[CA-49410] Allow Users to Authorize Multiple Transportation Types for Overlapping Periods

Team Responsible:	**Fiscal**	Assignee:	**Kapil Santosh**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Ishrath Khan**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**461**
Reporter:	**Lien Phan**	Regulation Reference:		Created:	**01/19/2018 11:45 AM**
Status:	**Design in Progress**	Impact Analysis:		Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:		Other Agency Cross Reference:	**CA-50300**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design:

GAIN/REP/Cal-Learn participants may receive payments for public transportation, mileage, or alternative methods of transportation to attend their WtW or employment activity. Payments are based on actual costs. If round trip from participant#s home to the WtW activity exceeds two hours and the participant has access to a private vehicle, he/she is eligible for mileage. If public transportation is not accessible/available and the participant does not have access to a private vehicle, he/she is eligible for alternative methods of transportation to attend his/her WtW and/or employment activity.

Currently, LRS doesn#t allow user to authorize multiple transportation types for overlapping periods.

Request:

Staff are not able to authorize additional transportation when needed unless they select #Other# transportation type. This results in incorrect reporting information and Program staff are unable to identify what the issuance is for when reviewing cases. Participants also receive a NOA that shows #other# which is misleading information.

Recommendation:

Modify LRS to allow staff to authorize additional transportation payments under the same transportation type or different transportation type for a period in which transportation has already been authorized. This applies to all transportation types.

For example, a participant was advanced mileage payment for December 1-31 to attend her Vocational Training activity. However, on December 20th the participant reported a new employment that started on December 12th. The worker should be allowed to authorize additional transportation whether it be a bus pass or additional mileage for the participant to attend her employment activity. If mileage, the mileage rate should be calculated using the mileage already issued to the participant for that month. This means that if the participant was issued a mileage payment for a total of 450 miles for December but now she will be driving an additional 100 miles, the additional 100 miles should be calculated as follows:

 50 miles at Tier 1 rate and
50 miles at Tier 2 rate

The participant drove a total of 550 miles in the month and per Transportation policy, the first 500 miles per month, per participant are calculated using Tier 1 rate. Miles exceeding 500 miles per month, per participant are calculated using Tier 2 rate.

Staff must be able to properly select the correct transportation type on LRS for each payment so that participants are notified accordingly via the NA 820, Transportation Approval NOA.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

**Alternative
Procedure
Description:**
Operational Impact:
Estimate: **461**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	264	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	23
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	107	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-200321] Display the Collect button on the Issuance Detail page for all Service Payments

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**86**
Reporter:	**Jimmy Tu**	Regulation Reference:		Created:	**01/25/2018 07:22 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:	**06/05/2020**	Other Agency Cross Reference:	**Tracker-951**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design:

For Direct Deposit and Warrant Service Payment issuances, the LRS/CalSAWS displays a "Collect" button on the Issuance Detail page. This functionality allows users to create a Recovery Account Overpayment tied to that Issuance.

"Collect" Button does not display on Issuance Detail page for EBT issuances and Supplemental Benefit Warrant Issuances created through a Service Arrangement. Therefore, this SCR should be evaluated and prioritized for migration impacts.

Request:

This is a request to close the gap in between C-IV (951) and LRS/CalSAWS. C-IV already has this functionality and LRS/CalSAWS is also being evaluated to consider when the "Collect" button should be shown.

Recommendation:

Update the Issuance Detail page to display the "Collect" button for all issuances associated to supportive service payments (where payment_req_id exists)

Update the Issuance Detail Online Help page.

Outreach Description:

Migration Impact Description:

C-IV implemented this change with Tracker 951. This SCR will align LRS/CalSAWS with C-IV and resolve the design difference.

Migration Impact Analysis:

Alternative Procedure Description:

N/a

Operational Impact:

Estimate: **86**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	66	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	20	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-202165] Update Issuance Detail Page to remove Validation of Duplicate Issuances

Team Responsible:	**Fiscal**	Assignee:	**Sidhant Garg**	SPG Status:	**Approved**
Fix Version/s:	**[20.11]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**104**
Reporter:	**Myra Aldana**	Regulation Reference:		Created:	**04/17/2018 05:06 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gloria Williams**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:	**06/23/2020**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design:

Currently the LRS/CalSAWS only allows users to edit and change the status of a Duplicate Issuance from "Validation Error" to "Voided." The system will give the user an error when attempting to update the status of a "Validation Error" to "Ready for Issuance."

Example Below:

1. EDBC authorized an amount of $197 for the benefit month of 5/2020 for a CalWORKs program.

Potential Benefit (Final Benefit Amount): $197.00

Previous Potential Benefit: $0

Authorized Amount: $197.00

2. Issuance batch creates a payment of $197.00 for the month of 05/2020.

3. EDBC is recalculated for the month of 05/2020 with a change in Net Earned Income.

Potential Benefit (Final Benefit Amount): $394.00

Previous Potential Benefit: $197.00

Authorized Amount: $197.00

4. Issuance batch would mark this as Duplicate Issuance as the Amount for this EDBC authorization and the Previous issuance is same.

Request:

Update the Issuance Detail Page to remove the validation of duplicate issuances. This would allow the user to change and update the status of issuances that are "Validation Errors" to "Ready for Issuance."

Recommendation:

Update the Issuance Detail Page to remove the validation which would allow the user to change/update the status to "Ready for Issuance" for issuances which are currently in the status, Validation Error, with status reason, Duplicate Issuance.

Outreach Description:

Migration Impact Description:

This functionality already exists in CIV and this SCR will align LRS/CalSAWS with C-IV and resolve the design difference.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **104**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	66	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	28	Tech Arch :	0	Tech Ops :	0
Training :	0				