


☒ CalSAWS DD&I☐ C-IV M&O☐ CalWIN M&O☐ LRS M&E

Distribution Date:	October 1, 2020
To:	PPOC.40; IPOC.All; PPOC.Local; Consortium.SectionDirectors; Consortium.RegionalManagers.All
CIT Name:	C-IV Migration to CalSAWS Resources - Regional Infographics
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|--|---|
| <input checked="" type="checkbox"/> General | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> Policy | <input type="checkbox"/> Caseload Movement |
| <input type="checkbox"/> CW | <input type="checkbox"/> Management |
| <input type="checkbox"/> CF | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> MC | <input type="checkbox"/> Security |
| <input type="checkbox"/> CMSP | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> FC/KG/AAP | <input type="checkbox"/> Imaging |
| <input type="checkbox"/> Child Care | <input checked="" type="checkbox"/> Migration |
| <input type="checkbox"/> WTW | <input type="checkbox"/> Conversion |
| <input type="checkbox"/> Other Program(s) _____ | <input type="checkbox"/> Technical |
| <input type="checkbox"/> C4Yourself | <input type="checkbox"/> Training |
| <input type="checkbox"/> Customer Correspondence | <input type="checkbox"/> Help Desk |
| <input type="checkbox"/> Other | |
| <input type="checkbox"/> Reports | |

Description: (Including any step-by-step instructions)	<p>Purpose</p> <p>The purpose of this CIT is to provide the 39 C-IV Counties with an infographic specific to their region that details the CalSAWS Targeted On-site Support Staff (TOSS) and Implementation support resources available to them.</p> <p>Background</p> <p>The Change Management Team distributed the C-IV User Change Readiness Assessment Survey (CRFI 20-015) to active C-IV end-users in June 2020. Based on the results of the survey, the CalSAWS Change Management Team sought to address questions from survey respondents in regard to where to find answers to their CalSAWS questions.</p> <p>The CalSAWS Change Management Team developed a set of Regional Infographics to address these questions in a succinct and engaging manner.</p> <p>Additional Information</p> <p>The C-IV Counties are encouraged to distribute/share the infographic with staff.</p>
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	<p>The infographics provided have been made editable for the counties. Counties may alter the content if they wish to use them to provide the names of local County support teams or informational resources.</p> <p>Note: For counties who alter the content, please read and adhere to the Disclaimer on slide 3 of the attached files.</p>
Primary Project Contact: (Name, phone number, email address)	<p>Helen Cruz CalSAWS Change Management Lead CruzH@CalSAWS.org (916) 851-3327</p>
Backup Project Contact: (Name, phone number, email address)	<p>Araceli Gallardo CalSAWS Change Management Lead GallardoA@CalSAWS.org (916) 851-3103</p>
Attachments:	<p>CIT 0201-20 CalSAWS Resources_Region 1.pptx CIT 0201-20 CalSAWS Resources_Region 2.pptx CIT 0201-20 CalSAWS Resources_Region 3.pptx CIT 0201-20 CalSAWS Resources_Region 4.pptx CIT 0201-20 CalSAWS Resources_Region 5.pptx</p>
Web Portal Link:	<p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2020" folder. 4. Click on the appropriate CIT # folder.