

☐ CalSAWS DD&I☒ C-IV M&O☐ CalWIN M&O☒ LRS M&E

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| Distribution Date: | August 13, 2020 |
| To: | Committee.Medical_CMSP.All, Consortium.RegionalManagers.All, PPOC.40 |
| CIT Name: | CA-218515 CIV-107754 - List of Discontinued Medi-Cal Individuals Requiring Review/Restoration |
| From: | CalSAWS Project |

PPOCs, please forward to the appropriate impacted staff in your county:

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| <input type="checkbox"/> General <input checked="" type="checkbox"/> Policy <input type="checkbox"/> CW <input type="checkbox"/> CF <input checked="" type="checkbox"/> MC <input type="checkbox"/> CMSP <input type="checkbox"/> FC/KG/AAP <input type="checkbox"/> Child Care <input type="checkbox"/> WtW <input type="checkbox"/> Other Program(s) _____ <input type="checkbox"/> C4Yourself <input type="checkbox"/> Customer Correspondence <input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports <input type="checkbox"/> Fiscal <input type="checkbox"/> Caseload Movement <input type="checkbox"/> Management <input type="checkbox"/> Fiscal <input type="checkbox"/> Security <input type="checkbox"/> Batch and Interfaces <input type="checkbox"/> Imaging <input type="checkbox"/> Migration <input type="checkbox"/> Conversion <input type="checkbox"/> Technical <input type="checkbox"/> Training <input checked="" type="checkbox"/> Help Desk |
| <input type="checkbox"/> Your Benefits Now! | |

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| Description: | <p>Purpose</p> <p>The purpose of this CIT is to notify Los Angeles and C-IV counties CalSAWS has posted a list for each system of Medi-Cal (MC) individuals who had a discontinuance action taken during the Public Health Emergency (PHE) and need to be reviewed and have MC benefits restored.</p> <p>Background</p> <p>DHCS has determined that over the months of April, May, June and July, a number of Medi-Cal beneficiaries appear to have been discontinued for non-valid reasons and will need to be reinstated to coverage as quickly as possible. DHCS will provide updated information regarding required restorations in MEDIL I 20-25. Due to the PHE and the flexibility in the Executive Orders, DHCS provided CalSAWS with a list of MC individuals that were discontinued effective April 1, 2020 through July 1, 2020.</p> <p>Processing Deadline/MEDS Reinstatement of Outstanding Cases</p> <p>Due to the highly sensitive nature of this issue and the need to ensure cases are reinstated as quickly as possible, these cases cannot continue without coverage into September. As many individuals as possible must be worked and reinstated by August 21, 2020. This will allow updates to be sent to MEDS prior to MEDS month</p> |
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end processing in order to effectuate the change for September. This deadline is due to the MEDS renewal processing schedule and cannot be extended. See **County Action** for more details.

Note: The lists provided in this CIT take priority over the lists of discontinued MC individuals previously posted and referenced below.

Additional Information

Per MEDIL I 20-07 – Access to Care During Public Health Crisis or Disaster for Medi-Cal and MEDIL I 20-14 - Extension of Delaying Annual Redeterminations, Discontinuances, and Negative Actions Due to COVID-19 Public Health Emergency, the Department of Health Care Services (DHCS) instructed counties to stop all processing of annual redeterminations and to delay all discontinuances and negative actions as a result of renewals and reported changes in circumstances through the end of the Public Health Emergency. The end date of the PHE has not yet been determined.

CITs 0116-20 – CA-216190 – List of DCFS Medi-Cal Discontinuances from Batch EDBC and CIT 0115-20 – CA-216783 | CIV-107421 – List of Medi-Cal Discontinuance from Batch EDBC advised the 40 counties of individuals that had been discontinued during the PHE and needed to be evaluated for restoration.

MEDIL I 20-07 identified the following negative actions as valid:

- Individuals who are reported to be deceased,
- Individuals who are no longer a resident of the state,
- Individuals who request voluntary discontinuance from Medi-Cal, and
- Non-MAGI Medi-Cal individuals moving into an LTC aid code.

In addition, the following reasons are also valid as it is not an adverse action for the beneficiary as they continue to be Medi-Cal eligible:

- Duplicate Aid/On Aid Another Case
 - Gets AAP
 - Gets ARC
 - Gets CalWORKs
 - Gets FC
 - Gets Kin-GAP
 - Gets SSI or SSI/SSP
- Inter County Transfer

C-IV Counties:

CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2020 > CIV- 107754

[REDACTED]

LA County:

CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2020 > CA-218515

[REDACTED]

Note: An additional list of individuals who were discontinued effective July 1, 2020 has been posted to each of the locations above. These lists do not include

individuals on the initial posted lists. These additional lists have the same processing deadline of close of business, **Friday, August 21, 2020.**

County Action

Workers should review the case for each individual on the list and determine if the discontinuance was for a valid reason. If after review, it is determined that an individual's discontinuance action was valid and eligibility should not be reinstated, the county shall notify DHCS as follows:

- Prepare an Excel spreadsheet titled "DHCS Do Not Touch List".
- List the individual's CIN and reason individual should not be reinstated (optional).
- Send the spreadsheet to DHCS via the Secure File Transfer Protocol (SFTP) Server currently used for the Rivera process by close of business, **Friday, August 21, 2020.**

Workers should review and action each individual's case as follows:

| If the individual was discontinued... | Then the worker should... |
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| For a valid reason, | <ul style="list-style-type: none">• Journal the case record to indicate <individual's name> discontinuance was reviewed, and the actions were acceptable per MEDIL I 20-07. DHCS advised not to reinstate benefits.• Notate your county's "DHCS Do Not Touch" List with individual's CIN and reason individual should not be reinstated (optional). |
| For a non-valid reason, | <ul style="list-style-type: none">• Access the impacted individual's case and follow your county process to restore aid back to the effective date of the discontinuance.• Journal the case record to indicate the <individual's name> discontinuance was not allowable per MEDIL I 20-07 and benefits have been reinstated effective <Date>. |

For more information, refer to the following C-IV and LRS job aids:

- Reapplication and Rescissions
- EDBC – Overriding Program Configuration

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Attachments:

CIT 0153-20 MEDIL I 20-14.pdf
CIT 0153-20 MEDIL I 20-07.pdf

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| Web Portal Link: | <div data-bbox="332 79 474 126"></div> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none">1. Click on the CRFIs & CITs link at the top of the page.2. Click on the "CalSAWS Information Transmittal (CIT)" folder.3. Click on the "2020" folder.4. Click on the appropriate CIT # folder. |
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