

CalSAWS CCB Agenda

DATE	FEBRUARY 20, 2020
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CIV-105745		Update BRM address for Riverside County District 52	Client Correspondence	40	C-IV M&O	Production Deployment	20.01.23
20.01	CIV-102289	CA-213053	Quarterly release testing for EBT vendor FIS - January 2020	Fiscal	15	C-IV M&O	Production Deployment	20.02.06
20.01	CIV-106001		Stanislaus County Verify Rush Warrant Template	Client Correspondence	30	C-IV M&O	Production Deployment	20.01.29
20.01	CIV-106192		Add EBT Printer 26PRINT002 for Mono County	Fiscal	15	C-IV M&O	Production Deployment	20.01.30
20.02	CIV-103673	CA-207026	Migrate Humboldt County IVR to Amazon Connect	Contact Center	370	C-IV M&O	Start Build	20.03.05
20.03	CIV-103672	CA-207026	Migrate San Bernardino County IVR to Amazon Connect	Contact Center	886	C-IV M&O	Start Build	20.04.23
20.03	CIV-103677		Migrate Regional Contact Center IVR to Amazon Connect	Contact Center	345	C-IV M&O	Start Build	20.04.09

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CIV-106216		Update Online Help for SCR CIV-102600 ACL 14-20 29A CalFresh Initial Appointment Letter in Forms Overview	Training	7	C-IV M&O	Start Build	
20.03	CIV-106217	CA-205328	Update Online Help for SCR CIV-102568 ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification	Training	22	Premise	Start Build	
20.05	CIV-102191	CA-204569	ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II	Batch/Interfaces	1169	Premise	Start Build	
20.05	CIV-104826	CA-209956	Add threshold language translations for the newly added MAGI and Non-MAGI YAE fragments	Client Correspondence	225	Premise	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CIV-100500	CA-201036	ACL 18-15 Last Date of Payment for Extended Foster Care, ARC and Kin-GAP	Eligibility	539	C-IV M&O	Start Build	
20.01	CIV-105307		Imaging: Update Imaging script to include Mobile, Kiosk, and Clerical Default Document Types	Imaging	16	C-IV M&O	No	
20.03	CIV-102600	CA-205414	ACL 14-20 -CF 29A (2/14) - CalFresh Initial Appointment Letter	Client Correspondence	109	C-IV M&O	Start Build	
20.03	CIV-104011	CA-208184	ACL 19-34 Update Kin-GAP Beginning Date of Aid Rules to Accept Mid-Month Application Date	Eligibility	698	C-IV M&O	Start Build	
20.03	CIV-104559	CA-209360	ACL 19-67 - CalWORKs: Changes to Asset and Vehicle Value Limits	Eligibility	52	C-IV M&O	No	
20.03	CIV-105916		Update ICT Job Aids for SCR CIV-104322	Training	18	Premise	No	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CA-213053	CIV-102289	Quarterly release testing for EBT vendor FIS - January 2020	Fiscal	20	LRS M&E	Production Deployment	20.02.06

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-211011		Update Online Help for SCR CA-57298	Training	10	LRS M&E	Start Build	
20.03	CA-213041		Training: Change "GAIN" to "Welfare to Work" in WBT Titles	Training	11	LRS M&E	Start Build	
20.03	CA-213101	CIV-205414	Update Online Help for SCR CIV-205414 ACL 14-20 CF 29A CalFresh Initial Appointment Letter in Forms Overview	Training	5	LRS M&E	Start Build	
20.03	CA-213108	CIV-102568	Update Online Help for SCR CA-205328 ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program	Training	25	Premise	Start Build	
20.05	CA-50800		CalWORKs Denial NOA - correct the 30-day date inserted on the NOA	Client Correspondence	29	LRS M&E	No	
20.05	CA-200316	CIV-154	DDCR 5049: Update Automated Workload Assignments on Recovery Accounts	Fiscal	690	Other	Start Build	
20.05	CA-200455	CIV-1125	DDCR 4035: Add Verification Fees Need Type	Fiscal	218	LRS M&E	Start Build	
20.05	CA-200626	CIV-1164, CH-52030, CA-39413	DDCR 4040: Enhance Functionality that Elects MAGI/Non-MAGI during Batch EDBC	CalHEERS	281	Other	No	
20.05	CA-204569	CIV-102191	ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II	Batch/Interfaces	1603	Premise	Start Build	
20.05	CA-209956	CIV-104826	Add threshold language translations for MAGI and Non-MAGI YAE fragments	Client Correspondence	361	Premise	No	
20.07	CA-58455		Data Change Request - Void Pending Approval Recovery Accounts	Fiscal	115	LRS M&E	No	
20.07	CA-200269	CIV-1166	DDCR 4041: Restrict linking of referral to a case in receiving county	CalHEERS	70	Other	No	
20.09	CA-204496	LRS Specific Change	SB 1341 All County Solution Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs	Client Correspondence	2542	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CA-206941	CIV-103662; CH-139211	CalHEERS eHIT: Medi-Cal Eligibility Rules Update for Young Adult Expansion (CH-139211)	CalHEERS	300	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CA-209109	CIV-104415; CH-139211	Add Full/Restricted Scope verbiage for Young Adult Expansion MAGI NOAs(CH-139211)	Client Correspondence	297	Premise	Start Build	19.11.14
19.09	CA-209232	CIV-104457; CH-139211	Add Full/Restricted Scope Verbiage for Young Adult Expansion Non-MAGI NOAs	Client Correspondence	290	Premise	Start Build	19.11.14
19.09	CA-210718	CIV-105157	Update Work Registration Exempt Status Reason: "Unfit for Employment" to "Physically/Mentally Incapacitated"	Online	10	Premise	Production Deployment	19.10.01
19.11	CA-207950	CIV-103874; CH-139211	CalHEERS eHIT: Young Adult Expansion - Age Reevaluation Updates	CalHEERS	646	Premise	No	20.01.10
19.11	CA-208241	CIV-104022; CH-139211	CalHEERS eHIT: One-time Batches to Transition Young Adults from Restricted to Full Scope Medi-Cal	CalHEERS	555	Premise	No	19.11.27
20.01	CA-201036	CIV-100500	ACL 18-15 Last Date of Payment for Extended Foster Care, ARC and Kin-GAP	Eligibility	1078	LRS M&E	Start Build	
20.03	CA-47277	CCM-3129	ACL 16-90 - CalWORKs ACIN I-13-16 Benefits for Deceased Child	Batch/Interfaces	1333	LRS M&E	Start Build	
20.03	CA-205414	CIV-102600	ACL 14-20 -CF 29A (2/14) - CalFresh Initial Appointment Letter	Client Correspondence	109	LRS M&E	Start Build	
20.03	CA-208184	CIV-104011	ACL 19-34 Update Kin-GAP Beginning Date of Aid Rules to Accept Mid-Month Application Date	Eligibility	680	LRS M&E	Start Build	
20.03	CA-209360	CIV-104559	ACL 19-67 - CalWORKs: Changes to Asset and Vehicle Value Limits	Eligibility	57	LRS M&E	No	
20.03	CA-210538		Training: Update WBTs for LMS Updates	Training	120	LRS M&E	Start Build	20.03.02

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-210375		DDID 1130, 1132, 1133, 1134, 1135 - Migrate CMSP Job Aids	Training	30	CalSAWS DD&I	Start Build	
20.03	CA-211159		DDID 1125 - Migrate the Work Hours Detail Page in Online Help	Training	20	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-212901		Update Job Aid for SCR 207410 Remove "Auto Assign" from Office Detail	Training	5	CalSAWS DD&I	Start Build	
20.05	CA-200958	CIV-51921; DDCR-3071	DDID 1967: DDCR 3071: Add Validation to New / Reapplication Detail	Online	94	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.01	CA-201420	CIV 52390	DDID 1967: DDCR 3077: Update EBT Benefit Type Short Description for SAFEAL and SAFETP	Fiscal		CalSAWS DD&I	No	
20.03	CA-200345	CIV-642	DDID 1967: DDCR 5079: Allow Program-Level Closures for People during EDBC Override and Manual EDBC	Eligibility	58	CalSAWS DD&I	No	
20.03	CA-201312	CIV 1514	DDID 1967: DDCR 3010: Update CalWORKs/CalFresh mandatory inclusion logic	Eligibility	290	CalSAWS DD&I	No	
20.03	CA-207215		DDID 2059: Add Medi-Cal Rescind NOA	Client Correspondence	96	CalSAWS DD&I	No	
20.03	CA-207290		DDID 1551, 1553, 1547: Update Special Investigations Referral page	Online	29	CalSAWS DD&I	No	
20.03	CA-207353		DDID 1292 - Update Service Arrangement Detail Page to Display Multi-Tier Mileage Rates	Fiscal	336	CalSAWS DD&I	No	
20.03	CA-207382		DDID 1065 - Update NOAs to remove county-specific references	Client Correspondence	303	CalSAWS DD&I	No	
20.03	CA-207401		DDID 1034 - Migrate the County dropdown field on the Online User Action Audit Report parameter page	Online	46	CalSAWS DD&I	No	

The next CCB Meeting scheduled for **03/05/2020**.

4. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.01	1/27/2020	1/26/2020	MLK 1/20	11/27/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/17/2020	2/9/2020	CalHEERS Release	11/8/2019	1/3/2020	1/10/2020	2/12/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/29/2020	6/7/2020	CalHEERS Release	4/17/2020	6/5/2020	6/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



[CA-210375] DDID 1130, 1132, 1133, 1134, 1135 - Migrate CMSP Job Aids

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	09/04/2019 01:30 PM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Jayna Longstreet	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved per Karen Rapponotti 1/28/2020

Current Design: SCR CA-207235 migrates CMSP functionality into the LRS.

Request: The job aids associated to CMSP need to be added to the LRS.

Recommendation: Migrate the following job aids to the LRS:

1. CMSP-Add a Person to a Case or Program
2. CMSP-Open Enrollment and APTC
3. CMSP- Path2Health
4. CMSP -Reapply in the Certification End Date (CED) Month
5. CMSP - Running EDBC through the Certification Determination Month (CDM)

Outreach Description: Migrated job aids.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **30**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	30				



[CA-211159] DDID 1125 - Migrate the Work Hours Detail Page in Online Help

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	20
Reporter:	Shivani Smith	Regulation Reference:		Created:	10/14/2019 11:56 AM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jennifer Hahner	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved per Karen Rapponotti 1/28/2020

Current Design: There is no Online Help page for the Work Hours Detail page. In addition, there are WINS associated pages that do not have corresponding Online Help pages.

Request: DDID 1125 states the Work Hours Detail page will be migrated to CalSAWS Online Help. The other associated WINS pages should also be migrated.

Recommendation: Migrate the following Online Help pages into CalSAWS:

1. Work Hours Detail
2. WINS Employer Hours List
3. Paid Hours Detail
4. WINS Detail

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				



[CA-212901] Update Job Aid for SCR 207410 Remove "Auto Assign" from Office Detail

- Resolved: 02/02/2020 10:10 PM

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Dymas Pena	Regulation Reference:		Created:	01/15/2020 01:12 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jennifer Hahner	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Training	Migration Impact:		Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved per Karen Rapponotti 1/28/2020

Current Design: Current Job Aid provides instruction on how to complete the Auto Assign field. SCR CA-207410 removes this field from the Office Detail page.

Request: Per DDID 1004, remove the "Auto Assign Indicator" field on the Office Detail page. Update the Offices - Manage Job Aid to remove any references to the Auto Assign field.

Recommendation: Update Job Aid to correctly reflect the functionality for the pages impacted

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A - CalSAWS DD&I Requirement

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-200958] DDID 1967: DDCR 3071: Add Validation to New / Reapplication Detail

Team Responsible:	Online	Assignee:	Robert Untalan	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	94
Reporter:	Binh Tran	Regulation Reference:		Created:	02/20/2018 11:43 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	C-IV SCR 51921 and DDCR 3071

Non-Committee

Review: Expedite Approval: Current Design:

Currently CalSAWS allows for reapplication of a member that has a current status of 'Denied' or 'Discontinued' when they are 'Active', 'Pending' or 'Ineligible' for future months without any validation message appearing on the New / Reapplication Detail page.

Request:

Per DDCR 3071, migrate the functionality from C-IV SCR 51921 to add a validation to the New / Reapplication Detail page in order to prevent users from processing reapplications for members with a current status of 'Denied' or 'Discontinued' who are already 'Active', 'Pending' or 'Ineligible' in a future month.

Recommendation:

Add validation to the New / Reapplication Detail page to prevent the reapplication of a case person if the case person has a future 'Active', 'Pending' or 'Ineligible' Status.

Outreach

Description:

Migration Impact

Description:

C-IV: A Validation message displays on the New / Reapplication Detail page when Users click the Reapply button for members that are already 'Active', 'Pending' or 'Ineligible' in the future.

LRS: In LRS no validation appears on the New/Reapplication Detail page. LRS System allows the Reapplication of a month when there are future active months if the application month is in a denied/disc status

Committee Priority- Medium

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

94

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	72
Performance :	0	Reports :	0	Security :	0
System Test Support :	22	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



[CA-201420] DDID 1967: DDCR 3077: Update EBT Benefit Type Short Description for SAFEAL and SAFETP

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Duke Vang	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Daisy Villasenor	Regulation Reference:	TBD	Created:	03/14/2018 03:07 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV 52390

Non-Committee

Review:

Expedite Approval:

Current Design:

The current EBT Benefit Type Code descriptions for Two Parent Safety Net and Non-Two Parent Safety Net are:
 -3A - SAFEAL
 -3C - SAFETP

Request:

Per DDCR 3033, the Two Parent Safety Net and Non-Two Parent Safety Net EBT Benefit Type Code descriptions should include the new K1 and 3F Aid Code descriptions

Recommendation:

Make the following updates to the EBT Benefit Type Code (CT 2055) as follows:
 1. Update the Short Description for the "SAFEAL" EBT Benefit Type to "3A/K1 - SAFEAL".
 2. Update the Short Description for the "SAFETP" EBT Benefit Type to "3C/3F - SAFETP"

Note: These will be updates to the descriptions. The effective date of the codes tables will not change.

Outreach

Description:

Migration Impact

Description:

C-IV has updated the short descriptions of the following EBT Benefit Types
 DDCR Review Decision = SCR Recommendations (Migrate C-IV Functionality)
 DDCR Priority = High
 Priority Reason = Sending inaccurate EBT Benefit Types will prevent recoupment functionality.

1. '3A - SAFEAL' to '3A/K1 - SAFEAL'
2. '3C - SAFETP' to '3C/3F - SAFETP'

LRS has not updated the short descriptions.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

0

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

**Content Revision
Description-1:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
Assumption:
1. There are no impacts to reports.

Mockup:
EBT Repayment Detail page
After:
Assumption:
1. There are no impacts to reports.
2. There are no impacts to any online pages including the EBT Repayment Detail page.

Mockup:
None
2. ETC Change: {Description of ETC Change}
Before:
Fiscal - 6 hours
System Test - 2 hours
After:
Fiscal - 0 hours
System Test - 0 hours

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:



[CA-200345] DDID 1967: DDCR 5079: Allow Program-Level Closures for People during EDBC Override and Manual EDBC

- Resolved: 02/02/2020 09:11 PM

Team Responsible:	Eligibility	Assignee:	Cassandra Mestayer	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Kim Lam	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	58
Reporter:	Cassandra Mestayer	Regulation Reference:		Created:	01/25/2018 09:48 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-642

Non-Committee

Review:
Expedite Approval:
Current Design: When EDBC automatically determines the household to fail eligibility for benefits, the program status reason is applied to all program persons who would otherwise remain active.

The EDBC Program Configuration Override Detail page and Program Configuration Detail page allow selection from only a subset of status reasons for each program person's status override. The status reasons available are only those identified as a person-closure reason for the current program.

In addition, the person status reason list currently uses an inefficient method to populate the person status reasons for the selected program.

Request: Per DDCR 5079, migrate the functionality from C-IV 12885: Refactor- SCR 642 to allow a User to select the appropriate program closure reason on the EDBC Override and Manual EDBC Override pages.

To improve performance for the person status reasons list, remove redundancies and re-write method for performance improvement.

Recommendation:

- 1.The Program Configuration Override Detail page (where override is performed for Regular EDBC) and Program Configuration Detail page (for Manual EDBC) will be updated to make available all status reasons which are program closure reasons for the current program. These are in addition to the existing person closure reasons.

- 2.The existing person and program override status reason lists will be refactored for performance update.

Outreach

Description:
Migration Impact Description: DDCR Committee Review: SCR Recommendations (Modify Existing LRS Functionality, Migrate C-IV Functionality)

DDCR Priority: Medium
Reason: No impact to benefit level, but could create inconsistent/incorrect closure reasons

LRS SCR has not yet been created.
Therefore this SCR should be evaluated and prioritized for migration impacts.

Migration Impact

Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: 58

Automated Test : 0 Batch/Interfaces : 0 CalHEERS : 0

CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	45	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	13	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: Then:
Section 2.3 did not exist.

Now:

2.3 Rename Duplicate Status Reasons

2.3.1 Overview

Duplicate status reasons will be renamed to reflect a more accurate status reason name.

2.3.2 Description of Changes

Rename duplicate status reasons to reflect accurate status reasons

names:

a. Rename program-level 'Out of the Home' (CT 73 - 73) to 'Out of the Home - Primary Applicant'.

b. Rename person-level 'Over Income' (CT 73 - G9) to 'Over Income & CW Timed Out'.

c. Rename person-level 'Over IRT' (CT 73 - JR) to 'Over IRT & CW Timed Out'.

d. Rename CalWORKs only 'Quit Job #2' (CT 73 – BA) to ' Quit Job #2 (CW)'.

e. Rename CalFresh only 'Quit Job #2' (CT 73 – F1) to ' Quit Job #2 (CF)'.

f. Negative action only, 'FTP County Residence' (CT 73 – ES) to 'FTP County Residence (Negative Action)'.

2.3.3 Programs Impacted

All programs that populate these status reasons.

2.3.4 Performance Impacts

None

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:



[CA-201312] DDID 1967: DDCR 3010: Update CalWORKs/CalFresh mandatory inclusion logic

- Resolved: 02/02/2020 09:11 PM

Team Responsible:	Eligibility	Assignee:	Jagadeesh Dasu	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	290
Reporter:	Daisy Villasenor	Regulation Reference:	63-402.151(c)	Created:	03/09/2018 11:05 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV 1514

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, a person who is marked as mandatory on a CalFresh program must have an open application on the program. If they do not, the entire household will fail EDBC for 'No Application Req. Person'.

All persons on a CalFresh program that have a purchase and prepare record are regarded as mandatory. Additionally, any person who is in the home, and not excluded from the household, will also be marked as mandatory if any of the following are true:

- They are the spouse of a mandatory person.
- They are the biological or adoptive child of a mandatory person.
- They are a child whom a mandatory non-relative person has parental care and control over.
- They are the parent of a mandatory person.

Request:

Per DDCR 3010, migrate the C-IV functionality from SCR 1514 to update CalFresh mandatory inclusion logic to allow for program exclusions.

For example, a judge has granted a 50/50 custody split allowing one parent to claim CalWORKs and the other CalFresh. When the parent granted the ability to claim CalWORKs for the child also has a CalFresh program and the parent granted the ability to claim CalFresh for the child also has CalWORKs program, the following problem arises:

On the case placing the child in the home to allow the CalWORKs to be correctly determined will cause the CalFresh to fail for the entire eligible household for the reason 'No Application Required Person'. The reverse is also true: on the case placing the child in the home to claim the CalFresh, the CalWORKs will fail for the entire eligible household for the same reason.

Recommendation:

- Add "Program Exclusions" options for household and update the EDBC mandatory inclusion logic to allow for "Program Exclusions".
- Add NOA fragments for status reasons 'Mandatory Optional Rules' and 'On Aid Another Case'.

Outreach

Description:

Migration Impact

Description:

C-IV added a "Program Exclusion" dropdown to the Household Status detail page. EDBC logic for CW and CF have been updated to allow for the program exclusions.

LRS denies both CW and CF for No Appl-Req Person. The Household Status Detail page in LRS does not have the Program Exclusions option.

Committee Outcome: Migrate C-IV Functionality
Priority- Medium

Migration Impact

Analysis:

Alternative Procedure N/A - CalSAWS DD&I Requirement

Description:

Operational Impact:

Estimate: 290

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	86	DBA :	0
Design :	0	Eligibility :	96	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	41
Performance :	0	Reports :	0	Security :	0
System Test Support :	67	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: *** Clarifications only ***

Before:

No explicit mention of NOA references.

After:

Added sections 2.3.5, 2.4.5, and 2.5.5 to the Design Document to clarify the NOA references on the NOA footer and Distributed Documents hyperlink.

2. ETC Change:

N/A

3. Release Change:

N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change: Added partial approval generation for new NOA fragments as per existing functionality, person level failure reasons require partial approval generation.

Before:

- New Fragments did not have generation for partial approval NOAs.

After:

- New Fragments have generation conditions for partial approval NOAs (Recommendations 2.3, 2.4, and 2.5).

Updates for this Content Revision are highlighted in green in the attached Design Document.

2. ETC Change:

Before:

Client Correspondence ETC Total: 86

After:

Client Correspondence ETC Total: 121

3. Release Change:

N/A

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change: {Description of Recommendation Change}

Before:

After:


2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

 **[CA-207215] DDID 2059: Add Medi-Cal Rescind NOA**
 - Resolved: 02/02/2020 09:20 PM

Team Responsible:	Client Correspondence	Assignee:	Bryan Diep	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Lawrence Samy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	96
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

A 'Restoration of Medi-Cal Benefits' notice exists in CalSAWS which triggers when a Medi-Cal program is discontinued for 'Failed to Complete RE' and a RE Packet is received between 10-day cutoff and the end of the month.

Request:

A generic rescind notice should be added to CalSAWS because notification of the restoration of benefits notice should be provided to customers for other reasons. A new notice to notify of restoration of benefits should be created and automated via EDBC.

Recommendation:

- 1) Create new Restoration of Medi-Cal Benefit Notice Form
- 2) Add new EDBC Form generation logic

Please see attached design document for further details

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 96

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	76	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	20	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Before: No change in benefits for Medi-Cal was not defined.

Description-1:

After: No Change in benefits for Medi-Cal has been defined in the new design document.

Content Revision

Status-2:



[CA-207290] DDID 1551, 1553, 1547: Update Special Investigations Referral page

- Resolved: 02/02/2020 10:03 PM

Team Responsible:	Online	Assignee:	Duncan Luiten	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Kim Lam	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Special Investigation Referral page has:

1. A field labeled "Driver License."
2. A mandatory "Allegation Reason" field.
3. A mandatory "Allegation Description" field
4. A mandatory "Early Fraud Type" field.

Request:

Per DDID 1551, relabel the "Driver License" field to "ID/Driver License."

Per DDID 1553, update the "Allegation Reason" and "Allegation Description" field to be non-mandatory.

Per DDID 1547, update the "Early Fraud Type" field on the Special Investigation Referral page to be a non-mandatory field.

Recommendation:

1. Relabel the "Driver License" field.
2. Update the "Allegation Reason" field to be non-mandatory.
3. Update the "Allegation Description" field to be non-mandatory.
4. Update the "Early Fraud Type" field on the Special Investigation Referral page to be non-mandatory

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

29

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Before:

Description-1:

Design included Section 2.2 and reference to DDID 1544.

After:

Section 2.2 removed and removed references to DDID 1544.

Before:

2.1.3 Description of Changes

1. Relabel the "Driver License" field to "ID/Driver's License".

After:

2.1.3 Description of Changes

1. Relabel the "Driver License" field to "ID/Driver License".

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-207353] DDID 1292 - Update Service Arrangement Detail Page to Display Multi-Tier Mileage Rates

- Resolved: 02/02/2020 09:22 PM

Team Responsible:	Fiscal	Assignee:	John Besa	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Kapil Santosh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	336
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[Business Process, Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Service Arrangement Detail page allows workers to arrange supportive services to customers with a Need. The current supportive services that can be requested are Valuables and Payment Requests. Welfare to Work (WTW), Refugee Employment Program (REP) and Cal-Learn (CL) participants may receive payments for public transportation, mileage, or alternative methods of transportation to attend their WTW or employment activity.

Request:

Per DDID 1292, individual rates for mileage reimbursements need to be displayed on the Service Arrangement Detail page for Need Category of Transportation and Need Type of Mileage - Private. The Service Arrangement Detail page section "Service Type Description" of "Mileage" should display individual rates for mileage reimbursements that are issued mileage payments under different threshold amounts (two tiers).

Recommendation:

1. Update the Service Arrangement Detail page for Need Category of Transportation and Need Type of Mileage - Private to display the individual mileage rate for both of the two tiers. This field will be labeled as mileage rate and not editable.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 336

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	258
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	78	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Old: Page 13

Description-1:

10. Add a new column – "ARRGMT_MNTH" to the SERV_ARRGMT_LINE_ITEM table to store the Month for the Service Arrangement for Mileage-Private need type.

11. Add a new table – “SERV_ARRGMT_LINE_ITEM_MLG_RATE” to store the Miles, Mileage Rate and the Amount for each Service Arrangement Line item. The SERV_ARRGMT_LINE_ITEM table will store the requested Number of Trips, Miles/Trip and the Total amount of the line item for a particular month, and the SERV_ARRGMT_LINE_ITEM_MLG_RATE table will store the individual Miles and Amount for each of the Tier1 and Tier2 Mileage Rates linked to the line item.
 12. The existing Service Arrangements for Mileage – Private need type created before the implementation of this SCR will not have any record in the SERV_ARRGMT_LINE_ITEM_MLG_RATE table and will display the old view of Service Arrangement Line item section in the Edit/View modes.
 13. The new Service Arrangements for Mileage – Private need type created after the implementation of this SCR will contain records in the SERV_ARRGMT_LINE_ITEM_MLG_RATE table and will display the new view of the Service Arrangement Line item section in the Edit/View modes.
- Refer Figure 2.1.2.e – Service Arrangement Detail - View Mode (New)

New: Page 13

10. Add a new column – “ARRGMT_MO” to the SERV_ARRGMT_LINE_ITEM table to store the Month for the Service Arrangement for Mileage-Private need type.
 11. Add a new table – “SERV_ARRGMT_MILG_RATE” to store the Miles, Mileage Rate and the Amount for each Service Arrangement Line item. The SERV_ARRGMT_LINE_ITEM table will store the requested Number of Trips, Miles/Trip and the Total amount of the line item for a particular month, and the SERV_ARRGMT_MILG_RATE table will store the individual Miles and Amount for each of the Tier1 and Tier2 Mileage Rates linked to the line item.
 12. The new Service Arrangements for Mileage – Private need type created after the implementation of this SCR will contain records in the SERV_ARRGMT_MILG_RATE table and will display the new view of the Service Arrangement Line item section in the Edit/View modes.
- Refer Figure 2.1.2.e – Service Arrangement Detail - View Mode (New)
13. The existing Service Arrangements for Mileage – Private need type created before the implementation of this SCR will not have any record in the SERV_ARRGMT_MILG_RATE table. The Service Arrangement Line item section will still display the new view of the page with the “Month”, “Miles” and “Mileage Rate” values blank.

**Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**



[CA-207382] DDID 1065 - Update NOAs to remove county-specific references

- Resolved: 02/02/2020 10:09 PM

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	303
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The 57 Migration Counties will be inheriting the CalSAWS Notices of Action (NOAs) that generate after running EDBC. There exists NOA templates and fragments which include System, Los Angeles County, or Agency references.

Request:

Update and/or remove any System, Los Angeles County, or Agency references from NOA templates and fragments for the 57 Migration Counties.

Recommendation:

1. Update the NOA templates and NOA fragments by removing the hardcoded values.
 - a. Update the templates to replace Department of Children and Family Services and the agency address with County of <County Name>.
 - b. Update the fragments to replace Los Angeles County with <County Name> County.
 - c. Update the fragments to replace General Relief with General Assistance/General Relief.
 - d. Update the fragments to replace GAIN with WTW.
2. Update the population logic to prepopulate the County name based on the County where the case resides.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

303

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	206	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	97	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

**Content Revision
Description-1:**

Before: The supporting spreadsheet included 5 fragments which cannot be generated in production.

After: The supporting spreadsheet has been updated to exclude the 5 fragments which cannot be generated in production.

**Content Revision
Status-2:**

**Content Revision
Description-2:**

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-207401] DDID 1034 - Migrate the County dropdown field on the Online User Action Audit Report parameter page

- Resolved: 02/02/2020 10:02 PM

Team Responsible:	Online	Assignee:	Sai Ram Bodla	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	46
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Dennis Kong	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Online User Action Audit Report page has parameters that are specific only for a single county use.

Request:

Per DDID 1034, migrate the "County" dropdown field on the Online User Action Audit Report parameter page and only display this field to Users with a C90 security profile.

Recommendation:

1. Add "County" dropdown only for C90 Users.
2. Include all 58 CalSAWS counties.
3. Remove "LRS" from the comments "Enter the LRS user name, such as john.doe@c50" and "And/Or enter the LRS case number".

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

46

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	36
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Updated the following:

Description-1:

Before:

1.3 Overview of Recommendations

1. Add "County" dropdown only for C90 Users.

2. Remove "LRS" from the comments "Enter the LRS user name, such as john.d@c50" and "And/Or enter the LRS case number".

After:

1.3 Overview of Recommendations

1. Update "County" dropdown only for C90 Users to include all 58 CalSAWS counties.
3. Remove "LRS" from the comments "Enter the LRS user name, such as john.d@c50" and "And/Or enter the LRS case number".

Before:

2.1.3 Description of Changes

1. Update Online User Action Audit Report to add the County dropdown for all Users with a C90 security profile
 - a. The dropdown will not be available for users without a C90 security profile
 - b. The dropdown will be mandatory for users with a C90 security profile

After:

2.1.3 Description of Changes

1. Update Online User Action Audit Report to add all 58 counties to the County dropdown for all Users with a C90 security profile
 - a. The dropdown will not be available for users without a C90 security profile
 - b. The dropdown will be mandatory for users with a C90 security profile
 - c. Include all 58 counties in the dropdown for users with C90 profile
2. Remove "LRS" from the following statements on the page:
 - a. "Enter the LRS user name, such as john.d@c50"
 - i. The final statement will be: "Enter the user name, such as john.d@c50"
 - b. "And/Or enter the LRS case number"
 - i. The final statement will be: "And/Or enter the case number"
3. Update the Audit History page County drop-down to contain all 58 counties.

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:

End Content Revisions