## CalSAWS CCB Agenda

DATE	JUNE 11, 2020
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

### **Meeting Purpose:**

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. C-IV SCRs

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			Migrate eSignature and Text Help Line			County		
20.05	CIV-106297		from Cisco to Amazon Connect	Contact Center	100	Purchase	No	20.06.30
			ACL 20-45 Lists of Extended Foster Care				Production	
20.05	CIV-107123	CA-215862	cases nearing Age 21	Eligibility	16	C-IV M&O	Deployment	20.05.28
			Add Pandemic EBT Links to the C4Y				Production	
20.05	CIV-107232		Application	Online	38	C-IV M&O	Deployment	20.05.28
			Provide List of Cases Affected by					
			Pandemic Unemployment Compensation				Production	
20.05	CIV-107254	CA-216264	(PUC) Policy	Eligibility	16	C-IV M&O	Deployment	20.06.18
			CCP Enhancement: Upgrade Amazon			County		
20.05	CIV-107265		Connect Stream API	Contact Center	240	Purchase	Start Build	20.07.03
			Update Instructor Led Trainings (ILTs) for					
20.06	CIV-107311		20.05 Code - July Training Release	Training	30	C-IV M&O	No	20.07.13
			CIV-104574: Online Help ACL 19-59					
			Update Reports Overview for DFA 358F					
20.07	CIV-107045		and DFA 358S	Training	5	C-IV M&O	Start Build	

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CIV-107255	CA-216296	CO-113 OCAT Integration Testing	Batch/Interfaces	40	Premise	No	20.07.20
			Update Expedited Service Determination,					
			Postponed Verification and Batch					
20.09	CIV-101159	CA-53789	Discontinuance Process	Batch/Interfaces	616	C-IV M&O	Start Build	
			Update Time Limit Batches to not create					
			48 MTC for parents that are under 18					
20.11	CIV-818	CA-204747	years	Fiscal	322	C-IV M&O	No	
			Enhance Functionality to Cancel MAGI					
20.11	CIV-104735	CA-209798	Referrals and Determination Changes	CalHEERS	125	C-IV M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
		CA-208863;	CalHEERS eHIT: Married Filing Jointly and				Production	
20.06	CIV-1068	CH-153970	Out-of-State Address	CalHEERS	863	Premise	Deployment	
20.07	CIV-104703	CA-209709	ACL 19-75 Revisions to ABCD 350	Reports	487	C-IV M&O	Start Build	
			Income Disregard for the Aged, Blind &					
20.07	CIV-105339	CA-211216	Disabled Federal Poverty Level Program	CalHEERS	125	C-IV M&O	No	
			ACL 19-106, ACL-19-79 – CalWORKs,					
20.11	CIV-105343	CA-211229	CalFresh Income Exemptions	Eligibility	71	C-IV M&O	No	

## 2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			Enable July CAPI RE generation job					
			(PB19R514M) and send the packets to				Production	
20.05	CA-214868		participants	Batch Operations	15	LRS M&E	Deployment	20.06.03
			ACL 20-45 Lists of Extended Foster Care				Production	
20.05	CA-215862	CIV-107123	cases nearing Age 21	Eligibility	18	LRS M&E	Deployment	20.05.28
			Enable June GA/GR QR7 generation job					
			(PB19R412) and send the packets to				Production	
20.05	CA-216088		participants	Batch Operations	15	LRS M&E	Deployment	20.05.26

D.1	COD #	V DEE 66D	DESIGN ADDROVAL	Team		Funding	Emergency	Priority
Release	SCR #	X-REF SCR	DESIGN APPROVAL	Responsible	Hours	Source	Approval	Release
			Discontinue TCF Cases with a	·			Production	
20.05	CA-216220		Recertification Due Date of 3/31/2020	Eligibility	219	LRS M&E	Deployment	20.06.05
			Provide List of Cases Affected by					
			Pandemic Unemployment Compensation				Production	
20.05	CA-216264	CIV-107254	(PUC) Policy	Eligibility	18	LRS M&E	Deployment	20.06.18
			YBN GIS Endpoint Updates due to eGIS				Production	
20.05	CA-216341		Migration on 05/19/2020	Online	15	LRS M&E	Deployment	20.05.18
			Enable July CAPI RE Discontinuance				Production	
20.05	CA-216359		sweep job (PB00E183)	Batch Operations	10	LRS M&E	Deployment	20.07.18
			Training: Clerical Support WBTs for 20.05					
20.06	CA-216242		App Dev Changes	Training	50	LRS M&E	No	20.07.17
			Training: Update Eligibility General WBTs					
20.06	CA-216244		for 20.05 App Dev Changes	Training	165	LRS M&E	Start Build	20.07.17
			Training: Update DCFS Eligibility General					
20.06	CA-216246		WBTs for 20.05 App Dev Changes	Training	27	LRS M&E	No	20.07.17
			Training: Update Eligibility Supervisor					
20.06	CA-216283		WBTs for 20.05 App Dev Changes	Training	60	LRS M&E	No	20.07.17
			Training: Update CalFresh WBTs for					
20.06	CA-216285		20.05 App Dev Changes	Training	110	LRS M&E	No	20.07.17
			Training: Update Foster Care WBTs for					
20.06	CA-216286		20.05 App Dev Changes	Training	70	LRS M&E	No	20.07.17
			Training: Update General Relief WBTs for					
20.06	CA-216288		20.05 App Dev Changes	Training	40	LRS M&E	No	20.07.17
			Training: Update Medi-Cal WBTs for					
20.06	CA-216292		20.05 App Dev Changes	Training	136	LRS M&E	Start Build	20.07.17
			Training: Update WTW WBTs for 20.05					
20.06	CA-216316		App Dev Changes	Training	132	LRS M&E	No	20.07.17
			Training: Update CalWORKs WBTs for					
20.06	CA-216333		20.05 App Dev Changes	Training	110	LRS M&E	No	20.07.17
			Training: Update Orientation WBTs for					
20.06	CA-216336		20.05 App Dev Changes	Training	46	LRS M&E	Start Build	20.07.17
20.06	CA-216439		Training Release 20.07.17 - LMS Support	Training	175	LRS M&E	Start Build	20.07.17
20.07	CA-216296	CIV-107255	OCAT-Integration testing	Batch/Interfaces	40	Premise	No	20.07.20
			Update Expedited Service Determination,					
			Postponed Verification and Batch					
20.09	CA-53789	CIV-101159	Discontinuance Process	Batch/Interfaces	332	LRS M&E	Start Build	

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			Update address validation message in	i i				
20.09	CA-214304		the EDBC summary page	Eligibility	276	LRS M&E	No	
			Generate MC Restoration Notice after					
			authorization instead of during run	Client				
20.09	CA-214308		EDBC.	Correspondence	121	LRS M&O	Start Build	
			DDID 2574 FDS: Non State Forms - Add	Client		CalSAWS		
20.09	CA-214982		WTW 9	Correspondence	22	DD&I	Start Build	
			DDID 2574 FDS: Non State Forms -	Client		CalSAWS		
20.09	CA-214983		Threshold Languages - Add WTW 9	Correspondence	39	DD&I	Start Build	
			DDID 2599 FDS: Non State Forms - Add	Client		CalSAWS		
20.09	CA-215032		MC 609	Correspondence	22	DD&I	Start Build	
			DDID 2602 FDS: Non State Forms - Add	Client		CalSAWS		
20.09	CA-215038		DHCS 0006	Correspondence	22	DD&I	Start Build	
			DDID 2602 FDS: Non State Forms -	Client		CalSAWS		
20.09	CA-215039		Threshold Languages - Add DHCS 0006	Correspondence	39	DD&I	Start Build	
			DDID 2615 FDS: Non State Forms -	Client		CalSAWS		
20.09	CA-215064		Threshold Languages - Update CF 377.1	Correspondence	39	DD&I	Start Build	
			DDID 2615 FDS: Non State Forms -	Client		CalSAWS		
20.09	CA-215065		Update CF 377.1	Correspondence	15	DD&I	Start Build	
			DDID 2616 FDS: Non State Forms - Add	Client		CalSAWS		
20.09	CA-215066		CF 377.9	Correspondence	22	DD&I	Start Build	
			DDID 2616 FDS: Non State Forms -	Client		CalSAWS		
20.09	CA-215067		Threshold Languages - Add CF 377.9	Correspondence	39	DD&I	Start Build	
			DDID 2628 FDS: Non State Forms - Add	Client		CalSAWS		
20.09	CA-215090		DPA 19	Correspondence	22	DD&I	Start Build	
			DDID 2628 FDS: Non State Forms -	Client		CalSAWS		
20.09	CA-215091		Threshold Languages - Add DPA 19	Correspondence	39	DD&I	Start Build	
			SCR CA-57266: Online Help Update	·				
			Service Arrangements - Process for					
20.09	CA-215951		Eligibility Programs Job Aid	Training	10	C-IV M&O	No	
			Update Time Limit Batches to not create					
			48 MTC for parents that are under 18					
20.11	CA-204747	CIV-818	years	Fiscal	383	LRS M&E	No	
			Enhance Functionality to Cancel MAGI					
20.11	CA-209798	CIV-104735	Referrals and Determination Changes	CalHEERS	149	LRS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			Add Generate Form button to generate					
			for Ancillary (Work related and					
			Education), Transportation, HSP, HVP, FS					
20.11	CA-213185		need categories	Fiscal	518	LRS M&E	No	
			DDID 1631: Modify DHCS CMS PI Master			CalSAWS		
21.03	CA-215280		Data Request	Reports	289	DD&I	No	

Release	SCR#	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			Training: Update Employment Services-					
20.06	CA-214790		GROW WBTs for 20.03 App Dev Changes	Training	60	LRS M&E	No	20.07.17
			Training: Update Fiscal WBTs for 20.03					
20.06	CA-214796		App Dev Changes	Training	16	LRS M&E	No	20.07.17
			Training: Update Special Investigations					
20.06	CA-214826		WBTs for 20.03 App Dev Changes	Training	30	LRS M&E	No	20.07.17
			Training: Update DCFS Fiscal WBTs for					
20.06	CA-214797		20.03 App Dev Changes	Training	20	LRS M&E	No	20.07.17
			Training: Update CAPI WBTs for 20.03					
20.06	CA-214800		App Dev Changes	Training	35	LRS M&E	No	20.07.17
			Training: Update QA/QC WBTs for 20.03					
20.06	CA-214813		App Dev Changes	Training	50	LRS M&E	No	20.07.17
			Training: Update Other User Orientation					
20.06	CA-214811		WBTs for 20.03 App Dev Changes	Training	20	LRS M&E	No	20.07.17
			Income Disregard for the Aged, Blind &					
20.07	CA-211216	CIV-105339	Disabled Federal Poverty Level Program	CalHEERS	215	LRS M&E	No	
20.07	CA-209709	CIV-104703	ACL 19-75 Revisions to ABCD 350	Reports	575	LRS M&E	Start Build	
			ACL 19-106, ACL-19-79 – CalWORKs,					
20.11	CA-211229	CIV-105343	CalFresh Income Exemptions	Eligibility	73	LRS M&E	No	

## 3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			CA-207466: Migrate the Local Warrant			CalSAWS		
20.07	CA-216027		Print page to Online Help	Training	5	DD&I	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			DDID 374: CA-207463 Update Online					
			Help for Homeless Assistance			CalSAWS		
20.07	CA-213668		Enhancements	Training	45	DD&I	No	
			DDID 1967: DDCR 3013: Update Reissue			CalSAWS		
20.07	CA-213014		Button Functionality for Cash EBT	Fiscal	118	DD&I	No	
			DDID 1967: Update Verification Logic for					
			CalWORKs for Failure to Provide			CalSAWS		
20.07	CA-208566		Pregnancy Verification	Eligibility	62	DD&I	No	
			DDID 2065 - Update the import					
			functionality to be able to import data			CalSAWS		
20.07	CA-207209		received from external sources	Online	593	DD&I	No	
			DDID 2098: Add a Court Order Findings			CalSAWS		
20.07	CA-207179		section	Online	157	DD&I	No	
			DDID 2143 - Batch Job to Discontinue			CalSAWS		
20.07	CA-207148		Special Care Increment Payment	Batch/Interfaces	311	DD&I	No	
						CalSAWS		
20.07	CA-207141		DDID 2190 - Update internal eICT Process	Online	450	DD&I	No	
			DDID 1052, 1092, 1094, 1095, 1096 -			CalSAWS		
20.07	CA-207102	CA-203779	Updates to Authorization	Online	1249	DD&I	No	
			DDID 1967: DDCR 4055: ACL 10-32 - CF -					
			Update allotment logic for restoration of			CalSAWS		
20.07	CA-201325	CIV 1697	aid waiver households	Eligibility	94	DD&I	No	
			DDID 1967: DDCR 4006: Add Good Cause					
			validation to the Support Questionnaire			CalSAWS		
20.07	CA-200255	CIV-432	page	Online	78	DD&I	No	

## 4. Informational Only: CalSAWS Conversion SCRs

Release	SCR#	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for 06/25/2020.

## 5. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/29/2020	6/7/2020	CalHEERS Release	4/17/2020	6/5/2020	6/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	1/27/2021	1/29/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021
21.06	6/7/2021	6/6/2021	CH Release (North & South Release)	4/2/2021	5/14/2021	5/19/2021	5/21/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021
21.09			No Release - C-IV Converts to CalSAWS				
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A	N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/29/2021	11/3/2021	11/5/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022

22.02	TBD		CH Release				
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/2/2022	3/4/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022
22.06	TBD		CH Release				
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022
23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022	1/4/2023	1/6/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A

	Freeze Dates
SCR Freeze:	Deadline for all SCR code to be delivered for baseline
001(110020.	release
Defect Freeze:	Deadline for all Defects to be delivered for baseline
Defect Freeze.	release
Hard Defect	Deadline for all Defects (tied to baseline release) to be delivered for baseline
Freeze:	release
Build Approved:	Greenlight for baseline release



## [CIV-106297] Migrate eSignature and Text Help Line from Cisco to Amazon Connect

Team Responsible:	Contact Center	Assignee:	Pramod Ramesh	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Operational Enhancement
Minor Version:	20.06.30	Expedite Changes:	No	Estimate:	100
Reporter:	Jared Kuester	Regulation Reference:		Created:	02/05/2020 02:28 PM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	CSC Support
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval: Current Design:	Danielle Benoit 5/19/	2020 Help line applications a	re currently in the Cis	co Environment	
Request:	-	and Text Help line from	-		
Recommendation:	a) See attached Ca	ting Call Flows (see atta Il Flow for details. Veb Service interactions			
Outreach Description: Migration Impact Description:		og functionality is curre		nigration and therefore th	is SCR will need to be
Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A		isy nao boon ao iii oa.		
Estimate:	100				
Automated Test :	0	Batch/Interfaces:	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	e: 0
DBA :	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	80
Online :	0	Performance :	0	Release Communication Support :	on 0
Reports :	0	Reports Test :	0	Security:	0
System Test Support : Training :	20 0	Tech Arch:	0	Tech Ops :	0



### [CIV-107123] ACL 20-45 Lists of Extended Foster Care cases nearing Age 21

- Resolved: 05/26/2020 01:29 PM

Team Responsible: Eligibility Assignee: Jagadeesh Dasu SPG Status: No

Fix Version/s: [20.05] Designer Contact: Paul Galloway Change Type (SCR): New Policy

Minor Version: 20.05.28 Expedite Changes: Production Estimate: 16

Deployment

Reporter: Michelle Ramos Regulation Reference: ACL 20-45 Created: 04/24/2020 09:22 AM

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Migration Impact:

Policy/Design Michelle Ramos Training Impacted: Funding Source: C-IV M&O

Consortium Contact:

Committee: [Foster Care/Kin Approved by Other Agency Cross CA-215862

GAP/AAPI Committee: Reference:

Non-Committee

Review:

Recommendation:

Project Phase (SCR):

**Expedite Approval:** Approved by Karen Rapponotti 05/12/2020

**Production** 

Current Design: The Extended Foster Care (EFC) program for all Non-Minor Dependents (NMDs) ends the day before their 21st

No

birthday. Due to the impacts of COVID-19, this program will temporarily be extended for all NMDs currently in EFC

Funding Source ID:

who turn 21 on or after the date of this letter's release through June 30,2020.

Request: The purpose of this letter is to provide county child welfare agencies, Title IV-E Agreement tribes,1 and probation departments with guidance regarding the Extended Foster Care (EFC) program for nonminor dependents (NMDs)

during the current state of emergency related to COVID-19.

Pursuant to the authority in the Governor's April 17, 2020 Executive Order N-53-20 (EO N-53-20), the Department is announcing the following statewide waivers and associated guidance for EFC age, placement, and eligibility requirements. Use of these waivers is subject to the Waiver Terms and Conditions set forth in this ACL. The EFC program for all NMDs ends the day before their 21st birthday. Due to the impacts of COVID-19, this program will temporarily be extended for all NMDs currently in EFC who turn 21 on or after the date of this letter's release through June 30,2020. Before an NMD reaches their 21st birthday, the county placing agencies and Title IV-E tribes, as applicable, should discuss this temporary EFC extension with the NMD and ensure their desired participation through June 30, 2020. Except as described below, all other EFC requirements continue to apply for NMDs under this temporary extension, including the need for monthly caseworker visits (which may occur

remotely, consistent with guidance provided in ACL No 20-25).

Generate a list of cases with a Foster Care program that meets the following criteria:

>NMDs currently in EFC who turn 21 on or after March 1, 2020 through September 30, 2020.

>List should include cases regardless of current status (include Active and Discontinued) as long as they were active on FC at some time on or after 3/1/2020.

>List should include the following standard columns:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID
- 8) Worker Name
- 9) Facility Name \*
- > List should also include:
  - 10) Date of Birth

(\* This list covers a range of months, but the "Facility Name" shown will be only the latest one for the foster youth, based on the Begin Date of the placement.)

List will be posted: For LRS/CalSAWS: CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-215862 For C-IV: CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-107123 Outreach Description: **Migration Impact** Joint design has been approved through the FC Committee. LRS/CalSAWS will implement this Change with SCR Description: CA-215862 in the 20.05.28 release. Migration Impact Analysis: Alternative Workers would need to identify all affected cases manually Procedure Description: **Operational Impact:** Estimate: 16 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 14 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support:

0

0

Security:

Tech Ops:

0

0

Reports Test:

Tech Arch:

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0

Reports:

Training:

System Test Support :



Online:

Reports:

## [CIV-107232] Add Pandemic EBT Links to the C4Y Application - Resolved: 05/26/2020 06:10 PM

Team Responsible:	Online	Assignee:	Pramisha Chintapalli	SPG Status:	Approved
ix Version/s:	[20.05]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
flinor Version:	20.05.28	Expedite Changes:	Production Deployment	Estimate:	38
Reporter:	Matthew Lower	Regulation Reference:		Created:	05/06/2020 06:16 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
olicy/Design consortium Contact:	Inez Finnigan	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	
Ion-Committee Review:					
xpedite Approval:	Karen Rapponotti (Bu	uild/production deploy)	3/16/2020		
Current Design:	C4Yourself is an onlir information to the par		s participants to app	ply benefits along with prov	iding pertinent
Recommendation:	www.cdss.ca.gov/ebt- 2. Pandemic EBT and the upcoming online at 3. Remove existing an Redetermination not but 1. Update the C4You website. These 2 net a. EBT card is now at online) that can direct b. The upcoming Pan (https://www.cdss.cac. Remove existing a	online). providing the link for mapplication portal (https anouncement in regard being required.  urself website to add 2 as we messages will providivailable to be used to pot participants for more ademic EBT (P-EBT) and agov/home/pandemic-e	additional messages e information to part urchase groceries or information. In associated link whot) and the online agt to the Periodic Reports	roviding the link for more in ps://www.cdss.ca.gov/home orting (SAR-7) and Recertiff to the Announcement secicipants on the following: nline and a link (https://www.nere participants can get mapplication portal for P-EBT orting (SAR-7) and Recertiff, 2020.	e/pandemic-ebt) and ication/ tion of the C4Yourself w.cdss.ca.gov/ebt-ore information (https://ca.p-ebt.org).
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A	this is for C4Yourself w	ebsite only		
Automated Test :	38	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	0
DBA:	0	Design:	0	Eligibility :	-
Fiscal :	0	Imaging :	-	IVR/CC:	0
	()	maying .	0	1717/00.	0

0

0

Performance:

Reports Test:

28

0

Release Communication

0

Support:

Security:

System Test Support: 10 Tech Arch: 0 Tech Ops: 0

Training:



## [CIV-107254] Provide List of Cases Affected by Pandemic Unemployment Compensation (PUC) Policy

Team Responsible:	Eligibility	Assignee:	Carol Dias	SPG Status:	Approved	
Fix Version/s:	[20.05]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy	
Minor Version:	20.06.18	Expedite Changes:	Production Deployment	Estimate:	16	
Reporter:	Ritu Chinya	Regulation Reference:	ACDWL 5/5/2020	Created:	05/11/2020 09:33 AM	
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	Yes	
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	C-IV M&O	
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:		
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-216264	
Non-Committee Review: Expedite Approval:	Approval provided h	by Karon and Laura as thi	s part of COVID 10 a	morgonov		
Current Design:	• •	y Karen and Laura as thi	•	-	var direction from the	
ourient besign.	state was not provid	yment Compensation (PU ded until the posted ACW early all cases, with the ex	DL on 5/5/2020. That	ACWDL directs that PUC		
Request:		s identify cases that may ay 2020, which a person i			bject to the CW	
Recommendation:	1) Generate a list of CW cases that meet the following criteria: - CW or RCA case active for the May 2020 benefit month - EDBC for May 2020 included an Applicant Test - Person on the program has a UIB income for May 2020					
	This list will include Case Name Case Numb County Unit Unit Name Office Nam	per	ns:			
Outreach	A list of affected cas	ses will be posted to the C	CalACES Web Portal	in the following location:		
Description:	CalACES SharePoi	nt > Web Portal > System	Changes > SCR and	d SIR Lists > 2020 > CIV-	107254	
Migration Impact Description: Migration Impact Analysis:						
Alternative Procedure Description: Operational Impact:	N/A					
Estimate:	16					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0	
DBA:	0	Design :	0	Eligibility :	14	
Fiscal:	0	Imaging :	0	IVR/CC:	0	
Online :	0	Performance :	0	Release Communicati Support :	0	
Reports :	0	Reports Test :	0	Security:	0	

System Test Support: 2 Tech Arch: 0 Tech Ops: 0

Training:



## [CIV-107265] CCP Enhancement: Upgrade Amazon Connect Stream API

Team Responsible:	Contact Center	Assignee:	Pandya Amitkumar	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Operational Enhancement
Minor Version:	20.07.03	Expedite Changes:	Start Build	Estimate:	240
Reporter:	Jared Kuester	Regulation Reference:		Created:	05/12/2020 10:44 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	CSC Support
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Danielle Benoit 5/19	9/2020			
Expedite Approval:	Karen Rapponotti a	nd Joanne Osborn 5/19/2	2020		
Current Design:	The current version	of the Amazon Connect	API Stream that the Cu	ustom CCP utilizes is ou	t of date.
Request:	Upgrade to the late	st version of the Amazon	Connect API Stream		
Recommendation:	a) Modify the Cus	azon Connect Stream AP stom CCP code to use the eractions with the Stream	e latest version of the S		is in place.
Outreach Description: Migration Impact Description:		I Log functionality is curre		igration and therefore th	is SCR will need to be
Migration Impact Analysis:			,		
Alternative Procedure Description: Operational Impact:	N/A				
Estimate:	240				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	-
DBA:	0	Design :	0	Eligibility:	0
Fiscal :	0	Imaging :	0	IVR/CC:	160
Online :	0	Performance :	0	Release Communicati Support :	
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	80	Tech Arch:	0	Tech Ops :	0
Training:	0				



Training:

30

## [CIV-107311] Update Instructor Led Trainings (ILTs) for 20.05 Code - July Training Release

Team Responsible:	Training	Assignee:	Joyce Oshiro	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Jamala Rule	Change Type (SCR):	Enhancement
Minor Version:	20.07.13	Expedite Changes:	No	Estimate:	30
Reporter:	Joyce Oshiro	Regulation Reference:	ACWDL 17-03, CFL 18/19-49, ACWDL June 11, 2019; CFL NO. 18/19-26	Created:	05/20/2020 07:34 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Joyce Oshiro	Training Impacted:	[ILT]	Funding Source:	C-IV M&O
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval: Current Design:	Joyce Oshiro 05/20/		00 00 00 00 00 00 oo	valanca anda	
_		ining are current to the 2			
Request:	C-IV ILI's need to be	e updated to include infor	mation for SCRs relea	sed to production throug	jh 20.05 major release.
Recommendation:	1) Update impacted a) SCR CIV-7564 b) SCR CIV-10398 c) SCR CIV-10436	39 - CW	0.05 SCRs:		
Outreach Description: Migration Impact Description:		ng C-IV Web Based Trai		uctor Led Training (ILTs	) materials for
Migration Impact	No Impact	, ,			
Analysis: Alternative Procedure Description: Operational Impact:	None				
Estimate:	30				
Automated Test :	0	Batch/Interfaces:	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	9: 0
DBA :	0	Design :	0	Eligibility:	0
Fiscal :	0	Imaging :	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	on 0
Reports:	0	Reports Test :	0	Security:	0
System Test Support:	0	Tech Arch:	0	Tech Ops :	0



## [CIV-107045] CIV-104574: Online Help ACL 19-59 Update Reports Overview for DFA 358F and DFA 358S

- Resolved: 06/01/2020 04:22 PM

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Cristina Garcia	Regulation Reference:	ACL 19-59	Created:	04/16/2020 01:09 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Joyce Oshiro 05/19	9/2020-Approve			
Expedite Approval:	Approved by Karen	Rapponotti on 5/12/2020			
Current Design:	SCR CIV-104574 L	Jpdates the DFA 358F and	d DFA 358S to CF 358	BF and 358S.	
Request:	Update the followin Old: DFA 358F New: CF 358F	g in the Online Help Repo	orts Overview:		
	Old: DFA 358S New: CF 358S				
Recommendation:	1. Update the DFA generated.	A 358F and DFA 358S in t	he Online Help Report	s Overview to indicate th	e report is no longer
	2. Add the CF 358l	F and CF 358S to the Onli	ine Help Reports Over	view.	
Outreach Description: Migration Impact Description:		the SOW, C-IV will use the cessary to account for the			starting point and
Migration Impact Analysis:	,	,	·	J	
Alternative Procedure Description:	N/A				
Operational Impact: Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	
DBA :	0	Design :	0	Eligibility:	0
Fiscal :	0	Imaging :	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication	-
Reports:	0	Reports Test :	0	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0
Training :	5				



Training:

0

### [CIV-107255] CO-113 OCAT Integration Testing

Team Responsible: SPG Status: Batch/Interfaces Assignee: Unassigned No Fix Version/s: **Designer Contact:** Change Type (SCR): **Enhancement** [20.07] Ritu Chinya Minor Version: **Expedite Changes:** Estimate: 20.07.20 No 40 Regulation Reference: AB-74 Created: Reporter: Ritu Chinya 05/11/2020 12:29 PM Status: Impact Analysis: Outreach Required: **Pending Approval** [N/A] Policy/Design Training Impacted: Funding Source: Gingko Luna [N/A] **Premise** Consortium Contact: Project Phase (SCR): Funding Source ID: Migration Impact: **Production** No Committee: Approved by Other Agency Cross [Welfare to Work/ CA-216296 Committee: Reference: WPR1 **Non-Committee** Review: **Expedite Approval: Current Design:** The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program. Request: As regulated by Assembly Bill (AB) 74 (Chapter 21, Statutes of 2013) the California Department of Social Services (CDSS) must implement changes to the OCAT; specifically, OCAT-related functionality must be implemented in SAWS to allow caseworkers to perform OCAT-related data collection in SAWS. Recommendation: This SCR is to track time for remaining integration test activities. Outreach Description: Migration Impact This SCR exists only to track support time for integration testing activities. Description: **Migration Impact** Analysis: **Alternative** N/A Procedure Description: **Operational Impact:** Estimate: 40 Automated Test: Batch/Interfaces: Batch Operations: 0 40 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 Tech Arch: Tech Ops: System Test Support: 0 0 0



## [CIV-101159] Update Expedited Service Determination, Postponed Verification and Batch Discontinuance Process

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	616
Reporter:	Tyler Vaisau	Regulation Reference:	ACL 14-66	Created:	05/02/2018 09:44 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Tyler Vaisau	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	05/13/2020	Other Agency Cross Reference:	CA-53789

Non-Committee

Review:

**Expedite Approval:** Expedited Build Approval - Karen Rapponotti 5/21/2020

**Current Design:** 

When a household is eligible for SUAS, SUAS based SUA is used in calculating if rent/mortgage and utilities are more than income/resources when determining expedited service eligibility.

When verifications page is updated upon receiving pending ES verifications, ES information on CalFresh detail page does not get automatically updated.

CalSAWS Only: When verifications are not received by the due date, an automated batch process (Batch Job PB00E159) discontinues the CalFresh program during the Batch 10-Day processing activities.

C-IV Only: An automated batch process to discontinue CalFresh when verifications are not received by the due date does not exist.

Request:

When a household is eligible for SUAS, SUAS based SUA shall not be used in calculating if rent/mortgage and utilities are more than income/resources when determining expedited service eligibility.

A new automated batch will be introduced that will update the 'postponed verifications received' indicator in the CalFresh detail page to 'Yes' when the verifications page is updated upon receiving pending ES verifications,

C-IV Only: Add an automated batch process to discontinue CalFresh program when the Postponed verifications are not received by due date. The job will run daily, trigger EDBC with a negative action reason of 'Failed to Complete ES Requirements', and trigger EDBC on the month following the ES End date.

C-IV only: Add a new Batch EDBC Sweep when Expense, Expense Amount, Utility Expense, Self-Employment Expense, or Medicare Information verification is past due date.

CalSAWS Only: Modify the 'Past Due Postponed Verifications for Expedited Service CalFresh' Sweep job to:

1. Exclude some of the property verification types when the CF program is Categorically Eligible (CE) or Modified

- Categorical Eligibility (MCE).
- 2. Modify the job to run daily (Mon-Sat).
- 3. Modify the job to close the CF program from the month after the ES End Date.

#### Recommendation:

When determining expedited service eligibility by calculating if rent/mortgage and utilities are more than income/resources, SUAS based SUA shall not be used when determining the utility expense.

When verifications page is updated upon receiving pending ES verifications, A new automated batch will update the 'postponed verifications received' indicator in the CalFresh detail page to 'Yes'.

C-IV Only: Add an automated batch process to discontinue Expedited Service CalFresh program when verifications for Expedited Service are not received by due date.

The job will run daily, trigger EDBC with a negative action reason of 'Failed to Complete ES Requirements', and trigger EDBC on the month following the ES End date. This Batch Sweep job will exclude some of the property verification types when the CF program is Categorically Eligible (CE) or Modified Categorical Eligibility (MCE).

C-IV only: Add a new Batch EDBC Sweep when Expense, Expense Amount, Utility Expense, Self-Employment Expense, or Medicare Information verification is past due date.

CalSAWS Only: Modify the 'Past Due Postponed Verifications for Expedited Service CalFresh' Sweep job to 1. Exclude some of the property verification types when the CF program is Categorically Eligible (CE) or Modified Categorical Eligibility (MCE).

2. Modify the job to run daily (Mon-Sat).

Override EDBC Results

3. Modify the job to close the CF program from the ES End Date.

Please refer to more details in the Design document.

Outreach
Description:
Migration Impact
Description:

Joint design has been approved through the CW/CF Committee. CalSAWS will implement this change with SCR CA-53789 in 20.09 release.

Migration Impact Analysis:

Alternative Procedure

Description:

**Operational Impact:** 

Estimate: 616

Automated Test :	0	Batch/Interfaces:	421	Batch Operations :	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence :	0
DBA:	0	Design :	0	Eligibility:	52
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	143	Tech Arch:	0	Tech Ops :	0
Training:	0				



## [CIV-818] Update Time Limit Batches to not create 48 MTC for parents that are under 18 years

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Chris Carandang	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	322
Reporter:	Jyothirmayi Chavata	Regulation Reference:	EAD 42-302.1	Created:	12/29/2017 02:23 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Time Limits]	Approved by	10/22/2019	Other Agency Cross	CA-204747

Committee:

Non-Committee Review:

Expedite Approval: Current Design:

A cash aid time limit record is automatically getting created in the system for a parent under 18 years old active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month. This causes the CalWORKs clock to tick towards the months of aid when ideally it should not occur. As a result, it makes the person ineligible to CalWORKs after reaching the time limit requirement when that person should be receiving benefits

Reference:

Request:

A cash aid time limit record should not be created for a parent under 18 years old active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month. This logic stops the tick for CalWORKS clock.

Note: A cash aid time limit record should continue to be created for a minor who has active CW program as an Adult and has an active Cal-Learn program. This logic will have their TANF clock tick. The worker adds the 308 Exemption that will stop the CalWORKs and WTW clock but the TANF clock still ticks. The batch time limit also automatically adds the 308 exemption when Work Registration Exempt is determined by EDBC.

#### Recommendation:

1. Create a DCR to remove the cash aid time limit records for persons under 18 years old on the first day of the time limit month who are active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month.

Note: The persons indicated in this DCR include all minors that are either parents or not, marked as adults, as the system added cash aid time limit record for them in the past.

2. Modify both the daily and monthly time limit batch jobs to stop creating time limit record for parents under 18 years old on the first day of the time limit month active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month.

Note: The modification for these batch jobs will only impact individuals who are parents.

## Outreach Description:

A case list of cash aid time limit records that will be removed by the DCR, and those records that will be skipped associated with the exceptions listed in section 2.3.2 will be provided to all the impacted counties. The following columns will be included in the file:

- a. COUNTY\_CODE
- b. DISTRICT\_OFFICE
- c. Region
- d. CASE\_NAME
- e. CASE NUMBER
- f. MEMBER LAST NAME
- g. MEMBER\_FIRST\_NAME
- h. MEMBER\_DOB
- i. MEMBER\_AGE
- j. MEMBER\_CIN

- k. CALWORKS\_PROGRAM\_STATUS
- I. LAST\_CalWORKs\_WORKER\_ID
- m. MEMBER\_ROLE
- n. MEMBER\_ROLE\_REASON
- o. MEMBER\_PROGRAM\_STATUS
- p. WTW\_REP\_PROGRAM\_STATUS
- q. TIME\_LIMIT\_EFFECTIVE\_DATE
- r. EXCEPTION\_REASON
- s. COUNT\_OF\_TIME\_LIMIT\_EFF\_MONTH
- t. LAST\_WTW\_REP\_WORKER\_ID

A summary of removed and skipped exception records will be provided with the following columns:

- a. Exception Reason
- b. CountGrand Total

Migration Impact Description:

Joint design has, been approved through the Time Limits Committee. C-IV will implement this change change with CA-204747 in the 20.11 release

**Migration Impact** 

Analysis:

Alternative Alternative Approach:

Procedure Until this SCR is implemented, no Time on Aid should be entered for any person under the age of 18 per EAS

Description: 42-302.1.

**Operational Impact:** 

Estimate: 322

Automated Test :	0	Batch/Interfaces :	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	248	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	74	Tech Arch:	0	Tech Ops :	0
Training:	0				



## [CIV-104735] Enhance Functionality to Cancel MAGI Referrals and Determination Changes

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Antony Lerner	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	125
Reporter:	Renee Gustafson	Regulation Reference:		Created:	08/02/2019 12:56 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	05/11/2020	Other Agency Cross Reference:	CA-209798

Non-Committee Review:

Expedite Approval: Current Design:

The Systems allow a worker to cancel an unsolicited MAGI Determination of type 'Referral' when it is not linked to a case known to The Systems. When multiple MAGI Determinations with type 'Referral' for the same MAGI Case Number are received, cancelling one will automatically cancel all others and send a single Cancel DER transaction to CalHEERS. The Cancel DER transaction sent to CalHEERS closes the CalHEERS case on the CalHEERS portal permanently. The Systems do not allow a Worker to cancel a MAGI Determination of type 'Determination Change' even when it is not linked to a case known to The Systems. The 'Cancel Referral' button displays on the 'MAGI Referral Detail' page for 'Referral' or 'Determination Change' types when the "Status" is 'Received'; however, the functionality does not actually cancel a 'Determination Change' so the "Status" remains 'Received'. Since the functionality does not update the 'Determination Change' "Status" to 'Canceled', the 'Determination Change' remains on the 'MAGI Referral Search' page as an item for the Worker to process.

Request:

Allow a Worker to cancel all Referrals and Determination Changes for the CalHEERS case in the same county when the worker cancels one.

Recommendation:

- 1. Update 'MAGI Referral Detail' page to allow a Worker to cancel a 'Referral' or a 'Determination Change' in 'Received' status when the CalHEERS case is not linked to a case within the county. This will update the "Status" for all Referrals and Determination Changes in 'Received' status to 'Canceled' for the CalHEERS case in the same county.
- 2. Perform a one-time data change to update the "Status" to 'Canceled' for all MAGI Determinations of type 'Determination Change' in 'Received' status if the 'Referral(s)' are 'Canceled' for the same CalHEERS case in the same county.

Outreach Description:

Generate a one-time list of all MAGI Determinations of type 'Determination Change' with status successfully updated from 'Received' to 'Canceled' in one-time data change process.

Migration Impact Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. LRS will implement this Change with SCR CA-209798 in the 20.11 release.

Migration Impact Analysis: Alternative Procedure

Description:

None.

Operational Impact:

Estimate: 125

Batch/Interfaces: Automated Test: Batch Operations: 0 0 0 CalHEERS Test: CalHEERS: Client Correspondence: 97 28 0 DBA: Design: Eligibility: 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 n Λ

Training:

# **End SCRs**



### [CIV-1068] CalHEERS eHIT: Married Filing Jointly and Out-of-State Address

Team Responsible: SPG Status: Assignee: **CalHEERS Dylan Patel Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.06] **Antony Lerner Enhancement** Minor Version: **Expedite Changes:** Estimate: Production 863 Deployment Regulation Reference: Created: Reporter: Lynnel Silva 12/29/2017 02:24 PM Impact Analysis: Outreach Required: Status: **System Test** [N/A] Yes Policy/Design Training Impacted: Funding Source: Maureen Votta [Job Aid] **Premise** Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** CO-103 No Committee: Approved by Other Agency Cross [Medi-Cal/CMSP] 2020-03-23 CA-208863, Committee:

**Non-Committee** 

Review:

**Expedite Approval:** Approved by Michele Peterson - 02/27/2020

**Current Design:** 

The Systems send an EDR to CalHEERS without requiring both joint tax filers to be included on the Medi-Cal application when an individual specifies their "Expected Filing Status" as 'Married Filing Jointly'. C-IV requires spouses on the same Medi-Cal application to have the same "Expected Filing Status" when requesting MAGI from the MAGI Determination List page; LRS/CalSAWS does not have this requirement.

0.00:00.0

Reference:

CH-153970

The Tax Household Detail page does not have an option to indicate the joint tax filer on the same tax record for an individual with "Expected Filing Status" of 'Married Filing Jointly' nor a way for the worker to indicate the tax filer meets the 'Married Filing Jointly Exception'.

eHIT functionality prevents sending an EDR with a deceased person as a tax filer in the calendar year after they are deceased.

LRS/CalSAWS Address Detail page has a field to specify the "Country"; C-IV does not have this "Country" field.

eHIT functionality sends an EDR with a FIPS code for addresses outside the state of California, but CalHEERS only reads the FIPS code as a California county; CalHEERS returns an error of a "FIPS code/ZIP Code mismatch" instead of a MAGI Determination.

US Territories are defined in The Systems as the US Territories recognized by MEDS. The current US Territories recognized by MEDS are: American Samoa, Guam, Puerto Rico, Virgin Islands (US) (CT\_228, Refer\_Table\_5\_Descr = Y).

The Systems do not have a non-compliance nor NOA language to populate when an individual is denied or discontinued from MAGI Medi-Cal for failure to provide information about the person with whom they file 'Married Filing Jointly'.

The Systems send non-compliances to CalHEERS in an EDR if The System non-compliance is mapped to a CalHEERS non-compliance in eHIT as implemented in Release 19.06 with CA-203096|CIV-10287. There is a many-to-one mapping of The System non-compliances to CalHEERS non-compliances in eHIT, so The System stores a reference to The System non-compliance reason that resulted in a non-compliance sent in an EDR to CalHEERS. Medi-Cal EDBC rules then refer to that non-compliance reference in the EDR corresponding to the DER used in Medi-Cal EDBC and then by the NOAs to generate the proper non-compliance language.

The Systems generate the California Residence reason on a MAGI Medi-Cal Change (C-IV) or Denial/ Discontinuance NOA when the DER includes the EERC 'Residency - Admin Verification Failed' (RF). C-IV -California Residence NOA is available in all 13 C-IV-supported threshold languages; LRS/CalSAWS - California Residence NOA is currently available in: English, Armenian, Cambodian, Chinese, Korean, Russian, Spanish, Tagalog and Vietnamese.

#### Request:

- 1. Update the Tax Household page to require individuals who attest to an "Expected Filing status" of 'Married Filing Jointly' to specify the other individual with whom they file unless the tax filer meets the 'Married Filing Jointly Exception'. The other individual cannot be a grandparent, parent, child or grandchild of the tax filer.
- 2. Add a Medi-Cal non-compliance reason "Married Filing Jointly Spouse Information" to the 'Failure to Provide' category to generate the appropriate language on the MAGI Change(C-IV)/Denial/Discontinuance NOA as provided by DHCS.
- 3. Update the MAGI Determination List page and Batch MAGI to only send an EDR when the required information is included for joint tax filers.
- a. Allow an exception to these requirements when the tax filer is negative actioned, has a non-compliance or the worker indicates the individual meets the policy exception.
- 4. Perform a one-time data change for individuals with "Expected Filing Status" of 'Married Filing Jointly' and relationship of 'spouse' to create the "Tax Filing Status Association" with each other.
- a. Create a one-time list of cases with any active Medi-Cal individual who has "Expected Filing Status" of 'Married Filing Jointly' and is missing the "Tax Filing Status Association" after the one-time data change.
- 5. C-IV only: Add "Country" option to the Address Detail page.
- 6. Update The Systems to communicate an out-of-country indicator in eHIT for individuals who reside out of country. Do not communicate residence and mailing address in the EDR for that individual.
- 7. Add 'Individual is not a California Resident' EERC to The Systems.
- 8. Add the new Married Filing Jointly Spouse Information MAGI Medi-Cal Denial and Discontinuance NOA verbiage to The Systems in English and Spanish and generate when the individual has the status reason of 'FTP Married Filing Jointly Spouse Information'.
- 9. Add the new Married Filing Jointly Spouse Information MAGI Medi-Cal Denial and Discontinuance NOA verbiage to The Systems in English and Spanish and generate when the individual has the status reason of 'Married Filing Jointly Spouse Information'.
- 10. Update the trigger conditions for the California Residence NOA to generate if the EERC 'Individual is not a California Resident' is on the DER and the individual is Discontinued or Denied from MAGI Medi-Cal.

Note: CalSAWS will implement eHIT technical changes to The Systems to support the new tax filing status association and out-of-country indicator with CA-211616|CIV-105575 in the same release.

#### Recommendation:

See attached CA-208863 CIV-1068 CalHEERS eHIT Married Filing Jointly And Out Of State.docx for detailed design.

Outreach
Description:
Migration Impact
Description:

List will be provided of cases where the Tax Filing Status Association is missing.

Joint design has been approved through the Medi-Cal Committee. CalSAWS will implement this Change with SCR CA-208863 in the 20.06 release.

Migration Impact Analysis:

Alternative Procedure Description:

. . .

None

Operational Impact:

Estimate: 863

Estimate:	863				
Automated Test :	0	Batch/Interfaces:	0	Batch Operations :	0
CalHEERS :	526	CalHEERS Test:	179	Client Correspondence :	68
DBA:	0	Design:	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support:	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0
Training:	0				

Content Revision Status-1:

Pending CCB

**Content Revision** 

1. Recommendation Change:

Description-1:

• Updated Section 2.2 to change 'Add' to 'Create' for page mode and added clarification on how the system should behave when in Edit Mode for the for 'Address Detail' page.

- Updated section 2.4.2.2 Page Validation message and 2.5.2.1, 2.5.2.3 Batch Skip reason to read "MAGI Request" instead of "EDR"
- Updated Section 2.8.2.2.b to add technical note.
- Update sections 2.5.2.4 and 2.5.2.5 to temporarily turn off the batch MAGI Skips per DHCS Guidance.
- Added Assumption 8
- Corrected design to state that both LRS and C-IV have page validation that requires married spouses to both have the same Tax Filing Status and both systems should remove the validation.

#### Before:

#### Current Design:

C-IV requires spouses on the same Medi-Cal application to have the same "Expected Filing Status" when requesting MAGI from the MAGI Determination List page; LRS/CalSAWS does not have this requirement.

#### After:

#### Current Design:

The Systems require spouses on the same Medi-Cal application to have the same "Expected Filing Status" when requesting MAGI from the MAGI Determination List page.

See attached "CA-208863 CIV-1068 CalHEERS eHIT Married Filing Jointly And Out Of State Content Revision.docx" for details.

#### 2. Estimate Change:

#### Before:

- CalHEERS ETC Total: 526
- CalHEERS Test ETC Total: 179
- Unallocated Hours: 90

#### After:

- CalHEERS ETC Total: 595
- CalHEERS Test ETC Total: 199
- Unallocated Hours: 105

Content Revision Status-2: Content Revision Description-2: Content Revision Status-3: Content Revision Description-3: Content Revision Status-4:

Content Revision Description-4:



## [CIV-104703] ACL 19-75 Revisions to ABCD 350

Team Responsible:	Reports	Assignee:	Ketan Patel	SPG Status:	Approved		
Fix Version/s:	[20.07]	Designer Contact:	Greg Deogracia	Change Type (SCR):	New Policy		
Minor Version:		Expedite Changes:	Start Build	Estimate:	487		
Reporter:	Claudia Pinto	Regulation Reference:	ACL 19-75	Created:	07/30/2019 05:52 PM		
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No		
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	C-IV M&O		
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:			
Committee:	[State/Fiscal Reports]	Approved by Committee:	2020-03-25 00:00:00.0	Other Agency Cross Reference:	CA-209709		
Non-Committee Review:							
Expedite Approval:	Expedited Start Bu	ild Approval provided by K	Karen J. Rapponotti <	RapponottiKJ@CalSAWS	S.org> on 3/26/2020		
Current Design:		ort is an annual report tha lage information for house PI.					
	It also revises the \ 25A(All Other famil	the ABCD 350 report to in NTW sections to no longe ies) reports. The total (WT duals (Item 30), Noncomp	r equal Enrollees (Lir W) population will no	ne 1) on the WTW 25(two ow equal line items WTW	parent) and WTW		
Request:	1. Include a "Declir	ne to State" option in the S	exual Orientation and	d Gender Identity (SOGI)	questions		
	2 Pavisa the ARCE	350 per ACL 19-75.					
Recommendation:		ual Orientation and Gende	r Identity (SOGI) que	stions to include a "Declir	ne to State" option		
	2. Suppress the "D	ecline to State" data elem	ent from the MEDS I	nterface batch processes			
	3. Modify the ABC	D 350 report per ACL 19-7	75.				
	4. Update the deta Identity (SOGI)	iled backup worksheets of	the report to include	data points for Sexual Or	rientation and Gender		
	Reference the attached design document for design specifics and example report layouts.						
	. 10.0.0.000 11.0 11.10	9	acsign specifies and	example report layouts.			
Outreach Description: Migration Impact Description:	Joint design has be	een approved through the CA-209709 in the 20.07 re	State/Fiscal Reports		VS will implement this		
Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description:	Joint design has be	een approved through the CA-209709 in the 20.07 re	State/Fiscal Reports		VS will implement this		
Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	Joint design has be Change with SCR Manually AdHoc th	een approved through the CA-209709 in the 20.07 re	State/Fiscal Reports		VS will implement this		
Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	Joint design has be Change with SCR Manually AdHoc th	een approved through the CA-209709 in the 20.07 re e information	State/Fiscal Reports elease.	Committee. LRS/CalSAV			
Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate: Automated Test:	Joint design has be Change with SCR Manually AdHoc the	een approved through the CA-209709 in the 20.07 re e information  Batch/Interfaces:	State/Fiscal Reports elease.	Committee. LRS/CalSAV  Batch Operations:	0		
Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description:	Joint design has be Change with SCR Manually AdHoc th	een approved through the CA-209709 in the 20.07 re e information	State/Fiscal Reports elease.	Committee. LRS/CalSAV	0		

Online :	14	Performance:	0	Release Communication Support:	0
Reports :	221	Reports Test :	110	Security:	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	Recommendation     value to be sent in		2.4 to update MAG	GI Person Detail page to display	only the SOGI
		gn Document for clarification Change 2.3.2, Section 7		ort modifications (no content cha	nges)
	2. Estimate Chang Before: CalHEERS: none CalHEERS Test: n				
	After: CalHEERS: 17 CalHEERS Test: 8				
	3. Release Change n/a	): :			
	4. Funding Source n/a	Change:			
Content Revision Status-2:					
Content Revision Description-2:	Recommendation     Before:     After:	on Change:			
	2. Estimate Chang Before: After:	e:			
	3. Release Change Before: After:	æ			
	4. Funding Source Before: After:	Change:			
Content Revision Status-3:					
Content Revision Description-3:	Recommendation     Before:     After:	on Change:			
	2. Estimate Chang Before: After:	e:			
	3. Release Change Before: After:	):			
	4. Funding Source Before:	Change:			



### [CIV-105339] Income Disregard for the Aged, Blind & Disabled Federal Poverty Level **Program**

Team Responsible:	CalHEERS	Assignee:	Krishna Akula	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	125
Reporter:	Nina Butler	Regulation Reference:	ACWDL 20-02	Created:	10/16/2019 09:28 AM
Status:	Approved	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	2020-02-26 00:00:00.0	Other Agency Cross Reference:	CA-211216

**Non-Committee** 

Review:

**Expedite Approval:** 

**Current Design:** 

Currently, when determining eligibility for the Aged & Disabled Federal Poverty Level (A&D FPL) program, counties allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and compares countable income to 100 percent of the FPL limit for the applicable family size for the A&D FPL program.

0.00:00.0

Request:

Effective August 1, 2020 when determining eligibility for the A&D FPL program, counties shall no longer allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and will now compare countable income to 138 percent of the FPL limit for the applicable family size for the A&D FPL program.

#### Recommendation:

- 1.Effective August 1,2020
- a. Update The System to no longer use standard deduction of \$230.00 for an individual and \$310.00 for a couple. Technical Note: End Date CT335\_71 and CT335\_72.
- b. Update The System to increase A&D FPL program limit from 100% FPL to 138% FPL. Technical Note: Update CT 318\_27 and CT 318\_63 from 100%FPL to 138%FPL.
- 2. Run one-time Batch EDBC for 08/2020 benefit month to transition the population who are in Aged Blind Disabled Medically Needy (ABD/MN) SOC due to being over A&D FPL 100% up to and including 138%.
- a. Key Scheduling Dependencies:

This one-time Batch will run during the Regular Batch Schedule following the day of implementation.

b. Data Volume/Performance:

Batch EDBC will run approximately 10,000 individuals in C-IV that would transition with the change.

c. Operations:

Once all the Deployment Activities are completed, Run Data Change Request (DCR) to insert the required population for Batch process the following day of implementation.

Assumption: In LRS/CalSAWS, a standard Journal Entry will be created when Batch EDBC is run. In C-IV, a Journal Entry will not be created; CIV-100452 was created to address the functionality. The SCR has not yet been prioritized.

Outreach Description: **Migration Impact** Description:

Changes were approved by Medi-Cal/CMSP Committee. Same Changes will be implemented with CA-211216 in release 20.07

**Migration Impact** Analysis: Alternative

Procedure Description: Manual Override

#### Operational Impact:

Estimate:	125				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations:	7
CalHEERS :	83	CalHEERS Test:	35	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility:	0
Fiscal :	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0

Tech Arch:

Training: **Content Revision** 

System Test Support:

n Pending CCB

Status-1: Content Revision

Design Change:

0

Description-1:

Updated 'Current Design', 'Request' and 'Recommendation' to include references to "Blind FPL" anywhere "A&D FPL" was mentioned.

Λ

Tech Ops:

0

Recommendation #2: Updated to include checking the 250% working disabled program for individuals that should be run through batch and re-evaluated. Added a clarification that the one-time batch should run in Targeted Programs mode for the Medi-Cal Program only.

NOTE: For ease of updating JIRA after Content Revision is approved, the entire design "After" is below:

#### ---AFTER---

#### Current Design:

Currently, when determining eligibility for the Aged & Disabled Federal Poverty Level (A&D FPL) and Blind FPL programs, counties Medi-Cal EDBC allows the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and compares countable income to 100 percent of the FPL limit for the applicable family size for the A&D FPL and Blind FPL programs.

Effective August 1, 2020 when determining eligibility for the A&D FPL and Blind FPL programs, counties Medi-Cal EDBC shall no longer allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and will now compare countable income to 138 percent of the FPL limit for the applicable family size for the A&D FPL and Blind FPL programs.

#### Recommendation:

- 1.Effective August 1,2020
- a. Update The System to no longer use standard deduction of \$230.00 for an individual and \$310.00 for a couple for the A&D FPL and Blind FPL programs.

Technical Note: End Date CT335\_71 and CT335\_72.

- b. Update The System to increase A&D FPL and Blind FPL program limit from 100% FPL to 138% FPL. Technical Note: Update CT 318\_27 and CT 318\_63 from 100% FPL to 138% FPL.
- 2. Run one-time Batch EDBC for 08/2020 benefit month to transition the population who are in Aged Blind Disabled Medically Needy (ABD/MN) SOC program or the 250% working disabled program due to being over A&D FPL or Blind FPL 100% up to and including 138%. Run in Targeted Programs mode for the Medi-Cal Program only.
- a. Key Scheduling Dependencies:

This one-time Batch will run during the Regular Batch Schedule following the day of implementation.

#### b. Data Volume/Performance:

Batch EDBC will run approximately 10,000 individuals in C-IV that would transition with the change.

#### c. Operations:

Once all the Deployment Activities are completed, Run Data Change Request (DCR) to insert the required population for Batch process the following day of implementation.

Assumption: In LRS/CalSAWS, a standard Journal Entry will be created when Batch EDBC is run. In C-IV, a Journal Entry will not be created; CIV-100452 was created to address the functionality. The SCR has not yet been prioritized.

Estimate Change:

Before:

CalHEERS ETC: 83 CalHEERS Test ETC: 35

After:

CalHEERS ETC: 110 CalHEERS Test ETC: 44

Release Change:

Per DHCS email on 5/14, all work should stop on this SCR.

Before: 20.07 After: TBD

#### **Content Revision** Status-2: **Content Revision**

Description-2:

1. Recommendation Change:

Before: After:

2. Estimate Change:

Before: After:

3. Release Change:

Before: After:

4. Funding Source Change:

Before: After:

## **Content Revision** Status-3:

**Content Revision** Description-3:

1. Recommendation Change:

Before: After:

2. Estimate Change:

Before: After:

3. Release Change:

Before: After:

4. Funding Source Change:

Before: After:

**Content Revision** Status-4: **Content Revision** Description-4:

1. Recommendation Change:

Before: After:

2. Estimate Change:

Before:



Online:

### [CIV-105343] ACL 19-106, ACL-19-79 - CalWORKs, CalFresh Income Exemptions

Team Responsible: SPG Status: Assignee: **Eligibility** Unassigned **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.11] **Thomas Lazio New Policy** Minor Version: Estimate: **Expedite Changes:** 71 Regulation Reference: ACL 19-106; AB 807; Created: Reporter: **Binh Tran** 10/16/2019 11:20 AM ACL 19-79, ACL 19-66 Status: Impact Analysis: Outreach Required: **Approved** [N/A] Yes **Funding Source:** Policy/Design Training Impacted: **Frederick Gains** C-IV M&O Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: Other Agency Cross Approved by [CalWORKs/ 2020-02-25 CA-211229 Committee: Reference: CalFresh] 0.00:00.0 Non-Committee Review: **Expedite Approval: Current Design:** The income type of Census Earnings – Temporary income type is treated as: Exempt income for CF participants · Earned income for CW participants Request: Per ACL 19-106, income type of Census Earnings – Temporary for Earnings income category should be treated Exempt income for CW and related program participants as of 11/2019. Per ACL 19-79, income type of Census Earnings – Temporary for Earnings income category should be treated as: • Earned income for CF participants as of 10/2020 Recommendation: 1. Update Census Earnings – Temporary income type for Earnings income category to be considered as exempt for CW and related programs as of 11/2019. 2. Update Census Earnings - Temporary income type for Earnings income category to be considered as earned income for CF as of 10/2020. 3. Generate list of CF, CW, RCA, IN and DIV cases with an active program person receiving income Census Earnings – Temporary income types. Outreach Listing for cases receiving Census Earnings-Temporary income will be posted at CalSAWS Web Portal>System **Description:** Changes>SCR and SIR Lists>2020>CIV-105343. **Migration Impact** CalSAWS will implement this Change with SCR CA-211229 Description: **Migration Impact** Analysis: Alternative Overwrite EDBC **Procedure** Description: **Operational Impact:** Estimate: 71 Automated Test: Batch/Interfaces: **Batch Operations:** 36 0 0 CalHEERS: CalHEERS Test: 0 Client Correspondence: 0 0 DBA: Eligibility: Design: 0 22 0 Fiscal: Imaging: IVR/CC: 0 0 0

0

Release Communication

Support:

0

Performance:

0

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Reports :	0	Reports Test : Tech Arch :	0	Security : Tech Ops :	0
System Test Support : Training :	13	Tech Alch .	0	recir Ops .	0
Content Revision	0 Pending CCB				
Status-1: Content Revision Description-1:	1. Recommendation	Change: N/A			
- Coolinguion II	2. Estimate Change: N	N/A			
	3. Release Change: Before: 20.11 After: 20.09				
Content Revision	4. Funding Source Ch	ange: N/A			
Status-2: Content Revision Description-2:	Recommendation ( Before: After:	Change:			
	2. Estimate Change: Before: After:				
	3. Release Change: Before: After:				
	4. Funding Source Ch Before: After:	ange:			
Content Revision Status-3:					
Content Revision Description-3:	1. Recommendation Before:	Change:			
	2. Estimate Change: Before: After:				
	3. Release Change: Before: After:				
	4. Funding Source Ch Before: After:	ange:			
Content Revision Status-4:					
Content Revision Description-4:	1. Recommendation Before:	Change:			
	2. Estimate Change: Before: After:				
	3. Release Change: Before:				

After:
4. Funding Source Change:
Before:
After:

# **End Content Revisions**



System Test Support :

## [CA-214868] Enable July CAPI RE generation job (PB19R514M) and send the packets to participants

Team Responsible:	<b>Batch Operations</b>	Assignee:	Lalitha Valamarthi	SPG Status:	Approved	
Fix Version/s:	[20.05]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy	
Minor Version:	20.06.03	Expedite Changes:	Production Deployment	Estimate:	15	
Reporter:	Girish Chakkingal	Regulation Reference:	CAPI PML	Created:	04/01/2020 11:32 AM	
Status:	Test Complete	Impact Analysis:	[Batch Performance]	Outreach Required:	No	
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	LRS M&E	
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:		
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:		
Non-Committee Review:						
Expedite Approval:	Expedited Approval   COVID-19 SCRs	provided by Karen J. Ra	pponotti and JoAnne O	sborn on March 16 2020	0 for all emergency	
Current Design:	CAPI RE Packets are generated and mailed to participants in the first week of each month for reporting changes that are due the following month.  Due to COVID-19, LA County requested LRS/CalSAWS to generate the CAPI RE packets for tracking purpose but not to mail out the same (central print cancelled) to the participants for the months due 04/2020, 05/2020 and 06/2020.					
Request:	LA County is reques	ting LRS/CalSAWS to er participants.	nable from July month (	CAPI RE generation job	(PB19R514M) and	
Recommendation:	a. Enable the CA changes.	to continue to Generate PI RE Sweep Job (LRS: vill allow the system to co	PB19R514M) in the ba	tch scheduler as it was	prior to the COVID-19	
		o send the RE Packets				
Outreach Description: Migration Impact Description: Migration Impact	LRS/CalSAWS Oper	ational changes only				
Analysis: Alternative Procedure Description: Operational Impact: Estimate:		ot be mailed out and the	ese cases should be tra	cked in the LRS/CalSA\	WS System manually.	
Automated Test:	15	Batch/Interfaces :	0	Batch Operations :	-	
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	5	
)BA :	0	Design:	0	Eligibility:	_	
iscal :	0 0	Imaging :	0	IVR/CC:	0	
Online :	0	Performance :	0	Release Communication Support :	•	
Reports:	0	Reports Test :	0	Security:	0	
· · · · · · · ·	•	- ·	Ü	T 10	v	

Tech Ops:

0

Tech Arch:

5

raining:	0					
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#### [CA-215862] ACL 20-45 Lists of Extended Foster Care cases nearing Age 21

- Resolved: 05/26/2020 08:51 AM

Team Responsible: Eligibility Assignee: Enoch Kim SPG Status: No

Fix Version/s: [20.05] Designer Contact: Paul Galloway Change Type (SCR): New Policy

Minor Version: 20.05.28 Expedite Changes: Production Estimate: 18

**Deployment** 

Reporter: Michelle Ramos Regulation Reference: ACL 20-45 Created: 04/24/2020 08:41 AM

Status: In Production Impact Analysis: [N/A] Outreach Required: No

Policy/Design Michelle Ramos Training Impacted: Funding Source: LRS M&E

Consortium Contact:

Project Phase (SCR): Production Migration Impact: No Funding Source ID:

Committee: [Foster Care/Kin Approved by Other Agency Cross CIV-107123

GAP/AAPI Committee: [Foster Care/Kin Approved by Other Agency Cross CIV-107123 Reference:

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti 05/12/2020

Current Design: The Extended Foster Care (EFC) program for all Non-Minor Dependents (NMDs) ends the day before their 21st

birthday. Due to the impacts of COVID-19, this program will temporarily be extended for all NMDs currently in EFC

who turn 21 on or after the date of this letter's release through June 30,2020.

Request: The purpose of this letter is to provide county child welfare agencies, Title IV-E Agreement tribes,1 and probation departments with guidance regarding the Extended Foster Care (EFC) program for nonminor dependents (NMDs)

during the current state of emergency related to COVID-19.

remotely, consistent with guidance provided in ACL No 20-25).

Pursuant to the authority in the Governor's April 17, 2020 Executive Order N-53-20 (EO N-53-20), the Department is announcing the following statewide waivers and associated guidance for EFC age, placement, and eligibility requirements. Use of these waivers is subject to the Waiver Terms and Conditions set forth in this ACL. The EFC program for all NMDs ends the day before their 21st birthday. Due to the impacts of COVID-19, this program will temporarily be extended for all NMDs currently in EFC who turn 21 on or after the date of this letter's release through June 30,2020. Before an NMD reaches their 21st birthday, the county placing agencies and Title IV-E tribes, as applicable, should discuss this temporary EFC extension with the NMD and ensure their desired participation through June 30, 2020. Except as described below, all other EFC requirements continue to apply for NMDs under this temporary extension, including the need for monthly caseworker visits (which may occur

Recommendation:

Generate a list of cases with a Foster Care program that meets the following criteria:

>NMDs currently in EFC who turn 21 on or after March 1, 2020 through September 30, 2020.

>List should include cases regardless of current status (include Active and Discontinued) as long as they were active on FC at some time on or after 3/1/2020.

>List should include the following standard columns:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID
- 8) Worker Name
- 9) Facility Name\*
- > List should also include:
  - 10) Date of Birth

(\* This list covers a range of months, but the "Facility Name" shown will be only the latest one for the foster youth, based on the Begin Date of the placement.)

List will be posted: For LRS/CalSAWS: CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-215862 For C-IV: CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-107123 Outreach Description: **Migration Impact** Joint design has been approved through the FC Committee. C-IV will implement this Change with SCR Description: CIV-107123 in the 20.05.28 release. Migration Impact Analysis: Alternative Workers would need to identify all affected cases manually Procedure Description: **Operational Impact:** Estimate: 18 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 14 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports Test: Reports: Security:

0

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Tech Ops:

0

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Tech Arch:

System Test Support :

Training:



## [CA-216088] Enable June GA/GR QR7 generation job (PB19R412) and send the packets to participants

- Resolved: 05/22/2020 10:33 AM

Team Responsible:	<b>Batch Operations</b>	Assignee:	Ronak Bhatt	SPG Status:	Approved	
Fix Version/s:	[20.05]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy	
Minor Version:	20.05.26	Expedite Changes:	Production Deployment	Estimate:	15	
Reporter:	Srinivasa Meenavalli	Regulation Reference:	GR CER	Created:	05/01/2020 09:55 AN	
Status:	In Production	Impact Analysis:	[Batch Performance]	Outreach Required:	No	
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	LRS M&E	
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:		
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:		
Non-Committee Review:						
expedite Approval:	Expedited Approval p COVID-19 SCRs	rovided by Karen J. Rap	oponotti and JoAnne Os	sborn on March 16 202	0 for all emergency	
Current Design:	changes that are due Due to COVID-19, LA	are generated and mail the following month. County requested LRS/ same (central print car	/CalSAWS to generate	the GA/GR QR7 packe	ts for tracking purpose	
Request:	LA County is requesti send the packets to p	ng LRS/CalSAWS to er articipants.	nable from June month	GA/GR QR7 generation	n job (PB19R412) and	
Recommendation:	Update the System to continue to Generate GA/GR QR7 Packets and mail it out to the customers.  a. Enable the GA/GR QR7 Sweep Job (LRS: PB19R412) in the batch scheduler as it was prior to the COVID-19 changes.					
		ill allow the system to cr e QR7 Packets to be in				
Outreach Description: Migration Impact Description: Migration Impact Analysis:	LRS/CalSAWS Opera	utional changes only				
Alternative Procedure Description: Operational Impact:	GA/GR QR7 forms wi manually.	ll not be mailed out and	these cases should be	tracked in the LRS/Ca	ISAWS System	
Estimate:	15	D ( ) // ( )		D. I. I. O		
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	-	
DBA : Fiscal :	0	Design:	0	Eligibility : IVR/CC :	0	
-iscai . Online :	0	Imaging : Performance :	0	Release Communication	0 nn o	
Omine .	0	i diloimande .	0	Support :	on 0	
Reports:	0	Reports Test :	0	Security:	0	
	_	Tech Arch:	0	Tech Ops:	_	
System Test Support : Training :	5	Tech Alch.	0	тест орз .	0	



#### [CA-216220] Discontinue TCF Cases with a Recertification Due Date of 3/31/2020

Resolved: 06/01/2020 01:35 PM

SPG Status: Team Responsible: Assignee: Eligibility Ramakrishna **Approved** 

Kuchibhotla

**Designer Contact:** Change Type (SCR): Fix Version/s: Jason M. Francis [20.05] **New Policy Expedite Changes:** Estimate: Minor Version: 20.06.05

Production 219 Deployment

Regulation Reference: Exec Order Reporter: Created: 05/07/2020 04:57 PM Ritu Chinya

Status: Impact Analysis: Outreach Required: **System Test** [N/A] No

Policy/Design Training Impacted: Funding Source: Tyler Vaisau [N/A] LRS M&E

Consortium Contact: Funding Source ID: Project Phase (SCR): Migration Impact: **Production** No

Committee: Approved by Other Agency Cross [CalWORKs/ Committee: Reference:

CalFresh]

Non-Committee Review:

**Expedite Approval:** Approal provided by Karen and Laura as this part of COVID-19 emergency

**Current Design:** When Transitional CalFresh (TCF) is determined, a 5 month redetermination period is established. The user or

> a batch process runs EDBC to discontinue the program in the 6th month. If a user attempts to run EDBC for the 7th month, prior to discontinuing the 6th month, the resulting EDBC will be Read Only for reason of "TCF Expires

before Month".

Request: Due to COVID-related operational changes, there are active TCF programs with an RE due date of 3/31/2020, and

an issuance generated for 04/2020. Running batch EDBC to discontinue these cases effective 5/2020 results in a Read-Only EDBC for the reason of "TCF Expires before Month". These programs must be discontinued for the

5/2020 benefit moth.

Recommendation: 1) Identify TCF programs that meet all the following criteria:

- Program status is Active for the 5/2020 benefit month

- Program RE Due Date is 3/31/2020

For the identified programs, perform a one-time data change to update the RE Due Date from 3/31/2020 to

4/30/2020.

There are approximately 2,000 affected cases.

2) Run batch EDBC for the programs that were updated by the data change.

- Effective Date: 5/2020

- Type Code: Batch Eligibility (CT 626 - BE) - Run Type Code: Single Program (CT 621 - SP)

- Sub Type Code: Program Disc - CF Past Recertification (CT 942 - PR)

- No Run Reason specified

Batch EDBC will insert the following automated Journal entry:

Short Description: Batch EDBC ran for <month, year>

Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name>

program for following reasons: Program Disc - CF Past Recertification

3) After the Batch EDBC process completes, perform a one-time data change to restore the RE Due Date from

4/30/2020 to 3/31/2020.

Outreach Description: **Migration Impact** 

Description:

System specific data change.

**Migration Impact** Analysis:

On the CalFresh Detail page, manually set the RE Due Date to 04/2020.

**Procedure** Run CF EDBC for 05/2020.

**Description:** 

**Alternative** 

	On the CalFresh	Detail page, manually set the	RE Due Date b	ack to 03/2020.	
Operational Impact: Estimate:	219				
Automated Test:	0	Batch/Interfaces:	6	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	18
DBA:	0	Design :	0	Eligibility:	131
Fiscal :	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	44	Tech Arch:	0	Tech Ops :	0
Training :	0				



Reports:

# [CA-216264] Provide List of Cases Affected by Pandemic Unemployment Compensation (PUC) Policy

(PUC) Poli	су				
Team Responsible:	Eligibility	Assignee:	Enoch Kim	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:	20.06.18	Expedite Changes:	Production Deployment	Estimate:	18
Reporter:	Ritu Chinya	Regulation Reference:	ACDWL 5/5/2020	Created:	05/11/2020 09:36 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-107254
Non-Committee Review:					
Expedite Approval:	Approval provided b	y Karen and Laura as thi	s part of COVID-19 e	mergency	
Current Design:	state was not provid	yment Compensation (Pl led until the posted ACW early all cases, with the e	DL on 5/5/2020. That	ACWDL directs that PUO	
Request:		s identify cases that may ay 2020, which a person			bject to the CW
Recommendation:	- CW or RCA case and a EDBC for May 202 - Person on the pro	per	enefit month Test or May 2020		
Outreach Description:		ses will be posted to the Cont > Web Portal > System			216264
Migration Impact Description: Migration Impact Analysis: Alternative Procedure	N/A				
Description: Operational Impact: Estimate:	18				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	
DBA:	0	Design :	0	Eligibility:	14
Fiscal:	0	Imaging :	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communicati	•

Reports Test:

0

Support:

Security:

0

System Test Support: 4 Tech Arch: 0 Tech Ops: 0

Training:



#### [CA-216341] YBN GIS Endpoint Updates due to eGIS Migration on 05/19/2020

Resolved: 05/15/2020 12:21 PM

Team Responsible: SPG Status: Assignee: **Online** Chao Guan **Approved** 

Fix Version/s: **Designer Contact:** Change Type (SCR): [20.05] Erika Kusnadi **Enhancement** 

Minor Version: **Expedite Changes:** Estimate: 20.05.18 Production 15 Deployment

Regulation Reference: Created: Reporter: **Arvin Liang** 05/13/2020 10:15 AM

Status: Impact Analysis: Outreach Required: In Production [Other] No

Policy/Design Training Impacted: **Funding Source:** 

LRS M&E Inez Finnigan [N/A] Consortium Contact:

Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Committee: [Self Service Portal] Approved by Other Agency Cross

Committee: Reference:

**Non-Committee** backend update only Review:

**Expedite Approval:** Approved by Karen J Rapponotti on 5/14/2020

**Current Design:** EGIS services is currently being used in YBN application for address normalization (address that user enter in

> YBN are normalized by the webservices) and for office location (web service can locate the nearest office based on the address that the user entered). EGIS is upgrading the infrastructure and enforcing HTTPS on their servers for the services and applications. As such migration will take place on their end on Tuesday May 19,2020 for any applications that are hosted on egis3 and egis1. Secondly, the migration will also change the domain to one that is

more consistent and relevant.

Request: Update the YBN application to point to the new EGIS endpoint to coincide with the change that EGIS will be doing

on May 19th, 2020 (see attachment).

Recommendation: Update YBN to point to the new EGIS endpoint.

Outreach

**Description: Migration Impact** 

No Migration impact since change is for YBN application Description:

**Migration Impact** 

Analysis: Alternative No Alternative Procedure is available

**Procedure** 

Description: **Operational Impact:** 

Estimate: 15 Automated Test: Batch/Interfaces: **Batch Operations:** 0 0

0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 10 0 0 Support:

Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 5 0 0

Training: 0



DBA:

Fiscal:

Online:

Reports:

Training:

System Test Support:

#### [CA-216359] Enable July CAPI RE Discontinuance sweep job (PB00E183)

SPG Status: Team Responsible: Assignee: **Batch Operations** Unassigned **Approved** Srinivasa Meenavalli Change Type (SCR): Fix Version/s: **Designer Contact: New Policy** [20.05] Minor Version: **Expedite Changes:** Estimate: 20.07.18 **Production** 10 Deployment Srinivasa Meenavalli Regulation Reference: Created: Reporter: **CAPI PML** 05/13/2020 05:06 PM Outreach Required: Status: Impact Analysis: **Approved** [Batch No Performance] Policy/Design Training Impacted: Funding Source: Adelaide Mendoza LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** No Other Agency Cross Committee: Approved by [CalWORKs/ Committee: Reference: CalFresh] Non-Committee Review: **Expedite Approval:** Expedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCRs **Current Design:** CAPI RE Discontinuance sweep job (PB00E183) will run before 10-day of each month and will discontinue the cases where the participants didn't return the completed RE packets. Due to COVID-19, LA County requested LRS/CalSAWS to put on hold the CAPI RE Disc sweep until further notice. Request: LA County is requesting LRS/CalSAWS to enable from July month CAPI RE Discontinuance sweep job (PB00E183) and discontinue the cases where the participants didn't return the completed RE packets. Recommendation: Enable the CAPI RE Discontinuance Sweep Job (LRS: PB00E183) in the batch scheduler as it was prior to the COVID-19 changes. Note: This process will allow the system to discontinue the CAPI cases where the participants didn't return the completed RE packets. Outreach **Description: Migration Impact** LRS/CalSAWS Operational changes only **Description: Migration Impact** Analysis: **Alternative** Non returned CAPI RE Cases need be tracked in the LRS/CalSAWS System manually and run EDBC manually to Procedure discontinue them. Description: **Operational Impact:** Estimate: 10 Automated Test: Batch/Interfaces: Batch Operations: 0 0 10 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0

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Eligibility:

IVR/CC:

Support:

Security:

Tech Ops:

Release Communication

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Design:

Imaging:

Performance:

Reports Test:

Tech Arch:

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Training:

50

## [CA-216242] Training: Clerical Support WBTs for 20.05 App Dev Changes

		• •		0	
Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	No	Estimate:	50
Reporter:	Rachel Cousineau	Regulation Reference:	:	Created:	05/08/2020 04:16 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Approved by Ana Ci	ruz on May 13, 2020			
Expedite Approval: Current Design:	Clarical Support WR	BTs are impacted by syst	am changes implemen	ated with the 20 05 Produ	iction release
Request:	* *	BTs need to be updated t			
	2. 030-WBT-CLE-C a. CA-207217 (up 3. 030-WBT-CLE-C a. CA-207191 (ad b. CA-201314 (up section for Edit/Res	date client name format) lerical Support-07: d View History button) date Customer Appointm	nent Detail page to dis	olay Add and Remove bo	uttons in Workers
Outreach Description: Migration Impact Description:	Updates to the exist scope.	ing LRS Web Based Tra	ining materials to supp	oort C-IV migration for Ca	alSAWS are not in
Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A				
Estimate:	50				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	e: 0
DBA :	0	Design:	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communicati Support :	on 0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0



#### [CA-216244] Training: Update Eligibility General WBTs for 20.05 App Dev Changes

Team Responsible: SPG Status: Assignee: **Training** John Depauw **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.06] **Rachel Cousineau Enhancement** 

Minor Version: **Expedite Changes:** Estimate: 20.07.17 Start Build 165

Regulation Reference: Reporter: Created: 05/08/2020 04:38 PM Rachel Cousineau

Status: Impact Analysis: Outreach Required: In Development [Training] No

Policy/Design Training Impacted: **Funding Source:** [CFP/WBT]

Consortium Contact: Project Phase (SCR): Training Migration Impact: Funding Source ID: No

Committee: Approved by Other Agency Cross [Training]

Committee: Reference: LRS M&E

Non-Committee Approved by Ana Cruz on May 13, 2020

Review: **Expedite Approval:** Approved by Karen J. Rapponotti on 05/20/2020

**Current Design:** Eligibility General WBTs are impacted by system changes implemented with the 20.05 Production release.

Request: Eligibility General WBTs need to be updated to reflect system changes implemented with the 20.05 Production

release.

**Ana Cruz** 

Recommendation: Update the following Eligibility General WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 040-WBT-ELA-Eligibility General-01:

a. CA-208265 (Add Home Visiting link on task navigation bar under Eligibility global, Case Summary local)

b. CA-208988 (Add Housing Support link on task navigation bar under Eligibility global, Case Summary local)

2. 040-WBT-ELA-Eligibility General-02-A:

a. CA-208265 (Add Home Visiting link on task navigation bar under Eligibility global, Case Summary local)

b. CA-208988 (Add Housing Support link on task navigation bar under Eligibility global, Case Summary local)

3. 040-WBT-ELA-Eligibility General-02-B:

a. CA-208265 (Add Home Visiting link on task navigation bar under Eligibility global, Case Summary local)

b. CA-207368 (New functionality on Generate Form button on Verification List page)

c. CA-207217 (Update client name format)

d. CA-208988 (Add Housing Support link on task navigation bar under Eligibility global, Case Summary local)

4. 040-WBT-ELA-Eligibility General-03:

a. CA-208265 (Add Home Visiting link on task navigation bar under Eligibility global, Case Summary local)

b. CA-207368 (New functionality on Generate Form button on Verification List page)

c. CA-208988 (Add Housing Support link on task navigation bar under Eligibility global, Case Summary local)

5. 040-WBT-ELA-Eligibility General-04

a. CA-208265 (Add Home Visiting link on task navigation bar under Eligibility global, Case Summary local)

b. CA-207217 (Update client name format)

c. CA-208988 (Add Housing Support link on task navigation bar under Eligibility global, Case Summary local)

d. CA-207368 (New functionality on Generate Form button on Verification List page)

6. 040-WBT-ELA-Eligibility General-05:

a. CA-208265 (Add Home Visiting link on task navigation bar under Eligibility global, Case Summary local)

b. CA-208988 (Add Housing Support link on task navigation bar under Eligibility global, Case Summary local)

7. 040-WBT-ELA-Eligibility General-06:

a. CA-208265 (Add Home Visiting link on task navigation bar under Eligibility global, Case Summary local)

b. CA-208988 (Add Housing Support link on task navigation bar under Eligibility global, Case Summary local)

8. 040-WBT-ELA-Eligibility General-07:

a. CA-208265 (Add Home Visiting link on task navigation bar under Eligibility global, Case Summary local)

b. CA-208988 (Add Housing Support link on task navigation bar under Eligibility global, Case Summary local)

9. 040-WBT-ELA-Eligibility General-08:

a. CA-208265 (Add Home Visiting link on task navigation bar under Eligibility global, Case Summary local)

b. CA-208988 (Add Housing Support link on task navigation bar under Eligibility global, Case Summary local)

Outreach **Description: Migration Impact Description:** 

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A <b>165</b>				
Automated Test:	0	Batch/Interfaces:	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0
Training:	165				



# [CA-216246] Training: Update DCFS Eligibility General WBTs for 20.05 App Dev Changes

Changes							
Team Responsible: Fix Version/s: Minor Version: Reporter: Status: Policy/Design Consortium Contact: Project Phase (SCR): Committee:	Training [20.06] 20.07.17 Rachel Cousineau Pending Approval Ana Cruz Training [Training]	Assignee: Designer Contact: Expedite Changes: Regulation Reference: Impact Analysis: Training Impacted: Migration Impact: Approved by Committee:	Rachel Cousineau Rachel Cousineau No [Training] [CFP/WBT]	SPG Status: Change Type (SCR): Estimate: Created: Outreach Required: Funding Source: Funding Source ID: Other Agency Cross Reference:	Approved Enhancement 27 05/08/2020 05:03 PM No LRS M&E		
Non-Committee Review: Expedite Approval: Current Design:	Approved by Ana Cr	uz on May 14, 2020 eral WBTs are impacted	by system changes im	onlemented with the 20 (	05 Production releases		
Request:		eral WBTs are impacted eral WBTs need to be up	• •				
Recommendation:	listed: 1. 040-WBT-ELA-Eli a. CA-208265 (Ad b. CA-208988 (Ad 2. 040-WBT-ELA-Eli a. CA-208265 (Ad	Update the following DCFS Eligibility General WBTs to reflect changes implemented with the App Dev SCR(s)					
Outreach Description: Migration Impact Description:	Updates to the existi scope.	ng LRS Web Based Trai	ning materials to supp	ort C-IV migration for Ca	alSAWS are not in		
Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A 27						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0		
DBA:	0	Design :	0	Eligibility:	0		
Fiscal :	0	Imaging :	0	IVR/CC:	0		
Online :	0	Performance :	0	Release Communication Support :	on 0		
Reports :	0	Reports Test :	0	Security:	0		
System Test Support :	0	Tech Arch :	0	Tech Ops :	0		
Training :	27						



Training:

60

## [CA-216283] Training: Update Eligibility Supervisor WBTs for 20.05 App Dev Changes

		0 ,	•	• •	J
Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	No	Estimate:	60
Reporter:	Rachel Cousineau	Regulation Reference:	:	Created:	05/11/2020 02:09 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Approved by Ana Ci	ruz on May 14, 2020			
Expedite Approval: Current Design:	Fligibility Supervisor	· WBTs are impacted by	system changes imple	mented with the 20.05 P	roduction release
Request:		•		nanges implemented with	
	<ul> <li>b. CA-207217 (up</li> <li>c. CA-208988 (ad</li> <li>2. 042-WBT-ELB-EI</li> <li>a. CA-208265 (ad</li> <li>b. CA-207288 (up</li> <li>and move CIN Info</li> </ul>	date client name format) d Housing Support link o igibility Supervisor-02 d Home Visiting link on t date Special Investigation to the Involved F	on task nav bar under E ask nav bar under Elig on Referral page to use Person page section)	ibility global, Case Sumr Eligibility global, Case Su ibility global, Case Sumr Primary Applicant's add y global, Case Summary	mmary local) mary local) lress as the default
Outreach Description: Migration Impact Description:	Updates to the exist scope.	ing LRS Web Based Tra	ining materials to supp	oort C-IV migration for Ca	alSAWS are not in
Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A				
Estimate:	60				
Automated Test :	0	Batch/Interfaces:	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0
DBA :	0	Design:	0	Eligibility:	0
Fiscal :	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	on <sub>0</sub>
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0



#### [CA-216285] Training: Update CalFresh WBTs for 20.05 App Dev Changes

Team Responsible: Training Assignee: Rachel Cousineau SPG Status: Approved
Fix Version/s: [20.06] Designer Contact: Rachel Cousineau Change Type (SCR): Enhancement

Minor Version: 20.07.17 Expedite Changes: No Estimate: 110

Reporter: Rachel Cousineau Regulation Reference: Created: 05/11/2020 02:42 PM

Status: Pending Approval Impact Analysis: [Training] Outreach Required: No

Policy/Design Ana Cruz Training Impacted: [CFP/WBT] Funding Source: LR:

Policy/Design Ana Cruz Training Impacted: [CFP/WBT] Funding Source: LRS M&E
Consortium Contact:

Design Ana Cruz Training Impacted: [CFP/WBT] Funding Source: LRS M&E

Consortium Contact:

Project Phase (SCR): **Training** Migration Impact: **No** Funding Source ID: Committee: **[Training]** Approved by Other Agency Cross

Committee: Reference:

Non-Committee Review:

Expedite Approval:

Approved by Ana Cruz on May 14, 2020

Current Design:

CalFresh WBTs are impacted by system changes implemented with the 20.05 Production release.

Request: CalFresh WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation:

Update the following CalFresh WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 1. 046-WBT-ELD-Eligibility CalFresh-01
  - a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
- b. CA-207217 (update client name format)
- c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 2. 046-WBT-ELD-Eligibility CalFresh-02
  - a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
  - b. CA-207217 (update client name format)
  - c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 3. 046-WBT-ELD-Eligibility CalFresh-03
  - a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
- b. CA-201314 (Update Customer Appointment Detail page to display Add and Remove buttons in Workers section in Edit and Reschedule mode)
- c. CA-207368 (Update Generate Form button on Verification List page to give user option of which form to generate)
- d. CA-207217 (update client name format)
- e. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 4. 046-WBT-ELD-Eligibility CalFresh-04
  - a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
  - b. CA-207217 (update client name format)
  - c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 5. 046-WBT-ELD-Eligibility CalFresh-05
  - a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
- b. CA-201314 (Update Customer Appointment Detail page to display Add and Remove buttons in Workers section in Edit and Reschedule mode)
- c. CA-207217 (update client name format)
- d. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 6. 046-WBT-ELD-Eligibility CalFresh-06
  - a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
  - b. CA-207217 (update client name format)
  - c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)

Outreach
Description:
Migration Impact
Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: Operational Impact: Estimate:	N/A 110				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal :	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0
Training:	110				



Reports:

#### [CA-216286] Training: Update Foster Care WBTs for 20.05 App Dev Changes

SPG Status: Team Responsible: Assignee: **Rachel Cousineau Training Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): **Rachel Cousineau Enhancement** [20.06] Minor Version: **Expedite Changes:** Estimate: 20.07.17 No 70 Regulation Reference: Reporter: Created: 05/11/2020 03:01 PM Rachel Cousineau Status: Impact Analysis: Outreach Required: **Pending Approval** [Training] No Policy/Design Training Impacted: Funding Source: [CFP/WBT] **Ana Cruz** LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Training No Committee: Approved by Other Agency Cross [Training] Committee: Reference: **Non-Committee** Approved by Ana Cruz on May 14, 2020 Review: **Expedite Approval: Current Design:** Foster Care WBTs are impacted by system changes implemented with the 20.05 Production release. Request: Foster Care WBTs need to be updated to reflect system changes implemented with the 20.05 Production release. Recommendation: Update the following Foster CareWBTs to reflect changes implemented with the App Dev SCR(s) listed: 1. 048-WBT-ELE-Eligibility Foster Care-01-A: a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local) b. CA-207217 (update client name format) c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local) 2. 048-WBT-ELE-Eligibility Foster Care-01-B: a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local) b. CA-207217 (update client name format) c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local) 3. 048-WBT-ELE-Eligibility Foster Care-02-A: a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local) b. CA-207217 (update client name format) c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local) 4. 048-WBT-ELE-Eligibility Foster Care-02-B: a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local) b. CA-207217 (update client name format) c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local) Outreach **Description: Migration Impact** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in **Description:** scope. **Migration Impact** Analysis: **Alternative** N/A Procedure **Description: Operational Impact:** Estimate: 70 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: n n 0 Fiscal: Imaging: IVR/CC: 0 0 Online: Performance: Release Communication 0 0 0 Support:

0

Security:

0

Reports Test:

0

Training: 70



Training:

40

## [CA-216288] Training: Update General Relief WBTs for 20.05 App Dev Changes

					_
Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	No	Estimate:	40
Reporter:	Rachel Cousineau	Regulation Reference:	:	Created:	05/11/2020 03:45 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval:	Approved by Ana Cr	uz on May 14, 2020			
Current Design:	General Relief WBT	s are impacted by syster	m changes implemente	ed with the 20.05 Produc	ction release.
Request:	General Relief WBT release.	s need to be updated to	reflect system change	s implemented with the 2	20.05 Production
	b. CA-201314 (up section in Resched c. CA-207217 (up d. CA-208988 (ad 2. 050-WBT-ELF-EI a. CA-208265 (ad b. CA-207217 (up	d Home vising task nav l date Customer Appointmule and Edit mode) date client name format) d Housing Support task i gibility General Relief-02 d Home vising task nav l date client name format) d Housing Support task i	nent Detail page to disp nav link under Eligibilit 2: link under Eligibility glo	olay Add and Remove by global, Case Summary	uttons in Workers page  / local)
Outreach Description: Migration Impact Description:	Updates to the exist scope.	ing LRS Web Based Tra	ining materials to supp	oort C-IV migration for Ca	alSAWS are not in
Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A				
Estimate:	40				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondenc	-
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging :	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communicati Support :	on 0
Reports:	0	Reports Test :	0	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0



#### [CA-216292] Training: Update Medi-Cal WBTs for 20.05 App Dev Changes

Team Responsible: Training Assignee: Priya Dhond SPG Status: Approved
Fix Version/s: [20.06] Designer Contact: Rachel Cousineau Change Type (SCR): Enhancement

Minor Version: 20.07.17 Expedite Changes: Start Build Estimate: 136

Reporter: Rachel Cousineau Regulation Reference: Created: 05/11/2020 04:38 PM

Status: Approved Impact Analysis: [Training] Outreach Required: No

Policy/Design Ana Cruz Training Impacted: [CFP/WBT] Funding Source: LRS M&E

Consortium Contact:
Project Phase (SCR): Training Migration Impact: No Funding Source ID:

Committee: [Training] Approved by Other Agency Cross Committee: Reference:

Non-Committee Review:

mittee Approved by Ana Cruz on May 14, 2020

**Expedite Approval:** Approved by Karen J. Rapponotti on May 27, 2020

**Current Design:** Medi-Cal WBTs are impacted by system changes implemented with the 20.05 Production release.

**Request:** Medi-Cal WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation:

Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 1. 052-WBT-ELG-Eligibility Medi-Cal-01-A:
- a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
- b. CA-207217 (update client name format)
- c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 2. 052-WBT-ELG-Eligibility Medi-Cal-01-B:
  - a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
  - b. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 3. 052-WBT-ELG-Eligibility Medi-Cal-01-C:
  - a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
  - b. CA-207368 (update action on Generate Form button to allow user to choose which form to generate)
  - c. CA-207217 (update client name format)
- d. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 4. 052-WBT-ELG-Eligibility Medi-Cal-02-A:
  - a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
  - b. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 5. 052-WBT-ELG-Eligibility Medi-Cal-02-B:
  - a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
  - b. CA-207217 (update client name format)
  - c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 6. 052-WBT-ELG-Eligibility Medi-Cal-03:
  - a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
  - b. CA-202778 (remove values from Requested Medi-Cal Type drop list)
  - c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 7. 052-WBT-ELG-Eligibility Medi-Cal-04:
  - a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
- b. CA-207208 (update Hunt v. Kizer Detail page; update information regarding overriding EDBC as it is no longer necessary)
- c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 8. 052-WBT-ELG-Eligibility Medi-Cal-05-A:
  - a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
  - b. CA-202778 (remove values from Requested Medi-Cal Type drop list)
  - c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 9. 052-WBT-ELG-Eligibility Medi-Cal-05-B:
  - a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
  - b. CA-202778 (remove values from Requested Medi-Cal Type drop list)
  - c. CA-207217 (update client name format)
  - d. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 10. 052-WBT-ELG-Eligibility Medi-Cal-06:

- a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
- b. CA-207217 (update client name format)
- c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 11. 052-WBT-ELG-Eligibility Medi-Cal-07:
  - a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
  - b. CA-207217 (update client name format)
  - c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)

Outreach **Description: Migration Impact** Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact** 

Analysis:

**Alternative** N/A

Procedure Description:

**Operational Impact:** 

Estimate: 136					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0
Training:	136				



#### [CA-216316] Training: Update WTW WBTs for 20.05 App Dev Changes

Team Responsible: SPG Status: Assignee: **Rachel Cousineau Training Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): **Rachel Cousineau Enhancement** [20.06]

Minor Version: **Expedite Changes:** Estimate: 20.07.17 No 132

Regulation Reference: Reporter: Created: 05/12/2020 01:24 PM Rachel Cousineau

Status: Impact Analysis: Outreach Required: **Pending Approval** [Training]

Policy/Design Training Impacted: Funding Source: **Ana Cruz** [CFP/WBT] LRS M&E Consortium Contact:

Project Phase (SCR): Migration Impact: Funding Source ID: Training No Committee: Approved by Other Agency Cross [Training]

Committee: Reference:

**Non-Committee** 

Review: **Expedite Approval:**  Approved by Ana Cruz on May 14, 2020

**Current Design:** WTW WBTs are impacted by system changes implemented with the 20.05 Production release.

Request: WTW WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation:

Update the following WTW WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 060-WBT-ESA-Employment Services-WTW-01:

a. CA-207191 (add View History button to Employment Services pages)

b. CA-208155 (add values to the Category drop list on the Need Detail page)

c. CA-207217 (update client name format)

2. 060-WBT-ESA-Employment Services-WTW-02:

a. CA-207191 (add View History button to Employment Services pages)

b. CA-207217 (update client name format)

3. 060-WBT-ESA-Employment Services-WTW-03:

a. CA-207191 (add View History button to Employment Services pages)

b. CA-207217 (update client name format)

4. 060-WBT-ESA-Employment Services-WTW-04:

a. CA-207191 (add View History button to Employment Services pages)

b. CA-207217 (update client name format)

c. CA-207121 (update Activity Progress Summary page; add Actual Hours History page; add Actual Hours History task nav link under Empl Services global, Activities local)

5. 060-WBT-ESA-Employment Services-WTW-05:

a. CA-207191 (add View History button to Employment Services pages)

b. CA-201314 (display Add and Remove buttons in the Workers section on the Customer Appointment Detail page in Reschedule and Edit modes)

c. CA-207217 (update client name format)

6. 060-WBT-ESA-Employment Services-WTW-06:

a. CA-208155 (add values to the Category drop list on the Need Detail page)

b. CA-207217 (update client name format)

c. Unresolved comments from TR20.05.15

7. 060-WBT-ESA-Employment Services-WTW-07:

a. CA-207191 (add View History button to Employment Services pages)

Outreach **Description:** 

**Migration Impact Description:** 

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact** 

Analysis: Alternative **Procedure** Description:

N/A

132

**Operational Impact:** 

Estimate:

Automated Test :	0	Batch/Interfaces:	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance:	0	Release Communication Support :	0
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0
Training:	132				



#### [CA-216333] Training: Update CalWORKs WBTs for 20.05 App Dev Changes

Team Responsible: SPG Status: Assignee: **Training Rachel Cousineau Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): **Rachel Cousineau Enhancement** [20.06] Minor Version: **Expedite Changes:** Estimate: 20.07.17 No 110 Regulation Reference: Reporter: Created: 05/12/2020 05:49 PM Rachel Cousineau Status: Impact Analysis: Outreach Required: **Pending Approval** [Training] Policy/Design Training Impacted: Funding Source: **Ana Cruz** [CFP/WBT] LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Training No Committee: Approved by Other Agency Cross [Training] Committee: Reference: **Non-Committee** Approved by Ana Cruz on May 14, 2020 Review: **Expedite Approval: Current Design:** CalWORKs WBTs are impacted by system changes implemented with the 20.05 Production release. Request: CalWORKs WBTs need to be updated to reflect system changes implemented with the 20.05 Production release. Recommendation: Update the following CalWORKs WBTs to reflect changes implemented with the App Dev SCR(s) listed: 1. 094-WBT-ELI-Eligibility CalWORKs-01-A: a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local) b. CA-207217 (update client name format) c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local) 2. 094-WBT-ELI-Eligibility CalWORKs-01-B: a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local) b. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local) 3.094-WBT-ELI-Eligibility CalWORKs-02: a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local; add Home Visiting List and Detail pages and associated functionality) b. CA-207217 (update client name format) c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local) 4. 094-WBT-ELI-Eligibility CalWORKs-03: a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local) b. CA-201314 (display Add and Remove buttons in Workers page section on Customer Appointment Detail page in Reschedule and Edit modes) c. CA-207368 (update action on Generate Form button on Verification List page to allow user to choose which form to generate) d. CA-207217 (update client name format) e. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local) 5. 094-WBT-ELI-Eligibility CalWORKs-04: a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local) b. CA-207217 (update client name format) c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local) Outreach Description: **Migration Impact** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in **Description:** scope. **Migration Impact** Analysis: Alternative N/A Procedure Description: **Operational Impact:** Estimate: 110 Automated Test: Batch/Interfaces: Batch Operations: 0 0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0
Training :	110				



### CA-216336] Training: Update Orientation WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved	
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement	
Minor Version:	20.07.17	Expedite Changes:	Start Build	Estimate:	46	
Reporter:	Rachel Cousineau	Regulation Reference:	:	Created:	05/13/2020 09:33 AM	
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No	
Policy/Design	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E	
Consortium Contact: Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:		
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:		
Non-Committee Review:	Approved by Ana Cr	uz on May 14, 2020				
Expedite Approval:	Approved by Karen .	J. Rapponotti on May 18	3, 2020			
Current Design:	Orientation WBTs ar	e impacted by system cl	hanges implemented w	vith the 20.05 Production	release.	
Request:	Orientation WBTs ne	ed to be updated to refl	ect system changes im	plemented with the 20.0	5 Production release.	
	<ol> <li>1. 110-WBT-ORA-Orientation-05:         <ul> <li>a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)</li> <li>b. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)</li> </ul> </li> <li>2. 110-WBT-ORA-Orientation-06:         <ul> <li>a. CA-207217 (update client name format)</li> <li>b. Address unresolved comments from TR20.05.15</li> </ul> </li> <li>3. 110-WBT-ORA-Orientation-07:         <ul> <li>a. CA-201314 (display Add and Remove buttons in Workers section on Customer Appointment Detail pag Reschedule and Edit mode)</li> </ul> </li> <li>4. 110-WBT-ORA-Orientation-08:         <ul> <li>a. CA-207217 (update client name format)</li> </ul> </li> <li>5. 110-WBT-ORA-Orientation-09:         <ul> <li>a. CA-207218 (add Date Signed and Comments field to Document Detail page)</li> </ul> </li> <li>6. 110-WBT-ORA-Orientation-11:         <ul> <li>a. CA-207288 (update Special Investigation Referral page to use Primary Applicant's address as the defairmove CIN information to the Involved Person page section)</li> <li>b. CA-207217 (update client name format)</li> </ul> </li> </ol>					
Outreach Description: Migration Impact Description:	Updates to the existi scope.	ng LRS Web Based Tra	ining materials to supp	ort C-IV migration for Ca	alSAWS are not in	
Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A <b>46</b>					
Automated Test:	0	Batch/Interfaces :	0	Batch Operations:	0	
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence		
			•		e: 0	
DBA :	0	Design :	0	Eligibility:	. 0 0	
DBA : Fiscal :	0 0	Design : Imaging :	-	Eligibility : IVR/CC :	-	

 Reports :
 0
 Reports Test :
 0
 Security :
 0

 System Test Support :
 0
 Tech Arch :
 0
 Tech Ops :
 0

 Training :
 46
 46
 Tech Ops :
 0



Training:

175

## CA-216439] Training Release 20.07.17 - LMS Support

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Team Responsible: Fix Version/s:	Training	Assignee: Designer Contact:	Adrian Silva	SPG Status: Change Type (SCR):	Approved			
Minor Version:	[20.06]	Expedite Changes:	Rachel Cousineau	Estimate:	Enhancement			
Reporter:	20.07.17 Rachel Cousineau	Regulation Reference:	Start Build	Created:	175 05/18/2020 01:46 PM			
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No			
Policy/Design	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E			
Consortium Contact:	Alla Ciuz		[CI F/WB1]	•	LIVO MICE			
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:				
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:				
Non-Committee Review:	Approved by Ana Cr	uz on May 18, 2020						
Expedite Approval:	Approved by Karen	J. Rapponotti on May 18	, 2020					
Current Design:	There is no LMS Sup	pport/maintenance SCR	for TR20.07.17.					
Request:		S support/maintenance a ase will be tracked throu			Environment support			
Recommendation:	Provide TR20.07.17 training support for the following activities:							
		Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.						
	-Update LMS Produ	ction with 20.07.17 LA C	ounty/Consortium dev	eloped materials.				
		th 20.05.15 Training Arti se behind from LMS Pro		d for the delivery of files	to Bitbucket). LMS Lite			
	All training material SCORM and load to	updates will be submitted by LMS activities.	d through separate Tra	ining SCRs. These sepa	arate SCRs will include			
Outreach								
Description: Migration Impact Description:	There is no migration	n impact. This SCR allow	vs for providing/conduc	cting maintenance activit	ies related to LMS.			
Migration Impact Analysis:	No Impact							
Alternative Procedure Description:	None.							
Operational Impact:								
Estimate:	175	D . I /I		D ( 1 0 ) (				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0			
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	-			
DBA:	0	Design:	0	Eligibility:	0			
Fiscal:	0	Imaging :	0	IVR/CC:	0			
Online :	0	Performance :	0	Release Communication Support:	on 0			
Reports :	0	Reports Test :	0	Security:	0			
System Test Support :	0	Tech Arch:	0	Tech Ops :	0			



System Test Support:

Training:

#### [CA-216296] OCAT-Integration testing

Team Responsible: SPG Status: Assignee: Unassigned **Batch/Interfaces** No Fix Version/s: **Designer Contact:** Change Type (SCR): **Enhancement** [20.07] Ritu Chinya Minor Version: **Expedite Changes:** Estimate: 20.07.20 No 40 Regulation Reference: AB-74 Created: Reporter: Ritu Chinya 05/11/2020 06:10 PM Status: Impact Analysis: Outreach Required: **Pending Approval** [N/A] Policy/Design Training Impacted: Funding Source: Gingko Luna [N/A] **Premise** Consortium Contact: Project Phase (SCR): Funding Source ID: Migration Impact: **Production** No Committee: Approved by Other Agency Cross [Welfare to Work/ CIV-107255 Committee: Reference: WPR1 **Non-Committee** Jo Anne Osborn - 5/22/2020 Review: **Expedite Approval: Current Design:** The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program. Request: As regulated by Assembly Bill (AB) 74 (Chapter 21, Statutes of 2013) the California Department of Social Services (CDSS) must implement changes to the OCAT; specifically, OCAT-related functionality must be implemented in SAWS to allow caseworkers to perform OCAT-related data collection in SAWS. Recommendation: SCR to track time for the remaining integration test activities Outreach Description: Migration Impact This SCR exists only to track support time for integration testing activities. Description: **Migration Impact** Analysis: **Alternative** N/A Procedure Description: Operational Impact: Estimate: 40 Automated Test: Batch/Interfaces: Batch Operations: 0 40 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0

0

Tech Ops:

0

Tech Arch:

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## [CA-53789] Update Expedited Service Determination, Postponed Verification and Batch Discontinuance Process

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	332
Reporter:	Jira Cleanup	Regulation Reference:	ACL 14-66	Created:	01/19/2018 11:41 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	05/13/2020	Other Agency Cross Reference:	CIV-101159

Non-Committee

Review:

**Expedite Approval:** Approved by Karen J. Rapponotti on 5/21/2020

**Current Design:** 

When a household is eligible for SUAS, SUAS based SUA is used in calculating if rent/mortgage and utilities are more than income/resources when determining expedited service eligibility.

When verifications page is updated upon receiving pending ES verifications, ES information on CalFresh detail page does not get automatically updated.

CalSAWS Only: When verifications are not received by the due date, an automated batch process (Batch Job PB00E159) discontinues the CalFresh program during the Batch 10-Day processing activities.

C-IV Only: An automated batch process to discontinue CalFresh when verifications are not received by the due date does not exist.

Request:

When a household is eligible for SUAS, SUAS based SUA shall not be used in calculating if rent/mortgage and utilities are more than income/resources when determining expedited service eligibility.

A new automated batch will be introduced that will update the 'postponed verifications received' indicator in the CalFresh detail page to 'Yes' when the verifications page is updated upon receiving pending ES verifications,

C-IV Only: Add an automated batch process to discontinue CalFresh program when the Postponed verifications are not received by due date. The job will run daily, trigger EDBC with a negative action reason of 'Failed to Complete ES Requirements', and trigger EDBC on the month following the ES End date.

C-IV only: Add a new Batch EDBC Sweep when Expense, Expense Amount, Utility Expense, Self-Employment Expense, or Medicare Information verification is past due date.

CalSAWS Only: Modify the 'Past Due Postponed Verifications for Expedited Service CalFresh' Sweep job to:

1. Exclude some of the property verification types when the CF program is Categorically Eligible (CE) or Modified

- Categorical Eligibility (MCE).
- 2. Modify the job to run daily (Mon-Sat).
- 3. Modify the job to close the CF program from the month after the ES End Date.

#### Recommendation:

When determining expedited service eligibility by calculating if rent/mortgage and utilities are more than income/resources, SUAS based SUA shall not be used when determining the utility expense.

When verifications page is updated upon receiving pending ES verifications, A new automated batch will update the 'postponed verifications received' indicator in the CalFresh detail page to 'Yes'.

C-IV Only: Add an automated batch process to discontinue Expedited Service CalFresh program when verifications for Expedited Service are not received by due date.

The job will run daily, trigger EDBC with a negative action reason of 'Failed to Complete ES Requirements', and trigger EDBC on the month following the ES End date. This Batch Sweep job will exclude some of the property verification types when the CF program is Categorically Eligible (CE) or Modified Categorical Eligibility (MCE).

C-IV only: Add a new Batch EDBC Sweep when Expense, Expense Amount, Utility Expense, Self-Employment Expense, or Medicare Information verification is past due date.

CalSAWS Only: Modify the 'Past Due Postponed Verifications for Expedited Service CalFresh' Sweep job to 1. Exclude some of the property verification types when the CF program is Categorically Eligible (CE) or Modified Categorical Eligibility (MCE).

- 2. Modify the job to run daily (Mon-Sat).
- 3. Modify the job to close the CF program from the ES End Date.

Please refer to more details in the Design document.

Outreach
Description:
Migration Impact
Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this change with SCR CIV-101159 in the 20.09 release.

Migration Impact Analysis:

Analysis: Alternative Procedure

override EDBC results

Description:

Operational Impact:

Estimate: 332

Automated Test :	0	Batch/Interfaces:	173	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence :	0
DBA:	0	Design :	0	Eligibility:	44
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support:	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	85	Tech Arch:	0	Tech Ops :	0
Training:	0				



#### [CA-214304] Update address validation message in the EDBC summary page

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	276
Reporter:	Jo Ellen DeLaCruz	Regulation Reference:		Created:	03/09/2020 02:30 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	05/13/2020	Other Agency Cross Reference:	

**Non-Committee** 

Review:

**Expedite Approval: Current Design:** 

SCR CA-201483 (DDCR 5035) updated the validation on the EDBC Summary page to display the following message when the Payee's mailing address Lines 1, 2, or City exceeded character limits:

Cancel - An EBT account cannot be created for the current Payee mailing address.

• Line 1 exceeds 30 characters.

• Line 2 exceeds 30 characters.

• City exceeds 20 characters.

Please correct the address or set the Issuance Method for the program

The user cannot set the Issuance Method without correcting the address first. The validation message makes it

seem like the Issuance Method can be set even though the address is incorrect.

Request: The EDBC Summary page validation message should instruct the user to correct the address but should not

include an "or" option to set the issuance method for the program. Therefore, update the validation message on

the EDBC Summary page to instruct the user to correct the address.

Recommendation:

1. Update the EDBC Summary page validation message to notify the user to modify the Payee mailing address

when the address lines exceed character limits.

2. Update the Manual EDBC Summary page validation message to notify the user to modify the Payee mailing

address when the address lines exceed character limits.

Outreach **Description:** 

**Migration Impact** Description:

In C-IV, the functionality defined in this SCR will be adopted as part of migration.

**Migration Impact** 

Analysis: Alternative

N/A

No Impact

Procedure Description:

**Operational Impact:** 

Estimate: 276

	210				
Automated Test :	65	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility:	168
Fiscal :	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0

System Test Support: 13 Tech Arch: 0 Tech Ops: 0

Training:



# [CA-214308] Generate MC Restoration Notice after authorization instead of during run EDBC.

Team Responsible:	Client Correspondence	Assignee:	Sreekanth Kalvoju	SPG Status:	Approved	
Fix Version/s:	[20.09]	Designer Contact:	Raj Devidi	Change Type (SCR):	Enhancement	
Minor Version:		Expedite Changes:	Start Build	Estimate:	121	
Reporter:	Raj Devidi	Regulation Reference:		Created:	03/09/2020 03:35 PM	
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No	
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	LRS M&O	
roject Phase (SCR):	Production	Migration Impact:		Funding Source ID:		
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:		
lon-Committee eview:	Virginia C Bernal					
xpedite Approval:	Karen J Rapponotti					
Current Design:		ce generates during run estoration notice was im				
Request:	Currently MC Restoration Notice generates during EDBC run with status "Pending Print Central" and mail out without authorization. Notice should be in preview status until Eligibility Worker/Supervisor authorize the EDBC results. So that nightly central print job will not pickup "Preview" status notices.					
	During EDBC run, when Medical benefits are restored, MC Restoration notice will be generated with "Preview" status.  Only after authorization of EDBC results, notice status in distributed documents page will change from "Preview" to "Pending Review" status.  So if EDBC is in pending authorization, notice will have status "Preview" and will not be picked up by central print batch until authorization of EDBC result is complete.  MC Restoration Notice will be using NOA standard header.					
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure	N/A					
Description: Operational Impact:						
Operational Impact:	121					
Operational Impact: Estimate:	<b>121</b> 0	Batch/Interfaces :	0	Batch Operations :	0	
Description: Operational Impact: Estimate: Automated Test : CalHEERS :		Batch/Interfaces : CalHEERS Test :	0 0	Batch Operations : Client Correspondence		
Operational Impact: Estimate: Automated Test: CalHEERS:	0			•		
Operational Impact: Estimate: Automated Test :	0 0	CalHEERS Test :	0	Client Correspondence	9: 86	
Operational Impact: Estimate: Automated Test : CalHEERS : DBA : Fiscal :	0 0 0	CalHEERS Test : Design :	0 0	Client Correspondence Eligibility :	86 0 0	
Operational Impact: Estimate: Automated Test: CalHEERS: DBA: Fiscal: Online:	0 0 0 0	CalHEERS Test : Design : Imaging :	0 0 0	Client Correspondence Eligibility: IVR/CC: Release Communication	86 0 0	
Operational Impact: Estimate: Automated Test : CalHEERS : DBA :	0 0 0 0 0	CalHEERS Test : Design : Imaging : Performance :	0 0 0 0	Client Correspondence Eligibility: IVR/CC: Release Communicatio Support:	9: 86 0 0 on 0	



### [CA-214982] DDID 2574 FDS: Non State Forms - Add WTW 9

-							
Team Responsible:	Client Correspondence	Assignee:	Nagesha S	SPG Status:	No		
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement		
Minor Version:		Expedite Changes:	Start Build	Estimate:	22		
Reporter:	Lynnel Silva	Regulation Reference:	:	Created:	04/02/2020 04:58 PM		
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No		
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I		
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:			
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:			
Non-Committee Review: Expedite Approval:	Karen J. Rapponotti	- 5/20/2020					
Current Design:	WTW 9 does not exi	st in LRS/CalSAWS.					
Request:	Add the WTW 9 (07/	99) version of the form t	to the LRS/CalSAWS				
Recommendation:	Add WTW 9 to LRS/CalSAWS Template Repository     Update existing GN 6053-1 form to be available only for Los Angeles county						
	Refer to the design	document for further deta	ails.				
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A						
Estimate:	22						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0		
DBA :	0	Design :	22	Eligibility:	0		
Fiscal:	0	Imaging:	0	IVR/CC:	0		
Online :	0	Performance :	0	Release Communication Support:	on 0		
Reports:	0	Reports Test:	0	Security:	0		
System Test Support :	0	Tech Arch:	0	Tech Ops :	0		
Training :	0						



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### (CA-214983] DDID 2574 FDS: Non State Forms - Threshold Languages - Add WTW 9

Team Responsible:	Client Correspondence	Assignee:	Nilesh Deepak	SPG Status:	No		
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement		
Minor Version:	[20.09]	Expedite Changes:	Start Build	Estimate:	39		
Reporter:	Lynnel Silva	Regulation Reference		Created:	04/02/2020 04:58 PM		
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No		
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I		
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:			
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:			
Non-Committee Review: Expedite Approval:	Karen J. Rapponotti	- 5/20/2020					
Current Design:	WTW 9 form is avail	able in English and Spa	nish				
Request:	Add WTW 9 form in	all Threshold Languages	S				
Recommendation:	Add WTW 9 form in all Threshold Languages						
	Note: Refer to SCR	CA-214982 for WTW 9 I	English and Spanish	Forms.			
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A						
Estimate:	39						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0		
DBA :	0	Design :	39	Eligibility:	0		
Fiscal:	0	Imaging:	0	IVR/CC:	0		
Online :	0	Performance :	0	Release Communication	on 0		
Reports:	0	Reports Test:	0	Security:	0		
System Test Support :	0	Tech Arch:	0	Tech Ops:	0		



## (CA-215032] DDID 2599 FDS: Non State Forms - Add MC 609

Team Responsible:	Client Correspondence	Assignee:	Kamal ShakerJ	SPG Status:	No	
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement	
Minor Version:		Expedite Changes:	Start Build	Estimate:	22	
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM	
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No	
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I	
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:		
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:		
Non-Committee Review:						
Expedite Approval:	Karen J. Rapponotti	- 5/26/2020				
Current Design:	The state form MC 6	09 is not available in LR	S/CalSAWS system.			
Request:	Add the most recent version of the State form MC 609 to the CalSAWS Software with the following updates:  1) Add the CalSAWS standard header information  2) Make the form available in the Template Repository in the CalSAWS Software for the 58 Counties					
Recommendation:	Add MC 609 form to	LRS/CalSAWS Templa	te Repository.			
Outreach Description: Migration Impact Description:						
Migration Impact Analysis:	No Impact					
Alternative Procedure Description:	N/A					
Operational Impact: Estimate:						
Automated Test :	22	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	0	
DBA:	0		0	Eligibility:	_	
	0	Design:	22		0	
Fiscal : Online :	0	Imaging : Performance :	0	IVR/CC : Release Communicati	0 on o	
Online .	0	renomance.	0	Support :	on 0	
Reports :	0	Reports Test :	0	Security:	0	
System Test Support :	0	Tech Arch:	0	Tech Ops :	0	
Training:	0					



## (CA-215038) DDID 2602 FDS: Non State Forms - Add DHCS 0006

Team Responsible:	Client Correspondence	Assignee:	P Madhan Kumar	SPG Status:	No	
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement	
Minor Version:		Expedite Changes:	Start Build	Estimate:	22	
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM	
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No	
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I	
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:		
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:		
Non-Committee Review: Expedite Approval:	Karen J. Rapponotti	- 5/20/2020				
<b>Current Design:</b>	* *	ot exist in LRS/CalSAWS				
Request:	Add the most recent version of the State form DHCS 0006 to the CalSAWS Software with the following updates:  1) Add the CalSAWS standard header information.  2) Make form available in the Template Repository in the CalSAWS Software for the 58 Counties					
Recommendation:	1. Add DHCS 0006	form to LRS/CalSAWS	Template Repository for	or all 58 counties		
Outreach Description: Migration Impact Description: Migration Impact Analysis:						
Alternative Procedure Description: Operational Impact:	N/A					
Estimate:	22					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations:	0	
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	e: 0	
DBA:	0	Design :	22	Eligibility:	0	
Fiscal:	0	Imaging:	0	IVR/CC:	0	
Online :	0	Performance :	0	Release Communicati Support :	on 0	
Reports :	0	Reports Test :	0	Security:	0	
System Test Support :	0	Tech Arch:	0	Tech Ops :	0	
Training:	0					



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#### [CA-215039] DDID 2602 FDS: Non State Forms - Threshold Languages - Add DHCS 0006

SPG Status: Team Responsible: Assignee: Client Gurunandan No Correspondence Vijendra Agnihothri Change Type (SCR): Fix Version/s: **Designer Contact:** Pramukh Karla **Enhancement** [20.09] Minor Version: **Expedite Changes:** Estimate: Start Build Reporter: Regulation Reference: Created: Lynnel Silva 04/02/2020 04:58 PM Impact Analysis: Outreach Required: Status: [N/A] In Development Nο Policy/Design Training Impacted: Funding Source: Virginia C. Bernal [N/A] CalSAWS DD&I Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Correspondence] Committee: Reference: Non-Committee Review: **Expedite Approval:** Karen J. Rapponotti - 5/20/2020 **Current Design:** DHCS 0006 form is available in English and Spanish Request: Add the most recent version of the State form DHCS 006 to the CalSAWS Software in all Threshold languages with the following updates: 1) Add the CalSAWS standard header information. 2) Make form available in the Template Repository in the CalSAWS Software for the 58 Counties Recommendation: Add DHCS 0006 form in all Threshold Languages Note: Refer to SCR CA-215038 for DHCS 0006 English and Spanish Forms. Outreach Description: **Migration Impact Description: Migration Impact** Analysis: Alternative N/A **Procedure** Description: **Operational Impact:** Estimate: 39 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Eligibility: Design: 0 39 0 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 n Support: Reports Test: Reports: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0 0



### [CA-215064] DDID 2615 FDS: Non State Forms - Threshold Languages - Update CF 377.1

Team Responsible:	Client Correspondence	Assignee:	Manisha Chatterjee	SPG Status:	No	
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement	
Minor Version:		Expedite Changes:	Start Build	Estimate:	39	
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM	
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No	
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I	
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:		
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:		
Non-Committee Review: Expedite Approval:	Karen J. Rapponotti	- 5/20/2020				
Current Design:	CF 377.1 form exists	s in CalSAWS system in	09/15 version.			
Request:	Update the State form CF 377.1 to the most latest state version 06/19 in the CalSAWS Software in all Threshold languages.					
Recommendation:	Update CF 377.1 fo	orm to match the latest st	ate version 06/19 in all	Threshold Languages		
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A					
Estimate:	39	Datab // ntarfocas .	_	Datah Onavatiana	_	
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	9	
DBA:	0	Design:	39	Eligibility:	0	
Fiscal:	0	Imaging :	0	IVR/CC:	0	
Online :	0	Performance :	0	Release Communication Support:	on 0	
Reports:	0	Reports Test:	0	Security:	0	
System Test Support :	0	Tech Arch:	0	Tech Ops :	0	



## (CA-215065] DDID 2615 FDS: Non State Forms - Update CF 377.1

Team Responsible:	Client Correspondence	Assignee:	Mamatha Mahadeva	SPG Status:	No			
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement			
Minor Version:	[20.00]	Expedite Changes:	Start Build	Estimate:	15			
Reporter:	Lynnel Silva	Regulation Reference:	Otal t Bulla	Created:	04/02/2020 04:58 PM			
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No			
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I			
Consortium Contact:	Caronne Bui		נאיאן	· ·	Calorwo DDai			
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:				
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:				
Non-Committee Review: Expedite Approval:	Karen J. Rapponotti	- 5/20/2020						
Current Design:	CF 377.1 for is availa	CF 377.1 for is available in 09/15 version in CalSAWS system						
Request:	Update CF 377.1 English and Spanish 09/15 to match the latest state version 06/19							
Recommendation:	•	rm to match the latest st						
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A 15							
Automated Test:	0	Batch/Interfaces:	0	Batch Operations :	0			
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence				
DBA:	0	Design :	15	Eligibility:	0			
Fiscal:	0	Imaging :	0	IVR/CC:	0			
Online :	0	Performance :	0	Release Communication	-			
Reports :	0	Reports Test:	0	Security :	0			
System Test Support :	0	Tech Arch:	0	Tech Ops :	0			
Training:	0							



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### (CA-215066) DDID 2616 FDS: Non State Forms - Add CF 377.9

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Team Responsible:	Client Correspondence	Assignee:	Manikandan Rajamani	SPG Status:	No		
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement		
Minor Version:	-	Expedite Changes:	Start Build	Estimate:	22		
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM		
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No		
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I		
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:			
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:			
Non-Committee Review: Expedite Approval:	Karen J. Rapponotti	- 5/20/2020					
Current Design:	The state form CF 3	77.9 is not available in L	RS/CalSAWS system	n.			
Request:		Add the State form CF 377.9 to the CalSAWS Software. The CF 377.9 will be made available in the Template Repository in the CalSAWS Software for the 58 Counties.					
Recommendation:	Add CF 377.9 form	to LRS/CalSAWS Temp	late Repository.				
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A						
Estimate:	22						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	e: 0		
DBA:	0	Design:	22	Eligibility:	0		
Fiscal :	0	Imaging:	0	IVR/CC:	0		
Online :	0	Performance :	0	Release Communication Support :	on 0		
Reports :	0	Reports Test :	0	Security:	0		
System Test Support :	0	Tech Arch:	0	Tech Ops :	0		



#### [CA-215067] DDID 2616 FDS: Non State Forms - Threshold Languages - Add CF 377.9

Team Responsible: SPG Status: Assignee: Client Nagesha S No Correspondence Change Type (SCR): Fix Version/s: **Designer Contact:** Pramukh Karla **Enhancement** [20.09] Minor Version: **Expedite Changes:** Estimate: Start Build Reporter: Regulation Reference: Created: Lynnel Silva 04/02/2020 04:58 PM Impact Analysis: Outreach Required: Status: In Development [N/A] Nο Policy/Design Training Impacted: Funding Source: Caroline Bui [N/A] CalSAWS DD&I Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Correspondence] Committee: Reference: Non-Committee Review: **Expedite Approval:** Karen J. Rapponotti - 5/20/2020 **Current Design:** The CF 377.9 form is available in English and Spanish Request: Add the State form CF 377.9 in Threshold languages to the CalSAWS Software. The CF 377.9 will be made available in the Template Repository in the CalSAWS Software for the 58 Counties. Recommendation: Add CF 377.9 form in all Threshold Languages Note: Refer to SCR CA-215066 for CF 377.9 English and Spanish Forms. Outreach Description: Migration Impact Description: **Migration Impact** Analysis: **Alternative** N/A Procedure Description: **Operational Impact:** Estimate: 39 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 39 0 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 Tech Arch: Tech Ops: System Test Support:

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Training:



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## (CA-215090) DDID 2628 FDS: Non State Forms - Add DPA 19

e Type (SCR): Enhancement					
e Type (SCR): Enhancement					
Carante in Elinancement					
te: <b>22</b>					
ed: <b>04/02/2020 04:58 PI</b>					
ch Required: <b>No</b>					
g Source: CalSAWS DD&I					
g Source ID:					
Agency Cross nce:					
Add the newest State version of the DPA 19 to the CalSAWS Software. The DPA 19 will be made available in the Template Repository in the CalSAWS Software for the 58 Counties.					
S					
Operations : 0					
•					
•					
se Communication 0 rt :					
ty:					
Ops: 0					



0

## [CA-215091] DDID 2628 FDS: Non State Forms - Threshold Languages - Add DPA 19

-						
Team Responsible:	Client Correspondence	Assignee:	Meghana Chander	SPG Status:	No	
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement	
Minor Version:		Expedite Changes:	Start Build	Estimate:	39	
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM	
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No	
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I	
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:		
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:		
Non-Committee Review: Expedite Approval:	Karen J. Rapponotti	- 5/20/2020				
Current Design:	DPA 19 form is avail	lable in English and Spa	nish			
Request:	Add the newest State version of the DPA 19 in Threshold languages to the CalSAWS Software. The DPA 19 will be made available in the Template Repository in the CalSAWS Software for the 58 Counties.					
Recommendation:	Add DPA 19 form in	n all Threshold Language	<del>9</del> \$			
	Note: Refer to SCR	CA-215090 for DPA 19 I	English and Spanish F	orms.		
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative	N/A					
Procedure Description: Operational Impact: Estimate:	_					
Automated Test :	39	Batch/Interfaces :	0	Batch Operations :	2	
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence	0	
DBA:	0	Design:	0	Eligibility:	-	
Fiscal:	0	Imaging :	39	IVR/CC:	0	
Online :	0	Performance :	0	Release Communication	0 0n 0	
Offilio .	0	i onomianos .	0	Support :	on 0	
Reports :	0	Reports Test:	0	Security:	0	
System Test Support :	0	Tech Arch :	0	Tech Ops :	0	



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# CA-215951] SCR CA-57266: Online Help Update Service Arrangements - Process for Eligibility Programs Job Aid

g,					
Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Joyce Oshiro	Regulation Reference	:	Created:	04/28/2020 07:45 AN
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Joyce Oshiro 05/21/	2020 - Approve			
Expedite Approval: Current Design:	job aid for SCR CA-		efect CA-215397 was	rangements - Process for created. Updates for this	
Request:	Update the Service attached.	Arrangements - Process	for Eligibility Progran	ns job aid for issues identi	fied during testing. See
Recommendation:	Update the Service	Arrangements - Proces	s for Eligibility Progra	ms job aid.	
Outreach Description:	Job aid update				
Migration Impact Description:		he SOW, C-IV will use to account for the chang		ages and job aids as a sta igration.	arting point and modify
Migration Impact	No Impact				
Analysis: Alternative Procedure Description: Operational Impact:	None				
Estimate:	10				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	-
DBA:	0	Design :	0	Eligibility :	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communicati Support :	
Reports :	0	Reports Test:	0	Security :	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0



## [CA-204747] Update Time Limit Batches to not create 48 MTC for parents that are under 18 years

Team Responsible: SPG Status: Assignee: **Chris Larson Fiscal Approved Designer Contact:** Fix Version/s: Change Type (SCR): [20.11] **Chris Carandang** Policy Re-Design Minor Version: **Expedite Changes:** Estimate: No 383 Regulation Reference: EAD 42-302.1 Reporter: Created: **Xochitl Avila** 09/17/2018 02:59 PM Impact Analysis: Outreach Required: Status: **Pending Approval** [N/A] Yes Policy/Design Lien Phan Training Impacted: [N/A] **Funding Source:** LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Production** Nο Committee: Approved by Other Agency Cross [Time Limits] 10/22/2019 **CIV-818** 

Committee:

Non-Committee Review:

Expedite Approval: Current Design:

A cash aid time limit record is automatically getting created in the system for a parent under 18 years old active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month. This causes the CalWORKs clock to tick towards the months of aid when ideally it should not occur. As a result, it makes the person ineligible to CalWORKs after reaching the time limit requirement when that person should be receiving benefits

Reference:

Request:

A cash aid time limit record should not be created for a parent under 18 years old active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month. This logic stops the tick for CalWORKS clock.

Note: A cash aid time limit record should continue to be created for a minor who has active CW program as an Adult and has an active Cal-Learn program. This logic will have their TANF clock tick. The worker adds the 308 Exemption that will stop the CalWORKs and WTW clock but the TANF clock still ticks. The batch time limit also automatically adds the 308 exemption when Work Registration Exempt is determined by EDBC.

#### Recommendation:

1. Create a DCR to remove the cash aid time limit records for persons under 18 years old on the first day of the time limit month who are active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month.

Note: The persons indicated in this DCR include all minors that are either parents or not, marked as adults, as the system added cash aid time limit record for them in the past.

2. Modify both the daily and monthly time limit batch jobs to stop creating time limit record for parents under 18 years old on the first day of the time limit month active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month.

Note: The modification for these batch jobs will only impact individuals who are parents.

## Outreach Description:

A case list of cash aid time limit records that will be removed by the DCR, and those records that will be skipped associated with the exceptions listed in section 2.3.2 will be provided to all the impacted counties. The following columns will be included in the file:

- a. COUNTY\_CODE
- b. DISTRICT\_OFFICE
- c. Region
- d. CASE NAME
- e. CASE\_NUMBER
- f. MEMBER\_LAST\_NAME
- g. MEMBER\_FIRST\_NAME
- h. MEMBER\_DOB
- i. MEMBER\_AGE
- j. MEMBER\_CIN
- k. CALWORKS\_PROGRAM\_STATUS

- I. LAST\_CalWORKs\_WORKER\_ID
- m. MEMBER\_ROLE
- n. MEMBER\_ROLE\_REASON
- o. MEMBER\_PROGRAM\_STATUS
- p. WTW\_REP\_PROGRAM\_STATUS
- q. TIME\_LIMIT\_EFFECTIVE\_DATE
- r. EXCEPTION\_REASON
- s. COUNT\_OF\_TIME\_LIMIT\_EFF\_MONTH
- t. LAST\_WTW\_REP\_WORKER\_ID

A summary of removed and skipped exception records will be provided with the following columns:

- a. Exception Reason
- b. CountGrand Total

Migration Impact Description:

Joint design has. been approved through the Time Limits Committee. C-IV will implement this change change with SCR CIV-818 in the 20.11 release

**Migration Impact** 

Analysis:

Alternative Procedure Description:

Until this SCR is implemented, no Time on Aid should be entered for any person under the age of 18 per EAS

ocedure 42-302.1.

Operational Impact:

Operational impact:

Estimate:	383				
Automated Test :	0	Batch/Interfaces:	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal :	248	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support	100	Tech Arch:	0	Tech Ops :	0
Training :	0				



#### [CA-209798] Enhance Functionality to Cancel MAGI Referrals and Determination Changes

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Antony Lerner	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	149
Reporter:	Renee Gustafson	Regulation Reference:		Created:	08/02/2019 12:55 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	05/11/2020	Other Agency Cross Reference:	CIV-104735

**Non-Committee** Review:

**Expedite Approval:** 

**Current Design:** 

The Systems allow a worker to cancel an unsolicited MAGI Determination of type 'Referral' when it is not linked to a case known to The Systems. When multiple MAGI Determinations with type 'Referral' for the same MAGI Case Number are received, cancelling one will automatically cancel all others and send a single Cancel DER transaction to CalHEERS. The Cancel DER transaction sent to CalHEERS closes the CalHEERS case on the CalHEERS portal permanently. The Systems do not allow a Worker to cancel a MAGI Determination of type 'Determination Change' even when it is not linked to a case known to The Systems. The 'Cancel Referral' button displays on the 'MAGI Referral Detail' page for 'Referral' or 'Determination Change' types when the "Status" is 'Received'; however, the functionality does not actually cancel a 'Determination Change' so the "Status" remains 'Received'. Since the functionality does not update the 'Determination Change' "Status" to 'Canceled', the 'Determination Change' remains on the 'MAGI Referral Search' page as an item for the Worker to process.

Request: Allow a Worker to cancel all Referrals and Determination Changes for the CalHEERS case in the same county when the worker cancels one.

Recommendation:

- 1. Update 'MAGI Referral Detail' page to allow a Worker to cancel a 'Referral' or a 'Determination Change' in 'Received' status when the CalHEERS case is not linked to a case within the county. This will update the "Status" for all Referrals and Determination Changes in 'Received' status to 'Canceled' for the CalHEERS case
- 2. Perform a one-time data change to update the "Status" to 'Canceled' for all MAGI Determinations of type 'Determination Change' in 'Received' status if the 'Referral(s)' are 'Canceled' for the same CalHEERS case in the same county.

Outreach Description:

Generate a one-time list of all MAGI Determinations of type 'Determination Change' with status successfully updated from 'Received' to 'Canceled' in one-time data change process.

**Migration Impact** Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this Change with SCR CIV-104735 in the 20.11 release.

**Migration Impact** Analysis: Alternative Procedure Description:

None

**Operational Impact:** 

Estimate: 149

Batch/Interfaces: Automated Test: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 97 37 0 DBA: Design: Eligibility: 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 n 0

Training:



CalHEERS:

DBA:

## [CA-213185] Add Generate Form button to generate for Ancillary (Work related and Education), Transportation, HSP, HVP, FS need categories

,						
Team Responsible:	Fiscal	Assignee:	Ishrath Khan	SPG Status:	Approved	
Fix Version/s:	[20.11]	Designer Contact:	Ishrath Khan	Change Type (SCR):	New Policy	
Minor Version:		Expedite Changes:	No	Estimate:	518	
Reporter:	Jamie Ng	Regulation Reference:	AB 1811, ACL 19-42, ACL 19-82	Created:	01/30/2020 03:33 PM	
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No	
Policy/Design Consortium Contact:	Lien Phan	Training Impacted:		Funding Source:	LRS M&E	
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:		
Committee:	[Fiscal]	Approved by Committee:	05/13/2020	Other Agency Cross Reference:		
Non-Committee Review: Expedite Approval: Current Design:	'Generate Form' button the the Need Categor 'Generate Form' button In SCR CA-205441 F	203249 CIV-101674 (Ger on was added to the Ser ory is 'Other Supportive Son on is not currently availal S(Family Stabilization) a HVP (Home visiting prog form' button.	rvice Arrangement Deta Services' and Need Typole for other need categoriand HSP (Housing Support	ail page in CalACES to ge is 'Diaper Allowance'.  gories in LRS/CalSAWs  port Program) need cate	generate the NA 823 if	
Request:	To add a 'Generate Form' Button to Service Arrangement Detail page for the following Need categories:  • Ancillary- Work Related  • Ancillary – Education  • Transportation  • Family Stabilization  • Housing Support Program (HSP)  • Home Visit Program (HVP)  • Family Stabilization – Transportation  • Home Visit Program (HVP) - Transportation					
Recommendation:	For CalSAWS, update the Service Arrangement Detail page to add a new 'Generate Form' button. When the new button is clicked, the system will generate the NA 823/NA 820 as follows:  • Button will generate NA 823 for Ancillary -Work related, Ancillary - Education, HSP, HVP and FS approvals and discontinuances.  • Button will generate NA 820 for Transportation, FS transportation and HVP transportation approvals.					
Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact:		unctionality upon migrati	on			
Estimate:	518	Detab //wto:f	_	Datah Onaretiere	_	
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	

0

Client Correspondence:

Eligibility:

119

0

CalHEERS Test:

Design:

0

0

Fiscal :	206	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	23
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	103	Tech Arch:	0	Tech Ops :	0
Training:	0				



#### [CA-215280] DDID 1631: Modify DHCS CMS PI Master Data Request

SPG Status: Team Responsible: Assignee: Reports **Ravneet Bhatia** No

Fix Version/s: **Designer Contact:** Change Type (SCR): **Enhancement Esequiel Herrera-**[21.03]

Ortiz

Minor Version: Estimate: Expedite Changes: No 289

Regulation Reference: Created: Reporter: Claudia Pinto 04/06/2020 10:28 PM

Impact Analysis: Outreach Required: Status: **Pending Approval** [N/A]

Policy/Design Training Impacted: Funding Source: Claudia Pinto CalSAWS DD&I Consortium Contact:

Project Phase (SCR): Migration Impact: Funding Source ID: Migration Yes

Other Agency Cross Committee: Approved by [Other] Committee: Reference:

Non-Committee Review:

**Expedite Approval:** 

**Current Design:** During review of State reports analysis spreadsheet (SCR CA-208337 DDID 1061), design differences were

identified on the DHCS CMS PI Master Data Request Report.

Request: 1. Update the report name of the LRS county detail version DHCS CMS PI Master Data Request Detailed Report

to DHCS CMS Performance Indicators Data Request

2. Update the path of the report from G:Reports L:Scheduled T:Case Activity to G:Reports L:Scheduled T: State

3. Line 5- add SW-SAWS application source type under 'Online' category

4. line 7-add the following aid codes:

OC - Access for Infants and Mothers

5C - PE HF to MC NP

5D - PE HF to MC PPY

5E - (Currently not active in LRS)

7D - (Currently not active in LRS)

8N - 133% Excess Property Child-ESO

8P - 133% Excess Property Child-Full

8R - 100% Excess Property Child-Full

8T - 100% Excess Property Child-ESO

9H - (Currently not active in LRS)

5. Transfer the CIV report template instead of using existing LRS/CalSAWS.

The CIV template includes totals by county that are transferred/sent to CDSS via FTP. This template with all county totals is not viewable through the application.

#### Recommendation:

1. Update the county detailed version of the report to take the place of the state version of the report.

2. Send the state version of the report directly to DHCS with all the CalSAWS counties' information via FTP.

3. Update Performance Indicator 5 application source mappings.

4. Update the reportable aid code mapping for all Performance Indicators.

5. Update Performance Indicator 7 to report based on renewals rather than distinct individuals.

6. Updates to the report template format.

Outreach Description: **Migration Impact** Description:

This is a State Report design difference that has been approved to be funded through DDID 1631

**Migration Impact** Accounted for in SOR Analysis: Alternative None Procedure Description: Operational Impact: Estimate: 289 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Release Communication Performance: 0 0 0 Support: Reports: Reports Test: Security: 233 0 56

0

Tech Ops:

0

Tech Arch:

0

0

System Test Support :

Training:

# **End SCRs**



#### [CA-214790] Training: Update Employment Services-GROW WBTs for 20.03 App Dev Changes

Changes					
Team Responsible: Fix Version/s:	Training [20.06]	Assignee: Designer Contact:	Rachel Cousineau Rachel Cousineau	SPG Status: Change Type (SCR):	Approved Enhancement
Minor Version:	20.07.17	Expedite Changes:	No	Estimate:	60
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	03/30/2020 02:47 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Approved by Ana Cr	uz on April 1, 2020			
Expedite Approval: Current Design:	Employment Service release.	es-GROW WBTs are imp	pacted by system chan	ges implemented with th	e 20.03 Production
Request:	Employment Service Production release.	es-GROW WBTs need to	be updated to reflect	system changes implem	ented with the 20.03
Recommendation:	SCR(s) listed: 1. 062-WBT-ESB-Er a. CA-57298 (Fam 2. 062-WBT-ESB-Er a. CA-57298 (Fam 3. 062-WBT-ESB-Er a. CA-57298 (Fam b. CA-59071 (New 4. 062-WBT-ESB-Er a. CA-57298 (Fam 5. 062-WBT-ESB-Er a. CA-57298 (Fam 6. 062-WBT-ESB-Er a. CA-57298 (Fam	mployment Services-GRilly Stabilization) mployment Services-GRilly Stabilization) mployment Services-GRilly Stabilization) Type drop list value on mployment Services-GRilly Stabilization) mployment Services-GRilly Stabilization) mployment Services-GRilly Stabilization)	OW-01 OW-02 OW-03 Degrees License Deta OW-04 OW-05	ct changes implemented  iil; updates to Job Order  rice Arrangement Detail,	Detail)
Outreach Description: Migration Impact Description:	Updates to the existi scope.	ng LRS Web Based Tra	ining materials to supp	ort C-IV migration for Ca	alSAWS are not in
Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A <b>60</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0
DBA :	0	Design :	0	Eligibility:	0
Fiscal :	0	Imaging:	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication Support :	on 0
Reports :	0	Reports Test:	0	Security:	0

System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Fraining :  Content Revision	60 Pending CCB				
Status-1: Content Revision	-	tion Change: N/A			
Description-1:	Estimate Chan				
		nor Version 20.07.17 or Version 20.09.18			
Content Revision Status-2:	4. Funding Source	e Change: N/A			
Content Revision Description-2:	1. Recommenda Before: After:	tion Change:			
	2. Estimate Chan Before: After:	ge:			
	3. Release Chang Before: After:	ge:			
	4. Funding Source Before: After:	e Change:			
Content Revision Status-3:					
Content Revision Description-3:	1. Recommenda Before: After:	tion Change:			
	2. Estimate Chan Before: After:	ge:			
	3. Release Chang Before: After:	ge:			
	4. Funding Source Before: After:	e Change:			
Content Revision Status-4:					
Content Revision Description-4:	1. Recommenda Before: After:	tion Change:			
	2. Estimate Chan Before: After:	ge:			
	3. Release Chang Before: After:	ge:			



#### [CA-214796] Training: Update Fiscal WBTs for 20.03 App Dev Changes

SPG Status: Team Responsible: Assignee: **Rachel Cousineau Training Approved** Fix Version/s: **Designer Contact: Rachel Cousineau** Change Type (SCR): [20.06] **Enhancement** Minor Version: **Expedite Changes:** Estimate: 20.07.17 No 16 Regulation Reference: Reporter: Created: **Rachel Cousineau** 03/30/2020 03:37 PM Status: Impact Analysis: Outreach Required: **Approved** [Training] No Policy/Design Training Impacted: Funding Source: [CFP/WBT] **Ana Cruz** LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Training** No Committee: Approved by Other Agency Cross [Training] Committee: Reference: **Non-Committee** Approved by Ana Cruz on April 1, 2020 Review: **Expedite Approval: Current Design:** Fiscal WBTs are impacted by system changes implemented with the 20.03 Production release. Request: Fiscal WBTs need to be updated to reflect system changes implemented with the 20.03 Production release. Recommendation: Update the following Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed: 1. 080-WBT-FSA-Fiscal-01 a. CA-205441 (Family Stabilization updates on Need Detail, Service Arrangement Detail, and Payment Request Detail) 2. 080-WBT-FSA-Fiscal-03 a. CA-207268 (makes the Assigned to field non-mandatory on Recovery Account Detail) b. CA-205652 (updates Cause Code functionality on Recovery Account Detail) Outreach **Description: Migration Impact** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in Description: scope. **Migration Impact** Analysis: Alternative N/A **Procedure** Description: **Operational Impact: Estimate:** 16 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: IVR/CC: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 n Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0 0 Training: 16 **Content Revision** Pending CCB Status-1: Content Revision 1. Recommendation Change: N/A Description-1: 2. Estimate Change: N/A

3. Release Change:

Before: 20.06, Minor Version 20.07.17

After: 20.07, Minor Version 20.09.18 4. Funding Source Change: N/A **Content Revision** Status-2: **Content Revision** 1. Recommendation Change: Description-2: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: N/A **Content Revision** Status-3: **Content Revision** 1. Recommendation Change: Description-3: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-4: **Content Revision** 1. Recommendation Change: Description-4: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:



Fiscal:

## [CA-214826] Training: Update Special Investigations WBTs for 20.03 App Dev Changes

~					
Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	No	Estimate:	30
Reporter:	Rachel Cousineau	Regulation Reference	:	Created:	03/31/2020 11:18 AN
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval:	Approved by Ana Cr	ruz on April 1, 2020			
Current Design:	Special Investigation	ns WBTs are impacted b	y system changes imp	lemented with the 20.03	Production release.
Request:	Special Investigation Production release.	ns WBTs need to be upo	lated to reflect system	changes implemented w	rith the 20.03
Outrocok	a. CA-207441 (Re 2. 160-WBT-SPA-S) a. CA-207441 (Re 3. 160-WBT-SPA-S) a. CA-207441 (Re b. Address unrese 4. 160-WBT-SPA-S) a. CA-207441 (Re 5. 160-WBT-SPA-S) a. CA-207441 (Re c. Address unrese 6. 160-WBT-SPA-S) a. CA-207441 (Re c. Address unrese 6. 160-WBT-SPA-S) a. CA-207441 (Re 7. 162-WBT-SPB-S)	pecial Investigations-02 elabels CDL field to ID/E pecial Investigations-03 elabels CDL field to ID/E pecial Investigations-04 elabels CDL field to ID/E pecial Investigations-05 elabels CDL field to ID/E emoves values from the blved comments from 20 pecial Investigations-06 elabels CDL field to ID/E pecial Investigations-06 elabels CDL field to ID/E pecial Investigations Suppecial Investigations Suppersions Suppecial Investigations Suppersions Suppecial Investigations Suppecial Investigations Suppersions Suppe	Oriver License on Special Driver License On	al Investigation Detail paral Investigation Detail parallectical Investigation Detail	age) age) age) age) age) ion Result Detail page)
Outreach Description: Migration Impact Description:	Updates to the exist scope.	ing LRS Web Based Tra	ining materials to supp	ort C-IV migration for Ca	alSAWS are not in
Migration Impact Analysis: Alternative Procedure Description: Operational Impact:	N/A				
Estimate:	30				
Automated Test :	0	Batch/Interfaces:	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 0
DBA :	0	Design :	0	Eligibility:	0
				11 /5 /6 6	

0

Imaging:

0

IVR/CC:

0

Online :	0	Performance :	0	Release Communication Support :	0
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	0	Tech Arch:	0	Tech Ops :	0
Training:	30				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation	on Change: N/A			
	2. Estimate Change	e: N/A			
	After: 20.07, Minor	or Version 20.07.17 Version 20.09.18			
Ozutani Barisian	4. Funding Source	Change: N/A			
Content Revision Status-2:					
Content Revision Description-2:	Recommendation     Before:     After:	on Change:			
	2. Estimate Change Before: After:	∋:			
	3. Release Change Before: After:	:			
	4. Funding Source Before: After:	Change:			
Content Revision					
Status-3: Content Revision		01			
Description-3:	1. Recommendation Before: After:	on Change:			
	2. Estimate Change Before: After:	∋:			
	3. Release Change Before: After:	:			
	4. Funding Source Before: After:	Change:			
Content Revision					
Status-4: Content Revision Description-4:	1. Recommendation Before: After:	on Change:			
	2. Estimate Change Before: After:	e:			



Description-1:

2. Estimate Change: N/A

#### [CA-214797] Training: Update DCFS Fiscal WBTs for 20.03 App Dev Changes

Team Responsible: SPG Status: Assignee: **Rachel Cousineau Training Approved** Fix Version/s: **Designer Contact: Rachel Cousineau** Change Type (SCR): [20.06] **Enhancement** Minor Version: **Expedite Changes:** Estimate: 20.07.17 No 20 Regulation Reference: Reporter: Created: **Rachel Cousineau** 03/30/2020 03:58 PM Status: **Approved** Impact Analysis: Outreach Required: [Training] No Policy/Design Training Impacted: Funding Source: **Ana Cruz** [CFP/WBT] LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Training** No Committee: Approved by Other Agency Cross [Training] Committee: Reference: Non-Committee Approved by Ana Cruz on April 1, 2020 Review: **Expedite Approval: Current Design:** DCFS Fiscal WBTs are impacted by system changes implemented with the 20.03 Production release. Request: DCFS Fiscal WBTs need to be updated to reflect system changes implemented with the 20.03 Production release. Recommendation: Update the following DCFS Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed: 1. 084-WBT-FSC-Fiscal-DCFS-01 a. CA-207164 (updates to Foster Care Resource Detail) 2. 080-WBT-FSC-Fiscal-DCFS-03 a. CA-207223 (updates to Journal Search and Journal Detail) b. CA-207164 (updates to Foster Care Resource Detail) 3. 080-WBT-FSC-Fiscal-DCFS-04 a. CA-207268 (makes Assigned to field non-mandatory on Recovery Account Detail) b. CA-205652 (updates Cause Code functionality on Recovery Account Detail) Outreach **Description: Migration Impact** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in **Description:** scope. **Migration Impact** Analysis: **Alternative** N/A **Procedure Description: Operational Impact:** Estimate: 20 Automated Test: Batch/Interfaces: **Batch Operations:** 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: IVR/CC: 0 Imaging: 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports Test: Reports: Security: 0 0 0 System Test Support : Tech Arch: Tech Ops: 0 0 0 Training: 20 Content Revision Pending CCB Status-1: **Content Revision** 1. Recommendation Change: N/A

3. Release Change: Before: 20.06, Minor Version 20.07.17 After: 20.07, Minor Version 20.09.18 4. Funding Source Change: N/A **Content Revision** Status-2: **Content Revision** 1. Recommendation Change: Description-2: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-3: **Content Revision** 1. Recommendation Change: Description-3: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-4: **Content Revision** 1. Recommendation Change: Description-4: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change:

Before: After:



#### [CA-214800] Training: Update CAPI WBTs for 20.03 App Dev Changes

SPG Status: Team Responsible: Assignee: **Training Morris Brown Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.06] **Rachel Cousineau Enhancement** Minor Version: **Expedite Changes:** Estimate: 20.07.17 No 35 Regulation Reference: Reporter: Created: **Rachel Cousineau** 03/30/2020 04:44 PM Status: **Approved** Impact Analysis: Outreach Required: [Training] Policy/Design Training Impacted: Funding Source: **Ana Cruz** [CFP/WBT] LRS M&E Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: **Training** No Committee: Approved by Other Agency Cross [Training] Committee: Reference: **Non-Committee** Approved by Ana Cruz on April 1, 2020 Review: **Expedite Approval: Current Design:** CAPI WBTs are impacted by system changes implemented with the 20.03 Production release. Request: CAPI WBTs need to be updated to reflect system changes implemented with the 20.03 Production release. Recommendation: Update the following CAPI WBTs to reflect changes implemented with the App Dev SCR(s) listed: 1. 096-WBT-ELK-Eligibility CAPI-01 a. CA-207224 (Potentially Avail. Income link on Task nav bar) b. CA-207380 (makes the Work Hours field non-mandatory on the Income Amount Detail page) c. CA-201312 (new Program Exclusions field on Household Status Detail) d. CA-210012 (client name format) 2. 096-WBT-ELK-Eligibility CAPI-02 a. CA-207224 (Potentially Avail. Income link on Task nav bar) b. CA-207380 (makes the Work Hours field non-mandatory on the Income Amount Detail page) c. CA-210012 (client name format) Outreach **Description: Migration Impact** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in **Description:** scope. **Migration Impact** Analysis: Alternative N/A **Procedure Description: Operational Impact:** Estimate: 35 Automated Test: Batch/Interfaces: **Batch Operations:** 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: IVR/CC: 0 Imaging: 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support : Tech Arch: Tech Ops: 0 0 0 Training: 35 Content Revision Pending CCB Status-1: **Content Revision** 1. Recommendation Change: N/A Description-1:

2. Estimate Change:

Before: 35 After: 75 3. Release Change: N/A 4. Funding Source Change: N/A **Content Revision** Status-2: **Content Revision** 1. Recommendation Change: Description-2: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-3: **Content Revision** 1. Recommendation Change: Description-3: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-4: **Content Revision** 1. Recommendation Change: Description-4: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:



## [CA-214813] Training: Update QA/QC WBTs for 20.03 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	No	Estimate:	50
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	03/31/2020 09:44 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval: Current Design:	Approved by Ana Cr	·		W 00 00 D 1 1	
_				the 20.03 Production rele	
Request: Recommendation:	QA/QC WB1s need	to be updated to reflect s	system changes imple	mented with the 20.03 P	roduction release.
	1. 120-WBT-QAA-Q a. CA-207287 (up b. Address unreso 2. 120-WBT-QAA-Q	AQC-01 odates drop list values or olved comments from 20	n the Finding List page 0.03.20 review cycle	ed with the App Dev SCR	(s) listea.
Outreach Description: Migration Impact Description:	Updates to the existi scope.	ing LRS Web Based Trai	ining materials to supp	oort C-IV migration for Ca	alSAWS are not in
Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A				
Automated Test :	50	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0 0	CalHEERS Test:	0 0	Client Correspondence	0 ∋: 0
DBA :	0	Design:	0	Eligibility:	0
Fiscal:	0	Imaging :	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication	-
Reports :	0	Reports Test :	0	Support : Security :	0
System Test Support :		Tech Arch :	0	Tech Ops :	0
Training :	50		O		U
Content Revision	Pending CCB				
Status-1: Content Revision Description-1:	1. Recommendation	Change: N/A			
- COOLIDION 1.	2. Estimate Change:	N/A			
	3. Release Change:	Version 20 07 17			

Before: 20.06, Minor Version 20.07.17 After: 20.07, Minor Version 20.09.18



#### [CA-214811] Training: Update Other User Orientation WBTs for 20.03 App Dev Changes

Resolved: 05/26/2020 02:23 PM

Team Responsible: SPG Status: **Training** Assignee: John Depauw **Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.06] Rachel Cousineau **Enhancement** 

Minor Version: **Expedite Changes:** Estimate: 20.07.17 No 20

Regulation Reference: Created: Reporter: **Rachel Cousineau** 03/31/2020 09:19 AM

Status: Impact Analysis: Outreach Required: **System Test** [Training] No

Policy/Design Training Impacted: **Funding Source: Ana Cruz** [CFP/WBT] LRS M&E

Consortium Contact: Project Phase (SCR): Training Migration Impact: Funding Source ID: No

Committee: Approved by Other Agency Cross [Training] Committee: Reference:

**Non-Committee** 

Review: **Expedite Approval:**  Approved by Ana Cruz on April 1, 2020

**Current Design:** Other User Orientation WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: Other User Orientation WBTs need to be updated to reflect system changes implemented with the 20.03

Production release.

Recommendation: Update the following Other User Orientation WBTs to reflect changes implemented with the App Dev SCR(s)

listed:

1. 112-WBT-ORB-Other User Orientation-01

a. CA-207223 (updates to Journal Search and Journal Detail pages)

b. CA-210012 (client name format)

2. 112-WBT-ORB-Other User Orientation-02

a. CA-210012 (client name format)

b. Address unresolved comments from 20.03.20 review cycle

Outreach **Description:** 

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact** 

Analysis:

Alternative N/A

**Procedure** Description:

**Operational Impact:** 

Estimate: 20

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 n n Support: Reports Test: Reports: 0 0 Security: 0 System Test Support: Tech Arch: Tech Ops: 0 0 0

Training: 20

Content Revision Status-1:

Pending CCB

**Content Revision** Description-1:

1. Recommendation Change: N/A

2. Estimate Change:

Before: 20

After: 40 3. Release Change: N/A 4. Funding Source Change: N/A **Content Revision** Status-2: **Content Revision** 1. Recommendation Change: Description-2: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-3: **Content Revision** 1. Recommendation Change: Description-3: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-4: **Content Revision** 1. Recommendation Change: Description-4: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:



## [CA-211216] Income Disregard for the Aged, Blind & Disabled Federal Poverty Level **Program**

Team Responsible: SPG Status: **CalHEERS** Assignee: Krishna Akula **Approved Designer Contact:** Fix Version/s: Change Type (SCR): Tisha Mutreja **New Policy** [20.07] Minor Version: **Expedite Changes:** Estimate: No 215 Regulation Reference: ACWDL 20-02 Reporter: Created: **Nina Butler** 10/16/2019 09:01 AM

Impact Analysis: Outreach Required: Status: **Approved** [Business Process] No LRS M&E

Policy/Design Elisa Miller Training Impacted: [Job Aid] **Funding Source:** Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID:

Committee: Approved by Other Agency Cross [Medi-Cal/CMSP] 2020-02-26 CIV-105339

Nο

Committee: Reference: 0.00:00.0

**Non-Committee** Review:

**Expedite Approval:** 

**Current Design:** Currently, when determining eligibility for the Aged & Disabled Federal Poverty Level (A&D FPL) program, counties allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and compares

countable income to 100 percent of the FPL limit for the applicable family size for the A&D FPL program.

Request: Effective August 1, 2020 when determining eligibility for the A&D FPL program, counties shall no longer allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and will now compare countable income

to 138 percent of the FPL limit for the applicable family size for the A&D FPL program.

Recommendation:

1.Effective August 1,2020

**Production** 

a. Update The System to no longer use standard deduction of \$230.00 for an individual and \$310.00 for a couple. Technical Note: End Date CT335\_71 and CT335\_72.

b. Update The System to increase A&D FPL program limit from 100% FPL to 138% FPL. Technical Note: Update CT 318\_27 and CT 318\_63 from 100%FPL to 138%FPL.

- c. Update the fragment MC\_TN\_A\_AND\_D\_FPL\_INCOME\_OVER\_LIMIT\_M177 to change the static text reference of '100%' to a Variable and populate '138%'. Languages to update: English and Spanish Note: Logic should determine the value of the variable if it 100% or 138% based on the effective date of the fragment generation. NOA verbiage with variable references should automatically be updated to the new limits based on the EDBC.
- 2. Run one-time Batch EDBC for 08/2020 benefit month to transition the population who are in Aged Blind Disabled Medically Needy (ABD/MN) SOC due to being over A&D FPL 100% up to and including 138%.
- a. Key Scheduling Dependencies:

This one-time Batch will run during the Regular Batch Schedule following the day of implementation.

b. Data Volume/Performance:

Batch EDBC will run approximately 10,000 individuals in LRS/CalSAWS that would transition with the change.

c. Operations:

Once all the Deployment Activities are completed, Run Data Change Request (DCR) to insert the required population for Batch process the following day of implementation.

3. Create a new auto-journal reason by adding new Batch Eligibility Sweep code (CT 942) that would generate when EDBC is successfully processed through Batch for the transitioned population in Recommendation #2. SHORT\_DESCRIPTION: A&D FPL Income and Disregard Update

LONG DESCRIPTION: A&D FPL Income limit increased to 138%FPL and no longer use standard deductions both for an individual and a couple.

JOURNAL TYPE: Batch EDBC

Outreach **Description: Migration Impact** 

Changes were approved by Medi-Cal/CMSP Committee. Same Changes will be implemented with CIV-105339 in Description: release 20.07.

Migration Impact

Analysis: Alternative

Manual Override

Procedure Description:

Operational Impact:

Estimate: 215

Automated Test: Batch/Interfaces: Batch Operations: 7 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 90 67 31 DBA: Design: Eligibility: 0 0 0 Fiscal: IVR/CC: Imaging: 0 n 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 Tech Arch: System Test Support: Tech Ops: 0 0

Training: n

**Content Revision** 

Pending CCB

Status-1:

**Content Revision** 

Description-1:

Design Change:

Updated 'Current Design', 'Request' and 'Recommendation' to include references to "Blind FPL" anywhere "A&D FPL" was mentioned.

Recommendation 1C note: Updated the note to indicate the population of the FPL value based on the EDBC benefit month begin date instead of the fragment generation date.

Recommendation 2: Updated to include checking the 250% working disabled program for individuals that should be run through batch and re-evaluated. Added a clarification that the one-time batch should run in Targeted Programs mode for the Medi-Cal Program only and to run with the newly created journal in Recommendation 3.

Recommendation 3: Updated Short Description to include reference to Blind FPL Program. Updated Long Description to expand abbreviations.

NOTE: For ease of updating JIRA after Content Revision is approved, the entire design "After" is below:

#### ----AFTER----

#### Current Design:

Currently, when determining eligibility for the Aged & Disabled Federal Poverty Level (A&D FPL) and Blind FPL programs, Medi-Cal EDBC allows the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and compares countable income to 100 percent of the FPL limit for the applicable family size for the A&D FPL and Blind FPL programs.

Effective August 1, 2020 when determining eligibility for the A&D FPL and Blind FPL programs, Medi-Cal EDBC shall no longer allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and will now compare countable income to 138 percent of the FPL limit for the applicable family size for the A&D FPL and Blind FPL programs.

#### Recommendation:

- 1.Effective August 1,2020
- a. Update The System to no longer use standard deduction of \$230.00 for an individual and \$310.00 for a couple for the A&D FPL and Blind FPL programs.

Technical Note: End Date CT335\_71 and CT335\_72.

b. Update The System to increase A&D FPL and Blind FPL program limit from 100% FPL to 138% FPL.

Technical Note: Update CT 318\_27 and CT 318\_63 from 100% FPL to 138% FPL.

- c. Update the fragment MC\_TN\_A\_AND\_D\_FPL\_INCOME\_OVER\_LIMIT\_M177 to change the static text reference of '100%' to a Variable and populate '138%'. Languages to update: English and Spanish Note: Logic should determine the value of the variable if it 100% or 138% based on the EDBC benefit month begin date. NOA verbiage with variable references should automatically be updated to the new limits based on the EDBC.
- 2. Run one-time Batch EDBC for 08/2020 benefit month to transition the population who are in Aged Blind Disabled Medically Needy (ABD/MN) SOC program or the 250% working disabled program due to being over A&D FPL or Blind FPL 100% up to and including 138%. Run in Targeted Programs mode for the Medi-Cal Program only and use the new Journal ID from Recommendation 3.

#### a. Key Scheduling Dependencies:

This one-time Batch will run during the Regular Batch Schedule following the day of implementation.

#### b. Data Volume/Performance:

Batch EDBC will run approximately 10,000 individuals in LRS/CalSAWS that would transition with the change.

#### c. Operations:

Once all the Deployment Activities are completed, Run Data Change Request (DCR) to insert the required population for Batch process the following day of implementation.

3. Create a new auto-journal reason by adding new Batch Eligibility Sweep code (CT 942) that would generate when EDBC is successfully processed through Batch for the transitioned population in Recommendation #2. SHORT\_DESCRIPTION: ABD FPL Income and Disregard Update

LONG DESCRIPTION: Aged, Blind and Disabled Federal Poverty Level Income limit increased to 138% and no longer uses standard deductions both for an individual and a couple.

JOURNAL TYPE: Batch EDBC

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Estimate Change:

Before:

CalHEERS ETC: 90 CalHEERS Test ETC: 67 Unallocated Hours: 20

After:

CalHEERS ETC: 125 CalHEERS Test ETC: 80 Unallocated Hours: 25

Release Change:

Per DHCS email on 5/14, all work should stop on this SCR.

Before: 20.07 After: TBD

Content Revision Status-2: Content Revision Description-2: Content Revision Status-3: Content Revision Description-3: Content Revision Status-4:

Content Revision Description-4:



Operational Impact:

Automated Test:

575

0

0

0

0

Estimate:

CalHEERS:

DBA:

Fiscal:

## [CA-209709] ACL 19-75 Revisions to ABCD 350

- Resolved: 05/26/2020 07:41 AM

Team Responsible:	Reports	Assignee:	Sumanta Mukhopadhyay	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Greg Deogracia	Change Type (SCR):	New Policy
Minor Version:	-	Expedite Changes:	Start Build	Estimate:	575
Reporter:	Claudia Pinto	Regulation Reference:	ACL 19-75	Created:	07/30/2019 05:54 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:	2020-03-25 00:00:00.0	Other Agency Cross Reference:	CIV-104703
Non-Committee Review:					
Expedite Approval:	Expedited Start Bu	ild Approval provided by K	αren J. Rapponotti <	RapponottiKJ@CalSAWS	S.org> on 3/26/2020
Current Design:		ort is an annual report tha age information for house PI.			
	It also revises the V 25A(All Other famil	the ABCD 350 report to in VTW sections to no longe ies) reports. The total (WT duals (Item 30), Noncomp	r equal Enrollees (Lin W) population will no	ne 1) on the WTW 25(two ow equal line items WTW	parent) and WTW
Request:	1. Include a "Declin	e to State" option in the S	exual Orientation and	d Gender Identity (SOGI)	questions
	2 Pavisa the APCE	350 per ACL 19-75.			
Recommendation:		ual Orientation and Gende	r Identity (SOGI) que	stions to include a "Declir	ne to State" option
	2. Suppress the "D	ecline to State" data elem	ent from the MEDS I	nterface batch processes	
	3. Modify the ABCI	O 350 report per ACL 19-7	75.		
	4. Update the deta Identity (SOGI)	iled backup worksheets of	the report to include	data points for Sexual Or	rientation and Gender
	Reference the atta	ched design document for	design specifics and	example report layouts.	
Outreach Description: Migration Impact			0 (5)	0.00	
Description:		een approved through the 703 in the 20.07 release.	State/Fiscal Reports	Committee. C-IV will imp	element this Change
Migration Impact Analysis:					
Alternative Procedure Description:	Manually AdHoc th	e information			

Page 20

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8

0

0

Batch Operations:

Eligibility:

IVR/CC:

Client Correspondence:

0

0

0

0

Batch/Interfaces:

CalHEERS Test:

Design:

Imaging:

Online :	4.4	Performance :	2	Release Communication	0			
Reports :	14	Reports Test :	0	Support : Security :	0			
•	221	Tech Arch :	148	Tech Ops :	0			
System Test Support :	0	rech Alch .	0	recir Ops .	0			
Training :  Content Revision	0 Pending CCB							
Status-1: Content Revision Description-1:	Recommendat value to be sent i		2.4 to update MAC	GI Person Detail page to display	only the SOGI			
	Update Design Do	ocument for clarification of s	summary report mo	odifications (no content changes)				
	Updated Descript	ion Change 2.3.2, Section 7						
	2. Estimate Chang Before: CalHEERS: none CalHEERS Test: Unallocated: 50							
	After: CalHEERS: 17 CalHEERS Test: 8 Unallocated: 55	8						
	3. Release Change: n/a							
	4. Funding Source	e Change:						
Content Revision Status-2:								
Content Revision Description-2:	1. Recommendat Before: After:	ion Change:						
	2. Estimate Chang Before: After:	ge:						
	3. Release Chang Before: After:	ge:						
	4. Funding Source Before: After:	e Change:						
Content Revision Status-3:								
Content Revision Description-3:	Recommendat Before:     After:	ion Change:						
	2. Estimate Chang Before: After:	ge:						
	3. Release Chang Before: After:	ge:						



Online:

## [CA-211229] ACL 19-106, ACL-19-79 – CalWORKs, CalFresh Income Exemptions

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved	
Fix Version/s:	[20.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy	
Minor Version:		Expedite Changes:	No	Estimate:	73	
Reporter:	Binh Tran	Regulation Reference:	ACL 19-106; AB 807; ACL 19-79, ACL 19-66	Created:	10/16/2019 11:14 AM	
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	Yes	
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:		Funding Source:	LRS M&E	
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:		
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2020-02-25 00:00:00.0	Other Agency Cross Reference:	CIV-105343	
Non-Committee Review: Expedite Approval: Current Design:	The income type of  Exempt income for  Earned income for		porary income type is tr	eated as:		
Request:		come type of Census Ear	nings – Temporary for I	Earnings income catego	ory should be treated	
	as:				•	
	Exempt income for	CW and related program	participants as of 11/2	019.		
	Per ACL 19-79, inco	me type of Census Earni	ngs – Temporary for Ea	arnings income category	should be treated as:	
	• Earned income for	CF participants as of 10/2	2020			
Recommendation:		Earnings – Temporary in programs as of 11/2019		income category to be	considered as exempt	
	2. Update Census E income for CF as o	Earnings – Temporary inc f 10/2020.	come type for Earnings	income category to be o	considered as earned	
	<ol><li>Generate list of C Earnings – Tempor</li></ol>	CF, CW, RCA, IN and DIVerry income types.	cases with an active p	rogram person receivin	g income Census	
Outreach Description:		eiving Census Earnings- SIR Lists>2020>CA-211		be posted at CalSAWS	Web Portal>System	
Migration Impact Description: Migration Impact Analysis:	C-IV will implement this Change with SCR CIV-105343.					
Alternative Procedure Description: Operational Impact:	Overwrite EDBC					
Estimate:	73	Detale/Interferen		Datah Onazatiana		
Automated Test :	36	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	· ·	
DBA:	0	Design :	0	Eligibility:	22	
Fiscal:	0	Imaging :	0	IVR/CC:	0	

0

Release Communication

Support:

0

Performance:

0

Reports :	0	Reports Test :	0	Security:	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0		O	. сен. сре .	U
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation	Change: N/A			
	2. Estimate Change: I	N/A			
	3. Release Change: Before: 20.11 After: 20.09				
Content Revision	4. Funding Source Ch	nange: N/A			
Status-2: Content Revision Description-2:	1. Recommendation Before: After:	Change:			
	2. Estimate Change: Before: After:				
	3. Release Change: Before: After:				
	4. Funding Source Ch Before: After:	nange:			
Content Revision Status-3:					
Content Revision Description-3:	1. Recommendation Before: After:	Change:			
	2. Estimate Change: Before: After:				
	3. Release Change: Before: After:				
	4. Funding Source Ch Before: After:	nange:			
Content Revision Status-4:					
Content Revision Description-4:	1. Recommendation Before: After:	Change:			
	2. Estimate Change: Before: After:				
	3. Release Change: Before:				

# **End Content Revisions**



## [CA-216027] CA-207466: Migrate the Local Warrant Print page to Online Help

Resolved: 05/26/2020 07:08 AM

SPG Status: Team Responsible: Assignee: **Training Melita Dennis Approved** Fix Version/s: **Designer Contact:** Change Type (SCR): [20.07] Cristina Garcia **Enhancement** Minor Version: **Expedite Changes:** Estimate: Start Build 5 Regulation Reference: Created: Reporter: Cristina Garcia 04/29/2020 03:19 PM Status: Impact Analysis: Outreach Required: **Test Complete** [Training] No Policy/Design Training Impacted: **Funding Source:** Sheryl E. Eppler [Online Help] CalSAWS DD&I Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration No Other Agency Cross Committee: Approved by [Other] Committee: Reference:

**Non-Committee** 

Review:

**Expedite Approval:** Approved by Karen Rapponotti on 5/14/2020

**Current Design:** With the 20.07 release, CA-207466 migrates the Local Warrant Print page which is not in CalSAWS. Request: Since CA-207466 migrates the Local Warrant Print page, an Online Help page needs to be created.

Recommendation: Migrate the Local Warrant Print page from CIV to CalSAWS. Refer to the Design Document in the app dev SCR

for further instructions.

Outreach **Description:** 

**Migration Impact** 

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify **Description:** them as necessary to account for the changes made as part of Migration.

No Impact

**Migration Impact** Analysis:

None

5

Alternative **Procedure Description:** 

**Operational Impact:** 

Estimate:

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 0 0 0 Online: Performance: Release Communication 0 0 0 Support:

Reports: Reports Test: Security: 0 0 0 System Test Support : Tech Arch: Tech Ops: 0 0 0

Training: 5

# **End SCRs**



## [CA-213668] DDID 374: CA-207463 Update Online Help for Homeless Assistance Enhancements

- Resolved: 04/10/2020 08:08 PM

Minor Version:  Reporter:  Cristina Garcia Regulation Reference: Created: O2/18/2020 01:52 Pf Status: System Test Impact Analysis: Policy/Design Consortium Contact: Project Phase (SCR): Migration Migration Migration Impact: Mo  Funding Source: CalSAWS DD&I  Committee:  Other]  Approved by Committee:  Reference:  No  CalSAWS DD&I  Committee:  No  Funding Source ID: Other Agency Cross Reference:  Non-Committee Review: Expedite Approval:	Team Responsible:	Training	Assignee:	<b>Kelly Worthington</b>	SPG Status:	No	
Reporter: Cristina Garcia Regulation Reference: Created: 02/18/2020 01:52 Pf Status: System Test Impact Analysis: [Training] Outreach Required: No Policy/Design Consortium Contact: Project Phase (SCR): Committee: [Other] Migration Impact: No Funding Source ID: Committee: Committee:   Other   Approved by Committee:   Other Agency Cross Reference:   Committee:   Other   Approved by Committee:   Other Agency Cross Reference:   Committee:   Other Agency Cross Reference:   Other Agency Cross Reference:   Committee:   Other   Approved by Committee:   Other Agency Cross Reference:   Committee:   Various Online Help pages are created and updated to support the enhanced Homeless Assistance functionality.   Create the following Online Help pages: 1. Money Management EDBC Detail 2. Vendor Previous Potential Benefit List 3. Total Vendor Previous Potential Benefit List 4. EDBC Homeless Past Due Rent Update the following Online Help pages: 1. Expense Detail 2. Expense Detail 3. Homeless - Perm EDBC 4. Homeless - Perm EDBC 5. Form Overview - add the M44-2:11D from Form Number: M44-2:11D Form Name: Homeless Permanent (HP) Denial Notice of Action Form Description: This form is created when the Homeless Permanent program is denied due to the monthly back rent amount being greater than 80% of the household's monthly income.  Dutreach Description: Migration Impact Procedure	Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement	
Sistaus:  System Test Impact Analysis: [Training] Outreach Required: No- Colley/Dosign Consortium Contact: Project Phase (SCR):  Migration Migration Impact: No Funding Source: CalSAWS DD&I Committee:  (Other) Approved by Committee:  Committee:  SCR CA-207463 updates various Online Help pages to support the enhanced Homeless Assistance functionality.  SCR CA-207463 updates various Online Help pages to support the enhanced Homeless Assistance functionality.  Create the following Online Help pages:  1. Money Management EDBC Detail 2. Vendor Previous Potential Benefit List 3. Total Vendor Previous Potential Benefit List 4. EDBC Homeless Past Due Rent Update the following Online Help pages: 1. Expense Amount Detail 2. Expense Oralia 3. Homeless - Fermp EDBC 4. Homeless - Permanent (HP) Denial Notice of Action Form Description: This form is created when the Homeless Permanent program is denied due to the monthly back rent amount being greater than 80% of the household's monthly income.  Dutreach Description: Migration Impact Description: Migratio	Minor Version:		Expedite Changes:	No	Estimate:	45	
Policy/Design Consortium Contact: Project Phase (SCR):   Dither   Committee	Reporter:	Cristina Garcia	Regulation Reference	:	Created:	02/18/2020 01:52 PM	
Consmittee:    Committee:   Com	Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No	
Project Phase (SCR):    Migration   Migrat	Policy/Design	Binh Tran	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I	
Non-Committee Review: Expedite Approval: Current Design: Request: Various Online Help pages are created and updated to support the enhanced Homeless Assistance functionality. Create the following Online Help pages: 1. Money Management EDBC Detail 2. Vendor Previous Potential Benefit List 3. Total Vendor Previous Potential Benefit List 4. EDBC Homeless Past Due Rent Update the following Online Help pages: 1. Expense Amount Detail 2. Expense Detail 3. Homeless - Temp EDBC 4. Homeless - Perm EDBC 5. Forms Overview - add the M44-211D form Form Number: M44-21D Form Name: Homeless Permanent (HP) Denial Notice of Action Form Description: This form is created when the Homeless Permanent program is denied due to the monthly back rent amount being greater than 80% of the household's monthly income.  Duttreach Description: Migration Impact Alternative Procedure Description: Migration Impact Alternative Procedure Description: Migration Impact Description: Migratio		Migration	Migration Impact:	No	Funding Source ID:		
Review: Expedite Approval: Current Design: SCR CA-207463 updates various Online Help pages to support the enhanced Homeless Assistance functionality. Various Online Help pages are created and updated to support the enhanced Homeless Assistance functionality.  Create the following Online Help pages: 1. Money Management EDBC Detail 2. Vendor Previous Potential Benefit List 4. EDBC Homeless Past Due Rent Update the following Online Help pages: 1. Expense Amount Detail 2. Expense Amount Detail 3. Homeless - Perm EDBC 4. Homeless - Perm EDBC 5. Forms Overview - add the M44-211D form Form Name: Homeless Permanent (HP) Denial Notice of Action Form Description: This form is created when the Homeless Permanent program is denied due to the monthly back rent amount being greater than 80% of the household's monthly income.  **N/A**  **Dutreach** Description: Migration Impact** Description: Migration Impact** Description: Migration Impact** Description: Dereational Impact**  **Sessionate**  **Automated Test: 0 Batch/Interfaces: 0 Batch Operations: 0 CallHEERS: 0 CallHEERS Test: 0 Client Correspondence: 0 Description: 0 Imaging: 0 IMR/CC: 0 Diline: 0 Performance: 0 Relace Communication 0 Diline: 0 Performance: 0 Relace Communication 0 Support:	Committee:	[Other]					
Create the following Online Help pages: 1. Money Management EDBC Detail 2. Vendor Previous Potential Benefit List 3. Total Vendor Previous Potential Benefit List 4. EDBC Homeless Past Due Rent Update the following Online Help pages: 1. Expense Amount Detail 2. Expense Detail 3. Homeless - Temp EDBC 4. Homeless - Perm EDBC 5. Forms Overview - add the M44-211D form Form Name: Homeless Permanent (HP) Denial Notice of Action Form Name: Homeless Permanent program is denied due to the monthly back rent amount being greater than 80% of the household's monthly income.  **Dutreach** Description: Migration Impact Description: Migration Impact Description: Migration Impact Description: **Discription: Migration Impact Description: Migration Impact Description: Migration Impact Description: **Discription: Migration Impact Description: Migration Impact Description: Migration Impact Description: Migration Impact Description: **Discription: Migration Impact Description: Migration Impact Descriptio	Non-Committee Review: Expedite Approval: Current Design:	SCR CA-207463 u	odates various Online He	lp pages to support the	e enhanced Homeless As	ssistance functionality.	
Create the following Online Help pages: 1. Money Management EDBC Detail 2. Vendor Previous Potential Benefit List 3. Total Vendor Previous Potential Benefit List 4. EDBC Homeless Past Due Rent Update the following Online Help pages: 1. Expense Amount Detail 2. Expense Detail 3. Homeless - Term EDBC 4. Homeless - Perm EDBC 5. Forms Overview - add the M44-211D form Form Number: M44-211D Form Name: Homeless Permanent (HP) Denial Notice of Action Form Description: This form is created when the Homeless Permanent program is denied due to the monthly back rent amount being greater than 80% of the household's monthly income.  Dutreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact Statimate: Statimate:  45  Automated Test: 0 Batch/Interfaces: 0 Batch Operations: 0 Client Correspondence: 0 Design: 0 Lingbillity: 0 Client Correspondence: 0 Deline: 0 Performance: 0 Release Communication 0 Support:	Request:	Various Online Hel	p pages are created and	updated to support the	enhanced Homeless As	sistance functionality.	
Description: Migration Impact N/A Description: Migration Impact N/A Description: Migration Impact Analysis: Alternative N/A Procedure Description: Operational Impact: Estimate: 45 Automated Test: 0 Batch/Interfaces: 0 Batch Operations: 0 CalHEERS: 0 CalHEERS Test: 0 Client Correspondence: 0 DBA: 0 Design: 0 Eligibility: 0 Fiscal: 0 Imaging: 0 IVR/CC: 0 Online: 0 Performance: 0 Release Communication 0 Support:		<ol> <li>Money Management EDBC Detail</li> <li>Vendor Previous Potential Benefit List</li> <li>Total Vendor Previous Potential Benefit List</li> <li>EDBC Homeless Past Due Rent</li> <li>Update the following Online Help pages:</li> <li>Expense Amount Detail</li> <li>Expense Detail</li> <li>Homeless - Temp EDBC</li> <li>Homeless - Perm EDBC</li> <li>Forms Overview - add the M44-211D form         Form Number: M44-211D         Form Name: Homeless Permanent (HP) Denial Notice of Action         Form Description: This form is created when the Homeless Permanent         program is denied due to the monthly back rent amount being greater</li> </ol>					
Procedure Description: Operational Impact: Estimate:  Automated Test:  O  CalHEERS Test:  O  DBA:  O  Design:  Imaging:  O  Release Communication Support:	Description: Migration Impact Description: Migration Impact Analysis:	N/A					
Automated Test:  0 Batch/Interfaces: 0 CalHEERS: 0 Client Correspondence: 0 DBA: 0 Design: 0 Eligibility: 0 Design: 0 Imaging: 0 IVR/CC: 0 Design: 0 Support:	Procedure Description: Operational Impact:						
CalHEERS:         0         CalHEERS Test:         0         Client Correspondence:         0           DBA:         0         Design:         0         Eligibility:         0           Fiscal:         0         Imaging:         0         IVR/CC:         0           Online:         0         Performance:         0         Release Communication Support:         0	Automated Test:		Batch/Interfaces :	0	Batch Operations :	0	
DBA :         0         Design :         0         Eligibility :         0           Fiscal :         0         Imaging :         0         IVR/CC :         0           Online :         0         Performance :         0         Release Communication or Support :	CalHEERS :	-	CalHEERS Test :		Client Correspondence		
Fiscal:  0 Imaging: 0 IVR/CC: 0  Online: 0 Release Communication 0 Support:	DBA :	0	Design :	_	Eligibility:	-	
Online: 0 Performance: 0 Release Communication 0 Support:	iscal :	-	-	-			
D + T +	Online :	-		_			
	Reports :	0	Reports Test :	0		0	

Tech Arch: Tech Ops: System Test Support: 0 0 0 Training: 45 **Content Revision** Pending CCB Status-1: Content Revision 1. Recommendation Change: Description-1: Before: Create the following Online Help pages: 1. Money Management EDBC Detail 2. Vendor Previous Potential Benefit List 3. Total Vendor Previous Potential Benefit List 4. EDBC Homeless Past Due Rent Update the following Online Help pages: 1. Expense Amount Detail 2. Expense Detail 3. Homeless - Temp EDBC 4. Homeless - Perm EDBC 5. Forms Overview - add the M44-211D form Form Number: M44-211D Form Name: Homeless Permanent (HP) Denial Notice of Action Form Description: This form is created when the Homeless Permanent program is denied due to the monthly back rent amount being greater than 80% of the household's monthly income. After: Update the following in Online Help: 1) Forms Overview 2) Money Management Detail page 3) Homeless - Temp EDBC Summary page 4) Homeless - Perm EDBC page 2. Estimate Change: Before: 40 After: 50 3. Release Change: Before: 20.05 After:20.07 4. Funding Source Change: N/A **Content Revision** Status-2: **Content Revision** 1. Recommendation Change: Description-2: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: **Content Revision** Status-3: **Content Revision** 1. Recommendation Change: Description-3: Before: After: 2. Estimate Change:

Before:



## [CA-213014] DDID 1967: DDCR 3013: Update Reissue Button Functionality for Cash EBT

Resolved: 05/29/2020 09:53 PM

Team Responsible: SPG Status: Assignee: **Fiscal** John Besa No

Fix Version/s: **Designer Contact:** Change Type (SCR): [20.07] **Duke Vang Enhancement** 

Minor Version: **Expedite Changes:** Estimate: No 118

Regulation Reference: Created: Reporter: **Amv Gill** 01/21/2020 02:32 PM

Status: Impact Analysis: Outreach Required: **System Test** [N/A] No

Policy/Design Training Impacted: **Funding Source:** Sheryl E. Eppler [N/A] CalSAWS DD&I

Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID:

Migration Other Agency Cross Committee: Approved by [Other]

Committee: Reference:

**Non-Committee** 

Review: **Expedite Approval:** 

**Current Design:** 

All reissued and replaced issuances follow the Payee and Issuance Method of the original issuance with the exception of the following scenarios:

- 1. If the original Issuance is Cash EBT and the original Issuance Payee no longer has access to the Active Cash EBT Account, the Issuance Method will default to blank for External Reissue. The Worker will need to manually select a new Issuance Method.
- 2. If the original issuance is Cash EBT and the original Issuance Payee has access to the Active Cash EBT Account, the Issuance Method will default to EBT for External Reissue, regardless of the Issuance Method of the original Issuance.
- 3. If the original Issuance is Direct Deposit, the Issuance Method will default to Warrant.

EBT Cash Issuances cannot be Reissued on the Issuance Detail page.

Request: Update Reissue button functionality deferred from CA-201415 to display for EBT-Cash Benefits, Add Authorization

functionality for the new type.

Recommendation: 1. Update the "Reissue" button functionality to allow Cash EBT Issuances to be reissued on the Issuance Detail

page.

a. Add Supervisor/2nd Level Authorization to the "Reissue" functionality for Cash EBT Issuances.

Outreach **Description: Migration Impact** Description: **Migration Impact** Analysis:

Alternative N/A **Procedure** 

Description:

Operational Impact:

Estimate: 118

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 0 IVR/CC: Fiscal: Imaging: 90 0 0 Online: Performance: Release Communication 0 0 0 Support: Reports: Reports Test: Security: 0 0 0 System Test Support: Tech Arch: Tech Ops: 0 0

28

Training: 0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	Before:
	After: 1. Added new recommendations under section 2.1 to create new issuance statuses: -2.1.3.2 -2.1.3.3 -2.1.3.4 -2.1.3.5 -2.1.3.6
Content Revision	2. Added new data change recommendation 2.2
Status-2: Content Revision Description-2:	Recommendation Change:  Before:  After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-3:	
Content Revision Description-3:	Recommendation Change:  Before:  After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	Recommendation Change:  Before:  After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:



## [CA-208566] DDID 1967: Update Verification Logic for CalWORKs for Failure to Provide Pregnancy Verification

Resolved: 05/25/2020 09:16 AM

Team Responsible:	Eligibility	Assignee:	Jagadeesh Dasu	SPG Status:	No
Fix Version/s:	[20.07]	Designer Contact:	Nicholas Trusso	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	62
Reporter:	Amy Gill	Regulation Reference:		Created:	05/22/2019 09:48 AN
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review: Expedite Approval: Current Design: Request:	Pregnancy'. In son	LRS will fail a pregnant p ne instances, this will fail tl DBC to not fail a person for	ne entire program if th		nancy, 'FTP
Recommendation:	-	pregnancy record, the EDI		he person for 'FTP Pregn	ancy' on the CW
	Please refer to the	design document for furth	ner details		
Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate:	N/A - CalSAWS DI	D&I Requirement			
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	-
DBA :	0	Design :	0	Eligibility :	50
Fiscal :	0	Imaging :	0	IVR/CC:	0
Online :	0	Performance :	0	Release Communication	-
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	12	Tech Arch:	0	Tech Ops :	0
Training :	0				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<ol> <li>Recommendation</li> <li>Before:</li> <li>1 FTP Pregnancy</li> <li>1 Overview</li> </ol>	on Change: Sections 2.1			

1. Update the EDBC Verification logic to not fail a person for 'FTP Pregnancy' for CW and MC.

Update the CW and MC EDBC to not fail a person for 'FTP Pregnancy'.

2.1.2 Description of Changes

#### Note:

- For CW, pregnancy verification is still a requirement to determine eligibility when the only applicant is a pregnant person. There is no change to the existing logic that will deny a CW applicant for 'No Elig. Child' if the pregnancy record is not verified.
- For MC, no change to existing logic that will evaluate a person for a pregnancy aid code only if the pregnancy record is verified.
- 2.1.3 Programs Impacted

CW, MC

2.1.4 Performance Impacts

No performance impact.

#### After:

2.1 FTP Pregnancy

2.1.1 Overview

Update the CW EDBC to not fail a person for 'FTP Pregnancy'.

2.1.2 Description of Changes

1. Update the EDBC Verification logic to not fail a person for 'FTP Pregnancy' for CW.

#### Note:

• For CW, pregnancy verification is still a requirement to determine eligibility when the only applicant is a pregnant person. There is no change to the existing logic that will deny a CW applicant for 'No Elig. Child' if the pregnancy record is not verified.

2.1.3 Programs Impacted

CW

2.1.4 Performance Impacts

No performance impact.

2. Recommendation Change: Sections 2.2 & 2.3

Before:

Sections 2.2 & 2.3 were not added.

After:

2.2 Program Configuration Detail page

2.2.1 Overview

Update the program configuration detail page to no longer contain the 'FTP Pregnancy' status reason.

2.2.2 Program Configuration Detail Mockup

N/A

2.2.3 Description of Changes

Update the Program Configuration Detail page for manual EDBCs to remove the 'FTP Pregnancy' status reason from being selectable.

2.2.4 Page Location

- · Global: Eligibility
- Local: Customer Information
- Task: Manual EDBC
- 2.2.5 Security Updates

N/A

2.2.6 Page Mapping

N/A

2.2.7 Page Usage/Data Volume Impacts

N/A

2.2.8 Programs Impacted

CW, RCA, MC, DV, IN

2.3 Program Configuration Override Detail page

2.3.1 Overview

Update the Program Configuration Override Detail page to no longer contain the 'FTP Pregnancy' status reason.

2.3.2 Program Configuration Override Detail Mockup

N/A

2.3.3 Description of Changes

Update the Program Configuration Override Detail page for regular EDBCs to remove the 'FTP Pregnancy' status reason from being selectable.

2.3.4 Page Location

· Global: Eligibility

- Local: Customer Information
- Task: Run EDBC
- 2.3.5 Security Updates

N/A

2.3.6 Page Mapping

N/A

2.3.7 Page Usage/Data Volume Impacts

N/A

2.3.8 Programs Impacted

CW, RCA, MC, DV, IN

3. Recommendation Change: Section 4.1

Before:

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker

After:

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker
- Benefit Month

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-3: Content Revision Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:



## [CA-207209] DDID 2065 - Update the import functionality to be able to import data received from external sources

- Resolved: 05/26/2020 07:41 AM

Team Responsible: Fix Version/s: Minor Version:	Online [20.07]	Assignee: Designer Contact: Expedite Changes:	Sai Ram Bodla Melissa Mendoza No	SPG Status: Change Type (SCR): Estimate:	No Enhancement 593
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status: Policy/Design	System Test  Araceli Gallardo	Impact Analysis: Training Impacted:	[N/A]	Outreach Required: Funding Source:	No CalSAWS DD&I
Consortium Contact: Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design:

After linking an e-Application or MAGI Referral to a case in LRS/CalSAWS the data that is received through the external source (e-Data) will display next to the field when viewing it in the data collection pages. The User can click the arrow icon next to these fields to see the e-Data that was received. If they select the e-Data, it will then update the field. Users can clear all the arrows by clicking the checkbox next to "Page Reviewed/Update Status" and clicking the Save and Return or Save and Add Another button.

Request:

Per DDID 2065, add functionality to be able to view data side by side to compare the information from the external sources and the CalSAWS system and easily import the data.

Recommendation:

- 1. Update the Data Collection pages that display the e-Data arrows to display a new section that will display the side-by-side data.
- 2. Add a button to the section to import the e-Data without having to add each item individually.

Refer to the design document for additional details.

Outreach
Description:
Migration Impact
Description:
Migration Impact
Analysis:

Alternative N/A - CalSAWS DD&I Requirement

Procedure Description:

**Operational Impact:** 

Estimate: 593

Louinato.	393				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	456	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	137	Tech Arch:	0	Tech Ops :	0

Content Revision

Status-1:

Training:

0 Pending CCB

**Content Revision** 

1. Recommendation Change:

Description-1: Before: CA-207209 DDID 2065 CalSAWS Design

After: CA-207209 DDID 2065 CalSAWS Design Content Revision1

2. ETC Change: N/A

3. Release Change: N/A

**Content Revision** 

Status-2:

**Content Revision** 

Description-2:

**Content Revision** 

Status-3:

**Content Revision** 

Description-3:

**Content Revision** 

Status-4:

**Content Revision** 

Description-4:



### [CA-207179] DDID 2098: Add a Court Order Findings section

Resolved: 05/26/2020 07:40 AM

Team Responsible: SPG Status: **Online** Assignee: Michael Gonzalez No

Fix Version/s: **Designer Contact:** Change Type (SCR): [20.07] Linda Zeng **Enhancement** 

Minor Version: **Expedite Changes:** Estimate: No 157

Regulation Reference: Created: Reporter: Lynnel Silva 03/15/2019 10:02 AM

Status: Impact Analysis: Outreach Required: **System Test** [N/A]

Policy/Design Training Impacted: **Funding Source:** 

Consortium Contact: Project Phase (SCR): Migration Impact: Funding Source ID: Migration

Committee: Approved by Other Agency Cross [Other]

Committee: Reference: CalSAWS DD&I

**Non-Committee** 

Review:

**Expedite Approval:** 

**Current Design:** Currently, EDBC does not evaluate eligibility according to the 180-day re-entry eligibility requirement.

Therefore, the Foster Care Non-Minor Dependent Re-Entry Authority Detail page does not have a Court Order

Findings section.

Ignacio Lazaro

Request: Per DDID 2098, add a Court Order Findings section and a Legal Authority Code field to the Non-Minor Dependent

Re-Entry Authority Detail page.

Recommendation: Add a Court Order Findings section to the Non-Minor Dependent Re-Entry Authority page and update Foster

Care EDBC logic to use the data from the added fields.

Refer to the design document for additional details.

Outreach **Description: Migration Impact Description: Migration Impact** 

Analysis: Alternative **Procedure** 

N/A - CalSAWS DD&I Requirement

**Description:** 

Operational Impact:

Estimate: 157

Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 60 Fiscal: Imaging: IVR/CC: 0 0 0 Online: Performance: Release Communication 0 0 60 Support:

Reports Test: Reports: Security: 0 0 0 Tech Arch: Tech Ops: System Test Support : 37 0 0

Training: **Content Revision** 

Pending CCB Status-1:

**Content Revision** 

1. Recommendation Change: Description-1: Before: Design Document: CA-207179 DDID 2098 Design

After: Design Document: CA-207179 DDID 2098 Design Content Revision1

2. ETC Change: N/A

0

	3. Release Change: N/A
<b>Content Revision</b>	
Status-2:	
<b>Content Revision</b>	
Description-2:	
Content Revision	
Status-3:	
<b>Content Revision</b>	
Description-3:	
Content Revision	
Status-4:	
<b>Content Revision</b>	
Description-4:	



## [CA-207148] DDID 2143 - Batch Job to Discontinue Special Care Increment Payment

Resolved: 05/25/2020 09:14 AM

Team Responsible: SPG Status: Assignee: Marqui Simmons **Batch/Interfaces** No

Fix Version/s: **Designer Contact:** Change Type (SCR): [20.07] Yale Yee **Enhancement** 

Minor Version: **Expedite Changes:** Estimate: No 311

Regulation Reference: Created: Reporter: **Lvnnel Silva** 03/15/2019 10:02 AM

[N/A]

Status: Impact Analysis: Outreach Required: **System Test** [N/A] No

Consortium Contact:

Project Phase (SCR): Migration Impact: Funding Source ID: Migration Committee: Approved by Other Agency Cross [Other]

Training Impacted:

Committee: Reference:

**Funding Source:** 

CalSAWS DD&I

**Non-Committee** 

Policy/Design

Review: **Expedite Approval:** 

**Current Design:** The Foster Care (FC) EDBC counts an SCI record for the following placements:

- 1. Foster Family Home
- 2. Relative Home

Ignacio Lazaro

- 3. Nonrelative Extended Family Member Home
- 4. Out of State Basic
- 5. Tribal Specific Home
- 6. Foster Family Home Shelter Care
- 7. Legal Guardian
- 8. Specialized Foster Family Home
- 9. Supervised Foster Family Home
- 10. Small Family Home
- 11. Guardian Home
- 12. Court Specified Home
- 13. County Shelter/Receiving Home (Non EA/AFDC)
- 14. Resource Family Home (RFH)
- 15. Temporary Shelter Home
- 16. Community Treatment Facility

Note: In Los Angeles (LA) County, the different levels of Special Care Increment amounts are included in rates (F1, F2, F3, F4, D) that are received via the interface from CWS/CMS DataMart. These rates are a combination of the standard rate plus the selected SCI level. They do not have a separate SCI End Date that will trigger this batch job on LA cases. When a rate change is processed on LA cases in CWS/CMS, it is received via the interface and triggers EDBC to run to calculate the benefit at the new rate amount.

SCI is also counted in the Kin-GAP (KG) and Adoption Assistance Program (AAP) EDBCs.

A batch job does not exist to discontinue the SCI payment on FC/KG/AAP EDBC.

Request: A new batch job will be created to discontinue the SCI payment when there is an end date on the SCI record.

Recommendation:

1. A new batch job will discontinue the Special Care Increment (SCI) payment when there is an end date on the SCI record on the Special Care Increment Detail page.

2. A Notice of Action (NOA) will generate after the batch job discontinues the SCI payment.

Please refer to the attached design document for further details.

Outreach **Description: Migration Impact** Description: **Migration Impact** Analysis:

Alternative N/A - CalSAWS DD&I Requirement

Procedure Description:

**Operational Impact:** 

Estimate: 311

Automated Test: Batch/Interfaces: Batch Operations: 0 63 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 187 DBA: Design: Eligibility: 0 0 0 Fiscal: IVR/CC: Imaging: n n 0 Online: Release Communication Performance: 0 n n Support: Reports: Reports Test: Security: 0 0 0 Tech Arch: Tech Ops: System Test Support: 61 O

Training :

Content Revision Status-1:

Pending CCB

0

Content Revision

Recommendation Change:

Description-1:

Before:

- 1. Create a new batch job to trigger EDBC to discontinue the SCI payment, when there is an end date on the SCI record on the Special Care Increment Detail page, based on the following:
- a. The Foster Care, Kin-GAP, or AAP program is active.
- b. The SCI payment has not already been discontinued.
- 2. This sweep will run for the come-up month.
- 3. Add these records to SYS\_TRANSACT and trigger Batch EDBC with 'Single Program' mode.

Section 2.2.2.1b.iii stated to look for an SCI record that was end dated for the current month.

Section 2.2.2.5b.ii, 2.2.2.6b.ii, 2.2.2.7b.ii, 2.2.2.8b.ii did not have the condition to generate the action fragment on the Benefit Change NOA when the SCI payment ends mid-month.

Section 2.2.2.1 to Secton 2.2.2.9 did not have the condition to check for the additional payment types of Kidstep Supplement and County Authorized Allowance.

#### After:

- 1. Create a new batch job to trigger EDBC to discontinue the SCI payment, when there is an end date on the SCI record on the Special Care Increment Detail page, based on the following:
- a. The Foster Care, Kin-GAP, or AAP program is active.
- b. The SCI payment has not already been discontinued.
- c. The SCI has an end date between the Batch Processing Date and the Last Success Date of the job.
- 3. Add these records to SYS\_TRANSACT and trigger Batch EDBC with 'Single Program' mode for:
- a. the month containing the SCI End Date unless the End Date is on the last day of the calendar month.
- b. the months after the month containing the SCI End Date, up to and including the come-up month (a maximum of two additional months of EDBC).

For example:

Today's date: 4/14/2020

Scenario 1: A worker enters an SCI end date for 4/14/2020. The new daily batch job will sweep this case and run batch EDBC for 04/2020 and 05/2020.

Scenario 2: A worker enters an SCI end date for 4/28/2020. The new daily batch job will sweep this case on 4/28/2020 and run batch EDBC for 04/2020, 05/2020 and 06/2020.

Scenario 3: A worker enters an SCI end date for 4/30/2020. The new daily batch job will sweep this case on 4/30/2020 and run batch EDBC for 05/2020 and 06/2020.

Scenario 4: A worker enters an SCI end date for 3/05/2020. The new daily batch job will not sweep this case and will not run batch EDBC.

Scenario 5: A worker enters an SCI end date for 4/14/2020. The worker runs EDBC for 04/2020 and 05/2020. The new daily batch job will not sweep this case and will not run batch EDBC.

Section 2.2.2.1b.iii states there is a SCI payment in the prior EDBC and there is no SCI payment in the current EDBC.

Added section 2.2.2.2 to add and generate a new reason on a benefit change NOA when the SCI payment is stopped mid-month.

Added section 2.2.2.3 to update the population logic for effective date on the Foster Care Change action.

Added section 2.2.2.3 to update the population logic for effective date on the Kin-GAP Change action.

Section 2.2.2.5b.ii, 2.2.2.6b.ii, 2.2.2.7b.ii, 2.2.2.8b.ii has the condition to generate the action fragment on the Benefit Change NOA when the SCI payment ends mid-month.

Section 2.2.2.1 to Secton 2.2.2.9 has the condition to check for the additional payment types of Kidstep Supplement and County Authorized Allowance.

- 2. ETC Change: N/A
- 3. Release Change: N/A

Content Revision Status-2: Content Revision Description-2: Content Revision Status-3: Content Revision Description-3: Content Revision Status-4: Content Revision Description-4:



### [CA-207141] DDID 2190 - Update internal elCT Process

Resolved: 05/25/2020 11:28 AM

Team Responsible: SPG Status: Assignee: **Online** Alexia England No

Fix Version/s: **Designer Contact:** Change Type (SCR): [20.07] **Avinda Enhancement** 

Bandaranayake

CalSAWS DD&I

Minor Version: Expedite Changes: Estimate: 450 No

Regulation Reference: Reporter: Created: Lynnel Silva 03/15/2019 10:02 AM

Status: Impact Analysis: Outreach Required: **System Test** [N/A] No

Policy/Design Training Impacted: Funding Source:

[Job Aid, Online Help]

Project Phase (SCR): Migration Impact: Funding Source ID: Migration

Committee: [Other] Approved by Other Agency Cross Committee: Reference:

**Non-Committee** 

Review:

**Expedite Approval:** 

Consortium Contact:

**Current Design:** All eICTs are external because Los Angeles is the only county live in LRS/CalSAWS.

Request: Update the eICT functionality to account for an intra-consortium eICT process as all 58 Counties will be migrating

to CalSAWS.

Carlos Zepeda

Recommendation: • On the ICT Search page, add a hyperlink navigating to the Case Summary page, in View mode, for the sending

county case.

• On the ICT Detail page:

o Remove system (LRS) specific wording from the button 'Link to LRS Case'.

o Use the existing LRS/CalSAWS Person ID to link Persons to an LRS/CalSAWS system Person.

o For program specific panels, for internal transfers, remove the link navigating to the ICT Program Person Detail

page.

Refer to design document for further details.

Outreach Description: Migration Impact Description: **Migration Impact** Analysis:

Alternative N/A - CalSAWS DD&I Requirement

**Procedure** Description:

**Operational Impact:** 

Estimate: 450

Automated Test :	0	Batch/Interfaces:	50	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	300	Performance:	0	Release Communication Support :	0
Reports:	0	Reports Test:	0	Security:	0
System Test Support :	100	Tech Arch:	0	Tech Ops:	0

Training: 0 **Content Revision** 

Status-1:

Pending CCB

**Content Revision** Description-1:

1. Recommendation Change: Before: No Section 2.3

Page 18

After: Added new Section 2.3 for Batch changes.

2. ETC Change: N/A

3. Release Change: N/A

**Content Revision** 

Status-2:

**Content Revision** 

Description-2:

**Content Revision** 

Status-3:

**Content Revision** 

Description-3:

**Content Revision** 

Status-4:

**Content Revision** 

Description-4:



### [CA-207102] DDID 1052, 1092, 1094, 1095, 1096 - Updates to Authorization

- Resolved: 05/25/2020 09:14 AM

Team Responsible: Online Assignee: John Besa SPG Status: No

Fix Version/s: [20.07] Designer Contact: Sridhar Mullapudi Change Type (SCR): Enhancement

Minor Version: Expedite Changes: No Estimate: 1249

Reporter: Lynnel Silva Regulation Reference: Created: 03/15/2019 10:02 AM

Status: System Test Impact Analysis: [Security] Outreach Required: No

Policy/Design Binh Tran Training Impacted: Funding Source: Consortium Contact:

Project Phase (SCR): Migration Migration Impact: Funding Source ID:

Committee: [Other] Approved by Other Agency Cross CA-203779

Committee: Reference:

CalSAWS DD&I

Non-Committee

Review: Expedite Approval:

**Current Design:**EDBC Authorization is the process of the Eligibility Worker (EW), Supervisor, and/or 2nd Level approver (referred to as 'Deputy' in Los Angeles County) reviewing cases for accuracy after an EDBC has been generated by an EW and prior to a Notice of Action (NOA) and/or benefit(s) distributed to a participant.

Authorization is a multi-step process that requires:

- 1. EW authorization only
- 2. EW and Supervisor authorization or
- 3. EW, Supervisor, and 2nd Level authorization.

Authorizations can be rejected by the approver due to more recent information becoming available or if case corrections are required.

In both scenarios, EDBC must be re-run and the authorization process is completed again after case updates have been completed by the EW or Supervisor. When rejecting the EDBC, the rejection reason is manually entered in the Authorization Rejection page to track the reason for the EDBC to be rejected.

The Fiscal Authorizations and Computation requests process requires: 1. Supervisor authorization or 2. Supervisor and 2nd Level authorization.

When authorizations are pending, the approver can go to the Pending Authorizations page to search for all the tasks that require authorization. These tasks can be filtered by program and type of authorization.

Request:

- 1. Update Supervisor Authorization types to be configurable by each county along with the percentage of authorization required.
- 2. Create a rejection reason dropdown along with a non-mandatory free form text field to be displayed to the User when a Pending Authorization is rejected on the Authorization Rejections page.
- 3. Update the Supervisor Authorization functionality to include automated journal entries for Supervisor Authorizations actions taken in the system.
- 4. Turn off the Supervisor Authorization functionality for the 57 Migration Counties at the time of migration.
- 5. Add additional filter/sort criteria to the Pending Authorization List page to be able to filter/sort by Expedited Service programs.

### Recommendation:

- 1. Add new County Supervisor Authorization page to allow the counties to configure and manage supervisor authorizations. Default the values to follow the current functionality for Los Angeles County and default authorization functionality to be turned off for the 57 Migration counties.
- 2. Update the Authorization Rejection page to display a new mandatory Rejection Reason drop-down field and update the current mandatory free form text field to a non-mandatory field.
- 3. Add new automated journal entries to for supervisor authorizations when the approver approves or rejects an authorization.
- 4. Update the Pending Authorizations page to display the Expedited Service information for the user to sort and prioritize the task as necessary.

Please refer to the design document for further details.

Outreach
Description:
Migration Impact
Description:
Migration Impact
Analysis:

Alternative Procedure

N/A - CalSAWS DD&I Requirement

Description:

Operational Impact:

Estimate: 1249 Automated Test: Batch/Interfaces: Batch Operations: 0 0 0 CalHEERS: CalHEERS Test: Client Correspondence: 0 0 0 DBA: Design: Eligibility: 0 0 261 Fiscal: IVR/CC: 320 Imaging: 0 0 Online: Performance: Release Communication 398 0 0

 Support :

 Reports :
 0
 Reports Test :
 0
 Security :
 0

 System Test Support :
 270
 Tech Arch :
 0
 Tech Ops :
 0

Training:

Content Revision Status-1:

Pending CCB

0

**Content Revision** 

Description-1:

- 1. Recommendation Change:
- 1. Added clarification on fiscal authorization requirements.
- 2. Updated assumptions to keep with current functionality.
- 3. Removed county configurability for Computation Request.
- 4. Removed journal entry for computation request.
- 5. Added a new recommendation 2.7 for EDBC summary page to display both the rejection reason and rejection summary .

See attached design document 'CA-207102 DDID 1052, 1092, 1094, 1095, 1096 - Updates to Authorization Design

- Content Revision.docx'
- 2. ETC Change: N/A
- 3. Release Change: N/A

Content Revision

Status-2:

Content Revision Description-2: Content Revision Status-3:

Content Revision Description-3:

**Content Revision** 

Status-4:

Content Revision Description-4:



## [CA-201325] DDID 1967: DDCR 4055: ACL 10-32 - CF - Update allotment logic for restoration of aid waiver households

- Resolved: 05/25/2020 11:25 AM

Team Responsible:	Eligibility	Assignee:	Jagadeesh Dasu	SPG Status:	No		
Fix Version/s:	[20.07]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design		
Minor Version:		Expedite Changes:	No	Estimate:	94		
Reporter:	Daisy Villasenor	Regulation Reference:	ACL 10-32, 12-35	Created:	03/09/2018 12:58 PM		
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No		
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS DD&I		
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:			
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV 1697		
Non-Committee Review: Expedite Approval: Current Design:		n of aid waiver household nen the prorated amount i					
Request:		igrate the C-IV functionali			ent for CF restoration of		
Recommendation:	CF EDBC will se prorated month.	et the prorated allotment a	amount for CF restora	ition of aid waiver househ	olds in a continuing,		
		esh Approval Less Than \$ of aid waiver cases when			otice of Approval NOA		
	Please refer to the	design document for furth	er details.				
Outreach Description: Migration Impact Description:		nave a restoration of aid w 10.00. LRS issues 0.00	/aiver done, C-IV issu	es the actual allotment w	hen the prorated		
	Committee Outcome Priority- Medium	Committee Outcome- Migrate C-IV Functionality Priority- Medium					
Migration Impact Analysis: Alternative Procedure Description:	N/A - CalSAWS DD	&I Requirement					
Operational Impact: Estimate:	94						
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence	e: 24		
DBA :	0	Design :	0	Eligibility:	48		
Fiscal:	0	Imaging:	0	IVR/CC:	0		
Online :	0	Performance :	0	Release Communication Support :	on 0		
Reports :	0	Reports Test:	0	Security:	0		
System Test Support :	22	Tech Arch:	0	Tech Ops :	0		
Training :	0						
Content Revision Status-1:	Pending CCB						

## Content Revision Description-1:

1. Recommendation Change: Removed check for NACF cases in Sections 2.1.2 and 2.2.3 based on confirmation from CF Business Analysts.

Before:

2.1.2 Description of Changes

Update the CalFresh EDBC to set the final allotment to the combined allotment in a continuing, prorated month when the following conditions are met:

- 1. The program is NACF.
- 2. Restoration of aid waiver has been performed for the continuing, prorated month.
- 3. Combined allotment is between minimum intake allotment (\$10) and \$0.
- 2.2.3 Update CalFresh Approval Less Than \$10 Benefit Fragment Generation

Update the generation logic of the 'CalFresh Approval Less Than \$10 Benefit' reason fragment to not generate on the approval NOA when the below conditions are met:

- 1. The case is NACF.
- 2. Restoration of aid waiver has been performed for the continuing, prorated month.
- 3. Final CF allotment amount is less than \$10 and greater than \$0

After:

#### 2.1.2 Description of Changes

Update the CalFresh EDBC to set the final allotment to the combined allotment in a continuing, prorated month when the following conditions are met:

- 1. Restoration of aid waiver has been performed for the continuing, prorated month.
- 2. Combined allotment is between minimum intake allotment (\$10) and \$0.
- 2.2.3 Update CalFresh Approval Less Than \$10 Benefit Fragment Generation

Update the generation logic of the 'CalFresh Approval Less Than \$10 Benefit' reason fragment to not generate on the approval NOA when the below conditions are met:

- 1. Restoration of aid waiver has been performed for the continuing, prorated month.
- 2. Final CF allotment amount is less than \$10 and greater than \$0.
- 2. ETC Change: N/A

Before: After:

3. Release Change: N/A

Before: After:

Content Revision Status-2: Content Revision Description-2:

1. Recommendation Change: {Description of Recommendation Change}

Before: After:

2. ETC Change: {Description of ETC Change}

Before: After:



## [CA-200255] DDID 1967: DDCR 4006: Add Good Cause validation to the Support

## Questionnaire page

- Resolved: 05/25/2020 11:22 AM

Team Responsible: Online Assignee: Julian Harriott SPG Status: No

Fix Version/s: [20.07] Designer Contact: Linda Zeng Change Type (SCR): Enhancement

Minor Version: Expedite Changes: No Estimate: 78

Reporter: Amy Gill Regulation Reference: Created: 01/24/2018 09:29 AM

Status: Test Complete Impact Analysis: [N/A] Outreach Required: No

Policy/Design Frederick Gains Training Impacted: Funding Source: CalSAWS DD&I

Consortium Contact:

Project Phase (SCR): Migration Migration Impact: Yes Funding Source ID:

Committee: [CalWORKs/ Approved by Other Agency Cross CIV-432

CalFresh] Committee: Reference:

Non-Committee

Review: Expedite Approval:

Current Design: In LRS/CalSAWS, when the user selects "Claim good cause and refuse to cooperate" from the Type dropdown

field on the Child Support Cooperation Detail page, the user must save the entire Support Questionnaire page first, then return to the Support Questionnaire page in Edit mode in order to see the Claim Good Cause button.

Note: C-IV does not have a detail page called Child Support Cooperation Detail and the claiming of good cause in

C-IV is input directly on the Support Questionnaire page.

Request: Per DDCR 4006, facilitate creation of claiming good cause and its detail record by migrating components of

existing C-IV functionality as follows:

Display the Claim Good Cause button automatically on the Support Questionnaire page after user selects "Claim good cause and refuse to cooperate" from the Type dropdown field on the Child Support Cooperation Detail page.

Require the user to create a Good Cause Detail record before saving the Support Questionnaire on initial creation

of the record. If the user attempts to save the Support Questionnaire after claiming good cause and does not complete and save the Good Cause Detail page, display a validation message.

Recommendation:

Display the Claim Good Cause button on the Support Questionnaire page after the user selects "Claim good"

cause and refuse to cooperate."

If Good Cause Detail page is not completed prior to saving the Support Questionnaire page, display a validation

message.

Outreach
Description:
Migration Impact
Description:

LRS has not implemented change, so users can still select Design Differences "I claim good cause and refuse to

cooperate" and complete the Good Cause pages

In C-IV when an entry indicating a client is claiming good cause and refuses to cooperate is entered, the user must fill out the Good Cause Detail page in order to save the Support Questionnaire. In LRS when this type of entry is made, the user must first save the page and then go back into the entry in edit mode to access the Good Cause

Detail page

Committee Priority- Medium

**Migration Impact** 

Analysis: Alternative

Procedure Description:

**Operational Impact:** 

N/A - CalSAWS DD&I Requirement

Estimate: 78	}				
Automated Test :	0	Batch/Interfaces:	0	Batch Operations:	0
CalHEERS :	0	CalHEERS Test:	0	Client Correspondence:	0
DBA :	0	Design :	0	Eligibility:	0
Fiscal:	0	Imaging:	0	IVR/CC:	0
Online :	60	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test:	0	Security:	0
System Test Support :	18	Tech Arch:	0	Tech Ops :	0
Training:	0				

Content Davision

**Content Revision** 

Pending CCB

Status-1:

**Content Revision** 

1. Recommendation Change:

Description-1: Before:

Design Document: CA-200255 DDID 1967 DDCR 4006 CalSAWS Design

After:

Design Document: CA-200255 DDID 1967 DDCR 4006 CalSAWS Design Content Revision1

2. ETC Change: N/A

3. Release Change: N/A

**Content Revision** 

Status-2:

Content Revision
Description-2:
Content Revision

Status-3:

Content Revision Description-3: Content Revision

Status-4:

Content Revision Description-4:

# **End Content Revisions**