

☒ CalSAWS DD&I☐ C-IV M&O☐ CalWIN M&O☐ LRS M&E

Distribution Date:	October 15, 2020
To:	PPOC.18; PPOC.Local; Consortium.RegionalManagers.All; CalWIN.Conversion.PPOC, CalWIN.Collections.PPOC
CIT Name:	Revised Collections – County Facilitated & Non-Facilitated Questions & Answers (Q&A) Sessions
From:	CalSAWS Project

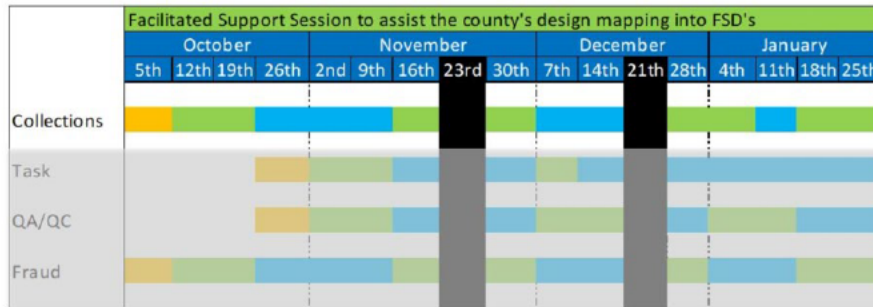
PPOCs, please forward to the appropriate impacted staff in your county:

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| <input type="checkbox"/> General
<input type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> C4Yourself
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input checked="" type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input type="checkbox"/> Training
<input type="checkbox"/> Help Desk |
| <input type="checkbox"/> Your Benefits Now! | |

Description: (Including any step-by-step instructions)	<p>Purpose</p> <p>This CIT is to notify the 18 CalWIN counties of the Ancillary Systems Facilitated and Non-Facilitated Q&A Sessions for Collections. The sessions will begin Tuesday, October 13, 2020 through Thursday, January 28, 2021. Additional CITs and invitations will be sent for the other ancillary systems. <i>Counties have requested that we split the sessions so they not run concurrently. The revision to this CIT is to inform the counties the changes on the Start Time and End Time starting on October 22, 2020.</i></p> <p>Background</p> <p>The CalSAWS Conversion Team held Collections Ancillary Discovery Session webinars with the 18 CalWIN Counties in July 2020 and Collections Ancillary Planning Session webinars in August and September 2020 to discuss the conversion approach for Collections.</p> <p>Beginning in October 2020, the Conversion Team will begin to hold weekly Detailed Mapping Sessions with the 18 CalWIN Counties to walkthrough FSD, review sample files and CalSAWS pages. To support the Counties during this time, the Conversion Team will be hosting facilitated and non-facilitated Q&A sessions. The purpose of the Q&A sessions is to assist the county's design mapping into FSD's.</p>
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Additional Information

The Facilitated Q&A Session will start on October 13, 2020 and will continue for two weeks followed by a three-week Non-Facilitated Q&A Session. The Facilitated and Non-Facilitated Q&A Sessions will continue until January 28, 2021.



'Walkthrough' week:

- Walkthrough of FSD
- Sample Files
- CalSAWS pages
- Q&A

'Facilitated Q&A' weeks:

- Bi-weekly Q&A sessions
- Adhoc sessions, if needed
- Update knowledge repository

'Non-Facilitated Q&A' weeks:

- Q&A via emails
- Update knowledge repository
- Adhoc sessions, if needed

The revised Facilitated Q&A Sessions are scheduled every Tuesday and Thursday from 9:00 AM to 12 PM beginning the week of October 19, 2020. No changes to the initial schedule for the week of October 12, 2020 (as noted within the Meeting Information section below)

Facilitated Q&A Weeks

	Monday	Tuesday	Wednesday	Thursday	Friday
Morning	9:00 AM				
	10:00 AM	Q&A Session		Q&A Session	
	11:00 AM				
	12:00 PM				
Afternoon	1:00 PM				
	2:00 PM				
	3:00 PM				
	4:00 PM				

Following the Facilitated Q&A Sessions are Non-Facilitated Q&A Sessions which will be conducted via email.

Meeting Information

A calendar invitation will be sent to the County PPOCs, County Conversion Leads, and the Collections Points of Contact. The list of County Conversion Leads and Collections points of contact is attached to this CIT, for your reference. Counties can determine additional attendees by using the criteria listed under **County Action**.

Here is the revised Collections Facilitated Q&A Sessions Schedule. The Q&A Sessions will be presented via MS-Teams.

Date	Start Time	End Time
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	October 13, 2020	Tuesday	9:00 AM	12:00 PM
	October 15, 2020	Thursday	1:30 PM	4:30 PM
	October 20, 2020	Tuesday	9:00 AM	12:00 PM
	October 22, 2020	Thursday	9:00 AM	12:00 PM
	November 17, 2020	Tuesday	9:00 AM	12:00 PM
	November 19, 2020	Thursday	9:00 AM	12:00 PM
	December 1, 2020	Tuesday	9:00 AM	12:00 PM
	December 3, 2020	Thursday	9:00 AM	12:00 PM
	December 29, 2020	Tuesday	9:00 AM	12:00 PM
	December 31, 2020	Thursday	9:00 AM	12:00 PM
	January 5, 2021	Tuesday	9:00 AM	12:00 PM
	January 7, 2021	Thursday	9:00 AM	12:00 PM
	January 19, 2021	Tuesday	9:00 AM	12:00 PM
	January 21, 2021	Thursday	9:00 AM	12:00 PM
	January 26, 2021	Tuesday	9:00 AM	12:00 PM
	January 28, 2021	Thursday	9:00 AM	12:00 PM
<p>Note: The Collections Facilitated Q&A Sessions will be recorded and posted to the CalSAWS Web Portal along any other supporting documentation. The Web Portal link will be shared with your Regional Managers and PPOCs.</p> <p>Recommended Attendees The intended audience for these sessions is County and vendor staff who are the functional and technical Subject Matter Experts as they relate to Collections Ancillary Systems.</p> <p>County Action</p> <ul style="list-style-type: none"> • Forward the meeting invitation to appropriate attendees • Attend the meetings on Tuesdays and Thursdays, October 13, 2020 – January 28, 2021 • Disseminate to stakeholders the meeting notes and other meeting materials resulting from the meeting 				
Primary Project Contact: (Name, phone number, email address)	Paul Trisler (916) 390-1957 TrislerP@CalSAWS.org			
Backup Project Contact: (Name, phone number, email address)	Cristy Sharma (916) 934-6814 SharmaC@CalSAWS.org			
Attachments:	Collections PPOC.xlsx County Conversion Leads.xlsx			

Web Portal Link:	<div data-bbox="332 79 474 126"></div> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none">1. Click on the CRFIs & CITs link at the top of the page.2. Click on the "CalSAWS Information Transmittal (CIT)" folder.3. Click on the "2020" folder.4. Click on the appropriate CIT # folder.
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