

Issue key**Summary****Other Agency Cross Reference**

CA-210310/ CIV-104987

SAVE VERIFICATION RESPONSE FILE

CIV-104987

DRAFT

CA-207570/CIV-424

IEVS: Add Disability Insurance Check dates for PVS reports
(43500)

CIV-424

CA-207569/CIV-305

IEVS: Update End Date for IPV and add IEVS Non-Compliance
Reason, Failure to Provide.

CIV-305

CA-207568/CIV-92

IEVS: Pre-populate SIU pages

CIV-92

CA-205558/CIV-102725	IEVS: send unique Applicant IEVS requests at Redetermination/Recertification	CIV-102725
CA-55015/CIV-100083	Moving PVS Abstracts to be Within the Case Information	CIV-100083, CIV-10393
CIV-100427	IEVS: Identify PVS Abstracts with Student Income	
CIV-10393/CA-55015	CES 2017-033 Add the New Hire Registry (NHR) and Payment Verification System (PVS) IEVS Reports to the Applicant IEVS pages	CA-55015

CIV-9955	Updates to the Fleeing Felon Match report to include new offense reasons	None
CIV-8890	Create new IEVS view for Duplicate Aid match from the IFD440 abstract	LRS SCR 50974
CIV-3555	IEVS: Update IEVS Applicant Interface to include Income Type	None

CIV-897

Update IEVS NPM Batch Job to Records With Handle Missing
State Field (54886)

CIV-420

IEVS: Unkown reduction reason code received from state (43428)

CIV-373

Update IEVS Report Search Page to Add a Load Date (42459)

CIV-276

IEVS: Update Contact phone number format (40141)

CIV-162

Update the IEVS ECS and ECM Report to Display By Case (36549)

CIV-84

IEVS: Review Findings Security Rights (32932)

Change Type (SCR)**Current Design****Request**

New Policy

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to provide counties and Statewide Automated Welfare System (SAWS) with information about the new electronic Systematic Alien Verification for Entitlements (SAVE) verification response file generated by the Medi-Cal Eligibility Data System (MEDS) with the implementation of SAVE v37 on March 27, 2019.

SAVE Verification Response File
U.S. Citizenship and Immigration Services (USCIS) provides SAVE immigration status verification information to participating agencies, such as Department of Health Care Services, in an electronic format. Today, a portion of the SAVE immigration status verification information provided to DHCS by USCIS is sent to the SAWS in a MEDS generated SAVE Verification Response File; however, to date, DHCS has not been including all of the data elements that are provided to DHCS by USCIS. A new SAVE Verification Response File has been developed to include additional data elements that will be sent to the SAWS. The new SAVE Verification Response File (Enclosure) includes, but is not limited to, sponsorship information, employment authorization data, and grant date.

Implementation Timeline

The Department of Health Care Services (DHCS) understands that SAWS does not have the capability to consume the new SAVE Verification Response File in the new layout at this time. Given this, DHCS will implement an interim process to send SAWS the data elements from the new SAVE Verification Response File in the current SAVE Verification Response File layout until such time as the SAWS are ready to consume the new SAVE Verification Response File layout. SAWS will need to make programming changes to consume the new file as outlined in the enclosure in the next available SAWS Release. When programming changes are finalized, DHCS will work with SAWS to provide updated SAVE verification process guidance to the counties.

Policy Re-Design

CalACES will load PVS reports issued by the state on a monthly basis. These reports include information about Disability Income (DI) checks. There is also currently no field for a week ending date regarding DI income.

The "Check Issued Date" and "Check Cleared Date" associated to DI income has not been populated in the interface file for several months. This could be due to the EDD debit card replacing the paper checks.

Policy Re-Design

Current Design: If the IEVS worker requested verification from the client and the client did not provide the verifications, then the Non-Compliance reason would be "Failure to Provide". On the non-compliance page, there is no option to enter IEVS non compliances.

CalACES does not have an option to enter IEVS non compliances or to accurately set future end dated IPV non compliance reasons.

Additionally, counties can not future end date IPV Non-Compliances.

Enhancement

Currently, the IEVS Finding page provides the user an option to send an SIU Referral. If the user selects 'Yes' from the SIU Referral field on the IEVS Findings page, they are directed to the SIU Referral page or the SIU Detail page based on security. With SCR CIV-28811, an SIU Referral button has been added to reports, enabling users to create a SIU referral without going through findings.

In addition to the changes in SCR CIV-28811, counties would like to have the SIU referral pre-populated with the customer's information as possible. This includes information from the IEVS reports.

Enhancement	Per SCR CA-52874, CalACES Sends AP18 transactions to trigger Applicant IEVS at Redetermination for CalWORKs and CalFRESH. Current implementation will send a record for the same person more than once if the person is active on both CW and CF and both Redetermination/recertification dates are due at the same time.	Send only one record per person in the outbound AP18 File.
Enhancement	Currently, LRS does not have an automated process where PVS Abstracts follow the case. Currently PVS abstracts are assigned to the last known Worker ID with a pending PVS abstract.	This request is to move the PVS abstracts from the Special Units section to the Customer Information / Financial section within the case.
Enhancement	Batch will automatically close PVS reports with no findings when the income information in the abstract matches income information in the system.	Identify PVS records with student income.
Enhancement	The IEVS New Hire Registry (NHR) and Payment Verification System (PVS) reports are currently displayed on the IEVS Search pages as a type to be reviewed by the worker after assignment.	The counties have requested to have the NHR and PVS moved to the Applicant IEVS pages for processing.

Enhancement

Offense Reasons that don't exist in C-IV codes tables are being used in Fleeing Felons Match report. This is causing a UEID to be thrown when user clicks on the hyperlink associated to the case in the Fleeing Felons Match report.

Enhancement

This is a placeholder SCR for a joint design between LRS and C-IV for Duplicate Aid IFD IEVS Match information.
The IFD 440 IEVS match currently contains information about Duplicate Aid that a customer may be receiving.

C-IV does not display the Duplicate Aid IFD 440 information to the users.

New Policy

DHCS is adding the IEVS Asset Income Type to the IEVS Applicant interface (IEV412).

C-IV needs to modify the IEVS Applicant interface to load in the new IEVS Asset Income Type, so that it may be displayed to the IEVS workers.

Enhancement

C-IV receives IEVS National Prisoner Match (NPM) files from IEVS. There is a single 20 character field called cityState for both city and state. C-IV tries to parse out the city and state into separate fields to store in our database. After contacting CDSS, it appears they don't have any control over this particular field as it is actually sent to them in the first place. They are merely passing that information along to C-IV. This prevents them from splitting the field up into it's two separate components.

Occasionally, there will be a record received without state information at all. C-IV currently throws an error when loading the file, and all records from that file are not entered into the system all.

Policy Re-Design

Currently C-IV is receiving a reduction reason code of "B" in the IEVS applicant interface. This reduction reason does not currently map to any known codes, and as a result cannot be displayed on the C-IV pages.

Enhancement

The California Department of Social Services (CDSS) interfaces with C-IV to send information from the Income Eligibility Verification System (IEVS) to help verify customer eligibility, income and resource, and to identify and prevent fraud. County workers use the IEVS Reports Search page in C-IV to assign and action these IEVS records.

When C-IV receives duplicate IEVS Recipient files from CDSS, duplicate IEVS records will be loaded into C-IV. This may cause unnecessary work for county workers since there is no way to distinguish unprocessed IEVS records from duplicate unprocessed IEVS records.

Enhancement	C-IV will receive IEVS Applicant records from DHCS on a nightly basis. This information is loaded into the IEVS Applicant tables, and displayed through the IEVS Applicant pages.	Since 9/9/2010, the format for the Disqualification Information sections has changed, causing the contact phone number and extension to be malformed. An example of data being populated to the contact phone number is "IfareFrau". SIR #41494 resolved the UEID that appeared on the IEVS Applicant Detail pages as a result of this error, but the data is still malformed for the contact phone number.
Enhancement	IEVS ECS/ECM reports are generated in C-IV quarterly, and are driven by interface files that are received from the State. These files contain a record for each individual person on a case. C-IV produces a report for each person in which an income discrepancy is found. Prior to the automation of IEVS ECS/ECM reports in C-IV, counties received a paper report from the State which generated records for each case and provided match information for all persons with an income discrepancy on that case. The report also provided the total wages and the county income.	<p>In the C-IV System an IEVS ECS/ECM report is generated per person, not per case. This adds to the worker's workload as each report must have a findings page completed for every person and program. In most cases, the total income for the case is evaluated to determine if there is a discrepancy. The user has to review several reports in the system and then verify that the total income matches what is reported on the case. This could require users to have several windows open at a time which can be confusing and could contribute to errors.</p> <p>The IEVS Work Group is requesting that the C-IV System only generate one report per case, not per person. An example has been attached to this SCR.</p>
Enhancement	Per SCR #28140, Eligibility Workers were identified in the Security Matrix to have rights to edit IEVS Review Findings.	The security matrix attached to SCR #28140 did not match the expectations of the IEVs Workgroup, that eligibility workers should not have the capability to edit IEVS Review Findings. Also, on the IFD/ECS IEVS Recipient report eligibility workers are unable to remove erroneous findings.

Recommendation

1/Update LRS to be able to accept, save, and use the SAVE Verification Response File that has been developed by DHCS to include additional immigration status verification information.

2/In the interim, update LRS to accept, the interim process file DHCS will implement to send SAWS the data elements from the new SAVE Verification Response File in the current SAVE Verification Response File layout until such time as the SAWS are ready to consume the new SAVE Verification Response File layout.

Work with the state to determine if the DI check issued and check cleared dates are still relevant fields in the IEVS PVS interface file, and whether there are other dates that we should be displaying to our workers.

1) Update the following for CalFresh and CalWORKS on the Non-Compliance Detail page, when IPV/Fraud is selected as the type and IPV is selected as the Reason:

-Update the "3" to say Perm
Perm is being added because some ALJs/Court Judges are permanently sanctioning persons on their first instance.

- Update the logic when Perm is selected an end date is NOT displayed

2) Add a Comment box to the Non Compliance Detail Page (2,000 Characters).

3) Remove the page validation that restricts the end date to five months when CalFresh is selected as the program and the type is IPV/Fraud. (the validation on the begin date will remain)

SCR CIV-40145 - Combined with this SCR.

1. Update CA to pre-populate the Special Investigations Referral or the SIU Detail page (depending on the users security rights), when the `Add SIU Referral button is clicked.

The generic fields that will be pre-populated are:

- Case Number
- Case Name
- Language
- Address
- Phone Number
- Referring Source
- Referring Source Phone Number (the user who signed onto C-IV)
- Referring Person (the user who signed onto C-IV)
- Allegation Description ? The name of the IEVS report staff pressed the SIU Referral Button. (This field would remain editable allowing staff to enter additional data).
- Allegation description from the IEVs pages and populate the description.

The following are specific report fields that would be pre-populated:

- The fields that will be pre-populated on the SIU page from the Fleeing Felon are: Run Date, Wanted name, date of warrant, OCA number and warrant number.

(DPA 266 field to be Fleeing Felon, the investigation

Update PBXXXXX to send one unique record per person.

This system change will make PVS abstracts part of the case (mirror Applicant IEVS).

Converted cases without tasks generated will require a build in the future.

1. Identify the inbound file for the IEVS NHR reports

- a. When an IEVS NHR is received, follow the same process for assignment
- b. Store the IEVS NHR report in the Applicant IEVS pages

2. Identify the inbound file for the IEVS PVS reports

- a. When the IEVS PVS is received, follow the same process for assignment
- b. Store the IEVS NHR report in the Applicant IEVS pages

Document the content as follows:

1) Add 1602 and 3613 offense descriptions to refer_table_1_desc for code_detl table with catgry_id 1890

iç½

Display the Duplicate Aid information to the users.

Document the content as follows:

1) Update the IEVS Applicant inbound interface to include the IEVS Asset Income Type data element.

a. Create a new database column to store the information in the IEVS Applicant tables.

b. Create a codes table entry to decode the received value for the IEVS Asset Income Type data element.

2) Update the IEVS Applicant Detail page to display the new IEVS Asset Income Type data.

iç½

Modify C-IV logic to be able to handle a situation with no State record without throwing an error.

CCB Information:

1) Alternative Approach:

2) Review Requested: [date]

Region 1

Region 2

Region 3

Region 4

Region 5

Region 6

Region 7

Committee: [title]

Committee Review Outcome: [Approved, Modified, or Rejected]

Committee Review Date: [date the committee decided]

Submitted by:

3) ETC:

Batch: 20

System Test:

4) Cross-Reference:

5) Test Suggestions:

Place an NPM file onto Alfresco that does not have a

1. Work with the state to determine what the correct decoded value should be for reduction reason codes of 'B'.

1) Add a new date field to the IEVS Reports Search pages called "Load Date" (see attached page mockup) to allow workers to distinguish between unprocessed and duplicate unprocessed IEVS records. The Load Date will be the date that the IEVS record was loaded into C-IV by batch. The Load Date field will be an optional search parameter field.

2) Update page mappings for the IEVS Reports Search page.

3) Update the INTERF_FILE table as follows:

a) Add a new BATCH_DATE column. The BATCH_DATE column will capture the Load Date field from recommendation 1 and will contain the following properties:

i) Data Type: Date

ii) Null: No

iii) Default: CREATED_ON

b) Add a new index for BATCH_DATE

4) Update the following batch jobs to populate the INTERF_FILE.BATCH_DATE column with the Batch Date from batch:

a) PIXXC401 - IEVS Earnings Clearance

b) PIXXC402 - IEVS Earnings Clearance Medical

c) PIXXC400 - IEVS Payment Verification

1. Update the IEVS_APP_DISQ table to remove any non-numeric fields under the CONTACT_PH_NUM and CONTACT_PH_EXTENS columns.
2. Contact DHCS to notify them of the error, and come to a resolution with future IEVS Applicant files.

1) Remove the IEVs Review Findings Edit group from the Eligibility Role.

ETC: