



[CA-51962] ACL 14-59- Imaging Domestic Violence and Sensitive Cases Into the Electronic Document Management System (EDMS).

Issue Type: SCR Team Responsible: Imaging Assignee: Karthikeyan

Krishnamoorthy

Fix Version/s: [TBD] Designer Contact: Change Type (SCR): New Policy

Minor Version: Expedite Changes: No Estimate:

Reporter: Elton Wong [X] Regulation Reference: ACL 14-59 Created: 01/19/2018 11:44 AM

Status: New Impact Analysis: Outreach Required: No

Consortium Contact: Erick Arreola Training Impacted: [N/A] Funding Source:

Project Phase (SCR): Production Funding Source ID:

Other Agency Cross

Reference:

Current Design: These sensitive and confidential documents under no circumstances can be displayed, retrieved or printed by

unauthorized staff. As such, currently DV and other types of sensitive cases (e.g., Adoption Assistance, High profile, employee/Employee Relative, Foster Care, Human Trafficking and Minor Consent) are not being imaged into EDMS, although the Department has completed its strategic goal of imaging all other cases into the EDMS.

Request: The physical cases are maintained in locked files.

Recommendation:# Allow DV and Sensitive cases marked Confidential (e.g., Domestic Violence; High Profile; Human Trafficking)

and Minor Consent) to be imaged.

Set up a standalone scanning environment in each district office and region to allow SSS staff, assigned to the

DV Security Group, process their own scanning into a unique queue accessible only to SSS unit only.

Outreach Description:

Operational Impact: