

☐ CalSAWS DD&I☒ C-IV M&O☐ CalWIN M&O☒ LRS M&E

Distribution Date:	September 8, 2020
To:	Committee.Medical_CMSP.All, Consortium.RegionalManagers.All, PPOC.40
CIT Name:	CA-219265 CIV-107885 - Posted DHCS List of Restored and Exception Medi-Cal Beneficiaries
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

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| <input type="checkbox"/> General
<input checked="" type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input checked="" type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> C4Yourself <input type="checkbox"/> Your Benefits Now!
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input type="checkbox"/> Training
<input checked="" type="checkbox"/> Help Desk |
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Description:	<p>Purpose</p> <p>The purpose of this CIT is to notify Los Angeles and C-IV counties of posted lists for each system of:</p> <ul style="list-style-type: none"> • Medi-Cal (MC) individuals who had a negative action taken during the Public Health Emergency (PHE) and had eligibility restored directly to MEDS by the Department of Health Care Services (DHCS), and • Exception individuals that were not able to be restored on MEDS by DHCS and must be reviewed and restored, if appropriate. <p>In addition, information regarding valid and invalid negative actions is provided in order to assist with reducing negative actions and the number of cases that require restoration.</p> <p>Background</p> <p>DHCS has determined that over the months of April, May, June and July, a number of Medi-Cal beneficiaries appear to have been discontinued for non-valid reasons and will need to be reinstated to coverage as quickly as possible. DHCS provided CalSAWS with a list of MC individuals that were discontinued effective April 1, 2020 through July 1, 2020. The lists of individuals requiring restoration will be provided by DHCS monthly until the PHE ends. CIT CA-218515 CIV-107754 - List of Discontinued</p>
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Medi-Cal Individuals Requiring Review/Restoration provided information to the counties regarding the posted lists and required county action. Counties were to review and restore individual's eligibility, as appropriate. Individuals that counties determined should not have eligibility restored were provided to DHCS on a "DHCS Do Not Touch" list.

On Monday, August 24, 2020, DHCS restored eligibility for the individuals that were not restored by the county and were not on a "DHCS Do Not Touch List" provided by counties. DHCS has provided lists of individuals that have had their eligibility restored for any discontinuance months in the period of April through July 2020. **This list is for reference only and does not require county action.**

An additional list which contains exception cases who were not able to be restored to MEDS by DHCS was also provided by DHCS. These individuals must have their information reviewed and eligibility restored, if appropriate.

The restoration and exception lists will be provided to counties monthly until the PHE ends.

Additional Information

As a reminder, per the Governor's Executive Order, counties shall delay Medi-Cal annual renewal activities and negative actions for the duration of the PHE to ensure individuals have access to medical care through the duration of the PHE. In order to reduce the number of individuals that appear on the DHCS restoration lists, workers must stop taking invalid negative actions on individuals. DHCS has provided multiple MEDILs with guidance for counties on processing case actions during the PHE. Counties should make sure that staff is familiar with the guidance provided and is following the requirements of the Governor's Executive Order.

MEDIL I 20-07	MEDIL I 20-14	MEDIL I 20-20
MEDIL I 20-08	MEDIL I 20-15	MEDIL I 20-25
MEDIL I 20-11	MEDIL I 20-18 (FAQ)	MEDIL I 20-26 (FAQ)

2020 MEDILs may be accessed at the following link:

<https://www.dhcs.ca.gov/services/medi-cal/eligibility/letters/Pages/2020MEDILs.aspx>

Valid and Invalid Negative Actions

MEDIL I 20-07 identified the following negative actions as valid:

- Individuals who are reported to be deceased,
- Individuals who are no longer a resident of the state,
- Individuals who request voluntary discontinuance from Medi-Cal, and
- Non-MAGI Medi-Cal individuals moving into an LTC aid code.

In addition, the following reasons are also valid as it is not an adverse action for the beneficiary as they continue to be Medi-Cal eligible:

- Duplicate Aid/On Aid Another Case
 - Gets AAP
 - Gets ARC
 - Gets CalWORKs
 - Gets FC
 - Gets Kin-GAP
 - Gets SSI or SSI/SSP

- Inter County Transfer

Negative actions for any reasons other than the ones listed above are considered invalid and should not be effectuated. SCRs CA-215211/CIV-106907 - Prevent negative impacts in Batch EDBC to Medi-Cal beneficiaries due to Public Health Crisis or Natural Disaster were released into Production on 8/14/2020. These SCRs are preventing negative actions that occur in an EDBC batch. The result will be a Read-Only EDBC. Negative actions will no longer occur from EDBC Batch.

When workers are running EDBC, they must review the EDBC results to ensure that there are no adverse changes to the customer's benefits. Some examples of adverse actions include discontinuance, an increase in SOC or premium or role changes from a MEM to a FRI. County staff must ensure that individuals are not discontinued unless it is for one of the valid reasons listed above.

In addition to negative actions taking place in continuing cases, negative actions are transpiring in new applications. Individuals who are eligible in their initial application month(s) and due to a change in circumstances, become ineligible in subsequent months should not be discontinued. Once customers become eligible to Medi-Cal at any time, they are considered to be *beneficiaries* and fall under the protections of the PHE and their eligibility will continue until the end of the PHE.

Individuals Discontinued from Programs with Medi-Cal

DHCS provided additional clarification regarding individuals discontinued from programs who lose receipt of benefits that would otherwise affect their Medi-Cal eligibility (e.g. Foster Care assistance payments and CalWORKs). The following response was included in a Q & A provided by DHCS:

Question: How do counties handle individuals who were discontinued from AAP and or Public Assistance Programs (Cash-based)?

Response: The county will need to reinstate the individual to a Medi-Cal only program. Appropriate aid code to reinstate during the PHE is aid code 38. The county must continue to follow the current business process by sending the NOA to the individual and journal all actions taken into the case.

Note: CWDA email and DHCS Q & A attached for your reference.

County Action

As previously mentioned, DHCS has provided two lists:

1. Exception individuals that were not able to be restored to MEDS by DHCS. **These lists require county action.**
2. Individuals that were restored on MEDS. **These lists DO NOT require county action and are for reference only.**

1. **List Name: MEDS Restoration Exceptions for County Review - April through July 2020**

In addition to the Standard Columns, the list has the following columns:

- CIN
- MEDS ID
- Aid Code

- ESC Program
- Term Date
- Term Rsn
- Resp County
- Reside County
- Last HCP
- Last HCP Stat
- Reason for No Reinstatement

Workers should review and action each individual's case as follows:

If the individual was discontinued...	Then the worker should...
For a valid reason,	Journal the case record to indicate <individual's name> discontinuance was reviewed, and the actions were acceptable per MEDIL I 20-07.
For a non-valid reason,	<ul style="list-style-type: none"> • Access the impacted individual's case and follow your county process to restore aid back to the effective date of the discontinuance. • Journal the case record to indicate the <individual's name> discontinuance was not allowable per MEDIL I 20-07 and benefits have been reinstated effective <Date>.

Important: When the county completes review/restoration of the individuals on the exception list, an email should be sent to DHCSCalSAWS@dhcs.ca.gov to advise of the completion. No details are required.

List Name: MEDS Restorations for County Reference Only - April through July 2020

In addition to the Standard Columns, the lists have the following columns:

- MEDS ID
- Aid Code
- ESC
- Special Program
- Term Date
- Term Rsn
- Resp County
- Reside County
- Last HCP
- Last HCP Start
- Reinstatement Action
 - No Reinstatement – record not reinstated because it was active (probably county-restored) OR there was no active aid code or term date to that record (so it was an exception)
 - ELIG/HCP Reinstatement – Eligibility was restored & HCP was reinstated
 - HCP Reinstatement Only – only HCP restored
 - ELIG Reinstatement only – only eligibility restored; no HCP reinstatement needed (probably Fee for Service (FFS))

	<ul style="list-style-type: none"> Eligibility Reinstatement Message <ul style="list-style-type: none"> "USE AID CODE 38" indicates that aid code 38 was used for restoration because this individual was probably in a cash-linked aid code. <p>Both lists are located as follows:</p> <p>C-IV Counties:</p> <p>[REDACTED]</p> <p>LA County:</p> <p>[REDACTED]</p> <p>Note: These lists were provided by DHCS and the additional columns are being passed on as received. There are not entries in all columns for each individual. The Standard Columns have been added to assist the worker in identifying individuals.</p>
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Attachments:	<p>CWDA Email and DHCS Q & A</p>
Web Portal Link:	<p>[REDACTED]</p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2020" folder. 4. Click on the appropriate CIT # folder.