

CalSAWS CCB Agenda

DATE	MAY 28, 2020
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CIV-106718		CCP Enhancements: Refactor Supervisor Lambdas	Contact Center	80	County Purchase	Production Deployment	20.05.08
20.03	CIV-106809	CA-214678	Do not send RE packet for May 2020 submit month for CalWORKs and CalFresh	Client Correspondence	80	C-IV M&O	Production Deployment	20.04.15
20.03	CIV-106892		CCP Enhancement: Clear Cache upon load of application	Contact Center	20	County Purchase	Production Deployment	20.05.15
20.05	CIV-105864		Correct Incorrect Person App Date/BDA and deny the pending statuses.	Online	10	C-IV M&O	Start Build	20.05.19
20.07	CIV-4400		County Funded: Add General Assistance (Managed) Program NOAs and Forms	Client Correspondence	522	County Purchase	Start Build	
20.07	CIV-102157		Update Online Help for SCR 4400- GA NOAs	Training	10	County Purchase	Start Build	
20.07	CIV-107216		Update Online Help Forms Overview for SCR CIV-106851 CF 377.1	Training	5	C-IV M&O	Start Build	
20.07	CIV-107224	CA-216173	CO-113 OCAT Integration - UAT Support	Online	360	Premise	No	20.07.x

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CIV-105277	CA-210948	Auto assign task to the MC Worker for the IEVS NHR combo (CF and MC) only case	Batch/Interfaces	195	C-IV M&O	No	
20.09	CIV-106435	CA-213645; CH-146748	CalHEERS eHIT: Add EERC for 'Ineligible to Covered CA programs due to Medicare verification'	CalHEERS	21	Premise	No	
20.09	CIV-106691	CA-56515	Update Overpayment Adjustment Logic to stop Excess Recoupments	Fiscal	314	C-IV M&O	No	
20.11	CIV-104584	CA-209422, CA-212697.	Update Medi-Cal Auto-Discontinuance Batch for Failure to Complete RE to process at an Individual Level	CalHEERS	730	C-IV M&O	No	
20.11	CIV-107092	CA-215784	Automated Regression Test - Execution and Maintenance - 20.11 Release Cycle	Automated Test	210	C-IV M&O	No	21.01.XX
21.02	CIV-107093	CA-215785	Automated Regression Test - Execution and Maintenance - 21.01 Release Cycle	Automated Test	210	C-IV M&O	No	21.03.XX

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CIV-103672	CA-207026	Migrate San Bernardino County IVR to Amazon Connect	Contact Center	886	C-IV M&O	Start Build	20.04.23
20.06	CIV-10791	CA-58123	Prevent Advancing Medi-Cal Renewal with a Soft Pause Individual	CalHEERS	400	C-IV M&O	Start Build	
20.11	CIV-101447	CA-49633	CF 387 CalFresh Request for Information for Residency	Client Correspondence	581	C-IV M&O	No	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-214678	CIV-106809	Do not send RE for May 2020 due month for CalWORKs and CalFresh	Client Correspondence	86	LRS M&E	Production Deployment	20.04.09

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.03	CA-216091		Enable June GA/GR AA and SSP14 generation job (PB19R515M) and send the packets to participants	Batch Operations	10	LRS M&E	Production Deployment	20.05.04
20.05	CA-215996		DCR to update YBN office address for Southwest Special office 8 to 1819 Charlie Sifford Dr. Los Angeles, CA 90047	Online	9	LRS M&E	No	20.06.05
20.05	CA-216052		YBN update to remove invalid link	Online	23	LRS M&E	Production Deployment	
20.05	CA-216080		ACL 20-45 - Extended Foster Care Case Listing	Eligibility	88	LRS M&E	Production Deployment	20.05.27
20.05	CA-216126	CalHEERS CRs:	CalHEERS Changes FY 19-20	CalHEERS	1670	Premise	No	20.05.19
20.05	CA-216190		Continue Posting List of DCFS Medi-Cal Discontinuances from Batch EDBC	CalHEERS	15	LRS M&E	No	20.06.24
20.07	CA-202055		Separate Case & Issuance for CAPI Couple Case	Client Correspondence	2929	LRS M&E	Start Build	
20.07	CA-215525	CIV-107005, CA-208265, CIV-104042	Job Aid for SCR CA-208265 Home Visiting Program	Training	5	Premise	Start Build	
20.07	CA-215640		CA-209404: Online Help ACL 19-59 Update Reports Overview for DFA 358F and DFA 358S	Training	5	LRS M&E	Start Build	
20.07	CA-215854		CA-214104: Online Help Inactivate Unnecessary Reports in Reports Overview	Training	10	LRS M&E	Start Build	
20.07	CA-215967		CA-200879: Update Online Help for ACL 19-95 Automate Disaster CalFresh	Training	60	Premise	Start Build	
20.07	CA-216028		CA-213170: Online Help - Create Business Intelligence Report Search page	Training	5	LRS M&E	Start Build	
20.07	CA-216173	CIV-107224	OCAT Integration - UAT Support	Online	360	Premise	No	20.07.x
20.09	CA-56515	CIV-106691	Update Overpayment Adjustment Logic to stop Excess Recoupments	Fiscal	373	LRS M&E	No	
20.09	CA-210948	CIV-105277	Auto assign task to the MC Worker for the IEVS NHR combo (CF and MC) only case	Batch/Interfaces	229	LRS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CA-213645	CIV-106435; CH-146748	CalHEERS eHIT: Add EERC for 'Ineligible to Covered CA programs due to Medicare verification'	CalHEERS	24	Premise	No	
20.09	CA-215783	CIV-107091	Automated Regression Test - Execution and Maintenance - 20.09 Release Cycle	Automated Test	540	LRS M&E	No	20.11.XX
20.11	CA-203018		DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months	Fiscal	88	LRS M&E	No	
20.11	CA-209422	CIV-104584, CIV-106073	Update Medi-Cal Auto-Discontinuance Batch for Failure to Complete RE to process at an Individual Level	CalHEERS	735	LRS M&E	No	
20.11	CA-214045		DDID 2262 - Document Annotations	Imaging	117	CalSAWS DD&I	No	
20.11	CA-215784	CIV-107092	Automated Regression Test - Execution and Maintenance - 20.11 Release Cycle	Automated Test	540	LRS M&E	No	21.01.XX
21.02	CA-215785	CIV-107093	Automated Regression Test - Execution and Maintenance - 21.01 Release Cycle	Automated Test	540	LRS M&E	No	21.03.XX

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
TBD	CA-212513	CA-207201	DDID 2075 - Turn off the Print New Worker Letter from the Pending Assignment List page	Training	5	CalSAWS DD&I	No	
20.03	CA-211040		Training: Update WBTs per SCR CA-207185 (DCFS SSIAP Summary)	Training	500	LRS M&E	Start Build	20.05.15
20.03	CA-211030		Training: Update WBTs per SCR CA-210010	Training	500	LRS M&E	Start Build	20.05.15
20.03	CA-210098		Training: Update WBTs per SCR CA-207277 Part B	Training	300	LRS M&E	Start Build	20.05.15
20.03	CA-214581		Training: Update Foster Care WBTs for 20.03 App Dev Changes	Training	90	LRS M&E	Start Build	20.05.15
20.03	CA-214801		Training: Update Orientation WBTs for 20.03 App Dev Changes	Training	50	LRS M&E	No	20.05.15
20.05	CA-208155	CIV-103989	CFL 18/19-49 Create new Pay Codes for CalWORKs Home Visit Program (HVP)	Fiscal	674	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-200626	CIV-1164, CH-52030, CA-39413	DDCR 4040: Enhance Functionality that Elects MAGI/Non-MAGI during Batch EDBC	CalHEERS	281	Other	No	
20.06	CA-58123	CIV-10791	Prevent Advancing Medi-Cal Renewal with a Soft Pause Individual	CalHEERS	980	LRS M&E	Start Build	
20.06	CA-208863	CIV-1068; CH-153970	CalHEERS eHIT: Married Filing Jointly and Out-of-State Address	CalHEERS	977	Premise	Production Deployment	
20.07	CA-200455	CIV-1125	DDCR 4035: Add Verification Fees Need Type	Fiscal	218	LRS M&E	Start Build	
20.07	CA-213170		Add a Business Intelligence Search Page to CalSAWS	System Test	597	LRS M&E	Start Build	
20.07	CA-200879		ACL 19-95 Automate Disaster CalFresh	Eligibility	11609	Premise	Start Build	
20.11	CA-49633	CIV-101447	CF 387 CalFresh Request for Information for Residency	Client Correspondence	791	LRS M&E	No	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-200254	C-IV SCR 405	DDID 1967: DDCR 5024: Assign a hierarchy for EDBC read only reasons	Eligibility	106	CalSAWS DD&I	No	20.07
20.07	CA-200255	C-IV SCR 432	DDID 1967: DDCR 4006: Add Good Cause validation to the Support Questionnaire page	Online	78	CalSAWS DD&I	No	20.07
20.07	CA-200447	C-IV SCR 18	DDID 1967: DDCR 4001: Updates to Diversion processing	Eligibility	228	CalSAWS DD&I	No	20.07
20.07	CA-201321	CIV 55746	DDID 1967: DDCR 3127 and 3507: ACL 15-22 - Changes to the School Attendance Requirements	Online	47	CalSAWS DD&I	No	20.07
20.07	CA-201325	CIV 1697	DDID 1967: DDCR 4055: ACL 10-32 - CF - Update allotment logic for restoration of aid waiver households	Eligibility	94	CalSAWS DD&I	No	20.07
20.07	CA-205766		DDID 1967: Update MC Auto Rescission Batch Job to address Migration impacts	Batch/Interfaces	40	CalSAWS DD&I	No	20.07

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-207102	CA-203779	DDID 1052, 1092, 1094, 1095, 1096 - Updates to Authorization	Online	1249	CalSAWS DD&I	No	20.07
20.07	CA-207110		DDID 2285 - Updates to MAGI Referral Search page	CalHEERS	46	CalSAWS DD&I	No	20.07
20.07	CA-207141		DDID 2190 - Update internal eICT Process	Online	450	CalSAWS DD&I	No	20.07
20.07	CA-207144		DDID 2152 - Enhance Batch Failure Logging	Batch Operations	30	CalSAWS DD&I	No	20.07
20.07	CA-207148		DDID 2143 - Batch Job to Discontinue Special Care Increment Payment	Batch/Interfaces	266	CalSAWS DD&I	No	20.07
20.07	CA-207152		DDID 2133 - Update FC, KG to Close Program without Payee	Eligibility	47	CalSAWS DD&I	No	20.07
20.07	CA-207154		DDID 2131 - Add EBT Release Form to Template Repository	Client Correspondence	152	CalSAWS DD&I	No	20.07
20.07	CA-207179		DDID 2098: Add a Court Order Findings section	Online	157	CalSAWS DD&I	No	20.07
20.07	CA-207182		DDID 2095: Enable Vendor Suspend Skip Issuance Reason for Migration Counties	Fiscal	33	CalSAWS DD&I	No	20.07
20.07	CA-207190		DDID 2087: Create an automated journal when a record is deleted because it has been overridden and tied to Effective Dating Confirmation	Online	510	CalSAWS DD&I	No	20.07
20.07	CA-207204		DDID 2071 - Updates to Status on MAGI Referral Detail	CalHEERS	86	CalSAWS DD&I	No	20.07
20.07	CA-207209		DDID 2065 - Update the import functionality to be able to import data received from external sources	Online	593	CalSAWS DD&I	No	20.07
20.07	CA-207221		DDID 2053: Add a security right controlled by all 58 Counties which grants the ability to "unlock" a case within their own county	Online	105	CalSAWS DD&I	No	20.07
20.07	CA-207227		DDID 2047, DDID 2190 - Update Change Reason Logic for Inter-County Transfers (ICTs)	Eligibility	531	CalSAWS DD&I	No	20.07
20.07	CA-207266		DDID 1652 - Enable the Recovery Account Activation Batch Job for all 58 Counties	Fiscal	40	CalSAWS DD&I	No	20.07

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-207351		DDID 1311 - Update to Specialized Supportive Services Detail page and PA 1913	Client Correspondence	171	CalSAWS DD&I	No	20.07
20.07	CA-207363		DDID 1236 - Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties	Batch/Interfaces	11	CalSAWS DD&I	No	20.07
20.07	CA-207364		DDID 1235 - Update the Medi-Cal RE Reminder Notice Batch Job to be configurable	Client Correspondence	14	CalSAWS DD&I	No	20.07
20.07	CA-207467		DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS	Client Correspondence	400	CalSAWS DD&I	No	20.07
20.07	CA-207471	CIV-103969	DDID 319 - Migrate Pay Codes and Fund Codes for C-IV Migration Counties	Fiscal	373	CalSAWS DD&I	No	20.07
20.07	CA-207490		DDID 95 - Update the language of the terms and conditions	Online	39	CalSAWS DD&I	No	20.07
20.07	CA-208251		DDID 713 - Update Automated Regression Test (ART) scripts to account for CalSAWS Migration R5 system modifications	Automated Test	540	CalSAWS DD&I	No	20.07
20.07	CA-208566		DDID 1967: Update Verification Logic for CalWORKs for Failure to Provide Pregnancy Verification	Eligibility	62	CalSAWS DD&I	No	20.07
20.07	CA-211748		DDID 1967: Migrate NVRA VPF (01/13)	Client Correspondence	155	CalSAWS DD&I	No	20.07
20.07	CA-211764		DDID 1967: Migrate the M40-181C SAR (9/13)	Client Correspondence	164	CalSAWS DD&I	No	20.07
20.07	CA-211765		DDID 1967: Migrate CW 63 - Income and Eligibility Verification Form (4/01)	Client Correspondence	75	CalSAWS DD&I	No	20.07
20.07	CA-211768		DDID 1967: Migrate the NA 832 - Child Care Approval Form (Stage 1) (10/14)	Client Correspondence	99	CalSAWS DD&I	No	20.07
20.07	CA-211776		DDID 1967: Migrate the NA 834 (08/15)	Client Correspondence	75	CalSAWS DD&I	No	20.07
20.07	CA-212486		DDID 1327 - Enable All Valuable Categories for the CalWIN Migration Counties in CalSAWS	Fiscal	8	CalSAWS DD&I	No	20.07

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-212490		DDID 1395 - IEVS Batch Assignment Configuration for CalWIN Counties	Batch/Interfaces	260	CalSAWS DD&I	No	20.07
20.07	CA-213014		DDID 1967: DDCR 3013: Update Reissue Button Functionality for Cash EBT	Fiscal	118	CalSAWS DD&I	No	20.07
20.07	CA-213800	CA-200255	Update JA - Child Support Good Cause Claim - DDID 1967: DDCR 4006: Add Good Cause validation to the Support Questionnaire page	Training	5	CalSAWS DD&I	Start Build	20.07
20.07	CA-216279		CA-211776 - Online Help Update the NA 834 Title in Forms Overview	Training	5	CalSAWS DD&I	Start Build	20.07
21.01	CA-207134		DDID 2203 - Update Texting to support the CalSAWS threshold languages	Tech Arch	570	CalSAWS DD&I	No	21.01

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-203636	N/A	DDID 1967: Medi-Cal Renewal Periods for MSP Households	CalHEERS	169	CalSAWS DD&I	No	20.08.08
20.07	CA-213988		Replace Oracle IAM Security Stack	Tech Arch	2365	CalSAWS DD&I	Start Build	
20.09	CA-207157		DDID 2128 - Migrate the Tax Intercept Jobs into CalSAWS	Fiscal	273	CalSAWS DD&I	No	

4. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for **06/11/2020**.

5. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/29/2020	6/7/2020	CalHEERS Release	4/17/2020	6/5/2020	6/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	1/27/2021	1/29/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021
21.06	6/7/2021	6/6/2021	CH Release (North & South Release)	4/2/2021	5/14/2021	5/19/2021	5/21/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021
21.09			No Release - C-IV Converts to CalSAWS				
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A	N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/29/2021	11/3/2021	11/5/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022
22.02	TBD		CH Release				
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/2/2022	3/4/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022
22.06	TBD		CH Release				
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022

			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022
23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022	1/4/2023	1/6/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

[CIV-106718] CCP Enhancements: Refactor Supervisor Lambdas

- Resolved: 05/08/2020 09:51 AM

Team Responsible:	Contact Center	Assignee:	Venketraman Ganesan	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Operational Enhancement
Minor Version:	20.05.08	Expedite Changes:	Production Deployment	Estimate:	80
Reporter:	Jared Kuester	Regulation Reference:		Created:	03/19/2020 08:33 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[Data]	Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	CSC Support
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Danielle Benoit 5/4/2020				
Expedite Approval:	Approved by Karen J Rapponotti on 05/05/2020				
Current Design:	The supervisor functions lambda is currently a single lambda that can cause delays in responsiveness				
Request:	Refactor the Supervisor lambda code, and split it into multiple lambdas based off of the function the end user is attempting.				
Recommendation:	<ul style="list-style-type: none"> 1) Split the single lambda into three, one for each of the different supervisor functions. a) Utilize Lambda Layering to cut down on redundant code between the lambdas. 				
Outreach Description:					
Migration Impact Description:	Contact Center is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	80				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	80
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-106809] Do not send RE packet for May 2020 submit month for CalWORKs and CalFresh

- Resolved: 04/15/2020 01:45 PM

Team Responsible:	Client Correspondence	Assignee:	Harish Katragadda	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	New Policy
Minor Version:	20.04.15	Expedite Changes:	Production Deployment	Estimate:	80
Reporter:	Ritu Chinya	Regulation Reference:	Exec Order	Created:	03/25/2020 04:01 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, Correspondence]	Approved by Committee:		Other Agency Cross Reference:	CA-214678

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: C-IV generates RE Packets for CW, CF (Regular and TCF), and CW/CF prior to ten-day cutoff each month, effective for the next month.

Request: Per the Executive Order, California is not requiring CW or Regular CF participants to complete the RE Packet for the March, April and May reporting months. Participants with RE's due in these months will automatically be granted an additional 6 month RE Period. In order to implement this change in C-IV, the RE Packets must still be generated in the system and automatically marked as complete. These packets will NOT be mailed to the customer. RE Packets for TCF customers must continue as usual.

- Recommendation:**
- 1) Create a BSCR to purge CW/CF Packet generation jobs PB00R510, PB00R511, and PB00R512 indefinitely until the executive order is no longer effective. A subsequent SCR will reverse this scheduling change when appropriate.
 - 2) Operationally run Batch Jobs PB00R510, PB00R511, and PB00R512, and subsequent Forms Thread Jobs to process the records in SYS_TRANSACT during normal system hours.
 - 3) Run an operational DCR to update the GENERATE_DOC records' status to 'Print Central Cancelled' for each GENERATE_DOC record generated by PB00R510, PB00R511 or PB00R512 excluding GENERATE_DOC records for TCF cases.

Note: TCF cases will continue to operate as normal and will continue to receive the RE Packet, as well as any outbound calls, NOMI's, and automated negative actions based on relevant Appointment and/or Customer Reporting statuses.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 80

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	40
DBA :	0	Design :	20	Eligibility :	0

Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	20	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CIV-106892] CCP Enhancement: Clear Cache upon load of application

- Resolved: 05/15/2020 10:46 AM

Team Responsible:	Contact Center	Assignee:	Pandya Amitkumar	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	20.05.15	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Jared Kuester	Regulation Reference:		Created:	04/02/2020 09:55 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	CSC Support
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Danielle Benoit 4/22/2020

Expedite Approval: Karen Rapponotti 4/22/2020

Current Design: Electron application doesn't clear cache when exiting.

Request: Clear the application's cache each time the program is closed to ensure the application has the latest Angular code.

Recommendation: 1) Clear the cache when the application is opened.

Outreach Description:

Migration Impact Description: Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	20
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-105864] Correct Incorrect Person App Date/BDA and deny the pending statuses.

- Resolved: 05/18/2020 03:42 PM

Team Responsible:	Online	Assignee:	Mallik Aitha	SPG Status:	Select a value
Fix Version/s:	[20.05]	Designer Contact:	Mallik Aitha	Change Type (SCR):	Data Change
Minor Version:	20.05.19	Expedite Changes:	Start Build	Estimate:	10
Reporter:	Joseph Faulkner	Regulation Reference:		Created:	12/10/2019 04:19 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Mallik Aitha	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Start Build - Michael Wu - 05/14/2020

Current Design: Case 7169896, Person App Date/BDA for Rosaura

Request: Per Christen Broussard: "Please update the MC application date/BDA of 11/28/2012 as it is invalid for the program and was entered in error.

Recommendation:

1. Deny/Discontinue the pending program statuses.
2. Log the Denied event for the pending program App#1 for 09/2013.
3. Match the person status to the program status.
4. Re-link the person status to the correct persons apps.
5. Move the Person App#1 Application Date and BDA to 09/2013.
6. Log a Denied event(same event from step 2) for Person App#1 for 09/2013 and re-link to program App#1.
7. Log change events for Person App#1.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-4400] County Funded: Add General Assistance (Managed) Program NOAs and Forms

Team Responsible:	Client Correspondence	Assignee:	Daniel J Rosales	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	522
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	12/29/2017 02:24 PM
Status:	Development Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	CSC Support
Committee:	[Correspondence]	Approved by Committee:	03/26/2020	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved - Karen Rapponotti 4/8/2020

Current Design: General Assistance (Managed) program functionality was added in Release 16.07 with SCR # 1093. Notices of Action (NOAs) were not part of the General Assistance (Managed) program functionality when it was released.

Request: Counties have prioritized 'NOAs' (Ability to send out Notices for Approvals, Denials, Benefit Change, Issuance Method Change, etc.) as their #3 enhancement to the General Assistance (Managed) program.

This has been separated into two Phases:

- Phase 1 SCR CIV-4400 - Adds the Approval NOA, Denial NOA, Discontinuance NOA, Benefit Change NOA, Supplement NOA, Reimbursement Agreement Form, Periodic Reporting Form.
- Phase 2 SCR CIV-106555 - Adds the Issuance Method Change NOA, GA Time Limit NOA, Supportive Services NOA, GA Timing Out NOA, GA Aid Code change, GA Reimbursement Form, GA Overpayment NOA

Recommendation:

1. Add the following notices and forms to the Template Repository in English and Spanish. Please see the attached mock ups for details.
 - a. GA Approval NOA
 - b. GA Denial NOA
 - c. GA Discontinuance NOA
 - d. GA Benefit Change NOA
 - e. GA Supplemental NOA
 - f. GA Periodic Report Form
 - g. GA Reimbursement Agreement Form
2. Add a Spanish version of the GA NA Back 9 for the NOAs in Recommendation 1.

Outreach

Description:

Migration Impact Description: The C-IV GA Solution including the GA NOAs/Forms will be migrated as part of DDCR 10002.

Migration Impact Analysis:

Alternative Procedure Description:

Generate a Blank GA NOA from template repository.

Operational Impact:

Estimate: **522**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	320
DBA :	0	Design :	70	Eligibility :	0
Fiscal :	0	Imaging :	5	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	82	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

[CIV-102157] Update Online Help for SCR 4400- GA NOAs

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	08/30/2018 03:30 PM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Online Help]	Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CSC Support
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 05/05/2020 - Approve

Expedite Approval: Approved by Karen Rapponotti 5/14/2020

Current Design: SCR CIV-4400 added Notices of Action for the General Assistance program.

Request: The Template Repository needs to be updated to reflect this change.

Recommendation: Update the Forms Overview in Online Help to include the following forms for GA:

1. GA Approval NOA
2. GA Denial NOA
3. GA Discontinuance NOA
4. GA Benefit Change NOA
5. GA Supplemental NOA
6. GA Periodic Report Form
7. GA Reimbursement Agreement Form

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: GA/GR Program

Alternative Procedure Description: None

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

[CIV-107216] Update Online Help Forms Overview for SCR CIV-106851 CF 377.1

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	05/05/2020 03:33 PM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 05/05/2020 - Approve

Expedite Approval: Approved by Karen Rapponotti 5/14/2020

Current Design: With the 20.03 - 20.05.07 minor release, SCR CIV-106851 added the CF 377.1 (Notice of Approval for CalFresh Benefits) to the template repository.

Request: Add the CF 377.1 to the Online Help Forms Overview.

Recommendation: Add the CF 377.1 to the Online Help Forms Overview.

Outreach Description: None

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-107224] CO-113 OCAT Integration - UAT Support

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.07]	Designer Contact:	Steve Hancock	Change Type (SCR):	Enhancement
Minor Version:	20.07.x	Expedite Changes:	No	Estimate:	360
Reporter:	Lynnel Silva	Regulation Reference:		Created:	05/06/2020 09:36 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-216173

Non-Committee Review: Michele Peterson - Agree - 5/19/2020

Expedite Approval:

Current Design:

The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program.

Request:

As regulated by Assembly Bill (AB) 74 (Chapter 21, Statutes of 2013) the California Department of Social Services (CDSS) must implement changes to the OCAT; specifically, OCAT-related functionality must be implemented in SAWS to allow caseworkers to perform OCAT-related data collection in SAWS.

Recommendation:

This SCR is to track the UAT support activities for the Application Development, and System Test.

Outreach

Description:

Migration Impact

No migration impact as this is a support-only SCR.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **360**

Automated Test :	15	Batch/Interfaces :	115	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	115	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	115	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-105277] Auto assign task to the MC Worker for the IEVS NHR combo (CF and MC) only case

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	195
Reporter:	Howard Suksanti	Regulation Reference:		Created:	10/07/2019 03:10 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	05/11/2020	Other Agency Cross Reference:	CA-210948

Non-Committee

Review:
Expedite Approval:
Current Design:

When IEVS NHR abstracts are loaded into the System for a combo case (CalWORKs (CW) / CalFresh (CF) and Medi-Cal (MC), The System automatically sends out a SAWS 30 Form and dispositions/closes the NHR abstract.

Request:

1. Add a new Task Sweep batch job to assign task to the current MC program assigned worker when an NHR Abstract for a (CW/CF) and MC combo case is loaded into The System.
2. Modify IEVS NHR inbound job to start sending SAWS 30 Form when there is no discrepancy in the employment details for CW/CF case. And stop sending the SAWS 30 when the case is a MC only program (C-IV only). When the case is a MC and Nutrition Benefit (NB) combo case (LRS/CalSAWS only) stop sending the PA 2418C and start sending the SAWS 30.

Recommendation:

1. Add a new Task Sweep batch job to create task for the current MC program assigned worker when an NHR Abstract for a (CW/CF) and MC combo case is loaded into The System.
2. Modify IEVS NHR inbound job to start sending SAWS 30 Form when there is no discrepancy in the employment details for CW/CF case. And stop sending the SAWS 30 when the case is a MC only program (C-IV only). When the case is a MC and Nutrition Benefit (NB) combo case (LRS/CalSAWS only) stop sending the PA 2418C and start sending the SAWS 30.

Please refer to more details in the attached Design document.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the MC Committee. CalSAWS will implement this Change with CA 210948 in the same release.

Migration Impact

Analysis:

Alternative

NA.

Procedure

Description:

Operational Impact:

Estimate: **195**

Automated Test :	0	Batch/Interfaces :	149	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	46	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

[CIV-106435] CalHEERS eHIT: Add EERC for 'Ineligible to Covered CA programs due to Medicare verification'

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Rajan Vadapalli	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	21
Reporter:	Renee Gustafson	Regulation Reference:		Created:	02/17/2020 05:55 PM
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-103
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	05/04/2020	Other Agency Cross Reference:	CA-213645; CH-146748

Non-Committee

Review:
Expedite Approval:
Current Design:

Eligibility Evaluation Reason Code for 'Ineligible to Covered CA programs due to Medicare verification' does not exist in eHIT. The County Eligibility Worker cannot easily distinguish why CalHEERS sent a Determination with no change in data, but now the APTC person is Discontinued.

Request:

With CalHEERS Change Request 146748, CalHEERS will add Eligibility Evaluation Reason Code for 'Ineligible to Covered CA programs due to Medicare verification' to eHIT. The Systems will add Eligibility Evaluation Reason Code for 'Ineligible to Covered CA programs due to Medicare verification' to display to the CEW when Covered CA member is denied/discontinued on Determination.

Recommendation:

1. Add the following Eligibility Evaluation Reason Code (EERC) (CT_466).
Code: CN
Short Description: CCP Covered CA Ineligible.
Long Description: Individual ineligible to CCP Covered CA programs due to the Medicare verification.

Note: Display new Eligibility Evaluation Reason on the below listed pages when applicable. Eligibility Evaluation Reason is read-only field on the below listed pages and there is no change to current functionality on how we display the field.

- MAGI Determination Summary
- MAGI Determination Detail
- MAGI Referral Detail

Outreach

Description:

Migration Impact Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. LRS will implement this Change with SCR CA-213645 in the 20.09 release.

Migration Impact

Analysis:

Alternative

n/a

Procedure

Description:

Operational Impact:

Estimate: **21**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	14	CalHEERS Test :	7	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
				Security :	0

[CIV-106691] Update Overpayment Adjustment Logic to stop Excess Recoupments

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	314
Reporter:	Sidhant Garg	Regulation Reference:		Created:	03/17/2020 10:12 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	04/24/2020	Other Agency Cross Reference:	CA-56515

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently LRS/CalSAWS system does not consider the unposted recovery account recoupments that are associated to same recovery account and to a different case when that recovery account has multiple responsible parties and those responsible parties are receiving aid under different cases for the same benefit month.

Request:

1. Update the Overpayment Adjustment Logic to consider the unposted recovery account recoupments that are associated to same recovery account and to a different case. This happens when a recovery account has multiple responsible parties and those responsible parties are receiving aid under different cases for the same benefit month.
2. Update the Benefit Reduction Redistribution Batch EDBC Sweep to consider all the responsible parties on the recovery accounts that are on different cases which are being benefit reduced.

Recommendation:

1. Update the Overpayment Adjustment Logic to consider the unposted recovery account recoupments that are associated to same recovery account and to a different case. This happens when a recovery account has multiple responsible parties and those responsible parties are receiving aid under different cases for the same benefit month.
2. Update the Benefit Reduction Redistribution Batch EDBC Sweep to consider all the responsible parties on the recovery accounts that are on different cases which are being benefit reduced.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. CalSAWS will implement this Change with SCR CA-56515 in the 20.09 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

314

Automated Test :	0	Batch/Interfaces :	110	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	132	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	72	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-104584] Update Medi-Cal Auto-Discontinuance Batch for Failure to Complete RE to process at an Individual Level

Team Responsible:	CalHEERS	Assignee:	Naga Chinduluru	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Rajan Vadapalli	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	730
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 16-16	Created:	07/12/2019 12:24 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	05/04/2020	Other Agency Cross Reference:	CA-209422, CA-212697.

Non-Committee

**Review:
Expedite Approval:
Current Design:**

The System will Auto-Discontinue the Medi-Cal program for Failure to Complete RE when all individuals are MAGI Pending and fail to provide their renewal packet by the renewal date. This program-level discontinuance does not process Medi-Cal programs where at least one individual was determined MAGI eligible/conditionally eligible on the RE/RM DER.

Request:

Per ACWDL 16-16:

"As [MAGI Medi-Cal] eligibility is determined on the individual basis, counties must ensure that the individuals determined eligible or conditionally eligible by CalHEERS are authorized in the Statewide Automated Welfare System (SAWS) and dispositioned in CalHEERS without delay. Counties must also ensure that the appropriate Notice of Action (NOA) is sent to the eligible individual(s), and that the appropriate transactions have been sent to the Medi-Cal Eligibility Data System (MEDS) to provide access to appropriate care. Counties must not hold the eligible or conditionally eligible individuals in a pending status while waiting to finalize eligibility for the pending individuals in the case household.

...
The ability to provide the eligibility determinations on an individual level is important for the Long Term Negative Action (LTNA) functionality that was released in July 2015. In order for LTNA to function properly, counties must ensure that individuals determined eligible or conditionally eligible by CalHEERS have that eligibility authorized in SAWS and MEDS and the negative actions are dispositioned in all three systems."

1. Update The Systems to only auto-discontinue from the Medi-Cal program for 'Failure to Complete Redetermination' the individuals who are MAGI Medi-Cal pending on the Renewal MAGI Determination when the renewal packet is not returned by the renewal date and advance the renewal for the individuals found MAGI Medi-Cal eligible/conditionally eligible on the Renewal MAGI Determination.

Recommendation:

1. Update Batch MAGI Auto-Discontinuance sweep to no longer exclude Medi-Cal programs where at least one of the individuals is MAGI Medi-Cal eligible/conditionally eligible on the Renewal MAGI Determination.
2. Do not include the Medi-Cal programs in the Batch MAGI Auto-Discontinuance sweep job if any individual is in Soft Pause on the Renewal MAGI Determination.
3. Update eHIT to send an Eligibility of Determination Request (EDR) with Negative Action 'Failure to Complete Redetermination' only for the individuals who are MAGI Medi-Cal pending on the Renewal MAGI Determination and do not include the Negative Action for any individual who is MAGI Medi-Cal eligible/conditionally eligible on the Renewal MAGI Determination.
4. Update Batch EDBC Medi-Cal Auto-Discontinuance sweep job (LRS/CalSAWS) and Batch EDBC Medi-Cal sweep job(C-IV) to run the Medi-Cal EDBC with 'RE' run reason when at least one of the individuals is MAGI Medi-Cal eligible/conditionally eligible on the MAGI Determination associated to the Negative Action EDR for 'Failure to Complete RE'.

Outreach Description:	CIV-106073 Create a Job Aid for SCR CIV-104584 Update Medi-Cal Auto-Discontinuance Batch for Failure to Complete RE to process at an Individual Level.					
Migration Impact Description:	Worker would have to control manually. Joint design has been approved through the Medi-Cal/CMSP Committee. LRS will implement this Change with SCR CA-209422 in the 20.11 release.					
Migration Impact Analysis:						
Alternative Procedure Description:	N/A					
Operational Impact Estimate:	730					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	560	CalHEERS Test :	170	Client Correspondence :	0	
DBA :	0	Design :	0	Eligibility :	0	
Fiscal :	0	Imaging :	0	IVR/CC :	0	
Online :	0	Performance :	0	Release Communication Support :	0	
Reports :	0	Reports Test :	0	Security :	0	
System Test Support :	0	Tech Arch :	0	Tech Ops :	0	
Training :	0					

[CIV-107092] Automated Regression Test - Execution and Maintenance - 20.11 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretzky	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	William Baretzky	Change Type (SCR):	Operational Enhancement
Minor Version:	21.01.XX	Expedite Changes:	No	Estimate:	210
Reporter:	William Baretzky	Regulation Reference:		Created:	04/22/2020 08:47 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215784

Non-Committee Review: JoAnne Osborn 5/13/2020

Expedite Approval: Current Design:

A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

Request: The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

- Recommendation:**
1. Execute the major release automated regression suite against the 20.11 major version build on a regular basis.
 2. Execute the major release automated regression suite against the final build for the 20.11 major version, prior to the build being deployed to production.
 3. Execute the minor release automated regression suite against the final build of each applicable 20.11 minor version, prior to the build being deployed to production.
 4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.

Outreach

Description:

Migration Impact

Description:

Per DDID #713, the existing LRS automated regression test scripts will be updated to account for the CalSAWS DD&I changes.

Migration Impact

Accounted for in SOR

Analysis:

Alternative

Procedure

Execute all regression testing manually for major and minor version releases.

Description:

Operational Impact:

Estimate: 210

Automated Test :	210	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-107093] Automated Regression Test - Execution and Maintenance - 21.01 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[21.02]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	21.03.XX	Expedite Changes:	No	Estimate:	210
Reporter:	William Baretsky	Regulation Reference:		Created:	04/22/2020 08:48 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215785

Non-Committee Review: JoAnne Osborn 5/13/2020

Expedite Approval: Current Design:

A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

Request: The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

Recommendation:

1. Execute the major release automated regression suite against the 21.01 major version build on a regular basis.
2. Execute the major release automated regression suite against the final build for the 21.01 major version, prior to the build being deployed to production.
3. Execute the minor release automated regression suite against the final build of each applicable 21.01 minor version, prior to the build being deployed to production.
4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.

Outreach

Description:

Migration Impact

Description:

Per DDID #713, the existing LRS automated regression test scripts will be updated to account for the CalSAWS DD&I changes.

Migration Impact

Analysis:

Accounted for in SOR

Alternative

Procedure

Execute all regression testing manually for major and minor version releases.

Description:

Operational Impact:

Estimate: 210

Automated Test :	210	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



[CIV-103672] Migrate San Bernardino County IVR to Amazon Connect

- Resolved: 04/16/2020 03:02 PM

Team Responsible:	Contact Center	Assignee:	Raji Sanuvala	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	20.04.23	Expedite Changes:	Start Build	Estimate:	886
Reporter:	Jared Kuester	Regulation Reference:		Created:	03/20/2019 10:23 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	Yes	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	CA-207026
Committee:	[IVR & Contact Center]	Committee:		Reference:	

Non-Committee Review: San Bernardino County Only, Approved by Sarah Colella 11/26/2019

Expedite Approval: Approved by Karen J Rapponotti on 09/06/2019

Current Design: Currently the San Bernardino County IVR is on the Cisco UCCE Platform

Request: Move the currently IVR functionality from the Cisco platform to the Amazon Connect platform.

Recommendation:

- 1) Recreate the existing Call Flow (see attached) in the Amazon Connect environment.
- 2) Recreate all IVR Web Service interactions using AWS Lambda.
- 3) Add Visual IVR specific functionality to the CCP including the Call Me functionality.
- 4) Update Useful Links in CCP to San Bernardino specific links.

(see Design Doc. for complete recommendations)

Outreach Description: Train Contact Center staff on differences between Amazon Connect and Cisco UCCE.

Migration Impact Description: Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

Migration Impact Analysis:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: **886**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	400
Online :	331	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
System Test Support :	155	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:

- 1) Recreate the existing Call Flow (see attached) in the Amazon Connect environment.
- 2) Recreate all IVR Web Service interactions using AWS Lambda.
- 3) Add Visual IVR specific functionality to the CCP including the Call Me functionality.
- 4) Update Useful Links in CCP to San Bernardino specific links.

(see Design Doc. for complete recommendations)

After:

- 1) Recreate the existing Call Flow (see attached) in the Amazon Connect environment.
- 2) Recreate all IVR Web Service interactions using AWS Lambda.
- 3) Add Visual IVR specific functionality to the CCP including the Call Me functionality.
- 4) Update Useful Links in CCP to San Bernardino specific links.
(see Design Doc. for complete recommendations)
- 5) Run Batch Job PB36M500 one day prior to go live for Predictive Handling results to be accurate in Amazon Connect.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

[CIV-10791] Prevent Advancing Medi-Cal Renewal with a Soft Pause Individual

Team Responsible:	CalHEERS	Assignee:	Krishna Akula	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rajan Vadapalli	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	400
Reporter:	Elisa Miller	Regulation Reference:	ACWDL 17-35	Created:	12/29/2017 02:26 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	2020-05-11 00:00:00	Other Agency Cross Reference:	CA-58123

Non-Committee

Review:

Expedite Approval: Approved by JoAnne Osborn - 02/24/2020

Current Design:

When a MAGI Medi-Cal individual reports a change or is reevaluated during the annual renewal period, CalHEERS protects the individual from adverse actions to their MAGI Medi-Cal eligibility by placing the individual in Soft Pause. The annual renewal period begins two months prior to the RE Due Date until the program is renewed.

Soft Pause protects the individual until the County Eligibility Worker (CEW) evaluates the individual for MAGI Medi-Cal with a premium or for other Medi-Cal programs not subject to MAGI, such as Non-MAGI Medi-Cal or Consumer Protection Programs (CPPs).

CalHEERS Soft Pause protections will continue until Soft Pause is lifted by a CEW through an Eligibility Determination Request (EDR). Once Soft Pause is lifted, adverse actions can be applied per the CalHEERS MAGI Medi-Cal discontinuance rules and the individual can be moved to another aid code or discontinued from MAGI Medi-Cal.

With CalHEERS Release 16.4, C-IV SCR 2713 and LRS SCR 36160 updated The Systems with functionality to allow a CEW to send a 'Soft Pause Lift' indicator to CalHEERS in an EDR. When CalHEERS receives the 'Soft Pause Lift' indicator, CalHEERS lifts Soft Pause and applies adverse actions per the CalHEERS MAGI Medi-Cal discontinuance rules and the individual is moved to another aid code or discontinued from MAGI Medi-Cal. CalHEERS sends a MAGI Determination of Eligibility Response (DER) to The Systems with the individual's new MAGI Medi-Cal eligibility/discontinuance and the Eligibility Evaluation Reason code 'Soft Pause Lift'. The CEW can then move the individual to the new MAGI Medi-Cal aid code or evaluate the individual for Non-MAGI Medi-Cal.

C-IV Medi-Cal EDBC Batch skip logic will skip a case with skip reason of 'Soft Paused' when an individual on the MAGI Determination returns as MAGI Eligible with an Eligibility Evaluation Reason of Soft Pause. C-IV generates through batch a Non-MAGI Screening Packet for any individual with Eligibility Evaluation Reason of 'Soft Paused' on the DER received during the Batch MAGI Renewal process. This allows the C-IV CEW to manually request the 'Soft Pause Lift' to determine the individual's correct benefits when the Non-MAGI Screening Packet is returned. CalSAWS does not have the Medi-Cal Batch EDBC Skip logic nor the batch to generate the Non-MAGI Screening Packet. CalSAWS CA-203981 added the Non-MAGI Screening Packet to the template repository in Release 19.11.

The Systems allow CEWs to run Medi-Cal EDBC against a MAGI Determination that contains an individual in Soft Pause and establish a new annual renewal period. When an individual is in Soft Pause, the MAGI Determination provides the updated income and household size information with incorrect Federal Poverty Level (FPL) limit. As a result, during MAGI Renewals, The Systems generates a MAGI Renewal Notice of Action (NOA) with the incorrect FPL amounts. This can be misleading to the individual.

C-IV allows the CEW to select the 'RE' EDBC Run Reason during the annual renewal period and outside the annual renewal period to establish a new renewal period when processing a reported change. In C-IV 'RE' EDBC Run Reason is displayed when EDBC benefit month is on or after the Re-Evaluation begin month.

CalSAWS allows a worker to select a Run Reason from the EDBC Run Reason dropdown only when running Medi-Cal EDBC for a single-month. In CalSAWS 'RE' EDBC Run Reason is displayed only if the benefit month is after the RE Due Date or if a 'RE' packet exists for the 'RE' Due month.

C-IV sends 'Renewal - manual renewal' (RM) EDR Run Reason to CalHEERS during the annual renewal period starting with the EDR Benefit Month two months prior to the RE Due Date and beyond.

For example: A Medi-Cal program has RE Due Date 06/30/2020.

Beginning with EDR benefit month 05/2020 and beyond, C-IV sends 'RM' EDR Run Reason until a new annual renewal period is established.

CalSAWS does not send 'RM' EDR Run Reason.

CalSAWS automatically sets the EDBC Run Reason to 'RE' if the EDBC Run Reason is left blank when all the following are true:

- The EDBC benefit month is equal to the month following the RE Due Date or the EDBC benefit month is equal to the come-up month.
- The appropriate RE packet was generated for the RE Due Month for the program.
- The latest RE packet status is either 'Not Applicable' or 'Reviewed-Ready To Run EDBC'

C-IV does not have functionality to automatically set the EDBC Run Reason to 'RE', but C-IV does have a page validation on the Run EDBC and Negative Action Detail pages that require the worker to run EDBC with 'RE' Run Reason when all the following are true:

- The latest MAGI determination for the benefit month has a 'RE' or 'RM' Run Reason.
- The benefit month is no earlier than one month prior to 'RE' due month.
- 'RE' Run Reason was not selected while running EDBC.
- Not an Auto Test scenario.

The MAGI Emulator allows testing of changes to The Systems that rely on specific results in a MAGI Determination without a direct connection to a CalHEERS-connected test environment. The MAGI Emulator does not have functionality to return Soft Pause or Soft Pause Lift in the MAGI Determination. See the current functionality of MAGI Emulator in Supporting Documents.

Request:

Per ACDWL 17-35, Medi-Cal individuals must be evaluated for Non-MAGI Medi-Cal if the individual was found MAGI Medi-Cal eligible with Soft Pause during the renewal process before advancing the renewal due date.

1. Require the CEW to lift Soft Pause prior to running Medi-Cal EDBC with 'RE' EDBC Run Reason.
2. Add a new EDBC Run Reason, 'Soft Pause/Non-RE', that will allow a CEW to run Medi-Cal EDBC during the annual renewal period with an individual in Soft Pause that will not advance the renewal due date. This 'Soft Pause/Non-RE' EDBC Run Reason should only be used for exceptions when the CEW is unable to lift Soft Pause due to 10-day noticing or CalHEERS issues. For example: a 'Person Add' during renewal or to process a Negative Action for a non-Soft Pause individual while waiting for the Non-MAGI Screening Packet for the Soft Pause individual.
3. Update CalSAWS Batch EDBC Skip logic to skip a case with a new skip reason of 'Soft Paused' when an individual on the MAGI Determination returns as MAGI Eligible with an Eligibility Evaluation Reason of Soft Pause.
4. Update The Systems to generate a Non-MAGI Screening Packet when an individual is skipped through batch for Soft Pause and the MAGI Determination Run Reason code is 'Renewal - batch administrative renewal' (RE).
5. Update CalSAWS to create a Journal entry when the Non-MAGI Screening Packet is generated through batch.
6. Update CalSAWS to allow the CEW to select 'RE' EDBC Run Reason to establish a new renewal period during reported changes outside the annual renewal period.
7. Update CalSAWS to send 'RM' EDR Run Reason during the annual renewal period.
8. Update The Systems to automatically set the EDBC Run Reason to either 'RE' or 'Soft Pause/Non-RE' when appropriate during the annual renewal period.
9. Update the MAGI Emulator to have Soft Pause and Soft Pause Lift functionality to allow the testing of changes in The Systems which rely on specific results in a MAGI Determination without a direct connection to a CalHEERS-connected test environment.

Recommendation:

1. Update the Run EDBC page to display 'Soft Pause/Non-RE' EDBC Run Reason for the Medi-Cal program to prevent a CEW from advancing the renewal when an individual is Soft Paused.
2. Update the Negative Action Detail page to display 'Soft Pause/Non-RE' EDBC Run Reason for the Medi-Cal program to prevent a CEW from advancing the renewal when an individual is Soft Paused.
3. Update Create Manual EDBC page to display 'Soft Pause/Non-RE' EDBC Run Reason.
4. Update the Medi-Cal EDBC Summary page to display a notification message when 'Soft Pause/Non-RE' Run Reason is auto-set during the Medi-Cal EDBC evaluation.

5. Add 'Soft Pause/Non-RE' EDBC Run Reason for the Medi-Cal program. Update The Systems to auto-set the EDBC Run Reason to either 'Soft Pause/Non-RE' or 'RE' when appropriate.
6. Update eHIT Disposition functionality for the new EDBC Run Reason 'Soft Pause/Non-RE'. CalSAWS only: Update eHIT logic to have 'RM' EDR Run Reason functionality.
7. CalSAWS only: Add a Batch EDBC Skip Reason 'Soft Paused' that will skip a case from Batch EDBC processing when the valid DER has at least one individual with Eligibility Evaluation Reason of Soft Pause.
8. CalSAWS only: Update the Batch MAGI Renewal Sweep to exclude cases from processing through Batch MAGI if the worker has already initiated the MAGI Renewal manually (RM) from the online page.
9. Create a new batch job for CalSAWS and update the existing batch job for C-IV to only generate the Non-MAGI Screening packet through batch for cases which are skipped during Batch EDBC with the reason of Soft Pause. CalSAWS only: Add a journal entry when the Non-MAGI Screening packet is generated through batch.
10. Update the MAGI Emulator to return MAGI Determinations with Soft Pause and Soft Pause Lift. The MAGI Emulator is used for testing purposes only to emulate the results returned from CalHEERS on a MAGI Determination.
11. Regression test the DHCS Renewals Master Request reports for the updated manual renewal EDR run reason functionality.

See CA-58123_CIV-10791_SoftPause during RE.docx for detailed design.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

CalSAWS will implement this Change with SCR CA-58123 in the 20.06 release.

Reject NOA and create a manual one.

400

Automated Test :	20	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	225	CalHEERS Test :	105	Client Correspondence :	50
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

A. Updated 'Soft Pause/Non-RE' EDBC Run Reason to display at all times in the EDBC Run Reason dropdown for Medi-Cal Program.

Before:

2.1.3.2. and 2.2.3.2. Display 'Soft Pause/Non-RE' in the EDBC Run Reason drop down for the Medi-Cal program when the valid MAGI Determination for the benefit month has at least one individual on the program with Eligibility Evaluation Reason of Soft Pause.

After:

2.1.3.2. and 2.2.3.2. Display 'Soft Pause/Non-RE' in the EDBC Run Reason drop down for the Medi-Cal program.

B. Update auto-set of EDBC Run Reason to 'RE' for Non-MAGI Turning 65 Packet

The Non-MAGI Turning 65 Packet was included in the recommendations with the rest of the Medi-Cal Renewal packets; however, since the Non-MAGI Turning 65 Packet should only be considered for auto-setting of 'RE' when there is no other Medi-Cal Renewal Packet for the MC program for the same time frame, the Non-MAGI Turning 65 Packet was removed from those sections and now has its own section.

Also, auto-set of 'RE' for Non-MAGI Turning 65 Packet functionality was added to LRS/CalSAWS with CA-203981 in Release 19.11. The Current Design was updated to state this and Recommendations 2.5.2.2.B.b and 2.5.2.2.D.b describe the changes needed for LRS/CalSAWS specifically.

Before:

2.5.2.2.A and 2.5.2.2.B included Non-MAGI Turning 65 Packet.

After:

2.5.2.2.A does not include Non-MAGI Turning 65 Packet.

2.5.2.2.B is a new section specific to only Non-MAGI Turning 65 Packet.

2.5.2.2.C was previously 2.5.2.2.B and does not include Non-MAGI Turning 65 Packet.

2.5.2.2.D is a new section specific to only Non-MAGI Turning 65 Packet.

2.5.2.2.E was previously 2.5.2.2.C. No change to recommendation other than number.

2. ETC Change:

Before:

CalHEERS ETC: 225

After:

CalHEERS ETC: 275

3. Release Change:

N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

[CIV-101447] CF 387 CalFresh Request for Information for Residency

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	581
Reporter:	Jason M. Francis	Regulation Reference:		Created:	06/06/2018 01:16 PM
Status:	Approved	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2019-11-19 00:00:00	Other Agency Cross Reference:	CA-49633

Non-Committee

Review:
Expedite Approval:
Current Design: C-IV currently has the CF 387 (5/14) Form is available in template repository. LRS/CalSAWS currently does not have CF 387 in template repository.

Request:

1. Add a new EDBC non-compliance failure reason to Discontinue the CalFresh program if residency is not verified.
2. LRS/CalSAWS: Add the CF 387 (5/14) to Template Repository.
3. Update the CF 387 Form in C-IV to allow for dynamically populating residency information verbiage.
4. Create a task for the worker when CF 387 Form is generated through template repository.
5. Create a new journal with the following verbiage "CF 387 – CalFresh request for information generated and mailed to the household".
6. Generate CalFresh Discontinuance NOA if CF 387 is discontinued with a failure reason 'Failed to Provide Residency'.

Recommendation:

- 1.) Add a new non-compliance of 'Residency'. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.1)
- 2.) Add a new CF 387 Form that has a dynamic section that populates with Residency verbiage. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.1)
- 3.) Add a new Document Parameter page for the CF 387 Form that includes a checkbox to dynamically populate Residency information. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.2)
- 4.) Add a new Task and Journal Entry Batch Job for the CF 387 Form. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.3)
- 5.) Add a new CF Discontinuance NOA for failure for Residency Verifications. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.4)

Outreach

Description:
Migration Impact Description: SCR CA-49633 is the joint SCR adding the same updates into LRS/CalSAWS.
Migration Impact Analysis:
Alternative Procedure Description: Create Manual NOA to request CF residency information, and track response manually.

Operational Impact:

Estimate: **581**

Automated Test : 6 Batch/Interfaces : 0 Batch Operations : 0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	335
DBA :	0	Design :	0	Eligibility :	110
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	130	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
N/A

2. ETC Change:
N/A

3. Release Change:
Before:
20.07

After:
20.11

4. Funding Source Change:
N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change:
N/A

2. ETC Change:
N/A

3. Release Change: Due to capacity and higher priority SCRs moving out release.
Before: 20.11
After: 21.03

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

End Content Revisions



[CA-214678] Do not send RE for May 2020 due month for CalWORKs and CalFresh

- Resolved: 04/07/2020 10:09 AM

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	New Policy
Minor Version:	20.04.09	Expedite Changes:	Production Deployment	Estimate:	86
Reporter:	Ritu Chinya	Regulation Reference:	Exec Order	Created:	03/25/2020 03:59 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, Correspondence]	Approved by Committee:		Other Agency Cross Reference:	CIV-106809

Non-Committee

Review:

Expedite Approval:

Approved by Karen Rapponotti on 3/16/2020

Current Design:

CalSAWS generates RE Packets for CW, CF (Regular and TCF), and CW/CF cases during the first week of each month, effective for the next month.

Part of the process includes automating Re certification Telephone Interview Appointments as a prerequisite for the Packet generation. The appointment generation is based on worker-configurable appointment thresholds. If the number of slots available for a worker is exceeded by the number of cases that require an appointment, the System will assign out all available slots and task workers with the excess cases, informing them to manually schedule the appointments and mail the RE Packet.

The RE Packet is Due the month following the Batch Month.

Request:

Per the Executive Order, California is not requiring CW or Regular CF participants to complete the RE Packet for the March, April and May reporting months. Participants with RE's due in these months will automatically be granted an additional 6 month RE Period. In order to implement this change in CalSAWS, the RE Packets must still be generated in the system and automatically marked as complete. These packets will NOT be mailed to the customer. RE Packets for TCF customers must continue as usual.

Recommendation:

- 1) Operationally run Batch Job PB19C909 and subsequent Forms Thread Jobs to process the records in SYS_TRANSACT during normal system hours.
- 2) Run an operational DCR to update the GENERATE_DOC records' status to 'Print Central Cancelled' for each GENERATE_DOC record generated by PB19C909, Excluding GENERATE_DOC records for TCF cases.
- 3) Run an operational DCR to set the Customer Appointment Records created by Batch Job PB19C909 (Appointment Type - General Appointment Sub Type - Telephone Interview Recertification) to a 'Completed' status. This applies to CW, CW/CF, and regular CF cases only. Do Not update records for TCF Cases.
- 4) Run an operational DCR to invalidate FAC_TRANSACT records created by Batch Job PB19C909 for CW, CW/CF, and regular CF cases only. Do Not include records for TCF Cases. TCF Cases will continue to task the worker as normal.
- 5) Generate a one-time Case List using for workers to manually generate the RE Packet and set the status to Complete for CW, CW/CF, and regular CF cases for which the worker did not receive a task. The case list will consist of the following fields:

Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID
Programs

Note: TCF cases will continue to operate as normal and will continue to receive the RE Packet, as well as any outbound calls campaigns, NOMI's, and automated negative actions based on relevant Appointment and/or Customer Reporting statuses.

With this SCR, CalWORKs and Regular CalFresh recipients' Appointments generated for May will be automatically set to 'Complete'. As such, outbound campaigns for this population will not be triggered.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

86

Automated Test :	0	Batch/Interfaces :	36	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	50
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-216091] Enable June GA/GR AA and SSP14 generation job (PB19R515M) and send the packets to participants

- Resolved: 05/04/2020 02:23 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy
Minor Version:	20.05.04	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Srinivasa Meenavalli	Regulation Reference:	GR CER	Created:	05/01/2020 10:19 AM
Status:	In Production	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Approved by KarExpedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCRsen Rapponotti on 3/16

Current Design:

GA/GR AA Packets & SSP14 Forms are generated and mailed to participants in the first week of each month for reporting changes that are due the following month. Due to COVID-19, LA County requested LRS/CalSAWS to generate the GA/GR AA Packets and SSP14 Forms for tracking purpose but not to mail out the same (central print cancelled) to the participants for the months due 04/2020 and 05/2020.

Request:

LA County is requesting LRS/CalSAWS to enable from June month GA/GR AA Packets & SSP14 Forms generation job (PB19R515M) and send the packets to participants.

Recommendation:

Update the System to continue to Generate GA/GR AA Packets & SSP14 Forms and mail it out to the customers.

- a. Enable the AA and SSP14 Sweep Job (LRS: PB19R515M) in the batch scheduler as it was prior to the COVID-19 changes

Note: This process will allow the system to create AA Packets, SSP14 Forms and customer reporting records in the system. This will also send the AA Packets and SSP14 Forms to be included in the outbound bundle to Central Print to mail it out to customers.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
				Security :	0



[CA-215996] DCR to update YBN office address for Southwest Special office 8 to 1819 Charlie Sifford Dr. Los Angeles, CA 90047

Team Responsible:	Online	Assignee:	Inez Finnigan	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Operational Enhancement
Minor Version:	20.06.05	Expedite Changes:	No	Estimate:	9
Reporter:	Inez Finnigan	Regulation Reference:		Created:	04/28/2020 04:52 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Inez Finnigan	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Ayana Alvarez 5/7/2020				
Expedite Approval:					
Current Design:	office 8 address on YBN is incorrect				
Request:	update YBN office address data table for office 8: 1819 Charlie Sifford Dr. Los Angeles, CA 90047 Current address on YBN is outdated.				
Recommendation:	Update the Southwest Special office 8 address in YBN to 1819 Charlie Sifford Dr. Los Angeles, CA 90047 Note: Southwest Special office 8 address is correct in the LRS/CalSAWS system.				
Outreach Description:					
Migration Impact Description:	Data Reference table update. No impact.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	No Alternative Procedure available				
Operational Impact:					
Estimate:	9				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	7	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-216052] YBN update to remove invalid link

- Resolved: 05/03/2020 05:15 AM

Team Responsible:	Online	Assignee:	Inez Finnigan	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	23
Reporter:	Inez Finnigan	Regulation Reference:		Created:	04/30/2020 10:40 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Inez Finnigan	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: lacountyhelps.org used to have a tool to determine potential eligible. The site no longer have that feature. The link to lacountyhleps need to be removed from YBN and rename the panel.

Request: Remove lacountyhelps.org link from Am I eligible panel. Rename panel to District Offices Info. Add district office information to YBN downtime message.

Recommendation:

1. Remove the box panel titled 'Am I Eligible for Benefits?' along with 'Click Here' hyperlink.
2. Relocate the hyperlink titled 'District Addresses and Hours of Operations' to be part of the box panel titled 'Resources'.

Outreach

Description:

Migration Impact Description: No impact, removing invalid link from YBN home page only.

Migration Impact Analysis: No Impact

Alternative Procedure Description: No alternative procedure is available to remove the link from YBN

Operational Impact:

Estimate: 23

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	17	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	6	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-216080] ACL 20-45 - Extended Foster Care Case Listing

Team Responsible:	Eligibility	Assignee:	Enoch Kim	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Paul Galloway	Change Type (SCR):	New Policy
Minor Version:	20.05.27	Expedite Changes:	Production Deployment	Estimate:	88
Reporter:	Paul Galloway	Regulation Reference:	ACL 20-45	Created:	04/30/2020 05:53 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti 05/04/2020

Current Design:

The Extended Foster Care (EFC) program for all Non-Minor Dependents (NMDs) ends the day before their 21st birthday. Due to the impacts of COVID-19, this program will temporarily be extended for all NMDs currently in EFC who turn 21 on or after the date of this letter's release through June 30,2020.

Request:

DCFS requests two lists of cases to help them assess the impacts of ACL 20-45.

1. A list of active EFC cases where the NMD is 18 or over regardless of aid code.
2. A list of children active in Foster Care who are age 17 and will be turning 18 between 03/01/2020 and 06/30/2020.

Recommendation:

Generate two lists of Foster Care cases meeting the criteria specified below:

List #1) Cases with a FC program that is Active with a foster child 18 years old or older on the date the list is generated.

>List should include the following standard columns:

- 1) FC Case Name
- 2) FC Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID
- 8) Worker Name
- 9) Facility Name

>List should include the following additional columns:

- 10) Supervisor
- 11) CPS Case # (SERIAL_NUM_IDENTIF of the related CASE where the child is on a CPS program)
- 12) CPS Case Person ID (CASE_PERS.MEDS_PERS_NUM_IDENTIF for the child from the CPS Case)
- 13) Aid Code

-- Next 5 columns are Participation types from NON_MINOR_DEPENDENT record in effect on the day the list is generated:

- 13) "Scndry. Ed." - value from SEC_EDUC_REQMT_IND
- 15) "Post-Sec./Voc. Ed." - value from POST_VOC_EDUC_REQMT_IND
- 16) "Empl. Pgm. or Actvty." - value from PGM_ACTIV_REQMT_IND
- 17) "Employed 80 hrs/month" - value from EMPLOYD_80_REQMT_IND
- 18) "Med. Cond." - value from MED_COND_REQMT_IND
- 19) Placement Type (decoded CHILD_PLACEMT.PLACEMT_TYPE_CODE)
- 20) Rate Type (decoded PLACEMT_RATE.TYPE_CODE)
- 21) Age
- 22) DOB

List #2) Cases with a FC program that was Active on 3/1/2020 or after and the child in Foster Care was 17 on 3/1/2020 and will turn 18 by 06/30/2020 (i.e., the child's D.O.B. is on or after 3/1/2002 but not after 6/30/2002).

>List should include the following standard columns:

- 1) FC Case Name
- 2) FC Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID
- 8) Worker Name
- 9) Facility Name

>List should include the following additional columns:

- 10) Supervisor
- 11) CPS Case # (SERIAL_NUM_IDENTIF of the related CASE where the child is on a CPS program)
- 12) CPS Case Person ID (CASE_PERS.MEDS_PERS_NUM_IDENTIF for the child from the CPS Case)
- 13) Aid Code
- 14) Placement Type (decoded CHILD_PLACEMT.PLACEMT_TYPE_CODE)
- 15) Placement Start Date
- 16) Age
- 17) DOB

List will be posted for LRS/CalSAWS:

CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-216080

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

88

Joint design has been approved through the FC Committee. No similar request made for C-IV counties.

Workers would need to identify all affected cases manually

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	55
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	23	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-216126] CalHEERS Changes FY 19-20

Team Responsible:	CalHEERS	Assignee:	Renee Gustafson	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Operational Enhancement
Minor Version:	20.05.19	Expedite Changes:	No	Estimate:	1670
Reporter:	Renee Gustafson	Regulation Reference:		Created:	05/04/2020 05:52 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CalHEERS CRs:

Non-Committee Review: Karen Rapponotti - Agree - 5/5/2020

Expedite Approval:
Current Design:

The purpose of this change request is to allocate the resource(s) needed for ongoing participation in Design and Management meetings regarding the CalHEERS project. These meetings include Joint Application Design (JAD), Release Management, Integration Testing, and Technical Support.

The allocation of resources required for any build, test or implementation tasks coming out of the CalHEERS JADs will be requested and accounted for in subsequent SCR's.

Request: N/A

Recommendation: N/A

Outreach

Description:

Migration Impact Description: No Migration impact, this is for LRS Support.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1670**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	1670	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-216190] Continue Posting List of DCFS Medi-Cal Discontinuances from Batch EDBC

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:	20.06.24	Expedite Changes:	No	Estimate:	15
Reporter:	Renee Gustafson	Regulation Reference:	MEDIL I 20-XX	Created:	05/06/2020 06:11 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Karen Rapponotti on 3/16/2020

Expedite Approval:

Current Design: CA-215220 was designed to post a monthly list for DCFS Medi-Cal Discontinuances from Batch EDBC until the end of the planned delay of discontinuances due to the Executive Order for COVID-19.

The April and May lists were posted on 4/24/2020.
The June list will be posted on 5/25/2020.

Request: DHCS is extending the delay of discontinuances from 05/31/2020 until 08/31/2020 so the lists need to be generated and posted for three additional months.

Recommendation: Continue to generate the list from CA-215220 for three additional months.

Frequency: Run once per month for discontinuances effective July and August.

The lists will be posted to the following location:
CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CA-215220

The July list will be posted on 6/24/2020.
The August list will be posted on 7/24/2020.
The September list will be posted on 8/24/2020.

Outreach Description: CIT w/posted list.

Migration Impact Description: No Impact

Alternative Procedure: None

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	15	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-202055] Separate Case & Issuance for CAPI Couple Case

Team Responsible:	Client Correspondence	Assignee:	Samuel Fitzsimmons	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Jamie Ng	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	2929
Reporter:	Benjamin Fimbres	Regulation Reference:	MPP §49-055.4 & ACL 18-46	Created:	04/11/2018 04:51 PM
Status:	In Assembly Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	03/09/2020	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by JoAnne Osborn on 4/3/2020

Current Design:

Currently LRS/CalSAWS system allows two participants to be aided in one CAPI (Cash Assistance Program for Immigrants) Case and in one program. The CAPI EDBC utilizes the CAPI Payment Standards for couples and issues a single payment for the couple.

Request:

Per MPP 49-055.3, each member of an eligible couple should receive one-half of the couples benefit amount when each member is eligible for CAPI. Each eligible participant should be evaluated in a separate Case and/or program and paid separately on their own account.

Recommendation:

- Update the Program Detail page to prevent adding more than one CAPI program to a case.
- Update the Relationship Detail page to support the CAPI Couple Definition.
- Update CAPI EDBC to make the couple case non-primary applicant Status Active, Role FRE and Role Reason Spouse.
- Update CAPI EDBC to split the benefit amount in one half between both participants (identified as spouse) on their respective cases.
- Modify MEDS AP18 – Report New Application job (POXXE400) to send the correct Application Flag when trigger for CAPI program.
- Modify MEDS EW40 – Termination Status Change job (POXXE411) to send a Term Reason of Other - '99' when a CAPI participant status is changed to Active/FRE/Spouse.
- Add a new Batch EDBC skip to not run Batch EDBC on any benefit month after implementation on case that a person is associated to a CAPI couple case after the SCR implementation.
- Update GA/CAPI Recoverable Account Batch to use the benefit recipient of a GA/CAPI program as the Responsible Party for the recoverable benefits.
- Update GR Recoverable Logic to recoup only the benefit recipient's GR benefits in a CAPI EDBC.
- Auto populate the Responsible Parties with adult CAPI program persons when creating a Non-External Regular Recovery Account from EDBC for CAPI programs.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

none

Procedure

Description:

Operational Impact:

Estimate: 2929

Automated Test :	0	Batch/Interfaces :	154	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	1267

DBA :	0	Design :	0	Eligibility :	325
Fiscal :	138	Imaging :	0	IVR/CC :	0
Online :	70	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	720	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

 **[CA-215525] Job Aid for SCR CA-208265 Home Visiting Program**

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Gingko Luna	Regulation Reference:	AB 1811, ACL 19-82, ACL 19-42	Created:	04/14/2020 09:52 AM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	HVP
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-107005, CA-208265, CIV-104042

Non-Committee Review:	Joyce Oshiro 05/04/2020 - Approve				
Expedite Approval:	Approved by Karen Rapponotti on 5/14/2020				
Current Design:	SCR CA-208265 created the Home Visiting Program pages.				
Request:	Job Aid for new Home Visiting Program pages implemented in release 20.05.				
Recommendation:	Create the Home Visiting Program job aid.				
Outreach Description:	New job aid				
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	None				
Operational Impact Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-215640] CA-209404: Online Help ACL 19-59 Update Reports Overview for DFA 358F and DFA 358S

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Cristina Garcia	Regulation Reference:	ACL 19-59	Created:	04/16/2020 05:36 PM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Alfonso(Tom) Villanueva approved 5/7/2020

Expedite Approval: Approved by Karen Rapponotti on 5/14/2020

Current Design: SCR CA-209404 Updates the DFA 358F and DFA 358S to CF 358F and 358S.

Request: Update the following in the Reports Overview section of Online Help:
 Old: DFA 358F
 New: CF 358F

Old: DFA 358S
 New: CF 358S

Recommendation: Update the DFA 358F and DFA 358S to CF 358F and CF 358S respectively in the Reports Overview section of Online Help.

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-215854] CA-214104: Online Help Inactivate Unnecessary Reports in Reports Overview

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/23/2020 05:02 PM
Status:	In Assembly Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Jayna Longstreet approved 5/6/2020

Expedite Approval: Approved by Karen Rapponotti on 5/14/2020

Current Design: CA-214104 Updates the Reports Overview in Online Help.

Request: Remove the following reports from the Reports Overview section in Online Help:

- 1) 18 Year Olds Exiting CalWORKs
- 2) CalWORKs Participants with 12 Months Disability and Potential Eligibility for SSI
- 3) Benefit Match Report
- 4) DCFS Issuance Additional Payment Detail Report

Add the following sentence at the end of the Description 'This report is no longer being generated.' for the following reports in the Reports Overview section in Online Help:

- 1) Batch Eligibility Report
- 2) CA 44 Report
- 3) CW 115 A Backup Report
- 4) CW 115 Backup Report
- 5) GAIN Monthly Activity Report
- 6) Payments on Hold More than 30 Days Reports
- 7) Payments Requests for Accruals Report

Recommendation: Remove the following reports from the Reports Overview section in Online Help:

- 1) 18 Year Olds Exiting CalWORKs
- 2) CalWORKs Participants with 12 Months Disability and Potential Eligibility for SSI
- 3) Benefit Match Report
- 4) DCFS Issuance Additional Payment Detail Report

Add the following sentence at the end of the Description 'This report is no longer being generated.' for the following reports in the Reports Overview section in Online Help:

- 1) Batch Eligibility Report
- 2) CA 44 Report
- 3) CW 115 A Backup Report
- 4) CW 115 Backup Report
- 5) GAIN Monthly Activity Report
- 6) Payments on Hold More than 30 Days Reports
- 7) Payments Requests for Accruals Report

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact: N/A

Estimate:	10				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	10			Tech Ops :	0



[CA-215967] CA-200879: Update Online Help for ACL 19-95 Automate Disaster CalFresh

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	60
Reporter:	Cristina Garcia	Regulation Reference:	MPP 63-900	Created:	04/28/2020 11:59 AM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	DCF
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 5/14/2020

Current Design: CA-200879 Automates the Disaster CalFresh functionality.

Request: CA-200879 Automates the Disaster CalFresh functionality, which requires changes to Online Help pages, including the Reports Overview and FOrms Overview sections.

Recommendation:

Update the following Online Help pages:

- 1) Case Summary
- 2) Select Programs
- 3) New Programs Detail
- 4) New/Reapplication Detail
- 5) Application Detail
- 6) Rescind Detail
- 7) Position Detail
- 8) Administrative Role Detail
- 9) Workload Reassignment Detail
- 10) Pending Assignment List
- 11) Other Program Assistance Detail
- 12) Eligibility Workload Inventory

Create the following Online Help pages:

- 1) Disaster CalFresh Detail
- 2) Disaster CalFresh Person Detail
- 3) Disaster CalFresh Person History
- 4) Disaster CalFresh History
- 5) Household Income Resources Expenses List
- 6) Household Income Resources Expenses Detail

Update in the Reports Overview section:

- Rename the CalFresh Disaster Services Daily Report to CalFresh Disaster Issuance Daily Report

Update in the Forms Overview section:

- Add the CF 390 form

Refer to the Design Document in the appdev SCR CA-200879 for specifications.

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate:	60				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	60			Tech Ops :	0



[CA-216028] CA-213170: Online Help - Create Business Intelligence Report Search page

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/29/2020 03:38 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 5/14/2020

Current Design: SCR CA-213170 creates the Business Intelligence Search page

Request: Create a new Business Intelligence Search page in Online Help.

Recommendation: Create the following Online Help page:
Business Intelligence Search

(refer to the Design Document in the app dev SCR for further information)

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-216173] OCAT Integration - UAT Support

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.07]	Designer Contact:	Steve Hancock	Change Type (SCR):	Enhancement
Minor Version:	20.07.x	Expedite Changes:	No	Estimate:	360
Reporter:	Lynnel Silva	Regulation Reference:		Created:	05/06/2020 09:42 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	OCAT
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-107224

Non-Committee Review: Agree - Jo Anne Osborne 5/6/2020

Expedite Approval:

Current Design:

The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program.

Request:

As regulated by Assembly Bill (AB) 74 (Chapter 21, Statutes of 2013) the California Department of Social Services (CDSS) must implement changes to the OCAT; specifically, OCAT-related functionality must be implemented in SAWS to allow caseworkers to perform OCAT-related data collection in SAWS.

Recommendation:

This SCR is to track the UAT support activities for the Application Development, and System Test.

Outreach Description:

Migration Impact Description:

No migration impact as this is a support-only SCR.

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact Estimate:

360

Automated Test :	15	Batch/Interfaces :	115	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	115	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	115	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-56515] Update Overpayment Adjustment Logic to stop Excess Recoupments

Team Responsible:	Fiscal	Assignee:	Naresh Barsagade	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	373
Reporter:	Ted Anderson	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	04/24/2020	Other Agency Cross Reference:	CIV-106691

Non-Committee

Review:
Expedite Approval:
Current Design:

Currently LRS/CalSAWS system does not consider the unposted recovery account recoupments that are associated to same recovery account and to a different case when that recovery account has multiple responsible parties and those responsible parties are receiving aid under different cases for the same benefit month.

Request:

1. Update the Overpayment Adjustment Logic to consider the unposted recovery account recoupments that are associated to same recovery account and to a different case. This happens when a recovery account has multiple responsible parties and those responsible parties are receiving aid under different cases for the same benefit month.
2. Update the Benefit Reduction Redistribution Batch EDBC Sweep to consider all the responsible parties on the recovery accounts that are on different cases which are being benefit reduced.

Recommendation:

1. Update the Overpayment Adjustment Logic to consider the unposted recovery account recoupments that are associated to same recovery account and to a different case. This happens when a recovery account has multiple responsible parties and those responsible parties are receiving aid under different cases for the same benefit month.
2. Update the Benefit Reduction Redistribution Batch EDBC Sweep to consider all the responsible parties on the recovery accounts that are on different cases which are being benefit reduced.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. CIV will implement this Change with SCR CIV-106691 in the 20.09 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

373

Automated Test :	0	Batch/Interfaces :	110	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	132	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	96	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-210948] Auto assign task to the MC Worker for the IEVS NHR combo (CF and MC) only case

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	229
Reporter:	Howard Suksanti	Regulation Reference:		Created:	10/07/2019 03:09 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	05/11/2020	Other Agency Cross Reference:	CIV-105277

Non-Committee

Review:
Expedite Approval:
Current Design:

When IEVS NHR abstracts are loaded into the System for a combo case (CalWORKs (CW) / CalFresh (CF) and Medi-Cal (MC), The System automatically sends out a SAWS 30 Form and dispositions/closes the NHR abstract.

Request:

1. Add a new Task Sweep batch job to assign task to the current MC program assigned worker when an NHR Abstract for a (CW/CF) and MC combo case is loaded into The System.
2. Modify IEVS NHR inbound job to start sending SAWS 30 Form when there is no discrepancy in the employment details for CW/CF case. And stop sending the SAWS 30 when the case is a MC only program (C-IV only). When the case is a MC and Nutrition Benefit (NB) combo case (LRS/CalSAWS only) stop sending the PA 2418C and start sending the SAWS 30.

Recommendation:

1. Add a new Task Sweep batch job to create task for the current MC program assigned worker when an NHR Abstract for a (CW/CF) and MC combo case is loaded into The System.
2. Modify IEVS NHR inbound job to start sending SAWS 30 Form when there is no discrepancy in the employment details for CW/CF case. And stop sending the SAWS 30 when the case is a MC only program (C-IV only). When the case is a MC and Nutrition Benefit (NB) combo case (LRS/CalSAWS only) stop sending the PA 2418C and start sending the SAWS 30.

Please refer to more details in the attached Design document.

Outreach

Description:

Migration Impact Description:

Joint design has been approved through the MC Committee. C-IV will implement this Change with CIV 105277 in the same release.

Migration Impact

Analysis:

Alternative

NA.

Procedure

Description:

Operational Impact:

Estimate: **229**

Automated Test :	0	Batch/Interfaces :	149	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	60	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-213645] CalHEERS eHIT: Add EERC for 'Ineligible to Covered CA programs due to Medicare verification'

Team Responsible:	CalHEERS	Assignee:	Kevin Ha	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Rajan Vadapalli	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	24
Reporter:	Renee Gustafson	Regulation Reference:		Created:	02/17/2020 04:33 PM
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	05/04/2020	Other Agency Cross Reference:	CIV-106435; CH-146748

Non-Committee

Review:

Expedite Approval:

Current Design:

Eligibility Evaluation Reason Code for 'Ineligible to Covered CA programs due to Medicare verification' does not exist in eHIT. The County Eligibility Worker cannot easily distinguish why CalHEERS sent a Determination with no change in data, but now the APTC person is Discontinued.

Request:

With CalHEERS Change Request 146748, CalHEERS will add Eligibility Evaluation Reason Code for 'Ineligible to Covered CA programs due to Medicare verification' to eHIT. The Systems will add Eligibility Evaluation Reason Code for 'Ineligible to Covered CA programs due to Medicare verification' to display to the CEW when Covered CA member is denied/discontinued on Determination.

Recommendation:

1. Add the following Eligibility Evaluation Reason Code (EERC) (CT_466).

Code: CN

Short Description: CCP Covered CA Ineligible.

Long Description: Individual ineligible to CCP Covered CA programs due to the Medicare verification.

Note: Display new Eligibility Evaluation Reason on the below listed pages when applicable. Eligibility Evaluation Reason is read-only field on the below listed pages and there is no change to current functionality on how we display the field.

- MAGI Determination Summary
- MAGI Determination Detail
- MAGI Referral Detail

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this Change with SCR CIV-106435 in the 20.09 release.

Migration Impact

Analysis:

Alternative

n/a

Procedure

Description:

Operational Impact:

Estimate: 24

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	14	CalHEERS Test :	8	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	1
Reports :	0	Reports Test :	0	Support :	
				Security :	0



[CA-215783] Automated Regression Test - Execution and Maintenance - 20.09 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretzky	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	William Baretzky	Change Type (SCR):	Operational Enhancement
Minor Version:	20.11.XX	Expedite Changes:	No	Estimate:	540
Reporter:	William Baretzky	Regulation Reference:		Created:	04/22/2020 08:46 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-107091

Non-Committee Review: JoAnne Osborn 5/13/2020

Expedite Approval: Current Design:

A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

Request: The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

- Recommendation:**
1. Execute the major release automated regression suite against the 20.09 major version build on a regular basis.
 2. Execute the major release automated regression suite against the final build for the 20.09 major version, prior to the build being deployed to production.
 3. Execute the minor release automated regression suite against the final build of each applicable 20.09 minor version, prior to the build being deployed to production.
 4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.

Outreach

Description:

Migration Impact

Description:

Per DDID #713, the existing LRS automated regression test scripts will be updated to account for the CalSAWS DD&I changes.

Migration Impact

Accounted for in SOR

Analysis:

Alternative

Procedure

Execute all regression testing manually for major and minor version releases.

Description:

Operational Impact:

Estimate: 540

Automated Test :	540	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-203018] DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	No	Estimate:	88
Reporter:	Christine Cheung	Regulation Reference:	Lomeli v. Saenz ACIN I-09-00 - ACL 00-59	Created:	06/07/2018 03:47 PM
Status:	Pending Approval	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design	Gloria Williams	Training Impacted:		Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Collections]	Committee:		Reference:	

Non-Committee Review: Los Angeles / Region 6 approval - Jennifer Casillas - 05/08/2020

Expedite Approval:
Current Design:

LRS does not have end dates for recovery accounts that were created in the LEADER System with the cause: "CalFresh admin caused."

Request:

As required by "Lomeli v. Saenz" ACIN I-09-00 – ACL 00-59, recovery accounts that have cause: "CalFresh Admin Caused" and has been more than 36 months since the end of the benefit month or transaction date (whichever is later) of the first 'Benefit Reduction' transaction type need to have their status changed to "Terminated" and status reason as "Compromise (Lomeli)".

Example:

CF Recovery Account with Cause Code 'CalFresh - Admin Error (after 03/2000)'.
First Transaction of type 'Benefit Reduction' posted on 05/20/2012 for Benefit Month 06/2012.
Lomeli Termination date would be set as 06/30/2015.

Recommendation:

1. Identify the Recovery Accounts based on the following criteria:
 - a. The accounts are converted from LEADER system to the LRS system.
 - b. Cause Code is either 'CalFresh - Admin Caused (prior to 3/2000)' or 'CalFresh - Admin Caused (after 3/2000)'.
 - c. It has been more than 36 months since the end of the benefit month or transaction date (whichever is later) of the first 'Benefit Reduction' transaction type.
 - i. This cut off is calculated by subtracting the end of the benefit month or transaction date (whichever is later) of the first 'Benefit Reduction' transaction type from the system date when the DCR would be applied in production.
 - ii. Please see "Section 1.2 Requests" for an example.
 - d. The Current Balance is greater than ZERO.
 - e. The current status of the Recovery Account is either 'Active', 'Suspended', 'Pending', 'Pending Approval' or 'Pending Agreement'.
 - f. The Account Type is Regular.
2. Once the Accounts are Identified, post a transaction with a Transaction Type of 'Terminated' with a negative amount equal to the outstanding balance on the recovery account.
3. After the transaction is posted as defined in the step above, update the recovery account status to 'Terminated' and status reason to 'Compromised (Lomeli)'.
4. Create a Journal Entry for the recovery accounts identified. The Journal Entry will say – "Recovery Account ##### converted from LEADER to LRS has been Terminated to meet the requirements for Lomeli v. Saenz".
5. Provide a list to Los Angeles County for the impacted recovery accounts after the SCR is applied in production. The layout is attached in the Section 6 for reference.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

This is for LRS data change request and will not have migration impact on any others counties.

Alternative Procedure Description:
Operational Impact Estimate: N/a
88

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	55	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	23	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-209422] Update Medi-Cal Auto-Discontinuance Batch for Failure to Complete RE to process at an Individual Level

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Rajan Vadapalli	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	735
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 16-16	Created:	07/12/2019 12:21 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	05/04/2020	Other Agency Cross Reference:	CIV-104584, CIV-106073

Non-Committee

Review:
Expedite Approval:
Current Design:

The System will Auto-Discontinue the Medi-Cal program for Failure to Complete RE when the MAGI Pending individuals fail to provide their renewal packet by the renewal date. This program-level discontinuance can discontinue individuals who were determined MAGI eligible/conditionally eligible on the RE/RM DER.

Request:

Per ACWDL 16-16:

"As [MAGI Medi-Cal] eligibility is determined on the individual basis, counties must ensure that the individuals determined eligible or conditionally eligible by CalHEERS are authorized in the Statewide Automated Welfare System (SAWS) and dispositioned in CalHEERS without delay. Counties must also ensure that the appropriate Notice of Action (NOA) is sent to the eligible individual(s), and that the appropriate transactions have been sent to the Medi-Cal Eligibility Data System (MEDS) to provide access to appropriate care. Counties must not hold the eligible or conditionally eligible individuals in a pending status while waiting to finalize eligibility for the pending individuals in the case household.

...
 The ability to provide the eligibility determinations on an individual level is important for the Long Term Negative Action (LTNA) functionality that was released in July 2015. In order for LTNA to function properly, counties must ensure that individuals determined eligible or conditionally eligible by CalHEERS have that eligibility authorized in SAWS and MEDS and the negative actions are dispositioned in all three systems."

1. Update The Systems to only auto-discontinue from the Medi-Cal program for 'Failure to Complete Redetermination' the individuals who are MAGI Medi-Cal pending on the Renewal MAGI Determination when the renewal packet is not returned by the renewal date and advance the renewal for the individuals found MAGI Medi-Cal eligible/conditionally eligible on the Renewal MAGI Determination.
2. Create a new auto-journal reason for Batch EDBC when the Medi-Cal program is renewed for at least one individual and at least one individual is discontinued from the Medi-Cal auto-discontinuance sweep job. Correct the typo on the existing auto-journal reason for the Medi-cal auto-discontinuance sweep job.

Recommendation:

1. Do not include the Medi-Cal programs in the Batch MAGI Auto-Discontinuance sweep job if any individual is in Soft Pause on the Renewal MAGI Determination.
2. Update eHIT to send an Eligibility of Determination Request (EDR) with Negative Action 'Failure to Complete Redetermination' only for the individuals who are MAGI Medi-Cal pending on the Renewal MAGI Determination and do not include the Negative Action for any individual who is MAGI Medi-Cal eligible/conditionally eligible on the Renewal MAGI Determination.
3. Update Batch EDBC Medi-Cal Auto-Discontinuance sweep job (LRS/CalSAWS) and Batch EDBC Medi-Cal sweep job(C-IV) to run the Medi-Cal EDBC with 'RE' run reason when at least one of the individuals is MAGI Medi-Cal eligible/conditionally eligible on the MAGI Determination associated to the Negative Action EDR for 'Failure to Complete RE'.

4. Add a new auto-journal reason when at least one individual's renewal is advanced when Batch EDBC is processed successfully and correct the typo in the auto-journal reason when the program is discontinued.

**Outreach
Description:**

CA-212697 Create a Job Aid for SCR CA-209422 Update Medi-Cal Auto-Discontinuance Batch for Failure to Complete RE to process at an Individual Level.

**Migration Impact
Description:**

Worker would have to control manually. Joint design has been approved through the Medi-Cal/CMSP Committee. LRS will implement this Change with SCR CIV-104584 in the 20.11 release.

**Migration Impact
Analysis:**

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 735

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	475	CalHEERS Test :	195	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-214045] DDID 2262 - Document Annotations

Team Responsible:	Imaging	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	117
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	05/11/2020	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: Currently, there are no annotations in the Imaging Solution.

Request: Per DDID 2262, configure the imaging solution to allow users to add notes and annotations to images/documents with the ability to print with or without annotations.

Recommendation:

- Enable the following Annotations in the Imaging Solution:
 - Green and Red Arrows
 - Green and Red Checkmarks
 - Approved, Expired, For Comment, Original Copied, Received, Rejected, and Urgent Stamps
 - Sticky Notes
 - Text
- Enable the option for printing documents with and without annotations

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure: N/A

Description:

Operational Impact:

Estimate: 117

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	90	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	27	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-215784] Automated Regression Test - Execution and Maintenance - 20.11 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	21.01.XX	Expedite Changes:	No	Estimate:	540
Reporter:	William Baretsky	Regulation Reference:		Created:	04/22/2020 08:49 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-107092

Non-Committee Review: JoAnne Osborn 5/13/2020

Expedite Approval: Current Design:

A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

Request: The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

- Recommendation:**
1. Execute the major release automated regression suite against the 20.11 major version build on a regular basis.
 2. Execute the major release automated regression suite against the final build for the 20.11 major version, prior to the build being deployed to production.
 3. Execute the minor release automated regression suite against the final build of each applicable 20.11 minor version, prior to the build being deployed to production.
 4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.

Outreach

Description:

Migration Impact

Description:

Per DDID #713, the existing LRS automated regression test scripts will be updated to account for the CalSAWS DD&I changes.

Migration Impact

Analysis:

Accounted for in SOR

Alternative

Procedure

Execute all regression testing manually for major and minor version releases.

Description:

Operational Impact:

Estimate: 540

Automated Test :	540	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-215785] Automated Regression Test - Execution and Maintenance - 21.01 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[21.02]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	21.03.XX	Expedite Changes:	No	Estimate:	540
Reporter:	William Baretsky	Regulation Reference:		Created:	04/22/2020 08:50 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-107093

Non-Committee Review: JoAnne Osborn 5/13/2020

Expedite Approval: Current Design:

A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

Request: The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

Recommendation:

1. Execute the major release automated regression suite against the 21.01 major version build on a regular basis.
2. Execute the major release automated regression suite against the final build for the 21.01 major version, prior to the build being deployed to production.
3. Execute the minor release automated regression suite against the final build of each applicable 21.01 minor version, prior to the build being deployed to production.
4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.

Outreach

Description:

Migration Impact

Description:

Per DDID #713, the existing LRS automated regression test scripts will be updated to account for the CalSAWS DD&I changes.

Migration Impact

Analysis:

Accounted for in SOR

Alternative

Procedure

Description:

Execute all regression testing manually for major and minor version releases.

Operational Impact:

Estimate: 540

Automated Test :	540	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



[CA-212513] DDID 2075 - Turn off the Print New Worker Letter from the Pending Assignment List page

- Resolved: 02/14/2020 07:09 PM

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	No
Fix Version/s:	[TBD]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/23/2019 04:58 PM
Status:	Rejected	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Alfonso (Tom) Villanueva	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-207201

Non-Committee

Review:
Expedite Approval:
Current Design: N/A
Request: DDID 2075 states the ability to turn off the Print New Worker Letter from the Pending Assignment List page.
Recommendation: Update the Online Help page for Pending Assignment List to include How to Turn Off the Print New Worker Letter.

Outreach

Description:
Migration Impact Description: No
Migration Impact Analysis:
Alternative Procedure Description: None
Operational Impact:
Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

Content Revision

Status-1: Pending CCB
Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: SCR being Rejected
 Before: 20.03
 After: Rejected
4. Funding Source Change: N/A



[CA-211040] Training: Update WBTs per SCR CA-207185 (DCFS SSIAP Summary)

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.05.15	Expedite Changes:	Start Build	Estimate:	500
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 12:50 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207185 updates "DCFS SSIAP Summary" link to "CWS SSIAP Summary" in the task navigation bar.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 1. All modules (All modules where the Non Financial section of the Task navigation bar is open and the lower part of the list of pages is visible)

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact Estimate: **500**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	500				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Before: 20.03, Minor Version 20.05.15 After: 20.06, Minor Version 20.07.17

 **[CA-211030] Training: Update WBTs per SCR CA-210010**

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.05.15	Expedite Changes:	Start Build	Estimate:	500
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 11:47 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020
Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020
Current Design: SCR CA-210010 updates display Name throughout the system.
Request: WBTs impacted by this change need to be updated.
Recommendation: Update the following WBTs:
 1. All Modules

Outreach Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:
Alternative Procedure Description: None

Operational Impact Estimate: **500**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	500				

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
1. Recommendation Change:
N/A
 2. Estimate Change:
N/A
 3. Release Change:
Before: 20.03, Minor Version 20.05.15
After: 20.06, Minor Version 20.07.17
 4. Funding Source Change:

N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-210098] Training: Update WBTs per SCR CA-207277 Part B**

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.05.15	Expedite Changes:	Start Build	Estimate:	300
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/19/2019 04:22 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Approved by Karen Rapponotti on December 26, 2019

Current Design: SCR CA-207277 updates the Homepage - Display County name from user profile under the LRS logo

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. All Modules

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support 40 counties in CalSAWS are not in scope for migration.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact Estimate: **300**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	300				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
N/A
2. Estimate Change:
Before: 300
After: 350
3. Release Change:
Before: 20.03, Minor Version 20.05.15
After: 20.06, Minor Version 20.07.17

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-214581] Training: Update Foster Care WBTs for 20.03 App Dev Changes

- Resolved: 05/05/2020 05:18 PM

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Select a value
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.05.15	Expedite Changes:	Start Build	Estimate:	90
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	03/22/2020 08:56 PM
Status:	In Production	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on March 25, 2020

Expedite Approval:

Approved by Karen J. Rapponotti on 03/25/2020

Current Design:

Foster Care WBTs are impacted by system changes implemented with the 20.03 Production release.

Request:

Foster Care WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:

Update the following Foster Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 046-WBT-ELF-Eligibility Foster Care-01-A
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-201312 (New field on Household Status Detail page)
 - c. CA-210012 (Client name format)
 - d. CA-207164 (Caregiver information)
 - e. CA-207178 (Makes the Name drop list an input field on the Foster Care Income and Property Detail page)
 - f. CA-200448 (Updates Type of Assistance drop list values on Other Program Assistance Detail page)
2. 046-WBT-ELF-Eligibility Foster Care-01-B
 - a. CA-201272 (Updates values in the Aid code drop list on the OPA Detail page)
 - b. CA-207224 (Potentially Avail. Income Task nav link)
 - c. CA-210012 (Client name format)
 - d. CA-200448 (Updates Type of Assistance drop list values on the OPA Detail page)
3. 048-WBT-ELF-Eligibility Foster Care-02-A
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-201312 (New field on the Household Status Detail page)
 - c. CA-210012 (Client name format)
 - d. CA-207164 (Caregiver information)
 - e. CA-207178 (Changes the Name drop list on the Foster Care Income and Property Detail page to an input field)
 - f. CA-200448 (Updates Type of Assistance drop list values on the OPA Detail page)
4. 048-WBT-ELF-Eligibility Foster Care-02-B
 - a. CA-201272 (Updates Aid Cod drop list values on the OPA and MC EDBC Override Detail pages)
 - b. CA-207224 (Potentially Avail. Income Task nav link)
 - c. CA-210012 (Client name format)
 - d. CA-207178 (Changes the Name drop list on the Foster Care Income and Property Detail page to an input field)
 - e. CA-200448 (Updates Type of Assistance drop list values on the OPA Detail page)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact**Analysis:****Alternative Procedure Description:** N/A**Operational Impact:****Estimate:** 90

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	90				

Content Revision Status-1: Pending CCB**Content Revision Description-1:**

1. Recommendation Change:

Before:

Update the following Foster Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 046-WBT-ELF-Eligibility Foster Care-01-A
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-201312 (New field on Household Status Detail page)
 - c. CA-210012 (Client name format)
 - d. CA-207164 (Caregiver information)
 - e. CA-207178 (Makes the Name drop list an input field on the Foster Care Income and Property Detail page)
 - f. CA-200448 (Updates Type of Assistance drop list values on Other Program Assistance Detail page)
2. 046-WBT-ELF-Eligibility Foster Care-01-B
 - a. CA-201272 (Updates values in the Aid code drop list on the OPA Detail page)
 - b. CA-207224 (Potentially Avail. Income Task nav link)
 - c. CA-210012 (Client name format)
 - d. CA-200448 (Updates Type of Assistance drop list values on the OPA Detail page)
3. 048-WBT-ELF-Eligibility Foster Care-02-A
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-201312 (New field on the Household Status Detail page)
 - c. CA-210012 (Client name format)
 - d. CA-207164 (Caregiver information)
 - e. CA-207178 (Changes the Name drop list on the Foster Care Income and Property Detail page to an input field)
 - f. CA-200448 (Updates Type of Assistance drop list values on the OPA Detail page)
4. 048-WBT-ELF-Eligibility Foster Care-02-B
 - a. CA-201272 (Updates Aid Cod drop list values on the OPA and MC EDBC Override Detail pages)
 - b. CA-207224 (Potentially Avail. Income Task nav link)
 - c. CA-210012 (Client name format)
 - d. CA-207178 (Changes the Name drop list on the Foster Care Income and Property Detail page to an input field)
 - e. CA-200448 (Updates Type of Assistance drop list values on the OPA Detail page)

After:

Update the following Foster Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 048-WBT-ELF-Eligibility Foster Care-01-A
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-201312 (New field on Household Status Detail page)
 - c. CA-210012 (Client name format)

- d. CA-207164 (Caregiver information)
- e. CA-207178 (Makes the Name drop list an input field on the Foster Care Income and Property Detail page)
- f. CA-200448 (Updates Type of Assistance drop list values on Other Program Assistance Detail page)
- 2. 048-WBT-ELF-Eligibility Foster Care-01-B
 - a. CA-201272 (Updates values in the Aid code drop list on the OPA Detail page)
 - b. CA-207224 (Potentially Avail. Income Task nav link)
 - c. CA-210012 (Client name format)
 - d. CA-200448 (Updates Type of Assistance drop list values on the OPA Detail page)
- 3. 048-WBT-ELF-Eligibility Foster Care-02-A
 - a. CA-207224 (Potentially Avail. Income Task nav link)
 - b. CA-201312 (New field on the Household Status Detail page)
 - c. CA-210012 (Client name format)
 - d. CA-207164 (Caregiver information)
 - e. CA-207178 (Changes the Name drop list on the Foster Care Income and Property Detail page to an input field)
 - f. CA-200448 (Updates Type of Assistance drop list values on the OPA Detail page)
- 4. 048-WBT-ELF-Eligibility Foster Care-02-B
 - a. CA-201272 (Updates Aid Cod drop list values on the OPA and MC EDBC Override Detail pages)
 - b. CA-207224 (Potentially Avail. Income Task nav link)
 - c. CA-210012 (Client name format)
 - d. CA-207178 (Changes the Name drop list on the Foster Care Income and Property Detail page to an input field)
 - e. CA-200448 (Updates Type of Assistance drop list values on the OPA Detail page)
- 2. Estimate Change: N/A
- 3. Release Change: N/A
- 4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-214801] Training: Update Orientation WBTs for 20.03 App Dev Changes

- Resolved: 04/27/2020 09:05 AM

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[20.03]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.05.15	Expedite Changes:	No	Estimate:	50
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	03/30/2020 04:56 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review: Approved by Ana Cruz on April 1, 2020

Expedite Approval:

Current Design: Orientation WBTs are impacted by system changes implemented with the 20.03 Production release.

Request: Orientation WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation:

- Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 110-WBT-ORA-Orientation-04
 - a. CA-207223 (updates to Journal Search and Journal Detail pages)
 - b. Address unresolved comments from 20.03.20 review cycle
 2. 110-WBT-ORA-Orientation-05
 - a. CA-207224 (Potentially Avail. Income link on Task nav bar)
 - b. CA-210012 (client name format)
 3. 110-WBT-ORA-Orientation-06
 - a. CA-207224 (Potentially Avail. Income link on Task nav bar)
 - b. CA-207223 (updates to Journal Search and Journal Detail pages)
 - c. CA-205441 (Family Stabilization updates to Need Detail, Service Arrangement Detail, and Payment Request Detail pages)
 - d. Address unresolved comments from 20.03.20 review cycle
 4. 110-WBT-ORA-Orientation-07
 - a. CA-210012 (client name format)
 5. 110-WBT-ORA-Orientation-08
 - a. CA-210012 (client name format)
 - b. Address unresolved comments from 20.03.20 review cycle
 6. 110-WBT-ORA-Orientation-09
 - a. CA-210012 (client name format)
 7. 110-WBT-ORA-Orientation-11
 - a. CA-207290 (Updates to Special Investigation Referral page)
 - c. CA-210012 (client name format)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

50

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :

0

Design :

0

Eligibility :

0

Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	50			Tech Ops :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change:
Before: 50
After: 100
3. Release Change:
Before: 20.03, Minor Version 20.05.15
After: 20.6, Minor Version 20.07.17
4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:
2. Estimate Change:



[CA-208155] CFL 18/19-49 Create new Pay Codes for CalWORKs Home Visit Program (HVP)

- Resolved: 03/27/2020 07:20 PM

Team Responsible:	Fiscal	Assignee:	John Besa	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Ishrath Khan	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	674
Reporter:	Sheryl E. Eppler	Regulation Reference:	CFL 18/19-49	Created:	04/25/2019 11:10 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	HVP
Committee:	[Fiscal]	Approved by Committee:	2020-02-24 00:00:00.0	Other Agency Cross Reference:	CIV-103989

Non-Committee

Review:

Expedite Approval: Emergency approval to start build by JoAnne Osborn on 2/26/2020

Current Design:

The purpose of this letter is to provide county administrative claiming instructions for the California Work Opportunity and Responsibility to Kids (CalWORKs) Home Visiting Initiative (HVI) as described in the ACWDL dated July 31, 2018. This letter informs counties of the claiming instructions related to the implementation of new Program Codes (PCs), Time Study Codes (TSCs), Program Identifier Numbers (PINs), a Direct to Program (DTP) code, and one state use only (SUO) code.

Request:

Create new Pay Codes to track CalWORKs Home Visiting Initiative

Recommendation:

To track 'Home Visit Program (HVP)' needs and payments in the system, the following new Need categories and subsequent Need Types under them will be added:

1. Home Visit Program (HVP)
 - a. Academic or instructional services
 - b. Child care
 - c. Early learning /interaction activity
 - d. English as second language
 - e. Housing Support
 - f. Immigration legal services
 - g. Infant and child nutrition services
 - h. Infant and toddler health care
 - i. Intimate partner violence services
 - j. Mental health services
 - k. Other service
 - l. Prenatal care
 - m. Substance abuse services
 - n. Workforce readiness services

2. Home Visit Program (HVP) – Transportation
 - a. Tap Card
 - b. Campus Parking
 - c. Bus pass – No Valid Month
 - d. Bus Pass – Valid Month
 - e. Bus Ticket
 - f. Bus Token
 - g. Gas Card
 - h. Imprest Cash
 - i. Transportation

NOTE: Tap Card is only available in LRS system.

3. Add the following Home Visit Program (HVP) pay codes:
 - a. HVP Fed Direct Costs

- b. HVP Non-Fed Direct Costs
- c. HVP Non-MOE Direct Costs
- d. HVP Fed Child Care – Unemployed
- e. HVP Non-Fed Child Care – Unemployed
- f. HVP Non-MOE Child Care – Unemployed
- g. HVP Fed Child Care - Employed
- h. HVP Non-Fed Child Care – Employed
- i. HVP Non-MOE Child Care - Employed

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Fiscal Committee. LRS will implement this change with SCR CIV 103989 in the 20.05 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

674

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	80	Eligibility :	0
Fiscal :	360	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	28
Reports :	0	Reports Test :	0	Support :	
System Test Support :	125	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

Content Revision

Status-1:

Accepted

Content Revision

Description-1:

1. Recommendation Change:
Before: See document attached "CA 208155 C-IV 103989 CFL 1819-49 Create new HVP Pay Code "
After: Please see highlighted portions of document "CA 208155 C-IV 103989 Create new HVP Pay Code _ContentRevision1"
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

Content Revision

Status-2:

Pending CCB

Content Revision

Description-2:

1. Recommendation Change:
Before: See document attached "CA 208155 C-IV 103989 CFL 1819-49 Create new HVP Pay Code "
After: Please see highlighted portions of document "CA 208155 C-IV 103989 Create new HVP Pay Code _ContentRevision2"
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:
Before:
After:



[CA-200626] DDCR 4040: Enhance Functionality that Elects MAGI/Non-MAGI during Batch EDBC

- Resolved: 03/27/2020 07:15 PM

Team Responsible:	CalHEERS	Assignee:	Prem Raghupathy	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	281
Reporter:	Prem Raghupathy	Regulation Reference:	SB75 Section 35, WIC Section 14007.8(a) & ACWDL 16-12	Created:	02/05/2018 12:55 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	Other
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	C-IV Royalty
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CIV-1164, CH-52030, CA-39413

Non-Committee Review: Approved by Elisa Miller, 01/23/2020.

**Expedite Approval:
Current Design:**

The Systems Medi-Cal EDBC Rules allow an individual to be found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal. For an online Medi-Cal EDBC, The Systems require a County Eligibility Worker (CEW) to elect either MAGI Medi-Cal or Non-MAGI Medi-Cal on the Medi-Cal EDBC Summary page to specify which benefit will be granted to the individual. CalSAWS and C-IV functionality to determine which benefit to elect during Batch EDBC differs.

C-IV always elects MAGI Medi-Cal benefits when an individual is found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal during Batch EDBC.

CalSAWS elects MAGI Medi-Cal benefits when an individual is found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal during Batch EDBC if the EDBC was run with "RE" Run Reason or if the elected benefit in the prior EDBC was MAGI Medi-Cal. CalSAWS elects Non-MAGI Medi-Cal during Batch EDBC if the EDBC was run with a Run Reason other than "RE" and the elected benefit in the prior EDBC was Non-MAGI Medi-Cal; when the EDBC Run Reason is other than "RE" and there was no prior EDBC with an elected benefit, Medi-Cal EDBC rules will make the EDBC Read-Only for "Cannot Elect Benefits."

Request:

1. Moving an individual from Non-MAGI Medi-Cal Transitional Medi-Cal (TMC) into a MAGI Medi-Cal aid code with a premium is considered an adverse change. Medi-Cal EDBC should not elect MAGI Medi-Cal benefits when an individual is eligible to both MAGI Medi-Cal with a premium and TMC during Batch EDBC regardless of the EDBC Run Reason and should instead elect Non-MAGI Medi-Cal to continue the TMC aid code.
2. When a person is on a Mega Mandatory aid code, Batch EDBC should elect Non-MAGI Medi-Cal to keep the person on Mega Mandatory.
3. Batch EDBC should skip the program for "Cannot Elect Benefits" instead of completing the EDBC and making it Read-Only.

Recommendation:

1. Update Medi-Cal EDBC Rules to elect Non-MAGI Medi-Cal benefits through Batch EDBC when a person is eligible to both MAGI Medi-Cal with a premium and Non-MAGI Medi-Cal TMC and the person is currently on a TMC aid code or when a person is eligible to Non-MAGI Medi-Cal Mega Mandatory and MAGI Medi-Cal.
2. Update Batch EDBC to skip a case with skip reason "Cannot Elect Benefits" when the Medi-Cal EDBC Rules determine the EDBC to be Read Only because the person is found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal and there is no prior election.

Outreach

Description:

Migration Impact Description:

C-IV feedback has been addressed and the design has been approved through the Medi-Cal Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure None.

Description:
Operational Impact:
Estimate:

281

Automated Test :	0	Batch/Interfaces :	68	Batch Operations :	0
CalHEERS :	96	CalHEERS Test :	89	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: Updated recommendation 2.1.2.1 to include first time TMC eligible individuals

Before:

1. Update Medi-Cal EDBC Rules to elect Non-MAGI Medi-Cal benefits through Batch EDBC when a person is eligible to both MAGI Medi-Cal with a premium (Aid Codes: T1, T3, T6, T8) and Non-MAGI Medi-Cal TMC and the person is currently on a TMC aid code (39, 3T, 59, 5T) regardless of the EDBC Run Reason.

After:

1. Update Medi-Cal EDBC Rules to elect Non-MAGI Medi-Cal benefits through Batch EDBC when a person is eligible to both MAGI Medi-Cal with a premium (Aid Codes: T1, T3, T6, T8) and Non-MAGI Medi-Cal TMC and the person is currently on a TMC aid code (39, 3T, 59, 5T) or gets TMC eligibility during Batch EDBC regardless of the EDBC Run Reason.

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change: {Description of Recommendation Change}

Before:



[CA-58123] Prevent Advancing Medi-Cal Renewal with a Soft Pause Individual

- Resolved: 04/17/2020 09:08 PM

Team Responsible:	CalHEERS	Assignee:	Lucas Galleguillos	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rajan Vadapalli	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	980
Reporter:	Ted Anderson	Regulation Reference:	ACWDL 17-35	Created:	01/19/2018 11:42 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Nina Butler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	2020-05-11	Other Agency Cross	CIV-10791
Committee:	[Medi-Cal/CMSP]	Committee:	00:00:00.0	Reference:	

Non-Committee

Review:

Expedite Approval: Approved by JoAnne Osborn - 02/24/2020

Current Design:

When a MAGI Medi-Cal individual reports a change or is reevaluated during the annual renewal period, CalHEERS protects the individual from adverse actions to their MAGI Medi-Cal eligibility by placing the individual in Soft Pause. The annual renewal period begins two months prior to the RE Due Date until the program is renewed.

Soft Pause protects the individual until the County Eligibility Worker (CEW) evaluates the individual for MAGI Medi-Cal with a premium or for other Medi-Cal programs not subject to MAGI, such as Non-MAGI Medi-Cal or Consumer Protection Programs (CPPs).

CalHEERS Soft Pause protections will continue until Soft Pause is lifted by a CEW through an Eligibility Determination Request (EDR). Once Soft Pause is lifted, adverse actions can be applied per the CalHEERS MAGI Medi-Cal discontinuance rules and the individual can be moved to another aid code or discontinued from MAGI Medi-Cal.

With CalHEERS Release 16.4, C-IV SCR 2713 and LRS SCR 36160 updated The Systems with functionality to allow a CEW to send a 'Soft Pause Lift' indicator to CalHEERS in an EDR. When CalHEERS receives the 'Soft Pause Lift' indicator, CalHEERS lifts Soft Pause and applies adverse actions per the CalHEERS MAGI Medi-Cal discontinuance rules and the individual is moved to another aid code or discontinued from MAGI Medi-Cal. CalHEERS sends a MAGI Determination of Eligibility Response (DER) to The Systems with the individual's new MAGI Medi-Cal eligibility/discontinuance and the Eligibility Evaluation Reason code 'Soft Pause Lift'. The CEW can then move the individual to the new MAGI Medi-Cal aid code or evaluate the individual for Non-MAGI Medi-Cal.

C-IV Medi-Cal EDBC Batch skip logic will skip a case with skip reason of 'Soft Paused' when an individual on the MAGI Determination returns as MAGI Eligible with an Eligibility Evaluation Reason of Soft Pause. C-IV generates through batch a Non-MAGI Screening Packet for any individual with Eligibility Evaluation Reason of 'Soft Paused' on the DER received during the Batch MAGI Renewal process. This allows the C-IV CEW to manually request the 'Soft Pause Lift' to determine the individual's correct benefits when the Non-MAGI Screening Packet is returned. CalSAWS does not have the Medi-Cal Batch EDBC Skip logic nor the batch to generate the Non-MAGI Screening Packet. CalSAWS CA-203981 added the Non-MAGI Screening Packet to the template repository in Release 19.11.

The Systems allow CEWs to run Medi-Cal EDBC against a MAGI Determination that contains an individual in Soft Pause and establish a new annual renewal period. When an individual is in Soft Pause, the MAGI Determination provides the updated income and household size information with incorrect Federal Poverty Level (FPL) limit. As a result, during MAGI Renewals, The Systems generates a MAGI Renewal Notice of Action (NOA) with the incorrect FPL amounts. This can be misleading to the individual.

C-IV allows the CEW to select the 'RE' EDBC Run Reason during the annual renewal period and outside the annual renewal period to establish a new renewal period when processing a reported change. In C-IV 'RE' EDBC Run Reason is displayed when EDBC benefit month is on or after the Re-Evaluation begin month.

CalSAWS allows a worker to select a Run Reason from the EDBC Run Reason dropdown only when running Medi-Cal EDBC for a single-month. In CalSAWS 'RE' EDBC Run Reason is displayed only if the benefit month is after the RE Due Date or if a 'RE' packet exists for the 'RE' Due month.

C-IV sends 'Renewal – manual renewal' (RM) EDR Run Reason to CalHEERS during the annual renewal period starting with the EDR Benefit Month two months prior to the RE Due Date and beyond.

For example: A Medi-Cal program has RE Due Date 06/30/2020.

Beginning with EDR benefit month 05/2020 and beyond, C-IV sends 'RM' EDR Run Reason until a new annual renewal period is established.

CalSAWS does not send 'RM' EDR Run Reason.

CalSAWS automatically sets the EDBC Run Reason to 'RE' if the EDBC Run Reason is left blank when all the following are true:

- The EDBC benefit month is equal to the month following the RE Due Date or the EDBC benefit month is equal to the come-up month.
- The appropriate RE packet was generated for the RE Due Month for the program.
- The latest RE packet status is either 'Not Applicable' or 'Reviewed-Ready To Run EDBC'

C-IV does not have functionality to automatically set the EDBC Run Reason to 'RE', but C-IV does have a page validation on the Run EDBC and Negative Action Detail pages that require the worker to run EDBC with 'RE' Run Reason when all the following are true:

- The latest MAGI determination for the benefit month has a 'RE' or 'RM' Run Reason.
- The benefit month is no earlier than one month prior to 'RE' due month.
- 'RE' Run Reason was not selected while running EDBC.
- Not an Auto Test scenario.

The MAGI Emulator allows testing of changes to The Systems that rely on specific results in a MAGI Determination without a direct connection to a CalHEERS-connected test environment. The MAGI Emulator does not have functionality to return Soft Pause or Soft Pause Lift in the MAGI Determination. See the current functionality of MAGI Emulator in Supporting Documents.

Request:

Per ACDWL 17-35, Medi-Cal individuals must be evaluated for Non-MAGI Medi-Cal if the individual was found MAGI Medi-Cal eligible with Soft Pause during the renewal process before advancing the renewal due date.

1. Require the CEW to lift Soft Pause prior to running Medi-Cal EDBC with 'RE' EDBC Run Reason.
2. Add a new EDBC Run Reason, 'Soft Pause/Non-RE', that will allow a CEW to run Medi-Cal EDBC during the annual renewal period with an individual in Soft Pause that will not advance the renewal due date. This 'Soft Pause/Non-RE' EDBC Run Reason should only be used for exceptions when the CEW is unable to lift Soft Pause due to 10-day noticing or CalHEERS issues. For example: a 'Person Add' during renewal or to process a Negative Action for a non-Soft Pause individual while waiting for the Non-MAGI Screening Packet for the Soft Pause individual.
3. Update CalSAWS Batch EDBC Skip logic to skip a case with a new skip reason of 'Soft Paused' when an individual on the MAGI Determination returns as MAGI Eligible with an Eligibility Evaluation Reason of Soft Pause.
4. Update The Systems to generate a Non-MAGI Screening Packet when an individual is skipped through batch for Soft Pause and the MAGI Determination Run Reason code is 'Renewal - batch administrative renewal' (RE).
5. Update CalSAWS to create a Journal entry when the Non-MAGI Screening Packet is generated through batch.
6. Update CalSAWS to allow the CEW to select 'RE' EDBC Run Reason to establish a new renewal period during reported changes outside the annual renewal period.
7. Update CalSAWS to send 'RM' EDR Run Reason during the annual renewal period.
8. Update The Systems to automatically set the EDBC Run Reason to either 'RE' or 'Soft Pause/Non-RE' when appropriate during the annual renewal period.
9. Update the MAGI Emulator to have Soft Pause and Soft Pause Lift functionality to allow the testing of changes in The Systems which rely on specific results in a MAGI Determination without a direct connection to a CalHEERS-connected test environment.

Recommendation:

1. Update the Run EDBC page to display 'Soft Pause/Non-RE' EDBC Run Reason for the Medi-Cal program to prevent a CEW from advancing the renewal when an individual is Soft Paused.
2. Update the Negative Action Detail page to display 'Soft Pause/Non-RE' EDBC Run Reason for the Medi-Cal program to prevent a CEW from advancing the renewal when an individual is Soft Paused.
3. Update Create Manual EDBC page to display 'Soft Pause/Non-RE' EDBC Run Reason.
4. Update the Medi-Cal EDBC Summary page to display a notification message when 'Soft Pause/Non-RE' Run Reason is auto-set during the Medi-Cal EDBC evaluation.

5. Add 'Soft Pause/Non-RE' EDBC Run Reason for the Medi-Cal program. Update The Systems to auto-set the EDBC Run Reason to either 'Soft Pause/Non-RE' or 'RE' when appropriate.
6. Update eHIT Disposition functionality for the new EDBC Run Reason 'Soft Pause/Non-RE'. CalSAWS only: Update eHIT logic to have 'RM' EDR Run Reason functionality.
7. CalSAWS only: Add a Batch EDBC Skip Reason 'Soft Paused' that will skip a case from Batch EDBC processing when the valid DER has at least one individual with Eligibility Evaluation Reason of Soft Pause.
8. CalSAWS only: Update the Batch MAGI Renewal Sweep to exclude cases from processing through Batch MAGI if the worker has already initiated the MAGI Renewal manually (RM) from the online page.
9. Create a new batch job for CalSAWS and update the existing batch job for C-IV to only generate the Non-MAGI Screening packet through batch for cases which are skipped during Batch EDBC with the reason of Soft Pause. CalSAWS only: Add a journal entry when the Non-MAGI Screening packet is generated through batch.
10. Update the MAGI Emulator to return MAGI Determinations with Soft Pause and Soft Pause Lift. The MAGI Emulator is used for testing purposes only to emulate the results returned from CalHEERS on a MAGI Determination.
11. Regression test the DHCS Renewals Master Request reports for the updated manual renewal EDR run reason functionality.

See CA-58123_CIV-10791_SoftPause during RE.docx for detailed design.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

C-IV will implement this Change with SCR CIV-10791 in the 20.02 release.

N/A

980

Automated Test :	25	Batch/Interfaces :	50	Batch Operations :	0
CalHEERS :	350	CalHEERS Test :	259	Client Correspondence :	185
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	20	Reports Test :	6	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

Content Revision

Status-1:

Content Revision

Description-1:

Pending CCB

1. Recommendation Change:

A. Updated 'Soft Pause/Non-RE' EDBC Run Reason to display at all times in the EDBC Run Reason dropdown for Medi-Cal Program.

Before:

2.1.3.2. and 2.2.3.2. Display 'Soft Pause/Non-RE' in the EDBC Run Reason drop down for the Medi-Cal program when the valid MAGI Determination for the benefit month has at least one individual on the program with Eligibility Evaluation Reason of Soft Pause.

After:

2.1.3.2. and 2.2.3.2. Display 'Soft Pause/Non-RE' in the EDBC Run Reason drop down for the Medi-Cal program.

B. Update auto-set of EDBC Run Reason to 'RE' for Non-MAGI Turning 65 Packet

The Non-MAGI Turning 65 Packet was included in the recommendations with the rest of the Medi-Cal Renewal packets; however, since the Non-MAGI Turning 65 Packet should only be considered for auto-setting of 'RE' when there is no other Medi-Cal Renewal Packet for the MC program for the same time frame, the Non-MAGI Turning 65 Packet was removed from those sections and now has its own section.

Also, auto-set of 'RE' for Non-MAGI Turning 65 Packet functionality was added to LRS/CalSAWS with CA-203981 in Release 19.11. The Current Design was updated to state this and Recommendations 2.5.2.2.B.b and 2.5.2.2.D.b describe the changes needed for LRS/CalSAWS specifically

Before:

2.5.2.2.A and 2.5.2.2.B included Non-MAGI Turning 65 Packet.

After:

2.5.2.2.A does not include Non-MAGI Turning 65 Packet.

2.5.2.2.B is a new section specific to only Non-MAGI Turning 65 Packet.

2.5.2.2.C was previously 2.5.2.2.B and does not include Non-MAGI Turning 65 Packet.

2.5.2.2.D is a new section specific to only Non-MAGI Turning 65 Packet.

2.5.2.2.E was previously 2.5.2.2.C. No change to recommendation other than number.

2. ETC Change:

Before:

CalHEERS ETC: 350

Unallocated Hours: 85

After:

CalHEERS ETC: 405

Unallocated Hours: 95

3. Release Change:

N/A

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-208863] CalHEERS eHIT: Married Filing Jointly and Out-of-State Address

- Resolved: 04/17/2020 09:08 PM

Team Responsible:	CalHEERS	Assignee:	Kevin Ha	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Antony Lerner	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	977
Reporter:	Tisha Mutreja	Regulation Reference:		Created:	06/10/2019 02:56 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	2020-03-23 00:00:00.0	Other Agency Cross Reference:	CIV-1068; CH-153970

Non-Committee

Review:

Expedite Approval: Approved by Michele Peterson - 02/27/2020

Current Design:

The Systems send an EDR to CalHEERS without requiring both joint tax filers to be included on the Medi-Cal application when an individual specifies their "Expected Filing Status" as 'Married Filing Jointly'. C-IV requires spouses on the same Medi-Cal application to have the same "Expected Filing Status" when requesting MAGI from the MAGI Determination List page; LRS/CalSAWS does not have this requirement.

The Tax Household Detail page does not have an option to indicate the joint tax filer on the same tax record for an individual with "Expected Filing Status" of 'Married Filing Jointly' nor a way for the worker to indicate the tax filer meets the 'Married Filing Jointly Exception'.

eHIT functionality prevents sending an EDR with a deceased person as a tax filer in the calendar year after they are deceased.

LRS/CalSAWS Address Detail page has a field to specify the "Country"; C-IV does not have this "Country" field.

eHIT functionality sends an EDR with a FIPS code for addresses outside the state of California, but CalHEERS only reads the FIPS code as a California county; CalHEERS returns an error of a "FIPS code/ZIP Code mismatch" instead of a MAGI Determination.

US Territories are defined in The Systems as the US Territories recognized by MEDS. The current US Territories recognized by MEDS are: American Samoa, Guam, Puerto Rico, Virgin Islands (US) (CT_228, Refer_Table_5_Descr = Y).

The Systems do not have a non-compliance nor NOA language to populate when an individual is denied or discontinued from MAGI Medi-Cal for failure to provide information about the person with whom they file 'Married Filing Jointly'.

The Systems send non-compliances to CalHEERS in an EDR if The System non-compliance is mapped to a CalHEERS non-compliance in eHIT as implemented in Release 19.06 with CA-203096|CIV-10287. There is a many-to-one mapping of The System non-compliances to CalHEERS non-compliances in eHIT, so The System stores a reference to The System non-compliance reason that resulted in a non-compliance sent in an EDR to CalHEERS. Medi-Cal EDBC rules then refer to that non-compliance reference in the EDR corresponding to the DER used in Medi-Cal EDBC and then by the NOAs to generate the proper non-compliance language.

The Systems generate the California Residence reason on a MAGI Medi-Cal Change (C-IV) or Denial/Discontinuance NOA when the DER includes the EERC 'Residency – Admin Verification Failed' (RF). C-IV - California Residence NOA is available in all 13 C-IV-supported threshold languages; LRS/CalSAWS - California Residence NOA is currently available in: English, Armenian, Cambodian, Chinese, Korean, Russian, Spanish, Tagalog and Vietnamese.

- Request:**
1. Update the Tax Household page to require individuals who attest to an "Expected Filing status" of 'Married Filing Jointly' to specify the other individual with whom they file unless the tax filer meets the 'Married Filing Jointly Exception'. The other individual cannot be a grandparent, parent, child or grandchild of the tax filer.
 2. Add a Medi-Cal non-compliance reason "Married Filing Jointly Spouse Information" to the 'Failure to Provide' category to generate the appropriate language on the MAGI Change(C-IV)/Denial/Discontinuance NOA as provided by DHCS.
 3. Update the MAGI Determination List page and Batch MAGI to only send an EDR when the required information is included for joint tax filers.
 - a. Allow an exception to these requirements when the tax filer is negative actioned, has a non-compliance or the worker indicates the individual meets the policy exception.
 4. Perform a one-time data change for individuals with "Expected Filing Status" of 'Married Filing Jointly' and relationship of 'spouse' to create the "Tax Filing Status Association" with each other.
 - a. Create a one-time list of cases with any active Medi-Cal individual who has "Expected Filing Status" of 'Married Filing Jointly' and is missing the "Tax Filing Status Association" after the one-time data change.
 5. C-IV only: Add "Country" option to the Address Detail page.
 6. Update The Systems to communicate an out-of-country indicator in eHIT for individuals who reside out of country. Do not communicate residence and mailing address in the EDR for that individual.
 7. Add 'Individual is not a California Resident' EERC to The Systems.
 8. Add the new Married Filing Jointly Spouse Information MAGI Medi-Cal Denial and Discontinuance NOA verbiage to The Systems in English and Spanish and generate when the individual has the status reason of 'FTP - Married Filing Jointly Spouse Information'.
 9. Add the new Married Filing Jointly Spouse Information MAGI Medi-Cal Denial and Discontinuance NOA verbiage to The Systems in English and Spanish and generate when the individual has the status reason of 'Married Filing Jointly Spouse Information'.
 10. Update the trigger conditions for the California Residence NOA to generate if the EERC 'Individual is not a California Resident' is on the DER and the individual is Discontinued or Denied from MAGI Medi-Cal.

Note: CalSAWS will implement eHIT technical changes to The Systems to support the new tax filing status association and out-of-country indicator with CA-211616|CIV-105575 in the same release.

Recommendation: See attached CA-208863 CIV-1068 CalHEERS eHIT Married Filing Jointly And Out Of State.docx for detailed design.

Outreach Description: List will be provided of cases where the Tax Filing Status Association is missing.

Migration Impact Description: Joint design has been approved through the Medi-Cal Committee. C-IV will implement this Change with SCR CIV-1068 in the 20.06 release.

Migration Impact Analysis:
Alternative Procedure None

Description:
Operational Impact:
Estimate: 977

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	468	CalHEERS Test :	224	Client Correspondence :	94
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	49
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
 - Updated Section 2.2 to change 'Add' to 'Create' for page mode and added clarification on how the system should behave when in Edit Mode for the for 'Address Detail' page.

- Updated section 2.4.2.2 Page Validation message and 2.5.2.1, 2.5.2.3 Batch Skip reason to read “MAGI Request” instead of “EDR”
- Updated Section 2.8.2.2.b to add technical note.
- Updated Section 2.5.2.4 and 2.5.2.5 to temporarily turn off the Batch MAGI Skips per DHCS guidance.
- Added Assumption 8

See attached "CA-208863 CIV-1068 CalHEERS eHIT Married Filing Jointly And Out Of State Content Revision.docx" for details.

2. Estimate Change:

Before:

- CalHEERS ETC Total: 468
- Release Communication Support ETC Total: 49
- CalHEERS Test ETC Total: 224
- Technical Infrastructure Support: 47
- Unallocated Hours: 95

After:

- CalHEERS ETC Total: 538
- Release Communication Support ETC Total: 55
- CalHEERS Test ETC Total: 253
- Technical Infrastructure Support: 53
- Unallocated Hours: 105

**Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**

 **[CA-200455] DDCR 4035: Add Verification Fees Need Type**

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Eric Wu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	218
Reporter:	Duke Vang	Regulation Reference:	ACWDL 7/2/15	Created:	01/30/2018 09:27 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	2020-01-30 00:00:00.0	Other Agency Cross Reference:	CIV-1125

Non-Committee

Review:

Expedite Approval: Expedited build approval from JoAnne Osborn on 1/31/2020

Current Design: The Need Detail page is to document the needs of a Customer associated to the case. On the page, the 'Category' field is mandatory and will drive available options of the 'Type' dropdown field. In C-IV, Type of 'Verification Fees' is available when Category 'Other' is selected; however, LRS does not have the 'Verification Fees' Type.

Request: Per Design Difference Committee Review (DDCR) 4035, add Need Type of 'Verification Fees' for Need Category 'Other' on the Need Detail page. This Need Type will be used for CalWORKs Service Arrangements.

Recommendation:

1. Add new 'Verification Fees' Need Type under 'Other' Need Category for CalWORKs program.
2. Inactivate 'LIHEAP' Need Type as it is issued through EDBC instead of through supportive services.

Outreach

Description:

Migration Impact Description: C-IV implemented this change with Tracker-1125 in the 16.05 release. This SCR will align LRS with C-IV and resolve DDCR 4035.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **218**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	150	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	45	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change: Before: 20.05

New: 20.07

4. Funding Source Change: N/A

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

before

2.2.3 1. 'Program Type' dropdown field will default to CalWORKs as it is the only program available for Verification Fees Need Type.

after

2.2.3 1. 'Program Type' field will be non-editable and default to CalWORKs as it is the only program available for Verification Fees Need Type.

Update Figure 2.2.1 – Service Arrangement Detail for Verification Fees Need Type

before

2.3.3 1. 'Pay Code' dropdown options will be based on the county and the program for the 'Verification Fees' Need Type. This field is not mandatory for Verification Fees Need Type, and workers can choose a Pay Code from the dropdown.

after

2.3.3 1. 'Pay Code' dropdown options will be based on the county and the program for the 'Verification Fees' Need Type. This field is mandatory, and workers can choose a Pay Code from the dropdown.

Update Figure 2.3.1 – Payment Request Detail for Verification Fees Need Type

2. ETC Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-213170] Add a Business Intelligence Search Page to CalSAWS

Team Responsible:	System Test	Assignee:	Jeric Derama	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Mayuri Srinivas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	597
Reporter:	Gabriel Trejo	Regulation Reference:		Created:	01/30/2020 11:52 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Job Aid, Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:	2020-03-19 00:00:00	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti <RapponottiKJ@CalSAWS.org> on 3/19/2020

Current Design: The LRS/CalSAWS system allows access to Business Intelligence via the "Business Intelligence" local navigation option beneath the global "Reports" navigation option. Clicking "Business Intelligence" opens a new tab within the browser, which includes all subsequent navigation options within the Business Intelligence dashboard pages.

Request: To provide a consistent experience within the LRS/CalSAWS System, introduce a Business Intelligence search page to navigate users directly to the desired dashboard page.

Recommendation: Add a Business Intelligence Report Search page within the LRS/CalSAWS System that will be accessible at the Reports > Business Intelligence local navigation. This page will include task navigation categories, basic search capabilities and direct dashboard hyperlinks.

Please reference the attached detailed design document for design specifics.

Outreach

Description:

Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the Management Reports Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **597**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	266	Reports Test :	156	Support :	
System Test Support :	0	Tech Arch :	120	Security :	0
Training :	0			Tech Ops :	0

Content Revision Status-1: Pending CCB

Content Revision

Description-1:

1. Recommendation Change:
Before: The design document didn't include recommendations to remove the "HOME" and "LOGOUT" hyperlinks from the Business Intelligence pages.

After: The design document now includes recommendations to remove the "HOME" and "LOGOUT" hyperlinks from the Business Intelligence pages.
(Reference the yellow highlighted sections of the attached content revision design document)

2. Estimate Change:
N/A

3. Release Change:
Before: 20.07 proper
After: 20.07 priority with a 20.08.08 minor release

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:



[CA-200879] ACL 19-95 Automate Disaster CalFresh

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	11609
Reporter:	Sridhar Mullapudi	Regulation Reference:	MPP 63-900	Created:	02/15/2018 10:12 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	DCF
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2020-04-02 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 4/2/2020

Current Design:

When a natural disaster occurs, the County can submit a request to the State to enable Disaster CalFresh benefits for the residents of the affected areas. If a participant was not receiving CalFresh benefits, they can apply for Disaster CalFresh program to receive disaster benefits. If the participant was already receiving CalFresh benefits, they may receive supplemental or replacement CalFresh benefits.

LRS/CalSAWS application pages capture disaster information when a disaster has been activated. Disaster CalFresh indicator on the CalFresh program application is used to distinguish Disaster CalFresh Applications (CF-385) from a regular CalFresh Application (CF 285) in LRS/CalSAWS Systems. Manual EDBC is created with a disaster specific manual EDBC reason and issuances are rushed to issue supplemental or disaster CalFresh benefits.

During a disaster, the California Department of Social Services (CDSS) mandates that counties affected by a disaster submit a Disaster CalFresh Daily report containing various information about disaster applications and aid distributed. This report is automated in LRS/CalSAWS Systems.

Request:

1. Add Disaster CalFresh into CalSAWS system and fully automate the eligibility determination and benefit issuance.
2. Update CF 385(APPLICATION FORDISASTER CALFRESH), CF 303(REPLACEMENT OR DISASTER SUPPLEMENT AFFIDAVIT) and add CF 390(NOTICE OF APPROVAL/DENIAL FOR DISASTER CALFRESH) to the Template Repository.
3. Generate Approval or Denial NOA when the DCF program is approved or denied respectively.
4. Modify IEVS Inbound jobs to not load abstract that is associated to Disaster CalFresh.
5. Update image scanning (Kofax) web services to be able to send/receive DCF program between LRS/CalSAWS and Electronic Document Management System (EDMS).

Recommendation:

1. Update pages to allow the tracking of the new Disaster CalFresh program. This will include:
 - a. Case Summary – Disaster CalFresh Program Detail
 - b. Disaster CalFresh Detail
 - c. Select Programs
 - d. New Program Detail
 - e. New/Reapplication Detail
 - f. Application Detail
 - g. Rescind Detail
 - h. Disaster CalFresh Person Detail
 - i. Disaster CalFresh Person History
 - j. Disaster CalFresh History
 - k. Position Detail
 - l. Administrative Role Detail
 - m. Workload Reassignment Detail
 - n. Pending Assignment List
 - o. Household Income Resources Expenses List
 - p. Household Income Resources Expenses Detail
 - q. Other Program Assistance Detail
 - r. Eligibility Workload Inventory

2. Update the run EDBC and manual EDBC pages to include Disaster CalFresh program
3. Add new Disaster CalFresh EDBC summary page for online and manual EDBC to display disaster CalFresh EDBC results. The user will be able to override the EDBC
4. Add new Disaster CalFresh EDBC rules to determine the household's eligibility and benefits for Disaster CalFresh program. The financial eligibility is determined by one of two options which will be declared by the state at the time of disaster. This option will be inserted into the system when inserting the disaster information through a DCR. This option will be used by all Disaster CalFresh EDBCs for that disaster.
5. Add new run reason for CalFresh EDBC that will be used as an indicator to determine the CalFresh household's eligibility to supplemental disaster CalFresh benefits
6. Update CalFresh EDBC logic to determine the household's eligibility and benefits for supplemental disaster CalFresh program
7. The supplemental disaster CalFresh EDBC is not used in determining the regular CalFresh/TCF benefits.
8. CalFresh/TCF EDBC shall not provide additional supplements or create an overissuance if the household received maximum allotment of the household size due to a disaster supplement.
9. Updated Disaster CalFresh Daily Report to reflect the logical changes made for the automation of the Disaster CalFresh program
10. Rename the CalFresh Disaster Services Daily Report to CalFresh Disaster Issuance Daily Report and update its logic to reflect the logical changes made for the automation of the Disaster CalFresh program.
11. Update fiscal cash reports to appropriately include Disaster CalFresh issuance information.
12. Modify IEVS Inbound jobs to not load an Abstract that is associated to Disaster CalFresh.
13. Update Kofax web services to be able to send/receive DCF program between LRS/CalSAWS and EDMS.
14. Update CF 385 to include a return envelope and CF 303 to the latest version provided in the ACL 19-95.
15. Add CF 390 from ACL 19-95 to the Template Repository.
16. Generate the approval NOA when the DCF program is approved.
17. Generate the Denial NOA when the DCF program is denied.

Outreach

Description:

Migration Impact

This SCR will not be addressed until after CalSAWS migration.

Description:

Migration Impact

Analysis:

Alternative

Create manual EDBC

Procedure

Description:

Operational Impact:

Estimate:

11609

Automated Test :	0	Batch/Interfaces :	318	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	424
DBA :	0	Design :	1445	Eligibility :	1451
Fiscal :	2082	Imaging :	0	IVR/CC :	0
Online :	1109	Performance :	0	Release Communication	502
Reports :	404	Reports Test :	121	Support :	
System Test Support :	2316	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
 - Clarification added to the user facing pages along with updating screenshots to align with the documented recommendations.
 - Added existing hard validation to the new Disaster program during run EDBC to prevent the user from running EDBC when a worker or if administrative roles are not assigned to the program.
 - Added clarification on conditions for supplemental Disaster run reason.
 - Updated the allotment calculations for supplemental Disaster CalFresh EDBC.
 - Updated CalFresh Daily Reports.
 - Updated Fiscal Cash Reports to include Supplemental Benefit Manual EBT Issuance Register.
 - Removed e-SIgn functionality for CF 385 form.
 - Added Spanish Translations for NOAs.
 - Added clarifications for Approval and Denial NOAs.

- Added addition jobs to issuance sweep procedures
- Added clarification for EBT Outbound Food Benefit Writer Interface
- Added clarification to issuance detail and issuance replacement batch job

See attached design document 'SCR CA-200879 Disaster CalFresh Automation Design Content Revision.docx'

2. ETC Change:

Before:

Translation ETC: 0

After:

Translation ETC: 1.5

3. Release Change: None

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

[CA-49633] CF 387 CalFresh Request for Information for Residency

Team Responsible:	Client Correspondence	Assignee:	Sreekanth Kalvoju	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	791
Reporter:	Jira Cleanup	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	Approved	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, Correspondence]	Approved by Committee:	2019-11-19 00:00:00.0	Other Agency Cross Reference:	CIV-101447

Non-Committee

Review:
Expedite Approval:
Current Design: C-IV currently has the CF 387 (5/14) Form is available in template repository. CalSAWS currently does not have CF 387 in template repository.

Request:

1. Add a new EDBC non-compliance failure reason to Discontinue the CalFresh program if residency is not verified.
2. LRS/CalSAWS: Add the CF 387 (5/14) to Template Repository.
3. Update the CF 387 Form in C-IV to allow for dynamically populating residency information verbiage.
4. Create a task for the worker when CF 387 Form is generated through template repository.
5. Create a new journal with the following verbiage "CF 387 – CalFresh request for information generated and mailed to the household".
6. Generate CalFresh Discontinuance NOA if CF 387 is discontinued with a failure reason 'Failed to Provide Residency'.

Recommendation:

- 1.) Add a new non-compliance of 'Residency'. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.1)
- 2.) Add a new CF 387 Form that has a dynamic section that populates with Residency verbiage. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.1)
- 3.) Add a new Document Parameter page for the CF 387 Form that includes a checkbox to dynamically populate Residency information. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.2)
- 4.) Add a new Task and Journal Entry Batch Job for the CF 387 Form. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.3)
- 5.) Add a new CF Discontinuance NOA for failure for Residency Verifications. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.4)

Outreach

Description:
Migration Impact Description: SCR CIV-101447 is created to close migration gaps. Related NOAs will be inherited for C-IV counties as part of migration requirements.

Migration Impact Analysis:
Alternative Procedure Description: Create Manual NOA to request CF residency information, and track response manually.

Operational Impact:
Estimate: 791

Automated Test :	6	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	400
DBA :	0	Design :	0	Eligibility :	110
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	205	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
N/A

2. ETC Change:
N/A

3. Release Change:
Before:
20.07

After:
20.11

4. Funding Source Change:
N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change:
N/A

2. ETC Change:
N/A

3. Release Change:
Before: 20.11
After: 20.09

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:

End Content Revisions