



[CA-203018] DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months

Team Responsible:	Fiscal	Assignee:	Ishrath Khan	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Christine Cheung	Regulation Reference:	Lomeli v. Saenz ACIN I-09-00 - ACL 00-59	Created:	06/07/2018 03:47 PM
Status:	Design in Progress	Impact Analysis:	[Data Impact]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: LRS does not end date for CalFresh Admin Caused LEADER conversion claims.
Request: This SCR is a data change request for LRS end date the CalFresh Admin Caused LEADER conversion claims where the claims are met the "Lomeli vs. Saenz" requirement.
Recommendation: Recommend LRS to:

1. End date CalFresh Admin Caused recovery accounts where the first collection is more than 36 months.
2. Change Status to "Terminated" with Status Reason "Compromise (Lomeli)"

Outreach

Description:
Migration Impact Description: This is for LRS data change request and will not have migration impact on any others counties.

Migration Impact

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-204762] Do not Create an Offset Transaction for Overpayment/Overissuances Adjustments

Team Responsible:	Fiscal	Assignee:	Kapil Santosh	SPG Status:	Approved
Fix Version/s:	[TBD]	Designer Contact:	Kapil Santosh	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	400
Reporter:	Christine Cheung	Regulation Reference:	Food Stamp Regulations Corrective Action Section 63-801.313 (Manual Letter No. FS-04-07 Dated 7/1/2004 - Page 445.1)	Created:	09/18/2018 10:44 AM
Status:	New	Impact Analysis:	[Business Process]	Outreach Required:	
Consortium Contact:	Gloria Williams	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Collections, State/ Fiscal Reports]	Approved by Committee:		Other Agency Cross Reference:	CIV-102098

Non-Committee

Review:
Expedite Approval:
Current Design:

Current Design:
"Offset" transaction type is for:
1. Collections similar as benefit reductions.
2. Recovery Account balance reduction adjustments which do not have any collection activities.

Issue:
The "Offset" transaction type is being reported as "Collection" on the State reports which include the recovery account reduction adjustments, non-collection offsets type. The non-collection offsets have been inflated the actual collections that we have been reported on the State reports.

This SCR is to request to:
Create a Recovery Account Transaction of 'RA Reduction Adjustment' to use for non-monetary recovery account balance adjustment, which is currently being named as "Offset".

Stop using the "Offset" transaction type for non-monetary recovery account adjustments.

Use the "RA Reduction Adjustment" transaction type for non-recovery account balance adjustment transactions.

Request: This SCR is to recommend to:

Create a Recovery Account Transaction of 'RA Reduction Adjustment' to use for non-monetary recovery account balance adjustment, which is currently being named as "Offset".

Stop using the "Offset" transaction type for non-monetary recovery account adjustments.

Use the "RA Reduction Adjustment" transaction type for non-recovery account balance adjustment transactions.

To separate the current "Offset" term between monetary (collections) and non-monetary (RA adjustments).

To include the "RA Reduction Adjustment" on State FNS-209, CA-812, and SOC-808 as an recovery account adjustments.

Use "Benefit Reduction" instead of "Offset" for a current month benefit reduction (a percentage of MAP, deducted from a current benefit month).

Identify "non-monetary" offset transactions and rename these transactions as "RA Reduction Adjustment" (do not change transaction posted date). Add a comment on the transaction detail page.

Identify "Benefit Reduction" offset transactions and rename these transactions as "Benefit Reduction" (do not change transaction posted date). Add a comment on the transaction detail page.

Provide a list of recovery account transactions that are impacted by this SCR.

Recommendation:

This SCR is to recommend to:

Create a Recovery Account Transaction of 'RA Reduction Adjustment' to use for non-monetary recovery account balance adjustment, which is currently being named as "Offset".

Stop using the "Offset" transaction type for non-monetary recovery account adjustments.

Use the "RA Reduction Adjustment" transaction type for non-recovery account balance adjustment transactions.

To separate the current "Offset" term between monetary (collections) and non-monetary (RA adjustments).

To include the "RA Reduction Adjustment" on State FNS-209, CA-812, and SOC-808 as an recovery account adjustments.

Use "Benefit Reduction" instead of "Offset" for a current month benefit reduction (a percentage of MAP, deducted from a current benefit month).

Identify "non-monetary" offset transactions and rename these transactions as "RA Reduction Adjustment" (do not change transaction posted date). Add a comment on the transaction detail page.

Identify "Benefit Reduction" offset transactions and rename these transactions as "Benefit Reduction" (do not change transaction posted date). Add a comment on the transaction detail page.

Provide a list of recovery account transactions that are impacted by this SCR.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

400

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	200
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	200	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-205649] Update Expungement Detail page to allow linking CalFresh Expungements to Recovery Accounts (37548)

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Christine Cheung	Regulation Reference:		Created:	11/16/2018 03:02 PM
Status:	New	Impact Analysis:		Outreach Required:	
Consortium Contact:	Gloria Williams	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Collections]	Approved by Committee:		Other Agency Cross Reference:	C-IV 174

Non-Committee

Review:

Expedite Approval:

Current Design:

When a CalFresh expungement occurs that has a Recovery Account, the system will post the full amount of that expungement on the Recovery Account if the Recovery Account is in an 'Active' or 'Suspended' status.

NOTE: Explore the potential for applying GA expungements to Recovery Accounts also.

If there is not an 'Active' or 'Suspended' Recovery Account for that case the system will not post the Expungement to any Recovery Account, but will instead display the Expungement information on the Expungement Detail page.

In the situation where an Expungement occurs for the same Benefit Month as an Overpayment - but the Recovery Account that has that same overissuance month is not in 'Active' or 'Suspended' status at the time the Expungement occurs - the Expungement will require user intervention to manually post an Expungement Transaction to the Recovery Account.

Request:

The Expungement Detail page does not reflect that a user has utilized the CalFreshExpungement to offset the amount of the Recovery Account. This can lead to errors where the Expungement is credited multiple times to the customers' Recovery Accounts, or the County could receive audit errors if the FNS Auditor does not see that the Expungement was correctly applied to a Recovery Account.

NOTE: Explore the potential for applying GA expungements to Recovery Accounts also.

Recommendation:

- 1) Update the Expungement Detail page (for CalFresh - Potentially GA Expungements) to allow the selection of Recovery Account(s) to post (in part or in full) Expungement to.
- 2) Upon save, the C-IV System will update the Expungement record with the information that it was applied (in part or in full) to which Recovery Account(s), and will post the corresponding transaction(s) to the appropriate Recovery Accounts.

If an Expungement Transaction on the Recovery Account is backed out - reverse the information on the Expungement Detail page and allow the Expungement to be reposted to another Recovery Account.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 0

Automated Test : 0 Batch/Interfaces : 0 CalHEERS : 0

CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-205652] Change Recovery Account Cause Code editing logic

- Resolved: 02/02/2020 09:17 PM

Team Responsible:	Fiscal	Assignee:	Alex Neilson	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	264
Reporter:	Christine Cheung	Regulation Reference:		Created:	11/16/2018 04:14 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Gloria Williams	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	10/22/2019	Other Agency Cross Reference:	CIV-9947

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 10/18/2019

Current Design:

C-IV 9947

The Cause of a Recovery Account indicates the reason that gave rise to the Recovery Account. Below Cash Cause Codes are tracked in report CA812 for CalWORKS, Diversion, and Immediate Needs

Cash – Admin Caused

Cash – Customer Caused

Cash – Potential IPV

Cash – Late QR7

Cash – Late SAR7

Cash – IPV (waiver)

Cash – IPV (ADH)

Cash – IPV (Court)

Below CalFresh Cause Codes are tracked in report FNS209

CalFresh - Admin Caused (prior to 3/2000)

CalFresh - Admin Caused (after 3/2000)

CalFresh - IHE (Customer Caused)

CalFresh - Potential IPV

CalFresh - IPV (waiver)

CalFresh - IPV (Court)

CalFresh - IPV (ADH)

On Recovery Account Detail page, the following Cause Codes, which are not tracked in any reports, are shown together with report-tracked Cause Codes above in Edit Mode.

Court Filing Fees

Sheriff Service Fees

Bounce Check Charges

Collection Fee

Changing an active Recovery Account from a report-tracked Cause Code to a non-report-tracked Cause Code or vice-versa will negatively impact CA812 and FNS209.

Request: Do not allow active Recovery Accounts to be edited from a report-tracked Cause Code to a non-report-tracked Cause Code, or from a non-report-tracked Cause Code to a tracked Cause Code.

Recommendation:

1. When editing an active regular Recovery Account, if Cause of the Recovery Account is one of non-report-tracked Cause Codes below, only have below Cause Codes available for selections

Court Filing Fees

Sheriff Service Fees

Bounce Check Charges

Collection Fee

If Cause is not one of the above, hide above Cause Codes from selections.

2. When creating or editing a non-external regular Recovery Account with New or Pending Status, hide above non-report-tracked cause codes from selections.

3. When editing an non-external regular Recovery Account with New or Pending Status, default the Cause to '- Select-'(no value) so users have to choose a new Cause Code when updating the account.

Note: If users cancel editing the account, do not make any change to the current Cause of the Recovery Account.

4. Provide a list to the Counties of non-external regular Recovery Accounts with Cause Code 'Court Filing Fees', 'Sheriff Service Fees', 'Bounce Check Charges' or 'Collection Fee', and the account status is not currently voided for reviews.

Outreach

Description:

Provide a list to the Counties of non-external regular Recovery Accounts with Cause Code 'Court Filing Fees', 'Sheriff Service Fees', 'Bounce Check Charges' or 'Collection Fee', and the account status is not currently voided for reviews.

Migration Impact

Description:

Joint design has been approved through the Collections Committee. C-IV will implement this change with SCR CIV-9947 in the 20.03 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

264

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	178
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	61	Tech Arch :	0	Tech Ops :	0
Training :	0				