

DRAFT

[CIV-107754] DHCS List of Discontinued Individuals Requiring Review/Restoration

Created: 08/06/2020 06:10 PM - Updated: 08/24/2020 01:37 PM - Resolved: 08/17/2020 04:38 PM

Status:	In Production
Project:	C-IV
Fix Version/s:	20.07

Type:	SCR	Assignee:	Naga Chinduluru
Reporter:	Elisa Miller		
Labels:	COVID-19		

Main

SCRB:	Pending
Designer Contact:	Derek Goering
Policy/Design Consortium Contact:	Elisa Miller
Minor Version:	20.08.12
Team Responsible:	CalHEERS
Requested By:	Consortium
Project Phase (SCR):	Documentation
Change Type (SCR):	New Policy
Regulation Reference:	MEDIL I -20-07, MEDIL I 20-14
Regulation Letter Issue Date:	03/16/2020
Regulation Effective Date:	03/16/2020
Impact Analysis:	N/A
Training Impacted:	N/A
Estimate:	19
Outreach Required:	Yes
Outreach Description:	CIT w/posted Lists
Funding Source:	C-IV M&O
Other Agency Cross Reference:	CA-218515
Current Design:	<p>Through EDBC, The System determines an individual to be a Recipient or a Non-Recipient. In the come-up month, Recipients of Medi-Cal always have a Status of 'Active' and a Role of 'Member' or 'Medi-Cal Member Only' in a Medi-Cal or Cash-Based Medi-Cal program block. Cash-Based Medi-Cal is defined as one of the following program types:</p> <ul style="list-style-type: none"> * AAP * CalWORKs * CAPI * Foster Care * Kin-GAP * RCA * ARC <p>An existing Recipient of Medi-Cal may become a Non-Recipient of Medi-Cal through a Worker-Run or a Batch-Run EDBC.</p> <p>An individual may be processed by Batch EDBC in any of the following ways:</p> <ul style="list-style-type: none"> * Batch targets for EDBC processing that individual or another individual in the same program block.

- This could be Negative Action EDBC. Or,
 - This could be EDBC without Negative Action.
 - * Batch targets for EDBC processing a different program block on the same case, but it runs in "All Programs" mode. This processes all EDBC-based programs together.
- Even if Batch EDBC does not target the individual for Negative Action, the EDBC process itself may determine the person to be a Non-Recipient based on case setup and Data Collection.
- On March 16, 2020, DHCS released MEDIL I 20-07 to delay the loss of Medi-Cal benefits through a defined period of State and National Emergency due to COVID-19. The Project received the following clarifications:
- * Loss of Medi-Cal which occurred prior to March 16, 2020 could remain as-such until the former recipient contacted the county. At that point, County Workers must manually re-instate benefits.
 - * DHCS understands some individuals may lose benefits due to "All Programs" mode Batch processing, or due to case setup for benefit determinations which are otherwise beneficial to other household members. Due to time limitations, and potential conflict with other program policy (such as CDSS programs), The Project would not have a fully automated solution to cover these situations.
 - * County Workers would retain the ability to process EDBC for a household in order to end Medi-Cal benefits for an individual; there would be no automated system to prevent County Workers from taking this kind of action. The Counties are empowered to uphold state policy and end benefits only when it's correct to do so.
- The Project considers the following list to be "Allowable Status Reasons" meaning: individuals may become a Non-Recipient of Medi-Cal for any of these reasons even during the period of State and National Emergency due to COVID-19.
- * Calif. Residence
 - * Deceased
 - * Declined Elig
 - * Gets AAP
 - * Gets ARC
 - * Gets CalWORKs
 - * Gets Duplicate Aid
 - * Gets FC
 - * Gets Kin-GAP
 - * Gets SSI
 - * Gets SSI/SSP
 - * Inter-County Transfer
 - * Moved out of County (CMSP)
 - * On Aid Another Case
 - * Requested Disc. - Written
 - * Requested Disc. - Written inc. MC
 - * Requested Disc. (CMSP) - Add Person
 - * Requested Disc. (CMSP) - Reapply with Budget Change
 - * Requested Disc. (CMSP) - Verbal

Request:

DHCS now prioritizes an effort to re-instate Medi-Cal benefits for individuals meeting all the following conditions:

- * Became a non-recipient for benefit month April 2020 or later, regardless of processing date. And,
- * Became a non-recipient for a reason other than one of the "Allowable Status Reasons". And,
- * Is one of the individuals listed in a CIN extract from MEDS which DHCS provided.

Since many Medi-Cal Non-Recipients retain an open application, an automated rescind is not possible for them.

Since many Medi-Cal Non-Recipients lost benefits due to the EDBC process, based on case setup and Data Collection, an automated rescind and reprocessing of EDBC would only re-affirm the individual as a Non-Recipient.

In coordination with DHCS, The Project and Consortium have decided to re-instate Medi-Cal benefits through individual efforts of County Workers, facilitated by a County List provided by The Project.

Recommendation:

1. Establish a County List query which generates results in the following way:
 - * Take a given list of individual CINs.
 - * Find all individuals in The System with a matching CIN.
 - * Identify those who are a Recipient in Medi-Cal or Cash-Based Medi-Cal program to high-date.
 - Store a comma-delimited list of that person's Aid Codes across all program blocks on which the person is a Medi-Cal recipient.

* Identify those are are not a Recipient in any Medi-Cal or Cash-Based Medi-Cal program to high-date

- Consider only EDBC's where the benefit month of the EDBC which defines the person as a Non-Recipient of Medi-Cal is on or after April 2020, and the person within that EDBC has a status other than Denied, Ineligible, or Pending.
 - Out of those EDBC's and for each person, find the most recent Benefit Month.
 - Out of those EDBC's and for each person, for that most recent Benefit Month, find the most recent Run Date.
 - Out of those EDBC's and for each person, for that most recent Benefit Month and Run Date, there is a single EDBC for the person. Determine the person's Closure Reason on that EDBC:
 - i. If the person is a Non-Applicant (Active Non-Applicant Non-Recipient), use the highest priority Status Reason object associated to that person within the EDBC. Note: this is not displayed on the page; it's only in the database. Otherwise,
 - ii. If the person has a Status Reason of 'No Eligible Mem', use the person's Role Reason. Otherwise,
 - iii. If the person has a Status Reason, use it. Otherwise,
 - iv. If the person has a Role Reason, use it.
- * For those who are not a Recipient, exclude any who have a determined Closure Reason which is one of the "Allowable Status Reasons".
- * Combine the determined Recipient and Non-Recipient lists.
 - a. Generate a County List using the established query and these inputs: 'MEDS CINs for Restoration'.
 - b. Generate a County List using the established query and these inputs: 'July 2020 MEDS View (potential disc) for SAWS Review'.

For each County List (a) and (b),
 Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

Additional Column(s):

- CIN
- EDBC_BEG_DATE
- STAT_CODE
- Closure Reason
- AID_CODE

Frequency: One-time list
 Post the list to the following location:
 CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2020 > [CA-107754](#)

Migration Impact:	No
Migration Impact Description:	One-time list.
Alternative Procedure Description:	None
In Development:	08/17/2020
Development Complete:	08/17/2020
Test Complete:	08/17/2020
In Production:	08/18/2020
Exception List:	Minor Version
Design in Progress:	08/09/2020
System Test:	08/17/2020

Approval

Expedite Changes: Production Deployment
Expedite Approval: Approved by Karen Rapponotti on 3/16/2020
SPG Status: Approved
SPG Approved date: 03/16/2020
SPG Priority: Critical
SPG Score: N/A - COVID 19
Committee: Medi-Cal/CMSP
Non-Committee Review: Approved by Karen Rapponotti on 3/16/2020

Impacts

Approved: 08/17/2020
Consortium No
Management Review:
Programs Impacted: Medi-Cal/CMSP
Translations: N/A
Ticket Number(C-IV): R31903-2020
Peer Review Status: Completed
Peer Review Resource: Derek Goering
Assembly Test Complete: Yes
System Test Delivery Date: 08/12/2020
QA - Type of Testing: QA Review Only
QA - Person Responsible: Tamara Williams
Create System Design Task?: No
QA Review: Completed - Comments Resolved
QA Review Date: 08/18/2020

Content Revision

Content Revision Description-1:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:

3. Release Change:
 Before:
 After:
 4. Funding Source Change:
 Before:
 After:

Content Revision Description-3:

1. Recommendation Change:
 Before:
 After:
 2. Estimate Change:
 Before:
 After:
 3. Release Change:
 Before:
 After:
 4. Funding Source Change:
 Before:
 After:

Content Revision Description-4:

1. Recommendation Change:
 Before:
 After:
 2. Estimate Change:
 Before:
 After:
 3. Release Change:
 Before:
 After:
 4. Funding Source Change:
 Before:
 After:

Release Notes

Release Note Required: No

Release Note Status: N/A Training Approved

Team Estimate

CalHEERS PR-1: Naga Chinduluru

CalHEERS ETC 1: 17

CalHEERS ETC Total: 17

CalHEERS Test ETC-1: 2

CalHEERS Test ETC 2

Total:

Team Impact

Team Impact:	Team	Person	Role
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