

CalSAWS CCB Agenda

DATE	MARCH 19, 2020
TIME	1:30 PM
LOCATION	North: Bodie Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.02	CIV-106058	CA-212648	Generate CF377.11C For Counties Losing ABAWD Waiver	Client Correspondence	100	Premise	Production Deployment	20.03.19
20.02	CIV-106336	CA-213567	Update Forms Generation Job to add ABAWD Forms	Client Correspondence	120	Premise	Production Deployment	20.02.27
20.02	CIV-106496		Re-Enable Text Message Service for all Counties	Client Correspondence	2	C-IV M&O	Production Deployment	20.02.21
20.03	CIV-103895		Training - Update system date and date forward master dataset to 2021	Training	10	C-IV M&O	No	20.03.30
20.03	CIV-105823		Update Instructor Led Trainings (ILTs) for 20.01 Code - March Training Release	Training	30	C-IV M&O	No	20.03.30
20.05	CIV-103989	CA-208155	CFL 18/19-49 Create new Pay Codes for CalWORKs Home Visit Program (HVP)	Fiscal	589	Premise	Start Build	
20.07	CIV-105339	CA-211216	Income Disregard for the Aged, Blind & Disabled Federal Poverty Level Program	CalHEERS	125	C-IV M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CIV-102568	CA-205328	ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification	Eligibility	3242	Premise	Start Build	
20.03	CIV-104011	CA-208184	ACL 19-34 Update Kin-GAP Beginning Date of Aid Rules to Accept Mid-Month Application Date	Eligibility	816	C-IV M&O	Start Build	
20.03	CIV-104383	CA-209033	ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Thresholds Tiers (IRTs)	Eligibility	689	C-IV M&O	Start Build	20.04.16
20.03	CIV-104559	CA-209360	ACL 19-67 - CalWORKs: Changes to Asset and Vehicle Value Limits	Eligibility	52	C-IV M&O	No	
20.03	CIV-104670	CA-203787	Update NA 791	Client Correspondence	39	C-IV M&O	Start Build	
20.05	CIV-66	CA-58934	Aligning Status Begin Date of Associated Programs With Primary Cash Aid Programs or EDBC Run Date, whichever is later	Eligibility	129	C-IV M&O	No	
20.05	CIV-102191	CA-204569	ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II	Batch/Interfaces	1106	Premise	Start Build	
20.05	CIV-103887	CA-209032	Create State Agency Accounts for Designated DHCS and CDSS Staff	Online	219	C-IV M&O	No	
20.05	CIV-104826	CA-209956	Add threshold language translations for the newly added MAGI and Non-MAGI YAE fragments	Client Correspondence	225	Premise	No	
20.07	CIV-101447	CA-49633	CF 387 CalFresh Request for Information for Residency	Client Correspondence	581	C-IV M&O	No	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.02	CA-212648	CIV-106058	Generate CF377.11C For Counties Losing ABAWD Waiver	Client Correspondence	100	Premise	Production Deployment	20.03.19
20.02	CA-213548	CIV-106400	ABAWD Clickthrough Support	Eligibility	34	Premise	Start Build	20.02.26

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.02	CA-213567	CIV-106336	Code Change for April ABAWD Forms for Authorized Representatives	Client Correspondence	290	Premise	Production Deployment	20.03.05
20.05	CA-208155	CIV-103989	CFL 18/19-49 Create new Pay Codes for CalWORKs Home Visit Program (HVP)	Fiscal	674	Premise	Start Build	
20.05	CA-213598	CIV-104367	CA-208988 Update Online Help to support Functionality for Housing Support Program (HSP)	Training	10	Premise	Start Build	
20.05	CA-213763	CA-57266	Update Job Aid for SCR CA-57266 - Add Voucher Type to Service Arrangement Detail Page	Training	5	C-IV M&O	No	
20.07	CA-211216	CIV-105339	Income Disregard for the Aged, Blind & Disabled Federal Poverty Level Program	CalHEERS	215	LRS M&E	No	
20.07	CA-213843		Training: Create OCAT WBT for LRS Users	Training	300	LRS M&E	No	TBD
20.07	CA-213845		Training: Create OCAT WBT for C-IV Users	Training	150	C-IV M&O	No	TBD
20.02	CA-212648	CIV-106058	Generate CF377.11C For Counties Losing ABAWD Waiver	Client Correspondence	100	Premise	Production Deployment	20.03.19

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-203787	CIV-104670	Auto Discontinue of AAP When Youth Turn 18/21 and Update NA 791	Batch/Interfaces	599	LRS M&E	Start Build	
20.03	CA-205328	CIV-102568	ACL 18-92, ACL 18-107 Transitional Nutrition Benefit Program Recertification	Eligibility	4990	Premise	Start Build	
20.03	CA-208184	CIV-104011	ACL 19-34 Update Kin-GAP Beginning Date of Aid Rules to Accept Mid-Month Application Date	Eligibility	817	LRS M&E	Start Build	
20.03	CA-209033	CIV-104383	ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Thresholds Tiers (IRTs)	Eligibility	464	LRS M&E	Start Build	20.04.16
20.03	CA-209360	CIV-104559	ACL 19-67 - CalWORKs: Changes to Asset and Vehicle Value Limits	Eligibility	57	LRS M&E	No	
20.03	CA-210098		Training: Update WBTs per SCR CA-207277 Part B	Training	300	LRS M&E	Start Build	
20.03	CA-211011		Update Online Help for SCR CA-57298	Training	10	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-211030		Training: Update WBTs per SCR CA-210010	Training	500	LRS M&E	Start Build	
20.03	CA-211032		Training: Update WBTs per SCR CA-207185 (Barrier Detail)	Training	20	LRS M&E	Start Build	
20.03	CA-211036		Training: Update WBTs per SCR CA-207185 (Reception Log List & Detail)	Training	20	LRS M&E	Start Build	
20.03	CA-211040		Training: Update WBTs per SCR CA-207185 (DCFS SSIAP Summary)	Training	500	LRS M&E	Start Build	
20.03	CA-211053		Training: Update WBTs per SCR CA-207324	Training	20	LRS M&E	Start Build	
20.03	CA-211801		Upgrade OAM to version 11.1.2.3 and upgrade OHS and OAM to RHEL7	Tech Ops	192	LRS M&O	Start Build	20.03.XX
20.05	CA-58934	CIV-66	Aligning Status Begin Date of Associated Programs With Primary Cash Aid Programs or EDBC Run Date, whichever is later	Eligibility	354	LRS M&E	No	
20.05	CA-200455	CIV-1125	DDCR 4035: Add Verification Fees Need Type	Fiscal	218	LRS M&E	Start Build	
20.05	CA-204569	CIV-102191	ACL 19-40 CalWORKs Outcome and Accountability Review (Cal-OAR) Phase II	Batch/Interfaces	1603	Premise	Start Build	
20.05	CA-209032	CIV-103887	Create State Agency Accounts for Designated DHCS and CDSS Staff	Online	236	LRS M&E	No	
20.05	CA-209956	CIV-104826	Add threshold language translations for MAGI and Non-MAGI YAE fragments	Client Correspondence	361	Premise	No	
20.07	CA-49633	CIV-101447	CF 387 CalFresh Request for Information for Residency	Client Correspondence	791	LRS M&E	No	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-210318		DDID 1070 - Match Titles on Job Aid and Table of Contents	Training	25	CalSAWS DD&I		
20.05	CA-213570		DDID 2276: Create Online Help pages for the Fraud Tracking functionality	Training	10	CalSAWS DD&I	Approved by Karen	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
							Rapponotti on 2/19/2020	
20.05	CA-213586		DDID 1198: CA-207368 - Update Online Help Verification List page and Forms Overview	Training	10	CalSAWS DD&I	Approved by Karen Rapponotti on 2/19/2020	
20.05	CA-213643	CA-207191	DDID 2086: CA-207191 Update Online Help for Employment Service pages	Training	105	CalSAWS DD&I	Approved by Karen Rapponotti on 2/19/2020	
20.05	CA-213668		DDID 374: CA-207463 Update Online Help for Homeless Assistance Enhancements	Training	45	CalSAWS DD&I		
20.05	CA-213767		Update Job Aid for SCR CA-207344 - Add Direct Deposit Functionality to CalSAWS for C-IV Migration Counties	Training	5	CalSAWS DD&I		
20.05	CA-213768		DDID 1638: SCR CA-207268 - Add Job Aid for Update to Recovery Account Assignments	Training	5	CalSAWS DD&I	Approved by Karen Rapponotti on 3/4/2020	
20.07	CA-213788		Provide Adobe Captivate Support to Consortium Training Team	Training	50	CalSAWS DD&I		

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-207437		DDID 580 - Remove values in the "Investigation Results" field on the Investigation Result Detail page	Online	8	CalSAWS DD&I		
20.03	CA-207458		DDID 399, 405, 1608 - Update the Staff Detail and Security Assignment pages	Online	94	CalSAWS DD&I		
20.03	CA-210771	CIV-103307; CIV-103932; CIV-104086; CIV-103446	DDID 1787 - Migrate the C-IV County Specific Batch Jobs (Phase 1)	Batch/Interfaces	2325	CalSAWS DD&I		

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-207208		DDID 2066 - Updates to Hunt v. Kizer functionality	CalHEERS	870	CalSAWS DD&I		
20.05	CA-207344	CA-212363	DDID 1360 - Add Direct Deposit Functionality to CalSAWS for C-IV Migration Counties	Fiscal	394	CalSAWS DD&I		
20.05	CA-207444		DDID 525, DDID 2277: Update the Special Investigation pages	Online	58	CalSAWS DD&I		
21.01	CA-200457	C-IV SCR 1387	DDID 1967: DDCR 4048: Update CalFresh EDBC to consider a person with an I-94 as a Citizen	Eligibility	20	CalSAWS DD&I		

The next CCB Meeting scheduled for **04/02/2020.**



[CA-210318] DDID 1070 - Match Titles on Job Aid and Table of Contents

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	25
Reporter:	Cristina Garcia	Regulation Reference:		Created:	08/29/2019 04:33 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Jayna Longstreet	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Titles used in the Table of Contents of Online Help for Job Aids are not consistent with the actual titles on the job aid itself.

Request:

Titles should match.

Recommendation:

Update Online Help so that all titles in the Table of Contents and on the job aid are consistent.

Outreach

Updated Job Aid titles.

Description:

Migration Impact

None

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	25



[CA-213570] DDID 2276: Create Online Help pages for the Fraud Tracking functionality

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/13/2020 09:10 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Corey Morris	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 2/19/2020

Current Design: SCR CA-207116 DDID 2276 creates the Special Investigation Log Search and Special Investigation Log Detail pages.

Request: OLH impacted by this change need to be updated.

Recommendation: Create the following Online Help pages:
1) Special Investigation Log Search
2) Special Investigation Log Detail

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10



[CA-213586] DDID 1198: CA-207368 - Update Online Help Verification List page and Forms Overview

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/13/2020 01:56 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 2/19/2020

Current Design: SCR CA-207368 DDID 1198 adds the CSF 103 form and updates the Verification List page.

Request: Online Help is impacted by this change and needs to be updated.

Recommendation:

Update the following Online Help pages:

1. Forms Overview - add the CSF 103 Form
Form Number: CSF 103
Form Name: Verification Request List
Form Description: The CSF 103 is a notice sent to recipients to notify them that additional verifications are necessary to maintain eligibility.
2. Verification List page

Outreach

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative None

Procedure

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10



[CA-213643] DDID 2086: CA-207191 Update Online Help for Employment Service pages

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	105
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/17/2020 04:19 PM
Status:	New	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-207191

Non-Committee

Review:	
Expedite Approval:	Approved by Karen Rapponotti on 2/19/2020
Current Design:	SCR CA-207191 Updates Online Help by adding the View History button to the pages below and creating a Transaction History Detail page.
Request:	OLH impacted by this change need to be updated.
Recommendation:	<p>Update the following OLH:</p> <ol style="list-style-type: none">1) Add a View History button for the following existing OLH pages:<ol style="list-style-type: none">a) ELP Authorization Listb) CFET Status Listc) WTW Status Listd) REP Status Liste) Cal-Learn Progress Listf) GROW Status Listg) Assessment Results Listh) SIP Listi) Skills Listj) Strengths Listk) Test Scores listl) Goals Listm) Customer Activities Listn) Action Plan Listo) Non-Compliance Outreach Listp) Barriers Listq) Demand Occupation Listr) Resume Lists) Sanction Track Listt) Job Readiness Track Summary2) Create the Transaction History Detail page

Outreach

Description:	
Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	105

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
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CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	105



[CA-213668] DDID 374: CA-207463 Update Online Help for Homeless Assistance Enhancements

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	45
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/18/2020 01:52 PM
Status:	New	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Binh Tran	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: SCR CA-207463 updates various Online Help pages to support the enhanced Homeless Assistance functionality.

Request: Various Online Help pages are created and updated to support the enhanced Homeless Assistance functionality.

Recommendation: Create the following Online Help pages:
 1. Money Management EDBC Detail
 2. Vendor Previous Potential Benefit List
 3. Total Vendor Previous Potential Benefit List
 4. EDBC Homeless Past Due Rent
 Update the following Online Help pages:
 1. Expense Amount Detail
 2. Expense Detail
 3. Homeless - Temp EDBC
 4. Homeless - Perm EDBC
 5. Forms Overview - add the M44-211D form
 Form Number: M44-211D
 Form Name: Homeless Permanent (HP) Denial Notice of Action
 Form Description: This form is created when the Homeless Permanent program is denied due to the monthly back rent amount being greater than 80% of the household's monthly income.

Outreach

Description:
Migration Impact N/A

Description:
Migration Impact

Analysis:
Alternative N/A

Procedure
Description:

Operational Impact:
Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	
Tech Arch :	0	Tech Ops :	0	System Test Support :	0
				Training :	45



[CA-213767] Update Job Aid for SCR CA-207344 - Add Direct Deposit Functionality to CalSAWS for C-IV Migration Counties

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Select a value
Fix Version/s:	[20.05]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	02/20/2020 03:59 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-207344 adds the ability for Case Managers to enter bank account details to initiate Direct Deposit issuances for Customers.

Request:

The Direct Deposit Accounts - Manage job aid needs to be updated for SCR CA-207344.

Recommendation:

Update the Direct Deposit Accounts - Manage job aid for SCR CA-207344.

Outreach

Description:

Updated Job Aid

Migration Impact

Description:

N/A

Migration Impact

Analysis:

No Impact

Alternative

Procedure

None

Description:

Operational Impact:

Estimate:

5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	5	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-213768] DDID 1638: SCR CA-207268 - Add Job Aid for Update to Recovery Account Assignments

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	02/20/2020 04:09 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 3/4/2020

Current Design: The Recovery Account Assignment functionality is being added to the system with 20.05 SCR CA-207268.

Request: Since SCR CA-207268 adds the functionality for the system to assign Recovery Accounts, a new job aid is needed.

Recommendation: Add the Recovery Accounts - Assignment Job Aid for SCR CA-207268

Outreach New Job Aid

Description:

Migration Impact N/A

Description:

Migration Impact No Impact

Analysis:

Alternative None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	0
Tech Arch :	0	Tech Ops :	0	System Test Support :	0
				Training :	5



[CA-213788] Provide Adobe Captivate Support to Consortium Training Team

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	02/21/2020 01:31 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Ashley Arnold	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Committee:	[Training]	Committee:		Reference:	
Non-Committee Review:	Approved by Ashley Arnold- 2/24/20				
Expedite Approval:					
Current Design:	Currently, there is no SCR for supporting the Consortium Training team on Adobe Captivate.				
Request:	Provide Adobe Captivate support to the Consortium Training team as they begin working on CalSAWS WBTs.				
Recommendation:	Provide Adobe Captivate support to the Consortium Training team as they begin working on CalSAWS WBTs, including assistance with system captures and troubleshooting Captivate issues.				
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:	None.				
Operational Impact:					
Estimate:	50				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	0
Tech Arch :	0	Tech Ops :	0	System Test Support :	0
				Training :	50

End SCRs



[CA-207437] DDID 580 - Remove values in the "Investigation Results" field on the Investigation Result Detail page

- Resolved: 02/02/2020 09:24 PM

Team Responsible:	Online	Assignee:	Minh Phan	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	8
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Tan Do	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Investigation Result Detail page has a field named Investigation Results which contains values in a select box.

Request:

Per DDID 580, end date the following values in the "Investigation Results" field on the Investigation Result Detail page that do not match the "DPA 266" field:

- 1) Active Early Fraud Invest Needed
- 2) Active Field Investigation Needed
- 3) Administrative
- 4) Close Positive-To Suspense
- 5) Close to Suspense
- 6) DAT Positive - Additional Work Needed
- 7) DAT - Positive - Not Prosecutable
- 8) DAT - Positive - Prosecutable
- 9) EF Close to Hdqr - Inv. Hist. Fraud
- 10) Priority Change
- 11) Transferred to ADH Unit

How to get there:

Special Units->Special Investigations-> Refine Your Search -> clear all status to blank/remove assigned to and set the end date a few days prior to the current date-> select a case -> Investigation Result

Recommendation:

1. Remove the following values in the Investigation Results dropdown:

Active Early Fraud Invest Needed
Active Field Investigation Needed
Administrative
Close Positive-To Suspense
Close to Suspense
DAT Positive - Additional Work Needed
DAT Positive - Not Prosecutable
DAT Positive - Prosecutable
EF Close to Hdqr - Inv. Hist. Fraud
Priority Change
Transferred to ADH Unit

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure Description:	N/A - CalSAWS DD&I Requirement					
Operational Impact: Estimate:	8					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0	
DBA :	0	Design :	0	Eligibility :	0	
Fiscal :	0	Imaging :	0	IVR/CC :	0	
Online :	6	Performance :	0	Release Communication Support :	0	
Reports :	0	Security :	0	System Test Support :	2	
Tech Arch :	0	Tech Ops :	0	Training :	0	
Content Revision Status-1:	Pending CCB					
Content Revision Description-1:	Previous: Design Document: CA-207437 DDID 580 Design.docx Now: Design Document: CA-207437 DDID 580 Design Content Revision.docx					
Content Revision Status-2:						
Content Revision Description-2:						
Content Revision Status-3:						
Content Revision Description-3:						
Content Revision Status-4:						
Content Revision Description-4:						



[CA-207458] DDID 399, 405, 1608 - Update the Staff Detail and Security Assignment pages

- Resolved: 02/02/2020 09:24 PM

Team Responsible:	Online	Assignee:	Taylor Fitzhugh	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Kim Lam	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	94
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

C-IV does not have the Training Complete field on the Security Assignment page.
CalSAWS has the Training Complete field on the Security Assignment page.

The Staff Detail page contains information related to the Staff in the system but does not have the following:

1. Regional Call Center
2. Available Hours (Day-Day Time-Time)
3. Additional Information

Request:

Per DDID 1608, remove the Training Complete field from the Security Assignment page on CalSAWS.

Per DDID 399 and DDID 405, update the Staff Detail and Security Assignment pages in CalSAWS with migrated fields from the C-IV System.

Recommendation:

1. Update the Security Assignment page.
2. Update the Staff Detail page.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

94

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	72	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	22
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Status-1:

Content Revision

Description-1:

Pending CCB

Old:

Section 2.1.3 includes a note stating there are no character limit on text fields

New:
Note is modified to state text fields will follow standard length.

Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:



[CA-210771] DDID 1787 - Migrate the C-IV County Specific Batch Jobs (Phase 1)

- Resolved: 02/02/2020 09:27 PM

Team Responsible:	Batch/Interfaces	Assignee:	Chris Larson	SPG Status:	No
Fix Version/s:	[20.03]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	2325
Reporter:	Amy Gill	Regulation Reference:		Created:	09/26/2019 06:03 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Joel M. Acevedo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-103307; CIV-103932; CIV-104086; CIV-103446

Non-Committee

Review:

Expedite Approval:

Current Design:

The jobs identified in Supporting Document 1 are batch jobs that currently exist only in the C-IV system. Also known as C-IV Jobs.

The jobs identified in Supporting Document 2 are batch jobs that exist in both C-IV and CalSAWS. Also known as Common Jobs.

Request:

Migrate the C-IV County Specific Batch Jobs into CalSAWS.

Recommendation:

Identify batch jobs that are currently active in the C-IV system that do not exist in CalSAWS.

Identify batch jobs that are currently active in both the C-IV and CalSAWS systems.

Port over C-IV code and batch jobs identified in Supporting Document 1.

Verify configuration and batch properties for jobs listed in Supporting Document 2.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

2325

Automated Test :	0	Batch/Interfaces :	1500	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	100	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	725
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

**Content Revision
Description-1:**

Before:
Section: 2.1.1 referenced specific number of batch jobs
Section 2.1.3 Covered under DDID 1789.
Section 2.1.4 Covered under DDID 1789.
Section: 2.2.1 referenced specific number of batch jobs
Section 2.2.3 Covered under DDID 1789.
Section 2.2.4 Covered under DDID 1789.
After:
Section 1.2 incorporating DDID 1789 changes
Section 1.3 incorporating DDID 1789 changes
Section: 2.1.1 removed reference to specific number of batch jobs
Section 2.1.2 incorporating DDID 1789 changes
Section 2.1.3 Varies. Refer to associated BSCR for details.
Section 2.1.4 Varies. Refer to associated BSCR for details.
Section: 2.2.1 removed reference to specific number of batch jobs
Section 2.2.2 incorporating DDID 1789 changes
Section 2.2.3 Varies. Refer to associated BSCR for details.
Section 2.2.4 Varies. Refer to associated BSCR for details.

**Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**

[CA-207121] DDID 2080, 2081: Update WTW functionality

Team Responsible:	Online	Assignee:	Alex Rodriguez	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	524
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	In Development	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

In the CalSAWS system Welfare to Work (WTW) Activities are tracked within the Customer Activities pages. The Activities are tracked on a weekly basis for attendance actual hours as well as excused absences. There is currently nowhere in the system to view a yearly summary of all Actual hours.

Request:

Per DDID 2080, display a summary of attendance for a 12 month period for any activity within WTW for actual hours.

Per DDID 2081, update the system to capture daily, weekly, and monthly hours for all WTW activities.

Recommendation:

1. Update the Activity Progress Summary page to use the Monthly calendar instead of a weekly update for both the Activity Attendance actual hours as well as the Excused Absences for WTW and REP programs only. Use the same calendar that is currently used on the Employment Hours Detail page.
2. Add a new page called Actual Hours History that will be accessed from the Empl. Services Global Navigation, Activities local navigation in a new task navigation item called Actual Hours History.

See Design Document for detailed information.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

524

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	404	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	120
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Status-1:

Content Revision

Description-1:

Pending CCB

Previous:

Design Document CA-207121 DDID 2080 2081

Now:
Design Document CA-207121 DDID 2080 2081 Content Revision

Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:



[CA-207208] DDID 2066 - Updates to Hunt v. Kizer functionality

Team Responsible:	CalHEERS	Assignee:	Appalaraju Indala	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Jasmine Chen	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	870
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Elisa Miller	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Hunt v. Kizer Expense List and Detail pages are used for tracking and verifying unpaid medical bill(s). Current HvK pages are not connected to EDBC logic. Once a bill is accepted, the worker inputs details to determine the bill's unpaid expense amount and tracks the HvK amount to be applied to a specified SOC month. The worker runs EDBC, overrides the EDBC with the reason 'Hunt v. Kizer,' and manually adjusts the SOC amount. The HvK Approval NOA currently is not generated through EDBC. It is available in the Template Repository.

Request:

1. Update existing CalSAWS HvK pages and EDBC logic to apply HvK-expenses to reduce or 'spend down' the MFBU's SOC.
2. Create a new EDBC Batch sweep to identify Medi-Cal (MC) programs with HvK-expenses, then trigger EDBC and apply remaining HvK-expenses for continuous months until the total HvK-expense amount is exhausted.
3. Automate the HvK Approval Notice to be generated when EDBC is ran with HvK determination.

Recommendation:

1. Update existing Hunt v. Kizer Expense Detail and Medi-Cal EDBC Summary pages.
2. Update EDBC to evaluate expenses from the HvK Expense Detail page to apply towards the MFBU's SOC.
3. Create a new monthly EDBC Batch sweep job to trigger EDBC for MC programs, when there is a remaining HvK-expense amount.
4. Generate the Hunt v. Kizer Medical Bill Approval NOA to notify consumers of an SOC being adjusted by HvK determination.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

870

Automated Test :	0	Batch/Interfaces :	125	Batch Operations :	0
CalHEERS :	415	CalHEERS Test :	201	Client Correspondence :	78
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	51	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	0
Tech Arch :	0	Tech Ops :	0	System Test Support :	0
				Training :	0

**Content Revision
Status-1:
Content Revision
Description-1:**

Pending CCB

Then:

1) Figure 2.1.1 and 2.1.2 had value of 'Remaining HvK Amount' in bold and italicized. 'Applicable HvK Amount' and 'Remaining HvK Amount' were formatted with (\$).

2) 2.1.3 Description of Changes

1. Modify existing fields:

a. Rename 'Amount Paid' input field to 'Initial Amount Paid' input field.

b. Format 'Applicable HvK Amount' and 'Remaining HvK Amount' values with (\$) dollar amounts and a comma for thousands-separator.

i. Cannot be negative

Note: Applicable and Remaining HvK Amounts currently round up to the nearest dollar

c. Italicize and bold 'Remaining HvK Amount' value to dynamically update after EDBC runs, displaying the latest HvK amount remaining for the bill.

3) Budget Test Categories listed: Regular MC Income, Long Term Care, Waiver

4) 1. Create a new Batch EDBC sweep to identify all MC programs, in the prior month having an EDBC run with a HvK determination.

Now:

1) Figure 2.1.1 and 2.1.2's value of 'Remaining HvK Amount' is no longer bold nor italicized. 'Applicable HvK Amount' and 'Remaining HvK Amount' are no longer formatted with (\$).

2) 2.1.3 Description of Changes

1. Modify existing fields:

a. Rename 'Amount Paid' input field to 'Initial Amount Paid' input field.

2. Dynamically update the 'Remaining HvK Amount' value after EDBC runs, displaying the latest HvK amount remaining for the bill.

Note: 'Applicable HvK Amount' and 'Remaining HvK Amount' currently round up to the nearest dollar. Per existing page validations, 'Applicable HvK Amount' and 'Remaining HvK Amount' cannot be negative.

3) Budget Test Categories' list now includes MC Income Sneeze.

4) 1. Create a new Batch EDBC sweep to identify all MC program cases where a prior month EDBC run with a HvK determination does exist.

2. Add these records to SYS_TRANSACT and trigger Batch EDBC with 'Single Program' mode.

Added Table 2.7.1 - EDBC Sweep Journal Details

**Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**



[CA-207344] DDID 1360 - Add Direct Deposit Functionality to CalSAWS for C-IV Migration Counties

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	394
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-212363

Non-Committee

Review:

Expedite Approval:

Current Design:

The C-IV Direct Deposit functionality was removed from LRS as part of the Los Angeles County go-live. Though payments can still be issued as Direct Deposit in CalSAWS for Los Angeles County, the data collection for the Customer Account Number, Customer Routing Number information, and Direct Deposit National Automated Clearing House Association (NACHA) interface is done externally outside the CalSAWS System.

Request:

The CONTRACTOR shall migrate the existing C-IV Direct Deposit functionality on the Issuance Method Detail page for the 58 Counties.

Recommendation:

1. Migrate all C-IV direct deposit batch properties.
2. Add the C-IV functionality for Direct Deposit on "Issuance Method Detail" page for the C-IV Counties into the new system.

Note 1: The scheduling of the direct deposit batch jobs will be addressed by CA-208599, CA-208600, CA-208601, CA-208602, CA-208603, CA-208604, and CA-208605

Note 2: CA-212363 will be migration the Direct Deposit functionality and interfaces for the CalWIN Migration Counties.

Note 3: When migrating the Direct Deposit Interface, consistently rename all Monthly Direct Deposit Interface POXXF200 and all Daily Direct Deposit Interface POXXF201. Currently in C-IV, the Daily and Monthly Direct Deposit Interface do not have consistent batch job numbers. The same needs to be done to the Direct Deposit FTP jobs too" POXXF240 for Monthly Direct Deposit FTP and POXXF241 for Daily Direct Deposit FTP.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

394

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	304	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	90
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision
Status-1:
Content Revision
Description-1:**

Pending CCB

Old:

1. Mockups did not contain Issuance Method Supervisor Authorization for Direct Deposit.

New:

1. New mockups attached containing Issuance Method Supervisor Authorization for Direct Deposit.
2. Added new mockup for View mode.
3. Various applicable recommendations updated to reflect Issuance Method Supervisor Authorization for Direct Deposit.
4. Added three new assumptions:
 - a. The FIN 200 will be migrated into CalSAWS with DDID 2675.
 - b. Supervisor/2nd Level Authorization will be county customizable with CA-207102 (DDID 1052, 1091, 1092, 1094, 1095, 1096, 1529, 1532). Any current or future Supervisor Authorization functionality will be applicable to the Issuance Method Detail page. Until CA-207102 is implemented, it is assumed that ALL Counties will have Supervisor Authorization enabled.
 - c. The Direct Deposit functionality for Resource Data Bank (RDB) will not be updated with this DDID.
5. Updated the Direct Deposit Status State Diagram to include all the batch statuses.
6. Updated recommendation 2.3.2 to include migrating the Direct Deposit Update Batch Job (PBXXF200).
7. New recommendation 2.4 to update Issuance Threaded jobs to default issuance method to Warrant for programs with Direct Deposit issuance methods in a non-Active Status.

**Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**



[CA-207444] DDID 525, DDID 2277: Update the Special Investigation pages

Team Responsible:	Online	Assignee:	Justin Concepcion	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Kim Lam	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	58
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

In CalSAWS, the Special Investigation Detail page does not pre-populate the following fields for a Primary Applicant:

- Phone number
- Email address
- Physical Address
- Mailing Address

In CalSAWS, on the Special Investigation Detail page and the Special Investigation Referral page, the "Allegation" dropdown field has values (many with acronyms) that are specific to Los Angeles County.

Request:

1. Per DDID 525, update the values in the "Allegation" dropdown field on the Special Investigation Detail page and Special Investigation Referral page to be more generic in order to support all 58 Counties.
2. Per DDID 2277, update the fraud investigation tracking functionality to pre-populate as many investigation fields as possible with data from the case to be investigated when a new investigation is created.

Recommendation:

1. Pre-populate fields on the Special Investigation Detail page for the Primary Applicant.
2. On both the Special Investigation Detail page and the Special Investigation Referral page, update the "Allegation" dropdown values.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

58

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	45	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	
Tech Arch :	0	Tech Ops :	0	System Test Support :	13
				Training :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	Old: Section 2.1.3 does not include a program hierarchy and does not include new subsections for Special Investigation Detail page. New: Added program hierarchy and new subsections to Section 2.1.3
Content Revision Status-2:	
Content Revision Description-2:	
Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	



[CA-207464] DDID 368 - Add New Homeless Customer Need Type Codes

Team Responsible:	Fiscal	Assignee:	Deron Schab	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	8
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Need Detail page documents the needs of a Customer to meet an Activity. In documenting the Need, a Worker must select a "Category" (Customer Need Category). The "Category" will drive the available options under the "Type" (Customer Need Type) dropdown field. Only certain "Type" values will be available under certain "Category" values. The mechanism that controls the dynamic display of "Type" values is the code hierarchy.

Request:

The CONTRACTOR shall migrate the values of "Permanent" and "Temporary" in the "Type" field when "Homeless" is selected from the "Category" field on the Needs List page and the Need Detail page.

Recommendation:

1. Create a CTCR to add the new Need Type for:
 - Temporary
 - Permanent
2. Add the Type of "Permanent" and "Temporary" when the Category of "Homeless Assistance" is selected on the "Needs List" and "Needs Detail" page in the new system.

Please refer to the design document for more details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **8**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	6	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	2
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

Release Change:
Before: 19.11
After: 20.05

Content Revision Status-2:	Accepted
Content Revision Description-2:	<p>Added new assumptions to the design document:</p> <ol style="list-style-type: none"> 5. DDID 1327 will migrate all Valuable Categories for the Migration Counties. 6. DDID 1387 will allow Vouchers to be issued for the "Permanent" and "Temporary" Customer Need Types if the county allows Vouchers to be issued as a Valuable Type
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	<p>Before:</p> <p>N/A</p> <p>After:</p> <ol style="list-style-type: none"> 1. Added assumption #7, 8, 9, 10, and 11 2. Added recommendation 2.2 to add the HP and HT functionality from C-IV into the Service Arrangement Detail page in CalSAWS. The Service Arrangement Detail page will only be allowed to issue Vouchers for the "Permanent" and "Temporary" Need Types for Homeless Assistance.
Content Revision Status-4:	
Content Revision Description-4:	



[CA-207226] DDID 2048 - Display all of the EDBC reasons that prevents the user from running EDBC

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja	SPG Status:	No
Fix Version/s:	[20.07]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1222
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

In CalSAWS, there are different types of validations on the Run EDBC pages.

1. There are two types of hard validation on the Run EDBC, Create Manual EDBC, and Negative Action Detail pages:

- A validation that restricts the user from running EDBC and provides a hyperlink that navigates to the page with missing information.
- A validation, displayed in black text (hard validation), that restricts the user from running EDBC until the validation is resolved.

Hard validations are not displayed as a list of validations for each program on the Run EDBC page. One hard validation is displayed for each program at a time.

2. There is one type of soft validation on the Run EDBC page:

- A validation, displayed in red text (soft validation), that allows the user to run EDBC without resolving the validation.
 - Soft validations are displayed as a list on the run EDBC page.
 - Soft validations are displayed when a program is selected after hard validations have been resolved for the program.
 - Soft validations are not displayed based on specific programs.
 - Soft validations are displayed for all programs that are eligible to run EDBC based on the benefit months selected.

Request:

- Display all hard validations for relevant programs as a list on the Run EDBC, Create Manual EDBC, and Negative Action Detail pages.
- Display soft validations for the relevant program as a list on the Run EDBC page.

Recommendation:

- The Run EDBC, Create Manual EDBC, and Negative Action Detail pages will display a list of hard validation.
- The Run EDBC page will display a list of soft validations based on programs selected.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

1222

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	940

Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	
Tech Arch :	0	Tech Ops :	0	System Test Support :	282
				Training :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	Before: Release: 20.05				
	After: Release: 20.07				
Content Revision Status-2:					
Content Revision Description-2:					
Content Revision Status-3:					
Content Revision Description-3:					
Content Revision Status-4:					
Content Revision Description-4:					



[CA-207452] DDID 429 - Migrate Form SAR 7/SAR 2

- Resolved: 02/02/2020 09:24 PM

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	No
Fix Version/s:	[20.09]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	160
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	CA-208670
Committee:	[Other]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

C-IV automatically sends the SAR 7 Addendum, SAR 2, and SAR 7 as a combined form when a Cash Aid or CalFresh program is due for Semi-Annual Reporting.

LRS automatically sends the SAR 2 and SAR 7 as individual forms when a Cash Aid or CalFresh program is due for Semi-Annual Reporting.

Request:

Migrate the combined SAR 7/SAR 2 (4/13) form from C-IV to CalSAWS in English and Spanish. Maintain the following elements from the existing LRS SAR 7 on the migrated SAR 7:

1. IRT elements
2. Income elements
3. Welfare Fraud Hotline
4. Newborn check box

Recommendation:

1. Migrate C-IV SAR 7/SAR 2 into CalSAWS in English and Spanish.
2. Maintain elements from LRS version of SAR 7 on CalSAWS SAR 7.
3. Turn off threshold languages other than English and Spanish.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

160

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	122
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	
Tech Arch :	0	Tech Ops :	0	System Test Support :	38
				Training :	0

Content Revision

Status-1:

Pending CCB

Content Revision

Description-1:

Before:

Release = 20.03

After:
Release = 20.09

Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:



[CA-200457] DDID 1967: DDCR 4048: Update CalFresh EDBC to consider a person with an I-94 as a Citizen

- Resolved: 02/02/2020 10:02 PM

Team Responsible:	Eligibility	Assignee:	Giovanni Gonzalez	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Kim Lam	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	20
Reporter:	Giovanni Gonzalez	Regulation Reference:	ACIN I-102-10	Created:	01/30/2018 09:46 AM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Dennis Kong	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/CalFresh]	Approved by Committee:		Other Agency Cross Reference:	C-IV SCR 1387

Non-Committee

Review:

Expedite Approval:

Current Design:

When a person has a citizenship record with an I-94 document and a section code of Paroled Pursuant to 212(d)(5), they are considered non-federal and the system evaluates the non-federal person for the California Food Assistance Program (CFAP).

Request:

CalSAWS will determine a person with a citizenship record, I-94 document and section code of Paroled Pursuant to 212(d)(5), as a citizen that is federally funded and the system will not evaluate the person for CFAP.

Recommendation:

A person with a citizenship record, I-94 document and section code of Paroled Pursuant to 212(d)(5), will be determined as a citizen and not evaluated for CFAP.

Outreach

Description:

Migration Impact

Description:

LRS has not made this change. In LRS a non citizen person with a citizenship record, I-94, section code 212(d)(5) is considered non federal and is evaluated for CFAP

Committee Prioritization- Medium

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	16
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	4
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Status-1:

Pending CCB

Content Revision

Description-1:

1. Recommendation Change:
N/A

2. ETC Change:
N/A

3. Release Change:
Before: 20.03
After: 21.01

Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:

End Content Revisions