

## CalSAWS CCB Agenda

<b>DATE</b>	APRIL 2, 2020
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	North: Bodie Conference Room, South: Conference Room 331
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.02	CIV-106400	CA-213548	ABAWD Clickthrough Support	Eligibility	75	Premise	Start Build	20.02.26
20.02	CIV-106533		CCP Enhancements (Logging, Error Handling for failed Supervisor actions)	Contact Center	10	C-IV M&O	Production Deployment	20.03.09
20.02	CIV-106597		Update CF 377.11E Return Mailing Address to match BRM	Client Correspondence	24	Premise	Production Deployment	20.03.10
20.02	CIV-106605		CCP Enhancements (New browser pop-ups for custom links)	Contact Center	10	C-IV M&O	Production Deployment	20.03.12
20.03	CIV-105922		Imaging: Create Imaging Script/Task to route back incorrectly indexed documents	Imaging	21	C-IV M&O	Production Deployment	
20.05	CIV-106154		Update Forms Overview for SCR CIV-102600	Training	5	C-IV M&O	Start Build	
20.05	CIV-106160		Update Online Help for SCR CIV-103887	Training	5	C-IV M&O	Start Build	
20.05	CIV-106210		Online Help- Reports Overview Remove CA 800 CCR Facility Report	Training	5	C-IV M&O	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CIV-106234	CA-213173	Create Online Help Pages for SCR CIV-4108 CO-13: OCAT	Training	15	Premise	Start Build	
20.05	CIV-106235		Update Online Help for SCR CIV-104042 ACL 19-42 Automation of CalWORKs Home Visiting Program (HVP)	Training	15	Premise	Start Build	
20.05	CIV-106375		Create Job Aid for SCR CIV-5165	Training	5	C-IV M&O	Start Build	
20.05	CIV-106401		Job Aid - Create job aid for SCR CIV-104367	Training	7	Premise	Start Build	
20.05	CIV-106675		Renew Apple Push Notification Certificate For C4Yourself Mobile App	Tech Arch	45	C-IV M&O	Start Build	
20.07	CIV-104947		Updates to reschedule the Restaurant Meals Batch EDBC Sweep	Batch/Interfaces	20	C-IV M&O	No	20.07.20
20.07	CIV-105746	CA-212087	Allow CalFresh Recovery Accounts to be set to active status	Fiscal	76	C-IV M&O	Start Build	
20.07	CIV-106677		Update C4Yourself Mobile App to be built with iOS 13 SDK or later	Tech Arch	100	C-IV M&O	Start Build	
20.09	CIV-12446	CA-52597	CA 812 Collection Reports Claim Adjustments	Reports	424	C-IV M&O	No	
20.11	CIV-105343	CA-211229	ACL 19-106, ACL-19-79 – CalWORKs, CalFresh Income Exemptions	Eligibility	71	C-IV M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CIV-105726		Create a C-IV Functional Presentation (CFP) for SCR CIV-789 Family Stabilization	Training	30	C-IV M&O	No	
20.05	CIV-7564	CA-202778	Revised Medi-Cal Hierarchy	CalHEERS	681	C-IV M&O	No	
20.05	CIV-105720		Update Batch Sweeps Job Aid for 2020 MEDS Recon and Renewal Schedule SCR CIV-105719	Training	7	Premise	Start Build	

## 2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-214121		BTSCA 2019 Reissue for LA County	Fiscal	70	LRS M&E	Start Build	
20.03	CA-211596	CIV-105562	ACL-19-76: Batch EDBC Run to Apply 2020 Earned Income Disregard and Income Reporting Threshold Tiers	Eligibility	130	LRS M&E	No	20.05.09
20.03	CA-212551	N/A	DPSS/DCFS Support SCR to provide responses to Consortia queries	Eligibility	960	LRS M&E	Production Deployment	
20.05	CA-212924		Modify DPSS Renewals Performance Measures Dashboard	Reports	453	LRS M&E	Start Build	20.05.x
20.05	CA-213178		Update Online Help for SCR CA-208265 CalWORKs Home Visiting Program (HVP)	Training	15	Premise	Start Build	
20.05	CA-213312		Update Online Help for SCR CA-209488 ACL 19-99 Child Care Immediate and Continuous Eligibility to Stage One	Training	10	LRS M&E	Start Build	
20.05	CA-213647	C-IV SCR 154	DDCR 5049: CA-200316 Update Online Help for Automated Workload Assignments	Training	10	Other	Start Build	
20.07	CA-58579	CIV-10665	ACWDL 17-31 Revisions to the NA Back 9 for all Medi-Cal Notices of Action	Client Correspondence	185	Premise	No	
20.07	CA-202177		Modifications to the Medi-Cal Renewal E-Hit Dashboard and DPSS Performance Measures Dashboard - Medi-Cal Renewals	Reports	725	LRS M&E	No	
20.07	CA-212087	CIV-105746	Allow CalFresh Recovery Accounts to be set to active status	Fiscal	91	LRS M&E	Start Build	
20.07	CA-212185		FC Case Assignment Logic Change	Batch/Interfaces	101	LRS M&E	No	
20.09	CA-52597	CIV-12446	CA 812 Collections Enhancement Report	Reports	450	LRS M&E	No	
20.11	CA-211229	CIV-105343	ACL 19-106, ACL-19-79 – CalWORKs, CalFresh Income Exemptions	Eligibility	73	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-59071	CIV-105702	DDCR 3155: CalACES - MPP 42-763.711- Do not open or reopen Cal-Learn for a person with a CHSPE degree	Eligibility	480	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-50800		CalWORKs Denial NOA - correct the 30-day date inserted on the NOA	Client Correspondence	41	LRS M&E	No	
20.05	CA-202778	CIV-7564	Revised Medi-Cal Hierarchy	CalHEERS	821	LRS M&E	No	
20.05	CA-209367		Training: Update WBTs per SCR CA-205441	Training	10	LRS M&E	Start Build	
20.05	CA-209744		Training: Update WBTs per SCR CA-207464	Training	12	LRS M&E	No	
20.05	CA-213671		Training: Load Job Aids updated for CA-210318 to the LMS	Training	10	LRS M&E	No	20.05.15

### 3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-211160		DDID 964 - Migrate IEVS Fleeing Felon Report Page in Online Help	Training	45	CalSAWS DD&I	Start Build	
20.05	CA-213558	CA-201525	DDID 1967: DDCR 5015, 5516 Update EDBC Job Aid for CA-201525	Training	5	CalSAWS DD&I	Start Build	
20.05	CA-213579		DDID 2132 - Update Online Help pages for New Standardized Receipt form	Training	15	CalSAWS DD&I	Start Build	
20.05	CA-213582		DDID 1389 - Update Online Help for CSF 101 Form	Training	10	CalSAWS DD&I	Start Build	
20.05	CA-213644		DDID 2080, 2081: CA-207121 Update Online Help for WTW functionality	Training	5	CalSAWS DD&I	Start Build	
20.05	CA-213707	CA-207444	DDID 525, DDID 2277: Job Aid update for Special Investigations	Training	5	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-207121		DDID 2080, 2081: Update WTW functionality	Online	524	CalSAWS DD&I		
20.05	CA-207464		DDID 368 - Add New Homeless Customer Need Type Codes	Fiscal	8	CalSAWS DD&I		

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-207226		DDID 2048 - Display all of the EDBC reasons that prevents the user from running EDBC	Eligibility	1222	CalSAWS DD&I		
20.09	CA-207452	CA-208670	DDID 429 - Migrate Form SAR 7/SAR 2	Client Correspondence	160	CalSAWS DD&I		

The next CCB Meeting scheduled for **04/16/2020**.

#### 4. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTCR Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
19.11	11/25/2019	11/24/2019	Due to Thanksgiving on 11/28/2019	9/27/2019	11/1/2019	11/6/2019	11/8/2019	11/20/2019
20.01	1/27/2020	1/26/2020	MLK 1/20	11/27/2019	1/3/2020	1/8/2020	1/10/2020	1/22/2020
20.02	2/17/2020	2/16/2020	CalHEERS Release	11/8/2019	1/3/2020	1/8/2020	1/10/2020	2/12/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/4/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	4/29/2020	5/1/2020	5/13/2020
20.06	6/29/2020	6/28/2020	CalHEERS Release	4/17/2020	6/5/2020	6/10/2020	6/12/2020	6/24/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/1/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/2/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving on 11/26/2020	9/25/2020	10/30/2020	11/4/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/6/2021	1/8/2021	1/20/2021

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



# [CIV-106400] ABAWD Clickthrough Support

- Resolved: 03/09/2020 10:13 AM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Geetha Ramalingam</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.02]</b>	Designer Contact:	<b>Jason M. Francis</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>20.02.26</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>75</b>
Reporter:	<b>Tyler Vaisau</b>	Regulation Reference:		Created:	<b>02/12/2020 02:49 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Tyler Vaisau</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-091</b>
Committee:	<b>[CaWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-213548</b>

## Non-Committee

### Review:

**Expedite Approval:** Karen Rapponotti 02/19/2020

**Current Design:** Support SCR for ABAWD Demo February 25-26, 2020

**Request:** ABAWD Clickthrough Support

**Recommendation:** Support SCR for ABAWD Demo February 25-26, 2020

### Outreach

#### Description:

**Migration Impact Description:** Same release

#### Migration Impact

#### Analysis:

**Alternative Procedure Description:** N/A

#### Operational Impact:

**Estimate:** 75

#### Estimate:

Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	5
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	40
Tech Arch :	0	Tech Ops :	0	Training :	0



# [CIV-106533] CCP Enhancements (Logging, Error Handling for failed Supervisor actions)

- Resolved: 03/09/2020 05:43 PM

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Michael T. Wright</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.02]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>20.03.09</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Dheeraj Muralidara</b>	Regulation Reference:		Created:	<b>02/27/2020 10:35 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[IVR &amp; Contact Center]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee Review:

Danielle Benoit 3/2/2020

### Expedite Approval:

Jo Anne Osborn 3/2/2020

### Current Design:

Currently the CCP does not log any errors, making trouble shooting difficult. Errors for failed supervisor actions are generic. The CCP does not automatically log out agents that close the application Useful links open in pop-up window.

### Request:

CCP change:  
1) Implement a logging functionality for the CCP  
2) Add more specific error alerts for failed supervisor actions

### Recommendation:

- 1) Add 'Download Logs' functionality to CCP
  - a. Create link on the bottom right of the CCP "Download Logs". (see attachment)
  - b. Upon clicking the link, 'Download Logs', the CCP client logs will be downloaded to the 'Download' folder on the user's desktop.
- 2) Add specific error alert for failed supervisor monitor - If a supervisor is trying to monitor an agent who is in a 'Non-Talking' state, a specific error message will pop-up on the supervisor screen, "Error Monitoring: Agent is no longer on a Call/Talking."
 

Note: The existing error message "Error Monitoring the call, please try again." will be displayed for all other monitoring issues.

### Outreach Description:

### Migration Impact Description:

Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

### Migration Impact Analysis:

### Alternative Procedure Description:

N/A

### Operational Impact Estimate:

**10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	10

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Tech Arch :

0

Tech Ops :

0

Training :

0





# [CIV-106597] Update CF 377.11E Return Mailing Address to match BRM

- Resolved: 03/10/2020 02:39 PM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Harish Katragadda</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.02]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>20.03.10</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>24</b>
Reporter:	<b>Connor Gorry</b>	Regulation Reference:	<b>ACL-XXX</b>	Created:	<b>03/03/2020 05:05 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-091</b>
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti and Jo Anne Osborn on 1/22/2020

#### Current Design:

Form CF 377.11E was added to the C-IV Template Repository with SCR CIV-106060. On the first page of the form, it populates with two addresses - the worker's mailing address and physical office address. However, since the Form is to be returned with a BRM envelope to a centralized BRM address, the suggested return mailing address on the cover sheet and on the form can differ in many counties.

#### Request:

Code change to update the Mailing Address variable in CF 377.11E to populate with the BRM address.

#### Recommendation:

1. Update the Mailing Address Variable in CF 377.11E to populate with the BRM address. Update the text on the mailing cover sheet from "For Mailing Purposes Only / Please remove this page before / returning the attached form." to "On the back of this sheet is the / address for returning this form."

### Outreach

#### Description:

#### Migration Impact

Because LRS does not use BRM return envelopes, this will be a C-IV-only change.

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**24**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	18
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	6
Tech Arch :	0	Tech Ops :	0	Training :	0



# [CIV-106605] CCP Enhancements (New browser pop-ups for custom links)

- Resolved: 03/12/2020 04:18 PM

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Michael T. Wright</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.02]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>20.03.12</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Jared Kuester</b>	Regulation Reference:		Created:	<b>03/04/2020 05:00 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Consortium Contact:		Migration Impact:	<b>Yes</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Committee:	<b>[IVR &amp; Contact Center]</b>	Committee:		Reference:	

### Non-Committee

Danielle Benoit 3/6/20

### Review:

### Expedite Approval:

Karen J. Rapponotti 3/10/2020

### Current Design:

Currently the CCP sometimes opens the default CCP when a user logs in, Useful links open in pop-up window, and default links open in the CCP.

### Request:

CCP change:

1) Useful links will open up in browser than pop-up window.

### Recommendation:

1) Useful links will open using the following browser types:

Links embedded within CCP, will open in a separate browser. Below is the table to indicate the browser type for each type of link. Refer matrix attached

- a. County specific links(example 'Journal Entry Templates') will open in user desktop's default browser.
- b. 'eGain Reports' and 'Calabrio One' links will open in Chrome browser.
- c. 'Live Chat' link will open using electron browser (this is the same browser the CCP uses).

### Outreach

### Description:

### Migration Impact

### Description:

Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

### Migration Impact

### Analysis:

### Alternative

N/A

### Procedure

### Description:

### Operational Impact:

### Estimate:

10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	
Tech Arch :	0	Tech Ops :	0	System Test Support :	10
				Training :	0



# [CIV-105922] Imaging: Create Imaging Script/Task to route back incorrectly indexed documents

- Resolved: 02/21/2020 10:38 AM

Team Responsible:	<b>Imaging</b>	Assignee:	<b>Christopher Vasquez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Christopher Vasquez</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>21</b>
Reporter:	<b>Christopher Vasquez</b>	Regulation Reference:		Created:	<b>12/17/2019 01:30 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Erick Arreola</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Imaging]</b>	Approved by Committee:	<b>01/23/2020</b>	Other Agency Cross Reference:	

**Non-Committee**

**Review:**  
**Expedite Approval:** Karen Rapponotti 2/10/2020, Prod Deploy Karen Rapponotti 3/17/2020  
**Current Design:** Currently the Imaging system has documents Indexed with incorrectly formatted keys, incorrect drawers, or blank fields. Because of this, the documents cannot be located by workers by normal search methods.  
**Request:** Develop and deploy a script/task to run nightly, routing back documents that need to be re-indexed.  
**Recommendation:** Imaging will create a script that will route documents with incorrectly formatted keys, incorrect drawers, or blank fields into the county re-index queue. From here, the document can be updated and indexed properly by designated county staff.

**Outreach**

**Description:**  
**Migration Impact Description:** No impact as script will be invalid with the 58 county imaging solution.  
**Migration Impact Analysis:** Manually locate and update documents with incorrectly formatted keys, incorrect drawers, or blank fields..

**Operational Impact:**

<b>Estimate:</b>	<b>21</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	11	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0

## [CIV-106154] Update Forms Overview for SCR CIV-102600

Team Responsible:	<b>Training</b>	Assignee:	<b>Kelly Worthington</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>5</b>
Reporter:	<b>Joyce Oshiro</b>	Regulation Reference:	<b>ACL 14-20</b>	Created:	<b>01/16/2020 01:14 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Joyce Oshiro</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Joyce Oshiro 01/16/2020 - Approve

**Expedite Approval:** Approved by Karen Rapponotti on 3/4/2020

**Current Design:** With the 20.03 release, SCR CIV-102600 added the CF 29A to the template repository.

**Request:** Add the CF 29A to the Online Help Forms Overview.

**Recommendation:** Add the CF 29A to the Online Help Forms Overview.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

#### Migration Impact

No Impact

#### Analysis:

#### Alternative

None

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 5**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Security :	0	Support :	
Tech Arch :	0	Tech Ops :	0	System Test Support :	0
				Training :	5

## [CIV-106160] Update Online Help for SCR CIV-103887

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>5</b>
Reporter:	<b>Joyce Oshiro</b>	Regulation Reference:		Created:	<b>01/17/2020 08:00 AM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Joyce Oshiro</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Joyce Oshiro 01/27/2020 - Approve

**Expedite Approval:** Approved by Karen Rapponotti on 3/4/2020

**Current Design:** SCR CIV-103887 modifies the Oversight Agency Staff Detail page.

**Request:** The Online Help page impacted by this change needs to be updated.

**Recommendation:** Update the following:  
1) Oversight Agency Staff Detail

### Outreach

#### Description:

#### Migration Impact

#### Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

#### Migration Impact

No Impact

#### Analysis:

#### Alternative

None

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 5**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

## [CIV-106210] Online Help- Reports Overview Remove CA 800 CCR Facility Report

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>5</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>01/27/2020 04:37 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Joyce Oshiro</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Joyce Oshiro 01/28/2020 - Approve

**Expedite Approval:** Approved by Karen Rapponotti on 3/4/2020

**Current Design:** The CA 800 Continuum of Care Reform Facility Report was incorrectly added to Reports Overview with SCR CIV-11233. SCR CIV-7338 added the FC1 Continuum of Care Reform Facility Report not the CA 800 Continuum of Care Reform Facility Report listed in SCR CIV-11233.

**Request:** Remove CA 800 Continuum of Care Reform Facility Report from the Reports Overview.

**Recommendation:** Remove CA 800 Continuum of Care Reform Facility Report from the Reports Overview.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

#### Migration Impact

#### Analysis:

No Impact

#### Alternative

#### Procedure

None

#### Description:

#### Operational Impact:

**Estimate: 5**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

**[CIV-106234] Create Online Help Pages for SCR CIV-4108 CO-13: OCAT**

Team Responsible:	<b>Training</b>	Assignee:	<b>Kelly Worthington</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:	<b>AB-74</b>	Created:	<b>01/30/2020 03:16 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-113</b>
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-213173</b>

**Non-Committee Review:** Joyce Oshiro 03/11/2020 - Approve

**Expedite Approval:** Approved by Karen Rapponotti on 3/4/2020

**Current Design:** SCR CIV-4108 creates the OCAT Referral List, OCAT Referral Detail and OCAT Response Detail pages in Online Help.

**Request:** OLH pages impacted by this change need to be updated.

**Recommendation:** Create the following Online Help pages:  
 1) OCAT Referral List  
 2) OCAT Referral Detail  
 3) OCAT Response Detail

**Outreach Description:**

**Migration Impact Description:** Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting and modify them as necessary to account for the changes made as part of Migration.

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	15

**[CIV-106235] Update Online Help for SCR CIV-104042 ACL 19-42 Automation of CalWORKs Home Visiting Program (HVP)**

Team Responsible:	<b>Training</b>	Assignee:	<b>Kelly Worthington</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:	<b>AB 1811, ACL 19-42, ACL 19-82</b>	Created:	<b>01/30/2020 03:31 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-114</b>
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee**

**Review:**  
**Expedite Approval:** Approved by Karen Rapponotti on 3/4/2020  
**Current Design:** SCR CA-104042 creates the Home Visiting List and Home Visiting Detail pages in OLH.  
**Request:** OLH impacted by this change need to be updated.  
**Recommendation:**  
 Update Online Help:  
 1) Add the CW 2224 to the Forms Overview.  
 Form Number: CW 2224  
 Form Name: CalWORKs Home Visiting Program (HVP)  
 Description: Details to come  
  
 2) Create the following Online Help pages:  
 a) Home Visiting List  
 b) Home Visiting Detail

**Outreach**

**Description:**  
**Migration Impact Description:** Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as a part of Migration.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	15





## [CIV-106375] Create Job Aid for SCR CIV-5165

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>5</b>
Reporter:	<b>Nina Butler</b>	Regulation Reference:		Created:	<b>02/11/2020 12:51 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Nina Butler</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

<b>Non-Committee Review:</b>	Joyce Oshiro 02/29/2020 - Approve				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 3/4/2020				
<b>Current Design:</b>	SCR CIV-5165 implemented changes to the negative action functionality and reasons. There are no negative action job aids describing the negative action reason and functionality of SCR CIV-5165.				
<b>Request:</b>	Create new job aid for SCR 5165.				
<b>Recommendation:</b>	Create the Medi-Cal CalHEERS - Negative Action Reason Worker Initiated-Skip CalHEERS job aid for SCR CIV-5165.				
<b>Outreach Description:</b>	New job aid				
<b>Migration Impact Description:</b>	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
<b>Migration Impact Analysis:</b>	No Impact				
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact Estimate:</b>	<b>5</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5

**[CIV-106401] Job Aid - Create job aid for SCR CIV-104367**

Team Responsible:	<b>Training</b>	Assignee:	<b>Kelly Worthington</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>7</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>ACWDL June 11, 2019; CFL NO. 18/19-26</b>	Created:	<b>02/12/2020 03:35 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	<b>CO-115</b>
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

<b>Non-Committee Review:</b>	Joyce Oshiro 03/13/2020 - Approve				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti 3/19/2020				
<b>Current Design:</b>	With the 20.05 release, SCR CIV-104367 implemented the Housing Support Program (HSP) in the C-IV System.				
<b>Request:</b>	Create a new job aid for HSP.				
<b>Recommendation:</b>	1. Create the Housing Support Program - Manage job aid.				
<b>Outreach Description:</b>	New job aid				
<b>Migration Impact Description:</b>					
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact Estimate:</b>	<b>7</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	2
Tech Arch :	0	Tech Ops :	0	Training :	5

## [CIV-106675] Renew Apple Push Notification Certificate For C4Yourself Mobile App

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Pallavi Singh</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Jonathan Goldsmith</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>45</b>
Reporter:	<b>Pallavi Singh</b>	Regulation Reference:		Created:	<b>03/12/2020 02:55 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Danielle Benoit</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
<b>Non-Committee Review:</b>	Approved by Karen R. on 3/16				
<b>Expedite Approval:</b>	Approved by Karen R. on 3/16				
<b>Current Design:</b>	C4Yourself Mobile application uses Apple Push Notifications Service (APNS) for delivering notifications to users.				
<b>Request:</b>	Apple Push Notifications Service (APNS) uses a certificate for authentication which is valid for one year. The current certificate will expire on 6/20/2020				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1) Update the APNS certificate.</li> <li>2) Update Mobile Webservice to use the renewed APNS certificate.</li> </ol>				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	There is no alternate procedure as the certificate will stop working after 6/20/2020 without being replaced.				
<b>Operational Impact Estimate:</b>	<b>45</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	15
Tech Arch :	30	Tech Ops :	0	Training :	0

## [CIV-104947] Updates to reschedule the Restaurant Meals Batch EDBC Sweep

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Jennifer Muna</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>20.07.20</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>20</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:	<b>ACL 18-24</b>	Created:	<b>08/26/2019 04:19 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>03/18/2020</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The Restaurant Meals Batch EDBC Sweep Job (PB00E138) has not been running in production since 2017. This job was originally turned off due to issues with running for programs that were originally slated for discontinuance for non-receipt of RE or SAR7.

The sweep logic was updated and tested to exclude individuals who were turning 60 years old and were scheduled for discontinuance for non-receipt of RE or SAR7 and to run in Targeted Program Mode in Batch EDBC to include the Supplemental Nutrition Benefit (SNB) program when CalFresh is run. However, the sweep job was not properly rescheduled so it was never turned back on.

#### Request:

Turn on the Restaurant Meals Batch EDBC Sweep Job for the C-IV counties.

#### Recommendation:

- 1) Create a Batch Scheduler Change Request (BSCR) and Change Order to instruct the Batch Operations Team to reschedule the Restaurant Meals Batch EDBC Sweep Job (PB00E138) to run monthly on the 15th Calendar day of each month.
2. Perform Regression test on Restaurant Meals Batch EDBC Sweep job (PB00E138).

### Outreach

#### Description:

#### Migration Impact

#### Description:

Per DDID #1787, the C-IV county specific batch job will be migrated into the new system.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 20**

Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0

## [CIV-105746] Allow CalFresh Recovery Accounts to be set to active status

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jyothirmayi Chavata</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>76</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:	<b>ACL 19-50</b>	Created:	<b>11/26/2019 10:55 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:	<b>03/12/2020</b>	Other Agency Cross Reference:	<b>CA-212087</b>

### Non-Committee

#### Review:

**Expedite Approval:** Emergency Approval to start build by JoAnne Osborn on 3/12/2020

#### Current Design:

When updating Recovery Account Detail, the 'Threshold Validation' will show a message "The Account cannot be Activated as the original balance is under the threshold" and prevent Status from becoming 'Active' if Criteria I or Criteria II is met:

##### Criteria I

- The Cause Code is 'CalFresh - Admin Caused (prior to 3/2000)' or 'CalFresh - Admin Caused (after 3/2000)', and
- There is no active CalFresh Program on the Discovery Date under the same case, and
- The Original Balance is \$125 or less and the date of discovery is before 6/1/2019.

##### Criteria II

- The Cause Code is 'CalFresh - Admin Caused (prior to 3/2000)', 'CalFresh - Admin Caused (after 3/2000)', or 'CalFresh - IHE (Customer Caused)', and
- The QC Finding Value is 'No', and
- The 'Investigations' is 'None' or 'No Fraud', and
- There is no active CalFresh program on the Discovery Date under the same case, and
- The Original Balance is \$400 or less and the date of discovery is on or after 6/1/2019

Also, Uncollectible Recovery Account Batch will discharge a Recovery Account if Original Balance is over \$35, Status is Pending, no Overissuances added to the account for more than 7 calendar days, and Criteria I or Criteria II is met.

#### Request:

- (1) When a Recovery Account is Inter-County Transferred (ICT'd) from one County to another, the receiving County is unable to activate the Recovery Account with a balance under \$400, because the CalFresh Program was not active in the receiving County on the Discovery Date.
- (2) When a program is active for a benefit month, but is later determined 'Ineligible', the system will not allow the Recovery Account with a Discovery Date in that ineligible month to be set to 'Active' status.
- (3) Recovery Accounts that were overcollected cannot be reactivated to allow staff to move the overcollected balance.
- (4) Recovery Accounts that are not currently in 'Active' status have a payment transaction that needs refunded (potentially as a result of a Hearing decision).
- (5) When no 'Active' Recovery Account exists, but a payment comes in that requires to be posted (and potentially then refunded).
- (6) When the Discovery Date is dated prior to 06/01/2019.

#### Recommendation:

1. Remove 'Threshold Validation' on Recovery Account Detail page.
2. Update Uncollectible Recovery Account Batch to not discharge any CalFresh Recovery Account if:
  - Original Balance over \$35 and have an Ineligible CalFresh program on the date of discovery under same the case, or
  - ICT (Inter-County Transferred) is Yes.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the Collections Committee. CalSAWs/LRS will implement this change with SCR CA-212087 in 20.05 release.

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**Migration Impact****Analysis:****Alternative Procedure Description:** N/A**Operational Impact:****Estimate:** 76

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	64	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0

## [CIV-106677] Update C4Yourself Mobile App to be built with iOS 13 SDK or later

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Pallavi Singh</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Sumeet Patil</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>100</b>
Reporter:	<b>Pallavi Singh</b>	Regulation Reference:		Created:	<b>03/12/2020 03:56 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Danielle Benoit</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
<b>Non-Committee Review:</b>	Approved by Karen R. on 3/16				
<b>Expedite Approval:</b>	Approved by Karen R. on 3/16				
<b>Current Design:</b>	The iOS updates submitted to Apple store are built with iOS 12.1 SDK, included in Xcode [10.1]				
<b>Request:</b>	Starting April 2020, all iOS apps submitted to the App Store must be built with the iOS 13 SDK or later, included in Xcode 11 or later.				
<b>Recommendation:</b>	Build and release the C4Yourself mobile application with iOS '13/Xcode [11.0] or later .				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.				
<b>Migration Impact Analysis:</b>	SSP & Mobile App				
<b>Alternative Procedure Description:</b>	There is no alternate procedure, as without the update we cannot release new changes /version of mobile app post April 2020.				
<b>Operational Impact: Estimate:</b>	<b>100</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	20
Tech Arch :	80	Tech Ops :	0	Training :	0

## [CIV-12446] CA 812 Collection Reports Claim Adjustments

Team Responsible:	<b>Reports</b>	Assignee:	<b>Madhuri Salunkhe</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.09]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>424</b>
Reporter:	<b>Sarbjeeet Chana</b>	Regulation Reference:		Created:	<b>12/29/2017 02:26 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[State/Fiscal Reports]</b>	Approved by Committee:	<b>03/17/2020</b>	Other Agency Cross Reference:	<b>CA-52597</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The CA 812 and the CA 812 Detailed Backup Reports are generated as two separate reports. This causes users the need to open both reports and go back and forth between them when validating information. The CA 812 Detail Sheets are also limited in the number of data fields it provides to help county workers validate information reported on the CA 812. Recovery Accounts that are in pending status and have no transactions posted to them at the beginning of the reporting quarter and become 'Void' at the end of the reporting quarter are known as same quarter void Recovery Accounts. Same quarter void Recovery Accounts should not be reported on the CA 812 state report. The Line 8c – New Void Overpayments backup detail sheet lists transactions that are posted to same quarter void Recovery Accounts. This sheet is only there for informational purposes. Cash and Tax intercept transactions are being reported as adjustments due to the transactions not being mapped to Line 4a and Line 4b. The transaction amount/claim by month totals on the detail sheets of lines 3a, 3b, 4a and 4b are not calculating based on how transactions are captured on the report. The CA 812 is not properly reporting Recovery Accounts in the LRS/CalSAWS specific status of 'Pending Approval'.

#### Request:

1. Update the CA 812 report to improve the data validation process.
2. Move some transaction types currently reported as other adjustments to the appropriate transaction lines.
3. Treat Recovery Accounts in 'Pending Approval' status similarly as the 'Pending' status.

#### Recommendation:

1. Combine the CA 812 State report and the CA 812 Detailed Backup report to a single CA 812 report.
2. Create a detailed backup sheet for Line 1b - Adjustments to Item 1a.
3. Add new fields to existing detail sheets.
4. Map cash and tax intercept transactions, currently being reported on Line 8c, to Lines 4a and 4b.
5. Update the logic for transaction amount/claim by month totals on the detail sheets of lines 3a, 3b, 4a and 4b. The 'Other' transaction amount/claim totals will be removed.
6. Remove the entire Line 8c – New Void Overpayments detail sheet.
7. Update the CA 812 logic to treat Recovery Accounts in 'Pending Approval' status the same as if the account was in 'Pending' status.
8. Update the report layout to adhere to reporting cosmetic standards.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the State/Fiscal Reports Committee. CalSAWS will implement this Change with SCR CA-52597 in the 20.09 release.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

The information can be obtained via Ad-Hoc

#### Operational Impact:

Estimate: **424**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0



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DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	329	Security :	0	System Test Support :	95
Tech Arch :	0	Tech Ops :	0	Training :	0

**[CIV-105343] ACL 19-106, ACL-19-79 – CalWORKs, CalFresh Income Exemptions**

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>71</b>
Reporter:	<b>Binh Tran</b>	Regulation Reference:	<b>ACL 19-106; AB 807; ACL 19-79, ACL 19-66</b>	Created:	<b>10/16/2019 11:20 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Design</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>02/25/2020</b>	Other Agency Cross Reference:	<b>CA-211229</b>

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:** The income type of Census Earnings – Temporary income type is treated as:

- Exempt income for CF participants
- Earned income for CW participants

**Request:** Per ACL 19-106, income type of Census Earnings – Temporary for Earnings income category should be treated as:

- Exempt income for CW and related program participants as of 11/2019.

Per ACL 19-79, income type of Census Earnings – Temporary for Earnings income category should be treated as:

**Recommendation:**

- Earned income for CF participants as of 10/2020

1. Update Census Earnings – Temporary income type for Earnings income category to be considered as exempt for CW and related programs as of 11/2019.
2. Update Census Earnings – Temporary income type for Earnings income category to be considered as earned income for CF as of 10/2020.
3. Generate list of CF, CW, RCA, IN and DIV cases with an active program person receiving income Census Earnings – Temporary income types.

**Outreach Description:** Listing for cases receiving Census Earnings-Temporary income will be posted at CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CIV-105343.

**Migration Impact Description:** CalSAWS will implement this Change with SCR CA-211229

**Migration Impact Analysis:**  
**Alternative Procedure Description:** Overwrite EDBC

**Operational Impact:**  
**Estimate:** 71

Automated Test :	36	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	22
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0

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Reports :	0	Security :	0	System Test Support :	13
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs



## [CIV-105726] Create a C-IV Functional Presentation (CFP) for SCR CIV-789 Family Stabilization

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>30</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>11/22/2019 04:52 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Joyce Oshiro</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee**

Joyce Oshiro 01/02/2020 Approve

**Review:**

**Expedite Approval:**

**Current Design:**

C-IV Functional Presentations (CFPs) are available in Online Help to demonstrate new system functionality.

**Request:**

A CFP for SCR CIV-789 - Family Stabilization does not exist.

**Recommendation:**

Add a CFP for SCR CIV-789 - Family Stabilization to Online Help.

Note: CFPs are created to highlight changes to the system in a specific release by a specific SCR. CFPs will be posted in Online Help with the primary release and will remain in Online Help for only three releases (the one for which it was created and two subsequent releases) and will then be removed from Online Help with that next release. CFPs are not updated or maintained for future changes to functionality. CFPs are placed on the Web Portal prior to the release where they will remain after removal from Online Help.

**Outreach**

**Description:**

**Migration Impact**

No migration impact as this is specific to the C-IV Functional Presentations (CFPs) process.

**Description:**

**Migration Impact**

No Impact

**Analysis:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**30**

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :

0

Design :

0

Eligibility :

0

Fiscal :

0

Imaging :

0

IVR/CC :

0

Online :

0

Performance :

0

Release Communication

0

Reports :

0

Security :

0

System Test Support :

0

Tech Arch :

0

Tech Ops :

0

Training :

30

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

1. Recommendation Change: N/A

**Description-1:**

2. Estimate Change: N/A

3. Release Change:

Before: 20.03

After:20.05

4. Funding Source Change: N/A

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

## [CIV-7564] Revised Medi-Cal Hierarchy

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Chad Quan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Tisha Mutreja</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>681</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:	<b>ACWDL 17-03</b>	Created:	<b>12/29/2017 02:25 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:	<b>2019-12-17 00:00:00.0</b>	Other Agency Cross Reference:	<b>CA-202778</b>

### Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:** The Systems' Medi-Cal Hierarchy for the Requested Medi-Cal Type "Medi-Cal" tests eligibility in the following order:  
 MAGI Medi-Cal Eligibility  
 Non-MAGI Medi-Cal Eligibility

The Systems have the "No Potential MAGI" Requested Medi-Cal Type which allows a Worker to run through the Non-MAGI Medi-Cal Eligibility Rules only without requiring a MAGI Determination (per ACWDL 18-16). A household is considered "No Potential MAGI" eligible when there is no MAGI Medi-Cal eligibility due to: being aged, blind or disabled and receiving Medicare and there is no dependent child or pregnant person(s) in the household

The Systems have several page validations on Run EDBC, Negative Action and Request MAGI pages to ensure that a Worker uses "No Potential MAGI" Requested Medi-Cal Type only when appropriate.

The Systems have available Requested Medi-Cal Types that are outdated and no longer used.  
 1931 for Adult Minor Parent  
 Medi-Cal – Property Disregard  
 Medi-Cal – No Property Information  
 Express Lane Adults 19-64  
 Express Lane Parents 19-64  
 Express Lane Under 19

**Request:** Per ACWDL 17-03, the Mega Mandatory group must be evaluated before MAGI Medi-Cal in the Medi-Cal Hierarchy and the Optional Categorical programs (A&D FPL, Blind FPL and Working Disabled 250%) must be evaluated before Medically Needy/Medically Indigent programs (ABD MN, AFDC MN, MI Child, MI Pregnant). The Mega Mandatory group must be evaluated before MAGI Medi-Cal; therefore, a MAGI Determination is not required to test for Mega Mandatory.

Incorporate the check for Potential MAGI in the Full Medi-Cal Hierarchy EDBC Rules instead of requiring the Worker to set the Requested Medi-Cal type "No Potential MAGI."

**Recommendation:** Remove the MAGI hard validations from Run EDBC, Negative Action and Manual EDBC page that requires a MAGI Determination prior to running Medi-Cal EDBC for Requested Medi-Cal Type "Medi-Cal" when at least one of the person on the Medi-Cal program block has Full Medi-Cal Hierarchy = 'Yes'.

Update the Medi-Cal EDBC Rules to evaluate Mega Mandatory first in the Medi-Cal hierarchy with below priority:  
 Disabled Adult Child (DAC)  
 Pickle  
 Disabled Widow/Widower  
 Medicare Savings Programs (MSP)

Update the Medi-Cal EDBC Rules to incorporate the check for Potential MAGI to determine if a MAGI Determination is required to continue with the Medi-Cal EDBC.

Update Medi-Cal EDBC Rules to evaluate Optional Categorical programs before Medically Needy/Medically Indigent programs.

Remove the following Requested Medi-Cal Types:

No Potential MAGI  
1931 for Adult Minor Parent  
Medi-Cal – Property Disregard  
Medi-Cal – No Property Information  
Express Lane Adults 19-64  
Express Lane Parents 19-64  
Express Lane Under 19

Refer to attached design draft for details on Recommendations stated above.

**Outreach**

**Description:**

The list will be posted to the following locations:  
CalSAWS Web Portal>System Changes>SCR and SIR Lists>2019>CIV-7564

**Migration Impact Description:**

Joint design has been approved through the Medi-Cal/CMSP Committee. LRS will implement this change with SCR CA-202778 in the 20.05 release.

**Migration Impact Analysis:**

**Alternative Procedure**

Manual Override

**Description:**

**Operational Impact:**

**Estimate:**

**681**

Automated Test :	65	Batch/Interfaces :	95	Batch Operations :	0
CalHEERS :	327	CalHEERS Test :	194	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision Status-1:**

Pending CCB

**Content Revision Description-1:**

1. Recommendation Change: Highlighted changes in yellow to the attached design draft for section 2.2.2, 2.3 and 2.4

2. ETC Change:

Batch/Interface ETC 1

Before: 95

After: 125

CalHEERS Test ETC - 1

Before: 104

After: 114

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:



2. ETC Change: {Description of ETC Change}  
Before:  
After:

3. Release Change: {Description of Release Change}  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}  
Before:  
After:

2. ETC Change: {Description of ETC Change}  
Before:  
After:

3. Release Change: {Description of Release Change}  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}  
Before:  
After:

2. ETC Change: {Description of ETC Change}  
Before:  
After:

3. Release Change: {Description of Release Change}  
Before:  
After:



## [CIV-105720] Update Batch Sweeps Job Aid for 2020 MEDS Recon and Renewal Schedule SCR CIV-105719

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>7</b>
Reporter:	<b>Carlos Zepeda</b>	Regulation Reference:		Created:	<b>11/22/2019 11:48 AM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>C-IV M&amp;O</b>
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Joyce Oshiro 02/19/2020 - Approve

**Expedite Approval:** Approved by Karen Rapponotti on 12/5/2019

**Current Design:** SCR CIV-105719 implemented the updated MEDS Recon and Renewal Schedule for December 2019 to January 2021.

**Request:** The Batch Sweeps job aid lists the dates for Recon and Renewal and so it needs to be updated with the new dates.

**Recommendation:** Update the Batch Sweeps job aid for CIV-105179.

**Outreach Description:** Updated job aid.

**Migration Impact Description:** Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** None

**Operational Impact: Estimate:** 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	2
Tech Arch :	0	Tech Ops :	0	Training :	5

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change: N/A
2. ETC Change: N/A
3. Release Change: N/A
4. Funding Source Change:  
Before: Premise, Funding Source ID: C-IV M&O  
After: C-IV M&O, Funding Source ID: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**End Content Revisions**



# [CA-214121] BTSCA 2019 Reissue for LA County

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Michelle Ramos</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Michelle Ramos</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>70</b>
Reporter:	<b>Michelle Ramos</b>	Regulation Reference:		Created:	<b>03/03/2020 08:16 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michelle Ramos</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Ad Hoc]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ayana Alvarez on 3/12/2020

**Expedite Approval:** Approved by Michele Peterson on 03/05/2020

**Current Design:** The following rates are excluded from Back To School Clothing Allowance (BTSCA):

1. RB-FFA
2. F2
3. ISFA-ISFC-FFA
4. ISTF-ISFC-TFC
5. Remote (AC)

**Request:** Run Back To School Clothing Allowance (BTSCA) data change to pay the cases that were excluded in the 2019 BTSCA run. The rates that were excluded are as follows:

1. RB-FFA
2. F2
3. ISFA-ISFC-FFA
4. ISTF-ISFC-TFC
5. Remote (AC)
6. The 2019 BTSCA applies to age 5 as of 08/2019-age 21 as of 08/2019.
7. Exclude BTSCA payment if it is already issued after last run in 2019 to avoid additional duplicate payment.

**Note:**

1. If a case was not active for the time period it should have been originally issued it will not be issued when the DCR is run.
2. Duplicate BTSCA payment may get issued if DCFS injected payment through DCFS interface and did not get issued because of missing eligible conditions and later becomes eligible.

**Recommendation:**

1. Create Data change to create need, service arrangement and payment requests for Back To School Clothing Allowance (BTSCA) to pay the cases that were excluded in the 2019 BTSCA run for following rates and additional conditions :
1. RB-FFA
2. F2
3. ISFA-ISFC-FFA
4. ISTF-ISFC-TFC
5. Remote (AC)
6. The 2019 BTSCA applies to age 5 as of 08/2019-age 21 as of 08/2019.
7. Exclude BTSCA payment if it is already issued after last run in 2019 to avoid additional duplicate payment.

**Outreach Description:** Not Applicable

**Migration Impact Description:** This is one time data change for DCFS

**Migration Impact Analysis:**

**Alternative Procedure Description:** Not Applicable

**Operational Impact:**

**Estimate: 70**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	50	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0



## [CA-211596] ACL-19-76: Batch EDBC Run to Apply 2020 Earned Income Disregard and Income Reporting Threshold Tiers

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Josias Caveto</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>20.05.09</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>130</b>
Reporter:	<b>Josias Caveto</b>	Regulation Reference:	<b>ACL 19-76</b>	Created:	<b>11/04/2019 03:07 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Binh Tran</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>03/17/2020</b>	Other Agency Cross Reference:	<b>CIV-105562</b>

### Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:** Per ACL 19-76, SCR CA-209033 updated the CalWORKs Earned Income Disregard to \$500 and replaced the existing CalWORKs Tier 2 calculation with the rules of Tier 3 from CalFresh.

**Request:** Existing CalWORKs benefits need to be updated based on the new Earned Income Disregard. In addition, the Income Reporting Threshold must be recalculated.

### Recommendation:

- 1) Run batch EDBC on 05/09/2020 for the month of 06/2020 for;
  - a) All open programs (except Medi-Cal) on cases with an active or ineligible CalWORKs or RCA program in targeted program mode.  
 Exclude the following cases:
    - i) The benefit month is past the latest RE due date for the program.
    - ii) The program has a SAR7 Due Month of 05/2020 and the report status is Sent, Received, or Incomplete
    - iii) EDBC has already been processed for the benefit month since SCR CA-209033/CIV-104383 went to production.
  - b) In LRS: run the above population with Run Reason CW IRT Update CT744\_IR
  - c) In LRS: run the above population with Sub Type code CT942\_C4

Batch EDBC will insert the following Journal entry:  
 Short Description: Batch EDBC ran for <month, year>  
 Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: CW IRT Update
- 2) In LRS CalSAWS: a DCR will be executed to trigger the generation of a SAR 2 for cases where Batch EDBC ran with the "CW IRT Update" (IR) run reason and no SAR 2 generated. (This step will be required in LRS CalSAWS for CW IRT updates until SCR CA-206347 is delivered to production.)
- 3) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
  - Case Name
  - Case Number
  - County
  - Unit
  - Unit Name
  - Office Name
  - Worker ID
  - a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".  
 Note: Include additional columns to indicate program type and program closure reason
  - b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".  
 Note: Include additional columns to indicate program type
  - c) List of cases where the CW EDBC resulted in a benefit reduction. The case listing will be named "List of CW Cases that Resulted in Benefit Reduction".

Note: Include additional columns to indicate each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change, Benefit Month)

d) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC"

Note: Include additional columns to indicate program type and read-only reason

e) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".

Note: Include additional columns to indicate the skip reason and program type.

**Outreach**

**Description:**

Lists of affected cases will be posted to the CalACES Web Portal in the following location:  
CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CA-211596

**Migration Impact Description:**

This SCR will only run EDBC for the EID and does not make changes to the systems

**Migration Impact Analysis:**

No Impact

**Alternative Procedure Description:**

Run EDBC

**Operational Impact:**

**Estimate: 130**

Automated Test :	0	Batch/Interfaces :	20	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	5
DBA :	0	Design :	0	Eligibility :	70
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0





# [CA-212551] DPSS/DCFS Support SCR to provide responses to Consortia queries

- Resolved: 01/31/2020 12:30 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Prakash Thota</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Prakash Thota</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>960</b>
Reporter:	<b>Praveen Badabhagni</b>	Regulation Reference:		Created:	<b>12/27/2019 02:23 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:		Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>N/A</b>
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b> Received expedited Production Deploy approval from Karen on 3/18/2020					
<b>Current Design:</b> This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to CA-211454, was for 20.01					
<b>Request:</b> To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for DPSS, due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities.					
<b>Recommendation:</b> NA					
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b> No migration impact as this is a support-only SCR.					
<b>Migration Impact Analysis:</b> No Impact					
<b>Alternative Procedure Description:</b> None					
<b>Operational Impact:</b>					
<b>Estimate:</b> <b>960</b>					
Automated Test :	0	Batch/Interfaces :	150	Batch Operations :	0
CalHEERS :	10	CalHEERS Test :	0	Client Correspondence :	200
DBA :	0	Design :	0	Eligibility :	150
Fiscal :	150	Imaging :	0	IVR/CC :	0
Online :	100	Performance :	0	Release Communication Support :	0
Reports :	100	Security :	0	System Test Support :	100
Tech Arch :	0	Tech Ops :	0	Training :	0



# [CA-212924] Modify DPSS Renewals Performance Measures Dashboard

Team Responsible:	<b>Reports</b>	Assignee:	<b>Sumanta Mukhopadhyay</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Jeric Derama</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>20.05.x</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>453</b>
Reporter:	<b>Lien Phan</b>	Regulation Reference:		Created:	<b>01/15/2020 06:32 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Lien Phan</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:**

Approved by Laura on 3/17/2020

**Expedite Approval:**

Expedited Start Build Approval provide by Karen J. Rapponotti <RapponottiKJ@CalSAWS.org> on 3/18/2020

**Current Design:**

The current Performance Measures Dashboard has two tiers, the Department Level and the Division/Office level. Each tier has a Renewals section that can be drilled down for a given program to showcase statistics on overall renewal progress.

The Renewals section is broken down to the following programs:

- CalWORKs Redeterminations
- CalFresh NA/PA Recertifications
- Medi-Cal Renewals
- CAPI Redeterminations

Each program when drilled down to, displays a table containing a 3 month break down with the following lines:

1. Total Due
2. Received
3. Processed
4. % Processed
5. Terminations
6. Continue Eligibility
7. Rescissions (Not a subset of due)

**Request:**

The changes below will affect both the Department level and Division/Office level tiers of the Performance Measures Dashboard.

- The drill down table in the renewals section will have two new additional lines:
- Batch Terminations
- Delinquent
- The Terminations line will now be updated to Manual Terminations.
- The Continue Eligibility line will now be updated to Continued Eligibility.
- Line order and indentations will be changed within the drill down table.
- The existing note under the drill down table will be removed:

\*A logic revision was made as part of Nov2018 release to make renewals received and processed a subset of renewals due in the report month.

**Recommendation:**

The Renewals section in the Performance Measures Dashboard contains four programs:

- CalWORKs
- CalFresh NA/PA
- Medi-Cal
- CAPI

Each program displays a table in their respective drill down page. This table is formatted the same throughout each program and is data-specific to each program.

Two new lines Batch Terminations and Delinquent will be added to the table found in the renewals section drill down.

The existing Terminations and Continue Eligibility lines in Renewals section drill down table will now be Manual Terminations and Continued Eligibility respectively.  
The table will now follow the new format below:

1. Total Due
2. Received
3. Processed
  - a. Continued Eligibility
  - b. Manual Terminations
4. % Processed
5. Batch Terminations
6. Delinquent
7. Rescissions (Not a subset of due)

Please note: The Renewals section drill down page for Medi-Cal has another table which contains the following lines:

1. Auto Authorized
2. MAGI Only Cases
3. % Auto Authorized

This second table will not be updated as part of this SCR and will instead be updated as part of SCR CA-202177.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

C-IV feedback has been addressed and the design has been approved through the Management Reports Committee. The C-IV counties will be adopting this functionality as part of migration.

**Migration Impact**

**Analysis:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

453

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	7	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	316	Security :	0	System Test Support :	130
Tech Arch :	0	Tech Ops :	0	Training :	0



# [CA-213178] Update Online Help for SCR CA-208265 CalWORKs Home Visiting Program (HVP)

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:	<b>AB 1811, ACI 19-82, ACL 19-42</b>	Created:	<b>01/30/2020 02:30 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Lien Phan</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>HVP</b>
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Jennifer Hahner on March 2, 2020

**Expedite Approval:** Approved by Karen Rapponotti on 3/4/2020

**Current Design:** The CW 2224 is not listed in the Forms Overview in Online Help. The Home Visiting List and Home Visiting Detail pages are not in Online Help.

**Request:** SCR CA-208265 Requests for the following:  
 1) Add the CW 2224 - CalWORKs Home Visiting Initiative (HVI) in the Forms Overview.  
 2) Create a new Online Help page: Home Visiting List  
 3) Create a new Online Help page Home Visiting Detail

**Recommendation:**

1) Add the following form in the Forms Overview:  
 Form Number: CW 2224  
 Form Name: CalWORKs Home Visiting Program (HVP)  
 Description: This form is used to volunteer for the Home Visiting Program.

2) Create the following Online Help Pages:  
 a) Home Visiting List  
 b) Home Visiting Detail

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	15



# [CA-213312] Update Online Help for SCR CA-209488 ACL 19-99 Child Care Immediate and Continuous Eligibility to Stage One

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>10</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:	<b>ACL 19-99</b>	Created:	<b>02/04/2020 04:52 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:**

Approved by Jennifer Hahner on March 2, 2020

**Expedite Approval:**

Approved by Karen Rapponotti on 2/13/2020

**Current Design:**

The CCP 7 and CCP 8 forms are currently not listed in the Online Help Forms Overview.

**Request:**

SCR CA-209488 Add the CCP 7 and CCP 8 forms to the Online Help Forms Overview.

**Recommendation:**

Add the following forms to the Forms Overview in Online Help:

1) Form Number: CCP 7

Form Name: CalWORKs Child Care Request Form and Child Care Payment Rules

Form Description: This is a 2 page form that informs clients of their eligibility for Child Care programs, allows them to make a Child Care request, and describes Child Care payment requirements.

2) Form Number: CCP 8

Form Name: CalWORKs Stage One Child Care Authorization Form

Form Description: This is a 2 page form to be turned in after the CCP 7, which authorizes Stage One of the CalWORKs Child Care process.

**Outreach**

**Description:**

**Migration Impact**

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of migration.

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10



## [CA-213647] DDCR 5049: CA-200316 Update Online Help for Automated Workload Assignments

Team Responsible:	<b>Training</b>	Assignee:	<b>Kelly Worthington</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>10</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>02/17/2020 04:53 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Other</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>C-IV Royalty</b>
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>C-IV SCR 154</b>

### Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 2/19/2020
<b>Current Design:</b>	CA-200316 updates OLH by creating new pages for the Automated Workload Assignment functionality.
<b>Request:</b>	The Recovery Account Workload Reassignment and Recovery Account Automatic Assignment pages need to be created in Online Help.
<b>Recommendation:</b>	Create the following Online Help pages: 1) Recovery Account Workload Reassignment 2) Recovery Account Automatic Assignment

### Outreach

**Description:** This SCR implements existing C-IV functionality, closing the design difference

**Description:**  
**Migration Impact Analysis:** N/A

**Alternative Procedure Description:**  
**Operational Impact:** 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10



**[CA-58579] ACWDL 17-31 Revisions to the NA Back 9 for all Medi-Cal Notices of Action**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>185</b>
Reporter:	<b>Ted Anderson</b>	Regulation Reference:	<b>ACWDL 17-31</b>	Created:	<b>01/19/2018 11:41 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-104</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>01/23/2020</b>	Other Agency Cross Reference:	<b>CIV-10665</b>

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

Currently, per information provided by ESD-Client Correspondence, LRS generates two different NA Back 9's depending on the type of Medi-Cal program (MAGI or Non-MAGI) that eligibility is being evaluated for. This is due to the different contact information that is provided in order to request a hearing.

The current NA Back 9 used on all Medi-Cal NOAs is the, NA BACK 9 (REPLACES NA BACK 8 AND EP 5) (REVISED 4/2013. Depending on type of NOA that is generated (MAGI or Non-MAGI), the NA Back 9 will contain the following contact information to request a hearing under the, Ask for a Hearing Section:

**MAGI NOAs**

California Department of Social Services  
 State Hearing Division, ACAB  
 744 P Street, MC 9-17-97  
 Sacramento, CA 95814  
 OR  
 Call toll free: 1-855-795-0634 toll free, 1-800-952-8439 TDD, 1-916-651-2789 Fax

**Non-MAGI NOAs**

Appeals & Hearing Section  
 P.O. Box 18890  
 Los Angeles, CA 90018  
 OR  
 Call toll free: 1-800-952-5253 or for hearing or speech impaired who use TDD, 1-800-952-8349.

LRS is also currently programmed to populate contact information for local legal aid agencies on the NA Back 9.

**Request:**

Replace the current NA Back 9 used on all Medi-Cal Notices of Action (NOAs) (MAGI and Non-MAGI) with the new "NA BACK 9 (ACA/ MEDI-CAL) (11/16)".

Ensure that LRS is programmed to generate Medi-Cal NOAs with the new NA Back 9 (both system and manually generated Medi-Cal NOAs.

**Recommendation:**

The following changes are required:

Replace the current, NA BACK 9 (REPLACES NA BACK 8 AND EP 5) (REVISED 4/2013, being used on all Medi-Cal NOAs (both MAGI and Non-MAGI) with the new:

NA BACK 9 (ACA/ MEDI-CAL) (11/16) version, released with ACWDL 17-31.

The new NA Back 9 will contain the following contact information for all Medi-Cal notices of action in the Ask for a Hearing Section:

California Department of Social Services  
 State Hearings Division, ACAB  
 744 P Street, MC 9-17-97  
 Sacramento, CA 95814  
 OR Fax to: 1-916-651-2789  
 Call toll free: 1-855-795-0634 or for hearing or speech impaired who use TDD, 1-800-952-8439

The new, NA BACK 9 (ACA/ MEDI-CAL) (11/16) version, will be included on all system or manually generated Medi-Cal NOAs.

The new, NA BACK 9 (ACA/ MEDI-CAL) (11/16) version, is to be used on all Medi-Cal NOAs available in English and threshold languages. Reference the attached English and threshold language versions of the NA BACK 9 (ACA/ MEDI-CAL) (11/16).

The new, NA BACK 9 (ACA/ MEDI-CAL) (11/16) version, will also be populated with the contact information for local legal aid agencies as currently programmed in LRS.

**Outreach**

**Description:**

**Migration Impact Description:**

This is an LRS-only SCR, intended to match a change that has already been made in the C-IV system. There should be no migration gaps created as a part of this change.

**Migration Impact**

**Analysis:**

**Alternative Procedure**

xxxx

**Description:**

**Operational Impact:**

**Estimate: 185**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	43	Client Correspondence :	142
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0





## [CA-202177] Modifications to the Medi-Cal Renewal E-Hit Dashboard and DPSS Performance Measures Dashboard - Medi-Cal Renewals

Team Responsible:	<b>Reports</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>725</b>
Reporter:	<b>Myrna Medina</b>	Regulation Reference:		Created:	<b>04/18/2018 11:02 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:	<b>03/13/2020</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The (BI) Medi-Cal E-Hit Summary Report is calculating the “Auto Advance eHit %” metric with cases that contain income earner(s) that have no SSN or ATIN/ITIN and cases that contain individual(s) under Soft Pause. Cases with income earners(s) with no SSN or ATIN/ITIN cannot be auto advanced due to the Federal Hub not being able to verify the income. With ACWDL 17-35, cases that have an Active MAGI member under Soft pause cannot be auto advanced until the Non-MAGI screening process has been completed and the soft pause removed. Similarly, the DPSS Performance Measure Dashboard – Medi-Cal Renewals % Auto Authorized is includes the same cases that cannot be auto authorized.

#### Request:

The current dashboard design requires modifications to exclude certain cases that are subject to the eHit, but will never result in the approval of an Administrative Renewal (Happy Path). It is also one of the Departments Director's current goals to increase the eHit processing rate to 70%.

#### Recommendation:

The following modifications should be made to the Medi-Cal Renewal E-Hit Dashboard:

1. Rename the “MAGI Cases” metric to “Cases Subject to Admin RE”.
2. Create a new metric within the “Cases Subject to eHit” metric titled, “Cases Not Subject to Admin RE”.
3. Under “Cases Not Subject to Admin RE” include the following subcategories:
  - a. Mixed Cases (moved from “Cases Subject to eHit”)
  - b. Soft Pause Cases
  - c. No SSN/ITIN/ATIN Cases
4. The “Cases Not Subject to Admin RE”, “Soft Pause Cases” and “No SSN/ITIN/ATIN Cases” metrics must drill down to a case list.
5. The cases captured under “Cases Not Subject to Admin RE” must be captured only once in one of the subcategories using the following hierarchy:
  - a. Mixed Cases
  - b. Soft Pause Cases
  - c. No SSN/ITIN/ATIN Cases
6. Rename the “Auto Advanced via eHit” metric to “Admin Renewed via eHit”.
7. Rename the “Auto Advanced eHit %” metric to “Admin Renewed eHit %”.
8. Update the “Auto Advanced via eHit” metric’s logic to exclude cases that contain at least one active MAGI member under Soft Pause.

9. In the E-Hit Summary report, for the "Mixed Cases" metric's case list, add a new column, titled "Soft Pause". The column displays a Y/N indicator to indicate whether the Mixed Case contains at least one active MAGI member under Soft Pause.

10. Update the "Admin Renewed eHit %" logic to restrict to cases which were Subject to Admin RE during the eHit renewal process.

The following modifications to the DPSS Performance Measure Dashboard:

1. Rename the "MAGI Only Cases" metric to "Cases Subject to Admin RE" and update the metric logic to exclude income earner(s) who have no SSN/ATIN/ITIN as well as cases that contain at least one active MAGI member under Soft Pause.

2. Rename the "Medi-Cal Auto Authorized" metric to "Medi-Cal Admin Renewed" and update the metric logic to exclude cases that contain at least one active MAGI member under Soft Pause.

3. Rename the "Auto Authorized" metric to "Admin Renewed" and update the logic to exclude cases that contain at least one active MAGI member under Soft Pause.

4. Rename the "% Auto Authorized" metric in the Medi-Cal Renewals report to "% Admin Renewed" and update the logic calculation to exclude MAGI cases that contain income earners(s) who have no SSN/ATIN/ITIN and cases with at least one active MAGI member under Soft Pause.

5. Update the "% Admin Renewed" logic to restrict to cases which were Subject to Admin RE during the eHit renewal process.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

C-IV feedback has been addressed and the design has been approved through the Management Reports Committee. The C-IV counties will be adopting this functionality as part of migration.

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

The information can be obtained via Ad-Hoc.

**Operational Impact:**

**Estimate:**

**725**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	525	Security :	0	System Test Support :	200
Tech Arch :	0	Tech Ops :	0	Training :	0



# [CA-212087] Allow CalFresh Recovery Accounts to be set to active status

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jackson Hoang</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>91</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:	<b>ACL 19-50</b>	Created:	<b>11/26/2019 10:56 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:	<b>03/12/2020</b>	Other Agency Cross Reference:	<b>CIV-105746</b>

### Non-Committee

#### Review:

**Expedite Approval:** Emergency Approval to Start build by JoAnne Osborn on 3/12/2020

**Current Design:** When updating Recovery Account Detail, the 'Threshold Validation' will show a message "The Account cannot be Activated as the original balance is under the threshold" and prevent Status from becoming 'Active' if Criteria I or Criteria II is met:

#### Criteria I

- The Cause Code is 'CalFresh - Admin Caused (prior to 3/2000)' or 'CalFresh - Admin Caused (after 3/2000)', and
- There is no active CalFresh Program on the Discovery Date under the same case, and
- The Original Balance is \$125 or less and the date of discovery is before 6/1/2019.

#### Criteria II

- The Cause Code is 'CalFresh - Admin Caused (prior to 3/2000)', 'CalFresh - Admin Caused (after 3/2000)', or 'CalFresh - IHE (Customer Caused)', and
- The QC Finding Value is 'No', and
- The 'Investigations' is 'None' or 'No Fraud', and
- There is no active CalFresh program on the Discovery Date under the same case, and
- The Original Balance is \$400 or less and the date of discovery is on or after 6/1/2019

Also, Uncollectible Recovery Account Batch will discharge a Recovery Account if Original Balance is over \$35, Status is Pending, no Overissuances added to the account for more than 7 calendar days, and Criteria I or Criteria II is met.

#### Request:

- 1) When a Recovery Account is Inter-County Transferred (ICT'd) from one County to another, the receiving County is unable to activate the Recovery Account with a balance under \$400, because the CalFresh Program was not active in the receiving County on the Discovery Date.
- (2) When a program is active for a benefit month, but is later determined 'Ineligible', the system will not allow the Recovery Account with a Discovery Date in that ineligible month to be set to 'Active' status.
- (3) Recovery Accounts that were overcollected cannot be reactivated to allow staff to move the overcollected balance.
- (4) Recovery Accounts that are not currently in 'Active' status have a payment transaction that needs refunded (potentially as a result of a Hearing decision).
- (5) When no 'Active' Recovery Account exists, but a payment comes in that requires to be posted (and potentially then refunded).
- (6) When the Discovery Date is dated prior to 06/01/2019.

#### Recommendation:

1. Remove 'Threshold Validation' on Recovery Account Detail page.
2. Update Uncollectible Recovery Account Batch to not discharge any CalFresh Recovery Account if:
  - Original Balance over \$35 and have an Ineligible CalFresh program on the date of discovery under same the case, or
  - ICT (Inter-County Transferred) is Yes.

#### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the Collections and Fiscal Committee. C-IV will implement this change with SCR CIV-105746 in 20.05 release.

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**Migration Impact****Analysis:****Alternative  
Procedure**

N/A

**Description:****Operational Impact:****Estimate:****91**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	64	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	17
Tech Arch :	0	Tech Ops :	0	Training :	0



# [CA-212185] FC Case Assignment Logic Change

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.07]</b>	Designer Contact:	<b>Michael Barillas</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>101</b>
Reporter:	<b>Corey Morris</b>	Regulation Reference:		Created:	<b>12/04/2019 07:56 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Approved by Committee:	<b>03/03/2020</b>	Other Agency Cross Reference:	

## Non-Committee

### Review:

### Expedite Approval:

### Current Design:

When CWS sends a Foster Care/Kin Gap/Adoptions Assistance case record, CalSAWS attempts to find a matching case within the system, if no match was found, the system will create a new case. During the new case creation process, CalSAWS will identify a worker to be assigned to the case. For Foster Care/Kin Gap the system will first search for a sibling case and assign the same worker to the new case. The reassignment indicator's value will not be reset if the new case is assigned to a sibling case's worker. If no sibling case is found for Foster Care, CalSAWS will assign an intake worker within the provided social worker office. If no intake worker is available or if Kin Gap / Adoptions Assistance, CalSAWS will assign an intake worker at the county level. The reassignment indicator's value is set to 'Y' during intake worker assignment. During the nightly batch EDBC run, the new case is updated from 'Pending' status to 'Active'. Then the 'Life Cycle Reassignment' batch job will capture active cases with a reassignment indicator value of 'Y' and reassign the case to a continued worker.

### Request:

When CalSAWS receives a new case record from CWS, an intake worker is assigned with a reassignment indicator of 'Y'. The reassignment indicator will be updated to 'N' when create a new case.

### Recommendation:

Modify the reassignment indicator to 'N' when creating a new case from CWS.

### Outreach

### Description:

### Migration Impact

This functionality only applies to LA County DCFS

### Description:

### Migration Impact

### Analysis:

### Alternative

N/A

### Procedure

### Description:

### Operational Impact:

### Estimate:

101

Automated Test :	0	Batch/Interfaces :	55	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	36
Tech Arch :	0	Tech Ops :	0	Training :	0

## [CA-52597] CA 812 Collections Enhancement Report

Team Responsible:	<b>Reports</b>	Assignee:	<b>Sidhant Garg</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.09]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>450</b>
Reporter:	<b>Sarbjeeet Chana</b>	Regulation Reference:		Created:	<b>01/19/2018 11:42 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections, State/Fiscal Reports]</b>	Approved by Committee:	<b>03/17/2020</b>	Other Agency Cross Reference:	<b>CIV-12446</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The CA 812 and the CA 812 Detailed Backup Reports are generated as two separate reports. This causes users the need to open both reports and go back and forth between them when validating information. The CA 812 Detail Sheets are also limited in the number of data fields it provides to help county workers validate information reported on the CA 812. Recovery Accounts that are in pending status and have no transactions posted to them at the beginning of the reporting quarter and become 'Void' at the end of the reporting quarter are known as same quarter void Recovery Accounts. Same quarter void Recovery Accounts should not be reported on the CA 812 state report. The Line 8c – New Void Overpayments backup detail sheet lists transactions that are posted to same quarter void Recovery Accounts. This sheet is only there for informational purposes. Cash and Tax intercept transactions are being reported as adjustments due to the transactions not being mapped to Line 4a and Line 4b. The transaction amount/claim by month totals on the detail sheets of lines 3a, 3b, 4a and 4b are not calculating based on how transactions are captured on the report. The CA 812 is not properly reporting Recovery Accounts in the LRS/CalSAWS specific status of 'Pending Approval'.

#### Request:

1. Update the CA 812 report to improve the data validation process.
2. Move some transaction types currently reported as other adjustments to the appropriate transaction lines.
3. Treat Recovery Accounts in 'Pending Approval' status similarly as the 'Pending' status.

#### Recommendation:

1. Combine the CA 812 State report and the CA 812 Detailed Backup report to a single CA 812 report.
2. Create a detailed backup sheet for Line 1b - Adjustments to Item 1a.
3. Add new fields to existing detail sheets.
4. Map cash and tax intercept transactions, currently being reported on Line 8c, to Lines 4a and 4b.
5. Update the logic for transaction amount/claim by month totals on the detail sheets of lines 3a, 3b, 4a and 4b. The 'Other' transaction amount/claim totals will be removed.
6. Remove the entire Line 8c – New Void Overpayments detail sheet.
7. Update the CA 812 logic to treat Recovery Accounts in 'Pending Approval' status the same as if the account was in 'Pending' status.
8. Update the report layout to adhere to reporting cosmetic standards.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the State/Fiscal Reports Committee. C-IV will implement this Change with SCR CIV-12446 in the 20.09 release.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

The information can be obtained via Ad-Hoc.

#### Operational Impact:

Estimate: **450**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

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DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	329	Security :	0	System Test Support :	121
Tech Arch :	0	Tech Ops :	0	Training :	0



**[CA-211229] ACL 19-106, ACL-19-79 – CalWORKs, CalFresh Income Exemptions**

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>73</b>
Reporter:	<b>Binh Tran</b>	Regulation Reference:	<b>ACL 19-106; AB 807; ACL 19-79, ACL 19-66</b>	Created:	<b>10/16/2019 11:14 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Binh Tran</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>02/25/2020</b>	Other Agency Cross Reference:	<b>CIV-105343</b>

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

The income type of Census Earnings – Temporary income type is treated as:

- Exempt income for CF participants
- Earned income for CW participants

**Request:**

Per ACL 19-106, income type of Census Earnings – Temporary for Earnings income category should be treated as:

- Exempt income for CW and related program participants as of 11/2019.

Per ACL 19-79, income type of Census Earnings – Temporary for Earnings income category should be treated as:

- Earned income for CF participants as of 10/2020

**Recommendation:**

1. Update Census Earnings – Temporary income type for Earnings income category to be considered as exempt for CW and related programs as of 11/2019.
2. Update Census Earnings – Temporary income type for Earnings income category to be considered as earned income for CF as of 10/2020.
3. Generate list of CF, CW, RCA, IN and DIV cases with an active program person receiving income Census Earnings – Temporary income types.

**Outreach**

**Description:**

Listing for cases receiving Census Earnings-Temporary income will be posted at CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CA-211229.

**Migration Impact**

**Description:**

C-IV will implement this Change with SCR CIV-105343.

**Migration Impact**

**Analysis:**

**Alternative**

Overwrite EDBC

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**73**

Automated Test :	36	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	22
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0



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Reports :	0	Security :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs



# [CA-59071] DDCR 3155: CalACES - MPP 42-763.711- Do not open or reopen Cal-Learn for a person with a CHSPE degree

- Resolved: 02/02/2020 09:11 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Giovanni Gonzalez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.03]</b>	Designer Contact:	<b>Josias Caveto</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>480</b>
Reporter:	<b>Lien Phan</b>	Regulation Reference:	<b>MPP 42-763.711</b>	Created:	<b>01/19/2018 11:41 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Lien Phan</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/CalFresh]</b>	Approved by Committee:	<b>2019-11-19 00:00:00</b>	Other Agency Cross Reference:	<b>CIV-105702</b>

## Non-Committee

### Review:

### Expedite Approval:

### Current Design:

LRS opens a Cal-Learn program for a person with a CHSPE degree whereas C-IV does not.

### Request:

1. LRS opens a Cal-Learn program for a person with a CHSPE degree whereas C-IV does not.
2. LRS to add a High School Equivalency Test (HSET) as a new degree type for Cal\_Learn

### Recommendation:

- Add an HiSET (High School Equivalency Test) program as a Degree Type
- The mandatory Cal-Learn requirement check must not make Cal-Learn a mandatory program for a CW pregnant teen or a teen parent with a CHSPE or HiSET degree when the user runs the CalWORKs EDBC. CHSPE and HiSET will have the same Cal-Learn exemption as the GED or HS Diploma
- Update EDBC to include CHSPE and HiSET for CW (Non Cal-Learn) Cash Aid and Pregnancy Special Need with No Other Eligible Child (SCR 12551)
- Modify Cal-Learn Discontinuance Sweep batch (PB00E903) to include CHSPE and HiSET into the batch trigger conditions.
- Modify GR Employability Status Change Sweep batch (PB19E481) to remove the school degree trigger conditions.
- Update Service Arrangement Detail page to check for an HiSET, CHSPE, GED, or HS Diploma when Cal-Learn Graduation bonus is entered.
- Update Cal-Learn Progress Detail page to check for an HiSET, CHSPE, GED, or HS Diploma when Cal-Learn Graduation bonus is entered.
- Update the Cal-Learn Program Administration Reports to include CL participants with a CHSPE or HiSET degree.

For detailed design, see 'CA-59071 DDCR 3155 Do Not Open or Reopen Cal-Learn For a Person With a CHSPE Degree.docx' attached.

## Outreach

### Description:

### Migration Impact

### Description:

C-IV feedback has been addressed and the design has been approved through the CalWORKs/CalFresh Committee. The C-IV counties will be adopting this functionality as part of migration.

### Migration Impact

### Analysis:

### Alternative

### Procedure

### Description:

The user can manually insert CHSPE

### Operational Impact:

### Estimate:

**480**

Automated Test :	0	Batch/Interfaces :	55	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	23
DBA :	0	Design :	0	Eligibility :	89

Fiscal :	34	Imaging :	0	IVR/CC :	0
Online :	65	Performance :	0	Release Communication	0
Reports :	44	Security :	0	Support :	
Tech Arch :	0	Tech Ops :	0	System Test Support :	125
				Training :	0

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** Before: Mock-up has the incorrect verbiage of 'HSET'  
After: Mock-up has the correct verbiage of 'HiSET'

Estimates

Before

Online:

ETC 1 84

ETC 2 80

ETC 3 40

Reports:

ETC1 80

ETC2 9

System Test: 61

Un-allocated Hours: 20

Correspondence: 0

After

Online:

ETC 1- 23

ETC 2- 21

ETC 3- 21

Reports:

ETC1- 24

ETC2 -20

System Test: 125

Un-allocated Hours: 45

Correspondence: 23

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:** 1. Recommendation Change: N/A

2. Estimate Change:

Before

Online:

ETC 1- 23

ETC 2- 21

ETC 3- 21

Reports:

ETC1- 24

ETC2 -20

System Test: 125

Un-allocated Hours: 45

After

Online:

ETC 1- 72

ETC 2- 65

ETC 3- 65

Reports:

ETC1- 49

ETC2 -40

System Test: 196

Un-allocated Hours: 70

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3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**



# [CA-50800] CalWORKs Denial NOA - correct the 30-day date inserted on the NOA

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Quynh Nguyen</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>41</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:	<b>EAS 40-126.342</b>	Created:	<b>01/19/2018 11:46 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>2020-01-23 00:00:00.0</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

CW Regulation 40-126.342 states:  
Rescind Denial

The county shall rescind a denial and grant aid if the applicant is otherwise eligible based on the original application when:

- (a) The denial is based solely on the applicant's failure to cooperate in providing evidence of eligibility; and
- (b) The county receives the needed evidence within 30 calendar days of the date of denial.

Currently, LRS is using the incorrect date by tracking the 30 days from the application date, not the date of denial action

#### Request:

CalWORKs Denial NOA - correct the 30-day date inserted on the NOA

#### Recommendation:

The LRS logic should be changed to track the 30 days from the date of the denial action.

For example, applicant applies on January 1, 2017 and does not provide required verification. The EW denies the case on January 30, 2017. The date inserted should be March 1, 2017

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

41

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	32
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	9
Tech Arch :	0	Tech Ops :	0	Training :	0

#### Content Revision

Pending CCB

#### Status-1:

**Content Revision  
Description-1:**

1. Recommendation Change:  
Before: Update 30-day "due date" variables for Fragments with snippet\_ID = 6157 and 6159  
  
After: Suppress Fragments with snippet\_id = 6157 and 6159, as they are no longer being generated by the LRS/ CalSAWS.
2. Estimate Change: Added 10 hours for Client Correspondence; Added 2 hours for System Test
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**



## [CA-202778] Revised Medi-Cal Hierarchy

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Chad Quan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Tisha Mutreja</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>821</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:	<b>ACWDL 17-03</b>	Created:	<b>05/24/2018 10:34 AM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:	<b>2019-12-17 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-7564</b>

### Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:** The Systems' Medi-Cal Hierarchy for the Requested Medi-Cal Type "Medi-Cal" tests eligibility in the following order:  
MAGI Medi-Cal Eligibility  
Non-MAGI Medi-Cal Eligibility

The Systems have the "No Potential MAGI" Requested Medi-Cal Type which allows a Worker to run through the Non-MAGI Medi-Cal Eligibility Rules only without requiring a MAGI Determination (per ACWDL 18-16). A household is considered "No Potential MAGI" eligible when there is no MAGI Medi-Cal eligibility due to: being aged, blind or disabled and receiving Medicare and there is no dependent child or pregnant person(s) in the household

The Systems have several page validations on Run EDBC, Negative Action and Request MAGI pages to ensure that a Worker uses "No Potential MAGI" Requested Medi-Cal Type only when appropriate.

The Systems have available Requested Medi-Cal Types that are outdated and no longer used.  
1931 for Adult Minor Parent  
Medi-Cal – Property Disregard  
Medi-Cal – No Property Information  
Express Lane Adults 19-64  
Express Lane Parents 19-64  
Express Lane Under 19

**Request:** Per ACWDL 17-03, the Mega Mandatory group must be evaluated before MAGI Medi-Cal in the Medi-Cal Hierarchy and the Optional Categorical programs (A&D FPL, Blind FPL and Working Disabled 250%) must be evaluated before Medically Needy/Medically Indigent programs (ABD MN, AFDC MN, MI Child, MI Pregnant). The Mega Mandatory group must be evaluated before MAGI Medi-Cal; therefore, a MAGI Determination is not required to test for Mega Mandatory.

Incorporate the check for Potential MAGI in the Full Medi-Cal Hierarchy EDBC Rules instead of requiring the Worker to set the Requested Medi-Cal type "No Potential MAGI."

**Recommendation:** Remove the MAGI hard validations from Run EDBC, Negative Action and Manual EDBC page that requires a MAGI Determination prior to running Medi-Cal EDBC for Requested Medi-Cal Type "Medi-Cal" when at least one of the person on the Medi-Cal program block has Full Medi-Cal Hierarchy = 'Yes'.

Update the Medi-Cal EDBC Rules to evaluate Mega Mandatory first in the Medi-Cal hierarchy with below priority:  
Disabled Adult Child (DAC)  
Pickle  
Disabled Widow/Widower  
Medicare Savings Programs (MSP)



Update the Medi-Cal EDBC Rules to incorporate the check for Potential MAGI to determine if a MAGI Determination is required to continue with the Medi-Cal EDBC.

Update Medi-Cal EDBC Rules to evaluate Optional Categorical programs before Medically Needy/Medically Indigent programs.

Remove the following Requested Medi-Cal Types:

No Potential MAGI

1931 for Adult Minor Parent

Medi-Cal – Property Disregard

Medi-Cal – No Property Information

Express Lane Adults 19-64

Express Lane Parents 19-64

Express Lane Under 19

Refer to attached design draft for details on Recommendations stated above.

**Outreach**

**Description:**

The list will be posted to the following locations:

CalSAWS Web Portal>System Changes>SCR and SIR Lists>2019>CA-202778

**Migration Impact**

**Description:**

Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this change with SCR CIV-7564 in the 20.05 release.

**Migration Impact**

**Analysis:**

**Alternative**

Manual Override

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

821

Automated Test :	112	Batch/Interfaces :	95	Batch Operations :	0
CalHEERS :	327	CalHEERS Test :	212	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change: Highlighted changes in yellow to the attached design draft for section 2.2.2, 2.3 and 2.4

2. ETC Change:

Batch/Interface ETC 1

Before: 70

After: 100

CalHEERS Test ETC - 2

Before: 32

After: 45

Unallocated hours

Before: 75

After: 80

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

 **[CA-209367] Training: Update WBTs per SCR CA-205441**

Team Responsible:	<b>Training</b>	Assignee:	<b>Rachel Cousineau</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Rachel Cousineau</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>10</b>
Reporter:	<b>Rachel Cousineau</b>	Regulation Reference:		Created:	<b>07/09/2019 05:17 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on 07/09/19

**Expedite Approval:** Approved by Karen Rapponotti on 07/10/2019. See email approval attached.

**Current Design:** WBTs impacted by SCR CA-205441 are not up-to-date.

**Request:** Update WBTs that are impacted by SCR CA-205441.

**Recommendation:** Update the following WBTs per impact of AppDev SCR CA-205441:  
 060-WBT-ESA-Employment Services-GAIN-06  
 062-WBT-ESB-Employment Services-GROW-05  
 \*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

**Outreach Description:** Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

**Migration Impact Description:** No Impact

**Migration Impact Analysis:** None

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change: N/A
2. ETC Change: N/A
3. Release Change: Changing Release to TBD so that this SCR can be rejected.  
 Before: 20.05  
 After: TBD
4. Funding Source Change: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

 **[CA-209744] Training: Update WBTs per SCR CA-207464**

Team Responsible:	<b>Training</b>	Assignee:	<b>Rachel Cousineau</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Lisa Nesci [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>12</b>
Reporter:	<b>Rachel Cousineau</b>	Regulation Reference:		Created:	<b>07/31/2019 04:49 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on August 6, 2019

**Expedite Approval: Current Design:** SCR CA-207464 adds new Homeless Customer Need Types.

**Request:** WBTs impacted by this change need to be updated.

**Recommendation:** Update the following WBTs:  
060-WBT-ESA-Employment Services-GAIN-06

**Outreach**

**Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.  
**Migration Impact Description:**

**Migration Impact Analysis:** None  
**Alternative Procedure**

**Description:**  
**Operational Impact:**  
**Estimate:** **12**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	12

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** Release Change:  
Before: 19.11  
After:20.05

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Updating Release to TBD so that this SCR can be rejected.  
Before: 20.05  
After: TBD

4. Funding Source Change: N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-213671] Training: Load Job Aids updated for CA-210318 to the LMS

Team Responsible:	<b>Training</b>	Assignee:	<b>Rachel Cousineau</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.05]</b>	Designer Contact:	<b>Rachel Cousineau</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>20.05.15</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>10</b>
Reporter:	<b>Rachel Cousineau</b>	Regulation Reference:		Created:	<b>02/18/2020 02:06 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approve by Ana Cruz on 02/18/2020

**Expedite Approval:**  
**Current Design:** SCR CA-210318 requires the update of some job aid titles so that the file names and titles in the Online Help Table of Contents match.

**Request:** Job aid titles in the LMS should match the job aid file names and titles in Online Help Table of Contents.

**Recommendation:**  
For any job aids updated per CA-210318:  
1. Update the LMS document shell to reflect the new job aid title  
2. Load the updated job aid to the LMS

### Outreach

**Description:**  
**Migration Impact Description:** This SCR is for LMS updates only.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** None.

**Operational Impact:**

**Estimate:** 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. ETC Change:  
N/A

3. Release Change:  
Before: 20.05  
After: 20.03

4. Funding Source Change:

N/A

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. ETC Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



**End Content Revisions**