



[CA-212670] CF 37 Root Questions and Elimination of SAWS 2 Plus Questions at Recertification

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Status:	In Progress
Project:	CalSAWS
Component/s:	None
Fix Version/s:	None

Type:	CER	Assignee:	Tyler Vaisau
Reporter:	Lien Phan		
Labels:	None		

Main

Region #:	5
County:	Riverside
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Programs Impacted:	CalFresh
Request:	<p>1. With current design, CF 37 Root Questions populates incorrect information when Root Questions are answered. Older information from previous entries are populated on the CF 37. For example, when the answer is YES to question 1, all household members from the Household Status page are unnecessarily populated onto the CF 37. Only changes are required to be listed as the answer to question 1. To avoid errors, staff are instructed not to use the CF 37 Root Questions.</p> <p>2. If there is a pending or active MC program, the system unnecessarily requires CF staff to ask and record answers to the SAWS 2 Plus Root Questions when the information is not necessary for either program. It also creates an additional workload as the MC program must review.</p>
Area(s) Impacted:	Client Correspondence, Eligibility
Committee:	CalWORKs/CalFresh

Attachments
CalACES CER - CF 37 Changes and Elimination of SAWS 2 Plus Questions atdoc (62 kB)