

CalSAWS | Executive Summary for the JPA Board of Directors

Date: Friday, December 4, 2020

Location: Conference Call/Zoom

Agenda Item and Summary

Type of Item

1. Call meeting to order.

Procedural

Summary: Board Chair, Michael Sylvester, will call the CalSAWS JPA Board of Directors meeting to order.

2. Confirmation of Quorum and Agenda Review.

Procedural

Summary: Board Chair, Michael Sylvester, will confirm quorum of the Board and John Boule will provide a high-level overview of the Agenda.

3. Public opportunity to speak on items not on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Procedural

NOTE: The public may also speak on any Item ON the Agenda by waiting until that Item is read then requesting recognition from the Chair to speak.

Summary: Board Chair, Michael Sylvester, will provide the public with an opportunity to speak on items not on the Agenda.

Action Items

4. Approval of Agreement between the CalSAWS Consortium and Deloitte Consulting LLP for CalWIN Implementation Services. Action

Summary: The Consortium is seeking Board approval of the Agreement between the CalSAWS Consortium and Deloitte Consulting LLP for CalWIN Implementation Services, which includes Business Process Reengineering (BPR), Training, Organization Change Management (OCM), conversion support, implementation support, and optional training facilities for the eighteen CalWIN counties to migrate to CalSAWS. The initial contract term is thirty-eight (38) months with an optional extension of twelve (12) months. The maximum value of this contract is \$52,954,224, which includes \$36,166,737 for the initial term of 38 months, \$3,844,475 for the optional training facilities, and \$12,943,012 for the optional extension of 12 months. The cost of this contract is funded through the CalSAWS IAPDU and current year costs are accounted for in the SFY 2020-21 CalSAWS JPA Project Budget.

5. Approval of Consent Items

- a. Approval of the Minutes and review of the Action Items from the November 6, 2020 CalSAWS JPA Board of Directors meeting.

Summary: The Consortium is seeking Board approval of the November 6, 2020 CalSAWS JPA Board of Directors meeting minutes. A review of the open Action Items assigned during previous JPA Board Meetings will take place.

(Handouts)

- b. Approval of Accenture LRS/CalSAWS Change Notice 6, which includes requests for:
 - i. CalFresh Safe Drinking Water Pilot
 - ii. Homeless Assistance Automation
 - iii. Tech Architecture Support for Los Angeles County's Workforce Management (WFM) solution

Summary: The Consortium is seeking Board approval of Change Notice 6 to the LRS/CalSAWS Agreement with Accenture LLP to: (i) add service hours for the CalFresh Safe Drinking Water Pilot not to exceed \$1,134,480; (ii) add service hours for the Homeless Assistance Program not to exceed \$585,000; and (iii) provide technical architecture services to support Los Angeles County DPSS implementation of their workforce management tool for \$38,976. This change notice will utilize up to \$1,758,456 of the original \$50,000,000 allocation for future change orders, which such allocation was incorporated by LRS Amendment 23 and will have a balance of \$40,298,477 with the execution of Change Notice 6. Change Notice 6 does not increase the total contract value of the Accenture LRS/CalSAWS Agreement. The cost of said services is funded through Premise Item APD appropriations for CalFresh Safe Drinking Water Pilot and Homeless Assistance Program, as well as the LRS M&O allocations of the CalACES IAPDU. Current year costs are accounted for in the SFY 2020-21 CalSAWS JPA Project Budget.

- c. Approval of First Data LRS Change Notice 1, which includes requests for:
 - i. Child Care Provider Portal (Stage One Continuous Eligibility Program)
 - ii. CalFresh Safe Drinking Water Pilot

Summary: The Consortium is seeking Board approval of Change Notice 1 to the LRS Quality Assurance (QA) Services Agreement with First Data Government Services to: (i) add QA services for State One Continuous Eligibility Program for \$78,416 and (ii) add QA services for CalFresh Safe Drinking Water Pilot not to exceed \$49,648. This change notice will utilize up to \$128,064 of the original \$400,000 allocation for future change orders, which such allocation was incorporated by First Data LRS Amendment 5 and will have a balance of \$271,936 with the execution of Change Notice 1. Change Notice 1 does not increase the total contract value of the First Data LRS Agreement. The cost of said services is funded through Premise Item APD appropriations for the Stage One Continuous Eligibility Program and CalFresh Safe Drinking Water Pilot. Current year costs are accounted for in the SFY 2020-21 CalSAWS JPA Project Budget.

- d. Approval of RGS Amendment 32, which includes requests for:
 - i. Annual update to cost of benefits and reconciliation of FTE counts

Summary: The Consortium is seeking Board approval of Amendment 32 to the Agreement between the CalSAWS Consortium and Regional Government Services Authority (RGS), a joint powers authority, to update the cost of benefits for personnel and update the number of Fulltime Equivalent (FTE)

positions by job title in Exhibit A (Scope of Services). All other terms and conditions of the Agreement are unchanged and remain in full force and effect. The cost of personnel under the RGS Agreement is funded through the CalSAWS IAPDU, CalACES IAPDU, and CalWIN IAPDU. Current year costs are accounted for in the SFY 2020-21 CalSAWS JPA Project Budget.

6. Approval of strategy for mitigation of BenefitsCal and CalSAWS Integration Risk

- Public Comment: Soft Launch Recommendation for BenefitsCal

Summary: The Consortium is seeking Board approval of strategy for mitigation of BenefitsCal and CalSAWS Integration Risk.

Informational Items

7. Portal/Mobile Update

Informational

- Brand Update
- Overview of Survey Outcomes

Summary: Eden White, Tchi Sogoyou, Anna Chia, and Gabby Otis will provide an update on Portal/Mobile including Brand update and Overview of Survey Outcomes.

8. CalSAWS Gantt Chart Update

Informational

Summary: Seth Richman will provide an update on CalSAWS Gantt Chart.

9. Power of 58 Communication Campaign

Informational

Summary: Ted Anderson will provide an overview on Power of 58 Communication Campaign.

10. CalSAWS Diversity, Equity, & Inclusion (DEI) Update

Informational

Summary: John Boule, Lenecia Miles, Casey Morris, and Chazney Nunes will provide an update on CalSAWS Diversity, Equity, & Inclusion (DEI).

11. Application Development & Policy

Informational

Summary: Michele Peterson and Lisa Salas will provide an overview of Application Development & Policy activities.

(Handouts)

12. Quarterly CalSAWS Fiscal Update

Informational

Summary: Holly Murphy will provide an update on Quarterly CalSAWS Fiscal.



Agenda Item and Summary

Type of Item

13. Imaging Update and Demonstration

Informational

Summary: Danielle Benoit and John Dray will provide an update and Demonstration on Imaging.

14. Procurement Update

Informational

Summary: Tom Hartman will provide an update on Procurement.

15. Accenture Satisfaction Survey

Informational

Summary: Seth Richman will provide an overview of a survey set to be sent out by Accenture.

16. Adjourn meeting

Procedural

Summary: Board Chair, Michael Sylvester, will adjourn the meeting of the CalSAWS JPA Board of Directors.

