

[CIV-9947] Change Recovery Account Cause Code editing logic

Team Responsible:	Fiscal	Assignee:	Deron Schab	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	224
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	12/29/2017 02:25 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	10/22/2019	Other Agency Cross Reference:	CA-205652

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 10/18/2019

Current Design:

C-IV 9947

The Cause of a Recovery Account indicates the reason that gave rise to the Recovery Account. Below Cash Cause Codes are tracked in report CA812 for CalWORKS, Diversion, and Immediate Needs

- Cash – Admin Caused
- Cash – Customer Caused
- Cash – Potential IPV
- Cash – Late QR7
- Cash – Late SAR7
- Cash – IPV (waiver)
- Cash – IPV (ADH)
- Cash – IPV (Court)

Below CalFresh Cause Codes are tracked in report FNS209

- CalFresh - Admin Caused (prior to 3/2000)
- CalFresh - Admin Caused (after 3/2000)
- CalFresh - IHE (Customer Caused)
- CalFresh - Potential IPV
- CalFresh - IPV (waiver)
- CalFresh - IPV (Court)
- CalFresh - IPV (ADH)

On Recovery Account Detail page, the following Cause Codes, which are not tracked in any reports, are shown together with report-tracked Cause Codes above in Edit Mode.

- Court Filing Fees
- Sheriff Service Fees
- Bounce Check Charges
- Collection Fee

Changing an active Recovery Account from a report-tracked Cause Code to a non-report-tracked Cause Code or vice-versa will negatively impact CA812 and FNS209.

Request: Do not allow active Recovery Accounts to be edited from a report-tracked Cause Code to a non-report-tracked Cause Code, or from a non-report-tracked Cause Code to a tracked Cause Code.

Recommendation:

1. When editing an active regular Recovery Account, if Cause of the Recovery Account is one of non-report-tracked Cause Codes below, only have below Cause Codes available for selections

- Court Filing Fees
- Sheriff Service Fees
- Bounce Check Charges
- Collection Fee

If Cause is not one of the above, hide above Cause Codes from selections.

2. When creating or editing a non-external regular Recovery Account with New or Pending Status, hide above non-report-tracked cause codes from selections.

3. When editing an non-external regular Recovery Account with New or Pending Status, default the Cause to '- Select-'(no value) so users have to choose a new Cause Code when updating the account.

Note: If users cancel editing the account, do not make any change to the current Cause of the Recovery Account.

4. Provide a list to the Counties of non-external regular Recovery Accounts with Cause Code 'Court Filing Fees', 'Sheriff Service Fees', 'Bounce Check Charges' or 'Collection Fee', and the account status is not currently voided for reviews.

Outreach

Description:

Provide a list to the Counties of non-external regular Recovery Accounts with Cause Code 'Court Filing Fees', 'Sheriff Service Fees', 'Bounce Check Charges' or 'Collection Fee', and the account status is not currently voided for reviews.

Migration Impact

Description:

Joint design has been approved through the Collections Committee. LRS will implement this change with SCR CA-205652 in the 20.03 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

224

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	178
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	46	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-104671] Update Previous Potential Benefit Calculation Logic

Team Responsible:	Fiscal	Assignee:	Deron Schab	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	80
Reporter:	Sidhant Garg	Regulation Reference:		Created:	07/29/2019 10:57 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections, State/ Fiscal Reports]	Approved by Committee:	12/30/2019	Other Agency Cross Reference:	CA-209661

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 07/30/2019

Current Design:

The Previous Potential Benefit Calculation logic excludes the balance from recovery accounts that are in Terminated status. This being said, if the EDBC is re-run, then system again suggests to create the recovery account for the same amount that previously existed in 'Terminated' Status.

Request:

1. Update the Previous Potential benefit Calculation logic to include the recovery accounts in Terminated Status.
2. Provide a list of cases to the counties which satisfy the following conditions: The counties will need to take action as needed on these Recovery Accounts
 - a) Recovery Account is in 'Terminated' status
 - b) Multiple Terminated Recovery Accounts exist for a certain Benefit monthThe list will be uploaded to the CalSAWS System Web Portal under: CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2020 > CA-209661 C-IV-104671

Recommendation:

1. Update the Previous Potential benefit Calculation logic to include the recovery accounts in Terminated Status.
2. Provide a list of cases to the counties which satisfy the following conditions: The counties will need to take action as needed on these Recovery Accounts
 - a) Recovery Account is in 'Terminated' status
 - b) Multiple Terminated Recovery Accounts exist for a certain Benefit monthThe list will be uploaded to the CalSAWS System Web Portal under: CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2020 > CA-209661 C-IV-104671

Examples:

Current Functionality:

1. The user runs EDBC 1 for 01/2019 and the participant is eligible for \$200 dollars. The system creates a \$200 issuance for 01/2019.
2. Now, the user re-run EDBC 2 for 01/2019 and the potential benefit amount changes from \$200 to \$100. In this case the system creates a recovery account for \$100.
3. User navigates to Recovery Account Detail page and decides to Terminate the recovery account. The Recovery Account is now in 'Terminated' status.
4. Now, the user decides to re-run the EDBC again for 01/2019 where the potential benefit amount remains \$100. Because there exists a recovery account in Terminated status, the system will exclude this recovery account from the previous potential benefit calculation and will ask the user to set a recovery account for \$100 again.

After the SCR is implemented:

1. The user runs EDBC 1 for 01/2019 and the participant is eligible for \$200 dollars. The system creates a \$200 issuance for 01/2019.
2. Now, the user re-run EDBC 2 for 01/2019 and the potential benefit amount changes from \$200 to \$100. In this case the system creates a recovery account for \$100.
3. User navigates to Recovery Account Detail page and decides to Terminate the recovery account. The Recovery Account is now in 'Terminated' status.

4. Now, the user decides to re-run the EDBC again for 01/2019 where the potential benefit amount remains \$100. Because there exists a recovery account in Terminated status, the system will include this recovery account in the previous potential benefit calculation and will say that Authorized Amount is \$0.

**Outreach
Description:**

A list will be provided to the counties of cases which satisfy the following conditions: The counties will need to take action as needed on these Recovery Accounts

- a) Recovery Account is in 'Terminated' status
- b) Multiple Terminated Recovery Accounts exist for a certain Benefit month

The list will be uploaded to the CalSAWS System Web Portal under: CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2020 > CA-209661 C-IV-104671

**Migration Impact
Description:**

Joint design has been approved through the Fiscal Committee. LRS will implement this change with SCR CA-209661 in the 20.05 release.

**Migration Impact
Analysis:**

Alternative Procedure N/A

**Description:
Operational Impact:**

Estimate: 80

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	61
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	19	Tech Arch :	0	Tech Ops :	0
Training :	0				