

CalSAWS CCB Agenda

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|-----------------|---|
| DATE | SEPTEMBER 3, 2020 |
| TIME | 1:30 PM |
| LOCATION | North: Sutter Conference Room, South: Conference Room 331 |
| SUBJECT | Change Control Board Meeting |
| INVITEES | Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management |

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|-----------|--|------------------|-------|----------------|-----------------------|------------------|
| 20.07 | CIV-106141 | CA-210559 | ACL 20-78 FC, KG CNI Rate Increase for 2020 Year | Eligibility | 120 | C-IV M&O | Production Deployment | 20.08.14 |
| 20.07 | CIV-106258 | CA-213273 | ACIN I-XX-20 - FFY 2021 CalFresh COLA; ACL 20-94 Update CalWORKs (CW) IRT Levels for 2020-2021 | Eligibility | 121 | C-IV M&O | Production Deployment | 20.08.20 |
| 20.07 | CIV-106259 | CA-213274 | ACIN I-XX-XX- FFY 2021 CalFresh COLA; ACL 20-94 CW IRT - Run Batch EDBC | Eligibility | 133 | C-IV M&O | Production Deployment | 20.09.05 |
| 20.07 | CIV-107488 | CA-217268 | ACL 20-78 FC, KG CNI Rate Increase for 2020 Year - Batch EDBC | Eligibility | 138 | C-IV M&O | Production Deployment | 20.09.05 |
| 20.07 | CIV-107584 | | Update - Discontinue sending EBT Expungement file to San Bernardino | Fiscal | 16 | C-IV M&O | Production Deployment | 20.08.06 |
| 20.07 | CIV-107681 | CA-218270 | Turn off Age 26 batch jobs due to COVID-19 | Batch Operations | 25 | C-IV M&O | Production Deployment | 20.08.10 |
| 20.07 | CIV-107689 | CA-218299 | Issue August 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments | Fiscal | 140 | C-IV M&O | Production Deployment | 20.09.12 |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|-------------------------|---|------------------|-------|----------------|-----------------------|------------------|
| 20.07 | CIV-107700 | | Turn on Task Newly Assigned Indicator batch job | Batch Operations | 5 | C-IV M&O | Production Deployment | 20.08.14 |
| 20.11 | CIV-107698 | CA-218121 | CIV-105386: Online Help pages for Homeless Assistance- Temp Updates | Training | 32 | C-IV M&O | Start Build | |
| 21.01 | CIV-107309 | CA-216507 | Update Outdated Requested Medi-Cal Types to "Medi-Cal" | CalHEERS | 63 | C-IV M&O | No | |
| 21.02 | CIV-107283 | CA-216376; CH-159952 | CalHEERS eHIT: Add EERC for 'CFS Ended – Requested benefit Month is outside of 3 Retro Months for MAGI' | CalHEERS | 31 | Premise | No | |
| 21.02 | CIV-107530 | CA-217624; CH-160301 | CalHEERS eHIT: Update Interface Schema to version 17 | CalHEERS | 219 | Premise | No | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|-----------|---|------------------|-------|----------------|--------------------|------------------|
| 20.07 | CIV-106387 | CA-213522 | Security to enable pages being added for the interface to OCAT | Online | 15 | Premise | No | 20.11.02 |
| 20.07 | CIV-107224 | CA-216173 | CO-113 OCAT Integration - UAT Support | Online | 360 | Premise | No | 20.11.02 |
| 20.09 | CIV-105386 | CA-211293 | ACL 19-118 Removal of the Consecutive Day rule for HA-Temp | Fiscal | 714 | C-IV M&O | Start Build | |
| 20.11 | CIV-105339 | CA-211216 | Income Disregard for the Aged, Blind & Disabled Federal Poverty Level Program | CalHEERS | 161 | C-IV M&O | No | |

2. LRS SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|--|-----------------------|-------|----------------|-----------------------|------------------|
| RWR | CA-211747 | | Update the LRS CF 386 CalFresh Notice of Missed Interview Form | Client Correspondence | 96 | LRS M&E | Start Build | |
| RWR | CA-211756 | | Update SAWS 2A SAR (04/15) | Client Correspondence | 275 | LRS M&E | Start Build | 20.09.x1 |
| 20.07 | CA-210559 | CIV-106141 | ACL 20-78 FC, KG CNI Rate Increase for 2020 Year | Eligibility | 220 | LRS M&E | Production Deployment | 20.08.14 |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|--|-----------------------|-------|----------------|-----------------------|------------------|
| 20.07 | CA-210584 | | ACL 20-68 AAP CNI Rate Increase for 2020 Year | Eligibility | 54 | LRS M&E | Production Deployment | 20.08.14 |
| 20.07 | CA-213273 | CIV-106258 | ACIN I-XX-20 - FFY 2021 CalFresh COLA; ACL 20-94 Update CalWORKs (CW) IRT Levels for 2020-2021 | Eligibility | 119 | LRS M&E | Production Deployment | 20.08.20 |
| 20.07 | CA-213274 | CIV-106259 | ACIN I-XX-XX- FFY 2021 CalFresh COLA; ACL 20-94 CW IRT - Run Batch EDBC | Eligibility | 240 | LRS M&E | Production Deployment | 20.09.05 |
| 20.07 | CA-217007 | | Enable CMA job and Update CMA Notices to reflect telephonic call due to COVID | Client Correspondence | 58 | LRS M&E | Production Deployment | 20.07.30 |
| 20.07 | CA-217268 | CIV-107488 | ACL 20-78 FC, KG CNI Rate Increase for 2020 Year - Batch EDBC | Eligibility | 216 | LRS M&E | Production Deployment | 20.09.05 |
| 20.07 | CA-217269 | | ACL 20-68 AAP CNI Rate Increase for 2020 Year - Batch EDBC | Eligibility | 92 | LRS M&E | Production Deployment | 20.09.05 |
| 20.07 | CA-217736 | | BTSCA 2020 Reissue for LA County | Fiscal | 127 | LRS M&E | Start Build | 20.08.20 |
| 20.07 | CA-218270 | CIV-107681 | Turn off Age 26 batch jobs due to COVID-19 | Batch Operations | 25 | LRS M&E | Production Deployment | 20.08.10 |
| 20.07 | CA-218299 | CIV-107689 | Issue August 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments | Fiscal | 164 | LRS M&E | Production Deployment | 20.09.12 |
| 20.07 | CA-218476 | | Disable QR 7 generation job PB19R412 | Batch Operations | 15 | LRS M&E | Production Deployment | 20.08.14 |
| 20.07 | CA-218658 | | Disable the GROW Orientation and CMA Appointment jobs | Batch Operations | 15 | LRS M&E | Production Deployment | 20.08.12 |
| 20.07 | CA-218792 | | Revise wording and formatting in Outages section on CalSAWS Website | Release Communication | 3 | C-IV M&O | No | 20.08.xx |
| 20.09 | CA-217243 | | Training Release 20.09 - Training Environment Support | Training | 60 | LRS M&E | No | 20.09.25 |
| 20.09 | CA-218464 | | CA-213170: Online Help - Update Business Intelligence (BI) Reporting Tool Job Aid | Training | 5 | LRS M&E | Start Build | |
| 20.09 | CA-218528 | | Update TIFF to PDF conversion library | Tech Arch | 120 | LRS M&E | Start Build | 20.10.09 |
| 20.09 | CA-218532 | | For "Register to Vote" the Application and Resource Tab are not using the same URL | Online | 23 | LRS M&E | Start Build | |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|---|-----------------------|-------|----------------|--------------------|------------------|
| 20.09 | CA-218545 | | Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214928 | Training | 190 | Other | No | 20.11.13 |
| 20.09 | CA-218547 | | Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214929 | Training | 190 | Other | No | 20.13.20 |
| 20.09 | CA-218685 | | YBN Enhancement to VOB for DV, NSA Flags | Online | 23 | LRS M&E | Start Build | |
| 20.09 | CA-218769 | | Training Release 20.11.20 - LMS Support | Training | 175 | LRS M&E | No | 20.11.20 |
| 20.11 | CA-214073 | CIV-103841 | Increment LRS database sequences to appropriate values to support CalSAWS data - wave 2 | DBA | 120 | LRS M&E | Start Build | |
| 20.11 | CA-215687 | | DDID 2686 FDS: GA GR Phase 1 - Case Summary and Application page Changes | Eligibility | 461 | CalSAWS DD&I | Start Build | |
| 20.11 | CA-215852 | | Job Aid Updates - Data Collection and Navigation | Training | 5 | LRS M&E | Start Build | |
| 20.11 | CA-216414 | | Migrate CD 7617- Child Care NOA | Client Correspondence | 369 | C-IV M&O | Start Build | |
| 20.11 | CA-218336 | | CA-214929 DDID 655 FDS: Online Help - Task Management OLH pages | Training | 30 | CalSAWS DD&I | Start Build | |
| 20.11 | CA-218337 | | CA-214928 DDID 34 FDS: Online Help - update, add and remove Online Help pages for Task Management | Training | 65 | CalSAWS DD&I | Start Build | |
| 20.11 | CA-218417 | CIV-5503 | CA-54659: Online Help - Update the Repayment Term Summary and Repayment Term Detail OLH pages | Training | 10 | LRS M&E | Start Build | |
| 20.11 | CA-218770 | | Training Release 20.11 - Training Environment Support | Training | 60 | LRS M&E | No | 20.12.04 |
| 21.01 | CA-214032 | | DDID 2198 - Create an Inbound Webservice to Mark documents as received | Batch/Interfaces | 373 | CalSAWS DD&I | No | |
| 21.01 | CA-214034 | | DDID 2504, 2254 - CalSAWS Task Generation | Batch/Interfaces | 50 | CalSAWS DD&I | No | |
| 21.01 | CA-214037 | | DDID 2507 - Distributed Documents Page Link | Online | 396 | CalSAWS DD&I | No | |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|--------------------------|---|------------------|-------|----------------|--------------------|------------------|
| 21.01 | CA-216507 | CIV-107309 | Update Outdated Requested Medi-Cal Types to "Medi-Cal" | CalHEERS | 73 | LRS M&E | No | |
| 21.02 | CA-216376 | CIV-107283; CH-159952 | CalHEERS eHIT: Add EERC for 'CFS Ended – Requested benefit month is outside of 3 Retro Months for MAGI' | CalHEERS | 34 | Premise | No | |
| 21.02 | CA-217624 | CIV-107530; CH-160301 | CalHEERS eHIT: Update Interface Schema to version 17 | CalHEERS | 256 | Premise | No | |
| 21.03 | CA-208130 | | MEDIL I 19-12: Update on Asset Verification Reports | Batch/Interfaces | 1442 | LRS M&E | No | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-------------------------|---|-----------------------|-------|----------------|-----------------------|------------------|
| 20.07 | CA-58455 | | Data Change Request - Void Pending Approval Recovery Accounts | Fiscal | 115 | LRS M&E | No | |
| 20.07 | CA-202177 | | Modifications to the Medi-Cal Renewal E-Hit Dashboard and DPSS Performance Measures Dashboard - Medi-Cal Renewals | Reports | 830 | LRS M&E | No | 20.09.11 |
| 20.07 | CA-213522 | CIV-106387 | Security to enable pages being added for the interface to OCAT | Online | 15 | Premise | No | 20.11.02 |
| 20.07 | CA-214796 | | Training: Update Fiscal WBTs for 20.03 App Dev Changes | Training | 16 | LRS M&E | No | 20.09.18 |
| 20.07 | CA-216173 | CIV-107224 | OCAT Integration - UAT Support | Online | 360 | Premise | No | 20.11.02 |
| 20.07 | CA-217206 | | Training: Update Employment Services-WTW WBTs for OCAT Changes | Training | 77 | LRS M&E | No | 20.09.18 |
| 20.07 | CA-217212 | | Training: Update Employment Services-GROW WBTs for OCAT Changes | Training | 44 | LRS M&E | Start Build | 20.09.18 |
| 20.07 | CA-217224 | | Training: Update 082-WBT-FSB-Fiscal Supervisor-01 for 20.07 App Dev Changes | Training | 14 | LRS M&E | No | 20.09.18 |
| 20.09 | CA-48393 | CCM-4742; CIV-106082 | DDCR 5016: Develop Subscription Based Reports | Online | 1002 | LRS M&E | Production Deployment | |
| 20.09 | CA-205915 | CIV-102915 | Upgrade iText PDF and Imaging library | Tech Arch | 360 | LRS M&E | No | 20.09.xx |
| 20.09 | CA-211293 | CIV-105386 | ACL 19-118 Removal of the Consecutive Day rule for HA-Temp | Client Correspondence | 3468 | LRS M&E | Start Build | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|---|-----------------------|-------|----------------|--------------------|------------------|
| 20.11 | CA-50293 | CIV-8657 | ACL 11-80 - CalWORKs New & Revised Overpayment Notice of Action Messages Phase 1 | Client Correspondence | 274 | LRS M&E | No | 20.09.x2 |
| 20.11 | CA-203018 | | DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months | Fiscal | 88 | LRS M&E | No | |
| 20.11 | CA-211216 | CIV-105339 | Income Disregard for the Aged, Blind & Disabled Federal Poverty Level Program | CalHEERS | 268 | LRS M&E | No | |
| 20.11 | CA-211746 | | Update the TEMP NA 1232 CalFresh Notice of Action EBT Account | Client Correspondence | 180 | LRS M&E | Start Build | |
| 20.11 | CA-211750 | | Update the LRS MC 371- Additional Family Members Requesting Medi-Cal form (07/09) | Client Correspondence | 117 | LRS M&E | Start Build | 20.09.x1 |
| 20.11 | CA-211752 | | Update the LRS NA 960X- SAR-Notice of Action -Stop Aid | Client Correspondence | 208 | LRS M&E | Start Build | 20.09.x2 |
| 20.11 | CA-211753 | | Update the LRS CF 1 - SUAS Informing Notice | Client Correspondence | 48 | LRS M&E | Start Build | 20.09.x1 |
| 20.11 | CA-211755 | | Retain LRS NA 960Y | Client Correspondence | 180 | LRS M&E | Start Build | 20.09.x2 |
| 20.11 | CA-211760 | | Update the SAR 90 (01/14) version Reminder Letter | Client Correspondence | 259 | LRS M&E | Start Build | 20.09.x1 |
| 20.11 | CA-211761 | | Update the WTW1- Welfare to Work Plan Rights and Responsibilities | Client Correspondence | 228 | LRS M&E | Start Build | 20.09.x1 |
| 20.11 | CA-211762 | | Update the DFA377.1A-CalFresh Notice of Denial in Template Repository to Include Threshold | Client Correspondence | 159 | LRS M&E | Start Build | 20.09.x1 |
| 20.11 | CA-211766 | | Update LRS NA 1273 Electronic Notification Agreement | Client Correspondence | 306 | LRS M&E | Start Build | 20.09.x2 |
| 20.11 | CA-211770 | | Update the NA 1274 Electronic Notification Notice (7/13) | Client Correspondence | 207 | LRS M&E | Start Build | 20.09.x2 |
| 20.11 | CA-211771 | | Retain MC 210A (09/07) | Client Correspondence | 30 | LRS M&E | Start Build | 20.09.x1 |
| 20.11 | CA-211775 | | Update the LRS CW 89 form | Client Correspondence | 95 | LRS M&E | Start Build | 20.09.x1 |
| 20.11 | CA-214052 | | DDID 2514 - Handling Other County's Documents | Imaging | 502 | CalSAWS DD&I | No | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|--|-----------------------|-------|----------------|--------------------|------------------|
| 20.11 | CA-214060 | | DDID 2521, 2198, 2523 - Create Barcode, Case, and RDB Inbound Web Services | Batch/Interfaces | 820 | CalSAWS DD&I | Start Build | |
| 20.11 | CA-216480 | | Migrate CMSP 100 CIV Blank CMSP Notice of Action Form | Client Correspondence | 68 | LRS M&E | Start Build | 20.09.x1 |

3. Informational Only: CalSAWS DDID SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------------------|--|-----------------------|-------|----------------|-----------------------|------------------|
| RWR | CA-211773 | | DDID 1967: Migrate the CF 377.5 SAR (9/13) | Client Correspondence | 236 | CalSAWS DD&I | No | 20.09.x1 |
| 20.09 | CA-207388 | CA-208374, CIV-104094 | DDID 1057 - Migrate C-IV State Reports (Hard Launch #1) | Reports | 340 | CalSAWS DD&I | Production Deployment | 20.10.12 |
| 20.09 | CA-215276 | | DDID 1631-Modify CA 237 CW Line 8 Backup Report, CA 253 and CA 255 (Hard Launch #1) | Reports | 62 | CalSAWS DD&I | Production Deployment | 20.10.12 |
| 20.09 | CA-217208 | | DDID 319 - Fund Codes Updates for C-IV Migration Counties | Fiscal | 313 | CalSAWS DD&I | Production Deployment | |
| 20.11 | CA-53785 | CIV-809 | DDID 1967: DDCR 5014: ACL 08-07 - WPR is excluding Sanctioned cases with fewer than four sanctions in the 11 months prior to the benefit month | Eligibility | 62 | CalSAWS DD&I | No | |
| 20.11 | CA-200404 | C-IV-371 | DDID 1967: Update the E2Lite Interface/WPR Sample Process to Handle Late Case Submissions | Batch/Interfaces | 103 | CalSAWS DD&I | No | |
| 20.11 | CA-201968 | CIV-2252 | DDID 1967: DDCR 4099: Add WTW Activity Attendance and Progress Forms | Client Correspondence | 1903 | CalSAWS DD&I | No | |
| 20.11 | CA-207133 | | DDID 2213 - Update Appointment functionality with Customer Appointment Search page | Online | 228 | CalSAWS DD&I | No | |
| 20.11 | CA-207198 | | DDID 2079 - Updates to Supportive Service Payments, Activities, and Progress Reports for WTW/REP Programs in Good Cause | Fiscal | 113 | CalSAWS DD&I | No | |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|--|-----------------------|-------|----------------|-----------------------|------------------|
| 20.11 | CA-207207 | | DDID 2067 - Add Functionality to Grant Conditionally Eligible to Medicare Savings Programs (MSP) | CalHEERS | 492 | CalSAWS DD&I | No | |
| 20.11 | CA-207216 | | DDID 2058 - Update display of CalHEERS Verifications on Data Collection List pages | CalHEERS | 402 | CalSAWS DD&I | No | |
| 20.11 | CA-207252 | | DDID 1778 - Updates to LRS Lobby Apps, Kiosk and FACT functionality | Online | 6465 | CalSAWS DD&I | No | |
| 20.11 | CA-207399 | | DDID 1039 - Migrate C-IV RE Packets for CW and CF | Client Correspondence | 967 | CalSAWS DD&I | No | |
| 20.11 | CA-207405 | | DDID 1024, DDID 1025: Migrate the Device Management pages | Online | 401 | CalSAWS DD&I | No | |
| 20.11 | CA-207409 | | DDID 1005 - Update Office Public Hours of Operation | Online | 211 | CalSAWS DD&I | No | |
| 20.11 | CA-207421 | | DDID 720 - Activate On Request Reports for the 57 Counties (Hard Launch #2) | Reports | 60 | CalSAWS DD&I | Production Deployment | 20.11.XX |
| 20.11 | CA-207434 | | DDID 606 - Update Reception Log List and Detail pages | Online | 102 | CalSAWS DD&I | No | |
| 20.11 | CA-207435 | | DDID 589 - Update Customer Schedule Search to relabel 'YBN Appointment #' | Online | 29 | CalSAWS DD&I | No | |
| 20.11 | CA-207578 | | DDID #1769 - Audit: Update Audit to store multi-county user records | Tech Arch | 400 | CalSAWS DD&I | No | |
| 20.11 | CA-208253 | | DDID 713 - Update Automated Regression Test (ART) scripts to account for CalSAWS Migration R7 system modifications | Automated Test | 540 | CalSAWS DD&I | No | |
| 20.11 | CA-211114 | | DDID 978 - Migrate the Call Log Job Aid | Training | 5 | CalSAWS DD&I | Start Build | |
| 20.11 | CA-211138 | | DDID 1149- Migrate Lobby Management- Manage Devices Job Aid | Training | 5 | CalSAWS DD&I | Start Build | |
| 20.11 | CA-211763 | | DDID 1967: Migrate the MC 358S (12/02) | Client Correspondence | 155 | CalSAWS DD&I | No | |
| 20.11 | CA-213164 | | DDID 1967: eHIT updates for Conditional Medicare changes | CalHEERS | 70 | CalSAWS DD&I | No | |
| 20.11 | CA-213493 | | DDID 1052, 1092, 1094, 1095, 1096 - Updates to Fiscal Authorization | Fiscal | 754 | CalSAWS DD&I | No | |

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|---------|-----------|---|--|-----------------------|-------|-----------------|-----------------------|------------------|
| 20.11 | CA-213659 | CIV-103307; CIV-103932; CIV-104086; CIV-103446 | DDID 1787, DDID 1789 - Migrate the C-IV County Specific Batch Jobs (Phase 4) | Batch/Interfaces | 2110 | CalSAWS DD&I | No | |
| 20.11 | CA-214196 | | DDID 1967: Remove System, County, or Agency specific references/logos from Form headers | Client Correspondence | 888 | CalSAWS DD&I | No | |
| 20.11 | CA-214197 | | DDID 1967: Update Template Repository to display Correspondence based on County | Client Correspondence | 306 | CalSAWS DD&I | No | |
| 20.11 | CA-214198 | | DDID 1967: Update State Form Batch jobs to run for all Counties | Client Correspondence | 415 | CalSAWS DD&I | No | |
| 20.11 | CA-214353 | | DDID 374 - Update 1099 Interfaces for Migration Counties to Process EDBC Authorized Issuances | Fiscal | 508 | CalSAWS DD&I | No | |
| 20.11 | CA-215978 | | DDID 2080: Update Actual Hours History page to include Excused Hours | Online | 39 | CalSAWS DD&I | No | |
| 20.11 | CA-218574 | | DDID 714 - Activate Scheduled Reports for the 57 Migration Counties (Hard Launch #2) | Reports | 552 | CalSAWS DD&I | Production Deployment | 20.11.XX |
| 20.11 | CA-218576 | | DDID 1056 - Migrate C-IV Scheduled and On Request Reports (Hard Launch #2) | Reports | 3815 | CalSAWS DD&I | Production Deployment | 20.11.XX |
| 20.11 | CA-218577 | | DDID 1058 - Update Reports to Remove System, County, or Agency References (Hard Launch #2) | Reports | 357 | CalSAWS DD&I | Production Deployment | 20.11.XX |
| 20.11 | CA-218578 | | DDID 1061: Modify State Reports Titles (Hard Launch #2) | Reports | 94 | CalSAWS DD&I | Production Deployment | 20.11.XX |
| 20.11 | CA-218579 | | DDID 1051 - Update OBIEE Dashboards to Remove Any System, County, or Agency Specific References/Logos (Hard Launch #2) | Reports | 365 | CalSAWS DD&I | Production Deployment | 20.11.XX |
| 21.01 | CA-207476 | | DDID 266 - Update No Change SAR 7 functionality to be configurable | Batch/Interfaces | 14 | CalSAWS DD&I | No | |
| 21.01 | CA-208569 | | DDID 1967: Non-Compliance updates to handle converted data | Eligibility | 376 | CalSAWS DD&I | No | |

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| 20.09 | CA-214352 | | DDID 374 - Update Homeless Assistance Notices of Action for Money Management changes | Client Correspondence | 299 | CalSAWS DD&I | No | |

4. Informational Only: CalSAWS Conversion SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-------|-----------|-----------------|------------------|-------|----------------|--------------------|------------------|
| None | | | | | | | | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-------|-----------|------------------|------------------|-------|----------------|--------------------|------------------|
| None | | | | | | | | |

The next CCB Meeting scheduled for **09/17/2020**.

5. CalACES Development Schedule

| Release # | Release Date (Mon) | CalACES (North & South) Production Deployment Date (Sun) | Notes | SCR Freeze (Fri) | Defect Freeze (Fri) | Hard Defect Freeze (Fri) | Build Approved (Wed) |
|-----------|--------------------|--|--|------------------|---------------------|--------------------------|----------------------|
| 20.03 | 3/23/2020 | 3/22/2020 | | 1/31/2020 | 2/28/2020 | 3/6/2020 | 3/18/2020 |
| 20.05 | 5/18/2020 | 5/17/2020 | Due to Memorial Day 5/25/2020 | 3/27/2020 | 4/24/2020 | 5/1/2020 | 5/13/2020 |
| 20.06 | 6/29/2020 | 6/28/2020 | CalHEERS Release | 4/17/2020 | 6/5/2020 | 6/10/2020 | 6/3/2020 |
| 20.07 | 7/20/2020 | 7/19/2020 | | 5/22/2020 | 6/26/2020 | 7/3/2020 | 7/15/2020 |
| 20.09 | 9/21/2020 | 9/20/2020 | | 7/24/2020 | 8/28/2020 | 9/4/2020 | 9/16/2020 |
| 20.11 | 11/23/2020 | 11/22/2020 | Due to Thanksgiving 11/26/2020 | 9/25/2020 | 10/30/2020 | 11/6/2020 | 11/18/2020 |
| 21.01 | 1/25/2021 | 1/24/2021 | MLK 1/18 | 11/27/2020 | 1/1/2021 | 1/8/2021 | 1/20/2021 |
| 21.02 | 2/15/2021 | 2/14/2021 | CH Release (North & South Release) | 11/6/2020 | 1/22/2021 | 1/27/2021 | 1/29/2021 |
| 21.03 | 3/22/2021 | 3/21/2021 | North & South Release | 1/29/2021 | 2/26/2021 | 3/3/2021 | 3/5/2021 |
| 21.04 | 4/26/2021 | N/A | CH Cloud Release | N/A | N/A | N/A | N/A |
| 21.05 | 5/24/2021 | 5/23/2021 | Due to Memorial Day 5/31 (North & South Release) | 3/26/2021 | 4/30/2021 | 5/5/2021 | 5/7/2021 |
| 21.06 | 6/7/2021 | 6/6/2021 | CH Release (North & South Release) | 4/2/2021 | 5/14/2021 | 5/19/2021 | 5/21/2021 |
| 21.07 | 7/26/2021 | 7/25/2021 | Last C-IV Baseline Release | 5/28/2021 | 7/2/2021 | 7/7/2021 | 7/9/2021 |
| 21.09 | | | No Release - C-IV Converts to CalSAWS | | | | |
| | | | C-IV to CalSAWS Cutover (End of September) | N/A | N/A | N/A | N/A |
| 21.11 | 11/22/2021 | 11/21/2021 | | 8/27/2021 | 10/29/2021 | 11/3/2021 | 11/5/2021 |
| 22.01 | 1/24/2022 | 1/23/2022 | | 11/26/2021 | 12/31/2021 | 1/5/2022 | 1/7/2022 |
| 22.02 | TBD | | CH Release | | | | |
| 22.03 | 3/21/2022 | 3/20/2022 | | 1/28/2022 | 2/25/2022 | 3/2/2022 | 3/4/2022 |
| 22.05 | 5/23/2022 | 5/22/2022 | Due to Memorial Day 5/30 | 3/25/2022 | 4/29/2022 | 5/4/2022 | 5/6/2022 |
| 22.06 | TBD | | CH Release | | | | |
| 22.07 | 7/25/2022 | 7/24/2022 | | 5/27/2022 | 7/1/2022 | 7/6/2022 | 7/8/2022 |
| 22.09 | 9/26/2022 | 9/25/2022 | | 7/29/2022 | 9/2/2022 | 9/7/2022 | 9/9/2022 |

| | | | | | | | |
|-------|-------------------|------------|---|-------------------|------------|-----------|-----------|
| | | | CalWIN to CalSAWS Wave 1 Cutover (End of October 2022) | N/A | N/A | N/A | N/A |
| 22.11 | 11/21/2022 | 11/20/2022 | | 9/30/2022 | 10/28/2022 | 11/2/2022 | 11/4/2022 |
| 23.01 | 1/23/2023 | 1/22/2023 | | 11/26/2022 | 12/30/2022 | 1/4/2023 | 1/6/2023 |
| | | | CalWIN to CalSAWS Wave 2 Cutover (End of February 2023) | N/A | N/A | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 3 Cutover (End of April 2023) | N/A | N/A | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 4 Cutover (End of June 2023) | N/A | N/A | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 5 Cutover (End of August 2023) | N/A | N/A | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 6 Cutover (End of October 2023) | N/A | N/A | N/A | N/A |

| Freeze Dates | |
|---------------------|--|
| SCR Freeze: | Deadline for all SCR code to be delivered for baseline release |
| Defect Freeze: | Deadline for all Defects to be delivered for baseline release |
| Hard Defect Freeze: | Deadline for all Defects (tied to baseline release) to be delivered for baseline release |
| Build Approved: | Greenlight for baseline release |



[CIV-106141] ACL 20-78 FC, KG CNI Rate Increase for 2020 Year

- Resolved: 08/13/2020 05:28 PM

| | | | | | |
|-----------------------------------|----------------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Austin Poberezhnik | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Srinivasa Meenavalli | Change Type (SCR): | New Policy |
| Minor Version: | 20.08.14 | Expedite Changes: | Production Deployment | Estimate: | 120 |
| Reporter: | Srinivasa Meenavalli | Regulation Reference: | ACL 20-78 | Created: | 01/14/2020 01:32 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Design | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | CA-210559 |

Non-Committee

Review:

Expedite Approval: Approved - K. Rapponotti 07/28/20

Current Design: Currently LRS/CalSAWS and C-IV system uses FY 2019-20 FC, KG CNI rates effective July 1, 2019.

Request: Per ACL 20-78 the new FC, KG CNI rate increase for FY 2020-21 will be implemented in the LRS/CalSAWS and C-IV Systems effective July 1, 2020

Recommendation: The Code detail tables that reflect the FC, KG CNI rates will be updated for all the applicable placement types effective July 1, 2020 in both LRS/CalSAWS and C-IV Systems.

Please refer to the attached design for further details.

Outreach

Description:

Migration Impact Description: Joint design has been approved through the FC Committee. LRS/CalSAWS will implement this change with SCR CA-210559 in the 20.07 release.

Migration Impact Analysis:

Alternative Procedure Description: Manual/Override EDBC

Operational Impact:

Estimate: **120**

| | | | | | |
|-----------------------|----|--------------------|---|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 29 |
| DBA : | 0 | Design : | 0 | Eligibility : | 65 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 26 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |



[CIV-106258] ACIN I-XX-20 - FFY 2021 CalFresh COLA; ACL 20-94 Update CalWORKs (CW) IRT Levels for 2020-2021

- Resolved: 08/20/2020 02:59 PM

| | | | | | |
|-----------------------------------|-----------------------------|------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Carol Dias | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Sridhar Mullapudi | Change Type (SCR): | New Policy |
| Minor Version: | 20.08.20 | Expedite Changes: | Production Deployment | Estimate: | 121 |
| Reporter: | Sridhar Mullapudi | Regulation Reference: | ACIN I-XX-XX, Nutrition Service SNAP COLA Memo FY 2021; ACL20-94 | Created: | 02/03/2020 06:26 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Tyler Vaisau | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CA-213273 |

Non-Committee

Review:

Expedite Approval:

Received expedited Production Deployment approval from Karen J. Rapponotti on 8/25. PFA email.

Current Design:

1. The maximum CF allotments and other program limits were last adjusted for FFY 2020 in C-IV under CIV-100442, and in LRS under CA-58614.

C-IV and LRS use the FFY 2019-2020 CF amounts for the following values:

- a. CalFresh Standard Utility Allowance
- b. CalFresh Limited Utility Allowance
- c. CalFresh Telephone Utility Allowance
- d. CalFresh Maximum Allotment
- e. CalFresh Minimum Allotment
- f. CalFresh Standard Deduction
- g. CalFresh Maximum Shelter Deduction
- h. CalFresh Net Monthly Income Level
- i. CalFresh Gross Monthly Income Level
- j. CalFresh Aged Property Limit
- k. CalFresh Non-Aged Property Limit
- l. CalFresh Homeless Shelter Deduction
- m. 165% FPL
- n. 200% FPL

2. The CW Income Reporting Threshold (IRT) Tier 1 and Tier 2 levels are at the 2019/2020 amounts.

Request:

1. ACIN I-XX-20 and USDA Food and Nutrition Service SNAP COLA Memo FY 2021 provide the updated amounts for these values for FFY 2020- 2021, effective October 1, 2020.

2. Update the CW Income Reporting Threshold (IRT) Tier 1 and Tier 2 levels to the 2020/2021 amounts.

Recommendation:

1) Update the affected LRS and C-IV system codes table values with new values, using an effective date from 10/01/2020 to high date. The existing high-dated values will be end-dated to 09/30/2020.

2) Update the affected codes table values in C4Yourself with new values, using an effective date from 10/01/2020 to high date. The existing high-dated values will be end-dated to 09/30/2019. No code table values needed for LRS Self Service Portal (YBN) since YBN does not compute CalFresh Eligibility in the portal.

3) In C-IV: Update the existing COLA NOA fragment logic for RSN_COLA_CHANGE to include the EDBC benefit month/year of 10/2020. The LRS CF COLA NOA remains unchanged.

4) Generate list of cases that may be skipped in EDBC batch run for Postponed Verifications. These lists will be posted at:

LRS: CalACES System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-213273.
CIV: CalACES System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-106258 .

5) Update LRS and C-IV code tables with the new CW IRT values for 2020-2021 year effective October 1st 2020 and end date record from the previous year as of September 30, 2020

Outreach

Description:

A list of cases with postponed verification due for expedited service will be posted to the CalACES Web Portal in the following location

CalACES System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-106258

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. LRS system will implement this Change with SCR CA-213273 in the 20.07 priority release

Migration Impact

Analysis:

Alternative

Create manual EDBC

Procedure

Description:

Operational Impact:

Estimate:

121

| | | | | | |
|-----------------------|----|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 29 |
| DBA : | 0 | Design : | 0 | Eligibility : | 52 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 14 | Performance : | 0 | Release Communication | 0 |
| Reports : | 0 | Reports Test : | 0 | Support : | 0 |
| System Test Support : | 26 | Tech Arch : | 0 | Security : | 0 |
| Training : | 0 | | | Tech Ops : | 0 |



[CIV-106259] ACIN I-XX-XX- FFY 2021 CalFresh COLA; ACL 20-94 CW IRT - Run Batch EDBC

| | | | | | |
|-----------------------------------|-----------------------------|------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Carol Dias | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Sridhar Mullapudi | Change Type (SCR): | New Policy |
| Minor Version: | 20.09.05 | Expedite Changes: | Production Deployment | Estimate: | 133 |
| Reporter: | Sridhar Mullapudi | Regulation Reference: | ACIN I-XX-20, ACL 20-94 | Created: | 02/03/2020 06:41 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CA-213274 |

Non-Committee

Review:

Expedite Approval: Received expedited Production Deployment approval from Karen J. Rapponotti on 8/25. PFA email.

Current Design: C-IV and LRS use CalFresh values from FFY 2019 that were implemented by:
 > CA-58614/CIV-100442 - CTCR's
 > CA-206229/CIV-103090- Batch

C-IV and LRS use CW tier1 IRT values from ACL 19-85 that were implemented by:
 > CA-58612/CIV-100446 - CTCR's
 > CA-206229/CIV-103090- Batch

Request: Per All County Information Notice (ACIN) I-XX-20 & USDA Food and Nutrition Service SNAP COLA Memo FY 2021, the CF Cost-of-Living Adjustments (COLAs) take effect October 1, 2020 for FFY 2021. The updated values must be implemented in both systems and batch EDBC must run to calculate new benefit amounts for FFY 2021.

Per All County Letter (ACL) 20-94, the CW Income Reporting Threshold (IRT) Tier 1 level was increased effective 10/1/2020. The updated values must be implemented in both systems and batch EDBC must run to calculate the new IRT.

Recommendation:

- Overview
 - 1) SCRs CA-213273 and CIV-106258 implemented the new COLA amounts
 - 2) This SCR includes details required for the one-time batch EDBC runs in C-IV and LRS to calculate new benefit amounts.
- Assumptions
 - 1) A regular change NOA will be generated for all impacted cases for which the CF benefits change.
 - 2) Existing batch logic in both systems skips programs with an overridden EDBC, Manual EDBC, a pending program, or a pending person.
 - 3) In LRS: per existing exception logic, batch EDBC run on programs where the existing EDBC for the month is Read-Only will not be authorized.
- Requirements
 - 1) Run batch EDBC on 9/05/2020 for the benefit month of 10/2020 for:
 - a. All cases with an active or ineligible CalWORKs or RCA program in targeted program mode. Targeting program mode will include CF and SNB programs on the targeted cases.
 - Exclude the following cases:
 - i. The benefit month is past the latest RE due date for the program.
 - ii. The program has a SAR7 Due Month of 09/2020 and the report status is Sent, Received, or Incomplete
 - iii. EDBC has already been processed for the benefit month since SCR CA-213273/CIV-106258 went to production on 8/20/2020.
 - b. In LRS: run the above population with Run Reason 'CW/CF COLA' (CT744_CF).
 - c. In LRS: run the above population with Sub Type code 'CW/CF COLA' (CT942_C1).

2. Run batch EDBC on 9/05/2020 for the benefit month of 10/2020 for:
 - a. All active CF (including TCF) programs, and any active Nutrition Benefit (NB) programs on the same case as the active CF program in targeted program mode.
Exclude the following cases:
 - i. The benefit month is past the latest RE due date for the program.
 - ii. The program has a SAR7 Due Month of 09/2020 and the report status is Sent, Received, or Incomplete
 - iii. EDBC has already been processed for the benefit month since SCR CA-213273/CIV-106258 went to production on 8/20/2020
 - b. In LRS: Run the above population with run reason 'CF COLA' (CT744_FS).
 - c. In LRS: Run the above population with Sub Type code 'CF COLA' (CT942_C3)
3. In LRS: A DCR will be executed to suppress the "Shelter/Utility Amount Change NOA" (F712C) for the CF COLA.
4. In LRS: Update the exiting CF COLA NOA generation logic to trigger the CF COLA NOA when all the following conditions are met.
 - Program is CalFresh
 - Action is either CalFresh benefit change or Transitional CalFresh benefit change
 - There is an increase in benefits
 - There is an increase in the maximum allotment
 - There is no change in the Assistance Unit Size
 - The EDBC is for the COLA benefit month
 - Countable Income decreased NOA is not generated (CF_CH_CNTBL_INC_DCRSD_F703).
5. Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
 - Case Name
 - Case Number
 - County
 - Unit
 - Unit Name
 - Office Name
 - Worker ID
 - a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".
Note: Include additional columns to indicate program type and program closure reason
 - b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".
Note: Include additional columns to indicate program type
 - c) LRS: List of cases where the CW EDBC resulted in a benefit reduction. The case listing will be named "List of CW Cases that Resulted in Benefit Reduction".
Note: Include additional columns to indicate each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)
CIV: List of cases where the EDBC resulted in a benefit reduction. The case listing will be named "List of Cases that Resulted in Benefit Reduction".
Note: Include additional columns to indicate program type and each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)
 - d) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC"
Note: Include additional columns to indicate program type and read-only reason
 - e) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".
Note: Include additional columns to indicate the skip reason and program type.
 - f) Generate a list of cases that meets all the following criteria. The case listing will be named 'List of Cases where an Optional Child was Added Back into the Household by Batch EDBC'
 - i) Has an active CW program person for benefit month of 09/2020 with an MMO and role reason 'Optional Child - Receives Child Support'
 - ii) That same program person has an active status and role of MEM for the benefit month of 10/2020
 - iii) Latest accepted and saved CW EDBC for the 10/2020 benefit month has a source of 'Batch EDBC Rules'
 - iv) None of the following conditions exist:
 - 1) RE or SAR period ended in 09/2020

2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in 09/2020

g) CIV only: Generate a list of cases not identified in the benefit reduction list where the Reporting Period began March 2020 or later and there is a person on that EDBC that meets all the following conditions. The case listing will be named "List of Cases where Income could be Incorrectly Included"

- a) is Active with a Member, FRI, or FRE Role
- b) has an Income record where October 2020 overlaps the Begin and End Dates
- c) that Income record has an Apply Date within October 2020
- d) that Apply Status is set to 'Evaluated - Saved'

Note: This is an internal status used to track income records that have been evaluated in EDBC. It will not be visible until migration into the CalSAWS system.

These lists will be posted at:

- LRS: CalACES System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-213274
- CIV: CalACES System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV- 106259

7. Batch Operations:

a) Run the DCR for recommendation 1a to insert into SYS_TRANSACT in 'Targeted Program' mode to run for the month of 10/2020.

Note: This driving query will be processed after the execution of SCR CA-217268/CIV-107488 for FC/KG batch run and CA-217269 for AAP batch run

- b) Run Batch EDBC for cases inserted into sys_transact through recommendation 1a.
- c) Run the DCR for recommendation 2a to insert into SYS_TRANSACT in 'Targeted Program' mode to run for the month of 10/2020.
- d) Run Batch EDBC for cases inserted into sys_transact through recommendation 2a.

Operation Costs (based on an approximate 950,000 NOAs): Total Print Cost for 39 Counties funded by the Project: \$110,380

See attached 'SCR 106259 Operation Costs All Counties One Time.xls' with the breakdown for each county and specific cost on printing, envelopes, and stuffing. Cost estimates approved by Rosalie Ngo on 08/24/2020.

Outreach Description:

A list of affected cases will be posted to the CalACES Web Portal in the following location:
CalACES Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-106259

Migration Impact Description:

Joint design has been approved through the CW/CF Committee. LRS system will implement this Change with SCR CA-213274 in the 20.07 priority release

Migration Impact Analysis:

Alternative Procedure

User may run EDBC for the 10/2020 benefit month.

Description:

Operational Impact:

Estimate:

133

| | | | | | |
|-----------------------|----|--------------------|---|------------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 18 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 12 |
| DBA : | 0 | Design : | 0 | Eligibility : | 79 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 24 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

[CIV-107488] ACL 20-78 FC,KG CNI Rate Increase for 2020 Year - Batch EDBC

| | | | | | |
|-----------------------------------|----------------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Jagadeesh Dasu | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Srinivasa Meenavalli | Change Type (SCR): | New Policy |
| Minor Version: | 20.09.05 | Expedite Changes: | Production Deployment | Estimate: | 138 |
| Reporter: | Srinivasa Meenavalli | Regulation Reference: | ACL 20-78 | Created: | 06/18/2020 11:48 AM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Design | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | CA-217268 |

Non-Committee

Review:
Expedite Approval: Approved - K. Rapponotti 07/28/20
Current Design: Currently LRS/CalSAWS and C-IV use the FC, KG CNI rates of FY 2019-20 that are effective from July 1, 2019.
Request: As per the ACL 20-78, the new FC, KG CNI rate increase for the FY 2020-21 will be implemented in C-IV and LRS/CalSAWS effective July 1, 2020.

ASSUMPTIONS

- 1) During the batch EDBC COLA run, the CCR Rate Change NOA will not be generated for EDBCs that have a rate change and are run for COLA month (LRS Only).
- 2) C-IV and LRS/CalSAWS would continue to use existing Rate Change NOA during COLA run. If the benefits increase due to this COLA a Change NOA with the Rate Change Reason will generate.
- 3) Under this SCR, there will be no impact / changes to Fiscal such as creating the issuances and then sending those issuances to the Auditor Controller in a separate COLA file.
- 4) In LRS/CalSAWS, Batch EDBC will not discontinue FC/KG Cases and will "exception out", but in C-IV, the Batch EDBC may discontinue FC/KG Cases.
- 5) In LRS/CalSAWS, Batch EDBC will have a run reason of COLA run for every month from 07/2020 through the come-up month.

Recommendation:

REQUIREMENTS

- 1) BATCH OPERATIONS : Run batch EDBC for active Foster Care (FC) and Kin-GAP (KG) programs starting with the month of 07/2020 through come-up month including past RE due date cases in both the systems.
 - a) In LRS/CalSAWS, Batch EDBC will run with the run reason "CWS Annual COLA" and C-IV will not use any run reason
 - b) Batch EDBC records will have a run type code of 'Single Program' in both the systems
 - c) Batch EDBC will not be triggered on programs with a Non-standard rate in effect in the benefit month in both the systems
 - d) Batch EDBC will not run if there is an overridden aid code where a sub type code exists
 - e) In C-IV, Foster Care Programs will not run for the online pre-EDBC validation criteria. For these cases, a placement authority and at least one child placement must exist for the benefit month. Exclude any cases that meet the exception criteria below:
 - i. There is a Non-Related Legal Guardianship placement authority month with a Probate court established guardianship and the rate level is set to a value other than Schedule A, Schedule B, Age-Based or Basic
 - ii. There is a Non-Related Legal Guardianship placement authority with a Juvenile court established guardianship and the rate level is set to a value other than Schedule A, Schedule B, Age-Based, Basic, LOC 2, LOC 3, or LOC4
 - iii. There is an ISFC rate with no Approved or Licensed ISFC License for the duration of the rate within the placement and benefit month.
 - iv. There is a STRTP rate with no Approved or Licensed STRTP License for the duration of the rate within the placement and benefit month.

v. There is an FFA, FFA Treatment, FFA Intensive Programs, Multidimensional Treatment, or FFA Non-Treatment placement with a 'County or FFA ISFC' Standard State Rate and no ISFC State Program Number

Note: See 2)h for details on exception reporting for online pre-EDBC validation.

f) In LRS/CalSAWS, batch EDBC will insert the below Journal entry for FC programs and C-IV will not specify any journal entry

Short Description: Batch EDBC ran for [month, year]

Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: Foster Care COLA

g) In LRS/CalSAWS, batch EDBC will insert the below Journal entry for KG programs and C-IV will not specify any journal entry

Short Description: Batch EDBC ran for [month, year]

Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: Kin-Gap COLA

2) EXCEPTION LIST : Below are the case listing details for case exceptions (skipped, unprocessed, discontinued, etc.) in both systems with the standard columns after the batch.

a) List of FC/KG programs with a Non Standard Rate. The case listing will be named "List of cases with Non Standard Rate - [Program Name]" and include the Standard List Columns with an additional "Rate" column to show the non-standard rate. Where [Program Name] input FosterCare or KinGAP.

b) List of FC programs with overridden aid code where a sub type code exists. The case listing will be named "List of [Program Name] with Overridden Aid Code" and include the Standard List Columns with an additional "Sub Type Code" column to show the sub type code currently applied to the program. Where [Program Name] input FosterCare.

c) List of FC/KG programs discontinued by the batch EDBC. The case listing will be named "List of cases Discontinued by the Batch EDBC" and include the Standard List Columns with an additional "Program", "EDBC Month" and "Discontinued Reason" columns.

d) List of FC/KG programs which resulted in Read-Only EDBC. The case listing will be named "List of [Program Name] with Read-Only" and include the Standard List Columns with additional "Reason" and "EDBC Month" columns. Where [Program Name] input FosterCare or KinGAP.

e) List of FC/KG unprocessed programs skipped in the COLA batch run with the skip reasons like Override, Manual EDBC, Read Only EDBC, No Worker Assigned etc. The case listing will be named "List of unprocessed programs skipped in the COLA batch run with skip reasons" and include the Standard List Columns with an additional "Program", "EDBC Month" and "Not Processed Reason" columns.

f) List of FC/KG programs where the incomplete RE has a due date in the past. The case listing will be named "List of [Program Name] cases with RE Date in the past" and include the Standard List Columns with an additional "RE Due Date" column. Where [Program Name] input FosterCare or KinGAP.

g) List of FC programs with THPP or THP+FC Facilities. The case listing will be named "List of FC programs with THPP or THP+FC" and include the Standard List Columns with an additional "CF Case #" column to show CalFresh (CF) cases having a CalFresh participant in common with FC program.

h) A list of FC programs that are excluded in batch due to pre-EDBC online validations. Please refer to Item requirements 1e) for the list of all pre-EDBC online validation details (C-IV Only). The case listing will be named "List of FC Programs skipped with pre-EDBC validations" and include the Standard List Columns with an additional "Reason" column.

i) List of Active ARC/AAP Program Cases (C-IV Only). The case listing will be named "Active ARC/AAP cases" and include the Standard List Columns with an additional "Program" column.

j) List of Cal-Fresh (CF) program Cases that have an active member in common with an active ARC/AAP case (C-IV Only). The case listing will be named "CF Cases in common with ARC/AAP" and include the Standard List Columns with an additional "Program" column.

NOTE1: In C-IV, AAP Facility column will contain Payee.

NOTE2: Standard List Columns and the location of the lists on SharePoint is provided below:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID
- 8) Facility Name

In LRS/CalSAWS, after the onetime batch run is completed in production, the case listing details will be posted at the location:

CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-217268

In C-IV, after the onetime batch run is completed in production, the case listing details will be posted at the location:

CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-107488

3) BATCH OPERATIONS : For both LRS/CalSAWS and C-IV Systems:

- a) Run the DCR to insert into sys_transact all FC / KG programs that are active for 07/2020 benefit month till come-up month.
- b) Run batch EDBC for the case population in a).
- c) LRS/CalSAWS only: Run a DCR to suppress Age Increase NOAs for KG.

Operation Costs (based on an approximate 60,000 NOAs): Total Print Cost for 39 Counties funded by the Project: \$7,524

See attached 'SCR 107488 Operation Costs All Counties One Time.xls' with the breakdown for each county and specific cost on printing, envelopes, and stuffing. Cost estimates approved by Rosalie Ngo on 08/24/2020.

A list of affected cases will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-107488

Joint design has been approved through the Foster Care Committee. LRS/CalSAWS system will implement this Change with SCR CA-217268 in the 20.07 release.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

138

Manual/Override EDBC

| | | | | | |
|-----------------------|----|--------------------|---|---------------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 6 |
| DBA : | 0 | Design : | 0 | Eligibility : | 101 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 31 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |



[CIV-107584] Update - Discontinue sending EBT Expungement file to San Bernardino

- Resolved: 08/05/2020 03:33 PM

| | | | | | |
|-----------------------------------|-------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Reese Williams | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Kapil Santosh | Change Type (SCR): | Enhancement |
| Minor Version: | 20.08.06 | Expedite Changes: | Production Deployment | Estimate: | 16 |
| Reporter: | Sheryl E. Eppler | Regulation Reference: | | Created: | 07/14/2020 01:55 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Fiscal] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee Review: Richard Li (San Bernardino) - approved - 07/14/2020

Expedite Approval: Karen Rapponotti - Approved - 07/14/2020

Current Design: San Bernardino County receives the PO36F407 'FIS EBT Expungement' batch file nightly.

Request: San Bernardino has requested to stop receiving the PO36F407 batch file.

Recommendation: San Bernardino Only:
Turn off the batch file PO36F407, to stop sending the 'FIS EBT Expungement' file.

Outreach Description:

Migration Impact Description: CIV County Specific Change

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: 16

| | | | | | |
|-----------------------|----|--------------------|---|---------------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 14 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 2 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

[CIV-107681] Turn off Age 26 batch jobs due to COVID-19

- Resolved: 08/10/2020 03:27 PM

| | | | | | |
|-----------------------------------|-------------------------|------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Batch Operations | Assignee: | Amrinder Gill | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Renee Gustafson | Change Type (SCR): | New Policy |
| Minor Version: | 20.08.10 | Expedite Changes: | Production Deployment | Estimate: | 25 |
| Reporter: | Renee Gustafson | Regulation Reference: | MEDIL I 20-06; MEDIL I 20-07; MEDIL I 20-14 | Created: | 07/29/2020 05:48 PM |
| Status: | In Production | Impact Analysis: | [Business Process] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Nina Butler | Training Impacted: | | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | | Other Agency Cross Reference: | CA-218270 |

Non-Committee Review: Approved by Karen Rapponotti on 3/16/2020

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: The Systems process a Turning Age 26 batch to re-evaluate individuals turning age 26 for Medi-Cal coverage as they age out of the Young Adult Expansion population. The intent of this batch is to move the individual from a full scope Medi-Cal aid code to a restricted scope Medi-Cal aid code if they do not have satisfactory immigration status or citizenship verification after they turn 26.

Batch MAGI Sweep job for Turning Age 26 (PB00CH115) - scheduled to run on 8/10 (C-IV); 8/14 (LRS)

Batch EDBC Sweep job for Turning Age 26 (PB00E252) - scheduled to run on 8/10 (C-IV); 8/18 (LRS)

Request:

1. In MEDIL I 20-07, DHCS instructed SAWS to put on hold, all automated batches that target an adverse action to Medi-Cal beneficiaries due to the Public Health Emergency. Moving from a full scope Medi-Cal aid code to a restricted scope aid code is an adverse action and the batch should be turned off.
2. Generate a list of individuals, age 26, who moved to reduced scope Medi-Cal via Batch EDBC after the issuance of the MEDIL I 20-07.

Recommendation:

1. Turn off Medi-Cal Turning Age 26 batches
 - Batch MAGI Sweep job for Turning Age 26 (PB00CH115)
 - Batch EDBC Sweep job for Turning Age 26 (PB00E252)
2. Generate a list of individuals who turned age 26 and transitioned to a reduced scope Medi-Cal by Batch EDBC after the MEDIL I 20-07.

List Criteria: Any individual, age 26, in the Medi-Cal program who was transitioned in Batch EDBC from:

- Full scope Medi-Cal to restricted scope Medi-Cal
 - Full scope Medi-Cal to limited scope Medi-Cal
 - Limited scope Medi-Cal to restricted scope Medi-Cal
 - Limited scope MAGI Medi-Cal M9 to limited scope MAGI Medi-Cal M0
- on or after the date of the MEDIL I 20-07, 3/16/2020, effective benefit month 4/2020 or later and remains in the limited or restricted scope Medi-Cal at the time the list is generated. Include columns for the CIN, DOB and Aid Code.

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

Additional Column(s):

- CIN
- DOB
- Benefit Month
- Aid Code

Frequency: One-time list.

The list will be posted to the following location:

CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CIV-107681

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through Non-Committee Review. CalSAWS will implement this Change with SCR CA-218270 in the 20.07 release.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 25

| | | | | | |
|-----------------------|----|--------------------|---|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 10 |
| CalHEERS : | 10 | CalHEERS Test : | 5 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |



[CIV-107689] Issue August 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments

| | | | | | |
|-----------------------------------|-------------------------|------------------------|-----------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Eric Chu | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Sidhant Garg | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.12 | Expedite Changes: | Production Deployment | Estimate: | 140 |
| Reporter: | Sidhant Garg | Regulation Reference: | ACWDL dated August 3, 2020 | Created: | 07/30/2020 04:50 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Fiscal] | Approved by Committee: | | Other Agency Cross Reference: | CA-218299 |

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: The CIV System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for August 2020 benefit month.

- Recommendation:**
- 1) Create a DCR to insert Manual EDBC records for the June 2020 and July 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
 - a. Include all cases with Active CalFresh program in June 2020 and July 2020 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
 - 2) Create a DCR to insert Manual EDBC records for the August 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size based on the following conditions:
 - a. Include all cases with Active CalFresh program in August 2020 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
 - 3) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
NOTE: Validate FIS has turned on SDFSP EBT Benefit Type.
 - 4) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.
 - 5) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For June 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 09/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated May 21, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For July 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 09/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated June 23, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For August 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 09/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated August 3, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

6)) Do a BSCR to schedule EBT Food writer and reader jobs to run on Saturday. POXXF401, POxxF441 daily Writers, and the readers PIXX463, PIXXF403 for 39 counties.

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. SDFSP will be used as the benefit Type when sending the issuances to FIS.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Joint design has been approved through Non-Committee Review. CalSAWS will implement this Change with SCR CA-218299 in the 20.07 release.

Alternative Procedure Description:
Operational Impact Estimate: N/A
140

| | | | | | |
|-----------------------|----|--------------------|---|---------------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 97 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 15 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 28 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

[CIV-107700] Turn on Task Newly Assigned Indicator batch job

- Resolved: 08/13/2020 01:31 PM

| | | | | | |
|---|---|------------------------|------------------------------|---------------------------------|--------------------------------|
| Team Responsible: | Batch Operations | Assignee: | Nicholas Sturges | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Jennifer Muna | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 20.08.14 | Expedite Changes: | Production Deployment | Estimate: | 5 |
| Reporter: | Jennifer Muna | Regulation Reference: | | Created: | 08/03/2020 03:09 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | |
| Non-Committee Review: | Approved by Karen Rapponotti on 8/6/2020 | | | | |
| Expedite Approval: | Approved by Karen Rapponotti on 8/6/2020 | | | | |
| Current Design: | The Task Newly Assigned Indicator batch job (PB00T201) clears out the newly assigned indicator on the Task Search pages for tasks that have surpassed the county's specified Newly Assigned Indicator (NAI) period. This value is specified on the Task Type configuration pages. The batch job is currently turned off in the C-IV System. | | | | |
| Request: | Turn on the Task Newly Assigned Indicator batch job (PB00T201). | | | | |
| Recommendation: | Create a BSCR (Batch Schedule Change Request) to turn on the PB00T201 batch job. | | | | |
| Outreach Description: | This is a C-IV update only and does not affect ongoing LRS operations. | | | | |
| Migration Impact Description: | N/A | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 5 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 5 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

[CIV-107698] CIV-105386: Online Help pages for Homeless Assistance- Temp Updates

| | | | | | |
|-----------------------------------|---------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Rajiv Kairon | SPG Status: | Approved |
| Fix Version/s: | [20.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Policy Re-Design |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 32 |
| Reporter: | Joyce Oshiro | Regulation Reference: | ACL 19-118 | Created: | 08/03/2020 02:52 PM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Binh Tran | Training Impacted: | [Online Help] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | CA-218121 |

Non-Committee Review: Joyce Oshiro 08/03/2020 - Approve

Expedite Approval: Approved by Karen Rapponotti on 8/17/2020

Current Design: For the 20.09 Release, CIV-105386 updates Homeless Assistance (Temp) to remove the Consecutive Day Rule.

Request: As a result of this update, there will be new System Pages and updates to current System pages. See recommendations for OLH pages impacted by this change.

- Recommendation:**
1. Update the following OLH page in Online Help:
 - a) Homeless Assistance List
 - b) Homeless Assistance Detail - Temporary
 - c) Time Limit Summary
 2. Add the following OLH pages in Online Help:
 - a) Homeless Assistance Time Track
 - b) Homeless Assistance Time Track List
 - c) Homeless Assistance Time Track Detail

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: **32**

| | | | | | |
|-----------------------|----|--------------------|---|---------------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 2 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 30 | | | | |

[CIV-107309] Update Outdated Requested Medi-Cal Types to "Medi-Cal"

| | | | | | |
|-----------------------------------|-------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | CalHEERS | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [21.01] | Designer Contact: | Rajan Vadapalli | Change Type (SCR): | Data Change |
| Minor Version: | | Expedite Changes: | No | Estimate: | 63 |
| Reporter: | Elisa Miller | Regulation Reference: | | Created: | 05/19/2020 07:47 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Nina Butler | Training Impacted: | | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | 08/05/2020 | Other Agency Cross Reference: | CA-216507 |

Non-Committee

Review:

Expedite Approval:

Current Design:

The Systems removed the ability to add new records with the below listed outdated Requested Medi-Cal Types:

- No Potential MAGI
- 1931 for Adult Minor Parent
- Medi-Cal – Property Disregard
- Medi-Cal – No Property Information
- Express Lane Adults 19-64
- Express Lane Parents 19-64
- Express Lane Under 19

CalSAWS provided a list of cases with one or more active Medi-Cal Members with the above Requested Medi-Cal Types was provided for County review and for County to manually update the Requested Medi-Cal Type to 'Medi-Cal' when appropriate.

Request:

In order to reduce the workload impacts to counties, automate the transition from the following outdated Requested Medi-Cal Types to Requested Medi-Cal Type of 'Medi-Cal':

- No Potential MAGI
- 1931 for Adult Minor Parent
- Medi-Cal – Property Disregard
- Medi-Cal – No Property Information

The County will manually transition Medi-Cal beneficiaries in Express Lane Requested Medi-Cal Types.

Recommendation:

1. Initiate a one-time data change to update the outdated Requested Medi-Cal Types to Requested Medi-Cal Type of 'Medi-Cal'.
2. Create a Journal entry for the cases processed successfully in the one-time process.
3. Provide a list to counties of cases with a Medi-Cal member remaining in the outdated Requested Medi-Cal Type after Recommendation 1 is complete.

Outreach

Description:

CIT for List.

Migration Impact

One-time data change will run in both C-IV and LRS.

Description:

Migration Impact

Analysis:

Alternative

Workers must manually review and update the Requested Medi-Cal Type.

Procedure

Description:

Operational Impact:

Estimate:

63

| | | | | | |
|------------------|----|--------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 49 | CalHEERS Test : | 14 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |

| | | | | | |
|-----------------------|---|----------------|---|-----------------------|---|
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication | 0 |
| Reports : | 0 | Reports Test : | 0 | Support : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Security : | 0 |
| Training : | 0 | | | Tech Ops : | 0 |

[CIV-107283] CalHEERS eHIT: Add EERC for 'CFS Ended – Requested benefit Month is outside of 3 Retro Months for MAGI'

| | | | | | |
|-----------------------------------|-------------------------|------------------------|-------------------------------------|-------------------------------|---------------------------------|
| Team Responsible: | CalHEERS | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [21.02] | Designer Contact: | Renee Gustafson | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 31 |
| Reporter: | Renee Gustafson | Regulation Reference: | ACWDL 16-08; ACWDL 17-07 | Created: | 05/14/2020 11:21 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maureen Votta | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | CO-103 |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | 08/13/2020 | Other Agency Cross Reference: | CA-216376; CH-159952 |

Non-Committee

Review:
Expedite Approval:
Current Design:

When CalHEERS determines an individual MAGI Ineligible because the individual was enrolled in an APTC/State Subsidy plan and the requested benefit month is prior to the three retro months of the Carry Forward Transition Begin Date, the DER does not provide an Eligibility Evaluation Reason Code (EERC) to explain that for the county worker.

Request:

With CalHEERS Change Request 159952, CalHEERS will start sending EERC for 'CFS Ended – Requested benefit month is outside of three Retro Months for MAGI Medi-Cal' in eHIT when the benefit month requested is prior to the three retro months of the Carry Forward Transition Begin Date.

Update The Systems to display the new EERC.

Recommendation:

Assumption: The new EERC is informational only and does not trigger any NOA language.

1. Add the following Eligibility Evaluation Reason Code (CT_466).
Code: CQ

Short Description: CFS Ended – Requested benefit month is outside of 3 Retro Months for MAGI

Long Description: Carry Forward has completed for this person and the requested benefit month is outside of the three Retro Months period and the person is ineligible to MAGI Medi-Cal due to being eligible for Advanced Premium Tax Credit/California Premium Subsidy in that month.

Note: Short Description was edited slightly because the CalHEERS version exceeds the 75 character limit. The new Eligibility Evaluation Reason will display on the below listed pages when received in a MAGI Determination as determined by CalHEERS.

- MAGI Determination Summary
- MAGI Determination Detail
- MAGI Referral Detail

Outreach

Description:

Migration Impact Description:

Joint design was approved by Medi-Cal/CMSP committee. Same changes will be implemented with CA-216376 in Release 21.02.

Migration Impact Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

31

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

| | | | | | |
|-----------------------|----|-----------------|---|-------------------------|---|
| CalHEERS : | 19 | CalHEERS Test : | 7 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication | 0 |
| Reports : | 0 | Reports Test : | 0 | Support : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Security : | 0 |
| Training : | 0 | | | Tech Ops : | 0 |

[CIV-107530] CalHEERS eHIT: Update Interface Schema to version 17

| | | | | | |
|-----------------------------------|-------------------------|------------------------|------------------------|-------------------------------|-----------------------------|
| Team Responsible: | CalHEERS | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [21.02] | Designer Contact: | Renee Gustafson | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 219 |
| Reporter: | Renee Gustafson | Regulation Reference: | | Created: | 06/30/2020 09:32 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maureen Votta | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | CO-103 |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | 08/13/2020 | Other Agency Cross Reference: | CA-217624; CH-160301 |

Non-Committee

Review:
Expedite Approval:
Current Design: Current eHIT schema version is 16 implemented in 20.09 with CH-157399.
Request: Update CalHEERS SAWS eHIT Interface Schema to version 17 for CalHEERS Release 21.02 with CH-160301.
Recommendation: 1. Update EHITSAWSCommonSchema to version 17 as follows:

Add a new element for the SAWS Override Reason Code to the ProgramReferral node in the Disposition transaction as follows:
 SAWSOverrideReasonCode; String length 3; optional

Functional changes for the new element will be implemented with CIV-106814.

Element details are in attached EHIT v17.0 Common Schema and WSDL.zip.

Outreach

Description:
Migration Impact Description: Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this change with CA-217624 in the 21.02 release.

Migration Impact

Analysis:
Alternative Procedure Description: None

Operational Impact:

Estimate: **219**

| | | | | | |
|-----------------------|----|--------------------|----|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 59 | CalHEERS Test : | 38 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 77 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech Ops : | 25 |
| Training : | 0 | | | | |

End SCRs

[CIV-106387] Security to enable pages being added for the interface to OCAT

| | | | | | |
|-----------------------------------|------------------------------|------------------------|----------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Sai Ram Bodla | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Enhancement |
| Minor Version: | 20.11.02 | Expedite Changes: | No | Estimate: | 15 |
| Reporter: | Ritu Chinya | Regulation Reference: | | Created: | 02/11/2020 05:34 PM |
| Status: | Approved | Impact Analysis: | [Security] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gingko Luna | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | OCAT |
| Committee: | [Welfare to Work/WPR] | Approved by Committee: | 2020-03-26 00:00:00 | Other Agency Cross Reference: | CA-213522 |

Non-Committee

Review:

Expedite Approval:

Current Design:

CIV-4108 is adding the following pages to the system with the 20.05 release.

1. Create an OCAT Referral List Page which displays all records of OCAT referrals for each person on a case.
2. Create an OCAT Referral Detail Page to display all customer information elements being sent to OCAT.
3. Create an OCAT Response Detail Page to display the recommendations generated by OCAT for the worker to review with the customer.

The new OCAT System is not going live till 08/24/2020. So, the above pages being added to C-IV will be hidden by not adding the appropriate Security Rights to the system with the 20.05 release.

Request:

Enable Security for the OCAT related pages in the C-IV system.

Recommendation:

Enable the appropriate security for OCAT related pages in the C-IV system so that the associated pages are no longer hidden.

Note: Enabling the appropriate security for OCAT related page in the LRS/CalSAWS system will be done under CA-213522 and will be going in at the same time as this SCR

Outreach

N/A

Description:

Migration Impact

No Impact to Migration since this SCR is just to enable the Security related to OCAT pages.

Description:

Migration Impact

Analysis:

Alternative

No Alternative Procedure available, since the OCAT related pages will remain hidden until the Security is enable.

Procedure

Description:

Operational Impact:

Estimate: 15

| | | | | | |
|-----------------------|----|--------------------|---|---------------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 10 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 5 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change: N/A

Description-1:

2. Estimate Change: N/A

3. Release Change:
Before: 20.07
After: 20.09

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CIV-107224] CO-113 OCAT Integration - UAT Support

| | | | | | |
|-----------------------------------|---------------------|------------------------|--------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | No |
| Fix Version/s: | [20.07] | Designer Contact: | Ritu Chinya | Change Type (SCR): | Enhancement |
| Minor Version: | 20.11.02 | Expedite Changes: | No | Estimate: | 360 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 05/06/2020 09:36 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gingko Luna | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | CA-216173 |

Non-Committee Review: Michele Peterson - Agree - 5/19/2020

Expedite Approval:

Current Design:

The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program.

Request:

As regulated by Assembly Bill (AB) 74 (Chapter 21, Statutes of 2013) the California Department of Social Services (CDSS) must implement changes to the OCAT; specifically, OCAT-related functionality must be implemented in SAWS to allow caseworkers to perform OCAT-related data collection in SAWS.

Recommendation:

This SCR is to track the UAT support activities for the Application Development, and System Test.

Outreach

Description:

Migration Impact

No migration impact as this is a support-only SCR.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **360**

| | | | | | |
|-----------------------|-----|--------------------|-----|---------------------------------|---|
| Automated Test : | 15 | Batch/Interfaces : | 115 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 115 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 115 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change: N/A

Description-1:

2. Estimate Change: N/A

3. Release Change:

Before: 20.07

After: 20.09

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CIV-105386] ACL 19-118 Removal of the Consecutive Day rule for HA-Temp

| | | | | | |
|----------------------|---|-----------------------|-----------------------------|--------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Eric Wu | SPG Status: | Approved |
| Fix Version/s: | [20.09] | Designer Contact: | Srinivasa Meenavalli | Change Type (SCR): | Policy Re-Design |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 714 |
| Reporter: | Frederick Gains | Regulation Reference: | ACL 19-118 | Created: | 10/21/2019 09:06 AM |
| Status: | System Test | Impact Analysis: | [Business Process] | Outreach Required: | No |
| Policy/Design | Binh Tran | Training Impacted: | [Job Aid] | Funding Source: | C-IV M&O |
| Consortium Contact: | | Migration Impact: | Yes | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | 2020-05-27 | Other Agency Cross | CA-211293 |
| Committee: | [CaWORKs/ CalFresh, Correspondence, RDB] | Committee: | 00:00:00.0 | Reference: | |

Non-Committee

Review:

Expedite Approval: Received expedited build approval from Karen Rapponotti on 5/28. Email attached.

Current Design:

- Currently Temporary Homeless Assistance (Temp-HA) is available to homeless families up to 16 consecutive days of HA benefits once every 12 months.
- The 16 days of benefits are issued in three-day increments while homelessness is being verified, followed by seven-day increments up to a maximum of 16 consecutive days.
- This 16-day period begins on the first day that these benefits are issued, and ends 16 calendar days later, regardless of how many days of benefits were issued.
- Temp-HA families that are actively fleeing domestic abuse are eligible for up to two 16-day consecutive periods for a total of 32 consecutive days of Temp-HA benefits, regardless of their abuser's income and assets based on AB 557. This is a once-in-a-lifetime benefit and is considered fully utilized even if the second 16-days are not issued.
- In LRS/CalSAWS, EDBC determines HA programs eligibility on a 12-month benefit period based on the request begin month regardless of the request begin date.
- Also, Temp-HA benefits are calculated in the payment begin first month regardless of the homelessness spans across successor months.
- In LRS/CalSAWS, automation of generating HA NOAs exist. C-IV currently does not generate HA NOAs as it is a manual program in C-IV.
- CW 42, CW 74 and CW 215 currently exist in Template Repository in LRS/CalSAWS. CW 42 and CW 215 currently exist in Template Repository in C-IV.

Note: In LRS/CalSAWS System, Homeless Assistance programs are automated EDBC and in C-IV System these programs are Manual EDBC.

Request:

- Per ACL 19-118, Section 57 of SB 80 and AB 960 repealed the consecutive day rule for temporary HA benefits. Homeless CalWORKs families and apparently eligible families will no longer need to use their 16 days of temporary HA benefits consecutively.
- The once every 12-month issuance of temporary HA benefits will not be considered exhausted until all 16 days have been issued, the family resolves their homelessness, or 12 months have passed.
- The 12-month period begins on the absolute date that the first payment of temporary or permanent HA is made.
- The removal of the consecutive day rule also applies to AB 557 benefits Expanded temporary HA for CalWORKs applicants that are fleeing domestic abuse.
- These benefits are still issued in two 16-day increments for a total of 32 days; however, the two issuances of 16-days will no longer have to be consecutive.
- The two 16-day increments do not need to be used consecutively, the second issuance of 16 days could be for a different instance of homelessness, months or even years later, as long as the applicant meets the eligibility criteria for these benefits, including being an applicant for CalWORKs who is actively fleeing domestic abuse. Families are still limited to a maximum of 32 days of these benefits in their lifetime.
- Per ACL 16-98 based on AB 1603, HA programs (Temporary HA, Permanent HA, and Permanent HA Arrearages) are available to an eligible Assistance Unit (AU) once every 12 months (unless the AU meets an HA exception which makes the AU eligible to HA benefits earlier).

- The 12-month period is from the HA payment begin date till the end of 365 days (or 366 in a leap year) and not just 12 months based on the benefit begin month.
- In LRS/CalSAWS, the Temp-HA benefits required to be calculated in the respective homeless months when the homelessness spans across different months.
- Homeless families are no longer required to rent from a person in the business of renting properties who has a history of renting properties and may instead now rent from any person or establishment with whom the family has executed a valid lease, sublease, or shared housing agreement.
- The number of days used / remaining for Temp-HA with and/or without exceptions within the 12-month period and Expanded Temp-HA for CalWORKs applicants that are fleeing domestic abuse within once-in-a-lifetime need to be tracked.
- In LRS/CalSAWS, modify Batch EDBC processing job to not run on Temporary HA program when running in All Program (AP) mode.
- In LRS/CalSAWS, add a new Batch EDBC Sweep job to trigger when all the 16 days benefits are issued, or the 12 months benefit period is ended, or Perm-HA is issued.
- In LRS/CalSAWS, modify MEDS HA20 Interface job to not send transaction when EDBC for HA programs are ran with an authorized amount is zero.
- In both LRS/CalSAWS and C-IV Systems, update HA20 payment type logic.
- In both LRS/CalSAWS and C-IV Systems, based on the ACL 19-118, updated and added Forms and NOAs.

Recommendation:

- Update the Temp-HA data collection screen to accept multiple payment dates for up to 12-months.
- Modify Temp-HA EDBC rules to accept and calculate the benefits for 16-days cumulative in 12-month period.
- Modify Expanded Temp-HA (AB557) EDBC rules to accept and calculate the benefits for two 16-day increments for a total of 32 days wherein the two 16-days will no longer be consecutive but still once in a lifetime.
- Modify EDBC Temp/Perm HA functionality to determine HA benefits for 365/366 absolute calendar days period based on the first payment begin date.
- Modify Temp-HA and Expanded Temp-HA EDBC rules to split the benefit calculation to the corresponding homelessness months matched to the HA data collection details.
- In both LRS/CalSAWS and CIV, add new pages to track and display the Temp-HA program 12-month period begin date, end date, number of days used, number of days remaining.
- In both LRS/CalSAWS and CIV, add new functionality to track benefits issued for expanded Temporary HA for CalWORKs applicants that are fleeing domestic abuse for two 16-day periods within lifetime.
- LRS/CalSAWS only, add a new batch to calculate Temporary HA program 12-month period begin date, end date, number of days used, number of days remaining. The batch also record benefits issued for expanded Temporary HA for victims of domestic abuse.
- LRS/CalSAWS, Modify Batch EDBC processing job to not run on HT program when running in All Program (AP) mode.
- In LRS/CalSAWS, add a new Batch EDBC Sweep job to trigger HT EDBC following month when any one of the following conditions is met:
 - a. When all the HT 16-days without exception benefits are issued within the 12-month period (OR)
 - b. When Perm-HA is approved/issued regardless of the number of days HT issued within the same 12-month period (OR)
 - c. When all the 16-days with exception benefits are issued within the same 12-month period (OR)
 - d. When the 12-months HT Time track period is ended
- Modify MEDS HA20 Interface job to not send transaction when EDBC for HA programs are ran with an authorized amount is zero (LRS/CalSAWS only), and Update HA20 payment type logic (LRS/CalSAWS and C-IV).
- Update CW 42 (LRS/CalSAWS and C-IV), CW 74 (LRS/CalSAWS only) and CW 215 (LRS/CalSAWS and C-IV) to match the newest state versions to ACL 19-118.
- Update the M44-211A, M44-211B, and M44211D NOA fragments that currently exists in LRS/CalSAWS.
- Add four new NOA fragments from the M44-211B.
- Add ten new NOA fragments from the M44-211D.

Outreach

Description:

Migration Impact

Description:

In LRS/CalSAWS System, Homeless Assistance programs are automated EDBC and in C-IV System these programs are Manual EDBC. C-IV Systems will inherit the functionality but the Time track data need to be migrated if available in C-IV Systems.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

EW Workers will not have the ability to track the HT Program 16 cumulative days.

Estimate: 714

| | | | | | |
|-----------------------|-----|--------------------|----|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 34 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 84 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 430 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 10 |
| System Test Support : | 156 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

Content Revision Status-1: Accepted

Content Revision Description-1: Recommendation Change:

1.3

before

after

In both LRS/CalSAWS and CIV, add a new page to track Temporary HA and Permanent HA benefits used within a 12-month period.

before

LRS/CalSAWS only, add a new batch to calculate Temporary HA program 12-month period begin date, end date, number of days used, number of days remaining. The batch also record benefits issued for expanded Temporary HA for victims of domestic abuse.

after

LRS/CalSAWS only, add a new batch to do the following:

- a. Track HA program 12-month period begin date and end date.
- b. Track Temporary HA benefits number of days used and number of days remaining within a time period
- c. Track Permanent HA benefits begin date and end date within a time period.
- d. Track 16 days period when expanded Temporary HA benefits for victims of domestic abuse are issued.

2.9

2.9.3 e.

before

This button will be only visible to users with the "Homeless Assistance Time Track Add" security group.

after

This button will be only visible to users with the "Homeless Assistance Time Track Edit" security group.

2.10

update Figure 2.10.1 and Figure 2.10.2

2.10.3 4)

before

v. Days Used

vi. Days Remaining

vii. Days Used

viii. Days Remaining

after

v. Temporary HA Days Used

vi. Temporary HA Days Remaining

vii. Temporary HA Exception Days Used

viii. Temporary HA Exception Days Remaining

2.10.3 4) e.

before

This button will only be visible to users with the "Homeless Assistance Time Track Add" security group

after

This button will only be visible to users with the "Homeless Assistance Time Track Edit" security group

2.10.3 5)

before

ii. Begin Date – The payment begins date of Temporary HA or Temporary HA with exceptions benefits.

- iv. Days Used – Number of days are used. This is a calculated field based on the Begin Date and End Date. This field will be a hyper link to the Homeless Assistance Time Track Detail page if users are with the “Homeless Assistance Time Limit View” security group.
- after
- ii. Begin Date – The payment begins date of Temporary HA or Temporary HA with exceptions benefits. This field will be a hyper link to the Homeless Assistance Time Track Detail page if users are with the “Homeless Assistance Time Limit View” security group.
- iv. Program – This field will indicate that the tracked benefits is for Homeless – Temp or Homeless – Perm.
- v. Days Used – Number of benefit days are used for Homeless - Temp. This is a calculated field based on the Begin Date and End Date. This field will be ‘N/A’ if Program is Homeless – Perm.
- x. This section will be paginated and allow 25 records per page.

2.10.3 5) b. xi

before

- 1. Users belong in the “Homeless Assistance Time Track Add” security group.

after

- 1. Users belong in the “Homeless Assistance Time Track Edit” security group.

2.11

2.11.3 d

before

- d. End Date – This field will indicate the end date of a Time Track period. The default value will be automatically calculated based on Begin Date and Type.

For ‘Homeless Assistance’ Type:

- i. This field is not editable.

- ii. The default value will be counting 365 days (or 366 in a leap year) from Begin Date. For example, if Begin Date is ‘04/14/2020’, End Date will be ‘04/13/2021’.

For ‘Domestic Abuse Assistance – Initial 16 Days’ and ‘Domestic Abuse Assistance – Additional 16 Days’ Types

- i. This field is editable.

- ii. The default value will be counting 16 days from Begin Date. For example, if Begin Date is ‘04/14/2020’, End Date will be ‘04/29/2020’.

- iii. Add a validation message ‘Domestic Abuse Assistance Time Track cannot exceed 16 days’ and stop data from being saved.

Note: System does not allow changes on the End Date of a Time Track with Homeless Assistance Type. If a Homeless Assistance Time Track need to end before 365/366 days, it is required to manually delete the Time Track before starting a new one.

after

- d. End Date – This field will indicate the end date of a Time Track period. The default value will be automatically calculated based on Begin Date and Type.

- i. This field is not editable.

- ii. For ‘Homeless Assistance’ Type, the default value will be counting 365 days (or 366 in a leap year) from Begin Date. For example, if Begin Date is ‘04/14/2020’, End Date will be ‘04/13/2020’.

- i. For ‘Domestic Abuse Assistance – Initial 16 Days’ and ‘Domestic Abuse Assistance – Additional 16 Days’ types, the default value will be counting 16 days from Begin Date. For example, if Begin Date is ‘04/14/2020’, End Date will be ‘04/29/2020’.

Note: System does not allow editing Begin Date and End Date of a Time Track record. If a Homeless Assistance Time Track need to end before 365/366 days or to change Begin Date, it is required to manually delete the Time Track and starting a new one.

2.11.3 2

before

- 2. Users with ‘Homeless Assistance Time Track View’ and ‘Homeless Assistance Time Track Add’ security groups will be able to navigate to this page from Time Limit Summary page and Homeless Assistance Time Track List page.

after

- 2. Users with “Homeless Assistance Time Track Edit’ security groups will be able to navigate to this page from Time Limit Summary page and Homeless Assistance Time Track List page.

2.12

update Figure 2.12.1, 2.12.2, 2.12.3

2.12.3)

before:

- 6) For Temporary HA with exceptions:
 - i. add a validation with message 'Begin Date is not within selected time period' and stop data from being save.
- 7) Add a validation with message 'Days between Begin Date and End Date cannot be more than 16 days' and stop data from being saved after:
 - e. Program – This field will indicate tracked benefits are for Homeless Temp or Homeless Perm Program.
 - i. This field will be mandatory and editable only in Create Mode.
 - ii. This field will have following options:
 - 1. – Select –
 - 2. Homeless - Perm
 - 3. Homeless - Temp
- 6) For Temporary HA with exceptions, Permanent HA, and Permanent HA with exceptions:
 - i. add a validation with message 'Begin Date is not within selected time period' and stop data from being save.
- 7) For Temporary HA with or without exceptions, add a validation with message 'Days between Begin Date and End Date cannot be more than 16 days' and stop data from being saved
- 9) Add a validation with message 'Cannot add more than one Time Track Detail for Homeless – Perm within the selected time period.' And stop data from being saved.
- 10) Add a validation with message 'Cannot add more than one Time Track Detail for Homeless – Perm with exception within the selected time period.' And stop data from being saved.
- 11) Add a validation with message 'Date range of the Begin Date and the End Date cannot overlap with existing Homeless – Temp Time Track Detail within the selected time period.' Type and stop data from being saved.

2.12.3

before

- 2) Users with 'Homeless Assistance Time Track View' and 'Homeless Assistance Time Track Add' security groups will be able to navigate to this page from Homeless Assistance Time Track List page.

after

- 2) Users with 'Homeless Assistance Time Track View' and 'Homeless Assistance Time Track Edit' security groups will be able to navigate to this page from Homeless Assistance Time Track List page.

2.14

before:

after:

2.14 2

- f. PGM_CODE – This column will indicate benefits is HT or HP.
 - i. This column will not allow null value.
 - ii. Data type will be VARCHAR2(3 Byte).
 - iii. Comment will be '18 – This column will indicate whether benefits is HT or HP.'

2.15

Please see Design for details.

Estimate Change:

Before:

Client Correspondence: 44

After:

Client Correspondence: 84

Release Change: None

Funding Source Change: None

Pending CCB

1. Recommendation Change:

2.9

update mockup 2.9.1 and 2.9.2

2.9.3 1.a.i.2

Before:

Time Track Type is 'Domestic Abuse Assistance – Initial 16 Days' or 'Domestic Abuse Assistance – Additional 16 Days:'.

After:

**Content Revision
Status-2:
Content Revision
Description-2:**

Time Track Type is 'Domestic Abuse Assistance – Initial 16 Days', and there is no 'Domestic Abuse Assistance – Additional 16 Days Time Track for the same person.
Or Time Track Type is 'Domestic Abuse Assistance – Additional 16 Days.'

2.10

before

2.10.3 5) a. iii

1. All results with Effective Month less or equal to the 'To' date will be displayed.

after

2.10.3 5) a. iii

1. All results with End Date less or equal to the 'To' date will be displayed.

2.11

2.11.3

Before:

After:

11) Add a validation with message 'Cannot Create Domestic Abuse Assistance – Additional 16 Days without an existing Initial 16 Days Time Track.' and stop data from being saved.

12) Add a validation with message 'Domestic Abuse Assistance – Additional 16 days period cannot be before or overlapping with the existing Initial 16 Days Time Track period.' and stop data from being saved.

2. Estimate Change:

Fiscal

Before: 440

After: 490

System Test

Before: 156

After: 170

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CIV-105339] Income Disregard for the Aged, Blind & Disabled Federal Poverty Level Program

| | | | | | |
|-----------------------------------|------------------------|------------------------|--------------------------------------|-------------------------------|----------------------------|
| Team Responsible: | CalHEERS | Assignee: | Krishna Akula | SPG Status: | Approved |
| Fix Version/s: | [20.11] | Designer Contact: | Tisha Mutreja | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | No | Estimate: | 161 |
| Reporter: | Nina Butler | Regulation Reference: | ACWDL 20-02; ACWDL 20-02E | Created: | 10/16/2019 09:28 AM |
| Status: | In Development | Impact Analysis: | [Business Process] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Elisa Miller | Training Impacted: | | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | 2020-02-26 00:00:00.0 | Other Agency Cross Reference: | CA-211216 |

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, when determining eligibility for the Aged & Disabled Federal Poverty Level (A&D FPL) and Blind FPL programs, counties Medi-Cal EDBC allows the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and compares countable income to 100 percent of the FPL limit for the applicable family size for the A&D FPL and Blind FPL programs.

Request:

Effective August 1, 2020 when determining eligibility for the A&D FPL and Blind FPL programs, counties Medi-Cal EDBC shall no longer allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and will now compare countable income to 138 percent of the FPL limit for the applicable family size for the A&D FPL and Blind FPL programs.

Recommendation:

1. Effective August 1, 2020

a. Update The System to no longer use standard deduction of \$230.00 for an individual and \$310.00 for a couple for the A&D FPL and Blind FPL programs.

Technical Note: End Date CT335_71 and CT335_72 .

b. Update The System to increase A&D FPL and Blind FPL program limit from 100% FPL to 138% FPL.

Technical Note: Update CT 318_27 and CT 318_63 from 100% FPL to 138% FPL.

2. Run one-time Batch EDBC for 08/2020 benefit month to transition the population who are in Aged Blind Disabled Medically Needy (ABD/MN) SOC program or the 250% working disabled program due to being over A&D FPL or Blind FPL 100% up to and including 138%. Run in Targeted Programs mode for the Medi-Cal Program only.

a. Key Scheduling Dependencies:

This one-time Batch will run during the Regular Batch Schedule following the day of implementation.

b. Data Volume/Performance:

Batch EDBC will run approximately 10,000 individuals in C-IV that would transition with the change.

c. Operations:

Once all the Deployment Activities are completed, Run Data Change Request (DCR) to insert the required population for Batch process the following day of implementation.

Assumption: In LRS/CalSAWS, a standard Journal Entry will be created when Batch EDBC is run. In C-IV, a Journal Entry will not be created; CIV-100452 was created to address the functionality. The SCR has not yet been prioritized.

Outreach

Description:

Migration Impact

Description:

Changes were approved by Medi-Cal/CMSP Committee. Same Changes will be implemented with CA-211216 in release 20.07

Migration Impact

Analysis:

Alternative Procedure

Manual Override

Description:

Operational Impact:

Estimate:

161

| | | | | | |
|-----------------------|-----|--------------------|----|---------------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 7 |
| CalHEERS : | 110 | CalHEERS Test : | 44 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

Design Change:

Updated 'Current Design', 'Request' and 'Recommendation' to include references to "Blind FPL" anywhere "A&D FPL" was mentioned.

Recommendation #2: Updated to include checking the 250% working disabled program for individuals that should be run through batch and re-evaluated. Added a clarification that the one-time batch should run in Targeted Programs mode for the Medi-Cal Program only.

NOTE: For ease of updating JIRA after Content Revision is approved, the entire design "After" is below:

---AFTER---

Current Design:

Currently, when determining eligibility for the Aged & Disabled Federal Poverty Level (A&D FPL) and Blind FPL programs, counties Medi-Cal EDBC allows the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and compares countable income to 100 percent of the FPL limit for the applicable family size for the A&D FPL and Blind FPL programs.

Request:

Effective August 1, 2020 when determining eligibility for the A&D FPL and Blind FPL programs, counties Medi-Cal EDBC shall no longer allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and will now compare countable income to 138 percent of the FPL limit for the applicable family size for the A&D FPL and Blind FPL programs.

Recommendation:

1.Effective August 1,2020

a. Update The System to no longer use standard deduction of \$230.00 for an individual and \$310.00 for a couple for the A&D FPL and Blind FPL programs.

Technical Note: End Date CT335_71 and CT335_72 .

b. Update The System to increase A&D FPL and Blind FPL program limit from 100% FPL to 138% FPL.

Technical Note: Update CT 318_27 and CT 318_63 from 100% FPL to 138% FPL.

2. Run one-time Batch EDBC for 08/2020 benefit month to transition the population who are in Aged Blind Disabled Medically Needy (ABD/MN) SOC program or the 250% working disabled program due to being over A&D FPL or Blind FPL 100% up to and including 138%. Run in Targeted Programs mode for the Medi-Cal Program only.

a. Key Scheduling Dependencies:

This one-time Batch will run during the Regular Batch Schedule following the day of implementation.

b. Data Volume/Performance:

Batch EDBC will run approximately 10,000 individuals in C-IV that would transition with the change.

c. Operations:

Once all the Deployment Activities are completed, Run Data Change Request (DCR) to insert the required population for Batch process the following day of implementation.

Assumption: In LRS/CalSAWS, a standard Journal Entry will be created when Batch EDBC is run. In C-IV, a Journal Entry will not be created; CIV-100452 was created to address the functionality. The SCR has not yet been prioritized.

Estimate Change:

Before:

CalHEERS ETC: 83

CalHEERS Test ETC: 35

After:

CalHEERS ETC: 110

CalHEERS Test ETC: 44

Release Change:

Per DHCS email on 5/14, all work should stop on this SCR.

Before: 20.07

After: TBD

Pending CCB

Design Change:

1. Effective date of change is now 12/01/2020 (instead of 08/01/2020).

2. Added recommendation for C-IV to create journal with DCR.

Before:

Request: Effective August 1, 2020 when determining eligibility for the A&D FPL and Blind FPL programs, Medi-Cal EDBC shall no longer allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and will now compare countable income to 138 percent of the FPL limit for the applicable family size for the A&D FPL and Blind FPL programs.

Recommendation:

1. Effective August 1, 2020

2. Run one-time Batch EDBC for 08/2020 benefit month to transition the population who are in Aged Blind Disabled Medically Needy (ABD/MN) SOC program or the 250% working disabled program due to being over A&D FPL or Blind FPL 100% up to and including 138%. Run in Targeted Programs mode for the Medi-Cal Program only.

b. Data Volume/Performance:

Batch EDBC will run approximately 10,000 individuals in C-IV that would transition with the change.

c. Operations:

Once all the Deployment Activities are completed, Run Data Change Request (DCR) to insert the required population for Batch process the following day of implementation.

Assumption: In LRS/CalSAWS, a standard Journal Entry will be created when Batch EDBC is run. In C-IV, a Journal Entry will not be created; CIV-100452 was created to address the functionality. The SCR has not yet been prioritized.

After:

Request: Effective December 1, 2020 when determining eligibility for the A&D FPL and Blind FPL programs, Medi-Cal EDBC shall no longer allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and will now compare countable income to 138 percent of the FPL limit for the applicable family size for the A&D FPL and Blind FPL programs.

Recommendation:

1. Effective December 1, 2020

**Content Revision
Status-2:
Content Revision
Description-2:**

2. Run one-time Batch EDBC for 12/2020 and 01/2021 benefit months to transition the population who are in Aged Blind Disabled Medically Needy (ABD/MN) SOC program or the 250% working disabled program due to being over A&D FPL or Blind FPL 100% up to and including 138%. Run in Targeted Programs mode for the Medi-Cal Program only and use the new Journal ID from Recommendation 3.

b. Data Volume/Performance:

Batch EDBC will run approximately 12,000 individuals in C-IV that would transition with the change.

c. Operations:

On 11/25/2020, run the journal DCR from Recommendation 3.

3. Journal Entry

Create a DCR to insert a journal with the following information for each case processed through the one-time batch process. There will be only one journal per case, per benefit month successfully processed.

Journal Category: Eligibility

Journal Type: Batch EDBC

Short Description: Batch EDBC ran for [MONTH/YEAR].

Long Description: Batch EDBC ran for [MONTH/YEAR]. Batch EDBC processed for the Medi-Cal program for the following reasons: ABD FPL Income and Disregard Update

Estimate Change:

Before:

CalHEERS ETC: 110

CalHEERS Test ETC-1: 24

CalHEERS Test ETC-2: 20

After:

CalHEERS ETC: 186

CalHEERS Test ETC-1: 29

CalHEERS Test ETC-2: 25

Release Change:

Before: TBD

After: 20.11

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:

End Content Revisions



[CA-211747] Update the LRS CF 386 CalFresh Notice of Missed Interview Form

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Anchita Jain | SPG Status: | Select a value |
| Fix Version/s: | [RWR] | Designer Contact: | Raj Devidi | Change Type (SCR): | Policy Re-Design |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 96 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 01:47 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Caroline Bui | Consortium Review Approval Date: | 08/12/2020 | | |

Non-Committee

Review:

Expedite Approval: JoAnne Osborn - 8/18/2020

Current Design: CF 386 (2/14) CalFresh Notice of Missed Interview form currently exists in English, Spanish, Armenian, Cambodian, Chinese, Farsi, Korean, Tagalog, Russian, Vietnamese.

Request: The contractor shall update the LRS CF 386 CalFresh Notice of Missed Interview Form (02/14) version and make available in the additional threshold languages:
 1) Arabic
 2) Hmong
 3) LAO

Recommendation: "1. Estimate is for updating the form in English and all existing Threshold languages in LRS.
 2. Spanish translations will be provided by the Consortium.
 3. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs."

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **96**

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 71 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 25 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-211756] Update SAWS 2A SAR (04/15)

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Nagesha S | SPG Status: | Select a value |
| Fix Version/s: | [RWR] | Designer Contact: | Harish Katragadda | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x1 | Expedite Changes: | Start Build | Estimate: | 275 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 02:16 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 08/12/2020 | | |

Non-Committee Review:

Expedite Approval: JoAnne Osborn - 08/18/2020

Current Design: SAWS 2A SAR (04/15) currently exist in LRS/CalSAWS in English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Vietnamese languages

Request: The contractor shall update the LRS Version SAWS 2A SAR (04/15) version in the CalSAWS software with the following:

- 1) Update form name in the footer for existing forms
- 2) Add the following additional threshold languages Arabic, Farsi, Hmong and Lao.

Recommendation:

1. Update Form Name on the footer for SAWS 2A SAR (04/15) Rights & Responsibilities & other Important Information for the existing languages.
2. Add SAWS 2A SAR (04/15) Rights & Responsibilities & other Important Information in Arabic, Farsi, Hmong and Lao forms to LRS/CalSAWS Template Repository.

Outreach

Description:

Migration Impact Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate:

275

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 197 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 78 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-210559] ACL 20-78 FC, KG CNI Rate Increase for 2020 Year

- Resolved: 08/07/2020 09:04 AM

| | | | | | |
|-----------------------------------|----------------------------------|----------------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Ramakrishna Kuchibhotla | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Srinivasa Meenavalli | Change Type (SCR): | New Policy |
| Minor Version: | 20.08.14 | Expedite Changes: | Production Deployment | Estimate: | 220 |
| Reporter: | Maria Arceo | Regulation Reference: | ACL 20-78 | Created: | 09/16/2019 11:01 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Design | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | CIV-106141 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved - K. Rapponotti 07/28/20

Current Design: Currently LRS/CalSAWS and C-IV system uses FY 2019-20 FC, KG CNI rates effective July 1, 2019.

Request: Per ACL 20-78 the new FC, KG CNI rate increase for FY 2020-21 will be implemented in the LRS/CalSAWS and C-IV Systems effective July 1, 2020

Recommendation:

The Code detail tables that reflect the FC, KG CNI rates will be updated for all the applicable placement types effective July 1, 2020 in both LRS/CalSAWS and C-IV Systems.

Please refer to the attached design for further details.

Outreach

Description:

Migration Impact Description: Joint design has been approved through the Foster Care Committee. C-IV will implement this change with SCR CIV-106141 in the 20.07 release.

Migration Impact Analysis:

Alternative Procedure Description: Manual/Override EDBC

Operational Impact:

Estimate: **220**

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 43 |
| DBA : | 0 | Design : | 0 | Eligibility : | 65 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 92 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

 **[CA-210584] ACL 20-68 AAP CNI Rate Increase for 2020 Year**

- Resolved: 08/07/2020 09:04 AM

| | | | | | |
|---|--|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Ramakrishna Kuchibhotla | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Srinivasa Meenavalli | Change Type (SCR): | New Policy |
| Minor Version: | 20.08.14 | Expedite Changes: | Production Deployment | Estimate: | 54 |
| Reporter: | Maria Arceo | Regulation Reference: | ACL 20-68 | Created: | 09/17/2019 10:22 AM |
| Status: | In Production | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Design | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | | | | | |
| Expedite Approval: | Approved - K. Rapponotti 07/28/20 | | | | |
| Current Design: | LRS/CalSAWS uses FY 2019-20 AAP CNI rates effective July 1, 2019 | | | | |
| Request: | Per ACL 20-68, the new AAP CNI rate increase for FY 2020-21 will be implemented for the AAP program effective July 1, 2020. | | | | |
| Recommendation: | <p>The Code detail tables that reflect the AAP CNI increase for FY 2020-21 will be updated for all the applicable placement types effective July 1, 2020 in LRS/CalSAWS System Only.</p> <p>Please refer to the attached design for further details.</p> | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | This functionality applies only to L.A. County and does not impact the other counties. | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | Manual/Override EDBC | | | | |
| Operational Impact: | | | | | |
| Estimate: | 54 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 7 |
| DBA : | 0 | Design : | 0 | Eligibility : | 22 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 20 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-213273] ACIN I-XX-20 - FFY 2021 CalFresh COLA; ACL 20-94 Update CalWORKs (CW) IRT Levels for 2020-2021

- Resolved: 08/13/2020 06:22 PM

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Praveen Badabhagni | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Sridhar Mullapudi | Change Type (SCR): | New Policy |
| Minor Version: | 20.08.20 | Expedite Changes: | Production Deployment | Estimate: | 119 |
| Reporter: | Sridhar Mullapudi | Regulation Reference: | ACIN I-XX-XX, Nutrition Service SNAP COLA Memo FY 2021; ACL 20-94 | Created: | 02/03/2020 06:21 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Tyler Vaisau | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CIV-106258 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Received expedited Production Deployment approval from Karen J. Rapponotti on 8/25. PFA email.

Current Design:

1. The maximum CF allotments and other program limits were last adjusted for FFY 2020 in C-IV under CIV-100442, and in LRS under CA-58614. C-IV and LRS use the FFY 2019-2020 CF amounts for the following values:
 - a. CalFresh Standard Utility Allowance
 - b. CalFresh Limited Utility Allowance
 - c. CalFresh Telephone Utility Allowance
 - d. CalFresh Maximum Allotment
 - e. CalFresh Minimum Allotment
 - f. CalFresh Standard Deduction
 - g. CalFresh Maximum Shelter Deduction
 - h. CalFresh Net Monthly Income Level
 - i. CalFresh Gross Monthly Income Level
 - j. CalFresh Aged Property Limit
 - k. CalFresh Non-Aged Property Limit
 - l. CalFresh Homeless Shelter Deduction
 - m. 165% FPL
 - n. 200% FPL
2. The CW Income Reporting Threshold (IRT) Tier 1 and Tier 2 levels are at the 2019/2020 amounts.

Request:

1. ACIN I-XX-20 and USDA Food and Nutrition Service SNAP COLA Memo FY 2021 provide the updated amounts for these values for FFY 2020- 2021, effective October 1, 2020.
2. Update the CW Income Reporting Threshold (IRT) Tier 1 and Tier 2 levels to the 2020/2021 amount.

Recommendation:

- 1) Update the affected LRS and C-IV system codes table values with new values, using an effective date from 10/01/2020 to high date. The existing high-dated values will be end-dated to 09/30/2020.
- 2) Update the affected codes table values in C4Yourself with new values, using an effective date from 10/01/2020 to high date. The existing high-dated values will be end-dated to 09/30/2019. No code table values needed for LRS Self Service Portal (YBN) since YBN does not compute CalFresh Eligibility in the portal.
- 3) In C-IV: Update the existing COLA NOA fragment logic for RSN_COLA_CHANGE to include the EDBC benefit month/year of 10/2020. The LRS CF COLA NOA remains unchanged.

4) Generate list of cases that may be skipped in EDBC batch run for Postponed Verifications. These lists will be posted at:

LRS: CalACES System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-213273.
 CIV: CalACES System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-106258 .

5) Update LRS and C-IV code tables with the new CW IRT values for 2020-2021 year effective October 1st 2020 and end date record from the previous year as of September 30, 2020

**Outreach
Description:**

A list of cases with postponed verification due for expedited service will be posted to the CalACES Web Portal in the following location

CalACES System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-213273

**Migration Impact
Description:**

Joint design has been approved through the CW/CF Committee. C-IV system will implement this Change with SCR CIV-106258 in the 20.07 priority release

**Migration Impact
Analysis:**

**Alternative
Procedure**

Create Manual EDBC

Description:

Operational Impact:

Estimate:

119

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 7 |
| DBA : | 0 | Design : | 0 | Eligibility : | 52 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 50 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-213274] ACIN I-XX-XX- FFY 2021 CalFresh COLA; ACL 20-94 CW IRT - Run Batch EDBC

- Resolved: 08/24/2020 08:14 PM

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Praveen Badabhagni | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Sridhar Mullapudi | Change Type (SCR): | New Policy |
| Minor Version: | 20.09.05 | Expedite Changes: | Production Deployment | Estimate: | 240 |
| Reporter: | Sridhar Mullapudi | Regulation Reference: | ACIN I-XX-XX, ACL 20-94 | Created: | 02/03/2020 06:34 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Tyler Vaisau | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CIV-106259 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: Received expedited Production Deployment approval from Karen J. Rapponotti on 8/25. PFA email.

Current Design: C-IV and LRS use CalFresh values from FFY 2019 that were implemented by:
> CA-58614/CIV-100442 - CTCR's
> CA-206229/CIV-103090- Batch

C-IV and LRS use CW tier1 IRT values from ACL 19-85 that were implemented by:
> CA-58612/CIV-100446 - CTCR's
> CA-206229/CIV-103090- Batch

LRS Only: CF COLA NOA generates based on the COLA run reason.

Request: Per All County Information Notice (ACIN) I-XX-20 & USDA Food and Nutrition Service SNAP COLA Memo FY 2021, the CF Cost-of-Living Adjustments (COLAs) take effect October 1, 2020 for FFY 2021. The updated values must be implemented in both systems and batch EDBC must run to calculate new benefit amounts for FFY 2021.

Per All County Letter (ACL) 20-94, the CW Income Reporting Threshold (IRT) Tier 1 level was increased effective 10/1/2020 The updated values must be implemented in both systems and batch EDBC must run to calculate the new IRT.

LRS Only: Update CF COLA NOA trigger conditions to no longer generate based on the COLA run reason.

Recommendation:

- Overview
 - 1) SCRs CA-213273 and CIV-106258 implemented the new COLA amounts
 - 2) This SCR includes details required for the one-time batch EDBC runs in C-IV and LRS to calculate new benefit amounts.
- Assumptions
 - 1) A regular change NOA will be generated for all impacted cases for which the CF benefits change.
 - 2) Existing batch logic in both systems skips programs with an overridden EDBC, Manual EDBC, a pending program, or a pending person.
 - 3) In LRS: per existing exception logic, batch EDBC run on programs where the existing EDBC for the month is Read-Only will not be authorized.
 - 4) LRS Only: Any Change NOA that currently generates when the respective trigger conditions are met will continue to generate along with the CalFresh Benefit Change COLA NOA except for the Shelter/Utility Amount Change NOA. Shelter/Utility Amount Change NOA is suppressed though a DCR.

• Requirements

1) Run batch EDBC on 9/05/2020 for the benefit month of 10/2020 for:

a. All cases with an active or ineligible CalWORKs or RCA program in targeted program mode. Targeting program mode will include CF and SNB programs on the targeted cases.

Exclude the following cases:

i. The benefit month is past the latest RE due date for the program.

ii. The program has a SAR7 Due Month of 09/2020 and the report status is Sent, Received, or Incomplete

iii. EDBC has already been processed for the benefit month since SCR CA-213273/CIV-106258 went to production on 8/20/2020.

b. In LRS: run the above population with Run Reason 'CW/CF COLA' (CT744_CF).

c. In LRS: run the above population with Sub Type code 'CW/CF COLA' (CT942_C1).

2. Run batch EDBC on 9/05/2020 for the benefit month of 10/2020 for:

a. All active CF (including TCF) programs, and any active Nutrition Benefit (NB) programs on the same case as the active CF program in targeted program mode.

Exclude the following cases:

i. The benefit month is past the latest RE due date for the program.

ii. The program has a SAR7 Due Month of 09/2020 and the report status is Sent, Received, or Incomplete

iii. EDBC has already been processed for the benefit month since SCR CA-213273/CIV-106258 went to production on 8/20/2020

b. In LRS: Run the above population with run reason 'CF COLA' (CT744_FS).

c. In LRS: Run the above population with Sub Type code 'CF COLA' (CT942_C3)

3. In LRS: A DCR will be executed to suppress the "Shelter/Utility Amount Change NOA" (F712C) for the CF COLA.

4. In LRS: Update the exiting CF COLA NOA generation logic to trigger the CF COLA NOA when all the following conditions are met.

• Program is CalFresh

• Action is either CalFresh benefit change or Transitional CalFresh benefit change

• There is an increase in benefits

• There is an increase in the maximum allotment

• There is no change in the Assistance Unit Size

• The EDBC is for the COLA benefit month

• Countable Income decreased NOA is not generated (CF_CH_CNTBL_INC_DCRSD_F703).

Variable population: <EffectiveCOLADate> variable in the CF COLA reason (listed below) should populate the COLA benefit month in the format MM/DD/YYYY.

CF COLA reason verbiage: Your change in CalFresh benefits are due to the annual CalFresh Cost of Living Adjustment that is effective <EffectiveCOLADate>. This is due to federal and State regulations.

5. Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:

Case Name

Case Number

County

Unit

Unit Name

Office Name

Worker ID

a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".

Note: Include additional columns to indicate program type and program closure reason

b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".

Note: Include additional columns to indicate program type

c) LRS: List of cases where the CW EDBC resulted in a benefit reduction. The case listing will be named "List of CW Cases that Resulted in Benefit Reduction".

Note: Include additional columns to indicate each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)

CIV: List of cases where the EDBC resulted in a benefit reduction. The case listing will be named "List of Cases that Resulted in Benefit Reduction".

Note: Include additional columns to indicate program type and each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)

d) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC"

Note: Include additional columns to indicate program type and read-only reason

e) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".

Note: Include additional columns to indicate the skip reason and program type.

f) Generate a list of cases that meets all the following criteria. The case listing will be named 'List of Cases where an Optional Child was Added Back into the Household by Batch EDBC'

i) Has an active CW program person for benefit month of 09/2020 with an MMO and role reason 'Optional Child - Receives Child Support'

ii) That same program person has an active status and role of MEM for the benefit month of 10/2020

iii) Latest accepted and saved CW EDBC for the 10/2020 benefit month has a source of 'Batch EDBC Rules'

iv) None of the following conditions exist:

1) RE or SAR period ended in 09/2020

2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in 09/2020

g) CIV only: Generate a list of cases not identified in the benefit reduction list where the Reporting Period began March 2020 or later and there is a person on that EDBC that meets all the following conditions. The case listing will be named "List of Cases where Income could be Incorrectly Included"

a) is Active with a Member, FRI, or FRE Role

b) has an Income record where October 2020 overlaps the Begin and End Dates

c) that Income record has an Apply Date within October 2020

d) that Apply Status is set to 'Evaluated - Saved'

Note: This is an internal status used to track income records that have been evaluated in EDBC. It will not be visible until migration into the CalSAWS system.

These lists will be posted at:

LRS: CalACES System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-213274

CIV: CalACES System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV- 106259

7. Batch Operations:

a) Run the DCR for recommendation 1a to insert into SYS_TRANSACT in 'Targeted Program' mode to run for the month of 10/2020.

Note: This driving query will be processed after the execution of SCR CA-217268/CIV-107488 for FC/KG batch run and CA-217269 for AAP batch run

b) Run Batch EDBC for cases inserted into sys_transact through recommendation 1a.

c) Run the DCR for recommendation 2a to insert into SYS_TRANSACT in 'Targeted Program' mode to run for the month of 10/2020.

d) Run Batch EDBC for cases inserted into sys_transact through recommendation 2a.

Outreach

Description:

A list of affected cases will be posted to the CalACES Web Portal in the following location:
CalACES Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-213274

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. C-IV system will implement this Change with SCR CIV-106259 in the 20.07 priority release

Migration Impact

Analysis:

Alternative

Procedure

User may run EDBC for the 10/2020 benefit month.

Description:

Operational Impact:

Estimate:

240

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 18 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 41 |
| DBA : | 0 | Design : | 0 | Eligibility : | 91 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |

| | | | | | |
|------------|---|-----------------------|----|-------------|---|
| Security : | 0 | System Test Support : | 70 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-217007] Enable CMA job and Update CMA Notices to reflect telephonic call due to COVID

- Resolved: 07/23/2020 01:01 PM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|-------------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Sumanth Vydana | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Srinivasa Meenavalli | Change Type (SCR): | New Policy |
| Minor Version: | 20.07.30 | Expedite Changes: | Production Deployment | Estimate: | 58 |
| Reporter: | Phong Xiong | Regulation Reference: | GR specific change for COVID | Created: | 06/09/2020 11:01 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | Yes | Funding Source ID: | |
| Committee: | [GA/GR] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design:

Case Manager Appointment notice location is a physical district office address and address / person does not reflect telephone call used due to the delay in opening of the district offices due to COVID.

Request:

Modify the Case Manager Appointment location language in the notice/form to change the location from a physical district office address to a telephonic call , contact person due to the delay in opening of the district offices due to COVID.

Recommendation:

Enable the below GROW CMA Appointments Job.
 Job Id - PB19C905
 Description - GROW CMA Appointments schedule job
 Frequency - Daily
 This batch sweep will create GROW CMA Appointments for eligible GR persons.

Update

- ABP 1460 - General Relief Opportunities For Work Case Manager Appointment Notice with verbiage reflecting change of location from a physical district office address to a telephonic call , contact person due to the delay in opening of the district offices due to COVID.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, General Assistance/General Relief (GA/GR) solution has been deferred to CalSAWS General Assistance/General Relief (GA/GR) functional design sessions."

Migration Impact

Analysis:

Alternative

Procedure

Description:

For GA/GR Cases, Appointments need to be created by the GR workers manually.

Operational Impact:

Estimate: 58

| | | | | | |
|------------------|---|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 6 | Batch Operations : | 6 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 28 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |

| | | | | | |
|-----------------------|---|-----------------------|----|----------------|---|
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | | | | |
| Security : | 0 | System Test Support : | 13 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-217268] ACL 20-78 FC, KG CNI Rate Increase for 2020 Year - Batch EDBC

- Resolved: 08/24/2020 02:09 PM

| | | | | | |
|-----------------------------------|----------------------------------|----------------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Ramakrishna Kuchibhotla | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Srinivasa Meenavalli | Change Type (SCR): | New Policy |
| Minor Version: | 20.09.05 | Expedite Changes: | Production Deployment | Estimate: | 216 |
| Reporter: | Srinivasa Meenavalli | Regulation Reference: | ACL 20-78 | Created: | 06/18/2020 11:30 AM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | CIV-107488 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved - K. Rapponotti 07/28/20

Current Design: Currently LRS/CalSAWS and C-IV use the FC, KG CNI rates of FY 2019-20 that are effective from July 1, 2019.

Request: As per the ACL 20-78, the new FC, KG CNI rate increase for the FY 2020-21 will be implemented in C-IV and LRS/CalSAWS effective July 1, 2020.

ASSUMPTIONS

- 1) During the batch EDBC COLA run, the CCR Rate Change NOA will not be generated for EDBC's that have a rate change and are run for COLA month (LRS/CalSAWS Only)
- 2) C-IV and LRS/CalSAWS would continue to use existing Rate Change NOA during COLA run. If the benefits increase due to this COLA a Change NOA with the Rate Change Reason will generate.
- 3) Under this SCR, there will be no impact / changes to Fiscal such as creating the issuances and then sending those issuances to the Auditor Controller in a separate COLA file.
- 4) In LRS/CalSAWS, Batch EDBC will not discontinue FC/KG Cases and will "exception out", but in C-IV, the Batch EDBC may discontinue FC/KG Cases.
- 5) In LRS/CalSAWS, Batch EDBC will have a run reason of COLA run for every month from 07/2020 through the come-up month.

Recommendation:

REQUIREMENTS

- 1) BATCH OPERATIONS : Run batch EDBC for active Foster Care (FC) and Kin-GAP (KG) programs starting with the month of 07/2020 through come-up month including past RE due date cases in both the systems.
 - a) In LRS/CalSAWS, Batch EDBC will run with the run reason "CWS Annual COLA" and C-IV will not use any run reason
 - b) Batch EDBC records will have a run type code of 'Single Program' in both the systems
 - c) Batch EDBC will not be triggered on programs with a Non-standard rate in effect in the benefit month in both the systems
 - d) Batch EDBC will not run if there is an overridden aid code where a sub type code exists
 - e) In C-IV, Foster Care Programs will not run for the online pre-EDBC validation criteria. For these cases, a placement authority and at least one child placement must exist for the benefit month. Exclude any cases that meet the exception criteria below:
 - i. There is a Non-Related Legal Guardianship placement authority month with a Probate court established guardianship and the rate level is set to a value other than Schedule A, Schedule B, Age-Based or Basic
 - ii. There is a Non-Related Legal Guardianship placement authority with a Juvenile court established guardianship and the rate level is set to a value other than Schedule A, Schedule B, Age-Based, Basic, LOC 2, LOC 3, or LOC4
 - iii. There is an ISFC rate with no Approved or Licensed ISFC License for the duration of the rate within the placement and benefit month.

- iv. There is a STRTP rate with no Approved or Licensed STRTP License for the duration of the rate within the placement and benefit month.
- v. There is an FFA, FFA Treatment, FFA Intensive Programs, Multidimensional Treatment, or FFA Non-Treatment placement with a 'County or FFA ISFC' Standard State Rate and no ISFC State Program Number

Note: See 2)h for details on exception reporting for online pre-EDBC validation.

- f) In LRS/CalSAWS, batch EDBC will insert the below Journal entry for FC programs and C-IV will not specify any journal entry

Short Description: Batch EDBC ran for [month, year]

Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: Foster Care COLA

- g) In LRS/CalSAWS, batch EDBC will insert the below Journal entry for KG programs and C-IV will not specify any journal entry

Short Description: Batch EDBC ran for [month, year]

Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: Kin-Gap COLA

- 2) EXCEPTION LIST : Below are the case listing details for case exceptions (skipped, unprocessed, discontinued, etc.) in both systems with the standard columns after the batch.

- a) List of FC/KG programs with a Non Standard Rate. The case listing will be named "List of cases with Non Standard Rate - [Program Name]" and include the Standard List Columns with an additional "Rate" column to show the non-standard rate. Where [Program Name] input FosterCare or KinGAP.
- b) List of FC programs with overridden aid code where a sub type code exists. The case listing will be named "List of [Program Name] with Overridden Aid Code" and include the Standard List Columns with an additional "Sub Type Code" column to show the sub type code currently applied to the program. Where [Program Name] input FosterCare.
- c) List of FC/KG programs discontinued by the batch EDBC. The case listing will be named "List of cases Discontinued by the Batch EDBC" and include the Standard List Columns with an additional "Program", "EDBC Month" and "Discontinued Reason" columns.
- d) List of FC/KG programs which resulted in Read-Only EDBC. The case listing will be named "List of [Program Name] with Read-Only" and include the Standard List Columns with additional "Reason" and "EDBC Month" columns. Where [Program Name] input FosterCare or KinGAP.
- e) List of FC/KG unprocessed programs skipped in the COLA batch run with the skip reasons like Override, Manual EDBC, Read Only EDBC, No Worker Assigned etc. The case listing will be named "List of unprocessed programs skipped in the COLA batch run with skip reasons" and include the Standard List Columns with an additional "Program", "EDBC Month" and "Not Processed Reason" columns.
- f) List of FC/KG programs where the incomplete RE has a due date in the past. The case listing will be named "List of [Program Name] cases with RE Date in the past" and include the Standard List Columns with an additional "RE Due Date" column. Where [Program Name] input FosterCare or KinGAP.
- g) List of FC programs with THPP or THP+FC Facilities. The case listing will be named "List of FC programs with THPP or THP+FC" and include the Standard List Columns with an additional "CF Case #" column to show CalFresh (CF) cases having a CalFresh participant in common with FC program.
- h) A list of FC programs that are excluded in batch due to pre-EDBC online validations. Please refer to Item requirements 1e) for the list of all pre-EDBC online validation details (C-IV Only). The case listing will be named "List of FC Programs skipped with pre-EDBC validations" and include the Standard List Columns with an additional "Reason" column.
- i) List of Active ARC/AAP Program Cases (C-IV Only). The case listing will be named "Active ARC/AAP cases" and include the Standard List Columns with an additional "Program" column.

j) List of Cal-Fresh (CF) program Cases that have an active member in common with an active ARC/AAP case (C-IV Only). The case listing will be named "CF Cases in common with ARC/AAP" and include the Standard List Columns with an additional "Program" column.

NOTE1: In C-IV, AAP Facility column will contain Payee.

NOTE2: Standard List Columns and the location of the lists on SharePoint is provided below:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID
- 8) Facility Name

In LRS/CalSAWS, after the onetime batch run is completed in production, the case listing details will be posted at the location:

CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-217268

In C-IV, after the onetime batch run is completed in production, the case listing details will be posted at the location:

CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-107488

3) BATCH OPERATIONS : For both LRS/CalSAWS and C-IV Systems:

- a) Run the DCR to insert into sys_transact all FC / KG programs that are active for 07/2020 benefit month till come-up month.
- b) Run batch EDBC for the case population in a).
- c) LRS/CalSAWS only: Run a DCR to suppress Age Increase NOAs for KG.

A list of affected cases will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-217268

Joint design has been approved through the Foster Care Committee. C-IV will implement this change with SCR CIV-107488 in the 20.07 release.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Manual/Override EDBC

216

| | | | | | |
|---------------------------------|----|-----------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 6 |
| DBA : | 0 | Design : | 0 | Eligibility : | 108 |
| Fiscal : | 28 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 54 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-217269] ACL 20-68 AAP CNI Rate Increase for 2020 Year - Batch EDBC

- Resolved: 08/24/2020 02:09 PM

| | | | | | |
|-----------------------------------|----------------------------------|----------------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Ramakrishna Kuchibhotla | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Srinivasa Meenavalli | Change Type (SCR): | New Policy |
| Minor Version: | 20.09.05 | Expedite Changes: | Production Deployment | Estimate: | 92 |
| Reporter: | Srinivasa Meenavalli | Regulation Reference: | ACL 20-68 | Created: | 06/18/2020 11:56 AM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved - K. Rapponotti 07/28/20

Current Design: Currently LRS/CalSAWS use the AAP CNI rates of FY 2019-20 that are effective from July 1, 2019.

Request: As per ACL 20-68, the new AAP CNI rate increase for the FY 2020-21 will be implemented in LRS/CalSAWS for the AAP Program effective July 1, 2020.

LRS/CalSAWS will include a generic program specific CNI NOA to update ACL reference and regulations for FY 2020-21.

ASSUMPTIONS

- 1) Under this SCR, there will be no impact /change to Fiscal such as creating the issuances and then sending those issuances to the Auditor Controller in a separate COLA file.
- 2) Batch EDBC will not discontinue AAP Cases and will be "exception" out
- 3) Batch EDBC will have a run reason of COLA run for every month from 07/2020 through the come-up month.

Recommendation:

REQUIREMENTS

- 1) BATCH OPERATIONS : Run batch EDBC for active AAP programs starting with the month of 07/2020 through come-up month including past RE due date cases.

- a) Batch EDBC will run with the run reason "CWS Annual COLA"
- b) Batch EDBC records will have a run type code of 'Single Program'
- c) Batch EDBC will not be triggered on programs with a Non-standard rate in effect in the benefit month
- d) Batch EDBC will insert the below Journal entry for AAP programs.

Short Description: Batch EDBC ran for [month, year]

Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: AAP COLA

- 2) EXCEPTION LIST : Below are the case listing details for case exceptions (skipped, unprocessed, discontinued, etc) with the standard columns after the batch.

- a) List of AAP unprocessed programs skipped in the COLA batch run with the skip reasons like Override, Manual EDBC, Read Only EDBC, No Worker Assigned etc. The case listing will be named "List of unprocessed programs skipped in the COLA batch run with skip reasons" and include the Standard List Columns with an additional "Program", "EDBC Month" and "Not Processed Reason" columns.

- b) List of AAP Programs with a Non Standard Rate. The case listing will be named "List of cases with Non-Standard Rate" and include the Standard List Columns with an additional "Rate" column to show the non-standard rate.

- c) List of AAP Programs discontinued by the batch EDBC. The case listing will be named "List of cases Discontinued by the Batch EDBC" and include the Standard List Columns with an additional "Program", "EDBC Month" and "Discontinued Reason" columns.
- d) List of AAP programs where the incomplete RE has a due date in the past. The case listing will be named "List of cases With Incomplete RE" and include the Standard List Columns with an additional "RE Due Date" column.

NOTE: Standard List Columns and the location of the lists on SharePoint is provided below:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID
- 8) Facility Name

After the onetime batch run is completed in Production, the case listing details will be posted at the location:

CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-217269

3) BATCH OPERATIONS : For LRS/CalSAWS Systems:

- a) Run the DCR to insert into sys_transact all AAP programs that are active for 07/2020 benefit month till come-up month.
- b) Run batch EDBC for the case population in a).
- c) Run DCR to suppress AAP2

A list of affected cases will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-217269

This functionality applies only to L.A. County and does not impact the other counties.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

92

Manual/Overridden EDBC

| | | | | | |
|-----------------------|---|-----------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 6 |
| DBA : | 0 | Design : | 0 | Eligibility : | 54 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | System Test Support : | 22 | Tech Arch : | 0 |
| Security : | 0 | Training : | 0 | | |
| Tech Ops : | 0 | | | | |



[CA-217736] BTSCA 2020 Reissue for LA County

- Resolved: 08/18/2020 12:22 PM

| | | | | | |
|----------------------|-------------------------|-----------------------|-------------------------|--------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Chandan Talukdar | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Sidhant Garg | Change Type (SCR): | Data Change |
| Minor Version: | 20.08.20 | Expedite Changes: | Start Build | Estimate: | 127 |
| Reporter: | Michelle Ramos | Regulation Reference: | | Created: | 07/02/2020 04:09 PM |
| Status: | In Production | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design | Michelle Ramos | Training Impacted: | | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | |
| Committee: | [Foster Care/Kin | Committee: | | Reference: | |
| | GAP/AAP] | | | | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Corey Morris on 08/12/2020

Current Design: The following rates are excluded from Back To School Clothing Allowance (BTSCA):

1. RB-FFA
2. F2
3. ISFA-ISFC-FFA
4. ISTF-ISFC-TFC
5. Remote (AC)

Request: Run Back To School Clothing Allowance (BTSCA) data change to pay the cases that were excluded in the 2020 BTSCA run. The rates that were excluded are as follows:

1. RB-FFA
2. F2
3. ISFA-ISFC-FFA
4. ISTF-ISFC-TFC
5. Remote (AC)
6. The 2020 BTSCA applies to age 5 as of 08/2020-age 21 as of 08/2020.
7. Exclude BTSCA payment if it is already issued after last run in 2020 to avoid additional duplicate payment.

Note:

1. If a case was not active for the time period it should have been originally issued it will not be issued when the DCR is run.
2. Duplicate BTSCA payment may get issued if DCFS injected payment through DCFS interface and did not get issued because of missing eligible conditions and later becomes eligible.

Recommendation:

1. Create Data change to create need, service arrangement and payment requests for Back To School Clothing Allowance (BTSCA) to pay the cases that were excluded in the 2020 BTSCA run for following rates and additional conditions :

1. RB-FFA
2. F2
3. ISFA-ISFC-FFA
4. ISTF-ISFC-TFC
5. Remote (AC)
6. The 2020 BTSCA applies to age 5 as of 08/2020-age 21 as of 08/2020.
7. Exclude BTSCA payment if it is already issued after last run in 2020 to avoid additional duplicate payment.

Outreach

Description:

Not Applicable

Migration Impact

Description:

System/County specific data change.

Migration Impact

Analysis:

Alternative Procedure Not Applicable

Description:

Operational Impact:

Estimate: 127

| | | | | | |
|---------------------------------|----|-----------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 83 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 34 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-218270] Turn off Age 26 batch jobs due to COVID-19

- Resolved: 08/10/2020 02:37 PM

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Batch Operations | Assignee: | Ronak Bhatt | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Renee Gustafson | Change Type (SCR): | New Policy |
| Minor Version: | 20.08.10 | Expedite Changes: | Production Deployment | Estimate: | 25 |
| Reporter: | Renee Gustafson | Regulation Reference: | MEDIL I 20-06; MEDIL I 20-07; MEDIL I 20-14 | Created: | 07/29/2020 06:31 PM |
| Status: | In Production | Impact Analysis: | [Business Process] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Nina Butler | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | | Other Agency Cross Reference: | CIV-107681 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Karen Rapponotti on 3/16/2020

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: The Systems process a Turning Age 26 batch to re-evaluate individuals turning age 26 for Medi-Cal coverage as they age out of the Young Adult Expansion population. The intent of this batch is to move the individual from a full scope Medi-Cal aid code to a restricted scope Medi-Cal aid code if they do not have satisfactory immigration status or citizenship verification after they turn 26.

Batch MAGI Sweep job for Turning Age 26 (PB00CH115) - scheduled to run on 8/10 (C-IV); 8/14 (LRS)
Batch EDBC Sweep job for Turning Age 26 (PB00E252) - scheduled to run on 8/10 (C-IV); 8/18 (LRS)

Request:

1. In MEDIL I 20-07, DHCS instructed SAWS to put on hold, all automated batches that target an adverse action to Medi-Cal beneficiaries due to the Public Health Emergency. Moving from a full scope Medi-Cal aid code to a restricted scope aid code is an adverse action and the batch should be turned off.
2. Generate a list of individuals, age 26, who moved to reduced scope Medi-Cal via Batch EDBC after the issuance of the MEDIL I 20-07.

Recommendation:

1. Turn off Medi-Cal Turning Age 26 batches
 - Batch MAGI Sweep job for Turning Age 26 (PB00CH115)
 - Batch EDBC Sweep job for Turning Age 26 (PB00E252)
2. Generate a list of individuals who turned age 26 and transitioned to a reduced scope Medi-Cal by Batch EDBC after the MEDIL I 20-07.

List Criteria: Any individual, age 26, in the Medi-Cal program who was transitioned in Batch EDBC from:

- Full scope Medi-Cal to restricted scope Medi-Cal
 - Full scope Medi-Cal to limited scope Medi-Cal
 - Limited scope Medi-Cal to restricted scope Medi-Cal
 - Limited scope MAGI Medi-Cal M9 to limited scope MAGI Medi-Cal M0
- on or after the date of the MEDIL I 20-07, 3/16/2020, effective benefit month 4/2020 or later and remains in the limited or restricted scope Medi-Cal at the time the list is generated. Include columns for the CIN, DOB and Aid Code.

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name

- Office Name
- Worker ID
- Additional Column(s):
- CIN
- DOB
- Benefit Month
- Aid Code

Frequency: One-time list.

The list will be posted to the following location:
 CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2020>CA-218270

Outreach

Description:

Migration Impact

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-107681 in the 20.07 release.

Description:

Migration Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate: 25

| | | | | | |
|---------------------------------|----|-----------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 5 |
| CalHEERS : | 15 | CalHEERS Test : | 5 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-218299] Issue August 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-----------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Matthew Warren | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Sidhant Garg | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.12 | Expedite Changes: | Production Deployment | Estimate: | 164 |
| Reporter: | Sidhant Garg | Regulation Reference: | ACWDL dated August 3, 2020 | Created: | 07/30/2020 04:48 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Fiscal] | Approved by Committee: | | Other Agency Cross Reference: | CIV-107689 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design:

The CalACES System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for August 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the June 2020 and July 2020 benefit months for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
 - a. Include all cases with Active CalFresh program in June 2020 and July 2020 benefit months and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the August 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size based on the following conditions:
 - a. Include all cases with Active CalFresh program in August 2020 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
NOTE: Validate FIS has turned on SDFSP EBT Benefit Type.

4) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

5) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For June 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 09/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated May 21, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For July 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 09/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated June 23, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For August 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 09/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated August 03, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

5) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. SDFSP will be used as the benefit Type when sending the issuances to FIS.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-107689 in the 20.07 release.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 164

| | | | | | |
|---------------------------------|----|-----------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 97 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 15 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 37 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

 **[CA-218476] Disable QR 7 generation job PB19R412**

- Resolved: 08/12/2020 01:19 PM

| | | | | | |
|----------------------|-----------------------------|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch Operations | Assignee: | Ronak Bhatt | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Srinivasa Meenavalli | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 20.08.14 | Expedite Changes: | Production Deployment | Estimate: | 15 |
| Reporter: | Srinivasa Meenavalli | Regulation Reference: | | Created: | 08/05/2020 04:54 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Adelaide Mendoza | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by Committee: | | Other Agency Cross Reference: | |
| Committee: | [GA/GR] | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval: Received Prod Deployment approval from Karen J Rapponotti on 8/7. Email attached.

Current Design: In LRS/CalSAWS, QR7's are generated and mailed 5 days before end of each month for reporting changes and are due the following month.

Request: LA County is requesting the project to disable QR7's generation job as an interim solution as part of the elimination of Quarterly reporting logic for LA County GR program.

Recommendation: Update the scheduler to disable/turn off the QR7 packet generation job.

Outreach

Description:
Migration Impact Description: GA/GR Program is specific to LRS/CalSAWS only.

Migration Impact Analysis:
Alternative Procedure Description: QR7 discontinued cases need to be rescinded/reapply by the participants.

Operational Impact:

| | | | | | |
|---------------------------------|-----------|-----------------------|---|-------------------------|---|
| Estimate: | 15 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 5 | Batch Operations : | 5 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 5 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-218658] Disable the GROW Orientation and CMA Appointment jobs

- Resolved: 08/12/2020 04:44 PM

| | | | | | |
|----------------------|-----------------------------|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch Operations | Assignee: | Ronak Bhatt | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Srinivasa Meenavalli | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 20.08.12 | Expedite Changes: | Production Deployment | Estimate: | 15 |
| Reporter: | Srinivasa Meenavalli | Regulation Reference: | | Created: | 08/12/2020 02:18 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Adelaide Mendoza | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by Committee: | | Other Agency Cross Reference: | |
| Committee: | [GA/GR] | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: In LRS, GROW Orientation and CMA Appointment jobs are enabled and sending out the letters.

Request: As per the direction from LA County, disable the GROW Orientation and CMA Appointment daily jobs.

Recommendation:

- 1) Update the scheduler to disable the daily GROW Orientation job for GR cases.
Job Id - PB19C910
Frequency - Daily
Description - GROW Orientation Activity schedule job
This batch sweep will create GROW Orientation Appointments/Activity for eligible GR persons.

- 2) Update the scheduler to disable the daily GROW CMA Appointments Job for GR Cases.
Job Id - PB19C905
Description - GROW CMA Appointments schedule job
Frequency - Daily
This batch sweep will create GROW CMA Appointments for eligible GR persons.

Outreach

Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact

Analysis:

Alternative Procedure Description: For GA/GR Cases, Appointments need to be created by the GR workers manually.

Description:

Operational Impact:

Estimate: 15

| | | | | | |
|---------------------------------|---|-----------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 5 | Batch Operations : | 5 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 5 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-218792] Revise wording and formatting in Outages section on CalSAWS Website

| | | | | | |
|---|---|----------------------------------|-----------------------|-------------------------------|--------------------------------|
| Team Responsible: | Release Communication | Assignee: | Tiffany Cheung | SPG Status: | No |
| Fix Version/s: | [20.07] | Designer Contact: | Tiffany Cheung | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 20.08.xx | Expedite Changes: | No | Estimate: | 3 |
| Reporter: | Tiffany Cheung | Regulation Reference: | | Created: | 08/18/2020 11:09 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | June Hutchison | Training Impacted: | | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by June Hutchison on 8/17/2020. | | | | |
| Expedite Approval: | | | | | |
| Current Design: | The static text in the red box in the Outages section in the Resources page on the CalSAWS website (https://www.calsaws.org/resources/) now reads as: | | | | |
| | Current/Planned System Outages | | | | |
| | If you have been routed to this page from C4Yourself or YourBenefitsNow, the system is currently unavailable. If no planned outage is listed below, the C4Yourself or YourBenefitsNow issue is being investigated. Please consider using the resources below while the system is unavailable. | | | | |
| | It also includes C4Y/YBN planned outages if there are any. If there aren't any known planned outages, "No Planned Outages" is displayed in the same red box. | | | | |
| Request: | Revise the Outages section to accommodate the feedback we've received from the advocates to make the information more transparent for users. | | | | |
| Recommendation: | <ol style="list-style-type: none"> 1) Divide the content in the red box to two columns, with the static text on the left column, and the "Current/Planned System Outages" on the right column. 2) Revise the static text to display as: "If you have been routed to this page from C4Yourself or YourBenefitsNow, the system is currently unavailable and details of a planned outage can be found below. If no outage is listed to the right, this is an unplanned outage and the issue is being investigated. Please consider using the resources below while the system is unavailable." 3) Keep the color of the "Current/Planned System Outages" box as red if there are known planned outages. Change the color to grey if there are none. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | No migration impact as the changes outlined in this SCR do not impact the LRS or C-IV systems. This SCR updates the CalSAWS website (calsaws.org). | | | | |
| Migration Impact Analysis: | N/A | | | | |
| Alternative Procedure Description: | | | | | |
| Operational Impact: | | | | | |
| Estimate: | 3 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |

| | | | | | |
|---------------------------------|---|-----------------------|---|----------------|---|
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 3 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

 **[CA-217243] Training Release 20.09 - Training Environment Support**

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Priya Dhond | SPG Status: | Approved |
| Fix Version/s: | [20.09] | Designer Contact: | Rachel Cousineau | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.25 | Expedite Changes: | No | Estimate: | 60 |
| Reporter: | Rachel Cousineau | Regulation Reference: | | Created: | 06/17/2020 04:03 PM |
| Status: | Pending Approval | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ana Cruz | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Training] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Ana Cruz on August 5, 2020

Expedite Approval: Current Design: Currently, there is no SCR for Training Environment support/maintenance for the 20.09 release.

Request: Provide/conduct Training Environment support/maintenance activities for the 20.09 release. LMS support activities for the release will be tracked through a separate Training SCR.

Recommendation: Provide 20.09 release support for the following activities:

-Training environment maintenance: Major release deployments, data refreshes, case copy, case and login creation upon request, etc.

Outreach Description:
Migration Impact Description: There is no migration impact. This SCR allows for providing/conducting maintenance activities related to the DPSS Academy Training Environment.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact: Estimate: **60**

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 60 | | |



[CA-218464] CA-213170: Online Help - Update Business Intelligence (BI) Reporting Tool Job Aid

- Resolved: 08/24/2020 01:19 PM

| | | | | | |
|---|---|----------------------------------|---------------------|-------------------------------|--------------------------------|
| Team Responsible: | Training | Assignee: | Rajiv Kairon | SPG Status: | Approved |
| Fix Version/s: | [20.09] | Designer Contact: | Dennis Kong | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 5 |
| Reporter: | Dennis Kong | Regulation Reference: | | Created: | 08/05/2020 03:37 PM |
| Status: | System Test | Impact Analysis: | [Training] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Dennis Kong | Training Impacted: | [Job Aid] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Kimberlee Sisco 8/24/20 Approved | | | | |
| Expedite Approval: | Approved by Karen Rapponotti on 8/6/2020 | | | | |
| Current Design: | CA-213170 Add a Business Intelligence Search Page to CalSAWS | | | | |
| Request: | Update Business Intelligence (BI) Reporting Tool job aid per changes with SCR CA-213170. | | | | |
| Recommendation: | Business Intelligence (BI) Reporting Tool job aid updated per changes with SCR CA-213170. | | | | |
| Outreach Description: | Update job aid | | | | |
| Migration Impact Description: | N/A | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 5 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 5 | | |



[CA-218528] Update TIFF to PDF conversion library

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Arch | Assignee: | Ihsan Abdulsamed | SPG Status: | No |
| Fix Version/s: | [20.09] | Designer Contact: | Sumeet Patil | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 20.10.09 | Expedite Changes: | Start Build | Estimate: | 120 |
| Reporter: | Sumeet Patil | Regulation Reference: | | Created: | 08/07/2020 10:56 AM |
| Status: | Development Complete | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Geoff Osterman | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | 08/13/2020 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Approved by Geoff Osterman on 8/13

Expedite Approval:

Approved by Geoff Osterman on 8/13

Current Design:

The LRS system is using iText library for TIFF to PDF conversion.

Request:

The current iText library has limitations and fails to convert some elct images.

Recommendation:

- Upgrade the TIFF to PDF conversion utility to use the following libraries
 - Apache PDFBox (v2.0.17)
 - com.twelvemonkeys.imageio (v3.3.1)

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Tech Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

No Impact

Alternative

Procedure

Description:

Continue using current iText software version.

Operational Impact:

Estimate:

120

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 30 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 30 | Tech Arch : | 60 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-218532] For "Register to Vote" the Application and Resource Tab are not using the same URL

- Resolved: 08/24/2020 09:58 AM

| | | | | | |
|---|--|----------------------------------|-----------------------|-------------------------------|--------------------------------|
| Team Responsible: | Online | Assignee: | Rucha Kulkarni | SPG Status: | Approved |
| Fix Version/s: | [20.09] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 23 |
| Reporter: | Araceli Gallardo | Regulation Reference: | | Created: | 08/07/2020 11:42 AM |
| Status: | Test Complete | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Araceli Gallardo | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Araceli Gallardo 08/14/2020 | | | | |
| Expedite Approval: | Approved by Laura Chavez on 8/13/2020 | | | | |
| Current Design: | If you select that you would like to "Register to Vote" while completing application, it sends you to the correct unique URL that will track it coming from Social Services. If you go directly to the Resource Tab and select "Register to Vote" it takes you to the generic URL. | | | | |
| Request: | YBN Voter Registration URL should be the same for Application and Resource Tab. INC0108618 - The state is asking DPSS that clients be directed to the correct voter registration link (URL) in YBN. | | | | |
| Recommendation: | Update the 'Register to Vote' hyperlink found in the 'Resources' box on YBN to direct participant to the following website (unique URL assign to LA County office): http://registertovote.ca.gov/?t=n&id=2 | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration. | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | No alternative procedure. User will be directed to a generic website instead until this change is in place. | | | | |
| Operational Impact: | | | | | |
| Estimate: | 23 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 17 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 6 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-218545] Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214928

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Rachel Cousineau | SPG Status: | Approved |
| Fix Version/s: | [20.09] | Designer Contact: | Rachel Cousineau | Change Type (SCR): | Enhancement |
| Minor Version: | 20.11.13 | Expedite Changes: | No | Estimate: | 190 |
| Reporter: | Rachel Cousineau | Regulation Reference: | | Created: | 08/07/2020 03:56 PM |
| Status: | Pending Approval | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ana Cruz | Training Impacted: | [CFP/WBT] | Funding Source: | Other |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | FDS Task Management |
| Committee: | [Training] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Ana Cruz on August 10, 2020

Expedite Approval: Current Design:

There is no CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214928.

Request: The Task Management functionality introduced with App Dev SCR CA-214928 requires a CFP to provide users with an overview of the functionality.

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214928, specifically:

1. Functionality to allow county customization of Task Types and Task Sub-Types
2. Functionality to allow a level of county customization of automated task creation.
3. Functionality to allow county customization of Task Banks.
4. Functionality to allow county customization of bulk task reassignment configurations.

Outreach

Description:

Migration Impact Description: CFPs do not impact Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **190**

| | | | | | |
|---------------------------------|---|-----------------------|-----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 190 | | |



[CA-218547] Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214929

| | | | | | |
|---|---|----------------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Rachel Cousineau | SPG Status: | Approved |
| Fix Version/s: | [20.09] | Designer Contact: | Rachel Cousineau | Change Type (SCR): | Enhancement |
| Minor Version: | 20.13.20 | Expedite Changes: | No | Estimate: | 190 |
| Reporter: | Rachel Cousineau | Regulation Reference: | | Created: | 08/07/2020 04:10 PM |
| Status: | Pending Approval | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ana Cruz | Training Impacted: | [CFP/WBT] | Funding Source: | Other |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | FDS Task Management |
| Committee: | [Training] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Ana Cruz on August 10, 2020 | | | | |
| Expedite Approval: | | | | | |
| Current Design: | There is no CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214929. | | | | |
| Request: | The Task Management functionality introduced with App Dev SCR CA-214929 requires a CFP to provide users with an overview of the functionality. | | | | |
| Recommendation: | <p>Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214929, specifically:</p> <ol style="list-style-type: none"> 1. A new Utilities Navigation Bar option titled "Tasks" that will pop-up a new window containing a group of Task pages. These pages will allow workers to manage Tasks within a dedicated window that can be navigated independent of the LRS/CalSAWS window. Pages included within the pop-up window are: <ul style="list-style-type: none"> a. My Tasks b. Task Search c. My Banks <p>Within the pages above is functionality allowing users to navigate to the following sub-pages:</p> <ul style="list-style-type: none"> a. Bank Detail b. Task Detail c. Select Bank | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | CFPs do not impact Migration. | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 190 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |

| | | | | | |
|------------|---|-----------------------|-----|-------------|---|
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 190 | | |

 **[CA-218685] YBN Enhancement to VOB for DV, NSA Flags**

- Resolved: 08/24/2020 09:57 AM

| | | | | | |
|----------------------|------------------------------|-----------------------|---------------------------|--------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Rucha Kulkarni | SPG Status: | Approved |
| Fix Version/s: | [20.09] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 23 |
| Reporter: | Prem Venugopalan | Regulation Reference: | | Created: | 08/13/2020 11:38 AM |
| Status: | System Test | Impact Analysis: | [Business Process] | Outreach Required: | No |
| Policy/Design | Araceli Gallardo | Training Impacted: | [Online Help] | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | |
| Committee: | [Self Service Portal] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee Review: Araceli Gallardo 08/14/2020

Expedite Approval: Approved by Laura Chavez on 8/13/2020

Current Design: For PT with a case flag of "DV" or "NSA" flags, when sign on to YBN; PT cannot view and print a Verification of benefit (VOB).

Request: At YBN, PT with DV or NSA Flag to be able to view and print a Verification of Benefit.

Recommendation:

1. Update YBN application to allow participants to view and print Verification of Benefit (VOB) for cases that have the following active case flags:
 - a) NSA
 - b) Domestic Violence

Outreach

Description:

Migration Impact

Description:

The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.

Migration Impact

Analysis:

Alternative

Procedure

No Alternative Procedure available

Description:

Operational Impact:

Estimate: 23

| | | | | | |
|-----------------------|---|-----------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 17 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | | | | |
| Security : | 0 | System Test Support : | 6 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

 **[CA-218769] Training Release 20.11.20 - LMS Support**

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Rachel Cousineau | SPG Status: | Approved |
| Fix Version/s: | [20.09] | Designer Contact: | Rachel Cousineau | Change Type (SCR): | Enhancement |
| Minor Version: | 20.11.20 | Expedite Changes: | No | Estimate: | 175 |
| Reporter: | Rachel Cousineau | Regulation Reference: | | Created: | 08/17/2020 03:21 PM |
| Status: | Pending Approval | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ana Cruz | Training Impacted: | [CFP/WBT] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Training] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Ana Cruz on August 17, 2020

Expedite Approval: Current Design: There is no LMS support/maintenance SCR for TR20.11.20

Request: Provide/conduct LMS support/maintenance activities for the 20.11.20 training release. Training Environment support activities for the release will be tracked through a separate Training SCR.

Recommendation: Provide TR20.11.20 training support for the following activities:

- Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.
- Update LMS Production with 20.11.20 LA County/Consortium developed materials.
- Update LMS Lite with 20.09.18 Training Artifacts (this SCR is used for the delivery of files to Bitbucket). LMS Lite is always one release behind from LMS Production.

 All training material updates will be submitted through separate Training SCRs. These separate SCRs will include SCORM and load to LMS activities.

Outreach Description: There is no migration impact. This SCR allows for providing support and conducting maintenance activities related to the LMS.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact: Estimate: **175**

| | | | | | |
|---------------------------------|---|-----------------------|-----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 175 | | |



[CA-214073] Increment LRS database sequences to appropriate values to support CalSAWS data - wave 2

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | DBA | Assignee: | Naveen Bhumandla | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Naresh Barsagade | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 120 |
| Reporter: | Sauvik Basu | Regulation Reference: | | Created: | 02/28/2020 01:26 PM |
| Status: | In Development | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Anna Chia | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | CIV-103841 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Dorothy Avila and Karen Rapponotti on 7/17/2018.

Expedite Approval: Build Start approved by Laura on 8/6/2020

Current Design: Currently, LRS and C-IV have separate databases with very similar data structures. This includes system generated sequence numbers to create unique ids for records added to the database tables. The new CalSAWS project requires the two systems to be combined into one shared system with one shared database. As a result, the C-IV database records will be merged into the LRS database. This will result in records being rejected, because many C-IV records have the same "UNIQUE" ids as the LRS records in most tables.

Request: LRS needs to increase the value at which their sequences will start creating new unique ids. If LRS modifies all their sequences to start at individual CalSAWS appropriate values, C-IV will modify all their primary and foreign keys to a value that is between LRS current sequence values and the new value that they will create because of this request. This will allow all C-IV database records to be merged seamlessly into LRS database while avoiding any primary and foreign key collisions.

Recommendation:

No impact to end user

- 1.) Identify all sequences in the database.
- 2.) Recreate all sequences with an appropriate CalSAWS "start with" value.
- 3.) Create applicable synonyms associated with new sequence.
- 4.) Grant applicable permissions for new sequence.
- 5.) Identify and modify all scripts and/or macros that may need to be modified to accommodate the new starting sequence value.
- 6.) Identify and modify any reports that may need to be adjusted to accommodate a much larger number.
- 7.) Identify any associated databases or interfaces that may store LRS ids outside the LRS database, as these may need to be adjusted to accommodate the ids, which will be much larger.

Outreach

Description:

Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the Tech Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 120

| | | | | | |
|------------------|----|--------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 80 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 40 | Design : | 0 | Eligibility : | 0 |

| | | | | | |
|---------------------------------|---|-----------------------|---|----------------|---|
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-215687] DDID 2686 FDS: GA GR Phase 1 - Case Summary and Application page Changes

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Amber Brune | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Taylor Fitzhugh | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 461 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 04/17/2020 11:23 AM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [GA/GR] | Approved by Committee: | 07/23/2020 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: Approved - K. Rapponotti & J. Osborn 08/10/20

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program. The CalWIN system currently uses a different set of rule for each county and currently does not support the employment services programs within it's system.

Request: A separate General Assistance program will be added to the CalSAWS system to support the migration of the CalWIN counties.

Recommendation: Add the ability to create and track a General Assistance program application.

Outreach

Description:

Migration Impact Description: General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **461**

| | | | | | |
|---------------------------------|---|-----------------------|-----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 60 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 287 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 72 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

[CA-215852] Job Aid Updates - Data Collection and Navigation

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Rajiv Kairon | SPG Status: | Approved |
| Fix Version/s: | [20.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 5 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 04/23/2020 04:29 PM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Araceli Gallardo | Training Impacted: | [Job Aid] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Joyce Oshiro 06/25/2020 - Approve

Expedite Approval: Approved by Karen Rapponotti on 8/5/2020

Current Design: The Data Collection and Navigation lists all Global, Local, and Task navigation bar options. It also lists the pages accessible from each Task navigation bar link.

Request: Since all of this information displays in the system and is based on individual User security rights, this is redundant information that requires an excessive amount of resources to maintain. Update the Data Collection and Navigation job aid to not include the following;

1. Specific Global, Local, and Task navigation options
2. Specific pages accessible from each Task navigation bar option.

Recommendation: Upload the following job aid to Online Help:
(Updated) Data Collection and Navigation job aid

Outreach Description: Job aid update

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact Estimate: **5**

| | | | | | |
|---------------------------------|---|-----------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 5 | | |



[CA-216414] Migrate CD 7617- Child Care NOA

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|--------------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Gurunandan Vijendra Agnihotri | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Harish Katragadda | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 369 |
| Reporter: | Maria Arceo | Regulation Reference: | | Created: | 05/15/2020 01:23 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [Online Help] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Child Care] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 07/29/2020 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 08/05/2020

Current Design: CalSAWS/LRS does not have CD 7617 Child Care NOA

Request: Migrate Form CD 7617 (6/14) Notice of Action for Child Care Services. Add the ability to generate this form from the Child Care online page and include all prepopulation as it currently exists in C-IV.

Recommendation:

1. Add CD 7617 form to the LRS/CalSAWS template repository.
2. Add the ability to generate CD 7617 from Child Care Online Pages.
3. Prepopulate CD 7617 using current C-IV pre-population logic for the form.

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **369**

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 283 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 86 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-218336] CA-214929 DDID 655 FDS: Online Help - Task Management OLH pages

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Melita Dennis | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 30 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 07/31/2020 01:47 PM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [Online Help] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Jayna Longstreet 8/5/2020

Expedite Approval: Approved by Karen Rapponotti on 8/5/2020

Current Design: With the 20.11 Release, CA-214929 adds new Online Help pages for Task Management.

Request: Update Online Help by adding new Online Help pages for Task Management.

Recommendation:

- Add the following new Online Help pages:
- 1) My Tasks
 - 2) My Banks
 - 3) Bank Detail
 - 4) Task Search
 - 5) Task Detail
 - 6) Select Bank
- (refer to the design document in AppDev SCR CA-214929 for details).

Outreach Description: N/A

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **30**

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 30 | | |



[CA-218337] CA-214928 DDID 34 FDS: Online Help - update, add and remove Online Help pages for Task Management

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Melita Dennis | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 65 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 07/31/2020 02:09 PM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [Online Help] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Samantha Machon 8/5/2020

Expedite Approval: Approved by Karen Rapponotti on 8/5/2020

Current Design: With the 20.11 Release, CA-214928 adds new, updates and removes current Online Help pages for the new Task Management feature.

Request: Add new, update current and remove Online Help pages in Online Help for the new Task Management feature.

Recommendation:

Add the following new Online Help pages:

- 1) Task Type List
- 2) Task Type Detail
- 3) Task Sub-Type Detail
- 4) Automated Action List
- 5) Automated Action Detail
- 6) Bank Search
- 7) Task Reassignment Search
- 8) Task Reassignment Results List

Update the following Online Help pages:

- 1) Worklist
- 2) Position Detail
- 3) Task Reassignment Detail

Remove the following Online Help pages from the Table of Contents:

- 1) Task Reassignment Confirmation
- 2) Pending Task Reassignment

Please refer to the Design Document in AppDev SCR CA-214928 for details.

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: 65

| | | | | | |
|------------------|---|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |

| | | | | | |
|-----------------------|---|-----------------------|----|----------------|---|
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | System Test Support : | 0 | Tech Arch : | 0 |
| Security : | 0 | Training : | 65 | | |
| Tech Ops : | 0 | | | | |



[CA-218417] CA-54659: Online Help - Update the Repayment Term Summary and Repayment Term Detail OLH pages

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Rajiv Kairon | SPG Status: | Approved |
| Fix Version/s: | [20.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 10 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 08/04/2020 03:53 PM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [Online Help] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | CIV-5503 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Alfonso (Tom) Villanueva approved on 08/06/2020

Expedite Approval: Approved by Karen Rapponotti on 8/5/2020

Current Design: With the 20.09 Release, SCR CA-54659 Updates the Repayment Term Summary Online Help page.

Request: The Repayment Term Summary OLH page needs to be updated.

Recommendation: Update the following:
 1) Repayment Term Summary OLH page
 2) Repayment Term Detail OLH page
 Refer to the Design Document from the AppDev SCR for details.

Outreach

Description:

Migration Impact

Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative

Procedure

N/A

Description:

Operational Impact:

Estimate:

10

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 10 | | |

 **[CA-218770] Training Release 20.11 - Training Environment Support**

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Rachel Cousineau | SPG Status: | Approved |
| Fix Version/s: | [20.11] | Designer Contact: | Rachel Cousineau | Change Type (SCR): | Enhancement |
| Minor Version: | 20.12.04 | Expedite Changes: | No | Estimate: | 60 |
| Reporter: | Rachel Cousineau | Regulation Reference: | | Created: | 08/17/2020 03:35 PM |
| Status: | Pending Approval | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ana Cruz | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Training] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Ana Cruz on August 17, 2020

Expedite Approval: Current Design: Currently, there is no SCR for Training Environment support/maintenance for the 20.11 release.

Request: Provide/conduct Training Environment support/maintenance activities for the 20.11 release. LMS support activities for the release will be tracked through a separate Training SCR.

Recommendation: Provide 20.11 release support for the following activities:

-Training environment maintenance: Major release deployments, data refreshes, case copy, case and login creation upon request, etc.

Outreach

Description:

Migration Impact Description: There is no migration impact. This SCR allows for providing/conducting maintenance activities related to the DPSS Academy Training Environment.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: **60**

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 60 | | |



[CA-214032] DDID 2198 - Create an Inbound Webservice to Mark documents as received

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Unassigned | SPG Status: | No |
| Fix Version/s: | [21.01] | Designer Contact: | Jennifer Kim | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 373 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 02/28/2020 12:04 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | Yes | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Rhiannon Chin on 8/12/20

Expedite Approval: Current Design:

There is no established web service between the CalSAWS Imaging System and CalSAWS to update the scan indicator to 'YES' and Scan Date for all system-generated, barcoded documents and to subsequently, attempt to mark time-sensitive documents as 'RE' - Received and additionally, if a SAR7 form, 'RR' - Reviewed- Ready to Run EDBC in CalSAWS.

Request:

Create a new Mark Document Received Inbound Web Service for the CalSAWS Imaging System to update the scan indicator to 'YES' and Scan Date for all system-generated, barcoded documents and subsequently, attempt to mark time-sensitive documents as 'RE' - Received and additionally, if a SAR7 form, 'RR' - Reviewed- Ready to Run EDBC in CalSAWS. This call is invoked when the document has been fully indexed, categorized and in the 'Pre-Archive Processing Queue' in the CalSAWS Imaging System.

Recommendation:

Create a new Mark Document Received Inbound Web Service to update the scan indicator to 'YES' and Scan Date for all system-generated, barcoded documents and subsequently, attempt to mark time-sensitive documents as 'RE' - Received and additionally, if a SAR7 form, 'RR' - Reviewed- Ready to Run EDBC in CalSAWS.

Webservices:
markDocumentReceived

Outreach

Description:

Migration Impact

DDID #119 (CA-214044) will enable the new imaging solution for each county.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 373


| | | | | | |
|---------------------------------|---|-----------------------|-----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 114 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 13 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 86 | Tech Arch : | 160 |

Tech Ops :

0

Training :

0

 **[CA-214034] DDID 2504, 2254 - CalSAWS Task Generation**

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Unassigned | SPG Status: | No |
| Fix Version/s: | [21.01] | Designer Contact: | Jennifer Kim | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 50 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 02/28/2020 12:04 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | Yes | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Rhiannon Chin on 8/14/20

Expedite Approval: Current Design: There is no established web service between the CalSAWS Imaging System and CalSAWS to create a task when a document is scanned and indexed.

Request: Add the ability for the CalSAWS Imaging System to create a task in CalSAWS for documents that are scanned and indexed.

Recommendation: Create a new inbound web service for the CalSAWS Imaging System to create a task in CalSAWS, based on information supplied by the CalSAWS Imaging System.

Outreach

Description:

Migration Impact Description: DDID #119 (CA-214044) will enable the new imaging solution for each county.

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate:

50

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 12 | Tech Arch : | 38 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-214037] DDID 2507 - Distributed Documents Page Link

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | No |
| Fix Version/s: | [21.01] | Designer Contact: | Sarah Steimle | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 396 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 02/28/2020 12:04 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | 08/18/2020 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently the Distributed Documents Search page does not have the functionality to display Images that are associated to the images listed on the Distributed Documents Search page. The page also has an expandable plus button that when clicked displays associated documents. The page has a Details link that when clicked, takes the user to the Detail page of the document.

Request:

The request is to:

1. Create functionality to show the user documents that are associated to the documents listed on the Distributed Documents Search page
2. Update the expandable plus button to have more contrast to meet policy
3. Update the Details link to be a Details button

Recommendation:

The recommendations are:

1. Add an images button to each row that, when clicked, will display the associated documents to that form based on specified search criteria.
2. Update the expandable plus button to have more contrast to meet policy
3. Update the Details link to be a Details button

Outreach

Description:

Migration Impact

DDID Implementation in support of Migration to new Imaging Solution.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 396

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 305 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 91 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-216507] Update Outdated Requested Medi-Cal Types to "Medi-Cal"

| | | | | | |
|----------------------|-------------------------|-----------------------|------------------------|--------------------|----------------------------|
| Team Responsible: | CalHEERS | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [21.01] | Designer Contact: | Rajan Vadapalli | Change Type (SCR): | Data Change |
| Minor Version: | | Expedite Changes: | No | Estimate: | 73 |
| Reporter: | Elisa Miller | Regulation Reference: | | Created: | 05/19/2020 07:55 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design | Nina Butler | Training Impacted: | | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | 08/05/2020 | Other Agency Cross | CIV-107309 |
| Committee: | [Medi-Cal/CMSP] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

The Systems removed the ability to add new records with the below listed outdated Requested Medi-Cal Types:

- No Potential MAGI
- 1931 for Adult Minor Parent
- Medi-Cal – Property Disregard
- Medi-Cal – No Property Information
- Express Lane Adults 19-64
- Express Lane Parents 19-64
- Express Lane Under 19

CalSAWS provided a list of cases with one or more active Medi-Cal Members with the above Requested Medi-Cal Types was provided for County review and for County to manually update the Requested Medi-Cal Type to 'Medi-Cal' when appropriate.

Request:

In order to reduce the workload impacts to counties, automate the transition from the following outdated Requested Medi-Cal Types to Requested Medi-Cal Type of 'Medi-Cal':

- No Potential MAGI
- 1931 for Adult Minor Parent
- Medi-Cal – Property Disregard
- Medi-Cal – No Property Information

The County will manually transition Medi-Cal beneficiaries in Express Lane Requested Medi-Cal Types.

Recommendation:

1. Initiate a one-time data change to update the outdated Requested Medi-Cal Types to Requested Medi-Cal Type of 'Medi-Cal'.
2. Create a Journal entry for the cases processed successfully in the one-time process.
3. Provide a list to counties of cases with a Medi-Cal member remaining in the outdated Requested Medi-Cal Type after Recommendation 1 is complete.

Outreach

Description:

CIT for list.

Migration Impact

Description:

One-time data change will run in both C-IV and LRS.

Migration Impact

Analysis:

Alternative

Procedure

Workers must manually review and update the Requested Medi-Cal Type.

Description:

Operational Impact:

Estimate:

73

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

| | | | | | |
|---------------------------------|----|-----------------------|----|-------------------------|---|
| CalHEERS : | 49 | CalHEERS Test : | 19 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-216376] CalHEERS eHIT: Add EERC for 'CFS Ended – Requested benefit month is outside of 3 Retro Months for MAGI'

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-------------------------------------|-------------------------------|----------------------------------|
| Team Responsible: | CalHEERS | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [21.02] | Designer Contact: | Renee Gustafson | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 34 |
| Reporter: | Renee Gustafson | Regulation Reference: | ACWDL 16-08; ACWDL 17-07 | Created: | 05/14/2020 11:28 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maureen Votta | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | CalHEERS |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | 08/13/2020 | Other Agency Cross Reference: | CIV-107283; CH-159952 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

**Expedite Approval:
Current Design:**

When CalHEERS determines an individual MAGI Ineligible because the individual was enrolled in an APTC/State Subsidy plan and the requested benefit month is prior to the three retro months of the Carry Forward Transition Begin Date, the DER does not provide an Eligibility Evaluation Reason Code (EERC) to explain that for the county worker.

Request:

With CalHEERS Change Request 159952, CalHEERS will start sending EERC for 'CFS Ended – Requested benefit month is outside of three Retro Months for MAGI Medi-Cal' in eHIT when the benefit month requested is prior to the three retro months of the Carry Forward Transition Begin Date.

Update The Systems to display the new EERC.

Recommendation:

Assumption: The new EERC is informational only and does not trigger any NOA language.

1. Add the following Eligibility Evaluation Reason Code (CT_466).

Code: CQ

Short Description: CFS Ended – Requested benefit month is outside of 3 Retro Months for MAGI

Long Description: Carry Forward has completed for this person and the requested benefit month is outside of the three Retro Months period and the person is ineligible to MAGI Medi-Cal due to being eligible for Advanced Premium Tax Credit/California Premium Subsidy in that month.

Note: Short Description was edited slightly because the CalHEERS version exceeds the 75 character limit. The new Eligibility Evaluation Reason will display on the below listed pages when received in a MAGI Determination as determined by CalHEERS.

- MAGI Determination Summary
- MAGI Determination Detail
- MAGI Referral Detail

Outreach

Description:

**Migration Impact
Description:**

Joint design was approved by Medi-Cal/CMSP committee. Same changes will be implemented with CIV-107283 in Release 21.02.

**Migration Impact
Analysis:**

**Alternative
Procedure**

None

Description:

Operational Impact:

Estimate: 34

| | | | | | |
|---------------------------------|----|-----------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 19 | CalHEERS Test : | 8 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 1 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

[CA-217624] CalHEERS eHIT: Update Interface Schema to version 17

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|------------------------------|
| Team Responsible: | CalHEERS | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [21.02] | Designer Contact: | Renee Gustafson | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 256 |
| Reporter: | Renee Gustafson | Regulation Reference: | | Created: | 06/30/2020 09:14 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maureen Votta | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | CalHEERS |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | 08/13/2020 | Other Agency Cross Reference: | CIV-107530; CH-160301 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval:
Current Design: Current eHIT schema version is 16 implemented in 20.09 with CH-157399.
Request: Update CalHEERS SAWS eHIT Interface Schema to version 17 for CalHEERS Release 21.02 with CH-160301.
Recommendation:

- Update EHITSAWSCommonSchema to version 17 as follows:

 Add a new element for the SAWS Override Reason Code to the ProgramReferral node in the Disposition transaction as follows:
 SAWSOverrideReasonCode; String length 3; optional

 Functional changes for the new element will be implemented with CA-214686.

 Element details are in attached EHIT v17.0 Common Schema and WSDL.zip.

Outreach

Description:
Migration Impact Description: Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this change with CIV-107530 in the 21.02 release.

Migration Impact Analysis:
Alternative Procedure Description: None

Operational Impact:
Estimate: **256**

| | | | | | |
|---------------------------------|----|-----------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 85 | CalHEERS Test : | 52 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 77 |
| Release Communication Support : | 11 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

[CA-208130] MEDIL I 19-12: Update on Asset Verification Reports

| | | | | | |
|----------------------|-------------------------|-----------------------|------------------------|--------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [21.03] | Designer Contact: | Vallari Bathala | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | No | Estimate: | 1442 |
| Reporter: | Elisa Miller | Regulation Reference: | MEDIL I 19-12 | Created: | 04/24/2019 04:32 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Sarah Cox | Training Impacted: | | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | 08/10/2020 | Other Agency Cross | |
| Committee: | [IEVS] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

Counties directly receive Asset Verification Reports from DHCS via secure e-mail.

Request:

A new flat file titled IEV417 will replace the existing asset verification reports, and will no longer be delivered via secure email to the counties by DHCS.

Delivery of the IEV417 file will be electronically uploaded each month to a Secure File Transfer protocol (SFTP). Statewide Automated Welfare System (SAWS) will be responsible for picking up the IEV417 file each month from the SFTP and delivering it to each county.

Recommendation:

1. Create Asset Verification pages which will be used to display data from the new flat file, IEV417.
2. Create a new Inbound FTP Batch job in each system to import the IEVS417 flat file into the respective systems.
3. Create a new Asset Verification Inbound Reader job to read the IEV417 data file and import the file into The Systems.
4. Update The Systems data model to store the inbound Asset Verification data.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the IEVS Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1442

| | | | | | |
|-----------------------|---|-----------------------|-----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 331 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 727 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | System Test Support : | 384 | Tech Arch : | 0 |
| Security : | 0 | Training : | 0 | | |
| Tech Ops : | 0 | | | | |

End SCRs



[CA-58455] Data Change Request - Void Pending Approval Recovery Accounts

- Resolved: 05/26/2020 09:27 AM

| | | | | | |
|----------------------|-------------------------|-----------------------|---------------------|--------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Alex Neilson | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Sidhant Garg | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 115 |
| Reporter: | Christine Cheung | Regulation Reference: | | Created: | 02/07/2018 01:08 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | |
| Committee: | [Collections] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee Review: Approved by Region 6. Confirmation email is attached.

Expedite Approval:

Current Design:

- 1) The LRS/CalSAWS system has recovery accounts that are in 'Pending Approval' or 'Pending' status for CalFresh, CalWORKs, General Assistance/General Relief and Medical programs with a discovery date on or prior July 1, 2015.
- 2) The LRS/CalSAWS system has recovery accounts that have no Cause Code associated to them and current Balance is greater than Zero which were discovered prior to July 1, 2015.

Request:

- 1) Void the recovery accounts that are in 'Pending Approval' or 'Pending' status for CalFresh, CalWORKs, General Assistance/General Relief and Medical programs with a discovery date on or prior July 1, 2015.
- 2) Void/Terminate the recovery accounts with a discovery date on or prior July 1, 2015 that have no Cause Code associated to them and current Balance is greater than Zero.

Recommendation:

- 1) Void the recovery accounts that are in 'Pending Approval' or 'Pending' status for CalFresh, CalWORKs, General Assistance/General Relief and Medical programs with a discovery date on or prior July 1, 2015.
- 2) Void/Terminate the recovery accounts with a discovery date on or prior July 1, 2015 that have no Cause Code associated to them and current Balance is greater than Zero.
- 3) Create a Journal Entry for the recovery accounts identified. The Journal Entry will say – "Recovery Account ##### with a Discovery Date prior to July 1, 2015 has been Voided/Terminated."
- 4) Provide a list to Los Angeles County for the impacted recovery accounts. The layout is attached in the Section 3 for reference.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

LA County Specific Data Change Request

Manually Void/Terminate the Recovery Accounts from the Recovery Account Detail page.

115

| | | | | | |
|-----------------------|----|-----------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 75 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | System Test Support : | 30 | Tech Arch : | 0 |
| Security : | 0 | | | | |

Tech Ops :

0

Training :

0



[CA-202177] Modifications to the Medi-Cal Renewal E-Hit Dashboard and DPSS Performance Measures Dashboard - Medi-Cal Renewals

- Resolved: 05/26/2020 07:44 AM

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Reports | Assignee: | Jeric Derama | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Esequiel Herrera-Ortiz | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.11 | Expedite Changes: | No | Estimate: | 830 |
| Reporter: | Myrna Medina | Regulation Reference: | | Created: | 04/18/2018 11:02 AM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Elisa Miller | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Management Reports] | Approved by Committee: | 03/13/2020 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

The (BI) Medi-Cal E-Hit Summary Report is calculating the “Auto Advance eHit %” metric with cases that contain income earner(s) that have no SSN or ATIN/ITIN and cases that contain individual(s) under Soft Pause. Cases with income earners(s) with no SSN or ATIN/ITIN cannot be auto advanced due to the Federal Hub not being able to verify the income. With ACWDL 17-35, cases that have an Active MAGI member under Soft pause cannot be auto advanced until the Non-MAGI screening process has been completed and the soft pause removed. Similarly, the DPSS Performance Measure Dashboard – Medi-Cal Renewals % Auto Authorized is includes the same cases that cannot be auto authorized.

Request:

The current dashboard design requires modifications to exclude certain cases that are subject to the eHit, but will never result in the approval of an Administrative Renewal (Happy Path). It is also one of the Departments Director's current goals to increase the eHit processing rate to 70%.

Recommendation:

The following modifications should be made to the Medi-Cal Renewal E-Hit Dashboard:

1. Rename the “MAGI Cases” metric to “Cases Subject to Admin RE”.
2. Create a new metric within the “Cases Subject to eHit” metric titled, “Cases Not Subject to Admin RE”.
3. Under “Cases Not Subject to Admin RE” include the following subcategories:
 - a. Mixed Cases (moved from “Cases Subject to eHit”)
 - b. Soft Pause Cases
 - c. No SSN/ITIN/ATIN Cases
4. The “Cases Not Subject to Admin RE”, “Soft Pause Cases” and “No SSN/ITIN/ATIN Cases” metrics must drill down to a case list.
5. The cases captured under “Cases Not Subject to Admin RE” must be captured only once in one of the subcategories using the following hierarchy:
 - a. Mixed Cases
 - b. Soft Pause Cases
 - c. No SSN/ITIN/ATIN Cases
6. Rename the “Auto Advanced via eHit” metric to “Admin Renewed via eHit”.
7. Rename the “Auto Advanced eHit %” metric to “Admin Renewed eHit %”.
8. Update the “Auto Advanced via eHit” metric’s logic to exclude cases that contain at least one active MAGI member under Soft Pause.

9. In the E-Hit Summary report, for the "Mixed Cases" metric's case list, add a new column, titled "Soft Pause". The column displays a Y/N indicator to indicate whether the Mixed Case contains at least one active MAGI member under Soft Pause.

10. Update the "Admin Renewed eHit %" logic to restrict to cases which were Subject to Admin RE during the eHit renewal process.

The following modifications to the DPSS Performance Measure Dashboard:

1. Rename the "MAGI Only Cases" metric to "Cases Subject to Admin RE" and update the metric logic to exclude income earner(s) who have no SSN/ATIN/ITIN as well as cases that contain at least one active MAGI member under Soft Pause.
2. Rename the "Medi-Cal Auto Authorized" metric to "Medi-Cal Admin Renewed" and update the metric logic to exclude cases that contain at least one active MAGI member under Soft Pause.
3. Rename the "Auto Authorized" metric to "Admin Renewed" and update the logic to exclude cases that contain at least one active MAGI member under Soft Pause.
4. Rename the "% Auto Authorized" metric in the Medi-Cal Renewals report to "% Admin Renewed" and update the logic calculation to exclude MAGI cases that contain income earners(s) who have no SSN/ATIN/ITIN and cases with at least one active MAGI member under Soft Pause.
5. Update the "% Admin Renewed" logic to restrict to cases which were Subject to Admin RE during the eHit renewal process.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Management Reports Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

The information can be obtained via Ad-Hoc.

Operational Impact:

Estimate:

830

| | | | | | |
|---------------------------------|---|-----------------------|-----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 595 | Reports Test : | 235 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-213522] Security to enable pages being added for the interface to OCAT

- Resolved: 07/26/2020 11:36 AM

| | | | | | |
|----------------------|-----------------------------------|-----------------------|----------------------|--------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Brian Munce | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Enhancement |
| Minor Version: | 20.11.02 | Expedite Changes: | No | Estimate: | 15 |
| Reporter: | Ritu Chinya | Regulation Reference: | | Created: | 02/11/2020 05:38 PM |
| Status: | System Test | Impact Analysis: | [Security] | Outreach Required: | No |
| Policy/Design | Gingko Luna | Training Impacted: | [N/A] | Funding Source: | Premise |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | OCAT |
| Project Phase (SCR): | Production | Approved by | 03/26/2020 | Other Agency Cross | CIV-106387 |
| Committee: | [Welfare to Work/ WPR] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

CA-50302 is adding the following pages to the system with the 20.05 release.

1. Create an OCAT Referral List Page which displays all records of OCAT referrals for each person on a case.
2. Create an OCAT Referral Detail Page to display all customer information elements being sent to OCAT.
3. Create an OCAT Response Detail Page to display the recommendations generated by OCAT for the worker to review with the customer.

The new OCAT System is not going live till 08/24/2020. So, the above pages will be hidden by not adding the appropriate Security Rights to the system with the 20.05 release.

Request:

Enable Security for the OCAT related pages in the LRS/CalSAWS system

Recommendation:

Enable the appropriate security for OCAT related pages in the LRS/CalSAWS system so that the associated pages are no longer hidden.

Note: Enabling the appropriate security for OCAT related page for CIV system will be done under CIV-106387 and will be going in at the same time as this SCR.

Outreach

Description:

N/A

Migration Impact

Description:

No Impact to Migration since this SCR is just to enable the Security related to OCAT pages.

Migration Impact

Analysis:

Alternative

Procedure

No Alternative Procedure available, since the OCAT related pages will remain hidden until the Security is enable.

Description:

Operational Impact:

Estimate: **15**

| | | | | | |
|-----------------------|---|-----------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 10 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | System Test Support : | 5 | Tech Arch : | 0 |
| Security : | 0 | Training : | 0 | | |
| Tech Ops : | 0 | | | | |



[CA-214796] Training: Update Fiscal WBTs for 20.03 App Dev Changes

- Resolved: 08/17/2020 08:46 AM

| | | | | | |
|----------------------|-------------------------|-----------------------|-------------------------|--------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Priya Dhond | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Rachel Cousineau | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.18 | Expedite Changes: | No | Estimate: | 16 |
| Reporter: | Rachel Cousineau | Regulation Reference: | | Created: | 03/30/2020 03:37 PM |
| Status: | Test Complete | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design | Ana Cruz | Training Impacted: | [CFP/WBT] | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Training | Approved by | | Other Agency Cross | |
| Committee: | [Training] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee Review: Approved by Ana Cruz on April 1, 2020

Expedite Approval:
Current Design: Fiscal WBTs are impacted by system changes implemented with the 20.03 Production release.
Request: Fiscal WBTs need to be updated to reflect system changes implemented with the 20.03 Production release.

Recommendation: Update the following Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 080-WBT-FSA-Fiscal-01
 a. CA-205441 (Family Stabilization updates on Need Detail, Service Arrangement Detail, and Payment Request Detail)
2. 080-WBT-FSA-Fiscal-03
 a. CA-207268 (makes the Assigned to field non-mandatory on Recovery Account Detail)
 b. CA-205652 (updates Cause Code functionality on Recovery Account Detail)

Outreach Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: 16

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 16 | | |



[CA-216173] OCAT Integration - UAT Support

| | | | | | |
|-----------------------------------|---------------------|----------------------------------|--------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | No |
| Fix Version/s: | [20.07] | Designer Contact: | Ritu Chinya | Change Type (SCR): | Enhancement |
| Minor Version: | 20.11.02 | Expedite Changes: | No | Estimate: | 360 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 05/06/2020 09:42 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gingko Luna | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | OCAT |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | CIV-107224 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Agree - Jo Anne Osborne 5/6/2020

Expedite Approval: Current Design:

The Online CalWORKs Appraisal Tool (OCAT) gathers and provides information about participants in the California Work Opportunity and Responsibility to Kids (CalWORKs) program to help identify participants' strengths and barriers upon their entry into the Welfare-to-Work program.

Request:

As regulated by Assembly Bill (AB) 74 (Chapter 21, Statutes of 2013) the California Department of Social Services (CDSS) must implement changes to the OCAT; specifically, OCAT-related functionality must be implemented in SAWS to allow caseworkers to perform OCAT-related data collection in SAWS.

Recommendation:

This SCR is to track the UAT support activities for the Application Development, and System Test.

Outreach

Description:

Migration Impact

No migration impact as this is a support-only SCR.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 360

| | | | | | |
|---------------------------------|----|-----------------------|-----|-------------------------|---|
| Automated Test : | 15 | Batch/Interfaces : | 115 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 115 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 115 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-217206] Training: Update Employment Services-WTW WBTs for OCAT Changes

| | | | | | |
|----------------------|-------------------------|-----------------------|-------------------------|--------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Rachel Cousineau | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Rachel Cousineau | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.18 | Expedite Changes: | No | Estimate: | 77 |
| Reporter: | Rachel Cousineau | Regulation Reference: | | Created: | 06/17/2020 12:01 PM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design | Ana Cruz | Training Impacted: | [CFP/WBT] | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Training | Approved by | | Other Agency Cross | |
| Committee: | [Training] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee Review: Approved by Ana Cruz June 22, 2020

Expedite Approval:

Current Design:

Employment Services-WTW WBTs are impacted by system changes implemented with the 20.07 Production release.

Request:

Employment Services-WTW WBTs need to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation:

- Update the following Employment Services-WTW WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 060-WBT-ELA-Employment Services-WTW-01
 - a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local and Empl. Services Global, Appraisal Local; add reference to OCAT for LRS Users module when discussing the Appraisal process)
 2. 060-WBT-ELA-Employment Services-WTW-02
 - a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
 3. 060-WBT-ELA-Employment Services-WTW-03
 - a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
 4. 060-WBT-ELA-Employment Services-WTW-04
 - a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
 5. 060-WBT-ELA-Employment Services-WTW-05
 - a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
 6. 060-WBT-ELA-Employment Services-WTW-06
 - a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
 7. 060-WBT-ELA-Employment Services-WTW-07
 - a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

77

| | | | | | |
|------------------|---|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |

| | | | | | |
|---------------------------------|---|-----------------------|----|----------------|---|
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 77 | | |



[CA-217212] Training: Update Employment Services-GROW WBTs for OCAT Changes

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Rachel Cousineau | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Rachel Cousineau | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.18 | Expedite Changes: | Start Build | Estimate: | 44 |
| Reporter: | Rachel Cousineau | Regulation Reference: | | Created: | 06/17/2020 01:21 PM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ana Cruz | Training Impacted: | [CFP/WBT] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Training] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Ana Cruz June 22, 2020

Expedite Approval: Approved by Karen J. Rapponotti on 07/17/2020

Current Design: Employment Services-GROW WBTs are impacted by system changes implemented with the 20.07 Production release.

Request: Employment Services-GROW WBTs need to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update the following Employment Services-GROW WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 062-WBT-ELB-Employment Services-GROW-01
 - a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
2. 062-WBT-ELB-Employment Services-GROW-02
 - a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
3. 062-WBT-ELB-Employment Services-GROW-04
 - a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)
4. 062-WBT-ELB-Employment Services-GROW-05
 - a. CA-50302 (add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Description: N/A

Migration Impact Analysis:

Alternative Procedure

Description:

Operational Impact: Estimate: **44**

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 44 | | |



[CA-217224] Training: Update 082-WBT-FSB-Fiscal Supervisor-01 for 20.07 App Dev Changes

| | | | | | |
|---|---|----------------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Rachel Cousineau | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Rachel Cousineau | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.18 | Expedite Changes: | No | Estimate: | 14 |
| Reporter: | Rachel Cousineau | Regulation Reference: | | Created: | 06/17/2020 02:46 PM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ana Cruz | Training Impacted: | [CFP/WBT] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Training] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Ana Cruz June 22, 2020 | | | | |
| Expedite Approval: | | | | | |
| Current Design: | 082-WBT-FSB-Fiscal Supervisor-01 is impacted by system changes implemented with the 20.07 Production release. | | | | |
| Request: | 082-WBT-FSB-Fiscal Supervisor-01 needs to be updated to reflect system changes implemented with the 20.07 Production release. | | | | |
| Recommendation: | Update 082-WBT-FSB-Fiscal Supervisor-01 to reflect changes implemented with the App Dev SCR(s) listed: 1. CA-213014 (Update Reissue button functionality on Issuance Detail page to allow Cash EBT Issuances to be reissued) | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope. | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 14 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 14 | | |

[CA-48393] DDCR 5016: Develop Subscription Based Reports

- Resolved: 07/26/2020 11:58 AM

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|-------------------------------|-------------------------------|-----------------------------|
| Team Responsible: | Online | Assignee: | Rashmi Holla | SPG Status: | Approved |
| Fix Version/s: | [20.09] | Designer Contact: | Esequiel Herrera-Ortiz | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 1002 |
| Reporter: | Daisy Villasenor | Regulation Reference: | | Created: | 01/19/2018 11:47 AM |
| Status: | System Test | Impact Analysis: | [Security] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dennis Kong | Training Impacted: | [Online Help] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | Yes | Funding Source ID: | |
| Committee: | [Management Reports] | Approved by Committee: | | Other Agency Cross Reference: | CCM-4742; CIV-106082 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Per Michele this is a DDCR SCR and does not need to go to committee for approval 6/25/2020

Expedite Approval: Approved by Karen J. Rapponotti on 06/25/2020

Current Design: The C-IV System provides reporting subscription functionality that allows a user to subscribe to a report with a specific set of parameters and a recurrence frequency. The subscribed report will then execute automatically during the nightly batch process based on the frequency parameters and it will be available to the user the following day.

This functionality is not available in the LRS / CalSAWS System.

Request: Implement Reports Subscription functionality in the LRS / CalSAWS system. The initial subscription reports will be the Pending Applications Report which is one of the most common subscription reports in the C-IV system. The Pending Application report will be updated to align with the C-IV version of the report that was implemented with SCR 8942.

- Recommendation:**
1. Update the home page to display when new reports have been generated for the logged in user's active report subscriptions.
 2. Implement new pages in the C-IV System that will allow users to manage report subscriptions and to access the generated reports.
 3. Enhance the report parameters pages to allow multiple organizations to be selected within the same organizational level (e.g. multiple units or multiple offices can be selected but NOT a combination of organizations such as 1 unit and 1 office).
 4. Implement reports batch architecture to generate reports that have been subscribed to, based on the configuration of the subscription (parameters, frequency, delivery method etc.)
 5. Implement functionality to support the sending of subscribed generated reports or notifications through e-mail.
 6. Update Page Mapping for the new subscription pages.
 7. Implement the Pending Application such that it can be subscribed to, based on a user-defined frequency and set of parameters.

Outreach

Description:

Migration Impact

Description:

DDCR Review Decision = SCR Recommendation (Migrate C-IV Functionality)
 Priority = Low
 Priority Reason = No significant impact to business process

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1002

| | | | | | |
|---------------------------------|---|-----------------------|-----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 7 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 571 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 128 | Reports Test : | 36 |
| Security : | 0 | System Test Support : | 260 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

 **[CA-205915] Upgrade iText PDF and Imaging library**

| | | | | | |
|-----------------------------------|----------------------|----------------------------------|----------------------------|-------------------------------|----------------------------|
| Team Responsible: | Tech Arch | Assignee: | Abel Lopez | SPG Status: | Approved |
| Fix Version/s: | [20.09] | Designer Contact: | | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.xx | Expedite Changes: | No | Estimate: | 360 |
| Reporter: | Chris Larson | Regulation Reference: | | Created: | 12/07/2018 11:04 AM |
| Status: | Approved | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Erick Arreola | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | CIV-102915 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Laura Chavez on 6/12/2020

Expedite Approval: Current Design: The LRS system is using iText version 2.1.7

- The following operations are supposed by iText in the LRS:
- Generate and attach barcodes to PDF
 - Add JavaScript to PDF
 - Retrieve number of pages on a PDF
 - Retrieve the content of a PDF
 - Convert TIFF to PDF
 - Add dynamic text/watermark to PDF
 - Bundle PDF files

Request: Upgrade third party library to latest supported version.

- Recommendation:**
1. Upgrade iText third party dependency
 2. Update Architecture wrapper libraries to support API version 7

Outreach Description: C-IV will inherit implemented version during migration.

Migration Impact Description: No Impact

Alternative Procedure Description: Continue using current iText software version.

Operational Impact: Estimate: **360**

| | | | | | |
|---------------------------------|----|-----------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 30 | Batch Operations : | 0 |
| CalHEERS : | 20 | CalHEERS Test : | 0 | Client Correspondence : | 30 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 20 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 80 | Tech Arch : | 180 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-211293] ACL 19-118 Removal of the Consecutive Day rule for HA-Temp

- Resolved: 07/26/2020 12:02 PM

| | | | | | |
|-----------------------------------|--|----------------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Vikas Jetalpuria | SPG Status: | Approved |
| Fix Version/s: | [20.09] | Designer Contact: | Srinivasa Meenavalli | Change Type (SCR): | Policy Re-Design |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 3468 |
| Reporter: | Frederick Gains | Regulation Reference: | ACL 19-118 | Created: | 10/21/2019 09:05 AM |
| Status: | System Test | Impact Analysis: | [Business Process] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Binh Tran | Training Impacted: | [CFP/WBT, Job Aid, Online Help] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | Yes | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh, Correspondence, RDB] | Approved by Committee: | 05/27/2020 | Other Agency Cross Reference: | CIV-105386 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval:

Received expedited build approval from Karen Rapponotti on 5/28. Email attached.

Current Design:

- Currently Temporary Homeless Assistance (Temp-HA) is available to homeless families up to 16 consecutive days of HA benefits once every 12 months.
- The 16 days of benefits are issued in three-day increments while homelessness is being verified, followed by seven-day increments up to a maximum of 16 consecutive days.
- This 16-day period begins on the first day that these benefits are issued, and ends 16 calendar days later, regardless of how many days of benefits were issued.
- Temp-HA families that are actively fleeing domestic abuse are eligible for up to two 16-day consecutive periods for a total of 32 consecutive days of Temp-HA benefits, regardless of their abuser's income and assets based on AB 557. This is a once-in-a-lifetime benefit and is considered fully utilized even if the second 16-days are not issued.
- In LRS/CalSAWS, EDBC determines HA programs eligibility on a 12-month benefit period based on the request begin month regardless of the request begin date.
- Also, Temp-HA benefits are calculated in the payment begin first month regardless of the homelessness spans across successor months.
- In LRS/CalSAWS, automation of generating HA NOAs exist. C-IV currently does not generate HA NOAs as it is a manual program in C-IV.
- CW 42, CW 74 and CW 215 currently exist in Template Repository in LRS/CalSAWS. CW 42 and CW 215 currently exist in Template Repository in C-IV.

Note: In LRS/CalSAWS System, Homeless Assistance programs are automated EDBC and in C-IV System these programs are Manual EDBC.

Request:

- Per ACL 19-118, Section 57 of SB 80 and AB 960 repealed the consecutive day rule for temporary HA benefits. Homeless CalWORKs families and apparently eligible families will no longer need to use their 16 days of temporary HA benefits consecutively.
- The once every 12-month issuance of temporary HA benefits will not be considered exhausted until all 16 days have been issued, the family resolves their homelessness, or 12 months have passed.
- The 12-month period begins on the absolute date that the first payment of temporary or permanent HA is made.
- The removal of the consecutive day rule also applies to AB 557 benefits Expanded temporary HA for CalWORKs applicants that are fleeing domestic abuse.
- These benefits are still issued in two 16-day increments for a total of 32 days; however, the two issuances of 16-days will no longer have to be consecutive.
- The two 16-day increments do not need to be used consecutively, the second issuance of 16 days could be for a different instance of homelessness, months or even years later, as long as the applicant meets the eligibility criteria for these benefits, including being an applicant for CalWORKs who is actively fleeing domestic abuse. Families are still limited to a maximum of 32 days of these benefits in their lifetime.

- Per ACL 16-98 based on AB 1603, HA programs (Temporary HA, Permanent HA, and Permanent HA Arrearages) are available to an eligible Assistance Unit (AU) once every 12 months (unless the AU meets an HA exception which makes the AU eligible to HA benefits earlier).
- The 12-month period is from the HA payment begin date till the end of 365 days (or 366 in a leap year) and not just 12 months based on the benefit begin month.
- In LRS/CalSAWS, the Temp-HA benefits required to be calculated in the respective homeless months when the homelessness spans across different months.
- Homeless families are no longer required to rent from a person in the business of renting properties who has a history of renting properties and may instead now rent from any person or establishment with whom the family has executed a valid lease, sublease, or shared housing agreement.
- The number of days used / remaining for Temp-HA with and/or without exceptions within the 12-month period and Expanded Temp-HA for CalWORKs applicants that are fleeing domestic abuse within once-in-a-lifetime need to be tracked.
- In LRS/CalSAWS, modify Batch EDBC processing job to not run on Temporary HA program when running in All Program (AP) mode.
- In LRS/CalSAWS, add a new Batch EDBC Sweep job to trigger when all the 16 days benefits are issued, or the 12 months benefit period is ended, or Perm-HA is issued.
- In LRS/CalSAWS, modify MEDS HA20 Interface job to not send transaction when EDBC for HA programs are ran with an authorized amount is zero.
- In both LRS/CalSAWS and C-IV Systems, update HA20 payment type logic.
- In both LRS/CalSAWS and C-IV Systems, based on the ACL 19-118, updated and added Forms and NOAs.

Recommendation:

- Update the Temp-HA data collection screen to accept multiple payment dates for up to 12-months.
- Modify Temp-HA EDBC rules to accept and calculate the benefits for 16-days cumulative in 12-month period.
- Modify Expanded Temp-HA (AB557) EDBC rules to accept and calculate the benefits for two 16-day increments for a total of 32 days wherein the two 16-days will no longer be consecutive but still once in a lifetime.
- Modify EDBC Temp/Perm HA functionality to determine HA benefits for 365/366 absolute calendar days period based on the first payment begin date.
- Modify Temp-HA and Expanded Temp-HA EDBC rules to split the benefit calculation to the corresponding homelessness months matched to the HA data collection details.
- In both LRS/CalSAWS and CIV, add new pages to track and display the Temp-HA program 12-month period begin date, end date, number of days used, number of days remaining.
- In both LRS/CalSAWS and CIV, add new functionality to track benefits issued for expanded Temporary HA for CalWORKs applicants that are fleeing domestic abuse for two 16-day periods within lifetime.
- LRS/CalSAWS only, add a new batch to calculate Temporary HA program 12-month period begin date, end date, number of days used, number of days remaining. The batch also record benefits issued for expanded Temporary HA for victims of domestic abuse.
- LRS/CalSAWS, Modify Batch EDBC processing job to not run on HT program when running in All Program (AP) mode.
- In LRS/CalSAWS, add a new Batch EDBC Sweep job to trigger HT EDBC following month when any one of the following conditions is met:
 - a. When all the HT 16-days without exception benefits are issued within the 12-month period (OR)
 - b. When Perm-HA is approved/issued regardless of the number of days HT issued within the same 12-month period (OR)
 - c. When all the 16-days with exception benefits are issued within the same 12-month period (OR)
 - d. When the 12-months HT Time track period is ended
- Modify MEDS HA20 Interface job to not send transaction when EDBC for HA programs are ran with an authorized amount is zero (LRS/CalSAWS only), and Update HA20 payment type logic (LRS/CalSAWS and C-IV).
- Update CW 42 (LRS/CalSAWS and C-IV), CW 74 (LRS/CalSAWS only) and CW 215 (LRS/CalSAWS and C-IV) to match the newest state versions to ACL 19-118.
- Update the M44-211A, M44-211B, and M44211D NOA fragments that currently exists in LRS/CalSAWS.
- Add four new NOA fragments from the M44-211B.
- Add ten new NOA fragments from the M44-211D.

Outreach

Description:

Migration Impact

Description:

In LRS/CalSAWS System, Homeless Assistance programs are automated EDBC and in C-IV System these programs are Manual EDBC. C-IV Systems will inherit the functionality but the Time track data need to be migrated if available in C-IV Systems.

Migration Impact

Analysis:

Alternative Procedure

EW Workers will not have the ability to track the HT Program 16 cumulative days.

Description:

Operational Impact:

Estimate:

3468

| | | | | | |
|---------------------------------|-----|-----------------------|-----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 268 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 672 |
| DBA : | 0 | Design : | 0 | Eligibility : | 572 |
| Fiscal : | 578 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 146 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 917 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-50293] ACL 11-80 - CalWORKs New & Revised Overpayment Notice of Action Messages Phase 1

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Nilesh Deepak | SPG Status: | Approved |
| Fix Version/s: | [20.11] | Designer Contact: | Phong Xiong | Change Type (SCR): | New Policy |
| Minor Version: | 20.09.x2 | Expedite Changes: | No | Estimate: | 274 |
| Reporter: | Tiffany Huckaby | Regulation Reference: | ACL 11-80, DATED 11/28/11 MPP 44-316, 4-350 and 44-352 | Created: | 01/19/2018 11:43 AM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | 07/21/2020 | Other Agency Cross Reference: | CIV-8657 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, there are no NOAs that address the discovery of an overpayment without an accompanying grant reduction or to notify the participant that grant adjustment will begin on a previously noticed overpayment. In addition, several Overpayment and adjustment NOAs contain information that is unclear and incorrect.

Request:

This effort will be split into 3 phases:

Phase 1 : CA-50293

Revised/create text and templates for the NOAs below:

1. M44-0350 I is to be used to notify participants about the discovery of an overpayment without an accompanying grant reduction - Inform
2. M44-352H to be used to notify participants that a grant adjustment will now begin on a previously discovered notice overpayment - Change
3. M44-352A - Notice of O/P and Demand

Phase 2 : CA-214161

Revised/create text and templates for the NOAs below:

1. M44-350A - Overpayment Adjustment - Change
2. M44-352C - Overpayment Recovery-Change
3. M44-352D - Overpayment Recovery-Change
4. M44-352G - Demand Overpayment - Change

Phase 3 : CA-214165

Revised/create text and templates for the NOAs below:

1. M44-350E - Excess Property O/P and Adjustment w/o Good Faith-Change
2. M44-350F - Excess Property O/P w/o Good Faith-Demand
3. M44-350G- Excess Property O/P with Good Faith-Change
4. M44-350H - Excess Property O/P with Good Faith-Demand

Recommendation:

Requirement:

Revised/create text and templates for the NOAs below:

1. M44-0350 I is to be used to notify participants about the discovery of an overpayment without an accompanying grant reduction - Inform
2. M44-352H to be used to notify participants that a grant adjustment will now begin on a previously discovered notice overpayment - Change
3. M44-352A - Notice of O/P and Demand

Revise/create NOAs in English and Spanish. See attachment.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 40 counties.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Create the NOAs manually in template repository.

Operational Impact:

Estimate:

274

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 178 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 71 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-203018] DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Darion Toney | SPG Status: | Approved |
| Fix Version/s: | [20.11] | Designer Contact: | Jimmy Tu | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 88 |
| Reporter: | Christine Cheung | Regulation Reference: | Lomeli v. Saenz ACIN I-09-00 - ACL 00-59 | Created: | 06/07/2018 03:47 PM |
| Status: | In Assembly Test | Impact Analysis: | [Data Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gloria Williams | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Collections] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Los Angeles / Region 6 approval - Jennifer Casillas - 05/08/2020

Expedite Approval:

Current Design:

LRS does not have end dates for recovery accounts that were created in the LEADER System with the cause: "CalFresh admin caused."

Request:

As required by "Lomeli v. Saenz" ACIN I-09-00 – ACL 00-59, recovery accounts that have cause: "CalFresh Admin Caused" and has been more than 36 months since the end of the benefit month or transaction date (whichever is later) of the first 'Benefit Reduction' transaction type need to have their status changed to "Terminated" and status reason as "Compromise (Lomeli)".

Example:

CF Recovery Account with Cause Code 'CalFresh - Admin Error (after 03/2000)'.
First Transaction of type 'Benefit Reduction' posted on 05/20/2012 for Benefit Month 06/2012.
Lomeli Termination date would be set as 06/30/2015.

Recommendation:

1. Identify the Recovery Accounts based on the following criteria:
 - a. The accounts are converted from LEADER system to the LRS system.
 - b. Cause Code is either 'CalFresh - Admin Caused (prior to 3/2000)' or 'CalFresh - Admin Caused (after 3/2000)'.
 - c. It has been more than 36 months since the end of the benefit month or transaction date (whichever is later) of the first 'Benefit Reduction' transaction type.
 - i. This cut off is calculated by subtracting the end of the benefit month or transaction date (whichever is later) of the first 'Benefit Reduction' transaction type from the system date when the DCR would be applied in production.
 - ii. Please see "Section 1.2 Requests" for an example.
 - d. The Current Balance is greater than ZERO.
 - e. The current status of the Recovery Account is either 'Active', 'Suspended', 'Pending', 'Pending Approval' or 'Pending Agreement'.
 - f. The Account Type is Regular.
2. Once the Accounts are Identified, post a transaction with a Transaction Type of 'Terminated' with a negative amount equal to the outstanding balance on the recovery account.
3. After the transaction is posted as defined in the step above, update the recovery account status to 'Terminated' and status reason to 'Compromised (Lomeli)'.
4. Create a Journal Entry for the recovery accounts identified. The Journal Entry will say – "Recovery Account ##### converted from LEADER to LRS has been Terminated to meet the requirements for Lomeli v. Saenz".
5. Provide a list to Los Angeles County for the impacted recovery accounts after the SCR is applied in production. The layout is attached in the Section 6 for reference.

Outreach

Description:

Migration Impact

Description:

This is for LRS data change request and will not have migration impact on any others counties.

Migration Impact

Analysis:

Alternative Procedure Description: N/a

Operational Impact:

Estimate: 88

| | | | | | |
|---------------------------------|----|-----------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 55 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 23 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-211216] Income Disregard for the Aged, Blind & Disabled Federal Poverty Level Program

| | | | | | |
|----------------------|------------------------|-----------------------|--------------------------------------|--------------------|----------------------------|
| Team Responsible: | CalHEERS | Assignee: | Krishna Akula | SPG Status: | Approved |
| Fix Version/s: | [20.11] | Designer Contact: | Tisha Mutreja | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | No | Estimate: | 268 |
| Reporter: | Nina Butler | Regulation Reference: | ACWDL 20-02; ACWDL 20-02E | Created: | 10/16/2019 09:01 AM |
| Status: | Approved | Impact Analysis: | [Business Process] | Outreach Required: | No |
| Policy/Design | Elisa Miller | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | 02/26/2020 | Other Agency Cross | CIV-105339 |
| Committee: | [Medi-Cal/CMSP] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, when determining eligibility for the Aged & Disabled Federal Poverty Level (A&D FPL) and Blind FPL programs, Medi-Cal EDBC allows the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and compares countable income to 100 percent of the FPL limit for the applicable family size for the A&D FPL and Blind FPL programs.

Request:

Effective August 1, 2020 when determining eligibility for the A&D FPL and Blind FPL programs, Medi-Cal EDBC shall no longer allow the standard deduction of \$230.00 for an individual and \$310.00 for a couple, and will now compare countable income to 138 percent of the FPL limit for the applicable family size for the A&D FPL and Blind FPL programs.

Recommendation:

1. Effective August 1, 2020

a. Update The System to no longer use standard deduction of \$230.00 for an individual and \$310.00 for a couple for the A&D FPL and Blind FPL programs.

Technical Note: End Date CT335_71 and CT335_72 .

b. Update The System to increase A&D FPL and Blind FPL program limit from 100% FPL to 138% FPL.

Technical Note: Update CT 318_27 and CT 318_63 from 100% FPL to 138% FPL.

c. Update the fragment MC_TN_A_AND_D_FPL_INCOME_OVER_LIMIT_M177 to change the static text reference of '100%' to a Variable and populate '138%'. Languages to update: English and Spanish

Note: Logic should determine the value of the variable if it 100% or 138% based on the EDBC benefit month begin date. NOA verbiage with variable references should automatically be updated to the new limits based on the EDBC.

2. Run one-time Batch EDBC for 08/2020 benefit month to transition the population who are in Aged Blind Disabled Medically Needy (ABD/MN) SOC program or the 250% working disabled program due to being over A&D FPL or Blind FPL 100% up to and including 138%. Run in Targeted Programs mode for the Medi-Cal Program only and use the new Journal ID from Recommendation 3.

a. Key Scheduling Dependencies:

This one-time Batch will run during the Regular Batch Schedule following the day of implementation.

b. Data Volume/Performance:

Batch EDBC will run approximately 10,000 individuals in LRS/CalSAWS that would transition with the change.

c. Operations:

Once all the Deployment Activities are completed, Run Data Change Request (DCR) to insert the required population for Batch process the following day of implementation.

3. Create a new auto-journal reason by adding new Batch Eligibility Sweep code (CT 942) that would generate when EDBC is successfully processed through Batch for the transitioned population in Recommendation #2.
 SHORT_DESCRIPTION: ABD FPL Income and Disregard Update
 LONG DESCRIPTION: Aged, Blind and Disabled Federal Poverty Level Income limit increased to 138% and no longer uses standard deductions both for an individual and a couple.
 JOURNAL TYPE: Batch EDBC

Outreach

Description:

Migration Impact

Description:

Changes were approved by Medi-Cal/CMSA Committee. Same Changes will be implemented with CIV-105339 in release 20.11.

Migration Impact

Analysis:

Alternative

Manual Override

Procedure

Description:

Operational Impact:

Estimate:

268

| | | | | | |
|-----------------------|-----|-----------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 7 |
| CalHEERS : | 125 | CalHEERS Test : | 80 | Client Correspondence : | 31 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | System Test Support : | 0 | Tech Arch : | 0 |
| Security : | 0 | Training : | 0 | | |
| Tech Ops : | 0 | | | | |



[CA-211746] Update the TEMP NA 1232 CalFresh Notice of Action EBT Account

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Kamal ShakerJ | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Pramukh Karla | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 180 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 01:42 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Caroline | Consortium Review Approval Date: | 06/30/2020 | | |

Non-Committee

Review:
Expedite Approval: Karen Rapponotti - 7/9/2020
Current Design: Multiple versions of TEMP NA 1232 (TEMP NA 1232-1 and TEMP NA 1232-2) exist in LRS/CalSAWS System.
Request: The contractor shall update the LRS TEMP NA 1232 CalFresh Notice of Action EBT Account form to the (06/11) version.

NOTE: Batch jobs will need to be evaluated to determine County options

Recommendation: Update the TEMP NA 1232 CalFresh Notice of Action EBT Account form to the (6/11) version.

Assumptions

1. Estimate is for updating the form in English and Spanish.
2. Estimations including batch configuration changes for county opt in/opt out feature.
2. Spanish translations will be provided by the Consortium.
3. Other threshold languages are NOT included in this estimate.
4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

180

| | | | | | |
|---------------------------------|----|-----------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 109 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 28 | Forms Test : | 43 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |

Tech Ops :

0

Training :

0



[CA-211750] Update the LRS MC 371- Additional Family Members Requesting Medi-Cal form (07/09)

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Nagesha S | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Raj Devidi | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x1 | Expedite Changes: | Start Build | Estimate: | 117 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 02:02 PM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Virginia C. Bernal | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 07/10/2020 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 07/04/2020

Current Design: Currently question 2 is "Applicant/Caretaker's Name (First,etc)".

Request: "The contractor shall update the LRS MC 371- Additional Family Members Requesting Medi-Cal form (07/09) version in the CalSAWS software with the following updates:
 1) Update ""Applicant/Caretaker's Name (First,etc) to ""Spouse/Other Parent's Name (First, Middle, Last)
 2) Update the formatting on the second page of the form where the numbers to do cover the text on the page. "

Recommendation: "1. Estimate is for updating the form in English and all Threshold languages.
 2. Spanish translations will be provided by the Consortium.
 3. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs."

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 117

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 82 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 35 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-211752] Update the LRS NA 960X- SAR-Notice of Action -Stop Aid

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Meghana Chander | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Harish Katragadda | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x2 | Expedite Changes: | Start Build | Estimate: | 208 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 02:06 PM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 06/23/2020 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: NA 960X SAR-Notice of Action-Stop Aid (09/13) currently exists in English, Spanish, Armenian, Cambodian, Chinese, Farsi, Korean, Tagalog, Russian, Vietnamese

- Request:**
- 1) Add a text box to enclose the STATE HEARING verbiage.
 - 2) Add a text line across the form below the Rules in the bottom left corner
 - 3) Make the Form Available in Arabic, Hmong and Lao Languages

- Recommendation:**
1. Update NA 960X SAR-Notice of Action-Stop Aid (09/13) in English, Spanish, Armenian, Cambodian, Chinese, Farsi, Korean, Tagalog, Russian, Vietnamese
 2. Add NA 960X SAR-Notice of Action-Stop Aid (09/13) in Arabic, Hmong and Lao forms to CalSAWS Template Repository.
 3. Add the NA 960X SAR-Notice of Action-Stop Aid (09/13) in Arabic, Hmong and Lao to generate from Batch.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 208

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 150 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 58 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

[CA-211753] Update the LRS CF 1 - SUAS Informing Notice

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|-----------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | P Madhan Kumar | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Raj Devidi | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x1 | Expedite Changes: | Start Build | Estimate: | 48 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 02:09 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 07/02/2020 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: CF 1 (9/14) version exists in LRS/CalSAWS.

Request: The contractor shall update the LRS CF 1 - SAWS Informing Notice to the most recent state version (10/14) in the CalSAWS software.

Recommendation:

- "1. Estimate is for updating the form in English and Spanish.
2. Spanish translations will be provided by the Consortium.
3. Other threshold languages are NOT included in this estimate.
4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs."

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **48**

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 34 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 14 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-211755] Retain LRS NA 960Y

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Mamatha Mahadeva | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Sureshnaidu Mullaguri | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x2 | Expedite Changes: | Start Build | Estimate: | 180 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 02:14 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 07/16/2020 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 7/16/2020

Current Design: The state form NA 960Y SAR is available in English, Spanish, Armenian, Cambodian, Chinese, Farsi, Korean, Tagalog, Russian and Vietnamese languages in LRS/CalSAWS system. Form is not available in Arabic, Hmong and Lao languages.

Request: Retain LRS NA 960Y, add/modify text on the form

Recommendation:

- "1. Estimate is for updating the form in English and all threshold languages.
2. Spanish translations will be provided by the Consortium.
3. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs."

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 40 counties.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **180**

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 127 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 53 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

 **[CA-211760] Update the SAR 90 (01/14) version Reminder Letter**

| | | | | | |
|---|--|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Nilesh Deepak | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Harish Katragadda | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x1 | Expedite Changes: | Start Build | Estimate: | 259 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 02:29 PM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 07/07/2020 | | |
| Non-Committee Review: | | | | | |
| Expedite Approval: | Karen Rapponotti - 7/9/2020 | | | | |
| Current Design: | SAR 90 (01/14) Reminder Letter in LRS/CalSAWS currently exists in English, Spanish, Armenian, Cambodian, Chinese, Korean, Tagalog, Russian, Vietnamese in LRS/CalSAWS. | | | | |
| Request: | 1) Update the SAR90 (01/14) version Reminder Letter form in existing languages with to reflect the state version. 2) Add SAR 90 in Arabic, Farsi, Hmong and Lao languages to LRS/CalSAWS system. | | | | |
| Recommendation: | 1. Update SAR 90 (01/14) form in following languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Tagalog, Russian, Vietnamese to reflect the state version 2. Create new SAR 90 forms in Arabic, Farsi, Hmong, Lao languages. 3. Add SAR 90 (01/14) Arabic, Farsi, Hmong, Lao versions to LRS/CalSAWS repository. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 259 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 186 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 73 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-211761] Update the WTW1- Welfare to Work Plan Rights and Responsibilities

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Thanushree Veereshappa | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Harish Katragadda | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x1 | Expedite Changes: | Start Build | Estimate: | 228 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 02:31 PM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 07/07/2020 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: WTW 1 currently exist in English, Spanish in LRS/CalSAWS

Request: Add the WTW1-Welfare to Work Plan-Rights and Responsibilities in all threshold languages in the LRS/CalSAWS system.

Recommendation: Add WTW 1 (12/05) in Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog Vietnamese languages to LRS/CalSAWS template repository

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **228**

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 170 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 58 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-211762] Update the DFA377.1A-CalFresh Notice of Denial in Template Repository to Include Threshold

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Nisarga Nagarathnaraj | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Sureshnaidu Mullaguri | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x1 | Expedite Changes: | Start Build | Estimate: | 159 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 02:33 PM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 07/07/2020 | | |

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: The state form DFA 377.1A- Notice of Denial or Pending Status form is available in English and Spanish languages in LRS/CalSAWS and it refers program name as Food Stamps.

Request: The contractor shall update the LRS DFA377.1A-CalFresh Notice of Denial (03/02 in all threshold languages in the CalSAWS Template Repository.

Recommendation:

- "1. Estimate is for updating form in English and all threshold languages.
2. Spanish translations will be provided by the Consortium.
3. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs."

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 159

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|-----|
| Automated Test : | 8 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 108 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 43 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-211766] Update LRS NA 1273 Electronic Notification Agreement

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|--------------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Gurunandan Vijendra Agnihotri | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Pramukh Karla | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x2 | Expedite Changes: | Start Build | Estimate: | 306 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 02:43 PM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Araceli Gallardo | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Araceli Gallardo | Consortium Review Approval Date: | 07/02/2020 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design:

NA 1273-Electronic Notification Agreement and Courtesy Confirmation Receipt (07/13) currently exists in English, Spanish languages.

Request:

- The contractor shall update LRS NA 1273 Electronic Notification Agreement in the CalSAWS software as follows:
- 1) Update "Department of Public Social Services (DPSS) Your Benefit Now (YBN)" to "County Welfare Department (CWD)
 - 2) Remove "You can access YBN by going to the DPSS YBN website: dpssbenefits.lacounty.gov."
 - 3) Update all "DPSS" references to "CWD"
 - 4) Remove "that tell me to log-on to the YBN website dpssbenefits.lacounty.gov" and "DPSS YBN"
 - 5) Remove "I understand that if I don't have an YBN account, I can create one by following the set-up instructions on the DPSS YBN website"
 - 6) Remove "DPSS YBN" references
 - 7) Update "the DPSS Customer Service Center at (866)613-3777" to "my CWD at _____"
 - 8) Remove ", or access the DPSS YBN website to automatically make the changes."
 - 8) Add a bullet "I understand that email messages are not confidential. Communication services providers used by me or the CWD as well as anyone with access to my email and/or phone may be able to see these notifications.
 - 9) Add the additional threshold languages Farsi(2/14) and Hmong (2/14)

Recommendation:

1. Estimate is for updating the form in English and existing threshold languages in LRS.
2. Estimations include implementing new 2 additional languages.
3. Other threshold languages are NOT included in this estimate. There is a separate estimate for other threshold language implementation.
4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
5. Child Care pages in CalSAWS behaves exactly like C-IV. Estimate does NOT include any effort to update the online page content."

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

306

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 218 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 88 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

 **[CA-211770] Update the NA 1274 Electronic Notification Notice (7/13)**

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Manisha Chatterjee | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Pramukh Karla | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x2 | Expedite Changes: | Start Build | Estimate: | 207 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 02:51 PM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Araceli Gallardo | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Araceli Gallardo | Consortium Review Approval Date: | 07/02/2020 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: NA 1274-Electronic Notification Notice (07/13) currently exists in English, Spanish, Armenian, Cambodian, Chinese, Korean, Tagalog, Russian, Vietnamese.

Request: The contractor shall update the LRS NA 1274 Electronic Notification Notice (7/13) version as follows:
 1) Remove any DPSS references
 2) Remove LA county phone #'s
 3) Update Your Benefits Now (YBN) to "Self Service Portal"

Recommendation: "1. Estimate is for updating the form in English and all available Threshold languages.
 2. Spanish translations will be provided by the Consortium.
 3. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs."

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 207

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 149 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 58 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

 **[CA-211771] Retain MC 210A (09/07)**

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Anchita Jain | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Sureshnaidu Mullaguri | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x1 | Expedite Changes: | Start Build | Estimate: | 30 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 02:54 PM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Virginia C. Bernal | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Virginia Bernal | Consortium Review Approval Date: | 07/01/2020 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design:

Current MC 210 A form title is 'Supplement Statement of Facts for Retroactive Coverage/Restoration' and it displays previous California Governor Jerry Brown.

Request:

Retain LRS MC 210A (09/07) version with the following updates:
 The Contractor shall add the word " to " on the title of the form between Supplement and Statement to read 'Supplement to Statement'.
 2. Remove the CA Governor Jerry Brown to current Governor.

Recommendation:

- "1. Estimate is for updating the form in English and Spanish only.
- 2. Spanish translations will be provided by the Consortium.
- 3. Other threshold languages are NOT included in this estimate.
- 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs."

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **30**

| | | | | | |
|---------------------------------|---|-----------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 22 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 8 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-211775] Update the LRS CW 89 form

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | P Madhan Kumar | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Harish Katragadda | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x1 | Expedite Changes: | Start Build | Estimate: | 95 |
| Reporter: | Frederick Gains | Regulation Reference: | NA | Created: | 11/08/2019 03:07 PM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [Job Aid] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 06/22/2020 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 7/9/2020

Current Design: LRS/CalSAWS has the CW 89 LA, specific to LA county

- Request:**
- 1) Update "General Relief" to GA/GR.
 - 2) Add a sentence "Please answer the following questions: (below the GA/GR checkbox)
 - a) Did you decide to drop this application? <checkbox> Yes <checkbox> No
 - b) Did anyone from the County tell you to drop this application? <checkbox> Yes <checkbox> No
 - 3) Update the version to the most current state version 2/03
 - 4) Update from name to CW 89
 - 5) Make the form available in Spanish

- Recommendation:**
1. Update CW 89 English version in LRS/CalSAWS Template Repository.
 2. Add CW 89 Spanish version to LRS/CalSAWS Template Repository.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 95

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 67 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 28 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-214052] DDID 2514 - Handling Other County's Documents

| | | | | | |
|-----------------------------------|----------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Imaging | Assignee: | Unassigned | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Cory J. Wozniak | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 502 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 02/28/2020 12:04 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | 06/01/2020 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design: Currently, there is no design for the Imaging Solution.

Request: Per DDID 2514, configure the imaging solution to allow documents received/captured in a county to be sent to the county that generated or requested the document.

Recommendation: Create workflow queue to route documents that were generated or requested by a different county.
Configure the system to route documents to the original county that requested/generated the document.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **502**

| | | | | | |
|---------------------------------|---|-----------------------|-----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 351 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 105 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-214060] DDID 2521, 2198, 2523 - Create Barcode, Case, and RDB Inbound Web Services

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Marqui Simmons | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Jennifer Kim | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 820 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 02/28/2020 12:04 PM |
| Status: | In Development | Impact Analysis: | [N/A, Security] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Danielle Benoit 7/14/2020

Expedite Approval: Approved by Karen J. Rapponotti on 7/30/2020

Current Design: There are no established Web Services between the CalSAWS Imaging System and CalSAWS to request Case, Form, and RDB information from CalSAWS.

Request: Create new inbound Web Services for the CalSAWS Imaging System to request supporting Case, Form, and RDB Data from the CalSAWS System.

- Recommendation:**
1. Create a Get Barcode Info Inbound Web Service to provide the Imaging System Case, Form, and Document data from the CalSAWS System.
 2. Create a Get Case Info Inbound Web Service to return CalSAWS Case data to the Imaging System.
 3. Create a Get RDB Info Inbound Web Service to return CalSAWS RDB data to the Imaging System.

Webservices:
 getCaseInfo
 getRDBInfo
 getBarcodeInfo

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **820**

| | | | | | |
|---------------------------------|---|-----------------------|-----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 474 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 88 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 13 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 5 | Tech Arch : | 240 |
| Tech Ops : | 0 | Training : | 0 | | |



[CA-216480] Migrate CMSP 100 CIV Blank CMSP Notice of Action Form

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|-----------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | P Madhan Kumar | SPG Status: | No |
| Fix Version/s: | [20.11] | Designer Contact: | Pramukh Karla | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.x1 | Expedite Changes: | Start Build | Estimate: | 68 |
| Reporter: | Virginia C. Bernal | Regulation Reference: | | Created: | 05/19/2020 02:07 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Virginia C. Bernal | Training Impacted: | [Online Help] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Virginia Bernal | Consortium Review Approval Date: | 07/21/2020 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 7/22/2020

Current Design: The CMSP 100 CIV Blank CMSP Notice of Action Form does not exist in CalSAWS.

Request: Migrate the C-IV CMSP 100 form to CalSAWS.

Recommendation:
Add the English and Spanish CMSP 100 forms to the CalSAWS Template Repository.
Remove "CIV" as part of the form name on the footer of the ENG and SP forms.

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of the migration.

Migration Impact

Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:

68

| | | | | | |
|---------------------------------|---|-----------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 49 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 19 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | System Test Support : | 0 | Tech Arch : | 0 |
| Tech Ops : | 0 | Training : | 0 | | |

End Content Revisions