CalSAWS | Notes from Lobby Management Committee

Date:	December 19, 2019	Notes Location:	Teleconference
Time:	10:00 am – 12:30 pm	Meeting Materials:	
Meeting Called by:	Erick Arreola		
Attendees:	R1: Eric Cortez, Francis Delgado, Celeste Armijo, Shawni Ramos R2: Ilda Torrez, Shannon Putnam for Shea Comerford R3: Luiza Knap-Serek, Stephanie Hudson, Susan Morris, Tera Gandolfo R4: Esteban Martinez, Mark McAllister, Robert Delsid R5: Felix Sanchez, Melissa for Aracelia Sandoval, Jill Mills, Rodney Barrios, Rosa Vizcarra R6: Sergio Andrade for Mario Palacios, Sonia Lopez CalSAWS: Erick Arreola, Terence Callaham, Kyle Jackson, Gerald Limbrick, Rhiannon Chin, Justin Stephenson, James Dorame, Sam Svay		

Topic	Important Points
SCR & CER Review	
• CER/CA-212053: Update Lobby Monitor Call functionality	• Reviewed CA 212053 (CER) enhancement request. Due to confidentiality concerns, county would to have "Next in Line" call option to call customers to a window prior to the customer being logged into the system. The RCMs voted to approve and move forward.
• Review CIV-11339 & CIV-11961	• C-IV 1139 & C-IV 11961 appear to be duplicate. Reviewed both SCRs and RCMs voted to reject C-IV 11339 and moved requirements to C-IV 11961.
• SCR Prioritization	• Erick received prioritization from all Regions except R2. Erick will remove the DDCRs that already have release dates and then send out updated list to have the regions reprioritize their top 10. One response per Region, with prioritization of 1-10 for the region's top 10.
Wrap Up Items	
• Open Discussion	• No items
• Next Meeting	• In person, March 26, 2020
Lobby Management Demo (Optional)	
• C-IV Reception Log Overview	• Counties invited to stay for C-IV Reception Log Overview.
• Next Demo	