### CalSAWS CCB Agenda

DATE	APRIL 30, 2020
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

#### **Meeting Purpose:**

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

#### 1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			Sending Text Notification from multiple					
			sources is throwing an exception due to	Client			Production	
20.02	CIV-106489		OpenMarket issue	Correspondence	5	C-IV M&O	Deployment	20.02.21
			Turn off Medi-Cal Discontinuance				Production	
20.02	CIV-106679	CA-214393	Batches due to COVID-19	Batch Operations	12	C-IV M&O	Deployment	20.03.17
			Add E-Signature for additional electronic	Client			Production	
20.03	CIV-11210	None	forms (39768)	Correspondence	70	C-IV M&O	Deployment	20.04.07
			Migrate Riverside County IVR to Amazon					
20.03	CIV-103666		Connect	Contact Center	360	C-IV M&O	Start Build	20.04.30
			Update Instructor Led Trainings (ILTs) for					
			20.03-20.04.01 Code - May Training					
20.03	CIV-106302		Release	Training	30	C-IV M&O	Start Build	20.05.11
			ACL 19-24 Create list of cases aided on				Production	
20.03	CIV-106585	CA-214133	5K-EA greater than 180 days	Eligibility	38	C-IV M&O	Deployment	20.04.02
			El Dorado County Requests to use				Production	
20.03	CIV-106678		automated E2Lite Functionality	Batch/Interfaces	55	C-IV M&O	Deployment	20.04.30

Release	CCD #	V DEE CCD	DESIGN APPROVAL	Team	Llours	Funding	Emergency	Priority
Release	SCR #	X-REF SCR	DESIGN APPROVAL	Responsible	Hours	Source	Approval	Release
			Implement Changes to Support Online				Production	
20.03	CIV-106689	CA-214426	Purchasing with EBT	Fiscal	73	C-IV M&O	Deployment	20.04.16
			Journal for Delayed Discontinuance of				Production	
20.03	CIV-106710	CA-214462	Medi-Cal due to COVID-19	CalHEERS	11	C-IV M&O	Deployment	20.03.20
			Turn on the Time Limit Good Cause				Production	
20.03	CIV-106721	CA-214490	reason 407 Lack of Supportive Services	Fiscal	86	C-IV M&O	Deployment	20.04.23
			Suspend Skip Issuance and Disc Sweeps				Production	
20.03	CIV-106735	CA-214505	for Incomplete RE/SAR7 (COVID-19)	Fiscal	30	C-IV M&O	Deployment	20.03.26
			Issue March2020 Disaster Supplement in					
			accordance to HR 6201 Emergency				Production	
20.03	CIV-106766	CA-214607	Allotments	Fiscal	125	C-IV M&O	Deployment	20.04.11
			Hold TCF Issuances for Programs with				Production	
20.03	CIV-106826		overdue Recert	Fiscal	5	C-IV M&O	Deployment	20.03.26
			Hold TCF Issuances for Programs with				Production	
20.03	CIV-106828		overdue Recert (Riverside County)	Fiscal	5	C-IV M&O	Deployment	20.03.27
			Hold TCF Issuances for Programs with				Production	
20.03	CIV-106873	CA-214881	overdue Recert	Fiscal	10	C-IV M&O	Deployment	20.03.31
			DCR to correct the application date on				Production	
20.03	CIV-106896		C4Y applications, e-apps	Online	54	C-IV M&O	Deployment	20.04.09
			Regenerate and send the C-IV Group 3				Production	
20.03	CIV-106928	N/A	MEDS Recon file for April 2020	Batch/Interfaces	10	C-IV M&O	Deployment	20.04.11
			Issue April 2020 Disaster Supplement in					
			accordance to HR 6201 Emergency				Production	
20.03	CIV-106935	CA-215275	Allotments	Fiscal	125	C-IV M&O	Deployment	20.05.09
			Migrate Non-Contact Center County IVRs					
20.05	CIV-103679		to Amazon Connect	Contact Center	375	C-IV M&O	Start Build	20.06.05
20.05	CIV-106952		Upgrade poi.jar version from 3.7 to 3.11	Batch/Interfaces	30	C-IV M&O	Start Build	
		CA-208863;	CalHEERS eHIT: Married Filing Jointly and				Production	
20.06	CIV-1068	CH-153970	Out-of-State Address	CalHEERS	863	Premise	Deployment	
			Update Bank Routing Information for					
20.07	CIV-100504	CA-207344	Direct Deposit	Fiscal	44	C-IV M&O	No	
			Enhance Replacement CalFresh Issuances					
			to be replaceable up to Original Issuance					
20.07	CIV-105460	CA-200879	Amount	Fiscal	44	C-IV M&O	Start Build	
			Security to enable pages being added for					
20.07	CIV-106387	CA-213522	the interface to OCAT	Online	15	Premise	No	20.08.23

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			Lobby Mgmt: Update Lobby Dashboard					
20.07	CIV-106413		to include Responsive Voice API Key	Tech Arch	60	C-IV M&O	Start Build	
			Job Aid for CIV-789/CA-57298 Family					
20.07	CIV-106674	CA-214347	Stabilization	Training	5	Premise	No	
			CW Treatment of Unregistered Motor					
20.09	CIV-1207	CA-213480	Vehicles	Eligibility	91	C-IV M&O	No	
			ACIN I-44-19 Update State PINS to 8					
20.09	CIV-104879	CA-210119	digits	Fiscal	150	C-IV M&O	No	

Release	SCR#	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			CO-113: Online CalWORKs Appraisal Tool					
20.05	CIV-4108	CA-50302	(OCAT) Integration	Online	4973	Premise	Start Build	
			CFL 18/19-49 Create new Pay Codes for					
20.05	CIV-103989	CA-208155	CalWORKs Home Visit Program (HVP)	Fiscal	589	Premise	Start Build	
			Updates to Generation of NA 823 and NA	Client				
20.05	CIV-105913	CA-212411	820 for HSP and HVP	Correspondence	229	Premise	Start Build	

#### 2. LRS SCRs

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			Update java for all products using 10.3				Production	
19.05	CA-209113		Weblogic and Java 6	Tech Ops	50	LRS M&O	Deployment	19.07.14
			Weblogic patch on YBN for Oracle 10g -					
			As per Oracle security advisory on 0 day				Production	
19.05	CA-209173		vulnerability	Tech Ops	20	LRS M&O	Deployment	19.07.17
			Turn off Medi-Cal Discontinuance				Production	
20.02	CA-214393	CIV-106679	Batches due to COVID-19	Batch Operations	14	LRS M&E	Deployment	20.03.17
			Temporary Suspension of GR				Production	
20.02	CA-214443		Discontinuance Batch Jobs	Batch Operations	45	LRS M&E	Deployment	20.03.17

Release	SCR#	X-REF SCR	DESIGN ADDROVAL	Team	Поли	Funding	Emergency	Priority
Release	SCR#	A-KEF SCK	DESIGN APPROVAL	Responsible	Hours	Source	Approval	Release
			Journal for Delayed Discontinuance of				Production	
20.02	CA-214462	CIV-106710	Medi-Cal due to COVID-19	CalHEERS	12	LRS M&E	Deployment	20.03.20
			Suspend Skip Issuance and Disc Sweeps				Production	
20.02	CA-214505	CIV-106735	for Incomplete RE/SAR7 (COVID-19)	Fiscal	72	LRS M&E	Deployment	20.03.20
			Turn off Daily and Monthly GR Time				Production	
20.02	CA-214537	N/A	Limits Discontinuance Batch Job	Batch/Interfaces	20	LRS M&E	Deployment	20.03.20
			Enable CalSAWS to send images over				Production	
20.03	CA-207735	N/A	6MB to EDMS : COVID-19	Tech Ops	169	LRS M&E	Deployment	20.04.16
			ACL 19-24 Create list of cases aided on					
20.03	CA-214133	CIV-106585	5K-EA greater than 180 days	Eligibility	40	LRS M&E	Start Build	20.04.02
			Implement Changes to Support Online				Production	
20.03	CA-214426	CIV-106689	Purchasing with EBT	Fiscal	49	LRS M&E	Deployment	20.04.16
			Turn on the Time Limit Good Cause				Production	
20.03	CA-214490	CIV-106721	reason 407 Lack of Supportive Services	Fiscal	153	LRS M&E	Deployment	20.04.23
			Stop GR Discontinuance in EDBC and					
			Generate GR, CAPI discontinued person				Production	
20.03	CA-214539		list for April and May	Eligibility	269	LRS M&E	Deployment	20.04.16
			Issue March 2020 Disaster Supplement in					
			accordance to HR 6201 Emergency				Production	
20.03	CA-214607	CIV-106766	Allotments	Fiscal	149	LRS M&E	Deployment	20.04.11
			Purge the QR 7 generation job					
			(PB19R412) and prevent the QR 7 from	Client			Production	
20.03	CA-214703		being sent to Central Print	Correspondence	40	LRS M&E	Deployment	20.03.26
			Operationally run the CAPI RE					
			(PB19R514M), GR AA,SSP14					
			(PB19R515M) generation job and					
			prevent them from being sent to Central	Client			Production	
20.03	CA-214777		Print	Correspondence	109	LRS M&E	Deployment	20.04.03
			Update the Received Date on Vouchers					
			for April Foster Care Benefit Month for			_	Production	
20.03	CA-214780		LA County	Fiscal	45	LRS M&E	Deployment	20.05.08
			Advance CAPI RE Due Month for March-					
			June 2020 and GR AA Due Month for					
			March-May 2020. Update Customer				L	
			reporting records for CAPI RE, GR QR7				Production	
20.03	CA-214784		and AA	Eligibility	331	LRS M&E	Deployment	20.05.05

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			Hold TCF Issuances for Programs with				Production	
20.03	CA-214881	CIV-106873	overdue Recert	Fiscal	73	LRS M&E	Deployment	20.04.23
			List of DCFS Medi-Cal Discontinuances				Production	
20.03	CA-215220	N/A	from Batch EDBC	CalHEERS	37	LRS M&E	Deployment	20.04.23
20.03	CA-215275	CIV-106935	Issue April 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	149	LRS M&E	Production Deployment	20.05.09
			Training Release 20.05 - Training					
20.05	CA-215417		Environment Support	Training	60	LRS M&E	No	20.05.22
		CIV-1068;	CalHEERS eHIT: Married Filing Jointly and				Production	
20.06	CA-208863	CH-153970	Out-of-State Address	CalHEERS	977	Premise	Deployment	
20.07	CA-213522	CIV-106387	Security to enable pages being added for the interface to OCAT	Online	15	Premise	No	20.08.23
20.07	CA-214347	CIV-106674	Job Aid for CA-57298 Family Stabilization	Training	5	Premise	No	
20.09	CA-54659	CIV-5503	Update Repayment Term Summary and Detail Page	Fiscal	540	LRS M&E	Start Build	
20.09	CA-210119	CIV-104879	ACIN I-44-19 Update State PINS to 8 digits	Fiscal	96	LRS M&E	No	
20.09	CA-213480	CIV-1207	CW Treatment of Unregistered Motor Vehicles	Eligibility	127	LRS M&E	No	

Release	SCR#	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			App Server storage issues, change temp					
19.09	CA-208817		file storage location	Tech Ops	67	LRS M&E	No	
			Online CalWORKs Appraisal Tool (OCAT)					
20.05	CA-50302	CIV-4108	Integration	Online	7705	Premise	Start Build	
			CFL 18/19-49 Create new Pay Codes for					
20.05	CA-208155	CIV-103989	CalWORKs Home Visit Program (HVP)	Fiscal	674	Premise	Start Build	
			Updates to Generation of NA 823 and NA	Client				
20.05	CA-212411	CIV-105913	820 for HSP and HVP	Correspondence	474	Premise	Start Build	
			DPSS/DCFS Support SCR to provide					
20.05	CA-212606	N/A	responses to Consortia queries	Fiscal	600	LRS M&E	Start Build	

#### 3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			DDIDs 2266 and 2512 - Imaging Solution			CalSAWS		
20.07	CA-214050		Environments	Imaging		DD&I	No	

Release	SCR#	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			DDCR 4086: Updates to the dynamically	Client		CalSAWS		
TBD	CA-201326	CIV 5316	generated CF 23 SAR	Correspondence	227	DD&I	No	
						CalSAWS		
TBD	CA-207180		DDID 2097 - Obsolete	Online	181	DD&I	No	
						CalSAWS		
TBD	CA-207469		DDID 329 - Obsolete	Online	8	DD&I	No	
			DDID 1967: DDCR 5015, 5516: Update					
		CA-48576	the manual EDBC process to allow run			CalSAWS		
20.05	CA-201525	CIV-4676	reasons to be used	Eligibility	188	DD&I	No	
			DDID 1198 - Update Generate Form	Client		CalSAWS		
20.05	CA-207368		button on Verification List page	Correspondence	112	DD&I	No	
			DDID 374: CA-207463 Update Online					
			Help for Homeless Assistance			CalSAWS		
20.05	CA-213668		Enhancements	Training	45	DD&I	No	
			DDID 374 - Enhancements to Homeless			CalSAWS		
20.07	CA-207463		Assistance Functionality in CalSAWS	Fiscal	1553	DD&I	No	

#### 4. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release

### The next CCB Meeting scheduled for 05/14/2020.

### 5. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.01	1/27/2020	1/26/2020	MLK 1/20	11/27/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/17/2020	2/9/2020	CalHEERS Release	11/8/2019	1/3/2020	1/10/2020	2/12/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/29/2020	6/7/2020	CalHEERS Release	4/17/2020	6/5/2020	6/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021

	Freeze Dates
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



Tech Arch:

#### [CA-214050] DDIDs 2266 and 2512 - Imaging Solution Environments

Team Responsible: SPG Status: Assignee: Unassigned **Imaging** No Fix Version/s: **Designer Contact:** Change Type (SCR): **Enhancement** [20.07] Christopher Vasquez Minor Version: **Expedite Changes:** Estimate: No Reporter: Regulation Reference: Created: Lynnel Silva 02/28/2020 12:04 PM Impact Analysis: Outreach Required: Status: **Pending Approval** [N/A] No Policy/Design Training Impacted: Funding Source: **Rhiannon Chin** CalSAWS DD&I Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Imaging] 03/25/2020 Committee: Reference: Non-Committee Review: **Expedite Approval: Current Design:** Currently, there are no environments for the new CalSAWS Imaging Solution. Request: CalSAWS shall provide the following imaging solution environments: 1) Conversion (4) 2) Assembly Test (2) 3) System Test (4) 4) User Acceptance (1) 5) Training (1) 6) Staging (1) 7) Production (1) 8) Disaster Recovery (1) Recommendation: -- Add Design Document Overview --Imaging will establish environments for the future CalSAWS Imaging Solution with default configurations, allowing for the ability to enable future functionality. Outreach Description: **Migration Impact Description: Migration Impact** Analysis: Alternative None. **Procedure Description:** Operational Impact: Estimate: 0 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS Test: CalHEERS: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Security: System Test Support: 0 0 0

0

Training:

0

Tech Ops:

0

# **End SCRs**



#### [CA-201326] DDCR 4086: Updates to the dynamically generated CF 23 SAR

Resolved: 02/24/2020 01:10 PM

Team Responsible: SPG Status: Assignee: Client Quynh Nguyen No

Correspondence

Change Type (SCR): Fix Version/s: **Designer Contact:** [TBD] Rainier Dela Cruz Policy Re-Design **Expedite Changes:** Minor Version: Estimate:

Nο

Regulation Reference: SARA to SAR policy Created: Reporter: **Daisy Villasenor** 03/09/2018 01:03 PM

Status: Impact Analysis: Outreach Required:

Rejected [N/A] No

Policy/Design Training Impacted: Funding Source: Caroline Bui CalSAWS DD&I

Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Yes

Committee: Approved by Other Agency Cross [CalWORKs/ **CIV 5316** 

Committee: Reference: CalFresh]

**Non-Committee** 

Review: **Expedite Approval:** 

**Current Design:** The functionality to dynamically generate the CF 23 SAR after the EDBC is saved is not in CalSAWS.

Request: Per DDCR 4086, update the CalSAWS functionality to dynamically generate the CF 23 SAR when the EDBC is

Accepted and Saved.

Migration

Recommendation: 1) Add a version of the CF 23 SAR form that will generate through EDBC, but will not be available from the Template Repository.

2) Add the functionality to generate the CF 23 SAR when the EDBC is saved, the program type is CalFresh, the program sub type is not Transitional, the program status is Active and one of the following is true:

a) The reporting type on the current EDBC is either SAR or SARA and the previous program status is not Active (Pending, Denied, or Discontinued).

b) The reporting type on the current EDBC is either SAR or SARA and the program was approved after the program was rescinded for Restoration of Aid Waiver.

c) The reporting type on the current EDBC is either SAR or SARA and the EDBC is run with RE run reason.

d) The reporting type on the current EDBC is SAR and the reporting type on the previous EDBC is SARA.

e) The reporting type on the current EDBC is SARA and the reporting type on the previous EDBC is SAR.

f) The reporting type on the current EDBC is either SAR or SARA and the sub program type on the previous EDBC is Transitional.

3) Add the functionality to dynamically display the 130% Federal Poverty Level (FPL) section on CF 23 SAR when the household is not certified over the 130% FPL.

Outreach **Description: Migration Impact** Description:

C-IV: Updated the CF 23 to generate when the reporting type changes from SARA to SAR or SAR to SARA. It also updated the title displayed on the bottom of the notice to C-IV CF 23

LRS: LRS does not have the logic to generate the CF 23 SAR when the reporting type changes from SARA to SAR or when the reporting type changes from SAR to SARA. LRS does not generate the CF 23 130% FPL section when the household is not certified over the 130% FPL

Committee Outcome- Modify Existing LRS Functionality Priority- Medium

Migration Impact Analysis:

Alternative N/A - CalSAWS DD&I Requirement Procedure

Description: Operational Impact:

Estimate: 227

Automated Test: Batch/Interfaces: Batch Operations: 0 Λ 0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	167
DBA :	0	Design :	0	Eligibility :	0
Fiscal:	0	Imaging :	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Security:	0	System Test Support :	60
Tech Arch :	0	Tech Ops:	0	Training:	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommenda	ation Change: N/A			
	2. ETC Change:	N/A			
	3. Release Chan Before: 20.09 After: TBD	ge: SCR being Rejected			
Content Revision Status-2:					
Content Revision Description-2:	1. Recommenda Before: After:	ation Change: {Description of F	Recommendatio	n Change}	
	2. ETC Change: Before: After:	{Description of ETC Change}			
	3. Release Char Before: After:	ge: {Description of Release Cl	nange}		
Content Revision Status-3:					
Content Revision Description-3:	1. Recommenda Before: After:	ation Change: {Description of F	Recommendatio	n Change}	
	2. ETC Change: Before: After:	{Description of ETC Change}			
	3. Release Char Before: After:	ge: {Description of Release Cl	nange}		
Content Revision Status-4:					
Content Revision Description-4:	1. Recommenda Before: After:	ation Change: {Description of F	Recommendatio	n Change}	
	2. ETC Change: Before: After:	{Description of ETC Change}			
	3. Release Chan Before: After:	ge: {Description of Release Cl	nange}		



#### [CA-207180] DDID 2097 - Obsolete

Resolved: 11/13/2019 12:27 PM

Team Responsible: SPG Status: Assignee: **Online Justin Concepcion** No

Fix Version/s: **Designer Contact:** Change Type (SCR): [TBD] Melissa Mendoza **Enhancement** 

Minor Version: **Expedite Changes:** Estimate: No 181

Regulation Reference: Created: Reporter: Lynnel Silva 03/15/2019 10:02 AM

Status: Impact Analysis: Outreach Required: [Business Process] No Rejected

Policy/Design Training Impacted: **Funding Source:** Laura Ould [N/A] CalSAWS DD&I

Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration

Committee: Approved by Other Agency Cross [Other]

Committee: Reference:

**Non-Committee** Review:

**Expedite Approval:** 

**Current Design:** The Protective Custody Authority Detail page contains the Legal Authority Code field. This field is not mandatory

and always displays on the page.

Request: Per DDID 2097, add the Legal Authority field to the Protective Custody Authority Detail page. Update the Legal

Authority Code to display based on the value in this new field.

Recommendation: 1. a. Add the Legal Authority field to the Protective Custody Authority Detail page.

b. Update the Legal Authority Code field to dynamically display based on the value in the Legal Authority field.

c. Apply a data change to default the value of the new Legal Authority field based on the existing values of the

Legal Authority Code field.

2.a. Update the LRS foster care interface to set the new Y/N value to Yes, if the Legal Authority Code exists.

Otherwise, the Y/N field would default to N.

See the attached design document for a detailed description of these changes.

Outreach Description: **Migration Impact Description: Migration Impact** Analysis:

Alternative N/A - CalSAWS DD&I Requirement

Procedure Description:

**Operational Impact:** 

Estimate: 181

Automated Test:	0	Batch/Interfaces:	60	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	80	Performance:	0	Release Communication Support :	0
Reports:	0	Security:	0	System Test Support :	41
Tech Arch:	0	Tech Ops:	0	Training:	0

**Content Revision** 

Status-1:

Accepted

**Content Revision** Release Change: Description-1: Before: 19.11

After: 21.01

#### Content Revision Status-2: Content Revision

Description-2:

Pending CCB

- 1. Recommendation Change: N/A
- 2. Estimate Change: N/A
- 3. Release Change: SCR is being Rejected.

Before: 21.01 After: TBD

4. Funding Source Change: N/A

Content Revision Status-3: Content Revision Description-3: Content Revision Status-4:

Content Revision Description-4:



#### [CA-207469] DDID 329 - Obsolete

Resolved: 11/20/2019 09:40 AM

Team Responsible: Rasasvi Matukumilli SPG Status: Assignee: **Online** No Fix Version/s: **Designer Contact:** Change Type (SCR): [TBD] Kristine Lim [X] **Enhancement** Minor Version: **Expedite Changes:** Estimate: No 8 Regulation Reference: Created: Reporter: Lynnel Silva 03/15/2019 10:03 AM Status: Impact Analysis: Outreach Required: Rejected [N/A] No Policy/Design Training Impacted: **Funding Source:** Elisa Miller CalSAWS DD&I Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Other] Committee: Reference: **Non-Committee** Review: **Expedite Approval:** 

**Current Design:** The MEDS OHC Code dropdown on the Other Health Care Detail page displays available values in alphabetical

order.

Request: Per DDID 329, migrate the value "Any Other Carriers" in the MEDS OHC Code dropdown when All Other Health

Coverage is selected for Health Coverage Type from the Other Health Care List page.

Recommendation: Update the MEDS OHC Code dropdown list to add "Any Other Carriers" when All Other Health Coverage is

selected for Health Coverage Type in the Other Health Care List page.

Refer to the attached design document for further details.

Outreach **Description: Migration Impact Description: Migration Impact** Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure **Description:** 

**Operational Impact:** Estimate: 8

Automated Test:	0	Batch/Interfaces:	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	6	Performance :	0	Release Communication Support :	0
Reports :	0	Security:	0	System Test Support :	2
Tech Arch :	0	Tech Ops:	0	Training:	0

**Content Revision** 

Status-1:

Pending CCB

**Content Revision** Description-1:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: SCR being Rejected

Before: 20.01 After: TBD



## [CA-201525] DDID 1967: DDCR 5015, 5516: Update the manual EDBC process to allow run reasons to be used

- Resolved: 03/29/2020 10:52 AM

Team Responsible:	Eligibility	Assignee:	Jagadeesh Dasu	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Nicholas Trusso	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	188
Reporter:	Daisy Villasenor	Regulation Reference:	TBD	Created:	03/15/2018 08:54 AM
Status:	System Test	Impact Analysis:	ΓΝ/Δ1	Outreach Required:	No

Status: System Test Impact Analysis: [N/A] Outreach Required: No

Policy/Design Frederick Gains Training Impacted: Funding Source: CalSAWS DD&I Consortium Contact:

Project Phase (SCR): Migration Migration Impact: Yes Funding Source ID:

Committee: [CalWORKs/ Approved by Other Agency Cross LRS 48576 and CIV

CalFresh] Committee: Reference: 4676

Non-Committee Review:

Expedite Approval: Current Design:

A worker is required to process a redetermination for CW for the month following the RE Due Month in order to mark the RE packet as complete and create a new redetermination period for the program. When a worker processes a Manual EDBC for CW and the RE run reason is not automated on the Manual EDBC, there is no validation message to inform the worker that they must process the redetermination before accepting the current EDBC.

If a worker is attempting to run a Manual EDBC for FC, KG or AAP there is no option to select the RE Run Reason.

Request:

- 1. Add a validation message that prevents the worker from saving the Manual EDBC when the RE is not automated and the current redetermination period has not been completed.
- 2. Update the Manual EDBC page to add the RE Run Reason for FC, KG, and AAP programs. Additionally, the recertification date will be 1 year for FC or 2 years for KG and AAP programs.

#### Recommendation:

- 1. Add a validation message to the CalWORKs EDBC (Manual) page when the redetermination has not been completed for the current period and the RE was not automated on the Manual EDBC. This validation will be added when the worker clicks the Accept button. This will use the same validation that CF currently has for this scenario.
- 2. Update the Manual EDBC page to add the RE Run Reason for FC, KG, and AAP programs and create the redetermination date of 1 year for FC, and 2 years for KG and AAP.

Note: Please refer to the design document for further details.

Outreach
Description:
Migration Impact
Description:

DDCR Committee Review = SCR Recommendations (Modify Existing LRS Functionality)
DDCR Priority = Medium

Priority Reason = Incorrect Redetermination (RE) Report for the count of the RE Process.

C-IV added Run Reason drop down to the create Manual EDBC page.

2. LRS looks at the RE/PR status and the EDBC benefit month and then the Run Reason for Periodic Reports/Re is automatically set and displayed on the EDBC Summary page. This functionality applied to regular EDBCs and now also applies to Manual EDBCs.

MC will have an RE run reason available for selection on the Create Manual EDBC page for both system.

- 3. C-IV has a validation message for both CW and CF when Manual EDBC is being set up in a month beyond the RE due month and a Run Reason is not selected. LRS only has validation for CF
- 4. C-IV has SAR7 run-reason will be displayed for Transitional CalFresh(TCF) when the Benefit month is the first month of TCF and the program has SAR reporting type in the prior month. LRS does not have this run reason in the first month of TCF.
- 5. In C-IV RE run reason will be displayed for Regular CF, CAPI, AAP and CW. In LRS functionality exists for AAP, Kin-Gap, CAPI, CW, CF but RE packets are not generated for AAP & Kin-Gap in LRS, so RE run reason is not used for AAP and Kin-Gap

6. In C-IV RE run reason will be displayed for Foster Care, RCA and Kin-Gap programs every time manual EDBC is created. This functionality does not exist in LRS

7. In C-IV RE run reason will be displayed for MC program when benefit month is on or after the current RE begin month. In LRS RE run reason will be displayed for process month and also for RE due month based on the current date. If current date is before due date, RE dropdown and run reason will display for Due Month as well 8. In C-IV RE/PR will be marked as Complete EDBC Accepted even if Manual EDBC is set to fail. In LRS RE/PR will only be marked as Complete EDBC Accepted if EDBC results are Active

**Migration Impact** 

Analysis: **Alternative** 

N/A - CalSAWS DD&I Requirement

188

**Procedure** Description:

**Operational Impact:** 

Estimate:

Automated Test:	0	Batch/Interfaces:	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design :	0	Eligibility:	144
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance:	0	Release Communication Support :	0
Reports :	0	Security:	0	System Test Support :	44
Tech Arch:	0	Tech Ops :	0	Training:	0

**Content Revision** Status-1:

Pending CCB

**Content Revision** Description-1:

1. Recommendation Change: Recommendation was removed.

Before:

2.3 EDBC Rules Updates

2.3.1 Overview

Creating a Manual EDBC with RE run reason will create/update the RE period and update the existing relevant Customer Reporting record if one exists based on the existing EDBC save and continue logic. Similarly, creating a Manual EDBC with SAR7 run reason will update the existing relevant SAR7 report status. After the worker accepts and saves the Manual EDBC, the status of the Customer Reporting Record will be updated to 'Complete - EDBC Accepted'.

2.3.2 Description of Changes

Processing a Manual EDBC with a RE/SAR7 run reason will update the existing Customer Reporting record. After the worker accepts and saves the Manual EDBC, update the Customer Reporting record 'Received - Ready to Run EDBC' to 'Complete - EDBC Accepted' if the EDBC resulted in a discontinuance.

2.3.3 Programs Impacted CF, CW, FC, KG, AAP 2.3.4 Performance Impacts No impact.

After:

Recommendation was removed.

2. ETC Change: {Description of ETC Change}

Before: After:

3. Release Change: {Description of Release Change}

Before: After:

**Content Revision** Status-2:

**Content Revision** Description-2:

1. Recommendation Change: {Description of Recommendation Change}

Before: After:

2. ETC Change: {Description of ETC Change}

Before: After:

3. Release Change: {Description of Release Change}

Before: After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change: {Description of Recommendation Change}

Before: After:

2. ETC Change: {Description of ETC Change}

Before: After:

3. Release Change: {Description of Release Change}

Before: After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change: {Description of Recommendation Change}

Before: After:

2. ETC Change: {Description of ETC Change}

Before: After:

3. Release Change: {Description of Release Change}

Before After:



#### [CA-207368] DDID 1198 - Update Generate Form button on Verification List page

- Resolved: 03/27/2020 07:20 PM

Team Responsible: Client Assignee: Samuel Enriquez SPG Status: No

Correspondence

Fix Version/s: [20.05] Designer Contact: Rainier Dela Cruz Change Type (SCR): Enhancement

Minor Version: Expedite Changes: No Estimate: 112

Reporter: Lynnel Silva Regulation Reference: Created: 03/15/2019 10:03 AM

Status: System Test Impact Analysis: [N/A] Outreach Required: No

Policy/Design Maria Arceo Training Impacted: Funding Source: CalSAWS DD&I

Policy/Design Maria Arceo Training Impacted: Funding Source:

Consortium Contact:

Project Phase (SCR): Migration Migration Impact: Funding Source ID:

Committee: [Correspondence] Approved by Other Agency Cross

Committee: Reference:

Non-Committee

Review: Expedite Approval:

Current Design: The Verification List page shows the verifications associated to the case and allows the user to view or edit those

verifications. It also allows the user to add new verifications. In C-IV, when the user clicks on the 'Generate Form' button on the Verification List page, the Document Parameters page opens in a new window. The user is able generate the C-IV VER 100 or the CW 2200 form based on their selection. In the LRS system, when the user clicks on 'Generate Form' button on the page, the Document Parameters page opens in a new window, however,

the user can only generate the CW 2200 form.

Request: The system change request will add the new CSF 103 – Verification Request List form (based on the C-IV VER 100 form) to the LRS system. It will add a new Document Parameters page that will open in a separate window

when the 'Generate Form' button is clicked that will give the user the option to generate the CW 2200 or the CSF

103 form.

1) Add the new CSF 103 form that will generate from the Verification List page and will be available from the

Template Repository.

2) Add a new the Document Parameters page (based on the LRS standard document parameters page) that opens in a separate window when the 'Generate Form' button is click on the Verification List page to give the

0

user the option to generate either the CW 2200 or the CSF 103 form.

Outreach
Description:
Migration Impact
Description:
Migration Impact
Analysis:

Recommendation:

Alternative N/A - CalSAWS DD&I Requirement

Procedure Description:

**Operational Impact:** 

Estimate: 112

Automated Test: 0 Batch/Interfaces: 0 Batch Operations: 0

CalHEERS: CalHEERS Test: Client Correspondence: 0 0 86 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 n

Online: 0 Performance: 0 Release Communication

Support:

Reports: 0 Security: 0 System Test Support: 26
Tech Arch: 0 Tech Ops: 0 Training: 0

Content Revision Pending CCB

Status-1:

## Content Revision Description-1:

#### Before:

Section 2.1.2.3 stated SCR CA-207451 will do the Spanish translations for the verification types. The section also gave instructions on how to populate the Office Phone Number field.

The mockups in Section 2.2.2 had the Program and Placement fields above the Form Type and Language fields.

#### After:

Updated section 2.1.2.3 to remove that statement that Spanish translation will done with SCR CA-207451.

Added an assumption the verification type will be in English when generating the form in Spanish until CA-207451 is implemented if the verification type is not translated.

Removed the population instruction for the Office Phone Number since the CalSAWS standard header does not have that field and added the population instruction for the Date and Customer Id fields.

The mockups in Section 2.2.2 have the Form Type and Language fields above the Program and Placement fields.

Content Revision Status-2: Content Revision Description-2: Content Revision Status-3: Content Revision

Content Revision Description-3: Content Revision Status-4:

Content Revision Description-4:



# [CA-213668] DDID 374: CA-207463 Update Online Help for Homeless Assistance Enhancements

- Resolved: 04/10/2020 08:08 PM

	Training	Assignee:	<b>Kelly Worthington</b>	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	45
Reporter:	Cristina Garcia	Regulation Reference	:	Created:	02/18/2020 01:52 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval: Current Design:	SCR CA-207463 up	odates various Online He	lp pages to support the	e enhanced Homeless As	ssistance functionality.
Request:	Various Online Help	pages are created and	updated to support the	enhanced Homeless As	sistance functionality.
	<ol> <li>Money Managen</li> <li>Vendor Previous</li> <li>Total Vendor Pre</li> <li>EDBC Homeless</li> <li>Update the followin</li> <li>Expense Amoun</li> <li>Expense Detail</li> <li>Homeless - Tem</li> <li>Homeless - Pern</li> </ol>	Potential Benefit List evious Potential Benefit List evious Potential Benefit List Past Due Rent g Online Help pages: t Detail  p EDBC - add the M44-211D form	n		
	program is denied	neless Permanent (HP) L : This form is created who d due to the monthly back nousehold's monthly inco	en the Homeless Perm k rent amount being gr		
Description: Migration Impact Description: Migration Impact	Form Description program is denied	: This form is created who due to the monthly back	en the Homeless Perm k rent amount being gr		
Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	Form Description program is denied than 80% of the h	: This form is created who due to the monthly back	en the Homeless Perm k rent amount being gr		
Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	Form Description program is denied than 80% of the h	: This form is created who due to the monthly back	en the Homeless Perm k rent amount being gr		0
Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate: Automated Test:	Form Description program is denied than 80% of the h	: This form is created who d due to the monthly back nousehold's monthly inco	en the Homeless Perm k rent amount being gr me.	eater	
Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate: Automated Test: CalHEERS:	Form Description program is denied than 80% of the h	: This form is created who did ue to the monthly back nousehold's monthly income and the second seco	en the Homeless Perm k rent amount being gr me.	eater  Batch Operations:	e: 0
Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate: Automated Test: CalHEERS:	Form Description program is denied than 80% of the h	: This form is created who do due to the monthly back nousehold's monthly incomplete the state of the state o	en the Homeless Perm k rent amount being gr me.  0 0 0	Batch Operations : Client Correspondence	e: 0 0
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate: Automated Test: CalHEERS: DBA: Fiscal: Online:	Form Description program is denied than 80% of the h	: This form is created who did ue to the monthly back nousehold's monthly incomplete the second seco	en the Homeless Perm k rent amount being gr me. 0 0	Batch Operations : Client Correspondence Eligibility :	e: 0 0 0

Tech Arch:	0	Tech Ops :	0	Training :	45
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	Recommendation ( Before: After:	Change:			
	2. Estimate Change: Before: After:				
	3. Release Change: Before: 20.05 After:20.07				
	4. Funding Source Ch Before: After:	ange:			
Content Revision Status-2:					
Content Revision Description-2:	Recommendation ( Before:  After:	Change:			
	2. Estimate Change: Before: After:				
	3. Release Change: Before: After:				
Content Revision	4. Funding Source Ch Before: After:	ange:			
Status-3: Content Revision Description-3:	Recommendation ( Before: After:	Change:			
	2. Estimate Change: Before: After:				
	3. Release Change: Before: After:				
Content Revision	4. Funding Source Ch Before: After:	ange:			
Status-4:					
Content Revision Description-4:	1. Recommendation ( Before: After:	Change:			
	2. Estimate Change: Before: After:				



# [CA-207463] DDID 374 - Enhancements to Homeless Assistance Functionality in CalSAWS

Team Responsible: Fiscal Assignee: Matthew Warren SPG Status: No

Fix Version/s: [20.07] Designer Contact: Duke Vang Change Type (SCR): Enhancement

Minor Version: Expedite Changes: No Estimate: 1553

Reporter: Lynnel Silva Regulation Reference: Created: 03/15/2019 10:03 AM

Status: In Development Impact Analysis: [N/A] Outreach Required: No

Policy/Design Sheryl E. Eppler Training Impacted: Funding Source: CalSAWS DD&I

Committee: [Other] Approved by Other Agency Cross

Committee: Reference:

**Non-Committee** 

Review: Expedite Approval:

Current Design: In CalSAWS, HA benefits are authorized through Eligibility Determination and Benefits Calculations (EDBC).

Note: For the purposes of this design, HA refers to both Homeless Temporary (HT) and Homeless Permanent

(HP).

**Request:** The Contractor shall update the Homeless Assistance functionality as follows:

1) Add the ability to evaluate for the Homeless Permanent program that the total monthly household income (TMHI) is at or below the approved State Standard percentage (currently 80%) and the rent amount should be broken out month by month for 2 months separately for each month on the Expense Amount Detail page for the expense category of shelter and expense type homeless-past due rent. Generate a Denial Notice of Action if the back rent amount exceeds TMHI.

- 2) Add Money Management functionality for Homeless Permanent and Homeless Temporary in order to:
  - a) Issue single party checks to vendors without the Pavee/Case name (e.g., landlord, hotel, utility company).
  - b) Split Utility Payments.
- c) Issue the remainder amount of the Temporary Homeless payment to the customer when hotel cost is less than the amount issued.
- 3) Add the ability to issue Homeless Assistance vouchers for the service arrangement types in C-IV that allow voucher payments.

#### Recommendation:

- 1. Update Past Due Rent to be broken-out month-by-month for 2 months separately on the data collection Expense Amount Detail page under the Expense Category "Shelter" and Expense Type "Homeless-Past Due Rent".
- a. First Month Back Rent
- b. Second Month Back Rent
- 2. Update the Past Due Rent EDBC rules to evaluate the First Month and Second Month amounts separately entered in the Expense Amount Detail page to account for 80% of TMHI.
- 3. The Money Management List page will be updated to allow HP and HT as programs under the Program dropdown list.
- 4. Allow Vouchers to be issued under Money Management for counties that allow Vouchers to be issued for HP or HT.
- 5. Update HP and HT EDBC pages to account for Money Management and Vouchers. When issuing a Money Management payment as a Voucher, the Worker must create a Need and Service Arrangement for the HP or HT program to issue the Voucher. When the Voucher is redeemed by the Vendor, the Worker must enter the redeemed amount into the Payment Amount Used by EDBC page.
- 6. Add a new Homeless Permanent (HP) Denial Notice of Action (NOA) when the HP program is denied due to the monthly back rent amount being greater than 80% of the household's monthly income

Outreach
Description:
Migration Impact
Description:
Migration Impact
Analysis:

N/A - CalSAWS DD&I Requirement Procedure Description: **Operational Impact:** Estimate: 1553 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 68 DBA: Design: Eligibility: 0 0 849 Fiscal: Imaging: IVR/CC: 85 0 0 Release Communication Online: Performance: 271 0 0 Support: Security: System Test Support: Reports: 0 0 280 Tech Arch: Tech Ops: Training: 0 0 **Content Revision** Pending CCB

Status-1:

Alternative

**Content Revision** 

Description-1:

- 1. Section 2.11.2.1 added an new fragment that will generate on the HP Denial NOA.
- 2. Release: 20.05

#### After:

- 1. Section 2.11.2.1 will updated the trigger condition for the existing TMHI fragment to generate on the HP Denial NOA.
- 2. Added recommendation 2.5.3.3, 2.5.3.4, 2.5.3.5, 2.9.3.3, 2.9.3.4, 2.9.3.5, and 2.12 for updates to fiscal logic and fiscal issuance batches to handle HP/HT money management payments.
- 3. Added clarifications to recommendation 2.5.3.2.e, 2.5.3.2.d, 2.9.3.2.e, and 2.9.3.2.d to set a cap to the Vendor Potential Amounts.
- 4. Added new assumption #10
- 5. Updated page mockups for Money Management Detail and Amounts Used by EDBC pages to use Begin Date and End Date instead of Begin Month and End Month.
- 6. Added recommendation 2.13 to update the Select Money Management Resource page to allow Provider resources to be selected for HP and HT Money Management records.
- 7. Updated page mockups for HT and HP EDBC Summary to contain a new line item for "Potential Benefit for Participant".
- 8. Release: 20.07

**Content Revision** Status-2: **Content Revision** Description-2: **Content Revision** Status-3: **Content Revision** Description-3: Content Revision Status-4:

**Content Revision** Description-4:

# **End Content Revisions**