

CalSAWS | Notes from Collections Committee

Date:	August 19, 2020	Location:	Conference Call
Time:	2:30 pm – 3:30 pm		
Meeting Called by:	Sheryl Eppler		
Attendees:	Region 1: Contra Costa, Monterey, San Francisco, Santa Clara, Solano Region 2: Placer, Sacramento, Yolo Region 3: Butte, Humboldt, Shasta Region 4: Fresno, Kern, Merced, San Joaquin, Stanislaus Region 5: Orange, Riverside, San Bernardino, San Diego Region 6: Los Angeles CalSAWS: North & South State: CDSS		

Topic

Release 20.09 (September 21, 2020)

CA-54659	• Update Repayment Term Summary and Detail page
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Release 20.11 (November 23, 2020)

CA-56515 / CIV-106691 *	Update Overpayment Adjustment Logic to stop Excess Recoupments
CA-200321 *	Display Collect button on Issuance Detail page for Service Payments
CA-203018 *	DCR "Lomeli" Conversion Cleanup: 'End Date'

*SCR is not in approved status yet.

Returning Business

- CA-204863 / CIV-102263 - ACL 18-99 CF OI Collection Period
 - Currently in development – County Design Input (CDI) sent after last meeting.
 - Two responses received. Both recommended leaving the ability to create IHE Recovery Accounts exceeding the 36 months past the discovery date, for the instances that a Recovery Account is pursued for IPV.
 - Counties expressed concern over restricting AE Recovery Accounts also, in the instances of ICT or Admin Hearings.
 - Counties to consider if they would like any restrictions for this solution – due in two weeks (September 1, 2020).
- SCRs # CA-216211 & CIV-107239 - Allow Benefit Reductions to allow Cents
 - Counties opted to make this the #1 item on the Top 10 list.
- ACL 20-24 - CALFRESH OVERISSUANCE CLAIMS: COLLECTION TIMEFRAMES, NOTICING REQUIREMENTS, AND THE TREASURY OFFSET PROGRAM
 - Outstanding question: If the CalFresh debt is over 3 years old, and currently in active Intercept status at TOP, then the customer comes back on aid on CalFresh – can we benefit reduce, or should the debt then be terminated for being over 36 months old?
 - SCR's CA-216539 and CIV-107317 – Stop sending billing statements after 36 months of customer being off CalFresh aid.
 - Counties expressed concern over this SCR – if a payment comes into the County, they want a Billing Statement generated, even if after 36 months.
 - State will consider County concerns.

Topic

New Business

- CER's to evaluate if an SCR is needed:
 - CER CA-217398 - Change Pending WtW/REP/Cal-Learn Recovery Accounts to active and send the WTW 11 Using a Staggered Release Schedule.
 - Write SCR. SCR # CA-218977 created
 - CER CA-217846 – When a WtW/REP/Cal-Learn Recovery Account is made Active generate the WTW 12 (Repayment Agreement) with the WTW 11 (Overpayment/Underpayment NOA)
 - Write SCR. SCR # CA-218977 created
 - CER CA-217848 - When a WtW/REP/Cal-Learn PT has refused to enter into a Repayment Agreement and/or failed to repay as agreed, generate the WTW 13
 - Write SCR. SCR # CA-218978 created

Top 10 Prioritized Items / Collections Committee

Top 10	SCR #	Short Description
1	CA-216211/ CIV-107239	Allow Benefit Reductions to allow cents
2	CA-204762/ CIV-102098	Do not create Transaction for Overpayment/Overissuance Adjustments (R20.05)
3	CA-205649/ CIV-174	Update Expungement Detail page to allow linking CalFresh Expungements to Recovery Accounts (37548)
4	CA-203018	DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months
5	CA-212847	Update overpayment adjustment logic to add the mapping between status reasons and Suspended recovery account for recoupments
6	CA-212173	ACL 19-102 Update Fraud determination when suspending CalWORKs Recovery Accounts
7	CA-212174/ CIV-105793	ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits (for fraud)

Open Discussion

- Questions / Comments / Ideas
 - Question on the Emergency Allotment CalFresh supplements being issued monthly to supplement all CalFresh program households up to Maximum Allotment amount:
 - Supplement went out, and it was later determined the CalFresh household was completely ineligible for CalFresh for the Benefit Month. Should there be an OI?
 - This is further complicated as the EA supplements are sent out as 'Disaster CalFresh, and the DCF benefits cannot be pulled back for repayment.
 - State will look into this.

2020 Meeting Schedule

- Wednesday November 18, 2020 2:30pm – 3:30pm
 - At November meeting, a 2021 Committee Meeting Schedule will be presented for approval