

CalSAWS CCB Agenda

DATE	10/29/2020
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CIV-107349		Rerun Kings County Warrant Reports	Reports	25	C-IV M&O	Production Deployment	20.06.04
20.07	CIV-107798	CA-218826	Apply 407 Lack of Supportive Services Good Cause Reason until June 2021	Fiscal	45	C-IV M&O	Production Deployment	20.08.28
20.07	CIV-107812		Update Alpine Mileage Rate End Dates	Fiscal	15	C-IV M&O	Production Deployment	20.09.11
20.07	CIV-107831	CA-219054	Add new EBT Benefit Type 'CF03' for COVID-19 Emergency Allotments	Fiscal	162	C-IV M&O	Production Deployment	20.09.11
20.07	CIV-107834		Implement Case Data Removal Sprint 2 Features	Tech Arch	440	C-IV M&O	Production Deployment	20.09.11
20.07	CIV-107837		Add EBT Printer 16PRINTHS2 for Kings County	Fiscal	5	C-IV M&O	Production Deployment	20.09.11
20.09	CIV-106859	CA-214829	E-Signature for CF 385	Client Correspondence	55	C-IV M&O	Production Deployment	20.10.02
20.09	CIV-107155	CA-215984	Run Batch EDBC on Cases Excluded From CF COLA FFY 2019-2020 Batch Run	Eligibility	117	C-IV M&O	Start Build	20.10.29

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CIV-107840	CA-219088	Issue September 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	140	C-IV M&O	Production Deployment	20.10.17
20.09	CIV-107858		Humboldt CCP Enhancement: Add Pop-up Timer- Agents Over Break or Lunch	Contact Center	50	County Purchase	Production Deployment	20.10.28
20.09	CIV-107924		Implement Case Data Removal Sprint 3 Features	Tech Arch	460	C-IV M&O	Production Deployment	20.10.02
20.09	CIV-107936	CA-219676; CH-168469	Treatment of Unemployment Benefits under LWA and DUA	Eligibility	118	Premise	Production Deployment	20.10.09
20.09	CIV-107963	CA-219878; CH-167867	Update Life Change Event Description to include 'Domestic Abuse/Spousal Abandonment'	CalHEERS	8	Premise	Production Deployment	20.10.05
20.09	CIV-108047	CA-220341	Quarterly release testing for EBT vendor FIS - October 2020	Fiscal	20	C-IV M&O	Production Deployment	20.10.16
20.09	CIV-108050		Mass Replacement CalFresh Benefits for September 2020 - Fires	Fiscal	30	C-IV M&O	Production Deployment	20.10.09

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CIV-107271		Update BRM Address for Riverside County District 59	Client Correspondence	36	C-IV M&O	Production Deployment	20.10.XX
21.03	CIV-104826	CA-209956	Add threshold language translations for the newly added MAGI and Non-MAGI YAE fragments	Client Correspondence	225	Premise	No	
21.03	CIV-106750	CA-214541	Create List of CW Cases with Two Parents; One with Role of 'MMO' with role reason 'FTP Immunization'	Eligibility	16	C-IV M&O	No	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CA-218826	CIV-107798	Apply 407 Lack of Supportive Services Good Cause Reason until June 2021	Fiscal	53	LRS M&E	Production Deployment	20.08.28
20.07	CA-219054	CIV-107831	Add new EBT Benefit Type 'CF03' for COVID-19 Emergency Allotments	Fiscal	180	LRS M&E	Production Deployment	20.09.11
20.09	CA-215984	CIV-107155	Run Batch EDBC on Cases Excluded From CF COLA FFY 2019-2020 Batch Run	Eligibility	171	LRS M&E	Start Build	20.10.29
20.09	CA-219088	CIV-107840	Issue September 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	164	LRS M&E	Production Deployment	20.10.17
20.09	CA-219676	CIV-107936; CH-168469	Treatment of Unemployment Benefits under LWA and DUA	Eligibility	178	Premise	Production Deployment	20.10.09
20.09	CA-219878	CIV-107963; CH-167867	Update Life Change Event Description to include 'Domestic Abuse/Spousal Abandonment'	CalHEERS	11	Premise	Production Deployment	20.10.05
20.09	CA-219931		Update Run Reason for Existing EA Allotment Manual EDBCs	Fiscal	38	LRS M&E	Production Deployment	20.09.24
20.09	CA-220096		Generate a List of all the Cases that Resulted in a Read-Only EDBC due to Disaster CF Supplement Run Reason	Eligibility	12	LRS M&E	Production Deployment	20.09.28
20.09	CA-220229		Advance GR AA Due Month and Update Customer reporting records of GR AA for the due month 10/2020 forward	Client Correspondence	204	LRS M&E	Production Deployment	20.10.16
20.09	CA-220341	CIV-108047	Quarterly release testing for EBT vendor FIS - October 2020	Fiscal	20	LRS M&E	Production Deployment	20.10.16
20.11	CA-212609		DPSS/DCFS Support SCR to provide responses to Consortia queries	Client Correspondence	1365	LRS M&E	Start Build	
20.11	CA-219311		CA-216480: Online Help - Migrate the CMSP 100 Notice of Action Form to Forms Overview	Training	5	LRS M&E	Start Build	
20.11	CA-220746		Training: Update Child Care WBTs for 20.11 App Dev Changes	Training	44	LRS M&E	No	21.01.22
20.11	CA-220747		Training: Update Child Care APP WBTs for 20.11 App Dev Changes	Training	55	LRS M&E	No	21.01.22

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CA-220749		Training: Update Clerical Support WBTs for 20.11 App Dev Changes	Training	165	LRS M&E	No	21.01.22
20.11	CA-220751		Training: Update 032-WBT-CLS-Clerical Support Supervisor-01 for 20.11 App Dev Changes	Training	22	LRS M&E	No	21.01.22
20.11	CA-220783		Training: Update General Eligibility WBTs for 20.11 App Dev Changes	Training	209	LRS M&E	No	21.01.22
20.11	CA-220787		Update Eligibility Supervisor WBTs for 20.11 App Dev Changes	Training	44	LRS M&E	No	21.01.22
20.11	CA-220788		Training: Update CalFresh WBTs for 20.11 App Dev Changes	Training	132	LRS M&E	No	21.01.22
20.11	CA-220789		Training: Update Foster Care WBTs for 20.11 App Dev Changes	Training	71	LRS M&E	No	21.01.22
20.11	CA-220790		Training: Update General Relief WBTs for 20.11 App Dev Changes	Training	60	LRS M&E	No	21.01.22
20.11	CA-220791		Training: Update Medi-Cal WBTs for 20.11 App Dev Changes	Training	264	LRS M&E	No	21.01.22
20.11	CA-220793		Training: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 for 20.11 App Dev Changes	Training	22	LRS M&E	No	21.01.22
20.11	CA-220794		Training: Update Employment Services-WTW WBTs for 20.11 App Dev Changes	Training	132	LRS M&E	No	21.01.22
20.11	CA-220795		Training: Update Employment Services-GROW WBTs for 20.11 App Dev Changes	Training	99	LRS M&E	No	21.01.22
20.11	CA-220796		Training: Update 068-WBT-Eligibility Cal-Learn-01 for 20.11 App Dev Changes	Training	22	LRS M&E	No	21.01.22
21.01	CA-51740	CIV-1474	DDCR 5091: Lobby Management Customer Lobby Monitoring System	Online	3626	C-IV M&O	Start Build	
21.01	CA-201485	CCM-7340; CIV-108063	DDCR 5044: Lobby Management - Real Time Reception Management Dashboard	Lobby Mgmt	776	C-IV M&O	Start Build	
21.01	CA-217911		MEDS: Include AP18, AP34 and EW10 on GA/GR program for LA county	Batch/Interfaces	615	LRS M&E	Start Build	
21.01	CA-220458		Create CASE_PURGE table and Codes Table references to align with C-IV	Tech Arch	2	LRS M&E	No	
21.03	CA-207101		DDID 115 & 658 - Update "Source" dropdown field on New Programs Detail and Application Registration Summary	Online	35	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CA-214049		DDID 2511 - Confidential Security for Case Level Documents	Batch/Interfaces	221	CalSAWS DD&I	No	
21.03	CA-214051		DDID 2513 - E-Application Metadata	Imaging	372	CalSAWS DD&I	No	
21.03	CA-214059		DDID 2520 - Imaging Reports	Imaging	1823	CalSAWS DD&I	No	
21.03	CA-214084	CIV-106568	ACL 18-50 - Implement Redesigned CalFresh Overissuance NOAs - Phase 2	Client Correspondence	679	LRS M&E	No	
21.03	CA-215676		DDID 2329 FDS: GA GR Customer Reporting Page Changes	Eligibility	177	CalSAWS DD&I	No	
21.03	CA-215682		DDID 2380 FDS: GA GR SOF Online Changes	Eligibility	78	CalSAWS DD&I	No	
21.03	CA-217634		Add Audit Trail Functionality to Fiscal Authorization and Issuance Threshold pages	Fiscal	383	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-50293	CIV-8657	ACL 11-80 - CalWORKs New & Revised Overpayment Notice of Action Messages Phase 1	Client Correspondence	326	LRS M&E	No	20.10.x2
20.09	CA-218528		Update TIFF to PDF conversion library	Tech Arch	120	LRS M&E	Start Build	20.10.09
20.11	CA-51882		Limit HA Manual and Override EDBC drop down values	Eligibility	553	LRS M&E	Start Build	
20.11	CA-201214		Add Business Reply Mail (BRM) to MC 355 and MC 355 Reminder Forms	Client Correspondence	1304	LRS M&E	Production Deployment	
20.11	CA-211756		Update SAWS 2A SAR (04/15)	Client Correspondence	275	LRS M&E	Start Build	
20.11	CA-214928		DDID 34 FDS: Task Mgt	Online	1516	CalSAWS DD&I	Start Build	
20.11	CA-214929		DDID 655 FDS: Task Mgt	Online	443	CalSAWS DD&I	Start Build	
21.01	CA-212469		Generic Appointment Letter for all Programs	Client Correspondence	616	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-213876		DDCR 5055, 5028, 5011, 4095, 5092, 3177, 3179 Call Log Enhancements	Online	927	Premise	No	
21.03	CA-49617	CIV-9772	ACL 16-45: Add the CW 2219 for Non-Needy Caretaker	Client Correspondence	551	LRS M&E	No	
21.03	CA-55378		Impose CW MAP Reduction within the allotted timeframe when Immunization Page is not updated for children in AU under age 6	Eligibility	1138	LRS M&E	No	
21.03	CA-201756	CIV-103745	NOMI - Interview Completion Due date to be 30 days from application date	Client Correspondence	87	LRS M&E	No	
21.03	CA-209956	N/A	Add threshold language translations for MAGI and Non-MAGI YAE fragments	Client Correspondence	361	Premise	No	
21.03	CA-214541	CIV-106750	Create List of CW Cases with Two Parents; One with Role of 'MMO' with role reason 'FTP Immunization'	Eligibility	18	LRS M&E	No	
21.03	CA-216621	CA-208374, CIV-104094	DDID 1057 - Migrate C-IV State Reports	Analytics	140	CalSAWS DD&I	Production Deployment	21.03.XX

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CA-220294		[Analytics] Add Delete Triggers to Tables used by Analytics Reports	Analytics	272	CalSAWS DD&I	No	20.12.15
21.01	CA-200951	Tracker-46040	DDID 1783 - Architecture Normalization: Enhance the application framework to remove dependencies on external software	Tech Arch	560	CalSAWS DD&I	No	
21.01	CA-207577		DDID #1768 - AMP: Online pages with errors should be recorded with valid status.	Tech Arch	80	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-207638		DDID 1772 - Properties configuration	Tech Arch	120	CalSAWS DD&I	No	
21.01	CA-220023		DDID 1972 - Continue San Bernardino Analytics Operations	DBA	200	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-216465		DDID 1967: Migrate CMSP 101 Information Notice 1	Client Correspondence	104	CalSAWS DD&I	Start Build	20.10.x2
20.09	CA-207387		DDID 1058 - Update Reports to Remove System, County, or Agency References	Analytics	187	CalSAWS DD&I	Production Deployment	20.10.12
20.09	CA-207388	CA-208374, CIV-104094	DDID 1057 - Migrate C-IV State Reports	Analytics	140	CalSAWS DD&I	Production Deployment	20.10.12
20.09	CA-207389		DDID 1056 - Migrate C-IV Scheduled and On Request Reports	Analytics	62	CalSAWS DD&I	Production Deployment	20.10.12
20.09	CA-207392		DDID 1051 - Update OBIEE Dashboards to Remove Any System, County, or Agency Specific References/Logos	Analytics	203	CalSAWS DD&I	No	20.10.12
20.09	CA-207422		DDID 714 - Activate Scheduled Reports for the 57 Migration Counties	Analytics	62	CalSAWS DD&I	Production Deployment	20.10.12
20.11	CA-207229		DDID 1991 - Display CalSAWS Name Throughout the System	Analytics	62	CalSAWS DD&I	Production Deployment	20.11.XX
20.11	CA-207578		DDID #1769 - Audit: Update Audit to store multi-county user records	Tech Arch	400	CalSAWS DD&I	No	
20.11	CA-218574		DDID 714 - Activate Scheduled Reports for the 57 Migration Counties	Analytics	94	CalSAWS DD&I	Production Deployment	20.11.XX
20.11	CA-218576		DDID 1056 - Migrate C-IV Scheduled and On Request Reports	Analytics	62	CalSAWS DD&I	Production Deployment	20.11.XX
20.11	CA-218577		DDID 1058 - Update Reports to Remove System, County, or Agency References	Analytics	187	CalSAWS DD&I	Production Deployment	20.11.XX
20.11	CA-218579		DDID 1051 - Update OBIEE Dashboards to Remove Any System, County, or Agency Specific References/Logos	Analytics	203	CalSAWS DD&I	Production Deployment	20.11.XX

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-207393		DDID 1050 - Create Ad-Hoc, Worker, Supervisor, and Consortium Level OBIEE Security Groups	Reports	62	CalSAWS DD&I	Production Deployment	21.01.15
21.01	CA-216591		DDID 1051 - Update OBIEE Dashboards to Remove Any System, County, or Agency Specific References/Logos (Release F)	Reports	203	CalSAWS DD&I	Production Deployment	21.01.15
21.01	CA-216598		DDID 1631-Modify CA 237 CW Line 8 Backup Report, CA 253 and CA 255 (Release F)	Reports	16	CalSAWS DD&I	Production Deployment	21.01.15
21.01	CA-216604		DDID 1061: Modify State Reports Titles	Reports	31	CalSAWS DD&I	Production Deployment	21.01.15
21.01	CA-216614		DDID 1058 - Update Reports to remove System, County, or Agency references (Release F)	Reports	187	CalSAWS DD&I	Production Deployment	21.01.15
21.01	CA-216623		DDID 1056 - Migrate C-IV Scheduled and On Request Reports (Release F)	Reports	62	CalSAWS DD&I	Production Deployment	21.01.15

4. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for **11/12/2020**.

5. Minutes

There were 2 questions for October 29th, 2020 CCB Packet

- **All questions are shown on the following section were answered:**
 - CIV-107798 CA-218826 from San Bernardino County was sufficiently answered
 - CIV-107831 CA-219054 from Stanislaus County was sufficiently answered
- **SCR Updates**
 - CA-201485 – DDCR 5044: Lobby Management – Real Time Reception Management Dashboard, ETC hours updated from 776 to 840 with 50 hours for online and 14 hours for system test
 - CA-214051 – DDID 2513 – E-Application Metadata – ETC hours updated from 176 to 216 and system test updated from 86 to 98 and some updates in the design document but functionality remains unchanged
- **Region One RM had the following SCR questions:**
 - **CA-212609 – DPSS/DCFS Support SCR to provide responses to Consortia queries**
 - Q: What is the content of the SCR?
 - A: The SCR is mainly to support and rectify any data issues that DCFS interface creates in LRS and for any data cleanup for DPSS. The SCR is created to assist for Ad Hoc request. The SCR was assigned to Client Correspondence because the team has the most hours. It doesn't get build and further discussion is needed before migration
 - **CA-220796 – Training: Update 068-WBT-Eligibility Cal-Lean-01 for 20.11 App Dev Changes.**
 - Q: Are all training WBTs will be available for all 40 counties?
 - A: All WBTs will be available for 40 counties. All of them will be housed in the LMS. Current migration WBTs will be available in LMS

CalSAWS CCB Questions

SCR Number	County / Region	Question	Answer	Team
CA-219054 CIV-107831	Stanislaus	Since the dollar amounts are the same for the emergency CalFresh issuance as the regular CF issuance, C-IV is giving us a validation error when the emergency allotments are issued. Is there a way the system can acknowledge that these are actually different issuance types so the system does not throw the validation error?	Currently, the system marks an issuance as Validation error, if there already exists another issuance for the same month, program and amount. The only workaround is to manually flip the status from 'Validation Error' to 'Ready for Issuance' from the Issuance Detail page.	Fiscal
CA-218826 CIV-107798	San Bernardino	<p>I have asked this question previously and was told that it was decided the 407 will be given as long as the person is on a state-funded category, this ACWDL and email clarification states differently. With the information stated above-if a person has 61 or more TANF months and are on a state-funded cat then they are not entitled to the 407. C-IV is batching and been allowing this exemption to these customers since March. Will there be another SCR to correct these cases, or is there a time frame where this exemption will be allowed regardless of the TANF months as long as they are on a state category?</p> <p>The 407s are batching to cases that were determined timed out prior to EO and 407s, and to customers who have exhausted their CW months. When the 407s are removed, they are batched back in. Example: A time limit review was completed in April and determined the customer should have timed out in Feb for reaching her 48th CW month. 407s for March and April were removed as she was not entitled. When looked at 2 weeks later the 407s were batched back in although she was showing over 48 months. Should trouble tickets be called in for this?</p> <p>Time limit review completed in June and non C-IV counties months were entered on the TL detail page. Other county did not give the 407s for March and April. C-IV is batching the 407 to these non C-IV county months. Is this a trouble ticket or a program issue that will be corrected?</p>	<p>We have identified an issue with the cases where the CW is on a State Funded aid code but the TANF is over 60 months.</p> <p>SCRS CA-221194 and CIV-108178 have been created to no longer create the 407 Good Cause for Time Limit months that are on State funded aid codes and over 60 months.</p> <p>We have not completed the SCR and will be working on this SCR to fix the identified issues.</p>	Fiscal