CalSAWS CCB Agenda

DATE	JULY 23, 2020
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CIV-107392		Generate List of Cases that were Underpaid for June 2020 due to Moved RE or Waived SAR 7 Submission	Eligibility	16	C-IV M&O	Production Deployment	20.06.25
20.05	CIV-107431		Data Change Prior EDBC and Run Batch EDBC for July 2020 for DCF Cases	Eligibility	146	C-IV M&O	Production Deployment	20.06.18
20.05	CIV-107440		Generate List of Cases with a Supplemental Disaster CalFresh EDBC and the User Ran an EDBC for June 2020	Eligibility	16	C-IV M&O	Production Deployment	20.06.12
20.06	CIV-107485	CA-217259	Provide a List of RCA Cases with a Date of Entry between April 2019 and January 2020	Eligibility	18	C-IV M&O	Production Deployment	20.07.09
20.06	CIV-107504		C-IV Document Migration from Centera	Imaging	5	C-IV M&O	Start Build	20.07.06
20.07	CIV-107532	CA-217633	Add new values to OCAT Interface	Batch/Interfaces	40	Premise	Start Build	20.08.23
20.07	CIV-107558	CA-217772	Add new values to Recommendation Type category in the OCAT interface	Online	20	Premise	Start Build	20.08.23

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CIV-101131		CES 2018-035: Add Language to Text Notifications if appointments are in Person or by Telephone	Batch/Interfaces	81	C-IV M&O	Start Build	
20.09	CIV-106152		Remove C-IV Functional Presentation for SCR CIV-789 from Online Help	Training	5	C-IV M&O	Start Build	
20.09	CIV-106351	CA-213468; CH-158675	CalHEERS eHIT: BREfS: Enhance eHIT Verifications	CalHEERS	368	Premise	Start Build	
20.09	CIV-106700	CA-214445; CH-157399	CalHEERS eHIT: Update Interface Schema to version 16	CalHEERS	694	Premise	Production Deployment	
20.09	CIV-107221	CA-216167	Job Aid for Medi-Cal CalHEERS MAGI Verifications	Training	5	Premise	Start Build	
20.09	CIV-107394	CA-216888	Revision to CIV-106674 Job Aid for Family Stabilization CIV-789	Training	5	Premise	Start Build	
20.09	CIV-107495	CA-217317	Update Job Aid for SCR CA-210119 - ACIN I-44-19 Update State PINS to 8 digits	Training	5	C-IV M&O	Start Build	
20.09	CIV-107499	CA-217367	Management Bulletin 20-12- Child Care Revised State Median Income for 2020-2021	Online	40	C-IV M&O	Start Build	
20.11	CIV-661	CA-210580	Automate the creation of months for Supportive Service recipients	Fiscal	198	C-IV M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.06	CIV-106297		Migrate eSignature and Text Help Line from Cisco to Amazon Connect	Contact Center	100	County Purchase	No	20.07.10
20.06	CIV-107265		CCP Enhancement: Upgrade Amazon Connect Stream API	Contact Center	240	County Purchase	Start Build	20.07.10
20.07	CIV-105722	CA-212039	Update C4Yourself and C4Y mobile App downtime message page with external links and phone numbers	Online	269	C-IV M&O	Start Build	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.06	CA-212992		Eligibility Performance Refactor Phase I	Eligibility	1996	CalSAWS DD&I	Production Deployment	
20.06	CA-213578	CIV-102290	Quarterly release testing for EBT vendor FIS - July 2020	Fiscal	20	LRS M&E	Production Deployment	20.07.17
20.06	CA-216549	CalHEERS CRs:	CalHEERS Changes FY 20-21	CalHEERS	5260	Premise	No	
20.06	CA-217259	CIV-107485	Provide a List of RCA Cases with a Date of Entry between April 2019 and January 2020	Eligibility	38	LRS M&E	Production Deployment	20.07.09
20.07	CA-216332		Training: Update 090-WBT-HEA-Hearings-01 for 20.05 App Dev Changes	Training	16	LRS M&E	No	20.09.18
20.07	CA-217041		Training: Update 040-WBT-ELA-Eligibility-06 for 20.07 App Dev Changes	Training	44	LRS M&E	No	20.09.18
20.07	CA-217042		Training: Update 040-WBT-ELB-Eligibility Supervisor-01 for 20.07 App Dev Changes	Training	44	LRS M&E	No	20.09.18
20.07	CA-217043		Training: Update DCFS Foster Care WBTs for 20.07 App Dev Changes	Training	33	LRS M&E	No	20.09.18
20.07	CA-217200		Training: Update 030-WBT-CLE-Clerical Support-07 for 20.07 App Dev Changes	Training	20	LRS M&E	No	20.09.18
20.07	CA-217202		Training: Update Medi-Cal WBTs for 20.06 and 20.07 App Dev Changes	Training	80	LRS M&E	No	20.09.18
20.07	CA-217206		Training: Update Employment Services-WTW WBTs for 20.07 App Dev Changes	Training	77	LRS M&E	No	20.09.18
20.07	CA-217212		Training: Update Employment Services-GROW WBTs for 20.07 App Dev Changes	Training	44	LRS M&E	No	20.09.18
20.07	CA-217220		Training: Update 080-WBT-FSA-Fiscal-01 for 20.07 App Dev Changes	Training	36	LRS M&E	No	20.09.18
20.07	CA-217224		Training: Update 082-WBT-FSB-Fiscal Supervisor-01 for 20.07 App Dev Changes	Training	14	LRS M&E	No	20.09.18
20.07	CA-217225		Training: Update 094-WBT-ELI-Eligibility CalWORKs-02 for 20.07 App Dev Changes	Training	45	LRS M&E	No	20.09.18
20.07	CA-217228		Training: Update 096-WBT-ELK-CAPI-02 for 20.07 App Dev Changes	Training	90	LRS M&E	No	20.09.18

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-217229		Training: Update Orientation WBTs for 20.07 App Dev Changes	Training	36	LRS M&E	No	20.09.18
20.07	CA-217230		Training: Update 112-WBT-ORB-Other User Orientation-01 for 20.07 App Dev Changes	Training	18	LRS M&E	No	20.09.18
20.07	CA-217232		Training: Update 120-WBT-QAA-QAQC-07 for 20.07 App Dev Changes	Training	18	LRS M&E	No	20.09.18
20.07	CA-217235		Training: Update 140-WBT-SAS-Security Administration-04 for 20.07 App Dev Changes	Training	20	LRS M&E	No	20.09.18
20.07	CA-217237		Training: Update 150-WBT-SIM-Simulation-01 for 20.07 App Dev Changes	Training	18	LRS M&E	No	20.09.18
20.07	CA-217242		Training Release 20.09.18 - LMS Support	Training	205	LRS M&E	No	20.09.18
20.07	CA-217633	CIV-107532	Add new values to OCAT Interface	Batch/Interfaces	62	Premise	Start Build	20.08.23
20.07	CA-217772	CIV-107558	Add new values to Recommendation Type category in the OCAT interface	Online	20	Premise	Start Build	20.08.23
20.09	CA-48393	CCM (C-IV) 4742	DDCR 5016: Develop Subscription Based Reports	Online	1078	LRS M&E	Production Deployment	
20.09	CA-202610	CIV-103841	Increment LRS database sequences to appropriate values to support CalSAWS data - wave 1	DBA	2701	LRS M&E	Start Build	
20.09	CA-209067	C-IV 101744, CIV-104276	Child Care State Median Income and Family Fee Schedule for 2018-2020	Online	98	LRS M&E	Start Build	
20.09	CA-213468	CIV-106351; CH-158675	CalHEERS eHIT: BREfS: Enhance eHIT Verifications	CalHEERS	431	Premise	Start Build	
20.09	CA-214445	CH-157399, CIV-106700	CalHEERS eHIT: Update Interface Schema to version 16	CalHEERS	825	Premise	Production Deployment	
20.09	CA-216167	CIV-107221	Job aid for Medi-Cal CalHEERS MAGI Verifications	Training	5	Premise	Start Build	
20.09	CA-216561		CA-200879: Online Help - update Job Aid Disaster CalFresh/Job Aid Reapplications and Recissions	Training	5	Premise	Start Build	
20.09	CA-216662		Online Help: Upload Updated Desk Aids	Training	25	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CA-217367	CIV-107499	Management Bulletin 20-12- Child Care Revised State Median Income for 2020-21	Online	42	LRS M&E	Start Build	
20.09	CA-217543	CIV-12446	CA-52597: Online Help Reports Overview - Update CA 812 Detailed Backup	Training	5	LRS M&E	Start Build	
20.11	CA-210580	CIV-661	Automate the creation of months for Supportive Service recipients	Fiscal	233	LRS M&E	No	
20.11	CA-211746		Update the TEMP NA 1232 CalFresh Notice of Action EBT Account	Client Correspondence	152	LRS M&E	Start Build	
20.11	CA-211752		Update the LRS NA 960X- SAR-Notice of Action -Stop Aid	Client Correspondence	208	LRS M&E	Start Build	
20.11	CA-211753		Update the LRS CF 1 - SUAS Informing Notice	Client Correspondence	48	LRS M&E	Start Build	
20.11	CA-211760		Update the SAR 90 (01/14) version Reminder Letter	Client Correspondence	259	LRS M&E	Start Build	
20.11	CA-211761		Update the WTW1- Welfare to Work Plan Rights and Responsibilities	Client Correspondence	228	LRS M&E	Start Build	
20.11	CA-211766		Update LRS NA 1273 Electronic Notification Agreement	Client Correspondence	306	LRS M&E	Start Build	
20.11	CA-211770		Update the NA 1274 Electronic Notification Notice (7/13)	Client Correspondence	207	LRS M&E	Start Build	
20.11	CA-211775		Update the LRS CW 89 form	Client Correspondence	95	LRS M&E	Start Build	
21.03	CA-214027		DDID 2500, 2516, 2517, 2518, 2519, 2204, 2521, 2523, 2525 - Security and Auditing	Imaging	1456	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-214605		Cancel GROW Customer Activities	Online	206	LRS M&E	Production Deployment	20.07.15
20.05	CA-216502		Enable GR Discontinuance in EDBC	Eligibility	76	LRS M&E	Production Deployment	20.09.15

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-216787		Advance GR AA Due Month and Update Customer reporting records for GR QR7, AA and SSP14	Client Correspondence	259	LRS M&E	Production Deployment	20.07.15
20.05	CA-216359		Enable July CAPI RE Discontinuance sweep job (PB00E183)	Batch Operations	25	LRS M&E	Production Deployment	20.07.18
20.06	CA-216285		Training: Update CalFresh WBTs for 20.05 App Dev Changes	Training	110	LRS M&E	Start Build	20.07.17
20.07	CA-202055		Separate Case & Issuance for CAPI Couple Case	Client Correspondence	2929	LRS M&E	Start Build	
20.07	CA-200879		ACL 19-95 Automate Disaster CalFresh	Eligibility	11705	Premise	Start Build	
20.07	CA-212039	CIV-105722	Update YBN/DPSS Mobile App downtime message page with external links and phone numbers	Online	260	LRS M&E	Start Build	
20.09	CA-204496		SB 1341 All County Solution Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs	Client Correspondence	2542	Premise	Start Build	
20.09	CA-214172		DDID 2242, 2500, 2501, 2502, 2503, 2267, 2255, 2516, 2517, 2518, 2204, 2521 - Multi, Import, Virtual Capture	Imaging	449	CalSAWS DD&I	No	
20.11	CA-214045		DDID 2262 - Document Annotations	Imaging	117	CalSAWS DD&I	No	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CA-207151		DDID 2136 - Update Child Placement pages to view deleted records	Online	491	CalSAWS DD&I	No	
20.09	CA-207232		DDID 1964, 1955 - Update MEDS Alert Configurability	Batch/Interfaces	320	CalSAWS DD&I	No	
20.09	CA-207246		DDID 1819, 1854 - Updates to Automatic Journals	Online	331	CalSAWS DD&I	No	
20.09	CA-210376		DDID 982 - Migrate Local Warrant Print Job Aid	Training	5	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CA-210615		DDID 1967, 1955: Automated Action Configurability	Online	593	CalSAWS DD&I	No	
20.09	CA-217386		CA-215090 DDID 2628: Online Help - add DPA 19 to Forms Overview	Training	5	CalSAWS DD&I	Start Build	
20.09	CA-217391		CA-215066 - DDID 2616 Online Help add CF 377.9 to Forms Overview	Training	5	CalSAWS DD&I	Start Build	
20.09	CA-217564		CA-215038 DDID 2602: Online Help - add the DHCS 0006 in Forms Overview	Training	5	CalSAWS DD&I	Start Build	
20.09	CA-217566		CA-215032 DDID 2599: Online Help - add the MC 609 in Forms Overview	Training	5	CalSAWS DD&I	Start Build	
20.09	CA-217567		CA-214982 DDID 2574: Online Help - add the WTW 9 in Forms Overview	Training	5	CalSAWS DD&I	Start Build	
20.09	CA-217605		CA-214990 DDID 2578: Online Help - add the CSF 105 form in Forms Overview	Training	5	CalSAWS DD&I	Start Build	
20.09	CA-217606		CA-215118 DDID 2642: Online Help - Migrate the PUB 388 in Forms Overview	Training	5	CalSAWS DD&I	Start Build	
20.09	CA-217615		CA-207351 DDID 1311: Online Help - add the CSF 100 in Forms Overview	Training	5	CalSAWS DD&I	Start Build	
20.11	CA-213977		Convert to Stream Architecture – MEDS AP18, AP34 Transactions	Batch/Interfaces	1520	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-207467		DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS	Client Correspondence	400	CalSAWS DD&I	No	
20.07	CA-207227		DDID 2047, DDID 2190 - Update Change Reason Logic for Inter-County Transfers (ICTs)	Eligibility	571	CalSAWS DD&I	No	
20.07	CA-207209		DDID 2065 - Update the import functionality to be able to import data received from external sources	Online	593	CalSAWS DD&I	No	
20.07	CA-207190		DDID 2087: Create an automated journal when a record is deleted because it has	Online	510	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			been overridden and tied to Effective Dating Confirmation					
20.09	CA-211772		DDID 1967: Migrate the CF 29 (10/13)	Client Correspondence	449	CalSAWS DD&I	No	
20.09	CA-207220		DDID 2054 - Add Notification message when User exits page without saving	Online	410	CalSAWS DD&I	No	
20.09	CA-200253	C-IV SCR 383	DDID 1967: DDCR 4005: Add Optimistic Lock Logic to Program Application Pages	Online	207	CalSAWS DD&I	No	

4. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for 08/06/2020.

5. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.03	**3/23/2020**	3/22/2020		**1/31/2020**	2/28/2020	3/6/2020	3/18/2020
20.05	**5/18/2020**	5/17/2020	Due to Memorial Day 5/25/2020	**3/27/2020**	4/24/2020	5/1/2020	5/13/2020
20.06	**6/29/2020**	6/7/2020	CalHEERS Release	**4/17/2020**	6/5/2020	6/10/2020	6/3/2020
20.07	**7/20/2020**	7/19/2020		**5/22/2020**	6/26/2020	7/3/2020	7/15/2020
20.09	**9/21/2020**	9/20/2020		**7/24/2020**	8/28/2020	9/4/2020	9/16/2020
20.11	**11/23/2020**	11/22/2020	Due to Thanksgiving 11/26/2020	**9/25/2020**	10/30/2020	11/6/2020	11/18/2020
21.01	**1/25/2021**	1/24/2021	MLK 1/18	**11/27/2020**	1/1/2021	1/8/2021	1/20/2021
21.02	**2/15/2021**	2/14/2021	CH Release (North & South Release)	**11/6/2020**	1/22/2021	1/27/2021	1/29/2021
21.03	**3/22/2021**	3/21/2021	North & South Release	**1/29/2021**	2/26/2021	3/3/2021	3/5/2021
21.04	**4/26/2021**	N/A	CH Cloud Release	**N/A**	N/A	N/A	N/A
21.05	**5/24/2021**	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	**3/26/2021**	4/30/2021	5/5/2021	5/7/2021
21.06	**6/7/2021**	6/6/2021	CH Release (North & South Release)	**4/2/2021**	5/14/2021	5/19/2021	5/21/2021
21.07	**7/26/2021**	7/25/2021	Last C-IV Baseline Release	**5/28/2021**	7/2/2021	7/7/2021	7/9/2021
21.09			No Release - C-IV Converts to CalSAWS				
			C-IV to CalSAWS Cutover (End of September)	**N/A**	N/A	N/A	N/A
21.11	**11/22/2021**	11/21/2021		**8/27/2021**	10/29/2021	11/3/2021	11/5/2021
22.01	**1/24/2022**	1/23/2022		**11/26/2021**	12/31/2021	1/5/2022	1/7/2022
22.02	**TBD**		CH Release				
22.03	**3/21/2022**	3/20/2022		**1/28/2022**	2/25/2022	3/2/2022	3/4/2022
22.05	**5/23/2022**	5/22/2022	Due to Memorial Day 5/30	**3/25/2022**	4/29/2022	5/4/2022	5/6/2022
22.06	**TBD**		CH Release				
22.07	**7/25/2022**	7/24/2022		**5/27/2022**	7/1/2022	7/6/2022	7/8/2022
22.09	**9/26/2022**	9/25/2022		**7/29/2022**	9/2/2022	9/7/2022	9/9/2022

			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	**N/A**	N/A	N/A	N/A
22.11	**11/21/2022**	11/20/2022		**9/30/2022**	10/28/2022	11/2/2022	11/4/2022
23.01	**1/23/2023**	1/22/2023		**11/26/2022**	12/30/2022	1/4/2023	1/6/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	**N/A**	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	**N/A**	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	**N/A**	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	**N/A**	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	**N/A**	N/A	N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

[CIV-107392] Generate List of Cases that were Underpaid for June 2020 due to Moved RE or Waived SAR 7 Submission

- Resolved: 06/24/2020 12:07 PM

Team Responsible:	**Eligibility**	Assignee:	**Cassandra Mestayer**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Jason M. Francis**	Change Type (SCR):	**New Policy**
Minor Version:	**20.06.25**	Expedite Changes:	**Production Deployment**	Estimate:	**16**
Reporter:	**Ritu Chinya**	Regulation Reference:	**Exec Order**	Created:	**06/02/2020 05:53 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Tyler Vaisau**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approval provided by Karen and Laura as this part of COVID-19 emergency
Current Design:	As part of the COVID-19 project response, SCRs CIV-106787 and CIV-106802 were implemented to mark SAR 7s and recertifications due in March, April and/or May 2020 as 'Complete' and gave some of these CW/CF Households new RE periods without collecting the standard period report documentation/verification.
	Normally, an EDBC would complete the RE process and establish a new baseline for the start of the new reporting period. Subsequent income and household changes would be compared to the baseline EDBC to determine which changes could be applied mid-period.
Request:	SCR CIV-105562 ran a Batch EDBC process to apply the 2020 Earned Income Disregard and Income Reporting Threshold Tiers. Because there was no baseline EDBC established at the start of the reporting period, some income is NOT being considered as mid-period excluded and therefore is being counted when it should not be. This resulted in customers receiving less benefits than they were eligible to receive.
	This issue cannot be resolved through a batch EDBC process, as that income has been established for the period, and not a mid-period change. Users will need to review these cases and take corrective action, overriding EDBC results as needed.
	This effort only applies to cases in the C-IV System. Cases in LRS did not encounter this issue.
Recommendation:	1. Generate a list of cases that were run through the June 2020 Batch EDBC process where the Reporting Period began March 2020 or later and there is a person on that EDBC that meets all the following conditions: a) is Active with a Member, FRI, or FRE Role b) has an Income record where June 2020 overlaps the Begin and End Dates c) that Income record has an Apply Date within June 2020 d) that Apply Status is set to 'Evaluated - Saved' Note: This is an internal status used to track income records that have been evaluated in EDBC. It will not be visible until migration into the CalSAWS system.
	This list will include the Standard List Columns: Case Name Case Number County Unit Unit Name Office Name Worker ID
Outreach Description:	A list of affected cases will be posted to the CalACES Web Portal in the following location: CalACES Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-107392

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: 16

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	14
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-107431] Data Change Prior EDBC and Run Batch EDBC for July 2020 for DCF Cases

- Resolved: 06/18/2020 03:42 PM

Team Responsible:	**Eligibility**	Assignee:	**Nicholas Trusso**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Jason M. Francis**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.06.18**	Expedite Changes:	**Production Deployment**	Estimate:	**146**
Reporter:	**Jason M. Francis**	Regulation Reference:		Created:	**06/09/2020 09:23 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Tyler Vaisau**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approval provided by Karen and Laura as this part of COVID-19 emergency

Current Design:

Through SCR CIV-106935, the C-IV system issued April 2020 Disaster Supplements in accordance to HR 6201 Emergency Allotments. This was accomplished by generating Manual EDBC records for the April 2020 benefit month for all CalFresh and TCF recipients who were Active for the month and had not yet received the Disaster Supplement.

Through SCR CIV-105562, the C-IV system ran a Batch EDBC process to apply the 2020 Earned Income Disregard and Income Reporting Threshold Tiers. Normally, a mid-period EDBC will rely on a prior EDBC run during that same reporting period to determine a mid-period change to income or household configuration. After identifying these mid-period changes, the EDBC will automatically determine which can and cannot be applied. However, the prior EDBC was a manual EDBC generated to issue the Disaster Supplements, so there was no budget from which to identify previously counted income. In this case, all reported income was considered to have been added mid-period, and was therefore not counted, which resulted in customers receiving more benefits than they were eligible to receive.

Note: This issue occurred because the Disaster Supplements process and the Earned Income Disregard and Income Reporting Threshold Tiers batch processes occurred at the same time. Normally, Disaster Supplement EDBCs would have already been set to a Read-Only status and would not affect a subsequent EDBC.

This effort only applies to cases in the C-IV System. Cases in LRS did not encounter this issue.

Request:

Run batch EDBC for July 2020, making updates so the eligibility determination will not take into account the EDBCs run as part of the June 2020 Earned Income Disregard (EID) and Income Reporting Threshold Tiers Batch EDBC process run on 5/9/2020.

Recommendation:

Identify CalFresh programs run through the June 2020 Batch EID/IRT EDBC process where there exists a Manual EDBC with Override Reason 'Supp DCFP' and there is a person on that batch EDBC that meets all the following conditions:
   a) is Active with a Member, FRI, or FRE Role
   b) has an Income record where June 2020 overlaps the Begin and End Dates
   b) that Income record has an Apply Date prior to 6/1/2020
   c) that Apply Status is set to 'Evaluated - Saved'
   Note: This is an internal status used to track income records that have been evaluated in EDBC. It will not be visible until migration into the CalSAWS system.

Exclude the following cases:
   a) The benefit month is past the latest RE due date for the program.
   b) The program has a SAR7 Due Month of 6/2020 and the report status is Sent, Received, or Incomplete
   c) The program is not active for the July 2020 benefit month
   d) The user ran an EDBC for the June 2020 benefit month
      (These cases will be identified through SCR CIV-107440)

Perform the following actions:

1. Data change the current high-dated EDBC (generated by the EID batch) to read-only. The DCF manual EDBC should already be marked read-only.

2. Run EDBC for July 2020 for CF (and NB if present). This will establish income and household changes based on the latest EDBC run prior to the June batch EDBC.

3. Data change the June batch EDBC back to regular

4. Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
      Case Name
      Case Number
      County
      Unit
      Unit Name
      Office Name
      Worker ID
  a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".
    Note: Include additional columns to indicate program type and program closure reason
  b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".
    Note: Include additional columns to indicate program type
  c) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC'
    Note: Include additional columns to indicate program type and read-only reason
  d) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".
    Note: Include additional columns to indicate the skip reason and program type.
  e) List of cases where the completed batch EDBC is potentially excluding income incorrectly. The case listing will be named "List of Cases Requiring Additional Review".

Outreach Description:	Lists of affected cases will be posted to the CalSAWS Web Portal in the following location: CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CIV-107431
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	Run CF EDBC for July 2020 and override results as needed.
Operational Impact:	
Estimate:	**146**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	6
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	12
DBA :	0	Design :	0	Eligibility :	97
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	31	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-107440] Generate List of Cases with a Supplemental Disaster CalFresh EDBC and the User Ran an EDBC for June 2020

- Resolved: 06/11/2020 02:57 PM

Team Responsible:	**Eligibility**	Assignee:	**Jagadeesh Dasu**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Jason M. Francis**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.06.12**	Expedite Changes:	**Production Deployment**	Estimate:	**16**
Reporter:	**Jason M. Francis**	Regulation Reference:		Created:	**06/09/2020 05:56 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Tyler Vaisau**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approval provided by Karen and Laura as this part of COVID-19 emergency

Current Design: Through SCR CIV-105562, the C-IV system ran a Batch EDBC process to apply the 2020 Earned Income Disregard and Income Reporting Threshold Tiers. In many of these programs, all reported income was considered to have been added mid-period, and was therefore not counted, which resulted in customers receiving more benefits than they were eligible to receive. This issue will be resolved through SCR CIV-107431.

Request: If a user had also run a CF EDBC for the June 2020 benefit month, the batch job planned for SCR CIV-107431 may not be able to accurately resolve the income issue. Those cases will be excluded from that process and will require user review and possible action.

This effort only applies to cases in the C-IV System. Cases in LRS did not encounter this issue

Recommendation: 1. Generate a list of cases with a CalFresh program run through the June 2020 Batch EDBC process where there exists a Manual EDBC for 04/2020 with Override Reason 'Supp DCFP', a user also ran an online EDBC for the June 2020 benefit month prior to June 2020 Batch EDBC, and there is a person on the June 2020 Batch EDBC that meets all the following conditions:
    a) is Active with a Member, FRI, or FRE Role
    b) has an Income record where June 2020 overlaps the Begin and End Dates
    c) that Income record has an Apply Date prior to 6/1/2020
    d) that Apply Status is set to 'Evaluated - Saved'
    Note: This is an internal status used to track income records that have been evaluated in EDBC. It will not be visible until migration into the CalSAWS system.
    d) that person has an income that was excluded for reason 'Mid-Period Exclusion Reason: New income source'
    e) there is no CF EDBC for benefit month 06/2020 or later, run after the June 2020 Batch EDBC

This list will include the Standard List Columns:
    Case Name
    Case Number
    County
    Unit
    Unit Name
    Office Name
    Worker ID

Outreach Description: A list of affected cases will be posted to the CalSAWS Web Portal in the following location:
CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-107440

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **16**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	14
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-107485] Provide a List of RCA Cases with a Date of Entry between April 2019 and January 2020

- Resolved: 07/09/2020 11:33 AM

Team Responsible:	**Eligibility**	Assignee:	**Carol Dias**	SPG Status:	**Approved**
Fix Version/s:	**[20.06]**	Designer Contact:	**Jason M. Francis**	Change Type (SCR):	**New Policy**
Minor Version:	**20.07.09**	Expedite Changes:	**Production Deployment**	Estimate:	**18**
Reporter:	**Ritu Chinya**	Regulation Reference:	**ACWDL June 11, 2020**	Created:	**06/18/2020 09:14 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Frederick Gains**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	**CA-217259**

Non-Committee Review:	
Expedite Approval:	Approval provided by Karen and Laura as this part of COVID-19 emergency
Current Design:	For Refugee Cash Assistance (RCA), the benefit month must be within 8 months of the entry date.
Request:	All County Welfare Directors Letter (ACWDL) dated June 11, 2020 granted continued eligibility to persons receiving Refugee Cash Assistance (RCA) and Trafficking and Crime Victims Assistance Program (TCVAP) cash assistance beyond their initial eight months of eligibility from their INS Date of Entry for RCA and application date for TCVAP.

Recommendation:	1) Provide a list of cases with an RCA program in which one of the following conditions exist:
	    a) There is a closed program person with '01' aid code from last active month and a Citizenship record with a 'Date of Entry' between 04/01/2019 and 10/31/2019
	    a) There is an active program person with '01' aid code from last active month and a Citizenship record valid with a 'Date of Entry' between 11/01/2019 and 01/31/2020
	
	This list will include the Standard List Columns:
	        Case Name
	        Case Number
	        County
	        Unit
	        Unit Name
	        Office Name
	        Worker ID
	
	This list will also include these additional columns:
	        First Name
	        Last Name
	        Application Date
	        Date of Entry
	        Latest Program Person Status
	        Latest Aid Code

Outreach Description:	A list of affected cases will be posted to the CalACES Web Portal in the following location: CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CIV-107485
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A

Operational Impact:
Estimate: **18**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	14
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-107504] C-IV Document Migration from Centera

Team Responsible:	**Imaging**	Assignee:	**Cory J. Wozniak**	SPG Status:	**No**
Fix Version/s:	**[20.06]**	Designer Contact:	**Cory J. Wozniak**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**20.07.06**	Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Christopher Vasquez**	Regulation Reference:		Created:	**06/23/2020 03:37 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:
Rhiannon Chin 6/23/20, Danielle Benoit 6/24/2020

Expedite Approval:
Karen Rapponotti 7/2/2020

Current Design:
Currently, there is no way to migrate information from the C-IV images database.

Request:
Create a way to migrate information from Centera to the new imaging storage array.

Recommendation:
 no user impact
Create & run MView in INOW6 as part of the migration of images off the EMC Centera storage unit onto a Kaminario K2 storage array. The process will utilize an Temp table in the Imaging DB and populate it with DOC_IDs needed to process each document off of Centera.

Outreach Description:
This is a temp table that is being leveraged in the Imaging Database for a conversion effort

Migration Impact Description:
This process is to help migrate off of Centera storage and will not be carried over into the CalSAWS Imaging system.

Migration Impact Analysis:

Alternative Procedure Description:
N/A

Operational Impact:

Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	5	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-107532] Add new values to OCAT Interface

Team Responsible:	**Batch/Interfaces**	Assignee:	**Sivagami Nachiyappan**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.08.23**	Expedite Changes:	**Start Build**	Estimate:	**40**
Reporter:	**Jennifer Muna**	Regulation Reference:		Created:	**06/30/2020 12:38 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**OCAT**
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:		Other Agency Cross Reference:	**CA-217633**

Non-Committee Review:
Approved by Karen Rapponotti on 6/30/2020

Expedite Approval:
Karen Rapponotti 6/30/2020

Current Design:
The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program.

Request:
Add 14 new values that need to be sent in the inbound interface from OCAT to CalSAWS.

Recommendation:

1. Create CTCR to include the following new values to the corresponding category in the OCAT interface:
   a. Barrier Category
      i. Relationship (RC_REL)

   b. Barrier Type
      i. May Lack English Language Fluency (RT_NEF)
      ii. Child Support (RT_CSP)
      iii. Not Receiving SSI (RT_NSI)
      iv. Has a Diploma, Degree, or Certificate and Recent Work History but may need further education or training activities or supportive services (RT_MED)
      vi. Non-English Speaker (RT_NES)
      vii. Never Held a Paying Job (RT_NPJ)
      viii. Currently Not Working (RT_NWK)
      ix. Need Assistance Expunging (Clearing) Convictions (RT_AEC)
      x. In an Unhealthy Relationship (RT_UNR)

   c. Recommendations Category
      i. Relationship (RC_REL)

   d. Recommendations Type
      i. Potential Domestic Abuse/Related Conflicts Issues/Other Safety Concerns (RT_DCS)
      ii. In an Unhealthy Relationship (RT_UNR)
      iii. No High School Diploma or Equivalent and Client's Age Less Than or Equal to 19 (RT_NHL)

2. Update the description field in the JSON error response for previously successfully processed Transaction to "Previous status is Completed"

3. Update the description field in the JSON error response for previously failed Transaction to "Previous status is Error"

Outreach Description:

Migration Impact Description:	Changes will be implemented in both CalSAWS and C-IV Systems.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	**40**				
Automated Test :	0	Batch/Interfaces :	20	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-107558] Add new values to Recommendation Type category in the OCAT interface

Team Responsible:	**Online**	Assignee:	**Sai Ram Bodla**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.08.23**	Expedite Changes:	**Start Build**	Estimate:	**20**
Reporter:	**Jennifer Muna**	Regulation Reference:		Created:	**07/07/2020 10:47 AM**
Status:	**System Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**OCAT**
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:		Other Agency Cross Reference:	**CA-217772**

Non-Committee Review:
Approved by Jo Anne Osborn on 7/7/2020

Expedite Approval:
Approved by Jo Anne Osborn on 7/7/2020

Current Design:
The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program.

OCAT sends specific data elements to CalSAWS when the user completes the appraisal in the OCAT system.

Request:
Add 8 new values in the Recommendations Type category that need to be sent in the Inbound interface from OCAT to CalSAWS.

Recommendation:

1. Create CTCR to add values to the 'Recommendations Type' category in the OCAT interface:
   a. Recommendation Type
      i. Child Support (RT_CSP)
      ii. Currently Not Working (RT_NWK)
      iii. Has a Diploma, Degree, or Certificate and Recent Work History but may need further education or training activities or supportive services (RT_MED)
      iv. May Lack English Language Fluency (RT_NEF)
      v. Need Assistance Expunging (Clearing) Convictions (RT_AEC)
      vi. Never Held a Paying Job (RT_NPJ)
      vii. Non-English Speaker (RT_NES)
      viii. Not Receiving SSI (RT_NSI)

Outreach Description:

Migration Impact Description:
Changes will be implemented in both CalSAWS and C-IV Systems.

Migration Impact Analysis:

Alternative Procedure Description:
N/A

Operational Impact:

Estimate:
20

Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

[CIV-101131] CES 2018-035: Add Language to Text Notifications if appointments are in Person or by Telephone

Team Responsible:	**Batch/Interfaces**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Michael Barillas**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**81**
Reporter:	**Darcy Alexander**	Regulation Reference:		Created:	**04/30/2018 07:41 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:	**07/06/2020**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 7/13/2020

Current Design: Text Notifications do not describe type of appointment scheduled whether in person or by telephone

Request: Add the type of the appointment (In Person or By Phone) in the text message appointment notification.

Recommendation:
1. Add the text "by phone", "in person", "por telefono" and "en persona" to the end of the text messages for the 'Appointment Reminder' and 'RE with Appointment' text notifications for both English and Spanish languages.
2. Update the 'Appointment Reminder' text to spell out the word "You" in place of the current "U".
3. Update the PB00Y921-PB00Y930 (Text Notification Out Writer) batch thread jobs to evaluate the Appointment Type to determine which text to add to the text message {appointment type} variable.

Outreach Description:

Migration Impact Description: This will be migrated to CalSAWS through SCR CA-207106 (DDID 2305, 2306, 2307 - Update Text Messaging Solution for all 58 Counties)

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 81

Automated Test :	0	Batch/Interfaces :	62	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	19	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-106152] Remove C-IV Functional Presentation for SCR CIV-789 from Online Help

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Joyce Oshiro**	Regulation Reference:		Created:	**01/16/2020 11:13 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 05/28/2020 - Approve

Expedite Approval: Approved by Karen Rapponotti 7/8/2020

Current Design: The Family Stabilization - SCR CIV-789 C-IV Functional Presentation (CFP) was available in Online Help.

Request: CFPs created to demonstrate changes are available in Online Help for three releases after the SCR that updates the C-IV System is implemented.

Recommendation: Remove the CFP, Family Stabilization - SCR CIV-789 from Online Help

Outreach Description: None

Migration Impact Description: CFPs are only for C-IV functionality.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-106351] CalHEERS eHIT: BREfS: Enhance eHIT Verifications

Team Responsible:	**CalHEERS**	Assignee:	**Krishna Akula**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Maria Feliciano**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**368**
Reporter:	**Maria Feliciano**	Regulation Reference:		Created:	**02/10/2020 11:06 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CO-103**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**06/17/2020**	Other Agency Cross Reference:	**CA-213468; CH-158675**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 5/19/2020.

Current Design: County Eligibility Workers have to go to the CalHEERS Portal to access verification data that is not sent via eHIT.

Request: With CH-158675, CalHEERS will add more detailed verification information to eHIT and send it to The Systems in the DER.

1) Update the eHIT logic to save the additional verification types and information received from CalHEERS for each individual in a DER.

2) Update the MAGI Person Detail page, 'Verification' section to display the new verification types and the additional information for each verification type received on a DER.

3) Update table to follow same formatting as the Program configuration table on the Medi-Cal EDBC Summary page.

Recommendation:
1) Update the eHIT logic to save the additional verification types and verification information received from CalHEERS on a DER.

2) Update the MAGI Person Detail page, 'Verification' section to display the new verification types and the additional information for each type on a DER.

3) Update the 'Verification' section to have a table to follow the same formatting as the 'Program Configuration' table on the Medi-Cal EDBC Summary page.

Outreach Description: Job Aid CIV-107221

Migration Impact Description: Joint design was approved by Medi-Cal/CMSP committee. Same changes will be implemented with CA-213468 in Release 20.09.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **368**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	233	CalHEERS Test :	95	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0

[CIV-106700] CalHEERS eHIT: Update Interface Schema to version 16

Team Responsible:	**CalHEERS**	Assignee:	**Maksim Volf**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**694**
Reporter:	**Tisha Mutreja**	Regulation Reference:		Created:	**03/17/2020 02:36 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CO-103**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**06/17/2020**	Other Agency Cross Reference:	**CA-214445; CH-157399**

Non-Committee Review:	
Expedite Approval:	Approved by Karen J. Rapponotti via email on 5/29/2020.
Current Design:	Current eHIT schema version is 15 implemented in 20.06 with CH-154346.

The current data model stores each verification in a column on the same CH_Verif_Detl table. There are currently 17 verification types so that means there are 17 columns for verification indicators. This eHIT schema change adds three more verification types and 7 more attributes per type. Storing all of this data in one single row is not sustainable or scalable.

In C-IV, the Verification Detail page is updated with 'E-Verified' = "Yes" when a DER for the same verification type is received with e-Verified = Y. CalHEERS has caching rules that cause them to attempt to re-verify at certain intervals and the C-IV functionality never goes back and updates a Verification Detail page for an 'E-Verified' value other than "Yes". This is misleading. LRS/CalSAWS does not display this 'E-Verified' field on the Verification Detail page. |
| **Request:** | 1. Update CalHEERS SAWS eHIT Interface Schema to version 16 for CalHEERS Release 20.09 with CH-157399. These are the technical changes to support the functional changes in CIV-106351 \| CA-213468.

2. Update the Data Model to support additional attributes for each of the 20 verification types for Administrative and electronic verifications.

3. Stop populating the 'E-Verified' value on the Verification Detail page in C-IV. Migration SCR CA-207216 (DDID 2058 - Updates to CalHEERS e-Verifications) will update the data collection pages to display the e-Verification status from the latest DER now that CalHEERS includes more verification information in the DER. C-IV will still display the 'E-Verified' field on the Verification Detail page and old values will display; the field will be removed upon migration to LRS/CalSAWS and the C-IV counties will inherit the new e-Verification display per CA-207216. |
| **Recommendation:** | 1. Update EHITSAWSCommonSchema to version 16 to add additional Verification elements received in a DER.

ManualVerificationType Node:
AdministrativeVerificationInd <--existing element
AdministrativeVerificationType <--existing element
AdministrativeVerificationValue <--new element
AdministrativeVerificationStatus <--new element
AdministrativeVerificationSource <--new element
AdministrativeVerificationBeginDate <--new element
AdministrativeVerificationEndDate <--new element
AdministrativeVerificationReasonableOpportunityExpirationDate <--new element

eVerificationsType Node:
eVerificationInd<--existing element
eVerificationType<--existing element
eVerificationValue<--new element |

eVerificationStatus<--new element
eVerificationSource<--new element
eVerificationBeginDate<--new element
eVerificationEndDate<--new element
eVerificationReasonableOpportunityExpirationDate<--new element

NOTE: AdministrativeVerificationReasonableOpportunityExpirationDate and eVerificationReasonableOpportunityExpirationDate will be saved to the database, but not displayed anywhere in The Systems. This ROP Exp Date is for a Covered California consumer's verification only and the Consortium does not want this to display for the CEW as it will cause confusion.

See attached Artifact(s) for Review - CR 157399 TDD.zip for full details.

CIV-106351|CA-213468 adds the functional changes for the new schema elements.

2. Update Data Model to accept and save additional values pertaining to the Verification used in the MAGI Determination. This will include copy of current CH_Verif records into a backup table and that data converted into the new version of CH_Verif.

3. Update eICT to read/write from the new CH_Verif table structure. The eICT interface itself will have no impacts.

See the attached design document for detailed data model design.

4. Stop populating the 'E-Verified' value on the Verification Detail page in C-IV.

5. Update eHIT outbound logic to save to the new CH_Verif data model.

Outreach Description:	
Migration Impact Description:	Joint design has been approved through the Medi-Cal/CMSP Committee. LRS/CalSAWS will implement this change with CA-214445 in the 20.09 release.
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	

Estimate: **694**

Automated Test :	0	Batch/Interfaces :	12	Batch Operations :	0
CalHEERS :	325	CalHEERS Test :	158	Client Correspondence :	0
DBA :	42	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	62	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	20	Tech Ops :	0
Training :	0				

[CIV-107221] Job Aid for Medi-Cal CalHEERS MAGI Verifications

Team Responsible:	**Training**	Assignee:	**Kelly Worthington**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Maureen Votta**	Regulation Reference:		Created:	**05/06/2020 07:24 AM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	**CA-216167**

Non-Committee Review:
Kimberlee Sisco 7/6/20 approved

Expedite Approval:
Approved by Karen Rapponotti on 7/13/2020

Current Design:
With 20.09 release, SCR CIV-106351 updated verification types received from CalHEERS in a DER .

Request:
Create Job Aid for verification information received from CalHEERS.

Recommendation:
Update the following:
Add the new Medi-Cal CalHEERS - MAGI Verifications job aid in Online Help.

Outreach Description:
New Job Aid

Migration Impact Description:
Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:
No Impact

Alternative Procedure Description:
none

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-107394] Revision to CIV-106674 Job Aid for Family Stabilization CIV-789

Team Responsible:	**Training**	Assignee:	**Kelly Worthington**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Gingko Luna**	Regulation Reference:	**ACL 14-12, CFL 13/14-35, I-64-15**	Created:	**06/03/2020 11:13 AM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	**Cal-OAR**
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	**CA-216888**

Non-Committee Review:	Joyce Oshiro 06/25/2020 - Approve
Expedite Approval:	Approved by Karen Rapponotti on 7/2/2020
Current Design:	On Page 2 of the Job Aid, step table for Adding a Family Stabilization Record Step f & g refer to steps 5h and 5f.
Request:	On Page 2 of the Job Aid, step table for Adding a Family Stabilization Record Step f & g were updated to refer to steps 2h and 2f instead of (incorrectly) 5h and 5f.
Recommendation:	Update the step numbers of the Adding a Family Stabilization Record of the Family Stabilization job aid
Outreach Description:	Job aid update
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	None

Operational Impact:

Estimate:	**5**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-107495] Update Job Aid for SCR CA-210119 - ACIN I-44-19 Update State PINS to 8 digits

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:	**ACIN I-44-19**	Created:	**06/19/2020 09:57 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[Job Aid]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	**CA-217317**

Non-Committee Review:	Joyce Oshiro 06/19/2020 - Approve
Expedite Approval:	Approved by Karen Rapponotti on 7/2/2020
Current Design:	With SCR # CIV-104879, State PINs are changing from 6-digits to 8-digits. The Pay Codes job aid references the 6-digit State PIN.
Request:	Update Pay Codes job aid.
Recommendation:	Update the Pay Codes job aid for SCR CIV-104879.
Outreach Description:	Updated Job Aid
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	**5**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-107499] Management Bulletin 20-12- Child Care Revised State Median Income for 2020-2021

Team Responsible:	**Online**	Assignee:	**Getnet Beyene**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Patrick Lombardo**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**40**
Reporter:	**Claudia Pinto**	Regulation Reference:	**Management Bulletin 20-12- Child Care Revised State Median Income for 2020-21**	Created:	**06/19/2020 04:36 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Child Care]**	Approved by Committee:	**07/01/2020**	Other Agency Cross Reference:	**CA-217367**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 07/09

Current Design: The Eligibility Detail page calculates a value amount for the Income Ceiling and is linked to 85% Median. This value amount is based upon the Average Monthly income and the Household Size which can be used to determine Child Care Eligibility.

Request: Update the the Income Ceiling amounts to match the valued in Management Bulletin 20-12 for fiscal year 2020-21, effective July 1st, 2020.

Recommendation:
1. Update the Income Ceiling field on the Eligibility Detail page to reflect the new values for 85% State Median Income. The Eligibility Detail page is found under the Child Care Program task of the Child Care section.
a. The new values should only be used for Begin Dates on or after July 1st, 2020. For Begin Dates before July 1st 2020, the Income Ceiling values should remain unchanged.
b. Please refer to the attached Management Bulletin 20-12 for the new values for the Income Ceilings.

Outreach Description:

Migration Impact Description: Joint design has been approved through the Child Care Committee. CalSAWS will implement this Change with SCR CA-217367 in the 20.09 release.

Migration Impact Analysis:

Alternative Procedure Description: Manually Calculate

Operational Impact:

Estimate: **40**

Automated Test :	2	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	28	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-661] Automate the creation of months for Supportive Service recipients

Team Responsible:	**Fiscal**	Assignee:	**Sidhant Garg**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**198**
Reporter:	**Srividhya Sivakumar**	Regulation Reference:		Created:	**12/29/2017 02:23 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Joel M. Acevedo**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Time Limits]**	Approved by Committee:	**06/10/2020**	Other Agency Cross Reference:	**CA-210580**

Non-Committee Review:

Expedite Approval:

Current Design: The Time Limit month for a Supportive Service aid is added manually by the worker on the Cash Aid Time Limit Month Detail page.

Request: Automate the creation of time limits for individuals who received Supportive Services for a month.

Recommendation: Create a new Time Limit Supportive Services Batch process that will automate the creation of time limits for individuals who received Supportive Services for a month.

Outreach Description:

Migration Impact Description: Joint design has been approved through the Time Limits Committee. CalSAWS will implement this change with SCR CA-210580 in the 20.11 release.

Migration Impact Analysis:

Alternative Procedure Description: Add the Supportive Services record manually through the Cash Aid Time Limit Month Detail page.

Operational Impact:

Estimate: 198

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	152	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	46	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs

[CIV-106297] Migrate eSignature and Text Help Line from Cisco to Amazon Connect

- Resolved: 07/09/2020 12:12 PM

Team Responsible:	**Contact Center**	Assignee:	**Pramod Ramesh**	SPG Status:	**Approved**
Fix Version/s:	**[20.06]**	Designer Contact:	**Jared Kuester**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**20.07.10**	Expedite Changes:	**No**	Estimate:	**100**
Reporter:	**Jared Kuester**	Regulation Reference:		Created:	**02/05/2020 02:28 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:		Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	**CSC Support**
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Danielle Benoit 5/19/2020

Expedite Approval:

Current Design: eSignature, and Text Help line applications are currently in the Cisco Environment

Request: Move the eSignature and Text Help line from Cisco to Amazon Connect

Recommendation:
 1) Recreate the existing Call Flows (see attached) in the Amazon Connect environment.
  a) See attached Call Flow for details.
 2) Recreate all IVR Web Service interactions using AWS Lambda.

Outreach Description:

Migration Impact Description: Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate:	**100**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	80
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	20	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Recommendation Change: N/A

 2. Estimate Change: N/A

 3. Release Change:
 Before: 20.05
 After: 20.06

[CIV-107265] CCP Enhancement: Upgrade Amazon Connect Stream API

- Resolved: 07/10/2020 11:35 AM

Team Responsible:	**Contact Center**	Assignee:	**Pandya Amitkumar**	SPG Status:	**Approved**
Fix Version/s:	**[20.06]**	Designer Contact:	**Jared Kuester**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**20.07.10**	Expedite Changes:	**Start Build**	Estimate:	**240**
Reporter:	**Jared Kuester**	Regulation Reference:		Created:	**05/12/2020 10:44 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:		Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	**CSC Support**
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Danielle Benoit 5/19/2020
Expedite Approval:	Karen Rapponotti and Joanne Osborn 5/19/2020
Current Design:	The current version of the Amazon Connect API Stream that the Custom CCP utilizes is out of date.
Request:	Upgrade to the latest version of the Amazon Connect API Stream
Recommendation:	1) Update the Amazon Connect Stream API a) Modify the Custom CCP code to use the latest version of the Stream API b) Modify any interactions with the Streams API to ensure all existing functionality remains in place.
Outreach Description:	
Migration Impact Description:	Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**240**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	160
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	80	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 20.05 After: 20.06

[CIV-105722] Update C4Yourself and C4Y mobile App downtime message page with external links and phone numbers

- Resolved: 06/19/2020 09:28 AM

Team Responsible:	**Online**	Assignee:	**Pramisha Chintapalli**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**269**
Reporter:	**Prem Venugopalan**	Regulation Reference:		Created:	**11/22/2019 12:18 PM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Grady Howe**	Training Impacted:	**[Job Aid]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	**CA-212039**

Non-Committee Review: Approved by June Hutchison, sent to committee as FYI

Expedite Approval: Expedited per email from June Hutchinson Nov 22, 2019

Current Design: Currently, when C4Yourself and C4Yourself Mobile App is down for maintenance, there is a static web page that announcing the website is not available.

Request: This is to request to add links for external websites and contact information for the C-IV County Customer Call Centers be added to the page to provide alternate methods through which C4Yourself users get additional information when C4Yourself is not available. The page should also include contact information for Counties, normal operational hours and expected duration of downtime.
Also update the C4Yourself Mobile App downtime message

Recommendation: This was requested by the Advocates. Following are the changes requested:

This outage will commence on __(add date/time)_____ and end on ___(add date/time)_____.

Alternative sites for public assistance program information include:
Medi-Cal: https://www.coveredca.com
CalFresh: https://www.getcalfresh.org

To contact the County about your existing case, please visit:
https://c4yourself.com/c4yourself/ivrContact.jsp

Outreach Description:

Migration Impact Description: This change impact only to the C4yourself website and the C4Yourself mobile app

Migration Impact Analysis: No Impact

Alternative Procedure Description: Existing downtime message will display until this SCR is in production

Operational Impact:

Estimate: **269**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	116	Performance :	0	Release Communication Support :	0

Reports :	0	Reports Test :	0	Security :	0
System Test Support :	60	Tech Arch :	83	Tech Ops :	10
Training :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
1. Update the YourBenefitsNow! (YBN) website, C4Yourself website and Department of Public Social Services Mobile Application (DPSS) Mobile Application downtime static message to include the following websites to provide participants with additional resources and their counties contact information.
a. CalSAWS Resource page
b. Covered California website
c. CalFresh website
d. EBT website
2. Update the C4Yourself Mobile Application downtime static message to direct participants to the C4Youself website during the downtime period since the website will be available for the participants to use.
3. Update the external CalSAWS Website (CalSAWS.org) Resource page to provide participants with known system outage times, additional resources and their counties' contact information.
Before: CA-212039 CIV-105722 Update the Self Service Portal and Mobile App downtime.docx
After: CA-212039 CIV-105722 Update the Self Service Portal and Mobile App downtime Content Revision.docx (Yellow Highlighting for changes and cross out line for things that is removed)

2. Estimate Change:
Add 0.5 hours to Translation Resource

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

Please refer to document CA-212039 CIV 105722 Update the Self Service Portal and Mobile App downtime Content Revision 2.docx for changes to the design document.
Assumption was added to the design document as well in reference to information being display on the CalSAWS website (refer to CA212039 CIV 105722 Update the Self Service Portal and Mobile App downtime Content Revision 2.docx for further details).
1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

End Content Revisions

[CA-212992] Eligibility Performance Refactor Phase I

- Resolved: 05/18/2020 12:45 PM

Team Responsible:	**Eligibility**	Assignee:	**Eugenio Garcia Velasco**	SPG Status:	**No**
Fix Version/s:	**[20.06]**	Designer Contact:	**Richard J. Weeks**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**1996**
Reporter:	**Richard J. Weeks**	Regulation Reference:		Created:	**01/20/2020 03:51 PM**
Status:	**In Production**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dave McKinney**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Performance**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved 04/16/2020 - J. Osborn, L. Chavez

Current Design: The first step of runing EDBC is to 'build out' the data collection information for the case. The system primarily does this by fetching data based on each foreign key one at a time. This means that the EDBC code is pulling data from the same database table multiple times. Key DAOs identified during analysis that are called the most, and occupy the most processing time are ;
- ABAWD Status Detail
- Person Application
- CalWORKs Program Person Detail
- Program Person Sanctions Detail
- Program Person Detail
- Participant's MSARP Pre-Screening Detail
- Program Person Work Requirements
- Sanction Time Track

Request: Improve EDBC performance.

Recommendation: Update the EDBC 'build out' process to pull data from each of the identified tables only once per case.

Outreach Description:

Migration Impact Description: These are performance only changes.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate:	**1996**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	1496
Fiscal :	50	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	450	Tech Arch :	0	Tech Ops :	0

[CA-213578] Quarterly release testing for EBT vendor FIS - July 2020

Team Responsible:	**Fiscal**	Assignee:	**Deron Schab**	SPG Status:	**Approved**
Fix Version/s:	**[20.06]**	Designer Contact:	**Deron Schab**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**20.07.17**	Expedite Changes:	**Production Deployment**	Estimate:	**20**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**02/13/2020 11:08 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-102290**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti - Approved - 06/30/2020

Current Design: EBT (Electronic Benefit Transfer) vendor FIS (Fidelity Information Systems) will produce quarterly releases to update their system starting in October 2018.

Request: The CalSAWS-South project will need to conduct quarterly testing for these FIS EBT system releases.

Recommendation: Test FIS EBT release - July 2020

Outreach Description:

Migration Impact Description: None

Migration Impact Analysis:

Alternative Procedure Description: Not Applicable

Operational Impact:

Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	20	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-216549] CalHEERS Changes FY 20-21

Team Responsible:	**CalHEERS**	Assignee:	**Renee Gustafson**	SPG Status:	**No**
Fix Version/s:	**[20.06]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**5260**
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**05/21/2020 09:59 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CalHEERS**
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	**CalHEERS CRs:**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: The purpose of this change request is to allocate the resource(s) needed for ongoing participation in Design and Management meetings regarding the CalHEERS project. These meetings include Joint Application Design (JAD), Release Management, Integration Testing, and Technical Support.

The allocation of resources required for any build, test or implementation tasks coming out of the CalHEERS JADs will be requested and accounted for in subsequent SCRs.

Request: N/A

Recommendation: N/A

Outreach Description:

Migration Impact Description: No Migration impact, this is for LRS Support.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 5260

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	5260	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-217259] Provide a List of RCA Cases with a Date of Entry between April 2019 and January 2020

- Resolved: 07/07/2020 09:00 AM

Team Responsible:	**Eligibility**	Assignee:	**Andrew Munkres**	SPG Status:	**Approved**
Fix Version/s:	**[20.06]**	Designer Contact:	**Jason M. Francis**	Change Type (SCR):	**New Policy**
Minor Version:	**20.07.09**	Expedite Changes:	**Production Deployment**	Estimate:	**38**
Reporter:	**Ritu Chinya**	Regulation Reference:	**ACWDL June 11, 2020**	Created:	**06/18/2020 09:12 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Frederick Gains**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-107485**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approval provided by Karen and Laura as this part of COVID-19 emergency

Current Design: For Refugee Cash Assistance (RCA), the benefit month must be within 8 months of either the entry date (for a federally-funded person) or the application date (for a state-funded person).

Request: All County Welfare Directors Letter (ACWDL) dated June 11, 2020 granted continued eligibility to persons receiving Refugee Cash Assistance (RCA) and Trafficking and Crime Victims Assistance Program (TCVAP) cash assistance beyond their initial eight months of eligibility from their INS Date of Entry for RCA and application date for TCVAP.

Recommendation:
1) Provide a list of cases with an RCA program in which one of the following conditions exist:
   a) There is a closed program person with prior '01' aid code from last active month and a Citizenship record with a 'Date of Entry' between 04/01/2019 and 10/31/2019
   b) There is a closed program person with prior '1V' aid code from last active month and their earliest aided Application Date is between 04/01/2019 and 10/31/2019
   c) There is an active program person with '01' aid code from last active month and a Citizenship record valid with a 'Date of Entry' between 11/01/2019 and 01/31/2020
   d) There is an active program person with '1V' aid code from last active month and their earliest aided Application Date is between 11/01/2019 and 01/31/2020

This list will include the Standard List Columns:
      Case Name
      Case Number
      County
      Unit
      Unit Name
      Office Name
      Worker ID

This list will also include these additional columns:
      First Name
      Last Name
      Application Date
      Date of Entry (if applicable)
      Latest Program Person Status
      Latest Aid Code

Outreach Description: A list of affected cases will be posted to the CalACES Web Portal in the following location:
CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CA-217259

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **38**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	28
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-216332] Training: Update 090-WBT-HEA-Hearings-01 for 20.05 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**16**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**05/12/2020 05:42 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz on May 14, 2020
Current Design:	090-WBT-HEA-Hearings-01 is impacted by system changes implemented with the 20.05 Production release.
Request:	090-WBT-HEA-Hearings-01 needs to be updated to reflect system changes implemented with the 20.05 Production release.
Recommendation:	Update 090-WBT-HEA-Hearings-01 to reflect changes implemented with the App Dev SCR(s) listed: 1. CA-207217 (update client name format)
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	16

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	16				

[CA-217041] Training: Update 040-WBT-ELA-Eligibility-06 for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**44**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/10/2020 04:22 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz June 22, 2020

Current Design: 040-WBT-ELA-Eligibility-06 is impacted by system changes implemented with the 20.07 Production release.

Request: 040-WBT-ELA-Eligibility-06 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update the 040-WBT-ELA-Eligibility-06 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-207209 (Updates e-Data functionality so that the data collection pages that display the e-Data indicators display a new section that shows the side-by-side data; adds a button to import the e-Data without having to add each item individually)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **44**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	44				

[CA-217042] Training: Update 040-WBT-ELB-Eligibility Supervisor-01 for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**44**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/10/2020 04:46 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz June 22, 2020

Current Design: 040-WBT-ELB-Eligibility Supervisor-01 is impacted by system changes implemented with the 20.07 Production release.

Request: 040-WBT-ELB-Eligibility Supervisor-01 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update 040-WBT-ELB-Eligibility Supervisor-01 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-207102 (Updates EDBC Authorization functionality by adding a new County Authorizations page; adds a new column on the Pending Authorizations page; adds a mandatory Rejection Reason drop list on the Authorization Rejections page; changes the field name and removes the mandatory indicator from the Rejection Summary field on the Authorization Rejections page)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 44

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	44				

[CA-217043] Training: Update DCFS Foster Care WBTs for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**33**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/10/2020 04:54 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	
Expedite Approval:	Approved by Ana Cruz June 22, 2020
Current Design:	DCFS Foster Care WBTs are impacted by system changes implemented with the 20.07 Production release.
Request:	DCFS Foster Care WBTs need to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation:	Update the following DCFS Foster Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:
	1. 048-WBT-ELE-Eligibility Foster Care-01-A
	   a. CA-207179 (Adds a Court Order Findings section on the Non-Minor Dependent Re-Entry Authority page)
	2. 048-WBT-ELE-Eligibility Foster Care-01-B
	   a. CA-207179 (Adds a Court Order Findings section on the Non-Minor Dependent Re-Entry Authority page)
	3. 048-WBT-ELE-Eligibility Foster Care-02-A
	   a. CA-207179 (Adds a Court Order Findings section on the Non-Minor Dependent Re-Entry Authority page)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	33

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	33				

[CA-217200] Training: Update 030-WBT-CLE-Clerical Support-07 for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**20**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 10:29 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz June 22, 2020

Current Design: 030-WBT-CLE-Clerical Support-07 is impacted by system changes implemented with the 20.07 Production release.

Request: 030-WBT-CLE-Clerical Support-07 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update 030-WBT-CLE-Clerical Support-07 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-50302 (Add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				

[CA-217202] Training: Update Medi-Cal WBTs for 20.06 and 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**80**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 10:38 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz June 22, 2020

Current Design: Medi-Cal WBTs are impacted by system changes implemented with the 20.06 and 20.07 Production releases.

Request: Medi-Cal WBTs need to be updated to reflect system changes implemented with the 20.06 and 20.07 Production releases.

Recommendation:
Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 052-WBT-ELG-Eligibility Medi-Cal-01-B
    a. CA-208863 (update the Tax Household Detail and MAGI Person Detail pages)
2. 052-WBT-ELG-Eligibility Medi-Cal-01-C
    a. CA-207204 (add a Not Needed value to the Status drop list on the MAGI Referral Detail page)
    a. CA-208863 (update the Tax Household Detail and MAGI Person Detail pages)
3. 052-WBT-ELG-Eligibility Medi-Cal-02-A
    a. CA-208863 (update the Tax Household Detail and MAGI Person Detail pages)
4. 052-WBT-ELG-Eligibility Medi-Cal-02-B
    a. CA-207204 (add a Not Needed value to the Status drop list on the MAGI Referral Detail page)
    b. CA-208863 (update the Tax Household Detail and MAGI Person Detail pages)
5. 052-WBT-ELG-Eligibility Medi-Cal-06
    a. CA-207204 (add a Not Needed value to the Status drop list on the MAGI Referral Detail page)
    b. CA-208863 (update the Tax Household Detail and MAGI Person Detail pages)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **80**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	80				

[CA-217206] Training: Update Employment Services-WTW WBTs for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**77**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 12:01 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz June 22, 2020

Current Design: Employment Services-WTW WBTs are impacted by system changes implemented with the 20.07 Production release.

Request: Employment Services-WTW WBTs need to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation:
Update the following Employment Services-WTW WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 060-WBT-ELA-Employment Services-WTW-01
  a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local and Empl. Services Global, Appraisal Local; add reference to OCAT for LRS Users module when discussing the Appraisal process)
2. 060-WBT-ELA-Employment Services-WTW-02
  a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
3. 060-WBT-ELA-Employment Services-WTW-03
  a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
4. 060-WBT-ELA-Employment Services-WTW-04
  a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
5. 060-WBT-ELA-Employment Services-WTW-05
  a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
6. 060-WBT-ELA-Employment Services-WTW-06
  a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
7. 060-WBT-ELA-Employment Services-WTW-07
  a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 77

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	77				

[CA-217212] Training: Update Employment Services-GROW WBTs for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Morris Brown**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**44**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 01:21 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz June 22, 2020

Current Design: Employment Services-GROW WBTs are impacted by system changes implemented with the 20.07 Production release.

Request: Employment Services-GROW WBTs need to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation:

Update the following Employment Services-GROW WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 062-WBT-ELB-Employment Services-GROW-01
   a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
2. 062-WBT-ELB-Employment Services-GROW-02
   a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
3. 062-WBT-ELB-Employment Services-GROW-04
   a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
4. 062-WBT-ELB-Employment Services-GROW-05
   a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 44

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	44				

[CA-217220] Training: Update 080-WBT-FSA-Fiscal-01 for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**36**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 02:39 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz June 22, 2020

Current Design: 080-WBT-FSA-Fiscal-01 is impacted by system changes implemented with the 20.07 Production release.

Request: 080-WBT-FSA-Fiscal-01 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation:
 Update 080-WBT-FSA-Fiscal-01 to reflect changes implemented with the App Dev SCR(s) listed:
 1. CA-207102 (Update EDBC Authorization functionality)
 2. CA-213014 (Update Reissue button functionality on Issuance Detail page to allow Cash EBT Issuances to be reissued)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 36

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	36				

[CA-217224] Training: Update 082-WBT-FSB-Fiscal Supervisor-01 for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**14**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 02:46 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz June 22, 2020

Current Design: 082-WBT-FSB-Fiscal Supervisor-01 is impacted by system changes implemented with the 20.07 Production release.

Request: 082-WBT-FSB-Fiscal Supervisor-01 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update 082-WBT-FSB-Fiscal Supervisor-01 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-213014 (Update Reissue button functionality on Issuance Detail page to allow Cash EBT Issuances to be reissued)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 14

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	14				

[CA-217225] Training: Update 094-WBT-ELI-Eligibility CalWORKs-02 for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**45**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 02:55 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: Approved by Ana Cruz June 22, 2020

094-WBT-ELI-Eligibility CalWORKs-02 is impacted by system changes implemented with the 20.07 Production release.

Request: 094-WBT-ELI-Eligibility CalWORKs-02 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update 094-WBT-ELI-Eligibility CalWORKs-02 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-200447 (Update Diversion processing)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	45				

[CA-217228] Training: Update 096-WBT-ELK-CAPI-02 for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**90**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 03:01 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: Approved by Ana Cruz June 22, 2020

096-WBT-ELK-CAPI-02 is impacted by system changes implemented with the 20.07 Production release.

Request: 096-WBT-ELK-CAPI-02 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update 096-WBT-ELK-CAPI-02 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-202055 (Separate case and issuance for CAPI Couple case)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **90**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	90				

[CA-217229] Training: Update Orientation WBTs for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**36**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 03:06 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz June 22, 2020

Current Design: Orientation WBTs are impacted by system changes implemented with the 20.07 Production release.

Request: Orientation WBTs need to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation:
Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 110-WBT-ORA-Orientation-01
    a. CA-207490 (Update the Terms and Conditions on the Login page)
    b. CA-213988 (Change the login page from LRS to CalSAWS)
2. 110-WBT-ORA-Orientation-03
    a. CA-207490 (Update the Terms and Conditions on the Login page)
    b. CA-213988 (Change the login page from LRS to CalSAWS)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 36

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	36				

[CA-217230] Training: Update 112-WBT-ORB-Other User Orientation-01 for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**18**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 03:17 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz June 22, 2020

Current Design: 112-WBT-ORB-Other User Orientation-01 is impacted by system changes implemented with the 20.07 Production release.

Request: 112-WBT-ORB-Other User Orientation-01 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update 112-WBT-ORB-Other User Orientation-01 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-207490 (Update the Terms and Conditions on the login page)
2. CA-213988 (Change login page from LRS to CalSAWS)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 18

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	18				

[CA-217232] Training: Update 120-WBT-QAA-QAQC-07 for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**18**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 03:21 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Ana Cruz June 22, 2020

Current Design: 120-WBT-QAA-QAQC-07 is impacted by system changes implemented with the 20.07 Production release.

Request: 120-WBT-QAA-QAQC-07 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update 120-WBT-QAA-QAQC-07 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-207490 (Update Terms and Conditions on the login page)
2. CA-213988 (Change login page from LRS to CalSAWS)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 18

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	18				

[CA-217235] Training: Update 140-WBT-SAS-Security Administration-04 for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**20**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 03:28 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: Approved by Ana Cruz June 22, 2020

140-WBT-SAS-Security Administration-04 is impacted by system changes implemented with the 20.07 Production release.

Request: 140-WBT-SAS-Security Administration-04 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update 140-WBT-SAS-Security Administration-04 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-207102 (Update EDBC Authorization functionality)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				

[CA-217237] Training: Update 150-WBT-SIM-Simulation-01 for 20.07 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**18**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 03:33 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: 150-WBT-SIM-Simulation-01 is impacted by system changes implemented with the 20.07 Production release.

Request: 150-WBT-SIM-Simulation-01 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update 150-WBT-SIM-Simulation-01 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-207490 (Update Terms and Conditions on the login page)
2. CA-213988 (Change login page from LRS to CalSAWS)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 18

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	18				

[CA-217242] Training Release 20.09.18 - LMS Support

Team Responsible:	**Training**	Assignee:	**Rachel Cousineau**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.09.18**	Expedite Changes:	**No**	Estimate:	**205**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**06/17/2020 03:53 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:
Expedite Approval: Approved by Ana Cruz June 22, 2020

Current Design: There is no LMS Support/maintenance SCR for TR20.09.18

Request: Provide/conduct LMS support/maintenance activities for the 20.09.18 training release. Training Environment support activities for the release will be tracked through a separate Training SCR.

Recommendation: Provide TR20.09.18 training support for the following activities:

-Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.

-Update LMS Production with 20.09.18 LA County/Consortium developed materials.

-Update LMS Lite with 20.07.17 Training Artifacts (this SCR is used for the delivery of files to Bitbucket). LMS Lite is always one release behind from LMS Production.

All training material updates will be submitted through separate Training SCRs. These separate SCRs will include SCORM and load to LMS activities.

Outreach Description:

Migration Impact Description: There is no migration impact. This SCR allows for providing/conducting maintenance activities related to LMS.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: 205

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	205				

[CA-217633] Add new values to OCAT Interface

Team Responsible:	**Batch/Interfaces**	Assignee:	**Brian Munce**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.08.23**	Expedite Changes:	**Start Build**	Estimate:	**62**
Reporter:	**Jennifer Muna**	Regulation Reference:		Created:	**06/30/2020 12:35 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**OCAT**
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-107532**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 6/30/2020

Expedite Approval: Karen Rapponotti 6/30/2020

Current Design: The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program.

Request: Add 14 new values that need to be sent in the inbound interface from OCAT to CalSAWS.

Recommendation:

1. Create CTCR to include the following new values to the corresponding category in the OCAT interface:
   a. Barrier Category
      i. Relationship (RC_REL)

   b. Barrier Type
      i. May Lack English Language Fluency (RT_NEF)
      ii. Child Support (RT_CSP)
      iii. Not Receiving SSI (RT_NSI)
      iv. Has a Diploma, Degree, or Certificate and Recent Work History but may need further education or training activities or supportive services (RT_MED)
      vi. Non-English Speaker (RT_NES)
      vii. Never Held a Paying Job (RT_NPJ)
      viii. Currently Not Working (RT_NWK)
      ix. Need Assistance Expunging (Clearing) Convictions (RT_AEC)
      x. In an Unhealthy Relationship (RT_UNR)

   c. Recommendations Category
      i. Relationship (RC_REL)

   d. Recommendations Type
      i. Potential Domestic Abuse/Related Conflicts Issues/Other Safety Concerns (RT_DCS)
      ii. In an Unhealthy Relationship (RT_UNR)
      iii. No High School Diploma or Equivalent and Client's Age Less Than or Equal to 19 (RT_NHL)

2. Update the description field in the JSON error response for previously successfully processed Transaction to "Previous status is Completed"

3. Update the description field in the JSON error response for previously failed Transaction to "Previous status is Error"

Outreach Description:

Migration Impact Description: Changes will be implemented in both CalSAWS and C-IV Systems.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **62**

Automated Test :	0	Batch/Interfaces :	42	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-217772] Add new values to Recommendation Type category in the OCAT interface

Team Responsible:	**Online**	Assignee:	**Brian Munce**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.08.23**	Expedite Changes:	**Start Build**	Estimate:	**20**
Reporter:	**Jennifer Muna**	Regulation Reference:		Created:	**07/07/2020 10:51 AM**
Status:	**In Development**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**OCAT**
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-107558**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Jo Anne Osborn on 7/7/2020

Expedite Approval: Approved by Jo Anne Osborn on 7/7/2020

Current Design: The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program.

OCAT sends specific data elements to CalSAWS when the user completes the appraisal in the OCAT system.

Request: Add 8 new values in the Recommendations Type category that need to be sent in the Inbound interface from OCAT to CalSAWS.

Recommendation:
1. Create CTCR to add values to the 'Recommendations Type' category in the OCAT interface:
   a. Recommendation Type
      i. Child Support (RT_CSP)
      ii. Currently Not Working (RT_NWK)
      iii. Has a Diploma, Degree, or Certificate and Recent Work History but may need further education or training activities or supportive services (RT_MED)
      iv. May Lack English Language Fluency (RT_NEF)
      v. Need Assistance Expunging (Clearing) Convictions (RT_AEC)
      vi. Never Held a Paying Job (RT_NPJ)
      vii. Non-English Speaker (RT_NES)
      viii. Not Receiving SSI (RT_NSI)

Outreach Description:

Migration Impact Description: Changes will be implemented in both CalSAWS and C-IV Systems.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 20

Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0

[CA-48393] DDCR 5016: Develop Subscription Based Reports

Team Responsible:	**Online**	Assignee:	**Rashmi Holla**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Esequiel Herrera-Ortiz**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**1078**
Reporter:	**Daisy Villasenor**	Regulation Reference:		Created:	**01/19/2018 11:47 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dennis Kong**	Training Impacted:	**[Online Help]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Management Reports]**	Approved by Committee:		Other Agency Cross Reference:	**CCM (C-IV) 4742**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Per Michele this is a DDCR SCR and does not need to go to committee for approval 6/25/2020

Expedite Approval: Approved by Karen J. Rapponotti on 06/25/2020

Current Design: The C-IV System provides reporting subscription functionality that allows a user to subscribe to a report with a specific set of parameters and a recurrence frequency. The subscribed report will then execute automatically during the nightly batch process based on the frequency parameters and it will be available to the user the following day.

This functionality is not available in the LRS / CalSAWS System.

Request: Implement Reports Subscription functionality in the LRS / CalSAWS system. The initial subscription reports will be the Pending Applications Report which is one of the most common subscription reports in the C-IV system. The Pending Application report will be updated to align with the C-IV version of the report that was implemented with SCR 8942.

Recommendation:
1. Update the home page to display when new reports have been generated for the logged in user's active report subscriptions.
2. Implement new pages in the C-IV System that will allow users to manage report subscriptions and to access the generated reports.
3. Enhance the report parameters pages to allow multiple organizations to be selected within the same organizational level (e.g. multiple units or multiple offices can be selected but NOT a combination of organizations such as 1 unit and 1 office.
4. Implement reports batch architecture to generate reports that have been subscribed to, based on the configuration of the subscription (parameters, frequency, delivery method etc.)
5. Implement functionality to support the sending of subscribed generated reports or notifications through e-mail.
6. Update Page Mapping for the new subscription pages.
7. Implement the Pending Application such that it can be subscribed to, based on a user-defined frequency and set of parameters.

Outreach Description:

Migration Impact Description: DDCR Review Decision = SCR Recommendation (Migrate C-IV Functionality)
Priority = Low
Priority Reason = No significant impact to business process

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1078**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	7
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	570	Performance :	0	Release Communication Support :	51
Reports :	122	Reports Test :	22	Security :	0
System Test Support :	260	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-202610] Increment LRS database sequences to appropriate values to support CalSAWS data - wave 1

Team Responsible:	**DBA**	Assignee:	**Sauvik Basu**	SPG Status:	**No**	
Fix Version/s:	**[20.09]**	Designer Contact:	**Naresh Barsagade**	Change Type (SCR):	**Operational Enhancement**	
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**2701**	
Reporter:	**Sauvik Basu**	Regulation Reference:		Created:	**05/10/2018 11:46 AM**	
Status:	**In Development**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Danielle Benoit**	Training Impacted:		Funding Source:	**LRS M&E**	
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:		
Committee:	**[Tech]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-103841**	
Consortium Review Approval:		Consortium Review Approval Date:				

Non-Committee Review:	Approved by Dorothy Avila and Karen Rapponotti on 7/17/2018.
Expedite Approval:	Received expedited start build approval from Laura Chavez on 6/18/2020.
Current Design:	Currently, LRS and C-IV have separate databases with very similar data structures. This includes system generated sequence numbers to create unique ids for records added to the database tables. The new CalSAWS project requires the two systems to be combined into one shared system with one shared database. As a result, the C-IV database records will be merged into the LRS database. This will result in records being rejected, because many C-IV records have the same "UNIQUE" ids as the LRS records in most tables.
Request:	LRS needs to increase the value at which their sequences will start creating new unique ids. If LRS modifies all their sequences to start at individual CalSAWS appropriate values, C-IV will modify all their primary and foreign keys to a value that is between LRS current sequence values and the new value that they will create because of this request. This will allow all C-IV database records to be merged seamlessly into LRS database while avoiding any primary and foreign key collisions.
Recommendation:	***No impact to end user*** 1.) Identify all sequences in the database. 2.) Recreate all sequences with an appropriate CalSAWS "start with" value. 3.) Create applicable synonyms associated with new sequence. 4.) Grant applicable permissions for new sequence. 5.) Identify and modify all scripts and/or macros that may need to be modified to accommodate the new starting sequence value. 6.) Identify and modify any reports that may need to be adjusted to accommodate a much larger number. 7.) Identify any associated databases or interfaces that may store LRS ids outside the LRS database, as these may need to be adjusted to accommodate the ids, which will be much larger. Note: This SCR will also account for updating the ICT_ADDL_DOC_NUM_IDENTIF to minimize ICT Document Identifier collisions with ICT Documents between C-IV and LRS.
Outreach Description:	
Migration Impact Description:	There are no updates needed at the time of migration and the C-IV counties will inherently adopt this functionality.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**2701**

Automated Test :	0	Batch/Interfaces :	256	Batch Operations :	30
CalHEERS :	410	CalHEERS Test :	0	Client Correspondence :	70
DBA :	80	Design :	0	Eligibility :	463
Fiscal :	247	Imaging :	0	IVR/CC :	0
Online :	266	Performance :	180	Release Communication Support :	0
Reports :	252	Reports Test :	76	Security :	0
System Test Support :	275	Tech Arch :	96	Tech Ops :	0
Training :	0				

[CA-209067] Child Care State Median Income and Family Fee Schedule for 2018-2020

Team Responsible:	**Online**	Assignee:	**Julian Harriott**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**98**
Reporter:	**Robert Untalan**	Regulation Reference:	**Management Bulletin 18-03-Revised State Median Income for 2018-19, MB 19-03 State Median Income, MB 19-04 Family Fee Schedule for 2019-20**	Created:	**06/20/2019 02:30 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Child Care]**	Approved by Committee:	**06/22/2020**	Other Agency Cross Reference:	**C-IV 101744, CIV-104276**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 07/09/2020

Current Design: The Eligibility Detail page calculates an amount for the Income Ceiling and is linked to either a 70% or 85% Median. This page also calculates the part time and full time family fees. These calculations are based on the average monthly income of the household, the household size, and the effective date to determine Child Care Eligibility.

Request: Update the initial eligibility ceiling to 85% and set the values for Income Ceiling and Family Fee schedule to match Management Bulletin 18-03, 19-03 and 19-04.

Recommendation:
1. Update the Eligibility Detail page to match MB 18-03 and MB 19-03.
2. Add the rates for the Part Time and Full Time Family Fee to match MB 19-04.
3. Add validation to prevent 70% Median from being saved when the Begin Date is set on or after 07/01/2019.

Outreach Description:

Migration Impact Description: Joint design has been approved through the Child Care Committee. CIV will implement this Change with SCR CIV-101744 and CIV-104276 in the 19.05 and 19.09 release respectively.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Enter rates manually.

Operational Impact:

Estimate: 98

Automated Test :	2	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	60	Performance :	0	Release Communication Support :	0

Reports :	0	Reports Test :	0	Security :	0
System Test Support :	26	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-213468] CalHEERS eHIT: BREfS: Enhance eHIT Verifications

Team Responsible:	**CalHEERS**	Assignee:	**Krishna Akula**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Maria Feliciano**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**431**
Reporter:	**Maria Feliciano**	Regulation Reference:		Created:	**02/10/2020 11:12 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CalHEERS**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**06/17/2020**	Other Agency Cross Reference:	**CIV-106351; CH-158675**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 5/19/2020.

Current Design: County Eligibility Workers have to go to the CalHEERS Portal to access verification data that is not sent via eHIT.

Request: With CH-158675, CalHEERS will add more detailed verification information to eHIT and send it to The Systems in the DER.

1. Update the eHIT logic to save the additional verification types and information received from CalHEERS for each individual in a DER.

2. Update the MAGI Person Detail page to a version of the 'Verification' section that applies to only the DERs and a version that applies to EDR, eICT and Targeted Low Income .

3. Update the 'Verification' section to have a table that follows the same formatting as the 'Program Configuration' table on the Medi-Cal EDBC Summary page.

4. Update the 'View Differences' functionality on the MAGI Person Detail Page 'Verification' section to compare only the Admin Verified value on the DER to the data collection in The Systems for each verification type and gray out the verification type and the Admin Verified value when there are no changes.

Recommendation:
1. Update the eHIT logic to save the additional verification types and verification information received from CalHEERS on a DER.
2. Update the MAGI Person Detail page, 'Verification' section to display the new verification types and the additional information for each type on a DER.
3. Update the 'Verification' section to have a table to follow the same formatting as the 'Program Configuration' table on the Medi-Cal EDBC Summary page.
4. Update 'View Differences' functionality on the MAGI Person Detail Page 'Verification' section to gray out the Type and Admin Verified where the verification is not changed.

Outreach Description: Job Aid CA-216167

Migration Impact Description: Joint design was approved by Medi-Cal/CMSP committee. Same changes will be implemented with CIV-106351 in Release 20.09.

Migration Impact Analysis:

Alternative Procedure Description: none

Operational Impact:

Estimate: **431**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0

CalHEERS :	233	CalHEERS Test :	118	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	22
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-214445] CalHEERS eHIT: Update Interface Schema to version 16

Team Responsible:	**CalHEERS**	Assignee:	**Maksim Volf**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**825**
Reporter:	**Tisha Mutreja**	Regulation Reference:		Created:	**03/17/2020 02:41 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CalHEERS**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**06/17/2020**	Other Agency Cross Reference:	**CH-157399, CIV-106700**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 5/29/2020.

Current Design: Current eHIT schema version is 15 implemented in 20.06 with CH-154346.

The current data model stores each verification in a column on the same CH_Verif_Detl table. There are currently 17 verification types so that means there are 17 columns for verification indicators. This eHIT schema change adds three more verification types and 7 more attributes per type. Storing all of this data in one single row is not sustainable or scalable.

In C-IV, the Verification Detail page is updated with 'E-Verified' = "Yes" when a DER for the same verification type is received with e-Verified = Y. CalHEERS has caching rules that cause them to attempt to re-verify at certain intervals and the C-IV functionality never goes back and updates a Verification Detail page for an 'E-Verified' value other than "Yes". This is misleading. LRS/CalSAWS does not display this 'E-Verified' field on the Verification Detail page.

Request: 1. Update CalHEERS SAWS eHIT Interface Schema to version 16 for CalHEERS Release 20.09 with CH-157399. These are the technical changes to support the functional changes in CIV-106351 | CA-213468.

2. Update the Data Model to support additional attributes for each of the 20 verification types for Administrative and electronic verifications.

3. Stop populating the 'E-Verified' value on the Verification Detail page in C-IV. Migration SCR CA-207216 (DDID 2058 - Updates to CalHEERS e-Verifications) will update the data collection pages to display the e-Verification status from the latest DER now that CalHEERS includes more verification information in the DER. C-IV will still display the 'E-Verified' field on the Verification Detail page and old values will display; the field will be removed upon migration to LRS/CalSAWS and the C-IV counties will inherit the new e-Verification display per CA-207216.

Recommendation: 1. Update EHITSAWSCommonSchema to version 16 to add additional Verification elements received in a DER.

ManualVerificationType Node:
AdministrativeVerificationInd <--existing element
AdministrativeVerificationType <--existing element
AdministrativeVerificationValue <--new element
AdministrativeVerificationStatus <--new element
AdministrativeVerificationSource <--new element
AdministrativeVerificationBeginDate <--new element
AdministrativeVerificationEndDate <--new element
AdministrativeVerificationReasonableOpportunityExpirationDate <--new element

eVerificationsType Node:
eVerificationInd<--existing element

eVerificationType<--existing element
eVerificationValue<--new element
eVerificationStatus<--new element
eVerificationSource<--new element
eVerificationBeginDate<--new element
eVerificationEndDate<--new element
eVerificationReasonableOpportunityExpirationDate<--new element

NOTE: AdministrativeVerificationReasonableOpportunityExpirationDate and eVerificationReasonableOpportunityExpirationDate will be saved to the database, but not displayed anywhere in The Systems. This ROP Exp Date is for a Covered California consumer's verification only and the Consortium does not want this to display for the CEW as it will cause confusion.

See attached Artifact(s) for Review - CR 157399 TDD.zip for full details.

CIV-106351|CA-213468 adds the functional changes for the new schema elements.

2. Update Data Model to accept and save additional values pertaining to the Verification used in the MAGI Determination. This will include copy of current CH_Verif records into a backup table and that data converted into the new version of CH_Verif.

3. Update eICT to read/write from the new CH_Verif table structure. The eICT interface itself will have no impacts.

See the attached design document for detailed data model design.

4. Stop populating the 'E-Verified' value on the Verification Detail page in C-IV.

5. Update eHIT outbound logic to save to the new CH_Verif data model.

Outreach Description:	
Migration Impact Description:	Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this change with CIV-106700 in the 20.09 release.
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	**825**

Automated Test :	0	Batch/Interfaces :	12	Batch Operations :	0
CalHEERS :	346	CalHEERS Test :	204	Client Correspondence :	0
DBA :	42	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	62	Release Communication Support :	41
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-216167] Job aid for Medi-Cal CalHEERS MAGI Verifications

Team Responsible:	**Training**	Assignee:	**Kelly Worthington**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Maureen Votta**	Regulation Reference:		Created:	**05/06/2020 07:34 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CH-158675**
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-107221**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Kimberlee Sisco 7/6/20 Approved
Expedite Approval:	Approved by Karen Rapponotti on 7/8/2020
Current Design:	With 20.09 release, SCR CA-213468 updated verification types received from CalHEERS in a DER .
Request:	Create Job Aid for verification information received from CalHEERS.
Recommendation:	Update the following: Add the new Medi-Cal CalHEERS - MAGI Verifications to Online Help.
Outreach Description:	New job aid.
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	none
Operational Impact:	

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CA-216561] CA-200879: Online Help - update Job Aid Disaster CalFresh/Job Aid Reapplications and Recissions

Team Responsible:	**Training**	Assignee:	**Kelly Worthington**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Iadira Morales**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Iadira Morales**	Regulation Reference:		Created:	**05/21/2020 02:17 PM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Iadira Morales**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**DCF**
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Jamie Cox - 06/23/2020 - Approved
Expedite Approval:	Approved by Karen Rapponotti on 7/2/2020
Current Design:	Current JA does not include updated DCF functionality.
Request:	Update the JA Disaster CalFresh with updated functionality per SCR 200879. In addition update JA Reapplications and Rescissions with new Disaster CF rescind reasons.
Recommendation:	Update the JA Disaster CalFresh with updated functionality per SCR 200879. In addition update JA Reapplications and Rescissions with new Disaster CF rescind reasons.
Outreach Description:	
Migration Impact Description:	This SCR will not be addressed until after CalSAWS migration.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**5**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CA-216662] Online Help: Upload Updated Desk Aids

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**25**
Reporter:	**Cristina Garcia**	Regulation Reference:		Created:	**05/26/2020 09:58 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Janet Mitri**	Training Impacted:	**[Online Help]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 7/2/2020

Current Design: Online Help contains a set of Desk Aids managed by LA County DPSS LOD. Updates have been made to the listed Desk Aids.

Request: Upload updated Desk Aids

Recommendation:

Replace current Desk Aids with the updated versions attached:
263 - DA Cure Sanction
264 DA How to Resolve a WTW/REP Non-Compliance
305 DA How to Review Task Type Employment Added-Updated by WTW_GROW
306 DA How to Review GAIN Task Type Employment Added/Updated by EW
307 DA WTW Employment Activity in LRS

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	25				

[CA-217367] Management Bulletin 20-12- Child Care Revised State Median Income for 2020-21

Team Responsible:	**Online**	Assignee:	**Getnet Beyene**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Patrick Lombardo**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**42**
Reporter:	**Claudia Pinto**	Regulation Reference:	**Management Bulletin 20-12- Child Care Revised State Median Income for 2020-21**	Created:	**06/22/2020 09:55 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Child Care]**	Approved by Committee:	**07/01/2020**	Other Agency Cross Reference:	**CIV-107499**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 07/09

Current Design: The Eligibility Detail page calculates a value amount for the Income Ceiling and is linked to 85% Median. This value amount is based upon the Average Monthly income and the Household Size which can be used to determine Child Care Eligibility.

Request: Update the the Income Ceiling amounts to match the valued in Management Bulletin 20-12 for fiscal year 2020-21, effective July 1st, 2020.

Recommendation:

1. Update the Income Ceiling field on the Eligibility Detail page to reflect the new values for 85% State Median Income. The Eligibility Detail page is found under the Child Care Program task of the Child Care section.
a. The new values should only be used for Begin Dates on or after July 1st, 2020. For Begin Dates before July 1st 2020, the Income Ceiling values should remain unchanged.
b. Please refer to the attached Management Bulletin 20-12 for the new values for the Income Ceilings.

Outreach Description:

Migration Impact Description: Joint design has been approved through the Child Care Committee. C-IV will implement this Change with SCR CIV-107499 in the 20.09 release.

Migration Impact Analysis:

Alternative Procedure Description: Manually calculate

Operational Impact:

Estimate: **42**

Automated Test :	2	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	28	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	12	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-217543] CA-52597: Online Help Reports Overview - Update CA 812 Detailed Backup

Team Responsible:	**Training**	Assignee:	**Rajiv Kairon**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Cristina Garcia**	Regulation Reference:		Created:	**06/25/2020 03:24 PM**
Status:	**Development Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[Online Help]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-12446**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Joyce Oshiro 06/30/2020 - Approve

Expedite Approval: Approved by Karen Rapponotti on 7/2/2020

Current Design: With the 20.09 release, SCR CA-52597 updates the CA 812 and the CA 812 Detailed Backup reports to combine them into one report.

Request: The Reports Overview needs to be updated.

Recommendation: Update the CA 812 Detailed Backup Report in the Reports Overview to indicate it is no longer generated. Add the following sentence at the end of the description: This report is no longer being generated.

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CA-210580] Automate the creation of months for Supportive Service recipients

Team Responsible:	**Fiscal**	Assignee:	**Sidhant Garg**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**233**
Reporter:	**Sidhant Garg**	Regulation Reference:		Created:	**09/17/2019 09:32 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Time Limits]**	Approved by Committee:	**06/10/2020**	Other Agency Cross Reference:	**CIV-661**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: The Time Limit month for a Supportive Service aid is added manually by the worker on the Cash Aid Time Limit Month Detail page.

Request: Automate the creation of time limits for individuals who received Supportive Services for a month

Recommendation:

  1. Create a new Time Limit Supportive Services Batch process that will automate the creation of time limits for individuals who received Supportive Services for a month.

Outreach Description:

Migration Impact Description: Joint design has been approved through the Time Limits Committee. CIV will implement this change with SCR CIV-661 in the 20.11 release.

Migration Impact Analysis:

Alternative Procedure Description: Add the Supportive Services record manually through the Cash Aid Time Limit Month Detail page.

Operational Impact:

Estimate: 233

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	152	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	61	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-211746] Update the TEMP NA 1232 CalFresh Notice of Action EBT Account

Team Responsible:	**Client Correspondence**	Assignee:	**Kamal ShakerJ**	SPG Status:	**No**
Fix Version/s:	**[20.11]**	Designer Contact:	**Pramukh Karla**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**152**
Reporter:	**Frederick Gains**	Regulation Reference:	**NA**	Created:	**11/08/2019 01:42 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Caroline**	Consortium Review Approval Date:	**06/30/2020**		

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: Multiple versions of TEMP NA 1232 (TEMP NA 1232-1 and TEMP NA 1232-2) exist in LRS/CalSAWS System.

Request: The contractor shall update the LRS TEMP NA 1232 CalFresh Notice of Action EBT Account form to the (06/11) version.

NOTE: Batch jobs will need to be evaluated to determine County options

Recommendation: Update the TEMP NA 1232 CalFresh Notice of Action EBT Account form to the (6/11) version.

Assumptions
1. Estimate is for updating the form in English and Spanish.
2. Estimations including batch configuration changes for county opt in/opt out feature.
2. Spanish translations will be provided by the Consortium.
3. Other threshold languages are NOT included in this estimate.
4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 152

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	109
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	43	Tech Arch :	0	Tech Ops :	0

[CA-211752] Update the LRS NA 960X- SAR-Notice of Action -Stop Aid

Team Responsible:	**Client Correspondence**	Assignee:	**Meghana Chander**	SPG Status:	**No**
Fix Version/s:	**[20.11]**	Designer Contact:	**Harish Katragadda**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**208**
Reporter:	**Frederick Gains**	Regulation Reference:	**NA**	Created:	**11/08/2019 02:06 PM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Maria Arceo**	Consortium Review Approval Date:	**06/23/2020**		

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: NA 960X SAR-Notice of Action-Stop Aid (09/13) currently exists in English, Spanish, Armenian, Cambodian, Chinese, Farsi, Korean, Tagalog, Russian, Vietnamese

Request:
1) Add a text box to enclose the STATE HEARING verbiage.
2) Add a text line across the form below the Rules in the bottom left corner
3) Make the Form Available in Arabic, Hmong and Lao Languages

Recommendation:
1. Update NA 960X SAR-Notice of Action-Stop Aid (09/13) in English, Spanish, Armenian, Cambodian, Chinese, Farsi, Korean, Tagalog, Russian, Vietnamese
2. Add NA 960X SAR-Notice of Action-Stop Aid (09/13) in Arabic, Hmong and Lao forms to CalSAWS Template Repository.
3. Add the NA 960X SAR-Notice of Action-Stop Aid (09/13) in Arabic, Hmong and Lao to generate from Batch.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **208**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	150
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	58	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-211753] Update the LRS CF 1 - SUAS Informing Notice

Team Responsible:	**Client Correspondence**	Assignee:	**P Madhan Kumar**	SPG Status:	**No**
Fix Version/s:	**[20.11]**	Designer Contact:	**Raj Devidi**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**48**
Reporter:	**Frederick Gains**	Regulation Reference:	**NA**	Created:	**11/08/2019 02:09 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Maria Arceo**	Consortium Review Approval Date:	**07/02/2020**		

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: CF 1 (9/14) version exists in LRS/CalSAWS.

Request: The contractor shall update the LRS CF 1 - SAWS Informing Notice to the most recent state version (10/14) in the CalSAWS software.

Recommendation:
 "1. Estimate is for updating the form in English and Spanish.
 2. Spanish translations will be provided by the Consortium.
 3. Other threshold languages are NOT included in this estimate.
 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs."

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **48**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	34
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	14	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-211760] Update the SAR 90 (01/14) version Reminder Letter

Team Responsible:	**Client Correspondence**	Assignee:	**Nilesh Deepak**	SPG Status:	**No**
Fix Version/s:	**[20.11]**	Designer Contact:	**Harish Katragadda**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**259**
Reporter:	**Frederick Gains**	Regulation Reference:	**NA**	Created:	**11/08/2019 02:29 PM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Maria Arceo**	Consortium Review Approval Date:	**07/07/2020**		

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: SAR 90 (01/14) Reminder Letter in LRS/CalSAWS currently exists in English, Spanish, Armenian, Cambodian, Chinese, Korean, Tagalog, Russian, Vietnamese in LRS/CalSAWS.

Request: 1) Update the SAR90 (01/14) version Reminder Letter form in existing languages with to reflect the state version.
2) Add SAR 90 in Arabic, Farsi, Hmong and Lao languages to LRS/CalSAWS system.

Recommendation: 1. Update SAR 90 (01/14) form in following languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Tagalog, Russian, Vietnamese to reflect the state version
2. Create new SAR 90 forms in Arabic, Farsi, Hmong, Lao languages.
3. Add SAR 90 (01/14) Arabic, Farsi, Hmong, Lao versions to LRS/CalSAWS repository.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **259**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	186
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	73	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-211761] Update the WTW1- Welfare to Work Plan Rights and Responsibilities

Team Responsible:	**Client Correspondence**	Assignee:	**Thanushree Veereshappa**	SPG Status:	**No**
Fix Version/s:	**[20.11]**	Designer Contact:	**Harish Katragadda**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**228**
Reporter:	**Frederick Gains**	Regulation Reference:	**NA**	Created:	**11/08/2019 02:31 PM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Maria Arceo**	Consortium Review Approval Date:	**07/07/2020**		

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: WTW 1 currently exist in English, Spanish in LRS/CalSAWS

Request: Add the WTW1-Welfare to Work Plan-Rights and Responsibilities in all threshold languages in the LRS/CalSAWS system.

Recommendation: Add WTW 1 (12/05) in Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog Vietnamese languages to LRS/CalSAWS template repository

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: 228

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	170
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	58	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-211766] Update LRS NA 1273 Electronic Notification Agreement

Team Responsible:	**Client Correspondence**	Assignee:	**Gurunandan Vijendra Agnihothri**	SPG Status:	**No**
Fix Version/s:	**[20.11]**	Designer Contact:	**Pramukh Karla**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**306**
Reporter:	**Frederick Gains**	Regulation Reference:	**NA**	Created:	**11/08/2019 02:43 PM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Araceli Gallardo**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Araceli Gallardo**	Consortium Review Approval Date:	**07/02/2020**		

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: NA 1273-Electronic Notification Agreement and Courtesy Confirmation Receipt (07/13) currently exists in English, Spanish languages.

Request: The contractor shall update LRS NA 1273 Electronic Notification Agreement in the CalSAWS software as follows:
1) Update "Department of Public Social Services (DPSS) Your Benefit Now (YBN)" to "County Welfare Department (CWD)
2) Remove "You can access YBN by going to the DPSS YBN website: dpssbenefits.lacounty.gov."
3) Update all "DPSS" references to "CWD"
4) Remove "that tell me to log-on to the YBN website dpssbenefits.lacounty.gov" and "DPSS YBN"
5) Remove "I understand that if I don't have an YBN account, I can create one by following the set-up instructions on the DPSS YBN website"
6) Remove "DPSS YBN" references
7) Update "the DPSS Customer Service Center at (866)613-3777" to "my CWD at _____"
8) Remove ", or access the DPSS YBN website to automatically make the changes."
8) Add a bullet "I understand that email messages are not confidential. Communication services providers used by me or the CWD as well as anyone with access to my email and/or phone may be able to see these notifications.
9) Add the additional threshold languages Farsi(2/14) and Hmong (2/14)

Recommendation: "1. Estimate is for updating the form in English and existing threshold languages in LRS.
2. Estimations include implementing new 2 additional languages.
3. Other threshold languages are NOT included in this estimate. There is a separate estimate for other threshold language implementation.
4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
5. Child Care pages in CalSAWS behaves exactly like C-IV. Estimate does NOT include any effort to update the online page content."

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 306

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	218
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	88	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-211770] Update the NA 1274 Electronic Notification Notice (7/13)

Team Responsible:	**Client Correspondence**	Assignee:	**Manisha Chatterjee**	SPG Status:	**No**
Fix Version/s:	**[20.11]**	Designer Contact:	**Pramukh Karla**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**207**
Reporter:	**Frederick Gains**	Regulation Reference:	**NA**	Created:	**11/08/2019 02:51 PM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Araceli Gallardo**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Araceli Gallardo**	Consortium Review Approval Date:	**07/02/2020**		

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: NA 1274-Electronic Notification Notice (07/13) currently exists in English, Spanish, Armenian, Cambodian, Chinese, Korean, Tagalog, Russian, Vietnamese.

Request: The contractor shall update the LRS NA 1274 Elecronic Notification Notice (7/13) version as follows:
1) Remove any DPSS references
2) Remove LA county phone #'s
3) Update Your Benefits Now (YBN) to "Self Service Portal"

Recommendation:
"1. Estimate is for updating the form in English and all available Threshold languages.
2. Spanish translations will be provided by the Consortium.
3. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs."

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 207

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	149
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	58	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-211775] Update the LRS CW 89 form

Team Responsible:	**Client Correspondence**	Assignee:	**P Madhan Kumar**	SPG Status:	**No**
Fix Version/s:	**[20.11]**	Designer Contact:	**Harish Katragadda**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**95**
Reporter:	**Frederick Gains**	Regulation Reference:	**NA**	Created:	**11/08/2019 03:07 PM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Maria Arceo**	Consortium Review Approval Date:	**06/22/2020**		

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: LRS/CalSAWS has the CW 89 LA, specific to LA county

Request:
1) Update "General Relief" to GA/GR.
2) Add a sentence "Please answer the following questions: (below the GA/GR checkbox)
  a) Did you decide to drop this application? <checkbox> Yes <checkbox> No
  b) Did anyone from the County tell you to drop this application? <checkbox> Yes <checkbox> No
3) Update the version to the most current state version 2/03
4) Update from name to CW 89
5) Make the form available in Spanish

Recommendation:
1. Update CW 89 English version in LRS/CalSAWS Template Repository.
2. Add CW 89 Spanish version to LRS/CalSAWS Template Repository.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 95

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	67
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	28	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-214027] DDID 2500, 2516, 2517, 2518, 2519, 2204, 2521, 2523, 2525 - Security and Auditing

Team Responsible:	**Imaging**	Assignee:	**Unassigned**	SPG Status:	**No**
Fix Version/s:	**[21.03]**	Designer Contact:	**Cory J. Wozniak**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**1456**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**02/28/2020 12:04 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:	**07/07/2020**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: There currently is no 58 county Imaging Solution.

Request: The request is to implement the following functionality in the CalSAWS Imaging Solution:
• Configure the Imaging Solution to record Indexing Value Changes, Viewing of Documents, Deletion of Documents, and Search Criteria datapoints for the purposes of auditing
• Configure security, and corresponding rights for viewing case and person level documents
• Configure security, and corresponding rights for point of scan options
• Configure the No Change SAR7/QR 7 override option to be available only to counties that have opted into this functionality
• Configure security, and corresponding rights for applying annotations to documents
• Configure security, and corresponding rights for SIU scan mode
• Configure security, and corresponding rights for Hearings scan mode
• Configure security, and corresponding rights for RDB scan mode
• Configure security, and corresponding rights for Other County Departments scanning modes
• Configure security, and corresponding rights for Reindexing
• Configure security, and corresponding rights for Confidential Cases

Recommendation: • Configure the Imaging Solution to record Indexing Value Changes, Viewing of Documents, Deletion of Documents, and Search Criteria datapoints for the purposes of auditing
• Configure security, and corresponding rights for viewing case and person level documents
• Configure security, and corresponding rights for point of scan options
• Configure the No Change SAR7/QR 7 override option to be available only to counties that have opted into this functionality
• Configure security, and corresponding rights for applying annotations to documents
• Configure security, and corresponding rights for SIU scan mode
• Configure security, and corresponding rights for Hearings scan mode
• Configure security, and corresponding rights for RDB scan mode
• Configure security, and corresponding rights for Other County Departments scanning modes
• Configure security, and corresponding rights for Reindexing
• Configure security, and corresponding rights for Confidential Cases

Outreach Description:

Migration Impact Description: None, this is a new system

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 1456

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	820	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	354	Tech Arch :	176	Tech Ops :	0
Training :	0				

End SCRs

[CA-214605] Cancel GROW Customer Activities

- Resolved: 07/01/2020 09:07 AM

Team Responsible:	**Online**	Assignee:	**Getnet Beyene**	SPG Status:	**Approved**	
Fix Version/s:	**[20.05]**	Designer Contact:	**Srinivasa Meenavalli**	Change Type (SCR):	**New Policy**	
Minor Version:	**20.07.15**	Expedite Changes:	**Production Deployment**	Estimate:	**206**	
Reporter:	**Girish Chakkingal**	Regulation Reference:	**GR CER**	Created:	**03/23/2020 01:43 PM**	
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		Funding Source:	**LRS M&E**	
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:		
Committee:	**[GA/GR]**	Approved by Committee:		Other Agency Cross Reference:		

Non-Committee Review:

Expedite Approval: Expedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCRs

Current Design: Currently in CalSAWS due to COVID-19, GA/GR Discontinuance and Time limits Batch jobs are disabled from the scheduler. Also, GROW Program and GROW Activities are in Non-Compliance status.

Request: As per the direction from LA County, the disabled GA/GR Discontinuance and Time limits batch jobs should be enabled and Cancel Customer Activities to PASS the GA/GR Program from August 2020 forward.

Recommendation:

1) Batch Ops:
Update the scheduler to enable the GA/GR Discontinuance and Time limits Batch jobs that are currently disabled effective for the month August 2020 forward.
"Various GR Discontinuance sweeps:
JB00E166M
JB00E173M
JB00E184M
JB00E185M
JB00E186M
JB00E187M
JB19E442M"
JB00E197D - GR Timelimit Disc - Daily
JB00E168M - GR Timelimit Disc Monthly

2) Online:
I) Apply DCR's to Cancel Customer Activities to not discontinue the Cases that are failing with the below reasons
a(i) Failed to show to Orientation Appointment
a(ii) Failed to attend CMA Appointment

b) Customer Activities impacted records criteria:
(i) Identify all Customer Activity records for Active GA/GR Programs with "Customer Activity Detail Type: 'Orientation' or 'Case Manager Appointment' ", "Category: GROW", "Program Type: GROW" and "Status Reason: 'No Show' or 'Non-Compliance Occurred' " after the Current GA/GR Application Date.
(ii) For the above identified records, all these records need to be end dated with 1 day prior to the System Date and new record to be inserted with "Status: Closed" and "Status Reason: Activity Cancelled" with the System Date as Begin Date.

II) Apply DCR to update the GROW Program status for the above identified cases from 2.b(i).
a(i) Identify the GROW Programs for the 'Customer Activity Detail Type: Orientation' with 'Status: Non-Comp' and 'Status Reason: FO – Failed to keep Orientation'
a(ii) Identify the GROW Programs for the 'Customer Activity Detail Type: Case Manager Appointment' with 'Status: Non-Comp' and 'Status Reason: CA - Failed to keep Case Manager Appointment'
b) For these programs in II.a(i) and II.a(ii), end date the Non-Comp status with 1 day prior to the System Date and insert the GROW Program Status to its previous Status with the System Date as Begin Date.

Note: Don't touch the worker and leave the current worker if assigned and if not leave blank as is.

3. Online:
Create a Journal Entry with the following details once the Customer Activities are updated.
a. 'Journal Category' - Employment Services
b. 'Journal Type' - Activity
c. 'Short Description' - Customer Activities
d. 'Long Description' - Per direction from LA County, Customer Activities are Closed and/or Cancelled due to COVID-19.
e. 'Created By' - 92
f. 'Updated By' - 92

Outreach Description:

Migration Impact Description: This change is applicable only to LA County GA/GR Program.

Migration Impact Analysis:

Alternative Procedure Description: GA/GR Cases need to be discontinued by the GR workers manually.

Operational Impact:

Estimate: **206**

Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	43
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	83	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	50	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before: Current Design: Currently in CalSAWS due to COVID-19, GA/GR Discontinuance and Time limits Batch jobs are disabled from the scheduler. Also, GROW Program and GROW Activities are in Non-Compliance status.
Request: As per the direction from LA County, the disabled GA/GR Discontinuance and Time limits batch jobs should be enabled and Cancel Customer Activities to PASS the GA/GR Program from August 2020 forward.
Recommendation: 1) Batch Ops recommendation

After: Current Design: Currently in CalSAWS due to COVID-19, GA/GR Cases GROW Program and GROW Activities are in Non-Compliance status.
Request: As per the direction from LA County, Cancel GROW Customer Activities.
Recommendation: Remove the Batch Ops recommendation

2. Estimate Change:
Before:
Batch/Interfaces: 10
Batch Operations: 43
Online: 83
System Test Support: 50
Unallocated Hours: 20
After:
Batch/Interfaces: 0
Batch Operations: 0
Online: 83
System Test Support: 34
Unallocated Hours: 10

	3. Release Change: Before: Fix Version: 20.05 After: Fix Version: 20.06 4. Funding Source Change: N/A
Content Revision Status-2: **Content Revision Description-2:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-216502] Enable GR Discontinuance in EDBC

- Resolved: 07/01/2020 09:06 AM

Team Responsible:	**Eligibility**	Assignee:	**Henry Thamas**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Srinivasa Meenavalli**	Change Type (SCR):	**New Policy**
Minor Version:	**20.09.15**	Expedite Changes:	**Production Deployment**	Estimate:	**76**
Reporter:	**Srinivasa Meenavalli**	Regulation Reference:	**GR CER**	Created:	**05/19/2020 06:09 PM**
Status:	**Approved**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Expedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCRs
Current Design:	Currently in CalSAWS due to COVID-19, a new rule in EDBC (Online/Batch) is introduced to update the Regular EDBC to read only EDBC with a read only reason of COVID-19 from April 2020 month when all the following criteria is met 1. At least one the of the active person in the GR program gets discontinued in the EDBC rules with any reason except the below ones a. Gets CAPI b. Gets SSI c. Gets SSI/SSP d. Deceased This is introduced thru the SCR CA-214539.
Request:	Enable the GR Discontinuance from August 2020 forward as it was prior to the COVID-19. For the months April, May, June and July the "Ready Only" EDBC should still be available when retro EDBC is ran.
Recommendation:	1) Update the GR Discontinuance EDBC "Read Only" rule in include "Ineligible" status to continue the "Ready Only" EDBC for the retro EDBC runs for the months of April, May, June and July 2020. 2) End date the CTCR 10581 table entries with July month end date which will enable the GR Discontinuance from August 2020 forward as it was prior to the COVID-19.
Outreach Description:	
Migration Impact Description:	This change is applicable only to LA County GA/GR Program.
Migration Impact Analysis:	
Alternative Procedure Description:	GA/GR Cases need to be discontinued by the GR workers manually.
Operational Impact:	
Estimate:	**76**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	52
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

System Test Support :	19	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:
Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
Request: Enable the GR Discontinuance from August 2020 forward as it was prior to the COVID-19. For the months April, May, June and July the "Ready Only" EDBC should still be available when retro EDBC is ran.
Recommendation: 1) Update the GR Discontinuance EDBC "Read Only" rule in include "Ineligible" status to continue the "Ready Only" EDBC for the retro EDBC runs for the months of April, May, June and July 2020.
2) End date the CTCR 10581 table entries with July month end date which will enable the GR Discontinuance from August 2020 forward as it was prior to the COVID-19.

After:
Request: Enable the GR Discontinuance from October 2020 forward as it was prior to the COVID-19. For the months April 2020 thru September 2020 the "Ready Only" EDBC should still be available when retro EDBC is ran.
Recommendation: 1) Update the GR Discontinuance EDBC "Read Only" rule in include "Ineligible" status to continue the "Ready Only" EDBC for the retro EDBC runs for the months of April 2020 thru September 2020.
2) End date the CTCR 10581 table entries with September 2020 month end date which will enable the GR Discontinuance from October 2020 forward as it was prior to the COVID-19.
3) GR One-time Listing -
Generate a list of GR cases for Active program persons in September 2020 that will be discontinued in October 2020.
The list will contain the below columns
1. Case Name
2. Case Number
3. County Unit
4. Unit Name
5. Office Name
6. Worker ID
7. Discontinue Month
8. Person Name
9. Person CIN
8. Discontinued Reason

2. Estimate Change:
Before:
Eligibility: 52
System Test: 19
Unallocated: 5

After:
Eligibility: 101
System Test: 41
Unallocated: 15

3. Release Change:
Before: Fix: 20.05
After: Fix: 20.07

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

	3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-216787] Advance GR AA Due Month and Update Customer reporting records for GR QR7, AA and SSP14

- Resolved: 07/01/2020 09:05 AM

Team Responsible:	**Client Correspondence**	Assignee:	**Henry Thamas**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Srinivasa Meenavalli**	Change Type (SCR):	**New Policy**
Minor Version:	**20.07.15**	Expedite Changes:	**Production Deployment**	Estimate:	**259**
Reporter:	**Srinivasa Meenavalli**	Regulation Reference:	**GR CER**	Created:	**05/29/2020 02:28 PM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Expedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCRs

Current Design: Due to COVID-19, GR AA/SSP14 and QR7 forms are mailed out to customers for the due month June 2020. The GR intake SSP14 forms are sent out to customers and GR AA SSP14 forms are generated and canceled Central Print for 03/2020 thru 05/2020.

Request: A new 12 moth GR AA due date must be established. Status of GR AA and QR7 should be updated to flow the statuses through 'Complete - EDBC Accepted' and Update SSP14 forms as received.

Recommendation:

   1. Perform a one-time data change when the following conditions exist:
     a. There is a GR program with an Annual Agreement (AA) Due Date 06/2020.
     b. The Re-determination record Completion Date is null date.
     c. The program status is Active or Ineligible for the month of the Re-determination Due Date.
     d. The program status is Active or Ineligible for the month immediately following the Re-determination Due Date.

Perform the following actions:
     a. Set the Completion Date to the current system date
     b. Set the Completion Reason to 'Data Change' (CT 1892 - DC)
     c. Generate a new Re-determination record with the following values:
       i. Set Program ID to match Program ID of previous record
       ii. Set Begin Date to the day after the previous record Due Date
       iii. Set the Due Date to the last day of the month such that the RE period advances to 12 months
       iv. Set Completion Date to null date

Note: Completion Reason will remain null.

   2. Update the status of GR AA and QR7 packets with the submit month 06/2020 based on the following criteria if the latest status of these packets is not 'Complete - EDBC Accepted', 'Not Applicable' or 'Error'.

     a. Update Customer Reporting statuses in the following order if the latest status of the Packets is 'Generated'
     i. Sent
     ii. Received
     iii. Reviewed- Ready to Run EDBC
     iv. Complete- EDBC Accepted

     b. Update Customer Reporting statuses in the following order if the latest status of the Packets is 'Sent'
     i. Received
     ii. Reviewed- Ready to Run EDBC
     iii. Complete- EDBC Accepted

c. Update the Customer Reporting statuses in the following order if the latest status of the Packets is 'Received'
i. Reviewed- Ready to Run EDBC
ii. Complete- EDBC Accepted

d. Update the Customer Reporting statuses in the following order if the latest status of the Packets is 'Incomplete'
i. Received
ii. Reviewed- Ready to Run EDBC
iii. Complete- EDBC Accepted

e. Update the Customer Reporting status in the following order if the latest status of the Packets is 'Reviewed- Ready to Run EDBC'
i. Complete- EDBC Accepted

3. Perform the below to mark the status of intake and AA SSP14 forms as Received that are in Generated or Sent Status for the forms that are due in the months of 03/2020 thru 06/2020.
a. Insert CUST_RPT_PGM_TYPE_DETL in the following order if the latest status of the Packets is 'Generated'.
i. Sent
ii. Received

b. Insert CUST_RPT_PGM_TYPE_DETL in the following order if the latest status of the Packets is 'Sent'.
i. Received

4. Create a Journal Entry with the following details once the Customer Reporting status is updated to 'Complete - EDBC Accepted'
a. 'Journal Category' for all the GR AA, SSP14, QR7 Packets - All
b. 'Journal Type' for all the GR AA, SSP14, QR7 Packets - Document

c(i). 'Short Description' for GR AA Packet - GA/GR AA Packet
c(ii). 'Long Description' for GR AA Packet - Per direction from LA County, GA/GR AA Packets has been marked Complete and a new 12-month agreement period was given due to COVID-19.

d(i). 'Short Description' for GR QR7 Packet - GA/GR QR7 Packet
d(ii). 'Long Description' for GR QR7 Packet - Per direction from LA County, GA/GR QR7 Packets has been marked Complete due to COVID-19.

e(i). 'Short Description' for GR SSP14 Packet - GA/GR SSP14 Packet
e(ii). 'Long Description' for GR SSP14 Packet - Per direction from LA County, GA/GR SSP14 Packets has been marked Received due to COVID-19.

f. 'Created By' - LRS System
g. 'Updated By' - LRS System

Outreach Description:	
Migration Impact Description:	This change is applicable only to LA County GA/GR Program.
Migration Impact Analysis:	
Alternative Procedure Description:	GR AA, QR7 and SSP14 packets need to be processed by the worker manually.
Operational Impact:	
Estimate:	**259**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	112
DBA :	0	Design :	0	Eligibility :	55
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

| System Test Support : | 67 | Tech Arch : | 0 | Tech Ops : | 0 |

Training : 0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: Fix Version: 20.05
After: Fix Version: 20.06

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

[CA-216359] Enable July CAPI RE Discontinuance sweep job (PB00E183)

- Resolved: 07/14/2020 04:12 PM

Team Responsible:	**Batch Operations**	Assignee:	**Yuga Teja**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Srinivasa Meenavalli**	Change Type (SCR):	**New Policy**
Minor Version:	**20.07.18**	Expedite Changes:	**Production Deployment**	Estimate:	**25**
Reporter:	**Srinivasa Meenavalli**	Regulation Reference:	**CAPI PML**	Created:	**05/13/2020 05:06 PM**
Status:	**System Test**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Expedited Approval provided by Karen J. Rapponotti and JoAnne Osborn on March 16 2020 for all emergency COVID-19 SCRs

Current Design: CAPI RE Discontinuance sweep job (PB00E183) will run before 10-day of each month and will discontinue the cases where the participants didn't return the completed RE packets.
Due to COVID-19, LA County requested LRS/CalSAWS to put on hold the CAPI RE Disc sweep until further notice.

Request: LA County is requesting LRS/CalSAWS to enable from July month CAPI RE Discontinuance sweep job (PB00E183) and discontinue the cases where the participants didn't return the completed RE packets.

Recommendation: Enable the CAPI RE Discontinuance Sweep Job (LRS: PB00E183) in the batch scheduler as it was prior to the COVID-19 changes.

Note: This process will allow the system to discontinue the CAPI cases where the participants didn't return the completed RE packets.

Outreach Description:

Migration Impact Description: LRS/CalSAWS Operational changes only

Migration Impact Analysis:

Alternative Procedure Description: Non returned CAPI RE Cases need be tracked in the LRS/CalSAWS System manually and run EDBC manually to discontinue them.

Operational Impact:

Estimate: **25**

Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	10
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: Fix Version: 20.05 After: Fix Version: 20.06
	4. Funding Source Change: N/A
Content Revision Status-2:	
Content Revision Description-2:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CA-216285] Training: Update CalFresh WBTs for 20.05 App Dev Changes

- Resolved: 07/06/2020 11:13 AM

Team Responsible:	**Training**	Assignee:	**Adrian Silva**	SPG Status:	**Approved**
Fix Version/s:	**[20.06]**	Designer Contact:	**Rachel Cousineau**	Change Type (SCR):	**Enhancement**
Minor Version:	**20.07.17**	Expedite Changes:	**Start Build**	Estimate:	**110**
Reporter:	**Rachel Cousineau**	Regulation Reference:		Created:	**05/11/2020 02:42 PM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on May 14, 2020
Expedite Approval:	Approved by Karen J. Rapponotti on June 10, 2020
Current Design:	CalFresh WBTs are impacted by system changes implemented with the 20.05 Production release.
Request:	CalFresh WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.
Recommendation:	Update the following CalFresh WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 046-WBT-ELD-Eligibility CalFresh-01
   a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
   b. CA-207217 (update client name format)
   c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
2. 046-WBT-ELD-Eligibility CalFresh-02
   a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
   b. CA-207217 (update client name format)
   c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
3. 046-WBT-ELD-Eligibility CalFresh-03
   a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
   b. CA-201314 (Update Customer Appointment Detail page to display Add and Remove buttons in Workers section in Edit and Reschedule mode)
   c. CA-207368 (Update Generate Form button on Verification List page to give user option of which form to generate)
   d. CA-207217 (update client name format)
   e. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
4. 046-WBT-ELD-Eligibility CalFresh-04
   a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
   b. CA-207217 (update client name format)
   c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
5. 046-WBT-ELD-Eligibility CalFresh-05
   a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
   b. CA-201314 (Update Customer Appointment Detail page to display Add and Remove buttons in Workers section in Edit and Reschedule mode)
   c. CA-207217 (update client name format)
   d. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
6. 046-WBT-ELD-Eligibility CalFresh-06
   a. CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
   b. CA-207217 (update client name format)
   c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	

Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	**110**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	110				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A

2. Estimate Change:
Before: 110
After: 190

3. Release Change:
Before: 20.06, Minor Version 20.07.17
After: 20.07, Minor Version 20.09.18

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

[CA-202055] Separate Case & Issuance for CAPI Couple Case

- Resolved: 05/25/2020 09:13 AM

Team Responsible:	**Client Correspondence**	Assignee:	**Samuel Fitzsimmons**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Jamie Ng**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**2929**
Reporter:	**Benjamin Fimbres**	Regulation Reference:	**MPP §49-055.4 & ACL 18-46**	Created:	**04/11/2018 04:51 PM**
Status:	**Test Complete**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:	**[Job Aid]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**2020-03-09 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by JoAnne Osborn on 4/3/2020

Current Design: Currently LRS/CalSAWS system allows two participants to be aided in one CAPI (Cash Assistance Program for Immigrants) Case and in one program. The CAPI EDBC utilizes the CAPI Payment Standards for couples and issues a single payment for the couple.

Request: Per MPP 49-055.3, each member of an eligible couple should receive one-half of the couples benefit amount when each member is eligible for CAPI. Each eligible participant should be evaluated in a separate Case and/or program and paid separately on their own account.

Recommendation:

- Update the Program Detail page to prevent adding more than one CAPI program to a case.
- Update the Relationship Detail page to support the CAPI Couple Definition.
- Update CAPI EDBC to make the couple case non-primary applicant Status Active, Role FRE and Role Reason Spouse.
- Update CAPI EDBC to split the benefit amount in one half between both participants (identified as spouse) on their respective cases.
- Modify MEDS AP18 – Report New Application job (POXXE400) to send the correct Application Flag when trigger for CAPI program.
- Modify MEDS EW40 – Termination Status Change job (POXXE411) to send a Term Reason of Other - '99' when a CAPI participant status is changed to Active/FRE/Spouse.
- Add a new Batch EDBC skip to not run Batch EDBC on any benefit month after implementation on case that a person is associated to a CAPI couple case after the SCR implementation.
- Update GA/CAPI Recoverable Account Batch to use the benefit recipient of a GA/CAPI program as the Responsible Party for the recoverable benefits.
- Update GR Recoverable Recoupment Logic to recoup only the benefit recipient's GR benefits in a CAPI EDBC.
- Auto populate the Responsible Parties with adult CAPI program persons when creating a Non-External Regular Recovery Account from EDBC for CAPI programs.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: none

Operational Impact:

Estimate: **2929**

Automated Test :	0	Batch/Interfaces :	154	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	1267

DBA :	0	Design :	0	Eligibility :	325
Fiscal :	138	Imaging :	0	IVR/CC :	0
Online :	70	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	720	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before: N/A
After: Added the below recommendation in the EDBC Changes under Section 2.3.2 that is approved by BA.
• Update CalFresh EDBC to count the split CAPI benefits from the respective CAPI Couple Cases as Unearned income in the CalFresh Budget when both persons applied for CalFresh.
• Update EDBC logic to include Non-Primary member FRE/Spouse Medical Condition also in evaluating the CAPI Couples benefit.

Added the below Notes under Section 2.3.2
4) For Single person CAPI Program, the respective CAPI benefit will be used as Unearned income in the CalFresh Budget as per the existing current functionality.
5) The Potential Couples' Benefit line item is derived value and not stored in the DB.

Added Section 2.18 to update C701 Approval NOA Generation conditions and generate CAPI Approval when there is spouse with Active & FRE status in the same case.
Update Section 2.13.3 SOC 814 Title "Statement Of Facts Cash Assistance Program For Immigrants (CAPI)" from all uppercase to lowercase & uppercase on 1st letter.

Update to remove Cambodian SOC 453 from this SCR because of transcription issue. It will be implemented in another SCR CA-217542 .

2. ETC Change:
Before:
Eligibility: 325
Client Correspondence: 1267
System Test Support: 720
Unallocated Hours: 255

After:
Eligibility: 500
Client Correspondence: 1338
System Test Support: 851
Unallocated Hours: 300

3. Release Change: {Description of Release Change}
Before: N/A
After: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

[CA-200879] ACL 19-95 Automate Disaster CalFresh

- Resolved: 05/25/2020 09:11 AM

Team Responsible:	**Eligibility**	Assignee:	**Srinivas Sajja**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Sridhar Mullapudi**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**11705**
Reporter:	**Sridhar Mullapudi**	Regulation Reference:	**MPP 63-900**	Created:	**02/15/2018 10:12 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[Job Aid, Online Help]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**DCF**
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**2020-04-02 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 4/2/2020

Current Design: When a natural disaster occurs, the County can submit a request to the State to enable Disaster CalFresh benefits for the residents of the affected areas. If a participant was not receiving CalFresh benefits, they can apply for Disaster CalFresh program to receive disaster benefits. If the participant was already receiving CalFresh benefits, they may receive supplemental or replacement CalFresh benefits.

LRS/CalSAWS application pages capture disaster information when a disaster has been activated. Disaster CalFresh indicator on the CalFresh program application is used to distinguish Disaster CalFresh Applications (CF-385) from a regular CalFresh Application (CF 285) in LRS/CalSAWS Systems. Manual EDBC is created with a disaster specific manual EDBC reason and issuances are rushed to issue supplemental or disaster CalFresh benefits.

During a disaster, the California Department of Social Services (CDSS) mandates that counties affected by a disaster submit a Disaster CalFresh Daily report containing various information about disaster applications and aid distributed. This report is automated in LRS/CalSAWS Systems.

Request: 1. Add Disaster CalFresh into CalSAWS system and fully automate the eligibility determination and benefit issuance.
2. Update CF 385(APPLICATION FORDISASTER CALFRESH), CF 303(REPLACEMENT OR DISASTER SUPPLEMENT AFFIDAVIT) and add CF 390(NOTICE OF APPROVAL/DENIAL FOR DISASTER CALFRESH) to the Template Repository.
3. Generate Approval or Denial NOA when the DCF program is approved or denied respectively.
4. Modify IEVS Inbound jobs to not load abstract that is associated to Disaster CalFresh.
5. Update image scanning (Kofax) web services to be able to send/receive DCF program between LRS/CalSAWS and Electronic Document Management System (EDMS).

Recommendation: 1. Update pages to allow the tracking of the new Disaster CalFresh program. This will include:
a. Case Summary – Disaster CalFresh Program Detail
b. Disaster CalFresh Detail
c. Select Programs
d. New Program Detail
e. New/Reapplication Detail
f. Application Detail
g. Rescind Detail
h. Disaster CalFresh Person Detail
i. Disaster CalFresh Person History
j. Disaster CalFresh History
k. Position Detail
l. Administrative Role Detail
m. Workload Reassignment Detail
n. Pending Assignment List
o. Household Income Resources Expenses List
p. Household Income Resources Expenses Detail
q. Other Program Assistance Detail
r. Eligibility Workload Inventory

2. Update the run EDBC and manual EDBC pages to include Disaster CalFresh program
3. Add new Disaster CalFresh EDBC summary page for online and manual EDBC to display disaster CalFresh EDBC results. The user will be able to override the EDBC
4. Add new Disaster CalFresh EDBC rules to determine the household's eligibility and benefits for Disaster CalFresh program. The financial eligibility is determined by one of two options which will be declared by the state at the time of disaster. This option will be inserted into the system when inserting the disaster information through a DCR. This option will be used by all Disaster CalFresh EDBCs for that disaster.
5. Add new run reason for CalFresh EDBC that will be used as an indicator to determine the CalFresh household's eligibility to supplemental disaster CalFresh benefits
6. Update CalFresh EDBC logic to determine the household's eligibility and benefits for supplemental disaster CalFresh program
7. The supplemental disaster CalFresh EDBC is not used in determining the regular CalFresh/TCF benefits.
8. CalFresh/TCF EDBC shall not provide additional supplements or create an overissuance if the household received maximum allotment of the household size due to a disaster supplement.
9. Updated Disaster CalFresh Daily Report to reflect the logical changes made for the automation of the Disaster CalFresh program
10. Rename the CalFresh Disaster Services Daily Report to CalFresh Disaster Issuance Daily Report and update its logic to reflect the logical changes made for the automation of the Disaster CalFresh program.
11. Update fiscal cash reports to appropriately include Disaster CalFresh issuance information.
12. Modify IEVS Inbound jobs to not load an Abstract that is associated to Disaster CalFresh.
13. Update Kofax web services to be able to send/receive DCF program between LRS/CalSAWS and EDMS.
14. Update CF 385 to include a return envelope and CF 303 to the latest version provided in the ACL 19-95.
15. Add CF 390 from ACL 19-95 to the Template Repository.
16. Generate the approval NOA when the DCF program is approved.
17. Generate the Denial NOA when the DCF program is denied.

Outreach Description:	
Migration Impact Description:	This SCR will not be addressed until after CalSAWS migration.
Migration Impact Analysis:	
Alternative Procedure Description:	Create manual EDBC
Operational Impact:	
Estimate:	**11705**

Automated Test :	0	Batch/Interfaces :	323	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	508
DBA :	0	Design :	1445	Eligibility :	1451
Fiscal :	2082	Imaging :	0	IVR/CC :	0
Online :	1109	Performance :	0	Release Communication Support :	504
Reports :	404	Reports Test :	121	Security :	0
System Test Support :	2316	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change:

  • Clarification added to the user facing pages along with updating screenshots to align with the documented recommendations.
  • Added existing hard validation to the new Disaster program during run EDBC to prevent the user from running EDBC when a worker or if administrative roles are not assigned to the program.
  • Added clarification on conditions for supplemental Disaster run reason.
  • Updated the allotment calculations for supplemental Disaster CalFresh EDBC.
  • Updated CalFresh Daily Reports.
  • Updated Fiscal Cash Reports to include Supplemental Benefit Manual EBT Issuance Register.
  • Removed e-SIgn functionality for CF 385 form.
  • Added Spanish Translations for NOAs.
  • Added clarifications for Approval and Denial NOAs.

• Added addition jobs to issuance sweep procedures
• Added clarification for EBT Outbound Food Benefit Writer Interface
• Added clarification to issuance detail and issuance replacement batch job

See attached design document 'SCR CA-200879 Disaster CalFresh Automation Design Content Revision.docx'

2. Estimate Change:
Before:
Translation ETC: 0
Batch/Interfaces ETC : 318
Client Correspondence ETC: 424
Release Communication Support ETC: 502
Unallocated Hours: 955

After:
Translation ETC: 1.5
Batch/Interfaces ETC : 323
Client Correspondence ETC: 464
Release Communication Support ETC: 504
Unallocated Hours: 960

3. Release Change: None

4. Funding Source Change: None

Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Recommendation Change: {Description of Recommendation Change} Before: Application Date range was not properly defined. After: Application Date validation was updated to ensure the Application Date must be between the Application Begin Date and the Application End Date. Before: Receipt Programs Indicator = Y After : Receipt Programs Indicator = N See attached design document 'CA-200879 Disaster CalFresh Automation Design Content Revision 2.docx' 2. ETC Change: Before: Correspondence ETC 5: 0 After: Correspondence ETC 5: 44 3. Release Change: N/A
Content Revision Status-3:	Pending CCB

Content Revision Description-3:	1. Recommendation Change: {Description of Recommendation Change}
	Before: Disaster CalFresh Person Detail validations were preventing the adding of a person to a Pending Disaster CalFresh Application.
	After: Suppressed Beginning Date of Aid validations and changed the trigger conditions of the Application Date validation for the Disaster CalFresh Person Detail page.
	
	See attached design document 'CA-200879 Disaster CalFresh Automation Design Content Revision 3.docx'
	
	2. ETC Change:
	Before - Online ETC 1: 215
	     Fiscal ETC 4: 1392
	     Correspondence ETC 5: 44
	After - Online ETC 1: 235
	     Fiscal ETC 4: 1305
	     Correspondence ETC 5: 64
	
	3. Release Change: N/A

[CA-212039] Update YBN/DPSS Mobile App downtime message page with external links and phone numbers

- Resolved: 05/26/2020 10:31 AM

Team Responsible:	**Online**	Assignee:	**Chao Guan**	SPG Status:	**Approved**
Fix Version/s:	**[20.07]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**260**
Reporter:	**Prem Venugopalan**	Regulation Reference:		Created:	**11/22/2019 11:49 AM**
Status:	**Test Complete**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Inez Finnigan [X]**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-105722**

Non-Committee Review:	Approved by June Hutchison, sent to committee as FYI
Expedite Approval:	Per email from June Hutchinson Nov 22, 2019
Current Design:	Currently, when YourBenefitsNow (YBN) is down for maintenance, there is a static web page that says "YourBenefitsNow! is down for Maintenance. Please try again later." is shown. The screenshot of the web page is attached. Message being shown on the DPSS mobile app: System Maintenance The DPSS Mobile App is currently down for system maintenance. Please try again later. We are sorry for the inconvenience. Need Help? Contact Us YBN_Webmaster@dpss.lacounty.gov

Request:	This is to request to add in both YBN and DPSS Mobile APP
	
	  expected duration of downtime,
	  links for external websites,
	  contact information and
	  hours of normal business operation for the Customer Service Center,
	
	to the "out of service" page to provide alternate methods through which YBN users can apply for benefits or get additional information when YBN is not available.

Recommendation:	This was requested by the Advocates. Following are the changes requested: Expected duration of downtime. Alternative sites for public assistance program information include: Medi-Cal: https://www.coveredca.com CalFresh: https://www.getcalfresh.org During normal business hours Monday through Friday, excluding holidays from 7:30 a.m. until 5:30 p.m., the DPSS Customer Service Center (CSC) could be reached at the following phone numbers: Local Numbers: (626) 569-1399 (310) 258-7400 (818) 701-8200 Toll Free Number: (866) 613-3777

	Additional information regarding the DPSS Customer Service Center can be found at: http://dpss.lacounty.gov/wps/portal/dpss/main/about-us/customer-service-center/
Outreach Description:	
Migration Impact Description:	N/A since there's no migration impact
Migration Impact Analysis:	
Alternative Procedure Description:	Existing Downtime Message will continue to display until this Change will go into place.
Operational Impact:	
Estimate:	**260**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	1
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	158	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	71	Tech Arch :	20	Tech Ops :	10
Training :	0				

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change: 1. Update the YourBenefitsNow! (YBN) website, C4Yourself website and Department of Public Social Services Mobile Application (DPSS) Mobile Application downtime static message to include the following websites to provide participants with additional resources and their counties contact information. a. CalSAWS Resource page b. Covered California website c. CalFresh website d. EBT website 2. Update the C4Yourself Mobile Application downtime static message to direct participants to the C4Youself website during the downtime period since the website will be available for the participants to use. 3. Update the external CalSAWS Website (CalSAWS.org) Resource page to provide participants with known system outage times, additional resources and their counties' contact information. Before: CA-212039 CIV-105722 Update the Self Service Portal and Mobile App downtime.docx After: CA-212039 CIV-105722 Update the Self Service Portal and Mobile App downtime Content Revision.docx (Yellow Highlighting for changes and cross out line for things that is removed) 2. Estimate Change: Add 1 hour to Translation Resource 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	Please refer to document CA 212039 CIV-105722 Update the Self Service Portal and Mobile App downtime Content Revision 2.docx for changes to the design document. Assumption was added to the design document as well in reference to information being display on the CalSAWS website (refer to CA 212039 CIV-105722 Update the Self Service Portal and Mobile App downtime Content Revision 2.docx for further details). 1. Recommendation Change: N/A 2. Estimate Change: N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

Content Revision Status-3:
Content Revision Description-3:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-204496] SB 1341 All County Solution Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs

Team Responsible:	**Client Correspondence**	Assignee:	**Bryan Diep**	SPG Status:	**Approved**
Fix Version/s:	**[20.09]**	Designer Contact:	**Tiffany Huckaby**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**2542**
Reporter:	**Tiffany Huckaby**	Regulation Reference:		Created:	**09/05/2018 11:48 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Virginia C. Bernal**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CO-104**
Committee:	**[Correspondence, Medi-Cal/CMSP]**	Approved by Committee:	**2019-09-25 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 11/13/2019

Current Design: LRS/CalACES generates mixed Medi-Cal NOAs for Non-MAGI and MAGI with Non-MAGI text generating prior to and on a different page from the MAGI text.

Request: The objective of this request is to address C-IV concerns with LRS current design for the mix NOAs and to create all counties solution. In addition we also need to implement any remaining portions of the Phase I SCR 47415.

This effort will be split into Phases:
SCR CA-56680 Phase 1 - Separate the MSP text onto it's own MSP NOAs
SCR CA-204496 Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs
SCR CA-204497 Phase 3 - Updates to the mixed Non-MAGI/MAGI NOAs to allow for mixed actions
SCR CA-204494 Phase 4 - Update Non-MAGI/MAGI NOAs to generate in Letter Format
SCR CA-204499 Phase 5 - Mixed Non-MAGI/MAGI Text updates and update to Skip Report

Recommendation: 1.) Update the flow of the mixed Non-MAGI/MAGI NOAs. NOAs will generate with all persons listed on the first page in terms of their eligibility. Merge the non-MAGI and MAGI text.

Outreach Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **2542**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	511	Client Correspondence :	1284
DBA :	0	Design :	320	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	111
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change: Before: 1. Design document was not attached to JIRA 2. FDDs are attached to the design document as embedded documents in the 'Supporting Documents' section. 3. FDDs does not have threshold translations listed. After: 1. The design document is attached to JIRA 2. Removed the embedded documents and added the names of the FDDs in the design document. All the FDDs can now be found in 'Supporting Documents.Zip' attached to JIRA. 3. Threshold translations are added to the FDDs.
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: Added assumption 10 and 11 in the assumption section. A note has been added to section 2.11 for the clarification on the footer fragment. Updated the recommendation references in section 2.8.4
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-214172] DDID 2242, 2500, 2501, 2502, 2503, 2267, 2255, 2516, 2517, 2518, 2204, 2521 - Multi, Import, Virtual Capture

Team Responsible:	**Imaging**	Assignee:	**Unassigned**	SPG Status:	**No**
Fix Version/s:	**[20.09]**	Designer Contact:	**Christopher Vasquez**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**449**
Reporter:	**Christopher Vasquez**	Regulation Reference:		Created:	**03/03/2020 03:46 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:	**2020-06-01 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: There currently is no 58 county Imaging Solution.

Request: The request is to implement the following functionality in the CalSAWS Imaging Solution:
• Create a Multi-Case capture mode
• Create a Virtual Print capture mode used to capture documents directly from any desktop application that allows printing into all capture modes
• Configure the Multi-Case, and Virtual Print capture modes to prompt users with the following options at the point of scanning: Task Override, Program Selection, No Change SAR7/QR7, and Person Override
• Ensure that the "Applicable Date" and "Received Date" fields are editable at point of capture otherwise they shall default to the capture date
• Ensure that the "Batch Number" field is editable at point of capture otherwise it shall default to the unique system generated number
• Create an Adoptions (AAP), Adult Aging Services (IHSS), Child Welfare Services (CWS), and Quality Assurance/ Quality Control (QA/QC) "Other County Department" capture modes
• Configure the imaging solution to allow staff to manually index the case number, and form name for images/ documents scanned into "Other County Department" capture modes
• Create a file upload capture mode, allow users to be able to drag and drop documents into the imaging solution
• Configure coversheets, system generated barcoded document, and generic separator sheets to act as separators for multi-case capture modes
• Configure hardware level barcode detection for Multi-Case capture modes

Recommendation: • Configure Multi-Case capture mode in Perceptive Experience to allow for the scanning of both barcoded, and non-barcoded documents into the Imaging Solution
• Enable Virtual Printer to be used for importing non-barcoded documents into the Imaging Solution without the need to print out documents/pages first
• Configure Virtual Printer to support scanning to SIU, Hearings, RDB, and Single Case Scan modes
• Configure "Other County Department" Drawers scan modes to allow the scanning of documents into the Adoptions (AAP), Adult Aging Services (IHSS), Child Welfare Services (CWS), and Quality Assurance/Quality Control (QA/QC) drawers
• Configure File Upload scan mode to allow the direct upload of non-barcoded documents into the Imaging Solution
• Configure the system to utilize the following flags during the scan processing:
1) Task Override
2) Program Selection
3) No Change SAR7/QR7
4) Person Override
• Configure the scan modes to have the editable fields of "Applicable Date", "Received Date" and "Bundle ID" at the time of scan
• Configure multi-case scan mode to allow the use of Cover Sheets and System Generated Barcoded Documents as separators of documents

• Configure multi-case scan mode to allow the optional use of the generic separator sheets (patch code sheets) to separate documents

Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	**449**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	315	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	94	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:
Pending CCB

Content Revision Description-1:

 1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 20.09
After: 20.11

4. Funding Source Change:
Before: N/A
After: N/A

Content Revision Status-2:

Content Revision Description-2:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

[CA-214045] DDID 2262 - Document Annotations

Team Responsible:	**Imaging**	Assignee:	**Unassigned**	SPG Status:	**No**
Fix Version/s:	**[20.11]**	Designer Contact:	**Christopher Vasquez**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**117**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**02/28/2020 12:04 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:	**2020-05-11 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: Currently, there are no annotations in the Imaging Solution.

Request: Per DDID 2262, configure the imaging solution to allow users to add notes and annotations to images/documents with the ability to print with or without annotations.

Recommendation:
 Enable the following Annotations in the Imaging Solution:
Green and Red Arrows
Green and Red Checkmarks
Approved, Expired, For Comment, Original Copied, Received, Rejected, and Urgent Stamps
Sticky Notes
Text

Enable the option for printing documents with and without annotations

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 117

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	90	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	27	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before:
Imaging ETC 1: 90
Imaging ETC Total: 90
System Test Support ETC 1: 27
System Test Support ETC Total: 27
Unallocated Hours: 0

After:
Imaging ETC 1: 10
Imaging ETC Total: 10
System Test Support ETC 1: 4
System Test Support ETC Total: 4
Unallocated Hours: 0
Technical Infrastructure Support: 1

3. Release Change:
Before: 20.11
After: 20.09

4. Funding Source Change:
Before: N/A
After: N/A

Content Revision Status-2:
Content Revision Description-2:
Content Revision Status-3:
Content Revision Description-3:
Content Revision Status-4:
Content Revision Description-4:

End Content Revisions