



[CA-57266] DDCR 5082 Add Voucher Type to Service Arrangement Detail Page

Team Responsible:	Fiscal	Assignee:	Eric Wu	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	229
Reporter:	Charlie Au	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	09/26/2018	Other Agency Cross Reference:	C-IV #10401, 100257

Non-Committee

Review:

Expedite Approval:

Current Design:

The Service Arrangement Detail page allow Workers to arrange supportive services to Customers with a Need. The current supportive services that can be requested are Valuables and Payment Requests. In C-IV system, the "Voucher Type" is for users to determine which voucher option to select when there are multiple vouchers applicable for each program. However, the "Voucher Type" field is not in LRS system.

Request:

Per Design Difference Committee Review (DDCR) 5082, the "Voucher Type" field needs to be added to the Service Arrangement Detail page in LRS so users can select which Voucher Type to issue to a customer when there are more than one Voucher Type applicable.

Recommendation:

1. Add "Voucher Type" drop down field to the Service Arrangement Detail page. This field will only be visible as a mandatory field if "Voucher" value is Yes.
2. Remove 'Effective Month' column from Valuables Inventory Detail page when Valuable Category is Voucher.
3. Update 'Effective Month' of existing Voucher inventories to null value.
4. Update Valuable Request Detail page to display the Voucher Type with lowest ID for the County and Program Code when Voucher Type of the Service Arrangement Detail page is empty.

Outreach

Description:

Migration Impact

Description:

C-IV implemented this change with Tracker-10401 in the 18.01 release. This SCR will align LRS with C-IV and resolve DDCR 5082.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

229

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	158
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	47	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-200316] DDCR 5049: Update Automated Workload Assignments on Recovery Accounts

Team Responsible:	Fiscal	Assignee:	Ishrath Khan	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	460
Reporter:	Michael Green [X]	Regulation Reference:		Created:	01/25/2018 07:10 AM
Status:	Design in Progress	Impact Analysis:		Outreach Required:	
Consortium Contact:	Michele Peterson	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:		Other Agency Cross Reference:	C-IV SCR 154

Non-Committee

Review:

Expedite Approval:

Current Design:

C-IV does not assign recovery accounts upon creation but rather uses the Recovery Account Workload Reassignment page created by C-IV SCR 154 to assign recovery accounts via overnight batch. LRS assigns recovery accounts automatically to the program case owner and runs an activation batch to automatically activate the account and send notifications.

Request:

Follow Recommendations in C-IV SCR # 154
 Add a new page titled Recovery Account Workload Assignment which enabled end users to control how assignment for Recovery Accounts are handled in the C-IV System. This SCR also updated the assignment process to look at the counties chosen assignment type: Alphabetical, Percentage, Program, Cause or Workload.
 In C-IV Recovery Accounts are unassigned until this batch runs which then assigns the recovery account to a Collections worker.

NOTE: This functionality will not impact Los Angeles, as Region 8 has the Recovery Account Workload Automatic Assignment batch turned off, and it will remain turned off after Migration.

Recommendation:

Outreach

Description:

Migration Impact

Description:

DDCR Committee Review = SCR Recommendations (Migrate C-IV Functionality)
 DDCR Priority = High
 Priority Reason = This functionality is needed to ensure Recovery Accounts are accurately assigned to appropriate Collections Staff.

 Awaiting LRS SCR # for pre-migration implementation.

From Region 8 Committee Feedback: Manuel Salas (Los Angeles) - 05/10/2017 Region 8 approves the SCR 154 as written. However, LRS does not have the same functionality as C-IV and there will be a GAP in LRS when C-IV and LRS merge. To eliminate this GAP, a CCR will be submitted for LRS to have the same functionality as C-IV.

NOTE: Recovery Account Workload Assignment batch job is county specific.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 460

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0

Design :	0	Eligibility :	0	Fiscal :	315
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	95	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-200455] DDCR 4035: Add Verification Fees Need Type**

Team Responsible:	Fiscal	Assignee:	Eric Wu	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Eric Wu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	218
Reporter:	Michael Green [X]	Regulation Reference:	ACWDL 7/2/15	Created:	01/30/2018 09:27 AM
Status:	Design in Progress	Impact Analysis:		Outreach Required:	
Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	C-IV SCR 1125

Non-Committee

Review:
Expedite Approval:
Current Design:

The Need Detail page is to document the needs of a Customer associated to the case. On the page, the 'Category' field is mandatory and will drive available options of the 'Type' dropdown field. In C-IV, Type of 'Verification Fees' is available when Category 'Other' is selected; however, LRS does not have the 'Verification Fees' Type.

Request: Per Design Difference Committee Review (DDCR) 4035, add Need Type of 'Verification Fees' for Need Category 'Other' on the Need Detail page. This Need Type will be used for CalWORKs Service Arrangements.

Recommendation:

1. Add new 'Verification Fees' Need Type under 'Other' Need Category for CalWORKs program.
2. Inactivate 'LIHEAP' Need Type as it is issued through EDBC instead of through supportive services.

Outreach

Description:

Migration Impact Description: C-IV implemented this change with Tracker-1125 in the 16.05 release. This SCR will align LRS with C-IV and resolve DDCR 4035.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **218**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	150
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	45	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201484] DDCR 5043: CRFI 17-002 - Update County Voucher Valuable Options

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Daisy Villasenor	Regulation Reference:		Created:	03/15/2018 07:25 AM
Status:	Design in Progress	Impact Analysis:		Outreach Required:	
Consortium Contact:	Gloria Williams	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV 7301

Non-Committee

Review:

Expedite Approval:

Current Design:

***** Taken from C-IV SCR 7301 *****

Under the Valuable Category of "Voucher", Counties have the option of Valuable Types:

- CalLearn Voucher
- Homeless Assistance Voucher
- Voucher
- WTW Voucher

Request:

Counties would like to adjust their Valuable options for Vouchers

Recommendation:

Modify the current County Voucher Valuable Options, per the attached spreadsheet:

Amador (03) - Add 'Homeless Assistance Voucher'.

El Dorado (09) - Add 'Homeless Assistance Voucher' and 'WTW Voucher'.

Humboldt (12) - Add 'CalLearn Voucher' and 'Homeless Assistance Voucher'.

Imperial (13) - Add 'Homeless Assistance Voucher' and 'WTW Book Voucher'.

Madera (20) - Add 'WTW Voucher' and 'WTW Book Voucher'.

Mariposa (22) - Enable Voucher Option. Add 'Voucher', 'Homeless Assistance Voucher', and 'WTW Book Voucher'.

Merced (24) - Add 'CalLearn Voucher' and 'WTW Voucher'.

Mono (26) - Disable Voucher Option.

Riverside (33) - Add 'WTW Book Voucher'.

San Joaquin (39) - Add 'GA Voucher'.

Sierra (46) - Disable Voucher Option.

Stanislaus (50) - Add 'Other Program Voucher'.

Outreach

Description:

Migration Impact

Description:

DDCR Committee Review = SCR Recommendations (Migrate C-IV Functionality)

DDCR Priority = High

Priority Reason = Counties with more than one Voucher Valuable type will lose the ability to issue some Vouchers if the user cannot select the appropriate Voucher Valuable Type to issue to a customer.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 104

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	66
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Reports :	0	Security :	0
System Test Support :	28	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-208155] CFL 18/19-49 Create one new Pay Code for CalWORKs Home Visiting Program (HVP)

Team Responsible:	Fiscal	Assignee:	Ishrath Khan	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Ishrath Khan	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	1532
Reporter:	Sheryl E. Eppler	Regulation Reference:	CFL 18/19-49	Created:	04/25/2019 11:10 AM
Status:	Design in Progress	Impact Analysis:		Outreach Required:	
Consortium Contact:	Gloria Williams	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	HVP
Committee:		Approved by Committee:		Other Agency Cross Reference:	CIV-103989

Non-Committee

Review:
Expedite Approval:
Current Design:

The purpose of this letter is to provide county administrative claiming instructions for the California Work Opportunity and Responsibility to Kids (CalWORKs) Home Visiting Initiative (HVI) as described in the ACWDL dated July 31, 2018. This letter informs counties of the claiming instructions related to the implementation of new Program Codes (PCs), Time Study Codes (TSCs), Program Identifier Numbers (PINs), a Direct to Program (DTP) code, and one state use only (SUO) code.

Request: One Pay Code to track CalWORKs Home Visiting Initiative

Recommendation: Create one new Pay Code for CalWORKs Home Visiting Initiative

- PC 422 Home Visiting Initiative – Federal
 - TSC 4221 Home Visiting Initiative – Federal Admin
 - TSC 4222 Home Visiting Initiative – Federal Service Delivery
 - PIN 422018 Child Care – Unemployed
 - PIN 422031 Contracted Activities – Unemployed
 - PIN 422032 Contracted Activities – Employed
 - PIN 422068 Direct Costs
 - PIN 422070 Subrecipient Admin
 - PIN 422071 Subrecipient Non-Admin
 - PIN 422082 Child Care – Employed
 - PIN 422088-91 Support Operating*
 - PIN 422092 Casework OT/CTO
 - PIN 422093 Support Staff OT/CTO
 - PIN 422094 Start Up/Nonrecurring Costs
 - DTP B88 Home Visiting Initiative The sharing ratio for this code is 100/00/00/00 (Federal/State/Health/County).
- *The county must have a Letter of Intent on file with CDSS to use Support/Operating PIN Codes (88-91).

Outreach

Description:
Migration Impact
Description:
Migration Impact
Analysis:
Alternative
Procedure
Description:
Operational Impact:
Estimate: **1532**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	976
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Reports :	0	Security :	0
System Test Support :	299	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-209221] Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Greg Deogracia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	274
Reporter:	Justin Dobbs	Regulation Reference:		Created:	06/28/2019 09:05 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:	12/06/2019	Other Agency Cross Reference:	CIV-102606, CIV-104015, CA-208814

Non-Committee

Review:
Expedite Approval:
Current Design:

The current Integrated Service Payment/Valuable Detail Claiming reports (Daily and Monthly) includes multiple total columns for the different data elements, however, the report does not include a total for a single transaction(row). Also, the report does not include the state PIN and, does not include EBT expungements.

Request:

- a) a) Add transaction total on the Summary Page
- b) For claiming on the CEC, the counties use the state PINS. The reports include a pay code and fund code that the workers use to decrypt the state PINS that will be used. The pay code and fund code are not used for anything besides decrypting into the state PINS.
- c) Include EBT expungements in both the Daily and Monthly Integrated Service Payment/Valuable Detail Claiming Report

Recommendation:

- Update the Integrated Service Payment/Valuable Detail Claiming Report (Daily and Monthly) as follows:
- a) Add an additional "Total" column to the Summary worksheet.
 - b) Add a new column to populate the State PIN value.
 - c) Include EBT expungements in the reports.

Outreach

Description:

Migration Impact

CIV-102606 will make the same changes to the C-IV System

Description:

Migration Impact

Analysis:

Manually ad-hoc the information

Alternative

Procedure

Description:

Operational Impact:

Estimate: **274**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	178
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	71	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-210580] Automate the creation of months for Supportive Service recipients

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	233
Reporter:	Sidhant Garg	Regulation Reference:		Created:	09/17/2019 09:32 AM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	
Consortium Contact:	Lien Phan	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	CIV-661

Non-Committee

Review:

Expedite Approval:

Current Design: The Time Limit month for a Supportive Service aid is added manually by the worker on the Cash Aid Time Limit Month Detail page.

Request: Automate the creation of time limits for individuals who received Supportive Services for a month

Recommendation: 1. Create a new Time Limit Supportive Services Batch process that will automate the creation of time limits for individuals who received Supportive Services for a month.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Add the Supportive Services record manually through the Cash Aid Time Limit Month Detail page.

Operational Impact:

Estimate: 233

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	152
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	61	Tech Arch :	0	Tech Ops :	0
Training :	0				