[CA-211803] Update Job Aids for SCR CA-200279 DDCR 5026 - Add Logic for Payment Requests on Closed Service Arrangements

Team Responsible:	**Training**	Assignee:	**Kelly Worthington**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**35**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**11/12/2019 09:30 AM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[Job Aid]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 12/5/2019

Current Design: Current job aids do not reference changes made with SCR # CA-200279
1. CL Program Processing and Payment Issuance
2. Diversion – Process and Issue Benefits
3. DCFS FC and KG - Issue Supplemental Benefits
4. Homeless Assistance Process and Issue Benefits
5. Payment Requests – Manage
6. Service Arg – Process for Elgb Prog
7. Service Arrangements – Process for WTW and CFET

Request: Update Job Aids to reference changes made with SCR # CA-200279

Recommendation: Update the following job aids:
1. CL Program Processing and Payment Issuance
2. Diversion – Process and Issue Benefits
3. DCFS FC and KG - Issue Supplemental Benefits
4. Homeless Assistance Process and Issue Benefits
5. Payment Requests – Manage
6. Service Arg – Process for Elgb Prog
7. Service Arrangements – Process for WTW and CFET

Outreach Description: Updated job aids.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 35

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	35				

[CA-211801] Upgrade OAM to version 11.1.2.3 and upgrade OHS and OAM to RHEL7

Team Responsible:	**Tech Ops**	Assignee:	**Jonathan Walburger**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Jonathan Walburger**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**192**
Reporter:	**Jonathan Walburger**	Regulation Reference:		Created:	**11/12/2019 09:09 AM**
Status:	**System Test**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Consortium Contact:	**Haikaz (Mike) Tombakian**	Training Impacted:		Funding Source:	**LRS M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: approved by Geoff Osterman 11/18/2019

Current Design: The LRS application currently runs on OAM version 11.1.2.1.0. Additionally, OAM and OHS both run on RHEL6 (Red Hat Enterprise Linux 6)

Request: Upgrade OAM to version 11.1.2.3. Upgrade the OS from RHEL6 to RHEL7. Upgrade OHS from RHEL6 to RHEL 7. Apply all high and critical OS updates for RHEL7

Recommendation: Upgrade OAM to version 11.1.2.3. Upgrade the OS from RHEL6 to RHEL7. Upgrade OHS from RHEL6 to RHEL 7. Apply all high and critical OS updates for RHEL7

Outreach Description:

Migration Impact Description: None

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact: All dev and test environments will need to be updated. All production environments will also need to be updated.

Estimate: **192**

Automated Test :	80	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	20
Performance :	0	Reports :	0	Security :	0
System Test Support :	12	Tech Arch :	0	Tech Ops :	80
Training :	0				

[CA-211614] Enhance Architecture LDAP (Lightweight Directory Access Protocol) framework to support OID (Oracle Internet Directory) interaction independent of OVD (Oracle Virtual Directory)

Team Responsible:	**Tech Arch**	Assignee:	**Abel Lopez**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Sumeet Patil**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**185**
Reporter:	**Sumeet Patil**	Regulation Reference:		Created:	**11/05/2019 12:44 PM**
Status:	**System Test**	Impact Analysis:	**[Security]**	Outreach Required:	**No**
Consortium Contact:	**Laura Chavez**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Performance**	Migration Impact:	**No**	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Geoff Osterman on 11/22/2019

Expedite Approval: 11/22/2019

Current Design: The LDAP architecture interacts with OID through a join adapter configured in OVD (Oracle Virtual Directory). The join adapter is currently configured across multiple Active Directories and OID.

Request: The OVD join adapter is currently configured with multiple Active Directories and OID. If any of the AD has issues, the OVD becomes unresponsive and impact the interaction with OID as well.
The interaction with OID should be independent of OVD.

Recommendation: 1. Update LDAP architecture to interact with OID directly without any dependency on OVD.

Outreach Description:

Migration Impact Description: The LDAP architecture change does not impact migration. This architectural change will be adopted by the C-IV and CalWIN counties at migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 185

Automated Test :	40	Batch/Interfaces :	20	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	25	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	20
Imaging :	0	IVR/CC :	0	Online :	30
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	50	Tech Ops :	0
Training :	0				

[CA-211454] DPSS/DCFS Support SCR to provide responses to Consortia queries

Team Responsible:	**Eligibility**	Assignee:	**Prakash Thota**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Prakash Thota**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**785**
Reporter:	**Praveen Badabhagni**	Regulation Reference:		Created:	**10/28/2019 02:38 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Anna Chia**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	**N/A**

Non-Committee Review:

Expedite Approval: Received Expedited Build Approval from Karen Rapponotti on 10/30.

Current Design: This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to CA-205973, was for 20.01

Request: To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for DPSS, due to inbound file issues from partners.

Recommendation:
 1) Create DCR solution based on issue and analysis.
2) Create monthly listing of MC programs that include a DE child for which the Negative Action was not applied.

Outreach Description:

Migration Impact Description: No migration impact as this is a support-only SCR.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: 785

Automated Test :	0	Batch/Interfaces :	100	CalHEERS :	10
CalHEERS Test :	0	Client Correspondence :	150	DBA :	0
Design :	0	Eligibility :	150	Fiscal :	150
Imaging :	0	IVR/CC :	0	Online :	100
Performance :	0	Reports :	100	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-211451] Automated Regression Test - Execution and Maintenance - 20.01 Release Cycle

Team Responsible:	**Automated Test [20.01]**	Assignee:	**William Baretsky**	SPG Status:	**Approved**
Fix Version/s:		Designer Contact:	**William Baretsky**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**20.03.XX**	Expedite Changes:	**Start Build**	Estimate:	**660**
Reporter:	**William Baretsky**	Regulation Reference:		Created:	**10/28/2019 01:42 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Sharon Teramura**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Assembly Test**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-105458**

Non-Committee Review: Approved by Karen Rapponotti on 10/29/2019

Expedite Approval: Karen Rapponotti 10/29/2019

Current Design: A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

Request: The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

Recommendation:

1. Execute the major release automated regression suite against the 20.01 major version build on a regular basis.

2. Execute the major release automated regression suite against the final build for the 20.01 major version, prior to the build being deployed to production.

3. Execute the minor release automated regression suite against the final build of each applicable 20.01 minor version, prior to the build being deployed to production.

4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.

Outreach Description:

Migration Impact Description: Per DDID #713, the existing LRS automated regression test scripts will be updated to account for the CalSAWS DD&I changes.

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: Execute all regression testing manually for major and minor version releases.

Operational Impact:

Estimate: **660**

Automated Test :	660	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-211158] DDID 971 - Migrate the Withdrawal Detail Online Help Page

Team Responsible:	**Training**	Assignee:	**Cristina Garcia**	SPG Status:	**No**		
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**		
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**		
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**10/14/2019 11:46 AM**		
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**		
Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**		
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:			
Committee:		Approved by Committee:		Other Agency Cross Reference:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 12/5/2019

Current Design: The Withdrawal Detail page does not exist in Online Help.

Request: DDID 971 states the Withdrawal Detail Online Help page will be migrated to CalSAWS Online Help.

Recommendation: Migrate the Withdrawal Detail page to Online Help.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CA-211090] DDID 954 - Migrate the Valuable Inventory Detail Online Help Page

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**10/10/2019 04:16 PM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 12/5/2019

Current Design: The Valuable Inventory Detail page does not exist in Online Help.

Request: DDID 954 states the Valuable Inventory Detail page will be migrated into CalSAWS Online Help..

Recommendation: Migrate the Online Help page for the Valuable Inventory Detail page.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CA-210922] Training Release 20.01- Training Environment Support

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.01.31**	Expedite Changes:	**No**	Estimate:	**60**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**10/04/2019 01:16 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on June 17, 2019

Current Design: Currently, there is no SCR for Training Environment support/maintenance for the for 20.01 release.

Request: Provide/conduct Training Environment support/maintenance activities for 20.01 release. LMS and OLH support activities for the release will be tracked through separate Training SCRs.

Recommendation: Provide 20.01 release training support for the following activities:

-Training environment maintenance: Major release deployments, data refreshes, case copy, case and login creation upon request, etc.

Outreach Description:

Migration Impact Description: There is no migration impact. This SCR allows for providing/conducting maintenance activities related to the DPSS Academy Training Environment.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	60				

[CA-210831] Update Job Aid for SCR CA-207427 - Change to Eligibility Workload Inventory page

Team Responsible:	**Training**	Assignee:	**Kelly Worthington**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**10**
Reporter:	**Jayna Longstreet**	Regulation Reference:		Created:	**10/01/2019 02:41 PM**
Status:	**Test Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[Job Aid]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti 12/5/2019

Current Design: Generate the Eligibility Workload Inventory and Monthly Productivity List Export Reports Job Aid. Include steps to filter results.

Request: SCR CA-207427 updates the Eligibility Workload Inventory page filters.

Recommendation: Update the Generate the Eligibility Workload Inventory and Monthly Productivity List Export Reports Job Aid for SCR CA-207427.

Outreach Description: Updated Job Aid

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

[CA-210793] Update Online Help for SCR CA-207324 - Case Review List Page

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**45**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**09/30/2019 11:49 AM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: SCR CA-207324 updates the Case Review List page and renames several system pages.

Request: Online Help pages need to be updated for this change.

Recommendation:
1. Update the following Online Help pages:
 a) Case Review - ME QA - District QCM
 b) Case Review - ME QA - Supervisor
 c) Case Review - ME QA - MIE Manager
 d) Case Review - ME QA - Program Assistant
 e) Case Review - ME QA - ERP Response
 f) Case Review - State QC - QC Supervisor
 g) Case Review - StateQC - QC Monitor
 h) Case Review - State QC - error Review Panel Manager

2. Remove the Case Review Online Help page

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	45				

[CA-210792] Update Online Help for SCR CA-200279 - Payment Request on Closed Service Arrangements

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**15**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**09/30/2019 11:44 AM**
Status:	**Test Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: SCR CA-200279 updates logic to allow for Payment Requests on Closed Service Arrangements.

Request: Several Online Help pages need to be updated for this change.

Recommendation: Update the following Online Help pages:
1. Service Arrangement List
2. Service Arrangement Detail
3. Valuable Request Detail

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				

[CA-210591] Update LA County Accounting String Information for Refunds from FC Trust Fund Accounts

Team Responsible:	**Fiscal**	Assignee:	**Hayk Khachikyan**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**126**
Reporter:	**Lien Phan**	Regulation Reference:	**Governmental Accounting Standards Board Statement No. 84 (GASB 84)**	Created:	**09/17/2019 12:16 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Gloria Williams**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:
LA County change only. Approved by Susie Der Avanessian from DCFS on 10/18/2019

Expedite Approval:
Expedited approval to start build by Karen Rapponotti on 10/23/2019

Current Design:
The system sends Balance Sheet Account (BSA) 3301 for SSA/SSI refunds in the TWR file to the Los Angeles County Auditor Controller.

Request:
Update TWR file to do the following:
1. When issuing SSA, SSI, and Dedicated Trust Refunds, post interest refunds to BSA 3811 and other non-interest refunds to BSA 3998.
2. Send Disbursement Code of 459 for Homeless Permanent, Homeless Temp, CalLearn, WTW, and REP and Disbursement Code 461 for GROW.

Recommendation:
1. Update Fund Code Map and Fund Code Determination batch so TWR will use BSA 3811 for SSA, SSI, and Dedicated Trust interest refunds and BSA 3998 for other SSA, SSI, and Dedicated Trust non-interest refunds.
2. Update the logic of TWR to send Disbursement code of 459 for Homeless Permanent, Homeless Temp, CalLearn, WTW, and REP and send Disbursement code 461 for GROW.

Outreach Description:

Migration Impact Description:
No impact to the C-IV counties as the changes with this SCR only impact L.A. County specific functionality.

Migration Impact Analysis:

Alternative Procedure Description:
N/A

Operational Impact:

Estimate: 126

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	107
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	19	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-210563] Update Online Help for SCR CA-207146 Hold Payments for AAP/Kin-GAP

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**10**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**09/16/2019 11:42 AM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Jayna Longstreet**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: SCR CA-207146 adds hold payments functionality to Kin-GAP and AAP.

Request: Online Help pages need to be updated for these changes.

Recommendation: Update the following Online Help pages:
1. Kin-GAP Detail
2. AAP Detail

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

[CA-210561] Update Online Help for SCR CA-207285 Rename Quality Assurance Random Sample Search

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**5**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**09/16/2019 11:38 AM**
Status:	**Test Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Jayna Longstreet**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: SCR CA-207285 updates and renames the Quality Assurance Random Sample Search page.

Request: Online Help pages need to be updated for this change.

Recommendation: Update and rename the Quality Assurance Random Sample Search page.to the QC/QA Random Sample Search page.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CA-210558] Update Online Help for SCR CA-207407 Staff Assignment List Page

Team Responsible:	**Training**	Assignee:	**Cristina Garcia**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**09/16/2019 10:10 AM**
Status:	**Test Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 12/5/2019

Current Design: SCR CA-207407 updates the Staff Assignment List page.

Request: The corresponding Online Help page needs to be updated.

Recommendation: Update the Staff Assignment List page in Online Help.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CA-210557] Update Online Help for SCR CA-207329 IEVS Batch Assignment Configuration Page

Team Responsible:	**Training**	Assignee:	**Cristina Garcia**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**09/16/2019 10:04 AM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 12/5/2019

Current Design: SCR CA-207329 creates the IEVS Batch Assignment Configuration page.

Request: An Online Help page needs to be created for the IEVS Batch Assignment Configuration page.

Recommendation: Create the following Online Help page:
IEVS Batch Assignment Configuration

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: None
Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CA-210541] Update Online Help for SCR CA-201315

Team Responsible:	**Training**	Assignee:	**Cristina Garcia**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**09/13/2019 11:54 AM**
Status:	**Test Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Jayna Longstreet**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 12/5/2019

Current Design: SCR CA-201315 changes Quarterly Reporting (QR) to Semi-Annual Reporting (SAR) on the Journal template.

Request: Online Help pages need to be updated for this change.

Recommendation: Update the following Online Help pages:
Customer Reporting Detail
Customer Reporting List

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CA-210539] Update Online Help for SCR CA-207375 - Change Reason to EDBC

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**55**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**09/13/2019 11:42 AM**
Status:	**Test Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Jayna Longstreet**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti 12/5/2019

Current Design: SCR CA-207375 adds change reason functionality on the EDBC Summary page and creates new system pages.

Request: Online Help pages need to be created and updated for this change.

Recommendation:
  1. Create the following new Online Help pages:
RCA EDBC Change Reason List
CalFresh EDBC Change Reason List
CalWORKs EDBC Change Reason List
General Relief EDBC Change Reason List
CAPI EDBC Change Reason List
Nutrition Benefit EDBC Change Reason List

2. Update the following Online Help pages:
RCA EDBC Summary
CalFresh EDBC Summary
CalWORKs EDBC Summary
General Relief EDBC Summary
CAPI EDBC Summary
Nutrition Benefit EDBC Summary

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **55**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	55				

[CA-210538] Training: Update WBTs for LMS Updates

Team Responsible:	**Training**	Assignee:	**Luis Alvarado**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**TBD**	Expedite Changes:	**Start Build**	Estimate:	**120**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**09/13/2019 11:30 AM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on November 20, 2019
Expedite Approval:	Approved by Jo Anne Osborn on November 20, 2019
Current Design:	The WBTs includes screenshots of the Learning Management System (LMS). The LMS is being upgraded from version 2014 to 2019. The new version has a new look.
Request:	The WBTs needs to be updated for the new look of the LMS. Update WBT player navigation slide on Orientation Modules.
Recommendation:	Update the following WBTs: 1. Orientation: 01 - Starting Your Journey 2. Orientation: 02 - The LRS Learning Management System 3. Orientation: 03 - LRS Navigation 4. Orientation: 04 - Utilities 5. Orientation: 05 - Case Information 6. Orientation: 06 - Task Management 7. Orientation: 07 - Scheduling and Appointments 8. Orientation: 08 - Lobby Management 9. Orientation: 09 - Client Correspondence 10. Orientation: 10 - Reports 11. Orientation: 11 - Fraud Referral
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**120**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	120				

[CA-210157] Update Online Help Pages for SCR CA-207185 - Update DCFS

Team Responsible:	**Training**	Assignee:	**Cristina Garcia**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**15**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**08/21/2019 04:54 PM**
Status:	**Test Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen Raponnotti on 12/5/2019

Current Design: SCR CA-207185 updates references to DCFS to

Request: Online Help pages need to be updated for this change.

Recommendation:
 Update the following Online Help pages:
DCFS SSIAP Detail
DCFS SSIAP Summary
DCFS SSAAP Detail

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				

[CA-210156] Update Online Help for SCR CA-207163 - Hyperlink Payee for AAP and Kin-GAP

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**10**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**08/21/2019 04:51 PM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Jayna Longstreet**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: SCR CA-207163 updates the Payee name on the Case Summary page to a hyperlink for AAP and Kin-GAP cases that accesses the Foster Care Resource Detail page.

Request: The Online Help pages need to be updated for this change.

Recommendation:
 Update the following Online Help pages:
1. Case Summary
2. Foster Care Resource Detail
3. AAP Detail
4. <Program> Detail

Outreach Description:

Migration Impact Description: None

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

[CA-210148] Update CalHEERS Outbound Mappings for 'Educational, Student' Income Category

Team Responsible:	**CalHEERS**	Assignee:	**Kevin Ha**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**38**
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**08/21/2019 04:29 PM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Elisa Miller**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**10/14/2019**	Other Agency Cross Reference:	**CIV-104902**

Non-Committee Review:

Expedite Approval:

Current Design: CA-201027 | CIV-12389 implemented in Release 19.06 mapped income sent to CalHEERS as follows:

The System Income type -->CalHEERS Income source code
* Grants, Loans - Needs based --> Education scholarships, awards, and fellowship grants used for living expenses
* Grants, Loans - Non Needs based --> Education scholarships, awards, and fellowship grants not used for living expenses
* Awards/Scholarships --> Education scholarships, awards, and fellowship grants used for living expenses
* Title IV, Other Federal --> Miscellaneous

CalHEERS counts 'Education scholarships, awards, and fellowship grants used for living expenses' and 'Miscellaneous' in the MAGI budget.

CalHEERS counts 'Education scholarships, awards, and fellowship grants used for living expenses', 'Education scholarships, awards, and fellowship grants not used for living expenses' and 'Miscellaneous' in the APTC budget.

Request: The only System Income type that should be counted in the MAGI budget is the 'Grants, Loans - Non Needs based'.

Recommendation: 1) Update the following CalHEERS Outbound/Inbound Mappings as follows:

Category: Educational, Student
Type: Grants, Loans - Non Needs Based
CalHEERS Mapping: Education scholarships, awards, and fellowship grants used for living expenses (EU)

Category: Educational, Student
Type: Grants, Loans - Needs Based
CalHEERS Mapping: Education scholarships, awards, and fellowship grants not used for living expenses (EN)

2) Remove the CalHEERS Outbound Mapping for the following income types:

Category: Educational, Student
Type: Awards/Scholarships

Category: Educational, Student
Type: Title IV, Other Federal

Outreach Description:

Migration Impact Description: Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this change with CIV-104902 in the 20.01 release.

Migration Impact Analysis:

Alternative Procedure Description: Manual budget and override, if appropriate.

Operational Impact:

Estimate: **38**

Automated Test :	8	Batch/Interfaces :	0	CalHEERS :	17
CalHEERS Test :	8	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-210115] Training: Update WBTs per CA-207475

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**550**
Reporter:	**Luis Alvarado**	Regulation Reference:		Created:	**08/20/2019 09:35 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on August 6, 2019

Current Design: SCR CA-207475 relabels " the "Document List" page to "Distributed Documents Search", the local navigation to "Distributed Documents" and the Task Navigation to "Distributed Documents Search".

Request: WBTs impacted by this change need to be updated.

Recommendation:
Update the following WBTs:
1. 040-WBT-ELA-Eligibility-03
2. 040-WBT-ELA-Eligibility-04
3. 046-WBT-ELD-Eligibility CalFresh-02
4. 046-WBT-ELD-Eligibility CalFresh-03
5. 046-WBT-ELD-Eligibility CalFresh-05
6. 046-WBT-ELD-Eligibility CalFresh-06
7. 052-WBT-ELG-Eligibility MediCal-01-C
8. 052-WBT-ELG-Eligibility MediCal-02-B
9. 052-WBT-ELG-Eligibility MediCal-03
10. 052-WBT-ELG-Eligibility MediCal-04
11. 052-WBT-ELG-Eligibility MediCal-05-A
12. 052-WBT-ELG-Eligibility MediCal-05-B
13. 094-WBT-ELI-Eligibility CalWORKs-04
14. 110-WBT-ORA-Orientation-09
15. Remaining Eligibility, GAIN, GROW, and Child Care, and DCFS Modules (74)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **550**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	550				

[CA-210113] Training: Update WBTs per CA-207431

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**100**
Reporter:	**Luis Alvarado**	Regulation Reference:		Created:	**08/20/2019 09:12 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on August 6, 2019

Current Design: SCR CA-207431 updates the column from Viewed Via YBN to Viewed Via Self-Service Portal in the Document List page.

Request: WBTs impacted by this change need to be updated.

Recommendation:
Update the following WBTs:
1. 040-WBT-ELA-Eligibility-03
2. 040-WBT-ELA-Eligibility-04
3. 046-WBT-ELD-Eligibility CalFresh-02
4. 046-WBT-ELD-Eligibility CalFresh-03
5. 046-WBT-ELD-Eligibility CalFresh-05
6. 046-WBT-ELD-Eligibility CalFresh-06
7. 052-WBT-ELG-Eligibility MediCal-01-C
8. 052-WBT-ELG-Eligibility MediCal-02-B
9. 052-WBT-ELG-Eligibility MediCal-03
10. 052-WBT-ELG-Eligibility MediCal-04
11. 052-WBT-ELG-Eligibility MediCal-05-A
12. 052-WBT-ELG-Eligibility MediCal-05-B
13. 094-WBT-ELI-Eligibility CalWORKs-04
14. 110-WBT-ORA-Orientation-09

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				

[CA-210095] Training: Update WBTs per SCR CA-207193

Team Responsible:	**Training**	Assignee:	**Zachary Bouchard**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**32**
Reporter:	**Luis Alvarado**	Regulation Reference:		Created:	**08/19/2019 03:45 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on August 6, 2019

Current Design: SCR CA-207193 relabels "GAIN" to "WTW" throughout the CalSAWS Software.

Request: WBTs impacted by this change need to be updated.

Recommendation:
Update the following WBTs:
1. 110-WBT-ORA-Orientation-08
2. 140-WBT-SAS-Security/Administrative Support-01-A
3. 140-WBT-SAS-Security/Administrative Support-01-B
4. 062-WBT-ESB-Employment Services-GROW-05

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **32**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	32				

[CA-210010] DDID 2057 - Update display Name throughout the system

Team Responsible:	**Online**	Assignee:	**Taylor Fitzhugh**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**445**
Reporter:	**Kristine Lim [X]**	Regulation Reference:		Created:	**08/14/2019 02:37 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Araceli Gallardo**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The pages throughout the system display the person's first and last name, age and gender in the drop-down of the data collection pages.

Request: Per DDID 2057, display the age and gender after the name of the customer throughout the data collection pages once the user saves the page.

Recommendation: The following page updates will be made as part of this change for the sections that are outlined in the design document.

1) Update Name fields that currently display First and Last Names to display as <Last Name>, <First Name> <Age> <Gender> (Uniform Change). This includes updates to all drop downs and label fields in the application that display the name using a standard format where the queries do not need to be updated.

See the attached Design Document for details.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 445

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	343
Performance :	0	Reports :	0	Security :	0
System Test Support :	102	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-209731] Training: Update WBTs for Changes to Recovery Accounts

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**75**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**07/31/2019 03:52 PM**
Status:	**Test Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on August 6, 2019

Current Design:

Several SCRs are updating Recover Accounts.
1. CA-207257 - Migrates Additional Cause Reasons for Cal-Learn, REP, and Welfare to Work Recovery Accounts
2. CA-207258 - Migrates Additional Cause Reasons for Homeless Assistance Temp, IHSS, and IV-D Recovery Accounts
3. CA-207260 - Migrates Additional Cause Reasons for CalFresh Recovery Accounts
4. CA-207261 - Migrates Additional Cause Reasons for CalWORKs, GROW, RCA, and Immediate Need Recovery Accounts
5. CA-207262 - Migrates Additional Cause Reasons for CAPI Recovery Accounts.
6. CA-207263 - Migrates Additional Cause Reasons for Child Care Recovery Accounts
7. CA-207264 - Adds Additional Recovery Account Cause Codes to CalSAWS.

Request: WBTs impacted by this change need to be updated.

Recommendation:

Update the following WBTs:
1. For SCR CA-207257
   a. 084-WBT-FSC-Fiscal-DCFS-04

2. For SCR CA-207258
   a. 084-WBT-FSC-Fiscal-DCFS-04

3. For SCR CA-207260
   a. 084-WBT-FSC-Fiscal-DCFS-04
   b. 040-WBT-ELA-Eligibility-04
   c. 080-WBT-FSA-Fiscal-03

4. For SCR CA-207261
   a. 084-WBT-FSC-Fiscal-DCFS-04
   b. 040-WBT-ELA-Eligibility-04

5. For SCR CA-207262
   a. 084-WBT-FSC-Fiscal-DCFS-04

6. For SCR CA-207263
   a. 084-WBT-FSC-Fiscal-DCFS-04
   b. 080-WBT-FSA-Fiscal-03

7. For SCR CA-207264
   a. 084-WBT-FSC-Fiscal-DCFS-04
   b. 080-WBT-FSA-Fiscal-03

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:
Alternative Procedure Description: None
Operational Impact:
Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	75				

[CA-209640] Training Release 20.01 - LMS Support

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**100**
Reporter:	**Lisa Nesci [X]**	Regulation Reference:		Created:	**07/26/2019 08:56 AM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT, Job Aid]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz on June 17, 2019

Current Design: There is no LMS Support/maintenance SCR for 20.01.

Request: Provide/conduct LMS support/maintenance activities for 20.01 release. Training Environment and OLH support activities for the release will be tracked through separate Training SCRs.

Recommendation: Provide TR 20.01 training support for the following activities:

-Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.

-Update LMS Production with 20.01 LA County/Consortium developed materials. See comments section for specific list of updates.

-Update LMS Lite with 19.11 Training Artifacts (this SCR is used for the delivery of files to Bitbucket). LMS Lite is always one release behind from LMS Production. Note: Detailed information for LMS Lite items will be added in the Comments section of this SCR once they are known. SCR is being submitted without said details in order to accommodate the extended SCR approval process and avoid excessive Expedited Approval requests.

All training updates will be submitted through separate Training SCRs. These separate SCRs will include SCORM and load to LMS activities.

Outreach Description:

Migration Impact Description: There is no migration impact. This SCR allows for providing/conducting maintenance activities related to LMS.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				

[CA-209050] Add MC Annual Renewal NOA Variable Threshold Population

Team Responsible:	**Client Correspondence**	Assignee:	**Tiffany Huckaby**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Tiffany Huckaby**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**149**
Reporter:	**Tiffany Huckaby**	Regulation Reference:		Created:	**06/20/2019 09:47 AM**
Status:	**System Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Consortium Contact:	**Virginia C. Bernal**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:	**10/11/2019**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Karen J. Rapponotti approved on 10/31/2019

Current Design: SCR CA-202724/CIV-100708 added Medi-Cal Annual Renewal NOAs to C-IV and LRS. Currently the variables on the NOAs for Citizenship Status, Marital Status, and Tax Filing Status are only available in English.

Request: Update the Citizenship Status, Marital Status, and Tax Filing Status Variables to generate in Threshold languages.

Recommendation:

1.) Add Threshold translations for Citizenship Status variable. (CT304)

2.) Add Threshold translations for Marital Status variable. (CT622)

3.) Add Threshold translations for Tax Filing Status variable. (CT306)

4.) Add Threshold translations for variable population for 'Unknown' and 'Non-Filer'.

5.) Turn on Threshold for the MC Annual Renewal NOA fragments (Action, Individual Action, and Reason).

Outreach Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 149

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	25	Client Correspondence :	114	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-208930] Outbound Text - Inbound Reader Interface

Team Responsible:	**Batch/Interfaces**	Assignee:	**Balakumar Murthy**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Michael Barillas**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**413**
Reporter:	**Michael Barillas**	Regulation Reference:		Created:	**06/13/2019 11:58 AM**
Status:	**System Test**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:	**09/24/2019**	Other Agency Cross Reference:	**N/A**

Non-Committee Review:

Expedite Approval:

Current Design: CALSAWS generates a file containing participant's name, phone, case number, and the message verbiage. CALSAWS then sends that generated file to LA County Information Technology Division (ITD). ITD sends the CALSAWS provided message to the participant's phone number via text message. Currently ITD does not send CALSAWS a results file for text campaigns.

Request: Implement an 'Inbound return file interface' for journal purposes.

Note: Reporting will be implemented in a future SCR. Customer's ability to opt-out of text messages will be implemented in a future SCR.

Recommendation: CALSAWS will implement an 'Inbound return file interface' that will receive result files from ITD and process each record in the return file.

Outreach Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 413

Automated Test :	0	Batch/Interfaces :	253	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	120	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-208258] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 2

Team Responsible:	**Client Correspondence**	Assignee:	**Vicente Romero**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Tiffany Huckaby**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**572**
Reporter:	**Tiffany Huckaby**	Regulation Reference:	**ACL 18-107, ACL 18-108**	Created:	**04/30/2019 02:57 PM**
Status:	**System Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Consortium Contact:	**Maria Arceo**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:	**06/03/2019**	Other Agency Cross Reference:	**CIV-104036**

Non-Committee Review:

Expedite Approval:

Current Design: Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

Request: Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:
CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form
CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA
CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form
CA-208268/CIV-104043 Phase 4 - SNB5 NOA and TNB6 NOA

Recommendation:
1.) Add the SNB/TNB NOA template (C-IV: TEMPLATE_NO_BUDGET_NB, LRS: NB_NOA_TEMPLATE) in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)

2.) Add the SNB2 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
   List of SNB2 NOA Fragments:
   - SNB2 Header
     C-IV: ACTN_SNB2_APPROVAL
     LRS: SNB_AP_ACTION1
   - SNB2 NOA Title (LRS only)
     SNB_AP_NOA_TYPE
   - SNB2 Approval Reason
     C-IV: RSN_SNB2
     LRS: SNB_AP_APPROVAL_N001
   - SNB23 Footer
     C-IV: MSG_SNB23
     LRS: SNB_AP_CH_MESSAGE1

3.) Add the SNB3 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
   List of SNB3 NOA Fragments:
   - SNB3 Header
     C-IV: ACTN_SNB3_CHANGE
     LRS: SNB_CH_ACTION1
   - SNB3 NOA Title (LRS only)
     SNB_CH_NOA_TYPE
   - SNB 3A Change Reason

```
                    C-IV: RSN_SNB3A
                    LRS: SNB_CH_FUNDING_CHANGE_N002
                 - SNB 3B Change Reason
                    C-IV: SNB3B
                    LRS: SNB_CH_CHANGE_IN_HOUSEHOLD_SIZE_N003
```

Note: LRS currently does not have NOA Header Fragments or the NA Back 9 Fragment in Hmong and Lao. Since all NOA Fragments need to be in a threshold language for the NOA to generate in that language the SNB/TNB NOAs in Hmong and Lao will not be included for LRS as they would not generate due to the missing threshold fragments.

Outreach Description:

Migration Impact Description: Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-104036 in the 20.01 release.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **572**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	374	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	148	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-208248] DDID 713 - Update Automated Regression Test (ART) scripts to account for CalSAWS Migration R2 system modifications

Team Responsible:	**Automated Test**	Assignee:	**William Baretsky**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**William Baretsky**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**540**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/30/2019 11:53 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Sharon Teramura**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The suite of Automated Regression Test (ART) scripts are executed against the C-IV and LRS applications on a scheduled basis throughout each major release cycle. The ART scripts are updated as needed to account for system modifications implemented within each of the C-IV (M&O) and LRS (M&E) releases.

Request: The ART scripts should also be updated to account for the system modifications being made as part of each CalSAWS Migration (DD&I) release.

Recommendation: Update the ART scripts to account for the system modifications being made as part of the second CalSAWS Migration release (R2). Update the underlying framework code modules used by the ART scripts as needed to support these changes.

Refer to the attached design document for further details.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **540**

Automated Test :	540	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207642] DDID 1099 - App Server Display Functionality

- Resolved: 12/02/2019 01:23 PM

Team Responsible:	**Tech Arch**	Assignee:	**Rajesh Rudra**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Jonathan Goldsmith**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**100**
Reporter:	**Sumeet Patil**	Regulation Reference:		Created:	**03/28/2019 04:53 PM**
Status:	**Test Complete**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Consortium Contact:	**Dave McKinney**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The System currently does not display any app server information to the user.

Request: The application server name should be displayed when hovering over the system icon.

Recommendation:
 1. Update the architecture Global Navigation utility to display the application server name.
 2. The application server name will be displayed only when the mouse is hovered over the system icon on the top left corner.
 3. Update environment configuration to include the server name property on all the managed servers.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 100

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	30	Tech Arch :	70	Tech Ops :	0
Training :	0				

[CA-207491] DDID 92 - Suppress the automatic generation of the PA230 "Request for Verification/Certification of Evidence" for all counties except for Los Angeles county.

Team Responsible:	**Online**	Assignee:	**Justin Concepcion**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**19**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:03 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: When adding a person with a Date of Birth or Decease Date through Individual Demographics and there is a Verification Status of Pending a PA230 "Request for Verification/Certification of Evidence" document is automatically generated.

Request: Per DDID 92, suppress the automation of the PA230 "Request for Verification/Certification of Evidence" form when there is a Date of Birth or Decease Date with a Verified status of Pending on the Individual Demographics page for all counties except for Los Angeles County.

Recommendation: Update the Individual Demographics page to ONLY automate the generation PA230 "Request for Verification/Certification of Evidence" form when there is a Date of Birth or Decease Date with a Verified status of Pending for Los Angeles County. Prevent the automation from occurring for the remaining counties.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 19

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207485] DDID 174 - Update the Non-Financial and Financial Root Questions with the latest SAWS 2 Plus Questions.

Team Responsible:	**Online**	Assignee:	**Minh Phan**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**36**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:03 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Frederick Gains**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The Non-Financial and Financial Root Questions List pages contain a list of questions to be answered during application Intake and Re-evaluation.

Request: Per DDID 174, update the Non-Financial and Financial Root Questions List pages with the latest SAWS 2 Plus questions.

Recommendation: Update the Non-Financial and Financial Root Questions List pages with the latest SAWS 2 Plus Questions.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 36

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	28
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207427] DDID 692, DDID 1624 - Update Eligibility Workload Inventory page

Team Responsible:	**Online**	Assignee:	**Michael Gonzalez**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Kim Lam**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**46**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:03 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	Araceli Gallardo	Training Impacted:	**[Job Aid]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The Eligibility Workload Inventory page has a "Go" button; and does not have the "Display Workload" and "Status Effective Date" fields.

Request: On the Eligibility Workload Inventory page:

1) Per DDID 1624, relabel the "Go" button to "View"
2) Per DDID 692, migrate "Display Workload" and "Status Effective Date" fields, and update default dates to display the current date.

Recommendation: On the Eligibility Workload Inventory page:

1) The "Go" button on the Eligibility Workload Inventory page will be relabeled to "View" (DDID 1624)
2) Fields "Display Workload" and "Status Effective Date" will be migrated, and the default dates will be updated to display the current date. (DDID 692)

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 46

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	36
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207407] DDID 1022 - Update Staff Assignment List so the Office Field is Optional

Team Responsible:	**Online**	Assignee:	**Julian Harriott**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Kristine Lim [X]**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**58**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:03 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Dymas Pena**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The Staff Assignment List page is used to manage staff assignment to Offices, Sections, and Units. The Office field on the page is required.

Request: Per DDID 1022, update the Staff Assignment List page so the Office ID field is no longer required.

Recommendation:
 1. Update the Staff Assignment List page so the Office ID field is no longer required.
 2. Add the Remove button to the page to remove the currently selected office.

 See the attached design document for a detailed description of these changes.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **58**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	45
Performance :	0	Reports :	0	Security :	0
System Test Support :	13	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207406] DDID 1023 - Staff Assignment List Unit ID Field Update When No Office is Selected

- Resolved: 12/10/2019 05:07 PM

Team Responsible:	**Online**	Assignee:	**Julian Harriott**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**58**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:03 AM**
Status:	**Test Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Dymas Pena**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The Unit ID field of the Staff Assignment List page displays a drop-down input containing each unit associated to the office selected in the Office field. DDID 1022/CA-207407 updated the Office field such that it is no longer a required field.

Request: Per DDID 1023, update the Unit ID field of the Staff Assignment List page to contain a text input instead of a drop-down input when no value is selected in the Office field.

Recommendation:
 1. Update the Unit ID field of the Staff Assignment List page to display a text input when no value is selected in the Office field.
 2. Also update the Section ID field so it is no longer required and make it an input field when no value is selected in the Office field.

 See the attached design document for a detailed description of this change.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **58**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	45
Performance :	0	Reports :	0	Security :	0
System Test Support :	13	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207375] DDID 1098 - Add Change Reason Functionality on the EDBC Summary Page

Team Responsible:	**Eligibility**	Assignee:	**Andrew Munkres**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Yale Yee**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**312**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:03 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Binh Tran**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The Apply Date is determined by EDBC and can be viewed after the EDBC is processed. A reason is not displayed to describe why a given Apply Date was assigned. Apply Dates, that have been determined and finalized after the user authorizes an EDBC, can be viewed on the Change Reason Detail page.

Request: The user will be able to review the Change Reason information during the Accept and Save process. The EDBC will display additional information on the reason the change, that occurs during the benefit month(s) being processed, was or was not applied on an EDBC.

Recommendation:
1. A Change Reason button will be displayed on the EDBC Summary page for Change Reason programs.
2. A new page will be created to display the list of change reasons when an EDBC is processing.
3. The new page and existing Change Reason List page will display the reason a change was or was not applied.

Refer to the design document for further details.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **312**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	240	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	72	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207329] DDID 1395 - IEVS Batch Assignment Configuration Page

Team Responsible:	**Batch/Interfaces**	Assignee:	**Naveen Bhumandla**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Avinda Bandaranayake**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**458**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:03 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Paul Robertson**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: Currently the IEVS Batch Assignment Configuration page is not accessible in LRS.
LRS has automated batch jobs to handle each IEVS abstract assignment. For criminal IEVS abstracts (FF, CYA and NPM), a Task and a Journal entry is created and assigned to the District supervisor. For NHR, PVS or IFDS, the end result is either automated disposition of the report or an automated assignment to an IEVS supervisor. Deceased Person (DeathMatch) will set a trigger to run batch EDBC.

NOTE: For IFDS there is complex logic that is used in determining the outcome.

Request: Add the ability to assign out individual review types to Cases, Single Position, Random or No Assignment. This functionality shall be similar to the existing logic on the C-IV IEVS Batch Assignment Configuration Page.

Recommendation: Port the online IEVS Batch Assignment Configuration page from C-IV into CalSAWS.
Port associated batch jobs from C-IV into CalSAWS.
Add drop down option and update query for IEVS Assignment
Add page mappings for online page.
Enable security rights for online page.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **458**

Automated Test :	0	Batch/Interfaces :	352	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	106	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207324] DDID 1414 - Update the Case Review List page

Team Responsible:	**Online**	Assignee:	**Justin Concepcion**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Brian Munce**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**31**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:03 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Dymas Pena**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The Case Review List page displays a list of case reviews associated with the quality review case.

Request:
Remove the "MIE QA – " and "State QC – " prefixes for the Case Review Type options shown under the Type column header in the list and in the Case Review select menu on the Case Review List page.
Remove the page validations that occur when Case Reviews are selected out of order on the Case Review List page for the 57 counties.

Recommendation:
Please see the attached design document for more detailed information.

1. Update the selectable options in the Case Review menu as follows:
 a. Relabel "MIE QA - District QCM - First Level" as "District QCM - First Level".
 b. Relabel "MIE QA - District QCM - Second Level" as "District QCM - Second Level".
 c. Relabel "MIE QA - MIE Manager" as "Manager".
 d. Relabel "MIE QA - Program Assistant" as "Program Assistant".
 e. Relabel "MIE QA - QA Supervisor" as "QA Supervisor".
 f. Relabel "State QC - Error Review Panel Manager" as "Error Review Panel".
 g. Relabel "State QC - Non-Cooperation" as "Non-Cooperation".
 h. Relabel "State QC - QC Supervisor" as "QC Supervisor".
 i. Relabel "State QC - QCM ERP Response" as "Quality Control Monitor".
2. Update the values that display in the Type column in the same way that the selectable options in the Case Review menu are updated, above.
3. Disable the following validations that occur when attempting to add Case Reviews in specific orders for all counties except Los Angeles county:
 a. "Please verify that MIE QA - QA Supervisor case review is submitted for the quality review record"
 b. "Please verify that MIE QA - Program Assistant case review is submitted for the quality review record"
 c. "Please verify that MIE QA - District QCM - Second Level case review is submitted for the quality review record"
 d. "Please verify that MIE QA - District QCM - First Level case review is submitted for the quality review record"
 e. "Please verify that State QC - QC Supervisor case review is submitted for quality review record"
 f. "Please verify that State QC - Error Review Panel Manager case review is submitted for quality review record"
 g. "The required Case Review does not exist"
4. Update the text of the following validations that occur when attempting to add Case Reviews in specific orders. Note: these will now only occur for Los Angeles county based on 2.1.3.3, above.
 a. From: "Please verify that MIE QA - QA Supervisor case review is submitted for the quality review record" – To: "Please verify that a QA Supervisor case review is submitted for the quality review record."
 b. From: "Please verify that MIE QA - Program Assistant case review is submitted for the quality review record" – To: "Please verify that a Program Assistant case review is submitted for the quality review record"
 c. From: "Please verify that MIE QA - District QCM - Second Level case review is submitted for the quality review record" – To: "Please verify that a District QCM - Second Level case review is submitted for the quality review record."
 d. From: "Please verify that MIE QA - District QCM - First Level case review is submitted for the quality review record" – To: "Please verify that a District QCM - First Level case review is submitted for the quality review record."

e. From: "Please verify that State QC - QC Supervisor case review is submitted for quality review record" – To: "Please verify that a QC Supervisor case review is submitted for the quality review record."
f. From: "Please verify that State QC - Error Review Panel Manager case review is submitted for quality review record" – To: "Please verify that an Error Review Panel case review is submitted for the quality review record."

5. Update the text of the following validations that occur when attempting to add State-related Case Reviews when County-related ones already exist, and vice-versa.
 a. Update "This is a County Case Review. Please select MIE QA case reviews to add" to read "This is a County Case Review. Please select QA case reviews to add."
 b. Update "This is a State Case Review. Please select State QC case reviews to add" to read "This is a State Case Review. Please select QC case reviews to add."

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: **31**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	23
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207285] DDID 1573 - Update the Quality Assurance Random Sample Search page

Team Responsible:	**Online**	Assignee:	**Rasasvi Matukumilli**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Kim Lam**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**39**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:03 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Dymas Pena**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design:
On the Quality Assurance Random Sample Search page:
1. Task navigation has a label called "QA Sample Search"
2. The page is titled "Quality Assurance Random Sample Search"

Request:
Per DDID 1573, update the Quality Assurance Random Sample Search page and Task Navigation.

Recommendation:
On the Quality Assurance Random Sample Search page:
1. Relabel "QA Sample Search" in the Task navigation to "QA/QC Sample Search"
2. Relabel "Quality Assurance Random Sample Search" page to "QA/QC Random Sample Search"

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:
N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 39

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	30
Performance :	0	Reports :	0	Security :	0
System Test Support :	9	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207281] DDID 1587 - Update the Service Detail page

Team Responsible:	**Online**	Assignee:	**Justin Concepcion**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Brian Munce**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**50**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:03 AM**
Status:	**Test Complete**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Lien Phan**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The Service Detail page allows the user to specify the details for new and existing Services for a given Resource.

Request: According to DDID 1587, update the following aspects of the Service Detail page:
1) Remove the "Automatically replicate weekly activities" checkbox for non-GROW category Services.
2) Remove the "Private School" checkbox when the parent Resource is not of category "School".
3) Update the "Language" dropdown field to support/include the 14 threshold languages.

Update the "Service Type" field's dynamic behavior.

Recommendation:
1) Conditionally display the "Automatically replicate weekly activities" checkbox based on the selected Service Category.
2) Conditionally display the "Private School" checkbox based on the parent Resource's Category.
3) Add missing threshold languages to the "Language" dropdown and order the options list appropriately.
4) Remove options from the "Service Type" field based on the selected Service Category when the page is in Create mode.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **50**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	40
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207245] DDID 1833 - Suppress FSLA-04 Online Trigger for Migration Counties

Team Responsible:	**Fiscal**	Assignee:	**Hayk Khachikyan**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Lawrence Samy**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**8**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:02 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Maria Arceo**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: LRS generates a FSLA-04 - Complete CalFresh Agreement and Repayment Coupons – whenever a Repayment Type of 'External Payment' is created with a Status of 'Active' on the Repayment Term Detail page.

Request: Do not generate the FSLA-04 from the Repayment Term Detail page for the migration counties.

Recommendation: Update the generation logic for the FSLA-04 to only trigger from the Repayment Term Detail page for Los Angeles County.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 8

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	6
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207188] DDID 2089 - Update Time Limits When WTW Sanctions are Cured Retroactively

Team Responsible:	**Fiscal**	Assignee:	**Alex Neilson**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Duke Vang**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**300**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:02 AM**
Status:	**System Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Lynn Thai**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: Individuals will not have their CalWORKs (CW) or Welfare to Work (WTW) Monthly Time Clocks (MTC) ticked for months in which they are Sanctioned. When Sanctions are cured, Workers have to manually remove the Sanctions from the impacted Time Limit MTC.

Request: The CONTRACTOR shall automatically update the time limit clocks appropriately when a WTW sanction is cured retroactively.

Recommendation:
  1. Create a new batch to retroactively untick the time limit months when sanctions are cured.
  2. Create new batch properties.
  3. Schedule the new batch job daily.

  Note: Refer to the detail design for more details

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **300**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	222
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	78	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207187] DDID 2090 - Update the "System Administrator" Security Role to Allow Counties to Administer

Team Responsible:	**Online**	Assignee:	**Alexia England**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Brian Munce**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**37**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:02 AM**
Status:	**Test Complete**	Impact Analysis:	**[Security]**	Outreach Required:	**No**
Consortium Contact:	**Dymas Pena**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The system currently contains a role titled "System Administrator" which contains all security groups and rights within the application. However, currently the role cannot be assigned to a staff via the application, although if already assigned it would display on that staff's Security Assignment page.

Request: Allow for assignment (via the front-end of the application) of a system-maintained role that contains all security groups and rights.

Recommendation: Update the existing System Administrator security role so that it is available for assignment to CalSAWS users via the application.

Refer to the design document for further details.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **37**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	29
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207185] DDID 2092 - Update all DCFS references to an applicable 58 County term

Team Responsible:	**Online**	Assignee:	**Emanuel Rivers**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**218**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:02 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Laura Ould**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: Throughout several pages, the system currently contains references to the LA-specific "DCFS" organization.

Request: Update the occurrences of "DCFS" to an applicable 58-county term.

Recommendation: Update "DCFS" to "CWS" or remove "DCFS" (as appropriate) for the following pages:
DCFS SSIAP Detail
DCFS SSIAP Summary
Barrier Detail
Application Registration Summary
Confidentiality Detail
Journal
Reception Log List and Detail
New Programs Detail
New/Reapplication Detail
Application Detail
Juvenile Detail
Task Detail
Linkages Detail

See design document for additional information.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **218**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	168
Performance :	0	Reports :	0	Security :	0
System Test Support :	50	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207163] DDID 2122 - Case Summary: Add Hyperlink to Payee Field for AAP and Kin-Gap Programs

Team Responsible:	**Online**	Assignee:	**Rasasvi Matukumilli**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**39**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:02 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Laura Ould**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The Case Summary page contains the Payee field for AAP and Kin-Gap programs. This field displays the name of the program's payee in plain text.

Request: Per DDID 2122, update the Payee field of the Case Summary page and Program Detail page to a hyperlink for AAP and Kin-Gap programs.

Recommendation:
  1. Update the Case Summary page so the Payee field contains a hyperlink to the Foster Case Resource Detail page for AAP and Kin-Gap programs.
  2. Update the Program Detail page so the Payee field contains a hyperlink to the Foster Case Resource Detail page for AAP and Kin-Gap programs.

  See the attached design document for a detailed description of this change.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **39**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	30
Performance :	0	Reports :	0	Security :	0
System Test Support :	9	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207161] DDID 2124 - Disable the DCFS Eligibility Batch Jobs for the 57 Migration Counties

Team Responsible:	**Batch/Interfaces [20.01]**	Assignee:	**Balakumar Murthy**	SPG Status:	**No**
Fix Version/s:		Designer Contact:	**Avinda Bandaranayake**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**17**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:02 AM**
Status:	**System Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Laura Ould**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: There are numerous batch jobs that run for DCFS programs. Currently most batch jobs are specific to County 19 (Los Angeles). Any current DCFS batch jobs that are County "00" jobs, or "all-county jobs", should not run for cases that are not in Los Angeles County.

Request: Disable the DCFS Eligibility batch jobs for the 57 Migration Counties.

Recommendation: Relabel and update the description of the DCFS 00 batch jobs to be county specific so it is clear these jobs are only for County 19 (Los Angeles).

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 17

Automated Test :	0	Batch/Interfaces :	13	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207146] DDID 2146 - Add Functionality to Hold Payments for Kin-GAP and AAP at the Case Level

Team Responsible:	**Fiscal**	Assignee:	**Hayk Khachikyan**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Lalitha Valamarthi**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**261**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:02 AM**
Status:	**System Test**	Impact Analysis:		Outreach Required:	**No**
Consortium Contact:	**Laura Ould**	Training Impacted:	**[Job Aid, Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: Foster Care (FC) payments can be held by clicking the "Hold" button under the "Payment Information" section on the Foster Care Detail page. When the Nightly Issuance Batch process tries to issue a payment for a FC program with a "Hold", the issuance will be skipped with the reason "Payment Hold Exists on Foster Care Program".

Request: The following are the skip reasons that should be added to the CalSAWS system:
1. Payment Hold Exists on AAP Program and
2. Payment Hold Exists on Kin-GAP Program.

Recommendation:
1. The Kin-GAP Detail and AAP Detail pages will be modified to allow users to place a payment hold on KG or AAP programs. When the Nightly Issuance Batch tries to process a KG or AAP program with a payment hold, the issuance will skip with a reason of "Payment Hold Exists on KG Program" or "Payment Hold Exists on AAP Program".
2. The Run EDBC and Create Manual EDBC pages will be modified to throw validations "Kin-Gap- EDBC cannot be run for this program because a payment hold exists" or "AAP- EDBC cannot be run for this program because a payment hold exists" when a payment hold exists on a KG or AAP program.
3. Batch EDBC will be updated to skip KG and AAP programs with a payment hold.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **261**

Automated Test :	0	Batch/Interfaces :	25	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	30	Fiscal :	62
Imaging :	0	IVR/CC :	0	Online :	84
Performance :	0	Reports :	0	Security :	0
System Test Support :	60	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207119] DDID 2272 - Update the employment services functionality

Team Responsible:	**Online**	Assignee:	**Joseph Faulkner**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Kristine Lim [X]**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**29**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:02 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Lien Phan**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The Employment Detail page is used to track employment details for the participant including employer information, job information and status information with the wage details and hours worked.

Request: Per DDID 2272, the CONTRACTOR shall update the employment services functionality to track the starting wage of customers who have gotten a job, and a flag to track whether that employer has 26 or more employees. This information is to be made available for ad-hoc reporting by the 58 Counties. This data field must belong to the participant record in employment services, not the customer record, as it has no bearing on participation rate, income, or other eligibility criteria, it is only for internal ad-hoc reporting on the part of counties.

Recommendation: Add a dropdown flag to the Employment Detail > Employer Information record to identify if the employer has 26 or more employees.

Refer to the attached design for further details.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **29**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207089] Update Converted LEADER Claims on LRS

Team Responsible:	**Fiscal**	Assignee:	**Darion Toney**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**88**
Reporter:	**Myra Aldana**	Regulation Reference:		Created:	**03/14/2019 10:50 AM**
Status:	**System Test**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Region 6. Confirmation email is attached.

Expedite Approval: Section Director Approved Expedited - Prod Deployment on 7/16/2019

Current Design: During conversion of LRS, LEADER overpayment/overissuance claims that contained a balance were converted. This included the claims that were terminated, voided or closed. The CA812 and FNS 209 reports have been impacted by these converted claims continuing to show a balance even though the claim status was terminated, voided or closed.

Request:
1) Update the converted LEADER claims that have a recovery account status of terminated, voided or close to a zero balance.
2) Provide a listing of the recovery accounts where the balance was reduced to $0 before and after the SCR is implemented.

Recommendation:
1) Find all converted LEADER Claims/recovery accounts that are currently in 'Terminated' Status and have current balance more than $0, then
mark them as "TERMINATED" with a reason of "WRITE-OFF". Follow existing logic to insert a transaction to zero down the claim balance.

2) Find all converted LEADER Claims/recovery accounts that are currently in 'Void' Status and have current balance more than $0, then
mark them as "Void" with a reason of "WRITE-OFF". Follow existing logic to insert a transaction to zero down the claim balance.

3) Find all converted LEADER Claims/recovery accounts that are currently in 'Closed' Status and have current balance more than $0, then
follow the existing logic to insert a transaction to zero down the claim balance.

Outreach Description:

Migration Impact Description: System/County specific data change.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

| System Test Support : | 23 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

[CA-207080] Eliminate EDD Registration Requirements for General Relief Program

Team Responsible:	**Eligibility**	Assignee:	**Ramakrishna Kuchibhotla**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Srinivasa Meenavalli**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**567**
Reporter:	**Sharon Teramura**	Regulation Reference:	**CER CA-206968**	Created:	**03/13/2019 03:50 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Adelaide Mendoza**	Training Impacted:	**[Job Aid]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee:	**10/02/2019**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Received expedited start build approval from JoAnne on 10/11/2019.

Current Design: Currently, all GR employable individuals are required to comply with mandatory EDD registration at intake or when the employability status changes from Unemployable (U) to Employable (E) for ongoing, otherwise the GR case will fail for "Didn't Register EDD".

The EDD registration requirement consists of:
1) Creating an "EDD" requirement on the GR Work Requirement List page on CalSAWS application.
2) Generating the ABP 589 form auto triggered in batch which is available in Client Correspondence template repository.
3) Updating CalSAWS when the EDD registration requirement is received or refused by the GR applicant/ participant.
4) Eligibility tracking the EDD requirement met before approving the benefits for GR.

Request: As per the CER_BPP-GRGROW19-07 request, remove the EDD registration requirement for employable individuals at intake or on approved cases when the employability status changes from Unemployable (U) to Employable (E) and do not fail GR cases for EDD registration requirement.

Recommendation:
. Remove the "EDD" option from the Type dropdown in the GR Work Requirement List page.
. Remove batch jobs PB19E426 (sends ABP 589 form to participant if a GR work requirement record exists for that person) and PB19S866 (creates/updates a participant's GROW program, creates a work registration record and generates the ABP 589) from the batch scheduler. Both of these batch jobs will already be turned off with SCR CA-209918.
. Remove the ABP 589 from the Template Repository on CalSAWS.
. Remove the option to select "GR Work Requirement-EDD" from the Verification Detail page on CalSAWS.
. Remove the denial reason code and all CalSAWS functionality programmed to deny / discontinue a GR application / case for failure to process an ABP 589, EDD registration.
. Remove the Notices of Actions for the following reason codes:
G031C
G031D
G031T
G362C
G362T
G363C
G363T
. Update CalSAWS EDBC logic to allow approval of a GR application without requiring the ABP 589 for all employable GR applicants, if all other requirements are met.
. Update CalSAWS EDBC logic to allow eligibility of a GR case when the employability status changes from U to E without requiring the ABP 589, if all other requirements are met.

Outreach Description:

Migration Impact Description: Per strategic direction for migration, General Assistance/General Relief (GA/GR) solution has been deferred to CalSAWS General Assistance/General Relief (GA/GR) functional design sessions.

Migration Impact Analysis: GA/GR Program

Alternative Procedure Description: Manual / Override EDBC.

Operational Impact:

Estimate: **567**

Automated Test :	0	Batch/Interfaces :	29	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	110	DBA :	0
Design :	0	Eligibility :	190	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	40
Performance :	0	Reports :	0	Security :	0
System Test Support :	148	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-206520] Automate SAWS 30 - IEVS Employment and Income Verification Form

Team Responsible:	**Batch/Interfaces**	Assignee:	**Balakumar Murthy**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**637**
Reporter:	**John Pratt**	Regulation Reference:		Created:	**01/24/2019 11:43 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Ken Ford**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IEVS]**	Approved by Committee:	**10/02/2019**	Other Agency Cross Reference:	**CIV-103772**

Non-Committee Review:

Expedite Approval: Expedited Approval provided by JoAnne Osborn on 11/5/2019

Current Design:
IFDS Abstracts
IEVS-IFDS (Integrated Fraud Detection System) abstracts are received by the system from the California Department of Social Services (CDSS) on a quarterly basis. Abstracts received by the system contain the demographic, income, SSP, DADS and employment information of the participants. Data received through the interface file is used to compare with the participant reported income of the person existing in the system.
LRS:
If the income discrepancy is $2500 or more, the abstract is auto assigned to an IEVS worker and Form PA 2418B is sent to the participant to inform them of the details of the interview and the Forms/data to be submitted.
If the income discrepancy is below $2500, abstract is assigned to IEVS supervisor who reassigns the abstracts to IEVS workers. These abstracts are reviewed by the assigned IEVS worker.
C-IV:
If the income discrepancy is over $1000, then the IEVS-IFDS abstract is assigned to an IEVS worker. IEVS-IFDS abstract will be manually reviewed by IEVS worker. If necessary, worker will generate and send Form VER 201.
NHR Abstracts
IEVS-NHR (New Hire Registry) abstracts are received monthly by the system and contain the demographic and employer information of the participant who have been hired or rehired in the last 30 to 60 days. Data received through the interface file is used to compare the data from Employment Development Department (EDD) with the participant reported employment data.
LRS:
PA 2418C Form is generated for active Medi-Cal programs if there are any discrepancies in employment data identified between the participant reported data and the data received through the interface.
Form PA 2418C NHR-MC (10/13) informs the participant to contact the IEVS worker within 10 days to report about the new job and income.

Form SAWS 30 can be generated through New Hire Abstract page.
C-IV:
If employer data does not match, the NHR abstract is assigned to the IEVS worker. If required, IEVS worker will generate and send Form SAWS 30. This Form requests new employer details which can be submitted through mail or at the time of redetermination.

Request:
This is the second phase of SCR CA-48386.

• Modify IEVS-IFDS Interface to trigger PA 2418B for all IFDS abstracts except the abstract that will be dispositioned through the Interface (LRS only).
• Modify IEVS-IFDS Interface to assign the task and abstract to IEVS worker instead of the supervisor (LRS only).
• Modify NHR Interface to automate the generation of SAWS 30 Form for all NHR abstracts (LRS and C-IV).
• Add a new batch job to disposition NHR abstracts as 'No Impact' after the Form SAWS 30 is sent to the participant (LRS and C-IV).
• Modify NHR Interface to not assign task to the worker except Medi-Cal abstract (LRS only).
• Add PA 2418B Form in Spanish language to the template repository (LRS only).
• Modify the barcode generation logic in PA 2418B to use Form due date (LRS only).
• Add threshold language titles for SAWS 30 Form in C4Yourself (C-IV only).

Recommendation:
• Modify the existing IFDS Interface job (PI19C407) on all the following.
 LRS only:
 o Trigger PA 2418B Form for all IFDS abstracts except the abstract that will be dispositioned through the Interface.
 o Assign IEVS tasks to the IEVS worker instead of the supervisor.
 • Modify the existing NHR Interface job on all the following.
 LRS only (job Number PI19C506):
 o Trigger SAWS 30 Form for all abstracts except for the MC participant that will receive PA 2418C Form.
 o Remove the logic that assigns task to the worker except for the MC program.
     C-IV only (job Number PIXXC500):
 o Generate SAWS 30 Form for all NHR abstracts except the abstract that will be dispositioned through the Interface.
 • Add a new batch job to disposition NHR abstracts as 'No Impact' after the Form SAWS 30 is sent to the participant (LRS and C-IV).
 • Modify the barcode generation logic for Form PA 2418B to populate Form Due month and year in the barcode (LRS only).
 • Update Forms Thread batch jobs to generate SAWS 30 trigged through NHR Interface job.
 • Add PA2418B Form in Spanish language to the template repository (LRS only).
 • Add threshold language titles for SAWS 30 Form in C4Yourself (C-IV only).

 Please refer to more details in the design document.

Outreach Description:

Migration Impact Description:
Joint design has been approved through the IEVS Committee. C-IV will implement this change with SCR CIV-103772 in the 20.01 release.

Migration Impact Analysis:

Alternative Procedure Description:
N/A

Operational Impact:

Estimate: **637**

Automated Test :	0	Batch/Interfaces :	304	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	121	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	157	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-206143] Training: Update WBTs per SCR CA-51741 (Minor Updates) (Part B)

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**30**
Reporter:	**Frances Baez-Lugo [X]**	Regulation Reference:		Created:	**12/21/2018 11:17 AM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Jose Tario 12/31/2018

Expedite Approval:

Current Design: WBTs impacted by SCR #51741 (minor updates) are not up-to-date.

Request: Update WBTs that are impacted by SCR #51741 .

Recommendation: Update the following WBTs per impact of AppDev SCR CA-51741:
040-WBT-ELA-Eligibility-06
094-WBT-ELI-Eligibility CalWORKs-01-B

*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: 30

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	30				

[CA-206140] Training: Update WBTs per SCR CA-47607 (Minor Updates) (Part C)

Team Responsible:	**Training**	Assignee:	**Vanessa Gonzalez**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**150**
Reporter:	**Frances Baez-Lugo [X]**	Regulation Reference:		Created:	**12/21/2018 09:16 AM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:
Approved by Jose Tario 12/31/2018

Expedite Approval:

Current Design: WBTs impacted by SCR CA-47607 (minor updates) are not up-to-date. Major updates are addressed via Training SCR CA-205219.

Request: Update WBTs that are impacted by SCR CA-47607.

Recommendation:
 Update the following WBTs per impact of AppDev SCR CA-47607:
050-WBT-ELF-Eligibility General Relief-02
060-WBT-ESA-Employment Services-GAIN-01
060-WBT-ESA-Employment Services-GAIN-02
060-WBT-ESA-Employment Services-GAIN-03
060-WBT-ESA-Employment Services-GAIN-04
060-WBT-ESA-Employment Services-GAIN-05
060-WBT-ESA-Employment Services-GAIN-06
060-WBT-ESA-Employment Services-GAIN-07
084-WBT-FSC-Fiscal-DCFS-02
084-WBT-FSC-Fiscal-DCFS-03
094-WBT-ELI-Eligibility CalWORKs-02
094-WBT-ELI-Eligibility CalWORKs-03
094-WBT-ELI-Eligibility CalWORKs-04

*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: 150

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	150				

[CA-206138] Training: Update WBTs per SCR CA-47607 (Minor Updates) (Part B)

Team Responsible:	**Training**	Assignee:	**Priya Dhond**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**150**
Reporter:	**Frances Baez-Lugo [X]**	Regulation Reference:		Created:	**12/21/2018 09:12 AM**
Status:	**Test Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Jose Tario 12/31/2018
Expedite Approval:	
Current Design:	WBTs impacted by SCR CA-47607 (minor updates) are not up-to-date. Major updates are addressed via Training SCR CA-205219.
Request:	Update WBTs that are impacted by SCR CA-47607.
Recommendation:	Update the following WBTs per impact of AppDev SCR CA-47607: 052-WBT-ELG-Eligibility MediCal-01-A 052-WBT-ELG-Eligibility MediCal-01-B 052-WBT-ELG-Eligibility MediCal-01-C 052-WBT-ELG-Eligibility MediCal-02-A 052-WBT-ELG-Eligibility MediCal-02-B 052-WBT-ELG-Eligibility MediCal-03 052-WBT-ELG-Eligibility MediCal-04 052-WBT-ELG-Eligibility MediCal-06 062-WBT-ESB-Employment Services-GROW-02 062-WBT-ESB-Employment Services-GROW-03 062-WBT-ESB-Employment Services-GROW-04 062-WBT-ESB-Employment Services-GROW-05 068-WBT-ELM-Eligibility Cal-Learn-01 096-WBT-ELK-CAPI-01 096-WBT-ELK-CAPI-02 *Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	None.
Operational Impact:	
Estimate:	**150**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

| System Test Support : | 0 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 150 | | | | |

[CA-205982] Update CW EDBC to Remove Stepsibling or Half-Sibling Excluded from CalWORKs in the CalFresh Budget

Team Responsible:	**Eligibility**	Assignee:	**Praveen Badabhagni**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**76**
Reporter:	**Jason M. Francis**	Regulation Reference:	**ACL 18-82**	Created:	**12/11/2018 03:57 PM**
Status:	**System Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**09/15/2019**	Other Agency Cross Reference:	**CIV-102946**

Non-Committee Review:

Expedite Approval:

Current Design: On a CW/CF case, a sanctioned penalty is applied in the CW grant amount counted as unearned income by the CF program when one of the members in the CW program is in non-compliance. When SCR CA-200785/ CIV-100390 updated CW and RCA EDBC to allow an option to exclude child support payments as income for a stepsibling or half-sibling with the role reason of 'Optional Child-Receives Child Support', it did not exclude that 'optional child' from being considered a sanctioned person assessed a penalty in the CW grant amount counted in the CF EDBC.

Request: For a CW/CF case, non-members that are stepsiblings or half-siblings with the role reason of 'Optional Child - Receives Child Support' that are excluded in the CW program should also be excluded in the CW grant counted as unearned income in the CF budget.

Recommendation: Update the CF EDBC rule that determines sanctioned persons assessed penalties in the CW grant amount considered as unearned income in the CF program to exclude CW persons with the role reason of 'Optional Child -Receives Child Support'.

Generate list of active CW/CF cases based on the following criteria:
- Case has an active CW non-member with role of 'MMO' and role reason of 'Optional Child -Receives Child Support' who is also a member on the CF program.
The lists will include the following Standard List Columns:
      Case Name
      Case Number
      County
      Unit
      Unit Name
      Office Name
      Worker ID
These lists will be posted at:
CalSAWS: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CA-205982

C-IV: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CIV-102946

NOTE: Counties will need to review the generated list and take corrective action as necessary.

Outreach Description:

Migration Impact Description: Joint design has been approved through the CW/CF Committee. C-IV will implement this Change with SCR CIV-102946 in the 19.11 release.

Migration Impact Analysis:

Alternative Procedure Description: Overwrite EDBC

Operational Impact:

Estimate: **76**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	52	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	19	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-205512] Update Office Location on system generated Benefit Reductions and Offset Transactions

Team Responsible:	**Fiscal**	Assignee:	**Alex Neilson**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**88**
Reporter:	**Christine Cheung**	Regulation Reference:		Created:	**11/08/2018 04:39 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:	**08/29/2019**	Other Agency Cross Reference:	**CIV-101423**

Non-Committee Review:

Expedite Approval:

Current Design: When the system creates benefit reduction, payment reduction, and offset transactions, their office locations are set to be the county's main office. For example, for Los Angeles County, the system is defaulting the office location to 'Probation Madera Office' which is a CIV baseline default office location.

Request: Update the system to use the office location of the latest worker who is assigned to the program when creating a recovery account transaction with type 'Benefit Reduction', 'Payment Reduction', or 'Offset'.

Recommendation: This system change request will update Issuance Batch to do the following when creating benefit reduction transactions, payment reduction transactions, offset transactions, and their receipts:
Use the office of the latest worker who is the assigned to the program for the location field of the transactions and receipts.

Outreach Description:

Migration Impact Description: Joint design has been approved through the Collections Committee. C-IV will implement this change with SCR CIV-101423 in the 20.01 release.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	23	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-205286] Updates to the MEDS Critical and ZZZ Alerts Reports

Team Responsible:	**Reports**	Assignee:	**Sumanta Mukhopadhyay**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Farhat Ulain**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**321**
Reporter:	**Dana K. Petersen**	Regulation Reference:	**MEDS Change Cycle Letter 416**	Created:	**10/24/2018 09:25 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Ken Ford**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Management Reports]**	Approved by Committee:	**10/02/2019**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Expedited Approval provided by Karen J. Rapponotti on 10/7/2019

Current Design: The MEDS Critical and ZZZ Alerts Report is a monthly scheduled report that provides detailed information of DPSS and DCFS critical alerts received from MEDS. The report displays alert types, timely completion, and delinquent statistics. This report is used by managers to monitor district office performance. Currently, DPSS and DCFS alerts are being displayed in a single 'Details' worksheet on the report.

The MEDS Critical ZZZ Alerts 3 Months Report is a monthly scheduled report that displays a summary of alerts received from MEDS for alert numbers 9546 and 9548. The report displays information on the number of alerts received in the reporting period, the previous alerts balance, the number of alerts completed in the reporting period, the ending alerts balance and the percentage completed in the reporting period. Currently, DPSS and DCFS alerts are being displayed in a single 'Details' worksheet on the report.

Request: Modify the MEDS Critical and ZZZ Alerts Report to distinguish between DPSS and DCFS MEDS Alerts.
Modify MEDS Critical ZZZ Alerts 3 Months Report to distinguish between DPSS and DCFS MEDS Alerts.

Recommendation:
1. Store the DPSS/DCFS attribute from the MEDS alert inbound file in the database for reporting purposes.
2. Modify the MEDS Critical and ZZZ Alerts Report.
   a. Modify the report layout to have the following two worksheets instead of a single worksheet:
      i. 'MEDS Alerts' - Will include MEDS alerts associated to DPSS and MEDS alerts with a null for the attribute that distinguishes between DPSS and DCFS.
      ii. 'MEDS Alerts (FC-KG-AAP)' - Will include MEDS alerts associated to DCFS (Foster Care, Kin-Gap and Adoption Assistance)
3. Modify the MEDS Critical ZZZ Alerts 3 Months Report
   a. Modify the report layout to have the following two worksheets instead of a single worksheet:
      i. 'MEDS Alerts' - Will include MEDS alerts associated to DPSS and MEDS alerts with a null for the attribute that distinguishes between DPSS and DCFS.
      ii. 'MEDS Alerts (FC-KG-AAP)' - Will include MEDS alerts associated to DCFS (Foster Care, Kin-Gap and Adoption Assistance)

Outreach Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Analysis:

Alternative Procedure Description: Manually ad-hoc the needed information.

Operational Impact:

Estimate: 321

Automated Test :	0	Batch/Interfaces :	80	CalHEERS :	0

CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	134	Security :	0
System Test Support :	77	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-205077] DDID 1967: DDCR 4100: Add CFS column to Eligibility Workload Inventory page

Team Responsible:	**Online**	Assignee:	**Michael Gonzalez**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Kim Lam**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**29**
Reporter:	**Swati Lohia [X]**	Regulation Reference:	**WIC 14015.5(c), 42 CFR 435.1200**	Created:	**10/10/2018 10:26 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Dymas Pena**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-4421**

Non-Committee Review:

Expedite Approval:

Current Design: On the Eligibility Workload Inventory page, C-IV added a new column "CFS," which will display "Yes" if a Medi-Cal program has a Carry Forward Status that has not been lifted. When sorting by this column, the first click will bring programs with "Yes" to the top of the results. This functionality does not exist in CalSAWS.

Request: Update the CalSAWS Eligibility Workload Inventory page:
Add a new column "CFS" to the Eligibility Workload Inventory page. It will display "Yes" if the case has a Carry Forward Status that has not been lifted. When sorting by this column, the first click will bring "Yes" to the top.

Recommendation: A "CFS" column will be added to the Eligibility Workload Inventory.

Refer to design document for further details.

Outreach Description:

Migration Impact Description:
1. C-IV has added a new column "CFS" to the right side of the list. It will display "Yes" if the case has a Carry Forward Status that has not been lifted. When sorting by this column, the first click will bring "Yes" to the top. This functionality does not exist in LRS.
2. "Display Workload" and "Status Effective Date" fields display in the header within C-IV but not in LRS.
3. "Assignment Type" field displays in the header within LRS but not in C-IV.
4. "Program" and "Application Date" columns are fully spelled out in LRS whereas they are abbreviated in C-IV.

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 29

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-204814] Update WDTIP Outbound file writer to not allow LD02 transactions to be generated for WTW supportive services participation records

Team Responsible:	**Batch/Interfaces**	Assignee:	**Sidhant Garg**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**309**
Reporter:	**Xochitl Avila**	Regulation Reference:		Created:	**09/20/2018 03:22 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Consortium Contact:	**Lien Phan**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Time Limits]**	Approved by Committee:	**09/16/2019**	Other Agency Cross Reference:	**CIV-541**

Non-Committee Review:	
Expedite Approval:	
Current Design:	LD02 and LD06 Transactions are being generated and sent to WDTIP for WTW time clock month when only LD06 transaction is required to be generated .
Request:	1. Update the WDTIP Outbound file to allow only LD06 transactions to be generated and populated for WTW Time clock month. 2.Send one-time Clean up file to WDTIP to delete historical records for the LD02 transactions that were sent in the WDTIP Outbound file for the WTW Supportive Services. Note: Provide a list of the historical LD02 transaction records sent for WTW time clock month. The following columns will be included in the file- 1.County number 2.Office Number 3.Case Worker ID 4.Case Name 5.Case Number 6.Program Code 7. WTW Program – Last Worker ID 8. WTW Program – Participant Name 9. WTW Program – Applicant CIN Number 10. WTW Program- Transaction month 11. WTW Program- Last Date of Aid
Recommendation:	1.Update the WDTIP Outbound file to allow only LD06 transactions to be generated and populated for WTW Time clock month. 2. Send one-time Clean up file to WDTIP to delete historical records for the LD02 transactions that were sent in the WDTIP Outbound file for the WTW Supportive Services.
Outreach Description:	A detailed case list of all the WTW program persons will be provided for which LD02 transactions were generated in the WDTIP outbound file prior to this SCR for Retention Services (WTW) time limit program participation records
Migration Impact Description:	Joint design has been approved through the Time Limits Committee. C-IV will implement this change with SCR CIV-541 in the 20.01 release.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**309**

Automated Test :	0	Batch/Interfaces :	199	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	30	Eligibility :	0	Fiscal :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	80	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-204326] Transitional CalFresh Eligibility Updates

Team Responsible:	**Eligibility**	Assignee:	**Srinivas Sajja**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**66**
Reporter:	**Taylor Fitzhugh**	Regulation Reference:		Created:	**08/28/2018 10:24 AM**
Status:	**System Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Tyler Vaisau**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**08/13/2019**	Other Agency Cross Reference:	**CIV-102404**

Non-Committee Review:

Expedite Approval:

Current Design: Currently, for a case where the TCF program has been previously discontinued and a recertification CF EDBC is run in the month following the RE Due Month, a denial will force the program and program persons to have a 'MEM' Role code and no Role Reason. If a program person was previously given a different Role and Role Reason as part of the TCF discontinuance, that Role and Role Reason are not preserved in the CalFresh Detail page after the EDBC is saved/authorized.

Request: The Role and Role Reason for the program person(s) from the prior TCF discontinuance EDBC should be preserved on the CalFresh Detail page after the denied recertification EDBC is saved/authorized to be consistent with the original discontinuance details.

Recommendation: Update CF EDBC save/authorize logic to copy the Role and Role Reason of the previous TCF discontinuance EDBC when a current recertification EDBC denial result is saved/authorized.

Outreach Description:

Migration Impact Description: Joint design has been approved through the CW/CF Committee. CIV will implement this Change with SCR CIV-102404 in the 20.01 release.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **66**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	44	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	17	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-201772] Lobby Management: Reception Log: Update Number Generated Logic for Reception Log Visits

Team Responsible:	**Lobby Mgmt**	Assignee:	**Chao Guan**	SPG Status:	**Approved**	
Fix Version/s:	**[20.01]**	Designer Contact:	**Gerald Limbrick**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**524**	
Reporter:	**Jira Cleanup**	Regulation Reference:		Created:	**03/29/2018 11:37 AM**	
Status:	**System Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**	
Consortium Contact:	**Erick Arreola**	Training Impacted:	**[Job Aid]**	Funding Source:	**C-IV M&O**	
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:		
Committee:	**[Lobby Management]**	Approved by Committee:	**09/25/2019**	Other Agency Cross Reference:	**CIV-1463, CIV-104929**	

Non-Committee Review:

Expedite Approval: Karen - 10/28/2019

Current Design: The Reception Log allows the user to input customer information including case number, name, and visit type. Customers are displayed in chronological order. With the release of CA-204065, numbers are automatically assigned to each visit type when they are entered into the Reception Log Detail page.

Request: Based on various lobby business processes add an option to assign the previous number issued for a customer's visit or to automatically generate a new number. Display the check-in numbers in LRS without leading zeros and increase the number to a maximum of 5 characters so that offices including C-IV offices do not run out of numbers .
Add the ability to search for Reception Log records by Number Assigned in LRS.

Recommendation: (see design doc for complete recommendations)
1) On the Reception Log Detail page, under the visit information section, update the Number Assigned column to have a drop-down selection when adding a new Visit Type to an existing Reception Log record:
  a) Update the Number Assigned column to allow the user to select the previously assigned (Complete or No Response) number or generate a new number when adding a second or subsequent Visit type
  b) Default the drop down to generate a new number

2) LRS only: Update the database and webservices including the SFV (San Fernando Valley) LMRS webservices to send and receive a Number Assigned up to 5 characters.

3) Update page-mapping for the Reception Log Detail and Reception Log List pages with new or changed fields.

4) C-IV Only: Rename the NUM_ASSIGN column in the RECEPTN_LOG_VISIT table to match ASSIGN_NUM_IDENTIF as in the related LRS table.

5) C-IV Only: Update the Business Intelligence Lobby Management Extract Transform and Load (ETL) to use the new ASSIGN_NUM_IDENTIF column name instead of NUM_ASSIGN.

6) LRS only: Create a Number Assigned search field on the Reception Log List page in the Refine Your Search section.

Note: Assigned number generation should be in sync with all lobby management devices.

Outreach Description:

Migration Impact Description: C-IV SCR 1463 functionality was partially implemented in as part of CA-204065 (release 19.07). This SCR closes the remaining gap associated with C-IV SCR 1463. Enhancements in this joint design have been approved through the Lobby Management Committee. C-IV will implement these enhancements with SCR CIV-104929 in the 20.01 release.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Use the new number which is automatically generated for the Visit Purpose

Operational Impact:

Estimate: **524**

Automated Test :	8	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	379
Performance :	0	Reports :	17	Security :	0
System Test Support :	120	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-201575] CF - FTP INS Document, Income of FRE should be prorated

Team Responsible:	**Eligibility**	Assignee:	**Srinivas Sajja**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**252**
Reporter:	**Michelle Smith [X]**	Regulation Reference:	**63-503.442**	Created:	**03/16/2018 10:47 AM**
Status:	**System Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Benjamin Fimbres**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**09/11/2019**	Other Agency Cross Reference:	**CIV-101430**

Non-Committee Review:

Expedite Approval:

Current Design: Currently for FRE non-citizens with role reason of 'FTP - INS Document' all of their income is counted against the eligible household in the CF EDBC. Also, the entire SSI Only, SSP Only (CalSAWS Only) and SSI/SSP unearned income amounts received from Other Program Assistance (OPA) by a FRE non-citizen with a role reason eligible for income proration are counted against the eligible household members.

Request: In a CalFresh household of eligible citizens and FRE non-citizen with role reason of 'FTP-INS Document', income of the excluded non-citizen should be prorated. Also, SSI Only, SSP Only (CalSAWS Only) and SSI/SSP unearned incomes from OPA need to be prorated in the same way it does for income for a FRE non-citizen with a role reason eligible for income proration.

Recommendation: Update CF EDBC logic to prorate income of non-citizen in household with role FRE and role reason FTP - INS Document.

Update CF EDBC logic to prorate SSI Only, SSP Only (CalSAWS Only) and SSI/SSP unearned incomes received from OPA by a non-citizen in household with a role of FRE and a role reason eligible for income proration.

Generate list of CF cases based on the following criteria:
- Case has 'Active' program person with role of FRE and role reason of 'FTP-INS Document'.
- Case had an active income record for the program person with role of FRE and role reason of 'FTP-INS Document' any time since January 2019.
- Case had a CF program with a status of 'Active' any time since January 2019.
The lists will include the following list columns:
        Case Name
        Case Number
        County
        Unit
        Unit Name
        Office Name
        Worker ID
        Current CF Program Status
These lists will be posted at:
CalSAWS: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-201575

C-IV: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV- 101430

Outreach Description:

Migration Impact Description: Joint design has been approved through the CW/CF Committee. C-IV will implement this Change with SCR CIV-101430 in the 19.11 release.

Migration Impact Analysis:

Alternative Procedure Description: Overwrite EDBC

Operational Impact:

Estimate: **252**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	162	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	65	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-201424] DDCR 3110: Add More Program Options to Reception Log Detail

Team Responsible:	**Online**	Assignee:	**Alex Rodriguez**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Sadia Islam**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**13**
Reporter:	**Daisy Villasenor**	Regulation Reference:		Created:	**03/14/2018 03:12 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Erick Arreola**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Lobby Management]**	Approved by Committee:		Other Agency Cross Reference:	**Tracker-55252**

Non-Committee Review:

Expedite Approval:

Current Design: When a customer visits a county office, the worker will add a record of the visit in the Reception Log of LRS.

Request: In order to align the programs offered between C-IV and LRS, add four new program options in the Reception Log Detail page of LRS.

Recommendation: Add the following programs on the Reception Log Program dropdown:
1. SSI/SSP
2. APS
3. Cal-Learn
4. CAPI

Outreach Description:

Migration Impact Description: C-IV implemented this change with Tracker-55252 in the 15.11 release. This SCR will align LRS with C-IV and resolve DDCR 3110.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 13

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	7
Performance :	0	Reports :	0	Security :	0
System Test Support :	6	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-201422] DDID 1967: DDCR 3082: Ignore Retro Events that are not in the current month when running EDBC

Team Responsible:	**CalHEERS**	Assignee:	**Dylan Patel**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Linda Zeng**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**27**
Reporter:	**Daisy Villasenor**	Regulation Reference:	**ACL 09-41**	Created:	**03/14/2018 03:09 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Maureen Votta**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	**CIV 53330**

Non-Committee Review:

Expedite Approval:

Current Design: After running EDBC for the initial application, if a user changes the BDA (Beginning Date of Aid) to a future month, and adds a Retro Medi-Cal month, the initial Pended event is not actioned because an Approved event is not logged.

Request: Per DDCR 3082, migrate the C-IV functionality introduced with C-IV SCR 53330 and update CalSAWS to ignore Retro events that are not in the current month, so that an Approved event is correctly logged. This will allow applications to display correctly on the Pending Applications Report.

Recommendation: EDBC logic evaluates the most recent event when determining whether an event needs to be logged. Retro events that are not in the current month will be ignored.

Refer to the design document for further details.

Outreach Description:

Migration Impact Description: DDCR Decision: SCR Recommendation (Modify existing LRS Functionality - Mirror the action taken by C-IV in SCR 53330).
DDCR Priority: Medium
Priority Reason: Lack of this functionality does not impact the processing of cases, however, the user would have to address the pending item on the Pending Application Report.

The C-IV System now marks an application as actioned even if the User moved the BDA forward and added a retro month

• LRS does not mark applications as actioned when the User moves the BDA forward and adds a retro month
• EDBC logic looks at the most recent event when determining if an Event needs to be logged. No Approved event would be created causing the Pending event to show up on the Pending Application Report.

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 27

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	20
CalHEERS Test :	7	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0

Training :   0

[CA-201420] DDID 1967: DDCR 3077: Update EBT Benefit Type Short Description for SAFEAL and SAFETP

Team Responsible:	**Fiscal**	Assignee:	**Hayk Khachikyan**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Duke Vang**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**8**
Reporter:	**Daisy Villasenor**	Regulation Reference:	**TBD**	Created:	**03/14/2018 03:07 PM**
Status:	**Test Complete**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	**CIV 52390**

Non-Committee Review:

Expedite Approval:

Current Design:
The current EBT Benefit Type Code descriptions for Two Parent Safety Net and Non-Two Parent Safety Net are:
 -3A - SAFEAL
 -3C - SAFETP

Request:
Per DDCR 3033, the Two Parent Safety Net and Non-Two Parent Safety Net EBT Benefit Type Code descriptions should include the new K1 and 3F Aid Code descriptions

Recommendation:
 Make the following updates to the EBT Benefit Type Code (CT 2055) as follows:
1. Update the Short Description for the "SAFEAL" EBT Benefit Type to "3A/K1 - SAFEAL".
2. Update the Short Description for the "SAFETP" EBT Benefit Type to "3C/3F - SAFETP"

 Note: These will be updates to the descriptions. The effective date of the codes tables will not change.

Outreach Description:

Migration Impact Description:
 C-IV has updated the short descriptions of the following EBT Benefit Types
DDCR Review Decision = SCR Recommendations (Migrate C-IV Functionality)
DDCR Priority = High
Priority Reason = Sending inaccurate EBT Benefit Types will prevent recoupment functionality.
----
1. '3A - SAFEAL' to '3A/K1 - SAFEAL'
2. '3C - SAFETP' to '3C/3F - SAFETP'

LRS has not updated the short descriptions.

Migration Impact Analysis:

Alternative Procedure Description:
 N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 8

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	6
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-201415] DDID 1967: DDCR 3013: Update Reissued Issuances to Follow the Original Payee and Issuance Method

Team Responsible:	**Fiscal**	Assignee:	**Alex Neilson**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Duke Vang**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**118**
Reporter:	**Daisy Villasenor**	Regulation Reference:	**25-800, 44-315, 44-340, 25-740**	Created:	**03/14/2018 02:57 PM**
Status:	**System Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	**CIV 40521**

Non-Committee Review:

Expedite Approval:

Current Design: C-IV: When reissuing an issuance, the Issuance Method and Payee default selections are the same Issuance Method and Payee as the original issuance unless the original issuance was cash EBT or Direct Deposit

LRS: Uses E-Caps which C-IV does not. Several design differences cited on committee form

Request: Per Design Differences Change Request (DDCR) 3013, when reissuing or replacing an issuance, the Payee and Issuance Method should follow the original issuance's original Payee and original Issuance Method

Recommendation: Make the following updates to the Reissue (for Cash) functionality on the Issuance Detail Page:
1) Default the Issuance Method to the same Issuance Method as the original issuance, except in the following two scenarios:
   a) If the original issuance is cash EBT, and the original Payee does not have access to an Active cash EBT account. default the Issuance Method blank where the user will have to select one.
   b) If the original issuance is Direct Deposit, default the Issuance Method to Warrant.
2) Default the Payee to the original Payee on the original issuance.
3) Default EBT as an option on the Issuance Method dropdown for cash EBT issuances if the Payee has access to an Active cash EBT account.

Note: For CalFresh Replacements, EBT will still be defaulted as the Issuance Method for EBT issuances even when the Payee does not have access to an Active food EBT account, however the issuance will error out (Submission Error) when it is submitted to Xerox.

Outreach Description:

Migration Impact Description: DDCR Committee Review = SCR Recommendations (Modify Existing LRS Functionality and Migrate C-IV Functionality)
DDCR Priority = High
Priority Reason = When reissuing a split (Money Management) issuance to a non-customer, it causes Administrative Error Overpayments if the reissuance is inadvertently paid to the customer and not the original payee.

C-IV: When reissuing an issuance, the Issuance Method and Payee default selections are the same Issuance Method and Payee as the original issuance unless the original issuance was cash EBT or Direct Deposit

LRS: Uses E-Caps which C-IV does not. Several design differences cited on committee form

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **118**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	90
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	28	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-201036] ACL 18-15 Last Date of Payment for Extended Foster Care, ARC and Kin-GAP

Team Responsible:	**Eligibility**	Assignee:	**Ramakrishna Kuchibhotla**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Srinivasa Meenavalli**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1043**
Reporter:	**Yolanda DelValle**	Regulation Reference:	**ACL 18-15, ACL 11-61 and ACL 18-89**	Created:	**02/23/2018 05:30 PM**
Status:	**System Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**Yes**
Consortium Contact:	**Laura Ould**	Training Impacted:	**[Data]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Foster Care/Kin GAP/AAP]**	Approved by Committee:	**10/22/2019**	Other Agency Cross Reference:	**CIV -100500**

Non-Committee Review:

Expedite Approval: Received expedited start build approval from Karen J. Rapponotti on 10/25

Current Design: A Non-Minor Dependent (NMD) that meets the criteria of federal eligibility for Foster Care (FC), Approved Relative Caregiver (ARC), or Kin-GAP (KG) benefits is eligible for extended benefits until the NMD is 21 years old. The NMD is eligible for benefits until the end of the month in which the NMD turns 21 years old.

Request: Per ACL 18-15 effective the date of implementation, an NMD on FC, ARC and KG program is eligible to receive benefits until the day before an NMD turns 21 years old. C-IV will add a new daily task sweep batch jobs that will run when an NMD is approaching 21 years old. In addition, LRS will add two new daily batch EDBC sweep jobs that will run when an NMD turns 21 years old for Foster Care program and two new monthly Batch jobs for KG program.

Recommendation: An NMD is eligible to federal benefits in Foster Care and Kin-GAP until the day before their 21st birthday.

A batch sweep will be added to create automated tasks for FC/ARC/KG cases with an NMD that is approaching 21 years old in C-IV. In LRS for Foster Care program, there will be two new daily batch jobs to trigger Batch EDBC on the day prior to the NMD child's 21st birthday. For KG program there will be two new monthly batch jobs to prorate the benefit and to discontinue the program after NMD child turned 21.

New NOAs will be added for the prorated month the NMD turns 21 year of age and for the following month of Discontinuance. This will obsolete the existing NMD Age Rules Reason Fragment.

Outreach Description: A list will be provided to the county.

Migration Impact Description: Per DDID #34, there will be a new Unified Task Management Solution that supports the multiple tasking models in both C-IV and LRS.

LRS will receive a new Batch EDBC Process with this SCR - the C-IV Counties will adopt this functionality as part of CalACES Migration.

Migration Impact Analysis:

Alternative Procedure Description: Manual / Override EDBC results.

Operational Impact:

Estimate: 1043

Automated Test :	0	Batch/Interfaces :	350	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	189	DBA :	0
Design :	0	Eligibility :	140	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Reports :	0	Security :	0
System Test Support :	269	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-200655] DDID 1967: DDCR 3026: Update CalWORKs Exempt MAP Determination

Team Responsible:	**Eligibility**	Assignee:	**Ramakrishna Kuchibhotla**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Linda Zeng**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**27**
Reporter:	**Binh Tran**	Regulation Reference:	**TBD**	Created:	**02/05/2018 05:36 PM**
Status:	**System Test**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**No**
Consortium Contact:	**Binh Tran**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	**CIV SCR 47084 DDCR 3026**

Non-Committee Review:

Expedite Approval:

Current Design:
 A household qualifies for the exempt MAP when either:
• there is a Step-Parent or a Non-Parental Caretaker Relative that is unaided, and there is no other Parent or aided Step-Parent of a Child,
Or
• there is a biological parent receiving an income type or Other Program Assistance (OPA) (Supplemental Security Income (SSI), SSI/SSP (Supplemental Security Income/State Supplementary Payment), State Disability Insurance (SDI), Temporary Workers' Compensation (TWC), Temporary Disability Indemnity (TDI), In-Home Support Services (IHSS)) applicable to the exempt MAP determination.
When a household consists of unmarried parents with an unaided mutual child and an aided child not in common, the MAP determination does not consider the parent without a child in common and incorrectly applies the exempt MAP.
For example, if a case consists of an unmarried mother (receiving SSI/SSP), father, mutual child (receiving SSI/SSP), and mother's separate, aided child, the MAP determination does not currently include the father and incorrectly assigns the exempt MAP amount.

Request:
Per DDCR 3026, migrate existing functionality from C-IV SCR 47084 to update the CalWORKs MAP determination logic to consider parents of an Active child.

Recommendation:
 The CalWORKs Exempt (higher) MAP amount determination logic will consider parents of an Active child in a household.

Outreach Description:

Migration Impact Description:
 C-IV is providing Non Exempt Map amount with a 30 aid code.
LRS is providing Exempt Map amount with a 3P aid code.

Committee Outcome- Migrate C-IV Functionality
Priority- Medium

Migration Impact Analysis:

Alternative Procedure Description:
 N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 27

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	20	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

| System Test Support : | 7 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

[CA-200635] DDCR 3085: Add eData for the Income Amount End Date from a MAGI Referral or Determination Change

Team Responsible:	**CalHEERS**	Assignee:	**Kevin Ha**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**30**
Reporter:	**Kevin Ha**	Regulation Reference:		Created:	**02/05/2018 01:36 PM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Maureen Votta**	Training Impacted:	**[N/A]**	Funding Source:	**Other**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	**C-IV Royalty**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	**Tracker-53893**

Non-Committee Review:

Expedite Approval:

Current Design: The eData for income effective dates on a MAGI Referral or Determination Change displays on the Income Amount Detail page for the Begin Date only.

Request: With CalHEERS sending multiple income amounts with different Begin and End Dates, it will help the worker to see the eData value for the Income End Date field in addition to the Begin Date.

Recommendation: Add eData support for the End Date field on the Income Amount Detail page for CalHEERS-specific Referral or Determination Change data.

Outreach Description:

Migration Impact Description: C-IV implemented this change with Tracker-53893 in the 15.09 release. This SCR will align LRS with C-IV and resolve DDCR 3085.

Migration Impact Analysis:

Alternative Procedure Description: Review the MAGI Determination (DER) for income information.

Operational Impact:

Estimate: 30

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	20
CalHEERS Test :	5	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-200534] DDCR 3149, 4072: Update MAGI Medi-Cal Aid Code Description

- Resolved: 12/11/2019 01:31 PM

Team Responsible:	**CalHEERS**	Assignee:	**Kevin Ha**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**20**
Reporter:	**Tisha Mutreja**	Regulation Reference:	**PPACA**	Created:	**01/31/2018 02:31 PM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Maureen Votta**	Training Impacted:		Funding Source:	**Other**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	**C-IV Royalty**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**01/29/2018**	Other Agency Cross Reference:	**CIV-56249, CIV-3960**

Non-Committee Review:

Expedite Approval:

Current Design: CalSAWS Description for MAGI Medi-Cal Aid Codes M3 and M4 are outdated and read:

Aid Code: M3
Short Decode: M3 - Parent Caretaker Relative - at or below 125% - Full
Long Decode: Parent Caretaker Relative - at or below 125% - Citizen - Full Scope
Code Description: Provides full-scope coverage for citizens and lawfully present Parents or Caretaker Relatives at or below 125% FPL.

Aid Code: M4
Short Decode: M4 - Parent Caretaker Relative - at or below 125% - Restricted
Long Decode: Parent Caretaker Relative - at or below 125% - Restricted Scope
Code Description: Provides restricted-scope coverage for undocumented Parents or Caretaker Relatives at or below 125% FPL.

Request: The FPL range for MAGI Medi-Cal Aid Codes M3 and M4 is: at or below 109% FPL.

Recommendation:

 1. Update the MAGI Aid Code Descriptions (CT_184) as follows:

Aid Code: M3
 Short Decode: M3 - Parent Caretaker Relative - at or below 109% - Full
 Long Decode: Parent Caretaker Relative - at or below 109% - Citizen - Full Scope
 Code Description: Provides full-scope coverage for citizens and lawfully present Parents or Caretaker Relatives at or below 109% Federal Poverty Level

Aid Code: M4
 Short Decode: M4 - Parent Caretaker Relative - at or below 109% - Restricted
 Long Decode: Parent Caretaker Relative - at or below 109% - Restricted Scope
 Code Description: Provides restricted-scope coverage for undocumented Parents or Caretaker Relatives at or below 109% Federal Poverty Level

Outreach Description:

Migration Impact Description: This SCR updates CalSAWS with the most up-to-date MAGI Aid Code Descriptions. C-IV MAGI Aid Code Descriptions for 8E, H0, H8, M1, M2 and P2 differ from CalSAWS, but C-IV MAGI Aid Code Descriptions are outdated and CalSAWS MAGI Aid Code Descriptions are correct. C-IV will inherit CalSAWS MAGI Aid Code Descriptions post migration.

Migration Impact Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	10
CalHEERS Test :	5	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-200336] DDID 1967: DDCR 5073: Intentional Program Violation (IPV) - Priority for Non-Compliance Reason

- Resolved: 12/09/2019 01:26 PM

Team Responsible:	**Eligibility**	Assignee:	**Praveen Badabhagni**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Yale Yee**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**24**
Reporter:	**Michael Green [X]**	Regulation Reference:		Created:	**01/25/2018 09:15 AM**
Status:	**Test Complete**	Impact Analysis:	**[Business Process]**	Outreach Required:	**Yes**
Consortium Contact:	**Binh Tran**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	**SCR CIV-8669, CIV-12434**

Non-Committee Review:

Expedite Approval:

Current Design: Time limits for CalWORKs programs are updated for a case based on the program person's Role Reason. The CalWORKs 'IPV/Fraud' non-compliance status reasons in LRS have higher priority than CalWORKs 'WTW' status reasons. When running CalWORKs EDBC where a person has both 'IPV/Fraud' non-compliance and 'WTW' non-compliance, the system will choose the status reason with the higher priority.

The only exception is the 'Post WTW 24 MTC CW Fed Requirements Not Met' WTW status reason has higher priority than current CW IPV/Fraud non-compliance status reasons.
Exception: 'Post WTW 24 MTC CW Fed Requirements Not Met' WTW non-compliance status reason has higher priority than current CW IPV/Fraud non-compliance reasons.

Request: Welfare-To-Work (WTW) Sanction months are not added automatically to the Time Limits page for cases with an active CalWORKs IPV Penalty. Update the priority for the status reasons in the system so users no longer have to manually update the begin/end dates of CalWORKs 'IPV/Fraud' non-compliance in order for time limits to work correctly.

Recommendation: The priority values for the non-compliance status reasons, which make 'WTW' non-compliance status reasons a higher priority than 'IPV' non-compliance status reasons, will be updated so the appropriate Sanction Time Limit is applied automatically and displayed in the Time Limits page.

After the priority values are updated, create a list of cases with an active CalWORKs program person with both a CalWORKs 'IPV/Fraud' and CalWORKs 'WTW' non-compliance status reason for the come-up month, current benefit month, and the previous 10 months (12 months total). This will allow the case worker to review the cases and make any adjustments to the case and run EDBC if applicable.
After the priority values are updated, create a list of cases with an active CalWORKs program person with both a CalWORKs 'IPV/Fraud' and CalWORKs 'WTW' non-compliance status reason for the come-up month, current benefit month, and the previous 10 months (12 months total). This will allow the case worker to review the cases and make any adjustments to the case and run EDBC if applicable.

Refer to the design document for further details.

Outreach Description: Provide a list of cases where it has an active CalWORKs program person with both a CalWORKs 'IPV/Fraud' and CalWORKs 'WTW' non-compliance status reason for the come up month, current benefit month, and the previous 10 months (12 months total).
The list will be posted to the following location:

CalACES SharePoint > System Changes -> SCR and SIR Lists -> 2020 -> SCR 200336

Migration Impact Description: DDCR Review Decision = SCR Recommendations (Migrate C-IV Functionality)
DDCR Priority = High
Reason = Time limits/time of aid may be incorrect.

LRS SCR has not yet been created.

Therefore this SCR should be evaluated and prioritized for migration impacts.

Migration Impact Analysis:

Alternative Procedure Description: User can change the dates and time limits on case to resolve the issue.

Operational Impact:

Estimate: **24**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	18	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	6	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-200320] DDID 1967: DDCR 5053: Allow linking of e-Applications during a period of Transitional CalFresh

- Resolved: 12/11/2019 09:17 AM

Team Responsible:	**Online**	Assignee:	**Yudhi Tanuwidjaja**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**19**
Reporter:	**Michael Green [X]**	Regulation Reference:		Created:	**01/25/2018 07:19 AM**
Status:	**Test Complete**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Tyler Vaisau**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[C4Yourself, Usability]**	Approved by Committee:		Other Agency Cross Reference:	**C-IV SCR 701**

Non-Committee Review:

Expedite Approval:

Current Design: When an e-Application for CalFresh has an application date within a period of Transitional CalFresh (TCF), the user is prevented from linking the e-Application to the corresponding case in LRS. C-IV allows users to link the e-Application during a period of Transitional CalFresh

Request: Allow E-applications in the LRS system to be linked during TCF.

Recommendation: Remove the validation to allow E-applications in the LRS system to be linked to a case with an active TCF program.

Please see attached design document for details.

Outreach Description:

Migration Impact Description: DDCR Committee Review = SCR Recommendations (Migrate C-IV Functionality)
DDCR Priority = High
Priority Reason = Incorrect applications/workload relief

Checking with LRS to see if they have already implemented this functionality.

LRS don't have any corresponding SCR yet. Will update once there is LRS SCR for this.

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 19

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-200319] DDID 1967: DDCR 5051: Merge the Claim Code and Adult/Child Code Validations Message

Team Responsible:	**Eligibility**	Assignee:	**Ramakrishna Kuchibhotla**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**39**
Reporter:	**Jira Cleanup**	Regulation Reference:		Created:	**01/25/2018 07:17 AM**
Status:	**Test Complete**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Consortium Contact:	**Frederick Gains**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	**C-IV SCR 411**

Non-Committee Review:

Expedite Approval:

Current Design: Currently if the Adult/Child Code has not been selected for a person with a Member role a validation is displayed 'Set Program Configuration - Adult/Child Code is required for members.' on the Manual EDBC page when clicking Accept. If the Claim Code has not been selected for a person with a Member role, a separate validation is displayed 'Set Program Configuration - Citizenship Funding Code is required for members.' on the Manual EDBC page when clicking Accept.

The validation 'Set Program Configuration - Citizenship Funding Code is required for members.' will not display when a Claim Code is not selected, if the Adult/Child Code is also not selected on the Program Configuration Override Detail page. The validations for the Claim Code and Adult/Child Code both link to the same input field, 'Set Program Configuration', which allows for only one validation message to display if both are not selected.

Request: Merge the Claim Code and Adult/Child Code validation message displayed on the Manual EDBC page when the Claim Code and/or Adult/Child Code are missing on a program person with a role of Member.

Recommendation: Display the merged Claim Code and Adult/Child Code validation message on the Manual EDBC page.

Refer to the design document for further details.

Outreach Description:

Migration Impact Description: DDCR Review Decision = SCR Recommendations (Migrate C-IV Functionality)
DDCR Priority = Low
Reason = Not benefit related.

If Accept is clicked on a Manual EDBC and a person exists with a Member role and they do not have either a Claim Code or an Adult/Child Code,
C-IV displays a validation message stating:
'At least one active member is missing one or more of the following:
• Claim Code
• Adult/Child Code'
LRS displays a validation message stating:
'Adult/Child Code is required for members'

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 39

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0

Design :	0	Eligibility :	30	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	9	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-200318] DDID 1967: DDCR 5036: Add Additional Validation To The Social Security Number (SSN) Field

- Resolved: 12/10/2019 05:10 PM

Team Responsible:	**Online**	Assignee:	**Krishna Korivi**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**39**
Reporter:	**Michael Green [X]**	Regulation Reference:		Created:	**01/25/2018 07:15 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Binh Tran**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	**CCM-408**

Non-Committee Review:

Expedite Approval:

Current Design:
LRS does not have this additional validation when a User enters a Social Security Number (SSN) in the New Person Detail or the Individual Demographics Detail pages for the Social Security Number (SSN) validation.
a) The Area Number (first three digits) is '000', '666', or any value '900' through '999'
b) The Group Number (4th and 5th digits) is '00'
c) The Serial Number (last four digits) is '0000'
The validation message will match the existing message: "Social Security Number - Input [value] is not valid for this field".

Request:
Per DDCR 5036, add additional validation to include to the Social Security Number (SSN) field with the following information on the New Person Detail and Individual Demographics Detail pages in C-IV, the Validation message: Social Security Number - Input [value] is not valid for this field displays: The Area Number (first three digits) is 000, 666, or any value 900 through 999; the Group Number (4th and 5th digits) is 00; or the Serial Number (last four digits) is 0000.

Recommendation:
Update the New Person Detail and Individual Demographics Detail > SSN Detail pages to include the following conditions for the Social Security Number page validation
a) The Area Number (first three digits) is '000', '666', or any value '900' through '999'
b) The Group Number (4th and 5th digits) is '00'
c) The Serial Number (last four digits) is '0000'
The validation message will match the existing message: "Social Security Number - Input [value] is not valid for this field".

Outreach Description:

Migration Impact Description:
DDCR Review Decision = SCR Recommendations (Migrate C-IV Functionality)
DDCR Priority = Medium
Priority Reason = Committee agreed that this validation is important and should be made available through migration.

C-IV: When Users enter a SSN with the following information on the New Person Detail and Individual Demographics Detail pages, the Validation message: Social Security Number - Input [value] is not valid for this field displays: The Area Number (first three digits) is 000, 666, or any value 900 through 999; the Group Number (4th and 5th digits) is 00; or the Serial Number (last four digits) is 0000.
LRS: Does not have the validation

Migration Impact Analysis:

Alternative Procedure Description:
N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 39

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0

CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	30
Performance :	0	Reports :	0	Security :	0
System Test Support :	9	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-200279] DDCR 5026: Add Logic for Payment Requests on Closed Service Arrangements

Team Responsible:	**Fiscal**	Assignee:	**Eric Chu**	SPG Status:	**No**	
Fix Version/s:	**[20.01]**	Designer Contact:	**Ishrath Khan**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**470**	
Reporter:	**Michael Green [X]**	Regulation Reference:		Created:	**01/24/2018 11:02 AM**	
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**	
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[Job Aid, Online Help]**	Funding Source:	**C-IV M&O**	
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:		
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-2525**	

Non-Committee Review:

Expedite Approval: Karen Rapponotti, JoAnne Osborn - 10/8/2019

Current Design: C-IV Functionality: Create Payment Request button displays on the Service Arrangement Detail page if the service arrangement Status is Approved, Closed or Discontinued. Users cannot cancel service arrangements if a payment request or valuable request is in Approved or Issued status. A new batch job closes all service arrangements except Child Care 3 months after the end of the service arrangement period. The Payment Request Detail page now displays a Validation message when the User attempts to approve a payment request for a cancelled service arrangement. The Service Arrangement List page now displays the Service Arrangement ID hyperlink instead of the Need Type hyperlink for accessing the Service Arrangement Detail page in View mode.

LRS Functionality: The above C-IV functionality does not exist in LRS

Request: Migrate C-IV Functionality.

1) Display the Create Payment Request button or Create Valuable Request button only if the Service Arrangement Status is Approved, Closed or Discontinued.

2) Do not allow the Create Payment Request button or Create Valuable Request button to display if the Service Arrangement's latest Status is Cancelled.

3) Update the Service Arrangement Detail page to throw the validation if the worker attempts to change the Service Arrangement Status to Cancelled once the associated Payment Request has been in Approved or Issuance Created Status: "Status - A Payment Request in Approved or Issuance Created Status exists for this Service Arrangement, the Status cannot be Cancelled."

4) Update the Service Arrangement Detail page to throw the following validation if the worker attempts to change the Service Arrangement Status to Cancelled once the associated Valuable Request has been in Issued Status: "Status - A Valuable Request has already been issued for this Service Arrangement; the Service Arrangement cannot be Cancelled."

5) Update the Payment Request Detail page to throw the validation if the Service Arrangement is in Cancelled Status while Approving the Payment Request: "Approve- The Service Arrangement is in Cancelled Status, Payment Request cannot be Approved."

Note: Recommendations #1- 5 are applicable for all programs other than Child Care.

6) Add a new column to the Service Arrangements List Page called "Service Arrangement ID".
    i) This column will display the Service Arrangement ID for the record. When the Service Arrangement ID is clicked, the user will be navigated to the Service Arrangement Detail page in View Mode for the Service Arrangement record.

7) On the Service Arrangements List page, remove the hyperlink from the "Need Type" column and move the column between the "Customer Name" and "Need Category" columns.

8) Create a new batch job (PB00F208) to change the Service Arrangement Status.
   i) New batch job will insert a Status of Closed and Status Reason of Service Provided when the Service Arrangement Status is Approved and the Arrangement Period End Date passed 90 days as of the Batch Date for all programs other than Child Care.
   ii) Schedule this batch job (PB00F208) to run Monthly on the First Business day of the month.
iii) This batch job will exclude converted SAs

9) Conversion:
   i) Insert a new Status of Closed and Status Reason of Service Provided for all the existing Service Arrangements where the Status is Approved and the Arrangement Period End Date passed 90 days as of the system date for all the programs other than Child Care.

Recommendation: Migrate C-IV Functionality.

1) Display the Create Payment Request button or Create Valuable Request button only if the Service Arrangement Status is Approved, Closed or Discontinued.

2) Do not allow the Create Payment Request button or Create Valuable Request button to display if the Service Arrangement's latest Status is Cancelled.

3) Update the Service Arrangement Detail page to throw the validation if the worker attempts to change the Service Arrangement Status to Cancelled once the associated Payment Request has been in Approved or Issuance Created Status: "Status - A Payment Request in Approved or Issuance Created Status exists for this Service Arrangement, the Status cannot be Cancelled."

4) Update the Service Arrangement Detail page to throw the following validation if the worker attempts to change the Service Arrangement Status to Cancelled when the associated Valuable Request is in Approved/Issued Status: "Status - A Valuable Request has already been issued for this Service Arrangement; the Service Arrangement cannot be Cancelled."

5) Update the Valuable Request Detail page to throw the following validation if the worker attempts to approve the Valuable Request after the Service Arrangement has been Cancelled : "Approve - The Service Arrangement is in Cancelled Status, Valuable Request cannot be Approved."

6) Update the Payment Request Detail page to throw the validation if the Service Arrangement is in Cancelled Status while Approving the Payment Request: "Approve- The Service Arrangement is in Cancelled Status, Payment Request cannot be Approved."

Note: Recommendations #1- 6 are applicable for all programs other than Child Care.

7) Add a new column to the Service Arrangements List Page called "Service Arrangement ID".
   i) This column will display the Service Arrangement ID for the record. When the Service Arrangement ID is clicked, the user will be navigated to the Service Arrangement Detail page in View Mode for the Service Arrangement record.

8) On the Service Arrangements List page, remove the hyperlink from the "Need Type" column and move the column between the "Customer Name" and "Need Category" columns.

9) Create a new batch job (PB00F208) to change the Service Arrangement Status.
   i) New batch job will insert a Status of Closed and Status Reason of Service Provided when the Service Arrangement Status is Approved and the Arrangement Period End Date passed 90 days as of the Batch Date for all programs other than Child Care.
   ii) Schedule this batch job (PB00F208) to run Monthly on the First Business day of the month.

10) Conversion:
   i) Insert a new Status of Closed and Status Reason of Service Provided for all the existing Service Arrangements where the Status is Approved and the Arrangement Period End Date passed 90 days as of the system date for all the programs other than Child Care.

Outreach Description:

Migration Impact Description: C-IV implemented this change with SCR CCM-2525 in the 17.11 release. This SCR will align LRS with C-IV and resolve DDCR 5026.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **470**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	324
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	96	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-200264] DDID 1967: DDCR 4026: Update Overridden EDBC Batch Skip Logic to evaluate most recent EDBC

Team Responsible:	**Batch/Interfaces**	Assignee:	**Balakumar Murthy**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Avinda Bandaranayake**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**17**
Reporter:	**Michael Green [X]**	Regulation Reference:		Created:	**01/24/2018 10:07 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Binh Tran**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	**CCM-965**

Non-Committee Review:

Expedite Approval:

Current Design: Programs that have any overridden Accepted and Saved Eligibility Determination and Benefit Calculations (EDBC) for the effective month will not be processed by Batch EDBC.

Request: Per DDCR 4026, a program should only be skipped by Batch EDBC if the most recent Accepted and Saved EDBC for the effective month has been overridden.

Recommendation: Update Batch EDBC Skip Logic to skip cases with an overridden EDBC only when the most recently Accepted and Saved EDBC for the effective month is overridden.

Outreach Description:

Migration Impact Description: DDCR Review Decision = SCR Recommendations (Migrate C-IV Functionality)
DDCR Priority = High
Reason = To avoid multiple skipped months from the batch runs.

Unable to validate the skipped batch EDBC. C-IV updated Batch EDBC Skip Logic to skip cases with an overridden EDBC only when the most recently Accepted and Saved EDBC for the Effective Month is overridden.

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 17

Automated Test :	0	Batch/Interfaces :	13	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-57883] DDCR 5075: MB 17-08, 17-09 - Update Income Ceilings for Certification of Child Care

Team Responsible:	**Online**	Assignee:	**Rucha Kulkarni**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Sadia Islam**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**152**
Reporter:	**Lien Phan**	Regulation Reference:	**MB 17-08, MB 17-09**	Created:	**01/19/2018 11:41 AM**
Status:	**Test Complete**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	Funding Source:	**Other**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	**C-IV Royalty**
Committee:	**[Child Care]**	Approved by Committee:		Other Agency Cross Reference:	**CCM-10024**

Non-Committee Review:

Expedite Approval:

Current Design: The C-IV system uses 70% median amounts and compares to the income amount and household size entered on the Eligibility Detail page to determine eligibility to the Child Care program. It uses the amount of 70% for all calculations (Initial certification, recertification, etc.). The 70% median amounts do not match the revised amounts in MB 17-08. The 85 % median amounts mentioned in MB 17-09 do not exist in LRS to use for eligibility determination in any instance after initial certification.

Request: In order to align the Child Care program functionality between C-IV and LRS, modify LRS to reflect the revised income ceiling amounts per MB 17-08 and 17-09.

Recommendation:
1) Update the Eligibility Detail page.
   a) Remove the existing 70% Median read-only field.
   b) Add a new drop-down menu named "Income Ceiling".
     i) This will be a required field.
     ii) When the page initially loads in Create mode, the values will be calculated based on a Household size of 1.
     iii) Display the values for the Income Ceiling (70% Median or 85% Median) followed by the Dollar amount in Create/Edit mode. Example: 70% Median ($3,518.00)
     iv) Display the selected value for the Income Ceiling (70% Median or 85% Median) followed by the Dollar amount in View mode. Example: 70% Median ($3,518.00)
     v) When selecting a value, the "Eligibility" field will be updated to Yes or No depending on the Median value selected and the Eligibility determined for each value when the "Go" button is pressed.
   c) Modify existing logic to re-determine the Income Ceiling (70% or 85% Median) amounts and the Eligibility for each Income Ceiling upon clicking the "Go" button.
   d) Add a validation message to display when either the "Average Monthly Income" or "Household Size" changes to a different value and the "Go" button is not pressed prior to saving the record. This only applies when the "Eligibility Reason" is set to Income Eligible.
     i) Go - Information pertaining to Eligibility has changed, please press the Go button to determine Eligibility.
   e) Add a validation message to display when the Begin Date is prior to 07/01/2017 and the Income Ceiling selected is '85% Median'.
     i) Income Ceiling - 85% Median is not available prior to 07/01/2017
   f) CTCR to update the Median Income Type category for the 70% Median and to add 85% Median.
   g) CTCR to add a new category for the 70% Median and 85% Median options.
   h) Update Page Mapping for Income Ceiling and Eligibility.

2) Update the Child Care Detail page
   a) In the Eligibility section of the page, rename "70% Median" Column to "Income Ceiling".
   b) Display the selected Median Income Type as 70% Median or 85% Median followed by the Dollar amount. Example: 70% Median ($3,518.00)
   c) Update Page Mapping for Income Ceiling and Eligibility.

Outreach Description:

Migration Impact Description:	C-IV implemented this change with SCR CCM-10024 in the 17.11 release. This SCR will align LRS with C-IV and resolve DDCR 5075.

Migration Impact Analysis:

Alternative Procedure Description:	None.

Operational Impact:

Estimate: 152

Automated Test :	4	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	20	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	77
Performance :	0	Reports :	0	Security :	0
System Test Support :	38	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-57044] Add IHSS and In-Kind Earned income to the IFDS (IFD115) Quarterly Outbound file (C-IV SIR #9156)

Team Responsible:	**Batch/Interfaces**	Assignee:	**Balakumar Murthy**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Michael Barillas**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**133**
Reporter:	**Ken Ford**	Regulation Reference:		Created:	**01/19/2018 11:44 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Ken Ford**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IEVS]**	Approved by Committee:	**09/03/2019**	Other Agency Cross Reference:	**CCM-9156**

Non-Committee Review:

Expedite Approval:

Current Design: LRS does not include In Home Supportive Services (IHSS) income and In-Kind Earned Income on the IFDS (IFD115) Quarterly Outbound Quarterly Interface File.
CIV currently has these income categories implemented as SIR#9156 Release 17.09.

Request: Add In-Home Supportive Services (IHSS) income and In-Kind Earned Income to the IFDS (IFD115) Quarterly Outbound Interface File.

Recommendation: Update the IEVS IFDS Outbound Interface and IFD Validator Interface case gross income value to include the In-Home Supportive Services (IHSS) income and 'In Kind' earned Income.

Outreach Description:

Migration Impact Description: Per DDID #1787 in the SOW, the C-IV County specific batch jobs as of July 2018 will be migrated into the new system.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **133**

Automated Test :	0	Batch/Interfaces :	88	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	35	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-56969] DDCR 5050: Update hierarchal priority order for recouping Benefit Reductions on Recovery Accounts

Team Responsible:	**Fiscal**	Assignee:	**John Besa**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**244**
Reporter:	**Charlie Au**	Regulation Reference:		Created:	**01/19/2018 11:42 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-173**

Non-Committee Review:

Expedite Approval:

Current Design: The system currently collects according to the following hierarchy:
1. Court Ordered restitution Cause Codes:
  Cash - IPV (Court)
  CalFresh - IPV (Court)
2. Client Caused Cause Codes:
  Cash - IPV (ADH)
  Cash - IPV (Waiver)
  Cash - Potential IPV
  Cash - Customer Cause
  Cash - Late SAR7
  Cash - Late QR7
  CalFresh - IPV (ADH)
  CalFresh - IPV (Waiver)
  CalFresh- Potential IPV
  CalFresh - IHE
3. Admin Caused Cause Codes:
  Cash - Admin Caused
  CalFresh - Admin Caused (prior to 3/2000)
  CalFresh- Admin Caused (after 3/2000)

* If more than one Recovery Account exists within a level of the hierarchy - the oldest Discovery Date is adjusted first.
** The exception to the rule is that once the system starts recoupment on a Recovery Account, it pays that Recovery Account off in full before re-prioritizing to determine which would be the next Recovery Account to begin recoupment on (according to that hierarchy mentioned above)

Request: When a customer is convicted of Welfare Fraud, usually they are court ordered to make payments on their resulting Recovery Account as part of their probation. If the system is posting Benefit Reductions to a different Recovery Account (not the Court Ordered Recovery Account), the customer may not be meeting the terms of their probation (i.e. their payments are not being posted to the Court Ordered Recovery Account).
Update LRS system to implement the hierarchical priority order for recouping Benefit Reductions on Recovery Accounts and align the changes with functionality implemented in CIV with SCR 173 in 17.09 release.

Recommendation: Update the benefit recoupment logic to suggest a benefit reduction towards the 'Cash - IPV (Court)' or 'CalFresh - IPV (Court)' Recovery Accounts for an ongoing benefit reduction when the following criteria are met:
- A court ordered restitution Recovery Account (Cause Code set to 'Cash - IPV (Court)' or 'CalFresh - IPV (Court)') is Active in the system.
- The system is currently suggesting benefit reductions on an existing Recovery Account.
- The existing Recovery Account that is benefit reduced is not a 'CalFresh - Admin Caused (after

3/2000)' Recovery Account.

Note: The System will follow the current design for all other scenarios.

Outreach Description:	
Migration Impact Description:	C-IV implemented this change with CCM-173 in the 17.09 release. This SCR will align LRS with C-IV and resolve DDCR 5050.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**244**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	168
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	50	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-53824] DDCR 5042: Auto Reactivate Dormant/Expunged EBT Account

Team Responsible:	**Fiscal**	Assignee:	**Matthew Warren**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**387**
Reporter:	**Charlie Au**	Regulation Reference:		Created:	**01/19/2018 11:42 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-7285**

Non-Committee Review:

Expedite Approval:

Current Design: A dormant or expunged EBT (Electronic Benefit Transfer) account must be reactivated prior to new benefits being posted and made available to the customer. The CalFresh and Cash portions of the EBT Account can be reactivated separately via the EBT Account Detail page. Once an EBT Account Type of Cash has been reactivated, any expunged benefits (with the exception of ARC, LIHEAP and General Assistance benefits) will be reactivated as well.

Request: Workers who run EDBC and rush the benefits may not be aware of the dormant or expunged status of the customer's associated EBT account. Reactivating the account is a manual process that can be automated.

Recommendation:
  1. Update the EDBC Summary Page to initiate a Host-to-Host call to automatically Reactivate the Cash and/or CalFresh account types.
  2. Update the EBT Account List page to add a case lock set/check when a worker clicks the Add or Add Manual button on the EBT Account List page.
  3. Modify the EBT Demographics Writer batch job to send a Reactivation request to the EBT Vendor via the Demographics interface to reactivate the latest EBT account on the case.
  4. Modify the EBT Demographics Reader batch job to check for successful or unsuccessful reactivation requests.

Outreach Description:

Migration Impact Description: C-IV implemented this change with CCM-7285 in the 17.07 release. This SCR will align LRS with C-IV and resolve DDCR 5042.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 387

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	267
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	80	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-53819] DDID 1967: DDCR 5021: Remove References to Federal Tax Information (FTI) from CalSAWS

Team Responsible:	**Fiscal**	Assignee:	**Alex Neilson**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Duke Vang**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**70**
Reporter:	**Charlie Au**	Regulation Reference:	**IRS Pub 1075, ACL 16-106**	Created:	**01/19/2018 11:42 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**John Pratt**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-7567**

Non-Committee Review:

Expedite Approval:

Current Design:
This SCR is for C-IV counties SCR # 7567. The counties requested to have this SCR implemented prior to migration.

Per State and Federal rules referenced in IRS Pub 1075 and ACL 16-106, FTI values are not to be stored in the system:

1) There are Recovery Account records with Reasons on the Recovery Account Detail page which reference FTI values stored in the System.
2) There are Special Investigation records with Investigation Categories which reference FTI values stored in the System.
3) There are Positions with Quality Review Types which reference FTI values stored in the System.

Request:
Per DDCR 5021 and ACL 16-106: "The IRS found that the SAWS systems contain FTI during the 2014 Safeguard Review. The IRS requires that the CWDs stop entering new FTI into the SAWS systems. This includes no reference to the IRS Asset match, BEER match, FTI, and/or the use of these acronyms in SAWS case notes, comments, or journal. In addition, CWDs are restricted from scanning client or third-party letters that contain FTI, and/or any other document containing FTI into SAWS, including the IRS and BEER matches."

All references to FTI must be removed from the CalSAWS System.

Recommendation:
1. Convert Recovery Account Reasons (CT119) to "Unreported Income - Other" from any of the following:
a. IEVS - Unreported Income BEER
b. IEVS - Unreported Income Property Asset Match
c. Unreported Income - IEVS

NOTE: See query results: SELECT * FROM recov_acct_detl WHERE rsn_code IN ('I1', 'I5', 'IU');

2. End-Date (effective the date of the release) the following Recovery Account Reasons (CT119):
a. IEVS - Unreported Income BEER
b. IEVS - Unreported Income Property Asset Match
c. Unreported Income - IEVS

3. Relabel the (CT119_I2) "IEVS - Unreported Income Earnings Clearance" Recovery Account Reason:
a. SHORT_DECODE_NAME = "IEVS - Unreported Income IFDS/ECS"
b. LONG_DECODE_NAME = "IEVS - Unreported Income IFDS/ECS"
c. CODE_DESCR = "IEVS - Unreported Income IFDS/ECS"

4. Create a list for the counties for Recovery Accounts that were updated via Recommendation.
1. Include the following data values: County, Case Number, Recovery Account Number, Old Recovery Account Reason. Post the list on the C-IV Web Portal on the day following the release.

Note: Any recovery accounts that had a previous Status Reason that was updated by Recommendation 1 will not be included on the list in Recommendation 4. They cannot be seen by the users reviewing the lists as the only Status Reason showing is the most current.

5. Convert Investigation Category (CT84) to "IEVS - Other" from any of the following:
a. Asset Match - FTB
b. Asset Match - IRS
c. BEER

NOTE: See query results: SELECT * FROM SPEC_INVESTIG_SUMM WHERE cat_code IN ('AF', 'AM', 'BE');

6. End-Date (effective the date of the release) the following Investigation Origin Codes (CT84):
a. Asset Match - FTB
b. Asset Match - IRS
c. BEER

7. Create a list for the counties for Investigations that were updated via Recommendation 5. Include the following data values: County, Case Number, Investigation ID, Old Investigation Origin Code. Post the list on the C-IV Web Portal on the day following the release.

8. Delete the Quality Review Position association records for the below Quality Review Types:
a. IEVS-Assets
b. IEVS-BEERS

NOTE: See query results: SELECT * FROM POS_QLTY_REVW_TYPE WHERE type_code IN ('IA', 'IB');

9. End-Date (effective the date of the release) the following Quality Review Type Codes (CT94):
a. IEVS-Assets
b. IEVS-BEERS

10. Create a list for the counties for Positions that were updated via Recommendation

11. Include the following data values: County, Position ID, Worker Number, Quality Review Type Code. Post the list on the C-IV Web Portal on the day following the release.

Outreach Description:

Migration Impact Description:
DDCR Committee Review = SCR Recommendations (Implement SCR 53819)
DDCR Priority = High
Priority Reason = ACL 16-106 gave a deadline to implement this change – that deadline has passed. This should have been implemented by now.

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **70**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	54
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	16	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-51484] DDID 1967: DDCR 3161 and 5030: CalACES - Add 7 Additional Tribal TANF providers to CalSAWS

Team Responsible:	**Fiscal**	Assignee:	**Hayk Khachikyan**	SPG Status:	**No**	
Fix Version/s:	**[20.01]**	Designer Contact:	**Duke Vang**	Change Type (SCR):	**New Policy**	
Minor Version:		Expedite Changes:	**No**	Estimate:	**29**	
Reporter:	**Jira Cleanup**	Regulation Reference:	**TBD**	Created:	**01/19/2018 11:47 AM**	
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**	
Consortium Contact:	**Lien Phan**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**	
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:		
Committee:	**[Time Limits]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-44670, CIV-4860**	

Non-Committee Review:
Expedite Approval:
Current Design:

 The CalSAWS System has the following Tribal TANF Providers:
• Southern California Tribal Chairmen's Association
• Association of Village Council Presidents, Inc. (AK)
• Central Council of Tlingit & Haida Indians of Alaska (AK)
• Coeur d¿ Alene Tribe (ID)
• Confederated Salish & Kootenai Tribes (MT)
• Confederated Tribe of Siletz Indians (OR)
• Eastern Shoshone Tribe - Wind River Reservation (WY)
• Forest County Potawatomi Community (WI)
• Fort Belknap Community Council (MT)
• Hopi Tribe (AZ)
• Klamath Tribe (OR)
• Salt River Pima - Maricopa Indian Community (AZ)
• Shoshone - Bannock Tribes of the Ft. Hall Reservation (ID)
• Sisseton-Wahpeton Sioux Tribe (SD)
• Sokaogon Chippewa Community - Mole Lake Bank (WI)
• Stockbridge-Munsee Band of Mohican Indians (WI)
• Tanana Chiefs¿ Conference, Inc (AK)
• White Mountain Apache Tribe (AZ)
• Winnebago Tribe of Nebraska (NE)
• Lac du Flambeau Band of Lake Superior Chippewa (WI)
• Lower Elwha S¿Klallam Tribe (WA)
• Mille Lacs Band of Ojibwe (MN)
• Navajo Nation (AZ, UT)
• Navajo Nation (NM)
• Nez Perce Tribe (ID)
• Northern Arapaho Tribe - Wind River Reservation (WY)
• Osage Tribe of Oklahoma (OK)
• Pasqua Yaqui Tribe of Arizona (AZ)
• Port Gamble S¿Klallam Tribe (WA)
• Pueblo of Zuni (NM)
• Quileute Tribe (WA)
• Quinault Indian Nation (WA)
• Red Cliff Band of Lake Superior Chippewas (WI)
• California Tribal TANF Partnership - Ph. 1
• California Tribal TANF Partnership - Ph. 2
• California Tribal TANF Partnership - Ph. 3-A
• Hoopa Valley Tribal Council
• Morongo Band of Mission Indians
• North Fork Rancheria
• Owens Valley Career Development Center - Inyo
• Owens Valley Career Development Center - Kern

- Owens Valley Career Development Center - Tulare
- Owens Valley Career Development Center - Fresno/Kings
- Soboba Band of San Luiseno Indians Reservation
- Torres Martinez Tribal TANF - Riverside
- Torres Martinez Tribal TANF - Los Angeles
- Washoe Tribe of Nevada and California
- Washoe Tribe of Nevada and California - Phase 2
- Yurok Tribe

Request:

New providers have been established and recognized by the state for inclusion in WDTIP.

CalSAWS does not have the following new Tribal TANF providers that are on State list:

1. Graton Rancheria
2. Karuk Tribe
3. Round Valley Reservation
4. Scott's Valley Rancheria
5. Pechanga Band of Luiseno Mission Indians
6. Shingle Springs Rancheria
7. Tuolumne Band of Me-Wuk Indians

As these providers are not CalSAWS, the Tribal TANF months cannot be added for these new providers and the 48 Month Time clock may not be displaying accurate information for the participants requesting the Tribal TANF months.

Recommendation:

Add the following new values in the Tribal TANF providers list (Category 2699 - TANF Location Code). Once this change is implemented, the staff would be able to select these new providers when adding the Tribal TANF months.

1. Graton Rancheria
Short Decode Name: Graton Rancheria
Long Decode Name: Graton Rancheria
Code Description: Sonoma and Marin Counties
Begin Date: 01-MAY-2008
End Date: 31-DEC-9999
Type: TF

2. Karuk Tribe
Short Decode Name: Karuk Tribe
Long Decode Name: Karuk Tribe
Code Description: Humboldt and Siskiyou Counties
Begin Date: 01-DEC-2008
End Date: 31-DEC-9999
Type: TF

3. Round Valley Reservation
Short Decode Name: Round Valley Reservation
Long Decode Name: Round Valley Reservation
Code Description: Mendocino County
Begin Date: 01-JAN-2009
End Date: 31-DEC-9999
Type: TF

4. Scott's Valley Rancheria
Short Decode Name: Scott's Valley Rancheria
Long Decode Name: Scott's Valley Rancheria
Code Description: Contra Costa County
Begin Date: 01-JAN-2008
End Date: 31-DEC-9999
Type: TF

5. Pechanga Band of Luiseno Mission Indians
Short Decode Name: Pechanga Band of Luiseno Mission Indians
Long Decode Name: Pechanga Band of Luiseno Mission Indians

Code Description: Riverside County
Begin Date: 01-JUN-2011
End Date: 31-DEC-9999
Type: TF

6. Shingle Springs Rancheria
Short Decode Name: Shingle Springs Rancheria
Long Decode Name: Shingle Springs Rancheria
Code Description: El Dorado, Placer, and Sacramento Counties
Begin Date: 01-JUN-2010
End Date: 31-DEC-9999
Type: TF

7. Tuolumne Band of Me-Wuk Indians
Short Decode Name: Tuolumne Band of Me-Wuk Indians
Long Decode Name: Tuolumne Band of Me-Wuk Indians
Code Description: Calaveras, Stanislaus and Tuolumne Counties
Begin Date: 01-DEC-2015
End Date: 31-DEC-9999
Type: TF

Please note that there will be no impact to the WDTIP interface file and the location code for these new providers will be included in the WDTIP file based on the current logic.

Outreach Description:

Migration Impact Description: C-IV already have these providers added in the system. With the implementation of this change the DDCR "3161" will be resolved prior to migration.

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **29**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	21
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-51131] Enhance the Employment Summation and Employment Summation Detail Reports

Team Responsible:	**Reports**	Assignee:	**Susanna Martinez**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Farhat Ulain**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**369**
Reporter:	**Jira Cleanup**	Regulation Reference:		Created:	**01/19/2018 11:43 AM**
Status:	**System Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Dennis Kong**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Management Reports]**	Approved by Committee:	**10/22/2019**	Other Agency Cross Reference:	**CIV-100733**

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti on 10/22/2019

Current Design: The Employment Summation Report and Employment Summation Detail Report are On Request reports that provide the total number of new employments, the average salary per hour and the average hours worked per week for each worker in the selected organization. These reports are used by administration staff to monitor employments created during the report period.

Request: Add additional data elements to the Employment Summation Report and Employment Summation Detail Report to improve usability.

Recommendation: Add additional data columns that include program and person status information and additional employment information for the following reports:
a. Employment Summation Report
b. Employment Summation Detail Report

Reference the attached detailed design document for the column specifics and the report layouts.

Outreach Description:

Migration Impact Description: Joint design has been approved through the Management Reports Committee and it will be implemented in both systems. CIV will implement this Change with SCR CIV-100733 in the 20.01 release.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 369

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	245	Security :	0
System Test Support :	89	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-49842] Change all outbound calls data file format to accommodate participant appointment date/time.

Team Responsible:	**Batch/Interfaces [20.01]**	Assignee:	**Balakumar Murthy**	SPG Status:	**Approved**
Fix Version/s:		Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**492**
Reporter:	**Pravin Patil [X]**	Regulation Reference:		Created:	**01/19/2018 11:45 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:	**10/24/2018**	Other Agency Cross Reference:	**N/A**

Non-Committee Review:

Expedite Approval:

Current Design:
The record layout for every campaign follows the below template and any change in the layout specific to campaign is captured in the Account Number field.
• [Phone Number], [Message Number], [First Name], [Last Name], [Account Number], [Appt Date]
The Account Number field in the record layout for
GROW or GEARS campaigns is as follows -
• [Appointment Date] [Language][Location] [EW File Number] [Case Number] [Person ID].
For Non-GROW or GEARS campaigns is as follows-
• [Appointment Date] [Language][Location] [EW File Number] [Case Number] [Cycle].

Request:
Update the record layout and Account Number field layout in the Outbound Call Outbound writer to a single format for all campaigns.

Recommendation:
 Update the Outbound call Interface Outbound writer's file layout –
1. Remove App date from the record layout for all campaigns
2. Update the Account number field layout to -
[Language (2), Case Number (7), Appt Date (8), Appt Time (4), District (3), EW File (4)].

Outreach Description:

Migration Impact Description:
This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Analysis:

Alternative Procedure Description:
N/A

Operational Impact:

Estimate: 492

Automated Test :	0	Batch/Interfaces :	352	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	140	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-49308] DCFS: Create a task when child goes from AAP to FC

Team Responsible:	**Batch/Interfaces**	Assignee:	**Eduardo Sanchez**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Michael Barillas**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**232**
Reporter:	**Ted Anderson**	Regulation Reference:		Created:	**01/19/2018 11:45 AM**
Status:	**System Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Laura Ould**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Foster Care/Kin GAP/AAP, Task Management]**	Approved by Committee:	**09/23/2019**	Other Agency Cross Reference:	**N/A**

Non-Committee Review:

Expedite Approval:

Current Design: No task is being created for the worker when a child is simultaneously Active on AAP and FC programs, and moving from AAP to FC.

Request: CalSAWS will create a task for the worker when a child is simultaneously Active on AAP and FC programs and moving from AAP to FC.

Recommendation: CalSAWS will create a task for the worker when a child is simultaneously Active on Adoption Assistance Program(AAP) and Foster Care (FC) programs and moving from AAP to FC.

Outreach Description:

Migration Impact Description: Per strategic direction for migration, Task Management has been deferred to CalSAWS Task Management functional design sessions.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact: N/A

Estimate: 232

Automated Test :	0	Batch/Interfaces :	152	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	60	Tech Arch :	0	Tech Ops :	0
Training :	0				