



[CA-212173] ACL 19-102 Update Fraud determination when suspending CalWORKs Recovery Accounts

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 19-102	Created:	12/03/2019 03:02 PM
Status:	New	Impact Analysis:		Outreach Required:	
Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV-105779

Non-Committee

Review:
Expedite Approval:
Current Design: SCRs CA-205172 & CIV-102502 set the Fraud determination when looking at suspending CalWORKs Recovery Accounts as the Investigations Indicator is set to 'None' or 'No Fraud'.
Request: ACL 19-102 clarifies that CWDs must suspend collection on overpayment claims under the \$250 CalWORKs collection threshold when an Intentional Program Violation (IPV) is not imposed.
Recommendation: Update the CalWORKs Uncollectible Recovery Account Batch no longer look at the Investigations Indicator. The batch will be updated to find CalWORKs/RCA Admin Error or Client Error Recovery Accounts with an outstanding balance between \$0 and \$249 that are in 'Active' or 'Suspended' status and status reason is not 'Policy Threshold Limit', where the following conditions are true:
 a. There is no active CalWORKs/RCA program (including TCVP) in the System for a Responsible individual of the recovery account.
 b. The Cause Code is not 'Cash - IPV (Waiver)', 'Cash - IPV (ADH)', or 'Cash - IPV (Court)'.
 c. Recovery Account was established on or after December 1, 1996.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-212174] ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits**

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 19-41	Created:	12/03/2019 03:32 PM
Status:	New	Impact Analysis:		Outreach Required:	
Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV-105783

Non-Committee

Review:

Expedite Approval:

Current Design:

With the implementation of SCRs CA-203103, CIV-101471 a Recovery Account with the program 'Nutritional Benefit' can not be made 'Active'.

Request:

ACL 19-41 states:
 Question 8: Can the CWD refer SNB Program or TNB Program cases for investigation when fraud is suspected?
 Answer 8: Yes. Recipients of SNB Program benefits and TNB Program benefits are subject to W&IC 10980. As such, counties may choose to investigate suspected criminal activities relating to those cases.

Recommendation:

Update Recovery Accounts with a program of 'Nutritional Benefits' to be able to made 'Active' status.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-212847] Update overpayment adjustment logic to add the mapping between status reasons and Suspended recovery account for recoupments.

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	
Fix Version/s:	[TBD]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Sidhant Garg	Regulation Reference:		Created:	01/13/2020 02:42 PM
Status:	New	Impact Analysis:		Outreach Required:	
Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: C-IV Counties currently suggest benefit reductions on 'Suspended' recovery accounts, whereas LA County only suggests on 'Active' recovery accounts.
Request: Determine what Status Reasons to consider for recoupment when recovery account is in suspended status.
Recommendation: Update overpayment adjustment logic to add the mapping between status reasons and Suspended recovery account for recoupments.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 0

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				