The Modernized OCAT

The Modernized Online Calworks Appraisal Tool (OCAT) *is a cloud-based application that integrates with all Consortium systems to streamline the Welfare to Work Appraisal process.*

CalSAWS
calsaws.org

Cambria Solutions
cambriasolutions.com

County Benefits of the Modernized OCAT

Reduce Duplicate Data Entry and Increase Data Quality
OCAT appraisals can be initiated directly from CalSAWS, C-IV, or CalWIN and auto-populate common data elements in OCAT

Access Appraisal Summary Reports (ASR) in CalSAWS, C-IV, or CalWIN
Completed ASRs are automatically sent from OCAT back to the originating SAWS system

Clients Move Seamlessly Between Counties
When a client needs an OCAT in another County, an appraisal can be initiated immediately without requesting access from a prior County

Increased Access Within a County
Case Workers and Supervisors can easily share work and edit interviews within their own County, regardless of interview assignment

Centralized User Login and Access Management
OCAT users will login through a centralized CalSAWS solution for user identity and access management

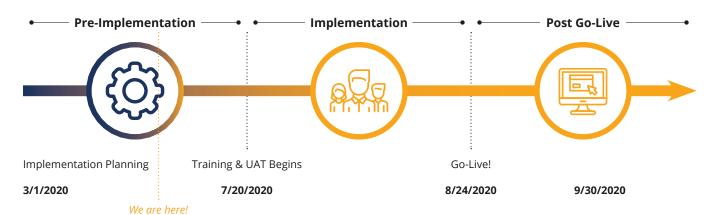**Improve User Navigation, Usability, and Accessibility**
A modern user interface and workflow enhancements promotes ease of use throughout the system

Access Online Chatbot for Instant Helpdesk Support
An integrated helpdesk chatbot solution will improve response times and provide access to immediate helpdesk services

Upcoming Training and Implementation Activities

Pre-Implementation   **Implementation**   **Post Go-Live**

Implementation Planning

3/1/2020

We are here!

Training & UAT Begins

7/20/2020

Go-Live!

8/24/2020

9/30/2020

- County Champion Monthly Calls
- County Readiness Checklist and Connectivity Preparation
- User Acceptance Test Preparation and Training

- User Acceptance Testing
- County OCAT Training
- Ongoing Readiness Communications

- Daily Go-Live Support Calls
- Decomission Current System