

## CalSAWS CCB Agenda

|                 |  |
|-----------------|--|
| <b>DATE</b>     | FEBRUARY 6, 2020   |
| <b>TIME</b>     | 1:30 PM  |
| <b>LOCATION</b> | North: Bodie Conference Room, South: Conference Room 331 |
| <b>SUBJECT</b>  | Change Control Board Meeting                             |
| <b>INVITEES</b> | CCB.Meeting.Attendees                                    |

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. C-IV SCRs

| Release | SCR #      | X-REF SCR          | DESIGN APPROVAL   | Team Responsible      | Hours | Funding Source | Emergency Approval    | Priority Release |
|---------|------------|--------------------|---|-----------------------|-------|----------------|-----------------------|------------------|
| 19.11   | CIV-106124 |                    | Update 2020 WIS Cycle and TOP Cycle Numbers   | Fiscal                | 30    | C-IV M&O       | Production Deployment | 20.01.23         |
| 20.01   | CIV-105933 | CA-212467          | ACWDL 14-18 Update language on the Non-MAGI Informing Letter  | Client Correspondence | 55    | C-IV M&O       | Production Deployment |                  |
| 20.03   | CIV-789    | CA-51700, CA-57298 | ACL 14-12, CFL 13/14-35 Family Stabilization Program for CalWORKs (51903)                                 | Online                | 1616  | Premise        | Start Build           |                  |
| 20.03   | CIV-102600 | CA-205414          | ACL 14-20 -CF 29A (2/14) - CalFresh Initial Appointment Letter  | Client Correspondence | 109   | C-IV M&O       | Start Build           |                  |
| 20.03   | CIV-104040 | CA-208261          | ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 3                          | Client Correspondence | 729   | Premise        | Start Build           | Correspondence   |
| 20.03   | CIV-104383 | CA-209033          | ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Thresholds Tiers (IRTs) | Eligibility           | 562   | C-IV M&O       | Start Build           | 20.04.16         |

| Release | SCR #      | X-REF SCR | DESIGN APPROVAL  | Team Responsible      | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|-----------|--|-----------------------|-------|----------------|--------------------|------------------|
| 20.03   | CIV-105757 |           | CO12949-2019 Update Message of the Day Refresh Interval & Useful Links In Amazon CCP                         | Online                | 33    | C-IV M&O       | Start Build        |                  |
| 20.03   | CIV-106071 |           | Update Online Help for SCR CIV-104597 ACL 19-99 Child Care Immediate and Continuous Eligibility to Stage One | Training              | 12    | C-IV M&O       | Start Build        |                  |
| 20.05   | CIV-4108   | CA-50302  | CO-113: Online CalWORKs Appraisal Tool (OCAT) Integration  | Online                | 4973  | Premise        | Start Build        |                  |
| 20.07   | CIV-101447 | CA-49633  | CF 387 CalFresh Request for Information for Residency  | Client Correspondence | 581   | C-IV M&O       | No                 |                  |

| Release | SCR #      | X-REF SCR | CONTENT REVISION  | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|-----------|---|------------------|-------|----------------|--------------------|------------------|
| 19.11   | CIV-103668 | CA-207026 | Migrate Sutter County IVR to Amazon Connect   | Contact Center   | 370   | C-IV M&O       | Start Build        | 20.01.23         |
| 19.11   | CIV-104373 | CA-209006 | Data Change: Update RE Due Date for SSI/SSP Households                                | Eligibility      | 288   | C-IV M&O       | No                 | 20.03.XX         |
| 20.01   | CIV-103671 | CA-207026 | Migrate Shasta County IVR to Amazon Connect   | Contact Center   | 370   | C-IV M&O       | Start Build        | 20.01.31         |
| 20.03   | CIV-10075  | CA-205441 | Add Need Categories for Family Stabilization and Housing Support to Needs Detail page | Fiscal           | 780   | C-IV M&O       | Start Build        |                  |
| 20.03   | CIV-102568 | CA-205328 | ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification          | Eligibility      | 3232  | Premise        | Start Build        |                  |

## 2. LRS SCRs

| Release | SCR #     | X-REF SCR | DESIGN APPROVAL                          | Team Responsible | Hours | Funding Source | Emergency Approval    | Priority Release |
|---------|-----------|-----------|--|------------------|-------|----------------|-----------------------|------------------|
| 19.11   | CA-200882 |           | ACIN I-71-19 2020 CAPI COLA              | Eligibility      | 225   | LRS M&E        | Production Deployment | 20.01.10         |
| 19.11   | CA-212015 |           | ACIN I-71-19 2020 CAPI COLA - Batch EDBC | Eligibility      | 111   | LRS M&E        | Production Deployment | 20.01.10         |

| Release | SCR #     | X-REF SCR             | DESIGN APPROVAL   | Team Responsible      | Hours | Funding Source | Emergency Approval    | Priority Release |
|---------|-----------|-----------------------|---|-----------------------|-------|----------------|-----------------------|------------------|
| 20.01   | CA-212467 | CIV-105933            | ACWDL 14-18 Update language on the Non-MAGI Informing Letter  | Client Correspondence | 60    | LRS M&E        | Production Deployment |                  |
| 20.01   | CA-212737 |                       | YBN VITA - Enable VITA Appointments on Feb. 1st 2020  | Online                | 9     | LRS M&E        | Production Deployment | 20.01.27         |
| 20.03   | CA-57298  | CIV-789 and CIV-10075 | ACL 14-12, CFL 13/14-35 Family Stabilization Program for CalWORKs   | Online                | 2143  | Premise        | Start Build           |                  |
| 20.03   | CA-205414 | CIV-102600            | ACL 14-20 -CF 29A (2/14) - CalFresh Initial Appointment Letter  | Client Correspondence | 109   | LRS M&E        | Start Build           |                  |
| 20.03   | CA-208261 | CIV-104040            | ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 3                          | Client Correspondence | 723   | LRS M&E        | Start Build           |                  |
| 20.03   | CA-209033 | CIV-104383            | ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Thresholds Tiers (IRTs) | Eligibility           | 360   | LRS M&E        | Start Build           | 20.04.16         |
| 20.03   | CA-210923 |                       | Training Release 20.03- Training Environment Support  | Training              | 60    | LRS M&E        | No                    | 20.03.27         |
| 20.03   | CA-211025 |                       | Training: Update WBTs per SCRs CA-207406 and CA-207407  | Training              | 20    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211027 |                       | Training: Update WBTs per SCR CA-207427   | Training              | 80    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211029 |                       | Training: Update WBTs per SCR CA-207485   | Training              | 350   | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211030 |                       | Training: Update WBTs per SCR CA-210010   | Training              | 500   | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211031 |                       | Training: Update WBTs per SCR CA-207185 (Application Registration Summary)                                | Training              | 15    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211032 |                       | Training: Update WBTs per SCR CA-207185 (Barrier Detail)  | Training              | 20    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211033 |                       | Training: Update WBTs per SCR CA-207185 (DCFS SSIAP Detail)   | Training              | 10    | LRS M&E        | No                    |                  |
| 20.03   | CA-211034 |                       | Training: Update WBTs per SCR CA-207185 (Journal Search & Journal Detail)                                 | Training              | 50    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211035 |                       | Training: Update WBTs per SCR CA-207185 (New / Reapplication Detail)                                      | Training              | 15    | LRS M&E        | Start Build           |                  |

| Release | SCR #     | X-REF SCR | DESIGN APPROVAL   | Team Responsible | Hours | Funding Source | Emergency Approval    | Priority Release |
|---------|-----------|-----------|---|------------------|-------|----------------|-----------------------|------------------|
| 20.03   | CA-211036 |           | Training: Update WBTs per SCR CA-207185 (Reception Log List & Detail)                                     | Training         | 20    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211037 |           | Training: Update WBTs per SCR CA-51484  | Training         | 25    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211038 |           | Training: Update WBTs per SCR CA-207185 (Task Detail)   | Training         | 15    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211039 |           | Training: Update WBTs per SCR CA-200279   | Training         | 60    | LRS M&E        | Production Deployment |                  |
| 20.03   | CA-211040 |           | Training: Update WBTs per SCR CA-207185 (DCFS SSIAP Summary)  | Training         | 500   | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211041 |           | Training: Update WBTs per SCR CA-201315   | Training         | 30    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211042 |           | Training: Update WBTs per SCR CA-201424   | Training         | 10    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211043 |           | Training: Update WBTs per SCR CA-205077   | Training         | 80    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211045 |           | Training: Update WBTs per SCR CA-207119   | Training         | 170   | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211046 |           | Training: Update WBTs per SCR CA-207146   | Training         | 30    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211047 |           | Training: Update WBTs per SCR CA-207163   | Training         | 10    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211048 |           | Training: Update WBTs per SCR CA-207281   | Training         | 60    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211051 |           | Training: Update WBTs per SCR CA-207285   | Training         | 100   | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211053 |           | Training: Update WBTs per SCR CA-207324   | Training         | 20    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-211055 |           | Training: Update WBTs per SCR CA-207375   | Training         | 180   | LRS M&E        | Start Build           |                  |
| 20.03   | CA-212171 | N/A       | Update Task Controlled Form CW 5 Document Not Received Batch Job (PB19A250) for New Veterans Income Types | Batch/Interfaces | 37    | LRS M&E        | Start Build           |                  |
| 20.03   | CA-212742 |           | Training Release 20.03 - LMS Support  | Training         | 100   | LRS M&E        | No                    |                  |
| 20.03   | CA-212935 |           | AMP - Update Monthly Performance report to include Total Time statistics                                  | Tech Arch        | 30    | LRS M&E        | Start Build           |                  |

| Release | SCR #     | X-REF SCR  | DESIGN APPROVAL   | Team Responsible      | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|---|-----------------------|-------|----------------|--------------------|------------------|
| 20.05   | CA-50302  | CIV-4108   | OCAT - Upcoming Premise Item                                    | Online                | 7705  | Premise        | Start Build        |                  |
| 20.05   | CA-212606 | N/A        | DPSS/DCFS Support SCR to provide responses to Consortia queries | Fiscal                | 600   | LRS M&E        | Start Build        |                  |
| 20.07   | CA-49633  | CIV-101447 | CF 387 CalFresh Request for Information for Residency           | Client Correspondence | 791   | LRS M&E        | No                 |                  |

| Release | SCR #     | X-REF SCR  | CONTENT REVISION  | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|---|------------------|-------|----------------|--------------------|------------------|
| 19.11   | CA-209006 | CIV-104373 | Data Change: Update RE Due Date for SSI/SSP Households                                | Eligibility      | 340   | LRS M&E        | No                 | 20.02.XX         |
| 20.01   | CA-206140 |            | Training: Update WBTs per SCR CA-47607 (Minor Updates) (Part C)                       | Training         | 150   | LRS M&E        | No                 |                  |
| 20.01   | CA-211801 |            | Upgrade OAM to version 11.1.2.3 and upgrade OHS and OAM to RHEL7                      | Tech Ops         | 192   | LRS M&O        | Start Build        |                  |
| 20.03   | CA-205328 | CIV-102568 | ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification          | Eligibility      | 4981  | Premise        | Start Build        |                  |
| 20.03   | CA-205441 | CIV-10075  | Add Need Categories for Family Stabilization and Housing Support to Needs Detail page | Fiscal           | 845   | LRS M&E        | Start Build        |                  |

### 3. Informational Only: CalSAWS DDID SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-------|-----------|-----------------|------------------|-------|----------------|--------------------|------------------|
| None    |       |           |                 |                  |       |                |                    |                  |

| Release | SCR #     | X-REF SCR | CONTENT REVISION   | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|--|------------------|-------|----------------|--------------------|------------------|
| 20.01   | CA-201415 | CIV 40521 | DDID 1967: DDCR 3013: Update Reissued Issuances to Follow the Original Payee and Issuance Method | Fiscal           | 118   | CalSAWS DD&I   |                    |                  |

| Release | SCR #     | X-REF SCR | CONTENT REVISION  | Team Responsible      | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|---|-----------------------|-------|----------------|--------------------|------------------|
| 20.01   | CA-207407 |           | DDID 1022 - Update Staff Assignment List so the Office Field is Optional                      | Online                | 58    | CalSAWS DD&I   |                    |                  |
| 20.03   | CA-201312 | CIV 1514  | DDID 1967: DDCR 3010: Update CalWORKs/CalFresh mandatory inclusion logic                      | Eligibility           | 290   | CalSAWS DD&I   |                    |                  |
| 20.03   | CA-207224 |           | DDID 2050 - Add functionality to capture and track the status of potentially available income | Online                | 286   | CalSAWS DD&I   |                    |                  |
| 20.03   | CA-207256 |           | DDID 1730 - Update Recovery Account Forms   | Client Correspondence | 258   | CalSAWS DD&I   |                    |                  |
| 20.03   | CA-207287 |           | DDID 1566 Update Finding List Field and Page Names  | Online                | 19    | CalSAWS DD&I   |                    |                  |
| 20.03   | CA-207419 |           | DDID 936 - Migrate the checkboxes for the programs.   | Online                | 17    | CalSAWS DD&I   |                    |                  |
| 21.01   | CA-207187 |           | DDID 2090 - Update the "System Administrator" Security Role to Allow Counties to Administer   | Online                | 37    | CalSAWS DD&I   |                    |                  |

The next CCB Meeting scheduled for **02/20/2020**.

#### 4. CalACES Development Schedule

| Release # | Release Date (Mon) | CalACES (North & South) Production Deployment Date (Sun) | Notes                             | SCR Freeze (Fri) | Defect Freeze (Fri) | DBCR/CTCR Freeze (Wed) | Hard Defect Freeze (Fri) | Build Approved (Wed) |
|-----------|--------------------|--|-----------------------------------|------------------|---------------------|------------------------|--------------------------|----------------------|
| 19.11     | 11/25/2019         | 11/24/2019   | Due to Thanksgiving on 11/28/2019 | 9/27/2019        | 11/1/2019           | 11/6/2019              | 11/8/2019                | 11/20/2019           |
| 20.01     | 1/27/2020          | 1/26/2020  | MLK 1/20                          | 11/27/2019       | 1/3/2020            | 1/8/2020               | 1/10/2020                | 1/22/2020            |
| 20.02     | 2/17/2020          | 2/16/2020  | CalHEERS Release                  | 11/8/2019        | 1/3/2020            | 1/8/2020               | 1/10/2020                | 2/12/2020            |
| 20.03     | 3/23/2020          | 3/22/2020  |                                   | 1/31/2020        | 2/28/2020           | 3/4/2020               | 3/6/2020                 | 3/18/2020            |
| 20.05     | 5/18/2020          | 5/17/2020  | Due to Memorial Day 5/25/2020     | 3/27/2020        | 4/24/2020           | 4/29/2020              | 5/1/2020                 | 5/13/2020            |
| 20.06     | 6/29/2020          | 6/28/2020  | CalHEERS Release                  | 4/17/2020        | 6/5/2020            | 6/10/2020              | 6/12/2020                | 6/24/2020            |
| 20.07     | 7/20/2020          | 7/19/2020  |                                   | 5/22/2020        | 6/26/2020           | 7/1/2020               | 7/3/2020                 | 7/15/2020            |
| 20.09     | 9/21/2020          | 9/20/2020  |                                   | 7/24/2020        | 8/28/2020           | 9/2/2020               | 9/4/2020                 | 9/16/2020            |
| 20.11     | 11/23/2020         | 11/22/2020   | Due to Thanksgiving on 11/26/2020 | 9/25/2020        | 10/30/2020          | 11/4/2020              | 11/6/2020                | 11/18/2020           |
| 21.01     | 1/25/2021          | 1/24/2021  | MLK 1/18                          | 11/27/2020       | 1/1/2021            | 1/6/2021               | 1/8/2021                 | 1/20/2021            |

| Freeze Dates        |  |
|---------------------|--|
| SCR Freeze:         | Deadline for all SCR code to be delivered for baseline release                           |
| Defect Freeze:      | Deadline for all Defects to be delivered for baseline release                            |
| Hard Defect Freeze: | Deadline for all Defects (tied to baseline release) to be delivered for baseline release |
| Build Approved:     | Greenlight for baseline release  |



# [CA-201415] DDID 1967: DDCR 3013: Update Reissued Issuances to Follow the Original Payee and Issuance Method

|                      |                         |                        |                                       |                               |                            |
|----------------------|-------------------------|------------------------|---------------------------------------|-------------------------------|----------------------------|
| Team Responsible:    | <b>Fiscal</b>           | Assignee:              | <b>Alex Neilson</b>                   | SPG Status:                   | <b>No</b>                  |
| Fix Version/s:       | <b>[20.01]</b>          | Designer Contact:      | <b>Duke Vang</b>                      | Change Type (SCR):            | <b>Policy Re-Design</b>    |
| Minor Version:       |                         | Expedite Changes:      | <b>No</b>                             | Estimate:                     | <b>118</b>                 |
| Reporter:            | <b>Daisy Villasenor</b> | Regulation Reference:  | <b>25-800, 44-315, 44-340, 25-740</b> | Created:                      | <b>03/14/2018 02:57 PM</b> |
| Status:              | <b>In Production</b>    | Impact Analysis:       | <b>[Business Process]</b>             | Outreach Required:            | <b>No</b>                  |
| Consortium Contact:  | <b>Sheryl E. Eppler</b> | Training Impacted:     |                                       | Funding Source:               | <b>CalSAWS DD&amp;I</b>    |
| Project Phase (SCR): | <b>Migration</b>        | Migration Impact:      | <b>Yes</b>                            | Funding Source ID:            |                            |
| Committee:           | <b>[Fiscal]</b>         | Approved by Committee: |                                       | Other Agency Cross Reference: | <b>CIV 40521</b>           |

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

C-IV: When reissuing an issuance, the Issuance Method and Payee default selections are the same Issuance Method and Payee as the original issuance unless the original issuance was cash EBT or Direct Deposit

LRS: Uses E-Caps which C-IV does not. Several design differences cited on committee form

**Request:**

Per Design Differences Change Request (DDCR) 3013, when reissuing or replacing an issuance, the Payee and Issuance Method should follow the original issuance's original Payee and original Issuance Method

**Recommendation:**

Make the following updates to the "Reissue" and "External Reissue" functionality on the Issuance Detail page:  
 1) Default the Issuance Method to the same Issuance Method as the original issuance, except in the following two scenarios:

a) If the original issuance is cash EBT, and the original Payee does not have access to an Active cash EBT account. default the Issuance Method blank where the user will have to select one.

b) If the original issuance is Direct Deposit, default the Issuance Method to Warrant.

2) Default the Payee to the original Payee on the original issuance.

3) Default EBT as an option on the Issuance Method dropdown for cash EBT issuances if the Payee has access to an Active cash EBT account.

Note: For CalFresh Replacements, EBT will still be defaulted as the Issuance Method for EBT issuances even when the Payee does not have access to an Active food EBT account, however the issuance will error out (Submission Error) when it is submitted to Xerox.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

DDCR Committee Review = SCR Recommendations (Modify Existing LRS Functionality and Migrate C-IV Functionality)

DDCR Priority = High

Priority Reason = When reissuing a split (Money Management) issuance to a non-customer, it causes Administrative Error Overpayments if the reissuance is inadvertently paid to the customer and not the original payee.

C-IV: When reissuing an issuance, the Issuance Method and Payee default selections are the same Issuance Method and Payee as the original issuance unless the original issuance was cash EBT or Direct Deposit

LRS: Uses E-Caps which C-IV does not. Several design differences cited on committee form

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

N/A - CalSAWS DD&I Requirement



|                       |            |                         |   |            |
|-----------------------|------------|-------------------------|---|------------|
| <b>Estimate:</b>      | <b>118</b> |                         |   |            |
| Automated Test :      | 0          | Batch/Interfaces :      | 0 | CalHEERS : |
| CalHEERS Test :       | 0          | Client Correspondence : | 0 | DBA :      |
| Design :              | 0          | Eligibility :           | 0 | Fiscal :   |
| Imaging :             | 0          | IVR/CC :                | 0 | Online :   |
| Performance :         | 0          | Reports :               | 0 | Security : |
| System Test Support : | 28         | Tech Arch :             | 0 | Tech Ops : |
| Training :            | 0          |                         |   |            |

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** Old:

1. Make the following updates to the "Reissue" functionality on the Issuance Detail page:

New:

1. Make the following updates to the "Reissue" and "External Reissue" functionality on the Issuance Detail page:
3. Update the "Reissue" button functionality to allow Cash EBT to be reissued on the Issuance Detail page.
4. Update the "External Reissue" button functionality to allow Cash EBT to be externally reissued on the Issuance Detail page.

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:** 1. Recommendation Change:

Before:

Recommendation included updates to 'Reissue' button for EBT Cash.

After:

Removed recommendation to update 'Reissue' button for EBT Cash.

**Content Revision Status-3:**

**Content Revision Description-3:** 1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision Status-4:**

**Content Revision Description-4:** 1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:



# [CA-207407] DDID 1022 - Update Staff Assignment List so the Office Field is Optional

|                      |                      |                        |                         |                               |                            |
|----------------------|----------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible:    | <b>Online</b>        | Assignee:              | <b>Julian Harriott</b>  | SPG Status:                   | <b>No</b>                  |
| Fix Version/s:       | <b>[20.01]</b>       | Designer Contact:      | <b>Kristine Lim [X]</b> | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:       |                      | Expedite Changes:      | <b>No</b>               | Estimate:                     | <b>58</b>                  |
| Reporter:            | <b>Lynnel Silva</b>  | Regulation Reference:  |                         | Created:                      | <b>03/15/2019 10:03 AM</b> |
| Status:              | <b>In Production</b> | Impact Analysis:       | <b>[N/A]</b>            | Outreach Required:            | <b>No</b>                  |
| Consortium Contact:  | <b>Dymas Pena</b>    | Training Impacted:     | <b>[Online Help]</b>    | Funding Source:               | <b>CalSAWS DD&amp;I</b>    |
| Project Phase (SCR): | <b>Migration</b>     | Migration Impact:      |                         | Funding Source ID:            |                            |
| Committee:           |                      | Approved by Committee: |                         | Other Agency Cross Reference: |                            |

## Non-Committee

### Review:

### Expedite Approval:

### Current Design:

The Staff Assignment List page is used to manage staff assignment to Offices, Sections, and Units. The Office field on the page is required.

### Request:

Per DDID 1022, update the Staff Assignment List page so the Office ID field is no longer required.

### Recommendation:

1. Update the Staff Assignment List page so the Office ID field is no longer required.
2. Add the Remove button to the page to remove the currently selected office.

See the attached design document for a detailed description of these changes.

## Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

### Alternative

N/A - CalSAWS DD&I Requirement

### Procedure

### Description:

### Operational Impact:

### Estimate:

**58**

|                       |    |                         |   |            |    |
|-----------------------|----|-------------------------|---|------------|----|
| Automated Test :      | 0  | Batch/Interfaces :      | 0 | CalHEERS : | 0  |
| CalHEERS Test :       | 0  | Client Correspondence : | 0 | DBA :      | 0  |
| Design :              | 0  | Eligibility :           | 0 | Fiscal :   | 0  |
| Imaging :             | 0  | IVR/CC :                | 0 | Online :   | 45 |
| Performance :         | 0  | Reports :               | 0 | Security : | 0  |
| System Test Support : | 13 | Tech Arch :             | 0 | Tech Ops : | 0  |
| Training :            | 0  |                         |   |            |    |

### Content Revision

Pending CCB

### Status-1:

### Content Revision

Previous:

### Description-1:

Design Document - SCR CA-207407 DDID 1022 CalSAWS Design.docx

Now:

Updated Design Document Section 2.1.3 2.

SCR CA-207407 DDID 1022 CalSAWS Design Content Revision.docx

### Content Revision

### Status-2:

### Content Revision

### Description-2:

### Content Revision

### Status-3:

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**Content Revision**  
**Description-3:**  
**Content Revision**  
**Status-4:**  
**Content Revision**  
**Description-4:**



# [CA-201312] DDID 1967: DDCR 3010: Update CalWORKs/CalFresh mandatory inclusion logic

|                      |                            |                        |                       |                               |                            |
|----------------------|----------------------------|------------------------|-----------------------|-------------------------------|----------------------------|
| Team Responsible:    | <b>Eligibility</b>         | Assignee:              | <b>Jagadeesh Dasu</b> | SPG Status:                   | <b>No</b>                  |
| Fix Version/s:       | <b>[20.03]</b>             | Designer Contact:      | <b>Thomas Lazio</b>   | Change Type (SCR):            | <b>Policy Re-Design</b>    |
| Minor Version:       |                            | Expedite Changes:      | <b>No</b>             | Estimate:                     | <b>290</b>                 |
| Reporter:            | <b>Daisy Villasenor</b>    | Regulation Reference:  | <b>63-402.151(c)</b>  | Created:                      | <b>03/09/2018 11:05 AM</b> |
| Status:              | <b>In Development</b>      | Impact Analysis:       | <b>[N/A]</b>          | Outreach Required:            | <b>No</b>                  |
| Consortium Contact:  | <b>Maria Arceo</b>         | Training Impacted:     |                       | Funding Source:               | <b>CalSAWS DD&amp;I</b>    |
| Project Phase (SCR): | <b>Migration</b>           | Migration Impact:      | <b>Yes</b>            | Funding Source ID:            |                            |
| Committee:           | <b>[CalWORKs/CalFresh]</b> | Approved by Committee: |                       | Other Agency Cross Reference: | <b>CIV 1514</b>            |

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:**

Currently, a person who is marked as mandatory on a CalFresh program must have an open application on the program. If they do not, the entire household will fail EDBC for 'No Application Req. Person'.

All persons on a CalFresh program that have a purchase and prepare record are regarded as mandatory. Additionally, any person who is in the home, and not excluded from the household, will also be marked as mandatory if any of the following are true:

- a. They are the spouse of a mandatory person.
- b. They are the biological or adoptive child of a mandatory person.
- c. They are a child whom a mandatory non-relative person has parental care and control over.
- d. They are the parent of a mandatory person.

**Request:**

Per DDCR 3010, migrate the C-IV functionality from SCR 1514 to update CalFresh mandatory inclusion logic to allow for program exclusions.

For example, a judge has granted a 50/50 custody split allowing one parent to claim CalWORKs and the other CalFresh. When the parent granted the ability to claim CalWORKs for the child also has a CalFresh program and the parent granted the ability to claim CalFresh for the child also has CalWORKs program, the following problem arises:

On the case placing the child in the home to allow the CalWORKs to be correctly determined will cause the CalFresh to fail for the entire eligible household for the reason 'No Application Required Person'. The reverse is also true: on the case placing the child in the home to claim the CalFresh, the CalWORKs will fail for the entire eligible household for the same reason.

**Recommendation:**

1. Add "Program Exclusions" options for household and update the EDBC mandatory inclusion logic to allow for "Program Exclusions".
2. Add NOA fragments for status reasons 'Mandatory Optional Rules' and 'On Aid Another Case'.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

C-IV added a "Program Exclusion" dropdown to the Household Status detail page. EDBC logic for CW and CF have been updated to allow for the program exclusions.

LRS denies both CW and CF for No Appl-Req Person. The Household Status Detail page in LRS does not have the Program Exclusions option.

Committee Outcome: Migrate C-IV Functionality  
 Priority- Medium

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

N/A - CalSAWS DD&I Requirement

|                       |            |                         |    |            |    |
|-----------------------|------------|-------------------------|----|------------|----|
| <b>Estimate:</b>      | <b>290</b> |                         |    |            |    |
| Automated Test :      | 0          | Batch/Interfaces :      | 0  | CalHEERS : | 0  |
| CalHEERS Test :       | 0          | Client Correspondence : | 86 | DBA :      | 0  |
| Design :              | 0          | Eligibility :           | 96 | Fiscal :   | 0  |
| Imaging :             | 0          | IVR/CC :                | 0  | Online :   | 41 |
| Performance :         | 0          | Reports :               | 0  | Security : | 0  |
| System Test Support : | 67         | Tech Arch :             | 0  | Tech Ops : | 0  |
| Training :            | 0          |                         |    |            |    |

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change: \*\*\* Clarifications only \*\*\*

Before:  
No explicit mention of NOA references.

After:  
Added sections 2.3.5, 2.4.5, and 2.5.5 to the Design Document to clarify the NOA references on the NOA footer and Distributed Documents hyperlink.

2. ETC Change:  
N/A

3. Release Change:  
N/A

**Content Revision Status-2:**

**Content Revision Description-2:** 1. Recommendation Change: Added partial approval generation for new NOA fragments as per existing functionality, person level failure reasons require partial approval generation.

Before:  
- New Fragments did not have generation for partial approval NOAs.

After:  
- New Fragments have generation conditions for partial approval NOAs (Recommendations 2.3, 2.4, and 2.5). Updates for this Content Revision are highlighted in green in the attached Design Document.

2. ETC Change: {Description of ETC Change}

Before:  
After:

3. Release Change: {Description of Release Change}

Before:  
After:

**Content Revision Status-3:**

**Content Revision Description-3:** 1. Recommendation Change: {Description of Recommendation Change}

Before:  
After:

2. ETC Change: {Description of ETC Change}

Before:  
After:

3. Release Change: {Description of Release Change}

Before:  
After:

**Content Revision Status-4:**

**Content Revision Description-4:** 1. Recommendation Change: {Description of Recommendation Change}

Before:  
After:

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2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:



# [CA-207224] DDID 2050 - Add functionality to capture and track the status of potentially available income

|                      |                         |                        |                        |                               |                            |
|----------------------|-------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible:    | <b>Online</b>           | Assignee:              | <b>Aman P. Mishra</b>  | SPG Status:                   | <b>No</b>                  |
| Fix Version/s:       | <b>[20.03]</b>          | Designer Contact:      | <b>Melissa Mendoza</b> | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:       |                         | Expedite Changes:      | <b>No</b>              | Estimate:                     | <b>286</b>                 |
| Reporter:            | <b>Lynnel Silva</b>     | Regulation Reference:  |                        | Created:                      | <b>03/15/2019 10:02 AM</b> |
| Status:              | <b>In Assembly Test</b> | Impact Analysis:       | <b>[Security]</b>      | Outreach Required:            | <b>No</b>                  |
| Consortium Contact:  | <b>Frederick Gains</b>  | Training Impacted:     |                        | Funding Source:               | <b>CalSAWS DD&amp;I</b>    |
| Project Phase (SCR): | <b>Migration</b>        | Migration Impact:      |                        | Funding Source ID:            |                            |
| Committee:           |                         | Approved by Committee: |                        | Other Agency Cross Reference: |                            |

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

Within the system there is a place to track different types of income for the individuals on a case. There is currently no place in the system to track the status of potentially available income.

**Request:**

Per DDID 2050, add functionality to capture and track (referred, applied, approved, denied, appeal) potentially available income in the CalSAWS Software.

**Recommendation:**

1. Create a new page called Potentially Available Income List which will allow a record to be created to track the status of potentially available income. Update the page to support Root Questions.
2. Create a new page called Potentially Available Income Detail which will display the income type and status within the system.

See Design Document for additional information.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**286**

|                       |    |                         |   |            |     |
|-----------------------|----|-------------------------|---|------------|-----|
| Automated Test :      | 0  | Batch/Interfaces :      | 0 | CalHEERS : | 0   |
| CalHEERS Test :       | 0  | Client Correspondence : | 0 | DBA :      | 0   |
| Design :              | 0  | Eligibility :           | 0 | Fiscal :   | 0   |
| Imaging :             | 0  | IVR/CC :                | 0 | Online :   | 219 |
| Performance :         | 0  | Reports :               | 0 | Security : | 0   |
| System Test Support : | 67 | Tech Arch :             | 0 | Tech Ops : | 0   |
| Training :            | 0  |                         |   |            |     |

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

Updated Design Document CA-207224 DDID 2050 Add Potentially Available Income Content Revision.docx Changes have been highlighted.

**Description-1:**

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

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**Content Revision**  
**Status-3:**  
**Content Revision**  
**Description-3:**  
**Content Revision**  
**Status-4:**  
**Content Revision**  
**Description-4:**



 **[CA-207256] DDID 1730 - Update Recovery Account Forms**

|                      |                              |                        |                           |                               |                            |
|----------------------|------------------------------|------------------------|---------------------------|-------------------------------|----------------------------|
| Team Responsible:    | <b>Client Correspondence</b> | Assignee:              | <b>Lalitha Valamarthi</b> | SPG Status:                   | <b>No</b>                  |
| Fix Version/s:       | <b>[20.03]</b>               | Designer Contact:      | <b>Pramukh Karla</b>      | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:       |                              | Expedite Changes:      | <b>No</b>                 | Estimate:                     | <b>258</b>                 |
| Reporter:            | <b>Lynnel Silva</b>          | Regulation Reference:  |                           | Created:                      | <b>03/15/2019 10:02 AM</b> |
| Status:              | <b>In Development</b>        | Impact Analysis:       | <b>[N/A]</b>              | Outreach Required:            | <b>No</b>                  |
| Consortium Contact:  | <b>Sheryl E. Eppler</b>      | Training Impacted:     |                           | Funding Source:               | <b>CalSAWS DD&amp;I</b>    |
| Project Phase (SCR): | <b>Migration</b>             | Migration Impact:      |                           | Funding Source ID:            |                            |
| Committee:           |                              | Approved by Committee: |                           | Other Agency Cross Reference: |                            |

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

The CSF 100 form does not exist in CalSAWS system. The CF 377.7B form can only be generated through Template Repository and Batch.

**Request:**

Add CSF 100 and update CF 377.7B Recovery Account forms and migrate the forms into CalSAWS.

**Recommendation:**

1. Migrate the CSF 100 - Generic Cash Overpayment Informing/Demand NOA and the Overissuance Budget Worksheet to generate together for CalWORKs overpayments.
2. Update the CSF 100 - Generic Cash Overpayment Informing/Demand NOA and the Overissuance Budget Worksheet to be editable for the 58 Counties and non-editable for Los Angeles County.
3. Migrate the DFA 377.7B-CalFresh Overissuance Notice For Inadvertent Household Errors (IHE) Only and the NA 1263-Overissuance Budget Worksheet to generate together for CalFresh overissuances.
4. Update the DFA 377.7B- CalFresh Overissuance Notice For Inadvertent Household Errors (IHE) Only and NA 1263-Overissuance Budget Worksheet to be editable for the 57 Counties and remain non-editable for Los Angeles County.

Please see the attached design document for further details.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 258**

|                       |    |                         |     |            |   |
|-----------------------|----|-------------------------|-----|------------|---|
| Automated Test :      | 0  | Batch/Interfaces :      | 0   | CalHEERS : | 0 |
| CalHEERS Test :       | 0  | Client Correspondence : | 194 | DBA :      | 0 |
| Design :              | 0  | Eligibility :           | 0   | Fiscal :   | 6 |
| Imaging :             | 0  | IVR/CC :                | 0   | Online :   | 0 |
| Performance :         | 0  | Reports :               | 0   | Security : | 0 |
| System Test Support : | 58 | Tech Arch :             | 0   | Tech Ops : | 0 |
| Training :            | 0  |                         |     |            |   |

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision  
Description-1:**

Before: Incorrect batch job name PO19C491 on the recommendation 2.5.

After: Update batch job name from PO19C491 to PB19F107

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

 **[CA-207287] DDID 1566 Update Finding List Field and Page Names**

|                      |                         |                           |                   |                                  |                            |
|----------------------|-------------------------|---------------------------|-------------------|----------------------------------|----------------------------|
| Team Responsible:    | <b>Online</b>           | Assignee:                 | <b>Minh Phan</b>  | SPG Status:                      | <b>No</b>                  |
| Fix Version/s:       | <b>[20.03]</b>          | Designer Contact:         | <b>Linda Zeng</b> | Change Type (SCR):               | <b>Enhancement</b>         |
| Minor Version:       |                         | Expedite Changes:         | <b>No</b>         | Estimate:                        | <b>19</b>                  |
| Reporter:            | <b>Lynnel Silva</b>     | Regulation Reference:     |                   | Created:                         | <b>03/15/2019 10:03 AM</b> |
| Status:              | <b>In Assembly Test</b> | Impact Analysis:          | <b>[N/A]</b>      | Outreach Required:               | <b>No</b>                  |
| Consortium Contact:  | <b>Adelaide Mendoza</b> | Training Impacted:        |                   | Funding Source:                  | <b>CalSAWS DD&amp;I</b>    |
| Project Phase (SCR): | <b>Migration</b>        | Migration Impact:         |                   | Funding Source ID:               |                            |
| Committee:           |                         | Approved by<br>Committee: |                   | Other Agency Cross<br>Reference: |                            |

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:** The "Finding Type" dropdown field has a value labeled "General Relief Case Review" on the Finding List page. The Finding List page's detail page is currently labeled "General Relief Case Review."

Special Units-> Quality Review -> QR Search -> Edit

**Request:** Per DDID 1566:  
 1. Update the Finding List page to relabel "General Relief Case Review" to "General Assistance/General Relief Case Review" in the "Finding Type" dropdown.  
 2. Relabel the "General Relief Case Review" page title to "General Assistance/General Relief Case Review."

**Recommendation:** Relabel the "General Relief Case Review" dropdown value name and relabel the "General Relief Case Review" page name.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** **19**

N/A - CalSAWS DD&I Requirement

|                       |   |                         |   |            |    |
|-----------------------|---|-------------------------|---|------------|----|
| Automated Test :      | 0 | Batch/Interfaces :      | 0 | CalHEERS : | 0  |
| CalHEERS Test :       | 0 | Client Correspondence : | 0 | DBA :      | 0  |
| Design :              | 0 | Eligibility :           | 0 | Fiscal :   | 0  |
| Imaging :             | 0 | IVR/CC :                | 0 | Online :   | 15 |
| Performance :         | 0 | Reports :               | 0 | Security : | 0  |
| System Test Support : | 4 | Tech Arch :             | 0 | Tech Ops : | 0  |
| Training :            | 0 |                         |   |            |    |

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** Before:  
 Relabel the "General Relief Case Review" dropdown value name and relabel the "General Relief Case Review" page name.

Now:  
 1. On the Finding List Page, the Finding Type Dropdown value for "General Relief Case Review" need to be relabel to "General Assistance/General Relief Case Review".

2. On the Finding List Page, Search Result Summary Finding Type value for "General Relief Case Review" need to be relabel to "General Assistance/General Relief Case Review".

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**



# [CA-207419] DDID 936 - Migrate the checkboxes for the programs.

|                      |                         |                        |                  |                               |                            |
|----------------------|-------------------------|------------------------|------------------|-------------------------------|----------------------------|
| Team Responsible:    | <b>Online</b>           | Assignee:              | <b>Chao Guan</b> | SPG Status:                   | <b>No</b>                  |
| Fix Version/s:       | <b>[20.03]</b>          | Designer Contact:      | <b>Kim Lam</b>   | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:       |                         | Expedite Changes:      | <b>No</b>        | Estimate:                     | <b>17</b>                  |
| Reporter:            | <b>Lynnel Silva</b>     | Regulation Reference:  |                  | Created:                      | <b>03/15/2019 10:03 AM</b> |
| Status:              | <b>In Assembly Test</b> | Impact Analysis:       | <b>[N/A]</b>     | Outreach Required:            | <b>No</b>                  |
| Consortium Contact:  | <b>Araceli Gallardo</b> | Training Impacted:     |                  | Funding Source:               | <b>CalSAWS DD&amp;I</b>    |
| Project Phase (SCR): | <b>Migration</b>        | Migration Impact:      |                  | Funding Source ID:            |                            |
| Committee:           |                         | Approved by Committee: |                  | Other Agency Cross Reference: |                            |

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

C-IV currently has the following program checkboxes:

1. Adult Protective Services
2. CFET
3. Linkages Adult Services
4. Multipurpose Senior Services
5. IHSS/CMIPS II

CalSAWS does not currently have the program checkboxes shown above.

#### Request:

Migrate the program checkboxes to the Select Programs and Program Detail pages.

#### Recommendation:

1. Migrate the program checkboxes to the Select Programs page.
2. Migrate the programs to the Program Detail page.
3. Make the programs display based on county preference.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A - CalSAWS DD&I Requirement

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 17**

|                       |   |                         |   |            |    |
|-----------------------|---|-------------------------|---|------------|----|
| Automated Test :      | 0 | Batch/Interfaces :      | 0 | CalHEERS : | 0  |
| CalHEERS Test :       | 0 | Client Correspondence : | 0 | DBA :      | 0  |
| Design :              | 0 | Eligibility :           | 0 | Fiscal :   | 0  |
| Imaging :             | 0 | IVR/CC :                | 0 | Online :   | 13 |
| Performance :         | 0 | Reports :               | 0 | Security : | 0  |
| System Test Support : | 4 | Tech Arch :             | 0 | Tech Ops : | 0  |
| Training :            | 0 |                         |   |            |    |

#### Content Revision

Pending CCB

#### Status-1:

#### Content Revision

Old:

#### Description-1:

Section 2.1.3 included Inyo as not responding to the CRFI

New:

Inyo removed from section 2.1.3

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**Content Revision  
Status-2:  
Content Revision  
Description-2:  
Content Revision  
Status-3:  
Content Revision  
Description-3:  
Content Revision  
Status-4:  
Content Revision  
Description-4:**



# [CA-207187] DDID 2090 - Update the "System Administrator" Security Role to Allow Counties to Administer

|                      |                           |                        |                    |                               |                            |
|----------------------|---------------------------|------------------------|--------------------|-------------------------------|----------------------------|
| Team Responsible:    | <b>Online</b>             | Assignee:              | <b>Janet Mitri</b> | SPG Status:                   | <b>No</b>                  |
| Fix Version/s:       | <b>[21.01]</b>            | Designer Contact:      | <b>Brian Munce</b> | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:       |                           | Expedite Changes:      | <b>No</b>          | Estimate:                     | <b>37</b>                  |
| Reporter:            | <b>Lynnel Silva</b>       | Regulation Reference:  |                    | Created:                      | <b>03/15/2019 10:02 AM</b> |
| Status:              | <b>Design in Progress</b> | Impact Analysis:       | <b>[Security]</b>  | Outreach Required:            | <b>No</b>                  |
| Consortium Contact:  | <b>Dymas Pena</b>         | Training Impacted:     |                    | Funding Source:               | <b>CalSAWS DD&amp;I</b>    |
| Project Phase (SCR): | <b>Migration</b>          | Migration Impact:      |                    | Funding Source ID:            |                            |
| Committee:           |                           | Approved by Committee: |                    | Other Agency Cross Reference: |                            |

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:** The system currently contains a role titled "System Administrator" which contains all security groups and rights within the application. However, currently the role cannot be assigned to a staff via the application, although if already assigned it would display on that staff's Security Assignment page.

**Request:** Allow for assignment (via the front-end of the application) of a system-maintained role that contains all security groups and rights.

**Recommendation:** Update the existing System Administrator security role so that it is available for assignment to CalSAWS users via the application.

Refer to the design document for further details.

**Outreach**

**Description:**  
**Migration Impact Description:**  
**Migration Impact Analysis:**  
**Alternative Procedure Description:** N/A - CalSAWS DD&I Requirement

**Operational Impact:**  
**Estimate:** 37

|                       |   |                         |   |            |    |
|-----------------------|---|-------------------------|---|------------|----|
| Automated Test :      | 0 | Batch/Interfaces :      | 0 | CalHEERS : | 0  |
| CalHEERS Test :       | 0 | Client Correspondence : | 0 | DBA :      | 0  |
| Design :              | 0 | Eligibility :           | 0 | Fiscal :   | 0  |
| Imaging :             | 0 | IVR/CC :                | 0 | Online :   | 29 |
| Performance :         | 0 | Reports :               | 0 | Security : | 0  |
| System Test Support : | 8 | Tech Arch :             | 0 | Tech Ops : | 0  |
| Training :            | 0 |                         |   |            |    |

**Content Revision Status-1:** Pending CCB  
**Content Revision Description-1:** Release Change  
 Before: 20.01  
 After: 21.01

**Content Revision Status-2:**  
**Content Revision Description-2:**

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**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**