

DRAFT

# CalSAWS

California Statewide Automated Welfare System

## **Design Document**

CA-214304

Update address validation message in the EDBC  
summary page

CalSAWS	DOCUMENT APPROVAL HISTORY	
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# 1 OVERVIEW

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The validation message in EDBC Summary states "Please correct the address or set the Issuance Method for the program" when the Payee mailing address exceeds character limits. This SCR will update the validation message on the EDBC Summary page to instruct the user to correct the address but not include the option to set the issuance method for the program.

## 1.1 Current Design

SCR CA-201483 (DDCR 5035) updated the validation on the EDBC Summary page to display the following message when the Payee's mailing address Lines 1, 2, or City exceeded character limits:

*Cancel - An EBT account cannot be created for the current Payee mailing address.*

- *Line 1 exceeds 30 characters.*
- *Line 2 exceeds 30 characters.*
- *City exceeds 20 characters.*

*Please correct the address or set the Issuance Method for the program*

The user cannot set the Issuance Method without correcting the address first. The validation message makes it seem like the Issuance Method can be set even though the address is incorrect.

## 1.2 Requests

The EDBC Summary page validation message should instruct the user to correct the address but should not include an "or" option to set the issuance method for the program. Therefore, update the validation message on the EDBC Summary page to instruct the user to correct the address similar to the validation used on the EBT page.

## 1.3 Overview of Recommendations

1. Update the EDBC Summary page validation message to notify the user to modify the Payee mailing address when the address lines exceed character limits.
2. Update the Manual EDBC Summary page validation message to notify the user to modify the Payee mailing address when the address lines exceed character limits.

## 1.4 Assumptions

1. Conditions for the EDBC Summary page validation message will not change.

## 2 RECOMMENDATIONS

### 2.1 EDBC Summary Page Validation Message

#### 2.1.1 Overview

Update the EDBC Summary page validation message to notify the user to modify the Payee mailing address when the address lines exceed character limits.

#### 2.1.2 Description of Changes

Display the following validation message when the user selects the “Accept” button on the EDBC Summary page if the Payee's current mailing address Line 1, Line 2, or City exceeds character limit:

*Cancel – An EBT account cannot be created for the current Payee mailing address for one or more of the following reasons:*

- *Line 1 exceeds 30 characters.*
- *Line 2 exceeds 30 characters.*
- *City exceeds 20 characters.*

*Please correct the Payee mailing address*

#### 2.1.3 EDBC Summary Page Validation Message Example

The mockup shows a web page titled "CalWORKs EDBC Summary". At the top right are three buttons: "Change Reason", "Accept", and "Cancel". Below the buttons is a validation message in red text: "• **Cancel** - An EBT account cannot be created for the current Payee mailing address for one or more of the following reasons:". This is followed by a bulleted list: "◦ Line 1 exceeds 30 characters.", "◦ Line 2 exceeds 30 characters.", and "◦ City exceeds 20 characters.". The message concludes with "Please correct the Payee mailing address." A legend at the top left indicates that a red asterisk (\*) denotes required fields.

Figure 2.1.3.1 –EDBC Summary Page with Validation Message Mockup

#### 2.1.4 Programs Impacted

- CalWORKs
- CAPI
- CalFresh
- Homeless Permanent
- Homeless Temporary
- Immediate Need

- RCA
- General Assistance/General Relief
- Nutritional Benefit

## 2.2 Manual EDBC Summary Page Validation Message

### 2.2.1 Overview

Update the Manual EDBC Summary page validation message to notify the user to modify the Payee mailing address when the address lines exceed character limits.

### 2.2.2 Description of Changes

Display the following validation message when the user selects the “Accept” button on the Manual EDBC Summary page if the Payee’s current mailing address Line 1, Line 2, or City exceeds character limit:

*Cancel – An EBT account cannot be created for the current Payee mailing address for one or more of the following reasons:*

- *Line 1 exceeds 30 characters.*
- *Line 2 exceeds 30 characters.*
- *City exceeds 20 characters.*

*Please correct the Payee mailing address*

### 2.2.3 Manual EDBC Summary Page Validation Message Example

CalWORKs EDBC (Manual)

\*- Indicates required fields

Accept

Cancel

- Cancel** - An EBT account cannot be created for the current Payee mailing address for one or more of the following reasons:
  - Line 1 exceeds 30 characters.
  - Line 2 exceeds 30 characters.
  - City exceeds 20 characters.

**Please correct the Payee mailing address.**

Figure 2.2.3.1 – Manual EDBC Summary Page with Validation Message Mockup

### 2.2.4 Programs Impacted

- CalWORKs
- CAPI
- CalFresh

- Homeless Permanent
- Homeless Temporary
- Immediate Need
- RCA
- General Assistance/General Relief
- Nutritional Benefit

## 2.3 Automated Regression Test

### 2.3.1 Overview

Create new automated scripts to verify the address validation message on the <Program> EDBC Summary and <Program> EDBC (Manual) pages for each impacted program.

### 2.3.2 Description of Changes

1. Create new automated scripts to verify the address validation message on the <Program> EDBC Summary page when a new EBT account would be established, in each of the following scenarios:
  - a. Payee Mailing Address Line 1 exceeds 30 characters
  - b. Payee Mailing Address Line 2 exceeds 30 characters
  - c. Payee Mailing Address City exceeds 20 characters
2. Create new automated scripts to verify the address validation message on the <Program> EDBC (Manual) page when a new EBT account would be established, in each of the following scenarios:
  - a. Payee Mailing Address Line 1 exceeds 30 characters
  - b. Payee Mailing Address Line 2 exceeds 30 characters
  - c. Payee Mailing Address City exceeds 20 characters

Program List:

- CalFresh
- CalWORKs
- CAPI
- General Assistance / General Relief
- Homeless Permanent
- Homeless Temporary
- Immediate Need
- Nutrition Benefit
- RCA

## 3 REQUIREMENTS

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### 3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.1.1.6	The LRS shall provide screen-level validation and display a summary list of corrective instructions for each field with erroneous data for the entire screen.	Update validation message in the EDBC Summary page to instruct user when Payee's current mailing address exceeds character limit.