[CIV-102263] ACL 18-99 CF OI Collection Period

- Resolved: 09/18/2018 08:56 AM

Team Responsible:	**Fiscal**	Assignee:	**Sidhant Garg**	SPG Status:	**Approved**
Fix Version/s:	**[TBD]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Tyler Vaisau**	Regulation Reference:	**ACL 18-99**	Created:	**09/18/2018 08:55 AM**
Status:	**New**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	
Project Phase (SCR):	**Documentation**	Migration Impact:		Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:		Other Agency Cross Reference:	**CA-204863**

Non-Committee Review:

Expedite Approval:

Current Design: System allows counties to establish Admin Error (AE) and Inadvertent Household Error (IHE) CalFresh Recovery Accounts with no date restrictions.

Request: Counties must not collect on IHE and AE OIs that are established for months exceeding 36 months ago.

Recommendation: Design a way to not initiate collections on Recovery Accounts for the OverIssuance months exceeding 36 months ago from the Discovery Date.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-107239] Update Benefit Reductions to Allow Cents

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Select a value**
Fix Version/s:	**[TBD]**	Designer Contact:		Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**05/07/2020 02:19 PM**
Status:	**New**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:		Other Agency Cross Reference:	**CA-216211 & CA-213197**

Non-Committee Review:

Expedite Approval:

Current Design: The Daily Excess Recoupment Report is a fiscal report that provides a listing of all the recovery accounts with negative balances with detailed information on the last transactions for the report date requested. Through the review of this report it was discovered that many Recovery Accounts remain open up to the cent level.

Request: Modification of the system is necessary to process recoupment accounts that contain cents.
1. Currently the system does not have the functionality to allow the collection of outstanding recovery account balances under a dollar ($1.00).
2. The system applies the benefit reduction amount greater than the outstanding recovery account balances which in cases with balances that include cents causes excess recoupment in cents. The system does not allow users to refund excess recoupments under a dollar ($1.00).

Recommendation: Enhance the system to fully allow the processing of recovery account collections and refunds of excess recoupment amounts under a dollar ($1.00) within the Fiscal subsystem. It is recommended that the system be enhanced and allow the processing of these Fiscal Recovery Accounts to the cent level for all programs. Currently only General Relief has the functionality to process recoupment amounts under a dollar. This functionality can be leveraged and possibly be used as a baseline for the other remaining programs.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-107317] ACL 20-24 CalFresh Collection Billing Statements after 36 months

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Select a value**
Fix Version/s:	**[TBD]**	Designer Contact:		Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Sheryl E. Eppler**	Regulation Reference:	**ACL 20-24**	Created:	**05/21/2020 07:04 AM**
Status:	**New**	Impact Analysis:	**[Batch Performance, Central Print]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:		Other Agency Cross Reference:	**CA-216539**

Non-Committee Review:

Expedite Approval:

Current Design: Billing Statements (FIN 107) are sent monthly to any Responsible Party when the customer is not currently aided on the program the Recovery Account was set up under, and there has been any Transaction (payment) posted to the Recovery Account in the last 3 calendar months.

Request: Per ACL 20-24: This letter informs County Welfare Departments (CWDs) of the requirement to cease all noticing and collection methods except the Treasury Offset Program (TOP) once a CalFresh overissuance (OI) claim has been delinquent for three consecutive years.

Recommendation: Suppress all Billing Statement (FIN 107) creation on CalFresh Recovery Accounts where:
(1) The Responsible Party has not been aided on the CalFresh program for 36 months.
(2) No Transactions have been posted to the Recovery Account for 36 months.

Outreach Description:

Migration Impact Description: None

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				