

CalSAWS CCB Agenda

DATE	01/21/2021
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CIV-106327	CA-219060	Update Outbound WIS Interface for 2021 STS Calendar Cycle Numbers	Fiscal	38	C-IV M&O	Production Deployment	20.12.17
20.11	CIV-107919	CA-219531	Batch EDBC to apply 2021 SSA Cost of Living Adjustments (COLA)	CalHEERS	432	C-IV M&O	Production Deployment	20.12.12
20.11	CIV-107920	CA-219535	2021 Social Security Title II and Title XVI Cost of Living Adjustments (SSA COLA)	CalHEERS	448	C-IV M&O	Production Deployment	20.12.04
20.11	CIV-108069	CA-220930	Update BRM address for Riverside County District 31	Client Correspondence	27	C-IV M&O	Production Deployment	20.12.23
20.11	CIV-108107		Implement Case Data Removal Sprint 7 Features	Tech Arch	420	C-IV M&O	Production Deployment	21.01.07
20.11	CIV-108308	CA-221905	ACWDL 12/15/20 - List of RCA Cases for RCA Stage 2 Extension	Eligibility	39	C-IV M&O	Production Deployment	20.12.23
20.11	CIV-108427	CA-223058	Update Outbound WIS Interface for 2021 STS Calendar Cycle Numbers	Fiscal	45	C-IV M&O	Production Deployment	21.01.14
20.11	CIV-108481		Turn off weekly WIS Interface until WIS Cycle Numbers can be updated	Fiscal	7	C-IV M&O	Production Deployment	21.01.06

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CIV-106461	CA-212912	ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Threshold (IRT) Tier 2	Eligibility	183	C-IV M&O	No	
21.03	CIV-106797	CA-214645	2020-21 Medicare Catastrophic Coverage Act Spousal Impoverishment Caps	CalHEERS	81	C-IV M&O	No	
21.03	CIV-108390	CA-222558	CIV-106814: Online Help - Create and Update OLH pages to support CalHEERS eHIT BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Process	Training	30	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-215031		DDID 2598 FDS: Non State Forms - Update MC Reminder Notice	Client Correspondence	76	CalSAWS DD&I	No	21.01.x2
RWR	CA-215037		DDID 2601 FDS: Non State Forms - Update MC NA Back 9	Client Correspondence	78	CalSAWS DD&I	No	21.01.x1
RWR	CA-215043		DDID 2604 FDS: Non State Forms - Update PA 5004	Client Correspondence	73	CalSAWS DD&I	Start Build	21.01.x3
RWR	CA-215063		DDID 2614 FDS: Non State Forms - Update NOA (CF) Free Format	Client Correspondence	78	CalSAWS DD&I	No	21.01.x2
RWR	CA-215069		DDID 2617 FDS: Non State Forms - Update RMFSBUS1	Client Correspondence	78	CalSAWS DD&I	Start Build	21.01.x1
RWR	CA-215071		DDID 2618 FDS: Non State Forms - Update RMFSBUS2	Client Correspondence	78	CalSAWS DD&I	No	21.01.x1

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-215087		DDID 2626 FDS: Non State Forms - Update PA 1540	Client Correspondence	54	CalSAWS DD&I	Start Build	21.01.x1
RWR	CA-215153		DDID 2659 FDS: Non State Forms - Update MATURES 1	Client Correspondence	68	CalSAWS DD&I	Start Build	21.01.x2
RWR	CA-215157		DDID 2661 FDS: Non State Forms - Update PA 1857 including Threshold Languages	Client Correspondence	54	CalSAWS DD&I	Start Build	21.01.x1
RWR	CA-215186		DDID 2678 FDS: Non State Forms - Add State Form FIN 102	Client Correspondence	22	CalSAWS DD&I	Start Build	21.01.x3
20.11	CA-212869		ACIN I-78-20 2021 CAPI COLA	Eligibility	128	LRS M&E	Production Deployment	21.01.07
20.11	CA-219060	CIV-106327	Update Outbound WIS Interface for 2021 STS Calendar Cycle Numbers	Fiscal	45	LRS M&E	Production Deployment	20.12.17
20.11	CA-219531	CA-212343, CIV-107919	Batch EDBC to apply 2021 SSA Cost of Living Adjustments (COLA)	Eligibility	503	LRS M&E	Production Deployment	20.12.12
20.11	CA-219535	CA-212343, CIV-107920	2021 Social Security Title II and Title XVI Cost of Living Adjustments (SSA COLA)	CalHEERS	425	LRS M&E	Production Deployment	20.12.04
20.11	CA-221137		ACIN I-78-20 2021 CAPI COLA - Batch EDBC	Eligibility	214	LRS M&E	Production Deployment	21.01.08
20.11	CA-221905	CIV-108308	ACWDL 12/15/20 - List of RCA Cases for RCA Stage 2 Extension	Eligibility	46	LRS M&E	Production Deployment	20.12.23
21.01	CA-214041		DDID 2289 - CalSAWS Phase 1 Cloud Performance Testing	Imaging	5	CalSAWS DD&I	Production Deployment	21.02.14
21.01	CA-220930	CIV-108069	Update BRM address for Riverside County District 31	Client Correspondence	30	LRS M&E	Production Deployment	
21.01	CA-222606		[CLONE of 216739] - Medi-Cal Renewals Listing Report Enhancements	Reports	491	LRS M&E	Start Build	
21.02	CA-221459		Migrate Database tables and columns for IVR Migration	Contact Center	221	County Purchase	No	
21.03	CA-201378		DDCR 10003: Regression Test External Systems at CalACES Migration	System Test	200	C-IV M&O	No	21.04.30
21.03	CA-204582		Add Edit Functionality to a Service Arrangement (42700)	Fiscal	309	LRS M&E	Start Build	
21.03	CA-207376		DDID 1093 - Create Supervisor Authorization Reports	Reports	603	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CA-208413		DDID 1631: Enable Time Limit Report for 57 Migration Counties (Hard Launch #3)	Analytics	62	CalSAWS DD&I	Start Build	21.03.XX
21.03	CA-212912	CIV-106461	ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Threshold (IRT) Tier 2	Eligibility	196	LRS M&E	No	
21.03	CA-214645	CIV-106797	2020-21 Medicare Catastrophic Coverage Act Spousal Impoverishment Caps	CalHEERS	91	LRS M&E	No	
21.03	CA-214761		DDID 2373 FDS: API - Regression Test	Automated Test	360	CalSAWS DD&I	No	
21.03	CA-215095		DDID 2630 FDS: Non State Forms - Update PA 2492	Client Correspondence	68	CalSAWS DD&I	No	
21.03	CA-215170		DDID 2670 FDS: Non State Forms - Add State Form GEN 202 (VER 202)	Client Correspondence	58	CalSAWS DD&I	Start Build	
21.03	CA-215180		DDID 2675 FDS: Non State Forms - Add New State Form FIN 200	Client Correspondence	54	CalSAWS DD&I	Start Build	
21.03	CA-215194		DDID 2682 FDS: Non State Forms - Migrate FIN 107	Client Correspondence	145	CalSAWS DD&I	Start Build	
21.03	CA-216232	CA-214360	Update Back to School Clothing Allowance (BTSCA) Logic	Fiscal	45	LRS M&E	Start Build	
21.03	CA-217791		DDID 1967: Update RDB With Direct Deposit Data Collection	Fiscal	1003	CalSAWS DD&I	No	
21.03	CA-220125		Test Change Reason Logic with C-IV Converted Data	System Test	198	C-IV M&O	No	21.04.30
21.03	CA-221629		DDID 34 FDS: Task Mgt Continuation	Online	312	CalSAWS DD&I	Start Build	
21.03	CA-222432		CA-215682: Online Help - DDID 2380 FDS: Create Online Help pages for GA/GR SOF	Training	10	CalSAWS DD&I	Start Build	
21.03	CA-222514		DDID-2359 FDS APIs - Create APIGEE Developer Portal	Tech Arch	120	CalSAWS DD&I	No	
21.03	CA-222549		CA-214039 DDID 2509: Online Help - Update OLH pages to support e-ICT Document Transfer	Training	15	CalSAWS DD&I	No	
21.03	CA-222558	CIV-108390	CA-214686: Online Help - Create and Update OLH pages to support CalHEERS eHIT: BREFS - Consume SAWS Eligibility	Training	15	Premise	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
			Authorization and Manage Downstream Process					
21.03	CA-222619		CA-215280 DDID 1631: Online Help - Update Reports Overview to support change in DHCS CMS PI Master Data Request Detail Report	Training	5	CalSAWS DD&I	Start Build	
21.03	CA-222637		CA-207159 DDID 2126: Online Help - Update OLH to support updates to OP/OI Notices	Training	5	CalSAWS DD&I	Start Build	
21.03	CA-223188		Analytics - Extracted On Timestamp Added onto Dashboards	Analytics	128	CalSAWS DD&I	No	21.03.XX
21.05	CA-207637		ACL 19-93 - ABAWD - Phase III	Eligibility	9152	Premise	Start Build	
21.05	CA-213391		Update CIV Specific Jobs to Exclude Disaster CalFresh program	Fiscal	352	Premise	Start Build	
21.05	CA-214762		DDID 2373 FDS: API - Regression Test	Automated Test	280	CalSAWS DD&I	No	
21.05	CA-216357		DDID 1967: Update IEVS Abstracts to include Foster Care Aid Codes	Batch/Interfaces	428	CalSAWS DD&I	No	
21.05	CA-218078		DDID 1967: Update SAWS 2A SAR to link to Case	Client Correspondence	24	CalSAWS DD&I	No	
21.05	CA-220616		DDID 1967: Display 'RE' Run Reason for CAPI program in non-LA counties	Eligibility	148	CalSAWS DD&I	No	
21.05	CA-221238		Update EDBC to Create Refugee Employment Program (REP) Only For LA County for CalWORKs (CW) and Refugee Cash Assistance (RCA) Mandatory Individuals	Eligibility	160	C-IV M&O	No	
21.05	CA-221752		DDID 720 - Activate On Request Reports for the 57 Counties (Release G)	Analytics	62	CalSAWS DD&I	No	21.05.XX
21.05	CA-222042		DDID 1967: Update Correspondence Headers and Cosmetic Updates due to Barcode Placement	Client Correspondence	460	CalSAWS DD&I	No	
21.07	CA-214763		DDID 2373 FDS: API - Regression Test	Automated Test	210	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-219126		DDID 1975 - Migrate Oracle-based Solution for Enhanced Data Reporting (EDR) to CalSAWS	DBA	120	CalSAWS DD&I	No	
21.11	CA-214764		DDID 2373 FDS: API - Regression Test	Automated Test	630	CalSAWS DD&I	No	
22.01	CA-214765		DDID 2373 FDS: API - Regression Test	Automated Test	94	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CA-216739		Medi-Cal Renewals Listing Report Enhancements	Reports	522	LRS M&E	Start Build	
20.11	CA-217200		Training: Update 030-WBT-CLE-Clerical Support-07 for 20.07 App Dev Changes	Training	20	LRS M&E	No	21.01.20
20.11	CA-218706		Cambria Support for Qlik Deliverables	Analytics	94	LRS M&E	No	21.06.XX
20.11	CA-220746		Training: Update Child Care WBTs for 20.11 App Dev Changes	Training	44	LRS M&E	No	21.01.22
20.11	CA-220747		Training: Update Child Care APP WBTs for 20.11 App Dev Changes	Training	55	LRS M&E	No	21.01.22
20.11	CA-220751		Training: Update 032-WBT-CLS-Clerical Support Supervisor-01 for 20.11 App Dev Changes	Training	22	LRS M&E	No	21.01.22
20.11	CA-220783		Training: Update General Eligibility WBTs for 20.11 App Dev Changes	Training	209	LRS M&E	No	21.01.22
20.11	CA-220787		Update Eligibility Supervisor WBTs for 20.11 App Dev Changes	Training	44	LRS M&E	No	21.01.22
20.11	CA-220788		Training: Update CalFresh WBTs for 20.11 App Dev Changes	Training	132	LRS M&E	No	21.01.22
20.11	CA-220789		Training: Update Foster Care WBTs for 20.11 App Dev Changes	Training	71	LRS M&E	No	21.01.22
20.11	CA-220790		Training: Update General Relief WBTs for 20.11 App Dev Changes	Training	60	LRS M&E	No	21.01.22
20.11	CA-220791		Training: Update Medi-Cal WBTs for 20.11 App Dev Changes	Training	264	LRS M&E	No	21.01.22

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CA-220793		Training: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 for 20.11 App Dev Changes	Training	22	LRS M&E	No	21.01.22
20.11	CA-220813		Training: Update Fiscal WBTs for 20.11 App Dev Changes	Training	66	LRS M&E	No	21.01.22
20.11	CA-220816		Training: Update DCFS Fiscal WBTs for 20.11 App Dev Changes	Training	88	LRS M&E	No	21.01.22
20.11	CA-220818		Training: Update CalWORKs WBTs for 20.11 App Dev Changes	Training	143	LRS M&E	No	21.01.22
20.11	CA-220820		Training: Update CAPI WBTs for 20.11 App Dev Changes	Training	77	LRS M&E	No	21.01.22
20.11	CA-220839		Training: Update Orientation WBTs for 20.11 App Dev Changes	Training	220	LRS M&E	No	21.01.22
20.11	CA-220865		Training: Update Resource Databank WBTs for 20.11 App Dev Changes	Training	132	LRS M&E	No	21.01.22
20.11	CA-220867		Training: Update Security Administration WBTs for 20.11 App Dev Changes	Training	176	LRS M&E	No	21.01.22
21.01	CA-51740	CIV-1474	DDCR 5091: Lobby Management Customer Lobby Monitoring System	Online	3626	C-IV M&O	Start Build	
21.01	CA-57974	CIV-2522	Update EBT Card Detail and EBT Account Detail Pages	Fiscal	108	C-IV M&O	No	
21.01	CA-200366		Migration SCR for CCR	Eligibility	3009	LRS M&E	Start Build	
21.01	CA-201377		DDCR 10002: GA/GR Solution for C-IV Counties	Eligibility	3905	C-IV M&O	No	
21.01	CA-209956		Add threshold language translations for MAGI and Non-MAGI YAE fragments	Client Correspondence	361	Premise	No	
21.01	CA-212469		Generic Appointment Letter for all Programs	Client Correspondence	616	LRS M&E	No	
21.01	CA-214030		DDID 2198, 2242, 2255, 2500, 2501, 2502, 2503, 2516, 2517, 2521 - Capture Single and Barcode Detection	Imaging	1082	CalSAWS DD&I	No	
21.01	CA-214031		DDID 2503 - Capture and Indexing Separators	Client Correspondence	711	CalSAWS DD&I	No	
21.01	CA-214037		DDID 2507 - Distributed Documents Page Link	Client Correspondence	421	CalSAWS DD&I	No	
21.01	CA-214038		DDID 2508 - CalSAWS Images Buttons	Online	622	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-214054		DDID 2199, 2523, 2500, 2198 - Get Person Info, Get Override Flags, and Get Form Info Inbound Web Services	Batch/Interfaces	578	CalSAWS DD&I	No	
21.01	CA-215674		DDID 2326 FDS: GA GR - Root Questions	Online	66	CalSAWS DD&I	No	
21.03	CA-207421		DDID 720 - Activate On Request Reports for the 57 Counties (Release F)	Analytics	62	CalSAWS DD&I	Production Deployment	21.03.XX
21.03	CA-208565		DDID 1967: Migrate 'Failure to Provide Eligibility Forms' Non-Compliance	Client Correspondence	623	CalSAWS DD&I	No	
21.03	CA-214049		DDID 2511 - Confidential Security for Case Level Documents	Batch/Interfaces	221	CalSAWS DD&I	No	
21.03	CA-214055		DDID 2266 - Update the VLP Step 3 Process to interface with CalSAWS Imaging Solution	Batch/Interfaces	547	CalSAWS DD&I	No	
21.03	CA-214062	CIV-107545	DDID 2523 - CalSAWS Security Batches to Hyland	Online	964	CalSAWS DD&I	No	
21.03	CA-214181	CIV-100433	Lobby Management: Migrate Device Management admin pages	Online	152	C-IV M&O	No	
21.03	CA-216057		DDID 1039 - Update Enclosure Approval functionality	Client Correspondence	288	CalSAWS DD&I	No	
21.03	CA-219800	CIV-107792	Housing Support Program (HSP) Request Date validation message should only apply to when the Status is Pending	Online	23	LRS M&O	No	

3. Informational Only: CalSAWS DDID SCR's

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CA-223073		Analytics - QLIK Improvements for Bi-Monthly/Monthly/Quarterly Reports	Analytics	40	CalSAWS DD&I	Start Build	21.01.07
21.01	CA-209457		DDID #1768 - AMP: Incorporate command categorization for all counties	Tech Arch	80	CalSAWS DD&I	Start Build	
21.01	CA-222833		Analytics Performance Optimizations	Analytics	40	CalSAWS DD&I	Start Build	21.01.29

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-50804	C-IV 1199	DDID 1631: DDCR 5068: Update the RE Date Report to Include Additional Information	Reports	488	CalSAWS DD&I	No	
21.01	CA-201516		DDID 1967: DDCR 5507: Update to Non-Payment of Premium (NPP) file handling	Batch/Interfaces	203	CalSAWS DD&I	No	
21.01	CA-207106		DDID 2305, 2306, 2307 - Update Text Messaging Solution for all 58 Counties	Batch/Interfaces	3467	CalSAWS DD&I	No	
21.01	CA-207229		DDID 1991 - Display CalSAWS Name Throughout the System	Analytics	62	CalSAWS DD&I	Production Deployment	21.02.XX
21.01	CA-207403		DDID 1026 - Update the Automatic Case Flags for the 58 Counties	Batch/Interfaces	125	CalSAWS DD&I	No	
21.01	CA-215277		DDID 1631: Add C-IV Versions of CW 115 and CW 115A State Reports	Analytics	31	CalSAWS DD&I	Production Deployment	21.02.XX
21.01	CA-215301		DDID 1631: Modify DPA 266	Analytics	16	CalSAWS DD&I	Production Deployment	21.02.XX
21.01	CA-218574		DDID 714 - Activate Scheduled Reports for the 57 Migration Counties	Analytics	94	CalSAWS DD&I	Production Deployment	21.02.XX
21.01	CA-218576		DDID 1056 - Migrate C-IV Scheduled and On Request Reports	Analytics	62	CalSAWS DD&I	Production Deployment	21.02.XX
21.01	CA-218577		DDID 1058 - Update Reports to Remove System, County, or Agency References	Analytics	187	CalSAWS DD&I	Production Deployment	21.02.XX
21.01	CA-218578		DDID 1061: Modify State Reports Titles	Analytics	94	CalSAWS DD&I	Production Deployment	21.02.XX
21.01	CA-218579		DDID 1051 - Update OBIEE Dashboards to Remove Any System, County, or Agency Specific References/Logos	Analytics	203	CalSAWS DD&I	Production Deployment	21.02.XX

4. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for **02/04/2021**.

5. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/25/2020	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	TBD		CH Release					
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	TBD		CH Release					
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A		N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A		N/A	N/A

			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:

5/12/2020 - CH Release date changed

11/10/2020 - 21.01 SCR Freeze updated to Wed before Thanksgiving; Freeze dates for 21.11 release moved up one week to account for longer 21.11 test cycle due to no 21.09 baseline release

12/8/2020 - C-IV to CalSAWS cutover date added



[CIV-106327] Update Outbound WIS Interface for 2021 STS Calendar Cycle Numbers

- Resolved: 12/15/2020 11:15 AM

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:	20.12.17	Expedite Changes:	Production Deployment	Estimate:	38
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	02/06/2020 10:32 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	CA-219060

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 11/09/2020

Current Design: On a weekly basis, the C-IV System sends a Tax Intercept file to the Welfare Intercept System (WIS), and pulls a file back via the Tumbleweed Server. The outbound file that the C-IV System sends to WIS is named WIS.UPDATE.COxx.yywk

xx = county number
yy = current year
wk = assigned number for that week (as assigned by TOP)

Request: Annually, WIS sends an updated 'CDSS Welfare Intercept System Weekly Tumbleweed STS Calendar' to identify the 'wk' as assigned by TOP. This calendar must be loaded into the C-IV System to automatically populate the field in our outbound file.

Recommendation: *** No Impact to End User ***

- 1) Update the WIS Week Cycle Number lookup table (CT 2701) with the 2021 cycle numbers provided by WIS. The cycle numbers will be included in the attached "2021 DSS STS Chart" spreadsheet.
- 2) Update the TOP Cycle Number and the corresponding Quarter Begin Month information in lookup table (CT 2701) with the 2021 cycle numbers provided by WIS.
- 3) Populate the run dates for FNS 209 report for each quarter listed below in the reference column 5 for category 2701:
 - a. Jan-Mar 2021 - 4/9/2021
 - c. Apr-Jun 2021 - 7/9/2021
 - d. Jul-Sep 2021 - 10/8/2021
 - e. Oct-Dec 2021 - 1/7/2022

Outreach

Description:
Migration Impact Description: No impact to LA county as they use their own Treasury and Tax Collector (TTC) interface. However, these 2021 STS Calendar Cycle Numbers will need to be migrated for the C-IV Counties and have been accounted for under CalSAWS DDID 1787 and 1970.

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: N/a

Operational Impact Estimate: **38**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	28	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	10	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CIV-107919] Batch EDBC to apply 2021 SSA Cost of Living Adjustments (COLA)

- Resolved: 12/11/2020 11:56 AM

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:	20.12.12	Expedite Changes:	Production Deployment	Estimate:	432
Reporter:	Tisha Mutreja	Regulation Reference:	ACWDL 20-20, ACIN I-73-20	Created:	09/08/2020 02:22 PM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Policy/Design	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	12/02/2020	Other Agency Cross Reference:	CA-219531
Committee:	[CalWORKs/ CalFresh, Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]	Committee:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 10/16/2020

Current Design: The Systems stores the customers SSA income and uses the information to evaluate the eligibility for any program.

If a customer is paying the Medicare Part B premium, EDBC uses this amount as a deduction for certain budgets.

CA-219535/CIV-107920 updated the SSA income and Medicare Part B Premium records as per the 2021 SSA COLA ACWDL 20-20 and ACIN I-73-20.

Request: CA-219535/CIV-107920 updated the SSA income and Medicare Part B Premium records as per the 2021 SSA COLA ACWDL 20-20 and ACIN I-73-20. Any 2021 EDBC run prior to the update used the previous 2020 values in the EDBC budget. Run Batch EDBC to correctly apply the 2021 SSA COLA values.

Recommendation:

1. Run Batch EDBC for the targeted Populations on 12/12/2020.
2. Generate lists to aid the counties after Batch EDBC completes.

Refer to attached design document for details on recommendations.

Outreach Description: CIT

Migration Impact Description: Joint Design has been approved through the Foster Care/KinGAP, AAP Committee, CalWORKs/CalFresh Committee and Medi-Cal/CMSP Committee. CalSAWS/LRS will implement this change with SCR CA-219531 in the 20.12.12 release.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Manual Override

Operational Impact: Operation Costs (based on an approximate 250,000 NOAs):

Total Print Cost for 39 Counties funded by the Project: \$31,350
 Please see the attached 'CIV-102886 Operation Cost All Counties One Time.xlsx' with the breakdown for each county and specific costs on printing, envelopes, and stuffing. Cost estimates approved by Rosalie Ngo 12/18/2018.

Estimate: **432**

Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	14
CalHEERS :	218	CalHEERS Test :	49	Client Correspondence :	24

DBA :	0	Design :	0	Eligibility :	55
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	42	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CIV-107920] 2021 Social Security Title II and Title XVI Cost of Living Adjustments (SSA COLA)

- Resolved: 12/03/2020 03:59 PM

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:	20.12.04	Expedite Changes:	Production Deployment	Estimate:	448
Reporter:	Tisha Mutreja	Regulation Reference:	ACWDL 20-20, ACWDL 20-19, ACIN I-73-20	Created:	09/08/2020 02:27 PM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]	Approved by Committee:	12/02/2020	Other Agency Cross Reference:	CA-219535

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti on 10/16/2020
Current Design: The Systems store the income information of the customers and use the income information to evaluate the eligibility for any program.

Customer's Social Security Administration (SSA) income is updated every year based on the new SSA income increase rate effective the month of January of that year. As Federal Poverty Level (FPL)-related budgets also use this updated SSA income information and the new FPL increase rate is not effective until the month of April for FPL budgets, The Systems use a 'Backout Multiplier' to account for the difference. The Backout Multiplier holds the current year's SSA income increase rate value. When handling FPL budgets, The Systems take the current SSA income amount and divides it with the Backout Multiplier (CT335_A2_SSA_INCOME_INCREASE_MULTIPLIER) which results in the SSA income amount being equal to the previous SSA income amount. It undoes the updated SSA rates for FPL-related budgets for benefit months January, February, and March.

DHCS provides the 'Pickle Disregard Computation Chart'. The Systems use this chart to determine the disregard amount for Pickle applicants and eligible persons.

EDBC compares the customer's income to the SSI/SSP payment standard amounts to evaluate the eligibility for certain budgets like '250% Working Disabled'.

Most beneficial logic is applied when CalFresh (CF), CalWORKs (CW), Immediate Need (IN), or Refugee Cash Assistance (RCA) EDBC is run for a mid-period month. As part of the most beneficial logic, if the countable amount of an existing income has increased, the system will instead use the previously counted, lower income value.

If a customer is paying the Medicare Part B premium, EDBC uses this amount as a deduction for certain budgets.

- Request:**
1. With the 2021 SSA Cost of Living Adjustment (COLA), SSA has approved a 1.3 percent increase for SSA benefits. This causes an increase in the income for a customer who is currently receiving the SSA benefits. Income information stored in The Systems for these customers will be updated to address the increase.
 2. The 2021 SSA COLA published SSA income increase rate is 1.3%. The current value of the 'Backout Multiplier' does not match with the updated rate increase and needs to be updated.
 3. With the 2021 SSA COLA information, DHCS provided the updated The 2020 Pickle Disregard Computation Chart effective 01/01/2021. The Systems Pickle values will be updated to match the new chart.

4. With the 2021 SSA COLA, SSI/SSP payment standards are updated. The Systems will be updated to match the new SSI/SSP payment standards.

5. With the 2021 SSA COLA, income would increase for the customer who is currently receiving SSA. As this income increase is predicted, most beneficial logic will not be triggered.

6. The 2021 Medicare Part B Premium changed from \$144.60 to \$148.50. Medicare Part B Premium amounts stored in The Systems for these customers will be updated to address the increase.

Recommendation:

1. Apply a data change to add the new SSA income and SSI income amount effective 01/01/2021 for a person receiving SSA and SSI income in continuing EDBC-based programs.

2. The 2021 SSA COLA published SSA income increase rate is 1.3%. Update the value of the 'Backout Multiplier' to match the rate increase.

3. Update The Systems Pickle values to match the 'Pickle Disregard Computation Chart' effective 01/01/2021.

4. Update The Systems to match the new SSI/SSP payment standards.

5. Income would increase for the customer who is currently receiving SSA. As this income increase is predicted, most beneficial logic will not be triggered.

6. Update Medicare Part B Premium amounts stored in The Systems for these customers to \$148.50 to address the increase.

7. Create a Journal entry to document the data changes for SSA Income and Medicare Part B Premium amounts.

8. Generate lists for the counties after the data change is run.

Refer to attached Design Document for details on above mentioned recommendations.

Note: CIV-107919 will process Batch EDBC to cause the related benefit changes to be applied to the appropriate cases.

Outreach

Description:

CIT

Migration Impact

Description:

Joint Design has been approved through the Foster Care/KinGAP, AAP Committee, CalWORKs/CalFresh Committee and Medi-Cal/CMSA Committee. CalSAWS/LRS will implement this change with SCR CA-219535 in the 20.12.04 release.

Migration Impact

Analysis:

Alternative

Override

Procedure

Description:

Operational Impact:

Estimate:

448

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	310	CalHEERS Test :	15	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	30
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
System Test Support :	93	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CIV-108069] Update BRM address for Riverside County District 31

- Resolved: 12/22/2020 12:49 PM

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Operational Enhancement
Minor Version:	20.12.23	Expedite Changes:	Production Deployment	Estimate:	27
Reporter:	Maria Arceo	Regulation Reference:		Created:	10/02/2020 03:37 PM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	CA-220930
Non-Committee Review:	Approved by Karen Rapponotti on 12/10/2020				
Expedite Approval:	Approved by Karen Rapponotti on 12/10/2020				
Current Design:	The current BRM address for Riverside county District 31 is MECCA SELF SUFFICIENCY PO Box 3008 INDIO, CA 92202-3008				
Request:	C-IV District 31 has a new BRM address that differs from the BRM address currently listed in C-IV and requires an update.				
Recommendation:	Update CIV District 31 BRM address to: New BRM address: COUNTY OF RIVERSIDE DEPARTMENT OF PUBLIC SOCIAL SERVICES 1283 6TH ST. COACHELLA, CA 92236-9800				
Outreach Description:					
Migration Impact Description:	Implemented in CalSAWS as part of CA-220930				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	27				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	19
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-108107] Implement Case Data Removal Sprint 7 Features

- Resolved: 01/07/2021 03:11 PM

Team Responsible:	Tech Arch	Assignee:	Lemuel Chao	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:	21.01.07	Expedite Changes:	Production Deployment	Estimate:	420
Reporter:	Michael A. Wright	Regulation Reference:		Created:	10/07/2020 05:37 PM
Status:	In Production	Impact Analysis:	[Batch Performance, Online Performance]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Deb Saha on 1/4/2021

Current Design: C-IV retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system

Request: Create a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies.

Recommendation:

- 1) Update deletion batch job to initiate multiple instances of deletion PL/SQL procedure
- 2) Create deletion logic to delete cases (from CASE_PURGE) if they have a new Pending program record on them prior to batch deletion steps

Outreach

Description: Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.

Migration Impact Description: This will only be deployed to the C-IV System

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A This will be new functionality

Operational Impact:

Estimate: **420**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	420	Tech Ops :	0
Training :	0				



[CIV-108308] ACWDL 12/15/20 - List of RCA Cases for RCA Stage 2 Extension

- Resolved: 12/23/2020 10:13 AM

Team Responsible:	Eligibility	Assignee:	Gurjot Joia	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:	20.12.23	Expedite Changes:	Production Deployment	Estimate:	39
Reporter:	Ritu China	Regulation Reference:	ACWDL December 15, 2020	Created:	11/18/2020 12:10 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-221905

Non-Committee

Review:

Expedite Approval: Approval provided by Karen and Laura as this part of COVID-19 emergency

Current Design: For Refugee Cash Assistance (RCA), the benefit month must be within 8 months of either the entry date (for a federally-funded person) or the application date (for a state-funded person).

Request: All County Welfare Directors Letter (ACWDL) dated XXXX granted continued eligibility to persons receiving Refugee Cash Assistance (RCA) and Trafficking and Crime Victims Assistance Program (TCVAP) cash assistance beyond their initial eight months of eligibility from their INS Date of Entry for RCA and application date for TCVAP.

A list of affected cases was previously provided through SCR CIV-107485.

Recommendation:

- 1) Provide a list of cases with an RCA program in which one of the following conditions exist:
 - a) There is a closed program person with prior '01' aid code from last active month and a Citizenship record with a 'Date of Entry' between 04/01/2019 and 02/29/2020
 - b) There is an active program person with '01' aid code from last active month and a Citizenship record valid with a 'Date of Entry' between 11/01/2019 and 05/31/2020

This list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

This list will also include these additional columns:

- First Name
- Last Name
- Application Date
- Date of Entry
- Latest Program Person Status
- Latest Aid Code

2. Provide a list of cases where the RCA program was discontinued effective 10/01/2020 or later.

This list will include the following Standard List Columns:

- Case Name
- Case Number
- County
- Unit

Unit Name
Office Name
Worker ID

This list will also include one additional column:
Earliest BDA of Disc Persons

Outreach

Description:

Lists of affected cases will be posted to the CalACES Web Portal in the following location:
CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CIV-108308

Migration Impact

Description:

Joint design has been approved through emergency approval. The CalSAWS system will implement this change with SCR CA-221905 in the 20.11 priority release

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	29
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	10	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

[CIV-108427] Update Outbound WIS Interface for 2021 STS Calendar Cycle Numbers

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:	21.01.14	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	12/18/2020 10:05 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	CA-223058

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 12/18/2020

Current Design:

On a weekly basis, the C-IV System sends a Tax Intercept file to the Welfare Intercept System (WIS), and pulls a file back via the Tumbleweed Server. The outbound file that the C-IV System sends to WIS is named WIS.UPDATE.COxx.yywk

xx = county number

yy = current year

wk = assigned number for that week (as assigned by TOP)

The 2021 WIS Cycle Numbers were added 12/19/2020 with SCR # CIV-106327. WIS has clarified that the numbers given to CalSAWS were incorrect.

Request:

- 1) Update the 2021 WIS Cycle Numbers.
- 2) Turn on the weekly WIS interface.

Recommendation:

*** No Impact to End User ***

- 1) Update the WIS Week Cycle Number lookup table (CT 2701) with the 2021 cycle numbers provided by WIS. The cycle numbers will be included in the attached "2021 DSS STS Chart" spreadsheet.
- 2) Update the TOP Cycle Number and the corresponding Quarter Begin Month information in lookup table (CT 2701) with the 2021 cycle numbers provided by WIS.
- 3) Populate the run dates for FNS 209 report for each quarter listed below in the reference column 5 for category 2701:
 - a. Jan-Mar 2021 - 4/9/2021
 - c. Apr-Jun 2021 - 7/9/2021
 - d. Jul-Sep 2021 - 10/8/2021
 - e. Oct-Dec 2021 - 1/7/2022
- 4) Turn on the weekly WIS interface.

Outreach

Description:

Migration Impact

Description:

Migration Impact Description: No impact to LA county as they use their own Treasury and Tax Collector (TTC) interface. However, these 2021 STS Calendar Cycle Numbers will need to be migrated for the C-IV Counties and have been accounted for under CalSAWS DDID 1787 and 1970.

Migration Impact

Accounted for in SOR

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:	45				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	35	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
System Test Support :	10	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0



[CIV-108481] Turn off weekly WIS Interface until WIS Cycle Numbers can be updated

- Resolved: 01/06/2021 02:32 PM

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Operational Enhancement
Minor Version:	21.01.06	Expedite Changes:	Production Deployment	Estimate:	7
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/05/2021 10:19 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 01/05/2021

Current Design: On a weekly basis, the C-IV System sends a Tax Intercept file to the Welfare Intercept System (WIS), and pulls a file back via the Tumbleweed Server. The outbound file that the C-IV System sends to WIS is named WIS.UPDATE.COxx.yywk

xx = county number
yy = current year
wk = assigned number for that week (as assigned by TOP)

The 2021 WIS Cycle Numbers were added 12/19/2020 with SCR # CIV-106327. WIS has clarified that the numbers given to CalSAWS were incorrect.

Request: Turn off the weekly WIS Interface.

Recommendation: Turn off the weekly WIS Interface

Outreach

Description:

Migration Impact Description: C-IV Specific Data Change.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 7

Automated Test :

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	5	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-106461] ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Threshold (IRT) Tier 2

Team Responsible:	Eligibility	Assignee:	Carol Dias	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	183
Reporter:	Josias Caveto [X]	Regulation Reference:	ACL 19-76, CRPC 2225	Created:	02/19/2020 03:40 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Binh Tran	Training Impacted:		Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	12/09/2020	Other Agency Cross	CA-212912
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

CalWORKs Net Non-Exempt Income (NNI) is calculated by disregarding the first \$500 of disability-based unearned income (DBI) and/or any earned income and 50 percent of any remaining earned income. If the Assistance Unit has earned income only, the first \$500 and 50 percent of the remaining earned income is used as part of the family's NNI when calculating the MAP.

The CW Tier 2 IRT is calculated based on 130% of the Federal Poverty Level (FPL) values for the current year, using the Family Unit Size, which includes both active aided and active non-aided household members.

Request:

1. Per ACL 19-76, increase the Earned Income Disregard from \$500 to \$550, effective June 1, 2021.
2. Per CRPC 2225, update the Tier 2 IRT based on the Assistance Unit Size rather than the Family Unit Size.

Recommendation:

1. Effective June 1, 2021, update the CW Disability Based Earned Income Disregard (CT 335 – AI) from \$500 to \$550.
2. Effective June 1, 2021 update the CW Disability Based Unearned Income Disregard (CT 335 – 53) from \$500 to \$550.
3. Regression test the forms/NOAs which populate the Disability Based Unearned Income Disregard and the Disability Based Earned Income Disregard values.
4. Update the Tier 2 IRT based on the Assistance Unit Size rather than the Family Unit Size.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. CalSAWS will implement this change with SCR CA-212912 in the 21.03 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Override EDBC Results

Operational Impact:

Estimate:

183

Automated Test :	16	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	62
DBA :	0	Design :	0	Eligibility :	50
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	55	Tech Arch :	0	Security :	0
				Tech Ops :	0

[CIV-106797] 2020-21 Medicare Catastrophic Coverage Act Spousal Impoverishment Caps

Team Responsible:	CalHEERS	Assignee:	Tisha Mutreja	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	81
Reporter:	Nina Butler	Regulation Reference:	ACWDL 20-06 & ACWDL 20-27	Created:	03/24/2020 05:17 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	12/08/2020	Other Agency Cross Reference:	CA-214645

Non-Committee

Review:

Expedite Approval:

Current Design:

The Community Spouse Resource Allowance (CSRA) in CalSAWS is currently at the 2019 level of \$126,420.00 and the maximum spousal income allocation/minimum monthly maintenance needs allowance is at \$3,161.00.

The following forms were updated with CIV-102151 in 19.07 release to reflect 2019 amounts

- MC 007 (English)
- MC 007 (Spanish)
- DHCS 7077 (English)
- DHCS 7077 (Spanish)

Request:

1. Per ACWDL 20-06, CalSAWS must update the maximum income and property caps under the Medicare Catastrophic Coverage Act effective 01/01/2020 through 12/31/2020, the community spouse resource allowance is \$128,640.00 and the maximum spousal income allocation/minimum monthly maintenance needs allowance is \$3,216.00 per month.
2. Per ACWDL 21-XX, CalSAWS must update the maximum income and property caps under the Medicare Catastrophic Coverage Act effective 01/01/2021, the community spouse resource allowance is \$130,380.00 and the maximum spousal income allocation/minimum monthly maintenance needs allowance is \$3,260.00 per month.
3. C-IV must update the following forms to reflect the new amounts via Medi-Cal Eligibility Division Information Letter- MC 007, DHCS 7077, and DHCS 7102

Recommendation:

1. Update the Values of:
 - a. Community Spouse Resource Allowance (CT 335_A3):
 - i. Effective 01/01/2020 through 12/31/2020, CSRA will be updated to \$128,640.00
 - ii. Effective 01/01/2021 the CSRA will be updated to \$130,380.00
 - b. MC LTC Community Spouse Needs (CT 335_81):
 - i. Effective 01/01/2020 through 12/31/2020, the MC LTC Community Spouse Needs Allowance will be updated to \$3,216.00
 - ii. Effective 01/01/2021 the MC LTC Community Spouse Needs Allowance will be updated to \$3,260.00
2. Generate a list of cases that have Long Term Care (LTC) person who was denied or discontinued for over resources, but their CSRA was under the new value from 01/01/2020 through 12/31/2020.

List Name : 2020 Denied/Discontinued LTC for Over Resources

The listing will consist of below columns -

- Case Name
- Case Number
- County
- Unit

- Unit Name
- Office Name
- Worker ID
- Benefit Month

Add below text on the posted list 'County Action' tab:

Counties should review the cases and determine if the budget should be recomputed or denied/discontinued cases rescinded and re-evaluated with the new values. The new values were updated in C-IV effective 01/01/2020 through 12/31/2020. Any EDBC's run with these dates will apply the updated new amounts.

3. Generate a list of cases that have Long Term Care (LTC) person who was denied or discontinued for over resources, but their CSRA was under the new value from 01/01/2021 through the date of implementation for this SCR.

List Name : 2021 Denied/Discontinued LTC for Over Resources

The listing will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID
- Benefit Month

Add below text on the posted list 'County Action' tab:

Counties should review the cases and determine if the budget should be recomputed or denied/discontinued cases rescinded and re-evaluated with the new values. The new values were updated in C-IV effective 01/01/2021, therefore any EDBC's run starting with 01/01/2021 will apply the new amounts.

4. Generate a list of MC programs where an EDBC was run for the benefit month of 01/2020 through 12/31/2020, which includes a LTC budget with a share-of-cost and a spousal income allocation was performed.

List Name : 2020 LTC with Share of Cost

The listing will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID
- Benefit Month (s)

Note: Benefit Month (s) will list each EDBC benefit month in the same row, separated by a comma. For EDBC's that span multiple months, the begin month will display.

Add below text on the posted list 'County Action' tab:

Counties should review the cases and determine if the budget should be recomputed and re-evaluated with the new values. The new values were updated in C-IV effective 01/01/2020 through 12/31/2020. Any EDBC's run with these dates will apply the updated new amounts.

5. Generate a list of MC programs where an EDBC was run for the benefit month of 01/2021 through the date of implementation for this SCR, which includes a LTC budget with a share-of-cost and a spousal income allocation was performed.

List Name : 2021 LTC with Share of Cost

The listing will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name

- Office Name
- Worker ID
- Benefit Month (s)

Note: Benefit Month (s) will list each EDBC benefit month in the same row, separated by a comma. For EDBCs that span multiple months, the begin month will display.

Add below text on the posted list 'County Action' tab:

Counties should review the cases and determine if the budget should be recomputed and re-evaluated with the new values. The new values were updated in C-IV effective 01/01/2021, therefore any EDBCs run starting with 01/01/2021 will apply the new amounts.

Note: The requested forms will be updated in a future release with CIV-108355.

Outreach

Description:

CIT will be posted for generated lists.

Lists will be posted at below location:

CalACES Web Portal > System Changes > SCR and SIR Lists > 2021> CIV-106797

Migration Impact

Description:

Joint design has been approved through the Medi-Cal/CMSMSP Committee. CalSAWS will implement this Change with SCR CA-214645 in the 21.03 release.

Migration Impact

Analysis:

Alternative

Manual Override

Procedure

Description:

Operational Impact:

Estimate: 81

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	58	CalHEERS Test :	23	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-108390] CIV-106814: Online Help - Create and Update OLH pages to support CalHEERS eHIT BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Process

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/08/2020 06:01 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-103
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-222558

Non-Committee Review: Joyce Oshiro 12/17/2020 - Approve

Expedite Approval: Approved by Karen Rapponotti on 1/5/2021

Current Design: For the 21.02 release, SCR CIV-106814 updates the System to support the CalHEERS eHIT: BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Processes.

Request: Create and update the System OLH pages for the changes implemented with SCR CIV-106814.

- Recommendation:**
1. Create the following Online Help pages:
 - a) MAGI Disposition Detail
 - b) MAGI Disposition List
 - c) MAGI Disposition Error Detail
 2. Update the following Online Help page:
 - a) MAGI Determination Summary
 - b) MAGI Referral Detail
 - c) MAGI Request Error Detail

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact Estimate: **30**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	30				

End SCRs



[CA-215031] DDID 2598 FDS: Non State Forms - Update MC Reminder Notice

Team Responsible:	Client Correspondence	Assignee:	Indira Ramasamy	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:	21.01.x2	Expedite Changes:	No	Estimate:	76
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Virginia Bernal	Consortium Review Approval Date:	11/25/2020		

Non-Committee

Review:

Expedite Approval:

Current Design:

The MC Reminder Notice form can only be generated from Template Repository for Los Angeles county in English and Spanish languages.

Request:

- 1) Update the form number from "MC Reminder Notice" to CalSAWS standard naming/numbering format
- 2) Update the three arrows under the "Remember" to bullet points
- 3) Add text "You can give us information by phone , mail, online , or in person" below "We have not received your form."
- 4) Update "If you have any questions or need more information about this form, call your eligibility worker whose name and telephone number are listed on top of this form." to "If you have any questions or need more information about this form, contact the county at the number listed above.
- 5) Migrate the batch trigger that sends the MC Reminder Notice 6 business days before the end of the month prior to the RE month in the CalSAWS Software
- 6) Make configurable for all 58 Counties. The 58 Counties will have the option to opt in or out of the batch job at the time of migration.

NOTE: See template titled "MC Reminder Notice" for formatting and content.

7) This form will be available in the Template Repository in all threshold languages, including.

- Arabic
- Armenian
- Cambodian
- Cantonese
- Chinese
- Farsi
- Hmong
- Korean
- Lao
- Other Chinese Language
- Russian
- Tagalog
- Vietnamese

Recommendation:

1. Update MC Reminder Notice form number to use CalSAWS Standard Form Numbering.
2. Update MC Reminder Notice form to make to available from Template Repository for all 57 migration counties
3. Update MC Reminder Notice form in existing languages.
4. Add the MC Reminder Notice form in threshold languages.
5. Update MC Reminder Notice batch trigger to make it configurable for all 58 counties.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

76

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	76	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215037] DDID 2601 FDS: Non State Forms - Update MC NA Back 9

- Resolved: 01/07/2021 07:34 PM

Team Responsible:	Client Correspondence	Assignee:	Prashanth Kumar	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:	21.01.x1	Expedite Changes:	No	Estimate:	78
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Virginia Bernal	Consortium Review Approval Date:	11/10/2020		

Non-Committee

Review:

Expedite Approval:

Current Design:

This form is currently available via the Template Repository in English and Spanish, for the LA county. It can be generated blank or in the context of a case.

Request:

- 1) Update form number from "NOA (MC)" to CalSAWS standard naming/numbering format
- 2) Update the NOA (MC) NA Back 9's <HEARING ADDRESS> to:
"California Department of Social Services
State Hearings Division, ACAB
744 P Street, MS 9-17-97
Sacramento, CA 95814"
- 3) Replace the "OR" under NOA (MC) NA Back 9's Hearing Address with:
"OR fax to 1-916-651-2789"
- 4) Update NOA (MC) NA Back 9's toll free phone number from "1-800-952-5253" to "1-855-795-0634"
- 5) Remove the column separator from the front of the notice.
- 6) Make the form available all threshold languages.

Recommendation:

- 1) Update NOA (MC) form number to CSF 165.
- 2) Update the NOA (MC) NA Back 9 to match the MAGI 100 Back 9 hearing information section.
- 3) Remove the column separator from the front of the notice.
- 4) This form will be available in the Template Repository in all threshold languages, including: Arabic, Armenian, Cambodian, Cantonese, Chinese, Farsi, Hmong, Korean, Lao, Other Chinese Language, Russian, Tagalog, Vietnamese.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

78

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	78	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0

 **[CA-215043] DDID 2604 FDS: Non State Forms - Update PA 5004**

Team Responsible:	Client Correspondence	Assignee:	Mamatha Mahadeva	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Suresh Mullaguri	Change Type (SCR):	Enhancement
Minor Version:	21.01.x3	Expedite Changes:	Start Build	Estimate:	73
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Virginia Bernal	Consortium Review Approval Date:	11/24/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 11/24/2020

Current Design:

The Non state form PA 5004 - Medicare Referral form version 02/1987 is available in LRS/CalSAWS Template Repository in English and Spanish languages.

Request:

- 1) Update form number from "PA 5004" to CalSAWS standard naming/numbering format
- 2) Relabel "Alienage" to "Immigration Status"
- 3) Update text from "To continue your eligibility to Medi-Cal, you must apply for Medicare benefits at your local Social Security office. Present this form to the Social Security Representative for completion when you apply for Medicare. After completion by the Representative, return this form to me by:" to "To continue your eligibility to Medi-Cal, you must apply for Medicare benefits through the Social Security Administration in any of the following ways.
 - <bullet> Online by going to www.medicare.gov.
 - <bullet> By phone at 1-800-MEDICARE (1-800-633-4227), TTY: 1-877-486-2048
 - <bullet> In person at your local Social Security Office. We recommend you make an appointment."
- 4) Add the following text language: "Notify the county as soon as you receive a response from the Social Security Administration but no later than 60 days from the date of this notice. You can tell us by any of the following ways:
 - <bullet> Sending us your Medicare approval or denial letter
 - <bullet> Sending proof that shows you have applied for Medicare,
 - <bullet> Calling the county at <Worker's Number>"
- 5) Update "Social Security will send you a notice of your eligibility to Medicare. Please send a copy of the Medicare eligibility notice to me within (10) days after you receive it" to "<bold text> If you do not receive your Medicare approval or denial within 60 days, you are required to provide to the county the proof of approval or denial of Medicare within 10 days of receiving it from Social Security Administration "
- 6) Remove the word "IMPORTANT "typed in bold towards bottom of form
- 7) Update "If you have any questions, please contact me" to "If you have any questions, please contact the county at the number listed above."
- 8) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Recommendation:

1. Update Form number from PA 5004 to CSF 158.
2. Update English and Spanish language form from PA 5004 version 02/1987 to CSF 158 version 10/2020.
3. Add CSF 158 - Medicare Referral form version 10/2020 to LRS/CalSAWS Template Repository in Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Russian, Tagalog, Vietnamese, and Lao languages.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

73

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	73	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215063] DDID 2614 FDS: Non State Forms - Update NOA (CF) Free Format

Team Responsible:	Client Correspondence	Assignee:	Anchita Jain	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:	21.01.x2	Expedite Changes:	No	Estimate:	78
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Caroline Bui	Consortium Review Approval Date:	11/16/2020		

Non-Committee

Review:
Expedite Approval:
Current Design: This form is currently available via the Template Repository in English and Spanish, for the LA county. It is used as a blank Notice of Action for the CalFresh program and has 2 input columns on the front. It can be generated blank or in the context of a case.

- Request:**
- 1) Update form number from "NOA (CF)" to CalSAWS standard naming/numbering format
 - 2) Update the form title from "Notice of Action CalFresh" to "Notice of Action"
 - 3) Add the following text in the left column of the blank NOA:
 "As of <text line>, the County has <text line> your <text line>.
 Here's why: <editable text box>"
 - 4) Make the form available in all threshold languages.

- Recommendation:**
- 1) Update NOA (CF) form number to CSF 166.
 - 2) Update the verbiage of the form title and content.
 - 3) This form will be available in the Template Repository for all 58 counties in all threshold languages, including: Arabic, Armenian, Cambodian, Cantonese, Chinese, Farsi, Hmong, Korean, Lao, Other Chinese Language, Russian, Tagalog, Vietnamese.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: 78

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	78	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215069] DDID 2617 FDS: Non State Forms - Update RMFSBUS1

- Resolved: 10/02/2020 12:36 AM

Team Responsible:	Client Correspondence	Assignee:	Mamatha Mahadeva	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Harish Katragadda	Change Type (SCR):	Enhancement
Minor Version:	21.01.x1	Expedite Changes:	Start Build	Estimate:	78
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Caroline Bui	Consortium Review Approval Date:	10/26/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 11/10/2020

Current Design: RMFBUS1 currently exist in LRS/CalSAWS Template Repository with Los Angeles county Specific verbiage on the form.

- Request:**
- 1) Update the form name from "Restaurant Meals CalFresh Notification of Change Benefit Usage 1" to "Restaurant Meals CalFresh Notification"
 - 2) Update the form text
 - 3) Update form number from "RMFSBUS1" to CalSAWS standard naming/numbering format
 - 4) This form will be available in the Template Repository in all threshold languages,

- Recommendation:**
1. Update RMFBUS1 form number to CSF 148 and update the form name.
 2. Make the form available to all 58 counties.
 3. Update RMFBUS1 in English and Spanish.
 4. Add the RMFBUS1 in all the Correspondence Threshold languages.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 78

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	78	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215071] DDID 2618 FDS: Non State Forms - Update RMFSBUS2

- Resolved: 01/07/2021 07:34 PM

Team Responsible:	Client Correspondence	Assignee:	Narendar Sabbani	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Harish Katragadda	Change Type (SCR):	Enhancement
Minor Version:	21.01.x1	Expedite Changes:	No	Estimate:	78
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Caroline Bui	Consortium Review Approval Date:	11/17/2020		

Non-Committee

Review:
Expedite Approval:
Current Design: RMFSBUS2 currently exist in LRS/CalSAWS Template Repository with Los Angeles county Specific verbiage on the form.

- Request:**
- 1) Update the form name from "CalFresh Notification of Change in Benefit Usage" to "CalFresh Notification of Change in Benefit "
 - 2) Add "SSI/SSP" after "Social Security Disability"
 - 3) Add "(RMP)" after "Restaurant Meals Program" in the first sentence.
 - 4) Update the last sentence on the form from "If you have any questions or want more information about the Restaurant Meals Program, please contact your Eligibility Worker." to "If you have any questions or want more information about the RMP, please contact the county at the number listed above."
 - 5) Remove all Los Angeles specific logos from the bottom of the form.
 - 6) Update the form number from "RMFSBUS2" to the CalSAWS standard naming/numbering format
 - 7) Make the form available to all the 58 counties
 - 8) Make the form available in all Threshold languages.

- Recommendation:**
1. Update RMFSBUS2 form number to CSF 149 and update the form name.
 2. Make the form available to all 58 counties.
 3. Update RMFSBUS2 in English and Spanish.
 4. Add the RMFSBUS2 in all the Correspondence Threshold languages.
 5. Add Header for RMFSBUS2 in all the Correspondence Threshold languages.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 78

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	78	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0



[CA-215087] DDID 2626 FDS: Non State Forms - Update PA 1540

- Resolved: 12/16/2020 11:16 PM

Team Responsible:	Client Correspondence	Assignee:	prajwal honneshappa	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:	21.01.x1	Expedite Changes:	Start Build	Estimate:	54
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	11/30/2020		

Non-Committee

Review:

Expedite Approval: JoAnne Osborn - 12/2/2020

Current Design: The Inter-Office Case Assignment form can only be generated from Template Repository for Los Angeles county in English language.

Request: Update the PA 1540 -Inter Office Case Assignment form in the CalSAWS Software as follows:

- 1) In the "Program/Case Type" section
 - a) Update "General Relief" to "GA/GR"
 - b) Update "Refugee" to "Refugee Cash Assistance"
 - c) Update "CalWORKS" to "CalWORKs"
- 2) In the "GAIN Services" section
 - a) Update "GAIN Service" to "WTW Services"
 - b) Update "GAIN" to "WTW"
 - c) Update "SSS" to "Specialized Supportive Service"
- 3) Update "Transfer Clerk" to "Transfer by"
- 4) Update "Receiving Clerk" to "Received by"
- 5) Update the form number from "PA 1540" to CalSAWS standard naming/numbering format

- Recommendation:**
1. Update Inter-Office Case Assignment form number to use CalSAWS Standard Form Numbering, PA 1540 to CSF 161.
 2. Update Inter-Office Case Assignment form in existing English language.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

54

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	54	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

 **[CA-215153] DDID 2659 FDS: Non State Forms - Update MATURES 1**

Team Responsible:	Client Correspondence	Assignee:	Thanushree Veereshappa	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Suresh Mullaguri	Change Type (SCR):	Enhancement
Minor Version:	21.01.x2	Expedite Changes:	Start Build	Estimate:	68
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Virginia Bernal	Consortium Review Approval Date:	11/02/2020		

Non-Committee

Review:
Expedite Approval: Karen Rapponotti - 11/10/2020
Current Design: The Non state form MATURES I - Important Information About Your Baby - First Notice form version 11/94 is available in LRS/CalSAWS Template Repository in Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Vietnamese, English, Spanish languages.

- Request:**
- 1) Update form title to "Important Information About your Baby-First Notice"
 - 2) Update form number to CalSAWS standard naming/numbering format
 - 3) Update the batch trigger for the Matures 1 and make it configurable for all 58 Counties. The 58 Counties will have the option to opt in or out of the batch job at the time of migration.
 - 4) Update MATURES 1 form Per CAR-3488.
 - 5) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

- Recommendation:**
1. Update Form number from MATURES 1 to CSF 145
 2. Add CSF 145 - Important Information About Your Baby - First Notice form version 10/2020 to LRS/CalSAWS Template Repository in Arabic, Farsi, Hmong and Lao languages for all 58 counties.
 3. Update CSF 145 (Formerly known as MATURES 1) batch triggers to make it configurable for all 58 Counties such that all 58 Counties will have the option to opt in or out from CSF 145 form batch triggers.
 4. Update Form generation jobs to generate CSF 145 (Formerly known as MATURES 1) form in newly added threshold languages Arabic, Farsi, Hmong and Lao.

Outreach Description: NA

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative Procedure NA

Description:

Operational Impact:

Estimate: 68

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	68	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215157] DDID 2661 FDS: Non State Forms - Update PA 1857 including Threshold Languages

- Resolved: 01/07/2021 07:35 PM

Team Responsible:	Client Correspondence	Assignee:	P Madhan Kumar	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Raj Devidi	Change Type (SCR):	Enhancement
Minor Version:	21.01.x1	Expedite Changes:	Start Build	Estimate:	54
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Adelaide Mendoza	Consortium Review Approval Date:	11/10/2020		

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 11/10/2020

Current Design: PA 1857 (03/03) Authorized Representative Designation for Cash Benefits form exist in LRS/CalSAWS in English and Spanish languages.

Request: Update PA 1857 (03/03) and rename it to CSF 117 (10/2020) in LRS/CalSAWS and add in English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese languages.

Recommendation:

1. Rename PA 1857 (03/03) to CSF 117 - Authorized Representative Designation for Cash Benefits (10/2020) in LRS/CalSAWS.
2. Add CSF 117 - Authorized Representative Designation for Cash Benefits (10/2020) in Template Repository for all 58 counties in English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese languages.

Outreach

Description:

Migration Impact

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 54

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	54	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215186] DDID 2678 FDS: Non State Forms - Add State Form FIN 102

Team Responsible:	Client Correspondence	Assignee:	Anchita Jain	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Harish Katragadda	Change Type (SCR):	Enhancement
Minor Version:	21.01.x3	Expedite Changes:	Start Build	Estimate:	22
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE - Approved - 11/09/2020	Consortium Review Approval Date:	11/09/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 11/10/2020

Current Design: State form FIN 102 (08/20) form is currently not available in LRS/CalSAWS Template Repository.

Request: Add State form FIN 102 (08/20) and make it available to all 58 counties.

Recommendation:
1.Add FIN 102 (08/20) form to LRS/CalSAWS Template repository in English and Spanish.
2.Make the form available to all 58 counties.

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 22

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	22	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-212869] ACIN I-78-20 2021 CAPI COLA

- Resolved: 12/17/2020 11:19 AM

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Paul Galloway	Change Type (SCR):	New Policy
Minor Version:	21.01.07	Expedite Changes:	Production Deployment	Estimate:	128
Reporter:	Srinivasa Meenavalli	Regulation Reference:	ACIN I-78-20	Created:	01/14/2020 10:01 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[CalWORKs/ CalFresh]	Consortium Review Approval:			

Non-Committee

Review:

Expedite Approval: Received expedited production deployment approval from JoAnne Osborn on 12/2. Email attached.

Current Design: Currently, CAPI payment rates are based on 2020 payment standards.

Request: Update CalSAWS with the 2021 CAPI COLA Payment Standards effective 01/01/2021.

Recommendation: Update CalSAWS CAPI Payment Standards with the 2021 CAPI COLA amounts and the increase in combined SSI/SSP payment standards effective 01/01/2021. (see attached design document for full details)

Outreach

Description:

Migration Impact Description: This functionality is only in LRS/CalSAWS. Other counties will inherit the functionality at migration.

Migration Impact Analysis:

Alternative Procedure Description: User may override the CAPI benefit amount beginning with the 01/2021 benefit month.

Operational Impact:

Estimate: **128**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	84
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	34
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-219060] Update Outbound WIS Interface for 2021 STS Calendar Cycle Numbers

- Resolved: 12/14/2020 05:47 AM

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:	20.12.17	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Jimmy Tu	Regulation Reference:		Created:	08/24/2020 02:55 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	CIV-106327
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti - Approved - 11/09/2020

Current Design: On a weekly basis, the C-IV System sends a Tax Intercept file to the Welfare Intercept System (WIS), and pulls a file back via the Tumbleweed Server. The outbound file that the C-IV System sends to WIS is named WIS.UPDATE.COxx.yywk

xx = county number
yy = current year
wk = assigned number for that week (as assigned by TOP)

Request: Annually, WIS sends an updated 'CDSS Welfare Intercept System Weekly Tumbleweed STS Calendar' to identify the 'wk' as assigned by TOP. This calendar must be loaded into the C-IV System to automatically populate the field in our outbound file.

Recommendation: *** No Impact to End User ***

- 1) Update the WIS Week Cycle Number lookup table (CT 2701) with the 2021 cycle numbers provided by WIS. The cycle numbers will be included in the attached "2021 DSS STS Chart" spreadsheet.
- 2) Update the TOP Cycle Number and the corresponding Quarter Begin Month information in lookup table (CT 2701) with the 2021 cycle numbers provided by WIS.
- 3) Populate the run dates for FNS 209 report for each quarter listed below in the reference column 5 for category 2701:
 - a. Jan-Mar 2021 - 4/9/2021
 - c. Apr-Jun 2021 - 7/9/2021
 - d. Jul-Sep 2021 - 10/8/2021
 - e. Oct-Dec 2021 - 1/7/2022

Outreach

Description:
Migration Impact Description: No impact to LA county as they use their own Treasury and Tax Collector (TTC) interface. However, these 2021 STS Calendar Cycle Numbers will need to be migrated for the C-IV Counties and have been accounted for under CalSAWS DDID 1787 and 1970.

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: N/a

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	28	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-219531] Batch EDBC to apply 2021 SSA Cost of Living Adjustments (COLA)

- Resolved: 12/07/2020 02:01 PM

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:	20.12.12	Expedite Changes:	Production Deployment	Estimate:	503
Reporter:	Tisha Mutreja	Regulation Reference:	ACWDL 20-20, ACIN I-73-20	Created:	09/08/2020 02:01 PM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]	Approved by Committee:	12/02/2020	Other Agency Cross Reference:	CA-212343, CIV-107919
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 10/16/2020

Current Design: The Systems stores the customers SSA income and uses the information to evaluate the eligibility for any program.

If a customer is paying the Medicare Part B premium, EDBC uses this amount as a deduction for certain budgets.

CA-219535/CIV-107920 updated the SSA income and Medicare Part B Premium records as per the 2021 SSA COLA ACWDL 20-20 and ACIN I-73-20.

Request: CA-219535/CIV-107920 updated the SSA income and Medicare Part B Premium records as per the 2021 SSA COLA ACWDL 20-20 and ACIN I-73-20. Any 2021 EDBC run prior to the update used the previous 2020 values in the EDBC budget. Run Batch EDBC to correctly apply the 2021 SSA COLA values.

- Recommendation:**
1. Run Batch EDBC for the targeted Populations on 12/12/2020.
 2. Generate lists to aid the counties after Batch EDBC completes.

Refer to attached design document for details on recommendations.

Outreach

Description:

CIT

Migration Impact

Description:

Joint Design has been approved through the Foster Care/KinGAP, AAP Committee, CalWORKs/CalFresh Committee and Medi-Cal/CMSP Committee. C-IV will implement this change with SCR CIV-107919 in the 20.12.12 release.

Migration Impact

No Impact

Analysis:

Alternative

Manual Override

Procedure

Description:

Operational Impact:

Estimate: **503**

Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	14
CalHEERS :	94	CalHEERS Test :	30	Client Correspondence :	24
DBA :	0	Design :	0	Eligibility :	181

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	85
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-219535] 2021 Social Security Title II and Title XVI Cost of Living Adjustments (SSA COLA)

- Resolved: 11/16/2020 11:11 AM

Team Responsible:	CalHEERS	Assignee:	Appalaraju Indala	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:	20.12.04	Expedite Changes:	Production Deployment	Estimate:	425
Reporter:	Tisha Mutreja	Regulation Reference:	ACWDL 20-20, ACWDL 20-19, ACIN I-73-20, ACWDL 20-23	Created:	09/08/2020 02:13 PM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Policy/Design	Elisa Miller	Training Impacted:		Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	12/02/2020	Other Agency Cross Reference:	CA-212343, CIV-107920
Committee:	[CalWORKs/ CalFresh, Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]	Committee:			
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 10/16/2020

Current Design:

The Systems store the income information of the customers and use the income information to evaluate the eligibility for any program.

Customer's Social Security Administration (SSA) income is updated every year based on the new SSA income increase rate effective the month of January of that year. As Federal Poverty Level (FPL)-related budgets also use this updated SSA income information and the new FPL increase rate is not effective until the month of April for FPL budgets, The Systems use a 'Backout Multiplier' to account for the difference. The Backout Multiplier holds the current year's SSA income increase rate value. When handling FPL budgets, The Systems take the current SSA income amount and divides it with the Backout Multiplier (CT335_A2_SSA_INCOME_INCREASE_MULTIPLIER) which results in the SSA income amount being equal to the previous SSA income amount. It undoes the updated SSA rates for FPL-related budgets for benefit months January, February, and March.

DHCS provides the 'Pickle Disregard Computation Chart'. The Systems use this chart to determine the disregard amount for Pickle applicants and eligible persons.

EDBC compares the customer's income to the SSI/SSP payment standard amounts to evaluate the eligibility for certain budgets like '250% Working Disabled'.

Most beneficial logic is applied when CalFresh (CF), CalWORKs (CW), Immediate Need (IN), or Refugee Cash Assistance (RCA) EDBC is run for a mid-period month. As part of the most beneficial logic, if the countable amount of an existing income has increased, the system will instead use the previously counted, lower income value.

If a customer is paying the Medicare Part B premium, EDBC uses this amount as a deduction for certain budgets.

Request:

1. With the 2021 SSA Cost of Living Adjustment (COLA), SSA has approved a 1.3 percent increase for SSA benefits. This causes an increase in the income for a customer who is currently receiving the SSA benefits. Income information stored in The Systems for these customers will be updated to address the increase.
2. The 2021 SSA COLA published SSA income increase rate is 1.3%. The current value of the 'Backout Multiplier' does not match with the updated rate increase and needs to be updated.

3. With the 2021 SSA COLA information, DHCS provided the updated The 2020 Pickle Disregard Computation Chart effective 01/01/2021. The Systems Pickle values will be updated to match the new chart.
4. With the 2021 SSA COLA, SSI/SSP payment standards are updated. The Systems will be updated to match the new SSI/SSP payment standards.
5. With the 2021 SSA COLA, income would increase for the customer who is currently receiving SSA. As this income increase is predicted, most beneficial logic will not be triggered.
6. The 2021 Medicare Part B Premium changed from \$144.60 to \$148.50. Medicare Part B Premium amounts stored in The Systems for these customers will be updated to address the increase.

Recommendation:

1. Apply a data change to add the new SSA income and SSI income amount effective 01/01/2021 for a person receiving SSA and SSI income in continuing EDBC-based programs.
2. The 2021 SSA COLA published SSA income increase rate is 1.3%. Update the value of the 'Backout Multiplier' to match the rate increase.
3. Update The Systems Pickle values to match the 'Pickle Disregard Computation Chart' effective 01/01/2021.
4. Update The Systems to match the new SSI/SSP payment standards.
5. Income would increase for the customer who is currently receiving SSA. As this income increase is predicted, most beneficial logic will not be triggered.
6. Update Medicare Part B Premium amounts stored in The Systems for these customers to \$148.50 to address the increase.
7. Create a Journal entry to document the data changes for SSA Income and Medicare Part B Premium amounts.
8. Generate lists for the counties after the data change is run.

Refer to attached Design Document for details on above mentioned recommendations.

Note: CA-219531 will process Batch EDBC to cause the related benefit changes to be applied to the appropriate cases.

Outreach

Description:

CIT

Migration Impact

Description:

Joint Design has been approved through the Foster Care/KinGAP, AAP Committee, CalWORKs/CalFresh Committee and Medi-Cal/CMSP Committee. C-IV will implement this change with SCR CIV-107920 in the 20.12.04 release.

Migration Impact

Analysis:

Alternative

Override

Procedure

Description:

Operational Impact:

Estimate: 425

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	253	CalHEERS Test :	14	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	14
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	6	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	98
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

[CA-221137] ACIN I-78-20 2021 CAPI COLA - Batch EDBC

- Resolved: 01/04/2021 01:56 PM

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Paul Galloway	Change Type (SCR):	New Policy
Minor Version:	21.01.08	Expedite Changes:	Production Deployment	Estimate:	214
Reporter:	Srinivasa Meenavalli	Regulation Reference:	ACIN I-78-20	Created:	10/21/2020 04:28 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Expedited approval received from Karen J. Rapponotti 12/10/2020

Current Design: CAPI payment rates are based on 2020 payment standards until EDBC is run following the implementation of CA-212869.

Request: CA-212869 will update CalSAWS with the 2021 CAPI COLA Payment Standards effective 01/01/2021. Once that is implemented, run batch EDBC on active CAPI programs to calculate new benefit amounts effective 1/1/2021. Then run batch EDBC on CalFresh programs that have a participant in common with a CAPI program.

Recommendation:

1) RECOMMENDATIONS:

- Run batch EDBC in single program mode for active CAPI programs for the benefit month of 01/2021 and 2/2021. Exclude any CAPI programs that already have an Accepted & Saved CAPI EDBC that was run after the rate changes from CA-212869 were applied. (approximately 7,500 for each benefit month)
- Run batch EDBC in targeted program mode for active CalFresh (CF) and Nutrition Benefit (NB) programs that have an active participant in common with an active participant on an active CAPI program for the benefit month 02/2021. (approximately 3,000)
- Batch EDBC will run for CAPI, CF, and NB with the existing run reason CT744_CP (CAPI COLA).
- All CAPI, CF, and NB programs run by batch will be automatically authorized. There is no Pending Authorization logic in batch, so no cases will be queued for supervisor authorization.
- CalSAWS will write a journal entry for each CAPI, CF, and NB EDBC that is authorized:
Short Description: "Batch EDBC ran for [month year]."
Long Description: "Batch EDBC Ran for [month year]. Batch EDBC processed for the <program> program for following reasons: CAPI COLA "

2) LISTS:

The following lists will be generated:

- List of all impacted CAPI and CF cases named 'Impacted Case List' will be generated before the Batch EDBC run. It will have two columns: 'CAPI Case Number' listing all active CAPI cases, and 'CalFresh Case Number' listing the case where the person from the CAPI CASE is active on CF, if one exists. The second column may contain the same or a different case number than the first column, or it may be blank.
- Exception list named "Cases with Program Closed by Batch" with CP/CF/NB programs discontinued by batch EDBC. List will include the Standard List Columns plus "Program Type" and "Program Closure Reason" columns.
- Exception list named "Cases with Person Closed by Batch" with CP/CF/NB programs where batch EDBC closed a person. List will include the Standard List Columns plus "Program Type" and "Person Closure Reason" columns.
- Exception list named "Cases Skipped by Batch" with CP/CF/NB unprocessed programs skipped in the batch EDBC run with skip reasons like Override, Manual EDBC, Read Only EDBC, No Worker Assigned, etc. List will include the Standard List Columns plus "Program Type", "EDBC Month", and "Skip Reason" columns.

Standard List Columns are:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID

After the batch run is completed in production, the lists will be posted at:

CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-221137

3) Batch Operations:

- a) Run the DCR to insert into sys_transact all CAPI programs that are active for 01/2021 benefit month through come-up month.
- b) Run batch EDBC for the population in the previous step.
- c) When the previous step completes, run the DCR to insert active CF and NB programs that have an active member in common with an active member on an active CAPI program in the come-up month only into sys_transact.
- d) Run batch EDBC for the population in the previous step.

Outreach

Description:

Lists will be posted to the CalACES Web Portal in the following location:

CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-221137

Migration Impact

Description:

This functionality is only in CalSAWS and currently only applies to L.A. County. Other counties will inherit this functionality after migration.

Migration Impact

No Impact

Analysis:

Alternative

User may run EDBC for the 01/2020 benefit month.

Procedure

Description:

Operational Impact:

Estimate:

214

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	18
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	8
DBA :	0	Design :	0	Eligibility :	113
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	55
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-221905] ACWDL 12/15/20 - List of RCA Cases for RCA Stage 2 Extension

- Resolved: 12/21/2020 12:07 PM

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:	20.12.23	Expedite Changes:	Production Deployment	Estimate:	46
Reporter:	Ritu China	Regulation Reference:	ACWDL December 15, 2020	Created:	11/18/2020 12:03 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-108308
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approval provided by Karen and Laura as this part of COVID-19 emergency

Current Design: For Refugee Cash Assistance (RCA), the benefit month must be within 8 months of either the entry date (for a federally-funded person) or the application date (for a state-funded person).

Request: All County Welfare Directors Letter (ACWDL) dated XXXX granted continued eligibility to persons receiving Refugee Cash Assistance (RCA) and Trafficking and Crime Victims Assistance Program (TCVAP) cash assistance beyond their initial eight months of eligibility from their INS Date of Entry for RCA and application date for TCVAP.

A list of affected cases was previously provided through SCR CA-217259.

Recommendation:

- 1) Provide a list of cases with an RCA program in which one of the following conditions exist:
 - a) There is a closed program person with prior '01' aid code from last active month and a Citizenship record with a 'Date of Entry' between 04/01/2019 and 02/29/2020
 - b) There is a closed program person with prior '1V' aid code from last active month and their earliest aided Application Date is between 04/01/2019 and 02/29/2020
 - c) There is an active program person with '01' aid code from last active month and a Citizenship record valid with a 'Date of Entry' between 11/01/2019 and 05/31/2020
 - d) There is an active program person with '1V' aid code from last active month and their earliest aided Application Date is between 11/01/2019 and 05/31/2020

This list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

This list will also include these additional columns:

- First Name
- Last Name
- Application Date
- Beginning Date of Aid (BDA)
- Date of Entry
- Latest Program Person Status
- Latest Aid Code

2. Provide a list of cases where the RCA program was discontinued effective 10/01/2020 or later.

This list will include the Standard List Columns:

Case Name
 Case Number
 County
 Unit
 Unit Name
 Office Name
 Worker ID

This list will also include one additional column:

Earliest BDA of Disc Persons

**Outreach
 Description:**

Lists of affected cases will be posted to the CalACES Web Portal in the following location:
 CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2020 > CA-221905

**Migration Impact
 Description:**

Joint design has been approved through emergency approval. The C-IV system will implement this change with SCR CIV-108308 in the 20.11 priority release

**Migration Impact
 Analysis:**

**Alternative
 Procedure
 Description:** N/A

**Operational Impact:
 Estimate:**

46

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	29
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214041] DDID 2289 - CalSAWS Phase 1 Cloud Performance Testing

Team Responsible:	Imaging	Assignee:	Christy Orozco	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Christy Orozco	Change Type (SCR):	Enhancement
Minor Version:	21.02.14	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Rhiannon Chin - 12/14/2020 Danielle Benoit 1/5/2021

Expedite Approval: Karen Rapponotti 1/5/2021

Current Design: Currently there is no analysis or testing for Hyland cloud performance

Request: Perform all baseline performance testing and analysis necessary to provide the cloud infrastructure for the imaging solution used by the 58 Counties.

Recommendation: All performance testing will be performed by Hyland. Results will be analyzed and shared with the Consortium. This first round will include 50% of the C-IV and LRS load. The test will include creating, retrieving, and routing documents through workflow.

Outreach Description: This SCR is for performance testing purposes only.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	5
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-220930] Update BRM address for Riverside County District 31

- Resolved: 12/18/2020 10:32 PM

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Janet Mitri	Regulation Reference:		Created:	10/15/2020 02:28 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	CIV-108069
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Karen Rapponotti on 12/10/2020				
Expedite Approval:	Approved by Karen Rapponotti on 12/10/2020				
Current Design:	Riverside county office # 31 Mecca Self Sufficiency (Office_ID: 2021) has a current BRM Address of: Old BRM Address: MECCA SELF SUFFICIENCY PO Box 3008 INDIO, CA 92202-3008				
Request:	C-IV District 31 has a new BRM address that differs from the BRM address currently listed in C-IV and requires an update				
Recommendation:	Update the BRM Address in The CalSAWS System for Office #31 Mecca Self Sufficiency (Office ID: 2021) " New BRM address: COUNTY OF RIVERSIDE DEPARTMENT OF PUBLIC SOCIAL SERVICES 1283 6TH ST. COACHELLA, CA 92236-9800				
	Technical Note: C-IV's Office data is not migrated to CalSAWS yet, office ID 2021 from CT_1622 should be updated to the new address as it corresponds to office #31 from Office table.				
Outreach Description:					
Migration Impact Description:	The BRM address will be updated as part of the SCR CIV-108069				
Migration Impact Analysis:					
Alternative Procedure Description:	Update the BRM address manually				
Operational Impact Estimate:	30				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	20
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	10
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				



[CA-222606] [CLONE of 216739] - Medi-Cal Renewals Listing Report Enhancements

- Resolved: 12/11/2020 09:34 PM

Team Responsible:	Reports	Assignee:	Jeric Derama	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	491
Reporter:	Gokul Suresh	Regulation Reference:		Created:	12/09/2020 03:43 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Cuenca	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti <RapponottiKJ@CalSAWS.org> on 01/12/2020

Current Design: The report population is any Medi-Cal program which has a Medi-Cal renewal (RE) due in a given month, whether (1) the RE was processed or (2) is to be processed through RE packet tracked in LRS or (3) the RE has been Auto-Authorized by an LRS CalHEERS interface batch.

The report does not provide adequate columns needed to assist workers with the daily processing of Medi-Cal renewals and for related Medi-Cal operations.

The report does not provide information on delinquent REs.

Request:

Update the Medi-Cal Renewals Listing Report to add additional information that will assist line staff in the processing of Medi-Cal renewals. Further, the enhancements will make the report more useful for managers and supervisors, by providing them additional data and time frames to control the processing of renewals at the office, unit, and worker level. With the proposed recommendations, line staff will be better equipped to identify renewals that have already been dispositioned and renewals that require additional follow-up at any given time. The report which generates for the current RE Due Month will now include a new sheet which captures delinquent REs.

Recommendation:

1. Remove the column named 'Office Number' from all sheets. The existing 'Office Name' column is adequate.
2. Add the following columns to the 'Details Report' sheet.
 - Packet Received Date
 - Discontinuance Date
 - Soft Pause
 - Deemed Eligible Child DOB
 - MC 355 Due Date
 - MC 355 Reminder Sent Date
 - MC 355 Status
 - MC 355 Action Date
 - Latest Imaged Document Date
3. Add a new sheet which will capture Delinquent REs for the version of the report that generates for the current RE Due month.
4. Add the Former Foster Youth (FFY) Renewal Packet to the list of Renewal packets captured under the column 'Packet Type'.
5. Update the current logic for the 'Renewal Action' column to include two new options. These two new options were previously captured under 'No Packet':

- 'No Packet-MSP SSI' if all active program persons are being aided under MSP aid code 80 and all active program persons are receiving SSI. This case requires additional follow-up by eligibility staff.
- 'No Packet-Aid Code 38' if all active program persons are being aided under aid code 38. This case requires additional follow-up by eligibility staff.

6. Exclude Transitional Medi-Cal (TMC) cases from the listing if the entire household is being aided under TMC.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

This report is only available in LRS / CalSAWS.

The information can be obtain via Ad-Hoc reports.

491

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	323	Reports Test :	168
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-221459] Migrate Database tables and columns for IVR Migration

- Resolved: 12/25/2020 10:08 PM

Team Responsible:	Contact Center	Assignee:	Raji Sanuvala	SPG Status:	Approved
Fix Version/s:	[21.02]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	221
Reporter:	Jared Kuester	Regulation Reference:		Created:	10/30/2020 01:35 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Darcy Alexander	Training Impacted:		Funding Source:	County Purchase
Consortium Contact:		Migration Impact:	No	Funding Source ID:	CSC Support
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[IVR & Contact Center]	Committee:		Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Danielle Benoit 01/1/2021

Expedite Approval: Current Design:

CalSAWS does not currently interact with the C-IV County IVR or the Nuance Voice Biometrics System.

Request:

Migrate the following database tables from C-IV to CalSAWS.

1. IVR_CW_AGGR
2. IVR_CW_AGGR_OLD
3. IVR_CW_CR_AGGR
4. IVR_CW_CR_AGGR_OLD
5. IVR_FS_AGGR
6. IVR_FS_AGGR_OLD
7. IVR_FS_CR_AGGR
8. IVR_FS_CR_AGGR_OLD
9. IVR_LOGIN_AGGR
10. IVR_LOGIN_AGGR_OLD
11. IVR_MC_AGGR
12. IVR_MC_AGGR_OLD
13. IVR_MC_CR_AGGR
14. IVR_MC_CR_AGGR_OLD
15. IVR_SENT_FORM_AGGR
16. IVR_SENT_FORM_AGGR_OLD
17. IVR_WTW_ACTIV_AGGR
18. IVR_WTW_ACTIV_AGGR_OLD
19. IVR_WTW_AGGR
20. IVR_WTW_AGGR_OLD
21. IVR_WTW_REIM_AGGR
22. IVR_WTW_REIM_AGGR_OLD
23. PRDTVE_HANDL_CALL_RSN
24. PRDTVE_HANDL_DATA
25. PRDTVE_HANDL_WEIGHT
26. IVR_PERS_CHNG

Add the column BVP_CODE to the IVR_PERS table

Note: IVR and Contact Center functionality will be implemented in multiple phases. CA-221459 only includes migrating the database tables for converted data. Remaining functionality will be implemented with CA-207026, and CA-220977 in a release 21.05.

Recommendation:

1. Replicate the data model used for IVR Contact Center functionality in the C-IV System for use in CalSAWS. Include the following tables:
 - a. IVR_CW_AGGR
 - b. IVR_CW_AGGR_OLD
 - c. IVR_CW_CR_AGGR

- d. IVR_CW_CR_AGGR_OLD
- e. IVR_FS_AGGR
- f. IVR_FS_AGGR_OLD
- g. IVR_FS_CR_AGGR
- h. IVR_FS_CR_AGGR_OLD
- i. IVR_LOGIN_AGGR
- j. IVR_LOGIN_AGGR_OLD
- k. IVR_MC_AGGR
- l. IVR_MC_AGGR_OLD
- m. IVR_MC_CR_AGGR
- n. IVR_MC_CR_AGGR_OLD
- o. IVR_SENT_FORM_AGGR
- p. IVR_SENT_FORM_AGGR_OLD
- q. IVR_WTW_ACTIV_AGGR
- r. IVR_WTW_ACTIV_AGGR_OLD
- s. IVR_WTW_AGGR
- t. IVR_WTW_AGGR_OLD
- u. IVR_WTW_REIM_AGGR
- v. IVR_WTW_REIM_AGGR_OLD
- w. PRDTVE_HANDL_CALL_RSN
- x. PRDTVE_HANDL_DATA
- y. PRDTVE_HANDL_WEIGHT
- z. IVR_PERS_CHNG

- 2. Update the IVR_PERS tables to include the following column.
 - a. BVP_CODE

Outreach

Description:

Migration Impact

This is part of the IVR Migration effort.

Description:

Migration Impact

Analysis:

Alternative

n/a

Procedure

Description:

Operational Impact:

Estimate: 221

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	170	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	51
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				



[CA-201378] DDCR 10003: Regression Test External Systems at CalACES Migration

Team Responsible:	System Test	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Lynnel Silva	Change Type (SCR):	Enhancement
Minor Version:	21.04.30	Expedite Changes:	No	Estimate:	200
Reporter:	Roger Perez	Regulation Reference:		Created:	03/12/2018 05:42 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging, IVR & Contact Center, Lobby Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Karen Rapponotti - 12/10/2020

Expedite Approval:
Current Design: The following C-IV external systems are planned to be migrated into the CalSAWS application:
1) Lobby Management

Request: The CONTRACTOR shall regression test the external systems to the CalSAWS Software that are not being combined through Migration:
1) Lobby Management

Recommendation: Regression test the following C-IV external systems that will be ported to the CalSAWS Application prior to the C-IV counties go live:
1) Lobby Management

Note this estimate only accounts for manual regression testing and will be executed by selecting a sample set of C-IV counties to verify system functionality.

Outreach

Description:

Migration Impact

Description:

Original DD&I requirement language that was pulled by the Consortium from the Exhibit U change order and determined to be to be to be funded out of C-IV M&O (Note: Imaging regression testing has been scoped into the Imaging statewide solution effort):
Per DDID #1782, the CONTRACTOR shall regression test the external systems to the CalACES Software that are not being combined through Migration:
1) Imaging

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

200

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	200

 **[CA-204582] Add Edit Functionality to a Service Arrangement (42700)**

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	309
Reporter:	Jose Sepulveda	Regulation Reference:		Created:	09/07/2018 02:57 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Welfare to Work/WPR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: JoAnne Osborn approved on 12/11/2020

- Current Design:**
1. The Service Arrangement Detail page allows users to create a service arrangement for a requested supportive service need.
 2. When editing a service arrangement, the only editable fields are 'Status', 'Status Reason', and 'Status Date'. If the information in the other fields are incorrect, the user will need to remove the service arrangement and create a new one.
 3. Aid Codes are auto populated only for CalWORKs REP/WTW Participants.

- Request:**
1. The fields on the Service Arrangement Detail page needs to be editable to allow changes to the service arrangement.
 2. Auto-populate the correct Aid Code for Service arrangements for Refugee Cash Assistance (RCA)/former RCA REP participants when the user creates a Service Arrangement for transportation and ancillaries.

- Recommendation:**
1. Update the Service Arrangement Detail page to be editable by the users if there is no Payment Request or Valuable Request created for that Service Arrangement.
 2. Auto-populate the correct Aid Code for Service arrangements for RCA/former RCA REP participants when the user creates a Service Arrangement for transportation and ancillaries.

Outreach

Description:
Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the Welfare to Work/WPR Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:
Alternative Procedure Description: N/a

Operational Impact Estimate: 309

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	199	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	80
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

 **[CA-207376] DDID 1093 - Create Supervisor Authorization Reports**

Team Responsible:	Reports	Assignee:	Susanna Martinez	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Remi Lassiter	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	603
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:	12/07/2020	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti <RapponottiKJ@CalSAWS.org> on 12/10/2020

Current Design: Currently, there are no Supervisor Authorization Reports to track the progress of authorizations in CalSAWS.

Request: The Contractor shall create Reports around the different Supervisor Authorization types, actions taken and performance metrics.

Recommendation: Create two new reports, the first report will be an exported report from the Pending Authorizations page and the second report will be a monthly scheduled report to include the different authorization types, actions taken, and performance metrics.

1. Create the Supervisor Authorization Report which is the exported report that would utilize the "Export" button.
2. Create an "Export" button on the Pending Authorizations page. The button functionality will mimic the "Export" button functionality on the Workload Inventory pages.
3. Create the Authorization Approval Progress Report which is the monthly scheduled report.

Outreach

Description:

Migration Impact Description: There is no migration impact as this is a CalSAWS DD&I item.

Migration Impact Analysis:

Alternative Procedure Description:

N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:

603

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	36	Performance :	0
Release Communication Support :	0	Reports :	402	Reports Test :	160
Security :	5	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-208413] DDID 1631: Enable Time Limit Report for 57 Migration Counties (Hard Launch #3)

- Resolved: 12/30/2020 10:52 AM

Team Responsible:	Analytics	Assignee:	Milind Sawdadkar	SPG Status:	Pending
Fix Version/s:	[21.03]	Designer Contact:	Milind Sawdadkar	Change Type (SCR):	Enhancement
Minor Version:	21.03.XX	Expedite Changes:	Start Build	Estimate:	62
Reporter:	Ravneet Bhatia	Regulation Reference:		Created:	05/10/2019 12:52 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:	Laura Chavez - 08/27/2020				
Current Design:	The Time Limit Report is currently enabled for Los Angeles County only.				
Request:	As a result of the analysis conducted for DDID 1391: WTW 24-Month Time Clock Research Analysis, enable the Time Limit Report for the 57 Migration Counties.				
	For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System: Time Limit Report				
Recommendation:	The Time Limit Report should be enabled for all LRS and C-IV Counties.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A - CalSAWS DD&I Requirement				
Operational Impact:					
Estimate:	62				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	62	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-212912] ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Threshold (IRT) Tier 2

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	196
Reporter:	Jason M. Francis	Regulation Reference:	ACL 19-76, CRPC 2225	Created:	01/15/2020 03:30 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	12/09/2020	Other Agency Cross Reference:	CIV-106461
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

CalWORKs Net Non-Exempt Income (NNI) is calculated by disregarding the first \$500 of disability-based unearned income (DBI) and/or any earned income and 50 percent of any remaining earned income. If the Assistance Unit has earned income only, the first \$500 and 50 percent of the remaining earned income is used as part of the family's NNI when calculating the MAP.

The CW Tier 2 IRT is calculated based on 130% of the Federal Poverty Level (FPL) values for the current year, using the Family Unit Size, which includes both active aided and active non-aided household members.

Request:

1. Per ACL 19-76, increase the Earned Income Disregard from \$500 to \$550, effective June 1, 2021.
2. Per CRPC 2225, update the Tier 2 IRT based on the Assistance Unit Size rather than the Family Unit Size.

Recommendation:

1. Effective June 1, 2021, update the CW Disability Based Earned Income Disregard (CT 335 – AI) from \$500 to \$550.
2. Effective June 1, 2021 update the CW Disability Based Unearned Income Disregard (CT 335 – 53) from \$500 to \$550.
3. Regression test the forms/NOAs which populate the Disability Based Unearned Income Disregard and the Disability Based Earned Income Disregard values.
4. Update the Tier 2 IRT based on the Assistance Unit Size rather than the Family Unit Size.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this change with SCR C-IV 106461 in the 21.03 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Override EDBC Results

196

Automated Test :	16	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	60
DBA :	0	Design :	0	Eligibility :	50
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	50
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				



[CA-214645] 2020-21 Medicare Catastrophic Coverage Act Spousal Impoverishment Caps

Team Responsible:	CalHEERS	Assignee:	Tisha Mutreja	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	91
Reporter:	Nina Butler	Regulation Reference:	ACWDL 20-06 & ACWDL 20-27	Created:	03/24/2020 04:18 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	12/08/2020	Other Agency Cross Reference:	CIV-106797
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: The Community Spouse Resource Allowance (CSRA) in CalSAWS is currently at the 2019 level of \$126,420.00 and the maximum spousal income allocation/minimum monthly maintenance needs allowance is at \$3,161.00.

The following forms were updated with CA-203981 in 19.07 release to reflect 2019 amounts

- MC 007 (English)
- MC 007 (Spanish)
- DHCS 7077 (English)
- DHCS 7077 (Spanish)

Request:

1. Per ACWDL 20-06, CalSAWS must update the maximum income and property caps under the Medicare Catastrophic Coverage Act effective 01/01/2020 through 12/31/2020, the community spouse resource allowance is \$128,640.00 and the maximum spousal income allocation/minimum monthly maintenance needs allowance is \$3,216.00 per month.
2. Per ACWDL 21-XX, CalSAWS must update the maximum income and property caps under the Medicare Catastrophic Coverage Act effective 01/01/2021, the community spouse resource allowance is \$130,380.00 and the maximum spousal income allocation/minimum monthly maintenance needs allowance is \$3,260.00 per month.
3. CalSAWS must update the following forms to reflect the new amounts via Medi-Cal Eligibility Division Information Letter- MC 007, DHCS 7077, and DHCS 7102

Recommendation:

1. Update the Values of:
 - a. Community Spouse Resource Allowance (CT 335_A3):
 - i. Effective 01/01/2020 through 12/31/2020, CSRA will be updated to \$128,640.00
 - ii. Effective 01/01/2021 the CSRA will be updated to \$130,380.00
 - b. MC LTC Community Spouse Needs (CT 335_81):
 - i. Effective 01/01/2020 through 12/31/2020, the MC LTC Community Spouse Needs Allowance will be updated to \$3,216.00
 - ii. Effective 01/01/2021 the MC LTC Community Spouse Needs Allowance will be updated to \$3,260.00
2. Generate a list of cases that have Long Term Care (LTC) person who was denied or discontinued for over resources, but their CSRA was under the new value from 01/01/2020 through 12/31/2020.

List Name : 2020 Denied/Discontinued LTC for Over Resources

The listing will consist of below columns -

- Case Name
- Case Number

- County
- Unit
- Unit Name
- Office Name
- Worker ID
- Benefit Month

Add below text on the posted list 'County Action' tab:

Counties should review the cases and determine if the budget should be recomputed or denied/discontinued cases rescinded and re-evaluated with the new values. The new values were updated in CalSAWS effective 01/01/2020 through 12/31/2020. Any EDBC's run with these dates will apply the updated new amounts.

3. Generate a list of cases that have Long Term Care (LTC) person who was denied or discontinued for over resources, but their CSRA was under the new value from 01/01/2021 through the date of implementation for this SCR.

List Name : 2021 Denied/Discontinued LTC for Over Resources

The listing will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID
- Benefit Month

Add below text on the posted list 'County Action' tab:

Counties should review the cases and determine if the budget should be recomputed or denied/discontinued cases rescinded and re-evaluated with the new values. The new values were updated in CalSAWS effective 01/01/2021, therefore any EDBC's run starting with 01/01/2021 will apply the new amounts.

4. Generate a list of MC programs where an EDBC was run for the benefit month of 01/2020 through 12/31/2020, which includes a LTC budget with a share-of-cost and a spousal income allocation was performed.

List Name : 2020 LTC with Share of Cost

The listing will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID
- Benefit Month (s)

Note: Benefit Month (s) will list each EDBC benefit month in the same row, separated by a comma. For EDBC's that span multiple months, the begin month will display.

Add below text on the posted list 'County Action' tab:

Counties should review the cases and determine if the budget should be recomputed and re-evaluated with the new values. The new values were updated in CalSAWS effective 01/01/2020 through 12/31/2020. Any EDBC's run with these dates will apply the updated new amounts.

5. Generate a list of MC programs where an EDBC was run for the benefit month of 01/2021 through the date of implementation for this SCR, which includes a LTC budget with a share-of-cost and a spousal income allocation was performed.

List Name : 2021 LTC with Share of Cost

The listing will consist of below columns -

- Case Name
- Case Number
- County

- Unit
- Unit Name
- Office Name
- Worker ID
- Benefit Month (s)

Note: Benefit Month (s) will list each EDBC benefit month in the same row, separated by a comma. For EDBCs that span multiple months, the begin month will display.

Add below text on the posted list 'County Action' tab:

Counties should review the cases and determine if the budget should be recomputed and re-evaluated with the new values. The new values were updated in CalSAWS effective 01/01/2021, therefore any EDBCs run starting with 01/01/2021 will apply the new amounts.

Note: The requested Forms will be updated in a future release with CA-222301

**Outreach
Description:**

CIT will be published for the generated lists.

Lists will be posted at below location:

CalACES Web Portal > System Changes > SCR and SIR Lists > 2021> CA-214645

**Migration Impact
Description:**

Joint design has been approved through the Medi-Cal/CMSA Committee. C-IV will implement this Change with SCR CIV-106797 in the 21.03 release.

**Migration Impact
Analysis:**

**Alternative
Procedure**

Manual Override

Description:

Operational Impact:

Estimate:

91

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	58	CalHEERS Test :	23	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214761] DDID 2373 FDS: API - Regression Test

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	William Baretsky	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	360
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Sharon Teramura - 12/16/2020

Expedite Approval:

Current Design:

A number of APIs are being developed for authenticated agencies to retrieve data from the CalSAWS system. A sample system to connect to and retrieve data through each API is not part of the implementation scope.

Request:

Develop automated regression test scripts to verify the functionality of the new FDS APIs.

Recommendation:

Develop automated regression test scripts to verify the data retrieval for the FDS APIs being implemented during this same release. This SCR covers the following APIs:

- Appointment (DDID 2342 CA-214745)
- Journal (DDID 2348 CA-214751)
- Task (DDID 2352 CA-214755)
- Worker Schedule (DDID 2357 CA-214760)

Note: The scope is limited to positive testing of no more than 12 data points through no more than 5 authenticated requests per API. Responses will be verified in a single format across all APIs.

Outreach

Description:

This is a regression test item.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - No production impact

Procedure

Description:

Operational Impact:

Estimate: 360

Automated Test :	360	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

 **[CA-215095] DDID 2630 FDS: Non State Forms - Update PA 2492**

Team Responsible:	Client Correspondence	Assignee:	Nisarga Nagarathnaraj	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	68
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Caroline Bui	Consortium Review Approval Date:	12/22/2020		

Non-Committee

Review:
Expedite Approval:
Current Design:

This form is available through the Template Repository. PA 2492 (Payment Verification System (PVS) Participant Contact Letter) form is also triggered (in batch) thru IEVS interface for all programs when there is discrepancy in income on the interface file with income reported by participant. We look for discrepancy for income types UI (Unemployment Insurance)/DI (Disability Insurance)/RSDI (Retirements, Pensions, Annuities) only.

Request:

Per State Review, this form cannot be used for CalWORKS or CalFresh.

- 1) Decouple General Relief/CAPI check box and add a check box for "General Relief" and "CAPI"
- 2) Replace the second to last paragraph with the following text:
 "The information we got is considered to be verified upon receipt because the information comes directly from the benefit issuing agencies. Therefore, it may be used to determine your ongoing benefit levels. It may also be used to determine if there was an overpayment on your case.
 If this information is incorrect, please contact your county at the number listed above by <text line> to resolve the discrepancy in the information reported. Failure to resolve the discrepancy may result in your aid being reduced/denied/stopped."
- 3) Update "contact your Eligibility Worker" to "contact your county"
- 4) Update the form number from "PA 2492" to CalSAWS standard naming/numbering format
- 5) Update the batch trigger for the Payment Verification Participant contact letter to not generate the form for CalWORKs, CalFresh, or RCA, and to make configurable for the 58 Counties. The 58 Counties will have the option to opt in or out of the batch trigger at the time of migration.

Recommendation:

1. Update PVS Participant Contact Letter form number to use CalSAWS Standard Form Numbering.
2. Update PVS Participant Contact Letter form to make to available from Template Repository for all 57 migration counties
3. Update PVS Participant Contact Letter form in existing languages.
4. Add the PVS Participant Contact Letter form in threshold languages.

Outreach

Description:

Migration Impact Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative Procedure

N/A - CalSAWS DD&I Requirement

Description:

Operational Impact:

Estimate:

68



[CA-215170] DDID 2670 FDS: Non State Forms - Add State Form GEN 202 (VER 202)

Team Responsible:	Client Correspondence	Assignee:	Kamal ShakerJ	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	58
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	11/10/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 11/10/2020

Current Design: The GEN 202 – Verifications of Employment/Earnings form (08/2020) state form does not exist in CalSAWS System.

Request: Add State Form GEN 202. (See attached forms)
This form replaces the existing NSF VER 202 - Verification of Employment/Earning to the CalSAWS Software
This form will be available in the Template Repository.

Recommendation:

1. Add the GEN 202 – Verifications of Employment/Earnings form (08/2020) to CalSAWS System.
2. Remove PA-2419 – Verifications of Employment/Earnings form from CalSAWS Template Repository.
3. Update 'Generate PA 2419' button on IEVS New Hire Abstract Page to 'Generate GEN 202' and generate GEN 202.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:

58

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	58	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215180] DDID 2675 FDS: Non State Forms - Add New State Form FIN 200

Team Responsible:	Client Correspondence	Assignee:	Nagesha S	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	54
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE - Approved	Consortium Review Approval Date:	12/07/2020		

Non-Committee Review:

Expedite Approval: JoAnne Osborn - 12/7/2020

Current Design: The FIN 200 – Approved New Direct Deposit Letter (08/2020) state form does not exist in CalSAWS System.

Request: Add State Form FIN 200 - Approved New Direct Deposit Letter. (See attached forms)
This form replaces the existing NSF FIN 200 - New Direct Deposit.
This form will be available in the Template Repository.
Add a Batch automation triggered when a Direct Deposit Account is approved.

Recommendation:

1. Add the FIN 200 – Approved New Direct Deposit Letter (08/2020) to CalSAWS System.
2. Update PBXXF200 batch job to generate FIN 200 – Approved New Direct Deposit Letter (08/2020) form if the Direct Deposit account status is updated to Active.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

54

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	54	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

 **[CA-215194] DDID 2682 FDS: Non State Forms - Migrate FIN 107**

Team Responsible:	Client Correspondence	Assignee:	Nilesh Deepak	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Suresh Mullaguri	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	145
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Sheryl Eppler - Approved	Consortium Review Approval Date:	10/26/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 11/10/2020

Current Design: CSF 144 - Billing Statement form (FIN 107 form in CIV) is not available in LRS/CalSAWS.

Request: Add CSF 144 - Billing Statement with batch to the CalSAWS Software. This form will be available in the Template Repository in English and all threshold languages, including.

- Arabic
- Armenian
- Cambodian
- Chinese
- Farsi
- Hmong
- Korean
- Lao
- Russian
- Tagalog
- Vietnamese
- Spanish

Recommendation:

Add CSF 144 - Billing Statement with batch to the CalSAWS Software. This form will be available in the Template Repository in English and all threshold languages, including.

- Arabic
- Armenian
- Cambodian
- Chinese
- Farsi
- Hmong
- Korean
- Lao
- Russian
- Tagalog
- Vietnamese
- Spanish

Outreach Description: NA

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description:
Operational Impact:
Estimate:

NA

145

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	145	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-216232] Update Back to School Clothing Allowance (BTSCA) Logic

Team Responsible:	Fiscal	Assignee:	Andrea Chen	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	05/08/2020 09:59 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	12/16/2020	Other Agency Cross Reference:	CA-214360
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Jennifer Casillas (Los Angeles) - Approved - 12/16/2020

Expedite Approval: Michele Peterson - Approved - 12/4/2020

Current Design: The logic submitted is per LA County DCFS rules. As WIC Sections 11461(f)(1) – Defines clothing allowance. (f)(1) As used in this section, “clothing allowance” means the amount paid by a county, at the county’s option, in addition to the basic rate for the provision of additional clothing for a child, including, but not limited to, an initial supply of clothing and school or other uniforms. The frequency and level of funding shall be based on the needs of the child, as determined by the county. (2) The state shall no longer participate in any clothing allowance in addition to the basic rate, commencing with the 2011-12 fiscal year.

Request: The changes to the BTSCA batch job that were implemented in SCR CA-50015 caused 1224 cases to be skipped in the BTSCA annual run. The placements that were skipped due to the incorrect logic were primarily FFA placements with the new CCR rates.

Recommendation:

- Update the FC/KG Back To School Clothing Allowance (BTSCA) logic per LA County rules to include the following allowances:
 - RB-FFA
 - ISFA-ISFC-FFA
 - ISTF-ISFC-TFC
 - Remote (AC)
- Update the Back to School Clothing Allowance (BTSCA) logic per LA County rules to include the following allowance for Kin-GAP (KG) cases only:
 - “Non Standard Rate” (NS) with a non-standard subtype code of “Host County/State Rate” (HC)
 Note: KG Cases with the rate listed above will be paid the LA County Rate.
- Schedule annual job to run yearly the 3rd week of August

Outreach Description: Migration Impact Description: LA County Specific Data Change.

Migration Impact Analysis: Alternative Procedure Description: N/A

Operational Impact: Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	28	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-217791] DDID 1967: Update RDB With Direct Deposit Data Collection

Team Responsible:	Fiscal	Assignee:	John Besa	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1003
Reporter:	Amy Gill	Regulation Reference:		Created:	07/07/2020 05:00 PM
Status:	In Development	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE - Approved - 12/04/2020	Consortium Review Approval Date:	12/04/2020		

Non-Committee

Review:

Expedite Approval:

Current Design:

In CalSAWS, each Resource in the Resource Data Bank (RDB) can have a defined Issuance Method (payment preference) which includes Warrant and Direct Deposit. The payment preference follows the Resource when the Resource is the Payee of a program. When selecting Direct Deposit as the payment preference for a Resource, all prenote and direct deposit interfacing with the bank occurs in the eCAPS System. eCAPS is the Los Angeles County auditor controller system and is only available for Los Angeles County. The CalSAWS System does not produce the prenote or direct deposit interface to the banks for Resources.

Issues:

1. The current direct deposit functionality for Resources will not work for the 57 migration counties since the functionality defers all prenote and direct deposit interface activities to eCAPS which is a Los Angeles County System.
2. Resources are shared across all counties in the CalSAWS System. A change to a Resource's payment preference could impact multiple programs from other counties who use the same Resource.
3. There is no flexibility to issuing multiple payment types (warrant and direct deposit) to the same Resource without impact all other programs who uses the same Resource.

Request:

1. Make the current Issuance Method Detail page on the Resource only available to Los Angeles County. This will be controlled by the project via a Codes Table flag and not through security.
2. Create new pages under the RDB to allow for Direct Deposit data collection for a Resource (this is not going to be an 'Issuance Method Detail' page). The Direct Deposit data collection will be tracked at the Resource and County level. This means that each county will need to enter the Direct Deposit information and send the prenote individually. The information will not be visible to another county. The RDB maintainer for the County will be responsible for handling any prenote errors from the direct deposit verification process. By default, a Resource's payment preference will be Warrant. The new page(s) will be controlled by the project via a Codes Table flag and not through security.
3. Update the Program Detail Issuance Method Detail page to control the payment preference of the program when the Payee is a Resource. For Resource Payees, there will be a new checkbox to indicate that the program payment preference will follow the Resource payment preference. This check box will be checked by default; however, the worker can choose to manually select Warrant or Direct Deposit to override the Resource's current payment preference.
 - a. If the Resource's Direct Deposit data collection is blank, a validation message will appear telling the User to go and fill out the Direct Deposit data collection for the Resource.
 - b. If the Resource has Direct Deposit data collection but the bank account has not been verified yet (i.e. still going through the prenote process), the program payment preference will show Direct Deposit; however, all issuances will be created as Warrant until the prenote process is completed and the Direct Deposit becomes "Active".

Recommendation:

1. The System will be updated so that the Los Angeles Direct Deposit functionality for Case Persons and Resources will be applicable only for Los Angeles County.
2. A new Direct Deposit Detail data collection page will be added to the System under the RDB for the 57 Migration Counties.

3. The Issuance Method Detail page under the Program Detail page will be updated to control the payment preference of all Program Payees (both Persons and Resources) for the 57 Migration Counties.
4. The Direct Deposit Interface will be updated to pull the Resource Direct Deposit Account information from the new Resource Direct Deposit Account data model.
5. The Clothing Allowance Batch jobs will be updated to create the payment request based on the payment preference of the program.

Outreach

Description:

Migration Impact

N/A - CalSAWS DD&I

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I

Procedure

Description:

Operational Impact:

Estimate:

1003

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	587	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	184	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	232
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-220125] Test Change Reason Logic with C-IV Converted Data

Team Responsible:	System Test	Assignee:	Jason M. Francis	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Mark Keehn [X]	Change Type (SCR):	Enhancement
Minor Version:	21.04.30	Expedite Changes:	No	Estimate:	198
Reporter:	Mark Keehn [X]	Regulation Reference:		Created:	09/24/2020 02:29 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Binh Tran	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Karen Rapponotti - 12/10/2020

**Expedite Approval:
Current Design:**

New Change Reason functionality was introduced with SCR CA-202851, which dealt specifically with how the Change Reason logic handled C-IV converted data. When SCR CA-202851 was introduced, regression testing was performed to validate that existing Change Reason logic was not altered.

Request: Test the new Change Reason functionality against actual converted data during the C-IV Conversion Data Test (CDT).

Recommendation: To more accurately account for C-IV converted data, Change Reason logic that defines the comparable data records during Change Reason determinations was updated to account for converted C-IV data with an ECL and ECAD record but with no defined Apply Date. This new logic needs to be tested against actual converted data during the C-IV CDT.

Outreach

Description:

Migration Impact Description: No new functionality is being introduced with this SCR.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **198**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	84
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	94
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				



[CA-221629] DDID 34 FDS: Task Mgt Continuation

Team Responsible:	Online	Assignee:	Justin Dobbs	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	312
Reporter:	Gabriel Trejo	Regulation Reference:		Created:	11/05/2020 04:37 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Sarah Cox	Consortium Review Approval Date:	12/17/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti 12/21/2020

Current Design:

The CalSAWS System contains a series of Worklist pages allowing county staff to view, manage and work Tasks. SCR CA-214928 introduced additional Task Management functionality to the CalSAWS System such as customizable Task Types, Task Banks, and enhanced Task Reassignment capabilities. The Homepage My Tasks panel, Worklist Summary, Worklist and Worklist PR RE pages were modified to incorporate a portion of the functionality introduced with CA-214928.

SCR CA-214929 introduced a set of dedicated Task pages within a Task Pop Up window allowing staff to search, edit, create, and request Tasks.

Request:

Update the functionality of the Homepage My Tasks panel, Worklist Summary, Worklist and Worklist PR RE pages to incorporate additional functionality for customizable Task Types and Sub-Types.

Modify the display of Clearance Tasks in the Task Pop Up pages to incorporate an additional data point associated to Clearance Tasks that is currently visible on the Worklist page.

Recommendation:

1. Update Worklist page to evaluate and display customized Task Type and Task Sub-Type information.
2. Update Worklist PR RE page to evaluate and display customized Task Type and Task Sub-Type information.
3. Update the Worklist Summary page to evaluate and display customized Task Type and Sub-Type information.
4. Update the Pending Authorizations page to label the Task Category dropdown menu accordingly.
5. Update the Task Detail page accessible through the Worklist and Worklist PR RE pages to incorporate customized Task Types and Sub-Types.
6. Update Homepage My Tasks panel to evaluate for the In Process Task Status.
7. Update the Task Pop Up – Task Detail page to include an additional reference attribute for Clearance Tasks.

Outreach

Description:

Migration Impact

Description:

The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

312

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	240	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	72
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				



[CA-222432] CA-215682: Online Help - DDID 2380 FDS: Create Online Help pages for GA/GR SOF

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/05/2020 08:48 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Alfonso (Tom) Villanueva	Consortium Review Approval Date:	12/11/2020		

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 1/5/2021

Current Design: For the 21.03 Release, CA-215682 Updates Online Help for the GA/GR SOF changes.

Request: Create new OLH pages for GA/GR SOF in the System.

Recommendation:
 Create the following online help pages:
 1) GA/GR Document Signature List page
 2) GA/GR Document Signature Detail page

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10



[CA-222514] DDID-2359 FDS APIs - Create APIGEE Developer Portal

Team Responsible:	Tech Arch	Assignee:	Adnan Bukhari	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Biniyam Meresa	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	120
Reporter:	Adnan Bukhari	Regulation Reference:		Created:	12/08/2020 10:00 AM
Status:	Ready for Committee	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Documentation	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: The Apigee API Management Gateway does not have a developer portal to publish documentation about APIs
Request: FDS API documentation should be published in an easily accessible and secure way for external and internal API consumers and developers.

Recommendation: Create a developer portal on Apigee where all documentation related to an API Proxy such as definition, parameters, responses, errors etc. can be published and would be accessible to consumers and developers with ForgeRock login credentials. See attached design document for details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

none.

Procedure

Description:

Operational Impact:

Estimate: 120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	120	Tech Ops :	0	Training :	0



[CA-222549] CA-214039 DDID 2509: Online Help - Update OLH pages to support e-ICT Document Transfer

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/08/2020 04:14 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	J. Longstreet	Consortium Review Approval Date:	12/15/2020		

Non-Committee Review:

Expedite Approval:

Current Design:

For the 21.03 Release, CA-214039 updates OLH pages to access the Hyland pop-up window for documents supporting e-ICT.

Request:

Update the System Online Help to support access to the e-ICT Transfer documents.

Recommendation:

Update the following in Online Help:

- 1) ICT Detail page
- 2) ICT Document Detail page
- 3) Case Member List page

Outreach

Description:

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	15



[CA-222558] CA-214686: Online Help - Create and Update OLH pages to support CalHEERS eHIT: BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Process

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/08/2020 05:39 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-108390
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Joyce Oshiro 12/17/2020 - Approve

Expedite Approval: Approved by Karen Rapponotti on 1/5/2021

Current Design: For the 21.02 release, SCR CA-214686 updates the System to support the CalHEERS eHIT: BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Processes.

Request: Create and update the System OLH pages for the changes implemented with SCR CA-214686.

- Recommendation:**
1. Create the following Online Help pages:
 - a) MAGI Disposition Detail
 - b) MAGI Disposition List
 - c) MAGI Disposition Error Detail
 2. Update the following Online Help page:
 - a) MAGI Determination Summary
 - b) MAGI Referral Detail
 - c) MAGI Request Error Detail

Outreach

Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Description: No Impact

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	15



[CA-222619] CA-215280 DDID 1631: Online Help - Update Reports Overview to support change in DHCS CMS PI Master Data Request Detail Report

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/09/2020 05:06 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Joyce Oshiro	Consortium Review Approval Date:	12/14/2020		

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 1/5/2021

Current Design: For the 21.03 Release, SCR CA-215280 modifies the Title and location of the DHCS CMS PI Master Data Request Detailed Report, which requires an update to the Reports Overview in the System Online Help.

Request: Update the title and location of the DHCS CMS PI Master Data Request Detailed Report in the Reports Overview section of the System Online Help.

Recommendation: Update the Online Help Reports Overview for SCR CA-215280.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5



[CA-222637] CA-207159 DDID 2126: Online Help - Update OLH to support updates to OP/OI Notices

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/10/2020 08:58 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	J. Longstreet	Consortium Review Approval Date:	12/15/2020		

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 1/5/2021`

Current Design: For the 21.03 Release, SCR CA-207159 updates the Recovery Account Detail page in the System Online Help to support the updates to OP/OI Notices.

Request: Update the Recovery Account Detail page in the System Online Help

Recommendation: Update the following:
Recovery Account Detail page

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5



[CA-223188] Analytics - Extracted On Timestamp Added onto Dashboards

Team Responsible:	Analytics	Assignee:	Amanda Batt	SPG Status:	Select a value
Fix Version/s:	[21.03]	Designer Contact:	Russell Golden	Change Type (SCR):	Enhancement
Minor Version:	21.03.XX	Expedite Changes:	No	Estimate:	128
Reporter:	Stephen Hilliard	Regulation Reference:		Created:	12/22/2020 11:26 AM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: Timestamp showing when the Dashboard is refreshed in Qlik Sense. Impacted Dashboards include all Analytics Dashboards, with the exception of any "Real Time" Dashboards.

Request: Request to enable Dashboard timestamp when the data is extracted from the Transactional System.

In addition to the timestamps, include the expected Dashboard refresh frequency.

Recommendation: Leverage the extraction table that Curation created, and load the timestamp into all Dashboards and replace the existing Loaded On timestamp.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 128

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	8	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	120	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-207637] ACL 19-93 - ABAWD - Phase III

Team Responsible:	Eligibility	Assignee:	Michael Wu	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Mark Keehn [X]	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	9152
Reporter:	Jason M. Francis	Regulation Reference:	ACL 19-93	Created:	03/28/2019 03:20 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	ABAWD
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:	12/17/2020	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: JoAnne Osborn approved on 12/18/2020

Current Design: Currently a user is required to define whether a non-exempt ABAWD is meeting or not meeting the work requirement. This is accomplished by updating the ABAWD Time Limit Month Detail page, or, in some scenarios, by defining the work requirement from the CF EDBC page.

Request: Automate the ABAWD work requirement determination.
Make updates to the Work Registration Exemption logic and ABAWD Status logic.

Recommendation:

Online

1. Update Left Navigation - All stand-alone ABAWD pages will be gathered under a single collapsible task navigation section.
2. Add a new ABAWD Requirement Summary page. The ABAWD Requirement Summary page displays a list of ABAWD records for the household within a given month. This list will be displayed at the case level with the appropriate ABAWD information.
3. Add a new ABAWD Requirement Person Summary page. This page provides details related to a person's ABAWD Status, including work registration exemptions and how their work requirement status was determined.
4. Add a new Local Minimum Wage List page. The Local Minimum Wage List page displays a list of records that have been created through the Local Minimum Wage Detail page and provides access to that page.
5. Add a new Local Minimum Wage Detail page. The Local Minimum Wage Detail page captures, displays, and manages the fields for Local Minimum Wage.
6. Add a new ABAWD Exemption List page. The ABAWD Exemption List page allows users to view and manage manual ABAWD exemptions.
7. Add a new ABAWD Exemption Detail page. The ABAWD Exemption Detail page captures and manages manual exemptions for the participant.
8. Add a new Workfare Requirement Calculator page. The Workfare Requirement Calculator page will be used to allow the user to run and display the Workfare Requirement.
9. Add a new Non-Scheduled Activities List page. The Non-Scheduled Activities List page is used to track non-CFET activities of participants which are not scheduled by a CalFresh Employment and Training (E&T) worker.
10. Add a new Non-Scheduled Activity Detail page. The Non-Scheduled Activity Detail page captures, displays, and manages the fields for Non-Scheduled Activities.
11. Add a new Non-Scheduled Activity Hours Detail page. The Non-Scheduled Activity Hours Detail page captures, displays, and manages monthly hours for Non-Scheduled Activities.
12. Update the Employment Hours page to allow the capture of zero hours and an indicator for when to 'Use Self-Employment Calculation for ABAWD'.
13. Update the Activity Hours page to allow the capture of zero hours.

Eligibility

14. Update the ABAWD Status section of the CF EDBC Summary page to account for the work requirement being determined by the system.

15. Add a new ABAWD Requirement Person Summary page. This page provides details related to a person's ABAWD Status, including work registration exemptions and how their work requirement result was determined. This page is only viewable from the CF EDBC Summary page.
 16. Add new logic to determine whether a non-exempt ABAWD who is not geographically waived has met the Work Requirement.
 17. Update the Work Registration exemption logic to prevent more than one person from being identified as exempt for 'Cares for Dependent Child Under 6'. Existing logic will allow anyone who has care and control of a qualifying child to receive this exemption.
 18. Update the ABAWD Status logic to include the following changes:
 - a. Treat a person receiving TCF as a Non ABAWD with a reason of TCF.
 - b. Treat a person manually identified by the user as 'Applied for Disability Benefits' as an Exempt ABAWD with a reason of 'Applied for Disability Benefits'.
 - c. Treat a person manually identified by the user as 'Participating in an ORR Training Program at Least Half Time' as an Exempt ABAWD with a reason of 'Participating in an ORR Training Program at Least Half Time'.
- Batch
19. Update the Super Trigger process and subsequent data collection changes required to identify cases for ABAWD Determination reevaluation.
 20. Update the ABAWD Determination Sweep logic to account for new ABAWD data triggers.
 21. Update the ABAWD Time Limit Sync Job to account for new ABAWD Status and ABAWD Status Reasons.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the CW/CF Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

In the absence of this change, the user will be required to continue to manually define whether the ABAWD work requirement was met. This is done by the user manually setting this information on the Time Limit page.

Operational Impact:

Estimate:

9152

Automated Test :	0	Batch/Interfaces :	276	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	1675	Eligibility :	1430
Fiscal :	628	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	1503	Performance :	0
Release Communication Support :	580	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	1427
Tech Arch :	0	Tech Ops :	0	Training :	380



[CA-213391] Update CIV Specific Jobs to Exclude Disaster CalFresh program

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	352
Reporter:	Sidhant Garg	Regulation Reference:		Created:	02/06/2020 10:00 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	Disaster CF
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Mary Dodge (Riverside) - Approved - 12/17/2020

Expedite Approval: Karen Rapponotti - Approved - 10/28/2020

Current Design: Disaster CalFresh program does not exist in CIV

Request: Update CIV Specific Jobs to Exclude Disaster CalFresh program

Recommendation: Update the following CIV Specific Jobs to Exclude Disaster CalFresh program

1. Riverside Journal Voucher Writer Interface:

This interface generates two files, one with OASIS Journal descriptions with lump sum amounts for Riverside and the other with the details to reconcile the OASIS Journal file.

- 1) Update the Riverside OASIS Interface batch to exclude issuances associated to 'Disaster CalFresh'.

2. Riverside Fund Code Populate jobs:

This job extracts the issuance payment information for Riverside County. Combining this data with correlating tables and fund code logic, the batch assigns each issuance for Riverside County a C-IV fund code which maps to a Riverside accounting string. These values are used to sum up all payments made against a given accounting string daily for Riverside County.

- 1) Update the Riverside Fund Code Update batch to exclude issuances associated to 'Disaster CalFresh'.

Outreach Description: N/A

Migration Impact Description: C-IV County specific functionality.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **352**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	45	Eligibility :	0
Fiscal :	176	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	15	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	71



[CA-214762] DDID 2373 FDS: API - Regression Test

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	William Baretsky	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	280
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Sharon Teramura - 12/16/2020

Expedite Approval:

Current Design:

A number of APIs are being developed for authenticated agencies to retrieve data from the CalSAWS system. A sample system to connect to and retrieve data through each API is not part of the implementation scope.

Request:

Develop automated regression test scripts to verify the functionality of the new FDS APIs.

Recommendation:

Develop automated regression test scripts to verify the data retrieval for the FDS APIs being implemented during this same release. This SCR covers the following APIs:

- Activities (DDID 2340 CA-214743)
- Imaging (DDID 2346 CA-214749)
- Issuance (DDID 2347 CA-214750)
- Service Arrangement (DDID 2301 CA-214742)

Note: The scope is limited to positive testing of no more than 12 data points through no more than 5 authenticated requests per API. Responses will be verified in a single format across all APIs.

Outreach

Description:

This is a regression test item.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - No production impact

Procedure

Description:

Operational Impact:

Estimate: 280

Automated Test :	280	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-216357] DDID 1967: Update IEVS Abstracts to include Foster Care Aid Codes

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	428
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	05/13/2020 04:05 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Michelle Ramos Policy/Design BA	Consortium Review Approval Date:	01/05/2021		

Non-Committee

Review:

Expedite Approval:

Current Design:

CalSAWS system does not load IEVS abstracts for the following FC, AAP, and ARC Aid Codes:

FC: 40, 42, 43, 45, 46, 49, 5K

AAP: 03, 04

ARC: 2P, 2R, 2S, 2T, 2U

C-IV system does not load IEVS abstracts for the following FC and AAP Aid Codes:

FC: 40, 42, 45

AAP: 03, 04

The CalSAWS IEVS inbound interfaces filter out all FC aid codes. C-IV IEVS inbound interfaces filter out FC Aid Code 42, FC Aid Code 45 and all abstracts for Stanislaus County.

Request:

Modify the CalSAWS system to allow all FC, AAP, and ARC aid codes for IEVS NHR, PVS, and IFD extracts. Modify the FC aid code filtering logic within the IEVS NHR, PVS, and IFD abstracts to match the C-IV systems filtered FC aid codes.

Recommendation:

1. Modify the CalSAWS system to allow all FC, AAP, and ARC aid codes for IEVS NHR, PVS, and IFD abstracts.

Refer to design document for further details.

Outreach

Description:

Migration Impact

N/A - CalSAWS DD&I

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I

Procedure

Description:

Operational Impact:

Estimate:

428

Automated Test :	0	Batch/Interfaces :	330	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	98
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-218078] DDID 1967: Update SAWS 2A SAR to link to Case

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	24
Reporter:	Amy Gill	Regulation Reference:		Created:	07/22/2020 09:55 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Janet Mitri	Consortium Review Approval Date:	12/22/2020		

Non-Committee

Review:

Expedite Approval:

Current Design:

The SAWS 2A SAR can be generated from the Template Repository, but it can only be printed and cannot be linked to a Case.

Request:

Update the SAWS 2A SAR with the 'Print Locally' button so that it can be linked to a Case and stored in Distributed Documents.

Recommendation:

Add a 'Print Locally' button to the SAWS 2A SAR and update the Document Parameters page.

Outreach

Description:

Migration Impact

N/A - CalSAWS DD&I

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I

Procedure

Description:

Operational Impact:

Estimate: 24

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	19
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-220616] DDID 1967: Display 'RE' Run Reason for CAPI program in non-LA counties

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Sridhar Mullanpudi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	148
Reporter:	Ritu Chinya	Regulation Reference:		Created:	10/08/2020 11:42 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review	Adelaide Mendoza	Consortium Review	12/08/2020		
Approval:		Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: CAPI is an automated EDBC program in CalSAWS. The redetermination period advances automatically based on the Customer Report status, 'Reviewed – Ready to Run EDBC' once the user processes EDBC for the first month of the new period.

The CAPI RE packet in CalSAWS currently only includes a cover letter and is LA county specific. For LA, the packet is pre-stuffed at the print center.

Request: C-IV counties do not have an RE packet for CAPI program, in CalSAWS RE run reason is automatically applied to EDBC based on packet status and month EDBC is being run. Since there is no RE packet for CAPI cases in C-IV counties, RE run reason will not be automatically applied to the EDBC. Users will continue to select 'RE' run reason during run EDBC to process RE as it is currently in C-IV system.
 Display the 'RE' run reason when running EDBC for the CAPI program. This will allow non LA county users to complete the redetermination by running EDBC with a RE run reason to advance the redetermination period.

Recommendation: 1. Display 'RE' run reason for the user to select when running EDBC to advance the redetermination period for the CAPI programs in non-LA counties.

Outreach

Description:
Migration Impact This change matches existing C-IV system functionality

Description:
Migration Impact
Analysis:
Alternative Edit RE due date in program detail page.
Procedure

Description:
Operational Impact:
Estimate: 148

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	96
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	37
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				



[CA-221238] Update EDBC to Create Refugee Employment Program (REP) Only For LA County for CalWORKs (CW) and Refugee Cash Assistance (RCA) Mandatory Individuals

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	160
Reporter:	Ritu Chinya	Regulation Reference:		Created:	10/23/2020 12:22 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Caroline Bui on 12/21/2020				
Expedite Approval:					
Current Design:	Existing CalSAWS functionality automatically adds Refugee Employment Program (REP) in a pending status when an active Refugee Cash Assistance (RCA) or CalWORKS (CW) individual is work eligible, unless the individual has sanctions for REP.				
Request:	Do not create REP program for counties other than Los Angeles.				
Recommendation:	<ol style="list-style-type: none"> 1. Update the EDBC to not auto-generate the REP program for work eligible individuals that are active on RCA or CW programs for any other county besides LA county. 2. Default Payment/Valuable Request Authorization Level and Benefit Issuance Threshold of REP program for non-LA counties. 				
Outreach Description:					
Migration Impact Description:	C-IV feedback has been addressed and the design has been approved through the CW/CF Committee. The C-IV counties will be adopting this functionality as part of migration.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	160				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	89
Fiscal :	14	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	42
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-221752] DDID 720 - Activate On Request Reports for the 57 Counties (Release G)

Team Responsible:	Analytics	Assignee:	Milind Sawdadkar	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Milind Sawdadkar	Change Type (SCR):	Enhancement
Minor Version:	21.05.XX	Expedite Changes:	No	Estimate:	62
Reporter:	Ravneet Bhatia	Regulation Reference:		Created:	11/11/2020 02:51 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

On-Request Reports for the 58 Counties are currently not activated.

Request:

Revised requirement approved on January 14, 2020 via App Dev Lead meeting:
The CONTRACTOR shall activate the following On Request Reports for the 58 Counties. There will not be a reconciliation effort across C-IV reports and similar LRS reports. These reports will continue to account for the information being displayed as they do in their respective Systems. Counties can elect to not display certain reports to their county users by not administrating the security rights to view them.

- 1) CalWORKs and CalFresh Redetermination or Recertification Appointment Report (On Request)
- 2) CCSAS Download Report (On Request)
- 3) E2LITE Audit Report (On Request)
- 4) EBT End of Day Report (On Request)
- 5) GAIN Provider Invoice Reconciliation Report (On Request)
- 6) Intake Statistics - Pending Applications, New Approvals and Denials Report (On Request)
- 7) TANF Audit Report (On Request)
- 8) WINS Audit Report (On Request)
- 9) WPR Audit Report (On Request)
- 10) Active SSI-SSA Cases Foster Care Discontinued Report
- 11) Application Activity Report
- 12) Customer Latest Activity Report
- 13) Customer Reporting Progress Detail Report
- 14) Employee Contact List
- 15) Monthly Productivity List Export Report
- 16) Pending Applications Report
- 17) RE Date Report
- 18) Receipt Mass Upload Report
- 19) Release Note Report
- 20) Unassigned Program List
- 21) Work Participation Rate Report

Recommendation:

1. Activate the following On Request reports for all 58 counties:
 - CalWORKs and CalFresh Redetermination or Recertification Appointment Report (On Request)
 - CCSAS Download Report (On Request)
 - E2LITE Audit Report (On Request)
 - EBT End of Day Report (On Request)
 - GAIN Provider Invoice Reconciliation Report (On Request)
 - Intake Statistics - Pending Applications, New Approvals and Denials Report (On Request)
 - TANF Audit Report (On Request)
 - WINS Audit Report (On Request)
 - WPR Audit Report (On Request)
 - Active SSI-SSA Cases Foster Care Discontinued Report
 - Application Activity Report

- Customer Latest Activity Report
 - Customer Reporting Progress Detail Report
 - Employee Contact List
 - Monthly Productivity List Export Report
 - Pending Applications Report
 - RE Date Report
 - Receipt Mass Upload Report
 - Release Note Report
 - Unassigned Program List
 - Work Participation Rate Report
2. Validate the availability and generation of all 21 On Request reports from recommendation #1.

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- Customer Latest Activity Report
- Employee Contact List
- RE Date Report
- Release Note Report
- Unassigned Program List
- Work Participation Rate Report

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	62	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-222042] DDID 1967: Update Correspondence Headers and Cosmetic Updates due to Barcode Placement

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	460
Reporter:	Amy Gill	Regulation Reference:		Created:	11/23/2020 12:15 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Erick Arreola	Consortium Review Approval Date:	12/17/2020		

Non-Committee

Review:
Expedite Approval:
Current Design: DDID 2302 CA-207108 - Updates to Standardized Barcodes introduced a county code parameter and added a standardized barcode. Los Angeles County is currently hard-coded in the standard form header for forms generated through the Your Benefits Now (YBN) portal. Additionally, the new standardized barcode overlaps with existing text on several correspondence templates.

Request: The request for this SCR is to use the county code parameter for the form headers generated from the YBN Portal, to avoid using hard-coded County names. Also, to update certain NOA templates so the new barcode will not overlap with existing text.

Recommendation:

1. Update the YBN webservice to utilize the county code parameter introduced with DDID 2302 to generate a dynamic form header based on County.
2. Make cosmetic updates to NOA templates to address overlap with the new standardized barcode introduced with DDID 2302.

Outreach

Description:
Migration Impact Description: N/A - CalSAWS DD&I

Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I

Operational Impact:
Estimate: **460**

Automated Test :	0	Batch/Interfaces :	46	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	307
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	107
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214763] DDID 2373 FDS: API - Regression Test

Team Responsible:	Automated Test	Assignee:	William Baretzky	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	William Baretzky	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	210
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Sharon Teramura - 12/16/2020

Expedite Approval: Current Design: A number of APIs are being developed for authenticated agencies to retrieve data from the CalSAWS system. A sample system to connect to and retrieve data through each API is not part of the implementation scope.

Request: Develop automated regression test scripts to verify the functionality of the new FDS APIs.

Recommendation: Develop automated regression test scripts to verify the data retrieval for the FDS APIs being implemented during this same release. This SCR covers the following APIs:

- Documents (DDID 2345 CA-214748)
- Person (DDID 2349 CA-214752)
- Program (DDID 2350 CA-214753)

Note: The scope is limited to positive testing of no more than 12 data points through no more than 5 authenticated requests per API. Responses will be verified in a single format across all APIs.

Outreach

Description: This is a regression test item.

Migration Impact Description:

Analysis: N/A - No production impact

Alternative Procedure Description:

Operational Impact:

Estimate: **210**

Automated Test :	210	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-219126] DDID 1975 - Migrate Oracle-based Solution for Enhanced Data Reporting (EDR) to CalSAWS

Team Responsible:	DBA	Assignee:	Marcelo Burgoa	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Shankar Padmanabhuni	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	120
Reporter:	Sauvik Basu	Regulation Reference:		Created:	08/26/2020 09:39 AM
Status:	Pending Approval	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Shankar Padmanabhuni	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Marc Petta 12/8/2020.

Expedite Approval: There is no Enhanced Data Reporting (EDR) setup in CalSAWS.

Current Design: Implement Enhanced Data Reporting (EDR) setup in CalSAWS to be available for all CalSAWS counties.

Request: Implement Enhanced Data Reporting (EDR) setup in CalSAWS to be available for all CalSAWS counties.

Recommendation: Implement Enhanced Data Reporting (EDR) setup in CalSAWS to be available for all CalSAWS counties.

Outreach Description: No migration impact as this is a technical change to support migration.

Migration Impact Description: N/A - CalSAWS DD&I Requirement

Migration Impact Analysis: N/A - CalSAWS DD&I Requirement

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:	120				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	120	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-214764] DDID 2373 FDS: API - Regression Test

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	William Baretsky	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	630
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Sharon Teramura - 12/16/2020

Expedite Approval:

Current Design:

A number of APIs are being developed for authenticated agencies to retrieve data from the CalSAWS system. A sample system to connect to and retrieve data through each API is not part of the implementation scope.

Request:

Develop automated regression test scripts to verify the functionality of the new FDS APIs.

Recommendation:

Develop automated regression test scripts to verify the data retrieval for the FDS APIs being implemented during this same release. This SCR covers the following APIs:

- Activity Agreements (DDID 2341 CA-214744)
- Barriers (DDID 2343 CA-214746)
- Case (DDID 2297 CA-214740)
- EBT (DDID 2344 CA-214747)
- Reception Log (DDID 2351 CA-214754)
- Time Limits (DDID 2353 CA-214756)
- Verifications (DDID 2354 CA-214757)
- Work Registration (DDID 2355 CA-214758)
- Worker Info (DDID 2356 CA-214759)

Note: The scope is limited to positive testing of no more than 12 data points through no more than 5 authenticated requests per API. Responses will be verified in a single format across all APIs.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - No production impact

Procedure

Description:

Operational Impact:

Estimate: 630

Automated Test :	630	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					



[CA-214765] DDID 2373 FDS: API - Regression Test

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	William Baretsky	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	94
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Sharon Teramura - 12/16/2020

Expedite Approval:

Current Design:

A number of APIs are being developed for authenticated agencies to retrieve data from the CalSAWS system. A sample system to connect to and retrieve data through each API is not part of the implementation scope.

Request:

Develop automated regression test scripts to verify the functionality of the new FDS APIs.

Recommendation:

Develop automated regression test scripts to verify the data retrieval for the FDS APIs being implemented during this same release. This SCR covers the following APIs:

Person - MDM (DDID 2298 CA-214741)

Note: The scope is limited to positive testing of no more than 12 data points through no more than 5 authenticated requests per API. Responses will be verified in a single format across all APIs.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - No production impact

Procedure

Description:

Operational Impact:

Estimate:

94

Automated Test :	94	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs



[CA-216739] Medi-Cal Renewals Listing Report Enhancements

- Resolved: 10/09/2020 09:03 PM

Team Responsible:	Reports	Assignee:	Jeric Derama	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	522
Reporter:	Dennis Kong	Regulation Reference:		Created:	05/28/2020 11:47 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Cuenca	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:	2020-09-22 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti <RapponottiKJ@CalSAWS.org> on 9/10/2020

Current Design: The report population is any Medi-Cal program which has a Medi-Cal renewal (RE) due in a given month, whether (1) the RE was processed or (2) is to be processed through RE packet tracked in LRS or (3) the RE has been Auto-Authorized by an LRS CalHEERS interface batch.

The report does not provide adequate columns needed to assist workers with the daily processing of Medi-Cal renewals and for related Medi-Cal operations.

The report does not provide information on delinquent REs.

Request:

Update the Medi-Cal Renewals Listing Report to add additional information that will assist line staff in the processing of Medi-Cal renewals. Further, the enhancements will make the report more useful for managers and supervisors, by providing them additional data and time frames to control the processing of renewals at the office, unit, and worker level. With the proposed recommendations, line staff will be better equipped to identify renewals that have already been dispositioned and renewals that require additional follow-up at any given time. The report which generates for the current RE Due Month will now include a new sheet which captures delinquent REs.

Recommendation:

1. Remove the column named 'Office Number' from all sheets. The existing 'Office Name' column is adequate.
2. Add the following columns to the 'Details Report' sheet.
 - Packet Received Date
 - Discontinuance Date
 - Soft Pause
 - Deemed Eligible Child DOB
 - MC 355 Due Date
 - MC 355 Reminder Sent Date
 - MC 355 Status
 - MC 355 Action Date
 - Latest Imaged Document Date
3. Add a new sheet which will capture Delinquent REs for the version of the report that generates for the current RE Due month.
4. Add the Former Foster Youth (FFY) Renewal Packet to the list of Renewal packets captured under the column 'Packet Type'.
5. Update the current logic for the 'Renewal Action' column to include two new options. These two new options were previously captured under 'No Packet':
 - 'No Packet-MSP SSI' if all active program persons are being aided under MSP aid code 80 and all active program persons are receiving SSI. This case requires additional follow-up by eligibility staff.

- 'No Packet-Aid Code 38' if all active program persons are being aided under aid code 38. This case requires additional follow-up by eligibility staff.
6. Exclude Transitional Medi-Cal (TMC) cases from the listing if the entire household is being aided under TMC.

Outreach

Description:

Migration Impact

This report is only available in LRS / CalSAWS.

Description:

Migration Impact

Analysis:

Alternative

Procedure

The information can be obtain via Ad-Hoc reports.

Description:

Operational Impact:

Estimate:

522

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	323	Reports Test :	199
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before: The Renewal Action column definition in section 2.1.3.6.e was incorrectly defined.
After: The Renewal Action column definition in section 2.1.3.6.e is now correctly defined.

2. Estimate Change:
Before: 491
After: 522

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Pending CCB

Content Revision

Description-2:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 20.11
Minor Version: 20.12.xx
After: 20.11
Minor Version: Removed *Note: Minor Version has already been removed.
4. Funding Source Change: N/A

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:



[CA-217200] Training: Update 030-WBT-CLE-Clerical Support-07 for 20.07 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.20	Expedite Changes:	No	Estimate:	20
Reporter:	Luis Alvarado	Regulation Reference:		Created:	06/17/2020 10:29 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz June 22, 2020

Expedite Approval:
Current Design: 030-WBT-CLE-Clerical Support-07 is impacted by system changes implemented with the 20.07 Production release.

Request: 030-WBT-CLE-Clerical Support-07 needs to be updated to reflect system changes implemented with the 20.07 Production release.

Recommendation: Update 030-WBT-CLE-Clerical Support-07 to reflect changes implemented with the App Dev SCR(s) listed:
 1. CA-50302 (Add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)

Outreach Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	20

Content Revision Status-1: Accepted

Content Revision Description-1:
 1. Recommendation Change: N/A
 2. Estimate Change: N/A

3. Release Change:
 Before: 20.07, Minor Version 20.09.18
 After: 20.11, Minor Version 21.01.20

**Content Revision
Status-2:
Content Revision
Description-2:**

- 4. Funding Source Change: N/A
Pending CCB
- 1. Recommendation Change:
N/A
- 2. Estimate Change:
N/A
- 3. Release Change:
Before: 20.11, Minor Version: 21.01.20
After: 21.01, Minor Version: 21.03.19
- 4. Funding Source Change:
N/A

**Content Revision
Status-3:
Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CA-218706] Cambria Support for Qlik Deliverables

- Resolved: 12/01/2020 09:26 AM

Team Responsible:	Analytics	Assignee:	Amanda Batt	SPG Status:	No
Fix Version/s:	[20.11]	Designer Contact:	Amanda Batt	Change Type (SCR):	Operational Enhancement
Minor Version:	21.06.XX	Expedite Changes:	No	Estimate:	94
Reporter:	Stephen Hilliard	Regulation Reference:		Created:	08/13/2020 04:32 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Cambria requires support to develop and migrate 12 OCAT dashboards into the QLIK platform

Request:

Consortium is requesting the Analytics team to provide Cambria support to migrate 12 OCAT dashboards to QLIK. This includes access to environments, QLIK training, getting necessary environments setup and available as well as connections to the data sources.

Recommendation:

Analytics team to provide Cambria support to migrate 12 OCAT dashboards to QLIK. This includes access to environments, QLIK training, getting necessary environments setup and available as well as connections to the data sources.

Outreach

Description:

Migration Impact

None

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

94

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :

0

Design :

0

Eligibility :

0

Fiscal :

0

Forms Test :

0

Imaging :

0

IVR/CC :

0

Online :

0

Performance :

0

Release Communication

0

Reports :

94

Reports Test :

0

Support :

Security :

0

Special Project :

0

System Test Support :

0

Tech Arch :

0

Tech Ops :

0

Training :

0

Content Revision

Accepted

Status-1:

Content Revision

1. Recommendation Change: N/A

Description-1:

2. Estimate Change: N/A

3. Release Change:

Before: 20.09

After: 20.11 (The support work will be extended through the 20.11 release window and completed around 20.12)

**Content Revision
Status-2:
Content Revision
Description-2:**

4. Funding Source Change: N/A
Pending CCB

1. Recommendation Change: N/A
2. Estimate Change: N/A

3. Release Change: Moving to 21.06 as support for OCAT will continue into June/July of 2021. This SCR is to track support for OCAT work being done by Cambria and does contain any deliverable code to production
Before: 20.11
After: 21.06

4. Funding Source Change: N/A

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-220746] Training: Update Child Care WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	44
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/12/2020 04:35 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 13, 2020

Expedite Approval: Current Design: Child Care WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Child Care WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following Child Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 020-WBT-CCA-Child Care-01
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities Navigation bar)
2. 020-WBT-CCA-Child Care-02
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities Navigation bar)
3. 020-WBT-CCA-Child Care-03
 - a. CA-48393 (Replace Utilities Navigation bar)

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: N/A

Alternative Procedure Description: Operational Impact: Estimate: **44**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	44

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change:

N/A

3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:
N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-220747] Training: Update Child Care APP WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	55
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/12/2020 04:43 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 13, 2020

Expedite Approval:
Current Design: Child Care APP WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Child Care APP WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following Child Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 022-WBT-CCB-Child Care APP-01
 a. CA-48393 (Add My Reports section on Home Page)
 b. CA-214929 (Replace Utilities navigation bar)
2. 022-WBT-CCB-Child Care APP-02
 a. CA-48393 (Add My Reports section on Home Page)
 b. CA-214929 (Replace Utilities navigation bar)
3. 022-WBT-CCB-Child Care APP-03
 a. CA-48393 (Add My Reports section on Home Page)
 b. CA-214929 (Replace Utilities navigation bar)

Outreach

Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:
Alternative Procedure: N/A

Description:
Operational Impact:
Estimate: 55

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	55

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-220751] Training: Update 032-WBT-CLS-Clerical Support Supervisor-01 for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	22
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/12/2020 05:03 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 13, 2020

Expedite Approval: Current Design:

032-WBT-CLS-Clerical Support Supervisor-01 is impacted by system changes implemented with the 20.11 Production release.

Request: 032-WBT-CLS-Clerical Support Supervisor-01 needs to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update 032-WBT-CLS-Clerical Support Supervisor-01 to reflect changes implemented with the following App Dev SCR(s):
 1. CA-48393 (Add My Reports section to Home Page)
 2. CA-214929 (Replace Utilities navigation bar)

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 22

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	22

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:
N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-220783] Training: Update General Eligibility WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	209
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/13/2020 10:59 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 13, 2020

Expedite Approval: Current Design: General Eligibility WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: General Eligibility WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

- Recommendation:** Update the following General Eligibility WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 040-WBT-ELA-Eligibility General-01
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 2. 040-WBT-ELA-Eligibility General-02-A
 - a. CA-214929 (Update task functionality; replace Utilities navigation bar)
 - b. CA-48393 (Add My Reports section on Home Page)
 3. 040-WBT-ELA-Eligibility General-02-B
 - a. CA-214929 (Replace Utilities navigation bar)
 4. 040-WBT-ELA-Eligibility General-03
 - a. CA-214929 (Replace Utilities navigation bar)
 5. 040-WBT-ELA-Eligibility General-04
 - a. CA-214929 (Replace Utilities navigation bar)
 6. 040-WBT-ELA-Eligibility General-05
 - a. CA-214929 (Update task functionality; replace Utilities navigation bar)
 - b. CA-48393 (Add My Reports section on Home Page)
 7. 040-WBT-ELA-Eligibility General-06
 - a. CA-214929 (Replace Utilities navigation bar)
 8. 040-WBT-ELA-Eligibility General-07
 - a. CA-214929 (Update task functionality; replace Utilities navigation bar)
 - b. CA-48393 (Add My Reports section on Home Page)
 9. 040-WBT-ELA-Eligibility General-08
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 10. 040-WBT-ELA-Eligibility General-09-A
 - a. CA-214929 (Replace Utilities navigation bar)
 11. 040-WBT-ELA-Eligibility General-09-B
 - a. CA-214929 (Replace Utilities navigation bar)

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:

Estimate: 209

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	209

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
1. Recommendation Change:
N/A
 2. Estimate Change:
N/A
 3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19
 4. Funding Source Change:
N/A

- Content Revision Status-2:**
- Content Revision Description-2:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

- Content Revision Status-3:**
- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:

**Content Revision
Status-4:
Content Revision
Description-4:**

After:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-220787] Update Eligibility Supervisor WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	44
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/13/2020 11:15 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 13, 2020

Expedite Approval:
Current Design: Eligibility Supervisor WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Eligibility Supervisor WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following Eligibility Supervisor WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 042-WBT-ELB-Eligibility Supervisor-01
 a. CA-48393 (Add My Reports section on Home Page)
 b. CA-214929 (Replace Utilities navigation bar)
2. 042-WBT-ELB-Eligibility Supervisor-02
 a. CA-48393 (Add My Reports section on Home Page)
 b. CA-214929 (Replace Utilities navigation bar)

Outreach Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: 44

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	44

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-220788] Training: Update CalFresh WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	132
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/13/2020 11:31 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 13, 2020

Expedite Approval: Current Design: CalFresh WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: CalFresh WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following CalFresh WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 046-WBT-ELD-Eligibility CalFresh-01
 - a. CA-214929 (Replace Utilities navigation bar)
2. 046-WBT-ELD-Eligibility CalFresh-02
 - a. CA-214929 (Replace Utilities navigation bar)
3. 046-WBT-ELD-Eligibility CalFresh-03
 - a. CA-207435 (Relabel YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
 - b. CA-214929 (Update task functionality; replace Utilities navigation bar)
 - c. CA-48393 (Add My Reports section on Home Page)
4. 046-WBT-ELD-Eligibility CalFresh-04
 - a. CA-214929 (Replace Utilities navigation bar)
5. 046-WBT-ELD-Eligibility CalFresh-05
 - a. CA-207435 (Relabel YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
 - b. CA-214929 (Update task functionality; replace Utilities navigation bar)
 - c. CA-48393 (Add My Reports section on Home Page)
6. 046-WBT-ELD-Eligibility CalFresh-06
 - a. CA-214929 (Replace Utilities navigation bar)

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Description: N/A

Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: **132**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	132
Tech Arch :	0				

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
1. Recommendation Change:
N/A
 2. Estimate Change:
N/A
 3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19
 4. Funding Source Change:
N/A

Content Revision Status-2:

- Content Revision Description-2:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-4:

- Content Revision Description-4:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:



[CA-220789] Training: Update Foster Care WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Morris Brown	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	71
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/13/2020 11:40 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 13, 2020

Expedite Approval: Current Design: Foster Care WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Foster Care WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following Foster Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 048-WBT-ELE-Eligibility Foster Care-01-A
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
2. 048-WBT-ELE-Eligibility Foster Care-01-B
 - a. CA-215446 (Add SOC 162 Signed Date field on the Foster Care Non-Minor Dependent Detail page when Yes is selected for Is there a signed SOC162 on file?)
 - b. CA-214929 (Replace Utilities navigation bar)
3. 048-WBT-ELE-Eligibility Foster Care-02-A
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
4. 048-WBT-ELE-Eligibility Foster Care-02-B
 - a. CA-215446 (Add SOC 162 Signed Date field on the Foster Care Non-Minor Dependent Detail page when Yes is selected for Is there a signed SOC162 on file?)
 - b. CA-214929 (Replace Utilities navigation bar)

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact: Estimate: 71

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0

Tech Arch :	0	Tech Ops :	0	Training :	71
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 20.11, Minor Version: 21.01.22 After: 21.01, Minor Version: 21.03.19 4. Funding Source Change: N/A				
Content Revision Status-2:					
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-3:					
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-4:					
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before:				



[CA-220790] Training: Update General Relief WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	60
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/13/2020 11:48 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 13, 2020

Expedite Approval:
Current Design: General Relief WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: General Relief WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following General Relief WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 050-WBT-ELF-Eligibility General Relief-01
 a. CA-48393 (Add My Reports section on Home Page)
 b. CA-214929 (Replace Utilities navigation bar)
2. 050-WBT-ELF-Eligibility General Relief-02
 a. CA-214929 (Update task functionality; replace Utilities navigation bar)
 b. CA-48393 (Add My Reports section on Home Page)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 60

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	60

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-220791] Training: Update Medi-Cal WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	264
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/13/2020 11:54 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 13, 2020

Expedite Approval: Medi-Cal WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Medi-Cal WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

- Recommendation:** Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-214929 (Update task functionality; replace Utilities navigation bar)
 - b. CA-48393 (Add My Reports section on Home Page)
 2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-214929 (Replace Utilities navigation bar)
 3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-214929 (Update task functionality; replace Utilities navigation bar)
 - b. CA-207207 (Update Medi-Cal EDBC Summary pages)
 - c. CA-48393 (Add My Reports section on Home Page)
 4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-214929 (Update task functionality; replace Utilities navigation bar)
 5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-207207 (Update Medicare Detail and Medi-Cal EDBC Summary pages)
 - b. CA-48393 (Add My Reports section on Home Page)
 - c. CA-214929 (Replace Utilities navigation bar)
 6. 052-WBT-ELG-Eligibility Medi-Cal-03
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 7. 052-WBT-ELG-Eligibility Medi-Cal-04
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 8. 052-WBT-ELG-Eligibility Medi-Cal-05-A
 - a. CA-214929 (Replace Utilities navigation bar)
 9. 052-WBT-ELG-Eligibility Medi-Cal-05-B
 - a. CA-207207 (Update Medi-Cal EDBC Summary page)
 - b. CA-48393 (Add My Reports section on Home Page)
 - c. CA-214929 (Replace Utilities navigation bar)
 10. 052-WBT-ELG-Eligibility Medi-Cal-06
 - a. CA-207216 (Add CalHEERS Verification page section on Individual Demographics List, Tax Household List, and Other Health care List pages)
 - b. CA-48393 (Add My Reports section on Home Page)
 - c. CA-214929 (Replace Utilities navigation bar)
 11. 052-WBT-ELG-Eligibility Medi-Cal-DCFS-07
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: 264

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	264

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
1. Recommendation Change:
N/A
 2. Estimate Change:
N/A
 3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19
 4. Funding Source Change:
N/A

Content Revision Status-2:

- Content Revision Description-2:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-220793] Training: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	22
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/13/2020 12:28 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 13, 2020

Expedite Approval: Current Design:

056-WBT-ELJ-Eligibility Kin-GAP-02 is impacted by system changes implemented with the 20.11 Production release.

Request: 056-WBT-ELJ-Eligibility Kin-GAP-02 needs to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 to reflect changes implemented with the following App Dev SCR(s):
 1. CA-48393 (Add My Reports section to Home Page)
 2. CA-214929 (Replace Utilities navigation bar)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	22

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-220813] Training: Update Fiscal WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	66
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/13/2020 04:48 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 15, 2020

Expedite Approval: Current Design: Fiscal WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Fiscal WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 080-WBT-FSA-Fiscal-01
 - a. CA-213185 (Add a Generate Form button to the Service Arrangement Detail page for certain Need categories)
 - b. CA-214929 (Task Management)
 - c. CA-200321 (Add a Collect button on the Issuance Detail page for all issuances associated to supportive service payments)
 - d. CA-48393 (Add My Reports section on the Home Page)
 - e. CA-214929 (Replace Utilities navigation bar)
2. 080-WBT-FSA-Fiscal-02
 - a. CA-48393 (Add My Reports section on the Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
3. 080-WBT-FSA-Fiscal-03
 - a. CA-48393 (Add My Reports section on the Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 66

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	66

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
N/A
2. Estimate Change:
N/A
3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19
4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:



[CA-220816] Training: Update DCFS Fiscal WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	88
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/13/2020 05:04 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 15, 2020

Expedite Approval: Current Design: DCFS Fiscal WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: DCFS Fiscal WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following DCFS Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 084-WBT-FSC-Fiscal-DCFS-01
 - a. CA-200321 (Add a Collect button on the Issuance Detail page for all issuances associated to supportive service payments)
 - b. CA-48393 (Add My Reports section on the Home Page)
 - c. CA-214929 (Replace Utilities navigation bar)
2. 084-WBT-FSC-Fiscal-DCFS-02
 - a. CA-48393 (Add My Reports section on the Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
3. 084-WBT-FSC-Fiscal-DCFS-03
 - a. CA-48393 (Add My Reports section on the Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
4. 084-WBT-FSC-Fiscal-DCFS-04
 - a. CA-48393 (Add My Reports section on the Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact: Estimate: **88**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0

Tech Arch :	0	Tech Ops :	0	Training :	88
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 20.11, Minor Version: 21.01.22 After: 21.01, Minor Version: 21.03.19 4. Funding Source Change: N/A				
Content Revision Status-2:					
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-3:					
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-4:					
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before:				



[CA-220818] Training: Update CalWORKs WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	143
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/13/2020 05:15 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 15, 2020

Expedite Approval:
Current Design: CalWORKs WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: CalWORKs WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following CalWORKs WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 094-WBT-ELI-Eligibility CalWORKs-01-A
 - a. CA-214929 (Update task functionality; replace Utilities navigation bar)
 - b. CA-48393 (Add My Reports section on the Home Page)
2. 094-WBT-ELI-Eligibility CalWORKs-01-B
 - a. CA-214929 (Replace Utilities navigation bar)
3. 094-WBT-ELI-Eligibility CalWORKs-02
 - a. CA-214929 (Replace Utilities navigation bar)
4. 094-WBT-ELI-Eligibility CalWORKs-03
 - a. CA-207435 (Relabel the YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
 - b. CA-214929 (Update task functionality; replace Utilities navigation bar)
 - c. CA-48393 (Add My Reports section on the Home Page)
5. 094-WBT-ELI-Eligibility CalWORKs-04
 - a. CA-200321 (Add a Collect button on the Issuance Detail page for all issuances associated to supportive service payments)
 - b. CA-48393 (Add My Reports section on the Home Page)
 - c. CA-214929 (Replace Utilities navigation bar)

Outreach Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact Estimate: 143

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	143

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
N/A
2. Estimate Change:
N/A
3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19
4. Funding Source Change:
N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:

 **[CA-220820] Training: Update CAPI WBTs for 20.11 App Dev Changes**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	77
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/13/2020 05:23 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 15, 2020

Expedite Approval: Current Design: CAPI WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: CAPI WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

- Recommendation:** Update the following CAPI WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 096-WBT-ELK-CAPI-01
 - a. CA-214929 (Update task functionality; replace Utilities navigation bar)
 - b. CA-48393 (Add My Reports section on the Home Page)
 2. 096-WBT-ELK-CAPI-02
 - a. CA-200321 (Add Collect button on the Issuance Detail page for all issuances associated to supportive service payments)
 - b. CA-207207 (Update the Medicare Detail page)
 - c. CA-48393 (Add My Reports section on the Home Page)
 - d. CA-214929 (Replace utilities navigation bar)

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Description: N/A

Alternative Procedure

Description:

Operational Impact: **77**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	77

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-220839] Training: Update Orientation WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	220
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/14/2020 10:50 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 15, 2020

Expedite Approval: Orientation WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Orientation WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 110-WBT-ORA-Orientation-01
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
2. 110-WBT-ORA-Orientation-03
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
3. 110-WBT-ORA-Orientation-04
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
4. 110-WBT-ORA-Orientation-05
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
5. 110-WBT-ORA-Orientation-07
 - a. CA-207435 (Relabel the YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
 - b. CA-207133 (Add new Customer Appointment Search page)
 - c. CA-48393 (Add My Reports section on Home Page)
 - d. CA-214929 (Replace Utilities navigation bar)
6. 110-WBT-ORA-Orientation-08
 - a. CA-207434 (Add new values to the Purpose drop list on the Reception Log List and Detail pages)
 - b. CA-201446 (Add a Meeting Started button in the form of a Play icon on the Reception Log Detail page in Edit mode when status is Worker Notified or Worker Acknowledged)
 - c. CA-200487 (Add a No Response button to the Message Center)
 - d. CA-201435 (Auto populate the Worker ID field on the reception Log Detail page with a list of workers associated to the selected case)
 - e. CA-48393 (Add My Reports section to Home Page)
 - f. CA-214929 (Replace Utilities navigation bar)
7. 110-WBT-ORA-Orientation-09
 - a. CA-48393 (Add My Reports section to Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
8. 110-WBT-ORA-Orientaion-10
 - a. CA-214929 (Replace Utilities navigation bar)
9. 110-WBT-ORA-Orientation-11
 - a. CA-214929 (Replace Utilities navigation bar)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

220

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :

0

Design :

0

Eligibility :

0

Fiscal :

0

Forms Test :

0

Imaging :

0

IVR/CC :

0

Online :

0

Performance :

0

Release Communication

0

Reports :

0

Reports Test :

0

Support :

Security :

0

Special Project :

0

System Test Support :

0

Tech Arch :

0

Tech Ops :

0

Training :

220

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

N/A

2. Estimate Change:

N/A

3. Release Change:

Before: 20.11, Minor Version: 21.01.22

After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:

N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:



[CA-220865] Training: Update Resource Databank WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	132
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/14/2020 03:06 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 15, 2020

Expedite Approval:
Current Design: Resource Databank WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Resource Databank WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

- Recommendation:** Update the following Resource Databank WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 130-WBT-RDM-Resource Databank Maintainer-01
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 2. 130-WBT-RDM-Resource Databank Maintainer-02
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 3. 130-WBT-RDM-Resource Databank Maintainer-03
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 4. 130-WBT-RDM-Resource Databank Maintainer-04
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 5. 130-WBT-RDM-Resource Databank Maintainer-05
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 6. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-A
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 7. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-B
 - b. CA-214929 (Replace Utilities navigation bar)

Outreach

Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: **132**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	132

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
1. Recommendation Change:
N/A
 2. Estimate Change:
N/A
 3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19
 4. Funding Source Change:
N/A

Content Revision Status-2:

- Content Revision Description-2:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-4:

- Content Revision Description-4:**
1. Recommendation Change:
Before:
After:



[CA-220867] Training: Update Security Administration WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[20.11]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.01.22	Expedite Changes:	No	Estimate:	176
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/14/2020 03:21 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on October 15, 2020

Expedite Approval: Current Design:

Security Administration WBTs are impacted by system changes implemented with the 20.11 Production release.

Request:

Security Administration WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation:

Update the following Security Administration WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 140-SAS-Security Administrative Support-01-A
 - a. CA-207409 (Specify start and end time for Public Hours of Operation for each office)
 - b. CA-48393 (Add My Reports section on Home Page)
 - c. CA-214929 (Replace Utilities navigation bar)
2. 140-SAS-Security Administrative Support-01-B
 - a. CA-214929 (Replace Utilities navigation bar)
3. 140-SAS-Security Administrative Support-02
 - a. CA-213493 (Add County Authorizations lesson; Add County Authorizations and Automated Actions links on Task navigation bar)
 - b. CA-212943 (Add County Benefit Issuance Threshold List, EDBC Threshold Detail, and Supportive Service Threshold Detail pages and related functionality. These pages will be added to the County Authorizations lesson being added for CA-213493)
 - c. CA-48393 (Add My Reports section on Home Page)
 - d. CA-214929 (Replace Utilities navigation bar)
4. 140-SAS-Security Administrative Support-03
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
5. 140-SAS-Security Administrative Support-04
 - a. CA-214929 (Replace Utilities navigation bar)
6. 140-SAS-Security Administrative Support-05
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 176

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	176

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
1. Recommendation Change:
N/A
 2. Estimate Change:
N/A
 3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19
 4. Funding Source Change:
N/A

Content Revision Status-2:

- Content Revision Description-2:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:



[CA-51740] DDCR 5091: Lobby Management Customer Lobby Monitoring System

- Resolved: 12/07/2020 09:26 AM

Team Responsible:	Online	Assignee:	Getnet Beyene	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	3626
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	System Test	Impact Analysis:	[Security, Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:		Other Agency Cross Reference:	CIV-1474

Non-Committee Review: Erick Arreola & Danielle Benoit 10/1/2020

Expedite Approval: Approved by JoAnne Osborn on 10/01

Current Design: The C-IV system allows county offices to call up customers by using visual and audio support system on dedicated monitors in their county offices lobbies. This is achieved by adding additional functionalities in message center and the Reception Log Detail page along with creating a Lobby Monitor page that allows users to view or update the Lobby Monitor for each office. These specific functionalities currently do not exist in the LRS/CalSAWS system.

Request: Update the LRS/CalSAWS system so that it can communicate to the dedicated lobby monitors in each county offices that will allow the workers to call up customers by using a visual and audio support systems.

- Recommendation:**
1. Update the Reception Log (Reception Log List page and the Reception Log Detail page) pop up window to allow users the ability to maximize the application window.
 2. Update the Reception Log Detail page to allow workers to update the reception log status to Lobby Monitor Call.
 3. Update Message Center to allow workers to update the reception log status to Lobby Monitor Call.
 4. Create a new page that will allow county workers to manage the county office's lobby monitors and ability to call up customers by using a visual and audio support system.

Outreach

Description:

Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the Lobby Management Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: No Alternative procedure available

Operational Impact:

Estimate: 3626

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	48	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	2248	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	826
Tech Arch :	504	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

**Content Revision
Description-1:**

1. Updated the Design document to add a new assumption, updated mockup on Figure 2.2.4, Figure 2.2.6 was removed and updated the numbering (Figure 2.2.7 to Figure 2.2.6) and removed Section 2.2.3.2D to remove the section that mention to add the Location information to the tooltip. Appendix Section was updated for Waiting Status, Message Center will not display when Reception Log status is in Waiting. Please reference CA 51740 DDCR 5091 Lobby Management Customer Lobby Monitoring System Content Revision.docx for more details.
2. Recommendation Change: N/A
- 3 .Estimate Change: N/A
4. Release Change: N/A
5. Funding Source Change: N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

- 1.Updated Section 2.8.3 on the Design Document the order for Office Promotion can change, Location information being display and audio being call is based on the customer's language preferences, Lobby facing monitor resolution size. Maximum character for Custom Header updated from 80 to 50 and it's only available in English. Please reference CA 51740 DDCR 5091 Lobby Management Customer Lobby Monitoring System Content Revision2.docx for more details.
2. Recommendation Change: N/A
- 3 .Estimate Change: N/A
4. Release Change: N/A
5. Funding Source Change: N/A

**Content Revision
Status-3:**

Pending SCRB

**Content Revision
Description-3:**

- 1.Added to Section 2.1.3 to add a horizontal scroll bar to the Reception Log Detail page and the mockup to display the scroll page (Figure 2.12.b). Please reference 'CA-51740 DDCR 5091 Lobby Management Customer Lobby Monitoring System Content Revision3'.docx for more details.
2. Recommendation Change: N/A
- 3 .Estimate Change: N/A
4. Release Change: N/A
5. Funding Source Change: N/A

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-57974] Update EBT Card Detail and EBT Account Detail Pages

- Resolved: 11/28/2020 10:58 AM

Team Responsible:	Fiscal	Assignee:	Andrea Chen	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	108
Reporter:	Charlie Au	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	2020-07-16 00:00:00.0	Other Agency Cross Reference:	CIV-2522

Non-Committee

Review:

Expedite Approval:

Current Design:

1. EBT Account Detail Page:
 - a. The Status on the EBT Account Detail Page is decoded information from data provided by the EBT Vendor via a host-to-host message.
 - b. The Status Date (in Current Cards Table) is the latest status date in LRS/CalSAWS for an EBT card and is not extracted from the host-to-host message.
2. EBT Card Detail Page:
 - a. The CARDHIST Host-to-Host command is not being used in the LRS System.

Request:

The recommendation is to eliminate the difference between C-IV and LRS. This will bring LRS up to the same functionality as C-IV.

Recommendation:

1. Remove the Status Date column in the Current Cards section of the EBT Account Detail Page.
2. Add an EBT Card Action History section to the EBT Card Detail page.
3. Update Page Mapping to reflect the added and deleted fields

Outreach

Description:

Migration Impact Description:

C-IV implemented this change with C-IV 2522 in the 18.03 release. This SCR will align LRS/CalSAWS with C-IV and resolve the design difference.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

108

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	83	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Before: Section 2.1.6:

Description-1:

1. On the Page Mapping for the EBT Account Detail page, remove the following fields:
 - a. Status Date - EBT_CARD_DETL - STAT_DATE

After: Section 2.1.6:

1. On the Page Mapping for the EBT Account Detail page, remove the following fields:

- a. Status Date - EBT_CARD_DETL - STAT_DATE
- b. Status Date – EBT_ACCT_TYPE_DETL – STAT_DATE

Team Estimates:

Before:

Fiscal ETC 1: 69

Fiscal ETC 2: 14

Total: 83

System Test Support ETC 1: 25

System Test Support Total: 25

After:

Fiscal ETC 1: $69 + 17 = 86$

Fiscal ETC 2: 14

Total: $83 + 17 = 100$

System Test Support ETC 1: 25

System Test Support Total: 25

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-200366] Migration SCR for CCR

- Resolved: 11/28/2020 10:58 AM

Team Responsible:	Eligibility	Assignee:	Cassandra Mestayer	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Paul Galloway	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	3009
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	01/25/2018 02:18 PM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[Job Aid, Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:	2020-10-09 00:00:00	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti 09/28/2020

Current Design:

- > C-IV made CCR updates to the Foster Care Facility Ratios pages that were not implemented in LRS.
- > C-IV tracks multiple types of State Program numbers for FC resources. LRS only tracks one.
- > C-IV added a resource type 'Foster Family Agency' (FFA) for CCR which is not in LRS/CalSAWS.
- > C-IV allows workers to enter FC and Kin-GAP rates with Begin Dates and End Dates up to one month in the future. In LRS/CalSAWS those dates can only be after the current system date for AAP.
- > C-IV allows Standard, Non Standard, and Dual Agency rates for 'Out of State Basic' placements. LRS/CalSAWS only allows Non Standard rates for that placement type.
- > C-IV added validations that prevent EDBC from running on FC programs where a Placement Authority is Non-Related Legal Guardianship and certain rates exist. LRS determines NRLG placements differently and did not implement these validations.
- > C-IV's LOC reason NOA fragments generate under different Action Types and conditions than their corresponding fragments in LRS/CalSAWS. LRS/CalSAWS does not have a fragment for 'Failure to Complete Redetermination' for Foster Care.
- > CIV-12488 updated FC EDBC in C-IV to pay Special Care Increments (SCI's) for eligible Foster Family Agency (FFA) placements.

Request:

Designs were not made jointly between C-IV and LRS/CalSAWS at the time, and there are differences in how CCR was implemented that need to be addressed prior to migration of C-IV into LRS/CalSAWS.

Recommendation:

(See attached design document for complete design details)

- > Modify the Foster Care Facility Ratio Detail pages in LRS/CalSAWS to accept CCR ratio types and other features.
- > Remove existing Foster Care Ratio Detail data in LRS that was loaded into LRS at conversion and is now outdated.
- > Move the State Program Number field from the Foster Care License Detail page to the Resource Detail page, track ISFC and non-ISFC types, and requires a State Program Number for certain placement types.
- > Remove Existing State Program Number data in LRS that was loaded into LRS at conversion and is now outdated.
- > Update the DCFS FC Inbound Reader Interface for the new State Program Number data structure, and populate 0000.00.00 for any placement type where a State Program Number is required.
- > Add a soft validation for FC EDBC when an ISFC rate is selected and the State Program Number does not indicate that it should be paid ISFC rates (unless the State Program Number is 0000.00.00).
- > Add 'Foster Family Agency' placement type to the Foster Care Resource Detail page. Update Child Placement Detail and Rate Detail pages and EDBC for the new placement type.
- > Update Foster Care and Kin-GAP Rate Detail pages to allow workers to save rates with Begin Dates and End Dates up to one month in the future.
- > Add 'Standard State Rate' and 'Dual Agency' types to the 'Type' dropdown on the FC Rate Detail for 'Out of State Basic' placements.
- > Add soft validations to the Run EDBC page to alert workers when a Placement Authority is Non-Related Legal Guardianship and a Probate Court or Juvenile court order has a rate level that should not be associated with that type of placement.

- > Update Fiscal batch and Interface jobs to read the State Program Number from the new fields.
- > Update the generation conditions for CCR-related NOAs.
- > Update verbiage for the Supplemental Care Increment Change NOA.
- > Update FC EDBC to include FFA placements as a placement type that can be paid SCI's, effective 3/1/2018.
- > Regression test SCI NOA fragments for the newly added FFA placement type.

(See attached design document for complete design details)

Outreach

Description:

Migration Impact

Description:

Closes a design difference. C-IV feedback has been addressed and the design has been approved through the FC Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

All claiming reports to be generated outside of system if these changes not implemented.

Operational Impact:

Estimate:

3009

Automated Test :	216	Batch/Interfaces :	91	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	360
DBA :	0	Design :	0	Eligibility :	310
Fiscal :	298	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	695	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	764
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

Current Design (add one additional item):

- > CIV-12488 updated FC EDBC in C-IV to pay Special Care Increments (SCI's) for eligible Foster Family Agency (FFA) placements.

Recommendation (add two additional items):

- > Update FC EDBC to include FFA placements as a placement type that can be paid SCI's, effective 3/1/2018.
- > Regression test SCI NOA fragments for the newly added FFA placement type.

(See details in updated Design Document attached for Content Revision 1.)

 Before:
 Client Correspondence ETC 3: 0

After:
 Client Correspondence ETC 3: 43

Before:
 Eligibility ETC 1: 40

After:
 Eligibility ETC 1: 85

Before:
 System Test Support ETC 1: 718

After:
 System Test Support ETC 1: 764

Before:
Unallocated Hours: 260

After:
Unallocated Hours: 275

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

Removing 'Standard State Rate' from the Type field dropdown for 'Foster Family Agency' placement type on Foster Care Rate Detail page. See updates in sections 2.7.1, 2.7.3, 2.9.1, and 2.25.2 of attached design document for Content Revision 2.

Before:
System Test Support ETC 1: 764

After:
System Test Support ETC 1: 774

Before:
Online ETC 3: 150

After:
Online ETC 3: 162

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**

[CA-201377] DDCR 10002: GA/GR Solution for C-IV Counties

- Resolved: 11/28/2020 10:59 AM

Team Responsible:	Eligibility	Assignee:	Cassandra Mestayer	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Taylor Fitzhugh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	3905
Reporter:	Roger Perez	Regulation Reference:		Created:	03/12/2018 05:39 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations, Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[Job Aid, Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	2020-06-18 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program. The C-IV implementation allows the users to enter and track the (GA/GR) program through the use of manual EDBC and issuance, but does not track employment service activities for the 39 C-IV counties.

Request:

The GA/GR program will be expanded to support the creation and maintenance of the GA/GR program for the C-IV counties' GA/GR programs. Data entry fields required for the individual county GA/GR programs, related forms, and NOAs will be migrated. Impacted fiscal reports will be updated to generate for the migrated GA/GR programs.

Recommendation:

1. Migrate the existing General Assistance (Managed) and General Assistance (Non-Managed) programs.
2. Update Data Collection pages to track information related to the migrated General Assistance programs
3. Update the Codes table to add General Assistance (Managed) program.
4. Add a new page: "General Assistance (Managed) EDBC (Manual)".
5. Update Program Configuration Detail to show 'Other' for GA (managed) program.
6. Enable and update the 'Money Management' page.
7. Update the EDBC logic to include GA (Managed) program when determining other programs.
8. Update the Needs and Payment details to include GA (managed) program benefit type and issuance delivery.
9. Add a validation for the Service Arrangement Detail.
10. Update the Valuable Request Detail Page.
11. Updated the Issuance Detail and Un-Reimbursed Assistance Pool Detail to include GA (managed) program.
12. Update EBT Repayment Detail and Recovery Account Detail to include GA (managed) benefit type.
13. Update fiscal stagger date logic to include the GA (Managed) program.
14. Update the skip Issuance logic to include authorized GA (Managed) program.
15. Update the Benefit Issuance Pre-Claiming, Benefit Issuance Claiming, Service Payment Issuance Claiming, Valuables Claiming, Recovery Account Claiming batch jobs to include GA (managed) program.
16. Update the Non-Foster Care Main Payroll, Future Monthly Supplemental, Nightly EDBC Issuance and Nightly EDBC Non-FC Issuance sweeps to include GA(Managed) programs.
17. Add new C-IV county-specific GA forms to the Template Repository.
18. Update existing fiscal reports specified in the Fiscal Reports section to generate for the managed GA/GR program.
19. Update the Program parameter in the Report Search page to display the GA / GR program that is available to the county.

Outreach

Description:

Migration Impact

Description:

The Contractor shall migrate the existing GA/GR solution for the 39 C-IV Counties. Access to the existing LRS GA/GR pages shall be controlled by each county. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the C-IV Counties.

Migration Impact Analysis: Not Accounted for in SOR

Alternative Procedure Description: The General Assistance (Managed) and General Assistance (Non-Managed) programs will not be migrated to Calsaws.

Operational Impact Estimate: 3905

Automated Test :	300	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	304
DBA :	0	Design :	0	Eligibility :	467
Fiscal :	1261	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	708	Performance :	0
Release Communication Support :	0	Reports :	306	Reports Test :	167
Security :	0	Special Project :	0	System Test Support :	392
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
 Fiscal Update to include an DCR for GM Payment/Valuable Request Authorizations and Benefit Issuance Threshold
 Correspondence updates to form names and content to include "GR".

Before:
 2.43.1 Add CSF 106 - Free Format General Assistance NOA
 2.43.2 Add CSF 107 - GA Approval NOA
 2.43.3 Add CSF 108 – GA Denial NOA
 2.43.4 Add CSF 109 – GA Discontinuance NOA
 2.43.5 Add CSF 110 – GA Benefit Change NOA
 2.43.6 Add CSF 111 – GA Supplement NOA
 2.43.7 Add CSF 112 – GA Periodic Report Form
 2.43.8 Add CSF 113 – GA Reimbursement Agreement Form
 Report's section does not include an update for the CalWIN GA/GR program.

After:
 2.43.1 Add CSF 106 - Free Format General Assistance/General Relief NOA
 2.43.2 Add CSF 107 - GA/GR Approval NOA
 2.43.3 Add CSF 108 – GA/GR Denial NOA
 2.43.4 Add CSF 109 – GA/GR Discontinuance NOA
 2.43.5 Add CSF 110 – GA/GR Benefit Change NOA
 2.43.6 Add CSF 111 – GA/GR Supplement NOA
 2.43.7 Add CSF 112 – GA/GR Periodic Report Form
 2.43.8 Add CSF 113 – GA/GR Reimbursement Agreement
 Report's section includes an update for the CalWIN GA/GR program.
 Update Payment/Valuable Request Authorization for General Assistance (Managed) to require 1st Level Authorization. Update County Benefit Issuance Thresholds to maintain current threshold functionalities for General Assistance (Managed).
 Data Change Request

2. ETC Change
 Before: System Test Support ETC 1: 400
 After: System Test Support ETC 1: 689

Before: Reports Testing Team ETC: 120
 After: Reports Testing Team ETC: 167

Before: Reports ETC: 401
 After Reports ETC: 306

Before Fiscal ETC:1219

After Fiscal ETC:1247

Accepted

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

2.43.7 GA/GR Periodic Report Form

- Category: Administrative

2.43.8 GA/GR Reimbursement Agreement Form

- Category: Administrative

2.18.2 Set the following for CT 184 GA (Managed) Aid Code reference column Fed/Non-Fed to 'OT'.

2.21.2.3 For the status reason row: Notice of Action Reason code, NOA not Required

2.17.3 f. The validation for aid code mentions claim code

2.17.3.4. has a validation for issuance method

2.16.2.2 2. Update CalFresh EDBC to treat the CalFresh program as Categorically Eligible if all household members are eligible to GA (Managed).

2.16.1 Added in the overview to GA/GR to be considered public assistance

2.16.2.2 2. Update CalFresh EDBC to treat the CalFresh program as Categorically Eligible if all household members are eligible to GA (Managed).

2.31.2 EBT Repayment Detail Add a new entry "GA" Benefit type

2.32.1.2. Did not include cause code and code hierarchy

2.27.3 a.The GA (Managed) program is selected on the Program Type drop down list

c.The Validation will be triggered upon clicking Save and Return button

2.19.3

Two validations (c and d) triggered on the 'add' button for the 'override money management'

After:

1.3.21 New Requirement to update GM Pay Codes for Humboldt County

2.43.7 GA/GR Periodic Report Form

- Category: Forms

2.43.8 GA/GR Reimbursement Agreement Form

- Category: Forms

2.18.2 Only show 'Other' in the Claiming Code drop-down list for GA (Managed) program aid code 2.21.2.3 The row Notice of Action Reason code and NOA not Required was removed

2.17.3 f. The validation for aid code now mentions aid code in the validation

2.17.3.4. The issuance method validation has been removed.

2.22 Update Recommendation to use new County Benefit Issuance Threshold instead of Category 562.

2.23 New section to update Payment/Valuable Request Authorization for GM.

2.24 New section to update GM Pay Codes for Humboldt County.

2.25 New section to update Fund Codes for Humboldt County.

2.16.1 Update it to mention Make General Assistance/General Relief program be considered public assistance.

2.16.2.2 2. Update the code detail table to make General assistance/General Relief, General assistance (Managed) and General Assistance (Non-managed) be considered public assistance.

2.31.2 Removed EBT Repayment Detail Add a new entry "GA" Benefit type since this already exist in LRS

2.32.1.2. Included cause code and code hierarchy

2.27.3 a. Instead of "select" its "change" the program type

c. Removed the trigger condition "upon clicking Save and Return button"

2.19.3

Change two validations to trigger on the 'save and return' button for the 'override money management'

ETC Change:

Before:

Fiscal:1247

System Test Support:389

After:

Fiscal" 1261

System Test Support:392

Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before: Issuance method detail status reason was not mentioned,

Section 2.8.4 had an incorrect page location

Current System functionality prevents the display of the validation added in section 2.4
After: Section 2.34 is added to address Issuance method detail status reason for GA (Managed)

2.4.3

Added the following note to item 2:

Note: This validation will not occur under normal circumstances and cannot be triggered using current system functionality as the General Assistance programs are filtered based on county availability.

2.8.4

Updated Page location to:

- Global: Case Info
- Local: Case Summary
- Task: Case Summary

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:



[CA-209956] Add threshold language translations for MAGI and Non-MAGI YAE fragments

- Resolved: 05/05/2020 10:59 AM

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	361
Reporter:	Nithya Chereddy	Regulation Reference:	W&IC Section 14007.8(b)	Created:	08/12/2019 01:36 PM
Status:	Test Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Correspondence]	Approved by Committee:	2020-01-23 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The new Non-MAGI and MAGI YAE fragments which are added to the system through the SCRs CA-209109(MAGI fragments) CA-209232 (Non-MAGI fragments) are available only in English and Spanish.

Request:

The newly added fragments should be available in all threshold languages.

Recommendation:

Add the following MAGI and Non-MAGI fragments in threshold languages to the system.

CalSAWS MAGI Fragments:

1. H_CH_FULL_SCOPE_TO_RESTRICTED_SCOPE_H807
2. H_CH_RESTRICTED_SCOPE_TO_FULL_SCOPE_H808
3. H_AP_RESTRICTED_SCOPE_APP_H912
4. H_AP_RESTRICTED_SCOPE_RETRO_H911

Note: Regulations are not translated for MAGI Fragments.

CalSAWS Non-MAGI Fragments

1. MC_CH_ALIEN_STATUS_VERIF_FAIL_M780
2. MC_CH_RESTR_TO_FULL_M781
3. MC_AP_RESTRICT_MC_NO_SOC_M224
4. MC_AP_RESTRICT_RETRO_MC_M225

Note: Regulation's Translations for the Non-MAGI fragments are available in Regulation's Translations.xlsx file.

Outreach

Description:

Migration Impact

The CIV Counties will inherit these NOA upon migration to CalSAWS.

Description:

Migration Impact

Analysis:

Alternative

Reject NOA and generate a manual NOA via Template Repository.

Procedure

Description:

Operational Impact:

Estimate: **361**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	77	Client Correspondence :	284
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 20.05

After: 20.09

4. Funding Source Change: N/A

Content Revision Status-2: Accepted

Content Revision Description-2: 1. Current Design in JIRA

Before:

The new Non-MAGI and MAGI YAE fragments which are added to the system through the SCRs CA-209109/ CIV-104415(MAGI fragments) CA-209232 CIV-104457(Non-MAGI fragments) are available only in English and Spanish.

After:

The new Non-MAGI and MAGI YAE fragments which are added to the system through the SCRs CA-209109(MAGI fragments) CA-209232 (Non-MAGI fragments) are available only in English and Spanish.

2. Recommendation Change in JIRA

Before:

Add the following MAGI and Non-MAGI fragments in threshold languages to the system.

CalSAWS MAGI Fragments:

1. H_CH_FULL_SCOPE_TO_RESTRICTED_SCOPE_H807
2. H_CH_RESTRICTED_SCOPE_TO_FULL_SCOPE_H808
3. H_AP_RESTRICTED_SCOPE_APP_H912
4. H_AP_RESTRICTED_SCOPE_RETRO_H911

CalSAWS Non-MAGI Fragments

1. MC_CH_ALIEN_STATUS_VERIF_FAIL_M780
2. MC_CH_RESTR_TO_FULL_M781
3. MC_AP_RESTRICT_MC_NO_SOC_M224
4. MC_AP_RESTRICT_RETRO_MC_M225

C-IV MAGI Fragments:

1. MSG_MAGI_FULL_TO_RESTRICTED_BENEFIT_CHANGE_2020
2. MSG_MAGI_RESTRICTED_TO_FULL_BENEFIT_CHANGE_2020
3. MSG_MAGI_RESTRICTED_APPROVAL_DATED_EFF_2020
4. MSG_MAGI_RETRO_RESTRICTED_APPROVAL_DATED_EFF_2020
5. MSG_MAGI_INFORMATION_MESSAGE

C-IV Non-MAGI Fragments:

1. MSG_MC_FULL_TO_RESTRICTED_BENEFIT_CHANGE
2. MSG_MC_RESTRICTED_TO_FULL_BENEFIT_CHANGE
3. MSG_MC_RESTRICTED_APPROVAL_DATED
4. MSG_MC_RETRO_RESTRICTED_APPROVAL_DATED

Note: Attachments will be updated once final translations are received.

After:

Add the following MAGI and Non-MAGI fragments in threshold languages to the system.

CalSAWS MAGI Fragments:

1. H_CH_FULL_SCOPE_TO_RESTRICTED_SCOPE_H807
2. H_CH_RESTRICTED_SCOPE_TO_FULL_SCOPE_H808
3. H_AP_RESTRICTED_SCOPE_APP_H912
4. H_AP_RESTRICTED_SCOPE_RETRO_H911

Note: Regulations are not translated for MAGI Fragments.

CalSAWS Non-MAGI Fragments

1. MC_CH_ALIEN_STATUS_VERIF_FAIL_M780
2. MC_CH_RESTR_TO_FULL_M781
3. MC_AP_RESTRICT_MC_NO_SOC_M224
4. MC_AP_RESTRICT_RETRO_MC_M225

Note: Regulation's Translations for the Non-MAGI fragments are available in Regulation's Translations.xlsx file.

3. Release Change:

Before: 21.03

After: 21.01

Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

Recommendation Change:

Before:

1. Threshold Translations contain Farsi language for MC_AP_RESTRICT_MC_NO_SOC_M224 and MC_AP_RESTRICT_RETRO_MC_M225 fragments.
2. Non-MAGI YAE Fragments populate regulations in English on Threshold NOAs.

ETC Change:

Before:

Client Correspondence ETC 3: 0

CalHEERS Test ETC 4: 0

After:

1. Threshold Translations does not include Farsi for MC_AP_RESTRICT_MC_NO_SOC_M224 and MC_AP_RESTRICT_RETRO_MC_M225 fragments.
2. Non-MAGI YAE Fragments populate regulations in Threshold on Threshold NOAs.

ETC Change:

After:

Client Correspondence ETC 3: 40

CalHEERS Test ETC 4: 15

**Content Revision
Status-4:**

**Content Revision
Description-4:**

[CA-212469] Generic Appointment Letter for all Programs

- Resolved: 11/28/2020 11:04 AM

Team Responsible:	Client Correspondence	Assignee:	Matthew Lamont	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	616
Reporter:	Maria Arceo	Regulation Reference:		Created:	12/18/2019 05:07 PM
Status:	Test Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2020-07-30 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design:

LRS currently uses the CW 2200 to schedule an initial Intake or any other appointment when verifications are being requested for all programs. CalFresh program was cited for using the incorrect form.

Request:

Create and automate a Generic Appointment letter for all programs (except Medi-Cal, WTW, REP, Cal-Learn, Child Care, and GROW) to use in all threshold languages. The new letter should generate with the CW 2200 or as a stand alone. See CF 29A state form as a starting guide. Remove the appointment verbiage from the CW 2200 and update trigger.

Recommendation:

1. Create a Generic Appointment letter to generate from the Schedule appointment page and in the Template Repository.
2. Translate the Generic Appointment letter to all threshold languages.
3. Newly created Appt. letter should generate with the CW 2200.
4. Newly created appt letter should Generate as a stand alone.
5. Remove the appointment verbiage from the CW 2200 with SCR CA-207451.
6. Update CW 2200 trigger to generate with the newly created appointment letter.

Outreach

Description:

Migration Impact

There is no migration impact. This is a generic appointment letter implemented only CalSAWS/LRS.

Description:

Migration Impact

Analysis:

Generate CW 2200 for appointment notices when 'print appointment letter' box is checked.

Alternative

Procedure

Description:

Operational Impact:

Estimate:

616

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	401
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	160
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

**Content Revision
Description-1:**

1. Recommendation Change: Updates to design documentation

a) Updates to section 1.3 Overview of Recommendations to clarify statement and adding "Child Care" program.
Before:

"Create Generic Appointment Letter for all programs for LA county for all programs except Medi-cal, WTW/REP, Cal-Learn and GROW."

After:

"Create Generic Appointment Letter for all programs for LA county for all programs except Medi-Cal, WTW, REP, Cal-Learn, Child Care and GROW."

b) Updates to section 1.4 Assumptions to add the following assumption:

"The appointment-types within the appointment categories will not be listed since their functionalities are not changed. If the new form generates for a category, it will also generate for their respective appointment-types."

c) Updates to section 2, 2.1.1, and 2.1.2 to clarify program exemptions for the Generic Appointment letter.

Before:

Section 2 - "1. Create Generic Appointment Letter for all Programs"

Section 2.1.1 - "Programs: All except Medi-cal, WTW/REP, Cal-Learn and GROW."

Section 2.1.2 - "Add new Appointment Letter form for all programs."

After:

Section 2 - "1. Create Generic Appointment Letter for all Programs except Medi-Cal, WTW/REP, Cal-Learn, Child Care and GROW."

Section 2.1.1 - "Programs: All except Medi-Cal, WTW, REP, Cal-Learn, Child Care and GROW."

Section 2.1.2 - "Add new Appointment Letter form for all programs except Medi-Cal, WTW, REP, Cal-Learn, Child Care and GROW."

d) Updates to section 2.1.2.2 Add Form Generation to include "Re-Evaluation CW/CF Interview" and "Re-Evaluation Interview" for the new letter to NOT generate.

Before:

"New Generic Appointment Letter will NOT be generated when these appointment types is scheduled on Customer Appointment Detail page:

- Telephone CW/CF RE Interview
- Cal-Learn
- GROW
- WTW/REP"

After:

"New Generic Appointment Letter will NOT be generated when these appointment types is scheduled on Customer Appointment Detail page:

- Telephone CW/CF RE Interview
- Cal-Learn
- GROW
- WTW/REP
- Re-Evaluation Interview
- Re-Evaluation CW/CF Interview"

d.i) Removing Note from this section.

Before:

"Note: The Customer Appointment Detail page is different for LA county. The 57 counties only have an appointment "Type" field, but LA county has an appointment "Category" with some categories having some "Appointment-Type" while other categories do not. The appointment types for the 57 counties are the same as the appointment categories for LA county. The appointment-types will not be listed since their functionalities are not changed. If the new form generates for that category, it will also generate for their respective appointment-types."

After:

Removed

e) Updates to section 2.1.2.3 Add Form Variable to update mock up in the design.

e.i) Also update form variable #6 to include "Intake Interview." Remove "Re-Evaluation Interview," "Re-Evaluation CW/CF Interview," "Cal-Learn," "GROW" and "WTW/REP."

Before:

"Check if Category:

- Counselor Meeting
- Intake Interview (Strikethrough)
- Re-Evaluation Interview

- Home Visit
- Meeting with Worker
- Group Meeting
- IEVS Interview
- Preventative Fraud Interview
- Re-Evaluation CW/CF Interview (Strikethrough)
- Cal-Learn (Strikethrough)
- GROW
- General Appointment
- WTW/REP (Strikethrough)
- Provider
- QC Case Review
- YBN Appointment

is scheduled on Customer Appointment Detail page"

After:

"Check if Category:

- Counselor Meeting
- Intake Interview
- Home Visit
- Meeting with Worker
- Group Meeting
- IEVS Interview
- Preventative Fraud Interview
- General Appointment
- Provider
- QC Case Review
- YBN Appointment

is scheduled on Customer Appointment Detail page "

e.ii) Also to make pre-populated fields editable.

Before:

"Pre-populated and Static when form is generated in the context of a case."

After:

"Pre-populated and Editable when form is generated in the context of a case."

e.iii) Added new variable #12 as per request of Committee Review.

e.iv) Updated original #12 "Comments" to variable #13.

f) Updates to Mockups (Spanish, Tagalog, and Russian) to keep "Comments:" and "Important Reminders:" sections on one line

g) Changing the form number from "CSF 111" to "CSF 156"

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change: Updates to Design Document

A) Adding two assumptions to section 1.4

A.1) "It is the worker's responsibility to double check the worker name populated on the form"

A.2) "The CSF 156 will follow the CW2200 population logic for the Worker Name in both the body and header of the form"

A.3) "a. The WTW program status must be set to Noncompliance before the Cause Determination appointment can be scheduled in order to generate the NA 840 / NA 845 via batch and Online. Otherwise, GN 6010 is generated."

B) Adding note to section 2.1.2.1 to clarify that header information will populate the same worker as the Appointment With variable in the body of the form.

C) Adding to Form Body Variables table in section 2.1.2.3 to include hierarchy of workers displayed on the Customer Appointment Detail page and clarify which worker to populate on the form when there are multiple workers displayed on the page.

2. Estimate Change: Client Correspondence

Before: 401

After: 431

**Content Revision
Status-3:**

**Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:

- 2. Estimate Change:
Before:
After:

- 3. Release Change:
Before:
After:

- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:

- 2. Estimate Change:
Before:
After:

- 3. Release Change:
Before:
After:

- 4. Funding Source Change:
Before:
After:



[CA-214030] DDID 2198, 2242, 2255, 2500, 2501, 2502, 2503, 2516, 2517, 2521 - Capture Single and Barcode Detection

- Resolved: 11/28/2020 11:10 AM

Team Responsible:	Imaging	Assignee:	Cory J. Wozniak	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Cory J. Wozniak	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1082
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	2020-06-11 00:00:00	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

There currently is no 58 county Imaging Solution.

Request:

The request is to implement the following functionality in the CalSAWS Imaging Solution:

- Create a Single Case capture mode
- Configure the Single Case capture mode to prompt users with the following options at the point of scanning: Task Override, Program Selection, No Change SAR7/QR7, and Person Override
- Configure the Imaging Solution to perform a webservice call to the CalSAWS system to obtain case information
- Enable capturing of a single case into the Imaging Solution via Special Investigations Unit (SIU), Hearings, and Resource Data Bank (RDB) capture modes
- Configure hardware level barcode detection for single case capture modes
- Ensure that the "Applicable Date" and "Received Date" fields are editable at point of capture otherwise they shall default to the capture date
- Ensure that the "Batch Number" field is editable at point of capture otherwise it shall default to the unique system generated number
- Configure generic separator sheets to act as separators for single case capture modes

Recommendation:

- Configure the use of a Capture button on the Case Summary screen to launch the "Single Case" capture mode
- Configure the Imaging Solution to perform a webservice call to the CalSAWS system to obtain case information
- Configure Special Investigations Unit (SIU) scan mode to allow the scanning of documents into the county Special Investigations Unit (SIU) drawer
- Configure Hearings scan mode to allow the scanning of documents into the county Hearings drawer
- Configure Resource Data Bank (RDB) scan mode to allow the scanning of documents into the county Resource Data Bank (RDB) drawer
- Configure the Imaging Solution to locate a 2D barcode at the point of scan leveraging hardware (Scanning Device) detection
- Configure the Imaging Solution to store and detect barcodes in a "Barcode" metadata field
- Configure Task Override, Program Selection, No Change SAR7/QR7 options to be available at the point of capture
- Configure all scan mode to allow the optional use of the generic separator sheets (patch code sheets) to separate documents

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:	1082				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	330
IVR/CC :	0	Online :	105	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	469
Tech Arch :	178	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before: N/A
After: N/A
2. Estimate Change:
Before: 1236
After: 797
 Online: 300 -> 105
 Imaging: 397.5 -> 330
 Tech Arch: 8.75 -> 178
 System Test: 241.25 -> 184
 Unallocated: 51.675 -> 0
3. Release Change:
Before: 20.11
After: 21.01
4. Funding Source Change:
Before: N/A
After: N/A

Content Revision Status-2: Accepted

Content Revision Description-2:

1. Estimate Change:
Before: 797
After: 1082
 System Test Support ETC1: 184 -> 469

*Note - this ETC update shifts System Test hours from CA-214060 to this SCR for complete end-to-end testing.

Content Revision Status-3: Accepted

Content Revision Description-3:

1. Recommendation Change:
Before:
Design Document Change (Version 1.4)
2.3.3/2.4.3/2.5.3
The "Exception Routing" dropdown will be populated based off of exception queue configurations to be documented and implemented in CA-214058 (Environment Workflow Configuration).

After:
Updated Label "Exception Routing" to "Origin".
2.3.3/2.4.3/2.5.3
The "Origin" dropdown will be populated based off of exception queue configurations to be documented and implemented in CA-214058 (Environment Workflow Configuration).

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

Pending CCB

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Remove requirement to update Page Mapping from Section 2.1.6. Please refer to 'CA - 214030 - Capture Single and Barcode Detection Content Revision 4.docx' to details.
2. Recommendation Change: N/A
3. Estimate Change: N/A
4. Release Change: N/A
5. Funding Source: N/A

[CA-214031] DDID 2503 - Capture and Indexing Separators

- Resolved: 11/28/2020 11:05 AM

Team Responsible:	Client Correspondence	Assignee:	Quynh Nguyen	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	711
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Test Complete	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	2020-07-15 00:00:00	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently there is no functionality in the system to generate multiple barcoded coversheets at a time that are associated to a case in LRS. Currently, there is no centralized access point to the Generic Separator Sheet and there is no No Case Identified Separator Sheet.

Request:

The request is to add functionality in the system to generate barcoded coversheets to the LRS system and add the Generic Separator Sheet and No Case Identified Separator Sheet to the Template Repository.

Recommendation:

1. Create a Generate Coversheet page in CalSAWS that will validate and create barcoded coversheets for each case that is validated.
2. Add a Generate Coversheet button to the Case Summary page to create a barcoded coversheet for the case the worker is on.
3. Add the Generic Separator Sheet and the No Case Identified Coversheet to the Template Repository.

Outreach

Description:

Migration Impact

DDID Implementation in support of Migration to new Imaging Solution.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 711

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	487
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	60	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	164
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Accepted

Status-1:

Content Revision

1. Recommendation Change: N/A

Description-1:

2. Estimate Change:
Before:

Client Correspondence ETC 1: 330
System Test Support ETC 1: 134

After:
Client Correspondence ETC 1: 430
System Test Support ETC 1: 164

- 3. Release Change: N/A
 - 4. Funding Source Change: N/A
- Accepted

**Content Revision
Status-2:**

**Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
In Sections 2.4 and 2.5, the Print Local without Save is set to 'Yes'.

After:
In Sections 2.4 and 2.5, the Print Local without Save is set to 'No'.
Please refer to document 'CA-214031 Coversheet Generation Content Revision.docx'

- 2. Estimate Change: N/A

- 3. Release Change: N/A
 - 4. Funding Source Change: N/A
- Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

- 1. Remove Page Mapping Requirement for Section 2.2.6. Please refer to document 'CA-214031 Coversheet Generation Content Revision3.docx'
- 2. Estimate Change: N/A
- 3. Release Change: N/A
- 4. Funding Source Change: N/A

**Content Revision
Status-4:**

**Content Revision
Description-4:**

[CA-214037] DDID 2507 - Distributed Documents Page Link

- Resolved: 11/28/2020 11:05 AM

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	421
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Test Complete	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	2020-08-18 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently the Distributed Documents Search page does not have the functionality to display Images that are associated to the images listed on the Distributed Documents Search page. The page also has an expandable plus button that when clicked displays associated documents. The page has a Details link that when clicked, takes the user to the Detail page of the document.

Request:

The request is to:

1. Create functionality to show the user documents that are associated to the documents listed on the Distributed Documents Search page
2. Update the expandable plus button to have more contrast to meet policy
3. Update the Details link to be a Details button

Recommendation:

The recommendations are:

1. Add an images button to each row that, when clicked, will display the associated documents to that form based on specified search criteria.
2. Update the expandable plus button to have more contrast to meet policy
3. Update the Details link to be a Details button

Outreach

Description:

Migration Impact

DDID Implementation in support of Migration to new Imaging Solution.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

421

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	330
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	91
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Accepted

Status-1:

**Content Revision
Description-1:**

Security Right and Security Name is updated. Please see CA-214037 Update Distributed Documents Content Revision.docx for details.

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

Added person level security right. Updated the structure of description of changes for the 'Images' button for more clarity along with a new note for the actual time sensitive/tracked documents along with a new criteria that Images button will need appropriate security rights as well in order to display. Page Mapping requirement has been removed and a new supporting Document has been added to list the Doc/Form and whether they are Person/Case level documents. Please see CA-214037 Update Distributed Documents Content Revision 2.docx for details.

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-214038] DDID 2508 - CalSAWS Images Buttons

- Resolved: 11/28/2020 11:05 AM

Team Responsible:	Online	Assignee:	Joseph Faulkner	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	622
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Test Complete	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	2020-09-04 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, there are limited Images buttons in the LRS/CalSAWS system. Currently, the Point of Service Images List page displays the Images received for the case the worker is on. Currently, the Utility Navigation Images button displays the Images associated to the case and the DCFS Images button gives the user access to DCFS images.

Request:

The request is for the worker to be able to see documents associated to the case and page they are on in the LRS/CalSAWS system. The following request is to migrate the Point of Service Images List page to the Imaging Solution (Hyland). The Next request is for this SCR is to update the utility Navigation Images button to have a pop up from the Imaging Solution (Hyland) that will land the worker on the Hyland Home page to begin the Imaging Workflow and to remove the DCFS images button.

Recommendation:

1. The request is for the worker to be able to see documents associated to the case and page they are on in the LRS/CalSAWS system.
2. The request is to migrate the Point of Service Images List page into Hyland.
3. The request is to update the Utility Navigation Images button to display a pop up from the Imaging Solution (Hyland) that will land the worker on the Hyland page to begin the Imaging Workflow when clicked.
4. The request is to remove the DCFS images button from the Utility Navigation bar.

Outreach

Description:

Migration Impact

DDID 2508 (CA-214038) will enable the new imaging solution for each county.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 622

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	60	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	60	Forms Test :	0	Imaging :	150
IVR/CC :	0	Online :	235	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	102
Tech Arch :	15	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

**Content Revision
Description-1:**

The following updates have been made:

1. Specific Search document has been updated to reflect proper security rights for the Special Investigation Detail and RDB Detail pages and corrected security group descriptions. Updated the RDB Detail entry to: Resource Detail, Money Management Detail, and Foster Care Resource Detail.
 2. Updated level of document retrieved for Special Investigation Detail to case.
 3. Added 'ImagingSIUView' and 'ImagingRDBView' security rights to the security matrix.
 4. Added an assumption for application-level document retrieval will be included in CA-214051 E-application Metadata.
 5. Added an assumption for Special Investigation Detail will only pass information supported by Hyland, which is the CalSAWS case number.
 6. Remove Page Mapping Requirement
 7. Remove date range for searching and maximum amount document listed from section 2.3.3.
- Please see CA-214038 Add Images Buttons Content Revision.docx for details.

**Content Revision
Status-2:**

**Content Revision
Description-2:**

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-214054] DDID 2199, 2523, 2500, 2198 - Get Person Info, Get Override Flags, and Get Form Info Inbound Web Services

- Resolved: 11/28/2020 11:05 AM

Team Responsible:	Batch/Interfaces	Assignee:	Marqui Simmons	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Jennifer Kim	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	578
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Test Complete	Impact Analysis:	[N/A, Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	2020-08-04 00:00:00.0	Other Agency Cross Reference:	

Non-Committee Review: R. Chin 8/4/20

Expedite Approval: Current Design:

There are no established Web Services between the CalSAWS Imaging System and CalSAWS to request Person and Form information and Security Driven Override options from CalSAWS.

Request: Create new inbound Web Services for the CalSAWS Imaging System to request supporting Person and Form data and Security Driven Override options from the CalSAWS System.

- Recommendation:**
1. Create a Get Person Info Inbound Web Service to return CalSAWS Person data to the Imaging System.
 2. Create a Get Override Flags Info Inbound Web Service to return CalSAWS Security Driven Override options to the Imaging System.
 3. Create a Get Form Info Inbound Web Service to return CalSAWS system-generated and Imaging-Exclusive Form data to the Imaging System.

Outreach Description:

Migration Impact Description: DDID #119 (CA-214044, CA-218891, CA-218890, CA-218887, CA-218886, CA-218883, CA-218882, CA-218880) will enable the new imaging solution for each county.

Migration Impact Analysis: Alternative Procedure N/A

Description: Operational Impact: Estimate: **578**

Automated Test :	0	Batch/Interfaces :	154	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	38
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	13	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	133
Tech Arch :	240	Tech Ops :	0	Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1) Changed the naming convention for security groups, roles and rights for the newly added imaging rights as part of the Get Override Flags Inbound Web Service section of the design document.

Content Revision Status-2: Pending CCB

**Content Revision
Description-2:**

1) The list of Form names that need to be loaded into the system was updated to include additional Forms. The latest version is attached - Imaging Form Name 7.23.20 Comments_12152020.xlsx

ETC Change:

Before:

System Test Support ETC 1: 120

Client Correspondence ETC 1: 38

After:

System Test Support ETC 1: 170

Client Correspondence ETC 1: 88

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**

[CA-215674] DDID 2326 FDS: GA GR - Root Questions

- Resolved: 11/28/2020 05:23 PM

Team Responsible:	Online	Assignee:	Taylor Fitzhugh	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Taylor Fitzhugh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	66
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/17/2020 11:22 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design	Adelaide Mendoza	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	2020-09-04	Other Agency Cross	
Committee:	[GA/GR]	Committee:	00:00:00.0	Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program.

Request:

The CONTRACTOR shall update the root questions page to add additional county specific GA/GR questions that will get generated with the Statement of Facts (SAWS II Plus) and SAWS I-additional screening questions. The CONTRACTOR shall display the additional GA/GR specific root questions related to the county of the logged in user.

Recommendation:

Update the Financial and Non-Financial Root Questions pages to display a unique set of General Assistance/ General Relief questions based on the county of the logged in worker.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

66

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	9	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	41	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

Removed Section 2.3.3 item 2.
Added new recommendation, "Visibility of the section and the questions within the section will not be affected by the dropdown view options." to sections 2.1.3 and 2.2.3

Content Revision

Status-2:

Content Revision

Description-2:



[CA-207421] DDID 720 - Activate On Request Reports for the 57 Counties (Release F)

- Resolved: 01/11/2021 11:18 AM

Team Responsible:	Analytics	Assignee:	Milind Sawdadkar	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Milind Sawdadkar	Change Type (SCR):	Enhancement
Minor Version:	21.03.XX	Expedite Changes:	Production Deployment	Estimate:	62
Reporter:	Ravneet Bhatia	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Laura Chavez 08/27/2020

Current Design: On-Request Reports for the 58 Counties are currently not activated.

Request: Revised requirement approved on January 14, 2020 via App Dev Lead meeting:
The CONTRACTOR shall activate the following On Request Reports for the 58 Counties. There will not be a reconciliation effort across C-IV reports and similar LRS reports. These reports will continue to account for the information being displayed as they do in their respective Systems. Counties can elect to not display certain reports to their county users by not administrating the security rights to view them.

- 1) CalWORKs and CalFresh Redetermination or Recertification Appointment Report (On Request)
- 2) CCSAS Download Report (On Request)
- 3) E2LITE Audit Report (On Request)
- 4) EBT End of Day Report (On Request)
- 5) GAIN Provider Invoice Reconciliation Report (On Request)
- 6) Intake Statistics - Pending Applications, New Approvals and Denials Report (On Request)
- 7) TANF Audit Report (On Request)
- 8) WINS Audit Report (On Request)
- 9) WPR Audit Report (On Request)
- 10) Active SSI-SSA Cases Foster Care Discontinued Report
- 11) Application Activity Report
- 12) Customer Latest Activity Report
- 13) Customer Reporting Progress Detail Report
- 14) Employee Contact List
- 15) Monthly Productivity List Export Report
- 16) Pending Applications Report
- 17) RE Date Report
- 18) Receipt Mass Upload Report
- 19) Release Note Report
- 20) Unassigned Program List
- 21) Work Participation Rate Report

Recommendation:

1. Activate the following On Request reports for all 58 counties:
 - CalWORKs and CalFresh Redetermination or Recertification Appointment Report (On Request)
 - CCSAS Download Report (On Request)
 - E2LITE Audit Report (On Request)
 - EBT End of Day Report (On Request)
 - GAIN Provider Invoice Reconciliation Report (On Request)
 - Intake Statistics - Pending Applications, New Approvals and Denials Report (On Request)
 - TANF Audit Report (On Request)
 - WINS Audit Report (On Request)
 - WPR Audit Report (On Request)
 - Active SSI-SSA Cases Foster Care Discontinued Report
 - Application Activity Report
 - Customer Latest Activity Report

- Customer Reporting Progress Detail Report
 - Employee Contact List
 - Monthly Productivity List Export Report
 - Pending Applications Report
 - RE Date Report
 - Receipt Mass Upload Report
 - Release Note Report
 - Unassigned Program List
 - Work Participation Rate Report
2. Validate the availability and generation of all 21 On Request reports from recommendation #1.

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- Application Activity Report
- Customer Reporting Progress Detail Report
- EBT End of Day Report
- Pending Applications Report

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	62	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change: Due to the change of Analytics Release F scope, 15 On-Request reports have been added including 4 that are DDID 720 related.

Before: Did not include the 4 On-Request reports to be delivered in Analytics Release F's DDID 720.

After: Included "Application Activity Report", "Customer Reporting Progress Detail Report", "Pending Applications Report", "RE Date Report"

2. Estimate Change: This DDID was broken down into multiple SCR's to track the deployment of the Dashboards in each Analytics Release. The original DDID which this SCR was cloned off of contained the full estimate for all Dashboards. The total hours for this SCR are being updated to reflect the specific amount of hours the Dashboards in the specific Analytics Release.

Before: Reports ETC 1: 40, Reports Test ETC 1: 20

After: Reports ETC 1: 10, Reports ETC 2: 40, Reports ETC 3: 12

3. Release Change: On-Request reports will go live with Soft Launch on 21.01.15. Requesting to move the Fix Version of this SCR from 20.11 to 21.01.

Before: 20.11

After: 21.01

**Content Revision
Status-2:
Content Revision
Description-2:**

4. Funding Source Change: N/A
Pending CCB

1. Recommendation Change: Removed "RE Date Report" and added "EBT End of Date Report" in the Analytics Release F scope.
Before: Application Activity Report, Customer Reporting Progress Detail Report, RE Date Report, Pending Applications Report.
After: Application Activity Report, Customer Reporting Progress Detail Report, EBT End of Day Report, Pending Applications Report.

2. Estimate Change: N/A

3. Release Change: Updated the Fix Version from 21.01 to 21.03. Updated the Minor Version from 21.01.XX to 21.03.XX.
Before: 21.01 (21.01.XX)
After: 21.03 (21.03.XX)

4. Funding Source Change: N/A

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-208565] DDID 1967: Migrate 'Failure to Provide Eligibility Forms' Non-Compliance

Team Responsible:	Client Correspondence	Assignee:	Bryan Diep	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Jasmine Chen	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	623
Reporter:	Amy Gill	Regulation Reference:		Created:	05/22/2019 09:38 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

In C-IV, a Worker evaluates a customer's compliance for completing and returning their necessary eligibility forms. If required forms are not returned, the User can create a Non-Compliance record on the Eligibility Non-Compliance page for Type: Failure to Provide (FTP), Reason: Eligibility Forms. When EDBC is run, the rules set the appropriate status for the person or program and a corresponding Denial or Discontinuance Notice of Action (NOA) will generate. The User will append details of the customer's missing eligibility forms and regulations to the NOA.

In CalSAWS, the Non-Compliance reason, FTP: Eligibility Forms does not exist for the CalWORKs (CW) and CalFresh (CF) programs. It exists for the Medi-Cal (MC) program but no NOA is currently generated.

Request:

Migrate the C-IV FTP: Eligibility Forms Non-Compliance functionality and EDBC logic to CalSAWS and generate the corresponding Denial or Discontinuance NOA.

Recommendation:

Migrate the C-IV Non-Compliance Type: Failure to Provide, Reason: Eligibility Forms to CalSAWS for the CalWORKs and CalFresh programs. Remove the FTP reason: Verifications for the Medi-Cal program.

Update EDBC rules to evaluate the Non-Compliance of FTP: Eligibility Forms and set the appropriate status for the person or program for CalWORKs and CalFresh.

Migrate the C-IV NOA reason fragment for failure reason, FTP Eligibility Forms to populate on Denial and Discontinuance NOAs for CalWORKs, CalFresh, and Medi-Cal programs. Also migrate the reason fragment in applicable threshold languages.

Please refer to the design document for further details.

Outreach

Description:

Migration Impact

No migration impact for post-R8 DDID.

Description:

Migration Impact

Analysis:

N/A - CalSAWS DD&I Requirement

Alternative

Procedure

Description:

Operational Impact:

Estimate:

623

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

356

DBA :

0

Design :

0

Eligibility :

80

Fiscal :

0

Forms Test :

0

Imaging :

0

IVR/CC :	0	Online :	51	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	136
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:

Migrate the C-IV Non-Compliance Type: Failure to Provide, Reason: Eligibility Forms to CalSAWS for the CalWORKs and CalFresh programs. Remove the FTP reason: Verifications for the Medi-Cal program.

Update EDBC rules to evaluate the Non-Compliance of FTP: Eligibility Forms and set the appropriate status for the person or program for CalWORKs and CalFresh.

Migrate the C-IV NOA reason fragment for failure reason, FTP Eligibility Forms to populate on Denial and Discontinuance NOAs for CalWORKs, CalFresh, and Medi-Cal programs. Also migrate the reason fragment in applicable threshold languages.

After:

Migrate the C-IV Non-Compliance Type: Failure to Provide, Reason: Eligibility Forms to CalSAWS for the CalWORKs and CalFresh programs. Remove the FTP reason: Verifications for the Medi-Cal program.

Update EDBC rules to evaluate the Non-Compliance of FTP: Eligibility Forms and set the appropriate status for the person or program for CalWORKs and CalFresh.

Migrate the C-IV NOA reason fragment for failure reason, FTP Eligibility Forms to populate on Denial and Discontinuance NOAs for CalWORKs, CalFresh, and Medi-Cal programs. Also migrate the reason fragment in applicable threshold languages.

Add the CF, CW, and MC NOA template fragments in Arabic, Farsi, Hmong, and Lao.

2. Estimate Change:

Before:

Client Correspondence ETC 2: 220

Client Correspondence ETC Total: 356

After:

Client Correspondence ETC 2: 300

Client Correspondence ETC Total: 436

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-214049] DDID 2511 - Confidential Security for Case Level Documents

Team Responsible:	Batch/Interfaces	Assignee:	Marqui Simmons	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Jennifer Kim	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	221
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Rhiannon Chin 10/5/20

Expedite Approval:
Current Design: There are currently no established web services between the CalSAWS Imaging System and CalSAWS to update case confidentiality in the imaging system.

Request:

1. Modify the CalSAWS Confidentiality Detail Page to update case confidentiality in the CalSAWS Imaging System.
2. Modify the FC Linked Case Transactions Batch Job (PI19C884) to update case confidentiality in the imaging system.

Recommendation:

1. Modify the CalSAWS Confidentiality Detail Page to update case confidentiality in the CalSAWS Imaging System by invoking the Search Image and Re-index Image Web Services.
2. Modify the FC Linked Case Transactions Batch Job (PI19C884) to move case-level documents, if applicable, from the Case Drawer to the Confidential Drawer in the imaging system by invoking the Search Image and Re-index Image Web Services.
3. Provide the required fields for Search Image and Re-index Image Web Services to successfully update case confidentiality in the imaging system.

Webservices:
searchImage
reindexImage

Outreach Description:
Migration Impact Description: DDID #119 (CA-214044, CA-218891, CA-218890, CA-218887, CA-218886, CA-218883, CA-218882, CA-218880) will enable the new imaging solution for each county.

Migration Impact Analysis:
Alternative Procedure Description: N/A - these are backend updates for the new Imaging Solution.

Operational Impact:
Estimate: **221**

Automated Test :	0	Batch/Interfaces :	110	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	60	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	51
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Updated Section 2.1.6 to remove the Page Mapping Requirement. Please see 'CA-214049 - Confidential Security for Case Level Documents Content Revision.docx' for more details.

**Content Revision
Status-2:**

**Content Revision
Description-2:**

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-214055] DDID 2266 - Update the VLP Step 3 Process to interface with CalSAWS Imaging Solution

Team Responsible:	Batch/Interfaces	Assignee:	Naveen Bhumandla	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	547
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	2020-10-28 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The CalHEERS VLP Interface is used by CalSAWS to request CalHEERS to e-Verify an individual for Lawful Presence, Qualified Non-Citizen, 5-Year Bar Required, 5-Year Bar Met, and US Citizenship for Naturalized or Derived Citizens.

VLP verification transactions:

- VLP Step 1 Initial Verification
- VLP Step 1A Re-Verify
- VLP Step 1B Re-Submit with SEVIS ID
- VLP Step 2 Initiate Additional Verification
- VLP Step 3 Initiate Third Verification
- VLP Close Case

Worker views/attaches documents on the VLP Step 3 process from the VLP Step 3 Initiate Third Verification Request Detail page and Select VLP Step 3 Image pages.

VLP Step 3 Initiate Third Verification Request Detail page and Select VLP Step 3 Image pages are currently connect to EDMS to retrieve the image object id and the file size.

A nightly batch job (PO00E914) downloads the selected documents on the Select VLP Step 3 Image page from the imaging system (EDMS).

Request:

1. Modify VLP Step 3 interface process to connect to the CalSAWS Imaging Solution.

Recommendation:

1. Add the following Imaging Client APIs into CalSAWS.
 - a. Search Client API.
 - b. Extract Client API.
 - c. Get File Size Client API.
 - d. Get Document Info Client API.
2. Update VLP Step 3 Initiate Third Verification Request Detail page to be able to navigate to Hyland system.
3. Update Select VLP Step 3 page to be able to retrieve image object IDs and file size from Hyland system.
4. Add a new batch job for downloading VLP document image from Hyland.
5. Create a DBCR to add columns into the DOC_TEMPL_IMG and DOC_TEMPL tables.
6. Create a DCR to perform the following.
 - a. Populates data in the CASE/PERSON column in both DOC_TEMPL and DOC_TEMPL_IMG tables.
 - b. Populates data in the VLP column in the DOC_TEMPL_IMG table.

Please refer to more details in the design document.

Outreach

Description:

Migration Impact

Description:

DDID #119 (CA-214044, CA-218891, CA-218890, CA-218887, CA-218886, CA-218883, CA-218882, CA-218880) will enable the new imaging solution for each county.

Migration Impact

Analysis:

Alternative Procedure Description:	N/A.				
Operational Impact: Estimate:	547				
Automated Test :	0	Batch/Interfaces :	139	Batch Operations :	0
CalHEERS :	120	CalHEERS Test :	40	Client Correspondence :	38
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	81
Tech Arch :	129	Tech Ops :	0	Training :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	Before: Client Correspondence ETC 1: 38 CalHEERS Test ETC-1: 40				
	After: Client Correspondence ETC 1: 78 CalHEERS Test ETC-1: 70				
Content Revision Status-2:					
Content Revision Description-2:					
Content Revision Status-3:					
Content Revision Description-3:					
Content Revision Status-4:					
Content Revision Description-4:					

[CA-214062] DDID 2523 - CalSAWS Security Batches to Hyland

Team Responsible:	Online	Assignee:	Alexia England	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	964
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	In Development	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	CIV-107545

Non-Committee Review: Rhiannon Chin - 10/15/2020

Expedite Approval:

Current Design:

1. The CalSAWS System does not have all the new security rights and groups for the new imaging system.
2. The CalSAWS System does not have an outbound web service to update user security rights in the new imaging system.
3. Currently, there is no hourly batch job that updates user security rights in the new imaging system.

Request:

1. Edit and add existing and new imaging security rights and groups in the CalSAWS System.
2. Create a new outbound web service to update user security rights in the new imaging system.
3. Create a new hourly batch job to synchronize user security rights in the imaging system with updates made in CalSAWS.

Recommendation:

1. Edit and add existing and new imaging security rights and groups in the CalSAWS System.
2. Create the new User Security Rights Outbound Web Service to successfully update user security rights in the imaging system.
3. Create an hourly batch job to synchronize user security rights in the imaging system with changes made in the CalSAWS System.

Outreach

Description:

Migration Impact

Description:

DDID #119 (CA-214044, CA-218891, CA-218890, CA-218887, CA-218886, CA-218883, CA-218882, CA-218880) will enable the new imaging solution for each county.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **964**

Automated Test :	0	Batch/Interfaces :	577	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	24
IVR/CC :	0	Online :	25	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	218
Tech Arch :	120	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: Added the following to the Design Document. Please refer to 'CA-214062 CalSAWS Security Batches to Hyland.docx' for more details.

Added a New 2.2 Section to add County Context on Case Summary Page Imaging buttons.
Added a New 2.5 Section for the ImageNow security cleanup
Added to a 3rd Supporting Document for the ImageNow security cleanup
Added to the Appendix section for scenario examples for adding the County Context on Case Summary Page Imaging buttons.
Added to Section 2.4.2 #2 To create a new DBCR to add a new Imaging Enabled column to the OFFICE table.
Added to Section 2.4.2#3 for Imaging-Enabled office numbers and examples.
Added a comment that All new table names on the design document are for descriptive purposes only.

1. Recommendation changes:

Before:

1. Edit and add existing and new imaging security rights and groups in the CalSAWS System.
2. Create the new User Security Rights Outbound Web Service to successfully update user security rights in the imaging system.
3. Create an hourly batch job to synchronize user security rights in the imaging system with changes made in the CalSAWS System.

After:

1. Edit and add existing and new imaging security rights and groups in the CalSAWS System.
2. Update the imaging buttons added to the Case Summary page to have county context.
3. Create the new User Security Rights Outbound Web Service to successfully update user security rights in the imaging system.
4. Create an hourly batch job to synchronize user security rights in the imaging system with changes made in the CalSAWS System.
5. Add a new Column to the OFFICE table to track if an office is Imaging Enabled.
6. Delete all existing ImageNow security groups and rights that will be obsolete when the C-IV counties migrate to the Hyland solution.

** Added migration impact for imaging security.

2. ETC Change:

Before:

Online ETC Total: 25
System Test Test ETC Total: 218
Batch/Interfaces ETC 1: 177

After:

Online ETC Total: 105
System Test Test ETC Total: 240
Batch/Interfaces ETC 1: 183

3. Release Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-214181] Lobby Management: Migrate Device Management admin pages

Team Responsible:	Online	Assignee:	Chao Guan	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	152
Reporter:	Erick Arreola	Regulation Reference:		Created:	03/03/2020 04:35 PM
Status:	In Development	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[Job Aid, Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:		Other Agency Cross Reference:	CIV-100433

Non-Committee Review: Erick Arreola 11/9/2020

Expedite Approval: Current Design:

The SCR approval process is a bottleneck to the rolling out of lobby management hardware once it is obtained or changed. Each Kiosk and FACT requires certain information to be added to the System before it is available for use. This information includes the type of the device, its device number, and its attached reading and writing hardware, such as printers, scanners, and magnetic stripe readers.

An SCR is created to apply the necessary DCR every time a Kiosk or FACT is added to a county's inventory, or changes are made to an existing device's configuration.

Request: Migrate the C-IV device management administrative pages to alleviate this bottleneck, such that newly acquired, and reconfigured, devices can be used with a shorter turnaround time.

Recommendation:

(See Design Doc. for complete Recommendations)

- The Lobby Management section of the Office Admin task navigation panel contains links to the pages that give access to all Lobby Management functionality in the System. Add the 'Device Management' link to this section to provide access to the pages added by this enhancement.

- Add the Device Management List page to the System. The Device Management List page displays a listing of the selected county's Kiosk and FACT inventory, and provides access to the Device Management Detail page. Upon first load, the page executes a default search for devices in the county matching the user's current county context.

Search results will be sorted by the Device Number field in ascending order by default.

- Add the Device Management Detail page to the System. This page captures and displays the details of a piece of lobby management hardware, including the type of the device, the device number and its attached reading and writing hardware.

Outreach

Description:

Migration Impact Description: This SCR closes out on migration gaps introduced by CIV-100433 Create Administrative Kiosk Pages.

Migration Impact Analysis:

Alternative Procedure Description:

Request Change Order

Operational Impact:

Estimate:

152

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	116	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	36
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
NA
2. Estimate Change:
NA
3. Release Change:
NA
4. Funding Source Change:
Before: C-IV M&O
After: C-IV County Purchase/C-IV Lobby Management Support

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:



[CA-216057] DDID 1039 - Update Enclosure Approval functionality

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	288
Reporter:	Amy Gill	Regulation Reference:		Created:	04/30/2020 11:15 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently in C-IV, the counties may add a mailing enclosure to the SAR 7/SAR2 or the ADM 101. The enclosure will be inserted into the same envelope as the SAR7/SAR2 or the ADM 101 at the Print Center when the form is mailed out. An enclosure can be added by using the 'Document Enclosure' page, however, it must be approved before the Print Center can include it. Once the county has uploaded the enclosure from the 'Document Enclosure' page, an enclosure request will be sent to C-IV and a C-IV enclosure reviewer will review the enclosure to ensure it is in compliant with the standards. If it is not in compliant, the enclosure will be rejected. If it is, it will be approved, and the enclosure will be included at the Print Center for the effective dates listed in the 'Document Enclosure' page.

In CalSAWS, the enclosure approval process does not exist. When an enclosure is added from the 'Document Enclosure' page, the initial status is 'Approved', unlike C-IV, where the initial status is 'Pending'.

Request:

Update the enclosure functionality in CalSAWS to add the approval process from C-IV.

Recommendation:

1. Create a new enclosure email distribution group for CalSAWS to replace the existing C-IV distribution group (C-IV.Enclosures@C-IV.org).
2. Update the 'Document Enclosure Detail' page to set the status to 'Pending' when an enclosure is added.
3. Update the 'Document Enclosure Detail' page to display a message after an enclosure is created to inform the user a request to review the enclosure has been sent to CalSAWS.
4. Update the 'Document Enclosure Detail' page to remove the cost fields under the Estimate section.
5. Update the logic to set the 'From' address on the email that is created when the enclosure is approved or denied to the new enclosure distribution group.
6. Update 'Form Number' dropdown on the 'Document Enclosure Detail' page to populate the list of forms based on the county.
7. Update the Nightly Enclosure Report batch job to use the new enclosure distribution group for the enclosure request email.
8. Update the Monthly Enclosure Report batch job to use the new enclosure distribution group for the email that provides the report of the enclosures created during the month.
9. Add the Enclosure Estimate Materialized View table.
10. Update the Estimator batch job to run for all counties.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 288

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	240
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	48
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
5. Update the logic to set the 'From' address on the email that is created when the enclosure is approved or denied to the new enclosure distribution group.
After:
5. Update the logic to set the 'Cc' address on the email that is created when the enclosure is approved or denied to the new enclosure distribution group.
11. Update the query in the Bundler job that finds the enclosure to only look at the Enclosure and Document Template Enclosure tables.
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-219800] Housing Support Program (HSP) Request Date validation message should only apply to when the Status is Pending

Team Responsible:	Online	Assignee:	Jonathon Billingsley	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Matthew Lower	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	23
Reporter:	Gingko Luna	Regulation Reference:		Created:	09/15/2020 09:45 AM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2020-10-14 00:00:00.0	Other Agency Cross Reference:	CIV-107792

Non-Committee

Review:
Expedite Approval:
Current Design: The Housing Support Detail page currently has a validation preventing the Request Date from being set to three months in the past. When the status is set to "Pending," the user is able to enter any date via the date picker. For other statuses, the user can select from a list of request dates that have been previously entered.

Request: The "Request Date - This date cannot be more than three months in the past" validation should only display when the Status is "Pending." Otherwise, the user is selecting an existing Request Date rather than creating a new one.

Recommendation: Update the Housing Support Detail page to only show the validation message, "Request Date - This date cannot be more than three months in the past" when a worker has selected a Request Date prior to three months in the past and the Status is "Pending."

Outreach

Description:
Migration Impact Description: Joint design has been approved through the CW/CF Committee. C-IV will implement this Change with SCR CIV-107792 in the 21.03 release.

Migration Impact Analysis: No Impact

Alternative Procedure Description: No alternate procedure.

Operational Impact:

Estimate: **23**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	17	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	6
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
N/A

4. Funding Source Change:
Before:
Funding Source: LRS M&O
After:
Funding Source: LRS M&E

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

End Content Revisions