

## CalSAWS CCB Agenda

<b>DATE</b>	FEBRUARY 20, 2020
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	North: Sutter Conference Room, South: Conference Room 331
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CIV-105745		Update BRM address for Riverside County District 52	Client Correspondence	40	C-IV M&O	Production Deployment	20.01.23
20.01	CIV-102289	CA-213053	Quarterly release testing for EBT vendor FIS - January 2020	Fiscal	15	C-IV M&O	Production Deployment	20.02.06
20.01	CIV-106001		Stanislaus County Verify Rush Warrant Template	Client Correspondence	30	C-IV M&O	Production Deployment	20.01.29
20.01	CIV-106192		Add EBT Printer 26PRINT002 for Mono County	Fiscal	15	C-IV M&O	Production Deployment	20.01.30
20.02	CIV-103673	CA-207026	Migrate Humboldt County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.03.05
20.03	CIV-103672	CA-207026	Migrate San Bernardino County IVR to Amazon Connect	Contact Center	886	C-IV M&O	Start Build	20.04.23
20.03	CIV-103677		Migrate Regional Contact Center IVR to Amazon Connect	Contact Center	345	C-IV M&O	Start Build	20.04.09

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CIV-106216		Update Online Help for SCR CIV-102600 ACL 14-20 29A CalFresh Initial Appointment Letter in Forms Overview	Training	7	C-IV M&O	Start Build	
20.03	CIV-106217	CA-205328	Update Online Help for SCR CIV-102568 ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification	Training	22	Premise	Start Build	
20.05	CIV-102191	CA-204569	ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II	Batch/Interfaces	1169	Premise	Start Build	
20.05	CIV-104826	CA-209956	Add threshold language translations for the newly added MAGI and Non-MAGI YAE fragments	Client Correspondence	225	Premise	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CIV-100500	CA-201036	ACL 18-15 Last Date of Payment for Extended Foster Care, ARC and Kin-GAP	Eligibility	539	C-IV M&O	Start Build	
20.01	CIV-105307		Imaging: Update Imaging script to include Mobile, Kiosk, and Clerical Default Document Types	Imaging	16	C-IV M&O	No	
20.03	CIV-102600	CA-205414	ACL 14-20 -CF 29A (2/14) - CalFresh Initial Appointment Letter	Client Correspondence	109	C-IV M&O	Start Build	
20.03	CIV-104011	CA-208184	ACL 19-34 Update Kin-GAP Beginning Date of Aid Rules to Accept Mid-Month Application Date	Eligibility	698	C-IV M&O	Start Build	
20.03	CIV-104559	CA-209360	ACL 19-67 - CalWORKs: Changes to Asset and Vehicle Value Limits	Eligibility	52	C-IV M&O	No	
20.03	CIV-105916		Update ICT Job Aids for SCR CIV-104322	Training	18	Premise	No	

## 2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CA-213053	CIV-102289	Quarterly release testing for EBT vendor FIS - January 2020	Fiscal	20	LRS M&E	Production Deployment	20.02.06

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-211011		Update Online Help for SCR CA-57298	Training	10	LRS M&E	Start Build	
20.03	CA-213041		Training: Change "GAIN" to "Welfare to Work" in WBT Titles	Training	11	LRS M&E	Start Build	
20.03	CA-213101	CIV-205414	Update Online Help for SCR CIV-205414 ACL 14-20 CF 29A CalFresh Initial Appointment Letter in Forms Overview	Training	5	LRS M&E	Start Build	
20.03	CA-213108	CIV-102568	Update Online Help for SCR CA-205328 ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program	Training	25	Premise	Start Build	
20.05	CA-50800		CalWORKs Denial NOA - correct the 30-day date inserted on the NOA	Client Correspondence	29	LRS M&E	No	
20.05	CA-200316	CIV-154	DDCR 5049: Update Automated Workload Assignments on Recovery Accounts	Fiscal	690	Other	Start Build	
20.05	CA-200455	CIV-1125	DDCR 4035: Add Verification Fees Need Type	Fiscal	218	LRS M&E	Start Build	
20.05	CA-200626	CIV-1164, CH-52030, CA-39413	DDCR 4040: Enhance Functionality that Elects MAGI/Non-MAGI during Batch EDBC	CalHEERS	281	Other	No	
20.05	CA-204569	CIV-102191	ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II	Batch/Interfaces	1603	Premise	Start Build	
20.05	CA-209956	CIV-104826	Add threshold language translations for MAGI and Non-MAGI YAE fragments	Client Correspondence	361	Premise	No	
20.07	CA-58455		Data Change Request - Void Pending Approval Recovery Accounts	Fiscal	115	LRS M&E	No	
20.07	CA-200269	CIV-1166	DDCR 4041: Restrict linking of referral to a case in receiving county	CalHEERS	70	Other	No	
20.09	CA-204496	LRS Specific Change	SB 1341 All County Solution Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs	Client Correspondence	2542	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CA-206941	CIV-103662; CH-139211	CalHEERS eHIT: Medi-Cal Eligibility Rules Update for Young Adult Expansion (CH-139211)	CalHEERS	300	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CA-209109	CIV-104415; CH-139211	Add Full/Restricted Scope verbiage for Young Adult Expansion MAGI NOAs(CH-139211)	Client Correspondence	297	Premise	Start Build	19.11.14
19.09	CA-209232	CIV-104457; CH-139211	Add Full/Restricted Scope Verbiage for Young Adult Expansion Non-MAGI NOAs	Client Correspondence	290	Premise	Start Build	19.11.14
19.09	CA-210718	CIV-105157	Update Work Registration Exempt Status Reason: "Unfit for Employment" to "Physically/Mentally Incapacitated"	Online	10	Premise	Production Deployment	19.10.01
19.11	CA-207950	CIV-103874; CH-139211	CalHEERS eHIT: Young Adult Expansion - Age Reevaluation Updates	CalHEERS	646	Premise	No	20.01.10
19.11	CA-208241	CIV-104022; CH-139211	CalHEERS eHIT: One-time Batches to Transition Young Adults from Restricted to Full Scope Medi-Cal	CalHEERS	555	Premise	No	19.11.27
20.01	CA-201036	CIV-100500	ACL 18-15 Last Date of Payment for Extended Foster Care, ARC and Kin-GAP	Eligibility	1078	LRS M&E	Start Build	
20.03	CA-47277	CCM-3129	ACL 16-90 - CalWORKs ACIN I-13-16 Benefits for Deceased Child	Batch/Interfaces	1333	LRS M&E	Start Build	
20.03	CA-205414	CIV-102600	ACL 14-20 -CF 29A (2/14) - CalFresh Initial Appointment Letter	Client Correspondence	109	LRS M&E	Start Build	
20.03	CA-208184	CIV-104011	ACL 19-34 Update Kin-GAP Beginning Date of Aid Rules to Accept Mid-Month Application Date	Eligibility	680	LRS M&E	Start Build	
20.03	CA-209360	CIV-104559	ACL 19-67 - CalWORKs: Changes to Asset and Vehicle Value Limits	Eligibility	57	LRS M&E	No	
20.03	CA-210538		Training: Update WBTs for LMS Updates	Training	120	LRS M&E	Start Build	20.03.02

### 3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-210375		DDID 1130, 1132, 1133, 1134, 1135 - Migrate CMSP Job Aids	Training	30	CalSAWS DD&I	Start Build	
20.03	CA-211159		DDID 1125 - Migrate the Work Hours Detail Page in Online Help	Training	20	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-212901		Update Job Aid for SCR 207410 Remove "Auto Assign" from Office Detail	Training	5	CalSAWS DD&I	Start Build	
20.05	CA-200958	CIV-51921; DDCR-3071	DDID 1967: DDCR 3071: Add Validation to New / Reapplication Detail	Online	94	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CA-201420	CIV 52390	DDID 1967: DDCR 3077: Update EBT Benefit Type Short Description for SAFEAL and SAFETP	Fiscal		CalSAWS DD&I	No	
20.03	CA-200345	CIV-642	DDID 1967: DDCR 5079: Allow Program-Level Closures for People during EDBC Override and Manual EDBC	Eligibility	58	CalSAWS DD&I	No	
20.03	CA-201312	CIV 1514	DDID 1967: DDCR 3010: Update CalWORKs/CalFresh mandatory inclusion logic	Eligibility	290	CalSAWS DD&I	No	
20.03	CA-207215		DDID 2059: Add Medi-Cal Rescind NOA	Client Correspondence	96	CalSAWS DD&I	No	
20.03	CA-207290		DDID 1551, 1553, 1547: Update Special Investigations Referral page	Online	29	CalSAWS DD&I	No	
20.03	CA-207353		DDID 1292 - Update Service Arrangement Detail Page to Display Multi-Tier Mileage Rates	Fiscal	336	CalSAWS DD&I	No	
20.03	CA-207382		DDID 1065 - Update NOAs to remove county-specific references	Client Correspondence	303	CalSAWS DD&I	No	
20.03	CA-207401		DDID 1034 - Migrate the County dropdown field on the Online User Action Audit Report parameter page	Online	46	CalSAWS DD&I	No	

The next CCB Meeting scheduled for **03/05/2020**.

#### 4. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.01	1/27/2020	1/26/2020	MLK 1/20	11/27/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/17/2020	2/9/2020	CalHEERS Release	11/8/2019	1/3/2020	1/10/2020	2/12/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/29/2020	6/7/2020	CalHEERS Release	4/17/2020	6/5/2020	6/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



# [CIV-105745] Update BRM address for Riverside County District 52

- Resolved: 01/21/2020 05:39 PM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sahithi Pabba</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.11]</b>	Designer Contact:	<b>Stephanie Hugo</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>20.01.23</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>40</b>
Reporter:	<b>Virginia C. Bernal</b>	Regulation Reference:		Created:	<b>11/26/2019 10:44 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>Riverside County</b>
<b>Non-Committee Review:</b>	Riverside County: Ricardo Miranda approved 12/03/2019				
<b>Expedite Approval:</b>	Karen Rapponotti - 12/19/2019				
<b>Current Design:</b>	The current BRM address for Riverside County District 52 is: Banning TAMD Department of Public Social Services 63 S 4TH ST SUITE A BANNING, CA 92220-9900				
<b>Request:</b>	Riverside County District 52 BRM needs to be updated.				
<b>Recommendation:</b>	Update the BRM address for Riverside County District 52 to: APS-BANNING IHSS-MC COUNTY OF RIVERSIDE-DPSS 901 E RAMSEY ST BANNING CA 92220-9920				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	Per strategic direction for migration, DDID #1040 in the SOW accounts for migrating forms to work with C-IV Imaging, C-IV Central Print Vendor, and C-IV barcoding requirements.				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>40</b>				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	30	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CIV-102289] Quarterly release testing for EBT vendor FIS - January 2020

- Resolved: 02/06/2020 08:49 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Deron Schab</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.01]</b>	Designer Contact:	<b>Jyothirmayi Chavata</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>20.02.06</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>15</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>09/20/2018 11:55 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-213053</b>
<b>Non-Committee Review:</b>	SPG: Karen Rapponotti & Laura Chavez (Approved) - 01/22/2019				
<b>Expedite Approval:</b>	Karen Rapponotti - Approved - 01/23/2020				
<b>Current Design:</b>	EBT (Electronic Benefit Transfer) vendor FIS (Fidelity Information Systems) will produce quarterly releases to update their system starting in October 2018.				
<b>Request:</b>	The CalSAWS-North project will need to conduct quarterly testing for these FIS EBT system releases.				
<b>Recommendation:</b>	Test FIS EBT release - January 2020				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	This SCR is testing the FIS host to host and interface functionality				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact Estimate:</b>	<b>15</b>				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	15
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CIV-106001] Stanislaus County Verify Rush Warrant Template

- Resolved: 02/04/2020 11:56 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Harish Katragadda</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.01]</b>	Designer Contact:	<b>Stephanie Hugo</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>20.01.29</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>30</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>12/31/2019 10:15 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	
<b>Non-Committee Review:</b>	Stanislaus: Renee Green - Approved - 01/025/2020				
<b>Expedite Approval:</b>	Karen Rapponotti - Approved - 01/07/2020				
<b>Current Design:</b>	Stanislaus County is a Standard Warrant Print page, printing their Rush Warrants from the in the C-IV system.				
<b>Request:</b>	Stanislaus County has received a new Rush Warrant template stock.				
<b>Recommendation:</b>	Stanislaus County Only: 1) Verify new rush warrant template fields are aligned with the system-populated values.  2) Perform warrant validation with Stanislaus County.				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	C-IV will be retaining all of the 39 C-IV Counties Warrant Print Stock Templates in the new system - Refer DDID #348				
<b>Migration Impact Analysis:</b>	Accounted for in SOR				
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>30</b>				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	30	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

# [CIV-106192] Add EBT Printer 26PRINT002 for Mono County

- Resolved: 01/29/2020 09:44 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Reese Williams</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.01]</b>	Designer Contact:	<b>Jyothirmayi Chavata</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>20.01.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>15</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>01/23/2020 11:03 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Suzanne West (Mono County) - Approved - 01/23/2020

**Expedite Approval:** Karen Rapponotti - Approved - 01/23/2020

**Current Design:** Mono County Only:  
EBT Printer name '26PRINT002' is not associated to any office.

**Request:** Mono County has requested to add EBT Printer '26PRINT002'

**Recommendation:** Mono County Only:  
1. Add EBT Printer for Mono County Effective 01/30/2020:  
Printer Name: 26PRINT002  
Office: 02 (Office ID 02)  
107384 US HWY 395  
WALKER, CA 96107

**Outreach**

**Description:**

**Migration Impact Description:** DDID #1361 in the SOW accounts for migrating in the EBT Printers for the 39 C-IV Counties into the new system.

**Migration Impact Analysis:** Accounted for in SOR

**Alternative Procedure**

**Description:** Alternative Procedure Description: User can type in EBT Printer number as 'Other Printer'.

**Operational Impact Estimate:** **15**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	10
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				

# [CIV-103673] Migrate Humboldt County IVR to Amazon Connect

- Resolved: 02/05/2020 09:05 AM

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Raji Sanuvala</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.02]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>20.03.05</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>370</b>
Reporter:	<b>Jared Kuester</b>	Regulation Reference:		Created:	<b>03/20/2019 10:24 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-207026</b>

**Non-Committee**

**Review:**

**Expedite Approval:** Approved by Karen J Rapponotti on 09/06/2019

**Current Design:** Currently the Humboldt County IVR is on the Cisco UCCE Platform

**Request:** Move the currently IVR functionality from the Cisco platform to the Amazon Connect platform.

**Recommendation:**

- 1) Recreate the existing Call Flow (see attached) in the Amazon Connect environment.
- 2) Recreate all IVR Web Service interactions using AWS Lambda.
- 3) Updated Useful links in CCP with Humboldt county specific links.

**Outreach Description:** Train Contact Center staff on differences between Amazon Connect and Cisco UCCE.

**Migration Impact Description:** Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

**Migration Impact Analysis:**  
**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** **370**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	260	Online :	10
Performance :	0	Reports :	0	Security :	0
System Test Support :	100	Tech Arch :	0	Tech Ops :	0
Training :	0				

## [CIV-103672] Migrate San Bernardino County IVR to Amazon Connect

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Raji Sanuvala</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>20.04.23</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>886</b>
Reporter:	<b>Jared Kuester</b>	Regulation Reference:		Created:	<b>03/20/2019 10:23 AM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[IVR &amp; Contact Center]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-207026</b>

**Non-Committee Review:** San Bernardino County Only, Approved by Sarah Colella 11/26/2019

**Expedite Approval:** Approved by Karen J Rapponotti on 09/06/2019

**Current Design:** Currently the San Bernardino County IVR is on the Cisco UCCE Platform

**Request:** Move the currently IVR functionality from the Cisco platform to the Amazon Connect platform.

**Recommendation:**

- 1) Recreate the existing Call Flow (see attached) in the Amazon Connect environment.
- 2) Recreate all IVR Web Service interactions using AWS Lambda.
- 3) Add Visual IVR specific functionality to the CCP including the Call Me functionality.
- 4) Update Useful Links in CCP to San Bernardino specific links.  
(see Design Doc. for complete recommendations)

**Outreach Description:** Train Contact Center staff on differences between Amazon Connect and Cisco UCCE.

**Migration Impact Description:** Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

**Migration Impact Analysis:**  
**Alternative Procedure** N/A

**Description:**  
**Operational Impact:**  
**Estimate:** **886**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	400	Online :	331
Performance :	0	Reports :	0	Security :	0
System Test Support :	155	Tech Arch :	0	Tech Ops :	0
Training :	0				

## [CIV-103677] Migrate Regional Contact Center IVR to Amazon Connect

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Aman P. Mishra</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>20.04.09</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>345</b>
Reporter:	<b>Jared Kuester</b>	Regulation Reference:		Created:	<b>03/20/2019 10:33 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Business Process, Security, Technology Impact, Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[IVR &amp; Contact Center]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	Approved by Karen J Rapponotti on 09/06/2019
<b>Current Design:</b>	Currently the Regional Contact Center IVR is on the Cisco UCCE Platform
<b>Request:</b>	Move the currently IVR functionality from the Cisco platform to the Amazon Connect platform.
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1) Recreate the existing Call Flow (see attached) in the Amazon Connect environment.</li> <li>2) Deactivate Regional Contact Center Dashboards as OBIEE will not function with Amazon Connect <ol style="list-style-type: none"> <li>a) Disable Batch Job PB00R419</li> <li>b) Update security tables to remove Regional Contact Center security rights <ul style="list-style-type: none"> <li>- Remove Regional Contact Center Dashboard View from WC_GROUPS_D table</li> <li>- Remove all users with G_NAME = Regional Contact Center Dashboard View from WC_GROUPMEMBERS_D table</li> <li>- Remove Regional Contact Center Dashboard View from SECURE_GRP table</li> <li>- Remove any role associated to the Regional Contact Center Call Log Dashboard View group in SECURE_ROLE_GRP table. This includes project roles and county roles.</li> <li>- Remove RegionalContactCenterDashboardView from SECURE_RIGHT table</li> </ul> </li> </ol> </li> <li>* Security Impact: Security rights for Regional Contact Center Dashboard are no longer available.</li> <li>c) Disable ODI mappings</li> <li>d) Remove Regional Contact Center subject area tables in the Repository</li> <li>e) Remove IVR - RCC Application Role from Application Roles from Enterprise Manager</li> <li>f) Remove Regional Contact Center dashboard</li> <li>g) Remove Regional Contact Center subject area tables in the Catalog</li> <li>h) Tables related to Regional Contact Center Dashboards will be disabled <ul style="list-style-type: none"> <li>- Tables will not be dropped</li> </ul> </li> </ol>
<b>Outreach Description:</b>	Train Region Contact Center (not previously trained in CSC County Roll outs) staff on differences between Amazon Connect and Cisco UCCE.
<b>Migration Impact Description:</b>	Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined. SCR # CA-208919 has been created to address this migration gap.

### Migration Impact

<b>Analysis:</b>	
<b>Alternative Procedure</b>	NA

### Description:

<b>Operational Impact:</b>	
<b>Estimate:</b>	<b>345</b>

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0

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DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	150	Online :	17
Performance :	0	Reports :	100	Security :	5
System Test Support :	73	Tech Arch :	0	Tech Ops :	0
Training :	0				

## [CIV-106216] Update Online Help for SCR CIV-102600 ACL 14-20 29A CalFresh Initial Appointment Letter in Forms Overview

Team Responsible:	<b>Training</b>	Assignee:	<b>Kelly Worthington</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>7</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:	<b>ACL 14.20</b>	Created:	<b>01/28/2020 12:07 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Joyce Oshiro</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Joyce Oshiro 01/28/2020 - Approve

**Expedite Approval:** Approved by Karen Rapponotti on 2/4/2020

**Current Design:** The CF 29A CalFresh Initial Appointment Letter was not available in C-IV. With the 20.03 release, SCR CIV-102600 ACL 14-20 adds the CF 29A to the template repository.

**Request:** The CF 29A needs to be added to the Online Help Forms Overview.

**Recommendation:** Add the CF 29A Initial Appointment Letter in the Online Help Forms Overview.

### Outreach

#### Description:

**Migration Impact Description:** Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** 7

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	5				



## [CIV-106217] Update Online Help for SCR CIV-102568 ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification

Team Responsible:	<b>Training</b>	Assignee:	<b>Kelly Worthington</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>22</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:	<b>ACL 18-92, ACL 18-107</b>	Created:	<b>01/28/2020 12:36 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Joyce Oshiro</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-109</b>
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-205328</b>

**Non-Committee**

Joyce Oshiro 01/29/2020 - Approve

**Review:**

**Expedite Approval:**

Approved by Karen Rapponotti on 2/4/2020

**Current Design:**

With the 20.03 release, SCR CIV-102568 implements functionality to send out the TNB recertification packet or to discontinue TNB based on failing the TNB recertification process.

**Request:**

Update Online Help pages and the Forms Overview for SCR CIV-102568 ACL 18-92 ACL 18-107 implementation of the TNB recertification process. The TNB Recertification Job Aid will be updated in SCR CIV-105776.

**Recommendation:**

1. Add the following to the Forms Overview:
  - a) Form Number: TNB 4 Recertification Packet  
 Form Name: TNB 4 Recertification Packet  
 Form Description: The following forms are included in this Packet: Coversheet, TNB 4 and CF 285  
 Clock Icon: Y  
 Imaging Barcode: Y  
 Save  
 Save and Print Locally  
 Save and Print Centrally
  - b) Form Number: CF 285  
 Form Name: Application for CalFresh Benefits  
 Form Description: This form is the Application for CalFresh Benefits.  
 Clock Icon: N  
 Imaging Barcode: N  
 Save and Print Locally
2. Update the following to the Forms Overview:
  - TNB 5: Imaging Barcode: N
  - TNB 2: Imaging Barcode: N

**Outreach**

**Description:**

**Migration Impact**

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

**Description:**

**Migration Impact**

No Impact

**Analysis:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**22**

Automated Test :

0

Batch/Interfaces :

0

CalHEERS :

0



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CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	20				

## [CIV-102191] ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Chris Carandang</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Jennifer Muna</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1169</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>ACIN I-49-18, ACL 19-40</b>	Created:	<b>09/06/2018 04:50 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-115</b>
Committee:	<b>[Welfare to Work/WPR]</b>	Approved by Committee:	<b>01/28/2020</b>	Other Agency Cross Reference:	<b>CA-204569</b>

### Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	Received expedited build approval from JoAnne Osborn on 01/29/2020
<b>Current Design:</b>	Per ACL 19-40, SAWS is responsible for ensuring that the data files sent to CDSS are completed and submitted by the submission due date. In Phase I, CA-208030   CIV-103934, data elements for the monthly data files are manually transmitted to CDSS.
<b>Request:</b>	Add functionality to automatically generate and send the monthly, quarterly, and semi-annual Cal-OAR data files to CDSS.
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Create new interface job to generate and transmit the Cal-OAR19 data file to CDSS.</li> <li>2. Create new interface job to generate and transmit the Cal-OAR19A data file to CDSS.</li> <li>3. Create new interface job to generate and transmit the Cal-OAR19B data file to CDSS.</li> <li>4. Create new interface job to generate and transmit the Cal-OAR19C data file to CDSS.</li> <li>5. Create new interface job to generate and transmit the Cal-OAR19D data file to CDSS.</li> <li>6. Create new interface job to generate and transmit the Cal-OAR19E data file to CDSS.</li> </ol>

### Outreach

<b>Description:</b>	
<b>Migration Impact Description:</b>	Joint design has been approved through the WTW/WPR Committee. Changes will be made in both LRS and C-IV. Corresponding changes are implemented with CA-204569 for the 20.05 release

### Migration Impact

<b>Analysis:</b>	
<b>Alternative Procedure Description:</b>	N/A
<b>Operational Impact:</b>	
<b>Estimate:</b>	<b>1169</b>

Automated Test :	0	Batch/Interfaces :	688	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	206	Tech Arch :	0	Tech Ops :	0
Training :	0				



## [CIV-104826] Add threshold language translations for the newly added MAGI and Non-MAGI YAE fragments

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>225</b>
Reporter:	<b>Nithya Chereddy</b>	Regulation Reference:	<b>W&amp;IC Section 14007.8(b)</b>	Created:	<b>08/12/2019 01:35 PM</b>
Status:	<b>Committee Review</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-103</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>01/23/2020</b>	Other Agency Cross Reference:	<b>CA-209956</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The new Non-MAGI and MAGI YAE fragments which are added to the system through the SCRs CA-209109/ CIV-104415(MAGI fragments) CA-209232 CIV-104457(Non-MAGI fragments) are available only in English and Spanish.

#### Request:

The newly added fragments should be available in all threshold languages.

#### Recommendation:

Add the following MAGI and Non-MAGI fragments in threshold languages to the system.

#### C-IV MAGI Fragments:

1. MSG\_MAGI\_FULL\_TO\_RESTRICTED\_BENEFIT\_CHANGE\_2020
2. MSG\_MAGI\_RESTRICTED\_TO\_FULL\_BENEFIT\_CHANGE\_2020
3. MSG\_MAGI\_RESTRICTED\_APPROVAL\_DATED\_EFF\_2020
4. MSG\_MAGI\_RETRO\_RESTRICTED\_APPROVAL\_DATED\_EFF\_2020
5. MSG\_MAGI\_INFORMATION\_MESSAGE

#### C-IV Non-MAGI Fragments:

1. MSG\_MC\_FULL\_TO\_RESTRICTED\_BENEFIT\_CHANGE
2. MSG\_MC\_RESTRICTED\_TO\_FULL\_BENEFIT\_CHANGE
3. MSG\_MC\_RESTRICTED\_APPROVAL\_DATED
4. MSG\_MC\_RETRO\_RESTRICTED\_APPROVAL\_DATED

#### CalSAWS MAGI Fragments:

1. H\_CH\_FULL\_SCOPE\_TO\_RESTRICTED\_SCOPE\_H807
2. H\_CH\_RESTRICTED\_SCOPE\_TO\_FULL\_SCOPE\_H808
3. H\_AP\_RESTRICTED\_SCOPE\_APP\_H912
4. H\_AP\_RESTRICTED\_SCOPE\_RETRO\_H911

#### CalSAWS Non-MAGI Fragments

1. MC\_CH\_ALIEN\_STATUS\_VERIF\_FAIL\_M780
2. MC\_CH\_RESTR\_TO\_FULL\_M781
3. MC\_AP\_RESTRICT\_MC\_NO\_SOC\_M224
4. MC\_AP\_RESTRICT\_RETRO\_MC\_M225

Note: Attachments will be updated once final translations are received.

### Outreach

#### Description:

#### Migration Impact

#### Description:

LRS will implement this Change with SCR CA-209956

**Migration Impact**

**Analysis:**

**Alternative**

Reject NOA and generate a manual NOA via Template Repository.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**225**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	184	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	41	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



# [CIV-100500] ACL 18-15 Last Date of Payment for Extended Foster Care, ARC and Kin-GAP

- Resolved: 01/15/2020 08:55 AM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Cassandra Mestayer</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.01]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>539</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>ACL 18-15, ACL 11-61 and ACL 18-89</b>	Created:	<b>02/16/2018 02:32 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Approved by Committee:	<b>2019-10-22 00:00:00</b>	Other Agency Cross Reference:	<b>CA-201036</b>

## Non-Committee

### Review:

**Expedite Approval:** Received expedited start build approval from Karen J. Rapponotti on 10/25

**Current Design:** A Non-Minor Dependent (NMD) that meets the criteria of federal eligibility for Foster Care (FC), Approved Relative Caregiver (ARC), or Kin-GAP (KG) benefits is eligible for extended benefits until the NMD is 21 years old. The NMD is eligible for benefits until the end of the month in which the NMD turns 21 years old.

**Request:** Per ACL 18-15 effective the date of implementation, an NMD on FC, ARC and KG program is eligible to receive benefits until the day before an NMD turns 21 years old. C-IV will add a new daily task sweep batch jobs that will run when an NMD is approaching 21 years old. In addition, LRS will add two new daily batch EDBC sweep jobs that will run when an NMD turns 21 years old for Foster Care program and two new monthly Batch jobs for KG program.

**Recommendation:** An NMD is eligible to federal benefits in Foster Care and Kin-GAP until the day before their 21st birthday.

A batch sweep will be added to create automated tasks for FC/ARC/KG cases with an NMD that is approaching 21 years old in C-IV. In LRS for Foster Care program, there will be two new daily batch jobs to trigger Batch EDBC on the day prior to the NMD child's 21st birthday. For KG program there will be two new monthly batch jobs to prorate the benefit and to discontinue the program after NMD child turned 21.

New NOAs will be added for the prorated month the NMD turns 21 year of age and for the following month of Discontinuance. This will obsolete the existing NMD Age Rules Reason Fragment.

### Outreach

**Description:** A list will be provided to the counties.

### Migration Impact Description:

Per DDID #34, there will be a new Unified Task Management Solution that supports the multiple tasking models in both C-IV and LRS.

LRS will receive a new Batch EDBC Process with this SCR - the C-IV Counties will adopt this functionality as part of CalACES Migration.

### Migration Impact

#### Analysis:

**Alternative Procedure Description:** Manual / Override EDBC results.

#### Operational Impact:

**Estimate:** **539**

Automated Test :	0	Batch/Interfaces :	161	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	116	DBA :	0
DBA :	0	Eligibility :	140	Fiscal :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	122	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change: Updates to Supporting Document #2 to match Design Document.  
Before:  
- Supporting Documents #2 had outdated Regulations listed that did not match the Regulations listed in Recommendation 2.4.2.8.  
After:  
- Supporting Documents #2 Regulations match the Recommendation 2.4.2.8.  
- CalSAWS only: New Recommendation 2.4.6 to add Spanish versions of the FC NOA Budget and KG NOA Template required to generate the new NOA fragments in Spanish.  
(Updated section highlighted in green).
2. ETC Change: {Description of ETC Change}  
Before: Batch/Interfaces ETC 1: 151  
After: Batch/Interfaces ETC 1: 161
3. Release Change:  
N/A

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**

1. Recommendation Change: {Description of Recommendation Change}  
Before:  
- Recommendation 2.4.5. Added a new Prorated Change NOA to both C-IV and LRS/CalSAWS.  
- Recommendation 2.3.4. Added a new batch to prorate FC/KG children turning 21.  
- Recommendation 2.3.5 and 2.3.7 added new batches to run EDBC to Discontinue FC/KG the month after the child turns 21.  
After:  
- LRS/CalSAWS only: Updated 2.4.5 to turn off the Prorated Change NOA. Note this is when Foster Care and Kin-GAP EDBC is run for the month the child is turning 21 and there is a change in benefits due to proration.  
- LRS/CalSAWS only: Updated 2.3.4. and 2.3.6 to not to schedule batch EDBC Sweep when FC/KG child turns 21 to prorate the benefit.  
- LRS/CalSAWS only: Updated 2.3.5 and 2.3.7 to not to schedule batch EDBC Sweep the month after FC/KG child turns 21 to discontinue.  
(Updated sections highlighted in blue).
2. ETC Change:  
N/A
3. Release Change:  
N/A

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change: {Description of Recommendation Change}  
Before:  
After:
2. ETC Change: {Description of ETC Change}  
Before:  
After:
3. Release Change: {Description of Release Change}  
Before:  
After:

**Content Revision Status-4:**

## [CIV-105307] Imaging: Update Imaging script to include Mobile, Kiosk, and Clerical Default Document Types

Team Responsible:	<b>Imaging</b>	Assignee:	<b>Christopher Vasquez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.01]</b>	Designer Contact:	<b>Christopher Vasquez</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>16</b>
Reporter:	<b>Christopher Vasquez</b>	Regulation Reference:		Created:	<b>10/10/2019 11:05 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Erick Arreola</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Imaging]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Danielle Benoit 11/6/19

**Expedite Approval: Current Design:**

Currently the CSAWS\_RouteDefaultDocBack.js only routes documents with the type of "Default" back to workers, the intention of this was to route documents that had not been assigned a document type back for proper indexing.

**Request:**

Requesting that the script be updated to include the more recently added "Default" document types ("Kiosk Default", "Mobile Default", and "Default Clerical"). Additionally, add logic to retroactively route documents indexed as one of the new "Default" document types back into workflow. This change will assist the counties in preparing their data for migration into the new Imaging System.

**Recommendation:**

Modify Line 174 of the CSAWS\_RouteDefaultDocBack.js script as follows:

```
var VIEW_FILTER = Clib.rsprintf("(wfQueue] = '%s' AND [drawer] = '%s' AND ([docType] = 'Default' OR [docType] = 'Default Clerical' OR [docType] = 'Kiosk Default' OR [docType] = 'Mobile Default') AND [wfStatus] = '1') OR ([isInWf] = '0' AND [drawer] = '%s' AND ([docType] = 'Default' OR [docType] = 'Default Clerical' OR [docType] = 'Kiosk Default' OR [docType] = 'Mobile Default')) AND [docid] > '%s'", TempCompleteQueue, TempDrawer, TempDrawer, lastDocId);
```

**Outreach Description:**

CIT to the C-IV counties

**Migration Impact Description:**

No impact as script will be invalid with the 58 county imaging solution.

**Migration Impact Analysis:**

**Alternative Procedure Description:**

Manually update default documents to the correct document type.

**Operational Impact: Estimate:**

**16**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	11	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Pending CCB



**Content Revision  
Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:  
Before: 20.01  
After: 20.05
4. Funding Source Change: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**[CIV-102600] ACL 14-20 -CF 29A (2/14) - CalFresh Initial Appointment Letter**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Daniel J Rosales</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>109</b>
Reporter:	<b>Virginia C. Bernal</b>	Regulation Reference:	<b>ACL 14-20</b>	Created:	<b>10/31/2018 03:11 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>2019-12-06 00:00:00.0</b>	Other Agency Cross Reference:	<b>CA-205414</b>

**Non-Committee**

**Review:**

**Expedite Approval:** JoAnn Osborn - 12/10/2019

**Current Design:** The CF 29A CalFresh Initial Appointment Letter is not available in C-IV.

**Request:** Add the CF 29A (2/14) to the Template Repository. The purpose of this appointment letter is to notify the household in writing of their scheduled initial intake appointment for Cal Fresh.

**Recommendation:** Add the CF 29A CalFresh Appointment Letter to the Template Repository in English and Spanish.

**Outreach**

**Description:**

**Migration Impact Description:** This is a Joint SCR and will be implemented in the same release for both systems.

**Migration Impact Description:**

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:**

**109**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	82	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	5	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	22	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**  
 1. Recommendation Change:  
 Before: Forms Category: Appointment Letter  
 After: Forms Category: Administrative (C-IV), Appointment (LRS/CalSAWS)

2. ETC Change:  
 N/A

3. Release Change:  
 N/A

4. Funding Source Change:

## [CIV-104011] ACL 19-34 Update Kin-GAP Beginning Date of Aid Rules to Accept Mid-Month Application Date

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Cassandra Mestayer</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>698</b>
Reporter:	<b>Laura Ould</b>	Regulation Reference:	<b>ACL 19-34; Welfare &amp; Institutions Code 11390 (e)</b>	Created:	<b>04/25/2019 03:27 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Approved by Committee:	<b>2019-12-10 00:00:00</b>	Other Agency Cross Reference:	<b>CA-208184</b>

### Non-Committee

**Review:**

**Expedite Approval:** Approved by JoAnne Osborn on 12/11/19

**Current Design:** Currently KG programs need to have application date first day of the month to get the KG program approve and to evaluate the eligibility benefits.

Kin-GAP budget calculation subtracts net non-exempt income from Foster Care Basic Rate before adding the Special Care Increment (SCI) causing the Kin-GAP EDBC to fail for over income.

**Request:** As per the ACL 19-34, eligibility benefits for the Kin-GAP should be prorated and the program should be approved for any application date of the month. Kin-GAP EDBC Summary results page should be aligned with the proration details. The SCI / Special Needs amount should be added to the Foster Care Basic Rate before subtracting the Total Net Nonexempt Income for the new income test calculation.

**Recommendation:**

- 1) Modify KG Rate Summary and KG Rate Detail pages to accept and display Begin Date and End Date instead of Begin Month and End Month in C-IV.
- 2) Modify KG Rate Summary page to accept and display split rates in the middle of the month following the effective dating framework in C-IV like LRS.
- 3) Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.
- 4) Modify KG EDBC logic to calculate and prorate the aid payment including supplemental benefits for the partial month.
- 5) Modify KG EDBC Results Summary Page to move the Infant Supplemental Payment and Additional Rate (for LRS Only) from Kin-GAP Budget block to Aid Payment block to align with the new partial proration logic.
- 6) Modify KG Budget Net income test calculation to subtract Total Net Nonexempt Income from the sum of SCI amount and the Foster Care Basic Rate.
- 7) Modify KG EDBC Results Summary Page to move Special Needs line item before potential grant to align with the Net income test.
- 8) Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate split or SCI begin date from the Rate summary data collection details.
- 9) Modify#the existing KG EDBC not processed reason verbiage when a person is missing KinGAP placement rates for any day within the benefit month.
- 10) Modify the CIV Pre-EDBC skip logic to include validation for person missing a KinGAP placement rate for any day within the benefit month.

### Outreach

**Description:**

**Migration Impact Description:** Joint design has been approved through the Foster Care/Kin GAP/AAP Committee. LRS will implement this change with SCR CA-208184 in the 20.03 release.

**Migration Impact Analysis:** No Impact

**Alternative Procedure**

User must manually prorate benefit and override EDBC results from Denied to Active.

**Description:**

**Operational Impact:**

**Estimate: 698**

Automated Test :	0	Batch/Interfaces :	42	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	14	DBA :	0
DBA :	0	Eligibility :	414	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	67
Performance :	0	Reports :	0	Security :	0
System Test Support :	161	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:

Before: Highlighted in the Sections 1.3, 1.4, 2.3 and 2.4

Section 1.3:

3. Modify KG EDBC logic to approve the KG Program for Applications beginning any day of the month.

Section 1.4:

No Assumption on Retro months EDBC.

Section 2.3.1:

Kin-GAP EDBC rules currently deny the KG Program if the application date is mid-month.

Modify KG EDBC logic to approve the KG Program BDA any day of the month.

Section 2.3.2:

1. Modify KG EDBC logic to approve the KG Program for Applications beginning any day of the month.

10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate split or SCI begin date from the Rate summary data collection details.

Section 2.4.1:

Kin-GAP EDBC rules currently deny the KG Program if the application date is mid-month.

Modify KG EDBC logic to approve the KG Program BDA any day of the month.

Section 2.4.2:

1. Modify KG EDBC logic to approve the KG Program for Applications beginning any day of the month.

10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate split or SCI begin date from the Rate summary data collection details.

After:

Section 1.3:

3. Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.

Section 1.4:

3. Running EDBC for benefit months prior to implementation of this SCR may result in a supplemental issuance.

Section 2.3.1:

Currently LRS/CalSAWS denies mid-month KG applications taken during the month of Case dismissal and/or legal guardianship date.

Section 2.3.2:

1. Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.

10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate begin date/end date and/or SCI begin date/end date from the Rate summary data collection details.

Section 2.4.1:

Currently C-IV denies mid-month KG applications taken during the month of Case dismissal and/or legal guardianship date.

Section 2.4.2:

1. Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.

10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate begin date/end date and/or SCI begin date/end date from the Rate summary data collection details.

2. Estimate Change:

Before:  
Eligibility: 414  
System Test: 161

After:  
Eligibility: 503  
System Test: 190

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:

Before:  
No Fragment updates required.

After:

- New C-IV only Recommendation (2.8) to update the Dual Agency Fragment to handle multiple prorated budgets for Kin-GAP.

- New CalSAWS only Recommendation (2.9) to update the KG Approval Action to generate for CCR.

Please see attached Design Document for Content Revision 2. Updates are highlighted in blue.

2. Estimate Change:

Before:  
Client Correspondence ETC Total: 14 hours

After:

Client Correspondence ETC Total: 40 hours

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:



# [CIV-104559] ACL 19-67 - CalWORKs: Changes to Asset and Vehicle Value Limits

- Resolved: 02/05/2020 02:22 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Jennifer Chen</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Josias Caveto</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>52</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>ACL 19-67</b>	Created:	<b>07/09/2019 04:16 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CaWORKs/ CalFresh]</b>	Approved by Committee:	<b>2020-01-06 00:00:00</b>	Other Agency Cross Reference:	<b>CA-209360</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

1. CalWORKs families are allowed to retain countable resources in an amount equal to the amount allowed under SNAP administered in California as CalFresh. CalWORKs families have property provisions that allow all members of the family to have no more than \$2,250 in resources, unless an Assistance Unit (AU) member is 60 years of age or older or disabled, for which the case limit is \$3500.
2. Any nonexempt vehicle is evaluated for the vehicle's equity value, not to exceed a limit of \$9,500. Any equity value that exceeds \$9,500 is counted against the AU's resource limit of \$2,250 for a participant who is below 60 years of age, or \$3,500 for an AU with a member 60 years of age or older or disabled

#### Request:

1. Per ACL 19-67, effective June 1, 2020 and annually thereafter (as of 1/1/2021) the resource threshold will increase by an amount equal to the increase in the California Necessities Index for the most recent fiscal year, therefore the CalWORKs resource limits will no longer be based on CalFresh. The maximum asset limit for a CalWORKs AU the will be increased from \$2,250 to \$10,000.
  - a. When a CalWORKs AU includes a member who is 60 years of age or older or disabled, the maximum asset limit will be increased from \$3,500 to \$15,000.
2. Effective June 1, 2020 the maximum allowable equity value of any nonexempt motor vehicle will be increased from \$9,500 to \$25,000.
  - a. Any equity value that exceeds \$25,000 is counted against the AU's resource limit of \$10,000, or \$15,000 for an AU that includes a member who is aged 60 years or older or disabled.
3. For each motor vehicle with an equity value of more than \$25,000, the equity value in excess of \$25,000 shall be counted toward the AU's resources.

#### Recommendation:

1. Update EDBC rules (CT 335-84 CalWORKs Property Limit) that apply the resource test to perform calculations based on the new limits.
2. Update EDBC rules (CT 335-AN CW Motor Vehicle Disregard) that apply vehicle property limit amounts to perform calculations based on the new limits.

#### Notes:

Forms and NOAs will be updated to reflect the updated values as part of the SCRs CA-209033 C-IV-104383.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the CW/CF Committee. LRS will implement this change with SCR CA-209360 in the 20.03 release.

#### Migration Impact

#### Analysis:

#### Alternative

EDBC Override

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **52**

Automated Test :	4	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0

DBA :	0	Eligibility :	22	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	26	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:

Before:

1.3 Overview

1. Update EDBC rules (CT 335-84 CalWORKs Property Limit) that apply the resource test to perform calculations based on the new limits.

2. Update EDBC rules (CT 335-AN CW Motor Vehicle Disregard) that apply vehicle property limit amounts to perform calculations based on the new limits.

1.4 – Assumption

- No # 4

2.1 Eligibility: Update EDBC rules (CT 335-84 CalWORKs Property Limit) that apply the resource test to perform calculations based on the new limits.

2.1.2 Per ACL 19-67, effective June 1, 2020 the property limit will increase from \$2,250 to \$10,000 for CWs AUs that do not contain a member who is 60 years of age or older or disabled and from \$3,500 to \$15,000 for CWs AUs that do contain a member who is age 60 years of age or older or disabled.

2.1.3 CalWORKs

2.2 Eligibility: Update EDBC rules (CT 335-AN CW Motor Vehicle Disregard) that apply on vehicle property limit amount to perform calculations based on the new limits

2.2.2 Per SB 80, effective June 1, 2020, the disregard will be increased from \$9,500 to \$25,000. Any amount in excess of the disregard will be counted against the AU's property limit.

After:

1.3 Overview

1. Update EDBC rules CalWORKs Property Limit and Elderly and Disabled Property Limit that apply the resource test to perform calculations based on the new limits

2. Update EDBC rules CW Motor Vehicle Disregard that apply vehicle property limit amounts to perform calculations based on the new limits.

1.4 – Assumption

4. The Federal AFDC eligibility determination for FC is made based on current property CW property limit

2.1 Eligibility: Update EDBC rules CalWORKs Property Limit and Elderly and Disabled Property Limit that apply the resource test to perform calculations based on the new limits.

2.1.2 Effective June 1, 2020 the property limit will increase from \$2,250 to \$10,000 for CWs AUs that do not contain a member who is 60 years of age or older or disabled(CT 335-84 CalWORKs Property Limit) and from \$3,500 to \$15,000 for CWs AUs

that do contain a member who is age 60 years of age or older or disabled(CT 335-03 CW Elderly and Disabled Property Limit).

2.1.3 CalWORKs, Foster Care

2.2 Eligibility: Update EDBC rules CW Motor Vehicle Disregard that apply on vehicle property limit amount to perform calculations based on the new limits

2.2.2 – Called specific CT being updated

Effective June 1, 2020, the disregard will be increased from \$9,500 to \$25,000(CT 335-AN CW Motor Vehicle Disregard for North and CT 335-AO CW Motor Vehicle Disregard for South). Any amount in excess of the disregard will be counted against the AU's property limit.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:



## [CIV-105916] Update ICT Job Aids for SCR CIV-104322

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>18</b>
Reporter:	<b>Tyler Vaisau</b>	Regulation Reference:		Created:	<b>12/17/2019 08:06 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Joyce Oshiro</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-109</b>
Committee:		Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Joyce Oshiro 12/26/2019 - Approve

**Expedite Approval:**  
**Current Design:** SCR CIV-104322 made updates to ICT outbound file.

**Request:** Update the following job aids for CIV-104322:  
 1. Inter-County Transfers – Electronic - Receiving County  
 2. Inter-County Transfers – Electronic – Sending County  
 3. Inter-County Transfers - Manual

**Recommendation:** Update the following job aids for CIV-104322:  
 1. Inter-County Transfers – Electronic - Receiving County  
 2. Inter-County Transfers – Electronic – Sending County  
 3. Inter-County Transfers - Manual

**Outreach Description:** Updated job aid

**Migration Impact Description:** Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

**Migration Impact Analysis:**  
**Alternative Procedure Description:** None

**Operational Impact:**  
**Estimate:** **18**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	3	Tech Arch :	0	Tech Ops :	0
Training :	15				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
 Before:  
 Update the following job aids for CIV-104322:  
 1. Inter-County Transfers – Electronic - Receiving County  
 2. Inter-County Transfers – Electronic – Sending County  
 3. Inter-County Transfers - Manual

After:

Update the following job aids for CIV-104322:  
1. Inter-County Transfers – Electronic - Receiving County  
2. Inter-County Transfers – Electronic – Sending County

2. Estimate Change:  
Before: 15  
After: 10

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**End Content Revisions**



# [CA-213053] Quarterly release testing for EBT vendor FIS - January 2020

- Resolved: 02/03/2020 02:59 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Deron Schab</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.01]</b>	Designer Contact:	<b>Naresh Barsagade</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>20.02.06</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>20</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>01/23/2020 10:46 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-102289</b>

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti - Approved - 01/22/2020

**Current Design:** EBT (Electronic Benefit Transfer) vendor FIS (Fidelity Information Systems) will produce quarterly releases to update their system starting in October 2018.

**Request:** The CalSAWS-South project will need to conduct quarterly testing for these FIS EBT system releases.

**Recommendation:** Test FIS EBT release - January 2020

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

**Alternative Procedure** Not Applicable

#### Description:

#### Operational Impact:

**Estimate:** 20

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	20
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-211011] Update Online Help for SCR CA-57298

- Resolved: 02/04/2020 01:47 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>10</b>
Reporter:	<b>Lisa Nesci [X]</b>	Regulation Reference:	<b>ACL 14-12 &amp; ACL 14-64</b>	Created:	<b>10/09/2019 09:16 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

## Non-Committee

### Review:

**Expedite Approval:** Approved by Karen Rapponotti 1/28/2020

**Current Design:** SCR CA-57298 is adding system pages.

**Request:** New Online Help pages need to be created for the new system pages.

**Recommendation:** Create the following Online Help pages:  
1. Family Stabilization List  
2. Family Stabilization Detail

## Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

**Alternative Procedure** N/A

### Description:

### Operational Impact:

**Estimate:** 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



# [CA-213041] Training: Change "GAIN" to "Welfare to Work" in WBT Titles

- Resolved: 02/10/2020 03:07 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Vanessa Gonzalez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Rachel Cousineau</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>11</b>
Reporter:	<b>Rachel Cousineau</b>	Regulation Reference:		Created:	<b>01/22/2020 04:12 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on January 22, 2020.

**Expedite Approval:** Approved by Karen J. Rapponotti on 01/27/2020

**Current Design:** SCR CA-207193 relabeled "GAIN" to "WTW" throughout the CalSAWS Software. While the content in all WBTs was updated for this change, there are 7 WBTs with GAIN in the title.

**Request:** WBTs need to be renamed from GAIN to Welfare to Work

**Recommendation:**

1. Update the following WBT titles:
  - 1.1. 060-WBT-ESA-Employment Services-GAIN-01
  - 1.2. 060-WBT-ESA-Employment Services-GAIN-02
  - 1.3. 060-WBT-ESA-Employment Services-GAIN-03
  - 1.4. 060-WBT-ESA-Employment Services-GAIN-04
  - 1.5. 060-WBT-ESA-Employment Services-GAIN-05
  - 1.6. 060-WBT-ESA-Employment Services-GAIN-06
  - 1.7. 060-WBT-ESA-Employment Services-GAIN-07
2. Update the course shell, course catalog, course categories, and all other references in the LMS.

**Outreach Description:**

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope for Migration.

**Migration Impact Analysis:**

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** 11

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	11				



# [CA-213101] Update Online Help for SCR CIV-205414 ACL 14-20 CF 29A CalFresh Initial Appointment Letter in Forms Overview

Team Responsible:	<b>Training</b>	Assignee:	<b>Kelly Worthington</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>5</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>01/28/2020 11:40 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Jayna Longstreet</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	<b>CIV-205414</b>
<b>Non-Committee Review:</b>	Jayna Longstreet 1/31/2020 approved				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 2/4/2020				
<b>Current Design:</b>	Currently LRS does not have the CF 29A in the system.				
<b>Request:</b>	SCR CA-205414 ACL 14-20 adds the CF 29A CalFresh Initial Appointment Letter to the Forms Overview.				
<b>Recommendation:</b>	Add the following to the Forms Overview: - CF 29A CalFresh Initial Appointment Letter				
<b>Outreach Description:</b>	N/A				
<b>Migration Impact Description:</b>	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
<b>Migration Impact Analysis:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>5</b>				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



# [CA-213108] Update Online Help for SCR CA-205328 ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program

Team Responsible:	<b>Training</b>	Assignee:	<b>Kelly Worthington</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>25</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:	<b>ACL 18-92, ACL 18-107</b>	Created:	<b>01/28/2020 12:55 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Alfonso (Tom) Villanueva</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>SSI Cash Out</b>
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-102568</b>

**Non-Committee**

**Review:**  
**Expedite Approval:** Approved by Karen Rapponotti 2/4/2020  
**Current Design:** There is currently no capability to send out the TNB recertification packet or to discontinue TNB based on failing the TNB recertification process.  
**Request:** SCR CA-205328 ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification updates the Online Help Forms Overview and the Task Detail page.

**Recommendation:**

- 1) Add the following to the Forms Overview:
  - a) Form Number: TNB 4 Recert Packet  
 Form Name: TNB 4 Recertification Packet  
 Form Description: The following forms are included in this Packet: TNB 4 and CF 285
  - b) Form Number: TNB 2  
 Form Name: Notice of Approval for Transitional Nutrition Benefit (TNB) Program  
 Form Description: Notice to Customers that their Transitional Nutrition Benefits have been approved
  - c) Form Number: TNB 5  
 Form Name: Recertification Reminder Notice for Transitional Nutrition Benefit (TNB) Program  
 Form Description: Notice to Customers that their Transitional Nutrition Benefit recertification was either not received or is incomplete
  - d) Form Number: CF 285  
 Form Name: Application for CalFresh Benefits  
 Form Description: This form is the Application for CalFresh Benefits
- 2) Update the following Online Help page:
  - Task Detail - Create a section to Remove a Task by clicking the Remove button

**Outreach Description:** N/A  
**Migration Impact Description:** Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of migration.

**Migration Impact Analysis:**  
**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** **25**

Automated Test : 0      Batch/Interfaces : 0      CalHEERS : 0



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CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	25				



# [CA-50800] CalWORKs Denial NOA - correct the 30-day date inserted on the NOA

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sreekanth Kalvoju</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>29</b>
Reporter:	<b>Pravin Patil [X]</b>	Regulation Reference:	<b>EAS 40-126.342</b>	Created:	<b>01/19/2018 11:46 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>01/23/2020</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

CW Regulation 40-126.342 states:  
Rescind Denial

The county shall rescind a denial and grant aid if the applicant is otherwise eligible based on the original application when:

- (a) The denial is based solely on the applicant's failure to cooperate in providing evidence of eligibility; and
- (b) The county receives the needed evidence within 30 calendar days of the date of denial.

Currently, LRS is using the incorrect date by tracking the 30 days from the application date, not the date of denial action

#### Request:

CalWORKs Denial NOA - correct the 30-day date inserted on the NOA

#### Recommendation:

The LRS logic should be changed to track the 30 days from the date of the denial action.

For example, applicant applies on January 1, 2017 and does not provide required verification. The EW denies the case on January 30, 2017. The date inserted should be March 1, 2017

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**29**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	22	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	7	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-200316] DDCR 5049: Update Automated Workload Assignments on Recovery Accounts

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>John Besa</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Ishrath Khan</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>690</b>
Reporter:	<b>Ishrath Khan</b>	Regulation Reference:		Created:	<b>01/25/2018 07:10 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>Other</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>C-IV Royalty</b>
Committee:	<b>[Collections]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>C-IV SCR 154</b>

**Non-Committee**

**Review:**

**Expedite Approval:** Expedited build approval by JoAnne Osborn on 1/31/2020

**Current Design:**

1. C-IV counties use the Recovery Account Automatic Assignment page created by C-IV SCR 154 to assign recovery accounts via overnight batch. This functionality currently does not exist in LRS as LRS assigns recovery accounts automatically to the program case owner and runs an activation batch to automatically activate the account and send notifications.  
Furthermore, LA County does not have the Collections Unit. The existing Workload Assignment job which assigns the workers from collections unit to a recovery account is turned off in LRS for LA County.
2. The Recovery Account Workload Reassignment page allows Users with the appropriate security rights to reassign recovery accounts from one Worker to another, or to unassign recovery accounts assigned to one Worker, allowing the nightly Recovery Account Assignment batch job to reassign the unassigned recovery accounts.

**Request:** In order for the C-IV counties to continue to use their current process of reassigning the workload for Recovery Accounts, this functionality needs to be migrated to LRS.

**Recommendation:**

1. Create the following two new pages which enable C-IV users to control how assignment for Recovery Accounts are handled.
  - Recovery Account Workload Reassignment
  - Recovery Account Automatic Assignment
2. Update the Recovery Account Automatic assignment job (PBXXF109) to assign Recovery accounts based on Assignment types such as
  - Alphabetical
  - Percentage
  - Program
  - Cause
  - Workload
3. Make database updates to add new Category and Reference tables to house the fields being added to the Recovery Account Automatic Assignment page.
4. Update page mapping for the Recovery Account Automatic Assignment and Recovery Account Workload Reassignment pages.
5. Create new Security Rights and Security Groups for the Recovery Account Automatic Assignment and Recovery Account Workload Reassignment pages.

**Outreach Description:** N/A

**Migration Impact Description:** This SCR implements existing C-IV functionality, closing the design difference.

**Migration Impact Analysis:** N/A

**Alternative Procedure Description:** N/A

**Operational Impact:** N/A

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**Estimate: 690**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	474
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	142	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-200455] DDCR 4035: Add Verification Fees Need Type**

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Hayk Khachikyan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>218</b>
Reporter:	<b>Michael Green [X]</b>	Regulation Reference:	<b>ACWDL 7/2/15</b>	Created:	<b>01/30/2018 09:27 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:	<b>01/30/2020</b>	Other Agency Cross Reference:	<b>CIV-1125</b>

**Non-Committee**

**Review:**

**Expedite Approval:** Expedited build approval from JoAnne Osborn on 1/31/2020

**Current Design:** The Need Detail page is to document the needs of a Customer associated to the case. On the page, the 'Category' field is mandatory and will drive available options of the 'Type' dropdown field. In C-IV, Type of 'Verification Fees' is available when Category 'Other' is selected; however, LRS does not have the 'Verification Fees' Type.

**Request:** Per Design Difference Committee Review (DDCR) 4035, add Need Type of 'Verification Fees' for Need Category 'Other' on the Need Detail page. This Need Type will be used for CalWORKs Service Arrangements.

**Recommendation:**

1. Add new 'Verification Fees' Need Type under 'Other' Need Category for CalWORKs program.
2. Inactivate 'LIHEAP' Need Type as it is issued through EDBC instead of through supportive services.

**Outreach**

**Description:**

**Migration Impact Description:** C-IV implemented this change with Tracker-1125 in the 16.05 release. This SCR will align LRS with C-IV and resolve DDCR 4035.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **218**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	150
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	45	Tech Arch :	0	Tech Ops :	0
Training :	0				



## [CA-200626] DDCR 4040: Enhance Functionality that Elects MAGI/Non-MAGI during Batch EDBC

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Prem Raghupathy</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>281</b>
Reporter:	<b>Prem Raghupathy</b>	Regulation Reference:	<b>SB75 Section 35, WIC Section 14007.8(a) &amp; ACWDL 16-12</b>	Created:	<b>02/05/2018 12:55 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Other</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>C-IV Royalty</b>
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-1164, CH-52030, CA-39413</b>

**Non-Committee Review:**

Approved by Elisa Miller, 01/23/2020.

**Expedite Approval: Current Design:**

The Systems Medi-Cal EDBC Rules allow an individual to be found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal. For an online Medi-Cal EDBC, The Systems require a County Eligibility Worker (CEW) to elect either MAGI Medi-Cal or Non-MAGI Medi-Cal on the Medi-Cal EDBC Summary page to specify which benefit will be granted to the individual. CalSAWS and C-IV functionality to determine which benefit to elect during Batch EDBC differs.

C-IV always elects MAGI Medi-Cal benefits when an individual is found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal during Batch EDBC.

CalSAWS elects MAGI Medi-Cal benefits when an individual is found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal during Batch EDBC if the EDBC was run with "RE" Run Reason or if the elected benefit in the prior EDBC was MAGI Medi-Cal. CalSAWS elects Non-MAGI Medi-Cal during Batch EDBC if the EDBC was run with a Run Reason other than "RE" and the elected benefit in the prior EDBC was Non-MAGI Medi-Cal; when the EDBC Run Reason is other than "RE" and there was no prior EDBC with an elected benefit, Medi-Cal EDBC rules will make the EDBC Read-Only for "Cannot Elect Benefits."

**Request:**

1. Moving an individual from Non-MAGI Medi-Cal Transitional Medi-Cal (TMC) into a MAGI Medi-Cal aid code with a premium is considered an adverse change. Medi-Cal EDBC should not elect MAGI Medi-Cal benefits when an individual is eligible to both MAGI Medi-Cal with a premium and TMC during Batch EDBC regardless of the EDBC Run Reason and should instead elect Non-MAGI Medi-Cal to continue the TMC aid code.
2. When a person is on a Mega Mandatory aid code, Batch EDBC should elect Non-MAGI Medi-Cal to keep the person on Mega Mandatory.
3. Batch EDBC should skip the program for "Cannot Elect Benefits" instead of completing the EDBC and making it Read-Only.

**Recommendation:**

1. Update Medi-Cal EDBC Rules to elect Non-MAGI Medi-Cal benefits through Batch EDBC when a person is eligible to both MAGI Medi-Cal with a premium and Non-MAGI Medi-Cal TMC and the person is currently on a TMC aid code or when a person is eligible to Non-MAGI Medi-Cal Mega Mandatory and MAGI Medi-Cal.
2. Update Batch EDBC to skip a case with skip reason "Cannot Elect Benefits" when the Medi-Cal EDBC Rules determine the EDBC to be Read Only because the person is found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal and there is no prior election.

**Outreach**

**Description:**

**Migration Impact Description:**

C-IV feedback has been addressed and the design has been approved through the Medi-Cal Committee. The C-IV counties will be adopting this functionality as part of migration.

**Migration Impact Analysis:**

**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** 281

None.

Automated Test :	0	Batch/Interfaces :	68	CalHEERS :	96
CalHEERS Test :	89	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-204569] ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Chris Carandang</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Jennifer Muna</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1603</b>
Reporter:	<b>Binh Tran</b>	Regulation Reference:	<b>ACIN I-49-18, ACL 19-40</b>	Created:	<b>09/07/2018 09:07 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>Cal-OAR</b>
Committee:	<b>[Welfare to Work/ WPR]</b>	Approved by Committee:	<b>01/28/2020</b>	Other Agency Cross Reference:	<b>CIV-102191</b>

## Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	Received expedited build approval from JoAnne Osborn on 01/29/2020
<b>Current Design:</b>	Per ACL 19-40, SAWS is responsible for ensuring that the data files sent to CDSS are completed and submitted by the submission due date. In Phase I, CA-208030   CIV-103934, data elements for the monthly data files are manually transmitted to CDSS.
<b>Request:</b>	Add functionality to automatically generate and send the monthly, quarterly, and semi-annual Cal-OAR data files to CDSS.
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Create new interface job to generate and transmit the Cal-OAR19 data file to CDSS.</li> <li>2. Create new interface job to generate and transmit the Cal-OAR19A data file to CDSS.</li> <li>3. Create new interface job to generate and transmit the Cal-OAR19B data file to CDSS.</li> <li>4. Create new interface job to generate and transmit the Cal-OAR19C data file to CDSS.</li> <li>5. Create new interface job to generate and transmit the Cal-OAR19D data file to CDSS.</li> <li>6. Create new interface job to generate and transmit the Cal-OAR19E data file to CDSS.</li> </ol>

## Outreach

<b>Description:</b>	
<b>Migration Impact Description:</b>	Joint design has been approved through the WTW/WPR Committee. Changes will be made in both LRS and C-IV. Corresponding changes are implemented with CIV-102191 for the 20.05 release

## Migration Impact

<b>Analysis:</b>	
<b>Alternative Procedure Description:</b>	N/A
<b>Operational Impact:</b>	
<b>Estimate:</b>	<b>1603</b>

Automated Test :	0	Batch/Interfaces :	808	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	200	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	323	Tech Arch :	0	Tech Ops :	0
Training :	0				





## [CA-209956] Add threshold language translations for MAGI and Non-MAGI YAE fragments

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>361</b>
Reporter:	<b>Nithya Chereddy</b>	Regulation Reference:	<b>W&amp;IC Section 14007.8(b)</b>	Created:	<b>08/12/2019 01:36 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CalHEERS</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>01/23/2020</b>	Other Agency Cross Reference:	<b>CIV-104826</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The new Non-MAGI and MAGI YAE fragments which are added to the system through the SCRs CA-209109/ CIV-104415(MAGI fragments) CA-209232 CIV-104457(Non-MAGI fragments) are available only in English and Spanish.

#### Request:

The newly added fragments should be available in all threshold languages.

#### Recommendation:

Add the following MAGI and Non-MAGI fragments in threshold languages to the system.

#### CalSAWS MAGI Fragments:

1. H\_CH\_FULL\_SCOPE\_TO\_RESTRICTED\_SCOPE\_H807
2. H\_CH\_RESTRICTED\_SCOPE\_TO\_FULL\_SCOPE\_H808
3. H\_AP\_RESTRICTED\_SCOPE\_APP\_H912
4. H\_AP\_RESTRICTED\_SCOPE\_RETRO\_H911

#### CalSAWS Non-MAGI Fragments

1. MC\_CH\_ALIEN\_STATUS\_VERIF\_FAIL\_M780
2. MC\_CH\_RESTR\_TO\_FULL\_M781
3. MC\_AP\_RESTRICT\_MC\_NO\_SOC\_M224
4. MC\_AP\_RESTRICT\_RETRO\_MC\_M225

#### C-IV MAGI Fragments:

1. MSG\_MAGI\_FULL\_TO\_RESTRICTED\_BENEFIT\_CHANGE\_2020
2. MSG\_MAGI\_RESTRICTED\_TO\_FULL\_BENEFIT\_CHANGE\_2020
3. MSG\_MAGI\_RESTRICTED\_APPROVAL\_DATED\_EFF\_2020
4. MSG\_MAGI\_RETRO\_RESTRICTED\_APPROVAL\_DATED\_EFF\_2020
5. MSG\_MAGI\_INFORMATION\_MESSAGE

#### C-IV Non-MAGI Fragments:

1. MSG\_MC\_FULL\_TO\_RESTRICTED\_BENEFIT\_CHANGE
2. MSG\_MC\_RESTRICTED\_TO\_FULL\_BENEFIT\_CHANGE
3. MSG\_MC\_RESTRICTED\_APPROVAL\_DATED
4. MSG\_MC\_RETRO\_RESTRICTED\_APPROVAL\_DATED

Note: Attachments will be updated once final translations are received.

### Outreach

#### Description:

#### Migration Impact

#### Description:

C-IV will implement this Change with SCR C-IV - 104826

**Migration Impact**

**Analysis:**

**Alternative**

Reject NOA and generate a manual NOA via Template Repository.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**361**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	284	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	77	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-58455] Data Change Request - Void Pending Approval Recovery Accounts

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Sidhant Garg</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>115</b>
Reporter:	<b>Christine Cheung</b>	Regulation Reference:		Created:	<b>02/07/2018 01:08 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gloria Williams</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Region 6. Confirmation email is attached.

**Expedite Approval:**

**Current Design:**

- 1) The LRS/CalSAWS system has recovery accounts that are in 'Pending Approval' or 'Pending' status for CalFresh, CalWORKs, General Assistance/General Relief and Medical programs with a discovery date on or prior July 1, 2015.
- 2) The LRS/CalSAWS system has recovery accounts that have no Cause Code associated to them and current Balance is greater than Zero which were discovered prior to July 1, 2015.

**Request:**

- 1) Void the recovery accounts that are in 'Pending Approval' or 'Pending' status for CalFresh, CalWORKs, General Assistance/General Relief and Medical programs with a discovery date on or prior July 1, 2015.
- 2) Void/Terminate the recovery accounts with a discovery date on or prior July 1, 2015 that have no Cause Code associated to them and current Balance is greater than Zero.

**Recommendation:**

- 1) Void the recovery accounts that are in 'Pending Approval' or 'Pending' status for CalFresh, CalWORKs, General Assistance/General Relief and Medical programs with a discovery date on or prior July 1, 2015.
- 2) Void/Terminate the recovery accounts with a discovery date on or prior July 1, 2015 that have no Cause Code associated to them and current Balance is greater than Zero.
- 3) Create a Journal Entry for the recovery accounts identified. The Journal Entry will say – "Recovery Account ##### with a Discovery Date prior to July 1, 2015 has been Voided/Terminated."
- 4) Provide a list to Los Angeles County for the impacted recovery accounts. The layout is attached in the Section 3 for reference.

**Outreach**

**Description:**

**Migration Impact**

LA County Specific Data Change Request

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

Manually Void/Terminate the Recovery Accounts from the Recovery Account Detail page.

**Description:**

**Operational Impact:**

**Estimate:** 115

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	75
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	30	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-200269] DDCR 4041: Restrict linking of referral to a case in receiving county

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Tisha Mutreja</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>70</b>
Reporter:	<b>Michael Green [X]</b>	Regulation Reference:		Created:	<b>01/24/2018 10:18 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Elisa Miller</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Other</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	<b>C-IV Royalty</b>
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	<b>CIV-1166</b>
Committee:	<b>[Medi-Cal/CMSP]</b>	Committee:		Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The System allows a user to link a Referral when that user's county context is different from the Referral's intended county. This is only possible for users which have access to multiple counties. Such users establish county context based on the most recent case they have visited or the most recent county they've searched for.

If the referral is linked to an unexpected county, it is considered as a county change without an Inter County Transfer (ICT). Subsequent MAGI Determination Requests generate an error due to the mismatched county code.

#### Request:

Restrict linking of Referrals to a case in receiving county.

#### Recommendation:

1. Add validation to enforce linking to the Referral's intended county.

#### Action:

- a. The user has clicked 'Create New Case' or 'Select' on the Previous Case List Page , OR
- b. The user has clicked 'Save and Continue' on the Case Member List Page

#### Condition:

The user's context county is different from the Referral's destination county.

#### Validation Message:

"A Referral intended for <Referral County> cannot be linked to a case in <User's Context County>."

### Outreach

#### Description:

#### Migration Impact

#### Description:

Same Changes were implemented with CIV-1166 in 2016. Back then, LRS did not have users having access to multiple counties.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

If the Referral is in the "InProgress" status, unlink and link to the correct case and the county. If else, create a new case.

#### Operational Impact:

#### Estimate:

**70**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	48
CalHEERS Test :	15	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



# [CA-204496] SB 1341 All County Solution Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Tiffany Huckaby</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.09]</b>	Designer Contact:	<b>Tiffany Huckaby</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>2542</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>09/05/2018 11:48 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	<b>CO-104</b>
Committee:	<b>[Correspondence, Medi-Cal/CMSP]</b>	Approved by Committee:	<b>09/25/2019</b>	Other Agency Cross Reference:	<b>LRS Specific Change</b>

## Non-Committee

**Review:**  
**Expedite Approval:** Approved by Karen J. Rapponotti on 11/13/2019  
**Current Design:** LRS/CalACES generates mixed Medi-Cal NOAs for Non-MAGI and MAGI with Non-MAGI text generating prior to and on a different page from the MAGI text.  
**Request:** The objective of this request is to address C-IV concerns with LRS current design for the mix NOAs and to create all counties solution. In addition we also need to implement any remaining portions of the Phase I SCR 47415.

This effort will be split into Phases:  
 SCR CA-56680 Phase 1 - Separate the MSP text onto it's own MSP NOAs  
 SCR CA-204496 Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs  
 SCR CA-204497 Phase 3 - Updates to the mixed Non-MAGI/MAGI NOAs to allow for mixed actions  
 SCR CA-204494 Phase 4 - Update Non-MAGI/MAGI NOAs to generate in Letter Format  
 SCR CA-204499 Phase 5 - Mixed Non-MAGI/MAGI Text updates and update to Skip Report

**Recommendation:** 1.) Update the flow of the mixed Non-MAGI/MAGI NOAs. NOAs will generate with all persons listed on the first page in terms of their eligibility. Merge the non-MAGI and MAGI text.

## Outreach

**Description:**  
**Migration Impact Description:**  
**Migration Impact Analysis:**  
**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** 2542

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	511	Client Correspondence :	1284	DBA :	0
Design :	320	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



# [CA-206941] CalHEERS eHIT: Medi-Cal Eligibility Rules Update for Young Adult Expansion (CH-139211)

- Resolved: 09/12/2019 02:49 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Appalaraju Indala</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Rajan Vadapalli</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>300</b>
Reporter:	<b>Carlos Camarena</b>	Regulation Reference:	<b>ACWDL 19-23, W&amp;IC Section 14007.8(b)</b>	Created:	<b>03/01/2019 08:27 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CalHEERS</b>
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:	<b>2019-07-10 00:00:00</b>	Other Agency Cross Reference:	<b>CIV-103662; CH-139211</b>

## Non-Committee

### Review:

**Expedite Approval:** Karen R. 07/10/2019

### Current Design:

CalHEERS grants restricted scope MAGI Medi-Cal for all young adults who are 19 to 25 years of age, inclusive, if they do not have satisfactory citizenship or immigration status if they meet all other eligibility criteria. The System grants restricted scope Non-MAGI Medi-Cal for all young adults who are 19 to 25 years of age, inclusive, if they do not have satisfactory citizenship or immigration status if they meet all other eligibility criteria.

The System considers an individual age 19 or above for Non-MAGI Medi-Cal eligibility if the individual's 19th birthday falls on or before the first day of the EDBC benefit month.

The Aid Code table does not have the scope identified for all MAGI Medi-Cal aid codes.

### Request:

Per the Governor's May Revise for the Fiscal Year (FY) 2019-20, young adults who are 19 to 25 years of age, inclusive, are eligible to full scope Medi-Cal regardless of their citizenship or immigration status if they meet all other eligibility criteria.

CalHEERS and The System will update their respective eligibility rules to grant full scope Medi-Cal to eligible young adults 19-25 years of age, inclusive, regardless of citizenship or immigration status. This change will be implemented with the ability to modify the start date and benefit month effective date based on DHCS guidance.

As of the design of this SCR, DHCS provided the start date of 11/20/2019, and the effective date of the policy change as 01/01/2020.

Update the aid code table to have the proper scope identified for all MAGI Medi-Cal aid codes.

### Recommendation:

The System will update Medi-Cal EDBC rules to grant full scope Non-MAGI Medi-Cal for all eligible young adults who are 19 to 25 years of age, inclusive, regardless of citizenship or immigration status if they meet all other eligibility criteria.

The aid code scope will be updated for MAGI Medi-Cal aid codes to the scope provided by DHCS.

See attached CA-206941 CIV-103662 Medi-Cal Eligibility Rules Updates for Young Adult Expansion.docx document for detailed design.

## Outreach

### Description:

### Migration Impact

### Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this change with SCR CIV-103662 in the 19.09 release.

### Migration Impact

### Analysis:

**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:**

N/A

**300**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	130
CalHEERS Test :	115	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**  
1. Funding Source ID Change:  
Before: "CalHEERS"  
After: "Medi-Cal Expansion"

**Content Revision Status-2:**

**Content Revision Description-2:**  
1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision Status-3:**

**Content Revision Description-3:**  
1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision Status-4:**

**Content Revision Description-4:**  
1. Recommendation Change:  
Before:  
After:

2. Estimate Change:





# [CA-209109] Add Full/Restricted Scope verbiage for Young Adult Expansion MAGI NOAs(CH-139211)

- Resolved: 11/14/2019 04:54 PM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vikas Jetalpuria</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>19.11.14</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>297</b>
Reporter:	<b>Nithya Chereddy</b>	Regulation Reference:	<b>W&amp;IC Section 14007.8(b)</b>	Created:	<b>06/24/2019 01:21 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CalHEERS</b>
Committee:	<b>[Correspondence, Medi-Cal/CMSP]</b>	Approved by Committee:	<b>2019-08-11 00:00:00</b>	Other Agency Cross Reference:	<b>CIV-104415; CH-139211</b>

## Non-Committee

### Review:

**Expedite Approval:** Approved by Karen J. Rapponotti on 08/14/2019

**Current Design:** The system currently does not have the appropriate verbiage to populate on MAGI NOAs once Young Adult Expansion is effective.

**Request:** Add new MAGI NOA verbiage for full scope/restricted Scope NOAs with respect to Young Adult Expansion.

**Recommendation:** Create MAGI full scope/restricted scope fragments with Young Adult Expansion appropriate verbiage.

## Outreach

### Description:

**Migration Impact Description:** Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-104415 in a 19.09 priority release.

## Migration Impact

### Analysis:

**Alternative Procedure Description:** Reject NOA and generate a manual NOA via Template Repository.

## Operational Impact:

**Estimate:** 297

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	119	Client Correspondence :	178	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:  
Cosmetic updates to a C-IV Specific recommendation in the "Overview of Recommendations" section.

Before:

3. CIV - Suppress the MSG\_MAGI\_INFORMATION\_MESSAGE on the NOA if the new Restricted-Scope Retro Approval or Restricted-Scope Approval are generated, as the new fragments has the MAGI information message verbiage.

After:

3. Populate the updated MAGI information message verbiage when the new Retro restricted scope approval message or Restricted scope approval message are populated on the NOA.

Accepted

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Funding Source Change:

Before: Funding Source ID is not listed

After: Funding Source ID is updated to "CalHEERS"

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Funding Source ID Change:

Before: "CalHEERS"

After: "Medi-Cal Expansion"

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-209232] Add Full/Restricted Scope Verbiage for Young Adult Expansion Non-MAGI NOAs

- Resolved: 11/14/2019 04:53 PM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vikas Jetalpuria</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>19.11.14</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>290</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:	<b>W&amp;I Section 14007.8(b)</b>	Created:	<b>06/28/2019 02:18 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CalHEERS</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>2019-08-28 00:00:00</b>	Other Agency Cross Reference:	<b>CIV-104457; CH-139211</b>

## Non-Committee

### Review:

**Expedite Approval:** Karen J. Rapponotti approved on 9/13/2019

**Current Design:** The system currently does not have the appropriate verbiage to populate on Non-MAGI NOAs once Young Adult Expansion is effective.

**Request:** Add new Non-MAGI NOA verbiage for full scope/restricted Scope NOAs with respect to Young Adult Expansion.

**Recommendation:** Create Non-MAGI full scope/restricted scope fragments with Young Adult Expansion appropriate verbiage.

### Outreach

#### Description:

**Migration Impact Description:** Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-104457 in a 19.09 priority release.

#### Migration Impact

##### Analysis:

##### Alternative

##### Procedure

##### Description:

##### Operational Impact:

**Estimate: 290**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	90	Client Correspondence :	200	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Funding Source Change:  
Before: Funding Source ID is not listed  
After: Funding Source ID is updated to "CalHEERS"

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:** 1. Funding Source ID Change:  
Before: "CalHEERS"

After: "Medi-Cal Expansion"

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-210718] Update Work Registration Exempt Status Reason: "Unfit for Employment" to "Physically/Mentally Incapacitated"

- Resolved: 10/01/2019 01:15 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Terence L. Yee</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.09]</b>	Designer Contact:	<b>Gabriel Trejo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>19.10.01</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Tyler Vaisau</b>	Regulation Reference:		Created:	<b>09/25/2019 09:10 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Tyler Vaisau</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>ABAWD</b>
Committee:		Approved by Committee:		Other Agency Cross Reference:	<b>CIV-105157</b>

**Non-Committee**

**Review:**

**Expedite Approval:** Approved by Karen J. Rapponotti on 9/30/2019

**Current Design:** With the release of 19.09, the Work Registration Exemption Status Reason drop-down no longer has a "Physically/Mentally Incapacitated" value. It has been replaced with an "Unfit for Employment" option.

**Request:** Update the verbiage of the existing "Unfit for Employment" option to say "Physically/Mentally Incapacitated" instead.

**Recommendation:**  
 1) Update CODE\_DETL (CT 249) CODE\_NUM\_IDENTIF (04)  
 a) Rename the SHORT\_DECODE\_NAME and LONG\_DECODE\_NAME to "Physically/Mentally Incapacitated"

Note: This name change will update all existing records.

**Outreach**

**Description:**

**Migration Impact Description:** Joint design has been approved through Regional Managers. C-IV will implement this change with CIV-105157 in the 19.09 release.

**Migration Impact Analysis:**

**Alternative Procedure Description:** Users must select the "Unfit for Employment" option from the Work Registration Exemption Status Reason drop-down.

**Operational Impact:**

**Estimate:** **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	5
Performance :	0	Reports :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change:  
Before: Premise  
After: Premise / ABAWD

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-207950] CalHEERS eHIT: Young Adult Expansion - Age Reevaluation Updates

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Lucas Galleguillos</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.11]</b>	Designer Contact:	<b>Steve Hancock</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>20.01.10</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>646</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:	<b>W&amp;IC Section 14007.8(b)</b>	Created:	<b>04/12/2019 01:01 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CalHEERS</b>
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:	<b>2019-08-27 00:00:00</b>	Other Agency Cross Reference:	<b>CIV-103874; CH-139211</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The System runs Batch MAGI for MAGI Medi-Cal recipients turning ages 1, 6, and 19. LRS runs Batch MAGI for MAGI Medi-Cal recipients turning age 65. There is no automated Medi-Cal reevaluation process for individuals turning age 26.

In C-IV, Batch EDR Run Reason Codes are used to track the reason C-IV initiated an Eligibility Determination Request (EDR) and several C-IV reports reference the Batch EDR Run Reason Code; LRS does not use Batch EDR Run Reason Codes. In LRS, the reason the system initiated an EDR is identified by the batch job number that created the EDR. This is currently a gap between LRS and C-IV.

The following Age batches are impacted by this SCR:

Age 19: Both LRS and C-IV determine the individuals to evaluate for MAGI Medi-Cal by the following criteria:

- Currently a Medi-Cal Recipient
- Active on a Medi-Cal Program
- Turns 19-years old any day from the 2nd day of the current month through the first day of the next month.
- Active on a MAGI Medi-Cal aid code:
  - LRS evaluates all individuals active on any MAGI Medi-Cal aid code
  - C-IV evaluates the specific MAGI Medi-Cal aid codes as per the original SB75 Aid Code Crosswalk
- Once the target population is identified, the following takes place:
  - The System processes Batch MAGI and sends an EDR for the selected programs to CalHEERS.
  - CalHEERS processes the EDRs and then returns to The System a Determination of Eligibility Response (DER) with the individual eligible to the new age-appropriate aid code.
  - The System then processes the DER in Batch EDBC to move the individual to the new age-appropriate aid code.

Age 21:

- LRS processes a subset of Non-MAGI Medi-Cal aid codes for Non-MAGI Medi-Cal recipients turning age 21 any day from the 2nd day of the current month through the first day of the next month through Batch EDBC.
- C-IV has the same batch as LRS, but the batch was removed from the C-IV batch schedule with the release of the Affordable Care Act (ACA) and was never added back to the C-IV batch schedule to run.

Age 26:

- There are no existing batches to process individuals turning age 26.

#### Request:

- Due to Young Adult Expansion, add a new age change batch for turning age 26 to reevaluate adults for the correct scope of Medi-Cal after aging out of the Young Adult Expansion population.
- Update the Age 21 batch to run for all Non-MAGI Medi-Cal aid codes.
- For C-IV only, add the Age 21 batch EDBC sweep back to the batch schedule
- Update the Age 19 batch to run for a specific set of MAGI Medi-Cal aid codes.
- Add the Batch EDR Run Reason Code functionality to LRS.
- Update LRS reports to utilize the Batch EDR Run Reason Codes as a Reporting Indicator attribute.

#### Recommendation:

1. LRS only: Add Batch EDR Run Reason Functionality

- a. Create the Batch EDR Run Reasons Category in LRS. This includes populating this category with the same Batch EDR Run Reasons that currently reside in C-IV.
  - b. Create the Batch EDR Run Reason Code columns in the CH\_TRANSACT and CH\_TRANSACT\_INFO tables to store the Batch EDR Run Reason Codes as the batches are processed.
  - c. Update the existing data in the CH\_TRANSACT\_INFO and CH\_TRANSACT tables with the Batch EDR Run Reason Code with what the code would have been at the time of the original running of the batch.
  - d. Modify Batch MAGI jobs to populate the Batch EDR Run Reason Code in the CH\_TRANSACT and CH\_TRANSACT\_INFO tables.
2. C-IV only: Remove the reference to 'SB75' in the Age 19/SB75 Re-evaluation Batch EDR Run Reason description.
  3. Add a new Age 26 batch to process individuals turning age 26 in all MAGI and Non-MAGI Medi-Cal aid codes. This change will update all other batches that are required for Age 26 to be implemented fully.
  4. Update the existing Age 21 batch process to include all Non-MAGI Medi-Cal aid codes. Activate the C-IV Age 21 batch to start running with the new changes.
  5. Update the existing Age 19 batch MAGI sweep job to reevaluate individuals active in specific MAGI Medi-Cal aid codes.
  6. LRS only: Update reports to use the Batch EDR Run Reason Code along with the Reporting Indicator attribute.

See attached CA-207950 CIV-103874 CalHEERS eHIT Young Adult Expansion Age Reevaluation Updates.docx for detailed design.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design was approved through the Medi-Cal/CMSIP Committee. C-IV will implement this change with CIV-103874 in a 19.11 priority release.

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

Worker can set a task and run EDBC manually when a person's age changes to 19, 21 or 26.

**Operational Impact:**

**Estimate:**

**646**

Automated Test :	0	Batch/Interfaces :	103	CalHEERS :	263
CalHEERS Test :	170	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	110	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision**

Accepted

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Section 2.4.2 Added C-IV batch job number

Before:

1. Update the MAGI Age 19 Sweep job PB00CH206 to process only individuals in specific MAGI Medi-Cal aid codes:

After:

1. Update the MAGI Age 19 Sweep job (CalSAWS: PB00CH206 | C-IV: PB00CH120) to process only individuals in specific MAGI Medi-Cal aid codes:

Section 2.2.2.1 Updated Code Num to TBD for new code.

Before:

Code - 01 | Short Description Age 26 re-evaluation EDR

After:

Code - TBD | Short Description Age 26 re-evaluation EDR



2. Estimate Change:  
N/A

3. Release Change:  
N/A

4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

Accepted

**Content Revision  
Description-2:**

1. Estimate Change:  
Before: CalHEERS Test ETC Total: 144  
After: CalHEERS Test ETC Total: 170

**Content Revision  
Status-3:**

Pending CCB

**Content Revision  
Description-3:**

1. Funding Source ID Change:  
Before: "CalHEERS"  
After: "Medi-Cal Expansion"

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-208241] CalHEERS eHIT: One-time Batches to Transition Young Adults from Restricted to Full Scope Medi-Cal

- Resolved: 11/19/2019 05:13 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Naga Chinduluru</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[19.11]</b>	Designer Contact:	<b>Rajan Vadapalli</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>19.11.27</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>555</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:	<b>ACWDL 19-23, W&amp;IC Section 14007.8(b)</b>	Created:	<b>04/30/2019 11:01 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Victor Nunez</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CalHEERS</b>
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:	<b>2019-07-11 00:00:00</b>	Other Agency Cross Reference:	<b>CIV-104022; CH-139211</b>

## Non-Committee

### Review:

### Expedite Approval:

### Current Design:

In Release 19.09, CalHEERS and The System were updated to grant full scope Medi-Cal for young adults who are 19 to 25 years of age, inclusive, regardless of satisfactory citizenship or immigration status if they meet all other eligibility criteria effective January 2020 benefit month starting 11/20/2019 with SCRs CA-206941, CIV-103874 and CalHEERS Change Request CH-139211. This population is referred to as "Young Adult Expansion."

The System receiving restricted scope Medi-Cal who should be transitioned to full scope Medi-Cal.

C-IV Batch EDBC process skips cases if the Determination of Eligibility Response (DER) to be used in Medi-Cal EDBC has an individual in Soft Pause; LRS does not have this functionality.

LRS Batch EDBC functionality allows Batch EDBC to automatically add a standard Journal entry to cases processed by Batch EDBC with:

Journal Category: Eligibility

Journal Type: Batch EDBC

Short Description: Batch EDBC ran for [MONTH/YEAR].

Long Description: Batch EDBC ran for [MONTH/YEAR]. Batch EDBC processed for the Medi-Cal program for the following reasons: <Batch EDBC Sub-Type Code Long Description>

There is no Batch EDBC Sub-Type Code for Young Adult Expansion one-time transition batch processing, so LRS will automatically create the journal entry with a missing reason in the Long Description. C-IV does not have the functionality to automatically add a standard Journal Entry.

### Request:

Automate the transition of young adults age 19- 25, inclusive, currently receiving restricted scope Medi-Cal to full scope Medi-Cal based on the Transition Aid Code Crosswalk provided by DHCS.

For LRS only: Add a Batch EDBC Sub-Type Code so the auto-journal Long Description will display the reason: "Young Adult Expansion one-time transition batch".

For C-IV only: Create a Journal entry for the cases processed successfully through Batch EDBC.

Provide one-time County lists for County Eligibility Workers to follow-up on any individuals who remain in restricted scope Medi-Cal or who are Discontinued from Medi-Cal after the one-time transition batch processing is complete.

### Recommendation:

Initiate a one-time process to send Eligibility Determination Requests (EDRs) to CalHEERS and run Batch EDBC for identified individuals 19 to 25 years of age, inclusive, who are receiving restricted scope Medi-Cal to transition to full scope Medi-Cal and provide lists to the County for follow-up of the rest.

For LRS only: Add a Batch EDBC Sub-Type Code to display the Journal Long Description reason: "Young Adult Expansion one-time transition batch".

For C-IV only: Create a Journal entry for the cases processed successfully in the one-time process.

See 'CA-208241 CIV-104022 One-time Batches to Transition Young Adults from Restricted Scope to Full Scope Medi-Cal.docx' attached for detailed design document.

**Outreach**

**Description:**

Lists provided to county.

**Migration Impact**

**Description:**

Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this change with SCR CIV-104022 in a 19.09 priority release.

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

Process cases manually to move individuals aged 19-25, inclusive, from Restricted Scope to Full Scope.

**Operational Impact:**

Operation Costs based on an approximate 32,000 NOAs are listed in the attachment SCR 208241 Operation Cost for LA County.xlsx

**Estimate:**

**555**

Automated Test :	0	Batch/Interfaces :	15	CalHEERS :	295
CalHEERS Test :	130	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision**

Accepted

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change: 2.B.b.iii

Before: The individual is currently receiving a restricted scope Non-MAGI Medi-Cal aid code during the January 2020 benefit month.

After: The individual is currently receiving a restricted scope Non-MAGI Medi-Cal aid code other than CMSP and Minor Consent Medi-Cal aid codes during the January 2020 benefit month.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change:N/A

**Content Revision**

Accepted

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before: Outreach section. 'Benefit Month' is listed in the Standard Columns.

After: Outreach section. 'Benefit Month' is removed from the Standard Columns.

Before:

Key Scheduling Dependencies

Friday 11/22/2019

Batch operations team will run the Data Change Request (DCR) for Recommendation 1 before regularly scheduled batch processing on Friday, 11/22/2019. Then Friday's regularly scheduled batch will send the EDRs during Batch MAGI.

Saturday 11/23/2019

Batch operations will run the DCR for Recommendation 2 before regularly scheduled batch processing on Saturday, 11/23/2019. Then Saturday's regularly scheduled batch will process the cases through Batch EDBC.

The C-IV journal entry DCR will run after Batch EDBC completes and before the C-IV application is up on Monday, 11/25/2019.

After:  
Key Scheduling Dependencies:

Wednesday 11/27/2019

Batch operations team will run the Data Change Request (DCR) for Recommendation 1 before regularly scheduled batch processing on Wednesday, 11/27/2019. Then Wednesday's regularly scheduled batch will send the EDRs during Batch MAGI.

Saturday 11/30/2019

Batch operations will run the DCR for Recommendation 2 before regularly scheduled batch processing on Saturday, 11/30/2019. Then Saturday's regularly scheduled batch will process the cases through Batch EDBC.

The C-IV journal entry DCR will run after Batch EDBC completes and before the C-IV application is up on Monday, 12/02/2019

2. Estimate Change:  
N/A

3. Release Change:  
Before  
Fix Release 19.09 | Minor Release 2019.11.22  
After  
Fix Release 19.11 | Minor Release 2019.11.27

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Funding Source ID Change:  
Before: "CalHEERS"  
After: "Medi-Cal Expansion"

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-201036] ACL 18-15 Last Date of Payment for Extended Foster Care, ARC and Kin-GAP

- Resolved: 01/17/2020 11:08 AM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Ramakrishna Kuchibhotla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.01]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1078</b>
Reporter:	<b>Yolanda DeValle</b>	Regulation Reference:	<b>ACL 18-15, ACL 11-61 and ACL 18-89</b>	Created:	<b>02/23/2018 05:30 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:	<b>[Data]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Approved by Committee:	<b>2019-10-22 00:00:00</b>	Other Agency Cross Reference:	<b>CIV -100500</b>

## Non-Committee

### Review:

**Expedite Approval:** Received expedited start build approval from Karen J. Rapponotti on 10/25

**Current Design:** A Non-Minor Dependent (NMD) that meets the criteria of federal eligibility for Foster Care (FC), Approved Relative Caregiver (ARC), or Kin-GAP (KG) benefits is eligible for extended benefits until the NMD is 21 years old. The NMD is eligible for benefits until the end of the month in which the NMD turns 21 years old.

**Request:** Per ACL 18-15 effective the date of implementation, an NMD on FC, ARC and KG program is eligible to receive benefits until the day before an NMD turns 21 years old. C-IV will add a new daily task sweep batch jobs that will run when an NMD is approaching 21 years old. In addition, LRS will add two new daily batch EDBC sweep jobs that will run when an NMD turns 21 years old for Foster Care program and two new monthly Batch jobs for KG program.

**Recommendation:** An NMD is eligible to federal benefits in Foster Care and Kin-GAP until the day before their 21st birthday.

A batch sweep will be added to create automated tasks for FC/ARC/KG cases with an NMD that is approaching 21 years old in C-IV. In LRS for Foster Care program, there will be two new daily batch jobs to trigger Batch EDBC on the day prior to the NMD child's 21st birthday. For KG program there will be two new monthly batch jobs to prorate the benefit and to discontinue the program after NMD child turned 21.

New NOAs will be added for the prorated month the NMD turns 21 year of age and for the following month of Discontinuance. This will obsolete the existing NMD Age Rules Reason Fragment.

**Outreach Description:** A list will be provided to the county.

**Migration Impact Description:** Per DDID #34, there will be a new Unified Task Management Solution that supports the multiple tasking models in both C-IV and LRS.

LRS will receive a new Batch EDBC Process with this SCR - the C-IV Counties will adopt this functionality as part of CalACES Migration.

## Migration Impact

**Analysis:** Manual / Override EDBC results.

### Alternative Procedure Description:

**Operational Impact:** Estimate: **1078**

Automated Test :	0	Batch/Interfaces :	360	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	214	DBA :	0

Design :	0	Eligibility :	140	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	269	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change: Updates to Supporting Document #2 to match Design Document.  
Before:  
- Supporting Documents #2 had outdated Regulations listed that did not match the Regulations listed in Recommendation 2.4.2.8.  
After:  
- Supporting Documents #2 Regulations match the Recommendation 2.4.2.8.  
- CalSAWS only: New Recommendation 2.4.6 to add Spanish versions of the FC NOA Budget and KG NOA Template required to generate the new NOA fragments in Spanish.  
(Updated section highlighted in green).
2. ETC Change: Additional Correspondence hours for new CalSAWS only Recommendation 2.4.6.  
Before:  
Batch/Interfaces ETC 1: 150  
Correspondence ETC Total: 189  
After:  
Batch/Interfaces ETC 1: 160  
Correspondence ETC Total: 214
3. Release Change:  
N/A

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**

1. Recommendation Change: {Description of Recommendation Change}  
Before:  
- Recommendation 2.4.5. Added a new Prorated Change NOA to both C-IV and LRS/CalSAWS.  
- Recommendation 2.3.4. Added a new batch to prorate FC/KG children turning 21.  
- Recommendations 2.3.5 and 2.3.7 added new batches to run EDBC to Discontinue FC/KG the month after the child turns 21.  
After:  
- LRS/CalSAWS only: Updated 2.4.5 to turn off the Prorated Change NOA. Note this is when Foster Care and Kin-GAP EDBC is run for the month the child is turning 21 and there is a change in benefits due to proration.  
- LRS/CalSAWS only: Updated 2.3.4. and 2.3.6 to not to schedule batch EDBC Sweep when FC/KG child turns 21 to prorate the benefit.  
- LRS/CalSAWS only: Updated 2.3.5 and 2.3.7 to not to schedule batch EDBC Sweep the month after FC/KG child turns 21 to discontinue.  
(Updated sections highlighted in blue).
2. ETC Change:  
Before:  
Client Correspondence: 214  
After:  
Client Correspondence: 234
3. Release Change:  
N/A

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change: {Description of Recommendation Change}  
Before:  
After:
2. ETC Change: {Description of ETC Change}  
Before:



# [CA-47277] ACL 16-90 - CalWORKs ACIN I-13-16 Benefits for Deceased Child

- Resolved: 01/21/2020 11:04 AM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Jonathan Romero Juarez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Paul Galloway</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1333</b>
Reporter:	<b>Ted Anderson</b>	Regulation Reference:	<b>ACIN I-13-16, ACL 16-90</b>	Created:	<b>01/19/2018 11:44 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Janet Mitri</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>2019-11-19 00:00:00.0</b>	Other Agency Cross Reference:	<b>CCM-3129</b>

## Non-Committee

### Review:

**Expedite Approval:** Received expedited abuild approval for the content revision from Karen J. Rapponotti on 02/04/2020

**Current Design:** Following the death of member on a CW or RCA program, EDBC removes the person from the Assistance Unit (AU) at the end of the month in which the death occurred.

**Request:**

- > Implement requirements of ACIN I-13-16 and ACL 16-90 to:
  - > not remove a deceased child from a CW AU until after the month following the month of their death;
  - > not apply WTW/REP sanctions to a participant who is in a CW household with a deceased child in the month of the child's death, or the month following;
  - > implement the new NOA from ACL 16-90.
- > Modify CalSAWS EDBC to act on Decease Date for a CW/RCA individual (adult or child) per SAR and AR/CO reporting requirements.

### Recommendation:

- 1) Modify EDBC to not apply a Household Status record of Out of the Home that begins on or after the Decease Date of a person who is still active in the CW AU so that the new Decease Date logic will take precedence when both are entered at the same time.
- 2) Modify EDBC logic to not apply the status reason of 'Deceased' to an active CW child when the benefit month is the month that contains the child's Decease Date or the month after.
- 3) Modify EDBC logic to apply the Decease Date for CW participants (both adults and children) based on the reporting type of the program (SAR or AR/CO).
- 4) Modify LA County Death Match and MEDS Automation Interface jobs to include more detail in the journal text that is written when the jobs update a Decease Date.
- 5) Modify MEDS Recon job to not send active CW information for a person whose coverage would have already ended because they are known to MEDS to be deceased.
- 6) Generate a task to WTW/REP and CL workers to review the program for possible good cause and WTW activities when a participant is in the same CW AU as a deceased child.
- 7) Create a new batch job that will identify WTW/REP persons in Sanctioned or Non-Compliance status who are also in a CW AU where a child passed away in the current or previous month and prevent new sanctions from being applied in the month the child died or the following month. Generate NA 840A form to participant.
- 7) Add the new NOA M44-316E (10/2016) "Mid-Period Change Due to The Death of a Child" to the template repository in English and Spanish, and generate the NOA from EDBC.

See additional detail in SCR design document, attached.

## Outreach

### Description:

### Migration Impact

### Description:

All C-IV feedback has been addressed and the C-IV counties have approved this SCR through the CalWORKs/ CalFresh Committee. This SCR will close the migration gap and brings C-IV and LRS to alignment with implementing the changes to comply with ACIN I-12-16 and ACL 16-90. Eligibility and NOA changes were added in C-IV through SCR #3129 as part of the 17.09 release. Batch and Interface changes will be inherited by other counties at migration.

**Migration Impact**

**Analysis:**

**Alternative**

Override EDBC Results

**Procedure**

**Description:**

**Operational Impact:**

N/A

**Estimate:**

1333

Automated Test :	0	Batch/Interfaces :	431	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	368	DBA :	0
Design :	0	Eligibility :	66	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	348	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

1. Recommendation Change:

**Description-1:**

Before:

- Recommendations 2.10 and 2.11: The NA 200 Budget was being added to the right hand side of the first page of the NOA.

- Recommendation 2.2.2: The batch will use the following hierarchy to find the worker to assign the task.

a. The task will be assigned to the current program assigned worker on the WTW, REP, or CL program. If there is a secondary worker on a CL program, the task will be assigned to the secondary worker, as well.

b. If there is no current assigned worker, the task will be assigned to the previous assigned worker on the program.

After:

- Recommendation 2.7: The NA 840A clarifies which section of the Form would be filled out for the new reason type 'Death in the Family'. In addition WTW/REP was added to the program list for generating the NA 840A.

- Recommendations 2.10 and 2.11: The NA 200 Budget has been updated to generate on the page following the NA BACK 9 as due to spacing constraints on the NOA the budget will not fit on the first page.

- Recommendation 2.2.2: The batch will use the following hierarchy to find the worker to assign the task.

a. The task will be assigned to the current program assigned worker on the WTW, REP, or CL program. If there is a secondary worker on a CL program, a task will be assigned to the secondary worker, as well.

b. If there is no current assigned worker, the task will be assigned to the previous assigned worker on the program. If the program is Cal-Learn, a task will also be assigned to the most recent secondary worker, if one is found.

- Recommendation 2.3.2 (added the following at the end of the section):

Note: If more than one deceased child in the same AU is being processed during the same batch run, the status of a Sanctioned or Non-Compliant WTW/REP participant in the AU will only be updated one time. However, a journal entry will be created for each deceased child in the AU indicating that the Sanction or Non-compliance was ended due to the report of the child's death.

2. ETC Change:

Additional hours to change location of NA 200 Budget on CW NOA Template:

Before: Client Correspondence ETC Total: 368 hours

After: Client Correspondence ETC Total: 396 hours

Additional hours for batch update to section 2.3.2 noted above:

Before: Batch/Interfaces ETC Total: 431

After: Batch/Interfaces ETC Total: 451

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**





# [CA-205414] ACL 14-20 -CF 29A (2/14) - CalFresh Initial Appointment Letter

- Resolved: 02/02/2020 10:09 PM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Samuel Enriquez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>109</b>
Reporter:	<b>Virginia C. Bernal</b>	Regulation Reference:	<b>ACL 14-20</b>	Created:	<b>10/31/2018 02:32 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>2019-12-06 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-102600</b>

### Non-Committee

**Review:**  
**Expedite Approval:** Approved by Jo Anne Osborn on 12/10/2019  
**Current Design:** Currently LRS does not have CF 29A in the system.  
**Request:** Implement the CF 29A (2/14) Cal Fresh Initial Appointment Letter in the Template Repository. The purpose of this appointment letter is to notify the household in writing of their scheduled initial intake appointment for Cal Fresh.  
**Recommendation:** Implement the CF 29A CalFresh Appointment Letter in the Template Repository in English and Spanish.

### Outreach

**Description:**  
**Migration Impact Description:** This is a Joint SCR and will be implemented in the same release for both systems.

**Migration Impact Analysis:**  
**Alternative Procedure Description:** N/A

**Operational Impact:**  
**Estimate:** 109

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	74	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:  
 Before: Forms Category: Appointment Letter  
 After: Forms Category: Administrative (C-IV), Appointment (LRS/CalSAWS)
2. ETC Change:  
 N/A
3. Release Change:  
 N/A

4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-208184] ACL 19-34 Update Kin-GAP Beginning Date of Aid Rules to Accept Mid-Month Application Date

- Resolved: 02/02/2020 09:26 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Ramakrishna Kuchibhotla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>680</b>
Reporter:	<b>Laura Ould</b>	Regulation Reference:	<b>ACL 19-34; Welfare &amp; Institutions Code 11390 (e)</b>	Created:	<b>04/25/2019 03:30 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Approved by Committee:	<b>2019-12-10 00:00:00</b>	Other Agency Cross Reference:	<b>CIV-104011</b>

## Non-Committee

### Review:

**Expedite Approval:** Approved by JoAnne Osborn on 12/11/19

**Current Design:** Currently KG programs need to have application date first day of the month to get the KG program approve and to evaluate the eligibility benefits.

Kin-GAP budget calculation subtracts net non-exempt income from Foster Care Basic Rate before adding the Special Care Increment (SCI) causing the Kin-GAP EDBC to fail for over income.

**Request:** As per the ACL 19-34, eligibility benefits for the Kin-GAP should be prorated and the program should be approved for any application date of the month. Kin-GAP EDBC Summary results page should be aligned with the proration details. The SCI / Special Needs amount should be added to the Foster Care Basic Rate before subtracting the Total Net Nonexempt Income for the new income test calculation.

### Recommendation:

- 1) Modify KG Rate Summary and KG Rate Detail pages to accept and display Begin Date and End Date instead of Begin Month and End Month in C-IV.
- 2) Modify KG Rate Summary page to accept and display split rates in the middle of the month following the effective dating framework in C-IV like LRS.
- 3) Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.
- 4) Modify KG EDBC logic to calculate and prorate the aid payment including supplemental benefits for the partial month.
- 5) Modify KG EDBC Results Summary Page to move the Infant Supplemental Payment and Additional Rate (for LRS Only) from Kin-GAP Budget block to Aid Payment block to align with the new partial proration logic.
- 6) Modify KG Budget Net income test calculation to subtract Total Net Nonexempt Income from the sum of SCI amount and the Foster Care Basic Rate.
- 7) Modify KG EDBC Results Summary Page to move Special Needs line item before potential grant to align with the Net income test.
- 8) Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate split or SCI begin date from the Rate summary data collection details.
- 9) Modify#the existing KG EDBC not processed reason verbiage when a person is missing KinGAP placement rates for any day within the benefit month.
- 10) Modify the CIV Pre-EDBC skip logic to include validation for person missing a KinGAP placement rate for any day within the benefit month.

## Outreach

### Description:

### Migration Impact

### Description:

Joint design has been approved through the Foster Care/Kin GAP/AAP Committee. C-IV will implement this change with SCR CIV-104011 in the 20.03 release.

### Migration Impact

### Analysis:

No Impact

**Alternative Procedure**

User must manually prorate benefit and override EDBC results from Denied to Active.

**Description:**

**Operational Impact:**

**Estimate: 680**

Automated Test :	0	Batch/Interfaces :	14	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	14	DBA :	0
Design :	0	Eligibility :	414	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	178	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before: Highlighted in the Sections 1.3, 1.4, 2.3 and 2.4

Section 1.3:

3. Modify KG EDBC logic to approve the KG Program for Applications beginning any day of the month.

Section 1.4:

No Assumption on Retro months EDBC.

Section 2.3.1:

Kin-GAP EDBC rules currently deny the KG Program if the application date is mid-month.

Modify KG EDBC logic to approve the KG Program BDA any day of the month.

Section 2.3.2:

1. Modify KG EDBC logic to approve the KG Program for Applications beginning any day of the month.

10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate split or SCI begin date from the Rate summary data collection details.

Section 2.4.1:

Kin-GAP EDBC rules currently deny the KG Program if the application date is mid-month.

Modify KG EDBC logic to approve the KG Program BDA any day of the month.

Section 2.4.2:

1. Modify KG EDBC logic to approve the KG Program for Applications beginning any day of the month.

10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate split or SCI begin date from the Rate summary data collection details.

After:

Section 1.3:

3. Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.

Section 1.4:

3. Running EDBC for benefit months prior to implementation of this SCR may result in a supplemental issuance.

Section 2.3.1:

Currently LRS/CalSAWS denies mid-month KG applications taken during the month of Case dismissal and/or legal guardianship date.

Section 2.3.2:

1. Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.

10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate begin date/end date and/or SCI begin date/end date from the Rate summary data collection details.

Section 2.4.1:

Currently C-IV denies mid-month KG applications taken during the month of Case dismissal and/or legal guardianship date.

Section 2.4.2:

1. Modify KG EDBC logic to approve the KG Program BDA (Begin Date of Aid) any day of the month on or after the Case Dismissal Date and Legal Guardianship Date.

10. Modify KG EDBC Budget to split and calculate prorated days in a month based on the Rate begin date/end date and/or SCI begin date/end date from the Rate summary data collection details.

2. Estimate Change:

Before:  
Eligibility: 414  
System Test: 178  
Unallocated: 60

After:  
Eligibility: 503  
System Test: 211  
Unallocated: 75

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

No Fragment updates required.

After:

-New C-IV only Recommendation (2.8) to update the Dual Agency Fragment to handle multiple prorated budgets for Kin-GAP.

-New CalSAWS only Recommendation (2.9) to update the KG Approval Action to generate for CCR.

Please see attached Design Document for Content Revision 2. Updates are highlighted in blue.

2. Estimate Change:

Before:

Client Correspondence ETC Total: 14 hours

After:

Client Correspondence ETC Total: 34 hours

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:



# [CA-209360] ACL 19-67 - CalWORKs: Changes to Asset and Vehicle Value Limits

- Resolved: 02/02/2020 09:26 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Peterson Etienne</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Josias Caveto</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>57</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>ACL 19-67</b>	Created:	<b>07/09/2019 04:17 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Binh Tran</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>2020-01-06</b>	Other Agency Cross	<b>CIV-104559</b>
Committee:	<b>[CalWORKs/ CalFresh]</b>	Committee:	<b>00:00:00.0</b>	Reference:	

## Non-Committee

### Review:

### Expedite Approval:

### Current Design:

1. CalWORKs families are allowed to retain countable resources in an amount equal to the amount allowed under SNAP administered in California as CalFresh. CalWORKs families have property provisions that allow all members of the family to have no more than \$2,250 in resources, unless an Assistance Unit (AU) member is 60 years of age or older or disabled, for which the case limit is \$3500.
2. Any nonexempt vehicle is evaluated for the vehicle's equity value, not to exceed a limit of \$9,500. Any equity value that exceeds \$9,500 is counted against the AU's resource limit of \$2,250 for a participant who is below 60 years of age, or \$3,500 for an AU with a member 60 years of age or older or disabled

### Request:

1. Per ACL 19-67, effective June 1, 2020 and annually thereafter (as of 1/1/2021) the resource threshold will increase by an amount equal to the increase in the California Necessities Index for the most recent fiscal year, therefore the CalWORKs resource limits will no longer be based on CalFresh. The maximum asset limit for a CalWORKs AU the will be increased from \$2,250 to \$10,000.
  - a. When a CalWORKs AU includes a member who is 60 years of age or older or disabled, the maximum asset limit will be increased from \$3,500 to \$15,000.
2. Effective June 1, 2020 the maximum allowable equity value of any nonexempt motor vehicle will be increased from \$9,500 to \$25,000.
  - a. Any equity value that exceeds \$25,000 is counted against the AU's resource limit of \$10,000, or \$15,000 for an AU that includes a member who is aged 60 years or older or disabled.
3. For each motor vehicle with an equity value of more than \$25,000, the equity value in excess of \$25,000 shall be counted toward the AU's resources.

### Recommendation:

1. Update EDBC rules (CT 335-84 CalWORKs Property Limit) that apply the resource test to perform calculations based on the new limits.
2. Update EDBC rules (CT 335-AN CW Motor Vehicle Disregard) that apply vehicle property limit amounts to perform calculations based on the new limits.

### Notes:

Forms and NOAs will be updated to reflect the updated values as part of the SCRs CA-209033 C-IV-104383.

## Outreach

### Description:

### Migration Impact

### Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this change with SCR CIV-104559 in the 20.03 release.

### Migration Impact

### Analysis:

### Alternative

EDBC override

### Procedure

### Description:

### Operational Impact:

Estimate: **57**

Automated Test :	4	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0

Design :	0	Eligibility :	22	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	31	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:

Before:

1.3 Overview

1. Update EDBC rules (CT 335-84 CalWORKs Property Limit) that apply the resource test to perform calculations based on the new limits.

2. Update EDBC rules (CT 335-AN CW Motor Vehicle Disregard) that apply vehicle property limit amounts to perform calculations based on the new limits.

1.4 – Assumption

- No # 4

2.1 Eligibility: Update EDBC rules (CT 335-84 CalWORKs Property Limit) that apply the resource test to perform calculations based on the new limits.

2.1.2 Per ACL 19-67, effective June 1, 2020 the property limit will increase from \$2,250 to \$10,000 for CWs AUs that do not contain a member who is 60 years of age or older or disabled and from \$3,500 to \$15,000 for CWs AUs that do contain a member who is age 60 years of age or older or disabled.

2.1.3 CalWORKs

2.2 Eligibility: Update EDBC rules (CT 335-AN CW Motor Vehicle Disregard) that apply on vehicle property limit amount to perform calculations based on the new limits

2.2.2 Per SB 80, effective June 1, 2020, the disregard will be increased from \$9,500 to \$25,000. Any amount in excess of the disregard will be counted against the AU's property limit.

After:

1.3 Overview

1. Update EDBC rules CalWORKs Property Limit and Elderly and Disabled Property Limit that apply the resource test to perform calculations based on the new limits

2. Update EDBC rules CW Motor Vehicle Disregard that apply vehicle property limit amounts to perform calculations based on the new limits.

1.4 – Assumption

4. The Federal AFDC eligibility determination for FC is made based on current property CW property limit

2.1 Eligibility: Update EDBC rules CalWORKs Property Limit and Elderly and Disabled Property Limit that apply the resource test to perform calculations based on the new limits.

2.1.2 Effective June 1, 2020 the property limit will increase from \$2,250 to \$10,000 for CWs AUs that do not contain a member who is 60 years of age or older or disabled(CT 335-84 CalWORKs Property Limit) and from \$3,500 to \$15,000 for CWs AUs

that do contain a member who is age 60 years of age or older or disabled(CT 335-03 CW Elderly and Disabled Property Limit).

2.1.3 CalWORKs, Foster Care

2.2 Eligibility: Update EDBC rules CW Motor Vehicle Disregard that apply on vehicle property limit amount to perform calculations based on the new limits

2.2.2 – Called specific CT being updated

Effective June 1, 2020, the disregard will be increased from \$9,500 to \$25,000(CT 335-AN CW Motor Vehicle Disregard for North and CT 335-AO CW Motor Vehicle Disregard for South). Any amount in excess of the disregard will be counted against the AU's property limit.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:



 **[CA-210538] Training: Update WBTs for LMS Updates**

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Rachel Cousineau</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>20.03.02</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>120</b>
Reporter:	<b>Rachel Cousineau</b>	Regulation Reference:		Created:	<b>09/13/2019 11:30 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on November 20, 2019

**Expedite Approval:** Approved by Jo Anne Osborn on November 20, 2019

**Current Design:** The WBTs includes screenshots of the Learning Management System (LMS). The LMS is being upgraded from version 2014 to 2019. The new version has a new look.

**Request:** The WBTs needs to be updated for the new look of the LMS. Update WBT player navigation slide on Orientation Modules.

**Recommendation:**

Update the following WBTs:

1. Orientation: 01 - Starting Your Journey
2. Orientation: 02 - The LRS Learning Management System
3. Orientation: 03 - LRS Navigation
4. Orientation: 04 - Utilities
5. Orientation: 05 - Case Information
6. Orientation: 06 - Task Management
7. Orientation: 07 - Scheduling and Appointments
8. Orientation: 08 - Lobby Management
9. Orientation: 09 - Client Correspondence
10. Orientation: 10 - Reports
11. Orientation: 11 - Fraud Referral

**Outreach**

**Description:**

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

**Description:**

**Migration Impact**

**Analysis:**

**Alternative Procedure Description:** N/A

**Description:**

**Operational Impact:**

**Estimate:** **120**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	120				

**Content Revision Status-1:** Accepted

**Content Revision  
Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:  
Before: 20.01  
After: 20.03
4. Funding Source Change: N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change: N/A
2. Estimate Change:  
Before: 120  
After: 160
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**End Content Revisions**