

CalSAWS CCB Agenda

DATE	JULY 9, 2020
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CIV-104378	CA-209024	ACL 20-60 - Cost of Living Adjustment (COLA) for Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) for 2020-2021	Eligibility	27	C-IV M&O	Production Deployment	20.06.11
20.05	CIV-104379	CA-209026	ACL 20-60- Batch EDBC for Cost of Living Adjustment (COLA) for Income In-Kind (IIK) for 2020-2021	Eligibility	27	C-IV M&O	Production Deployment	20.06.12
20.05	CIV-106886		Add E-Signature for additional electronic forms	Client Correspondence	95	C-IV M&O	Production Deployment	20.06.18
20.05	CIV-107421	CA-216783	Lists of Medi-Cal Discontinuances from Batch EDBC	CalHEERS	57	C-IV M&O	Production Deployment	20.06.24
20.05	CIV-107428		Update Trinity County's SFTP Server Information	Batch Operations	45	C-IV M&O	Production Deployment	20.06.26
20.05	CIV-107494		Update eICT Batch properties to use CalSAWS's new PGP key	Batch Operations	5	C-IV M&O	Production Deployment	20.06.18

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.06	CIV-107228	CA-216183	The CalWORKs Zero Grant Rule should not apply to Applicant (Intake Cases)	Eligibility	66	C-IV M&O	Production Deployment	20.07.02
20.09	CIV-104385		Remove C-IV Functional Presentation for SCR CIV-7215 from Online Help	Training	5	C-IV M&O	No	
20.09	CIV-105386	CA-211293	ACL 19-118 Removal of the Consecutive Day rule for HA-Temp	Fiscal	674	C-IV M&O	Start Build	
20.09	CIV-107361	CA-216747	To generate Active HA programs case list after the implementation of CA-211293 CIV-105386	Eligibility	16	C-IV M&O	No	
20.11	CIV-11907	CA-49021	Update ICT Status to Manually Complete	Batch/Interfaces	81	C-IV M&O	No	
20.11	CIV-104321	CA-208889; CH-106890; CH-109700; CH-109744; CH-109927; CH-113161; CH-121151; CH-131449; CH-136022; CH-137942; CH-139211; CH-139410; CH-139419; CH-92295; CH-92298	eICT: Updates for eHIT Schema	Batch/Interfaces	1426	C-IV M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CIV-102606	CA-209221 CA-208814 CIV-104015	Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report	Reports	231	C-IV M&O	No	
20.11	CIV-101447	CA-49633	CF 387 CalFresh Request for Information for Residency	Client Correspondence	581	C-IV M&O	No	
21.01	CIV-102292		Convert the Caseload Inventory Dashboard to an On-Request Report	Reports	368	C-IV M&O	No	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-209024	CIV-104378	ACL 20-60 - Cost of Living Adjustment (COLA) for Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) for 2020-2021	Eligibility	45	LRS M&E	Production Deployment	20.06.11
20.05	CA-209026	CIV-104379	ACL 20-60 - Batch EDBC for Cost of Living Adjustment (COLA) for Income In-Kind (IIK) for 2020-2021	Eligibility	123	LRS M&E	Production Deployment	20.06.17
20.05	CA-216783	CIV-107421	Lists of Medi-Cal Discontinuances from Batch EDBC	CalHEERS	63	LRS M&E	Production Deployment	20.06.24
20.06	CA-216183	CIV-107228	The CalWORKs Zero Grant Rule should not apply to Applicant (Intake Cases)	Eligibility	76	LRS M&E	Production Deployment	20.07.02
20.07	CA-216241		Training: Update Child Care and Child Care APP WBTs for 20.05 App Dev Changes	Training	44	LRS M&E	No	20.09.18
20.07	CA-216312		Training: Update RCA WBTs for 20.05 App Dev Changes	Training	33	LRS M&E	No	20.09.18
20.07	CA-216327		Training: Update GROW WBTs for 20.05 App Dev Changes	Training	80	LRS M&E	No	20.09.18
20.07	CA-216328		Training: Update 068-WBT-ELM-Eligibility Cal-Learn-01 for 20.05 App Dev Changes	Training	26	LRS M&E	No	20.09.18
20.07	CA-216330		Training: Update Fiscal WBTs for 20.05 App Dev Changes	Training	46	LRS M&E	No	20.09.18
20.07	CA-216331		Training: Update DCFS Fiscal WBTs for 20.05 App Dev Changes	Training	46	LRS M&E	No	20.09.18
20.07	CA-216335		Training: Update CAPI WBTs for 20.05 App Dev Changes	Training	35	LRS M&E	No	20.09.18
20.07	CA-216337		Training: Update QA/QC WBTs for 20.05 App Dev Changes	Training	22	LRS M&E	No	20.09.18
20.07	CA-216338		Training: Update 140-WBT-SAS-SecurityAdministrativeSupport-01-B for 20.05 App Dev Changes	Training	11	LRS M&E	No	20.09.18

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-216339		Training: Update 150-WBT-SIM-Simulation-01 for 20.05 App Dev Changes	Training	11	LRS M&E	No	20.09.18
20.07	CA-216340		Training: Update Special Investigations WBTs for 20.05 App Dev Changes	Training	132	LRS M&E	No	20.09.18
20.07	CA-216343		Training: Update 162-WBT-SPB-Special Investigations Supervisor-01 for 20.05 App Dev Changes	Training	11	LRS M&E	No	20.09.18
20.09	CA-210762		ACL 07-16 Direct Certification (DC) for a New Local Education Agency (LEA)	Batch/Interfaces	97	LRS M&E	Start Build	
20.09	CA-210826		Update Job Aid to Remove Obsolete Content	Training	5	LRS M&E	No	
20.09	CA-210827		Update Online Help for Incorrect Content	Training	100	LRS M&E	Start Build	
20.09	CA-211293	CIV-105386	ACL 19-118 Removal of the Consecutive Day rule for HA-Temp	Client Correspondence	3460	LRS M&E	Start Build	
20.09	CA-211991	CIV-9785	Remove Express Lane Job Aid from Online Help	Training	5	LRS M&E	No	
20.09	CA-212608		DPSS/DCFS Support SCR to provide responses to Consortia queries	Batch/Interfaces	915	LRS M&E	Start Build	
20.09	CA-214030		DDID 2198, 2242, 2255, 2500, 2501, 2502, 2503, 2516, 2517, 2521 - Capture Single and Barcode Detection	Imaging	997	CalSAWS DD&I	No	
20.09	CA-214033		DDID 2199, 2198 - Categorize Documents by System Barcode	Imaging	83	CalSAWS DD&I	No	
20.09	CA-214058		DDID 2519, 2261, 2515, 2198, 2505, 2522, 2199 - Environment Workflow Config	Imaging	309	CalSAWS DD&I	No	
20.09	CA-214927		DDID 34 FDS: Task Mgt	Online	1695	CalSAWS DD&I	Start Build	
20.09	CA-216206		Update Job Aid - Money Management - General Relief Housing Subsidy and Direct Rent	Training	5	LRS M&E	No	
20.09	CA-216747	CIV-107361	To generate Active HA programs case list after the implementation of CA-211293 CIV-105386	Eligibility	18	LRS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CA-217317	CIV-107495	Update Job Aid for SCR CA-210119 - ACIN I-44-19 Update State PINS to 8 digits	Training	5	LRS M&E	No	
20.11	CA-200317	CIV-360	DDCR 3002: Update Reception Log to Allow More Than 1,000 Rows	Online	22	C-IV M&O	No	
20.11	CA-200487	CIV-5789	DDCR 5033: County Funded: Lobby Management - Add a No Response Button to the Message Center	Online	49	C-IV M&O	No	
20.11	CA-201273	CIV-911	DDCR 3004: Reception Log: Add validation message to detail page	Lobby Mgmt	22	C-IV M&O	No	
20.11	CA-201435	CIV-435	DDCR 4007: Update Reception Log Detail Worker ID Field	Lobby Mgmt	86	C-IV M&O	No	
20.11	CA-201446	CIV-1467	DDCR 4052: Lobby Monitoring - Create a "Meeting Started" State	Online	44	C-IV M&O	No	
20.11	CA-202165		Update Issuance Detail Page to remove Validation of Duplicate Issuances	Fiscal	104	LRS M&E	No	
20.11	CA-208889	CIV-104321; CH-106890; CH-109700; CH-109744; CH-109927; CH-113161; CH-121151; CH-131449; CH-136022; CH-137942; CH-139211; CH-139410; CH-139419; CH-92295; CH-92298	eICT: Updates for eHIT Schema	Batch/Interfaces	1656	LRS M&E	No	
20.11	CA-212911		Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval	Eligibility	216	LRS M&E	No	
20.11	CA-214061		DDID 2502, 2503, 2522 - Returned Mail Scan Mode	Imaging	277	CalSAWS DD&I	No	
20.11	CA-215667		DDID 2316 FDS: GA GR Security Changes	Eligibility	69	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-201377		DDCR 10002: GA/GR Solution for C-IV Counties	Eligibility	3619	C-IV M&O	No	
21.01	CA-214035		DDID 2198, 2199, 2204, 2500, 2504, 2505, 2506, 2513, 2516, 2517, 2518, 2521 - Store Index Values	Imaging	1661	CalSAWS DD&I	No	
21.03	CA-215294		DDID 1631: Modify DHCS Renewals Master Request Report	Reports	205	CalSAWS DD&I	No	
21.03	CA-217172		DDID 1791: C-IV Migration 'Pre' Batch Regression Test Support SCR	Batch/Interfaces	800	CalSAWS DD&I	No	
22.01	CA-217175		DDID 1791: CalWIN Migration Phase-2 Batch Regression Test Support SCR	Batch/Interfaces	700	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CA-212006		Automated Regression Test (ART) - Transaction Coverage Reporting by Business Area	Automated Test	136	LRS M&E	No	20.07.XX
20.06	CA-216316		Training: Update WTW WBTs for 20.05 App Dev Changes	Training	132	LRS M&E	No	20.07.17
20.06	CA-216292		Training: Update Medi-Cal WBTs for 20.05 App Dev Changes	Training	136	LRS M&E	Start Build	20.07.17
20.06	CA-216288		Training: Update General Relief WBTs for 20.05 App Dev Changes	Training	40	LRS M&E	No	20.07.17
20.06	CA-216286		Training: Update Foster Care WBTs for 20.05 App Dev Changes	Training	70	LRS M&E	No	20.07.17
20.06	CA-216246		Training: Update DCFS Eligibility General WBTs for 20.05 App Dev Changes	Training	27	LRS M&E	No	20.07.17
20.06	CA-211040		Training: Update WBTs per SCR CA-207185 (DCFS SSIAP Summary)	Training	500	LRS M&E	Start Build	20.07.17
20.06	CA-210098		Training: Update WBTs per SCR CA-207277 Part B	Training	350	LRS M&E	Start Build	20.07.17
20.06	CA-211030		Training: Update WBTs per SCR CA-210010	Training	500	LRS M&E	Start Build	20.07.17

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-212039	CIV-105722	Update YBN/DPSS Mobile App downtime message page with external links and phone numbers	Online	260	LRS M&E	Start Build	
20.07	CA-216028		CA-213170: Online Help - Create Business Intelligence Report Search page	Training	5	LRS M&E	Start Build	
20.07	CA-200879		ACL 19-95 Automate Disaster CalFresh	Eligibility	11658	Premise	Start Build	
20.07	CA-202055		Separate Case & Issuance for CAPI Couple Case	Client Correspondence	2929	LRS M&E	Start Build	
20.09	CA-209221	CIV-102606, CIV-104015, CA-208814	Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report	Reports	274	LRS M&E	No	
20.09	CA-214990		DDID 2578 FDS: Non State Forms - Add CSF 105 Form	Client Correspondence	34	CalSAWS DD&I	Start Build	
20.09	CA-204496		SB 1341 All County Solution Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs	Client Correspondence	2542	Premise	Start Build	
20.09	CA-49633	CIV-101447	CF 387 CalFresh Request for Information for Residency	Client Correspondence	791	LRS M&E	No	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-213086	N/A	Convert to Stream Architecture - MEDS EW10 Transaction	Batch/Interfaces	950	CalSAWS DD&I	Start Build	
20.07	CA-213087	N/A	Convert to Stream Architecture - Batch Sweep for Deceased Date	Batch/Interfaces	920	CalSAWS DD&I	Start Build	
20.09	CA-200253	C-IV SCR 383	DDID 1967: DDCR 4005: Add Optimistic Lock Logic to Program Application Pages	Online	157	CalSAWS DD&I	No	
20.09	CA-200341	C-IV SCR 427	DDID 1967: Update Application Opened in Error Reassociations	Eligibility	218	CalSAWS DD&I	No	
20.09	CA-200424	C-IV SCR 457	DDID 1967: Children of Foster Care or Kin-GAP Recipients Eligibility to CalWORKs Benefits	Eligibility	328	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CA-201313	CIV 37924	DDID 1967: DDCR 3012: Apply pre-EDBC validations prior to Running EDBC	Eligibility	184	CalSAWS DD&I	No	
20.09	CA-201517	RTC-47583	DDID 1967: DDCR 5508: IEVS Case Based Abstracts	Online	67	CalSAWS DD&I	No	
20.09	CA-201992	CIV-43653	DDID 1967: DDCR 3170: Updates to Correspondence Office Types for Migration Counties	Client Correspondence	314	CalSAWS DD&I	No	
20.09	CA-207140		DDID 2191 - Consolidation of Foster Care Payments	Fiscal	1740	CalSAWS DD&I	No	
20.09	CA-207158		DDID 2127 - Enhance Recovery Account Correspondence to be generated and sent in batch	Client Correspondence	159	CalSAWS DD&I	No	
20.09	CA-207214		DDID 2060 - Update Vital Statistics Detail page	Online	39	CalSAWS DD&I	No	
20.09	CA-207220		DDID 2054 - Add Notification message when User exits page without saving	Online	410	CalSAWS DD&I	No	
20.09	CA-207225		DDID 2049 - Update Expense Detail page	Online	39	CalSAWS DD&I	No	
20.09	CA-207271		DDID 1627 - Update "Send Worker Alert" field on Workload Reassignment Detail	Online	19	CalSAWS DD&I	No	
20.09	CA-207291		DDID 530, 1549: Update "Child Care Agency" Field	Online	338	CalSAWS DD&I	No	
20.09	CA-207302		DDID 1527 - CalFresh Denial Due to Missed Interview	Batch/Interfaces	14	CalSAWS DD&I	No	
20.09	CA-207392		DDID 1051 - Update OBIEE Dashboards to Remove Any System, County, or Agency Specific References/Logos (Hard Launch #1)	Reports	365	CalSAWS DD&I	No	
20.09	CA-207468		DDID 342 - Relabel 'Request New BIC' button to 'Reissue BIC' on Medi-Cal Person Detail page	Online	19	CalSAWS DD&I	No	
20.09	CA-208252		DDID 713 - Update Automated Regression Test (ART) scripts to account for CalSAWS Migration R6 system modifications	Automated Test	540	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CA-210772	CIV-103307; CIV-103932; CIV-104086; CIV-103446	DDID 1787, 1789 - Migrate the C-IV County Specific Batch Jobs (Phase 3)	Batch/Interfaces	2620	CalSAWS DD&I	No	
20.09	CA-211118		DDID 1148 - Migrate the Issuance-Skipped Issuances Job Aid	Training	5	CalSAWS DD&I	No	
20.09	CA-211749		DDID 1967: Migrate the CIV NA 1268 - CalFresh Informing Notice of Sending Intercounty Transfer form (04/13)	Client Correspondence	75	CalSAWS DD&I	No	
20.09	CA-211751		DDID 1967: Migrate the C-IV NA 835 (10/17)	Client Correspondence	75	CalSAWS DD&I	No	
20.09	CA-211754	CAR-2969 DDID 1967	DDID 1967: Update Batch Configuration for NA 820 (01/01) version	Client Correspondence	16	CalSAWS DD&I	No	
20.09	CA-211757		DDID 1967: Update Batch Configuration for CW 2186A CalWORKs Time Limit Exemption Request (12/12)	Client Correspondence	16	CalSAWS DD&I	No	
20.09	CA-211772		DDID 1967: Migrate the CF 29 (10/13)	Client Correspondence	449	CalSAWS DD&I	No	
20.09	CA-213557		DDID 1065 - Update NOAs to remove county-specific references - Phase 2	Client Correspondence	321	CalSAWS DD&I	No	
20.09	CA-213817		DDID 1967: Update WFPI Reports that utilize Child Care Agencies	Reports	124	CalSAWS DD&I	No	
20.09	CA-214352		DDID 374 - Update Homeless Assistance Notices of Action for Money Management changes	Client Correspondence	299	CalSAWS DD&I	No	
20.09	CA-215513		DDID 1967: Migrate EBT 2216	Client Correspondence	48	CalSAWS DD&I	No	
20.09	CA-215516		DDID 1967: Migrate CW 2166	Client Correspondence	72	CalSAWS DD&I	No	
20.09	CA-216041		Update Job Aid for SCR CA-210318 - DDID 1070 - Match Titles on Job Aid and Table of Contents	Training	5	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-208566		DDID 1967: Update Verification Logic for CalWORKs for Failure to Provide Pregnancy Verification	Eligibility	62	CalSAWS DD&I		

4. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for **07/23/2020**.

5. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/29/2020	6/7/2020	CalHEERS Release	4/17/2020	6/5/2020	6/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	1/27/2021	1/29/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021
21.06	6/7/2021	6/6/2021	CH Release (North & South Release)	4/2/2021	5/14/2021	5/19/2021	5/21/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021
21.09			No Release - C-IV Converts to CalSAWS				
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A	N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/29/2021	11/3/2021	11/5/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022
22.02	TBD		CH Release				
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/2/2022	3/4/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022
22.06	TBD		CH Release				
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022

			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022
23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022	1/4/2023	1/6/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



[CIV-104378] ACL 20-60 - Cost of Living Adjustment (COLA) for Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) for 2020-2021

- Resolved: 06/10/2020 11:48 AM

Team Responsible:	Eligibility	Assignee:	Carol Dias	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:	20.06.11	Expedite Changes:	Production Deployment	Estimate:	27
Reporter:	Sridhar Mullapudi	Regulation Reference:	ACL 20-60	Created:	06/19/2019 11:22 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	06/10/2020	Other Agency Cross Reference:	CA-209024

Non-Committee

Review:

Expedite Approval: Approved K. Rappanotti 05/26/20

Current Design:

CalWORKs Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) levels are adjusted annually to reflect an increase or decrease in the cost of living following Welfare and Institutions code Section 11453. The MBSAC levels are used in determining applicant financial eligibility for families that apply for CalWORKs. The system is currently reflecting the 2019-2020 MBSAC/In-Kind standards, effective July 1, 2019 - June 30, 2020.

Request:

Per ACL 20-60, MBSAC and IIK levels have increased by 3.72 percent for Fiscal Year 2020 - 2021.

Recommendation:

- 1) MBSAC - Update system reference tables with new MBSAC figures (see attached MBSAC Payment Standards 2020.docx) through a CTR. This will be an update to CT351, codes 14 and 15 for MBSAC. The previous year's high_dated values will be end-dated to 6/30/2020 and the new values will have a begin date of 7/01/2020 and an end date of 12/31/9999.
- 2) IIK - Update system reference tables for CalWORKs and RCA with new figures (see attached MBSAC Payment Standards 2020.docx) through a CTR. This will be an update to CT351, codes 32, 33, 34, 35, and 36 for the IIK values. The previous year's high_dated values will be end-dated to 6/30/2020 and the new values will have a begin date of 7/01/2020 and an end date of 12/31/9999.
- 3) In LRS/CalSAWS: Apply a CTR to insert a new entry in CT744 (EDBC Run Reason Code):
 - a. Short Decode: "In-kind Income COLA"
 - b. Long Decode: "In-kind Income COLA"
 - c. Reference columns 1-14 all "N"Note: This run reason will be used in the batch SCR (CA-209026) to display run reason on the EDBC's processed through batch for the targeted programs. This SCR is only creating this run reason, so it is available during batch process
- 4) Provide a list of cases with saved EDBC's that have been denied due to failing the applicant financial eligibility test through MBSAC for benefit months May, June, or July 2020, and whose income is potentially below the new MBSAC amount.

The list will include the Standard List Columns:

Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID

Outreach Description:	A list of affected cases will be made available for the counties. This list will be posted to the CalACES Web Portal on the day of the release in the following folder: CalACES Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-104378					
Migration Impact Description:	Joint design has been approved through the CW/CF Committee. LRS implemented this change with SCR CA-209024 in a 20.05 priority release.					
Migration Impact Analysis:						
Alternative Procedure Description:	Override EDBC Results					
Operational Impact: Estimate:	27					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0	
DBA :	0	Design :	0	Eligibility :	20	
Fiscal :	0	Imaging :	0	IVR/CC :	0	
Online :	0	Performance :	0	Release Communication Support :	0	
Reports :	0	Reports Test :	0	Security :	0	
System Test Support :	7	Tech Arch :	0	Tech Ops :	0	
Training :	0					



[CIV-104379] ACL 20-60- Batch EDBC for Cost of Living Adjustment (COLA) for Income In-Kind (IIK) for 2020-2021

- Resolved: 06/11/2020 12:20 PM

Team Responsible:	Eligibility	Assignee:	Carol Dias	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:	20.06.12	Expedite Changes:	Production Deployment	Estimate:	27
Reporter:	Sridhar Mullapudi	Regulation Reference:	ACL 20-60	Created:	06/19/2019 11:29 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	06/10/2020	Other Agency Cross Reference:	CA-209026

Non-Committee

Review:

Expedite Approval: Approved K. Rappanotti 05/26/20

Current Design: SCR CIV-100444 implemented the updated Income-In-Kind values, effective July 2019.

Request: Provide list of all cases with CalWORKs and RCA programs with a income record of type 'Income In-Kind', effective for 07/2020

Recommendation:

- 1) In LRS/CalSAWS: Run a Batch EDBC process on 06/17/2020 for the benefit month of 07/2020.
 - a) This will be run in Targeted program mode, for all cases with CalWORKs and RCA programs with an active or ineligible program person who has an income record of type 'Income In-Kind', effective for 07/2020. The Targeted program mode will process EDBC for CW, RCA, CF, NB, IN, and DV programs from the identified cases which includes all the CW/CF(including NB) combo cases.
 Note: Because EDBC applies the lower of the standard amount and the Amount Provided, both populations are included.
 Exclude the following cases:
 - i) The benefit month is past the latest RE due date for the program.
 - ii) The program has a SAR7 Due Month of 06/2020 and the report status is Sent, Received, or Incomplete
 - iii) CW/RCA EDBC has already been processed for the benefit month since SCR CIV-104378 went to production.
 - b) Run the above population with Run Reason 'In-kind Income COLA' (New run reason inserted by SCR CA-209024 in CT744).
 - c) Run the above population with Sub Type code 'In-kind Income COLA Update' (CT942_C6).
 Batch EDBC will insert the following Journal entry:
 Short Description: Batch EDBC ran for <month, year>
 Long Description: Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: In-kind Income COLA Update
- 2) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
 - Case Name
 - Case Number
 - County
 - Unit
 - Unit Name
 - Office Name
 - Worker ID
 - a) In LRS/CalSAWS: List of cases discontinued by the batch EDBC process.
 Note: Include additional columns to indicate program type and program closure reason
 - b) In LRS/CalSAWS: List of active cases where the batch EDBC process closed a person.
 Note: Include additional column to indicate program type
 - c) In LRS/CalSAWS: List of cases where the CW/RCA EDBC resulted in a benefit reduction.

Note: Include additional columns to indicate each benefit reduction type (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)

d) In LRS/CalSAWS: List of cases which resulted in a read-only EDBC.

Note: Include additional columns to indicate program type and read-only reason

e) In LRS/CalSAWS: List of cases skipped in the batch run.

Note: Include additional column to indicate the skip reason and program type.

f) In LRS/CalSAWS: Generate a list of cases that meets all the following criteria:

i) Has an active CW program person for benefit month of June 2020 with an MMO and role reason 'Optional Child - Receives Child Support'

ii) That same program person has an active status and role of MEM for the benefit month of July 2020

iii) Latest accepted and saved CW EDBC for the July benefit month has a source of 'Batch EDBC Rules'

iv) None of the following conditions exist:

1) RE or SAR period ended in June 2020

2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in June 2020

Note: Batch EDBC process added some opted-out children back into the assistance unit mid-period. Please refer to CIT 0029-19 for further details. CA-205112/CIV-102472 are drafted to address this functionality.

g) In LRS/CalSAWS: List of CW or RCA programs that meets all the following criteria:

i) An active or ineligible program person for the 07/2020 benefit month

ii) That person has an income record of type 'Income In-Kind'

iii) That income has a begin date prior to 07/01/2020

iv) That income has an end date on or after 07/01/2020, or no end-date

v) That income Amount Provided field is set to 'Yes'

vi) That income has a Reported Amount that matches the 2019 - 2020 IIK table lookup:

1) The household size is determined by the 'MAP Family Unit Size' from the latest saved EDBC, effective for the 07/2020 benefit month

Note: Include additional column to indicate program type

h) In CIV only: List of all cases with CalWORKs and RCA programs with an active or ineligible program person who has an income record of type 'Income In-Kind', effective for 07/2020

Note: Include an additional column to indicate if the CW program had RE period advanced as part of SCR CIV-106787

These list will be posted at:

CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-104379

3) In LRS/CalSAWS: Batch Operations:

a) Run the driving query for recommendation 1 with Targeted program mode to run CW, RCA, CF, NB, IN, and DV programs

b) Run Batch EDBC for cases inserted into sys_transact'

Outreach Description:

Case list will be posted to the CalSAWS Web Portal.

Migration Impact Description:

CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-104379

Joint design has been approved through the CW/CF Committee. LRS implemented this change with SCR CA-209026 in a 20.05 priority release.

Migration Impact Analysis:

No Impact

Alternative Procedure

User may run EDBC for 07/2020 benefit month.

Description:

Operational Impact:

Operation Costs (based on an approximate X,XXX NOAs):

Total Print Cost for 39 Counties funded by the Project: \$XXX

Please see the attached 'SCR 104379 Print Estimate' with the breakdown for each county and specific costs on printing, envelopes, and stuffing. Cost estimates approved by XXXXXXXX on 5/XX/2020.

Estimate:

27

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	20
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
System Test Support :	7	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

[CIV-106886] Add E-Signature for additional electronic forms

- Resolved: 06/17/2020 09:08 AM

Team Responsible:	Client Correspondence	Assignee:	Stephanie Hugo	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:	20.06.18	Expedite Changes:	Production Deployment	Estimate:	95
Reporter:	Maria Arceo	Regulation Reference:		Created:	04/01/2020 03:52 PM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rappanotti on 3/16/2020

Current Design: Some forms currently include the E-Signature functionality in C-IV.

Request: Add E-Signature to the requested Forms.

Recommendation: Add E-Signature to the following Forms:

ARC 1A : ARC Recipient Rights and Responsibilities
CCP 7 : CalWORKs Child Care Request Form and Child Care Payment Rules
CCP 8 : CalWORKs Stage One Child Care Authorization Form
CW 52 : CalWORKs Assistance Unit and Child Support Rules
CF 285 : Application for CalFresh Benefits
CF 377.5 CR : CalFresh Household Change Report
CF 377.5 SAR : CalFresh Mid-Certification Period Status Report
CF 377.7C : CalFresh Repayment Agreement - Inadvertent Household Errors Only
CF 377.7E1 : CalFresh Repayment Agreement - Administrative Errors Only
CW 2209 : Immunization Good Cause Request Form
DFA 377.7G : CalFresh Repayment Agreement - IPV Only
DFA 874 : Statewide Intercounty Lost Warrant Replacement Affidavit
SAR 3 : Mid-Year Status Report for CalWORKs and CalFresh
SAWS 2 PLUS - APPENDIX C - Assistance with Completing the Application
VER 103 CIV - Immunization Verification
VER 104 CIV - Employment and Income Verification

Assumption: Form Names and Form numbers will not be updated with this SCR. The only changes for the forms identified above will be the addition of E-signature functionality.

Outreach

Description: Job Aid - Electronic Signature (e-sign) must be updated to reflect the addition of Electronic Signature for these Forms.

Job aid update will be completed by another SCR with a future release.

Migration Impact Description:

These Forms will have E-Sign added in LRS with a future change.

Migration Impact Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 95

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	45
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	15
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	35	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CIV-107421] Lists of Medi-Cal Discontinuances from Batch EDBC

- Resolved: 06/23/2020 02:34 PM

Team Responsible:	CalHEERS	Assignee:	Naga Chinduluru	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:	20.06.24	Expedite Changes:	Production Deployment	Estimate:	57
Reporter:	Renee Gustafson	Regulation Reference:	MEDIL I 20-07; MEDIL I 20-14	Created:	06/05/2020 01:04 PM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Policy/Design	Nina Butler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	CA-216783
Committee:	[Medi-Cal/CMSP]				

Non-Committee

Review:

Approved by Karen Rapponotti on 3/16/2020 via email.

Expedite Approval:

Expedited Production Deployment received by Karen Rapponotti on 3/16/2020 via email.

Current Design:

Batch sweeps not intended for a targeted discontinuance from Medi-Cal (age sweeps, a case run through Batch EDBC in "all Programs Mode", etc.) may process a Medi-Cal program through Batch EDBC and result in a Discontinuance from Medi-Cal due to data collection in the case.

Request:

MEDIL I 20-07 from DHCS conveyed that per the Governor's Executive Order (EO) regarding the Public Health Disaster, Medi-Cal discontinuances will be suspended for a period of 90 days from the date of MEDIL issuance. Subsequent MEDIL I 20-14 from DHCS extended the EO until the end of the Public Health Emergency.

Allowable status/role reasons:

- Calif. Residence
- Deceased
- Declined Elig
- Gets AAP
- Gets ARC
- Gets CalWORKs
- Gets Duplicate Aid
- Gets FC
- Gets Kin-GAP
- Gets SSI
- Gets SSI/SSP
- Inter-County Transfer
- Moved out of County (CMSP)
- On Aid Another Case
- Requested Disc. - Written
- Requested Disc. - Written inc. MC
- Requested Disc. (CMSP) - Add Person
- Requested Disc. (CMSP) - Reapply with Budget Change
- Requested Disc. (CMSP) - Verbal

Batch sweeps not intended for a targeted discontinuance from Medi-Cal (age sweeps, a case run through Batch EDBC in "all Programs Mode", etc.) may process a Medi-Cal program through Batch EDBC and result in a Discontinuance from Medi-Cal due to data collection in the case.

To assist the MC workers to comply with the Governor's EO, provide a list of Medi-Cal beneficiaries who became discontinued by batch EDBC after the EO.

Note: Future SCRs CA-215211 | CIV-106907 will prevent negative impacts in Batch EDBC to Medi-Cal beneficiaries due to Public Health Crisis or Natural Disaster.

Workers will utilize this list to evaluate restoration of benefits for customers discontinued by batch EDBC.

Recommendation:

1. Generate a list of Medi-Cal cases where at least one Medi-Cal individual was discontinued* by Batch EDBC. Per DHCS clarification: discontinuances processed prior to the Executive Order do not have to be automatically reinstated and instead, the discontinued individual must request to be reinstated; therefore, this population will not be included in this list.

Note: This means that the list will not include individuals who were discontinued through the FPL COLA batch that ran on 3/06/2020 and 3/07/2020 for benefit month 04/2020.

List Name: Medi-Cal Individuals Discontinued [Effective Benefit Month(s)] by Batch EDBC

List Criteria:
Any individual in the Medi-Cal program was discontinued* by Batch EDBC on or after the date of the Executive Order, 3/16/2020, effective benefit month 4/2020 or later and remains discontinued* at the time the list is generated. Include the closure reason(s). Exclude from the list, any beneficiary who had a status reason, role reason, or other applied change for the allowable reasons mentioned in "Requests" section.

Note: The list will exclude cases where a user has processed EDBC online for the same benefit month subsequent to the identified Batch EDBC discontinuance.

*Discontinued - includes individuals who had benefits discontinued but remain Active FRI due to other individuals on the program.

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker

Additional Column(s):

- CIN
- DOB
- Closure Reason(s)
- Prior Aid Code
- Benefit Month

Frequency: Run once per month for discontinuances effective 4/2020 until the month CA-215211 | CIV-106907 is in production.

The lists will be posted to the following location:
CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CIV-107421

The lists will be posted on the following dates:
For benefit months: 4/2020, 5/2020, 6/2020, 7/2020 - a single list will be posted on 6/24/2020. Afterwhich, the list will be posted on the 24th of the month. If the 24th of the month is a weekend or holiday, the list will be posted the next business day.

Outreach

Description:

CIT

Migration Impact

This is a one-time change.

Description:

Migration Impact

Analysis:

none.

Alternative

Procedure

Description:

Operational Impact:

Estimate:

57

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	50	CalHEERS Test :	7	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CIV-107428] Update Trinity County's SFTP Server Information

- Resolved: 06/25/2020 09:36 AM

Team Responsible:	Batch Operations	Assignee:	Amrinder Gill	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Operational Enhancement
Minor Version:	20.06.26	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Jennifer Muna	Regulation Reference:		Created:	06/08/2020 04:44 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 6/9/2020

Current Design: The C-IV System sends interface files to Trinity's SFTP Server. Trinity county has installed a new SFTP server.

Request: Trinity county has requested to update the SFTP server information to access their new SFTP server.

Recommendation: Create BPCR to update the SFTP IP address and server password for the following batch jobs:
- PO53F240
- PO53F148

Outreach

Description:

Migration Impact Description: This is a C-IV county-specific server update only and does not affect ongoing LRS operations.

Description:

Migration Impact

Analysis:

Alternative Procedure Description: Files will need to be transmitted to the counties manually.

Description:

Operational Impact:

Estimate: **45**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	40
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-107494] Update eICT Batch properties to use CalSAWS's new PGP key

Team Responsible:	Batch Operations	Assignee:	Nicholas Sturges	SPG Status:	No
Fix Version/s:	[20.05]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Operational Enhancement
Minor Version:	20.06.18	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Jennifer Muna	Regulation Reference:		Created:	06/18/2020 04:25 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Approved Joel Acevedo				
Expedite Approval:	Karen Rapponotti 6/22/2020				
Current Design:	The E-ICT Interface sends encrypted ICT data and image files via the daily batch process. CalSAWS/LRS uses a public key (pgp key) to decrypt the encrypted files sent by the C-IV system. The current pgp key is set to expire on 6/22/2020.				
Request:	Update C-IV's eICT writer and eICT Image writer batch properties to use CalSAWS/LRS's new pgp key.				
Recommendation:	Create a BPCR to update the batch job properties for the following batch jobs: - POLDE100: EICT Interface Writer - POLDE101: EICT Image Writer				
Outreach Description:					
Migration Impact Description:	This is a C-IV county-specific update only and does not affect ongoing LRS operations.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-107228] The CalWORKs Zero Grant Rule should not apply to Applicant (Intake Cases)

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Josias Caveto	Change Type (SCR):	Policy Re-Design
Minor Version:	20.07.02	Expedite Changes:	Production Deployment	Estimate:	66
Reporter:	Binh Tran	Regulation Reference:	ACL 19-76	Created:	05/06/2020 01:05 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/CalFresh]	Approved by Committee:	06/10/2020	Other Agency Cross Reference:	CA-216183

Non-Committee

Review:

Expedite Approval: Approved - K. Rapponotti 06/30/20

Current Design: 1. Currently per ACL 19-67, the logic implemented in CIV-104383, Effective 06/01/2020, intake CalWORKs EDBC, only denied the CalWORKs application when the applicant fails for the Applicant Test, EDBC is keeping the CalWORKs case active if the applicant passed the Applicant Test, but the combined CW grant is \$0.00.

Request: An intake application for CalWORKs EDBC will fail for over income when the applicant's Combined Benefit Amount is \$0,00

Recommendation: 1. Deny CW intake application when the applicant's combined Benefit Amount is \$0,00.

2- Generate a list:

List Name: Active_CalWORKs_Case_With_\$0Grant

List Criteria:

Generate a list of CW cases that meet the following criteria.

1. CalWORKs Program
2. EDBC Effective Date is 06/01/2020
3. EDBC status is accepted/saved.
4. The EDBC type is regular
5. CW/RCA Program is active
6. EDBC is for an Intake application
7. The Final Benefit Amount is \$0.00.

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker

Outreach

Description: The list will be posted to the portal:
CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CIV-107228

Migration Impact Description: The same updates is also being implemented in CalSAWS in CA-216183.

Migration Impact

Analysis:

Alternative Procedure EDBC override

Description:

Operational Impact:

Estimate: 66

Automated Test : 0 Batch/Interfaces : 0 Batch Operations : 0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	52
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	14	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CIV-104385] Remove C-IV Functional Presentation for SCR CIV-7215 from Online Help

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Joyce Oshiro	Regulation Reference:	ACL 18-08, ACL 19-93	Created:	06/19/2019 04:28 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Tyler Vaisau	Training Impacted:	[CFP/WBT]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee

Review: Joyce Oshiro 06/16/2020 - Approve

Expedite Approval:

Current Design: The CFP, ABAWD Phase II- SCR CIV-7215, released with the 19.09 release was available in Online Help.

Request: SCR CIV-7215 was released to production with the 19.09 release.
SCR CIV-106060 modified ABAWD functionality for additional counties losing ABAWD waiver with the 20.02.19 minor release.
SCR CIV-106686 reinstated the waiver for those counties who lost the waiver with SCR CIV-106060.

C-IV Functional Presentations (CFPs) created to demonstrate changes are available in Online Help for three releases after the SCR is implemented. However, this CFP continued to be available after three releases due to SCR CIV-106060. Since the geographic waiver for counties impacted by SCR CIV-106060 was reinstated, this CFP needs to be removed from Online Help.

Recommendation: Remove the CFP, ABAWD Phase II- SCR CIV-7215 from Online Help.

Outreach

Description:

Migration Impact No migration impact as this is specific to the C-IV Functional Presentations (CFPs) process.

Description:

Migration Impact No Impact

Analysis:

Alternative None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	5			Tech Ops :	0



[CIV-105386] ACL 19-118 Removal of the Consecutive Day rule for HA-Temp

Team Responsible:	Fiscal	Assignee:	Eric Wu	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	674
Reporter:	Frederick Gains	Regulation Reference:	ACL 19-118	Created:	10/21/2019 09:06 AM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design	Binh Tran	Training Impacted:	[CFP/WBT, Job Aid]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	Yes	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	05/27/2020	Other Agency Cross	CA-211293
Committee:	[CalWORKs/ CalFresh, Correspondence, RDB]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval: Received expedited build approval from Karen Rapponotti on 5/28. Email attached.

Current Design:

- Currently Temporary Homeless Assistance (Temp-HA) is available to homeless families up to 16 consecutive days of HA benefits once every 12 months.
- The 16 days of benefits are issued in three-day increments while homelessness is being verified, followed by seven-day increments up to a maximum of 16 consecutive days.
- This 16-day period begins on the first day that these benefits are issued, and ends 16 calendar days later, regardless of how many days of benefits were issued.
- Temp-HA families that are actively fleeing domestic abuse are eligible for up to two 16-day consecutive periods for a total of 32 consecutive days of Temp-HA benefits, regardless of their abuser's income and assets based on AB 557. This is a once-in-a-lifetime benefit and is considered fully utilized even if the second 16-days are not issued.
- In LRS/CalSAWS, EDBC determines HA programs eligibility on a 12-month benefit period based on the request begin month regardless of the request begin date.
- Also, Temp-HA benefits are calculated in the payment begin first month regardless of the homelessness spans across successor months.
- In LRS/CalSAWS, automation of generating HA NOAs exist. C-IV currently does not generate HA NOAs as it is a manual program in C-IV.
- CW 42, CW 74 and CW 215 currently exist in Template Repository in LRS/CalSAWS. CW 42 and CW 215 currently exist in Template Repository in C-IV.

Note: In LRS/CalSAWS System, Homeless Assistance programs are automated EDBC and in C-IV System these programs are Manual EDBC.

Request:

- Per ACL 19-118, Section 57 of SB 80 and AB 960 repealed the consecutive day rule for temporary HA benefits. Homeless CalWORKs families and apparently eligible families will no longer need to use their 16 days of temporary HA benefits consecutively.
- The once every 12-month issuance of temporary HA benefits will not be considered exhausted until all 16 days have been issued, the family resolves their homelessness, or 12 months have passed.
- The 12-month period begins on the absolute date that the first payment of temporary or permanent HA is made.
- The removal of the consecutive day rule also applies to AB 557 benefits Expanded temporary HA for CalWORKs applicants that are fleeing domestic abuse.
- These benefits are still issued in two 16-day increments for a total of 32 days; however, the two issuances of 16-days will no longer have to be consecutive.
- The two 16-day increments do not need to be used consecutively, the second issuance of 16 days could be for a different instance of homelessness, months or even years later, as long as the applicant meets the eligibility criteria for these benefits, including being an applicant for CalWORKs who is actively fleeing domestic abuse. Families are still limited to a maximum of 32 days of these benefits in their lifetime.
- Per ACL 16-98 based on AB 1603, HA programs (Temporary HA, Permanent HA, and Permanent HA Arrearages) are available to an eligible Assistance Unit (AU) once every 12 months (unless the AU meets an HA exception which makes the AU eligible to HA benefits earlier).

- The 12-month period is from the HA payment begin date till the end of 365 days (or 366 in a leap year) and not just 12 months based on the benefit begin month.
- In LRS/CalSAWS, the Temp-HA benefits required to be calculated in the respective homeless months when the homelessness spans across different months.
- Homeless families are no longer required to rent from a person in the business of renting properties who has a history of renting properties and may instead now rent from any person or establishment with whom the family has executed a valid lease, sublease, or shared housing agreement.
- The number of days used / remaining for Temp-HA with and/or without exceptions within the 12-month period and Expanded Temp-HA for CalWORKs applicants that are fleeing domestic abuse within once-in-a-lifetime need to be tracked.
- In LRS/CalSAWS, modify Batch EDBC processing job to not run on Temporary HA program when running in All Program (AP) mode.
- In LRS/CalSAWS, add a new Batch EDBC Sweep job to trigger when all the 16 days benefits are issued, or the 12 months benefit period is ended, or Perm-HA is issued.
- In LRS/CalSAWS, modify MEDS HA20 Interface job to not send transaction when EDBC for HA programs are ran with an authorized amount is zero.
- In both LRS/CalSAWS and C-IV Systems, update HA20 payment type logic.
- In both LRS/CalSAWS and C-IV Systems, based on the ACL 19-118, updated and added Forms and NOAs.

Recommendation:

- Update the Temp-HA data collection screen to accept multiple payment dates for up to 12-months.
- Modify Temp-HA EDBC rules to accept and calculate the benefits for 16-days cumulative in 12-month period.
- Modify Expanded Temp-HA (AB557) EDBC rules to accept and calculate the benefits for two 16-day increments for a total of 32 days wherein the two 16-days will no longer be consecutive but still once in a lifetime.
- Modify EDBC Temp/Perm HA functionality to determine HA benefits for 365/366 absolute calendar days period based on the first payment begin date.
- Modify Temp-HA and Expanded Temp-HA EDBC rules to split the benefit calculation to the corresponding homelessness months matched to the HA data collection details.
- In both LRS/CalSAWS and CIV, add new pages to track and display the Temp-HA program 12-month period begin date, end date, number of days used, number of days remaining.
- In both LRS/CalSAWS and CIV, add new functionality to track benefits issued for expanded Temporary HA for CalWORKs applicants that are fleeing domestic abuse for two 16-day periods within lifetime.
- LRS/CalSAWS only, add a new batch to calculate Temporary HA program 12-month period begin date, end date, number of days used, number of days remaining. The batch also record benefits issued for expanded Temporary HA for victims of domestic abuse.
- LRS/CalSAWS, Modify Batch EDBC processing job to not run on HT program when running in All Program (AP) mode.
- In LRS/CalSAWS, add a new Batch EDBC Sweep job to trigger HT EDBC following month when any one of the following conditions is met:
 - a. When all the HT 16-days without exception benefits are issued within the 12-month period (OR)
 - b. When Perm-HA is approved/issued regardless of the number of days HT issued within the same 12-month period (OR)
 - c. When all the 16-days with exception benefits are issued within the same 12-month period (OR)
 - d. When the 12-months HT Time track period is ended
- Modify MEDS HA20 Interface job to not send transaction when EDBC for HA programs are ran with an authorized amount is zero (LRS/CalSAWS only), and Update HA20 payment type logic (LRS/CalSAWS and C-IV).
- Update CW 42 (LRS/CalSAWS and C-IV), CW 74 (LRS/CalSAWS only) and CW 215 (LRS/CalSAWS and C-IV) to match the newest state versions to ACL 19-118.
- Update the M44-211A, M44-211B, and M44211D NOA fragments that currently exists in LRS/CalSAWS.
- Add four new NOA fragments from the M44-211B.
- Add ten new NOA fragments from the M44-211D.

Outreach

Description:

Migration Impact

Description:

In LRS/CalSAWS System, Homeless Assistance programs are automated EDBC and in C-IV System these programs are Manual EDBC. C-IV Systems will inherit the functionality but the Time track data need to be migrated if available in C-IV Systems.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

EW Workers will not have the ability to track the HT Program 16 cumulative days.

Estimate:	674				
Automated Test :	0	Batch/Interfaces :	34	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	44
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	430	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
				Support :	
Reports :	0	Reports Test :	0	Security :	10
System Test Support :	156	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-107361] To generate Active HA programs case list after the implementation of CA-211293 CIV-105386

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	16
Reporter:	Srinivasa Meenavalli	Regulation Reference:	ACL 19-118	Created:	05/28/2020 02:11 PM
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	06/16/2020	Other Agency Cross Reference:	CA-216747

Non-Committee

Review:

Expedite Approval:

Current Design:

After the implementation of SCR CA-211293 CIV-105386 ACL 19-118 Removal of the Consecutive Day rule for HA-Temp, Active HA programs case list is not being generated.

Request:

Generate Active HA programs case list after the implementation of CA-211293 CIV-105386.

Recommendation:

After the implementation of SCR CA-211293 CIV-105386 ACL 19-118 Removal of the Consecutive Day rule for HA-Temp, generate Active HA Programs case list. Eligibility workers may need to action them by entering the details in the Time Tracking Pages.

List Name: CA-216747 Active HA Program Cases

CIV-107361 Active HA Program Cases

List Criteria: Generate Active Temp-HA and Perm-HA Program Cases list that are having BDA on or after 01-SEP-2020.

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker

Additional Column(s):

HA Application Date

Frequency: One-time after the implementation of SCR CA-211293 CIV-105386

The list will be posted to the following locations:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CA-216747

C-IV: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CIV-107361

Outreach

Description:

Refer to the Recommendation Section

Migration Impact

Description:

This SCR is only related to list generation.

Migration Impact

Analysis:

Alternative

Procedure

Description:

EW Workers need to find the cases manually.

Operational Impact:

Estimate:

16

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	14
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
System Test Support :	2	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

[CIV-11907] Update ICT Status to Manually Complete

Team Responsible:	Batch/Interfaces	Assignee:	Melissa Mendoza	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	81
Reporter:	Jennifer A. Smith	Regulation Reference:		Created:	12/29/2017 02:26 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Jennifer A. Smith	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[ICT]	Approved by Committee:	06/15/2020	Other Agency Cross Reference:	CA-49021

Non-Committee

Review:

Expedite Approval:

Current Design:

When C-IV receives an ICT disposition from the receiving county on a case, batch discontinues the transferred-out programs and flips the ICT status from In Progress to Complete. If the C-IV System does not receive a disposition on a transferred-out program, batch will not update the ICT status to Complete.

On cases where the C-IV System does not receive an ICT disposition (electronically), an Eligibility worker takes negative action on the transferred-out programs manually through the C-IV System application. The Worker takes the negative action based on confirmation from the Receiving County that they have accepted the case and also needs to update the ICT status from In Progress to Manually Complete when taking negative action on the transferred-out cases.

Request:

Worker cannot flip the ICT status from In Progress to Manually Complete as the Manually Complete button is disabled until 90 days from the transfer out date. As per policy, the Worker has 30 days to complete the ICT transfer.

Recommendation:

1. Create a new daily batch job to automatically update the ICT status to 'Manually Complete' and create a journal entry when the following conditions are met:

- All the transferred out programs on the case are discontinued with the status reason- Inter-County Transfer
- ICT status is 'In Progress'

Note: The ICT status will be updated to 'Manually Complete' during the nightly batch run on the day case is discontinued. If the case is discontinued on a day when batch doesn't run, then the ICT status will be updated to 'Manually Complete' during the next batch run.

Note: The ICT status will be updated to 'Complete' if disposition is received for the transferred out case after the ICT status is flipped to 'Manually Complete'.

2. Journal details

- Category - 363
- Name - ICT Status Journal Entry
- Short Description - ICT Status Updated
- Long Description - Case discontinued and ICT Status updated to 'Manually Complete'
- Trigger Condition - ICT Status is 'In Progress' and all the transferred out programs are discontinued with 'Inter-County Transfer'.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the ICT Committee. CalSAWS will implement this Change with DDID 1787.

Migration Impact

Analysis:

Alternative Procedure Description:	N/A					
Operational Impact:						
Estimate:	81					
Automated Test :	0	Batch/Interfaces :	62	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0	
DBA :	0	Design :	0	Eligibility :	0	
Fiscal :	0	Imaging :	0	IVR/CC :	0	
Online :	0	Performance :	0	Release Communication Support :	0	
Reports :	0	Reports Test :	0	Security :	0	
System Test Support :	19	Tech Arch :	0	Tech Ops :	0	
Training :	0					



[CIV-104321] eICT: Updates for eHIT Schema

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1426
Reporter:	Dana K. Petersen	Regulation Reference:		Created:	06/11/2019 03:17 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Paul Robertson	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[ICT]	Approved by Committee:	06/16/2020	Other Agency Cross Reference:	CA-208889; CH-106890; CH-109700; CH-109744; CH-109927; CH-113161; CH-121151; CH-131449; CH-136022; CH-137942; CH-139211; CH-139410; CH-139419; CH-92295; CH-92298

Non-Committee

Review:

Expedite Approval:

Current Design:

The eICT Interface transmits case, program, and person data to facilitate Inter County Transfers.

Request:

Update the eICT interface to incorporate data elements affected by ABAWD policy changes and EHIT Schema changes.

Recommendation:

1. Update the EICT file to support new data elements in both the Outbound and Inbound file layouts for ABAWD policy changes and EHIT schema changes.
2. Update the ICT Detail page to display the new data elements being sent.

Refer to attached design document CA-208889 CIV-104321 eICT III Updates.docx for full details.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the ICT Committee. Changes will be made in both LRS and C-IV. Corresponding changes are implemented with CA-208889 for the 20.11 release

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1426

Automated Test :	0	Batch/Interfaces :	823	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	205	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	148	Performance :	0	Release Communication Support :	0

Reports :	0	Reports Test :	0	Security :	0
System Test Support :	250	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



[CIV-102606] Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report

Team Responsible:	Reports	Assignee:	Greg Deogracia	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Greg Deogracia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	231
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	11/01/2018 02:42 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	2019-12-06	Other Agency Cross	CA-209221
Committee:	[State/Fiscal Reports]	Committee:	00:00:00.0	Reference:	CA-208814
					CIV-104015

Non-Committee

Review:

Expedite Approval:

Current Design:

The current Integrated Service Payment/Valuable Detail Claiming reports (Daily and Monthly) includes multiple total columns for the different data elements, however, the report does not include a total for a single transaction(row). Also, the report does not include the state PIN and, does not include EBT expungements.

Request:

a) Add transaction total on the Summary Page.

b) For claiming on the CEC, the counties use the state PINS. The reports include a pay code and fund code that the workers use to decrypt the state PINS that will be used. The pay code and fund code are not used for anything besides decrypting into the state PINS.

c) Include EBT expungements in both the Daily and Monthly Integrated Service Payment/Valuable Detail Claiming Report

Recommendation:

Modify the Integrated Service Payment/Valuable Detail Claiming Reports (Daily and Monthly) to include additional data columns, added EBT expungement transactions and adjust summary totals for ease of use and include expungement information.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the State/Fiscal Reports Committee. LRS/CalSAWS will implement this Change with SCR CA-209221 in the 20.09 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

231

Manually ad-hoc information

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	178	Reports Test :	53	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

**Content Revision
Status-1:
Content Revision
Description-1:**

Accepted

1. Recommendation Change:

Before:

Update the Integrated Service Payment/Valuable Detail Claiming Report (Daily and Monthly) as follows:

a) Add an additional "Total" column to the Summary worksheet.

b) Add a new column to populate the State PIN value.

c) Include EBT expungements in the reports.

After:

Modify the Integrated Service Payment/Valuable Detail Claiming Reports (Daily and Monthly) to include additional data columns, added EBT expungement transactions and adjust summary totals for ease of use and include expungement information.

2. Estimate Change:

N/A

3. Release Change:

Before: 20.07

After: 20.09

4. Funding Source Change:

N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

Accepted

1. Recommendation Change:

Before: Figure 2.2.1.3 – Details Worksheet

After: Figure 2.2.1.3 – Details Worksheet

Cosmetic update

Reference Attached Design Document Content Revision 2

2. ETC Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

Figure 2.1.1.1 – Transaction Summary Worksheet

Figure 2.1.1.2 – Fund Code Summary Worksheet

Figure 2.1.1.3 – Details Worksheet

After:

Figure 2.1.1.1 – Transaction Summary Worksheet

Figure 2.1.1.2 – Fund Code Summary Worksheet

Figure 2.1.1.3 – Details Worksheet

Cosmetic update

2. ETC Change:

N/A

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision
Status-4:**

**Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. ETC Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CIV-101447] CF 387 CalFresh Request for Information for Residency

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	581
Reporter:	Jason M. Francis	Regulation Reference:		Created:	06/06/2018 01:16 PM
Status:	Approved	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2019-11-19 00:00:00.0	Other Agency Cross Reference:	CA-49633

Non-Committee

Review:
Expedite Approval:
Current Design: C-IV currently has the CF 387 (5/14) Form is available in template repository. LRS/CalSAWS currently does not have CF 387 in template repository.

Request:

1. Add a new EDBC non-compliance failure reason to Discontinue the CalFresh program if residency is not verified.
2. LRS/CalSAWS: Add the CF 387 (5/14) to Template Repository.
3. Update the CF 387 Form in C-IV to allow for dynamically populating residency information verbiage.
4. Create a task for the worker when CF 387 Form is generated through template repository.
5. Create a new journal with the following verbiage "CF 387 – CalFresh request for information generated and mailed to the household".
6. Generate CalFresh Discontinuance NOA if CF 387 is discontinued with a failure reason 'Failed to Provide Residency'.

Recommendation:

- 1.) Add a new non-compliance of 'Residency'. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.1)
- 2.) Add a new CF 387 Form that has a dynamic section that populates with Residency verbiage. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.1)
- 3.) Add a new Document Parameter page for the CF 387 Form that includes a checkbox to dynamically populate Residency information. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.2)
- 4.) Add a new Task and Journal Entry Batch Job for the CF 387 Form. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.3)
- 5.) Add a new CF Discontinuance NOA for failure for Residency Verifications. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.4)

Outreach

Description:
Migration Impact Description: SCR CA-49633 is the joint SCR adding the same updates into LRS/CalSAWS.
Migration Impact Analysis:
Alternative Procedure Description: Create Manual NOA to request CF residency information, and track response manually.
Operational Impact:
Estimate: **581**

Automated Test : 6 Batch/Interfaces : 0 Batch Operations : 0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	335
DBA :	0	Design :	0	Eligibility :	110
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	130	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
N/A

2. ETC Change:
N/A

3. Release Change:
Before:
20.07

After:
20.11

4. Funding Source Change:
N/A

Content Revision Status-2: Accepted

Content Revision Description-2: 1. Recommendation Change:
N/A

2. ETC Change:
N/A

3. Release Change:
Before: 20.11
After: 20.09

Content Revision Status-3: Pending CCB

Content Revision Description-3: 1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change:
Before: 20.09
After: 20.11

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:



[CIV-102292] Convert the Caseload Inventory Dashboard to an On-Request Report

Team Responsible:	Reports	Assignee:	Madhuri Salunkhe	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	368
Reporter:	Sarbjeeet Chana	Regulation Reference:		Created:	09/20/2018 02:16 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Dennis Kong	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	Yes	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Management Reports]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Caseload Inventory Dashboard is available within Business Intelligence in the C-IV System. The dashboard displays a large table chart that includes case demographic information as well as Application, Customer Report, and WTW, CalWORKs and/or TANF time clock information for each adult in a CalWORKs or CalFresh program.

Request:

Convert the Business Intelligence Caseload Inventory Dashboard into a traditional On-Request report format. Underlying report logic will not be modified.

Recommendation:

1. Convert the Business Intelligence Caseload Inventory Dashboard to an On-Request report.
2. Create an On-Request report parameter page for the Caseload Inventory report.
3. Inactivate the Business Intelligence Caseload Inventory Dashboard.

Outreach

Description:

Migration Impact

Description:

This report will need to be migrated into CalSAWS. The effort to port these reports has been accounted for under DDID #1049. However, the effort to convert these reports into On-Request reports is to be done out of C-IV M&O.

Migration Impact

Not Accounted for in SOR

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

368

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	284	Reports Test :	84	Support :	
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change: N/A

Description-1:

2. ETC Change:
Reports ETC 1 Before: 284
Reports ETC 1 After: 494
Reports Test Before: 84

Reports Test After: 146

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions



[CA-209024] ACL 20-60 - Cost of Living Adjustment (COLA) for Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) for 2020-2021

- Resolved: 06/02/2020 06:11 PM

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:	20.06.11	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Sridhar Mullapudi	Regulation Reference:	ACL 20-60	Created:	06/19/2019 11:38 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	06/10/2020	Other Agency Cross Reference:	CIV-104378
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved K. Rappanotti 05/26/20

Current Design: CalWORKs Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) levels are adjusted annually to reflect an increase or decrease in the cost of living following Welfare and Institutions code Section 11453. The MBSAC levels are used in determining applicant financial eligibility for families that apply for CalWORKs. The system is currently reflecting the 2019-2020 MBSAC/In-Kind standards, effective July 1, 2019 - June 30, 2020.

Request: Per ACL 20-XX, MBSAC and IIK levels have increased by 3.72 percent for Fiscal Year 2020 - 2021.

Recommendation:

- 1) MBSAC - Update system reference tables with new MBSAC figures (see attached MBSAC Payment Standards 2020.docx) through a CTCR. This will be an update to CT351, codes 14 and 15 for MBSAC. The previous year's high_dated values will be end-dated to 6/30/2020 and the new values will have a begin date of 7/01/2020 and an end date of 12/31/9999.
- 2) IIK - Update system reference tables for CalWORKs and RCA with new figures (see attached MBSAC Payment Standards 2020.docx) through a CTCR. This will be an update to CT351, codes 32, 33, 34, 35, and 36 for the IIK values. The previous year's high_dated values will be end-dated to 6/30/2020 and the new values will have a begin date of 7/01/2020 and an end date of 12/31/9999.
- 3) In LRS/CalSAWS: Apply a CTCR to insert a new entry in CT744 (EDBC Run Reason Code):
 - a. Short Decode: "In-kind Income COLA"
 - b. Long Decode: "In-kind Income COLA"
 - c. Reference columns 1-14 all "N"Note: This run reason will be used in the batch SCR (CA-209026) to display run reason on the EDBC's processed through batch for the targeted programs. This SCR is only creating this run reason, so it is available during batch process.
- 4) Provide a list of cases with saved EDBC's that have been denied due to failing the applicant financial eligibility test through MBSAC for benefit months May, June, or July 2020, and whose income is potentially below the new MBSAC amount.

The list will include the Standard List Columns:

Case Name
Case Number
County
Unit
Unit Name
Office Name

Worker ID

Outreach Description:

A list of affected cases will be made available for the counties. This list will be posted to the CalACES Web Portal on the day of the release in the following folder:
CalACES Web Portal > System Changes > SCR and SIR Lists > 2020 > SCRs CA-209024

Migration Impact Description:

Joint design has been approved through the CW/CF Committee. CIV will implement this Change with SCR CIV-104378 in 20.05.xx priority release.

Migration Impact Analysis:

Alternative Procedure Description:

Override EDBC Results

Operational Impact: Estimate:

45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	28
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	12	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-209026] ACL 20-60 - Batch EDBC for Cost of Living Adjustment (COLA) for Income In-Kind (IIK) for 2020-2021

- Resolved: 06/03/2020 08:59 AM

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:	20.06.17	Expedite Changes:	Production Deployment	Estimate:	123
Reporter:	Sridhar Mullapudi	Regulation Reference:	ACL 20-60	Created:	06/19/2019 11:43 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	06/10/2020	Other Agency Cross Reference:	CIV-104379
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved K. Rappanotti 05/26/20

Current Design: SCR CA-200827 implemented the updated Income-In-Kind values, effective July 2019.

Request: Updated Income-In-Kind values must be applied to affected cases prior to ten-day cut-off for the July 2020 benefit month.

Recommendation:

1) In LRS/CalSAWS: Run a Batch EDBC process on 06/17/2020 for the benefit month of 07/2020.

a) This will be run in Targeted program mode, for all cases with CalWORKs and RCA programs with an active or ineligible program person who has an income record of type 'Income In-Kind', effective for 07/2020. The Targeted program mode will process EDBC for CW, RCA, CF, NB, IN, and DV programs from the identified cases which includes all the CW/CF(including NB) combo cases.

Note: Because EDBC applies the lower of the standard amount and the Amount Provided, both populations are included.

Exclude the following cases:

i) The benefit month is past the latest RE due date for the program.

ii) The program has a SAR7 Due Month of 06/2020 and the report status is Sent, Received, or Incomplete

iii) CW/RCA EDBC has already been processed for the benefit month since SCR CIV-104378 went to production.

b) Run the above population with Run Reason 'In-kind Income COLA' (New run reason inserted by SCR CA-209024 in CT744).

c) Run the above population with Sub Type code 'In-kind Income COLA Update' (CT942_C6).

Batch EDBC will insert the following Journal entry:

Short Description: Batch EDBC ran for <month, year>

Long Description: Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: In-kind Income COLA Update

2) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:

Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID

a) In LRS/CalSAWS: List of cases discontinued by the batch EDBC process.

Note: Include additional columns to indicate program type and program closure reason

b) In LRS/CalSAWS: List of active cases where the batch EDBC process closed a person.

Note: Include additional column to indicate program type

c) In LRS/CalSAWS: List of cases where the CW/RCA EDBC resulted in a benefit reduction.
 Note: Include additional columns to indicate each benefit reduction type (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)

d) In LRS/CalSAWS: List of cases which resulted in a read-only EDBC.
 Note: Include additional columns to indicate program type and read-only reason

e) In LRS/CalSAWS: List of cases skipped in the batch run.
 Note: Include additional column to indicate the skip reason and program type.

f) In LRS/CalSAWS: Generate a list of cases that meets all the following criteria:

- i) Has an active CW program person for benefit month of June 2020 with an MMO and role reason 'Optional Child - Receives Child Support'
- ii) That same program person has an active status and role of MEM for the benefit month of July 2020
- iii) Latest accepted and saved CW EDBC for the July benefit month has a source of 'Batch EDBC Rules'
- iv) None of the following conditions exist:
 - 1) RE or SAR period ended in June 2020
 - 2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in June 2020

Note: Batch EDBC process added some opted-out children back into the assistance unit mid-period. Please refer to CIT 0029-19 for further details. CA-205112/CIV-102472 are drafted to address this functionality.

g) In LRS/CalSAWS: List of CW or RCA programs that meets all the following criteria:

- i) An active or ineligible program person for the 07/2020 benefit month
- ii) That person has an income record of type 'Income In-Kind'
- iii) That income has a begin date prior to 07/01/2020
- iv) That income has an end date on or after 07/01/2020, or no end-date
- v) That income Amount Provided field is set to 'Yes'
- vi) That income has a Reported Amount that matches the 2019 - 2020 IIK table lookup:
 - 1) The household size is determined by the 'MAP Family Unit Size' from the latest saved EDBC, effective for the 07/2020 benefit month

Note: Include additional column to indicate program type

h) In CIV only: List of all cases with CalWORKs and RCA programs with an active or ineligible program person who has an income record of type 'Income In-Kind', effective for 07/2020

Note: Include an additional column to indicate if the CW program had RE period advanced as part of SCR CIV-106787

These lists will be posted at:

CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-209026

3) In LRS/CalSAWS: Batch Operations:

- a) Run the driving query for recommendation 1 with Targeted program mode to run CW, RCA, CF, NB, IN and DV programs
- b) Run Batch EDBC for cases inserted into sys_transact'

Outreach

Description:

7 case lists will be posted to the CalSAWS Web Portal.
 CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-209026

Migration Impact Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this change with SCR CIV-104379 in the 20.05 priority release.

Migration Impact Analysis:

No Impact

Alternative Procedure Description:

User may run EDBC for 07/2020 benefit month.

Operational Impact Estimate:

123

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	6
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	12
DBA :	0	Design :	0	Eligibility :	64
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

System Test Support :	31	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-216783] Lists of Medi-Cal Discontinuances from Batch EDBC

- Resolved: 06/22/2020 11:54 AM

Team Responsible:	CalHEERS	Assignee:	Appalaraju Indala	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:	20.06.24	Expedite Changes:	Production Deployment	Estimate:	63
Reporter:	Elisa Miller	Regulation Reference:	MEDIL I 20-07, MEDIL I 20-14	Created:	05/29/2020 12:09 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	CIV-107421
Committee:	[Medi-Cal/CMSP]	Consortium Review Approval Date:			
Consortium Review Approval:					

Non-Committee

Review:

Approved by Karen Rapponotti on 3/16/2020

Expedite Approval:

Expedited Production Deployment received by Karen Rapponotti on 3/16/2020 via email.

Current Design:

The LRS/CalSAWS Verifications Past Due Date EDBC batch sweep (JB00E169M) will find all the cases which have active CW, RCA, MC, FS, CAPI, and GR Programs with active participants where the verifications are mandatory for the program and the verification is past due date. The cases picked up by the batch will be processed by Batch EDBC.

The following are mandatory verifications for Non-MAGI Medi-Cal (CT_170):

Residence
Income
Liquid Property
Motor Vehicle
Personal Property
Real Property
Transferred Property

If EDBC is run for a Medi-Cal program with one of these verifications past due, then Non-MAGI Medi-Cal benefits will be terminated, whether the EDBC was initiated by a Worker online or by a batch program through batch EDBC.

Note: This applies to LRS/CalSAWS only. C-IV does not have functionality in Non-MAGI Medi-Cal EDBC to discontinue a Medi-Cal beneficiary when a required verification is overdue.

Also, other batch sweeps not intended for a targeted discontinuance from Medi-Cal (age sweeps, a case run through Batch EDBC in "all Programs Mode", etc.) may process a Medi-Cal program through Batch EDBC and result in a Discontinuance from Medi-Cal due to either the required verification logic or other data collection in the case.

Request:

MEDIL I 20-07 from DHCS conveyed that per the Governor's Executive Order (EO) regarding the Public Health Disaster, Medi-Cal discontinuances will be suspended for a period of 90 days from the date of MEDIL issuance. Subsequent MEDIL I 20-14 from DHCS extended the EO until the end of the Public Health Emergency.

Allowable status/role reasons:

- Calif. Residence
- Deceased
- Declined Elig
- Gets AAP
- Gets ARC
- Gets CalWORKs

- Gets Duplicate Aid
- Gets FC
- Gets Kin-GAP
- Gets SSI
- Gets SSI/SSP
- Inter-County Transfer
- Moved out of County (CMSP)
- On Aid Another Case
- Requested Disc. - Written
- Requested Disc. - Written inc. MC
- Requested Disc. (CMSP) - Add Person
- Requested Disc. (CMSP) - Reapply with Budget Change
- Requested Disc. (CMSP) - Verbal

The LRS/CalSAWS Verifications Past Due Date EDBC Batch Sweep (JB00E169M) applies to active CW, RCA, MC, FS, CAPI, and GR Programs. CDSS provided guidance regarding the suspension of renewals/recertifications; however, did not suspend verification requirements. The MC program cannot be split out from the batch sweep; therefore, the batch sweep cannot be stopped.

Also, other batch sweeps not intended for a targeted discontinuance from Medi-Cal (age sweeps, a case run through Batch EDBC in "all Programs Mode", etc.) may process a Medi-Cal program through Batch EDBC and result in a Discontinuance from Medi-Cal due to either the required verification logic or other data collection in the case.

To assist the MC workers to comply with the Governor's EO, provide a list of Medi-Cal beneficiaries who became discontinued by batch EDBC after the EO.

Note: Future SCRs CA-215211 | CIV-106907 will prevent negative impacts in Batch EDBC to Medi-Cal beneficiaries due to Public Health Crisis or Natural Disaster.

Workers will utilize this list to evaluate restoration of benefits for customers discontinued by batch EDBC.

Recommendation:

1. Generate a list of Medi-Cal cases where at least one Medi-Cal individual was discontinued* by Batch EDBC. Per DHCS clarification: discontinuances processed prior to the Executive Order do not have to be automatically reinstated and instead, the discontinued individual must request to be reinstated; therefore, this population will not be included in this list.

Note: This means that the list will not include individuals who were discontinued through the FPL COLA batch that ran on 3/06/2020 and 3/07/2020 for benefit month 04/2020.

List Name: Medi-Cal Individuals Discontinued [Effective Benefit Month(s)] by Batch EDBC

List Criteria:

Any individual in the Medi-Cal program was discontinued* by Batch EDBC on or after the date of the Executive Order, 3/16/2020, effective benefit month 4/2020 or later and remains discontinued* at the time the list is generated. Include the closure reason(s) and exclude programs assigned to a DCFS worker. (DCFS worker lists are posted in separate SCRs CA-215220 and CA-216190.) Exclude from the list, any beneficiary who had a status reason, role reason, or other applied change for the allowable reasons mentioned in "Requests" section.

Note: The list will exclude cases where a user has processed EDBC online for the same benefit month subsequent to the identified Batch EDBC discontinuance.

*Discontinued - includes individuals who had benefits discontinued but remain Active FRI due to other individuals on the program.

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker

Additional Column(s):

- CIN
- DOB
- Closure Reason(s)
- Prior Aid Code
- Benefit Month

Frequency: Run once per month for discontinuances effective 4/2020 until the month CA-215211 | CIV-106907 is in production.

The lists will be posted to the following location:

CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CA-216783

The lists will be posted on the following dates:

For benefit months: 4/2020, 5/2020, 6/2020, 7/2020 - a single list will be posted on 6/24/2020. Afterwhich, the list will be posted on the 24th of the month. If the 24th of the month is a weekend or holiday, the list will be posted the next business day.

Outreach

Description:

CIT w/posted lists

Migration Impact

LRS only

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

63

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	50	CalHEERS Test :	8	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-216183] The CalWORKs Zero Grant Rule should not apply to Applicant (Intake Cases)

- Resolved: 06/29/2020 12:00 PM

Team Responsible:	Eligibility	Assignee:	Revathi Alluri	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Josias Caveto	Change Type (SCR):	Policy Re-Design
Minor Version:	20.07.02	Expedite Changes:	Production Deployment	Estimate:	76
Reporter:	Binh Tran	Regulation Reference:	ACL 19-76	Created:	05/06/2020 12:47 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	06/10/2020	Other Agency Cross Reference:	CIV-107228
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved - K. Rapponotti 06/30/20

Current Design: 1. Currently per ACL 19-67, the logic implemented in SCR CA-209033 Effective 06/01/2020, intake CalWORKs EDBC, only denied the CalWORKs application when the applicant fails for the Applicant Test, EDBC is keeping the CalWORKs case active if the applicant passed the Applicant Test, but the combined CW grant is \$0,00.

Request: 1. An intake application for CalWORKs EDBC will fail for over income when the applicant's Combined Benefit Amount is \$0,00

Recommendation: 1. Deny CW intake application when the applicant's combined Benefit Amount is \$0,00.

2- Generate a list:

List Name: Active_CalWORKs_Case_With_\$0Grant

List Criteria:

Generate a list of CW cases that meet the following criteria.

1. CalWORKs Program
2. EDBC Effective Date is 06/01/2020
3. EDBC status is accepted/saved.
4. The EDBC type is regular
5. CW/RCA Program is active
6. EDBC is for an Intake application
7. The Final Benefit Amount is \$0.00.

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker

Outreach

Description: CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CA-216183

Migration Impact Description: Target for same Release in LRS/CIV.

Migration Impact Analysis:

Alternative Procedure Description: EDBC override

Operational Impact:

Estimate:**76**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	52
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
System Test Support :	19	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-216241] Training: Update Child Care and Child Care APP WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.09.18	Expedite Changes:	No	Estimate:	44
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/08/2020 04:00 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Ana Cruz on May 13, 2020

Expedite Approval:
Current Design:

Child Care and Child Care APP WBTs are impacted by system changes implemented with the 20.05 Production release.

Request: Child Care and Child Care APP WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation: Update the following Child Care and Child Care APP WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 020-WBT-CCA-Child Care-01:
 - CA-207217 (updates client name format)
- 020-WBT-CCA-Child Care: 02:
 - CA-207217 (updates client name format)
- 022-WBT-CCB-Child Care: 01:
 - CA-207217 (updates client name format)
- 022-WBT-CCB-Child Care: 02:
 - CA-207217 (updates client name format)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **44**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	44			Tech Ops :	0



[CA-216312] Training: Update RCA WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.09.18	Expedite Changes:	No	Estimate:	33
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/12/2020 12:58 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Approved by Ana Cruz on May 14, 2020

Expedite Approval:

Current Design:

RCA WBTs are impacted by system changes implemented with the 20.05 Production release.

Request:

RCA WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation:

Update the following RCA WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 054-WBT-ELH-Eligibility RCA-01:
 - a. CA-208265 (add Home visiting task nav link under Eligibility global, Case Summary local)
 - b. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
2. 054-WBT-ELH-Eligibility RCA-02:
 - a. CA-208265 (add Home visiting task nav link under Eligibility global, Case Summary local)
 - b. CA-207368 (update action on Generate Form button to allow user to choose which form to generate)
 - c. CA-207217 (update client name format)
 - d. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
3. 054-WBT-ELH-Eligibility RCA-03:
 - a. CA-208265 (add Home visiting task nav link under Eligibility global, Case Summary local)
 - b. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

33

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	33				



[CA-216327] Training: Update GROW WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.09.18	Expedite Changes:	No	Estimate:	80
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/12/2020 04:58 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Committee:	[Training]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by Ana Cruz on May 14, 2020

Expedite Approval:

Current Design:

GROW WBTs are impacted by system changes implemented with the 20.05 Production release.

Request:

GROW WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation:

Update the following GROW WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 062-WBT-ESB-Employment Services-GROW-01:
 - a. CA-207191 (add View History button to Employment Services pages)
 - b. CA-207217 (update client name format)
2. 062-WBT-ESB-Employment Services-GROW-02:
 - a. CA-207191 (add View History button to Employment Services pages)
3. 062-WBT-ESB-Employment Services-GROW-03:
 - a. CA-207191 (add View History button to Employment Services pages)
 - b. CA-207217 (update client name format)
4. 062-WBT-ESB-Employment Services-GROW-04:
 - a. CA-207191 (add View History button to Employment Services pages)
5. 062-WBT-ESB-Employment Services-GROW-05:
 - a. CA-208155 (add values to the Category drop list on the Need Detail page)
 - b. CA-207217 (update client name format)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A

80

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
				Tech Ops :	0

Training :	80
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[CA-216328] Training: Update 068-WBT-ELM-Eligibility Cal-Learn-01 for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.09.18	Expedite Changes:	No	Estimate:	26
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/12/2020 05:17 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Ana Cruz on May 14, 2020				
Expedite Approval:					
Current Design:	068-WBT-ELM-Eligibility Cal-Learn-01 is impacted by system changes implemented with the 20.05 Production release.				
Request:	068-WBT-ELM-Eligibility Cal-Learn-01 needs to be updated to reflect system changes implemented with the 20.05 Production release.				
Recommendation:	Update 068-WBT-ELM-Eligibility Cal-Learn-01 to reflect changes implemented with the App Dev SCR(s) listed: 1. CA-207191 (add View History button to Employment Services pages) 2. CA-201314 (displays Add and Remove buttons in the Workers section on the Customer Appointment Detail page in Reschedule and Edit modes) 3. CA-207217 (update client name format)				
Outreach Description:					
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	26				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	26				



[CA-216330] Training: Update Fiscal WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.09.18	Expedite Changes:	No	Estimate:	46
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/12/2020 05:24 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Ana Cruz on May 14, 2020				
Expedite Approval:					
Current Design:	Fiscal WBTs are impacted by system changes implemented with the 20.05 Production release.				
Request:	Fiscal WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.				
Recommendation:	Update the following Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed: <ol style="list-style-type: none"> 080-WBT-FSA-Fiscal-01: <ol style="list-style-type: none"> CA-207217 (update client name format) 080-WBT-FSA-Fiscal-02: <ol style="list-style-type: none"> CA-207217 (update client name format) 080-WBT-FSA-Fiscal-03: <ol style="list-style-type: none"> CA-207217 (update client name format) CA-207268 (make Assigned To field non-mandatory on the Recovery Account Detail page) 082-WBT-FSB-Fiscal Supervisor-01: <ol style="list-style-type: none"> CA-207217 (update client name format) 				
Outreach Description:					
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	46				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	46				



[CA-216331] Training: Update DCFS Fiscal WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.09.18	Expedite Changes:	No	Estimate:	46
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/12/2020 05:33 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Committee:	[Training]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by Ana Cruz on May 14, 2020

Expedite Approval:

Current Design: DCFS Fiscal WBTs are impacted by system changes implemented with the 20.05 Production release.

Request: DCFS Fiscal WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation:

Update the following DCFS Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 084-WBT-FSC-Fiscal-DCFS-01:
 - a. CA-207217 (update client name format)
2. 084-WBT-FSC-Fiscal-DCFS-02:
 - a. CA-207217 (update client name format)
3. 084-WBT-FSC-Fiscal-DCFS-03:
 - a. CA-207217 (update client name format)
4. 084-WBT-FSC-Fiscal-DCFS-04:
 - a. CA-207217 (update client name format)
 - b. CA-207268 (make Assigned To field non-mandatory on the Recovery Account Detail page)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

46

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	46			Tech Ops :	0



[CA-216335] Training: Update CAPI WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.09.18	Expedite Changes:	No	Estimate:	35
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/13/2020 09:21 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Committee:	[Training]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by Ana Cruz on May 14, 2020

Expedite Approval:

Current Design: CAPI WBTs are impacted by system changes implemented with the 20.05 Production release.

Request: CAPI WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation: Update the following CAPI WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 096-WBT-ELK-CAPI-01:
 - CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
 - CA-207368 (update action on Generate Form button on Verification List page to allow user to choose which form to generate)
 - CA-207217 (update client name format)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 096-WBT-ELK-CAPI-02:
 - CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
 - CA-207217 (update client name format)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

35

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	35			Tech Ops :	0



[CA-216337] Training: Update QA/QC WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.09.18	Expedite Changes:	No	Estimate:	22
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/13/2020 09:53 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Ana Cruz on May 14, 2020

Expedite Approval:

Current Design: QA/QC WBTs are impacted by system changes implemented with the 20.05 Production release.

Request: QA/QC WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation: Update the following QA/QC WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 120-WBT-QAA-QAQC-03:
 - a. CA-207217 (update client name format)
2. 120-WBT-QAA-QAQC-05:
 - a. CA-207217 (update client name format)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	22			Tech Ops :	0



[CA-216338] Training: Update 140-WBT-SAS-SecurityAdministrativeSupport-01-B for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.09.18	Expedite Changes:	No	Estimate:	11
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/13/2020 10:05 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Approved by Ana Cruz on May 14, 2020					
Expedite Approval:					
Current Design:					
140-WBT-SAS-SecurityAdministrativeSupport-01-B is impacted by system changes implemented with the 20.05 Production release.					
Request:					
140-WBT-SAS-SecurityAdministrativeSupport-01-B needs to be updated to reflect system changes implemented with the 20.05 Production release.					
Recommendation:					
Update 140-WBT-SAS-SecurityAdministrativeSupport-01-B to reflect changes implemented with the App Dev SCR(s) listed:					
1. CA-207217 (update client name format)					
Outreach Description:					
Migration Impact Description:					
Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.					
Migration Impact Analysis:					
Alternative Procedure Description:					
N/A					
Operational Impact:					
Estimate:					
11					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	11				



[CA-216339] Training: Update 150-WBT-SIM-Simulation-01 for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.09.18	Expedite Changes:	No	Estimate:	11
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/13/2020 10:09 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Ana Cruz on May 14, 2020				
Expedite Approval:					
Current Design:	150-WBT-SIM-Simulation-01 is impacted by system changes implemented with the 20.05 Production release.				
Request:	150-WBT-SIM-Simulation-01 needs to be updated to reflect system changes implemented with the 20.05 Production release.				
Recommendation:	Update 150-WBT-SIM-Simulation-01 to reflect changes implemented with the App Dev SCR(s) listed: 1. CA-207217 (update client name format)				
Outreach Description:					
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	11				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	11				



[CA-216340] Training: Update Special Investigations WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.09.18	Expedite Changes:	No	Estimate:	132
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/13/2020 10:11 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Committee:	[Training]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by Ana Cruz on May 14, 2020

Expedite Approval: Special Investigations WBTs are impacted by system changes implemented with the 20.05 Production release.

Current Design: Special Investigations WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Request:

Recommendation: Update the following Special Investigations WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 160-WBT-SPA-Special Investigations-01:
 - a. CA-207217 (update client name format)
 - b. CA-207116 (add Special Investigation Log Search task nav link)
 - c. CA-207444 (update Special Investigation Detail page to pre-populate contact information when a case is selected; update values in the Allegation drop list)
2. 160-WBT-SPA-Special Investigations-02:
 - a. CA-207116 (add Special Investigation Log Search task nav link; add Investigation Log Search and Investigation Log Detail pages and related functionality)
 - b. CA-207444 (update Special Investigation Detail page to pre-populate contact information when a case is selected; update values in the Allegation drop list)
3. 160-WBT-SPA-Special Investigations-03:
 - a. CA-207116 (add Special Investigation Log Search task nav link)
 - b. CA-207444 (update Special Investigation Detail page to pre-populate contact information when a case is selected; update values in the Allegation drop list)
4. 160-WBT-SPA-Special Investigations-04:
 - a. CA-207116 (add Special Investigation Log Search task nav link)
 - b. CA-207444 (update Special Investigation Detail page to pre-populate contact information when a case is selected; update values in the Allegation drop list)
5. 160-WBT-SPA-Special Investigations-05:
 - a. CA-207116 (add Special Investigation Log Search task nav link)
 - b. CA-207444 (update Special Investigation Detail page to pre-populate contact information when a case is selected; update values in the Allegation drop list)
6. 160-WBT-SPA-Special Investigations-06:
 - a. CA-207217 (update client name format)
 - b. CA-207116 (add Special Investigation Log Search task nav link)
 - c. CA-207444 (update Special Investigation Detail page to pre-populate contact information when a case is selected; update values in the Allegation drop list)

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	132				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	132				



[CA-216343] Training: Update 162-WBT-SPB-Special Investigations Supervisor-01 for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.09.18	Expedite Changes:	No	Estimate:	11
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/13/2020 10:43 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Ana Cruz on May 14, 2020				
Expedite Approval:					
Current Design:	162-WBT-SPB-Special Investigations Supervisor-01 is impacted by system changes implemented with the 20.05 Production release.				
Request:	162-WBT-SPB-Special Investigations Supervisor-01 needs to be updated to reflect system changes implemented with the 20.05 Production release.				
Recommendation:	Update 162-WBT-SPB-Special Investigations Supervisor-01 to reflect changes implemented with the App Dev SCR(s) listed: 1. CA-207444 (update Special Investigation Detail page to pre-populate contact information when a case is selected; update values in the Allegation drop list)				
Outreach Description:					
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	11				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	11				



[CA-210762] ACL 07-16 Direct Certification (DC) for a New Local Education Agency (LEA)

Team Responsible:	Batch/Interfaces	Assignee:	Ian Gillespie	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Michael Barillas	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	97
Reporter:	Tyler Vaisau	Regulation Reference:	ACL 07-16	Created:	09/26/2019 04:24 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ken Ford	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:	06/23/2020	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by April Goode R6 RCM

Expedite Approval: Approved by Karen J. Rapponotti on 6/23/2020

Current Design: DPSS employs interface communication to integrate the federally mandated program/process Direct Certification (DC) data in order to support (K-12 Grade) schools that need to certify eligible children for free school meals.

Request: Currently, Local Educational agency (LEA) is not actively participating in the Direct Certification Program.

Implementation of the request will prevent negative impact and help the Department avoid possible penalties/sanctions imposed by the State/Federal.

Refer to attached design document 'CA-210762 ACL 07-16 Direct Certification (DC) for a New Local Education Agency (LEA).docx' for full details.

Recommendation: Update LRS to include additional schools as part of the schools participating in the Direct Certification Program.

Outreach

Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 97

Automated Test :	0	Batch/Interfaces :	62	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-210826] Update Job Aid to Remove Obsolete Content

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Jayna Longstreet	Regulation Reference:		Created:	10/01/2019 01:39 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Carlos Zepeda	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee	Joyce Oshiro 06/22/2020 - Approve				
Review:					
Expedite Approval:					
Current Design:	The EDBC Batch Sweeps job aid includes obsolete references to 1931b.				
Request:	Update the EDBC Batch Sweeps job aid to remove obsolete content.				
Recommendation:	Update the EDBC Batch Sweeps job aid to remove obsolete 1931b content.				
Outreach	Job Aid updates				
Description:					
Migration Impact	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify				
Description:	them as necessary to account for the changes made as part of Migration.				
Migration Impact	No Impact				
Analysis:					
Alternative	None				
Procedure					
Description:					
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	5			Tech Ops :	0

[CA-210827] Update Online Help for Incorrect Content

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	100
Reporter:	Jayna Longstreet	Regulation Reference:		Created:	10/01/2019 01:42 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Araceli Gallardo	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee	Approved by Jennifer Hahner on March 2, 2020				
Review:					
Expedite Approval:	Approved by Karen Rapponotti on 3/19/2020				
Current Design:	Online Help includes pages for <Program> Detail, <Program> History, <Program> Person Detail, and <Program> Person History. It also includes Online Help pages for the same pages that specify the program, such as AAP Detail, CalWORKs Person Detail, etc. Online Help is inconsistent with these pages. If the User clicks Help in the Utilities navigation bar when on one of these system pages, the Online Help pop-up window appears with the <Program> Online Help page displays not the Online Help page that specifies the program.				
Request:	For online help to be consistent				
Recommendation:	Remove duplicate specific program pages from Online Help.				
Outreach					
Description:					
Migration Impact					
Description:					
Migration Impact					
Analysis:					
Alternative	None				
Procedure					
Description:					
Operational Impact:					
Estimate:	100				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	100			Tech Ops :	0



[CA-211293] ACL 19-118 Removal of the Consecutive Day rule for HA-Temp

Team Responsible:	Client Correspondence	Assignee:	Vikas Jetalpuria	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	3460
Reporter:	Frederick Gains	Regulation Reference:	ACL 19-118	Created:	10/21/2019 09:05 AM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[CFP/WBT, Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, Correspondence, RDB]	Approved by Committee:	05/27/2020	Other Agency Cross Reference:	CIV-105386
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Received expedited build approval from Karen Rapponotti on 5/28. Email attached.

Current Design:

- Currently Temporary Homeless Assistance (Temp-HA) is available to homeless families up to 16 consecutive days of HA benefits once every 12 months.
- The 16 days of benefits are issued in three-day increments while homelessness is being verified, followed by seven-day increments up to a maximum of 16 consecutive days.
- This 16-day period begins on the first day that these benefits are issued, and ends 16 calendar days later, regardless of how many days of benefits were issued.
- Temp-HA families that are actively fleeing domestic abuse are eligible for up to two 16-day consecutive periods for a total of 32 consecutive days of Temp-HA benefits, regardless of their abuser's income and assets based on AB 557. This is a once-in-a-lifetime benefit and is considered fully utilized even if the second 16-days are not issued.
- In LRS/CalSAWS, EDBC determines HA programs eligibility on a 12-month benefit period based on the request begin month regardless of the request begin date.
- Also, Temp-HA benefits are calculated in the payment begin first month regardless of the homelessness spans across successor months.
- In LRS/CalSAWS, automation of generating HA NOAs exist. C-IV currently does not generate HA NOAs as it is a manual program in C-IV.
- CW 42, CW 74 and CW 215 currently exist in Template Repository in LRS/CalSAWS. CW 42 and CW 215 currently exist in Template Repository in C-IV.

Note: In LRS/CalSAWS System, Homeless Assistance programs are automated EDBC and in C-IV System these programs are Manual EDBC.

Request:

- Per ACL 19-118, Section 57 of SB 80 and AB 960 repealed the consecutive day rule for temporary HA benefits. Homeless CalWORKs families and apparently eligible families will no longer need to use their 16 days of temporary HA benefits consecutively.
- The once every 12-month issuance of temporary HA benefits will not be considered exhausted until all 16 days have been issued, the family resolves their homelessness, or 12 months have passed.
- The 12-month period begins on the absolute date that the first payment of temporary or permanent HA is made.
- The removal of the consecutive day rule also applies to AB 557 benefits Expanded temporary HA for CalWORKs applicants that are fleeing domestic abuse.
- These benefits are still issued in two 16-day increments for a total of 32 days; however, the two issuances of 16-days will no longer have to be consecutive.
- The two 16-day increments do not need to be used consecutively, the second issuance of 16 days could be for a different instance of homelessness, months or even years later, as long as the applicant meets the eligibility criteria for these benefits, including being an applicant for CalWORKs who is actively fleeing domestic abuse. Families are still limited to a maximum of 32 days of these benefits in their lifetime.

- Per ACL 16-98 based on AB 1603, HA programs (Temporary HA, Permanent HA, and Permanent HA Arrearages) are available to an eligible Assistance Unit (AU) once every 12 months (unless the AU meets an HA exception which makes the AU eligible to HA benefits earlier).
- The 12-month period is from the HA payment begin date till the end of 365 days (or 366 in a leap year) and not just 12 months based on the benefit begin month.
- In LRS/CalSAWS, the Temp-HA benefits required to be calculated in the respective homeless months when the homelessness spans across different months.
- Homeless families are no longer required to rent from a person in the business of renting properties who has a history of renting properties and may instead now rent from any person or establishment with whom the family has executed a valid lease, sublease, or shared housing agreement.
- The number of days used / remaining for Temp-HA with and/or without exceptions within the 12-month period and Expanded Temp-HA for CalWORKs applicants that are fleeing domestic abuse within once-in-a-lifetime need to be tracked.
- In LRS/CalSAWS, modify Batch EDBC processing job to not run on Temporary HA program when running in All Program (AP) mode.
- In LRS/CalSAWS, add a new Batch EDBC Sweep job to trigger when all the 16 days benefits are issued, or the 12 months benefit period is ended, or Perm-HA is issued.
- In LRS/CalSAWS, modify MEDS HA20 Interface job to not send transaction when EDBC for HA programs are ran with an authorized amount is zero.
- In both LRS/CalSAWS and C-IV Systems, update HA20 payment type logic.
- In both LRS/CalSAWS and C-IV Systems, based on the ACL 19-118, updated and added Forms and NOAs.

Recommendation:

- Update the Temp-HA data collection screen to accept multiple payment dates for up to 12-months.
- Modify Temp-HA EDBC rules to accept and calculate the benefits for 16-days cumulative in 12-month period.
- Modify Expanded Temp-HA (AB557) EDBC rules to accept and calculate the benefits for two 16-day increments for a total of 32 days wherein the two 16-days will no longer be consecutive but still once in a lifetime.
- Modify EDBC Temp/Perm HA functionality to determine HA benefits for 365/366 absolute calendar days period based on the first payment begin date.
- Modify Temp-HA and Expanded Temp-HA EDBC rules to split the benefit calculation to the corresponding homelessness months matched to the HA data collection details.
- In both LRS/CalSAWS and CIV, add new pages to track and display the Temp-HA program 12-month period begin date, end date, number of days used, number of days remaining.
- In both LRS/CalSAWS and CIV, add new functionality to track benefits issued for expanded Temporary HA for CalWORKs applicants that are fleeing domestic abuse for two 16-day periods within lifetime.
- LRS/CalSAWS only, add a new batch to calculate Temporary HA program 12-month period begin date, end date, number of days used, number of days remaining. The batch also record benefits issued for expanded Temporary HA for victims of domestic abuse.
- LRS/CalSAWS, Modify Batch EDBC processing job to not run on HT program when running in All Program (AP) mode.
- In LRS/CalSAWS, add a new Batch EDBC Sweep job to trigger HT EDBC following month when any one of the following conditions is met:
 - a. When all the HT 16-days without exception benefits are issued within the 12-month period (OR)
 - b. When Perm-HA is approved/issued regardless of the number of days HT issued within the same 12-month period (OR)
 - c. When all the 16-days with exception benefits are issued within the same 12-month period (OR)
 - d. When the 12-months HT Time track period is ended
- Modify MEDS HA20 Interface job to not send transaction when EDBC for HA programs are ran with an authorized amount is zero (LRS/CalSAWS only), and Update HA20 payment type logic (LRS/CalSAWS and C-IV).
- Update CW 42 (LRS/CalSAWS and C-IV), CW 74 (LRS/CalSAWS only) and CW 215 (LRS/CalSAWS and C-IV) to match the newest state versions to ACL 19-118.
- Update the M44-211A, M44-211B, and M44211D NOA fragments that currently exists in LRS/CalSAWS.
- Add four new NOA fragments from the M44-211B.
- Add ten new NOA fragments from the M44-211D.

Outreach

Description:

Migration Impact

Description:

In LRS/CalSAWS System, Homeless Assistance programs are automated EDBC and in C-IV System these programs are Manual EDBC. C-IV Systems will inherit the functionality but the Time track data need to be migrated if available in C-IV Systems.

Migration Impact

Analysis:

**Alternative
Procedure**

EW Workers will not have the ability to track the HT Program 16 cumulative days.

Description:**Operational Impact:****Estimate:****3460**

Automated Test :	0	Batch/Interfaces :	268	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	664
DBA :	0	Design :	0	Eligibility :	572
Fiscal :	578	Imaging :	0	IVR/CC :	0
Online :	146	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	917	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

[CA-211991] Remove Express Lane Job Aid from Online Help

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Cristina Garcia	Regulation Reference:	ACWDL 17-21	Created:	11/20/2019 12:13 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Nina Butler	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	CIV-9785
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee	Kimberlee Sisco 6/9/20 Approved				
Review:					
Expedite Approval:					
Current Design:	The Express Lane job aid exists in Online Help.				
Request:	The Express Lane program has sunset and the job aid is no longer needed.				
Recommendation:	Remove the Express Lane job aid from Online Help				
Outreach					
Description:					
Migration Impact	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify				
Description:	them as necessary to account for the changes made as part of Migration				
Migration Impact	No Impact				
Analysis:					
Alternative	None				
Procedure					
Description:					
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	5			Tech Ops :	0



[CA-212608] DPSS/DCFS Support SCR to provide responses to Consortia queries

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Balakumar Murthy	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	915
Reporter:	Karthikeyan Krishnamoorthy	Regulation Reference:		Created:	01/02/2020 01:33 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Anna Chia	Training Impacted:		Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Ad Hoc]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	On 12/12/2018, message received from Laura "Approved, on behalf of Karen Rapponotti and I. thanks Laura Chavez"				
Expedite Approval:	Received expedited build approval from Karen Rapponotti on 01/08/2020				
Current Design:	This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to CA-212607, was for 20.07				
Request:	To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for DPSS, due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities.				
Recommendation:	NA				
Outreach Description:					
Migration Impact Description:	No migration impact as this is a support-only SCR.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	915				
Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
CalHEERS :	10	CalHEERS Test :	0	Client Correspondence :	100
DBA :	0	Design :	0	Eligibility :	100
Fiscal :	100	Imaging :	0	IVR/CC :	0
Online :	100	Performance :	0	Release Communication Support :	0
Reports :	65	Reports Test :	0	Security :	0
System Test Support :	340	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-214030] DDID 2198, 2242, 2255, 2500, 2501, 2502, 2503, 2516, 2517, 2521 - Capture Single and Barcode Detection

Team Responsible:	Imaging	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.09]	Designer Contact:	Cory J. Wozniak	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	997
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	06/11/2020	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

There currently is no 58 county Imaging Solution.

Request:

The request is to implement the following functionality in the CalSAWS Imaging Solution:

- Create a Single Case capture mode
- Configure the Single Case capture mode to prompt users with the following options at the point of scanning: Task Override, Program Selection, No Change SAR7/QR7, and Person Override
- Configure the Imaging Solution to perform a webservice call to the CalSAWS system to obtain case information
- Enable capturing of a single case into the Imaging Solution via Special Investigations Unit (SIU), Hearings, and Resource Data Bank (RDB) capture modes
- Configure hardware level barcode detection for single case capture modes
- Ensure that the "Applicable Date" and "Received Date" fields are editable at point of capture otherwise they shall default to the capture date
- Ensure that the "Batch Number" field is editable at point of capture otherwise it shall default to the unique system generated number
- Configure generic separator sheets to act as separators for single case capture modes

Recommendation:

- Configure the use of a Capture button on the Case Summary screen to launch the "Single Case" capture mode
- Configure the Imaging Solution to perform a webservice call to the CalSAWS system to obtain case information
- Configure Special Investigations Unit (SIU) scan mode to allow the scanning of documents into the county Special Investigations Unit (SIU) drawer
- Configure Hearings scan mode to allow the scanning of documents into the county Hearings drawer
- Configure Resource Data Bank (RDB) scan mode to allow the scanning of documents into the county Resource Data Bank (RDB) drawer
- Configure the Imaging Solution to locate a 2D barcode at the point of scan leveraging hardware (Scanning Device) detection
- Configure the Imaging Solution to store and detect barcodes in a "Barcode" metadata field
- Configure Task Override, Program Selection, No Change SAR7/QR7 options to be available at the point of capture
- Configure all scan mode to allow the optional use of the generic separator sheets (patch code sheets) to separate documents

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:	997				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	397	IVR/CC :	0
Online :	300	Performance :	0	Release Communication	0
				Support :	
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	241	Tech Arch :	8	Tech Ops :	0
Training :	0				



[CA-214033] DDID 2199, 2198 - Categorize Documents by System Barcode

Team Responsible:	Imaging	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.09]	Designer Contact:	Cory J. Wozniak	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	83
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	05/29/2020	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

There currently is no 58 county Imaging Solution.

Request:

The request is to implement the following functionality in the CalSAWS Imaging Solution:

- Configure the Imaging Solution to automatically categorize all system generated documents
- Perform a CalSAWS Software lookup of Form Name, Form Number, Case Name, Case Number, and Document Type when a CalSAWS system generated barcode is recognized

Recommendation:

- Configure the Imaging Solution to leverage CalSAWS webservice to obtain indexing information for documents containing a CalSAWS barcode number

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 83

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	58	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	18	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-214058] DDID 2519, 2261, 2515, 2198, 2505, 2522, 2199 - Environment Workflow Config

Team Responsible:	Imaging	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.09]	Designer Contact:	Cory J. Wozniak	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	309
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:					
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Imaging]	Approved by	06/23/2020	Other Agency Cross	
		Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

There currently is no 58 county Imaging Solution.

Request:

The request is to implement the following functionality in the CalSAWS Imaging Solution:

- Configure the imaging solution to permanently delete documents based on the approved CalSAWS Software document retention policies
- Enable Quality of Service to prioritize document capture processing to optimize performance
- Configure a reindex workflow queue for the reindex of case number, case name, document type, applicable date, received date, form name, form number, person name (only person level, CIN (only person level) metadata
- Configure the imaging solution to allow the copy and splitting of images/documents
- Configure the imaging solution to route time sensitive to be reviewed by staff documents when no barcode is recognized
- Configure the imaging solution to route documents with no case number to be reviewed by staff
- Configure the imaging solution to route document that do not meet categorization confidence thresholds to be reviewed by staff
- Configure the imaging solution to prompt staff to select case member, multiple persons, or no person option for all person level document types
- Configure case level documents to only be viewable by the county in which that case resides and person level documents are viewable by all counties

Recommendation:

- Configure system and user workflow queues to govern the routing and updating of documents and the corresponding metadata and drawers
- Configure the Imaging Solution to allow the copy and splitting of images/documents
- Configure system queue routing rules
- Configure user queue routing options
- Configure the Imaging Solution to permanently delete documents based on webservice calls configured to identify cases and documents that fall out of the CalSAWS approved retention policy
- Configure the Imaging Solution to prioritize document capture processing to optimize performance

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

309

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	150	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	45	Tech Arch :	95	Security :	0
Training :	0			Tech Ops :	0



[CA-214927] DDID 34 FDS: Task Mgt

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.09]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1695
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Task Management]	Consortium Review Approval Date:	06/15/2020		
Consortium Review Approval:	Sarah Cox				

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 6/17/2020

Current Design:

The CalSAWS System includes Task Management functionality that allows users to view and manage Tasks through various online pages in the application. The C-IV System includes additional functionalities for Task Management such as county maintained Task Types/ Sub Types, configuration of Automated Actions, reassignment functionality and Bank managed Tasks.

Request:

CA-214928 will develop a unified Task Management solution within the CalSAWS System that supports both the C-IV and LRS/CalSAWS tasking models. In preparation of the new Task Management functional components, configure the Task data model and codes tables to support the unified Task Management solution.

Recommendation:

Note: The following recommendations are related to underlying logic and processing only. The user experience will not be impacted.

1. Modify the CalSAWS data model to add, remove and modify database tables as outlined in the attached "Task Tables and CT 399" document (Data Model worksheet).

2. Implement data change logic to load the TASK_TYPE table based on information in Category 399 of the codes table. Reference the "Example TASK_TYPE DCR Load" worksheet of the attached "Task Tables and CT 399" document for an example of the logic. Note, this logic is an example and requires adequate validation.

a. Once the TASK_TYPE table is loaded, run a data change to populate the TASK_TYPE_ID foreign key column based on data in the TASK_TYPE table for the following parent tables:

- TASK
- TASK_ASSIGN_INST - TASK_ASSIGN_INST.TASK_TYPE_ID will only be populated for assignment instructions with a Task Category AND Task Type.
- TASK_ERR_DETL

3. Update CalSAWS logic per data model updates:

a. Update the Batch and Online Task reassignment logic that evaluates for TASK_ASSIGN_INST.TASK_TYPE_CODE to link to the new TASK_TYPE table to retrieve the Task Type. Note: If reassignment instructions are set up for a Task Category only (without specifying a Task Type), there will be no link to the TASK_TYPE table. This is why the TASK_ASSIGN_INST.TASK_CATGRY_CODE column will remain available.

b. Modify the logic that records TASK_ERR_DETL records to populate the new TASK_ERR_DETL.TASK_TYPE_ID foreign key column with the appropriate TASK_TYPE record ID. The TASK_TYPE_CODE column on TASK_ERR_DETL will no longer be necessary as this information will be housed in the TASK_TYPE table.

c. Modify the logic that uses the TASK.RECRD_CREATED_DATE column to now use the the updated column name TASK.RECRD_CREATE_DATE. Updates are necessary for the common Task Dao for

Tasks as well as the Worklist Dao and any subsequent processing or logic references that evaluate for TASK.CRECRD_CREATED_DATE.

d. Modify the logic that uses the TASK.LONG_DESC column to now use the updated column name TASK.LONG_DESCR. Updates are necessary for the common Task Dao for Tasks, the Worklist Dao, Call Log task processing, FAC task processing, Medi-Cal MAGI Conditionally Eligible Task Dao and any subsequent processing or logic references that evaluate for TASK.LONG_DESC.

e. Update the common Task Dao for Tasks and any subsequent processing or logic references that evaluate for TASK.CLOSED_DATE to now evaluate for the updated column name TASK.CLOSE_DATE.

f. Update Task creation logic to populate the TASK.TASK_TYPE_ID foreign key column with the appropriate TASK_TYPE ID based on the Category and Type of the Task. Update logic references to TASK.TYPE_CODE and TASK.CAT_CODE to now reference the TASK_TYPE table via the TASK.TASK_TYPE_ID foreign key.

g. Update the Task reassignment logic that populates the TASK_ASSIGN_INST table to populate the TASK_TYPE_ID foreign key column for the appropriate TASK_TYPE record when instructions are defined for both a Task Category and Task Type. Update Task reassignment logic that evaluates for TASK_ASSIGN_INST.TASK_TYPE_CODE to link to the TASK_TYPE table to evaluate for the Task Type.

h. Update logic that populates the TASK_ERR_DETL table to populate the TASK_TYPE_ID foreign key column for the appropriate TASK_TYPE record.

i. Modify the Data Warehouse and Dashboard data processing for the Real Time Task Management dashboard per the updated Task Management data model. The dashboard display will not be modified.

4. Modify the reference columns for Category 399 in the codes tables per the "CT 399" worksheet of the attached "Task Tables and CT 399" document.

a. Reference column 6 "Activity Name" is no longer necessary with the introduction of the TASK_TYPE table. Modify logic that evaluates for the Activity Name reference column to now consider the TASK_TYPE.TYPE_NAME column for Task Type. Impacted functional areas include the Task Detail and Worklist page processing, the CalHEERS determination writer, CSC information manager, MEDS Automation manager, pending authorizations logic, task reassignment logic and utilities messaging service processing.

b. Reference column 7 "Variable Task Parameters" is being moved to reference column 18. Modify logic that evaluates for the "Variable Task Parameters" reference column to now evaluate for reference column 18. Technical note: Depending on how logic has been implemented, changes may be minimal as the reference column name will not change. The utilities messaging service processing evaluates for this reference column name.

c. Reference column 8 "Task Category Code" is no longer necessary with the introduction of the TASK_TYPE table. Modify logic that evaluates for the "Task Category Code" reference column to now consider the TASK_TYPE.CAT_CODE column for Task Category. Impacted functional areas include task reassignment (for assignment instructions with both a Task Category and Type defined), pending authorizations and processing within the utilities messaging service.

d. Reference column 9 "Manual Task" is no longer necessary with the introduction of the TASK_TYPE table. Modify the Task Detail page logic that evaluates for the "Manual Task" reference column to now consider TASK_TYPE records with an AVAIL_ONLINE_IND value of 'Y'.

e. Reference column 10 "Office Distribution" is being moved to reference column 19. Modify logic that evaluates for the "Office Distribution" reference column to now evaluate for reference column 19. Technical note: Depending on how logic has been implemented, changes may be minimal as the reference column name will not change. The pending authorizations and task manager logic evaluate for this reference column name.

f. Reference column 13 "Expire Duration" is no longer necessary with the introduction of the TASK_TYPE table. Modify logic that evaluates for the "Expire Duration" reference column to now consider the TASK_TYPE.TASK_EXPIRE_DAYS column for the expire duration. Impacted functional areas include the Task Detail page, utilities messaging service and task manager processing.

g. Reference column 14 "Task Priority" is no longer necessary with the introduction of the TASK_TYPE table. Modify the logic that evaluates for the "Task Priority" reference column to now consider the TASK_TYPE.PRIORITY_CODE column. Impacted functional areas include the Task Detail and Worklist page processing.

h. Modify the Data Warehouse and Dashboard data processing for the Real Time Task Management dashboard per the updated Task Management data model. The dashboard display will not be modified.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - No impact to end user

Procedure

Description:

Operational Impact:

Estimate:

1695

Automated Test :	0	Batch/Interfaces :	200	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	232	Eligibility :	38
Fiscal :	227	Imaging :	0	IVR/CC :	0
Online :	339	Performance :	0	Release Communication	0
Reports :	265	Reports Test :	80	Support :	0
System Test Support :	152	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-216206] Update Job Aid - Money Management - General Relief Housing Subsidy and Direct Rent

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Timothy King	Regulation Reference:		Created:	05/07/2020 11:55 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Alfonso (Tom) Villanueva	Consortium Review Approval Date:	06/17/2020		
Non-Committee Review:	Alfonso (Tom) Villanueva approved 06/17/2020				
Expedite Approval:					
Current Design:	Money Management - General Relief Housing Subsidy and Direct Rent job aid includes cosmetic errors. See attached screenshot.				
Request:	Update the Money Management - General Relief Housing Subsidy and Direct Rent job aid.				
Recommendation:	Update Money Management - General Relief Housing Subsidy and Direct Rent job aid				
Outreach Description:	Job aid update				
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	None				
Operational Impact Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-216747] To generate Active HA programs case list after the implementation of CA-211293 CIV-105386

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	18
Reporter:	Srinivasa Meenavalli	Regulation Reference:	ACL 19-118	Created:	05/28/2020 12:47 PM
Status:	Pending Approval	Impact Analysis:	[Batch Performance]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	06/16/2020	Other Agency Cross Reference:	CIV-107361
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

After the implementation of SCR CA-211293 CIV-105386 ACL 19-118 Removal of the Consecutive Day rule for HA-Temp, Active HA programs case list is not being generated.

Request:

Generate Active HA programs case list after the implementation of CA-211293 CIV-105386.

Recommendation:

After the implementation of SCR CA-211293 CIV-105386 ACL 19-118 Removal of the Consecutive Day rule for HA-Temp, generate Active HA Programs case list. Eligibility workers may need to action them by entering the details in the Time Tracking Pages.

List Name: CA-216747 Active HA Program Cases

CIV-107361 Active HA Program Cases

List Criteria: Generate Active Temp-HA and Perm-HA Program Cases list that are having BDA on or after 01-SEP-2020.

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker

Additional Column(s):

HA Application Date

Frequency: One-time after the implementation of SCR CA-211293 CIV-105386

The list will be posted to the following locations:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CA-216747

C-IV: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CIV-107361

Outreach

Description:

Refer to the Recommendation Section

Migration Impact

This SCR is only related to list generation.

Description:

Migration Impact

Analysis:

Alternative

EW Workers need to find the cases manually.

Procedure

Description:

Operational Impact:

Estimate:	18				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	14
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
System Test Support :	4	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-217317] Update Job Aid for SCR CA-210119 - ACIN I-44-19 Update State PINS to 8 digits

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACIN I-44-19	Created:	06/19/2020 09:53 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	CIV-107495
Committee:	[Training]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee Review:	Joyce Oshiro 06/19/2020 - Approve				
Expedite Approval:					
Current Design:	With SCR # CA-210119, State PINs are changing from 6-digits to 8-digits. Current Job Aid "JA - Pay Codes" references the 6-digit State PIN.				
	This job aid includes a list of pay codes which is also maintained in other project documentation.				
Request:	Update the Pay Codes job aid.				
Recommendation:	Update the Pay Codes job aid for: 1. Changes due to SCR CA-210119 2. Remove the listing of current Pay Codes				
Outreach Description:	Updated Job Aid				
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	5			Tech Ops :	0



[CA-200317] DDCR 3002: Update Reception Log to Allow More Than 1,000 Rows

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	22
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	01/25/2018 07:13 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	Yes	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	CIV-360
Committee:	[Lobby Management]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Danielle Benoit 6/17/2020

Expedite Approval:
Current Design:

In the C-IV system the Reception Log List allows more than 1,000 records to display in the Search Summary Result. This allows county offices that have more than 1,000 visits in one day to have the Reception Log List display the Reception Log records without having to apply any filters. In the LRS/CalSAWS system, if the search summary returns with more than 1,000 records, the system is not able to display it in the Search Summary Result. In turn, the system will display a message stating "Maximum search limit exceeded. Please refine your search".

Request: Update LRS/CalSAWS system to allow more than 1,000 records to display in the Search Summary Result in the Reception Log List.

Recommendation: Update the Reception Log List to allow more than 1,000 records to display in the Search Summary Results.

Outreach

Description:

Migration Impact Description:

C-IV feedback has been addressed and the design has been approved through the Lobby Management Committee.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

22

Worker will need to limit the search criteria to limit the amount of records to display in the Search Summary Results, if the amount of records exceeds the existing amount.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	17	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	5	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-200487] DDCR 5033: County Funded: Lobby Management - Add a No Response Button to the Message Center

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	49
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	01/30/2018 03:01 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[Job Aid, Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:		Other Agency Cross Reference:	CIV-5789
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Danielle Benoit 6/17/2020				
Expedite Approval:					
Current Design:	Currently in the C-IV system, message center allows the county worker to update the Reception Log status to "No Response". This option is not available in the LRS/CalSAWS system through message center. Workers would need to go into the Reception Log Detail page in "Edit" mode in order to update the status to "No Response".				
Request:	Update message center in the LRS/CalSAWS system to add a "No Response" option, so county workers can update the Reception Log to a "No Response" status directly through message center.				
Recommendation:	Update Message Center to add a "No Response" option, that will update the Reception Log status to "No Response".				
Outreach Description:					
Migration Impact Description:	C-IV feedback has been addressed and the design has been approved through the Lobby Management Committee.				
Migration Impact Analysis:					
Alternative Procedure Description:	Worker will need to continue to update the reception log record status to No response through Reception Log detail page until this change is in production.				
Operational Impact:					
Estimate:	49				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	34	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	15	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201273] DDCR 3004: Reception Log: Add validation message to detail page

Team Responsible:	Lobby Mgmt	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	22
Reporter:	Daisy Villasenor	Regulation Reference:		Created:	03/08/2018 08:49 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	CIV-911
Committee:	[Lobby Management]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee	Danielle Benoit 6/17/2020				
Review:					
Expedite Approval:					
Current Design:	Currently in the C-IV system, a validation message display preventing users' from removing records from the Reception Log Detail page after an electronic message was sent to the Message Center. In CalSAWS, the system allows users' to remove records from the Reception Log Detail page after an electronic message was sent to the Message Center.				
Request:	Per DDCR 3004, migrate existing validation message from C-IV SCR 911 to prevent users' from removing records from the Reception Log Detail in "Edit" mode after an electronic message was sent to the Message Center.				
Recommendation:	Update the Reception Log Detail page to display a validation message when users' try to remove records from the Reception Log Detail in "Edit" mode after an electronic message was sent to the Message Center.				
Outreach					
Description:					
Migration Impact					
Description:	C-IV feedback has been addressed and the design has been approved through the Lobby Management Committee.				
Migration Impact					
Analysis:					
Alternative					
Procedure					
Description:	None at this time. Workers can continue to remove the reception log record even after an electronic message was sent to Message Center until this change is in place in production.				
Operational Impact:					
Estimate:	22				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	17	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	5	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-201435] DDCR 4007: Update Reception Log Detail Worker ID Field

Team Responsible:	Lobby Mgmt	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	86
Reporter:	Daisy Villasenor	Regulation Reference:		Created:	03/14/2018 03:46 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	Yes	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	CIV-435
Committee:	[Lobby Management]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Danielle Benoit 6/17/2020

Expedite Approval:
Current Design:

Currently in the C-IV system, when users are adding or modifying a record in the Reception Log Detail page, the Worker ID field will autopopulate with a list of all workers associated to the case. In LRS, users need to search for the worker they would like to have added to the Worker ID field. In order to find the correct worker, users need to reference the Case Summary page to obtain the worker information that is associated to the case.

Request: Per DDCR 4007, migrate existing CIV functionality in the Reception Log Detail page where the Worker ID field will auto populate with a list of associated workers that are linked to the case.

Recommendation: Add the functionality of auto populating a list of workers associated to a case in the Worker ID field when users are adding or modifying a record in the Reception Log Detail page.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Lobby Management Committee.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

User will need to manually search the worker manually instead of choosing from a drop down for workers that was associated to the case.

Estimate: **86**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	66	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	20	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-201446] DDCR 4052: Lobby Monitoring - Create a "Meeting Started" State

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	44
Reporter:	Daisy Villasenor	Regulation Reference:		Created:	03/14/2018 04:48 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	Yes	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	CIV-1467
Committee:	[Lobby Management]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee	Danielle Benoit 6/17/2020				
Review:					
Expedite Approval:					
Current Design:	Currently in the C-IV system, county workers are able to update the status for the reception log entries to "Meeting Started" from both message center and through the Reception Log Detail page. In the LRS/CalSAWS system the option to update the status to "Meeting Started" is only available through Message Center.				
Request:	Update the LRS/CalSAWS system to allow county workers to update the reception log entries to "Meeting Started" from the Reception Log Detail page.				
Recommendation:	Update Reception Log Detail page to add a new button that will update the reception log entries status to "Meeting Started".				
Outreach					
Description:					
Migration Impact	C-IV feedback has been addressed and the design has been approved through the Lobby Management				
Description:	Committee.				
Migration Impact	Not Accounted for in SOR				
Analysis:					
Alternative	Worker will continue to update the status of the reception log record to meeting started through Message Center				
Procedure	until this change is in production.				
Description:					
Operational Impact:					
Estimate:	44				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	34	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	10	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-202165] Update Issuance Detail Page to remove Validation of Duplicate Issuances

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Myra Aldana	Regulation Reference:		Created:	04/17/2018 05:06 PM
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Gloria Williams	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	06/23/2020	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently the LRS/CalSAWS only allows users to edit and change the status of a Duplicate Issuance from "Validation Error" to "Voided." The system will give the user an error when attempting to update the status of a "Validation Error" to "Ready for Issuance."

Example Below:

1. EDBC authorized an amount of \$197 for the benefit month of 5/2020 for a CalWORKs program.

Potential Benefit (Final Benefit Amount): \$197.00

Previous Potential Benefit: \$0

Authorized Amount: \$197.00

2. Issuance batch creates a payment of \$197.00 for the month of 05/2020.

3. EDBC is recalculated for the month of 05/2020 with a change in Net Earned Income.

Potential Benefit (Final Benefit Amount): \$394.00

Previous Potential Benefit: \$197.00

Authorized Amount: \$197.00

4. Issuance batch would mark this as Duplicate Issuance as the Amount for this EDBC authorization and the Previous issuance is same.

Request:

Update the Issuance Detail Page to remove the validation of duplicate issuances. This would allow the user to change and update the status of issuances that are "Validation Errors" to "Ready for Issuance."

Recommendation:

Update the Issuance Detail Page to remove the validation which would allow the user to change/update the status to "Ready for Issuance" for issuances which are currently in the status, Validation Error, with status reason, Duplicate Issuance.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

This functionality already exists in CIV and this SCR will align LRS/CalSAWS with C-IV and resolve the design difference.

**Alternative
Procedure
Description:
Operational Impact:
Estimate:** **N/A**
104

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	66	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	28	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-208889] eICT: Updates for eHIT Schema

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1656
Reporter:	Dana K. Petersen	Regulation Reference:		Created:	06/11/2019 03:26 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Carlos Zepeda	Training Impacted:		Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	06/16/2020	Other Agency Cross	CIV-104321; CH-106890; CH-109700; CH-109744; CH-109927; CH-113161; CH-121151; CH-131449; CH-136022; CH-137942; CH-139211; CH-139410; CH-139419; CH-92295; CH-92298
Committee:	[ICT]	Committee:		Reference:	

Consortium Review
Approval:

Consortium Review
Approval Date:

Non-Committee

Review:

Expedite Approval:

Current Design:

The eICT Interface transmits case, program, and person data to facilitate Inter County Transfers.

Request:

Update the eICT interface to incorporate data elements affected by ABAWD policy changes and EHIT Schema changes.

Recommendation:

1. Update the EICT file to support new data elements in both the Outbound and Inbound file layouts for ABAWD policy changes and EHIT schema changes.
2. Update the ICT Detail page to display the new data elements being sent

Refer to attached design document CA-208889 CIV-104321 eICT III Updates.docx for full details.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the ICT Committee. Changes will be made in both LRS and C-IV. Corresponding changes are implemented with CIV-104321 for the 20.11 release

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **1656**

Automated Test :	0	Batch/Interfaces :	823	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	205	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0

Online :	148	Performance :	0	Release Communication	79
Reports :	0	Reports Test :	0	Support :	
System Test Support :	332	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-212911] Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Josias Caveto	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	216
Reporter:	Jason M. Francis	Regulation Reference:		Created:	01/15/2020 03:23 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Tyler Vaisau	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/CalFresh]	Approved by Committee:	06/10/2020	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Per current CalSAWS functionality, when processing CW/CF EDBC for a prior month for intake application, the CW benefit grant received after the benefit month is being counted as unearned income for the CF benefit determination. For Example, If an applicant completes the application in March, and in April the CW/CF EDBC is approved; when the case is run for CW/CF EDBC for the benefit month of March and April, the CW benefit granted in April is being counted towards the CF budget as unearned income for the benefit month of March.

Request:

Per Federal SNAP regulations at 7 CFR 273.10(c) and clarified in CRPC 2167:"If the amount of income that will be received, or when it will be received, is uncertain, that portion of the household's income that is uncertain shall not be counted by the State agency". CW grant which has been received in a later month shall not be counted as unearned income in a prior CF budget calculation

Recommendation:

Update CF EDBC logic to not include CW benefit grant as unearned income when CF EDBC is processed for a prior month at initial application

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

216

Matches existing C-IV logic.

EDBC override

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	132
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	64	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-214061] DDID 2502, 2503, 2522 - Returned Mail Scan Mode

Team Responsible:	Imaging	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Cory J. Wozniak	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	277
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	06/23/2020	Other Agency Cross	
Committee:	[Imaging]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

There currently is no 58 county Imaging Solution.

Request:

The request is to implement the following functionality in the CalSAWS Imaging Solution:

- Configure a single case returned mail capture mode
- Configure a multi-case returned mail capture mode

Recommendation:

- Configure a single case returned mail capture mode
- Configure a multi-case returned mail capture mode

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 277

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	186	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	55	Tech Arch :	12	Security :	0
Training :	0			Tech Ops :	0

[CA-215667] DDID 2316 FDS: GA GR Security Changes

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Taylor Fitzhugh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	69
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/17/2020 11:22 AM
Status:	Pending Approval	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	06/18/2020	Other Agency Cross	
Committee:	[GA/GR]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program. The data collection pages for this county specific program are controlled by security groups which can be assigned to county specified roles to allow counties to provide custom access to the application. The county specified roles are maintained by the counties and can have any assortment of groups. Separate from the county roles are the project-maintained roles, which are generalized so that they support the needs of all 58 counties in a general approach.

Request:

The Security rights governing control of the GA/GR specific pages will be fully separated from the standard groups tied to the project-maintained roles. They will have their own groups so that the counties may provide access as deemed necessary.

Recommendation:

- 1.Remove the GR page rights from the project-maintained security roles and draft them into their own groups.
- 2.Update the existing county-maintained roles that can view the page to ensure that there is no loss of access for users upon implementation.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 69

No alternative procedure is available.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	9	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	43	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	11	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

[CA-201377] DDCR 10002: GA/GR Solution for C-IV Counties

- Resolved: 02/12/2019 11:21 AM

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Taylor Fitzhugh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	3619
Reporter:	Roger Perez	Regulation Reference:		Created:	03/12/2018 05:39 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations, Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	06/18/2020	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program. The C-IV implementation allows the users to enter and track the (GA/GR) program through the use of manual EDBC and issuance, but does not track employment service activities for the 39 C-IV counties.

Request:

The GA/GR program will be expanded to support the creation and maintenance of the GA/GR program for the C-IV counties' GA/GR programs. Data entry fields required for the individual county GA/GR programs, related forms, and NOAs will be migrated. Impacted fiscal reports will be updated to generate for the migrated GA/GR programs.

Recommendation:

1. Migrate the existing General Assistance (Managed) and General Assistance (Non-Managed) programs.
2. Update Data Collection pages to track information related to the migrated General Assistance programs
3. Update the Codes table to add General Assistance (Managed) program.
4. Add a new page: "General Assistance (Managed) EDBC (Manual)".
5. Update Program Configuration Detail to show 'Other' for GA (managed) program.
6. Enable and update the 'Money Management' page.
7. Update the EDBC logic to include GA (Managed) program when determining other programs.
8. Update the Needs and Payment details to include GA (managed) program benefit type and issuance delivery.
9. Add a validation for the Service Arrangement Detail.
10. Update the Valuable Request Detail Page.
11. Updated the Issuance Detail and Un-Reimbursed Assistance Pool Detail to include GA (managed) program.
12. Update EBT Repayment Detail and Recovery Account Detail to include GA (managed) benefit type.
13. Update fiscal stagger date logic to include the GA (Managed) program.
14. Update the skip Issuance logic to include authorized GA (Managed) program.
15. Update the Benefit Issuance Pre-Claiming, Benefit Issuance Claiming, Service Payment Issuance Claiming, Valuables Claiming, Recovery Account Claiming batch jobs to include GA (managed) program.
16. Update the Non-Foster Care Main Payroll, Future Monthly Supplemental, Nightly EDBC Issuance and Nightly EDBC Non-FC Issuance sweeps to include GA(Managed) programs.
17. Add new C-IV county-specific GA forms to the Template Repository.
18. Update existing fiscal reports specified in the Fiscal Reports section to generate for the managed GA/GR program.
19. Update the Program parameter in the Report Search page to display the GA / GR program that is available to the county.

Outreach

Description:

Migration Impact

Description:

The Contractor shall migrate the existing GA/GR solution for the 39 C-IV Counties. Access to the existing LRS GA/GR pages shall be controlled by each county. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the C-IV Counties.

Migration Impact

Not Accounted for in SOR

Analysis:**Alternative****Procedure****Description:**

The General Assistance (Managed) and General Assistance (Non-Managed) programs will not be migrated to Calsaws.

Operational Impact:**Estimate:****3619**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	304
DBA :	0	Design :	0	Eligibility :	467
Fiscal :	1219	Imaging :	0	IVR/CC :	0
Online :	708	Performance :	0	Release Communication	0
Reports :	401	Reports Test :	120	Support :	0
System Test Support :	400	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CA-214035] DDID 2198, 2199, 2204, 2500, 2504, 2505, 2506, 2513, 2516, 2517, 2518, 2521 - Store Index Values

Team Responsible:	Imaging	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Cory J. Wozniak	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1661
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	06/23/2020	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

There currently is no 58 county Imaging Solution.

Request:

The request is to implement the following functionality in the CalSAWS Imaging Solution:

- Configure the Imaging solution to store metadata comprised of indexing fields, custom properties, notes, and document data
- Configure the Imaging Solution to perform a webservice call to generate a Task within the CalSAWS application based on document metadata
- Identify a subset of form names and numbers for the imaging solution to store as person level documents
- Configure the imaging solution to store a person level document as case level if flagged with person override
- Configure the Imaging Solution to notify the CalSAWS application of sensitive (tracked) document(s) via a webservice call, allowing those document(s) to be marked received
- Configure the No Change SAR7/QR7 flag to submit a unique request to CalSAWS during the call to mark documents received, triggering CalSAWS to additionally make eligibility complete
- Configure the Imaging solution to not submit a task request for documents flagged with a task override
- Configure the Imaging Solution to archive person level documents to a Person drawer, viewable by all counties
- Configure the Imaging Solution to archive document scanned via the Adoptions (AAP) scan mode to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Adult Aging Services (IHSS) to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Child Welfare Services (CWS) to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Quality Assurance/Quality Control (QA/QC) to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Resource Data Bank (RDB) to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the SIU to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Hearings to be archived to a county specific drawer
- Configure a County Document Removal drawer
- Configure a County Retention Policy Removal drawer
- Configure the Imaging Solution to archive document scanned to a confidential case to be archived to a county specific drawer
- Configure Pre-defined searches for document retrieval within the Imaging Solution
- Configure Advanced searches for document retrieval within the Imaging Solution
- Configure confidential case searches for document retrieval within the Imaging Solution

Recommendation:

- Configure the Imaging solution to store metadata comprised of indexing fields, custom properties, notes, and document data

- Configure the Imaging Solution to perform a webservice call to generate a Task within the CalSAWS application based on document metadata
- Identify a subset of form names and numbers for the imaging solution to store as person level documents
- Configure the imaging solution to store a person level document as case level if flagged with person override
- Configure the Imaging Solution to notify the CalSAWS application of sensitive (tracked) document(s) via a webservice call, allowing those document(s) to be marked received
- Configure the No Change SAR7/QR7 flag to submit a unique request to CalSAWS during the call to mark documents received, triggering CalSAWS to additionally make eligibility complete
- Configure the Imaging solution to not submit a task request for documents flagged with a task override
- Configure the Imaging Solution to archive person level documents to a Person drawer, viewable by all counties
- Configure the Imaging Solution to archive document scanned via the Adoptions (AAP) scan mode to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Adult Aging Services (IHSS) to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Child Welfare Services (CWS) to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Quality Assurance/Quality Control (QA/QC) to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Resource Data Bank (RDB) to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the SIU to be archived to a county specific drawer
- Configure the Imaging Solution to archive document scanned via the Hearings to be archived to a county specific drawer
- Configure a County Document Removal drawer
- Configure a County Retention Policy Removal drawer
- Configure the Imaging Solution to archive document scanned to a confidential case to be archived to a county specific drawer
- Configure Pre-defined searches for document retrieval within the Imaging Solution
- Configure Advanced searches for document retrieval within the Imaging Solution
- Configure confidential case searches for document retrieval within the Imaging Solution

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1661

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	1005	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	301	Tech Arch :	225	Tech Ops :	0
Training :	0				



[CA-215294] DDID 1631: Modify DHCS Renewals Master Request Report

Team Responsible:	Reports	Assignee:	Ravneet Bhatia	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	205
Reporter:	Claudia Pinto	Regulation Reference:		Created:	04/07/2020 10:20 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	06/08/2020 C Pinto, A Cruz, C Cuenca				
Expedite Approval:					
Current Design:	During review of State reports analysis spreadsheet (SCR CA-208337 DDID 1061), discrepancies were identified with the DHCS Renewals Master Request Report				
Request:	1. Update path of the report in G: Reports L: Scheduled T: State to G:Reports L:Scheduled T: State 2. Transfer the C-IV report template instead of using existing LRS/CalSAWS. The C-IV template includes totals by county that are transferred/sent to CDSS by C-IV. The template with totals for all counties is not viewable through the application.				
Recommendation:	1. Update the county detailed version of the report to take the place of the state version of the report. 2. Send the state version of the report directly to DHCS with all the CalSAWS counties' information via FTP. 3. Update the report template to incorporate some elements found in the C-IV version of the report.				
Outreach Description:					
Migration Impact Description:	This is a State Report design difference that has been approved to be funded through DDID 1631				
Migration Impact Analysis:	Accounted for in SOR				
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	205				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	158	Reports Test :	47	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-217172] DDID 1791: C-IV Migration 'Pre' Batch Regression Test Support SCR

Team Responsible:	Batch/Interfaces	Assignee:	Karthikeyan Krishnamoorthy	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Karthikeyan Krishnamoorthy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	800
Reporter:	Karthikeyan Krishnamoorthy	Regulation Reference:		Created:	06/16/2020 04:37 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Approved by JoAnne Osborn on 6/30/2020	Consortium Review Approval Date:	06/30/2020		

Non-Committee

Review:

Expedite Approval:

Current Design:

The CONTRACTOR shall perform regression tests on all the new Batch Jobs against Converted Data.

Approved Assumptions:

- It is assumed regression test will encompass critical Monthly Batch schedules against the CalSAWS Converted Data. This estimate includes 6 monthly schedules which will include 166 distinct critical monthly and daily batch jobs and daily jobs to be run against a testing County which represents each of the 2 consortia's converted data (C-IV and CalWIN).
- Critical Monthly Schedules:
 - First Business day Batch
 - SAR7 Discontinuance
 - MEDS Recon
 - 10-Day Batch
 - Main Payroll
 - End of Month Batch
- The critical batch jobs are those processes related to:
 - ABAWD
 - Auditor Controller
 - Batch Appointments
 - Batch EDBC
 - Batch EDBC Sweeps
 - Batch life cycle jobs
 - CalHEERS EDR/DER
 - Central Print
 - Child Support
 - Claiming
 - DCFS EDBC
 - DCFS General Ledger
 - Direct Deposit
 - EBT
 - EICT
 - FC Main Payroll
 - Form Sweeps
 - GA\Grow related Jobs
 - GR Invoices
 - MEDS
 - MEDS Recon

- Main Payroll
- NOA Generation
- NOA/Forms Generation
- QA/QC
- Recovery Account
- Reports
- SAR7
- Super Triggers
- Task sweeps\Generation
- WDTIP
- WPRD
- WTW\REP related jobs
- Warrant Print

Request: This SCR is to track the C-IV Migration 'Pre' Batch Regression Test Support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach

Description:

Migration Impact No migration impact as this is a support-only SCR and already included within the DD&I scope

Description:

Migration Impact Accounted for in SOR

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 800

Automated Test :	0	Batch/Interfaces :	300	Batch Operations :	125
CalHEERS :	25	CalHEERS Test :	0	Client Correspondence :	25
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	100	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
				Support :	
Reports :	25	Reports Test :	0	Security :	0
System Test Support :	200	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-217175] DDID 1791: CalWIN Migration Phase-2 Batch Regression Test Support SCR

Team Responsible:	Batch/Interfaces	Assignee:	Karthikeyan Krishnamoorthy	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Karthikeyan Krishnamoorthy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	700
Reporter:	Karthikeyan Krishnamoorthy	Regulation Reference:		Created:	06/16/2020 05:06 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Approved by JoAnne Osborn on 6/30/2020	Consortium Review Approval Date:	06/30/2020		

Non-Committee

Review:

Expedite Approval:

Current Design:

The CONTRACTOR shall perform regression tests on all the new Batch Jobs against Converted Data.

Approved Assumptions:

- It is assumed regression test will encompass critical Monthly Batch schedules against the CalSAWS Converted Data. This estimate includes 6 monthly schedules which will include 166 distinct critical monthly and daily batch jobs and daily jobs to be run against a testing County which represents each of the 2 consortia's converted data (C-IV and CalWIN).
- Critical Monthly Schedules:
 - First Business day Batch
 - SAR7 Discontinuance
 - MEDS Recon
 - 10-Day Batch
 - Main Payroll
 - End of Month Batch
- The critical batch jobs are those processes related to:
 - ABAWD
 - Auditor Controller
 - Batch Appointments
 - Batch EDBC
 - Batch EDBC Sweeps
 - Batch life cycle jobs
 - CalHEERS EDR/DER
 - Central Print
 - Child Support
 - Claiming
 - DCFS EDBC
 - DCFS General Ledger
 - Direct Deposit
 - EBT
 - EICT
 - FC Main Payroll
 - Form Sweeps
 - GA\Grow related Jobs
 - GR Invoices
 - MEDS
 - MEDS Recon

- Main Payroll
- NOA Generation
- NOA/Forms Generation
- QA/QC
- Recovery Account
- Reports
- SAR7
- Super Triggers
- Task sweeps\Generation
- WDTIP
- WPRD
- WTW\REP related jobs
- Warrant Print

Request: This SCR is to track the CalWIN Migration Phase-2 Test Support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach

Description:

Migration Impact No migration impact as this is a support-only SCR and already included within the DD&I scope

Description:

Migration Impact Accounted for in SOR

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 700

Automated Test :	0	Batch/Interfaces :	250	Batch Operations :	50
CalHEERS :	75	CalHEERS Test :	0	Client Correspondence :	75
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	75	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
				Support :	
Reports :	75	Reports Test :	0	Security :	0
System Test Support :	100	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



[CA-212006] Automated Regression Test (ART) - Transaction Coverage Reporting by Business Area

- Resolved: 06/24/2020 12:56 PM

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	20.07.XX	Expedite Changes:	No	Estimate:	136
Reporter:	William Baretsky	Regulation Reference:		Created:	11/21/2019 10:12 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sharon Teramura	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:	2019-12-05 00:00:00.0	Other Agency Cross Reference:	

Non-Committee Review:

Approved by JoAnne Osborne 12/05/2019

Expedite Approval:

Current Design:

ART coverage is currently tracked and reported at the individual transaction level. This does not provide insight into the functional coverage from a business standpoint.

Request:

Develop a new method of reporting ART coverage by business area.

Recommendation:

1. Define the set of Business Areas under which to organize ART coverage reporting.

Note: The list of Business Areas must include a default, generic item (e.g., "Other") under which all new transactions would be captured.

2. Associate each applicable transaction to one of these Business Areas. Applicable transactions are those that were recorded by the Application Monitoring for Performance (AMP) tool while monitoring the production system over the 4 months prior to build start of this SCR.

3. Develop a visual representation of ART coverage by Business Areas that can be integrated into the existing project status reports.

Outreach

Description:

Migration Impact

Description:

No migration impact as this SCR is for developing a new method for reporting Automatic Regression Test (ART) coverage.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

136

Automated Test :	136	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision
Status-1:
Content Revision
Description-1:**

- Pending CCB
- 1. Recommendation Change:
Before: 20.05(x)
After: 20.06(x)
 - 2. Estimate Change:
Before:
After:
 - 3. Release Change:
Before:
After:
 - 4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:
Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-216316] Training: Update WTW WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Morris Brown	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	No	Estimate:	132
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/12/2020 01:24 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Approved by Ana Cruz on May 14, 2020

Expedite Approval:

Current Design:

WTW WBTs are impacted by system changes implemented with the 20.05 Production release.

Request:

WTW WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation:

Update the following WTW WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 060-WBT-ESA-Employment Services-WTW-01:
 - a. CA-207191 (add View History button to Employment Services pages)
 - b. CA-208155 (add values to the Category drop list on the Need Detail page)
 - c. CA-207217 (update client name format)
2. 060-WBT-ESA-Employment Services-WTW-02:
 - a. CA-207191 (add View History button to Employment Services pages)
 - b. CA-207217 (update client name format)
3. 060-WBT-ESA-Employment Services-WTW-03:
 - a. CA-207191 (add View History button to Employment Services pages)
 - b. CA-207217 (update client name format)
4. 060-WBT-ESA-Employment Services-WTW-04:
 - a. CA-207191 (add View History button to Employment Services pages)
 - b. CA-207217 (update client name format)
 - c. CA-207121 (update Activity Progress Summary page; add Actual Hours History page; add Actual Hours History task nav link under Empl Services global, Activities local)
5. 060-WBT-ESA-Employment Services-WTW-05:
 - a. CA-207191 (add View History button to Employment Services pages)
 - b. CA-201314 (display Add and Remove buttons in the Workers section on the Customer Appointment Detail page in Reschedule and Edit modes)
 - c. CA-207217 (update client name format)
6. 060-WBT-ESA-Employment Services-WTW-06:
 - a. CA-208155 (add values to the Category drop list on the Need Detail page)
 - b. CA-207217 (update client name format)
 - c. Unresolved comments from TR20.05.15
7. 060-WBT-ESA-Employment Services-WTW-07:
 - a. CA-207191 (add View History button to Employment Services pages)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

132

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	132				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 20.06, Minor Version 20.07.17
After: 20.07, Minor Version 20.09.18
4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-216292] Training: Update Medi-Cal WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Priya Dhond	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	Start Build	Estimate:	136
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/11/2020 04:38 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on May 14, 2020

Expedite Approval: Approved by Karen J. Rapponotti on May 27, 2020

Current Design: Medi-Cal WBTs are impacted by system changes implemented with the 20.05 Production release.

Request: Medi-Cal WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation: Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 052-WBT-ELG-Eligibility Medi-Cal-01-A:
 - CA-208265 (add Home visting task nav link under Eligibility global, Case Summary local)
 - CA-207217 (update client name format)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 052-WBT-ELG-Eligibility Medi-Cal-01-B:
 - CA-208265 (add Home visting task nav link under Eligibility global, Case Summary local)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 052-WBT-ELG-Eligibility Medi-Cal-01-C:
 - CA-208265 (add Home visting task nav link under Eligibility global, Case Summary local)
 - CA-207368 (update action on Generate Form button to allow user to choose which form to generate)
 - CA-207217 (update client name format)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 052-WBT-ELG-Eligibility Medi-Cal-02-A:
 - CA-208265 (add Home visting task nav link under Eligibility global, Case Summary local)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 052-WBT-ELG-Eligibility Medi-Cal-02-B:
 - CA-208265 (add Home visting task nav link under Eligibility global, Case Summary local)
 - CA-207217 (update client name format)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 052-WBT-ELG-Eligibility Medi-Cal-03:
 - CA-208265 (add Home visting task nav link under Eligibility global, Case Summary local)
 - CA-202778 (remove values from Requested Medi-Cal Type drop list)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 052-WBT-ELG-Eligibility Medi-Cal-04:
 - CA-208265 (add Home visting task nav link under Eligibility global, Case Summary local)
 - CA-207208 (update Hunt v. Kizer Detail page; update information regarding overriding EDBC as it is no longer necessary)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 052-WBT-ELG-Eligibility Medi-Cal-05-A:
 - CA-208265 (add Home visting task nav link under Eligibility global, Case Summary local)
 - CA-202778 (remove values from Requested Medi-Cal Type drop list)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 052-WBT-ELG-Eligibility Medi-Cal-05-B:
 - CA-208265 (add Home visting task nav link under Eligibility global, Case Summary local)
 - CA-202778 (remove values from Requested Medi-Cal Type drop list)
 - CA-207217 (update client name format)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
- 052-WBT-ELG-Eligibility Medi-Cal-06:

- a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
 - b. CA-207217 (update client name format)
 - c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
11. 052-WBT-ELG-Eligibility Medi-Cal-07:
- a. CA-208265 (add Home vising task nav link under Eligibility global, Case Summary local)
 - b. CA-207217 (update client name format)
 - c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

136

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	136			Tech Ops :	0

Content Revision

Status-1:

Pending CCB

Content Revision

Description-1:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 20.06, Minor Version 20.07.17

After: 20.07, Minor Version 20.09.18

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

**Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CA-216288] Training: Update General Relief WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	No	Estimate:	40
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/11/2020 03:45 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on May 14, 2020

Expedite Approval:

Current Design:

General Relief WBTs are impacted by system changes implemented with the 20.05 Production release.

Request:

General Relief WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation:

Update the following General Relief WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 050-WBT-ELF-Eligibility General Relief-01:
 - a. CA-208265 (add Home visting task nav link under Eligibility global, Case Summary local)
 - b. CA-201314 (update Customer Appointment Detail page to display Add and Remove buttons in Workers page section in Reschedule and Edit mode)
 - c. CA-207217 (update client name format)
 - d. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
2. 050-WBT-ELF-Eligibility General Relief-02:
 - a. CA-208265 (add Home visting task nav link under Eligibility global, Case Summary local)
 - b. CA-207217 (update client name format)
 - c. CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

40

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	40				

Content Revision

Pending CCB

Status-1:

**Content Revision
Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 20.06, Minor Version 20.07.17
After: 20.07, Minor Version 20.09.18
4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:



[CA-216286] Training: Update Foster Care WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	No	Estimate:	70
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/11/2020 03:01 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:	Approved by Ana Cruz on May 14, 2020
Expedite Approval:	
Current Design:	Foster Care WBTs are impacted by system changes implemented with the 20.05 Production release.
Request:	Foster Care WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation:

- Update the following Foster CareWBTs to reflect changes implemented with the App Dev SCR(s) listed:
- 048-WBT-ELE-Eligibility Foster Care-01-A:
 - CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
 - CA-207217 (update client name format)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
 - 048-WBT-ELE-Eligibility Foster Care-01-B:
 - CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
 - CA-207217 (update client name format)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
 - 048-WBT-ELE-Eligibility Foster Care-02-A:
 - CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
 - CA-207217 (update client name format)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)
 - 048-WBT-ELE-Eligibility Foster Care-02-B:
 - CA-208265 (add Home Visiting task nav link under Eligibility global, Case Summary local)
 - CA-207217 (update client name format)
 - CA-208988 (add Housing Support task nav link under Eligibility global, Case Summary local)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **70**

N/A

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
				Security :	0

System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	70				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 20.06, Minor Version 20.07.17 After: 20.07, Minor Version 20.09.18 4. Funding Source Change: N/A				
Content Revision Status-2:					
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-3:					
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-4:					
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After:				

4. Funding Source Change:

Before:

After:



[CA-216246] Training: Update DCFS Eligibility General WBTs for 20.05 App Dev Changes

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	No	Estimate:	27
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	05/08/2020 05:03 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on May 14, 2020

Expedite Approval: Current Design:

DCFS Eligibility General WBTs are impacted by system changes implemented with the 20.05 Production release.

Request:

DCFS Eligibility General WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation:

Update the following DCFS Eligibility General WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 040-WBT-ELA-Eligibility-09-A:
 - a. CA-208265 (Add Home Visiting link on task navigation bar under Eligibility global, Case Summary local)
 - b. CA-208988 (Add Housing Support link on task navigation bar under Eligibility global, Case Summary local)
2. 040-WBT-ELA-Eligibility General-09-B:
 - a. CA-208265 (Add Home Visiting link on task navigation bar under Eligibility global, Case Summary local)
 - b. CA-208988 (Add Housing Support link on task navigation bar under Eligibility global, Case Summary local)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

27

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	27				

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change: N/A

Description-1:

2. Estimate Change: N/A

3. Release Change:
Before: 20.06, Minor Version 20.07.17
After: 20.07, Minor Version 20.09.18

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-211040] Training: Update WBTs per SCR CA-207185 (DCFS SSIAP Summary)

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	Start Build	Estimate:	500
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 12:50 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-207185 updates "DCFS SSIAP Summary" link to "CWS SSIAP Summary" in the task navigation bar.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. All modules (All modules where the Non Financial section of the Task navigation bar is open and the lower part of the list of pages is visible)

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate:

500

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	500				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 20.03, Minor Version 20.05.15
After: 20.06, Minor Version 20.07.17

Content Revision Status-2:
Content Revision Description-2:

4. Funding Source Change:
N/A

Pending CCB

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 20.06, Minor Version 20.07.17
After: 20.07, Minor Version 20.09.18

4. Funding Source Change: N/A

Content Revision Status-3:
Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-210098] Training: Update WBTs per SCR CA-207277 Part B

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	Start Build	Estimate:	350
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/19/2019 04:22 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Approved by Karen Rapponotti on December 26, 2019

Current Design: SCR CA-207277 updates the Homepage - Display County name from user profile under the LRS logo

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. All Modules

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support 40 counties in CalSAWS are not in scope for migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **350**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	350				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
Before: 300
After: 350

3. Release Change:
Before: 20.03, Minor Version 20.05.15
After: 20.06, Minor Version 20.07.17

Content Revision Status-2:
Content Revision Description-2:

4. Funding Source Change:
N/A
Pending CCB

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 20.06, Minor Version 20.07.17
After: 20.07, Minor Version 20.09.18

4. Funding Source Change: N/A

Content Revision Status-3:
Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-211030] Training: Update WBTs per SCR CA-210010

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.06]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.07.17	Expedite Changes:	Start Build	Estimate:	500
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/09/2019 11:47 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on January 9, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2020

Current Design: SCR CA-210010 updates display Name throughout the system.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. All Modules

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **500**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	500				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 20.03, Minor Version 20.05.15
After: 20.06, Minor Version 20.07.17

4. Funding Source Change:

N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 20.06, Minor Version 20.07.17
After: 20.07, Minor Version 20.09.18
4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:



[CA-212039] Update YBN/DPSS Mobile App downtime message page with external links and phone numbers

- Resolved: 05/26/2020 10:31 AM

Team Responsible:	Online	Assignee:	Chao Guan	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	260
Reporter:	Prem Venugopalan	Regulation Reference:		Created:	11/22/2019 11:49 AM
Status:	Test Complete	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Inez Finnigan [X]	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	CIV-105722

Non-Committee Review:

Approved by June Hutchison, sent to committee as FYI

Expedite Approval:

Per email from June Hutchinson Nov 22, 2019

Current Design:

Currently, when YourBenefitsNow (YBN) is down for maintenance, there is a static web page that says "YourBenefitsNow! is down for Maintenance. Please try again later." is shown. The screenshot of the web page is attached.

Message being shown on the DPSS mobile app:

System Maintenance

The DPSS Mobile App is currently down for system maintenance. Please try again later.

We are sorry for the inconvenience.

Need Help? Contact Us

YBN_Webmaster@dpss.lacounty.gov

Request:

This is to request to add in both YBN and DPSS Mobile APP

expected duration of downtime,
links for external websites,
contact information and
hours of normal business operation for the Customer Service Center,

to the "out of service" page to provide alternate methods through which YBN users can apply for benefits or get additional information when YBN is not available.

Recommendation:

This was requested by the Advocates. Following are the changes requested:

Expected duration of downtime.

Alternative sites for public assistance program information include:

Medi-Cal: <https://www.coveredca.com>

CalFresh: <https://www.getcalfresh.org>

During normal business hours Monday through Friday, excluding holidays from 7:30 a.m. until 5:30 p.m., the DPSS Customer Service Center (CSC) could be reached at the following phone numbers:

Local Numbers:

(626) 569-1399

(310) 258-7400

(818) 701-8200

Toll Free Number:

(866) 613-3777

Additional information regarding the DPSS Customer Service Center can be found at:
<http://dpss.lacounty.gov/wps/portal/dpss/main/about-us/customer-service-center/>

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Existing Downtime Message will continue to display until this Change will go into place.

260

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	1
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	158	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	71	Tech Arch :	20	Security :	0
Training :	0			Tech Ops :	10

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

1. Update the YourBenefitsNow! (YBN) website, C4Yourself website and Department of Public Social Services Mobile Application (DPSS) Mobile Application downtime static message to include the following websites to provide participants with additional resources and their counties contact information.

- CalSAWS Resource page
- Covered California website
- CalFresh website
- EBT website

2. Update the C4Yourself Mobile Application downtime static message to direct participants to the C4Yourself website during the downtime period since the website will be available for the participants to use.

3. Update the external CalSAWS Website (CalSAWS.org) Resource page to provide participants with known system outage times, additional resources and their counties' contact information.

Before: CA-212039 CIV-105722 Update the Self Service Portal and Mobile App downtime.docx

After: CA-212039 CIV-105722 Update the Self Service Portal and Mobile App downtime Content Revision.docx (Yellow Highlighting for changes and cross out line for things that is removed)

2. Estimate Change:

Add 1 hour to Translation Resource

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

N/A

2. Estimate Change:

N/A

3. Release Change:

N/A

4. Funding Source Change:

N/A

Content Revision

Status-3:

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-216028] CA-213170: Online Help - Create Business Intelligence Report Search page

- Resolved: 05/26/2020 07:07 AM

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/29/2020 03:38 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 5/14/2020

Current Design: SCR CA-213170 creates the Business Intelligence Search page

Request: Create a new Business Intelligence Search page in Online Help.

Recommendation: Create the following Online Help page:
Business Intelligence Search

(refer to the Design Document in the app dev SCR for further information)

Outreach

Description:

Migration Impact Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure N/A

Description:

Operational Impact: Estimate:

5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 20.07

After: 20.09

**Content Revision
Status-2:
Content Revision
Description-2:**

4. Funding Source Change: N/A

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-200879] ACL 19-95 Automate Disaster CalFresh

- Resolved: 05/25/2020 09:11 AM

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	11658
Reporter:	Sridhar Mullapudi	Regulation Reference:	MPP 63-900	Created:	02/15/2018 10:12 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	DCF
Committee:	[CalWORKs/CalFresh]	Approved by Committee:	2020-04-02 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 4/2/2020

Current Design:

When a natural disaster occurs, the County can submit a request to the State to enable Disaster CalFresh benefits for the residents of the affected areas. If a participant was not receiving CalFresh benefits, they can apply for Disaster CalFresh program to receive disaster benefits. If the participant was already receiving CalFresh benefits, they may receive supplemental or replacement CalFresh benefits.

LRS/CalSAWS application pages capture disaster information when a disaster has been activated. Disaster CalFresh indicator on the CalFresh program application is used to distinguish Disaster CalFresh Applications (CF-385) from a regular CalFresh Application (CF 285) in LRS/CalSAWS Systems. Manual EDBC is created with a disaster specific manual EDBC reason and issuances are rushed to issue supplemental or disaster CalFresh benefits.

During a disaster, the California Department of Social Services (CDSS) mandates that counties affected by a disaster submit a Disaster CalFresh Daily report containing various information about disaster applications and aid distributed. This report is automated in LRS/CalSAWS Systems.

Request:

1. Add Disaster CalFresh into CalSAWS system and fully automate the eligibility determination and benefit issuance.
2. Update CF 385(APPLICATION FORDISASTER CALFRESH), CF 303(REPLACEMENT OR DISASTER SUPPLEMENT AFFIDAVIT) and add CF 390(NOTICE OF APPROVAL/DENIAL FOR DISASTER CALFRESH) to the Template Repository.
3. Generate Approval or Denial NOA when the DCF program is approved or denied respectively.
4. Modify IEVS Inbound jobs to not load abstract that is associated to Disaster CalFresh.
5. Update image scanning (Kofax) web services to be able to send/receive DCF program between LRS/CalSAWS and Electronic Document Management System (EDMS).

Recommendation:

1. Update pages to allow the tracking of the new Disaster CalFresh program. This will include:
 - a. Case Summary – Disaster CalFresh Program Detail
 - b. Disaster CalFresh Detail
 - c. Select Programs
 - d. New Program Detail
 - e. New/Reapplication Detail
 - f. Application Detail
 - g. Rescind Detail
 - h. Disaster CalFresh Person Detail
 - i. Disaster CalFresh Person History
 - j. Disaster CalFresh History
 - k. Position Detail
 - l. Administrative Role Detail
 - m. Workload Reassignment Detail
 - n. Pending Assignment List
 - o. Household Income Resources Expenses List
 - p. Household Income Resources Expenses Detail
 - q. Other Program Assistance Detail
 - r. Eligibility Workload Inventory

2. Update the run EDBC and manual EDBC pages to include Disaster CalFresh program
3. Add new Disaster CalFresh EDBC summary page for online and manual EDBC to display disaster CalFresh EDBC results. The user will be able to override the EDBC
4. Add new Disaster CalFresh EDBC rules to determine the household's eligibility and benefits for Disaster CalFresh program. The financial eligibility is determined by one of two options which will be declared by the state at the time of disaster. This option will be inserted into the system when inserting the disaster information through a DCR. This option will be used by all Disaster CalFresh EDBCs for that disaster.
5. Add new run reason for CalFresh EDBC that will be used as an indicator to determine the CalFresh household's eligibility to supplemental disaster CalFresh benefits
6. Update CalFresh EDBC logic to determine the household's eligibility and benefits for supplemental disaster CalFresh program
7. The supplemental disaster CalFresh EDBC is not used in determining the regular CalFresh/TCF benefits.
8. CalFresh/TCF EDBC shall not provide additional supplements or create an overissuance if the household received maximum allotment of the household size due to a disaster supplement.
9. Updated Disaster CalFresh Daily Report to reflect the logical changes made for the automation of the Disaster CalFresh program
10. Rename the CalFresh Disaster Services Daily Report to CalFresh Disaster Issuance Daily Report and update its logic to reflect the logical changes made for the automation of the Disaster CalFresh program.
11. Update fiscal cash reports to appropriately include Disaster CalFresh issuance information.
12. Modify IEVS Inbound jobs to not load an Abstract that is associated to Disaster CalFresh.
13. Update Kofax web services to be able to send/receive DCF program between LRS/CalSAWS and EDMS.
14. Update CF 385 to include a return envelope and CF 303 to the latest version provided in the ACL 19-95.
15. Add CF 390 from ACL 19-95 to the Template Repository.
16. Generate the approval NOA when the DCF program is approved.
17. Generate the Denial NOA when the DCF program is denied.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

This SCR will not be addressed until after CalSAWS migration.

Create manual EDBC

11658

Automated Test :	0	Batch/Interfaces :	323	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	468
DBA :	0	Design :	1445	Eligibility :	1451
Fiscal :	2082	Imaging :	0	IVR/CC :	0
Online :	1109	Performance :	0	Release Communication	502
Reports :	404	Reports Test :	121	Support :	
System Test Support :	2316	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

Content Revision

Status-1:

Content Revision

Description-1:

Accepted

1. Recommendation Change:
 - Clarification added to the user facing pages along with updating screenshots to align with the documented recommendations.
 - Added existing hard validation to the new Disaster program during run EDBC to prevent the user from running EDBC when a worker or if administrative roles are not assigned to the program.
 - Added clarification on conditions for supplemental Disaster run reason.
 - Updated the allotment calculations for supplemental Disaster CalFresh EDBC.
 - Updated CalFresh Daily Reports.
 - Updated Fiscal Cash Reports to include Supplemental Benefit Manual EBT Issuance Register.
 - Removed e-Sign functionality for CF 385 form.
 - Added Spanish Translations for NOAs.
 - Added clarifications for Approval and Denial NOAs.

- Added addition jobs to issuance sweep procedures
- Added clarification for EBT Outbound Food Benefit Writer Interface
- Added clarification to issuance detail and issuance replacement batch job

See attached design document 'SCR CA-200879 Disaster CalFresh Automation Design Content Revision.docx'

2. Estimate Change:

Before:

Translation ETC: 0

Batch/Interfaces ETC : 318

Client Correspondence ETC: 424

Release Communication Support ETC: 502

Unallocated Hours: 955

After:

Translation ETC: 1.5

Batch/Interfaces ETC : 323

Client Correspondence ETC: 464

Release Communication Support ETC: 504

Unallocated Hours: 960

3. Release Change: None

4. Funding Source Change: None

Accepted

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change: {Description of Recommendation Change}

Before: Application Date range was not properly defined.

After: Application Date validation was updated to ensure the Application Date must be between the Application Begin Date and the Application End Date.

Before: Receipt Programs Indicator = Y

After : Receipt Programs Indicator = N

See attached design document 'CA-200879 Disaster CalFresh Automation Design Content Revision 2.docx'

2. ETC Change:

Before: Correspondence ETC 5: 0

After: Correspondence ETC 5: 44

3. Release Change: N/A

Pending CCB

Content Revision

Status-3:

Content Revision

Description-3:

ETC Change:

Before: Correspondence ETC 5: 44

After: Correspondence ETC 5: 64

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

[CA-202055] Separate Case & Issuance for CAPI Couple Case

- Resolved: 05/25/2020 09:13 AM

Team Responsible:	Client Correspondence	Assignee:	Samuel Fitzsimmons	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Jamie Ng	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	2929
Reporter:	Benjamin Fimbres	Regulation Reference:	MPP §49-055.4 & ACL 18-46	Created:	04/11/2018 04:51 PM
Status:	Test Complete	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2020-03-09 00:00:00.0	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design:

Request:

Recommendation:

Approved by JoAnne Osborn on 4/3/2020

Currently LRS/CalSAWS system allows two participants to be aided in one CAPI (Cash Assistance Program for Immigrants) Case and in one program. The CAPI EDBC utilizes the CAPI Payment Standards for couples and issues a single payment for the couple.

Per MPP 49-055.3, each member of an eligible couple should receive one-half of the couples benefit amount when each member is eligible for CAPI. Each eligible participant should be evaluated in a separate Case and/or program and paid separately on their own account.

- Update the Program Detail page to prevent adding more than one CAPI program to a case.
- Update the Relationship Detail page to support the CAPI Couple Definition.
- Update CAPI EDBC to make the couple case non-primary applicant Status Active, Role FRE and Role Reason Spouse.
- Update CAPI EDBC to split the benefit amount in one half between both participants (identified as spouse) on their respective cases.
- Modify MEDS AP18 – Report New Application job (POXXE400) to send the correct Application Flag when trigger for CAPI program.
- Modify MEDS EW40 – Termination Status Change job (POXXE411) to send a Term Reason of Other - '99' when a CAPI participant status is changed to Active/FRE/Spouse.
- Add a new Batch EDBC skip to not run Batch EDBC on any benefit month after implementation on case that a person is associated to a CAPI couple case after the SCR implementation.
- Update GA/CAPI Recoverable Account Batch to use the benefit recipient of a GA/CAPI program as the Responsible Party for the recoverable benefits.
- Update GR Recoverable Recoupment Logic to recoup only the benefit recipient's GR benefits in a CAPI EDBC.
- Auto populate the Responsible Parties with adult CAPI program persons when creating a Non-External Regular Recovery Account from EDBC for CAPI programs.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate:

none

2929

Automated Test :

CalHEERS :

Batch/Interfaces :

CalHEERS Test :

Batch Operations :

Client Correspondence :

0

0

154

0

0

1267

DBA :	0	Design :	0	Eligibility :	325
Fiscal :	138	Imaging :	0	IVR/CC :	0
Online :	70	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	720	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:

Before: N/A

After: Added the below recommendation in the EDBC Changes under Section 2.3.2 that is approved by BA.

- Update CalFresh EDBC to count the split CAPI benefits from the respective CAPI Couple Cases as Unearned income in the CalFresh Budget when both persons applied for CalFresh.
- Update EDBC logic to include Non-Primary member FRE/Spouse Medical Condition also in evaluating the CAPI Couples benefit.

Added the below Notes under Section 2.3.2

- 4) For Single person CAPI Program, the respective CAPI benefit will be used as Unearned income in the CalFresh Budget as per the existing current functionality.
- 5) The Potential Couples' Benefit line item is derived value and not stored in the DB.

Added Section 2.18 to update C701 Approval NOA Generation conditions and generate CAPI Approval when there is spouse with Active & FRE status in the same case.

Update Section 2.13.3 SOC 814 Title "Statement Of Facts Cash Assistance Program For Immigrants (CAPI)" from all uppercase to lowercase & uppercase on 1st letter.

Update to remove Cambodian SOC 453 from this SCR because of transcription issue. It will be implemented in another SCR CA-217542 .

2. ETC Change:

Before:

Eligibility: 325

Client Correspondence: 1267

System Test Support: 720

Unallocated Hours: 255

After:

Eligibility: 500

Client Correspondence: 1338

System Test Support: 851

Unallocated Hours: 300

3. Release Change: {Description of Release Change}

Before: N/A

After: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision
Status-3:
Content Revision
Description-3:

- 1. Recommendation Change: {Description of Recommendation Change}
Before:
After:
- 2. ETC Change: {Description of ETC Change}
Before:
After:
- 3. Release Change: {Description of Release Change}
Before:
After:

Content Revision
Status-4:
Content Revision
Description-4:

- 1. Recommendation Change: {Description of Recommendation Change}
Before:
After:
- 2. ETC Change: {Description of ETC Change}
Before:
After:
- 3. Release Change: {Description of Release Change}
Before:
After:



[CA-209221] Add State PINs to Integrated Service Payment / Valuable Detail Claiming Report

Team Responsible:	Reports	Assignee:	Susanna Martinez	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Greg Deogracia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	274
Reporter:	Justin Dobbs	Regulation Reference:		Created:	06/28/2019 09:05 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	2019-12-06	Other Agency Cross	CIV-102606,
Committee:	[State/Fiscal Reports]	Committee:	00:00:00.0	Reference:	CIV-104015,
					CA-208814

Non-Committee

Review:

Expedite Approval:

Current Design:

The current Integrated Service Payment/Valuable Detail Claiming reports (Daily and Monthly) includes multiple total columns for the different data elements, however, the report does not include a total for a single transaction(row). Also, the report does not include the state PIN and, does not include EBT expungements.

Request:

- a) Add transaction total on the Summary Page
- b) For claiming on the CEC, the counties use the state PINS. The reports include a pay code and fund code that the workers use to decrypt the state PINS that will be used. The pay code and fund code are not used for anything besides decrypting into the state PINS.
- c) Include EBT expungements in both the Daily and Monthly Integrated Service Payment/Valuable Detail Claiming Report

Recommendation:

Update the Integrated Service Payment/Valuable Detail Claiming Report (Daily and Monthly) as follows:

a) Add an additional "Total" column to the Summary worksheet.

b) Add a new column to populate the State PIN value.

c) Include EBT expungements in the reports.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the State/Fiscal Reports Committee. C-IV will implement this Change with SCR CIV-102606 in the 20.09 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

274

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	178	Reports Test :	71	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

Content Revision Status-1:	Accepted
Content Revision Description-1:	<p>1. Recommendation Change: Before: Update the Integrated Service Payment/Valuable Detail Claiming Report (Daily and Monthly) as follows: a) Add an additional "Total" column to the Summary worksheet.</p> <p>b) Add a new column to populate the State PIN value.</p> <p>c) Include EBT expungements in the reports.</p> <p>After: Modify the Integrated Service Payment/Valuable Detail Claiming Reports (Daily and Monthly) to include additional data columns, added EBT expungement transactions and adjust summary totals for ease of use and include expungement information.</p> <p>2. Estimate Change: N/A</p> <p>3. Release Change: Before: 20.07 After: 20.09</p> <p>4. Funding Source Change: N/A</p>
Content Revision Status-2:	Accepted
Content Revision Description-2:	<p>1. Recommendation Change: Before: Figure 2.2.1.3 – Details Worksheet After: Figure 2.2.1.3 – Details Worksheet Cosmetic update</p> <p>Reference Attached Design Document Content Revision 2</p> <p>2. Estimate Change: N/A</p> <p>3. Release Change: N/A</p> <p>4. Funding Source Change: N/A</p>
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	<p>1. Recommendation Change: Before: Figure 2.1.1.1 – Transaction Summary Worksheet Figure 2.1.1.2 – Fund Code Summary Worksheet Figure 2.1.1.3 – Details Worksheet After: Figure 2.1.1.1 – Transaction Summary Worksheet Figure 2.1.1.2 – Fund Code Summary Worksheet Figure 2.1.1.3 – Details Worksheet Cosmetic update</p> <p>2. Estimate Change: N/A</p> <p>3. Release Change: N/A</p> <p>4. Funding Source Change: N/A</p>
Content Revision Status-4:	

**Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CA-214990] DDID 2578 FDS: Non State Forms - Add CSF 105 Form

Team Responsible:	Client Correspondence	Assignee:	Kamal ShakerJ	SPG Status:	No
Fix Version/s:	[20.09]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	34
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 6/8/2020

Current Design: CSF 105 – Appointment Letter does not exist in LRS/CalSAWS

Request: Add the CSF 105 - Appointment Letter to the LRS/CalSAWS and generate the CSF 105 from Template Repository and Customer Appointment Detail page.

Recommendation:

1. Add CSF 105 form to LRS/CalSAWS.
2. Add CSF 105 form to Template Repository.
3. Update Customer Appointment Detail page to generate CSF 105 form for 57 counties excluding Los Angeles county.

Outreach Description:

Migration Impact Description:

Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **34**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	34	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

Before:
Imaging Barcode was not added to CSF 105 form. Instead, there was an assumption that it'll be added with SCR CA-207108.

After:
Imaging Barcode will be added to CSF 105 form with CA-214990 and reference to CA-207108 has been removed from the assumptions.

Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:



[CA-204496] SB 1341 All County Solution Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs

Team Responsible:	Client Correspondence	Assignee:	Bryan Diep	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	2542
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	09/05/2018 11:48 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-104
Committee:	[Correspondence, Medi-Cal/CMSP]	Approved by Committee:	2019-09-25 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 11/13/2019

Current Design: LRS/CalACES generates mixed Medi-Cal NOAs for Non-MAGI and MAGI with Non-MAGI text generating prior to and on a different page from the MAGI text.

Request: The objective of this request is to address C-IV concerns with LRS current design for the mix NOAs and to create all counties solution. In addition we also need to implement any remaining portions of the Phase I SCR 47415.

This effort will be split into Phases:

SCR CA-56680 Phase 1 - Separate the MSP text onto it's own MSP NOAs

SCR CA-204496 Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs

SCR CA-204497 Phase 3 - Updates to the mixed Non-MAGI/MAGI NOAs to allow for mixed actions

SCR CA-204494 Phase 4 - Update Non-MAGI/MAGI NOAs to generate in Letter Format

SCR CA-204499 Phase 5 - Mixed Non-MAGI/MAGI Text updates and update to Skip Report

Recommendation: 1.) Update the flow of the mixed Non-MAGI/MAGI NOAs. NOAs will generate with all persons listed on the first page in terms of their eligibility. Merge the non-MAGI and MAGI text.

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 2542

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	511	Client Correspondence :	1284
DBA :	0	Design :	320	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	111
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision
Status-1:
Content Revision
Description-1:**

Pending CCB

1. Recommendation Change:

Before:

1. Design document was not attached to JIRA

2. FDDs are attached to the design document as embedded documents in the 'Supporting Documents' section.

3. FDDs does not have threshold translations listed.

After:

1. The design document is attached to JIRA

2. Removed the embedded documents and added the names of the FDDs in the design document. All the FDDs can now be found in 'Supporting Documents.Zip' attached to JIRA.

3. Threshold translations are added to the FDDs.

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-49633] CF 387 CalFresh Request for Information for Residency

Team Responsible:	Client Correspondence	Assignee:	Sreekanth Kalvoju	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	791
Reporter:	Jira Cleanup	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	Approved	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, Correspondence]	Approved by Committee:	2019-11-19 00:00:00.0	Other Agency Cross Reference:	CIV-101447

Non-Committee

Review:

Expedite Approval:

Current Design:

C-IV currently has the CF 387 (5/14) Form is available in template repository. CalSAWS currently does not have CF 387 in template repository.

Request:

1. Add a new EDBC non-compliance failure reason to Discontinue the CalFresh program if residency is not verified.
2. LRS/CalSAWS: Add the CF 387 (5/14) to Template Repository.
3. Update the CF 387 Form in C-IV to allow for dynamically populating residency information verbiage.
4. Create a task for the worker when CF 387 Form is generated through template repository.
5. Create a new journal with the following verbiage "CF 387 – CalFresh request for information generated and mailed to the household".
6. Generate CalFresh Discontinuance NOA if CF 387 is discontinued with a failure reason 'Failed to Provide Residency'.

Recommendation:

- 1.) Add a new non-compliance of 'Residency'. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.1)
- 2.) Add a new CF 387 Form that has a dynamic section that populates with Residency verbiage. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.1)
- 3.) Add a new Document Parameter page for the CF 387 Form that includes a checkbox to dynamically populate Residency information. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.2)
- 4.) Add a new Task and Journal Entry Batch Job for the CF 387 Form. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.3)
- 5.) Add a new CF Discontinuance NOA for failure for Residency Verifications. (See CA-49633 CIV-101447 CalFresh Request for Information Section 2.2.4)

Outreach

Description:

Migration Impact

Description:

SCR CIV-101447 is created to close migration gaps. Related NOAs will be inherited for C-IV counties as part of migration requirements.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Create Manual NOA to request CF residency information, and track response manually.

Estimate:

791

Automated Test :	6	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	400
DBA :	0	Design :	0	Eligibility :	110
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	205	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

Content Revision Accepted

Status-1:

Content Revision
Description-1:

1. Recommendation Change:
N/A

2. ETC Change:
N/A

3. Release Change:
Before:
20.07

After:
20.11

4. Funding Source Change:
N/A

Content Revision Accepted

Status-2:

Content Revision
Description-2:

1. Recommendation Change:
N/A

2. ETC Change:
N/A

3. Release Change:
Before: 20.11
After: 20.09

Content Revision Pending CCB

Status-3:

Content Revision
Description-3:

1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change:
Before: 20.09
After: 20.11

4. Funding Source Change:
N/A

Content Revision

Status-4:

Content Revision
Description-4:

End Content Revisions