



[CIV-8108] Imaging Web Service and Document Upload Kiosk Behave Differently When Receiving Tracked Documents

Issue Type:	SCR	Team Responsible:	Client Correspondence	Assignee:	Unassigned
Fix Version/s:	[TBD]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Brian Furlong [X]	Regulation Reference:		Created:	12/29/2017 02:25 PM
Status:	New	Impact Analysis:		Outreach Required:	
Consortium Contact:	Erick Arreola	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Project Phase (SCR):	Production		
Other Agency Cross Reference:	None				
Current Design:	Imaging Web Service and Document Upload Kiosk Behave Differently When Receiving Tracked Documents				
Request:	Imaging Web Service and Document Upload Kiosk Behave Differently When Receiving Tracked Documents				
	The design gap is that the lobby kiosk marks the record as Received multiple times in a row (42450, requirement 17) whereas the imaging scanner will only mark a record as Received under certain conditions (40755, recommendation 1).				
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Recommendation:	Document the content as follows: 1) a) i)				
Outreach Description:					
Operational Impact:					