[CIV-106907] Prevent negative impacts in Batch EDBC to Medi-Cal beneficiaries due to Public Health Crisis or Natural Disaster

Created: 04/03/2020 09:13 AM - Updated: 06/29/2020 03:18 PM

Status:	In Development
Project:	C-IV
Fix Version/s:	20.07

Type:	SCR		
Reporter:	Renee Gustafson	**Assignee:**	Chad Quan
Labels:	COVID-19		

Main

SCRB:	Select a value
Designer Contact:	Renee Gustafson
Policy/Design Consortium Contact:	Nina Butler
Tester:	Swathi Reddy
Minor Version:	20.08.14
Team Responsible:	CalHEERS
Requested By:	Consortium
Project Phase (SCR):	Production
Change Type (SCR):	Enhancement
Impact Analysis:	Business Process
Training Impacted:	N/A
Estimate:	181
Funding Source:	C-IV M&O
Other Agency Cross Reference:	CA-215211
Current Design:	A Medi-Cal EDBC rule does not exist to prevent adverse actions (discontinuances, reduced benefits or increases in out-of-pocket expenses) to Medi-Cal beneficiaries during a Public Health Crisis or Natural Disaster when EDBC is run through batch.
Request:	During a Public Health Crisis or Natural Disaster, the SAWS may be instructed by the Federal, State or Local Government to prevent adverse actions to Medi-Cal beneficiaries for a specific timeframe. These requests often come with an expedited need to implement in The Systems. 1. Add a Medi-Cal EDBC rule, that can easily be turned on or off, to prevent all adverse actions by saving the EDBC as Read-Only when EDBC is run by Batch. Note: These protections only apply to Medi-Cal EDBC run in batch; this allows users to control online Medi-Cal EDBC for case management of unique scenarios during the Public Health Crisis or Natural Disaster. CalHEERS is the system that determines MAGI Medi-Cal Eligibility. The Systems will protect a MAGI Medi-Cal beneficiary from being discontinued during Batch EDBC during the Public Health Crisis/ Natural Disaster, but The Systems will not add a protection to prevent an increase in Premium or reduced scope for MAGI Medi-Cal as this is determined by CalHEERS.

Recommendation:	1. Add a Medi-Cal EDBC rule to save an EDBC as "Read-Only" with the 'Read-Only Reason' of "Protection due to Public Health Crisis/Natural Disaster" when the beneficiary will be adversely impacted by non-allowable reasons during the Public Health Crisis/Natural Disaster and the EDBC is run in batch.
	    Save the Medi-Cal EDBC as "Read-Only" for the above reason when any of the following are true:
	      a. Discontinued Benefits: Any Medi-Cal program person changed from either Active MEM or Ineligible MEM to Discontinued or Active FRI in the EDBC for a non-allowable reason.

Allowable status/role reasons:
- Calif. Residence
- Deceased
- Declined Elig
- Gets AAP
- Gets ARC
- Gets CalWORKs
- Gets Duplicate Aid
- Gets FC
- Gets Kin-GAP
- Gets SSI
- Gets SSI/SSP
- Inter-County Transfer
- Moved out of County (CMSP)
- On Aid Another Case
- Requested Disc. - Written
- Requested Disc. - Written inc. MC
- Requested Disc. (CMSP) - Add Person
- Requested Disc. (CMSP) - Reapply with Budget Change
- Requested Disc. (CMSP) - Verbal

b. Increase in premium or SOC: Any Medi-Cal program person changed from a non-premium primary Non-MAGI Medi-Cal aid code to premium primary Non-MAGI Medi-Cal aid code or had an increase in SOC.
Note: CalHEERS only has premium aid codes for children and CalHEERS protects a child with soft pause when the MAGI Medi-Cal non-premium aid code is changing to a MAGI Medi-Cal premium aid code. This protection will not be included in updates to The Systems Medi-Cal EDBC rules.

c. Reduction in scope: Any Medi-Cal program person changed from MEM on a full scope primary Non-MAGI Medi-Cal aid code to a limited or restricted scope primary Non-MAGI Medi-Cal aid code.
Note: CalHEERS determines if an individual is protected with soft pause for a reduction in scope for MAGI Medi-Cal. This protection will not be included in updates to The Systems Medi-Cal EDBC rules.

2. The new Read-Only Medi-Cal EDBC rule from Recommendation 1 will be implemented such that it can be turned on or off by a CTCR-only change. The new rule will be implemented turned on and will be turned off in a future SCR upon DHCS guidance.

In Development:	06/26/2020
Exception List:	Minor Version
Design in Progress:	06/05/2020
Approval	
Expedite Changes:	Production Deployment
Expedite Approval:	Expedited Production Deployment received by Karen Rapponotti on 3/16/2020 via email.
SPG Status:	Approved
SPG Approved date:	03/16/2020
SPG Priority:	Critical
SPG Score:	N/A
Committee:	Medi-Cal/CMSP
Non-Committee Review:	Approved by Karen Rapponotti on 3/16/2020 via email.
Impacts	
Approved:	06/25/2020
Consortium Management Review:	No
Programs Impacted:	Medi-Cal/CMSP

Translations:	N/A
Ticket Number(C-IV):	R25635-2020, R26331-2020
System Test Delivery Date:	07/17/2020
County Validation:	Scheduled
QA - Type of Testing:	Independent Test
QA - Person Responsible:	Tamara Williams
Content Revision	
Content Revision Description-1:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before:

	After:
Team Estimate	
Batch/Interfaces ETC 1:	22
Batch/Interfaces ETC Total:	22
CalHEERS ETC 1:	118
CalHEERS ETC Total:	118
CalHEERS Test ETC-1:	41
CalHEERS Test ETC Total:	41
Team Impact	

Team Impact:			
	Team	**Person**	**Role**
	Batch/Interfaces	PetersenDK	Designer

Links

Relates

relates to	[CIV-107506]	Add EDBC Read-Only reason "Protection due to Public Health Crisis/ Natural Disaster"	New
relates to	[CIV-107507]	New category - Allowable Negative Reasons Set - CT 10597	New
relates to	[CIV-107508]	New category - Allowable Negative Reasons Set By Edbc Source - CT 10598	New
relates to	[CIV-107520]	CTCR Add CT707 EDBC skip reason "Protection due to Public Health Crisis/Natural Disaster"	New

Comments

Renee Gustafson added a comment - 04/07/2020 12:48 PM

This SCR was originally created due to COVID-19 pandemic. The COVID-19 label was removed because this cannot be implemented during the current COVID-19 pandemic timeframe. The SCR will be prioritized through the normal prioritization process and implemented as a general batch skip to be implemented in a future baseline release.