

CalSAWS | Enhancement Request (CER)

DRAFT

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	REVISED 01/09/2020
Title	Welfare to Work Employment Hours-Employment Detail Page-View Prograss

Region #: 4	County: Stanislaus	
Submitter: Rosalina Monarrez	Phone: (209) 558-2601	Email: monarr@stancounty.com

Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input checked="" type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Client Correspondence	<input checked="" type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> Other – specify			

CalSAWS | Enhancement Request (CER)

Justification / Request Summary:

Issue:

~~Employment detail page does not allow to enter projected employment hours for future months. Case Managers have to enter projected hours of employment after the month has passed, for each individual month~~

Revised 1/9/20: Under the current design on the Welfare to Work Employment Hours-Employment Detail Page, users can add employment hours for the current month and past months only.

Proposed Recommendation:

~~Add a dropdown box for projected Employment hours, with start and end date to auto populate hours projected for the each month indicated for the projection period.~~

Revised 1/9/20: Allow users to add projected Employment hours on this page based upon verified hours reported by the customer, with start and end date to auto populate employment hours projected for the each month indicated for a 6 month projection period. If the customer reports a change to hours prior to the end of the 6 month projection, allow the user to edit the projected hours as needed through the next, mid-period report, SAR or RE.

This will make it easier to track employment performance measures for Cal-OAR.

Example SAR7/RE projection period 7/2019-1/2020

*Rather than manually entering the same projected hours for each future month, recommendation is for the system to auto populate a batch hours each month for projected period, until a manual change is made.

Priority/Implementation Consideration(s):

CalSAWS Response:

CalSAWS | Enhancement Request (CER)

CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	