

CalSAWS CCB Agenda

DATE	11/25/2020
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.09	CIV-107949		Deactivate Disaster CalFresh Services for Lake and Monterey Counties	Fiscal	10	C-IV M&O	Production Deployment	20.10.28
20.09	CIV-108104		Implement Case Data Removal Sprint 5 Features	Tech Arch	420	C-IV M&O	Production Deployment	20.11.13
20.09	CIV-108178	CA-221194	EO N-75-20 COVID Good Cause TANF Over Federal Limit	Fiscal	53	C-IV M&O	Production Deployment	20.11.19
20.11	CIV-783		Replace Document Enclosure Adobe Flash as it's no longer supported	Client Correspondence	205	C-IV M&O	Production Deployment	
20.11	CIV-108197		Mass Replacement CalFresh Benefits for October 2020 - Fires	Fiscal	30	C-IV M&O	Production Deployment	20.11.24
20.11	CIV-108216	CA-221423	Turn Off the Time Limit Supportive Services Batch in Production	Batch/Interfaces	5	C-IV M&O	Production Deployment	
20.11	CIV-108252	CA-221628	Issue November 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	140	C-IV M&O	Production Deployment	20.12.19

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CIV-108201	CA-221310; CA-221334	Update Humboldt County GA (Managed) Pay Codes	Fiscal	28	C-IV M&O	Start Build	
21.02	CIV-106814	CA-214686; CH-160528	CalHEERS eHIT: BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Processes	CalHEERS	676	Premise	Production Deployment	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CIV-818	CA-204747	Update Time Limit Batches to not create 48 MTC for parents that are under 18 years	Batch/Interfaces	322	C-IV M&O	No	
21.01	CIV-102275		Convert the Engagement and Longitudinal Analysis Reports in Business Intelligence to be On-Request Reports	Reports	562	C-IV M&O	No	
21.01	CIV-102292		Convert the Caseload Inventory Dashboard to an On-Request Report	Reports	640	C-IV M&O	No	
21.01	CIV-105397	CA-211332	ACL 20-03 Revise CalWORKs Stage One Child Care NOAs	Client Correspondence	191	C-IV M&O	Start Build	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-214994		DDID 2580 FDS: Non State Forms - Add CSF 136 Form	Client Correspondence	34	CalSAWS DD&I	Start Build	20.11.x3
RWR	CA-215024		DDID 2595 FDS: Non State Forms - Add CSF 137	Client Correspondence	34	CalSAWS DD&I	Start Build	20.11.x3
RWR	CA-215128		DDID 2647 FDS: Non State Forms - Add New Form based on Santa Barbara 718	Client Correspondence	22	CalSAWS DD&I	Start Build	20.11.x2
RWR	CA-215129		DDID 2647 FDS: Non State Forms - Threshold Languages - Add New Form based on Santa Barbara 718	Client Correspondence	39	CalSAWS DD&I	Start Build	20.11.x2

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-215162		DDID 2665 FDS: Non State Forms - Update Mailing Coversheet	Client Correspondence	44	CalSAWS DD&I	No	20.11.x4
RWR	CA-215184		DDID 2677 FDS: Non State Forms - Add CSF 131	Client Correspondence	22	CalSAWS DD&I	Start Build	20.11.x1
RWR	CA-215185		DDID 2677 FDS: Non State Forms - Threshold Languages - Add CSF 131	Client Correspondence	39	CalSAWS DD&I	Start Build	20.11.x1
RWR	CA-215188		DDID 2679 FDS: Non State Forms - Add CSF 132	Client Correspondence	22	CalSAWS DD&I	Start Build	20.11.x1
RWR	CA-215189		DDID 2679 FDS: Non State Forms - Threshold Languages -Add CSF 132	Client Correspondence	39	CalSAWS DD&I	Start Build	20.11.x1
RWR	CA-215192		DDID 2681 FDS: Non State Forms - Migrate CSF 134	Client Correspondence	22	CalSAWS DD&I	Start Build	20.11.x1
RWR	CA-215193		DDID 2681 FDS: Non State Forms - Threshold Languages - Migrate CSF 134	Client Correspondence	39	CalSAWS DD&I	Start Build	20.11.x1
RWR	CA-215196		DDID 2683 FDS: Non State Forms - Migrate FIN 109	Client Correspondence	9	CalSAWS DD&I	Start Build	20.11.x1
RWR	CA-215197		DDID 2683 FDS: Non State Forms - Threshold Languages - Migrate FIN 109	Client Correspondence	42	CalSAWS DD&I	Start Build	20.11.x1
20.09	CA-219875	CIV-103679	Update File Service configuration to include IVR AWS S3	Tech Arch	5	C-IV M&O	Production Deployment	20.11.12
20.09	CA-221194	CIV-108178	EO N-75-20 COVID Good Cause TANF Over Federal Limit	Fiscal	60	LRS M&E	Production Deployment	20.11.19
20.11	CA-221423	CIV-108216, CA-210580	Turn Off the Time Limit Supportive Services Batch in Production	Fiscal	5	LRS M&E	Production Deployment	
20.11	CA-221628	CIV-108252	Issue November 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	164	LRS M&E	Production Deployment	20.12.19
21.01	CA-216016		CA-201836: Online Help ACL 18-117 Add CF 18 to Reports Overview	Training	5	LRS M&E	No	
21.01	CA-220124		CA-215446: Online Help - Update Job Aids for Adoption Assistance Program (AAP) and Foster Care Extended Benefits Non-Minor Dependents	Training		Premise	No	
21.02	CA-214686	CIV-106814; CH-160528	CalHEERS eHIT: BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Processes	CalHEERS	683	Premise	Production Deployment	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CA-214039		DDID 2509 - e-ICT Document Transfer	Batch/Interfaces	1182	CalSAWS DD&I	No	
21.03	CA-214055		DDID 2266 - Update the VLP Step 3 Process to interface with CalSAWS Imaging Solution	Batch/Interfaces	547	CalSAWS DD&I	No	
21.03	CA-214181	CIV-100433	Lobby Management: Migrate Device Management admin pages	Online	152	C-IV M&O	No	
21.03	CA-217626		DDID 2255: Add Imaging Barcodes to all Forms - Phase 1	Client Correspondence	2489	CalSAWS DD&I	No	
21.05	CA-218293		DDID 1060: Update Report Parameter Pages	Reports	374	CalSAWS DD&I	No	
21.07	CA-50300		CA-50300 Update CalSAWS Transportation Type Dropdown on the Need Detail Page	Fiscal	188	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-215102		DDID 2634 FDS: Non State Forms - Threshold Languages - Update GEN 1390	Client Correspondence	39	CalSAWS DD&I	Start Build	20.11.x2
20.09	CA-218339		Training: Update 050-WBT-ELF-Eligibility General Relief-01 for 20.09 App Dev Changes	Training	11	LRS M&E	No	20.11.20
20.09	CA-218343		Training: Update 054-WBT-ELH-Eligibility RCA-01 for 20.09 App Dev Changes	Training	11	LRS M&E	No	20.11.20
20.11	CA-204747	CIV-818	Update Time Limit Batches to not create 48 MTC for parents that are under 18 years	Fiscal	383	LRS M&E	No	
20.11	CA-214899		DDID 1629 FDS: Task Mgt DDIDs 1830,1831,1832,2103,2104,2105,2106,2107,2141	Batch/Interfaces	427	CalSAWS DD&I	Start Build	
20.11	CA-214928		DDID 34 FDS: Task Mgt	Online	1531	CalSAWS DD&I	Start Build	
20.11	CA-215016		DDID 2591 FDS: Non State Forms - Add CSF 141	Client Correspondence	92	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CA-215687		DDID 2686 FDS: GA GR Phase 1 - Case Summary and Application page Changes	Eligibility	461	CalSAWS DD&I	Start Build	
21.01	CA-201377		DDCR 10002: GA/GR Solution for C-IV Counties	Eligibility	3888	C-IV M&O	No	
21.01	CA-211332	CIV-105397	ACWDL 20-03 CalWORKs Stage One Child Care NOAs	Client Correspondence	350	LRS M&E	Start Build	
21.01	CA-214026		DDID 2192 - Kiosk/Mobile/Portal	Online	567	CalSAWS DD&I	No	
21.01	CA-215103		DDID 2634 FDS: Non State Forms - Update GEN 1390	Client Correspondence	22	CalSAWS DD&I	Start Build	20.11.x2
21.01	CA-215190		DDID 2680 FDS: Non State Forms - Migrate CSF 133	Client Correspondence	22	CalSAWS DD&I	Start Build	20.11.x2
21.01	CA-215191		DDID 2680 FDS: Non State Forms - Threshold Languages - Migrate CSF 133	Client Correspondence	39	CalSAWS DD&I	Start Build	20.11.x2
21.03	CA-210663		Updates to the CF Expedited and Recertification Approval NOA Message	Client Correspondence	31	LRS M&E	No	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-210319		DDID 1071 - Phase 1: Remove System, County, and Agency Specific References from Job Aids	Training	150	CalSAWS DD&I	No	
21.01	CA-211125		DDID 1152 - Migrate the PRT - Process a Medi-Cal Application and Request a MAGI Determination Job Aid	Training	5	CalSAWS DD&I	No	
21.01	CA-219143		CA-207207 DDID #2067: Online Help - Job Aid to Add Functionality to Grant Conditionally Eligible to Medicare Savings Programs (MSP)	Training	5	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CA-207252		DDID 1778 - Updates to LRS Lobby Apps, Kiosk and FACT functionality	Online	6901	CalSAWS DD&I	No	
20.11	CA-214196		DDID 1967: Remove System, County, or Agency specific references/logos from Form headers	Client Correspondence	1006	CalSAWS DD&I	No	
21.01	CA-207108		DDID 2302 - Updates to Standardized Bar Codes	Client Correspondence	1545	CalSAWS DD&I	No	
21.01	CA-207386		DDID 1060 - Update On Request Reports Parameters Pages	Reports	973	CalSAWS DD&I	No	
21.01	CA-207577		DDID #1768 - AMP: Online pages with errors should be recorded with valid status.	Tech Arch	80	CalSAWS DD&I	No	
21.01	CA-217839		DDID 1991 - Display CalSAWS name throughout the system	Online	578	CalSAWS DD&I	No	

4. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for **12/10/2020**.

5. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020		9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020		11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/25/2020	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	TBD		CH Release					
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	TBD		CH Release					
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A		N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023

			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:
11/17/2020 – 21.01 and 21.11 Freeze dates



[CIV-107949] Deactivate Disaster CalFresh Services for Lake and Monterey Counties

- Resolved: 10/28/2020 02:02 PM

Team Responsible:	Fiscal	Assignee:	Eric Chu	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:	20.10.28	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	09/14/2020 02:54 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Fiscal]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 10/28/2020

Current Design: Disaster CalFresh Services were turned on with SCR # CIV-107948

Request: Turn off Disaster CalFresh Services for Lake and Monterey Counties

Recommendation: Turn off Disaster CalFresh Services for Lake and Monterey Counties

Outreach

Description:

Migration Impact Description: Lake and Monterey County Specific data change to turn off the disaster services.

Migration Impact

Description:

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	5	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	5	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CIV-108104] Implement Case Data Removal Sprint 5 Features

- Resolved: 11/12/2020 04:27 PM

Team Responsible:	Tech Arch	Assignee:	Lemuel Chao	SPG Status:	No
Fix Version/s:	[20.09]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:	20.11.13	Expedite Changes:	Production Deployment	Estimate:	420
Reporter:	Michael A. Wright	Regulation Reference:		Created:	10/07/2020 05:16 PM
Status:	In Production	Impact Analysis:	[Batch Performance, Online Performance]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Frederick Gains 11/04/2020

Current Design: C-IV retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system

Request: Create a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies.

Recommendation:

- 1) Create new PDF files to contain case Journal Entries
- 2) Create new PDF files to contain case Issuance History
- 3) Create S3 Storage for new PDF's
- 4) Update Case Purge table to store new PDF Links
- 5) Create Security Rights for S3 Storage

Outreach

Description: Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.

Migration Impact Description: This will only be deployed to the C-IV System

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A This will be new functionality

Operational Impact:

Estimate: **420**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	420	Tech Ops :	0
Training :	0				



[CIV-108178] EO N-75-20 COVID Good Cause TANF Over Federal Limit

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.11.19	Expedite Changes:	Production Deployment	Estimate:	53
Reporter:	Gingko Luna	Regulation Reference:	ACWDL August 31, 2020, Executive Order N-75-	Created:	10/22/2020 04:37 PM
Status:	System Test	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
Policy/Design	Gingko Luna	Training Impacted:		Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Documentation	Approved by Committee:		Other Agency Cross Reference:	CA-221194
Committee:	[Time Limits]				

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 10/30/2020

Current Design: System is applying the COVID good cause exemption (WDTIP code 407) to CalWORKs 48 Month Time Clocks for individuals who have received 60 or more TANF months of aid.

R38728-2020 was submitted, system functioning as designed.

Request: System must not apply the COVID good cause exemption (WDTIP code 407) to CalWORKs 48 Month Time Clocks for individuals who have received 60 or more TANF months of aid.

Recommendation: Update the criteria for the DCR job to not apply the COVID good cause exemption (WDTIP code 407) to CalWORKs 48 Month Time Clocks for individuals who have received more than 60 TANF months of aid.

Outreach

Description: Provide a case listing for cases that have received the 407 Good Cause for COVID where the months on TANF clocks was more than 60 and were aided on state funded aid code. The following columns will be included in the file:

COUNTY_CODE
DISTRICT_OFFICE
Region
CASE_NAME
CASE_NUMBER
MEMBER_LAST_NAME
MEMBER_FIRST_NAME
MEMBER_DOB
MEMBER_AGE
MEMBER_CIN
CALWORKS_PROGRAM_STATUS
AID CODE
LAST_CalWORKs_WORKER_ID
MEMBER_ROLE
MEMBER_ROLE_REASON
MEMBER_PROGRAM_STATUS
WTW_REP
WTW_REP_PROGRAM_STATUS
WTW_REP_PROGRAM_STATUS_REASON
WTW_REP_PROGRAM_STATUS_BEGIN_DATE
TIME_LIMIT_EFFECTIVE_DATE
EXCEPTION_REASON
COUNT_OF_TIME_LIMIT_EFF_MONTH
LAST_WTW_REP_WORKER_ID
TANF_USED_MONTHS

CW_USED_MONTHS

**Migration Impact
Description:**

Joint design has been approved through the Non-Committee Review. CalSAWS will implement this Change with SCR CA-221194 in the 20.09 release.

**Migration Impact
Analysis:**

**Alternative
Procedure**

N/A

Description:

**Operational Impact:
Estimate:**

53

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	38	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	15	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-783] Replace Document Enclosure Adobe Flash as it's no longer supported

- Resolved: 04/09/2020 10:53 AM

Team Responsible:	Client Correspondence	Assignee:	Daniel J Rosales	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Jasmine Chen	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	205
Reporter:	Sumeet Patil	Regulation Reference:		Created:	12/29/2017 02:23 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Christian L. Johnson [X]	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Karen Rapponotti				
Expedite Approval:	Received expedited start build approval from Karen J. Rapponotti on 08/21/2020; Received expedited prod deploy approval from JoAnne Osborn on 11/09/2020				
Current Design:	Currently C-IV's Document Enclosure Detail page uses the Adobe Flash tool (SWFUpload) for its enclosure file upload functionality. Other systems of CalSAWS, YBN, and C4Y do not use the Adobe Flash tool. Instead, their file upload functionality uses file-input tags.				
Request:	As Adobe Flash will no longer be supported by January 01, 2021, request to replace this tool in C-IV with file-input tags for any file upload functionality.				
Recommendation:	For the C-IV Document Enclosure Detail page's file upload functionality, replace its Adobe Flash tool with file-input tags. Please refer to the design document for further details.				
Outreach Description:					
Migration Impact Description:	System-specific (C-IV only) changes				
Migration Impact Analysis:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	205				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	188
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	17	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-108197] Mass Replacement CalFresh Benefits for October 2020 - Fires

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Naresh Barsagade	Change Type (SCR):	Data Change
Minor Version:	20.11.24	Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	10/27/2020 08:06 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Fiscal]				

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 10/29/2020

Current Design: The C-IV System allows CalFresh (CF) benefits to be replaced in the event of a loss or eviction. CF Replacement benefits will not count towards a program's previous potential benefit calculation.

Request: Due to the emergency situation involving Fires throughout the State:

The California Department of Social Services (CDSS) has requested that the C-IV System replace CF benefits for the impacted households in 22 C-IV Counties.

Recommendation:

- 1) Create a data change to replace benefit month October 2020 Regular CalFresh benefits for County cases where the following conditions are met:
 - a) The Issuance is in Issued status and has not been previously replaced.
 - b) The Issuance is not a SUAS or WINS, or NB benefit.
 - c) The current Payee for the CalFresh program had a Physical Address within the following zip codes on 10/26/2020:
 - i) Amador: 95629, 95689, 95665 and 95666
 - ii) Butte: 95930, 95978, 95941, 95942, 95914 and 95954
 - iii) Calaveras: 95233, 95232, 95224, 95251, 95257, 95248, 95246, 95247, 95223 and 95255
 - iv) Colusa: 95979
 - v) El Dorado: 95721, 95735, 95720, 95651, 95664, 95635, 95636, 95614, 95633, 95623, 95684, 95634, 95709, 95619, 95726 and 95667
 - vi) Glenn: 95939
 - vii) Humboldt: 95514, 95511 and 95554
 - viii) Lake: 95435, 95443, 95426, 95467, 95461, 95485, 95457, 95464, 95423, and 95451
 - ix) Madera: 93645, 93669, 93604, 93601, 93643 and 93644
 - x) Marin: 94946, 94957, 94970, 94963, 94973, 94938, 94933 and 94930
 - xi) Mariposa: 93623 and 95389
 - xii) Mendocino: 95469
 - xiii) Monterey: 93920
 - xiv) Napa: 94573, 94576, 94567, 94508 and 94515
 - xv) Nevada: 95728, 95986, 95977, 95975, 95946, 95949, 95959 and 95945
 - xvi) Plumas: 95915, 95956 and 95983
 - xvii) Shasta: 96059, 96062, 96011, 96096, 96087, 96069, 96065, 96084, 96008, 96047, 96073, 96028, 96051, 96088, 96022 and 96007
 - xviii) Sierra: 95944, 95922, 95910, 96125 and 95936
 - xix) Tehama: 96061, 96029, 96074 and 96075
 - xx) Trinity: 95595, 95552 and 95526
 - xxi) Tuolumne: 95364, 95335, 95372, 95346, 95310, 95383, 95379, and 95370
 - xxii) Yuba: 95960, 95981, 95925, 95935, 95918, 95962, 95919 and 95901
 - d) The new issuance will be 35% (rounded to the nearest cent) of the benefit authorization amount for all:
 - (1) Regular CF October issuances with a issue date on or before 10/26/2020 that were issued in October to the specified Zip Codes for October benefit month.

(2) Emergency Allotment supplemental CalFresh that were issued on 10/17/2020 to the specified Zip Codes for the benefit months July 2020, August 2020 and September 2020.

Outreach:

2) A list of replaced CF issuances will be sent to 22 Counties.

The list will be uploaded to the CalACES System Web Portal under: CalACES Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-108197

Data Elements:

- i)Case Name
- ii)Case Number
- iii)County
- iv)Unit
- v)Unit Name
- vi)Office Name
- vii)Worker
- viii)Zip Code
- ix)Benefit Month
- x)Old Control Number
- xi)Old Payment Amount
- xii)New Control Number
- xiii)New Payment Amount
- xiv)New Issuance Status

3) Add a journal entry to document the replacement benefits due to wild fire and power outage.

Filter Type: All

Journal Type: Narrative

Short Description: Replacement Benefits issued on 11/xx/2020

Long Description: Replacement Benefits issued on 11/xx/2020 due to wild fire and power outage.

Note: The journal entry date will be the date the DCR is applied.

Note: In addition to the list, the Replacement benefits will also show up on the:

- CalFresh EBT Production Reconciliation Report (Scheduled / Fiscal) – Daily Report

- No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Mass-Replacement benefits.

Outreach

Description:

A list of replaced CF issuances will be sent to 22 Counties.

The list will be uploaded to the CalACES System Web Portal under: CalACES Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-108197

Migration Impact

Description:

System/County specific data change.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

30

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	30	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CIV-108216] Turn Off the Time Limit Supportive Services Batch in Production

- Resolved: 11/09/2020 12:21 PM

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Sidhant Garg	Regulation Reference:		Created:	10/29/2020 10:20 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	CA-221423
Committee:	[Time Limits]				

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 10/29/2020

Current Design: CIV-661 will implement the Time Limit Supportive Service Batch in the CIV system. The batch criteria in this SCR looks at the individual's employment status associated to the supportive services payment.

Request: As per clarification received from state, the TANF clock should count for former participants receiving supportive services if the family is not employed and not just an individual.

Recommendation: Turn Off the Time Limit Supportive Service Batch.

Outreach

Description:

Migration Impact

Description: Joint design has been approved through the Time Limits Committee. CalSAWS will implement this Change with SCR CA-221423 in the 20.11 release.

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CIV-108252] Issue November 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments

Team Responsible:	Fiscal	Assignee:	Eric Chu	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:	20.12.19	Expedite Changes:	Production Deployment	Estimate:	140
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated October 30, 2020	Created:	11/05/2020 04:11 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-221628

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design:

The CIV System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request:

CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for November 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the September 2020 and October 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
 - a. Include all cases with Active CalFresh program in September 2020 and October 2020 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the November 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size based on the following conditions:
 - a. Include all cases with Active CalFresh program in November 2020 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 4) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.

- 5) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.
- 6) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.
- 7) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For September 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 12/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated August 24, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For October 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 12/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated September 29, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For November 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 12/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated October 30, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

- 8) Do a BSCR to schedule EBT Food writer and reader jobs to run on Saturday. POXXF401, POxxF441 daily Writers, and the readers PIXX463, PIXXF403 for 39 counties.
- 9) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:
 - a. Case Name
 - b. Case Number
 - c. County Name
 - d. Program
 - e. Benefit Month
 - f. Supp DCF Amount
 - g. Issuance Sub Category
 - h. Availability Date
 - i. Issuance Status
 - j. Payee Name (the format would be Last Name, First Name)
 - k. Household Size
 - l. Is TCF Benefit
 - m. Unit
 - n. Unit Name
 - o. Office Name
 - p. Worker Name
 - q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team

2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through Non-Committee Review. CalSAWS will implement this Change with SCR CA-CA-221628 in the 20.11 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

140

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	97	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	15	Reports Test :	0	Support :	0
System Test Support :	28	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

[CIV-108201] Update Humboldt County GA (Managed) Pay Codes

Team Responsible:	Fiscal	Assignee:	Raghu Reddy	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	28
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	10/27/2020 12:59 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CA-221310; CA-221334

Non-Committee Review: Bobbi Wibbenhorst (Humboldt) - Approved - 10/28/2020

Expedite Approval: Karen Rapponotti - Approved - 11/04/2020

Current Design: General Assistance - GA (Managed) - Pay Codes are specific to each County.

Request: Humboldt County has requested to modify their options for GA (Managed) Pay Codes.
Humboldt County only:
Remove Pay Codes:
8E - CAPI Pending
8G - Drug and Alcohol Services
8L - Work Exempt

Add Pay Codes:
8D - Homeless
8O - Employment Services

Recommendation:

1. Enable the following GA (Managed) Pay Codes for Humboldt County:
 - a) 8D - Homeless
 - b) 8O - Employment Services
- Disable the following GA (Managed) Pay Codes for Humboldt County:
 - a) 8E - CAPI Pending
 - b) 8G - Drug and Alcohol Services
 - c) 8L - Work Exempt
2. Insert new Fund Codes based on the 'SCR_CIV_108201_Fund_Code_Mapping.xlsx' file.
3. Generate an Auditor Controller test file with the new pay codes for Humboldt County.

Outreach

Description:

Migration Impact Description: County specific data change. CalSAWS will implement this Change with SCR CA-201377 in the 20.01 release.

Description:

Migration Impact Analysis: No Impact

Alternative

Procedure Description: N/A

Description:

Operational Impact:

Estimate: **28**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	26	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0

Reports :	0	Reports Test :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-106814] CalHEERS eHIT: BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Processes

Team Responsible:	CalHEERS	Assignee:	Krishna Akula	SPG Status:	Approved
Fix Version/s:	[21.02]	Designer Contact:	Maria Feliciano	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	676
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/25/2020 08:42 PM
Status:	In Assembly Test	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-103
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CA-214686; CH-160528

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 9/15/2020.

Current Design:

CalSAWS Medi-Cal EDBC may grant eligibility to an individual that differs from the eligibility on the MAGI Determination. This can happen in several ways:

1. CalSAWS rules may determine an individual is eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal in the EDBC. CalSAWS allows the worker to elect one or the other. CalSAWS batch EDBC has logic to determine which benefit to elect.
2. CalSAWS Medi-Cal Hierarchy may grant Mega Mandatory, Deemed Infant, TMC, 4MC, CE or other CPP aid codes that differs from the eligibility on the MAGI Determination.
3. A worker may override the results on the EDBC due to several reason:
<Override Reasons>

After EDBC is accepted and saved, CalSAWS sends a disposition with the Status and aid code (if applicable) to CalHEERS.

There is no element in the disposition to include a reason why the eligibility authorized in SAWS differs from the eligibility in the MAGI Determination.

The eHIT schema does not require to send the Medi-Cal Eligibility Status, status dates and/or Aid Code for MAGI Medi-Cal even when it differs from the eligibility in the MAGI Determination.

This causes a mismatch of information in the CalSAWS and CalHEERS.

Request:

With CalHEERS Change Request 160528, CalHEERS will consume and save the Disposition information into the CalHEERS portal and update the CalHEERS downstream processes. The Systems will expand the information sent in the Disposition transaction to communicate the final eligibility authorized in the Accepted and Saved EDBC. The expanded information in the Disposition includes an Override reason, if applicable, and sending the authorized MAGI Medi-Cal eligibility.

1. Update eHIT to include Override Reasons in the Disposition transaction.
 - Admin Decision/ALJ ruling
 - Program/Regulation Not Implemented
 - CalHEERS/SAWS Defect
2. Map The Systems Medi-Cal EDBC Override reasons to the following three eHIT Override Reasons:
 - Admin Decision/ALJ ruling
 - Program/Regulation Not Implemented
 - CalHEERS/SAWS Defect
3. Map the Medi-Cal Deemed Infant EDBC budget types to eHIT Override Reason 'Program/Regulation Not Implemented'
4. Update Disposition functionality as follows:
 - o No longer send a Disposition for DERs not used in the Medi-Cal Accepted and Saved EDBC when there are multiple DERs for the same benefit month.

- # Update the DER status to 'Suppressed' for all additional DERs not used in EDBC for the same benefit month with status 'Reviewed'.
- o Send a Disposition for the DER used in EDBC even when the DER benefit month does not match the Accepted and Saved EDBC benefit month if the DER status is 'Reviewed'.
- # Update the DER status to 'Suppressed' for all additional DERs not used in EDBC for the same benefit month with status 'Reviewed'.
- o Include the MAGI Medi-Cal primary aid code, program status and effective dates
- o Send only one Disposition as a response to the CalFresh referral; CalFresh eligibility change Dispositions are no longer required.
- o Technical Note: Eligibility change Dispositions for CalWORKs and Medi-Cal will continue to send.
- 5. Modify eHIT logic to no longer mark a DER with 'Complete' status when a Disposition is sent for CalFresh or CalWORKs.
- 6. Update The Systems to display Dispositions.

Recommendation:

1. Update the 'MAGI Determination Summary' page to display a Disposition section.
2. Update the 'MAGI Referral Detail' page with a button to open the new 'MAGI Disposition List' page to view all Dispositions associated to the DER.
3. Create a new 'MAGI Disposition List' page to display all Dispositions associated to a DER.
4. Create a new 'MAGI Disposition Detail' page to display the Disposition information.
5. Update the 'Person Association List' and 'Person Association Detail' pages to be dynamic and display the information for either a Disposition or an EDR.
6. Create a new 'MAGI Disposition Error Detail' page to display the Disposition Error received from CalHEERS.
7. Update eHIT to include an 'Override Reason' in the Disposition transaction for the Medi-Cal program when appropriate. The eHIT Override Reasons are:
 - Admin Decision/ALJ ruling
 - Program/Regulation Not Implemented
 - CalHEERS/SAWS Defect
8. Map the Medi-Cal EDBC Override reasons to the eHIT Override Reasons.
9. Map the Medi-Cal Deemed Infant EDBC budget type to eHIT Override Reason 'Program/Regulation Not Implemented'.
10. Update the eHIT logic to only send a Disposition for the DER used in the Accepted and Saved EDBC for a benefit month; update all prior DERs for the same EDBC benefit month with latest status 'Reviewed' to 'Suppressed'.
11. Update the eHIT logic to send a Disposition for the DER used in the Accepted and Saved EDBC when the benefit month is a subsequent month from the DER; update all prior DERs for the same EDBC benefit month with latest status 'Reviewed' to 'Suppressed'.
12. Update the Disposition transaction to send the MAGI Medi-Cal primary aid code, program status and effective dates.
13. Update the eHIT logic to only send a CalFresh Disposition once as a response to the CalFresh referral.
14. Modify eHIT logic to not mark a DER with 'Complete' status when a Disposition is for CalFresh or CalWORKs.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. CalSAWS will implement this Change with SCR 214686 in the 21.02 release.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

676

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	484	CalHEERS Test :	192	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
				Security :	0

System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs



[CIV-818] Update Time Limit Batches to not create 48 MTC for parents that are under 18 years

- Resolved: 10/15/2020 05:00 PM

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Chris Carandang	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	322
Reporter:	Jira Cleanup	Regulation Reference:	EAD 42-302.1	Created:	12/29/2017 02:23 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	2019-10-22	Other Agency Cross	CA-204747
Committee:	[Time Limits]	Committee:	00:00:00.0	Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

A cash aid time limit record is automatically getting created in the system for a parent under 18 years old active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month. This causes the CalWORKs clock to tick towards the months of aid when ideally it should not occur. As a result, it makes the person ineligible to CalWORKs after reaching the time limit requirement when that person should be receiving benefits

Request:

A cash aid time limit record should not be created for a parent under 18 years old active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month. This logic stops the tick for CalWORKS clock.

Note: A cash aid time limit record should continue to be created for a minor who has active CW program as an Adult and has an active Cal-Learn program. This logic will have their TANF clock tick. The worker adds the 308 Exemption that will stop the CalWORKs and WTW clock but the TANF clock still ticks. The batch time limit also automatically adds the 308 exemption when Work Registration Exempt is determined by EDBC.

Recommendation:

1. Create a DCR to remove the cash aid time limit records for persons under 18 years old on the first day of the time limit month who are active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month.

Note: The persons indicated in this DCR include all minors that are either parents or not, marked as adults, as the system added cash aid time limit record for them in the past.

2. Modify both the daily and monthly time limit batch jobs to stop creating time limit record for parents under 18 years old on the first day of the time limit month active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month.

Note: The modification for these batch jobs will only impact individuals who are parents.

Outreach

Description:

A case list of cash aid time limit records that will be removed by the DCR, and those records that will be skipped associated with the exceptions listed in section 2.3.2 will be provided to all the impacted counties. The following columns will be included in the file:

- a. COUNTY_CODE
- b. DISTRICT_OFFICE
- c. Region
- d. CASE_NAME
- e. CASE_NUMBER
- f. MEMBER_LAST_NAME
- g. MEMBER_FIRST_NAME
- h. MEMBER_DOB

i. MEMBER_AGE
j. MEMBER_CIN
k. CALWORKS_PROGRAM_STATUS
l. LAST_CalWORKs_WORKER_ID
m. MEMBER_ROLE
n. MEMBER_ROLE_REASON
o. MEMBER_PROGRAM_STATUS
p. WTW_REP_PROGRAM_STATUS
q. TIME_LIMIT_EFFECTIVE_DATE
r. EXCEPTION_REASON
s. COUNT_OF_TIME_LIMIT_EFF_MONTH
t. LAST_WTW_REP_WORKER_ID

A summary of removed and skipped exception records will be provided with the following columns:

a. Exception Reason
b. Count
Grand Total

**Migration Impact
Description:**

Joint design has been approved through the Time Limits Committee. C-IV will implement this change with CA-204747 in the 20.11 release

**Migration Impact
Analysis:**

**Alternative
Procedure
Description:**

Alternative Approach:
Until this SCR is implemented, no Time on Aid should be entered for any person under the age of 18 per EAS 42-302.1.

**Operational Impact:
Estimate:**

322

Automated Test :	0	Batch/Interfaces :	248	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	74	Tech Arch :	0	Tech Ops :	0
Training :	0				

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Before: Outreach and sample sheet in Section 3 do not match
After: Updated the sample sheet in Section 3 to match with the list of columns defined in the outreach section.
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**



[CIV-102275] Convert the Engagement and Longitudinal Analysis Reports in Business Intelligence to be On-Request Reports

Team Responsible:	Reports	Assignee:	Madhuri Salunkhe	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	562
Reporter:	Sarbjeeet Chana	Regulation Reference:		Created:	09/19/2018 10:00 AM
Status:	In Development	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Dennis Kong	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Within the WPR and Engagement subject area of Business Intelligence, specifically the Engagement Analysis tab resides the following two reports:

Engagement Report - Displays comparative engagements at different points of time and displays a count of the number of people who are engaged by WTW status and activity status.

Longitudinal Report - Displays information for a filtered set of people over a period of time. Similar to the Engagement report however this report tracks the same group through time as opposed to different groups at different points in time.

These reports were implemented in the traditional reporting tool, however they are presented to the users through Business Intelligence.

Request:

Convert the Engagement and Longitudinal reports into traditional On-Request reports.

Recommendation:

1. Implement On-Request parameter pages for the two reports.
2. Modify the report templates as needed to function as On-Request reports
3. Make the Engagement Analysis Report and Longitudinal Analysis Report in the WPR and Engagement Dashboard inaccessible.

Outreach

Description:

Migration Impact

Description:

These reports will need to be migrated into CalSAWS. The effort to port these reports has been accounted for under DDID #1049. However, the effort to convert these reports into On-Request reports is to be done out of C-IV M&O.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Not Accounted for in SOR

N/A

562

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	392	Reports Test :	160	Support :	
				Security :	10

System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				
Content Revision Status-1:	Accepted				
Content Revision Description-1:	<p>1. Recommendation Change: Before: The summary sheet provides excessive hyperlinks to the corresponding detail sheet which cause a performance issue. After: The summary sheet provides one hyperlink to the corresponding detail sheet.</p>				
Content Revision Status-2:	Pending CCB				
Content Revision Description-2:	<p>1. Recommendation Change: Before: 1. The OBIEE Longitudinal Analysis Report results are changing every time the report runs due to a race condition. The design is missing an option for the WPR Sample parameter for both reports which is found in the OBIEE version of the reports. The OBIEE Engagement Report has a defect where the Engagement Status and Engagement Status parameters are not being passed to the case list. The OBIEE Engagement report has a defect where the Comparison Date Case List is failing to load. After: The OBIEE Longitudinal Analysis Report will no longer change every time the report runs due to a race condition. The design includes the blank option for the WPR Sample parameter for both reports which is found in the OBIEE version of the reports. The OBIEE Engagement Report no longer has a defect where the Engagement Status and Engagement Status parameters are not being passed to the case list. The OBIEE Engagement report no longer has a defect where the Comparison Date Case List is failing to load.</p> <p>2. Estimate Change: Before: 562 After: Reports Test ETC1 add 35 hours Reports ETC1 add 149 hours Total After: 746</p> <p>3. Release Change: N/A</p> <p>4. Funding Source Change: N/A</p>				
Content Revision Status-3:					
Content Revision Description-3:	<p>1. Recommendation Change: Before: After:</p> <p>2. ETC Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>				
Content Revision Status-4:					
Content Revision Description-4:	<p>1. Recommendation Change: Before: After:</p> <p>2. ETC Change: Before: After:</p>				

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CIV-102292] Convert the Caseload Inventory Dashboard to an On-Request Report

Team Responsible:	Reports	Assignee:	Ketan Patel	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	640
Reporter:	Sarbjeeet Chana	Regulation Reference:		Created:	09/20/2018 02:16 PM
Status:	In Development	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design	Dennis Kong	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	Yes	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Management Reports]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Caseload Inventory Dashboard is available within Business Intelligence in the C-IV System. The dashboard displays a large table chart that includes case demographic information as well as Application, Customer Report, and WTW, CalWORKs and/or TANF time clock information for each adult in a CalWORKs or CalFresh program.

Request:

Convert the Business Intelligence Caseload Inventory Dashboard into a traditional On-Request report format. Underlying report logic will not be modified.

Recommendation:

1. Convert the Business Intelligence Caseload Inventory Dashboard to an On-Request report.
2. Create an On-Request report parameter page for the Caseload Inventory report.
3. Inactivate the Business Intelligence Caseload Inventory Dashboard.

Outreach

Description:

Migration Impact

Description:

This report will need to be migrated into CalSAWS. The effort to port these reports has been accounted for under DDID #1049. However, the effort to convert these reports into On-Request reports is to be done out of C-IV M&O.

Migration Impact

Not Accounted for in SOR

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

640

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	484	Reports Test :	146	Support :	
System Test Support :	0	Tech Arch :	0	Security :	10
Training :	0			Tech Ops :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change: Yes
 - i. Report Mock up is updated.
 - ii. Added assumptions for clarification.

2. ETC Change:
Reports ETC 1 Before: 284

Reports ETC 1 After: 494
Reports Test Before: 84
Reports Test After: 146

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CIV-105397] ACL 20-03 Revise CalWORKs Stage One Child Care NOAs

Team Responsible:	Client Correspondence	Assignee:	Daniel J Rosales	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Connor Gorry	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	191
Reporter:	Maria Arceo	Regulation Reference:	ACL 20-03, ACWDL	Created:	10/22/2019 10:10 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2020-08-27 00:00:00.0	Other Agency Cross Reference:	CA-211332

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 9/23/2020

Current Design: CIV has the CalWORKs Stage One Child Care NOAs in the following versions:

1. NA 832 (10/14)
2. NA 833 (10/14)
3. NA 834 (8/15)
4. NA 835 (10.17)

Request: Update the CW Stage One Child Care NOAs per ACL 20-03.

Recommendation: 1. Revise the following CW Stage One Child Care NOAs with the new version per ACL 20-03 in English & Spanish (Threshold will be added with SCR CIV-105751)

1. NA 832
2. NA 833
3. NA 834
4. NA 835

Outreach Description: N/A

Migration Impact Description: Joint design has been approved through the Correspondence Committee. LRS will implement this Change with SCR CA-211332 in the 20.01 release.

Migration Impact

Analysis: N/A

Alternative

Procedure

Description:

Operational Impact:

Estimate: **191**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	144
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	47	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

- 1. Recommendation Change: N/A
- 2. Estimate Change: N/A
- 3. Release Change: N/A
- 4. Funding Source Change:
Before: C-IV M&O
After: Premise
Funding Source ID: Child Care Provider Portal

**Content Revision
Status-2:
Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

End Content Revisions



[CA-214994] DDID 2580 FDS: Non State Forms - Add CSF 136 Form

Team Responsible:	Client Correspondence	Assignee:	Nagesha S	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Sureshnaidu Mullaguri	Change Type (SCR):	Enhancement
Minor Version:	20.11.x3	Expedite Changes:	Start Build	Estimate:	34
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Gingko Luna	Consortium Review Approval Date:	08/28/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 9/3/2020

Current Design: The Non state form CSF 136 - Service Referral Form Version (07/2020) is not available in LRS/CalSAWS system.

Request: Add CSF 136 - Service Referral Form Version (07/2020) to LRS/CalSAWS.

Recommendation:

1. Add CSF 136 - Service Referral Form Version (07/2020) to LRS/CalSAWS system.
2. Add functionality to generate CSF 136 - Service Referral Form Version (07/2020) from Referral Details page.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **34**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	34	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

[CA-215024] DDID 2595 FDS: Non State Forms - Add CSF 137

Team Responsible:	Client Correspondence	Assignee:	Kamal ShakerJ	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:	20.11.x3	Expedite Changes:	Start Build	Estimate:	34
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Claudia Pinto	Consortium Review Approval Date:	09/23/2020		
Non-Committee Review:					
Expedite Approval: Karen Rapponotti - 10/5/2020					
Current Design: Add CSF 137 - Child Care Certificate Form to LRS/CalSAWS System					
Request: Per State Review, must remove the following sentences: "Provider's rate must be equal to that charged to non-subsidized children. " "Any falsification of information may be grounds for termination . Corrected misspelling of "non-transferrable". Add CSF 137 - Child Care Certificate. (See Attached English Mock Up).					
Recommendation: 1. Add CSF 137 - Child Care Certificate (08/2020) in English and Spanish languages to LRS/CalSAWS System. 2. Update Child Care Certificate Detail page to generate CSF 137 form.					
Outreach Description:					
Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	34				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	34	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215128] DDID 2647 FDS: Non State Forms - Add New Form based on Santa Barbara 718

Team Responsible:	Client Correspondence	Assignee:	P Madhan Kumar	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Sureshnaidu Mullaguri	Change Type (SCR):	Enhancement
Minor Version:	20.11.x2	Expedite Changes:	Start Build	Estimate:	22
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	09/30/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 10/05/2020

Current Design:

The Non state form CSF 138- SSN Being Used Notice (08/2020) is not available in LRS/CalSAWS system.

Request:

Create the Santa Barbara Non-State Form "Child's SSN Being Used Informational Notice" per DDID 2647 in the CalSAWS template repository in English and all Threshold languages.

Recommendation:

- 1) Add the CalSAWS standard header
- 2) Add form title "SSN Being Used Notice"
- 3) Add first paragraph: "When you applied for benefits, we told you that we would check for income on the Social Security Number(s) you listed for your household. We ran the income check through the computer matching programs, including the Income and Earnings Verification System (IEVS). This check reports income with the Social Security Number for:"
- 4) Add the following language: "Name <text line> " "SSN: XXX-XX <last four digits of SSN>"
- 5) Add second paragraph: "We believe another person may have used the Social Security Number listed above. We cannot tell you about the person who used the Social Security Number. You should contact the Social Security Administration to report and take care of this issue. "
- 6) Add form number using CalSAWS standard naming/numbering format

Outreach

NA

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	22	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215129] DDID 2647 FDS: Non State Forms - Threshold Languages - Add New Form based on Santa Barbara 718

Team Responsible:	Client Correspondence	Assignee:	P Madhan Kumar	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Sureshnaidu Mullaguri	Change Type (SCR):	Enhancement
Minor Version:	20.11.x2	Expedite Changes:	Start Build	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	10/01/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 10/5/2020

Current Design:

The Non state form CSF 138-SSN Being Used Notice Version (08/2020) is available in English and Spanish in LRS/CalSAWS system.

Request:

Add the form CSF 138 - SSN Being Used Notice (08/2020) form in Threshold languages to the CalSAWS System. The CSF 138 - SSN Being Used Notice (08/2020) form will be made available in the Template Repository in the CalSAWS System for the 58 Counties.

1) Add Threshold version CSF 138 - SSN Being Used Notice (08/2020) form to Template Repository in the LRS/CalSAWS System for all 58 Counties.

2) This form will be available in the Template Repository in all threshold languages, including.

- Arabic
- Armenian
- Cambodian
- Chinese
- Farsi
- Hmong
- Korean
- Lao
- Russian
- Tagalog
- Vietnamese

3) CSF 138 - SSN Being Used Notice (08/2020) form threshold version will include the LRS/CalSAWS Standard Header in respective language.

Recommendation:

1) Add Threshold version CSF 138 - SSN Being Used Notice (08/2020) form to Template Repository in the LRS/CalSAWS System for all 58 Counties.

2) This form will be available in the Template Repository in all threshold languages, including.

- Arabic
- Armenian
- Cambodian
- Chinese
- Farsi
- Hmong
- Korean
- Lao
- Russian
- Tagalog

- Vietnamese
- 3) CSF 138 - SSN Being Used Notice (08/2020) form threshold version will include the LRS/CalSAWS Standard Header in respective language.

Note: Refer CA-215128 for CSF 134 English and Spanish Forms.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

NA

Procedure

Description:

Operational Impact:

Estimate: 39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	39	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215162] DDID 2665 FDS: Non State Forms - Update Mailing Coversheet

Team Responsible:	Client Correspondence	Assignee:	Anchita Jain	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:	20.11.x4	Expedite Changes:	No	Estimate:	44
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	10/21/2020		

Non-Committee

Review:

Expedite Approval:

Current Design:

Mailing Coversheet form currently exists in all threshold languages except Arabic, Hmong, and Lao. Mailing Coversheet can only be generated from Template Repository for Los Angeles county.

Request:

Update Mailing Coversheet to make it visible from Template Repository all 57 migration counties and add the Mailing Coversheet in Arabic, Hmong, and Lao threshold languages.

Recommendation:

1. Update Mailing Coversheet form number to use CalSAWS Standard Form Numbering.
2. Update Mailing Coversheet to be visible from Template Repository for all 57 migration counties.
3. Add the Mailing Coversheet form in Arabic, Hmong, and Lao threshold languages.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

44

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	44	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-215184] DDID 2677 FDS: Non State Forms - Add CSF 131

- Resolved: 11/04/2020 10:28 PM

Team Responsible:	Client Correspondence	Assignee:	Mamatha Mahadeva	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:	20.11.x1	Expedite Changes:	Start Build	Estimate:	22
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE	Consortium Review Approval Date:	08/27/2020		

Non-Committee Review:

Expedite Approval:

Current Design:

Request:

Recommendation:

Karen Rapponotti - 9/3/2020

CSF 131 - Agreement to Reimburse does not exist in CalSAWS System.

1) Add CSF 131 - Agreement to Reimburse. (See Attached Mock Up).
 Form cannot be used for CW or CF. All references to these programs are removed from the form.
 2) Update Template Repository to not allow generation of this form for CW or CF.

Add CSF 131 - Agreement to Reimburse. (See Attached Mock Up).
 Form cannot be used for CW or CF. All references to these programs are removed from the form. Update Template Repository to not allow generation of this form for CW or CF.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate:

N/A

22

Automated Test :

CalHEERS :

DBA :

Fiscal :

IVR/CC :

Release Communication Support :

Security :

Tech Arch :

0

0

0

0

0

0

0

0

Batch/Interfaces :

CalHEERS Test :

Design :

Forms Test :

Online :

Reports :

Special Project :

Tech Ops :

0

0

22

0

0

0

0

0

Batch Operations :

Client Correspondence :

Eligibility :

Imaging :

Performance :

Reports Test :

System Test Support :

Training :

0

0

0

0

0

0

0

0



[CA-215185] DDID 2677 FDS: Non State Forms - Threshold Languages - Add CSF 131

- Resolved: 11/04/2020 10:28 PM

Team Responsible:	Client Correspondence	Assignee:	Nisarga Nagarathnaraj	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:	20.11.x1	Expedite Changes:	Start Build	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE	Consortium Review Approval Date:	08/27/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 9/3/2020

Current Design: CSF 131 - Agreement to Reimburse form does not exist in Threshold Languages in CalSAWS System.

Request:

- 1) Update CSF 131 - Agreement to Reimburse. (See Attached English Mock Up).
- 2) Update Template Repository to not allow generation of this form for CW or CF.
- 3) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Recommendation:

- 1) Update CSF 131 - Agreement to Reimburse. (See Attached English Mock Up).
- 2) Update Template Repository to not allow generation of this form for CW or CF.
- 3) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Note: Refer to SCR CA-215184 for CSF 131 English and Spanish Forms.

Outreach**Description:****Migration Impact****Description:**

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact**Analysis:****Alternative**

N/A

Procedure**Description:****Operational Impact:****Estimate:**

39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	39	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-215188] DDID 2679 FDS: Non State Forms - Add CSF 132

- Resolved: 11/04/2020 10:04 PM

Team Responsible:	Client Correspondence	Assignee:	Anchita Jain	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:	20.11.x1	Expedite Changes:	Start Build	Estimate:	22
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE	Consortium Review Approval Date:	08/27/2020		
Non-Committee Review:					
Expedite Approval: Karen Rapponotti - 9/3/2020					
Current Design: CSF 132 - Overpayment Letter does not exist in CalSAWS System.					
Request: Add CSF 132 - OP/OI Letter. (See Attached Mock Up). Update form name to remove reference to "OI". Form cannot be used for CW or CF. All references to these programs are removed from the form. Update Template Repository to not allow generation of this form for CW or CF.					
Recommendation: Add CSF 132 - OP/OI Letter. (See Attached Mock Up). Update form name to remove reference to "OI". Form cannot be used for CW or CF. All references to these programs are removed from the form. Update Template Repository to not allow generation of this form for CW or CF.					
Outreach Description:					
Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	22				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	22	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215189] DDID 2679 FDS: Non State Forms - Threshold Languages -Add CSF 132

- Resolved: 11/04/2020 10:04 PM

Team Responsible:	Client Correspondence	Assignee:	Thanushree Veereshappa	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:	20.11.x1	Expedite Changes:	Start Build	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE	Consortium Review Approval Date:	08/27/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 9/3/2020

Current Design: CSF 132 - Overpayment Letter does not exist in Threshold languages in CalSAWS System.

Request:

- 1) Update CSF 132 - OP/OI Letter (See Attached English Mock Up).
- 2) Update form name to remove reference to "OI".
- 3) Update Template Repository to not allow generation of this form for CW or CF.
- 4) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Recommendation:

- 1) Update CSF 132 - OP/OI Letter (See Attached English Mock Up).
- 2) Update form name to remove reference to "OI".
- 3) Update Template Repository to not allow generation of this form for CW or CF.
- 4) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	39	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215192] DDID 2681 FDS: Non State Forms - Migrate CSF 134

- Resolved: 10/05/2020 11:11 PM

Team Responsible:	Client Correspondence	Assignee:	P Madhan Kumar	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Sureshnaidu Mullaguri	Change Type (SCR):	Enhancement
Minor Version:	20.11.x1	Expedite Changes:	Start Build	Estimate:	22
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE	Consortium Review Approval Date:	08/26/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 9/3/2020

Current Design: The Non state form CSF 134 Overpayment Letter - 3rd Notice is not available in LRS/CalSAWS system.

Request: Update CSF 134 - OP/OI Letter 3rd Notice. (See Attached Mock Up).
Update form name to remove reference to "OI".
Form cannot be used for CW or CF. All references to these programs are removed from the form.
Update Template Repository to not allow generation of this form for CW or CF.

Recommendation: Update CSF 134 - OP/OI Letter 3rd Notice. (See Attached Mock Up).
Update form name to remove reference to "OI".
Form cannot be used for CW or CF. All references to these programs are removed from the form.
Update Template Repository to not allow generation of this form for CW or CF.

Outreach

Description:

Migration Impact

Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	22	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215193] DDID 2681 FDS: Non State Forms - Threshold Languages - Migrate CSF 134

- Resolved: 11/04/2020 10:04 PM

Team Responsible:	Client Correspondence	Assignee:	Manisha Chatterjee	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Sureshnaidu Mullaguri	Change Type (SCR):	Enhancement
Minor Version:	20.11.x1	Expedite Changes:	Start Build	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE	Consortium Review Approval Date:	08/26/2020		
Non-Committee Review:					
Expedite Approval: Karen Rapponotti - 9/3/2020					
Current Design: The CSF 134 Overpayment Letter - 3rd Notice is available in English and Spanish					
Request: Add the form CSF 134 Overpayment Letter - 3rd Notice in Threshold languages to the CalSAWS Software. The CSF 134 Overpayment Letter - 3rd Notice will be made available in the Template Repository in the CalSAWS Software for the 58 Counties.					
Recommendation: Add form CSF 134 Overpayment Letter - 3rd Notice in all Threshold Languages					
Note: Refer CA-215192 for CSF 134 English and Spanish Forms.					
Outreach Description:					
Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate: 39					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	39	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215196] DDID 2683 FDS: Non State Forms - Migrate FIN 109

- Resolved: 11/04/2020 10:28 PM

Team Responsible:	Client Correspondence	Assignee:	Mamatha Mahadeva	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Raj Devidi	Change Type (SCR):	Enhancement
Minor Version:	20.11.x1	Expedite Changes:	Start Build	Estimate:	9
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	F. Gains	Consortium Review Approval Date:	08/31/2020		

Non-Committee

Review:	
Expedite Approval:	Karen Rapponotti - 9/3/2020
Current Design:	The Non state form CSF 135 Collections Demand Letter is not available in LRS/CalSAWS Template Repository.
Request:	Update FIN 109 - Collections Demand Letter. (See Attached Mock Up). Form cannot be used for CW or CF. All references to these programs are removed from the form. Update Template Repository to not allow generation of this form for CW or CF.
Recommendation:	Update FIN 109 - Collections Demand Letter. (See Attached Mock Up). Form cannot be used for CW or CF. All references to these programs are removed from the form. Update Template Repository to not allow generation of this form for CW or CF.

Outreach

Description:	
Migration Impact Description:	Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:	
Alternative Procedure Description:	N/A

Operational Impact:

Description:

Operational Impact:

Estimate: 9

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	9	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215197] DDID 2683 FDS: Non State Forms - Threshold Languages - Migrate FIN 109

- Resolved: 11/04/2020 10:28 PM

Team Responsible:	Client Correspondence	Assignee:	Kamal ShakerJ	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Raj Devidi	Change Type (SCR):	Enhancement
Minor Version:	20.11.x1	Expedite Changes:	Start Build	Estimate:	42
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Correspondence]	Consortium Review Approval Date:	08/31/2020		
Consortium Review Approval:	F. Gains				

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 9/3/2020

Current Design: The Non state form CSF 135 Collections Demand Letter is not available in LRS/CalSAWS Template Repository in threshold languages.

Request:

- 1) Update FIN 109 - Collections Demand Letter (See Attached English Mock Up).
- 2) Update Template Repository to not allow generation of this form for CW or CF.
- 3) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Recommendation:

- 1) Update FIN 109 - Collections Demand Letter (See Attached English Mock Up).
- 2) Update Template Repository to not allow generation of this form for CW or CF.
- 3) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact: Estimate:

42

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	42	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-219875] Update File Service configuration to include IVR AWS S3

- Resolved: 11/02/2020 02:32 PM

Team Responsible:	Tech Arch	Assignee:	Jonathan Goldsmith	SPG Status:	No
Fix Version/s:	[20.09]	Designer Contact:	Jared Kuester	Change Type (SCR):	Operational Enhancement
Minor Version:	20.11.12	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Jared Kuester	Regulation Reference:		Created:	09/16/2020 09:56 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	CIV-103679
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Danielle Benoit 10/29/2020				
Expedite Approval:	Karen Rapponotti 10/29/2020				
Current Design:	The File Service Configuration doesn't include the IVR AWS bucket in the properties file.				
Request:	Update File Service configuration to add new IVR AWS bucket properties to support CIV-103679				
Recommendation:	1) Add the IVR AWS S3 bucket to the file service configuration properties file.				
Outreach Description:					
Migration Impact Description:	The properties file update has no impact to migration.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	5	Tech Ops :	0	Training :	0



[CA-221194] EO N-75-20 COVID Good Cause TANF Over Federal Limit

- Resolved: 11/09/2020 04:17 PM

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	20.11.19	Expedite Changes:	Production Deployment	Estimate:	60
Reporter:	Gingko Luna	Regulation Reference:	ACWDL August 31, 2020, Executive Order N-75-20	Created:	10/22/2020 04:31 PM
Status:	System Test	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Documentation	Migration Impact:	No	Funding Source ID:	
Committee:	[Time Limits]	Approved by Committee:		Other Agency Cross Reference:	CIV-108178
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 10/30/2020

Current Design:

System is applying the COVID good cause exemption (WDTIP code 407) to CalWORKs 48 Month Time Clocks for individuals who have received 60 or more TANF months of aid.

R38728-2020 was submitted, system functioning as designed.

Request:

System must not apply the COVID good cause exemption (WDTIP code 407) to CalWORKs 48 Month Time Clocks for individuals who have received more than 60 TANF months of aid.

Recommendation:

Update the criteria for the DCR job to not apply the COVID good cause exemption (WDTIP code 407) to CalWORKs 48 Month Time Clocks for individuals who have received more than 60 TANF months of aid. DCR will take effect for December 2020 benefit month onward.

Outreach

Description:

Provide a case listing for cases that have received the 407 Good Cause for COVID where the months on TANF clocks was more than 60 and were aided on state funded aid code. The following columns will be included in the file:

COUNTY_CODE
DISTRICT_OFFICE
Region
CASE_NAME
CASE_NUMBER
MEMBER_LAST_NAME
MEMBER_FIRST_NAME
MEMBER_DOB
MEMBER_AGE
MEMBER_CIN
CALWORKS_PROGRAM_STATUS
AID CODE
LAST_CalWORKs_WORKER_ID
MEMBER_ROLE
MEMBER_ROLE_REASON
MEMBER_PROGRAM_STATUS
WTW_REP
WTW_REP_PROGRAM_STATUS
WTW_REP_PROGRAM_STATUS_REASON
WTW_REP_PROGRAM_STATUS_BEGIN_DATE
TIME_LIMIT_EFFECTIVE_DATE
EXCEPTION_REASON

COUNT_OF_TIME_LIMIT_EFF_MONTH
 LAST_WTW_REP_WORKER_ID
 TANF_USED_MONTHS
 CW_USED_MONTHS

**Migration Impact
 Description:**

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-108178 in the 20.09 release.

**Migration Impact
 Analysis:**

**Alternative
 Procedure** N/A

Description:

Operational Impact:

Estimate: 60

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	38	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	17
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-221423] Turn Off the Time Limit Supportive Services Batch in Production

- Resolved: 11/09/2020 11:46 AM

Team Responsible:	Fiscal	Assignee:	Chris Larson	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Sidhant Garg	Regulation Reference:		Created:	10/29/2020 10:20 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	CIV-108216, CA-210580
Committee:	[Time Limits]	Consortium Review Approval Date:			
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 10/29/2020

Current Design: CA-210580 will implement the Time Limit Supportive Service Batch in the CalSAWS system. The batch criteria in this SCR looks at the individual's employment status associated to the supportive services payment.

Request: As per clarification received from state, the TANF clock should count for former participants receiving supportive services if the family is not employed and not just an individual.

Recommendation: Turn Off the Time Limit Supportive Service Batch. Counties must continue to track time on aid for individuals receiving post-aid/job retention services manually.

Outreach

Description:

Migration Impact Description: Joint design has been approved through the Time Limits Committee. C-IV will implement this Change with SCR CIV-108216 in the 20.11 release.

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	5	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				



[CA-221628] Issue November 2020 Disaster Supplement in accordance to HR 6201 Emergency Allotments

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:	20.12.19	Expedite Changes:	Production Deployment	Estimate:	164
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated October 30, 2020	Created:	11/05/2020 04:22 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-108252
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design:

The CalACES System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request:

CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for November 2020 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the September 2020 and October 2020 benefit months for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
 - a. Include all cases with Active CalFresh program in September 2020 and October 2020 benefit months and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
 - 2) Create a DCR to insert Manual EDBC records for the November 2020 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size based on the following conditions:
 - a. Include all cases with Active CalFresh program in November 2020 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
 - 3) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
- NOTE: Validate FIS has turned on CF03 EBT Benefit Type.

- 4) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.
- 5) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.
- 6) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.
- 7) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For September 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 12/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated August 24, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size.

For October 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 12/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated September 29, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

For November 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 12/xx/2020 due to COVID-19

Long Description: Per direction from ACWDL dated October 30, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

- 8) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-CIV-108252 in the 20.11 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

164

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	97	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	15	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	37
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-216016] CA-201836: Online Help ACL 18-117 Add CF 18 to Reports Overview

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Cristina Garcia	Regulation Reference:	ACL 18-117, ACL 18-117E	Created:	04/29/2020 01:51 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Other]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	Approved by J. Longstreet 8/18/2020				
Expedite Approval:					
Current Design:	Per SCR CA-201836, ACL 18-117 introduces reporting for CalFresh caseload churn.				
Request:	Add the CalFresh Churn Monthly Caseload Report (CF 18) to the Reports Overview section of Online Help.				
Recommendation:	Add the CalFresh Churn Monthly Caseload Report (CF 18) to the Reports Overview section of Online Help. (TBD)				
Outreach Description:					
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5



[CA-220124] CA-215446: Online Help - Update Job Aids for Adoption Assistance Program (AAP) and Foster Care Extended Benefits Non-Minor Dependents

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Michelle Ramos	Regulation Reference:		Created:	09/24/2020 02:21 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Michelle Ramos	Training Impacted:	[Job Aid]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	FCED
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review	Alfonso (Tom)	Consortium Review	10/14/2020		
Approval:	Villanueva	Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The system does not implement fields to track the signed dates for the FC 8, AAP 4, and SOC 162 forms.

Request:

SCR CA-215446 adds fields to track the signed dates for the FC 8 and AAP 4 forms to the AAP Summary Detail page and the SOC 162 signed date to the Foster Care Non Minor Dependent Detail page. The job aids need to be updated for these changes.

Recommendation:

Update the Adoptions Assistance Program (AAP) Job Aid and the Foster Care-Extended Benefits for Non-Minor Dependents Job Aid.

Outreach

Description:

Update Job Aid

Migration Impact

Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative

Procedure

N/A

Description:

Operational Impact:

Estimate:

0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				



[CA-214686] CalHEERS eHIT: BReFS - Consume SAWS Eligibility Authorization and Manage Downstream Processes

- Resolved: 11/09/2020 01:45 PM

Team Responsible:	CalHEERS	Assignee:	Krishna Akula	SPG Status:	Approved
Fix Version/s:	[21.02]	Designer Contact:	Maria Feliciano	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	683
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/25/2020 08:37 PM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CIV-106814; CH-160528
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Approved by Karen J. Rapponotti via email on 9/15/2020.

Current Design:

CalSAWS Medi-Cal EDBC may grant eligibility to an individual that differs from the eligibility on the MAGI Determination. This can happen in several ways:

1. CalSAWS rules may determine an individual is eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal in the EDBC. CalSAWS allows the worker to elect one or the other. CalSAWS batch EDBC has logic to determine which benefit to elect.
2. CalSAWS Medi-Cal Hierarchy may grant Mega Mandatory, Deemed Infant, TMC, 4MC, CE or other CPP aid codes that differs from the eligibility on the MAGI Determination.
3. A worker may override the results on the EDBC due to several reason:
<Override Reasons>

After EDBC is accepted and saved, CalSAWS sends a disposition with the Status and aid code (if applicable) to CalHEERS.

There is no element in the disposition to include a reason why the eligibility authorized in SAWS differs from the eligibility in the MAGI Determination.

The eHIT schema does not require to send the Medi-Cal Eligibility Status, status dates and/or Aid Code for MAGI Medi-Cal even when it differs from the eligibility in the MAGI Determination.

This causes a mismatch of information in the CalSAWS and CalHEERS.

Request:

With CalHEERS Change Request 160528, CalHEERS will consume and save the Disposition information into the CalHEERS portal and update the CalHEERS downstream processes. The Systems will expand the information sent in the Disposition transaction to communicate the final eligibility authorized in the Accepted and Saved EDBC. The expanded information in the Disposition includes an Override reason, if applicable, and sending the authorized MAGI Medi-Cal eligibility.

1. Update eHIT to include Override Reasons in the Disposition transaction.
 - Admin Decision/ALJ ruling
 - Program/Regulation Not Implemented
 - CalHEERS/SAWS Defect
2. Map The Systems Medi-Cal EDBC Override reasons to the following three eHIT Override Reasons:
 - Admin Decision/ALJ ruling
 - Program/Regulation Not Implemented
 - CalHEERS/SAWS Defect
3. Map the Medi-Cal Deemed Infant EDBC budget types to eHIT Override Reason 'Program/Regulation Not Implemented'
4. Update Disposition functionality as follows:

- o No longer send a Disposition for DERs not used in the Medi-Cal Accepted and Saved EDBC when there are multiple DERs for the same benefit month.
- # Update the DER status to 'Suppressed' for all additional DERs not used in EDBC for the same benefit month with status 'Reviewed'.
- o Send a Disposition for the DER used in EDBC even when the DER benefit month does not match the Accepted and Saved EDBC benefit month if the DER status is 'Reviewed'.
- # Update the DER status to 'Suppressed' for all additional DERs not used in EDBC for the same benefit month with status 'Reviewed'.
- o Include the MAGI Medi-Cal primary aid code, program status and effective dates
- o Send only one Disposition as a response to the CalFresh referral; CalFresh eligibility change Dispositions are no longer required.
- o Technical Note: Eligibility change Dispositions for CalWORKs and Medi-Cal will continue to send.
- 5. Modify eHIT logic to no longer mark a DER with 'Complete' status when a Disposition is sent for CalFresh or CalWORKs.
- 6. Update The Systems to display Dispositions.

Recommendation:

1. Update the 'MAGI Determination Summary' page to display a Disposition section.
2. Update the 'MAGI Referral Detail' page with a button to open the new 'MAGI Disposition List' page to view all Dispositions associated to the DER.
3. Create a new 'MAGI Disposition List' page to display all Dispositions associated to a DER.
4. Create a new 'MAGI Disposition Detail' page to display the Disposition information.
5. Update the 'Person Association List' and 'Person Association Detail' pages to be dynamic and display the information for either a Disposition or an EDR.
6. Create a new 'MAGI Disposition Error Detail' page to display the Disposition Error received from CalHEERS.
7. Update eHIT to include an 'Override Reason' in the Disposition transaction for the Medi-Cal program when appropriate. The eHIT Override Reasons are:
 - Admin Decision/ALJ ruling
 - Program/Regulation Not Implemented
 - CalHEERS/SAWS Defect
8. Map the Medi-Cal EDBC Override reasons to the eHIT Override Reasons.
9. Map the Medi-Cal Deemed Infant EDBC budget type to eHIT Override Reason 'Program/Regulation Not Implemented'.
10. Update the eHIT logic to only send a Disposition for the DER used in the Accepted and Saved EDBC for a benefit month; update all prior DERs for the same EDBC benefit month with latest status 'Reviewed' to 'Suppressed'.
11. Update the eHIT logic to send a Disposition for the DER used in the Accepted and Saved EDBC when the benefit month is a subsequent month from the DER; update all prior DERs for the same EDBC benefit month with latest status 'Reviewed' to 'Suppressed'.
12. Update the Disposition transaction to send the MAGI Medi-Cal primary aid code, program status and effective dates.
13. Update the eHIT logic to only send a CalFresh Disposition once as a response to the CalFresh referral.
14. Modify eHIT logic to not mark a DER with 'Complete' status when a Disposition is for CalFresh or CalWORKs.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this Change with SCR 106814 in the 21.02 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

None

683

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	443	CalHEERS Test :	240	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214039] DDID 2509 - e-ICT Document Transfer

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1182
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	11/06/2020	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

e-ICT Image Inbound process:

When CalSAWS received an image inbound file from other Counties. e-ICT Image Inbound Reader job stores the receiving images into a File Management System (FMS). One Minute Image Transfer Batch job picks up the images from FMS and transfers the image to store into Electronic Document Management System (EDMS).

e-ICT Image Outbound process:

When an e-ICT is initiated from CalSAWS application (or the County received a request to ICT a case), e-ICT Image Outbound Writer job retrieves applicable images associated to the case and person from both EDMS and FMS (for NOAs). The job then bundles all the images into an Outbound file for sending out to other Counties. In addition to the image transfer that occur initially when a case is moved from County to another County. e-ICT process also supports an additional document transfer that worker can request to send over any additional documents to the receiving County.

Request:

1. Modify e-ICT Image transfer process to be able to retrieve/upload images from/to the new CalSAWS Imaging Solution (Hyland).

Recommendation:

1. Setup Re-index and Copy Imaging Client APIs in CalSAWS.
2. Add External Staging drawer in Hyland system.
3. Create a mapping between the e-ICT Document type and the CalSAWS Imaging Form name.
4. Modify ICT Document List page to be able to display documents in Hyland system.
5. Update the ICT Detail, ICT Document Detail, and Case Member List page to save the appropriate transaction code into the ICT_TRANSACTION table in the database. The Transaction Code will then be picked up by the cyclic to perform the re-index and route document calls to Hyland.
6. Create a cyclic job for coping images between CalSAWS Counties that are linked to Hyland.
7. Modify e-ICT Image Outbound Writer job (CalWIN) to be able to retrieve image from Hyland.
8. Modify e-ICT Image Inbound Reader job (CalWIN) to be able to store image into Hyland.

Please refer to more details in the design document.

Outreach

Description:

Migration Impact

Description:

DDID #119 (CA-214044, CA-218891, CA-218890, CA-218887, CA-218886, CA-218883, CA-218882, CA-218880) will enable the new imaging solution for each county.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A

1182

Automated Test :	0	Batch/Interfaces :	654	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	40
IVR/CC :	0	Online :	136	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	272
Tech Arch :	80	Tech Ops :	0	Training :	0



[CA-214055] DDID 2266 - Update the VLP Step 3 Process to interface with CalSAWS Imaging Solution

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	547
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:					
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by	10/28/2020	Other Agency Cross	
		Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The CalHEERS VLP Interface is used by CalSAWS to request CalHEERS to e-Verify an individual for Lawful Presence, Qualified Non-Citizen, 5-Year Bar Required, 5-Year Bar Met, and US Citizenship for Naturalized or Derived Citizens.

VLP verification transactions:

- VLP Step 1 Initial Verification
- VLP Step 1A Re-Verify
- VLP Step 1B Re-Submit with SEVIS ID
- VLP Step 2 Initiate Additional Verification
- VLP Step 3 Initiate Third Verification
- VLP Close Case

Worker views/attaches documents on the VLP Step 3 process from the VLP Step 3 Initiate Third Verification Request Detail page and Select VLP Step 3 Image pages.

VLP Step 3 Initiate Third Verification Request Detail page and Select VLP Step 3 Image pages are currently connect to EDMS to retrieve the image object id and the file size.

A nightly batch job (PO00E914) downloads the selected documents on the Select VLP Step 3 Image page from the imaging system (EDMS).

Request:

1. Modify VLP Step 3 interface process to connect to the CalSAWS Imaging Solution.

Recommendation:

1. Add the following Imaging Client APIs into CalSAWS.
 - a. Search Client API.
 - b. Extract Client API.
 - c. Get File Size Client API.
 - d. Get Document Info Client API.
2. Update VLP Step 3 Initiate Third Verification Request Detail page to be able to navigate to Hyland system.
3. Update Select VLP Step 3 page to be able to retrieve image object IDs and file size from Hyland system.
4. Add a new batch job for downloading VLP document image from Hyland.
5. Create a DBCR to add columns into the DOC_TEMPL_IMG and DOC_TEMPL tables.
6. Create a DCR to perform the following.
 - a. Populates data in the CASE/PERSON column in both DOC_TEMPL and DOC_TEMPL_IMG tables.
 - b. Populates data in the VLP column in the DOC_TEMPL_IMG table.

Please refer to more details in the design document.

Outreach

Description:

Migration Impact

Description:

DDID #119 (CA-214044, CA-218891, CA-218890, CA-218887, CA-218886, CA-218883, CA-218882, CA-218880) will enable the new imaging solution for each county.

Migration Impact**Analysis:****Alternative**

N/A.

Procedure**Description:****Operational Impact:****Estimate:****547**

Automated Test :	0	Batch/Interfaces :	139	Batch Operations :	0
CalHEERS :	120	CalHEERS Test :	40	Client Correspondence :	38
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	81
Tech Arch :	129	Tech Ops :	0	Training :	0



[CA-214181] Lobby Management: Migrate Device Management admin pages

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	152
Reporter:	Erick Arreola	Regulation Reference:		Created:	03/03/2020 04:35 PM
Status:	Pending Approval	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design	Erick Arreola	Training Impacted:		Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by Committee:		Other Agency Cross Reference:	CIV-100433
Committee:	[Lobby Management]	Consortium Review Approval Date:			

Non-Committee Review: Erick Arreola 11/9/2020

Expedite Approval: Current Design:

The SCR approval process is a bottleneck to the rolling out of lobby management hardware once it is obtained or changed. Each Kiosk and FACT requires certain information to be added to the System before it is available for use. This information includes the type of the device, its device number, and its attached reading and writing hardware, such as printers, scanners, and magnetic stripe readers.

An SCR is created to apply the necessary DCR every time a Kiosk or FACT is added to a county's inventory, or changes are made to an existing device's configuration.

Request: Migrate the C-IV device management administrative pages to alleviate this bottleneck, such that newly acquired, and reconfigured, devices can be used with a shorter turnaround time.

Recommendation:

(See Design Doc. for complete Recommendations)

- The Lobby Management section of the Office Admin task navigation panel contains links to the pages that give access to all Lobby Management functionality in the System. Add the 'Device Management' link to this section to provide access to the pages added by this enhancement.
- Add the Device Management List page to the System. The Device Management List page displays a listing of the selected county's Kiosk and FACT inventory, and provides access to the Device Management Detail page. Upon first load, the page executes a default search for devices in the county matching the user's current county context. Search results will be sorted by the Device Number field in ascending order by default.
- Add the Device Management Detail page to the System. This page captures and displays the details of a piece of lobby management hardware, including the type of the device, the device number and its attached reading and writing hardware.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **152**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	116	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	36
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-217626] DDID 2255: Add Imaging Barcodes to all Forms - Phase 1

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Jasmine Chen	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	2489
Reporter:	Lawrence Samy	Regulation Reference:		Created:	06/30/2020 09:39 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Rhiannon Chin	Consortium Review Approval Date:	10/29/2020		
Non-Committee Review:					
Expedite Approval:					
Current Design:					
Majority of the forms in CalSAWS do not include an imaging barcode.					
Request:					
For the new CalSAWS Imaging Solution, the request is for all applicable Forms to include a standardized imaging barcode.					
Recommendation:					
1. Apply a DCR to enable the standardized 2D imaging barcode on applicable forms.					
2. Display an imaging barcode on applicable forms that do not currently have a standardized 2D imaging barcode.					
Please refer to the design document (Phase 1) for further details. Future CA 220013 (Phase 2) will handle remaining half of Forms to include an imaging barcode.					
Outreach Description:					
Migration Impact Description:					
DDID #119 (CA-214044, CA-218891, CA-218890, CA-218887, CA-218886, CA-218883, CA-218882, CA-218880) will enable the new imaging solution for each county.					
Migration Impact Analysis:					
Alternative Procedure Description:					
N/A					
Operational Impact:					
Estimate:					
2489					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	1474
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	802	Imaging :	28
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-218293] DDID 1060: Update Report Parameter Pages

Team Responsible:	Reports	Assignee:	Linda Zeng	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Thao Ta	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	374
Reporter:	Dennis Kong	Regulation Reference:		Created:	07/30/2020 01:37 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	CPinto	Consortium Review Approval Date:	10/21/2020		

Non-Committee

Review:
Expedite Approval:
Current Design: DDID 1060 asks to review on-request reports parameters (pop-up page) between C-IV and LRS, and to add C-IV parameters where necessary. From the analysis done in SCR CA-207386 for DDID 1060, the following four parameter pages need updating:

- Customer Reporting Progress Detail Report
- Customer Reporting Progress Report
- Staff Management Report
- Unverified E-Notification Request Report

Request: Update the following reports parameters by:

Adding "As of Date" to the Customer Reporting Progress Detail Report Parameters page.

Adding "As of Date" to the Customer Reporting Progress Report Parameters page.

Adding "Regional Call Center" drop down selection to the Staff Management Report Parameters page.

Adding the Program drop-down values of ARC, General Assistance (Managed), and Welfare to Work to the Unverified E-Notification Request Report Parameters page.

Recommendation:

Update the following reports parameters by:

Adding "As of Date" to the Customer Reporting Progress Detail Report Parameters page.

Adding "As of Date" to the Customer Reporting Progress Report Parameters page.

Adding "Regional Call Center" drop down selection to the Staff Management Report Parameters page.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

374

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	272	Reports Test :	102
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-50300] CA-50300 Update CalSAWS Transportation Type Dropdown on the Need Detail Page

Team Responsible:	Fiscal	Assignee:	Jimmy Tu	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	188
Reporter:	Jira Cleanup	Regulation Reference:		Created:	01/19/2018 11:44 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Welfare to Work/ WPR]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Workers are currently required to authorize certain Transportation Need Types as "Other" which will require additional county staff review. This impacts the county staff's workload and requires additional wait time for participants to receive their transportation payments.

Request:

1. Update the Transportation Need Types on the Need Detail Page in the CalSAWS.
2. Update the NA 820 form to reflect the appropriate information.

Recommendation:

1. Update the Transportation Need Types on the Need Detail Page for county staff to select the appropriate transportation need type.
2. Generate NA 820 to reflect the appropriate information on transportation payment type issued.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the WTW Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/a

Procedure

Description:

Operational Impact:

Estimate: 188

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	68
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	55	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	50
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

End SCRs



[CA-215102] DDID 2634 FDS: Non State Forms - Threshold Languages - Update GEN 1390

Team Responsible:	Client Correspondence	Assignee:	Anchita Jain	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Harish Katragadda	Change Type (SCR):	Enhancement
Minor Version:	20.11.x2	Expedite Changes:	Start Build	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Karen Rapponotti - 9/15/2020

Current Design:

GEN 1390 Currently doesn't exist in threshold languages in LRS/CalSAWS Template Repository

Request:

Update CalSAWS/LRS with the latest version of the State Form (3/17) in the threshold languages.

Recommendation:

Update CalSAWS/LRS with the latest version of the State Form (3/17) in the threshold languages.

Refer CA-215103 which implemented the English and Spanish Forms

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	39	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change: N/A

Description-1:

2. Estimate Change: N/A

3. Release Change: N/A

Before: 21.01

After: RWR

4. Funding Source Change: N/A

Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:



[CA-218339] Training: Update 050-WBT-ELF-Eligibility General Relief-01 for 20.09 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.11.20	Expedite Changes:	No	Estimate:	11
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	07/31/2020 02:13 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 3, 2020

Expedite Approval:

Current Design: 050-WBT-ELF-Eligibility General Relief-01 is impacted by system changes implemented with the 20.09 Production release.

Request: 050-WBT-ELF-Eligibility General Relief-01 needs to be updated to reflect system changes implemented with the 20.09 Production release.

Recommendation: Update 050-WBT-ELF-Eligibility General Relief-01 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-207214 (make the Was this person born in a US State/Territory and Birth State/U.S. Territory drop lists non-mandatory on the Vital Statistics Detail page)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 11

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	11

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 20.09, Minor Version: 20.11.20
After: TBD
Release is being updated to TBD so that this SCR can be rejected

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-218343] Training: Update 054-WBT-ELH-Eligibility RCA-01 for 20.09 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.09]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.11.20	Expedite Changes:	No	Estimate:	11
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	07/31/2020 02:53 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 3, 2020

Expedite Approval:

Current Design: 054-WBT-ELH-Eligibility RCA-01 is impacted by system changes implemented with the 20.09 Production release.

Request: 054-WBT-ELH-Eligibility RCA-01 needs to be updated to reflect system changes implemented with the 20.09 Production release.

Recommendation: Update 054-WBT-ELH-Eligibility RCA-01 to reflect changes implemented with the App Dev SCR(s) listed:
1. CA-207214 (make the Was this person born in a US State/Territory and Birth State/U.S. Territory drop lists non-mandatory on the Vital Statistics Detail page)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 11

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	11

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:

Before: 20.09, Minor Version: 20.11.20
After: TBD
Release is being updated to TBD so that this SCR can be rejected

4. Funding Source Change:
N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-204747] Update Time Limit Batches to not create 48 MTC for parents that are under 18 years

- Resolved: 09/26/2020 09:06 PM

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Chris Carandang	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	383
Reporter:	Xochitl Avila	Regulation Reference:	EAD 42-302.1	Created:	09/17/2018 02:59 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Lien Phan	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Time Limits]	Approved by Committee:	2019-10-22 00:00:00.0	Other Agency Cross Reference:	CIV-818

Non-Committee

Review:

Expedite Approval:

Current Design:

A cash aid time limit record is automatically getting created in the system for a parent under 18 years old active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month. This causes the CalWORKs clock to tick towards the months of aid when ideally it should not occur. As a result, it makes the person ineligible to CalWORKs after reaching the time limit requirement when that person should be receiving benefits

Request:

A cash aid time limit record should not be created for a parent under 18 years old active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month. This logic stops the tick for CalWORKS clock.

Note: A cash aid time limit record should continue to be created for a minor who has active CW program as an Adult and has an active Cal-Learn program. This logic will have their TANF clock tick. The worker adds the 308 Exemption that will stop the CalWORKs and WTW clock but the TANF clock still ticks. The batch time limit also automatically adds the 308 exemption when Work Registration Exempt is determined by EDBC.

Recommendation:

1. Create a DCR to remove the cash aid time limit records for persons under 18 years old on the first day of the time limit month who are active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month.

Note: The persons indicated in this DCR include all minors that are either parents or not, marked as adults, as the system added cash aid time limit record for them in the past.

2. Modify both the daily and monthly time limit batch jobs to stop creating time limit record for parents under 18 years old on the first day of the time limit month active in CalWORKs and marked as an adult without an active or pending Cal-Learn program for the effective month.

Note: The modification for these batch jobs will only impact individuals who are parents.

Outreach

Description:

A case list of cash aid time limit records that will be removed by the DCR, and those records that will be skipped associated with the exceptions listed in section 2.3.2 will be provided to all the impacted counties. The following columns will be included in the file:

- a. COUNTY_CODE
- b. DISTRICT_OFFICE
- c. Region
- d. CASE_NAME
- e. CASE_NUMBER
- f. MEMBER_LAST_NAME
- g. MEMBER_FIRST_NAME
- h. MEMBER_DOB
- i. MEMBER_AGE

j. MEMBER_CIN
k. CALWORKS_PROGRAM_STATUS
l. LAST_CalWORKs_WORKER_ID
m. MEMBER_ROLE
n. MEMBER_ROLE_REASON
o. MEMBER_PROGRAM_STATUS
p. WTW_REP_PROGRAM_STATUS
q. TIME_LIMIT_EFFECTIVE_DATE
r. EXCEPTION_REASON
s. COUNT_OF_TIME_LIMIT_EFF_MONTH
t. LAST_WTW_REP_WORKER_ID

A summary of removed and skipped exception records will be provided with the following columns:

a. Exception Reason
b. Count
Grand Total

**Migration Impact
Description:**

Joint design has. been approved through the Time Limits Committee. C-IV will implement this change change with SCR CIV-818 in the 20.11 release

**Migration Impact
Analysis:**

**Alternative
Procedure**

Until this SCR is implemented, no Time on Aid should be entered for any person under the age of 18 per EAS 42-302.1.

Description:

Operational Impact:

Estimate: 383

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	248	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	100
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

Before:
Outreach and sample sheet in Section 3 do not match

After:
Updated the sample sheet in Section 3 to match with the list of columns defined in the outreach section.

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:

**Content Revision
Status-3:
Content Revision
Description-3:**

- After:
- 1. Recommendation Change:
Before:
After:
 - 2. ETC Change:
Before:
After:
 - 3. Release Change:
Before:
After:
 - 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. ETC Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CA-214899] DDID 1629 FDS: Task Mgt DDIDs 1830,1831,1832,2103,2104,2105,2106,2107,2141

- Resolved: 09/26/2020 09:15 PM

Team Responsible:	Batch/Interfaces	Assignee:	Quoc Nguyen	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	427
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Task Management]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 7/30/2020

Current Design: The LRS/CalSAWS System includes functionality to create tasks in an automated fashion via the nightly batch processes or by specific worker actions. SCR CA-214928 for DDID 34 includes recommendations to introduce Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties.

Request: Update an initial population of automated LRS/CalSAWS tasks to function within the Automated Action framework.

Recommendation: 1. Update a population of automated LRS/CalSAWS tasks to function within the Automated Action framework. (Reference the attached design document for the specific automated Tasks)

The remaining phases of DDID 1629 will be handled with SCRs CA-214896, CA-214897, CA-214898 and CA-217298.

Outreach

Description:

Migration Impact

Description:

The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

427

Automated Test :	0	Batch/Interfaces :	329	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	98
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

Before: One of the Automated Actions did not reference a consistent display of the "WT" program code value for Welfare to Work.
After: Each Automated Action now references a consistent program code value for Welfare to Work.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-214928] DDID 34 FDS: Task Mgt

- Resolved: 09/15/2020 02:10 PM

Team Responsible:	Online	Assignee:	Carlos Albances	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1531
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 7/28/2020

Current Design:

The CalSAWS System includes Task Management functionality that allows users to view and manage Tasks through various online pages in the application.
The C-IV System includes additional functionalities for Task Management such as county maintained Task Types/ Sub Types, configuration of Automated Actions, reassignment functionality and Bank managed Tasks.

Request: Develop a unified Task Management solution within the LRS/CalSAWS System that supports both the C-IV and LRS/CalSAWS tasking models. This enhancement will introduce several Task Management components that are currently available in the C-IV System. The Worklist pages within the LRS/CalSAWS System will remain available.

Recommendation:

1. Add functionality to allow county customization of Task Types and Task Sub-Types
2. Add functionality to allow a level of county customization of automated task creation.
3. Add functionality to allow county customization of Task Banks.
4. Convert LRS/CalSAWS System Master Assignment Queue positions and related Tasks to Banks.
5. Add functionality to allow county customization of bulk task reassignment configurations.
6. Modify the LRS/CalSAWS Worklist and Worklist PR RE Pages to evaluate for the county customizable Task Types and Task Banks.

Reference the attached design document for design specifics.

Outreach

Description:

Migration Impact

Description:

The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **1531**

Automated Test :	120	Batch/Interfaces :	299	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	790	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	322
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

Content Revision Status-1:	Accepted
Content Revision Description-1:	<p>1. Recommendation Change: Before: The design document did not include verbiage to describe two of the dynamic fields on the Automated Action Detail page. The Excluded Associations section of the Bank Detail page incorrectly states that Offices can be excluded from a Bank. After: The design document includes verbiage to describe two of the dynamic fields on the Automated Action Detail page. The Excluded Associations section of the Bank Detail page states that Worker and or Units may be excluded from a Bank.</p> <p>2. Estimate Change: Before: Automated Test ETC 1: 0 Automated Test ETC Total: 0</p> <p>After: Automated Test ETC 1: 120 Automated Test ETC Total: 120</p> <p>3. Release Change: N/A</p> <p>4. Funding Source Change: N/A</p>
Content Revision Status-2:	Accepted
Content Revision Description-2:	<p>1. Recommendation Change: Before: The design document did not include a recommendation to add the new Task Statuses to the Worklist pages. After: The design document includes a recommendation to describe the addition of the new Task Statuses to the Worklist pages.</p> <p>2. Estimate Change: Before: Online ETC 1: 775</p> <p>After: Online ETC 1: 790</p> <p>3. Release Change: N/A</p> <p>4. Funding Source Change: N/A</p>
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	<p>1. Recommendation Change: Before: The design document did not include verbiage allowing the Worklist pages to search for Tasks within a Bank. After: The design document includes verbiage to allow searching of Tasks assigned to Banks on the Worklist pages.</p> <p>2. Estimate Change: TBD</p> <p>3. Release Change: N/A</p> <p>4. Funding Source Change: N/A</p>
Content Revision Status-4:	
Content Revision Description-4:	

[CA-215016] DDID 2591 FDS: Non State Forms - Add CSF 141

- Resolved: 10/16/2020 09:00 PM

Team Responsible:	Client Correspondence	Assignee:	Gurunandan Vijendra Agnihothri	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	92
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:					
Expedite Approval:	Karen Rapponotti - 9/28/2020				
Current Design:	CSF 141-Child Care Reimbursement Request (09/2020) currently does not exist in CalSAWS System.				
Request:	Add CSF 141-Child Care Reimbursement Request (09/2020) in the English and Spanish Languages for all 57 migration counties.				
Recommendation:	1) Add CSF 141-Child Care Reimbursement Request (09/2020) in English and Spanish languages to CalSAWS System for all 57 migration counties. 2) Update Child Care Certificate Detail page to remove Generate CCRR button for Los Angeles County. 3) Update Child Care Certificate Detail page to rename Generate CCRR button to Generate CSF 141 for all 57 migration counties. 4) Update Child Care Certificate Detail page to generate CSF 141 form when Generate CSF 141 button is clicked. 5) Add Daily Batch Trigger to generate CSF 141-Child Care Reimbursement Request (09/2020) form in English and Spanish.				
Outreach Description:					
Migration Impact Description:	Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	92				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	92	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	Before: CSF 141 forms Customer Reporting will be marked as complete by adding and accepting the Payment Calculations with SCR CA-215016. After: CSF 141 forms Customer Reporting will be marked as complete by adding and accepting the Payment Calculations with SCR CA-200686.
Content Revision Status-2:	
Content Revision Description-2:	
Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	



[CA-215687] DDID 2686 FDS: GA GR Phase 1 - Case Summary and Application page Changes

- Resolved: 10/02/2020 08:57 PM

Team Responsible:	Eligibility	Assignee:	Amber Brune	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Taylor Fitzhugh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	461
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/17/2020 11:23 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	2020-07-23 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved - K. Rapponotti & J. Osborn 08/10/20

Current Design:

The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program. The CalWIN system currently uses a different set of rule for each county and currently does not support the employment services programs within it's system.

Request:

A separate General Assistance program will be added to the CalSAWS system to support the migration of the CalWIN counties.

Recommendation:

Add the ability to create and track a General Assistance program application.

Outreach

Description:

Migration Impact

Description:

General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

461

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	60	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	287	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	72
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

A. Updated Section 1.4 Assumption 1 to read:

1. EDBC Rules, Batch processes, and reports for the new program will be added and modified in future SCRs. The program status, periodic reporting information, and other values set and/or modified by EDBC will not be able to be tested until the application of the rules.

B. Updated Appendix A:

Modified External Programs to N, Intake Programs to Y

C. Updated Page listing in Appendix B:
Modified Care and Maintenance Detail to Care and Maintenance Fund Detail
Removed -
Money Management Detail, Eligibility Non-Compliance Detail, Other Program Assistance Detail

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:

[CA-201377] DDCR 10002: GA/GR Solution for C-IV Counties

- Resolved: 02/12/2019 11:21 AM

Team Responsible:	Eligibility	Assignee:	Cassandra Mestayer	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Taylor Fitzhugh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	3888
Reporter:	Roger Perez	Regulation Reference:		Created:	03/12/2018 05:39 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations, Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[Job Aid, Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	2020-06-18 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county’s implementation as well as the automation and monitoring of their GROW program. The C-IV implementation allows the users to enter and track the (GA/GR) program through the use of manual EDBC and issuance, but does not track employment service activities for the 39 C-IV counties.

Request: The GA/GR program will be expanded to support the creation and maintenance of the GA/GR program for the C-IV counties’ GA/GR programs. Data entry fields required for the individual county GA/GR programs, related forms, and NOAs will be migrated. Impacted fiscal reports will be updated to generate for the migrated GA/GR programs.

Recommendation:

1. Migrate the existing General Assistance (Managed) and General Assistance (Non-Managed) programs.
2. Update Data Collection pages to track information related to the migrated General Assistance programs
3. Update the Codes table to add General Assistance (Managed) program.
4. Add a new page: “General Assistance (Managed) EDBC (Manual)”.
5. Update Program Configuration Detail to show ‘Other’ for GA (managed) program.
6. Enable and update the ‘Money Management’ page.
7. Update the EDBC logic to include GA (Managed) program when determining other programs.
8. Update the Needs and Payment details to include GA (managed) program benefit type and issuance delivery.
9. Add a validation for the Service Arrangement Detail.
10. Update the Valuable Request Detail Page.
11. Updated the Issuance Detail and Un-Reimbursed Assistance Pool Detail to include GA (managed) program.
12. Update EBT Repayment Detail and Recovery Account Detail to include GA (managed) benefit type.
13. Update fiscal stagger date logic to include the GA (Managed) program.
14. Update the skip Issuance logic to include authorized GA (Managed) program.
15. Update the Benefit Issuance Pre-Claiming, Benefit Issuance Claiming, Service Payment Issuance Claiming, Valuables Claiming, Recovery Account Claiming batch jobs to include GA (managed) program.
16. Update the Non-Foster Care Main Payroll, Future Monthly Supplemental, Nightly EDBC Issuance and Nightly EDBC Non-FC Issuance sweeps to include GA(Managed) programs.
17. Add new C-IV county-specific GA forms to the Template Repository.
18. Update existing fiscal reports specified in the Fiscal Reports section to generate for the managed GA/GR program.
19. Update the Program parameter in the Report Search page to display the GA / GR program that is available to the county.

Outreach

Description:

Migration Impact

Description: The Contractor shall migrate the existing GA/GR solution for the 39 C-IV Counties. Access to the existing LRS GA/GR pages shall be controlled by each county. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the C-IV Counties.

Migration Impact Analysis:	Not Accounted for in SOR				
Alternative Procedure Description:	The General Assistance (Managed) and General Assistance (Non-Managed) programs will not be migrated to Calsaws.				
Operational Impact: Estimate:	3888				
Automated Test :	300	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	304
DBA :	0	Design :	0	Eligibility :	467
Fiscal :	1247	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	708	Performance :	0
Release Communication Support :	0	Reports :	306	Reports Test :	167
Security :	0	Special Project :	0	System Test Support :	389
Tech Arch :	0	Tech Ops :	0	Training :	0
Content Revision Status-1:	Accepted				
Content Revision Description-1:	<p>1. Recommendation Change:</p> <p>Fiscal Update to include an DCR for GM Payment/Valuable Request Authorizations and Benefit Issuance Threhsold</p> <p>Correspondence updates to form names and content to include "GR".</p> <p>Before:</p> <p>2.43.1 Add CSF 106 - Free Format General Assistance NOA</p> <p>2.43.2 Add CSF 107 - GA Approval NOA</p> <p>2.43.3 Add CSF 108 – GA Denial NOA</p> <p>2.43.4 Add CSF 109 – GA Discontinuance NOA</p> <p>2.43.5 Add CSF 110 – GA Benefit Change NOA</p> <p>2.43.6 Add CSF 111 – GA Supplement NOA</p> <p>2.43.7 Add CSF 112 – GA Periodic Report Form</p> <p>2.43.8 Add CSF 113 – GA Reimbursement Agreement Form</p> <p>Report's section does not include an update for the CalWIN GA/GR program.</p> <p>After:</p> <p>2.43.1 Add CSF 106 - Free Format General Assistance/General Relief NOA</p> <p>2.43.2 Add CSF 107 - GA/GR Approval NOA</p> <p>2.43.3 Add CSF 108 – GA/GR Denial NOA</p> <p>2.43.4 Add CSF 109 – GA/GR Discontinuance NOA</p> <p>2.43.5 Add CSF 110 – GA/GR Benefit Change NOA</p> <p>2.43.6 Add CSF 111 – GA/GR Supplement NOA</p> <p>2.43.7 Add CSF 112 – GA/GR Periodic Report Form</p> <p>2.43.8 Add CSF 113 – GA/GR Reimbursement Agreement</p> <p>Report's section includes an update for the CalWIN GA/GR program.</p> <p>Update Payment/Valuable Request Authorization for General Assistance (Managed) to require 1st Level Authorization. Update County Benefit Issuance Thresholds to maintain current threshold functionalities for General Assistance (Managed).</p> <p>Data Change Request</p> <p>2. ETC Change</p> <p>Before: System Test Support ETC 1: 400</p> <p>After: System Test Support ETC 1: 689</p> <p>Before: Reports Testing Team ETC: 120</p> <p>After: Reports Testing Team ETC: 167</p> <p>Before: Reports ETC: 401</p> <p>After Reports ETC: 306</p>				

Before Fiscal ETC:1219

After Fiscal ETC:1247

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

2.43.7 GA/GR Periodic Report Form

- Category: Administrative

2.43.8 GA/GR Reimbursement Agreement Form

- Category: Administrative

2.18.2 Set the following for CT 184 GA (Managed) Aid Code reference column Fed/Non-Fed to 'OT'.

2.21.2.3 For the status reason row: Notice of Action Reason code, NOA not Required

2.17.3 f. The validation for aid code mentions claim code

2.17.3.4. has a validation for issuance method

2.16.2.2 2. Update CalFresh EDBC to treat the CalFresh program as Categorically Eligible if all household members are eligible to GA (Managed).

2.16.1 Added in the overview to GA/GR to be considered public assistance

2.16.2.2 2. Update CalFresh EDBC to treat the CalFresh program as Categorically Eligible if all household members are eligible to GA (Managed).

2.31.2 EBT Repayment Detail Add a new entry "GA" Benefit type

2.32.1.2. Did not include cause code and code hierarchy

2.27.3 a.The GA (Managed) program is selected on the Program Type drop down list

c.The Validation will be triggered upon clicking Save and Return button

2.19.3

Two validations (c and d) triggered on the 'add' button for the 'override money management'

After:

1.3.21 New Requirement to update GM Pay Codes for Humboldt County

2.43.7 GA/GR Periodic Report Form

- Category: Forms

2.43.8 GA/GR Reimbursement Agreement Form

- Category: Forms

2.18.2 Only show 'Other' in the Claiming Code drop-down list for GA (Managed) program aid code 2.21.2.3 The row Notice of Action Reason code and NOA not Required was removed

2.17.3 f. The validation for aid code now mentions aid code in the validation

2.17.3.4. The issuance method validation has been removed.

2.22 Update Recommendation to use new County Benefit Issuance Threshold instead of Category 562.

2.23 New section to update Payment/Valuable Request Authorization for GM.

2.24 New section to update GM Pay Codes for Humboldt County.

2.25 New section to update Fund Codes for Humboldt County.

2.16.1 Update it to mention Make General Assistance/General Relief program be considered public assistance.

2.16.2.2 2. Update the code detail table to make General assistance/General Relief, General assistance (Managed) and General Assistance (Non-managed) be considered public assistance.

2.31.2 Removed EBT Repayment Detail Add a new entry "GA" Benefit type since this already exist in LRS

2.32.1.2. Included cause code and code hierarchy

2.27.3 a. Instead of "select" its "change" the program type

c. Removed the trigger condition "upon clicking Save and Return button"

2.19.3

Change two validations to trigger on the 'save and return' button for the 'override money management'

ETC Change:

Before:

Fiscal:1247

System Test Support:389

After:

Fiscal" 1261

System Test Support:392

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

Content Revision
Status-4:
Content Revision
Description-4:

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:



[CA-211332] ACWDL 20-03 CalWORKs Stage One Child Care NOAs

Team Responsible:	Client Correspondence	Assignee:	Prashanth Kumar	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Connor Gorry	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	350
Reporter:	Maria Arceo	Regulation Reference:	ACL 20-03, ACWDL	Created:	10/22/2019 09:43 AM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2020-08-27 00:00:00.0	Other Agency Cross Reference:	CIV-105397

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 9/23/2020

Current Design: CalSAWS does not have CW Stage One Child Care Notices.
Note: SCR CA-211768 will add the NA 832 to the Template Repository.

Request: Create the CW Stage One Child Care Notices per ACL 20-03

Recommendation: Update or Create the following CW Stage One Child Care Notices per ACL 20-03 in the Template Repository in English & Spanish (Threshold will be added with CA-212089)
(Update) NA 832 - Child Care Approval (Stage 1)
(Create) NA 833 - Child Care Services Change NOA
(Update) NA 834 - Child Care Services Denial NOA
(Update) NA 835 - Child Care Services Discontinuance NOA

Outreach

Description: N/A

Migration Impact Description: Joint design has been approved through the Correspondence Committee. C-IV will implement this Change with SCR CIV-105397 in the 20.01 release.

Migration Impact

Analysis: N/A

Alternative

Procedure

Description:

Operational Impact:

Estimate: **350**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	266
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	84	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change:

Before: LRS M&E

After: Premise

Funding Source ID: Child Care Provider Portal

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-214026] DDID 2192 - Kiosk/Mobile/Portal

Team Responsible:	Online	Assignee:	Yudhi Tanuwidjaja	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Jennifer Kim	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	567
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	Yes	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	2020-09-04	Other Agency Cross	
Committee:	[Imaging, Lobby Management, Self Service Portal]	Committee:	00:00:00.0	Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

1. There are no established web services between the CalSAWS Imaging System and Image Upload Sources to store case, confidential case or person-level documents in the CalSAWS Imaging System.
2. There are no established web services between the CalSAWS Imaging System and Image Upload Sources to route documents to the CalSAWS Imaging System's Pre-Archive Processing or Start Workflow Queue after storing the document.

Request:

1. Create a new outbound web service to store case, confidential case or person-level documents into the CalSAWS Imaging System. Create three different request parameters for the Store Document Outbound Web Service to send the document to its appropriate Case, Confidential Case or Person Drawer in the Imaging System: Store Case Document Request, Store Confidential Case Document Request and Store Person Document Request.
2. Create a new outbound web service to route documents to the CalSAWS Imaging System's Pre-Archive Processing or Start Workflow Queue after invoking the Store Document Web Service.
3. Modify the C-IV Kiosk Application to upload documents to the new CalSAWS Imaging System.
4. Modify the LRS Lobby Check-In Application to upload documents to the new CalSAWS Imaging System.

Recommendation:

1. Create a Store Document Outbound Web Service to store case, confidential case or person-level documents in the CalSAWS Imaging System. Create three different request parameters for the Store Document Outbound Web Service to send the document to its appropriate Case, Confidential Case or Person Drawer in the Imaging System: Store Case Document Request, Store Confidential Case Document Request and Store Person Document Request.
2. Create a Route Document Outbound Web Service to route documents to the CalSAWS Imaging System's Pre-Archive Processing or Start Workflow Queue after invoking the Store Document Web Service.
3. Update the C-IV Kiosk Application to upload documents to the new CalSAWS Imaging System.
4. Update the LRS Lobby Check-In Application to upload documents to the new CalSAWS imaging System.

Please refer to more details in the attached design document.

Outreach

Description:

Migration Impact

Description:

DDID #119 (CA-214044, CA-218891, CA-218890, CA-218887, CA-218886, CA-218883, CA-218882, CA-218880) will enable the new imaging solution for each county.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

567

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	121	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	121
Tech Arch :	325	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:

Before:

1. Append page web service is not in the design document.
2. There is no inbound store document web service for EDMS.

After:

1. Added append page web service.
2. Added section 2.2 for the inbound web service to store image to EDMS.

2. Estimate Change:

Batch/Interfaces ETC 1

Before: 0

After: 188

System Test Support ETC 1

Before: 121

After: 179

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:



[CA-215103] DDID 2634 FDS: Non State Forms - Update GEN 1390

Team Responsible:	Client Correspondence	Assignee:	Nisarga Nagarathnaraj	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Harish Katragadda	Change Type (SCR):	Enhancement
Minor Version:	20.11.x2	Expedite Changes:	Start Build	Estimate:	22
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 9/15/2020

Current Design: CalSAWS/LRS has version (1/17) of the State form.

Request: Update LRS/CalSAWS with the latest version of the State Form (3/17). (Attached)
There is no substitute permitted for this form.

Recommendation: Update CalSAWSLRS with the latest version of the State Form (3/17). (Attached)
1. Update Existing English GEN 1390 form with the updated State Version:
a. Update the Header Formatting.
b. Update 'By Telephone' to 'By telephone'.
c. Update Form Version at the bottom of the form to (03/17).

2. Add GEN 1390 (03/17) in Spanish to Template Repository

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	22	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Status-1: Pending CCB

Content Revision

Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A

3. Release Change:
Before: 21.01
After: RWR

4. Funding Source Change: N/A

Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:



[CA-215190] DDID 2680 FDS: Non State Forms - Migrate CSF 133

Team Responsible:	Client Correspondence	Assignee:	Nilesh Deepak	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Harish Katragadda	Change Type (SCR):	Enhancement
Minor Version:	20.11.x2	Expedite Changes:	Start Build	Estimate:	22
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 9/3/2020

Current Design: The Non state form CSF 133 Overpayment Letter - 2nd Notice is not available in LRS/CalSAWS Template Repository.

Request: Update CSF 133 - OP/OI Letter 2nd Notice.
Update form name to remove reference to "OI".
Form cannot be used for CW or CF. All references to these programs are removed from the form.
Update Template Repository to not allow generation of this form for CW or CF.

Recommendation:

1. Add Updated CSF 133 form in English and Spanish to LRS/CalSAWS template Repository
2. Populate the CSF 133 form with Case and Recovery account Details

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: **22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	22	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Content Revision
Status-2:
Content Revision
Description-2:

Before: RWR
After: 21.01

4. Funding Source Change: N/A
Pending CCB

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 21.01
After: RWR

4. Funding Source Change: N/A

Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:



[CA-215191] DDID 2680 FDS: Non State Forms - Threshold Languages - Migrate CSF 133

Team Responsible:	Client Correspondence	Assignee:	Meghana Chander	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Harish Katragadda	Change Type (SCR):	Enhancement
Minor Version:	20.11.x2	Expedite Changes:	Start Build	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:	
Expedite Approval:	Karen Rapponotti - 9/3/2020
Current Design:	The Non-state form CSF 133 Overpayment Letter - 2nd Notice is not available in Threshold languages in LRS/ CalSAWS Template Repository.
Request:	<ol style="list-style-type: none">1) Update CSF 133 - OP/OI Letter 2nd Notice (See Attached English Mock Up).2) Update form name to remove reference to "OI".3) Update Template Repository to not allow generation of this form for CW or CF.4) This form will be available in the Template Repository in all threshold languages, including.<ul style="list-style-type: none">• Arabic• Armenian• Cambodian• Cantonese• Chinese• Farsi• Hmong• Korean• Lao• Other Chinese Language• Russian• Tagalog• Vietnamese

Recommendation:	Add CSF 133 form in all Threshold Languages
	Note: Refer to SCR CA-215190 for CSF 133 English and Spanish Forms.

Outreach

Description:	
Migration Impact Description:	Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:	
Alternative Procedure Description:	N/A

Operational Impact:	
Estimate:	39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	39	Eligibility :	0

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: RWR
After: 21.01

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 21.01
After: RWR
4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:



[CA-210663] Updates to the CF Expedited and Recertification Approval NOA Message

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	James Tran	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	31
Reporter:	Maria Arceo	Regulation Reference:	ACL 15-68	Created:	09/20/2019 11:33 AM
Status:	Approved	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2020-05-28 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Expedited Approval NOA (F903) has the 04/15 version for the SUAS message fragment. "Your CF benefits may increase due to State Utility Assistance Subsidy(SUAS) payment we put into your cash EBT account. etc.".

Request:

Update all CF Approval NOAs to reflect the latest CF 377.1 (9/2015) version.
Update Recertification Approval NOA message-Remove verbiage regarding dependent care. LA county was cited for the message.

Recommendation:

- 1.Update the Expedited Approval NOA (F903) to the latest CF 377.1 state version.
This recommendation will update the CalFresh SUAS Message (CF_AF_MESSAGE5) fragment to match the CF 377.1 (6/2019) version.
2. Update Recertification Approval NOA message by removing dependent care verbiage.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Correspondence Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **31**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	19
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	7
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before: In form CF 377.1: "You still must fill out and send in your complete Semi-Annual Report (SAR7) or your CalFresh certification will stop, even though your benefits are zero."

After: [remove]

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions