

CalSAWS CCB Agenda

| | |
|-----------------|---|
| DATE | MAY 14, 2020 |
| TIME | 1:30 PM |
| LOCATION | North: Sutter Conference Room, South: Conference Room 331 |
| SUBJECT | Change Control Board Meeting |
| INVITEES | Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management |

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|-----------|---|------------------|-------|-----------------|-----------------------|------------------|
| 20.03 | CIV-106320 | | Update Address for San Bernardino (TAD 02) Transitional Assistance Office | Online | 58 | C-IV M&O | Production Deployment | 20.05.01 |
| 20.03 | CIV-106787 | CA-214635 | Advance CW/CF RE Due Month for March - May 2020 | Eligibility | 193 | C-IV M&O | Production Deployment | 20.04.30 |
| 20.03 | CIV-106800 | | CCP Enhancement: Improve CCP Logging | Contact Center | 40 | County Purchase | Production Deployment | 20.04.30 |
| 20.03 | CIV-107029 | | Reschedule and Regenerate the CIV Group 3 MEDS Recon File for April 2020 | Batch/Interfaces | 10 | C-IV M&O | Production Deployment | 20.04.25 |
| 20.03 | CIV-107048 | | Update FTP Standard Mail Print Jobs to New Settings | Batch/Interfaces | 75 | C-IV M&O | Production Deployment | 20.04.22 |
| 20.03 | CIV-107116 | CA-215843 | Update "COVID-19" Override Reason End Date to High Date | Eligibility | 20 | C-IV M&O | Production Deployment | 20.04.30 |
| 20.05 | CIV-103934 | CA-208030 | Cal-OAR - Phase I - Automation Alternative | Batch/Interfaces | 741 | Premise | Production Deployment | |
| 20.05 | CIV-106620 | CA-214268 | Data Change to update Spousal Support Agreement/Modification Date | CalHEERS | 29 | C-IV M&O | Start Build | |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|------------------------------------|--|------------------|-------|----------------|-----------------------|------------------|
| 20.05 | CIV-106939 | CH-161368; CA-215310 | Add Pandemic Unemployment Compensation Income Type | Eligibility | 174 | C-IV M&O | Production Deployment | |
| 20.07 | CIV-102825 | | Imaging: Add a "Received" Option for Annotations/Stamp in PC7 | Imaging | 16 | C-IV M&O | No | |
| 20.07 | CIV-105674 | | Update All Users Group | Imaging | 10 | C-IV M&O | No | |
| 20.07 | CIV-105843 | | Imaging: Update Imaging scripts to include case name trimming | Imaging | 67 | C-IV M&O | No | |
| 20.07 | CIV-107005 | CA-215525, CA-208265/CIV-104042 | Job Aid for SCR CIV-104042 Home Visiting Program | Training | 5 | Premise | No | |
| 20.07 | CIV-107079 | | Update Job Aid for E-Signature for SCR CIV-11210 | Training | 5 | C-IV M&O | No | |
| 21.01 | CIV-100878 | CA-201836 | ACL 18-117: Implement CalFresh Churn Monthly Caseload Report - CF 18 | Reports | 729 | C-IV M&O | No | |
| 21.01 | CIV-102275 | | Convert the Engagement and Longitudinal Analysis Reports in Business Intelligence to be On-Request Reports | Reports | 562 | C-IV M&O | No | |
| 21.01 | CIV-102292 | | Convert the Caseload Inventory Dashboard to an On-Request Report | Reports | 368 | C-IV M&O | No | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|-----------|--|------------------|-------|----------------|--------------------|------------------|
| 20.03 | CIV-105562 | CA-211596 | ACL-19-76: Batch EDBC Run to Apply 2020 Earned Income Disregard and Income Reporting Threshold Tiers | Tech Ops | 85 | C-IV M&O | No | 20.05.09 |
| 20.05 | CIV-104367 | CA-208988 | ACWDL June 11, 2019; CFL NO. 18/19-26 Add Functionality for Housing Support Program (HSP) | Online | 671 | Premise | Start Build | |
| 20.05 | CIV-105307 | | Imaging: Update Imaging script to include Mobile, Kiosk, and Clerical Default Document Types | Imaging | 16 | C-IV M&O | No | |
| 20.07 | CIV-105722 | CA-212039 | Update C4Yourself and C4Y mobile App downtime message page with external links and phone numbers | Online | 269 | C-IV M&O | Start Build | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|--------------------------------------|--|------------------|-------|----------------|--------------------|------------------|
| 20.09 | CIV-102606 | CA-209221 CA-208814 CIV-104015 | Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report | Reports | 231 | C-IV M&O | No | |

2. LRS SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|--------------------------|---|-----------------------|-------|----------------|-----------------------|------------------|
| 19.11 | CA-211992 | | Update the NA 840A Page Generation Logic | Client Correspondence | 100 | LRS M&E | Production Deployment | 19.12.05 |
| 20.03 | CA-214635 | CIV-106787 | Advance CW/CF RE Due Month for March - May 2020 | Eligibility | 280 | LRS M&E | Production Deployment | 20.04.30 |
| 20.03 | CA-215377 | | Operationally run April GA QR7 generation job (PB19R412) and Cancel Central Print | Client Correspondence | 46 | LRS M&E | Production Deployment | 20.04.25 |
| 20.03 | CA-215380 | | Operationally run May CAPI RE (PB19R514M) generation job and Cancel Central Print | Client Correspondence | 36 | LRS M&E | Production Deployment | 20.05.04 |
| 20.03 | CA-215843 | CIV-107116 | Update "COVID-19" Override Reason End Date to High Date | Eligibility | 24 | LRS M&E | Production Deployment | 20.04.30 |
| 20.05 | CA-208030 | CIV-103934 | ACL 19-40 Cal-OAR - Phase I - Automation Alternative | Batch/Interfaces | 540 | Premise | Production Deployment | |
| 20.05 | CA-213051 | | Add new pages to the CalSAWS website | Release Communication | 20 | C-IV M&O | No | 20.05.20 |
| 20.05 | CA-214268 | CIV-106620 | Data Change to update Spousal Support Agreement/Modification Date | CalHEERS | 37 | LRS M&E | Start Build | |
| 20.05 | CA-215310 | CIV-106939; CH-161368 | Add Pandemic Unemployment Compensation Income Type | Eligibility | 180 | LRS M&E | Production Deployment | |
| 20.07 | CA-200879 | | ACL 19-95 Automate Disaster CalFresh | Eligibility | 11609 | Premise | Start Build | |
| 20.07 | CA-214478 | | Load New and Updated Desk Aids to Online Help | Training | 25 | LRS M&E | Start Build | |
| 20.11 | CA-50780 | | Additional Detail for Audit Application Report | Tech Arch | 110 | LRS M&O | No | |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|---|------------------|-------|----------------|--------------------|------------------|
| 20.11 | CA-57133 | RTC-8896 | DDCR 5071: Audit: Update Audit framework to record User Login transaction | Tech Arch | 100 | LRS M&O | No | |
| 21.01 | CA-201836 | CIV-100878 | ACL 18-117: Implement CalFresh Churn Monthly Caseload Report - CF 18 | Reports | 811 | LRS M&E | No | |
| 21.03 | CA-215566 | CA-215570 | DDID 1951: C-IV Converted Data Test Support SCR | System Test | 6046 | CalSAWS DD&I | No | 21.04.30 |
| 21.07 | CA-215576 | CA-215574 | DDID 1969: C-IV UAT Support SCR | System Test | 9240 | CalSAWS DD&I | No | 21.08.31 |
| 21.07 | CA-215579 | | DDID 1970: Migration State Interface Partner Exchange Testing Support SCR | System Test | 2576 | CalSAWS DD&I | No | 21.07.31 |
| 21.07 | CA-215584 | CA-215585 | DDID 1979: C-IV County Interface Exchange Testing Support SCR | System Test | 810 | CalSAWS DD&I | No | 21.07.31 |
| 22.06 | CA-215570 | CA-215566 | DDID 1951: CalWIN Converted Data Test Support SCR | System Test | 8064 | CalSAWS DD&I | No | 22.06.30 |
| 22.09 | CA-215574 | CA-215576 | DDID 1969: CalWIN UAT Support SCR | System Test | 9240 | CalSAWS DD&I | No | 22.09.30 |
| 23.06 | CA-215585 | CA-215584 | DDID 1979: CalWIN County Interface Exchange Testing Support SCR | System Test | 1319 | CalSAWS DD&I | No | 23.06.30 |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|---|------------------|-------|----------------|--------------------|------------------|
| 20.03 | CA-214580 | | Training: Update 046-WBT-ELD-Eligibility CalFresh-06 per 20.03 App Dev Changes | Training | 60 | LRS M&E | No | 20.05.15 |
| 20.03 | CA-214729 | | Training: Update Medi-Cal Approved and Specialized WBTs for 20.03 App Dev Changes | Training | 75 | LRS M&E | No | 20.05.15 |
| 20.03 | CA-214728 | | Training: Update Medi-Cal Intake WBTs for 20.03 App Dev Changes | Training | 65 | LRS M&E | No | 20.05.15 |
| 20.03 | CA-211053 | | Training: Update WBTs per SCR CA-207324 | Training | 20 | LRS M&E | Start Build | 20.05.15 |
| 20.03 | CA-214723 | | Training: Update General Relief WBTs for 20.03 App Dev Changes | Training | 40 | LRS M&E | No | 20.05.15 |
| 20.03 | CA-214730 | | Training: Update RCA WBTs for 20.03 App Dev Changes | Training | 45 | LRS M&E | No | 20.05.15 |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|---|--|-----------------------|-------|----------------|--------------------|------------------|
| 20.03 | CA-211596 | CIV-105562 | ACL-19-76: Batch EDBC Run to Apply 2020 Earned Income Disregard and Income Reporting Threshold Tiers | Eligibility | 110 | LRS M&E | No | 20.05.09 |
| 20.05 | CA-208988 | CA-208109; CIV-104367 | ACWDL June 11, 2019; CFL NO. 18/19-26 Add Functionality for Housing Support Program (HSP) | Online | 778 | Premise | Start Build | |
| 20.05 | CA-212411 | CIV-105913 | Updates to Generation of NA 823 and NA 820 for HSP and HVP | Client Correspondence | 475 | Premise | Start Build | |
| 20.07 | CA-58579 | CIV-10665 | ACWDL 17-31 Revisions to the NA Back 9 for all Medi-Cal Notices of Action | Client Correspondence | 185 | Premise | No | |
| 20.07 | CA-212039 | CIV-105722 | Update YBN/DPSS Mobile App downtime message page with external links and phone numbers | Online | 259 | LRS M&E | Start Build | |
| 20.09 | CA-209221 | CIV-102606, CIV-104015, CA-208814 | Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report | Reports | 274 | LRS M&E | No | |

3. Informational Only: CalSAWS DDID SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|---|------------------|-------|----------------|--------------------|------------------|
| 20.07 | CA-214652 | | Update Job Aid (JA) for SCR CA-207463 DDID 374 Enhancements to Homeless Assistance Functionality in CalSAWS | Training | 5 | CalSAWS DD&I | No | |
| 20.09 | CA-207101 | | DDID 115 & 658 - Update "Source" dropdown field on New Programs Detail and Application Registration Summary | Online | 35 | CalSAWS DD&I | No | |
| 20.09 | CA-207225 | | DDID 2049 - Update Expense Detail page | Online | 39 | CalSAWS DD&I | No | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|--|-----------------------|-------|----------------|--------------------|------------------|
| 20.05 | CA-207444 | | DDID 525, DDID 2277: Update the Special Investigation pages | Online | 58 | CalSAWS DD&I | No | |
| 20.05 | CA-207384 | | DDID 1062, 1063, 1066, 1172, 1240 - Add CMSP Notices of Action | Client Correspondence | 1328 | CalSAWS DD&I | No | |
| 20.05 | CA-207357 | | DDID 1270 - Form Updates to Customer Activity Detail | Online | 78 | CalSAWS DD&I | No | |
| 20.09 | CA-207219 | | DDID 2055 - Remove CFAP Sponsor Requirement | Eligibility | 32 | CalSAWS DD&I | No | |
| 20.05 | CA-207218 | | DDID 2056: Add Date Signed and Comments fields to the Document Detail page | Client Correspondence | 118 | CalSAWS DD&I | No | |
| 21.01 | CA-207108 | | DDID 2302 - Updates to Standardized Bar Codes | Client Correspondence | 202 | CalSAWS DD&I | No | |

4. Informational Only: CalSAWS Conversion SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-------|-----------|-----------------|------------------|-------|----------------|--------------------|------------------|
| None | | | | | | | | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-------|-----------|------------------|------------------|-------|----------------|--------------------|------------------|
| None | | | | | | | | |

The next CCB Meeting scheduled for **05/28/2020**.

5. CalACES Development Schedule

| Release # | Release Date (Mon) | CalACES (North & South) Production Deployment Date (Sun) | Notes | SCR Freeze (Fri) | Defect Freeze (Fri) | Hard Defect Freeze (Fri) | Build Approved (Wed) |
|-----------|--------------------|--|--|------------------|---------------------|--------------------------|----------------------|
| 20.03 | 3/23/2020 | 3/22/2020 | | 1/31/2020 | 2/28/2020 | 3/6/2020 | 3/18/2020 |
| 20.05 | 5/18/2020 | 5/17/2020 | Due to Memorial Day 5/25/2020 | 3/27/2020 | 4/24/2020 | 5/1/2020 | 5/13/2020 |
| 20.06 | 6/29/2020 | 6/7/2020 | CalHEERS Release | 4/17/2020 | 6/5/2020 | 6/10/2020 | 6/3/2020 |
| 20.07 | 7/20/2020 | 7/19/2020 | | 5/22/2020 | 6/26/2020 | 7/3/2020 | 7/15/2020 |
| 20.09 | 9/21/2020 | 9/20/2020 | | 7/24/2020 | 8/28/2020 | 9/4/2020 | 9/16/2020 |
| 20.11 | 11/23/2020 | 11/22/2020 | Due to Thanksgiving 11/26/2020 | 9/25/2020 | 10/30/2020 | 11/6/2020 | 11/18/2020 |
| 21.01 | 1/25/2021 | 1/24/2021 | MLK 1/18 | 11/27/2020 | 1/1/2021 | 1/8/2021 | 1/20/2021 |
| 21.02 | 2/15/2021 | 2/14/2021 | CH Release (North & South Release) | 11/6/2020 | 1/22/2021 | 1/27/2021 | 1/29/2021 |
| 21.03 | 3/22/2021 | 3/21/2021 | North & South Release | 1/29/2021 | 2/26/2021 | 3/3/2021 | 3/5/2021 |
| 21.04 | 4/26/2021 | N/A | CH Cloud Release | N/A | N/A | N/A | N/A |
| 21.05 | 5/24/2021 | 5/23/2021 | Due to Memorial Day 5/31 (North & South Release) | 3/26/2021 | 4/30/2021 | 5/5/2021 | 5/7/2021 |
| 21.06 | 6/7/2021 | 6/6/2021 | CH Release (North & South Release) | 4/2/2021 | 5/14/2021 | 5/19/2021 | 5/21/2021 |
| 21.07 | 7/26/2021 | 7/25/2021 | Last C-IV Baseline Release | 5/28/2021 | 7/2/2021 | 7/7/2021 | 7/9/2021 |
| 21.09 | | | No Release - C-IV Converts to CalSAWS | | | | |
| | | | C-IV to CalSAWS Cutover (End of September) | N/A | N/A | N/A | N/A |
| 21.11 | 11/22/2021 | 11/21/2021 | | 8/27/2021 | 10/29/2021 | 11/3/2021 | 11/5/2021 |
| 22.01 | 1/24/2022 | 1/23/2022 | | 11/26/2021 | 12/31/2021 | 1/5/2022 | 1/7/2022 |
| 22.02 | TBD | | CH Release | | | | |
| 22.03 | 3/21/2022 | 3/20/2022 | | 1/28/2022 | 2/25/2022 | 3/2/2022 | 3/4/2022 |
| 22.05 | 5/23/2022 | 5/22/2022 | Due to Memorial Day 5/30 | 3/25/2022 | 4/29/2022 | 5/4/2022 | 5/6/2022 |
| 22.06 | TBD | | CH Release | | | | |
| 22.07 | 7/25/2022 | 7/24/2022 | | 5/27/2022 | 7/1/2022 | 7/6/2022 | 7/8/2022 |
| 22.09 | 9/26/2022 | 9/25/2022 | | 7/29/2022 | 9/2/2022 | 9/7/2022 | 9/9/2022 |

| | | | | | | | |
|-------|-------------------|------------|---|-------------------|------------|-----------|-----------|
| | | | CalWIN to CalSAWS Wave 1 Cutover (End of October 2022) | N/A | N/A | N/A | N/A |
| 22.11 | 11/21/2022 | 11/20/2022 | | 9/30/2022 | 10/28/2022 | 11/2/2022 | 11/4/2022 |
| 23.01 | 1/23/2023 | 1/22/2023 | | 11/26/2022 | 12/30/2022 | 1/4/2023 | 1/6/2023 |
| | | | CalWIN to CalSAWS Wave 2 Cutover (End of February 2023) | N/A | N/A | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 3 Cutover (End of April 2023) | N/A | N/A | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 4 Cutover (End of June 2023) | N/A | N/A | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 5 Cutover (End of August 2023) | N/A | N/A | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 6 Cutover (End of October 2023) | N/A | N/A | N/A | N/A |

| Freeze Dates | |
|---------------------|--|
| SCR Freeze: | Deadline for all SCR code to be delivered for baseline release |
| Defect Freeze: | Deadline for all Defects to be delivered for baseline release |
| Hard Defect Freeze: | Deadline for all Defects (tied to baseline release) to be delivered for baseline release |
| Build Approved: | Greenlight for baseline release |



[CA-214652] Update Job Aid (JA) for SCR CA-207463 DDID 374 Enhancements to Homeless Assistance Functionality in CalSAWS

| | | | | | |
|-----------------------------------|------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Cristina Garcia | SPG Status: | No |
| Fix Version/s: | [20.07] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 5 |
| Reporter: | Binh Tran | Regulation Reference: | | Created: | 03/25/2020 09:03 AM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Binh Tran | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee

Review:
Expedite Approval:
Current Design: With the 20.07 release, SCR CA-207463 DDID 374, implemented enhancements to Homeless Assistance Functionality in CalSAWS.

Request: The following job aids need to be updated for this SCR:
 1. Homeless Assistance Process and Issue Benefits
 2. CalWORKs Money Management Payments - Add and Issue

Recommendation: Update the following job aids for SCR CA-207463:
 1. Homeless Assistance Process and Issue Benefits
 2. CalWORKs Money Management Payments - Add and Issue
 Change job aid to: CalWORKs and Homeless Assistance Money Management Payments – Add and Issue

Outreach Description: Job aid update

Migration Impact Description: No Impact

Migration Impact Analysis: None

Alternative Procedure Description: None

Operational Impact Estimate: 5

| | | | | | |
|-----------------------|---|--------------------|---|---------------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 5 | | | | |



[CA-207101] DDID 115 & 658 - Update "Source" dropdown field on New Programs Detail and Application Registration Summary

| | | | | | |
|-----------------------------------|-------------------------|------------------------|--------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | No |
| Fix Version/s: | [20.09] | Designer Contact: | Sadia Islam | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 35 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 03/15/2019 10:02 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Araceli Gallardo | Training Impacted: | | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee

Review:

Expedite Approval:

Current Design:

In CalSAWS, the "Source" field is a dropdown that captures the source of the program application. This field is available on the New Programs Detail and the Application Registration Summary pages. In the New Programs Detail page, the "Source" field is mandatory as indicated by an asterisk, with several values available for selection. In the Application Registration Summary page, the "Source" field is not mandatory, with only a few values available for selection.

Request:

Per Design Difference ID (DDID) 115, update "Source" dropdown field on the New Programs Detail page. Per DDID 658, update the "Source" dropdown field on the Application Registration Summary page.

Recommendation:

- Update the New Programs Detail page as follows:
1. Relabel the following existing values:
 - a. "YBN" to "Self-Service Portal"
 - b. "IHSS" to "IHSS/CMIPS II"
 2. Remove the following values:
 - a. C4Y
 - b. CMIPS II
 3. Add the following values:
 - a. Outreach
 - b. Outstation
 4. Order all dropdown values to display in alphabetical order.
 5. Modify the "Source" dropdown field to be a non-mandatory field.

Update the Application Registration Summary page as follows:

1. Relabel the following values:
 - a. "IHSS" to "IHSS/CMIPS II"
 - b. "YBN" to "Self-Service Portal"
2. Remove the value of "CMIPS II"
3. Add the following values:
 - a. CBO
 - b. CSC
 - c. CalHEERS
 - d. CWS
 - e. Email
 - f. Fax
 - g. Other
 - h. Outreach
 - i. Outstation
 - j. Phone
 - k. RCC
 - l. SAWS
 - m. SPE

4. Order all dropdown values to display in alphabetical order.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement


Procedure

Description:

Operational Impact:

Estimate: 35

| | | | | | |
|-----------------------|----|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 27 | Performance : | 0 | Release Communication | 0 |
| Reports : | 0 | Reports Test : | 0 | Support : | 0 |
| System Test Support : | 8 | Tech Arch : | 0 | Security : | 0 |
| Training : | 0 | | | Tech Ops : | 0 |

 **[CA-207225] DDID 2049 - Update Expense Detail page**

| | | | | | |
|-----------------------------------|---------------------|------------------------|--------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | No |
| Fix Version/s: | [20.09] | Designer Contact: | Sadia Islam | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 39 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 03/15/2019 10:02 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Tyler Vaisau | Training Impacted: | | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee

Review:

Expedite Approval:

Current Design:

In CalSAWS, the Expense Detail page is used to add the participant's costs based on the Expense Category selected from the Expense List page. Within the Expense Category of Dependent Care, the "Name of Provider" and "Address of Provider" fields are mandatory fields as indicated by an asterisk.

Request:

Per Design Difference ID (DDID) 2049, the requests are to update the Expense Detail Page when the expense category type is Dependent Care and to make the "Name of Provider" field and "Address of Provider" field to be non-mandatory fields.

Recommendation:

1. Update the "Name of Provider" field to be non-mandatory when the Expense Category is Dependent Care.
2. Update the "Address of Provider" field to be non-mandatory when the Expense Category is Dependent Care.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **39**

N/A - CalSAWS DD&I Requirement

| | | | | | |
|-----------------------|----|--------------------|---|---------------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 30 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 9 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

End SCRs



[CA-207444] DDID 525, DDID 2277: Update the Special Investigation pages

- Resolved: 03/27/2020 07:20 PM

| | | | | | |
|----------------------|----------------------|-----------------------|--------------------------|--------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Justin Concepcion | SPG Status: | No |
| Fix Version/s: | [20.05] | Designer Contact: | Kim Lam | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 58 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 03/15/2019 10:03 AM |
| Status: | Test Complete | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Dymas Pena | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS DD&I |
| Consortium Contact: | | Migration Impact: | | Funding Source ID: | |
| Project Phase (SCR): | Migration | Approved by | | Other Agency Cross | |
| Committee: | [Other] | Committee: | | Reference: | |

Non-Committee

Review:

Expedite Approval:

Current Design:

In CalSAWS, the Special Investigation Detail page does not pre-populate the following fields for a Primary Applicant:

- Phone number
- Email address
- Physical Address
- Mailing Address

In CalSAWS, on the Special Investigation Detail page and the Special Investigation Referral page, the "Allegation" dropdown field has values (many with acronyms) that are specific to Los Angeles County.

Request:

1. Per DDID 525, update the values in the "Allegation" dropdown field on the Special Investigation Detail page and Special Investigation Referral page to be more generic in order to support all 58 Counties.
2. Per DDID 2277, update the fraud investigation tracking functionality to pre-populate as many investigation fields as possible with data from the case to be investigated when a new investigation is created.

Recommendation:

1. Pre-populate fields on the Special Investigation Detail page for the Primary Applicant.
2. On both the Special Investigation Detail page and the Special Investigation Referral page, update the "Allegation" dropdown values.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **58**

N/A - CalSAWS DD&I Requirement

| | | | | | |
|-----------------------|----|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 45 | Performance : | 0 | Release Communication | 0 |
| Reports : | 0 | Reports Test : | 0 | Support : | 0 |
| System Test Support : | 13 | Tech Arch : | 0 | Security : | 0 |
| | | | | Tech Ops : | 0 |

| | |
|--|--|
| Training : | 0 |
| Content Revision Status-1: | Accepted |
| Content Revision Description-1: | Old: Section 2.1.3 does not include a program hierarchy and does not include new subsections for Special Investigation Detail page. New: Added program hierarchy and new subsections to Section 2.1.3 |
| Content Revision Status-2: | Pending CCB |
| Content Revision Description-2: | Before: Section 2.1.3. has a duplicate value for Unreported Real Property. After: Remove the Unreported Real Property so that it is not a duplicate. Correct value in 2.1.3. |
| Content Revision Status-3: | |
| Content Revision Description-3: | |
| Content Revision Status-4: | |
| Content Revision Description-4: | |



[CA-207384] DDID 1062, 1063, 1066, 1172, 1240 - Add CMSP Notices of Action

- Resolved: 03/27/2020 07:20 PM

| | | | | | |
|-----------------------------------|------------------------------|------------------------|--------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Raj Devidi | SPG Status: | No |
| Fix Version/s: | [20.05] | Designer Contact: | Rainier Dela Cruz | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 1328 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 03/15/2019 10:03 AM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Virginia C. Bernal | Training Impacted: | | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee

Review:

Expedite Approval:

Current Design:

The functionality to dynamically generate CMSP NOAs after running EDBC is not in CalSAWS.

Request:

Update the CalSAWS functionality to dynamically generate CMSP NOAs after running EDBC.

Recommendation:

1. Migrate the CMSP NOA template and fragments over to the CalSAWS system. The templates will be updated to follow the current CalSAWS address placement on the NOAs.
2. The CalSAWS functionality will be updated to add generation and population logic for the CMSP NOA template and fragments.
3. The CalSAWS functionality will be updated to allow the CMSP NOAs to generate in the following threshold languages: Armenian, Arabic, Cambodian, Chinese*, Farsi, Tagalog, Hmong, Korean, Lao, Russian, Vietnamese.
*One translation is provided to support the three Chinese threshold languages: Cantonese, Chinese and Mandarin.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

1328

N/A - CalSAWS DD&I Requirement

| | | | | | |
|-----------------------|-----|--------------------|---|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 996 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication | 0 |
| Reports : | 0 | Reports Test : | 0 | Support : | 0 |
| System Test Support : | 332 | Tech Arch : | 0 | Security : | 0 |
| Training : | 0 | | | Tech Ops : | 0 |

**Content Revision
Status-1:
Content Revision
Description-1:**

Pending CCB

Before:

The format of the date fields was MM DD, YYYY (ex January 01, 2020).

The fragments that display a list of names did not have a space between static text 'Name:' and the list of person names.

The ordering for the following message fragments: CMSP Eligibility Length, CMSP Eligibility Length Message Fragment, CMSP Don't Throw Away BIC Message Fragment, CMSP BIC Life Health Id Card Message Fragment, CMSP Eligibility Length to generate after the action, reason, and budget fragments have it generating after the action fragment.

After:

The format of the date fields is MM/DD/YYYY (ex 01/01/2020).

The fragments that display a list of names have a space between static text 'Name:' and the list of person names.

Added Section 2.9 to define the naming convention for the hyperlink for the CMSP NOAs.

Added a note under Section 2.4.2.1 to clarify what generates when one person is approved for retro CMSP benefits and non-retro CMSP benefits.

Added a clarification on where to pull the date for the Effective Date.

Updated the ordering for the following message fragments: CMSP Eligibility Length, CMSP Eligibility Length Message Fragment, CMSP Don't Throw Away BIC Message Fragment, CMSP BIC Life Health Id Card Message Fragment, CMSP Eligibility Length to generate after the action and budget fragments.

**Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**



[CA-207357] DDID 1270 - Form Updates to Customer Activity Detail

- Resolved: 03/27/2020 07:19 PM

| | | | | | |
|----------------------|-------------------------|-----------------------|------------------------|--------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Joseph Faulkner | SPG Status: | No |
| Fix Version/s: | [20.05] | Designer Contact: | Vallari Bathala | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 78 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 03/15/2019 10:03 AM |
| Status: | Test Complete | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Araceli Gallardo | Training Impacted: | | Funding Source: | CalSAWS DD&I |
| Consortium Contact: | | Migration Impact: | | Funding Source ID: | |
| Project Phase (SCR): | Migration | Approved by | | Other Agency Cross | |
| Committee: | [Correspondence] | Committee: | | Reference: | |

Non-Committee

Review:

Expedite Approval:

Current Design: All buttons displayed on the Customer Activity Detail page will display for 58 counties regardless if the button is only relevant to Los Angeles County.

Request: Per DDID 1270, the CONTRACTOR shall update the Customer Activity Detail page to not display all the LA specific "Generate Form" buttons per selected activity for the 57 Counties.

Recommendation: Update Customer Activity Detail page to not display all the LA-specific form buttons for the 57 counties.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **78**

| | | | | | |
|-----------------------|----|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 60 | Performance : | 0 | Release Communication | 0 |
| Reports : | 0 | Reports Test : | 0 | Support : | 0 |
| System Test Support : | 18 | Tech Arch : | 0 | Security : | 0 |
| Training : | 0 | | | Tech Ops : | 0 |

Content Revision Pending CCB

Status-1:

Content Revision

Description-1: Before: Section 2.1.2 Description of Change
Included Function: GN_6129 Button Name: Generate GN6129 Form as part of the list of buttons which only displayed for LA County

After: Section 2.1.2 Description of Change
Removed Function: GN_6129 Button Name: Generate GN6129 Form as part of the list of buttons which only displayed for LA County

Content Revision

Status-2:

[CA-207219] DDID 2055 - Remove CFAP Sponsor Requirement

| | | | | | |
|-----------------------------------|---------------------|------------------------|-------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Unassigned | SPG Status: | No |
| Fix Version/s: | [20.09] | Designer Contact: | Yale Yee | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 32 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 03/15/2019 10:02 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Tyler Vaisau | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee

Review:

Expedite Approval:

Current Design:

The income and resources of a sponsor and their spouse are considered by the CalFresh (CF) Eligibility Determination and Benefit Calculation (EDBC) when determining California Food Assistance Program (CFAP) benefits. The CF EDBC determines the amount of income and property to deem to sponsored non-citizens. Note: The term "sponsor" refers to the sponsor and their spouse who have signed the I-864 Affidavit of Support after 12/19/1997. The income and resource of the spouse of the sponsor who have not signed the Affidavit of Support will not be deemed to the sponsored non-citizen.

Request:

The period for deeming of the sponsor's income and resources is three-years. The income and resources of a sponsor will be excluded from the CF budget on the CF EDBC after the three-year period (36 consecutive months) of sponsor deeming.

Recommendation:

The income and resources of a sponsor will be excluded from the CF budget on the CF EDBC after the three-year period of sponsor deeming.

Refer to the design document for further details.

Outreach

Description:

A list of active persons on an active CF program with a sponsorship record where the question – Did the sponsor sign an I-864? – is answered 'Yes' will be provided.

The list will be posted to the following location:

CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CA-207219

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

32

| | | | | | |
|-----------------------|---|--------------------|---|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 24 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 8 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

**Content Revision
Status-1:**

Accepted

**Content Revision
Description-1:**

Release Change:
Before: 19.11
After: 20.09

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

Recommendation Change:

Before:

1.
Recommendations 2.1 Sponsorship Detail and 2.2 Run EDBC page were not added.

2.

Recommendation 2.1 to Update CFAP Sponsor Requirement Rule

Update the CF EDBC to remove the income and resource requirements of a sponsor after the three year (36 consecutive months) period of sponsor deeming.

Note: The three year period will begin counting from the date of the sponsor's execution of the affidavit of support.

3.

Recommendation 2.4 Add Batch Skip Reason was not added.

4.

Recommendation 4.1 Lists was not added.

After:

1.
Recommendations 2.1 Sponsorship Detail and 2.2 Run EDBC page are added.

2.

Recommendation 2.3 to Update CFAP Sponsor Requirement Rule

1. Update the CF EDBC to exclude the income and resources of a sponsor after the three-year (36 consecutive months) period of sponsor deeming. The three-year period of sponsor deeming will begin counting from the date the I-864 is signed.

a. If the applicant applies for CalFresh after the I-864 was signed, the income and resources of the sponsor will not count in the CF EDBC after the three-year sponsor deeming period.

Added Example 1

3.

Recommendation 2.4 Add Batch Skip Reason was added.

4.

Recommendation 4.1 Lists was added.

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-207218] DDID 2056: Add Date Signed and Comments fields to the Document Detail page

- Resolved: 03/27/2020 07:17 PM

| | | | | | |
|-----------------------------------|------------------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Vikas Jetalpuria | SPG Status: | No |
| Fix Version/s: | [20.05] | Designer Contact: | Linda Zeng | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 118 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 03/15/2019 10:02 AM |
| Status: | Test Complete | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Tyler Vaisau | Training Impacted: | | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee

Review:

Expedite Approval:

Current Design:

The Document Detail page does not have a Date Signed field or a Comments text box.

Request:

Per DDID 2056, add a place in the CalSAWS Software to track the date the customer signed the "Rights and Responsibilities" and the "Statement of Facts." The Document Detail page will be updated with the ability to track the date any generated form is signed, if applicable.

Recommendation:

Update the Document Detail page to add a Date Signed field to capture the date that a customer signed the form, and a Comments text box to capture additional details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

118

| | | | | | |
|-----------------------|----|--------------------|---|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 90 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 28 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

Content Revision

Pending CCB

Status-1:

Content Revision

Previous:

Description-1:

2.1.3 - Comments box does not specify character limit.

Now:

2.1.3 - Comments box character limit is updated to 200.

Content Revision

Status-2:

[CA-207108] DDID 2302 - Updates to Standardized Bar Codes

- Resolved: 03/29/2020 10:53 AM

| | | | | | |
|-----------------------------------|----------------------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Ihsan Abdulsamed | SPG Status: | No |
| Fix Version/s: | [21.01] | Designer Contact: | Lawrence Samy | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 202 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 03/15/2019 10:02 AM |
| Status: | Design in Progress | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Erick Arreola | Training Impacted: | | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Correspondence, Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee

Review:

Expedite Approval:

Current Design:

LRS:

A one dimensional (1D) tracking barcode and two dimensional (2D) imaging barcode are used on the LRS forms and Notice of Actions (NOAs). Both barcodes contain the same barcode value. The imaging barcode is used to retrieve case information when a document is imaged using Electronic Data Management System (EDMS), while the tracking barcode is used to retrieve case information and mark a document as received via document/barcode scanner or Barcode Routing Detail page.

C-IV:

Both tracking and imaging barcode have been combined into a single two dimensional (2D) barcode which displays on the bottom right side of C-IV System forms and NOAs. A clock icon is displayed next to the barcode to indicate if it is a tracked document through customer reporting and needs to be returned timely.

Request:

A standardized barcode to retrieve all pertinent information necessary to identify the document, customer, and case will be added to applicable documents before printing.

Recommendation:

- 1) Migrate the C-IV single Imaging/Tracking barcode along with the clock icon to CalSAWS for the 57 counties.
- 2) Los Angeles County will retain the existing separate imaging and tracking barcodes until migration to the CalSAWS imaging solution.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

202

| | | | | | |
|-----------------------|----|--------------------|-----|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 40 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 47 | Tech Arch : | 115 | Tech Ops : | 0 |
| Training : | 0 | | | | |

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

Release Change
Before: 20.05
After: 21.01

**Content Revision
Status-2:**

**Content Revision
Description-2:**

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**

End Content Revisions