



[CA-219754] Expand the "Now Serving" area of CFD

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Status:	In Progress
Project:	CalSAWS
Component/s:	None
Fix Version/s:	None

Type:	CER		
Reporter:	Frederick Gains	Assignee:	Erick Arreola
Labels:	None		

Main

Region #:	4
County:	Merced
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Request:	<p>Customer Facing Dashboard To improve the visibility of the next customer number being called through lobby management and to better serve our customers. Currently, the Customer Facing Dashboard has a "Now Serving" area; which is used to display the most recently paged customer number in the order that they have been paged. To the left of the "Now Serving" section, there is an "Ads" section, that displays Ads from the county for customer information to be shared in the lobbies. The "Ads" section has a function to be turned off and on; however when the "Ads" section is opted to be turned off, it leaves a blank space where the Ads were previously displayed and is not used when the "Ads" section is opted to be turned off.</p>
Recommendation:	We would like to have the "Now Serving" section to expand across the full width of the screen, when the "Ads" section is opted to be turned off.
Priority/Implementation Consideration(s):	none
Area(s) Impacted:	Lobby Management
Committee:	Lobby Management

Attachments
CIT 0082-19 CalSAWS Enhancement Request Form.doc (78 kB)