit EDBC Change Reason List
 - Update the following Online Help pages:
 RCA EDBC Summary
 CalFresh EDBC Summary
 CalWORKs EDBC Summary
 General Relief EDBC Summary
 CAPI EDBC Summary
 Nutrition Benefit EDBC Summary

Outreach

Description:
Migration Impact
Description:
Migration Impact
Analysis:
Alternative None
Procedure
Description:
Operational Impact:
Estimate: **55**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	55				

 **[CA-210541] Update Online Help for SCR CA-201315**

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	09/13/2019 11:54 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jayna Longstreet	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: SCR CA-201315 changes Quarterly Reporting (QR) to Semi-Annual Reporting (SAR) on the Journal template.
Request: Online Help pages need to be updated for this change.
Recommendation: Update the following Online Help pages:
 Customer Reporting Detail
 Customer Reporting List

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure None

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-210557] Update Online Help for SCR CA-207329 IEVS Batch Assignment Configuration Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	09/16/2019 10:04 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-207329 creates the IEVS Batch Assignment Configuration page.

Request:

An Online Help page needs to be created for the IEVS Batch Assignment Configuration page.

Recommendation:

Create the following Online Help page:
IEVS Batch Assignment Configuration

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-210558] Update Online Help for SCR CA-207407 Staff Assignment List Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	09/16/2019 10:10 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-207407 updates the Staff Assignment List page.

Request:

The corresponding Online Help page needs to be updated.

Recommendation:

Update the Staff Assignment List page in Online Help.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-210561] Update Online Help for SCR CA-207285 Rename Quality Assurance Random Sample Search

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	09/16/2019 11:38 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jayna Longstreet	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: SCR CA-207285 updates and renames the Quality Assurance Random Sample Search page.
Request: Online Help pages need to be updated for this change.
Recommendation: Update and rename the Quality Assurance Random Sample Search page to the QC/QA Random Sample Search page.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-210563] Update Online Help for SCR CA-207146 Hold Payments for AAP/Kin-GAP

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	09/16/2019 11:42 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jayna Longstreet	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-207146 adds hold payments functionality to Kin-GAP and AAP.

Request:

Online Help pages need to be updated for these changes.

Recommendation:

Update the following Online Help pages:

1. Kin-GAP Detail
2. AAP Detail

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-210792] Update Online Help for SCR CA-200279 - Payment Request on Closed Service Arrangements

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	15
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	09/30/2019 11:44 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-200279 updates logic to allow for Payment Requests on Closed Service Arrangements.

Request:

Several Online Help pages need to be updated for this change.

Recommendation:

Update the following Online Help pages:

1. Service Arrangement List
2. Service Arrangement Detail
3. Valuable Request Detail

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

15

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				



[CA-210793] Update Online Help for SCR CA-207324 - Case Review List Page

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	45
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	09/30/2019 11:49 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-207324 updates the Case Review List page and renames several system pages.

Request:

Online Help pages need to be updated for this change.

Recommendation:

1. Update the following Online Help pages:
 - a) Case Review - ME QA - District QCM
 - b) Case Review - ME QA - Supervisor
 - c) Case Review - ME QA - MIE Manager
 - d) Case Review - ME QA - Program Assistant
 - e) Case Review - ME QA - ERP Response
 - f) Case Review - State QC - QC Supervisor
 - g) Case Review - StateQC - QC Monitor
 - h) Case Review - State QC - error Review Panel Manager
2. Remove the Case Review Online Help page

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	45				



[CA-210831] Update Job Aid for SCR CA-207427 - Change to Eligibility Workload Inventory page

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Jayna Longstreet	Regulation Reference:		Created:	10/01/2019 02:41 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:	
Expedite Approval:	
Current Design:	Generate the Eligibility Workload Inventory and Monthly Productivity List Export Reports Job Aid. Include steps to filter results.
Request:	SCR CA-207427 updates the Eligibility Workload Inventory page filters.
Recommendation:	Update the Generate the Eligibility Workload Inventory and Monthly Productivity List Export Reports Job Aid for SCR CA-207427.
Outreach Description:	Updated Job Aid
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	10
Automated Test :	0
CalHEERS Test :	0
Design :	0
Imaging :	0
Performance :	0
System Test Support :	0
Training :	10
Batch/Interfaces :	0
Client Correspondence :	0
Eligibility :	0
IVR/CC :	0
Reports :	0
Tech Arch :	0
CalHEERS :	0
DBA :	0
Fiscal :	0
Online :	0
Security :	0
Tech Ops :	0



[CA-211090] DDID 954 - Migrate the Valuable Inventory Detail Online Help Page

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	10/10/2019 04:16 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Valuable Inventory Detail page does not exist in Online Help.

Request:

DDID 954 states the Valuable Inventory Detail page will be migrated into CalSAWS Online Help..

Recommendation:

Migrate the Online Help page for the Valuable Inventory Detail page.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-211158] DDID 971 - Migrate the Withdrawal Detail Online Help Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	10/14/2019 11:46 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Withdrawal Detail page does not exist in Online Help.

Request:

DDID 971 states the Withdrawal Detail Online Help page will be migrated to CalSAWS Online Help.

Recommendation:

Migrate the Withdrawal Detail page to Online Help.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-200448] DDID 1967: DDCR 4004: Add TANF to Dropdown on the OPA Page

Team Responsible:	Eligibility	Assignee:	Carol Dias	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Linda Zeng	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	63
Reporter:	Michael Green [X]	Regulation Reference:	See attached P.I.	Created:	01/30/2018 08:05 AM
Status:	Approved	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	C-IV SCR 366

Non-Committee

Review:

Expedite Approval:

Current Design:

TANF does not exist as a value in the "Type of Assistance" dropdown on the OPA Detail page.

Request:

Per DDCR 4004 and C-IV SCR 366, add TANF to the "Type of Assistance" dropdown box on the OPA Detail page.

Recommendation:

TANF will be added as a value to the "Type of Assistance" dropdown on the Other Program Assistance (OPA) Detail page. The TANF OPA will be counted as Unearned Income in CalWORKs (CW), Immediate Need (IN), Diversion (DV), Refugee Cash Assistance (RCA), and CalFresh (CF).

Outreach

Description:

Migration Impact

Description:

LRS does not have TANF as a type on the OPA page as described in C-IV SCR 366

Committee Prioritization- Medium

Migration Impact

Analysis:

Alternative

Procedure

Description:

N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:

63

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	26	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	22	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207167] DDID 2115 - Disable ETR Batches and Service Arrangements

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.07]	Designer Contact:	Matthew Warren	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	9
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	Approved	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: Education Travel Reimbursement (ETR) rates are provided for transporting a foster child to school for grades K-12. The ETR payment is rolled up as part of the Foster Care benefit in CalSAWS. An ETR payment can be made as a separate Supportive Service Payment.

Request: The CONTRACTOR shall turn off the ETR batch job for the 57 Counties.

The CONTRACTOR shall update the corresponding claiming, fiscal, NOAs, and report functionality to account for the ETR EDBC Payment Updates.

The CONTRACTOR shall update the Need Detail page to prevent the user from creating a ETR Service Arrangement.

Recommendation: 1. Update the Need Detail page to prevent the user from creating a ETR Service Arrangement.

Note: DDID 2117 will address ETR payments for Manual EDBC

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **9**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	7
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



[CA-207200] DDID 2077 - Update the Select Security Group Page to Allow Searching by Page Name and Security Right

- Resolved: 11/11/2019 01:36 PM

Team Responsible:	Online	Assignee:	Yudhi Tanuwidjaja	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Alexia England	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	79
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	In Production	Impact Analysis:	[Security]	Outreach Required:	No
Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Select Security Group page allows the user to select which security groups to add to the Worker specified on the previous page.

Request:

Per DDID 2077, update the Select Security Group page to allow the user to search for security groups by the page they are used on, a right they contain, or both.

Recommendation:

1. Add the Refine Your Search section to the Select Security Group page to allow for searching for Security Groups by Page Name, Security Right, or both.

See the attached design document for a detailed description of this change.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

79

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	61
Performance :	0	Reports :	0	Security :	0
System Test Support :	18	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Accepted

Status-1:

Content Revision

Before:

Description-1:

GROWClassAttendanceReport security right is mentioned in table 2.1.4.1 and the Security Matrix.

After:

GROWClassAttendanceReport security right is not mentioned in table 2.1.4.1 and in the Security Matrix.

Content Revision

Pending CCB

Status-2:

**Content Revision
Description-2:**

Before:
None.

After:

Note: With the current pagination framework, user must click the "Select" button after making their selection of group(s) on the page before navigating to a different paginated page. Without clicking "Select" when navigating to a different page, the "Select" button will remove any checked values from the prior page.

**Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**



[CA-207424] DDID 707 - CW 10 Wording Update

- Resolved: 10/14/2019 04:44 PM

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Brian Furlong [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	12
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:

Expedite Approval:

Current Design: CW 10 lists General Relief as a program label.

Request: Relabel General Relief to GA/GR.

Recommendation: General Relief label will be changed to GA/GR for English and Spanish versions of the CW 10. Update the word "hacimos" to "hicimos" on the Spanish form.

Refer to design document for further details.

Outreach Description: N/A

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 12

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	10	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: Before: Page Number for Spanish Mockup displayed in English.
After: Page Number for Spanish Mockup now displays in Spanish.

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision
Status-4:
Content Revision
Description-4:



[CA-207487] DDID 116: Update the language dropdown on New Programs Detail

- Resolved: 10/10/2019 07:58 AM

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Araceli Gallardo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The language dropdown on New Program Detail defaults to English.

Request:

Update the language dropdown on New Program Detail to not default to English, and the order of the languages in the drop-down field to be English, Spanish and then be in alpha order.

Recommendation:

Update the New Programs Detail page as follows:

- 1) Display the Language dropdown to "English" first, "Spanish" second, and the remaining values in alphabetical order.
- 2) Update the language dropdown to not default to any value

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

29

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Before:

Description-1:

Current Design did not indicate that the New Programs Detail page is reached when creating a new Case.

After:

Current Design and Page Location is updated to clarify how the page is reached.

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:

End Content Revisions