



[CIV-10757] Imaging: Create a Report to Identify Imaging Workflow Queues with No **User Assigned**

Issue Type: Team Responsible: Assignee: SCR Reports Unassigned Fix Version/s: **Designer Contact:** Change Type (SCR): **Enhancement Justin Dobbs**

Minor Version: **Expedite Changes:** Estimate: No

Regulation Reference: Created: Reporter: Jill I. Smith 12/29/2017 02:26 PM

Status: Impact Analysis: Outreach Required: New No

Consortium Contact: Training Impacted: Funding Source: **Erick Arreola** C-IV M&O

Project Phase (SCR): Production Project Phase (SCR): **Production**

Other Agency Cross

Reference:

Current Design: There is currently no Imaging report available that displays imaging workflow queues that do not have a user I.D.

associated to them.

Request: Counties would like to have a report available to them that would display any workflow queues that no longer have

a user I.D. associated to them.

Currently there is a process in place (Removal of Orphaned Worker Workflow Queues - CIT: 0084-10) in which the project completes a quarterly review of the county workflow queues. Any workflow queues that do not have a user I.D. associated to them are removed, and any documents residing in these queues are "Routed Forward". Counties would like a way to identify these workflow queues in advance so they can manage the movement of the

documents in these queues.

Recommendation: Document the content as follows:

> 1) a)

[TBD]

i)

Outreach Description:

Operational Impact: