[CA-53824] DDCR 5042: Auto Reactivate Dormant/Expunged EBT Account

Team Responsible:	**Fiscal**	Assignee:	**Matthew Warren**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**387**
Reporter:	**Charlie Au**	Regulation Reference:		Created:	**01/19/2018 11:42 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-7285**

Non-Committee Review:

Expedite Approval:

Current Design: A dormant or expunged EBT (Electronic Benefit Transfer) account must be reactivated prior to new benefits being posted and made available to the customer. The CalFresh and Cash portions of the EBT Account can be reactivated separately via the EBT Account Detail page. Once an EBT Account Type of Cash has been reactivated, any expunged benefits (with the exception of ARC, LIHEAP and General Assistance benefits) will be reactivated as well.

Request: Workers who run EDBC and rush the benefits may not be aware of the dormant or expunged status of the customer's associated EBT account. Reactivating the account is a manual process that can be automated.

Recommendation:
1. Update the EDBC Summary Page to initiate a Host-to-Host call to automatically Reactivate the Cash and/or CalFresh account types.
2. Update the EBT Account List page to add a case lock set/check when a worker clicks the Add or Add Manual button on the EBT Account List page.
3. Modify the EBT Demographics Writer batch job to send a Reactivation request to the EBT Vendor via the Demographics interface to reactivate the latest EBT account on the case.
4. Modify the EBT Demographics Reader batch job to check for successful or unsuccessful reactivation requests.

Outreach Description:

Migration Impact Description: C-IV implemented this change with CCM-7285 in the 17.07 release. This SCR will align LRS with C-IV and resolve DDCR 5042.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 387

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	267
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	80	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-200279] DDCR 5026: Add Logic for Payment Requests on Closed Service Arrangements

Team Responsible:	**Fiscal**	Assignee:	**Eric Chu**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Ishrath Khan**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**470**
Reporter:	**Michael Green [X]**	Regulation Reference:		Created:	**01/24/2018 11:02 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[Job Aid, Online Help]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-2525**

Non-Committee Review:

Expedite Approval: Karen Rapponotti, JoAnne Osborn - 10/8/2019

Current Design: C-IV Functionality: Create Payment Request button displays on the Service Arrangement Detail page if the service arrangement Status is Approved, Closed or Discontinued. Users cannot cancel service arrangements if a payment request or valuable request is in Approved or Issued status. A new batch job closes all service arrangements except Child Care 3 months after the end of the service arrangement period. The Payment Request Detail page now displays a Validation message when the User attempts to approve a payment request for a cancelled service arrangement. The Service Arrangement List page now displays the Service Arrangement ID hyperlink instead of the Need Type hyperlink for accessing the Service Arrangement Detail page in View mode.

LRS Functionality: The above C-IV functionality does not exist in LRS

Request: Migrate C-IV Functionality.

1) Display the Create Payment Request button or Create Valuable Request button only if the Service Arrangement Status is Approved, Closed or Discontinued.

2) Do not allow the Create Payment Request button or Create Valuable Request button to display if the Service Arrangement's latest Status is Cancelled.

3) Update the Service Arrangement Detail page to throw the validation if the worker attempts to change the Service Arrangement Status to Cancelled once the associated Payment Request has been in Approved or Issuance Created Status: "Status - A Payment Request in Approved or Issuance Created Status exists for this Service Arrangement, the Status cannot be Cancelled."

4) Update the Service Arrangement Detail page to throw the following validation if the worker attempts to change the Service Arrangement Status to Cancelled once the associated Valuable Request has been in Issued Status: "Status - A Valuable Request has already been issued for this Service Arrangement; the Service Arrangement cannot be Cancelled."

5) Update the Payment Request Detail page to throw the validation if the Service Arrangement is in Cancelled Status while Approving the Payment Request: "Approve- The Service Arrangement is in Cancelled Status, Payment Request cannot be Approved."

Note: Recommendations #1- 5 are applicable for all programs other than Child Care.

6) Add a new column to the Service Arrangements List Page called "Service Arrangement ID".
   i) This column will display the Service Arrangement ID for the record. When the Service Arrangement ID is clicked, the user will be navigated to the Service Arrangement Detail page in View Mode for the Service Arrangement record.

7) On the Service Arrangements List page, remove the hyperlink from the "Need Type" column and move the column between the "Customer Name" and "Need Category" columns.

8) Create a new batch job (PB00F208) to change the Service Arrangement Status.
    i) New batch job will insert a Status of Closed and Status Reason of Service Provided when the Service Arrangement Status is Approved and the Arrangement Period End Date passed 90 days as of the Batch Date for all programs other than Child Care.
    ii) Schedule this batch job (PB00F208) to run Monthly on the First Business day of the month.
  iii) This batch job will exclude converted SAs

9) Conversion:
    i) Insert a new Status of Closed and Status Reason of Service Provided for all the existing Service Arrangements where the Status is Approved and the Arrangement Period End Date passed 90 days as of the system date for all the programs other than Child Care.

Recommendation: Migrate C-IV Functionality.

1) Display the Create Payment Request button or Create Valuable Request button only if the Service Arrangement Status is Approved, Closed or Discontinued.

2) Do not allow the Create Payment Request button or Create Valuable Request button to display if the Service Arrangement's latest Status is Cancelled.

3) Update the Service Arrangement Detail page to throw the validation if the worker attempts to change the Service Arrangement Status to Cancelled once the associated Payment Request has been in Approved or Issuance Created Status: "Status - A Payment Request in Approved or Issuance Created Status exists for this Service Arrangement, the Status cannot be Cancelled."

4) Update the Service Arrangement Detail page to throw the following validation if the worker attempts to change the Service Arrangement Status to Cancelled when the associated Valuable Request is in Approved/Issued Status: "Status - A Valuable Request has already been issued for this Service Arrangement; the Service Arrangement cannot be Cancelled."

5) Update the Valuable Request Detail page to throw the following validation if the worker attempts to approve the Valuable Request after the Service Arrangement has been Cancelled : "Approve - The Service Arrangement is in Cancelled Status, Valuable Request cannot be Approved."

6) Update the Payment Request Detail page to throw the validation if the Service Arrangement is in Cancelled Status while Approving the Payment Request: "Approve- The Service Arrangement is in Cancelled Status, Payment Request cannot be Approved."

Note: Recommendations #1- 6 are applicable for all programs other than Child Care.

7) Add a new column to the Service Arrangements List Page called "Service Arrangement ID".
    i) This column will display the Service Arrangement ID for the record. When the Service Arrangement ID is clicked, the user will be navigated to the Service Arrangement Detail page in View Mode for the Service Arrangement record.

8) On the Service Arrangements List page, remove the hyperlink from the "Need Type" column and move the column between the "Customer Name" and "Need Category" columns.

9) Create a new batch job (PB00F208) to change the Service Arrangement Status.
    i) New batch job will insert a Status of Closed and Status Reason of Service Provided when the Service Arrangement Status is Approved and the Arrangement Period End Date passed 90 days as of the Batch Date for all programs other than Child Care.
    ii) Schedule this batch job (PB00F208) to run Monthly on the First Business day of the month.

10) Conversion:
    i) Insert a new Status of Closed and Status Reason of Service Provided for all the existing Service Arrangements where the Status is Approved and the Arrangement Period End Date passed 90 days as of the system date for all the programs other than Child Care.

Outreach Description:

Migration Impact Description:	C-IV implemented this change with SCR CCM-2525 in the 17.11 release. This SCR will align LRS with C-IV and resolve DDCR 5026.

Migration Impact Analysis:

Alternative Procedure Description:	None

Operational Impact:

Estimate: **470**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	324
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	96	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-201415] DDID 1967: DDCR 3013: Update Reissued Issuances to Follow the Original Payee and Issuance Method

Team Responsible:	**Fiscal**	Assignee:	**Alex Neilson**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Duke Vang**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**118**
Reporter:	**Daisy Villasenor**	Regulation Reference:	**25-800, 44-315, 44-340, 25-740**	Created:	**03/14/2018 02:57 PM**
Status:	**System Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	**CIV 40521**

Non-Committee Review:

Expedite Approval:

Current Design:
C-IV: When reissuing an issuance, the Issuance Method and Payee default selections are the same Issuance Method and Payee as the original issuance unless the original issuance was cash EBT or Direct Deposit

LRS: Uses E-Caps which C-IV does not. Several design differences cited on committee form

Request:
Per Design Differences Change Request (DDCR) 3013, when reissuing or replacing an issuance, the Payee and Issuance Method should follow the original issuance's original Payee and original Issuance Method

Recommendation:
Make the following updates to the Reissue (for Cash) functionality on the Issuance Detail Page:
1) Default the Issuance Method to the same Issuance Method as the original issuance, except in the following two scenarios:
   a) If the original issuance is cash EBT, and the original Payee does not have access to an Active cash EBT account. default the Issuance Method blank where the user will have to select one.
   b) If the original issuance is Direct Deposit, default the Issuance Method to Warrant.
2) Default the Payee to the original Payee on the original issuance.
3) Default EBT as an option on the Issuance Method dropdown for cash EBT issuances if the Payee has access to an Active cash EBT account.

Note: For CalFresh Replacements, EBT will still be defaulted as the Issuance Method for EBT issuances even when the Payee does not have access to an Active food EBT account, however the issuance will error out (Submission Error) when it is submitted to Xerox.

Outreach Description:

Migration Impact Description:
DDCR Committee Review = SCR Recommendations (Modify Existing LRS Functionality and Migrate C-IV Functionality)
DDCR Priority = High
Priority Reason = When reissuing a split (Money Management) issuance to a non-customer, it causes Administrative Error Overpayments if the reissuance is inadvertently paid to the customer and not the original payee.

C-IV: When reissuing an issuance, the Issuance Method and Payee default selections are the same Issuance Method and Payee as the original issuance unless the original issuance was cash EBT or Direct Deposit

LRS: Uses E-Caps which C-IV does not. Several design differences cited on committee form

Migration Impact Analysis:

Alternative Procedure Description:
N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **118**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	90
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	28	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-201420] DDID 1967: DDCR 3077: Update EBT Benefit Type Short Description for SAFEAL and SAFETP

Team Responsible:	**Fiscal**	Assignee:	**Hayk Khachikyan**	SPG Status:	**No**
Fix Version/s:	**[20.01]**	Designer Contact:	**Duke Vang**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**8**
Reporter:	**Daisy Villasenor**	Regulation Reference:	**TBD**	Created:	**03/14/2018 03:07 PM**
Status:	**Test Complete**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	**CIV 52390**

Non-Committee Review:

Expedite Approval:

Current Design:
The current EBT Benefit Type Code descriptions for Two Parent Safety Net and Non-Two Parent Safety Net are:
 -3A - SAFEAL
 -3C - SAFETP

Request:
Per DDCR 3033, the Two Parent Safety Net and Non-Two Parent Safety Net EBT Benefit Type Code descriptions should include the new K1 and 3F Aid Code descriptions

Recommendation:
 Make the following updates to the EBT Benefit Type Code (CT 2055) as follows:
1. Update the Short Description for the "SAFEAL" EBT Benefit Type to "3A/K1 - SAFEAL".
2. Update the Short Description for the "SAFETP" EBT Benefit Type to "3C/3F - SAFETP"

 Note: These will be updates to the descriptions. The effective date of the codes tables will not change.

Outreach Description:

Migration Impact Description:
 C-IV has updated the short descriptions of the following EBT Benefit Types
DDCR Review Decision = SCR Recommendations (Migrate C-IV Functionality)
DDCR Priority = High
Priority Reason = Sending inaccurate EBT Benefit Types will prevent recoupment functionality.
----
1. '3A - SAFEAL' to '3A/K1 - SAFEAL'
2. '3C - SAFETP' to '3C/3F - SAFETP'

 LRS has not updated the short descriptions.

Migration Impact Analysis:

Alternative Procedure Description:
 N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 8

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	6
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207089] Update Converted LEADER Claims on LRS

Team Responsible:	**Fiscal**	Assignee:	**Darion Toney**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**88**
Reporter:	**Myra Aldana**	Regulation Reference:		Created:	**03/14/2019 10:50 AM**
Status:	**System Test**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Region 6. Confirmation email is attached.
Expedite Approval:	Section Director Approved Expedited - Prod Deployment on 7/16/2019
Current Design:	During conversion of LRS, LEADER overpayment/overissuance claims that contained a balance were converted. This included the claims that were terminated, voided or closed. The CA812 and FNS 209 reports have been impacted by these converted claims continuing to show a balance even though the claim status was terminated, voided or closed.
Request:	1) Update the converted LEADER claims that have a recovery account status of terminated, voided or close to a zero balance. 2) Provide a listing of the recovery accounts where the balance was reduced to $0 before and after the SCR is implemented.
Recommendation:	1) Find all converted LEADER Claims/recovery accounts that are currently in 'Terminated' Status and have current balance more than $0, then mark them as "TERMINATED" with a reason of "WRITE-OFF". Follow existing logic to insert a transaction to zero down the claim balance. 2) Find all converted LEADER Claims/recovery accounts that are currently in 'Void' Status and have current balance more than $0, then mark them as "Void" with a reason of "WRITE-OFF". Follow existing logic to insert a transaction to zero down the claim balance. 3) Find all converted LEADER Claims/recovery accounts that are currently in 'Closed' Status and have current balance more than $0, then follow the existing logic to insert a transaction to zero down the claim balance.
Outreach Description:	
Migration Impact Description:	System/County specific data change.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	88

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

| System Test Support : | 23 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

[CA-210591] Update LA County Accounting String Information for Refunds from FC Trust Fund Accounts

Team Responsible:	**Fiscal**	Assignee:	**Hayk Khachikyan**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**126**
Reporter:	**Lien Phan**	Regulation Reference:	**Governmental Accounting Standards Board Statement No. 84 (GASB 84)**	Created:	**09/17/2019 12:16 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Gloria Williams**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: LA County change only. Approved by Susie Der Avanessian from DCFS on 10/18/2019

Expedite Approval: Expedited approval to start build by Karen Rapponotti on 10/23/2019

Current Design: The system sends Balance Sheet Account (BSA) 3301 for SSA/SSI refunds in the TWR file to the Los Angeles County Auditor Controller.

Request: Update TWR file to do the following:
1. When issuing SSA, SSI, and Dedicated Trust Refunds, post interest refunds to BSA 3811 and other non-interest refunds to BSA 3998.
2. Send Disbursement Code of 459 for Homeless Permanent, Homeless Temp, CalLearn, WTW, and REP and Disbursement Code 461 for GROW.

Recommendation:
1. Update Fund Code Map and Fund Code Determination batch so TWR will use BSA 3811 for SSA, SSI, and Dedicated Trust interest refunds and BSA 3998 for other SSA, SSI, and Dedicated Trust non-interest refunds.
2. Update the logic of TWR to send Disbursement code of 459 for Homeless Permanent, Homeless Temp, CalLearn, WTW, and REP and send Disbursement code 461 for GROW.

Outreach Description:

Migration Impact Description: No impact to the C-IV counties as the changes with this SCR only impact L.A. County specific functionality.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 126

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	107
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	19	Tech Arch :	0	Tech Ops :	0
Training :	0				