

CalSAWS CCB Agenda

DATE	02/18/2021
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CIV-106964		Replace Symbee WebChat with Amazon Connect WebChat	Contact Center	480	County Purchase	Production Deployment	21.02.09
21.02	CIV-107651		Training - Update system date and date forward master dataset to 2022	Training	10	C-IV M&O	No	21.03.15
21.02	CIV-108158		Update Instructor Led Trainings (ILTs) for 21.01 Code - March Training Release	Training	30	C-IV M&O	No	21.03.15
21.03	CIV-108276		Update Google Maps plugins, native SDK for Android and iOS for C4Yourself Mobile App.	Tech Arch	270	C-IV M&O	Start Build	
21.03	CIV-108540	CA-217882	Training: Update C-IV WBTs to remove Flash Objects	Training	110	C-IV M&O	Start Build	
21.05	CIV-108368		CIV-107763: Online Help - OLH Updates to support the Case Data Removal Functionality	Training	15	C-IV M&O	Start Build	
21.06	CIV-107693	CA-218157; CH-164544;	BREFS - Eligibility Review	CalHEERS	58	Premise	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.06	CIV-108341	CA-222213; CH-44000	CalHEERS eHIT: Add EERC for Individuals Discontinued from Covered CA due to PVC Agree Response for Deceased	CalHEERS	31	Premise	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CIV-107563	CA-217804	Implement Correspondence changes in Errata 19-76E	Client Correspondence	112	C-IV M&O	Production Deployment	
21.03	CIV-108390	CA-222558	CIV-106814: Online Help - Create and Update OLH pages to support CalHEERS eHIT BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Process	Training	30	Premise	Start Build	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-214748		DDID 2345 FDS: API - Documents API	Batch/Interfaces	211	CalSAWS DD&I	No	
RWR	CA-214992		DDID 2579 FDS: Non State Forms - Implement New State Form WTW 100	Client Correspondence	22	CalSAWS DD&I	Start Build	
RWR	CA-215002		DDID 2584 FDS: Non State Forms - Add State Form WTW 112	Client Correspondence	22	CalSAWS DD&I	No	
RWR	CA-215076		DDID 2621 FDS: Non State Forms - Add State Form CW 105	Client Correspondence	22	CalSAWS DD&I	Start Build	
RWR	CA-215133		DDID 2649 FDS: Non State Forms - Update ADM 101-LA	Client Correspondence	96	CalSAWS DD&I	Start Build	21.02.x4
RWR	CA-215151		DDID 2658 FDS: Non State Forms - Update PA 1672-1	Client Correspondence	68	CalSAWS DD&I	Start Build	21.02.x4
RWR	CA-215159		DDID 2662 FDS: Non State Forms - Implement New State form CF 6177	Client Correspondence	11	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-216444		Migrate CF 10 - Dependent Care Cost Affidavit	Client Correspondence	92	C-IV M&O	Start Build	
RWR	CA-216445		Migrate NA 1267 - CalFresh Informing Notice of Receiving Intercounty Transfer	Client Correspondence	120	C-IV M&O	No	
RWR	CA-216536		Migrate MC 05 - Military Verification and Referral Form	Client Correspondence	99	C-IV M&O	Start Build	
RWR	CA-216638		Migrate MC 360R - Medi-Cal Intercounty Transfer Packet Receipt	Client Correspondence	99	C-IV M&O	Start Build	
RWR	CA-216640		Migrate MC 250A - Application for Medi-Cal for Former Foster Care Youth	Client Correspondence	63	C-IV M&O	Start Build	
21.01	CA-215073		DDID 2619 FDS: Non State Forms - Implement New State Form CW 108	Client Correspondence	15	CalSAWS DD&I	Production Deployment	21.02.09
21.01	CA-215101		DDID 2633 FDS: Non State Forms - Implement New State Form GEN 853	Client Correspondence	11	CalSAWS DD&I	Production Deployment	21.02.09
21.01	CA-215146		DDID 2656 FDS: Non State Forms - Add State Form CW 106	Client Correspondence	22	CalSAWS DD&I	No	21.02.09
21.01	CA-224007		Modify infrastructure deployment scripts for Con7 environment to use AWS CloudFormation Templates	Tech Ops	141	LRS M&E	Start Build	21.02.10
21.02	CA-221577	CH-170898	Accelerated Enrollment for Adults	CalHEERS	60	Premise	Production Deployment	
21.03	CA-215663		DDID 1631: DDID 2322 FDS: GA GR GR237 Report	Analytics	15	CalSAWS DD&I	No	21.03.XX
21.03	CA-215941		DDID 1631: Modify CalHEERS Horizontal Integration Detail Report	Analytics	120	CalSAWS DD&I	No	21.03.XX
21.03	CA-216578		[Analytics] Release G OBIEE Dashboards Re-Platform	Analytics	10000	CalSAWS DD&I	Start Build	21.03.30
21.03	CA-218815		DDID 1071 - Phase 2: Remove System, County, and Agency Specific References/Processes from Job Aids	Training	170	CalSAWS DD&I	Start Build	
21.03	CA-221853		FCED: Automated Regression Scripts - Phase 2	Automated Test	154	Premise	Start Build	
21.03	CA-223186		Update Job Aid for Authorization for SCR CA-207102- DDID 1052, 1092, 1094, 1095, 1096 - Updates to Authorization	Training	5	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CA-224147		Update CASE_PURGE table to include deletion status fields for documents and images to align with C-IV	Tech Arch	2	LRS M&E	No	
21.05	CA-207026	CIV-103540, CIV-103539, CIV-103666, CIV-103667, CIV-103668, CIV-103669, CIV-103670, CIV-103671, CIV-103672, CIV-103673, CIV-103674, CIV-103675, CIV-103676, CIV-103677, CIV-103677, CIV-103678, CIV-103679	Migrate C-IV Contact Center Functionality	Contact Center	3516	Premise	No	
21.05	CA-207150		DDID 2140 - Add Authorization Functionality for Auxiliary Payments	Fiscal	502	CalSAWS DD&I	Start Build	
21.05	CA-212363		DDID 1360 - Add Direct Deposit Functionality to CalSAWS for CalWIN Migration Counties	Fiscal	348	CalSAWS DD&I	Start Build	
21.05	CA-213514		DDID 1967: BRM Envelopes for Applicable Forms	Client Correspondence	521	CalSAWS DD&I	No	
21.05	CA-214749		Imaging DDID 2346 FDS: API - Imaging API	Tech Arch	147	CalSAWS DD&I	No	
21.05	CA-215560		IVR Enhancement to CalSAWS system	Online	865	Premise	Start Build	
21.05	CA-217713		Update NVRA VPF (1/13) Threshold languages with the State's translation	Client Correspondence	107	LRS M&E	Start Build	
21.05	CA-217781		Implement Auxiliary Issuance Framework in CalSAWS	Fiscal	4239	Premise	Start Build	
21.05	CA-218178		DDID 1967: Update Batch jobs to run for the correct months and for the correct Counties	Batch/Interfaces	741	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.05	CA-218200		DDID 1967: Update Cal-Learn Program Status and Worker Assignment for 57 Migration Counties	Batch/Interfaces	224	CalSAWS DD&I	No	
21.05	CA-218455	CIV 107734	ACL 20-87 Revised TNB 4	Client Correspondence	614	LRS M&E	Production Deployment	
21.05	CA-218806		DDID 1991 - Update Outbound Email Domain and LRS References	Online	517	CalSAWS DD&I	No	
21.05	CA-220106		Add Business Reply Mail to CW 2200	Client Correspondence	457	LRS M&E	Start Build	
21.05	CA-220190		Update Fiscal Reports with New CCR Logic	Reports	248	LRS M&E	Start Build	
21.05	CA-221485		DDID 1163, DDID 1164 Online Help - Remove Desk Aids, HINTS and TIPS from Online Help	Training	15	CalSAWS DD&I	No	
21.05	CA-221573	CIV-107271	Update BRM Address for Riverside County District 59	Client Correspondence	18	LRS M&E	Start Build	
21.05	CA-221962		DDID 1967: Update MEDS Alert Configurability for Case Updates and add Other Program Assistance page validation	Online	246	CalSAWS DD&I	No	
21.05	CA-223277		Update LA County Web Services to Include County Code	Batch/Interfaces	629	LRS M&E	Start Build	
21.06	CA-218157	CIV-107693; CH-164544;	BREfS - Eligibility Review	CalHEERS	69	Premise	No	
21.06	CA-222213	CIV-108341; CH-44000	CalHEERS eHIT: Add EERC for Individuals Discontinued from Covered CA due to PVC Agree Response for Deceased	CalHEERS	34	Premise	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-222606		[CLONE of 216739] - Medi-Cal Renewals Listing Report Enhancements	Reports	491	LRS M&E	Start Build	
21.03	CA-204582		Add Edit Functionality to a Service Arrangement (42700)	Fiscal	309	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CA-207101		DDID 115 & 658 - Update Application "Source" dropdown field	Online	35	CalSAWS DD&I	No	
21.03	CA-207159		DDID 2126 - Updates to OP/OI Notices	Client Correspondence	701	CalSAWS DD&I	No	
21.03	CA-208130		MEDIL I 19-12: Update on Asset Verification Reports	Batch/Interfaces	1442	LRS M&E	No	
21.03	CA-214062	CIV-107545	Imaging DDID 2523 - CalSAWS Security Batches to Hyland	Online	1091	CalSAWS DD&I	No	
21.03	CA-214084	CIV-106568	ACL 18-50 - Implement Redesigned CalFresh Overissuance NOAs - Phase 2	Client Correspondence	681	LRS M&E	No	
21.03	CA-214745		DDID 2342 FDS: API - Appointment API	Batch/Interfaces	536	CalSAWS DD&I	No	21.03.x
21.03	CA-214751		DDID 2348 FDS: API - Journal API	Batch/Interfaces	211	CalSAWS DD&I	No	21.03.x
21.03	CA-214760		DDID 2357 FDS: API - Worker Schedule API	Batch/Interfaces	536	CalSAWS DD&I	Start Build	21.03.x
21.03	CA-214894		DDID 1628 FDS: Task Mgt	Batch/Interfaces	846	CalSAWS DD&I	Start Build	
21.03	CA-214898		DDID 1629 FDS: Task Mgt	Batch/Interfaces	679	CalSAWS DD&I	Start Build	
21.03	CA-214917		DDID 2254, 2504 FDS: Task Mgt	Online	1448	CalSAWS DD&I	Start Build	
21.03	CA-215944		Enable the Call Log Task	Online	437	Premise	No	
21.03	CA-217804	CIV-107563	Implement Correspondence changes in 19-76E II	Client Correspondence	313	LRS M&E	Production Deployment	
21.03	CA-220989		DPSS/DCFS Support SCR to provide responses to Consortia queries	Fiscal	1385	LRS M&E	Start Build	
21.03	CA-222514		DDID-2359 FDS APIs - Create AWS Developer Portal	Tech Arch	120	CalSAWS DD&I	No	
21.03	CA-222549		CA-214039 DDID 2509: Online Help - Update OLH pages to support e-ICT Document Transfer	Training	15	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CA-222558	CIV-108390	CA-214686: Online Help - Create and Update OLH pages to support CalHEERS eHIT: BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Process	Training	15	Premise	Start Build	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-220844		Training: Update 110-WBT-ORA-Orientation-06 for 20.11 App Dev Changes	Training	231	CalSAWS DD&I	No	21.03.19

4. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for **03/04/2021**.

5. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/25/2020	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	TBD		CH Release					
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	TBD		CH Release					
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A		N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A		N/A	N/A

			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:

5/12/2020 - CH Release date changed

11/10/2020 - 21.01 SCR Freeze updated to Wed before Thanksgiving; Freeze dates for 21.11 release moved up one week to account for longer 21.11 test cycle due to no 21.09 baseline release

12/8/2020 - C-IV to CalSAWS cutover date added



[CIV-106964] Replace Symbee WebChat with Amazon Connect WebChat

- Resolved: 02/09/2021 01:11 PM

Team Responsible:	Contact Center	Assignee:	Pandya P. Amitkumar	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	21.02.09	Expedite Changes:	Production Deployment	Estimate:	480
Reporter:	Jared Kuester	Regulation Reference:		Created:	04/08/2020 03:26 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	CSC Support
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Marin, San Bernardino, and Yuba Counties Approved on 12-17-2020

Expedite Approval:

Approved by Karen J Rapponotti on 12/21/2020

Current Design:

Web Chat uses the Symbee Chat solution

Request:

Replace the Symbee Chat solution with the integrated Amazon Connect solution

Recommendation:

1. Enable web chat in the default Amazon Connect Call Control Panel (CCP).
2. Update Live Chat URL in C4Yourself to the new Amazon Connect Web Chat solution
 - a. Recreate existing customer chat experience
- 3) Remove "Live Chat" link from Custom Amazon Connect Call Control Panel (CCP).

Outreach Description:

Provide Instructions for new Web Chat solution to counties currently using it.

Migration Impact Description:

Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact Estimate:

480

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	400
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	80	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-107651] Training - Update system date and date forward master dataset to 2022

Team Responsible:	Training	Assignee:	Joyce Oshiro	SPG Status:	Approved
Fix Version/s:	[21.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Operational Enhancement
Minor Version:	21.03.15	Expedite Changes:	No	Estimate:	10
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	07/23/2020 02:55 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Joyce Oshiro	Training Impacted:	[Data]	Funding Source:	C-IV M&O
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 02/02/2021 - Approve

Expedite Approval:
Current Design:

The Production Training environment (Yosemite) System Date and Training master data are forwarded annually to May 2nd of the following year. The refresh cycle is usually two or three weeks according to the schedule approved by the Training Committee. At the end of the refresh cycle the date is reset to May 2nd, and the data is refreshed.

Request: The current system date in Production Training is May 2, 2021. This date must be forwarded to May 2, 2022. This date forwarding must be released to training production before May 2021.

Recommendation:

- 1) Date forward the Training Master Dataset to 5/2/2022.
- 2) Set the System Date for the Production Training environment to begin on 5/2/2022.
- 3) Remove existing Performance weeks from the database.
Tables: ACTIV_SCHED_TRK, CUST_ACTIV_ATTEND, CUST_ACTIV_PERF, CUST_ACTIV_COMNT

Outreach

Description:

Migration Impact Description: C-IV specific data change for the training environment.

Migration Impact Analysis:

Alternative Procedure Description: No Impact

Operational Impact:

Estimate: None

Estimate:

10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

[CIV-108158] Update Instructor Led Trainings (ILTs) for 21.01 Code - March Training Release

Team Responsible:	Training	Assignee:	Joyce Oshiro	SPG Status:	Approved
Fix Version/s:	[21.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	21.03.15	Expedite Changes:	No	Estimate:	30
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	10/19/2020 03:25 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Joyce Oshiro	Training Impacted:	[ILT]	Funding Source:	C-IV M&O
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 02/01/2021 - Approve

Expedite Approval:

Current Design: The C-IV ILTs for training are current to the 20.11 major release code.

Request: C-IV ILTs need to be updated to include information for SCRs released to production through 21.01 major release.

Recommendation:

1) Update impacted ILTs for the following 21.01 SCRs:
a) SCR CIV-104735 - MC

Outreach Description:

Migration Impact Description: Updates to the existing C-IV Web Based Training (WBTs) and Instructor Led Training (ILTs) materials for CalSAWS are currently not in scope for migration.

Migration Impact Analysis: No Impact

Alternative Procedure: None

Description:

Operational Impact Estimate: **30**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	30				

[CIV-108276] Update Google Maps plugins, native SDK for Android and iOS for C4Yourself Mobile App.

Team Responsible:	Tech Arch	Assignee:	Pallavi Singh	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Pallavi Singh	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	270
Reporter:	Pallavi Singh	Regulation Reference:		Created:	11/11/2020 03:49 PM
Status:	System Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Grady Howe	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Approved by Karen R. on 12/17/20				
Expedite Approval:	Approved by Karen R. on 12/17/20				
Current Design:	C4Yourself Mobile Application uses cordova plugin googlemaps -1.4.5 for displaying google maps within the Application .				
Request:	Version 1.x will no longer be supported. Align C4Yourself google maps plugin to correct version and sdks.				
Recommendation:	Upgrade C4Y Mobile App to use the equivalent latest version of cordova plugin maps and upgrade the native version SDKs aligned to it for both android and iOS.				
Outreach Description:					
Migration Impact Description:	The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.				
Migration Impact Analysis:	SSP & Mobile App				
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	270				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	270	Tech Ops :	0
Training :	0				

[CIV-108540] Training: Update C-IV WBTs to remove Flash Objects

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	110
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/21/2021 09:45 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jennifer Hahner	Training Impacted:	[CFP/WBT]	Funding Source:	C-IV M&O
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-217882

Non-Committee Review: Approved by Jennifer Hahner on 1/22/21

Expedite Approval: Approved by Karen Rapponotti on 1/16/2021

Current Design: As of the end of 2020, Adobe Captivate and all major web browsers will stop supporting Flash. WBTs/CFPs that contain Flash objects and are published as SWFs will no longer function. WBTs/CFPs need to be updated to remove and replace all Flash objects.

All CFPs and WBTs in the LMS have been converted (SCR CA-217882).

Request: Remove flash objects from all C-IV WBTs that were created in 2017.

Admin Tools = 8 WBTs
 Calendaring = 4 WBTs
 Payment Requests = 4 WBTs
 System Navigation = 7 WBTs
 Overpayments = 7 WBTs

Recommendation: Convert all C-IV WBTs to html5 files.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 110

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	110				

[CIV-108368] CIV-107763: Online Help - OLH Updates to support the Case Data Removal Functionality

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/05/2020 10:27 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 12/07/2020 - Approve

Expedite Approval: Approved by Karen Rapponotti on 1/5/2021

Current Design: SCR CIV-107763 creates a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies. As part of this effort, the following SCRs implemented changes:
 SCR CIV-107924 updated the Case Summary page. It also created the Case Data Removal Override page and Case Data Removal Override Report.
 SCR CIV-108106 updated updated the Case Data Removal Detail page.

Request: Update the Online Help for these SCRs.

Recommendation: Update the following in Online Help:
 1) Update the Case Summary page
 2) Create the Case Data Removal Detail page
 3) Add the Case Data Removal Override Report to the Reports Overview

Outreach

Description:

Migration Impact Description: This functionality is for C-IV only.

Migration Impact Analysis:

Alternative Procedure Description: No Impact

Operational Impact:

Estimate: None

Estimate: **15**

Automated Test :

Estimate: **15**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				

[CIV-107693] BREfS - Eligibility Review

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Maria Feliciano	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	58
Reporter:	Renee Gustafson	Regulation Reference:		Created:	07/31/2020 10:51 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	01/22/2021	Other Agency Cross Reference:	CA-218157; CH-164544;

Non-Committee

Review:

Expedite Approval:

Current Design:

CalHEERS does not have functionality to allow a MAGI Determination to be 'Awaiting Review' to allow a County Eligibility Worker the opportunity to review and confirm the authorized MAGI Medi-Cal eligibility before finalizing the eligibility on the CH portal.

An EERC does not exist in eHIT to inform the user when a prospective change occurred to a person's MAGI Medi-Cal eligibility result.

Request:

With CalHEERS Change Request CH-164544, CalHEERS will add functionality to allow MAGI Determinations to have an 'Awaiting Review' status before finalizing eligibility on the CH Portal. In the cases where there is a transition between programs, CalHEERS will await a Disposition before discontinuing Medi-Cal and evaluating for Covered CA Programs.

To inform CEWs when MAGI Medi-Cal Eligibility Results need to be confirmed by CEW via Disposition, CalHEERS will send a new EERC via eHIT.

CalHEERS will also send an EERC when a MAGI Medi-Cal Eligibility determination is awaiting SAWS Review and there is a change in the subsequent benefit month of the determination. (i.e Consumer has a discontinuance in current benefit month but will be eligible for a different program in the next benefit month.)

Update the System to display the new EERCs.

Recommendation:

Assumption: The new EERC is informational only and does not trigger any NOA language or impact the Workload Inventory page.

1. Add the following Eligibility Evaluation Reason Codes (CT_466).

Code: RV

Short Description: MAGI Medi-Cal: Awaiting Review

Long Description: MAGI Medi-Cal Eligibility Results need to be confirmed by County Eligibility Worker via Disposition.

Code: PM

Short Description: Prospective Change to MAGI MC Eligibility

Long Description: A prospective change occurred to the person's MAGI Medi-Cal Eligibility Result.

Note: The new Eligibility Evaluation Reason will display on the below listed pages when received in a MAGI Determination as determined by CalHEERS.

- MAGI Determination Summary
- MAGI Determination Detail
- MAGI Referral Detail

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 58

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	34	CalHEERS Test :	19	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

[CIV-108341] CalHEERS eHIT: Add EERC for Individuals Discontinued from Covered CA due to PVC Agree Response for Deceased

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Maria Feliciano	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	31
Reporter:	Renee Gustafson	Regulation Reference:		Created:	12/01/2020 02:25 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	CO-103
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	01/22/2021	Other Agency Cross Reference:	CA-222213; CH-44000

Non-Committee

Review:
Expedite Approval:
Current Design: EERC for Individuals Discontinued from Covered CA due to PVC Agree Response for Deceased does not exist in eHIT.

Request: With CalHEERS Change Request CH-44000, CalHEERS will add EERC for Individuals Discontinued from Covered CA due to PVC Agree Response for Deceased to eHIT.

Update the System to display the new EERC.

Recommendation: Assumption: The new EERC is informational only and does not trigger any NOA language.

1. Add the following Eligibility Evaluation Reason Code (CT_466).

Code: DX

Short Description: Deceased-PVC

Long Description: Individual was discontinued from APTC/CSR/CAPS/CCP due to individual agreeing to PVC service response for Deceased verification.

Note: The new Eligibility Evaluation Reason will display on the below listed pages when received in a MAGI Determination as determined by CalHEERS.

- MAGI Determination Summary
- MAGI Determination Detail
- MAGI Referral Detail

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 31

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	19	CalHEERS Test :	7	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0

Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs

[CIV-107563] Implement Correspondence changes in Errata 19-76E

Team Responsible:	Client Correspondence	Assignee:	Daniel J Rosales	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	112
Reporter:	Ritu China	Regulation Reference:	ACL 19-76 E II	Created:	07/08/2020 11:20 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2020-11-25 00:00:00.0	Other Agency Cross Reference:	CA-217804

Non-Committee

- Review:**
- Expedite Approval:** Approved by Karen Rapponotti on 7/21/2020 (Prob Build/Deploy)
- Current Design:**
- Currently CalSAWS has the following NOAs/forms
 - NOA - M44-207K (Discontinuance due to Over Income)
 - Form - NA 274G Overpayment Computations
 - Batch job PB19F107 and PB19F108 generates NA 274G form along with M44-350I and M44-352A forms respectively.
 - CalSAWS – NA 274G incorrectly populates the Disability Based Income (DBI) Disregard value when generated from the Recovery Account Detail Page and Template Repository.
 - Currently C-IV has the following NOAs/forms
 - NOA - M44-315A (\$10 Minimum Payment, Change NOA)
 - C-IV - NA 301 and NA 303 incorrectly populates the Disability Based Income (DBI) Disregard value when generated from the Recovery Account Detail Page and Template Repository.
- Request:**
- CalSAWS – Update the M44-207K NOA(Discontinuance due to Over Income - taken from Errata 19-76 E II)
 - CalSAWS - Add Form NA 274H, this form should be used for overpayments occurring on or after 6/1/2020
 - CalSAWS – Add the CalWORKs Overpayment Packet with M44-350I and NA 274H.
 - CalSAWS – Add the Demand NOA Packet with M44-352A and NA 274G /NA 274H.
 - CalSAWS – Update NA 274G form population for Section A, line items 5, 7 and 10.
 - CalSAWS - Update the Recovery Account Activation batch job to generate CalWORKs Overpayment Packet based on the oldest EDBC associated to the Recovery Account.
 - CalSAWS - Update the Demand NOA batch job to generate Demand NOA Packet based on the oldest EDBC associated to the Recovery Account.
 - CalSAWS – Update the 'Generate Form' button logic on Recovery Account Detail page to generate the CalWORKs overpayment packet with either NA 274G or NA 274H depending on the overpayment months.
 - CalSAWS - Update the existing Income increase NOA to account for the \$10 minimum payment verbiage.
 - C-IV - Update the M44-315A (\$10 Minimum Payment, Change NOA)
 - C-IV - Update the NA 301 and NA 303 Form to populate the correct DBI Disregard value.
- Recommendation:**
- CalSAWS - Update the M44-207K NOA
 - CalSAWS - Add the NA 274H form
 - CalSAWS – Add the CalWORKs Overpayment Packet with M44-350I and NA 274H.
 - CalSAWS – Add the Demand NOA Packet with M44-352A and NA 274G /NA 274H.
 - CalSAWS – Update NA 274G form population for Section A, line items 5, 7 and 10.
 - CalSAWS - Update the Recovery Account Activation batch job to generate CalWORKs Overpayment Packet based on the oldest EDBC associated to the Recovery Account.
 - CalSAWS - Update the Demand NOA batch job to generate Demand NOA Packet based on the oldest EDBC associated to the Recovery Account.
 - CalSAWS – Update the 'Generate Form' button logic on Recovery Account Detail page to generate the CalWORKs overpayment packet with either NA 274G or NA 274H depending on the overpayment months.
 - CalSAWS - Update the existing Income increase NOA to account for the \$10 minimum payment verbiage.

- 10. C-IV – Update the M44-315A (\$10 Minimum Payment, Change NOA).
- 11. C-IV - Update the NA 301 and NA 303 Form to populate the correct DBI Disregard value.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. CalSAWS will implement this Change with SCR CA-217804 in the 21.03 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

112

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	80
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	32	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

- 1. Recommendation Change:
Before: NA 301 and 303 calculations are based on the code detail table value.
After: NA 301 and NA 303 calculations are based on the EDBC.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

- 1. Recommendation Change:
Before:
After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

- 1. Recommendation Change:
Before:
After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CIV-108390] CIV-106814: Online Help - Create and Update OLH pages to support CalHEERS eHIT BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Process

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/08/2020 06:01 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-103
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-222558

Non-Committee Review: Joyce Oshiro 12/17/2020 - Approve

Expedite Approval: Approved by Karen Rapponotti on 1/5/2021

Current Design: For the 21.02 release, SCR CIV-106814 updates the System to support the CalHEERS eHIT: BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Processes.

Request: Create and update the System OLH pages for the changes implemented with SCR CIV-106814.

Recommendation:

Before: 1. Create the following Online Help pages:

- a) MAGI Disposition Detail
- b) MAGI Disposition List
- c) MAGI Disposition Error Detail

2. Update the following Online Help page:

- a) MAGI Determination Summary
- b) MAGI Referral Detail
- c) MAGI Request Error Detail

2. Update the following Online Help page:

- a) MAGI Determination Summary
- b) MAGI Referral Detail
- c) MAGI Request Error Detail

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: 30

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0

Training : 30

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before: 1. Create the following Online Help pages:
 - a) MAGI Disposition Detail
 - b) MAGI Disposition List
 - c) MAGI Disposition Error Detail
2. Update the following Online Help page:
 - a) MAGI Determination Summary
 - b) MAGI Referral Detail
 - c) MAGI Request Error Detail
2. Update the following Online Help page:
 - a) MAGI Determination Summary
 - b) MAGI Referral Detail
 - c) MAGI Request Error Detail
- After: 1. Create the following Online Help pages:
 - a) MAGI Disposition Detail
 - b) MAGI Disposition List
 - c) MAGI Disposition Error Detail
2. Update the following Online Help page:
 - a) MAGI Determination Summary
 - b) Person Association List
 - c) Person Association Detail
 - d) MAGI Referral Detail

2. Estimate Change:
Before: 30
After: 35

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions



[CA-214748] DDID 2345 FDS: API - Documents API

Team Responsible:	Batch/Interfaces	Assignee:	Jason Osterwald	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	211
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:	01/25/2021		

Non-Committee

Review:

Expedite Approval:

Current Design:

There is no Application Programming Interface (API) available to external partners which allows access to read case data from the CalSAWS system.

Request:

Create a service that will allow the 58 Counties to search for documents by barcode or case number and allows to update documents to be received

Recommendation:

Create a new endpoint that will retrieve and update document information. Please see detailed design for additional details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I

Procedure

Description:

Operational Impact:

Estimate: 211

Automated Test :	41	Batch/Interfaces :	138	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	32	Tech Ops :	0	Training :	0



[CA-214992] DDID 2579 FDS: Non State Forms - Implement New State Form WTW 100

Team Responsible:	Client Correspondence	Assignee:	Prashanth Kumar	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	22
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Gingko Luna	Consortium Review Approval Date:	11/24/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 11/24/2020

Current Design: Currently the WTW 100 state form does not exist in the CalSAWS system.

Request:

- 1) Implement State Form WTW 100 - Good Cause/Exemption Letter. (See attached forms)
- 2) This form replaces the PLAN 100 CIV - Employment Services.
- 3) This form will be available in the Template Repository.

Recommendation:

1. Add the WTW 100 form in CalSAWS.
2. Make the form available via the Template Repository in English and Spanish.

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	22	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215002] DDID 2584 FDS: Non State Forms - Add State Form WTW 112

Team Responsible:	Client Correspondence	Assignee:	prajwal honneshappa	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Suresh Mullaguri	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	22
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Gingko Luna	Consortium Review Approval Date:	12/02/2020		

Non-Committee

Review:

Expedite Approval:

Current Design:

State Form WTW 112 - Care of a Household Member Verification Form is not available in CalSAWS.

Request:

- 1) Implement State Form WTW 112 - Care of Household Member Verification. (See attached forms)
- 2) This form replaces the PLAN 112 - Care of Household Member Verification.
- 3) This form will be available in the Template Repository.

Recommendation:

1. Add WTW 112 (09/20) form to LRS/CalSAWS Template Repository in English and Spanish.
2. Make the form available to all 58 counties.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration

Migration Impact

Analysis:

Alternative

NA

Procedure

Description:

Operational Impact:

Estimate: **22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	22	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215076] DDID 2621 FDS: Non State Forms - Add State Form CW 105

Team Responsible:	Client Correspondence	Assignee:	Indira Ramasamy	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	22
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	12/14/2020		

Non-Committee

Review:

Expedite Approval: JoAnne Osborn - 12/15/2020

Current Design:

- 1) Implement State Form CW 105 - Pregnancy Verification. (See attached forms)
- 2) This form replaces the VER 105 - Pregnancy Verification.
- 3) This form will be available in the Template Repository.
- 4) This form must be used with the CW 2200

Request:

1. Add the CW 105 – Pregnancy Verification (09/2020) form to CalSAWS System in English and Spanish languages.

Recommendation:

1. Add the CW 105 – Pregnancy Verification (09/2020) form to CalSAWS System.

Outreach

Description:

Migration Impact

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Description:

Migration Impact

Analysis:

Alternative

N/A - DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 22

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	22	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215133] DDID 2649 FDS: Non State Forms - Update ADM 101-LA

- Resolved: 02/02/2021 07:47 PM

Team Responsible:	Client Correspondence	Assignee:	Gurunandan Vijendra Agnihothri	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Raj Devidi	Change Type (SCR):	Enhancement
Minor Version:	21.02.x4	Expedite Changes:	Start Build	Estimate:	96
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	12/01/2020		

Non-Committee

Review:

Expedite Approval: JoAnne Osborn - 12/2/2020

Current Design: The system has ADM 101 (10/13) -New Worker Letter for LA county only.

Request:

- 1) Update the form language to read: "As of <Date>, the worker(s) listed below are assigned to assist you. <bold font>You do not need to contact the county about this notice. If you need to contact the county, please remember to always have your case name and number available. You may also view your case information through the internet at <Self Service portal> or call the self-service automated system at: <County IVR Number> "
- 2) Update the form number from "ADM 101 LA" to CalSAWS standard naming/numbering format
- 3) Remove the text: "Also IMPORTANT: It is important that you make an appointment with your worker before you visit the office. If you have an appointment, please arrive on time. If you arrive late your appointment will be rescheduled for another time. Without an appointment, you will be seen by a Customer Service Representative who will evaluate your situation."
- 4) Make the form available on the Document Enclosure Detail page.
- 5) Update the batch trigger for the ADM 101 and make configurable for the 58 Counties. The 58 Counties will have the option to opt in or out of the batch trigger at the time of migration.
- 6) Update the online trigger to trigger the ADM 101 from the Pending Assignment List page for all 58 Counties.
- 7) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Recommendation: Add CSF 163 (10/2020) form to LRS/CalSAWS Template Repository in English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese languages. Make the form available in Document Enclosure Detail page and add trigger to generate the form for 58 counties.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

96

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	96	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215151] DDID 2658 FDS: Non State Forms - Update PA 1672-1

- Resolved: 01/30/2021 04:38 PM

Team Responsible:	Client Correspondence	Assignee:	Narendar Sabbani	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Raj Devidi	Change Type (SCR):	Enhancement
Minor Version:	21.02.x4	Expedite Changes:	Start Build	Estimate:	68
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Gingko Luna	Consortium Review Approval Date:	11/24/2020		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 11/24/2020

Current Design: PA 1672-1 (06/09) Request for Employment Verification form exist in LRS/CalSAWS in English, Spanish, Chinese, Korean, Russian, Tagalog and Vietnamese languages.

Request: Update the PA 1672-1 – Request for Employment Verification in the CalSAWS Software as follows:

- 1) Update Page 1 (Cover letter) as follows:
 - a) Add standard CalSAWS Header
 - b) Remove Last 4 digits of SSN
 - b) Update the text language to read as follows: "This is to request employment information for <text line>. The employee has authorized the release of their income information. Please complete the form and return it to the county by <text line>. If you have any questions, please contact the county at the number listed above."
- 2) Update top portion of Page 2 as follows:
 - a) Update "Please return completed form" to a text box labeled "Case Number: <case number>"
 - b) Update "(GSW/EW File#) by" to a text box labeled "Case Name: <case name>"
 - c) Remove "(Due Date)"
- 3) Update the EMPLOYEE AUTHORIZATION section as follows:
 - a) Add <text line> after "Employer" [Add subscript "Employer"]
 - b) Relabel "Agency Name" with "Employer Name"
- 4) Remove "GENERAL EMPLOYMENT VERIFICATION SECTION" title
- 5) Move "Employer/Company Name", "Employer Address", "Employee Worksite Address" and "Phone" fields to the "Employee Information" section above the two checked boxed items.
- 6) Add the following below the "Person is no longer employed with this company firm":
 - a) Indicate: Last Date of Work: <text line> Reason for Leaving: <text line>
 - b) Date last pay was received: <text line> Gross amount of last check: \$ <text line>
 - c) <checkbox> Person is currently employed (Please complete all sections)
 - d) Does this company employ 26 employees or more? <check box> No <check box> Yes below the question "Is Employment" in the Employment Information section.
- 7) Add <checkbox> "Work Study" to question "Is Employment?"
- 8) Add <checkbox> "On Call" to "This Employee works: in the "Work Schedule" section.
- 9) Add "Hours expected to work per week: "Min <text box> "Max" <text box> above chart in "work schedule" section.
- 10) Replace the two bullets in the "Work Schedule" section with "Hours expected to work per week: Min <text box> Max <text box> Please provide current schedule below."
- 11) Remove "INCOME INFORMATION" title
- 12) Move "How often is Employee Paid? question and check boxes below "Employee Earnings:"
- 13) Move " You may include photocopies of payroll records, or computer/payroll printouts. above the "Gross Earnings table"
- 14) Add Fax: with blank text line in the "Certification of Employer" section.
- 15) Remove "OFFICE USE ONLY" section

16) Add "Deductions taken per pay period: <check box>Health Insurance: \$ <text line> <check box> Court Ordered Child Support: \$ <text line>" above "Record of Gross Earnings For the Period"
 17) Add "Do you provide free housing? <text line>" and "Do you free utilities? <text line>" after "Holiday Pay"
 18) Remove subscripts in the "Certification of Employer" section. 19) Replace "Email" with "Fax:" <text line> in "Certification of Employer" section
 20) Update form number from "PA 1672" to CalSAWS standard naming/numbering format
 NOTE: See template titled "Updates to PA 1672-1" for formatting and content.
 NOTE: This form will display for LA County Only.

21) This form will be available in the Template Repository in all threshold languages, including.

- Arabic
- Armenian
- Cambodian
- Cantonese
- Chinese
- Farsi
- Hmong
- Korean
- Lao
- Other Chinese Language
- Russian
- Tagalog
- Vietnamese

NOTE: This form will display for LA County Only.

Recommendation:

1. Rename PA 1672-1 (06/09) to CSF 160 - Request for Employment Verification (10/2020) in LRS/CalSAWS for Los Angeles county.
2. Update PA 1672-1 (06/09) and rename it to CSF 160 - Request for Employment Verification (10/2020) in Template Repository for Los Angeles county in English, Spanish, Chinese, Korean, Russian, Tagalog and Vietnamese languages.
3. Add CSF 160 - Request for Employment Verification (10/2020) in Template Repository for Los Angeles county in Arabic, Armenian, Cambodian, Farsi, Hmong and Lao languages.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

68

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	68	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215159] DDID 2662 FDS: Non State Forms - Implement New State form CF 6177

Team Responsible:	Client Correspondence	Assignee:	Nisarga Nagarathnaraj	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Harish Katragadda	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	11
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Caroline Bui	Consortium Review Approval Date:	12/10/2020		

Non-Committee

Review:

Expedite Approval:

Current Design:

State form CF 6177 (10/20) is currently not available in LRS/CalSAWS Template Repository. Non-State form CF 6177 (03/18) – CalFresh Student Exemption Checklist is currently available in CalSAWS.

Request:

- 1) Implement new State form CF 6177 - CalFresh Student Exemption Screening Form in the CalSAWS. (See Attached Forms)
- 2) Make the form available in the Template Repository for all 58 Counties with the CalSAWS standard header information.
- 3) This form replaces the existing CF 6177 – CalFresh Student Exemption Checklist. Hide the CF 6177 in the Template Repository for all counties.

Recommendation:

- 1.Add CF 6177 (10/20) Form to LRS/CalSAWS Template repository in English and Spanish.
- 2.Make the CF 6177 (10/20) Form available to all 58 counties.
- 3.Hide Non-State Form CF 6177 (03/18) – CalFresh Student Exemption Checklist Form in Template Repository.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

11

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	11	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-216444] Migrate CF 10 - Dependent Care Cost Affidavit

Team Responsible:	Client Correspondence	Assignee:	Manisha Chatterjee	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Harish Katragadda	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	92
Reporter:	Caroline Bui	Regulation Reference:		Created:	05/18/2020 02:12 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Caroline Bui	Consortium Review Approval Date:	12/07/2020		
Non-Committee Review:					
Expedite Approval:	JoAnne Osborn - 12/7/2020				
Current Design:	State form CF 10 (12/13) Form is currently not available in LRS/CalSAWS Template Repository.				
Request:	Add the newest State version of the CF 10 - Dependent Care Cost Affidavit to the CalSAWS Software. The CF 10 - Dependent Care Cost Affidavit will be made available in the Template Repository in the CalSAWS Software for the 58 Counties.				
Recommendation:	<ol style="list-style-type: none"> 1. Add CF 10 (12/13) Form to LRS/CalSAWS Template repository in English and Spanish. 2. Make the form available to all 58 counties 				
Outreach Description:					
Migration Impact Description:	Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	92				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	71
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	21	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-216445] Migrate NA 1267 - CalFresh Informing Notice of Receiving Intercounty Transfer

Team Responsible:	Client Correspondence	Assignee:	Thanushree Veereshappa	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Suresh Mullaguri	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	120
Reporter:	Caroline Bui	Regulation Reference:		Created:	05/18/2020 02:20 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Caroline Bui	Consortium Review Approval Date:	12/09/2020		

Non-Committee

Review:

Expedite Approval:

Current Design:

The NA 1267 - CalFresh Informing Notice of Receiving Intercounty Transfer does not exist in LRS/CalSAWS.

Request:

Add the newest State version of the NA 1267 - CalFresh Informing Notice of Receiving Intercounty Transfer to the CalSAWS Software. The NA 1267 will be made available in the Template Repository in the CalSAWS Software for the 58 Counties.

Recommendation:

Add the NA 1267 - CalFresh Informing Notice of Receiving Intercounty Transfer to the LRS/CalSAWS Template Repository in English and Spanish for all 58 counties

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	96
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	24	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-216536] Migrate MC 05 - Military Verification and Referral Form

Team Responsible:	Client Correspondence	Assignee:	Prashanth Kumar	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	99
Reporter:	Virginia C. Bernal	Regulation Reference:		Created:	05/20/2020 05:28 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Virginia Bernal	Consortium Review Approval Date:	11/30/2020		

Non-Committee

Review:

Expedite Approval: JoAnne Osborn - 12/2/2020

Current Design: The MC 05 - Military Verification and Referral Form does not exist in CalSAWS.

Request: Migrate the C-IV MC 05 form to CalSAWS.

Recommendation:

1. Add the MC 05 form to the CalSAWS Template Repository.
2. Set the tele-sign indicator to 'Yes'.

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **99**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	76
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	23	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-216638] Migrate MC 360R - Medi-Cal Intercounty Transfer Packet Receipt

Team Responsible:	Client Correspondence	Assignee:	Indira Ramasamy	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	99
Reporter:	Virginia C. Bernal	Regulation Reference:		Created:	05/22/2020 04:45 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Virginia Bernal	Consortium Review Approval Date:	12/07/2020		

Non-Committee

Review:

Expedite Approval: JoAnne Osborn - 12/7/2020

Current Design: The MC 360R - Medi-Cal Intercounty Transfer Packet Receipt does not exist in CalSAWS.

Request: Migrate the C-IV MC 360R form to CalSAWS.

Recommendation: Migrate the C-IV MC 360R form to CalSAWS.

Outreach Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact Estimate: **99**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	76
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	23	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-216640] Migrate MC 250A - Application for Medi-Cal for Former Foster Care Youth

Team Responsible:	Client Correspondence	Assignee:	Manisha Chatterjee	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	63
Reporter:	Virginia C. Bernal	Regulation Reference:		Created:	05/22/2020 05:07 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Virginia Bernal	Consortium Review Approval Date:	12/11/2020		

Non-Committee

Review:

Expedite Approval: JoAnne Osborn - 12/15/2020

Current Design: The MC 250A - Application for Medi-Cal for Former Foster Care Youth does not exist in CalSAWS.

Request: Migrate the C-IV MC 250A form to CalSAWS.

Recommendation: Add the MC 250A form in English and Spanish to the CalSAWS Template Repository.

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:	63				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	48
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	15
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215073] DDID 2619 FDS: Non State Forms - Implement New State Form CW 108

- Resolved: 01/27/2021 03:20 AM

Team Responsible:	Client Correspondence	Assignee:	Anchita Jain	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:	21.02.09	Expedite Changes:	Production Deployment	Estimate:	15
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	12/11/2020		

Non-Committee

Review:

Expedite Approval: Start Build: JoAnne Osborn - 12/15/2020, Production Deployment: Karen Rapponotti 1/25/2021

Current Design: Currently the CW 108 state form does not exist in the CalSAWS system.

Request:

- 1) Implement State Form CW 108 - Child Immunization Status. in the CalSAWS. (See attached forms)
- 2) Make the form available in the Template Repository for all 58 Counties with the CalSAWS standard header information.
- 3) This form replaces the existing IMM STATUS - Children Immunization Status.

Recommendation:

1. Add the CW 108 form in CalSAWS.
2. Make the CW 108 form available via the Template Repository in English and Spanish for all counties.
3. Hide IMM STATUS from Template Repository.

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:	15				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	15	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215101] DDID 2633 FDS: Non State Forms - Implement New State Form GEN 853

- Resolved: 01/27/2021 03:20 AM

Team Responsible:	Client Correspondence	Assignee:	Mamatha Mahadeva	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:	21.02.09	Expedite Changes:	Production Deployment	Estimate:	11
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	12/14/2020		

Non-Committee

Review:

Expedite Approval: Start Build: JoAnne Osborn - 12/15/2020, Production Deployment: Karen Rapponotti 1/25/2021

Current Design: Currently the GEN 853 state form does not exist in the CalSAWS system.

- Request:**
- 1) Implement State Form GEN 853 - Sworn Statement. (See attached forms)
 - 2) Make the form available in the Template Repository for all 58 Counties with the CalSAWS standard header information.
 - 3) This form replaces the existing PA 853 – Affidavit. Remove the PA 853 from the Template Repository for all counties.

- Recommendation:**
1. Add the GEN 853 form in CalSAWS.
 2. Make the GEN 853 form available via the Template Repository in English and Spanish for all counties.
 3. Remove PA 853 from Template Repository.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:

11

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	11	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-215146] DDID 2656 FDS: Non State Forms - Add State Form CW 106

- Resolved: 01/27/2021 03:21 AM

Team Responsible:	Client Correspondence	Assignee:	Mamatha Mahadeva	SPG Status:	No
Fix Version/s:	[21.01]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:	21.02.09	Expedite Changes:	No	Estimate:	22
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	11/17/2020		

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently the CW 106 state form does not exist in the CalSAWS system.

Request:

1. Add the CW 106 form in CalSAWS.
2. Make the form available via the Template Repository in English and Spanish.
3. Make the form available for e-sign and tele-sign.

Recommendation:

- 1) Implement State Form CW 106 - School Financial Aid and Expense Verification. (See attached forms)
- 2) This form will be available in the Template Repository.
- 3) Set the e-signature and tele-signature indicator to 'Yes'.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:

22

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	22	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-224007] Modify infrastructure deployment scripts for Con7 environment to use AWS CloudFormation Templates

Team Responsible:	Tech Ops	Assignee:	Deepak Shrivastav	SPG Status:	Select a value
Fix Version/s:	[21.01]	Designer Contact:	Deepak Shrivastav	Change Type (SCR):	Enhancement
Minor Version:	21.02.10	Expedite Changes:	Start Build	Estimate:	141
Reporter:	Milind Nirgun	Regulation Reference:		Created:	01/15/2021 01:47 PM
Status:	Design in Progress	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	01/20/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura Chavez on 1/20/2021

Expedite Approval: Approved by Laura Chavez on 1/20/2021

Current Design: The infrastructure deployment for the Conversion Con7 environment is scripted using Ansible.

Request: As per the requirement received through email on Jan 6, AWS resources are to be provisioned via cloud formation scripts, the infrastructure build out scripts for the conv7 environment are impacted by this request. The ansible scripts responsible for the provisioning of the AWS resources will need to be built in cloud formation, tested and integrated into the ansible workflow for the conv7 environment build out to proceed with the planned delivery of this environment to the conversion team as part of CalSAWS DDI.

Recommendation: Use CloudFormation Templates for provisioning the Con7 Conversion environment. New templates will be built for the following AWS services: EC2, EBS, ALB, Route 53, S3. These CloudFormation templates will be called by integration with the current Ansible scripts. This SCR only covers the impact for the conv7 scripts, there is an effort to consolidate all impacted areas of built infrastructure provisioning scripts for review and discuss next steps. Reference the design document attached to this SCR for technical details.

Outreach Description: Migration Impact Description: N/A

Migration Impact Analysis: Alternative Procedure Description: Continue using Ansible scripts.

Operational Impact: Estimate: **141**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	141	Training :	0



[CA-221577] Accelerated Enrollment for Adults

- Resolved: 01/08/2021 08:47 PM

Team Responsible:	CalHEERS	Assignee:	Kevin Ha	SPG Status:	Approved
Fix Version/s:	[21.02]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	60
Reporter:	Tisha Mutreja	Regulation Reference:	DHCS Guidance for Accelerated Enrollment	Created:	11/04/2020 12:20 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CH-170898
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 3/16/2020

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: The description for aid code 8E in the system is:
Short Decode: 8E - Accelerated Enrollment of Children
Long Decode: Accelerated Enrollment of Children
Code Descr: Provides accelerated enrollment for children.

Request: With CalHEERS Change Request CH-170898 and per DHCS guidance, accelerated enrollment is expanded to include all ages.

Update aid code 8E to remove references to the aid code being a child aid code effective the date of the release.

Recommendation: Update aid code 8E (CT184_8E) as follows:
Effective Date: 02/15/2021
Short Decode: 8E - Accelerated Enrollment
Long Decode: Accelerated Enrollment
Code Descr: Provides accelerated enrollment

Outreach Description: DHCS will provide guidance via ACWDL or MEDIL when CMS provides approval.

Migration Impact Description: The C-IV counties will be adopting this functionality as part of migration.

Alternative Procedure Analysis: None

Description: Operational Impact:

Estimate: 60

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	20	CalHEERS Test :	40	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0

Tech Arch :

0

Tech Ops :

0

Training :

0



[CA-215663] DDID 1631: DDID 2322 FDS: GA GR GR237 Report

- Resolved: 01/29/2021 01:15 PM

Team Responsible:	Analytics	Assignee:	Milind Sawdadkar	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Milind Sawdadkar	Change Type (SCR):	Enhancement
Minor Version:	21.03.XX	Expedite Changes:	No	Estimate:	15
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/17/2020 11:22 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[GA/GR]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 11/19/2020.

Expedite Approval:
Current Design: This would be implemented as part of Analytics Re-platform effort.

Request: Enable this report for all the counties.

Recommendation: Enable this report for all the counties.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	15	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				



[CA-215941] DDID 1631: Modify CalHEERS Horizontal Integration Detail Report

Team Responsible:	Analytics	Assignee:	Milind Sawdadkar	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Sonu Kumar Singh	Change Type (SCR):	Enhancement
Minor Version:	21.03.XX	Expedite Changes:	No	Estimate:	120
Reporter:	Claudia Pinto	Regulation Reference:		Created:	04/27/2020 05:48 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

During review of State reports analysis spreadsheet (SCR CA-208337 DDID 1061), discrepancies were found with CalHEERS Horizontal Integration Detail Report. There is a Summary Totals report template and a county specific template that contains summary totals for the county and tabs with case detail. In CIV, the Summary Totals report template contains totals for 39 counties and sent to the state via FTP. This report is not viewable through the application. In C-IV, the county specific report template is available under Reports => Scheduled => State and is titled, CalHEERS Horizontal Integration Detail Report.

In LRS/CalSAWS both versions are generated and available through the application. The Summary Total report template with LA county summary totals only is available under Reports => Scheduled => CalHEERS Horizontal Integration Report and not submitted via FTP.

The county specific template with detail tabs is located under Reports=> Scheduled => Case Activity and titled CalHEERS Horizontal Integration Detail

Request:

1. Migrate the C-IV Summary Totals report template and run the report for all counties(including LA) but do not display in CalSAWS
2. Submit the Summary Totals reports with all county data to the state via FTP
3. Deactivate the existing LA County only Summary Totals report template titled 'CalHEERS Horizontal Integration Report'
- 4.. Update the path of the CalHEERS Horizontal Integration Detail Report to Reports => Scheduled => State :
5. Modify the report name in the database and hyperlink visible to the user through Report Search to CalHEERS Horizontal Integration Detail**confirm report name- CIV and LRS CalHEERS Horizontal Integration Detail Report.** from ' to align with Report Title displayed in the workbook.

Recommendation:

1. Migrate the C-IV Summary Totals report template and run the report for all counties(including LA) but do not display in CalSAWS
2. Submit the Summary Totals reports with all county data to the state via FTP

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:**Estimate: 120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	120	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-216578] [Analytics] Release G OBIEE Dashboards Re-Platform

Team Responsible:	Analytics	Assignee:	Stephen Hilliard	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Amanda Batt	Change Type (SCR):	Enhancement
Minor Version:	21.03.30	Expedite Changes:	Start Build	Estimate:	10000
Reporter:	Stephen Hilliard	Regulation Reference:		Created:	05/22/2020 08:25 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 02/09/2021.

Expedite Approval: Laura Chavez - 02/09/2021

Current Design: C-IV Call Log is currently pulling the information from OBIEE.

Request: C-IV Call Log will pull the information from Qlik.

Recommendation: It is recommended that C-IV Call Log pull the information from Qlik. This is the SCR for the Soft Launch only.

Outreach Description: These are the following OBIEE Dashboards that are in this Soft-Launch Release G:
 - C-IV Call Log
 - C-IV Semi-Annual Reporting
 - C-IV WPR & Engagement
 - LRS Reception Log Dashboard

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 10000

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10000	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-218815] DDID 1071 - Phase 2: Remove System, County, and Agency Specific References/Processes from Job Aids

- Resolved: 02/08/2021 06:25 AM

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	170
Reporter:	Cristina Garcia	Regulation Reference:		Created:	08/18/2020 04:17 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Joyce Oshiro	Consortium Review Approval Date:	01/26/2021		

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 1/26/2021

Current Design: Job Aids contain specific LA county references/processes and references to LRS.

Request: These references need to be updated or removed. Per CalSAWS requirement 1071, any System, County, or Agency specific references/logo on Job Aids are a CONSORTIUM responsibility as Job Aid updates are a CONSORTIUM responsibility currently.

Once completed, the updated job aids need to be uploaded into the CalSAWS.

Recommendation:

Phase 2 (CA-218815, fix version 21.03)

- 1) The job aids will be divided in 4 sets (one set for each phase) and will be assigned to the Policy & Design Team (Consortium) for updates to remove content related to county specific processes/procedures. Set 2 of 4 will be uploaded with this SCR
- 2) Updates by the Policy & Design Team will be reviewed by the Consortium Training Team
- 3) The updated job aids will be uploaded to RoboHelp and Online Help by the Accenture Training Team.

Job aids scheduled for upload during Phase 2 (this release):

- JA Creating External Recovery Accounts for Non-Fraud Overpayments
- JA Foster Care – Extended Benefits for Non-Minor Dependents
- JA Foster Care – Placement Authority
- JA Foster Care and Kin-GAP - Issue Supplemental Benefits with Service Arrangements
- JA Foster Care Income and Property Detail Page
- JA Foster Care (FC) Program Discontinuance – Continuing Eligibility for Children (Update name to remove FC acronym)
- JA Foster Care, Adoption Assistance Program, and Kin-GAP Program Hold Benefits
- JA General Ledger
- JA Kin-GAP and Foster Care - Infant Supplement Payment – Add or Edit
- JA Kin-GAP Extended Benefits
- JA Kin-GAP Summary and Rate Summary
- JA Lump Sum Search
- JA Manual Case Review
- JA Recovery Account – Foster Care Trust Fund Accounts - Create
- JA Resources – Add, Edit and Maintain
- JA SSAAP – SSA (Deceased Parent)
- JA SSIAP – SSI (Disability)
- JA Unmatched SSI or SSA
- JA Vendor Exception Task
- JA Worker Assignment
- JA EDBC - Batch Sweeps
- JA EDBC - Overriding Program Configuration

Outreach Job aid updates
Description:
Migration Impact N/A
Description:
Migration Impact No Impact
Analysis:
Alternative None
Procedure

Description:
Operational Impact:
Estimate: 170

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	170
Tech Arch :	0				

[CA-221853] FCED: Automated Regression Scripts - Phase 2

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	William Baretsky	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	154
Reporter:	William Baretsky	Regulation Reference:		Created:	11/16/2020 03:57 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	TBD
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Sharon Teramura - 12/8/2020

Expedite Approval: Jo Anne Osborn - 12/8/2020

Current Design: The Regression Test Suite provides functional test coverage of the primary CalSAWS online transactions based on usage data from the production system. This includes limited coverage of the Foster Care (FC) program and associated online data collection and EDBC functionality.

Request: Build Automated Regression Test (ART) scripts to cover the FCED functionality implemented in the Major Version 21.03 release.

Recommendation: Create new ART scripts to provide functional test coverage of the following SCRs, and integrate these scripts into the Regression Test Suite:

CA-215443 - FCED: Add soft validation for FC/AAP/KG programs on the Run EDBC page
 CA-215445 - FCED: Add Personal and Incidental Expenses to RCV Rate

Please see the attached design document for additional scenario details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 154

N/A - No production impact

Automated Test :	154	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-223186] Update Job Aid for Authorization for SCR CA-207102- DDID 1052, 1092, 1094, 1095, 1096 - Updates to Authorization

- Resolved: 02/01/2021 11:32 AM

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Binh Tran	Regulation Reference:		Created:	12/22/2020 10:41 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Joyce Oshiro	Consortium Review Approval Date:	01/20/2021		
Non-Committee Review:					
Expedite Approval:	Approved by Karen Rapponotti on 1/25/2021				
Current Design:	SCR CA-207102 updated the Authorizations functionality. But, the Authorizations job aid was not updated for this change.				
Request:	Update the Authorizations job aid for SCR CA-207102.				
Recommendation:	Update the Authorizations job aid for SCR CA-207102.				
Outreach Description:	Job aid update				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	None				
Operational Impact Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	5



[CA-224147] Update CASE_PURGE table to include deletion status fields for documents and images to align with C-IV

- Resolved: 01/30/2021 01:16 PM

Team Responsible:	Tech Arch	Assignee:	Evan Orman	SPG Status:	Select a value
Fix Version/s:	[21.03]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	2
Reporter:	Michael A. Wright	Regulation Reference:		Created:	01/20/2021 03:39 PM
Status:	Test Complete	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Reviewed by Purge Strikeforce				
Expedite Approval:					
Current Design:	CalSAWS retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system				
Request:	Update the Case Data Removal table called CASE_PURGE to store all cases following PSC-approved records retention policies. This will align with the CASE_PURGE table in the C-IV System. The primary purpose of modifying the table now is to give the Conversion team a target table for conducting conversion tests.				
Recommendation:	<p>1) Create a DBCR to update the CASE_PURGE table to add doc_stat_identif and img_stat_identif to return values from the deletion stored procedure when performing file level removal</p> <p>There is NO code being added with this SCR. Just the table updates. Zero impact to the System or to end users.</p>				
Outreach Description:	No outreach necessary for this SCR. We will be doing outreach to Los Angeles County users when the Case Data Removal functionality gets ported over to CalSAWS during Epic 4 sometime in 2021.				
Migration Impact Description:	The CASE_PURGE table has been implemented in the C-IV System				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A This will be new functionality				
Operational Impact:					
Estimate:	2				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	2
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-207026] Migrate C-IV Contact Center Functionality

Team Responsible:	Contact Center	Assignee:	Jared Kuester	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	3516
Reporter:	Roger Perez	Regulation Reference:		Created:	03/08/2019 12:59 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	CO-110
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	CIV-103540, CIV-103539, CIV-103666, CIV-103667, CIV-103668, CIV-103669, CIV-103670, CIV-103671, CIV-103672, CIV-103673, CIV-103674, CIV-103675, CIV-103676, CIV-103677, CIV-103678, CIV-103679

Consortium Review Approval: Consortium Review Approval Date:

Non-Committee Review: SCR Approved - D.Alexander 1-27-2021

Expedite Approval:
Current Design:

The C-IV County Amazon Connect contact center solution communicates with the C-IV Database for self service information. The custom CCP pulls information from C-IV to validate security rights. And the Call flows mention "4 digit" IVR PINs.

Request: Migrate the C-IV counties contact center solution to work with the CalSAWS application.

Recommendation:

1. Update the Self Service Lambdas from Java to Node.js to communicate directly with the CalSAWS application database.
 - a. This includes updating the IVR PIN lambdas to accept 4 and 6 digit PINs.
2. Update the Custom CCP to validate user against CalSAWS
3. Update the IVR PIN Prompt to remove the "4 digit" reference.
4. Update Custom CCP screen-pop environment variables

Outreach Description: The IVR/Contact Center Committee has been informed of the change.

Migration Impact Description: This SCR will migrate the C-IV county's contact center solution to work with the CalSAWS application.

Migration Impact Analysis:
Alternative Procedure Description:

N/A

Operational Impact:
Estimate: **3516**

Automated Test : 0 Batch/Interfaces : 0 Batch Operations : 0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	1428	Online :	100	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	632
Tech Arch :	1356	Tech Ops :	0	Training :	0



[CA-207150] DDID 2140 - Add Authorization Functionality for Auxiliary Payments

Team Responsible:	Fiscal	Assignee:	Zachary McDaniel	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	502
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Sheryl Eppler	Consortium Review Approval Date:	01/27/2021		

Non-Committee

Review:

Expedite Approval: Emergency approval to start build by Karen Rapponotti on 1/28/2021

Current Design:

SCR CA-217781 will introduce the Auxiliary Issuance framework to the CalSAWS which can be used by the counties to issue benefits without an eligibility determination. Furthermore, this framework may be utilized to issue additional supplemental payments to individuals other than the primary payee associated to the program. This SCR, CA-207150 will allow users to define the Authorization Level required to approve these Auxiliary payments as well as set an Auxiliary Authorization Threshold limit.

Auxiliary Authorization issuances will go through 1st level approver ('Supervisor' in Los Angeles County), and/or 2nd level approver ('Deputy' in Los Angeles County) authorization before benefits are issued to customers.

Request will go through one of the following Authorization processes:

1. Worker and 1st level authorization.
2. Worker, 1st level authorization, and 2nd level authorization.

Request:

1. Update Supervisor Authorization types for Auxiliary Authorization requests to be configurable by each county.
2. Update County Benefit Issuance Threshold List page to include a section for Auxiliary Authorizations.

Recommendation:

1. Update the County Authorizations page "Fiscal" Section to include a row for "Auxiliary Authorizations" to manage authorization levels for Auxiliary Authorization payments.
2. Update the County Benefit Issuance Threshold List page to include a new section for "Auxiliary Authorization" to manage the threshold limit for Auxiliary Authorization payments.
3. Update the Auxiliary Authorization Detail page to follow the appropriate authorization levels set on the "County Authorizations" page.
4. Update Pending Authorizations page to include a task type for Auxiliary Authorizations.
5. Update County_Auth and County_Fiscal_Auth tables to include authorization levels and thresholds for Auxiliary Authorizations.
 - a. Default values for all 58 counties to have 1st Level Authorization in the County_Auth table.
 - b. Default values for all 58 counties to have the threshold limit for Auxiliary Authorization Payments set to \$0.

Note: After this SCR is implemented, counties will be able to update the authorization level or threshold limit for Auxiliary Authorization Payments as their business processes allow.

6. Update Task Type Table to include new records for Auxiliary Authorization Tasks.

7. Update CT 10585 to include a new County Authorizations Type Code for Auxiliary Authorizations.
8. Update CT 10600 to include a new County Fiscal Authorization Type for Auxiliary Authorization Thresholds.
9. Update CT 10350 to include the new type for Auxiliary Authorizations.
10. Update CT 399 to include new Alert Type References for Auxiliary Authorizations.
11. Update CT 10507 to include new Task Orchestration Rules for Auxiliary Authorizations.

Outreach

Description:

Migration Impact

N/A - CalSAWS DD&I

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

502

Automated Test :	30	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	345	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	127
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-212363] DDID 1360 - Add Direct Deposit Functionality to CalSAWS for CalWIN Migration Counties

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	348
Reporter:	Amy Gill	Regulation Reference:		Created:	12/12/2019 04:31 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE - Approved	Consortium Review Approval Date:	02/02/2021		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 02/02/2021

Current Design:

The C-IV Direct Deposit functionality was removed from LRS as part of the Los Angeles County go-live. Though payments can still be issued as Direct Deposit in CalSAWS for Los Angeles County, the data collection for the Customer Account Number, Customer Routing Number information, and Direct Deposit National Automated Clearing House Association (NACHA) interface is done externally outside of CalSAWS.

Request:

Per Design Differences ID (DDID) 1360, the Direct Deposit functionality, batch job, and interface needs to be added back into CalSAWS for all 58 Counties.

This design will be adding the Direct Deposit functionality and interfaces for the CalWIN counties only. CA-207344 added the Direct Deposit interface for the C-IV Counties.

Recommendation:

1. Create the Direct Deposit batch job properties for the CalWIN counties in CalSAWS. This includes the Writer, FTP, Reader jobs (if applicable), and Direct Deposit Update batch.

Note:

1. The Direct Deposit Update batch job also initiates the generation of the FIN 200. The FIN 200 will be migrated in CalSAWS with DDID 2675. Until DDID 2675 is implemented, the Direct Deposit Update batch job will suppress the generation of the FIN 200.
2. The Direct Deposit Reader job will be in the NACHA format. Please refer to spreadsheet attached to JIRA to see counties that will send a return file to CalSAWS.
3. For the Direct Deposit Writer file, a spreadsheet with header/field information for each county is also attached to JIRA.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 348

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	12
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	214	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	92
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-213514] DDID 1967: BRM Envelopes for Applicable Forms

Team Responsible:	Client Correspondence	Assignee:	Sreekanth Kalvoju	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	521
Reporter:	Lawrence Samy	Regulation Reference:		Created:	02/11/2020 02:49 PM
Status:	Pending Approval	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	01/20/2021		

Non-Committee

Review:

Expedite Approval:

Current Design:

The following forms does not include a BRM in CalSAWS:

1. RFTHI - Request for Tax Household Information (RFTHI)
2. MC 176 TMC - Transitional Medi-Cal Quarterly Status Report
3. MC 604 IPS - Additional Income and Property Information Needed for Medi-Cal
4. NA 1273 - Electronic Notification Agreement and Courtesy Confirmation Receipt
5. CSF 103 - Verification Request List
6. CF 377.11E - CalFresh Able-Bodied Adult Without Dependents (ABAWD) Time Limit Exemption Screening Form
7. CF 10 – Dependent Care Cost Affidavit

Request:

Add the BRM envelope to the below listed forms:

1. RFTHI - Request for Tax Household Information (RFTHI)
2. MC 176 TMC - Transitional Medi-Cal Quarterly Status Report
3. MC 604 IPS - Additional Income and Property Information Needed for Medi-Cal
4. NA 1273 - Electronic Notification Agreement and Courtesy Confirmation Receipt
5. CSF 103 - Verification Request List
6. CF 377.11E - CalFresh Able-Bodied Adult Without Dependents (ABAWD) Time Limit Exemption Screening Form
7. CF 10 – Dependent Care Cost Affidavit

Recommendation:

Add the BRM envelope to the below listed forms:

1. RFTHI - Request for Tax Household Information (RFTHI)
2. MC 176 TMC - Transitional Medi-Cal Quarterly Status Report
3. MC 604 IPS - Additional Income and Property Information Needed for Medi-Cal
4. NA 1273 - Electronic Notification Agreement and Courtesy Confirmation Receipt
5. CSF 103 - Verification Request List
6. CF 377.11E - CalFresh Able-Bodied Adult Without Dependents (ABAWD) Time Limit Exemption Screening Form
7. CF 10 – Dependent Care Cost Affidavit

Outreach

Description:

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I

Procedure

Description:

Operational Impact:

N/A

Estimate:

521

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	401
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	120
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-214749] Imaging DDID 2346 FDS: API - Imaging API

Team Responsible:	Tech Arch	Assignee:	Jason Osterwald	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	147
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review	Logan Pratt	Consortium Review	01/25/2021		
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

This is a new API made available to expose the list of documents associated to a Case and their corresponding meta-data utilizing a CalSAWS API. An API service to expose documents associated to a Case does not exist in the CalSAWS System.

Request:

Create a service that can retrieve a list of documents associated to a Case and their corresponding meta-data.

Recommendation:

1. Create a new endpoint to retrieve a list of documents associated to a Case and their corresponding meta-data.
2. Add filter criteria based on case number, form name, and document type to limit the results returned.

Please refer to more details in the design document.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I

Procedure

Description:

Operational Impact:

Estimate:

147

Automated Test :	34	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	113				



[CA-215560] IVR Enhancement to CalSAWS system

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	865
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	04/15/2020 09:43 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-110
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: D.Alexander approved SCR 1-27-2021

Expedite Approval: Approved by Karen on 02/03/2021

Current Design: Currently, the Interactive Voice Response (IVR) functionality is incorporated to the C-IV system. For this reason, Call Log have specific functionality for when calls are coming through the IVR.

Request: Update the CalSAWS Call Log Detail page to auto populate information passed down from the IVR system and create new validations for counties that are not set up with Generic Workers.

- Recommendation:**
1. Update the system to redirect the CalSAWS main page to the appropriate page based on the information provided by the IVR system and to open the Call Log Detail page in Create mode.
 2. Update Call Log Detail page to auto populate information being passed down from the IVR system.
 3. Update the CalSAWS system to allow more than one System Administered Worker Code.
 4. Create new validation on the New/Reapplication Detail, New Programs Detail page and Application Registration Summary page for counties that does not have Generic Workers set up.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the IVR & Contact Center Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

No Alternative Procedure is Available

Procedure

Description:

Operational Impact:

Estimate: 865

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	110	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	436	Performance :	0
Release Communication Support :	38	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	175
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-217713] Update NVRA VPF (1/13) Threshold languages with the State's translation

Team Responsible:	Client Correspondence	Assignee:	Daniel J Rosales	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Connor Gorry	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	107
Reporter:	Maria Arceo	Regulation Reference:		Created:	07/02/2020 09:07 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	01/28/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 2/4/2021

Current Design:

SCR CA-211748 migrate NVRA VPF (1/13) to the LRS/CalSAWS system along with the Threshold languages. The Threshold languages do not reflect the State's versions. 'Worker ID' text on the Standard Header is not translated in all Threshold languages.

Request:

1. The following languages need to reflect the state version of the NVRA VPF; Armenian (Defect CA-217486), Russian(Defect CA-217525),Tagalog and Vietnamese(Defect CA-217523). 'Worker ID' on the Standard Header needs to be translated for all missing languages(Defect CA-217521).
2. Turn off the PA 106 form

Recommendation:

- Update Armenian, Russian, Tagalog, and Vietnamese to reflect the State's version translation and any other language that does not reflect the State's version.
- Translate the 'Worker ID' on the LRS/CalSAWS standard header for all Threshold languages.

Address the PA 106 as it is not needed due to it is identical to the NVRA VPF.

Outreach

N/A

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Translations of the NVRA VPF can be found on sos.ca.gov

Procedure

Description:

Operational Impact:

Estimate: 107

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	77
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	30
Tech Arch :	0	Tech Ops :	0	Training :	0

[CA-217781] Implement Auxiliary Issuance Framework in CalSAWS

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	4239
Reporter:	Sidhant Garg	Regulation Reference:		Created:	07/07/2020 02:43 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	Water Pilot
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Fiscal]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 01/25/2021

Current Design: In CalSAWS, the benefit issuances are created via EDBC authorization records and Supportive Service Payment issuances are created via Payment Request authorization records. There are daily and monthly issuance batch jobs that will attempt to create issuances for these authorization records. If an issuance fails to be created during batch, the issuance will be logged in the Skipped Issuance Report.

Request: Introduce a framework in CalSAWS that can be used to issue payments through the system without making any significant changes for policies in the short time. Moreover, this framework can be used to issue additional supplemental payments for individuals who are not the primary payee on the program.

Recommendation:

- Create a new Auxiliary Authorization List page.
- Create a new Auxiliary Authorization Detail page.
- Update the Issuance Detail page.
- Create new Nightly Auxiliary Authorization Issuance Sweep procedures.
- Update the Issuance Batch and Skip Issuance logic to process Auxiliary authorizations.
- Create new Pre-Claiming and Claiming batches to process/claim issuances associated to the authorization type of Auxiliary.
- Create the Auxiliary Issuance Daily Report and the Auxiliary Issuance Monthly Report.
- Update the Skipped Issuance Report to capture skipped Auxiliary Issuance

Outreach

Description:

Migration Impact Description: Joint design has been approved through the Fiscal Committee. Other 57 Counties will inherit this functionality in CalSAWS.

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 4239

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	525	Eligibility :	0
Fiscal :	1756	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	183	Reports :	380	Reports Test :	180
Security :	0	Special Project :	0	System Test Support :	684

Tech Arch :

0

Tech Ops :

0

Training :

0



[CA-218178] DDID 1967: Update Batch jobs to run for the correct months and for the correct Counties

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	741
Reporter:	Howard Suksanti	Regulation Reference:		Created:	07/27/2020 09:43 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Carlos Zepeda	Consortium Review Approval Date:	01/27/2021		

Non-Committee

Review:
Expedite Approval:
Current Design:

CalSAWS has a critical step during the nightly batch window to process all programs that have been triggered to run at night. This step is dependent upon previous processes (Batch EDBC Sweep jobs) to queue the appropriate cases, and provide the batch EDBC process with the necessary input required for EDBC, such as negative action reasons, benefit months, and the reason why batch EDBC was initiated, for example. On any given batch window, different batch sweeps exist that trigger batch EDBC for a multitude of reasons and conditions. Typically, batch EDBC is expected to execute EDBC through the come-up month. The majority of Batch EDBC Sweep jobs are not county-specific; these jobs trigger EDBC to run in batch for all counties for the same trigger conditions. The come-up month (or latest month for which the system allows EDBC to be run) advances on the 10-day cutoff date. For example, if the 10-day cutoff is October 20th, 2020, EDBC opens up for December 2020, and Batch EDBC Sweeps jobs that should run EDBC through come-up now need to inform Batch EDBC to run for November AND December. Prior to 10-day, batch would only trigger EDBC for November. Currently, there are Batch EDBC Sweep/trigger jobs that exist in CalSAWS that do not determine 10-day cutoff at the individual County-level.

Additionally, a number Los Angeles County specific jobs are configured in a way that once all 58 counties are migrated to CalSAWS, they will run for all counties.

Note: After Migration, there can be issues in determining the correct 10-day cutoff date for migration counties that can result in batch EDBC errors, or not running the correct number of benefits months via Batch EDBC.

Request:

Update the Batch EDBC Sweep jobs that trigger for multiple Counties, that need to calculate the 10-day cutoff date, to be able to trigger the appropriate number of months for all CalSAWS Counties.
 Update County 19 only Batch jobs to only run for Los Angeles County and exclude the 57 Migration Counties.

Recommendation:

1. Update all non-County specific Batch EDBC Sweep jobs to be able to calculate 10-day cutoff for all CalSAWS Counties.
2. Update all Los Angeles County specific Batch jobs to only run for Los Angeles County.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I

Procedure

Description:

Operational Impact:

Estimate: 741

Automated Test :	0	Batch/Interfaces :	571	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	170
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-218200] DDID 1967: Update Cal-Learn Program Status and Worker Assignment for 57 Migration Counties

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	224
Reporter:	Amy Gill	Regulation Reference:		Created:	07/27/2020 04:42 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Gingko Luna	Consortium Review Approval Date:	01/26/2021		

Non-Committee Review:

Expedite Approval: Current Design:

In C-IV, the Cal-Learn program is created in 'Active' status and is assigned to the same worker as the CalWORKs program.

In CalSAWS, EDBC automatically creates a Cal-Learn program in a 'Pending' status when running CalWORKs EDBC and the following conditions are met:

1. CalWORKs program status is 'Active'
2. Person is under 19 years old
3. No high school diploma or equivalent
4. Pregnant or parenting

Batch job 'PB19M111' updates the 'Pending' Cal-Learn program status to 'Active' and assigns the program to a Cal-Learn worker in the same office as that of the program based on availability and creates an appraisal appointment with the worker. However, this batch job is applicable to Los Angeles County only and will not run for the 57 Migration counties.

Request:

1. Create a batch job for the 57 Migration counties to update the 'Pending' Cal-Learn program status to 'Active' and assign the program to either a Cal-Learn worker or CalWORKs worker.
2. Trigger Form CSF 163 New Worker Letter once batch has assigned a worker to the Cal-Learn program.

Recommendation:

1. Create a batch job to update the status of a 'Pending' Cal-Learn program EDBC to 'Active' and assign the program to either a Cal-Learn worker or CalWORKs worker based on availability.
2. Trigger Form CSF 163 New Worker Letter once a worker has been assigned to the Cal-Learn program.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I

Operational Impact:

Estimate: 224

Automated Test :	0	Batch/Interfaces :	164	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	12
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	48
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-218455] ACL 20-87 Revised TNB 4

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	James Tran	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	614
Reporter:	Tyler Vaisau	Regulation Reference:	ACL 20-87	Created:	08/05/2020 02:02 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	01/28/2021	Other Agency Cross Reference:	CIV 107734
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti on 8/25/2020
Current Design: The form TNB 4 exists in the CalSAWS system. The TNB 4 Recertification Packet exists in the CalSAWS system for LA county only.

The current version of the forms have verbiage that asks whether the household's total monthly income has changed, either increasing or decreasing. The question does not currently contain a threshold amount.

- The form TNB 4 is available in English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.
- The form TNB 4 Recertification Packet is available in English and Spanish.

Request:

1. Revise the verbiage in Question #4 on form TNB 4 and TNB 4 Recertification Packet to include a 50 dollar threshold amount.
2. Add a new TNB 4 Recertification Packet for 57 migrating counties.

Recommendation:

1. Update the verbiage in Question #4 on form TNB 4 and TNB 4 Recertification Packet in the CalSAWS to include a 50 dollar threshold amount.

Outreach

Description:
Migration Impact Description: The current TNB 4 Recertification Packet will be restricted to LA county and a new TNB 4 Recertification Packet will be created to be used specifically for the migrating counties. Post-migration, the migrating counties will still use their migrating county-specific TNB 4 recertification packet.

Migration Impact

Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: **614**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	425
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	134
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-218806] DDID 1991 - Update Outbound Email Domain and LRS References

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	517
Reporter:	Amy Gill	Regulation Reference:		Created:	08/18/2020 12:57 PM
Status:	Pending Approval	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Caroline Bui	Consortium Review Approval Date:	01/21/2021		

Non-Committee

Review:

Expedite Approval:

Current Design:

1. In CalSAWS, the outbound email domain for emails sent to users and customers uses the domain <lrsapplication@dpss.lacounty.gov>.
2. Verification of Lawful Presence (VLP) pages display the field name/label as 'CalACES County' and 'CalACES Case Number'. Also, it displays the Agency name as 'CalACES' or 'CalHEERS' that initiated the VLP Step transaction.
3. Validation/error messages display the LRS reference in the message phrase.

Request:

1. Per Design Difference ID (DDID) 1991, update the outbound email domain from <lrsapplication@dpss.lacounty.gov> to <application@calsaws.org> in CalSAWS.
2. Update field name/labels and field values to CalSAWS on the VLP pages. Update 'CalACES Case Number' and 'CalACES County'.

- VLP Step 1A Re-Verify Request Detail
- VLP Step 1B Re-Submit with SEVIS ID Request Detail
- VLP Step 2 Initiate Additional Verification Request Detail
- VLP Step 3 Initiate Third Verification Request Detail

This page lists 'CalACES Case Number' in the search results.

- VLP Search
3. Update validation/error messages to display CalSAWS in the message phrase.

Recommendation:

1. Update outbound email domain for emails sent to users and customers.
2. Update field name and field value for the following VLP pages:
 - a. VLP Step 1A Re-Verify Request Detail
 - b. VLP Step 1B Re-Submit with SEVIS ID Request Detail
 - c. VLP Step 2 Initiate Additional Verification Request Detail
 - d. VLP Step 3 Initiate Third Verification Request Detail
 - e. VLP Search
3. Update LRS references in Validation/error Messages.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I

N/A - CalSAWS DD&I

517

Automated Test :	0	Batch/Interfaces :	75	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	194	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	68
Tech Arch :	180	Tech Ops :	0	Training :	0



[CA-220106] Add Business Reply Mail to CW 2200

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	457
Reporter:	Amy Gill	Regulation Reference:		Created:	09/23/2020 05:32 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	01/28/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti by 01/28/2021

Current Design: With SCR CA-207451, CalSAWS implemented the updated CW 2200 form in English and the below listed threshold languages without a BRM:
Spanish, Armenian, Arabic, Chinese, Farsi, Tagalog, Hmong, Korean, Russian, Vietnamese.

Request:

1. Add the CW 2200 form in Cambodian and Lao with the BRM header.
2. Add BRM to the existing English and threshold language CW 2200 form.
3. Route the CW 2200 back to the respective Centralized or District offices.

Recommendation:

1. Add the CW 2200 form in Cambodian and Lao with the BRM header.
2. Add BRM to the existing English and threshold language CW 2200 form.
3. Route the CW 2200 back to the respective Centralized or District offices.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 457

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	350
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	107
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

[CA-220190] Update Fiscal Reports with New CCR Logic

Team Responsible:	Reports	Assignee:	Robert Logan	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	248
Reporter:	Esequiel Herrera-Ortiz	Regulation Reference:		Created:	09/28/2020 12:52 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti on 2/2/2021

Current Design: The following reports do not include the Foster Family Agency placement type:

- Retroactive Aid Code Adjustment Detail Report
- DCFS Claim Data Report
- DCFS Overpayment Identified Monthly Report
- DCFS Overpayment Distribution Monthly Report

Request: Update the following reports to include the Foster Family Agency placement type:

- a. Retroactive Aid Code Adjustment Detail Report
- b. DCFS Claim Data Report
- c. DCFS Overpayment Identified Monthly Report
- d. DCFS Overpayment Distribution Monthly Report

Recommendation:

All of these reports will automatically pick up the Foster Family Agency placement type, but will need the following small adjustments to the report logic:

- Update the Facility Category column logic and FFA totals calculations for the Retroactive Aid Code Adjustment Detail Report
- Update the Facility Category column logic for the DCFS Claim Data Report
- Update the Facility Category column logic and Summary sheet logic for the DCFS Overpayment Identified Monthly Report
- Update the Facility Type Category column logic and Summary sheet logic for the DCFS Overpayment Distribution Monthly Report

Outreach

Description:

Migration Impact

This functionality applies only to L.A. County and does not impact the other counties.

Description:

Migration Impact

Analysis:

Alternative

n/a

Procedure

Description:

Operational Impact:

Estimate: 248

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	174	Reports Test :	74
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-221485] DDID 1163, DDID 1164 Online Help - Remove Desk Aids, HINTS and TIPS from Online Help

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	11/02/2020 01:57 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ashley Arnold	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Joyce Oshiro For Ashley Arnold	Consortium Review Approval Date:	02/01/2021		

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently there are Desk Aids, HINTS and TIPS in Online Help which were specific to L.A. County.

Request:

Remove Desk Aids, HINTS and TIPS from Online Help in the CalSAWS System.

Recommendation:

Remove all Desk Aids, HINTS and TIPS from Online Help in the CalSAWS System.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	15



[CA-221573] Update BRM Address for Riverside County District 59

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	Pending
Fix Version/s:	[21.05]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	18
Reporter:	Nithya Chereddy	Regulation Reference:		Created:	11/04/2020 11:44 AM
Status:	In Development	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	CIV-107271
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Approved by Karen J. Rapponotti on 11/5/2020

Current Design:

Riverside county office # 59 "Medi-Cal/APS/IHSS" has a current BRM Address of:
 Old BRM Address:
 COUNTY OF RIVERSIDE
 DPSS MEDI-CAL-IHSS
 3178 HAMNER AVE
 NORCO CA 92860-9903

Request:

Update the BRM address for Riverside county office # 59 "Medi-Cal/APS/IHSS" to a new office location effective 04/27/20.

Update the Address for C-IV Business Reply Mail (BRM) to:
 MEDI-CAL-IHSS
 COUNTY OF RIVERSIDE DPSS
 11070 MAGNOLIA AVE STE A
 RIVERSIDE CA 92505-9921

Recommendation:

Update the BRM Address in The CalSAWS System for Office #59 (Office ID: 2049) "Medi-Cal/APS/IHSS", effective 4/27/2020.
 Please see the attachment for BRM artwork.

Old BRM Address:
 COUNTY OF RIVERSIDE
 DPSS MEDI-CAL-IHSS
 3178 HAMNER AVE
 NORCO CA 92860-9903

New BRM Address:
 MEDI-CAL-IHSS
 COUNTY OF RIVERSIDE DPSS
 11070 MAGNOLIA AVE STE A
 RIVERSIDE CA 92505-9921

Technical Note: C-IV's Office data is not migrated to CalSAWS yet, office ID 2049 from CT_1622 should be updated to the new address as it corresponds to office #59 from Office table.

Please Also Note: Mailing/Physical address updates can be made by county admin with the appropriate security rights on the Office Detail page: (Global: Tools -> Local: Office -> Task: Office)

Outreach

Description:

Migration Impact

The BRM address was updated as part of the SCR CIV-107271

Description:

Migration Impact

Analysis:

Alternative

Update the BRM address manually

Procedure

Description:

Operational Impact:

Estimate: 18

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	14
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	4
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-221962] DDID 1967: Update MEDS Alert Configurability for Case Updates and add Other Program Assistance page validation

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	246
Reporter:	Amy Gill	Regulation Reference:		Created:	11/19/2020 01:31 PM
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Carlos Zepeda	Consortium Review Approval Date:	01/21/2021		

Non-Committee Review:

Expedite Approval: Current Design:

MEDS Automated Action Configurability was introduced with CA-210615.

MEDS Alerts with Alert Type of Critical (CRITICL), Priority Accept (PRI-ACC), Priority Alert (PRI-ALT), and Priority Reject (PRI-REJ), and any associated automatic Case Updates, are enabled for all counties and cannot be made Inactive, although the associated Tasks are configurable by county.

The Other Program Assistance (OPA) page currently allows multiple high-dated records for SSI Only, SSI/SSP, and SSP Only during the same time frame.

Request:

1. Update the automatic Case Updates functionality to be configurable by county so that counties can make the Case Updates Active or Inactive to match the Task configurability. Note: MEDS Alerts with Alert Type of Critical (CRITICL), Priority Accept (PRI-ACC), Priority Alert (PRI-ALT) will remain Active for all counties, only the Case Updates and Tasks should be configurable.
2. Update the Other Program Assistance page to prevent multiple records records during the same time period for SSI Only, SSI/SSP, and/or SSP Only.

Recommendation:

- (see design document for complete recomendations)
1. Automatic Case Updates associated to MEDS Alerts with an Alert Type of Critical (CRITICL), Priority Accept (PRI-ACC), Priority Alert (PRI-ALT), and Priority Reject (PRI-REJ) will now be able to be made Inactive at the county level.
 2. Case Update Status for SSI-related MEDS Alerts will be set to Inactive for the 57 Migration Counties.
 3. Add validation to prevent SSI Only, SSI/SSP, or SSP Only type Other Program Assistance records being added for a person during the same timeframe as an existing record of any of these types.

Outreach

Description:

Migration Impact

N/A – CalSAWS DD&I

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I

Procedure

Description:

Operational Impact:

Estimate:

246

Automated Test :

24

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	156	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	66
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-223277] Update LA County Web Services to Include County Code

Team Responsible:	Batch/Interfaces	Assignee:	Eric Delaney	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Balakumar Murthy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	629
Reporter:	Jason Osterwald	Regulation Reference:		Created:	12/23/2020 04:03 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Grady Howe	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura on 1/25/2021

Expedite Approval: Approved by Laura on 1/25/2021

Current Design: There are currently 24 Web Services for LA County that do not include a county code.

Request: Update the LA County Web Services to include a county code.

Recommendation: Add county check for the LA County specific web services

Outreach Description:

Migration Impact Description: NA, LA Only impact

Migration Impact Analysis:

Alternative Procedure Description: No alternate procedure available.

Operational Impact Estimate: **629**

Automated Test :	0	Batch/Interfaces :	509	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	120
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-218157] BREfS - Eligibility Review

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Maria Feliciano	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	69
Reporter:	Renee Gustafson	Regulation Reference:		Created:	07/24/2020 12:28 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	01/22/2021	Other Agency Cross Reference:	CIV-107693; CH-164544;
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: CalHEERS does not have functionality to allow a MAGI Determination to be 'Awaiting Review' to allow a County Eligibility Worker the opportunity to review and confirm the authorized MAGI Medi-Cal eligibility before finalizing the eligibility on the CH portal.

An EERC does not exist in eHIT to inform the user when a prospective change occurred to a person's MAGI Medi-Cal eligibility result.

Request: With CalHEERS Change Request CH-164544, CalHEERS will add functionality to allow MAGI Determinations to have an 'Awaiting Review' status before finalizing eligibility on the CH Portal. In the cases where there is a transition between programs, CalHEERS will await a Disposition before discontinuing Medi-Cal and evaluating for Covered CA Programs. To inform CEWs when MAGI Medi-Cal Eligibility Results need to be confirmed by CEW via Disposition, CalHEERS will send a new EERC via eHIT.

CalHEERS will also send an EERC when a MAGI Medi-Cal Eligibility determination is awaiting SAWS Review and there is a change in the subsequent benefit month of the determination. (i.e Consumer has a discontinuance in current benefit month but will be eligible for a different program in the next benefit month.)

Update the System to display the new EERCs.

Recommendation: Assumption: The new EERC is informational only and does not trigger any NOA language or impact the Workload Inventory page.

1. Add the following Eligibility Evaluation Reason Codes (CT_466).

Code: RV

Short Description: MAGI Medi-Cal: Awaiting Review

Long Description: MAGI Medi-Cal Eligibility Results need to be confirmed by County Eligibility Worker via Disposition.

Code: PM

Short Description: Prospective Change to MAGI MC Eligibility

Long Description: A prospective change occurred to the person's MAGI Medi-Cal Eligibility Result.

Note: The new Eligibility Evaluation Reason will display on the below listed pages when received in a MAGI Determination as determined by CalHEERS.

- MAGI Determination Summary
- MAGI Determination Detail
- MAGI Referral Detail

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

69

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	34	CalHEERS Test :	23	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	4	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-222213] CalHEERS eHIT: Add EERC for Individuals Discontinued from Covered CA due to PVC Agree Response for Deceased

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Maria Feliciano	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	34
Reporter:	Renee Gustafson	Regulation Reference:		Created:	12/01/2020 02:23 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	01/22/2021	Other Agency Cross Reference:	CIV-108341; CH-44000
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: EERC for Individuals Discontinued from Covered CA due to PVC Agree Response for Deceased does not exist in eHIT.

Request: With CalHEERS Change Request CH-44000, CalHEERS will add EERC for Individuals Discontinued from Covered CA due to PVC Agree Response for Deceased to eHIT.

Update the System to display the new EERC.

Recommendation: Assumption: The new EERC is informational only and does not trigger any NOA language.

1. Add the following Eligibility Evaluation Reason Code (CT_466).

Code: DX

Short Description: Deceased-PVC

Long Description: Individual was discontinued from APTC/CSR/CAPS/CCP due to individual agreeing to PVC service response for Deceased verification.

Note: The new Eligibility Evaluation Reason will display on the below listed pages when received in a MAGI Determination as determined by CalHEERS.

- MAGI Determination Summary
- MAGI Determination Detail
- MAGI Referral Detail

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: **34**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	19	CalHEERS Test :	8	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	1	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

End SCRs



[CA-222606] [CLONE of 216739] - Medi-Cal Renewals Listing Report Enhancements

- Resolved: 12/11/2020 09:34 PM

Team Responsible:	Reports	Assignee:	Jeric Derama	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	491
Reporter:	Gokul Suresh	Regulation Reference:		Created:	12/09/2020 03:43 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Cuenca	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti <RapponottiKJ@CalSAWS.org> on 01/12/2020

Current Design: The report population is any Medi-Cal program which has a Medi-Cal renewal (RE) due in a given month, whether (1) the RE was processed or (2) is to be processed through RE packet tracked in LRS or (3) the RE has been Auto-Authorized by an LRS CalHEERS interface batch.

The report does not provide adequate columns needed to assist workers with the daily processing of Medi-Cal renewals and for related Medi-Cal operations.

The report does not provide information on delinquent REs.

Request:

Update the Medi-Cal Renewals Listing Report to add additional information that will assist line staff in the processing of Medi-Cal renewals. Further, the enhancements will make the report more useful for managers and supervisors, by providing them additional data and time frames to control the processing of renewals at the office, unit, and worker level. With the proposed recommendations, line staff will be better equipped to identify renewals that have already been dispositioned and renewals that require additional follow-up at any given time. The report which generates for the current RE Due Month will now include a new sheet which captures delinquent REs.

Recommendation:

1. Remove the column named 'Office Number' from all sheets. The existing 'Office Name' column is adequate.
2. Add the following columns to the 'Details Report' sheet.
 - Packet Received Date
 - Discontinuance Date
 - Soft Pause
 - Deemed Eligible Child DOB
 - MC 355 Due Date
 - MC 355 Reminder Sent Date
 - MC 355 Status
 - MC 355 Action Date
 - Latest Imaged Document Date
3. Add a new sheet which will capture Delinquent REs for the version of the report that generates for the current RE Due month.
4. Add the Former Foster Youth (FFY) Renewal Packet to the list of Renewal packets captured under the column 'Packet Type'.
5. Update the current logic for the 'Renewal Action' column to include two new options. These two new options were previously captured under 'No Packet':
 - 'No Packet-MSP SSI' if all active program persons are being aided under MSP aid code 80 and all active program persons are receiving SSI. This case requires additional follow-up by eligibility staff.

- 'No Packet-Aid Code 38' if all active program persons are being aided under aid code 38. This case requires additional follow-up by eligibility staff.

6. Exclude Transitional Medi-Cal (TMC) cases from the listing if the entire household is being aided under TMC.

Outreach

Description:

This report is only available in LRS / CalSAWS.

Migration Impact

Description:

Migration Impact

Analysis:

The information can be obtain via Ad-Hoc reports.

Alternative

Procedure

Description:

Operational Impact:

Estimate:

491

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	323	Reports Test :	168
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before: The Renewal Action column definition in section 2.1.3.6.e was incorrectly defined.

After: The Renewal Action column definition in section 2.1.3.6.e is now correctly defined.

Before: A Non-Standard Form/Verification was not defined.

After: The Non-Standard Form/Verification has been defined as a set list of documents.

2. Estimate Change:

Before: 522

Reports ETC: 323

Reports Test Team ETC Total: 199

After: 552

Reports ETC: 347

Reports Test Team ETC Total: 205

3. Release Change:

Before: 20.11

After: 21.01

Minor Release Before: 20.12.xx

Minor Release After: 21.01.28

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-204582] Add Edit Functionality to a Service Arrangement (42700)

- Resolved: 02/02/2021 09:54 PM

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	309
Reporter:	Jose Sepulveda	Regulation Reference:		Created:	09/07/2018 02:57 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Welfare to Work/WPR]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: JoAnne Osborn approved on 12/11/2020

Current Design:

1. The Service Arrangement Detail page allows users to create a service arrangement for a requested supportive service need.
2. When editing a service arrangement, the only editable fields are 'Status', 'Status Reason', and 'Status Date'. If the information in the other fields are incorrect, the user will need to remove the service arrangement and create a new one.
3. Aid Codes are auto populated only for CalWORKs REP/WTW Participants.

Request:

1. The fields on the Service Arrangement Detail page needs to be editable to allow changes to the service arrangement.
2. Auto-populate the correct Aid Code for Service arrangements for Refugee Cash Assistance (RCA)/former RCA REP participants when the user creates a Service Arrangement for transportation and ancillaries.

Recommendation:

1. Update the Service Arrangement Detail page to be editable by the users if there is no Payment Request or Valuable Request created for that Service Arrangement.
2. Auto-populate the correct Aid Code for Service arrangements for RCA/former RCA REP participants when the user creates a Service Arrangement for transportation and ancillaries.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Welfare to Work/WPR Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/a

Procedure

Description:

Operational Impact:

Estimate: 309

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	199	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	80

Tech Arch : 0 Tech Ops : 0 Training : 0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Current Design Change:

Before:

1. The Service Arrangement Detail page allows users to create a service arrangement for a requested supportive service need.
2. When editing a service arrangement, the only editable fields are 'Status', 'Status Reason', and 'Status Date'. If the information in the other fields are incorrect, the user will need to remove the service arrangement and create a new one.
3. Aid Codes are auto populated only for CalWORKs REP/WTW Participants.

After:

1. The Service Arrangement Detail page allows users to create a service arrangement for a requested supportive service need.
2. When editing a service arrangement, the only editable fields are 'Status', 'Status Reason', and 'Status Date'. If the information in the other fields are incorrect, the user will need to remove the service arrangement and create a new one.
3. Aid Codes are auto populated for CalWORKs REP, WTW, Refugee Cash Assistance (RCA), and former RCA REP Participants.

2. Requests Change:

Before:

1. The fields on the Service Arrangement Detail page needs to be editable to allow changes to the service arrangement.
2. Auto-populate the correct Aid Code for Service arrangements for Refugee Cash Assistance (RCA)/former RCA REP participants when the user creates a Service Arrangement for transportation and ancillaries.

After:

1. The fields on the Service Arrangement Detail page needs to be editable to allow changes to the service arrangement.

3. Overview of Recommendations Change:

Before:

1. Update the Service Arrangement Detail page to be editable by the users if there is no Payment Request or Valuable Request created for that Service Arrangement.
2. Auto-populate the correct Aid Code for Service arrangements for RCA/former RCA REP participants when the user creates a Service Arrangement for transportation and ancillaries.

After:

1. Update the Service Arrangement Detail page to be editable by the users if there is no Payment Request or Valuable Request created for that Service Arrangement.

4. Section 2.1.3: Description of Change:

Before:

1. If there is payment request or Valuable Request created for the service arrangement, make all the fields read-only in Edit mode, except the 'Status', 'Status Reason', and 'Status Date'.
Note: All the validation messages will still hold good for the Service Arrangement Detail page in Edit mode as well.
2. Update the fields as follows when the Service Arrangement Detail page is in Edit mode:
 - a. Update the Activities section:
 - i. The 'Select' button will be displayed. It will have the same functionality as in Create mode. When the user clicks the button, it will navigate the user to the Select Customer Activities page.
 - ii. If there is currently an activity or activities selected, the 'Remove' button will be displayed and a check box next to the activity. It will have the same functionality as in Create mode. The user can select the checkbox next to the activity and click the button to remove the activity.
 - b. Update the Arrangement Details section:
 - i. The Arrangement Period 'From' and 'To' date fields will be editable fields. The default values will be the current dates the user had inputted when the service arrangement was created.
 - ii. The Program Type field will be a dropdown that contains the different programs. The default value will be the program the user had selected when the service arrangement was created.

- iii. The Aid Code field will be a dropdown that contains the aid codes. The default value will be the aid code that was set when the service arrangement was created.
- iv. The Voucher field will be a dropdown field. The default value will be either 'Yes' or 'No' based on what the user selected when the service arrangement was created.
- v. The Voucher Type field will be a dropdown field that contains the voucher types of the county of the logged in User's profile. The default value will be the voucher type the user selected when the service arrangement was created.
- vi. The Payee field will be a dropdown field. The default value will be the payee the user selected when the service arrangement was created.

If the Payee is a person, the Payee name will be displayed with the previous value selected when the service arrangement was created. The Payee Address will be displayed with the current address of the Payee.

If the Payee is an organization, the Provider name will be displayed with the previous value selected when the service arrangement was created. Service Type value name will be displayed with the previous value selected when the service arrangement was created. If the user selects a new Provider during Edit mode, Service Type information will be repopulated based on the Resource

Example:

User selected Betty Smith, Resource # A, with a Service Type of Relocation/Housing in create mode. In Edit mode user selected Betty A Smith, Resource # B, and this Resource has a Service type of Small Family Day Care. Then the Provider information will be displayed as Resource B, Betty A Smith with a Service Type of Small Family Day Care.

- vii. The Employed field will be a dropdown. The default value will be either 'Yes' or 'No' based on what the user selected when the service arrangement was created.
- c. Update the fields under the Service Type Description section to be editable. The default values will be what was entered when the service arrangement was created. The Service Type Description sections vary based upon the selected "Need Type" on the Need Detail page.
 - a. When the Need Type selected is a Payment Request, users will be able to edit the "Description" and the "Amount" fields. (Figure 2.1.1)
 - b. When the Need Type selected is "Gift Certificate", users will be able to edit the Service Type Description Dropdown (Figure 2.1.2)
 - c. When the Need Type selected is Clothing, Tools/Equipment, Relocation Expenses, or Education Related, users will be able to edit the Service Type Description field and set a "Quantity", "Amount", and "Tax" percentage. (Figure 2.1.3)
 - d. When the Need Type selected is "Household Necessity", users will be able to edit the Service Type Description Dropdown, "Number of People", and "Amount" fields. (Figure 2.1.4)
 - e. When the Need Type selected is "Supplemental Homeless Assistance", users will be able to edit the Service Type Description Dropdown, "AU Size", and "Amount" fields. (Figure 2.1.5)
 - f. When the Need Type selected is "Homeless - Perm", users will be able to edit the Service Type Description Dropdown, "AU Size", and "Amount" fields. (Figure 2.1.6)
 - g. When the Need Type selected is "Homeless - Temp", users will be able to edit the "Number of People", "Number of Nights", and "Nightly Motel Rate" fields. (Figure 2.1.7)
 - h. When the Need Type selected is a "Valuable Request" (E.g. Bus Pass, Bus Token, Bus Ticket, Campus Parking, and Gas Card), users will be able to edit the Service Type Description dropdown and "Quantity/Period" field. (Figure 2.1.8)
 - i. When the Need Type selected is "Mileage - Private", users will be able to edit "Number of Trips" and "Miles/Trip" fields. (Figure 2.1.9)
 - j. When the Need Type selected is "Student Bus Pass", users will be able to select a student from the "Name" dropdown and assign an "Amount" to issue. Users will also have ability to add or remove students. (Figure 2.1.10)
 - k. When the Need Type selected is "Personal Care Kit", users will be able to edit the Service Type Description dropdown. (Figure 2.1.11)
- d. Update the Comments field to be editable. The default values will be what was entered when the service arrangement was created.

Technical Note: When user updates any of the above-mentioned fields on Service Arrangement Detail page in Edit mode, upon save, Previous values will be updated to the new values in the database.

- 3. Update the Service Arrangement Detail page to auto populate the correct Aid Code for Service Arrangement for RCA/former RCA REP recipients in Create mode.

Section 2.1.3 Description of Change:

After:

1. If there is payment request or Valuable Request created for the service arrangement, make all the fields read-only in Edit mode, except the 'Status', 'Status Reason', and 'Status Date'.
Note: All the validation messages will still hold good for the Service Arrangement Detail page in Edit mode as well.
2. Update the fields as follows when the Service Arrangement Detail page is in Edit mode:
 - a. Update the Activities section:
 - i. The 'Select' button will be displayed. It will have the same functionality as in Create mode. When the user clicks the button, it will navigate the user to the Select Customer Activities page.
 - ii. If there is currently an activity or activities selected, the 'Remove' button will be displayed and a check box next to the activity. It will have the same functionality as in Create mode. The user can select the checkbox next to the activity and click the button to remove the activity.
 - b. Update the Arrangement Details section:
 - i. The Arrangement Period 'From' and 'To' date fields will be editable fields. The default values will be the current dates the user had inputted when the service arrangement was created.
 - ii. The Program Type field will be a dropdown that contains the different programs. The default value will be the program the user had selected when the service arrangement was created.
 - iii. The Aid Code field will be a dropdown that contains the aid codes. The default value will be the aid code that was set when the service arrangement was created.
 - iv. The Voucher field will be a dropdown field. The default value will be either 'Yes' or 'No' based on what the user selected when the service arrangement was created.
 - v. The Voucher Type field will be a dropdown field that contains the voucher types of the county of the logged in User's profile. The default value will be the voucher type the user selected when the service arrangement was created.
 - vi. The Payee field will be a dropdown field. The default value will be the payee the user selected when the service arrangement was created.

If the Payee is a person, the Payee name will be displayed with the previous value selected when the service arrangement was created. The Payee Address will be displayed with the current address of the Payee.

If the Payee is an organization, the Provider name will be displayed with the previous value selected when the service arrangement was created. Service Type value name will be displayed with the previous value selected when the service arrangement was created. If the user selects a new Provider during Edit mode, Service Type information will be repopulated based on the Resource

Example:

User selected Betty Smith, Resource # A, with a Service Type of Relocation/Housing in create mode. In Edit mode user selected Betty A Smith, Resource # B, and this Resource has a Service type of Small Family Day Care. Then the Provider information will be displayed as Resource B, Betty A Smith with a Service Type of Small Family Day Care.

- vii. The Employed field will be a dropdown. The default value will be either 'Yes' or 'No' based on what the user selected when the service arrangement was created.
- c. Update the fields under the Service Type Description section to be editable. The default values will be what was entered when the service arrangement was created. The Service Type Description sections vary based upon the selected "Need Type" on the Need Detail page.
 - a. When the Need Type selected is a Payment Request, users will be able to edit the "Description" and the "Amount" fields. (Figure 2.1.1)
 - b. When the Need Type selected is "Gift Certificate", users will be able to edit the Service Type Description Dropdown (Figure 2.1.2)
 - c. When the Need Type selected is Clothing, Tools/Equipment, Relocation Expenses, or Education Related, users will be able to edit the Service Type Description field and set a "Quantity", "Amount", and "Tax" percentage. (Figure 2.1.3)
 - d. When the Need Type selected is "Household Necessity", users will be able to edit the Service Type Description Dropdown, "Number of People", and "Amount" fields. (Figure 2.1.4)
 - e. When the Need Type selected is "Supplemental Homeless Assistance", users will be able to edit the Service Type Description Dropdown, "AU Size", and "Amount" fields. (Figure 2.1.5)
 - f. When the Need Type selected is "Homeless - Perm", users will be able to edit the Service Type Description Dropdown, "AU Size", and "Amount" fields. (Figure 2.1.6)
 - g. When the Need Type selected is "Homeless - Temp", users will be able to edit the "Number of People", "Number of Nights", and "Nightly Motel Rate" fields. (Figure 2.1.7)
 - h. When the Need Type selected is a "Valuable Request" (E.g. Bus Pass, Bus Token, Bus Ticket, Campus Parking, and Gas Card), users will be able to edit the Service Type Description dropdown and "Quantity/Period" field. (Figure 2.1.8)

- i. When the Need Type selected is "Mileage - Private", users will be able to edit "Number of Trips" and "Miles/Trip" fields. (Figure 2.1.9)
- j. When the Need Type selected is "Student Bus Pass", users will be able to select a student from the "Name" dropdown and assign an "Amount" to issue. Users will also have ability to add or remove students. (Figure 2.1.10)
- k. When the Need Type selected is "Personal Care Kit", users will be able to edit the Service Type Description dropdown. (Figure 2.1.11)
- d. Update the Comments field to be editable. The default values will be what was entered when the service arrangement was created.

Technical Note: When user updates any of the above-mentioned fields on Service Arrangement Detail page in Edit mode, upon save, Previous values will be updated to the new values in the database.

5. ETC Change:

Before:

Fiscal ETC 1: 100

Fiscal ETC 2: 40

Fiscal ETC 3: 40

Fiscal ETC 4: 19

Fiscal ETC Total: 199

System Test ETC 1: 80

System Test ETC Total: 80

Unallocated Hours: 30

After:

Fiscal ETC 1: $100 + 60 = 160$

Fiscal ETC 2: 40

Fiscal ETC 3: 40

Fiscal ETC 4: 19

Fiscal ETC Total: $199 + 60 = 259$

System Test ETC 1: $80+23 = 103$

System Test ETC Total: $80 +23 = 103$

Unallocated Hours: $30+5 = 35$

**Content Revision
Status-2:**

**Content Revision
Description-2:**

- 1. Recommendation Change:

Before:

After:

- 2. ETC Change:

Before:

After:

- 3. Release Change:

Before:

After:

- 4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

- 1. Recommendation Change:

Before:

After:

- 2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-207101] DDID 115 & 658 - Update Application "Source" dropdown field

- Resolved: 01/30/2021 01:08 PM

Team Responsible:	Online	Assignee:	Long Nguyen	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Sadia Islam	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	35
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

In CalSAWS, the "Source" field is a dropdown that captures the source of the program application. This field is available on the New Programs Detail, New / Reapplication Detail and the Application Registration Summary pages.

On the New Programs Detail and New / Reapplication Detail pages, the "Source" field is mandatory as indicated by an asterisk, with several values available for selection.

On the Application Registration Summary page, the "Source" field is not mandatory, with only a few values available for selection.

Request:

Per DDID 115, update the "Source" dropdown field on the and New / Reapplication Detail pages.

Per DDID 658, update the "Source" dropdown field on the Application Registration Summary page.

Recommendation:

1. Update the "Source" dropdown field on the New Programs Detail and New / Reapplication Detail pages to update dropdown values and make the field non-mandatory.

2. Update the "Source" dropdown field on the Application Registration Summary page to update dropdown values.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **35**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	27	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	8
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

**Content Revision
Description-1:**

Update the "Source" field in Application Detail and Program Detail pages to display historic records with previously selected value. See "CA-207101 DDID 115 and 658 Update Source Dropdown Field Content Revision 1.docx" for further details.

**Content Revision
Status-2:**

**Content Revision
Description-2:**

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-207159] DDID 2126 - Updates to OP/OI Notices

- Resolved: 01/30/2021 01:08 PM

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	701
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

On the 'Recovery Account Detail' page, the Overpayment (OP)/Overissuance (OI) notices for CalWORKs (CW) or CalFresh (CF) can be generated by clicking on the 'Generate Form' button. The program will determine which notice will generate. For CalFresh, the cause code also determines which form to generate. For example, if the program is CalFresh and the cause code is CalFresh Inadvertent Household Error, the CF 377.7B form will generate.

The Recovery Account Activation batch job will activate recovery accounts and send out notices to the responsible party regarding their recovery account. Like the 'Recovery Account Detail' page, the program and cause code (CalFresh only) will determine which notices to send out. For example, if the program is CalWORKs, it will send the M44-350I and NA 274G forms. If the program is CalFresh and the cause code is CalFresh IHE, it will send out the CF 377.7B, DFA 377.7C, NA 1263 and PA 1820 forms for Los Angeles County and CF 377.7B, DFA 377.7C and NA 1263 forms for the 57 Migration Counties.

Request:

Per Design Differences ID (DDID) 2126, add the functionality to generate, view, edit and print the overpayment notice with the budget for CalWORKs and the overissuance notice with the budget, repayment agreement and the EBT release form for CalFresh from the Recovery Account Detail page.

Recommendation:

1. Create the CalFresh Inadvertent Household Error packet.
 - a. The packet for Los Angeles County will contain the following forms:
 - i. CF 377.7B (CalFresh Overissuance for Client Error)
 - ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
 - iii. DFA 377.7C (CalFresh Repayment Agreement for Inadvertent Household Errors Only)
 - iv. CSF 104 (EBT Release Form)
 - v. NA 1263 (Overissuance Budget Worksheet)
 - b. The packet for the 57 Migration Counties will contain the following forms:
 - i. CF 377.7B (CalFresh Overissuance for Client Error)
 - ii. DFA 377.7C (CalFresh Repayment Agreement for Inadvertent Household Errors Only)
 - iii. CSF 104 (EBT Release Form)
 - iv. NA 1263 (Overissuance Budget Worksheet)
2. Create the CalFresh Administrative Error packet.
 - a. The packet for Los Angeles will contain the following forms:
 - i. CF 377.7D3 (CalFresh Overissuance Notice for Administrative Errors)
 - ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
 - iii. DFA 377.7E1 (CalFresh Repayment Agreement for Administrative Errors Only)
 - iv. CSF 104 (EBT Release Form)
 - v. NA 1263 (Overissuance Budget Worksheet)
 - b. The packet for the 57 Migration Counties will contain the following forms:
 - i. CF 377.7D3 (CalFresh Overissuance Notice for Administrative Errors)
 - ii. CF 377.7E1 (CalFresh Repayment Agreement for Administrative Errors Only)
 - iii. CSF 104 (EBT Release Form)
 - iv. NA 1263 (Overissuance Budget Worksheet)

3. Create the CalFresh Intentional Program Violation packet.
 - a. The packet for Los Angeles County will contain the following forms:
 - i. DFA 377.7F (CalFresh Overissuance Notice for Intentional Program Violation (IPV))
 - ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
 - iii. DFA 377.7G (CalFresh Repayment Agreement for an Intentional Program Violation (IPV) Only)
 - iv. CSF 104 (EBT Release Form)
 - v. NA 1263 (Overissuance Budget Worksheet)
 - b. The packet for the 57 Migration Counties will contain the following forms:
 - i. DFA 377.7F (CalFresh Overissuance Notice for Intentional Program Violation (IPV))
 - ii. DFA 377.7G (CalFresh Repayment Agreement for an Intentional Program Violation (IPV) Only)
 - iii. CSF 104 (EBT Release Form)
 - iv. NA 1263 (Overissuance Budget Worksheet)
4. Create the CalWORKs Overpayment packet. The packet will contain the following forms for all Counties (Los Angeles and the 57 Migration Counties):
 - a. M44-350I (CalWORKs Overpayment Notice)
 - b. NA 274G (Continuation Page - Overpayment Computations)
5. Update the logic of the 'Generate Form' button on the Recovery Account Detail page to generate the OP/OI packets when clicked.
6. Update the Recovery Account Activation batch job to send out the OP/OI packets.
7. Add the CF 377.7E1 in Spanish.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 701

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	514
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	45	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	142
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before:
1. Create the CalFresh Inadvertent Household Error packet.
 - a. The packet for Los Angeles County will contain the following forms:
 - i. CF 377.7B (CalFresh Overissuance for Client Error)
 - ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
 - iii. DFA 377.7C (CalFresh Repayment Agreement for Inadvertent Household Errors Only)
 - iv. CSF 104 (EBT Release Form)
 - v. NA 1263 (Overissuance Budget Worksheet)
 - b. The packet for the 57 Migration Counties will contain the following forms:
 - i. CF 377.7B (CalFresh Overissuance for Client Error)
 - ii. DFA 377.7C (CalFresh Repayment Agreement for Inadvertent Household Errors Only)

- iii. CSF 104 (EBT Release Form)
 - iv. NA 1263 (Overissuance Budget Worksheet)
2. Create the CalFresh Administrative Error packet.
 - a. The packet for Los Angeles will contain the following forms:
 - i. CF 377.7D3 (CalFresh Overissuance Notice for Administrative Errors)
 - ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
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 - i. CF 377.7D3 (CalFresh Overissuance Notice for Administrative Errors)
 - ii. DFA 377.7E1 (CalFresh Repayment Agreement for Administrative Errors Only)
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 - a. The packet for Los Angeles County will contain the following forms:
 - i. DFA 377.7F (CalFresh Overissuance Notice for Intentional Program Violation (IPV))
 - ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
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 - v. NA 1263 (Overissuance Budget Worksheet)
 - b. The packet for the 57 Migration Counties will contain the following forms:
 - i. DFA 377.7F (CalFresh Overissuance Notice for Intentional Program Violation (IPV))
 - ii. DFA 377.7G (CalFresh Repayment Agreement for an Intentional Program Violation (IPV) Only)
 - iii. CSF 104 (EBT Release Form)
 - iv. NA 1263 (Overissuance Budget Worksheet)
 4. Create the CalWORKs Overpayment packet. The packet will contain the following forms for all Counties (Los Angeles and the 57 Migration Counties):
 - a. M44-350I (CalWORKs Overpayment Notice)
 - b. NA 274G (Continuation Page - Overpayment Computations)
 5. Update the logic of the 'Generate Form' button on the Recovery Account Detail page to generate the OP/OI packets when clicked.
 6. Update the Recovery Account Activation batch job to send out the OP/OI packets.

After:

1. Create the CalFresh Inadvertent Household Error packet.
 - a. The packet for Los Angeles County will contain the following forms:
 - i. CF 377.7B (CalFresh Overissuance for Client Error)
 - ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
 - iii. DFA 377.7C (CalFresh Repayment Agreement for Inadvertent Household Errors Only)
 - iv. CSF 104 (EBT Release Form)
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 - v. NA 1263 (Overissuance Budget Worksheet)
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 - a. M44-350I (CalWORKs Overpayment Notice)
 - b. NA 274G (Continuation Page - Overpayment Computations)
 5. Update the logic of the 'Generate Form' button on the Recovery Account Detail page to generate the OP/OI packets when clicked.
 6. Update the Recovery Account Activation batch job to send out the OP/OI packets.
 7. Add the CF 377.7E1 in Spanish.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

1. Recommendation Change:
Before:

1. Create the CalFresh Inadvertent Household Error packet.
 - a. The packet for Los Angeles County will contain the following forms:
 - i. CF 377.7B (CalFresh Overissuance for Client Error)
 - ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
 - iii. DFA 377.7C (CalFresh Repayment Agreement for Inadvertent Household Errors Only)
 - iv. CSF 104 (EBT Release Form)
 - v. NA 1263 (Overissuance Budget Worksheet)
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 - i. CF 377.7B (CalFresh Overissuance for Client Error)
 - ii. DFA 377.7C (CalFresh Repayment Agreement for Inadvertent Household Errors Only)
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 - iii. DFA 377.7E1 (CalFresh Repayment Agreement for Administrative Errors Only)
 - iv. CSF 104 (EBT Release Form)
 - v. NA 1263 (Overissuance Budget Worksheet)
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 - i. CF 377.7D3 (CalFresh Overissuance Notice for Administrative Errors)
 - ii. DFA 377.7E1 (CalFresh Repayment Agreement for Administrative Errors Only)
 - iii. CSF 104 (EBT Release Form)

**Content Revision
Status-2:
Content Revision
Description-2:**

- iv. NA 1263 (Overissuance Budget Worksheet)
- 3. Create the CalFresh Intentional Program Violation packet.
 - a. The packet for Los Angeles County will contain the following forms:
 - i. DFA 377.7F (CalFresh Overissuance Notice for Intentional Program Violation (IPV))
 - ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
 - iii. DFA 377.7G (CalFresh Repayment Agreement for an Intentional Program Violation (IPV) Only)
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 - v. NA 1263 (Overissuance Budget Worksheet)
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 - i. DFA 377.7F (CalFresh Overissuance Notice for Intentional Program Violation (IPV))
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 - a. M44-350I (CalWORKs Overpayment Notice)
 - b. NA 274G (Continuation Page - Overpayment Computations)
- 5. Update the logic of the 'Generate Form' button on the Recovery Account Detail page to generate the OP/OI packets when clicked.
- 6. Update the Recovery Account Activation batch job to send out the OP/OI packets.
- 7. Add the CF 377.7E1 in Spanish.

After:

- 1. Create the CalFresh Inadvertent Household Error packet.
 - a. The packet for Los Angeles County will contain the following forms:
 - i. CF 377.7B (CalFresh Overissuance for Client Error)
 - ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
 - iii. DFA 377.7C (CalFresh Repayment Agreement for Inadvertent Household Errors Only)
 - iv. CSF 104 (EBT Release Form)
 - v. NA 1263 (Overissuance Budget Worksheet)
 - b. The packet for the 57 Migration Counties will contain the following forms:
 - i. CF 377.7B (CalFresh Overissuance for Client Error)
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 - ii. PA 1820 (CalFresh Repayment Agreement Cover Notice)
 - iii. DFA 377.7G (CalFresh Repayment Agreement for an Intentional Program Violation (IPV) Only)
 - iv. CSF 104 (EBT Release Form)
 - v. NA 1263 (Overissuance Budget Worksheet)
 - b. The packet for the 57 Migration Counties will contain the following forms:

- i. DFA 377.7F (CalFresh Overissuance Notice for Intentional Program Violation (IPV))
 - ii. DFA 377.7G (CalFresh Repayment Agreement for an Intentional Program Violation (IPV) Only)
 - iii. CSF 104 (EBT Release Form)
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4. Create the CalWORKs Overpayment packet. The packet will contain the following forms for all Counties (Los Angeles and the 57 Migration Counties):
- a. M44-350I (CalWORKs Overpayment Notice)
 - b. NA 274G (Continuation Page - Overpayment Computations)
5. Update the logic of the 'Generate Form' button on the Recovery Account Detail page to generate the OP/OI packets when clicked.
6. Update the Recovery Account Activation batch job to send out the OP/OI packets.
7. Add the CF 377.7E1 in Spanish.
8. Update the character limit of the template number identifier column in the Document Template table from 20 to 35 characters.
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**



[CA-208130] MEDIL I 19-12: Update on Asset Verification Reports

- Resolved: 01/30/2021 01:09 PM

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Vallari Bathala	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	1442
Reporter:	Elisa Miller	Regulation Reference:	MEDIL I 19-12	Created:	04/24/2019 04:32 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:	2020-08-10 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Counties directly receive Asset Verification Reports from DHCS via secure e-mail.

Request:

A new flat file titled IEV417 will replace the existing asset verification reports, and will no longer be delivered via secure email to the counties by DHCS.

Delivery of the IEV417 file will be electronically uploaded each month to a Secure File Transfer protocol (SFTP). Statewide Automated Welfare System (SAWS) will be responsible for picking up the IEV417 file each month from the SFTP and delivering it to each county.

Recommendation:

1. Create Asset Verification pages which will be used to display data from the new flat file, IEV417.
2. Create a new Inbound FTP Batch job in each system to import the IEVS417 flat file into the respective systems.
3. Create a new Asset Verification Inbound Reader job to read the IEV417 data file and import the file into The Systems.
4. Update The Systems data model to store the inbound Asset Verification data.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the IEVS Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1442

Automated Test :	0	Batch/Interfaces :	331	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	727	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	384
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

Before: Record displayed by the Asset Verification Search page will display a program that is associated with the record.
After: Records displayed by the Asset Verification Search page will list all programs associated with a case number by their program code, sorted alphabetically in a comma-delineated format. Mockup Figure 2.2.2 updated to reflect this change

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:

After:



[CA-214062] Imaging DDID 2523 - CalSAWS Security Batches to Hyland

- Resolved: 01/30/2021 01:11 PM

Team Responsible:	Online	Assignee:	Alexia England	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1091
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	CIV-107545

Non-Committee Review: Rhiannon Chin - 10/15/2020

Expedite Approval:

Current Design:

1. The CalSAWS System does not have all the new security rights and groups for the new imaging system.
2. The CalSAWS System does not have an outbound web service to update user security rights in the new imaging system.
3. Currently, there is no hourly batch job that updates user security rights in the new imaging system.

Request:

1. Edit and add existing and new imaging security rights and groups in the CalSAWS System.
2. Create a new outbound web service to update user security rights in the new imaging system.
3. Create a new hourly batch job to synchronize user security rights in the imaging system with updates made in CalSAWS.

Recommendation:

1. Edit and add existing and new imaging security rights and groups in the CalSAWS System.
2. Create the new User Security Rights Outbound Web Service to successfully update user security rights in the imaging system.
3. Create an hourly batch job to synchronize user security rights in the imaging system with changes made in the CalSAWS System.

Outreach Description:

Migration Impact Description:

DDID #119 (CA-214044, CA-218891, CA-218890, CA-218887, CA-218886, CA-218883, CA-218882, CA-218880) will enable the new imaging solution for each county.

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact Estimate:

1091

Automated Test :

0

CalHEERS :

0

DBA :

0

Fiscal :

0

IVR/CC :

0

Release Communication Support :

0

Security :

0

Tech Arch :

120

Batch/Interfaces :

589

CalHEERS Test :

0

Design :

0

Forms Test :

0

Online :

111

Reports :

0

Special Project :

0

Tech Ops :

0

Batch Operations :

0

Client Correspondence :

0

Eligibility :

0

Imaging :

24

Performance :

0

Reports Test :

0

System Test Support :

247

Training :

0

Content Revision Status-1:

Accepted

Content Revision Description-1:

Added the following to the Design Document. Please refer to 'CA-214062 CalSAWS Security Batches to Hyland.docx' for more details.

Added a New 2.2 Section to add County Context on Case Summary Page Imaging buttons.
Added a New 2.5 Section for the ImageNow security cleanup
Added to a 3rd Supporting Document for the ImageNow security cleanup
Added to the Appendix section for scenario examples for adding the County Context on Case Summary Page Imaging buttons.
Added to Section 2.4.2 #2 To create a new DBCR to add a new Imaging Enabled column to the OFFICE table.
Added to Section 2.4.2#3 for Imaging-Enabled office numbers and examples.
Added a comment that All new table names on the design document are for descriptive purposes only.

1. Recommendation changes:

Before:

1. Edit and add existing and new imaging security rights and groups in the CalSAWS System.
2. Create the new User Security Rights Outbound Web Service to successfully update user security rights in the imaging system.
3. Create an hourly batch job to synchronize user security rights in the imaging system with changes made in the CalSAWS System.

After:

1. Edit and add existing and new imaging security rights and groups in the CalSAWS System.
2. Update the imaging buttons added to the Case Summary page to have county context.
3. Create the new User Security Rights Outbound Web Service to successfully update user security rights in the imaging system.
4. Create an hourly batch job to synchronize user security rights in the imaging system with changes made in the CalSAWS System.
5. Add a new Column to the OFFICE table to track if an office is Imaging Enabled.
6. Delete all existing ImageNow security groups and rights that will be obsolete when the C-IV counties migrate to the Hyland solution.

** Added migration impact for imaging security.

2. ETC Change:

Before:

Online ETC Total: 25
System Test Test ETC Total: 218
Batch/Interfaces ETC 1: 177

After:

Online ETC Total: 105
System Test Test ETC Total: 240
Batch/Interfaces ETC 1: 183

3. Release Change: N/A

Accepted

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Updated the Security Matrix and the CalSAWS/Hyland Mapping to add 1 new security right. Please refer to 'CalSAWS-Hyland Security Mappings Content Revision2.xlsx.' and 'CA-214062 Security Matrix Content Revision2.xlsx' for details.

Note: No changes to the Design Document.

2. ETC Change:

Before:

Batch/Interfaces ETC 1: 183
System Test Support ETC 2: 190
Online ETC Total: 105

After:

Batch/Interfaces ETC 1: 189
Online ETC Total: 111
System Test: Support ETC 2: 197

Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Update the Security Matrix to resolve spacing issue and also added additional Roles to be assigned to the Imaging Global Application Security Group and added additional Security Rights to be assigned to the Imaging Staff Security Group. The ImageNow Security List was also updated to include ImageNow Report to be cleaned

up as well. Please refer to the following documents for details: 'CA-214062 Security Matrix Content Revision3.xlsx & ImageNow Security List Content Revision3.xlsx'

2. ETC Change:

Before:

System Test Support ETC 2: 197

Online ETC Total: 111

After:

Online ETC Total: 123

System Test: Support ETC 2: 207

Content Revision

Status-4:

Content Revision

Description-4:



[CA-214084] ACL 18-50 - Implement Redesigned CalFresh Overissuance NOAs - Phase 2

- Resolved: 01/30/2021 01:11 PM

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	James Tran	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	681
Reporter:	Ricardo Olivo	Regulation Reference:	ACL 18-50 and ACL 18-50E (Errata)	Created:	03/02/2020 09:19 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2020-09-24 00:00:00	Other Agency Cross Reference:	CIV-106568

Non-Committee

Review:

Expedite Approval:

Current Design:

The current LRS/CalSAWS system contains the following forms:

DFA 377.7F-5 - CalFresh Repayment Notice Status Change From IHE to IPV Reduced

DFA 377.7F1 - CalFresh Repayment Notice for an Intentional Program Violation (IPV) Only Final Notice

Note: These forms are currently available in the template repository.

The current LRS/CalSAWS system does not contain an equivalent of DFA377.7F - CALFRESH OVERISSUANCE NOTICE INTENTIONAL PROGRAM VIOLATION (IPV)

The following forms have been created or updated by Phase 1 of this effort, CA-202684:

CF 377.7B - CALFRESH OVERISSUANCE NOTICE INADVERTENT HOUSEHOLD ERROR (IHE)

CF 377.7D3 - CALFRESH OVERISSUANCE NOTICE COUNTY ADMINISTRATIVE ERROR (AE)

CF 377.7B1 - CALFRESH REPAYMENT FINAL NOTICE INADVERTENT HOUSEHOLD ERROR (IHE)

CF 377.7D2 - CALFRESH REPAYMENT FINAL NOTICE COUNTY ADMINISTRATIVE ERROR (AE)

The current designs of the form lack graphics and are a series of bullet points.

Request:

Update the following forms in the LRS/CalSAWS system.

CF377.7F (10/17) - CALFRESH OVERISSUANCE NOTICE CHANGE FROM INADVERTENT HOUSEHOLD ERROR (IHE) TO INTENTIONAL PROGRAM VIOLATION (IPV) (Note: This form is currently known as DFA 377.7F-5 in the LRS/CalSAWS System.)

CF377.7F1 (10/17) - CALFRESH REPAYMENT FINAL NOTICE INTENTIONAL PROGRAM VIOLATION (IPV) (Note: This form is currently known as DFA 377.7F1 in the LRS/CalSAWS System.)

Add the following forms to the LRS/CalSAWS system.

DFA377.7F (06/18) - CALFRESH OVERISSUANCE NOTICE INTENTIONAL PROGRAM VIOLATION (IPV)

Update all forms, including the following forms, to allow for the pre-populated variable fields to become editable in all 58 counties:

CF 377.7B - CALFRESH OVERISSUANCE NOTICE INADVERTENT HOUSEHOLD ERROR (IHE)

CF 377.7D3 - CALFRESH OVERISSUANCE NOTICE COUNTY ADMINISTRATIVE ERROR (AE)

CF 377.7B1 - CALFRESH REPAYMENT FINAL NOTICE INADVERTENT HOUSEHOLD ERROR (IHE)

CF 377.7D2 - CALFRESH REPAYMENT FINAL NOTICE COUNTY ADMINISTRATIVE ERROR (AE)

Recommendation:

Update the following forms in the LRS/CalSAWS system.

CF377.7F (10/17) - CALFRESH OVERISSUANCE NOTICE CHANGE FROM INADVERTENT HOUSEHOLD ERROR (IHE) TO INTENTIONAL PROGRAM VIOLATION (IPV) (Note: This form is currently known as DFA 377.7F-5 in the LRS/CalSAWS System.)

CF377.7F1 (10/17) - CALFRESH REPAYMENT FINAL NOTICE INTENTIONAL PROGRAM VIOLATION (IPV)
(Note: This form is currently known as DFA 377.7F1 in the LRS/CalSAWS System.)

Add the following forms to the LRS/CalSAWS system.

DFA377.7F (06/18) - CALFRESH OVERISSUANCE NOTICE INTENTIONAL PROGRAM VIOLATION (IPV)

Update all forms, including the following forms, to allow for the pre-populated variable fields to become editable for all 58 counties:

CF 377.7B - CALFRESH OVERISSUANCE NOTICE INADVERTENT HOUSEHOLD ERROR (IHE)

CF 377.7D3 - CALFRESH OVERISSUANCE NOTICE COUNTY ADMINISTRATIVE ERROR (AE)

CF 377.7B1 - CALFRESH REPAYMENT FINAL NOTICE INADVERTENT HOUSEHOLD ERROR (IHE)

CF 377.7D2 - CALFRESH REPAYMENT FINAL NOTICE COUNTY ADMINISTRATIVE ERROR (AE)

Outreach

Description:

Migration Impact

Description:

The changes mentioned in the design will only be available in CalSAWS/LRS. C-IV will receive the new and updated forms at migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

For updated forms, generate the previous version of the form. For new forms, counties may access the forms from the CDSS website.

Operational Impact:

Estimate:

681

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	473
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	148
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before: 147 English phrases were required to be translated into Spanish.

After: 150 English phrases, an increase in 3 phrases, are required to be translated into Spanish.

2. ETC Change:

Before: Translation Resource ETC: 2

After: Translation Resource ETC: 4

3. Release Change: N/A

Content Revision

Status-2:

Pending CCB

Content Revision

Description-2:

1. Recommendation Change:

Before: Three images on the Spanish versions of CF 377.7F and DFA 377.7F are missing.

After: Include those three images to match the English version of the form

2. ETC Change: N/A

3. Release Change: N/A

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

 **[CA-214745] DDID 2342 FDS: API - Appointment API**

Team Responsible:	Batch/Interfaces	Assignee:	Manikandan Rajamani	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:	21.03.x	Expedite Changes:	No	Estimate:	536
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: This is a new API made available to expose the customer appointment data from the CalSAWS system.
Request: Create a service that can retrieve, update, and create appointments.
Recommendation: Create a new endpoint to retrieve, update and create appointments. Add filter criteria based on scheduled appointments by EBT card number, case number, Document ID, person information and appointment type, worker number date, and status to limit the results returned. See attached design and technical design for more details

Outreach

Description:
Migration Impact Description: The functional APIs have no migration impact.

Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I

Operational Impact:					
Estimate:	536				
Automated Test :	116	Batch/Interfaces :	388	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	32	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: Request is to move it to RWR. Approved by Laura Chavez <ChavezL@CalSAWS.org>

Content Revision Status-2:

Content Revision Description-2:

Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:



[CA-214751] DDID 2348 FDS: API - Journal API

Team Responsible:	Batch/Interfaces	Assignee:	Manikandan Rajamani	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:	21.03.x	Expedite Changes:	No	Estimate:	211
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

This is a new API made available to expose the Journal_Entry data object from the CalSAWS system.

Request:

Create a service that returns all journal entries for a specific case.

Recommendation:

Create a new endpoint to retrieve journal details.
Add filter criteria based on caseld, date, journal category and journal type to limit the results returned.
See attached design and technical design for more details

Outreach

Description:

Migration Impact

The functional APIs have no migration impact.

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I

Procedure

Description:

Operational Impact:

Estimate: 211

Automated Test :	41	Batch/Interfaces :	138	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	32	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Request is to move it to RWR. Approved by Laura Chavez <ChavezL@CalSAWS.org>

Description-1:

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:

 **[CA-214760] DDID 2357 FDS: API - Worker Schedule API**

Team Responsible:	Batch/Interfaces	Assignee:	Yuga Teja	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:	21.03.x	Expedite Changes:	Start Build	Estimate:	536
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by JoAnne to Start Build on 12/07/2020

Current Design: This is a new API made available to provide the worker schedule data from the CalSAWS system.

Request: Create a service that can retrieve, update, and create worker schedule.

Recommendation: Create a new endpoint to retrieve, update, and create worker schedule.

Outreach

Description:

Migration Impact Description: There is no migration impact for API functionalities.

Migration Impact

Description:

Analysis:

Alternative Procedure N/A - CalSAWS DD&I

Description:

Operational Impact:

Estimate: **536**

Automated Test :	116	Batch/Interfaces :	388	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	32	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: Request is to move it to RWR. Approved by Laura Chavez <ChavezL@CalSAWS.org>

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision
Status-4:
Content Revision
Description-4:



[CA-214894] DDID 1628 FDS: Task Mgt

- Resolved: 01/30/2021 01:12 PM

Team Responsible:	Batch/Interfaces	Assignee:	Justin Dobbs	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Mayuri Srinivas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	846
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Task Management]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Michele Peterson 12/9/2020

Current Design: The CalSAWS System includes functionality to create tasks in an automated fashion via the nightly batch processes or by specific worker actions. SCR CA-214928 for DDID 34 added Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties. The C-IV System includes a set of automated tasks through the Automated Action framework that do not exist in the CalSAWS System. CA-214893 migrated an initial population of C-IV System Automated Actions into the CalSAWS System. CA-214895 migrated a second population of C-IV System Automated Actions into the CalSAWS System.

Request: Migrate a third population of C-IV System automated tasks into the CalSAWS System. This population is limited to automated tasks that do not currently exist in the CalSAWS System. Common automated tasks will be addressed with DDID 1629, which converts CalSAWS automated tasks into the Automated Action framework.

Recommendation: 1. Migrate a population of the C-IV System Automated Action settings for automated tasks into the CalSAWS System.

(Reference the attached design document for the specific Automated Action information)

Outreach

Description:

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate:

846

Automated Test :	0	Batch/Interfaces :	470	Batch Operations :	0
CalHEERS :	90	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	60
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	30	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	196
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Refer to design document for updates to Automated Action #6 and Automated Action #10.

2. ETC Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-214898] DDID 1629 FDS: Task Mgt

- Resolved: 01/30/2021 01:12 PM

Team Responsible:	Batch/Interfaces	Assignee:	Justin Dobbs	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	679
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Task Management]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Michele Peterson 12/9/2020

Current Design:

The LRS/CalSAWS System includes functionality to create tasks in an automated fashion via the nightly batch processes or by specific worker actions. SCR CA-214928 for DDID 34 added Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties. CA-214899 and CA-214897 as part of DDID 1629 migrated a population of LRS/CalSAWS System automated tasks into the Automated Action framework.

Request: Update a third population of automated LRS/CalSAWS tasks to function within the Automated Action framework.

Recommendation:

1. Update a third population of automated LRS/CalSAWS tasks to function within the Automated Action framework. (Reference the attached design document for the specific automated Tasks)

The remaining phases of DDID 1629 will be handled with SCRs CA-214896 and CA-217298.

Outreach

Description:

Migration Impact

Description:

The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

679

Automated Test :	0	Batch/Interfaces :	419	Batch Operations :	0
CalHEERS :	12	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	90	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	158
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Updated a few invalid references. See design document for details.

2. Estimate Change: N/A

- 3. Release Change: N/A
 - 4. Funding Source Change: N/A
- Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

- 1. Recommendation Change:
Made some cosmetic corrections to a few Automated Actions. Reference the yellow highlighted sections of the design document.
- 2. Estimate Change: N/A
- 3. Release Change: N/A
- 4. Funding Source Change: N/A

**Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**



[CA-214917] DDID 2254, 2504 FDS: Task Mgt

- Resolved: 01/30/2021 01:12 PM

Team Responsible:	Online	Assignee:	Alex Rodriguez	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1448
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Michele Peterson 12/9/2020

Current Design:

The CalSAWS System includes functionality to automatically create a Task in specific scenarios. DDID 34 introduced an Automated Action framework that will allow counties to configure several attributes for automated Task processing. DDID 1629 is converting CalSAWS automated Tasks into the Automated Action framework. The CalSAWS System current imaging solution includes functionality to automatically create Tasks based on specific imaged documents and provides a button to access related images from the Worklist Task Detail page. Task creation configurations based on specific imaged documents is not configurable in the CalSAWS System.

Request:

Modify the CalSAWS Task Management solution to allow authorized users to configure Task creation and routing rules by Document Type and Form Number/Name. The functionality will include:

- Customizable grouping of Document Type and/or Form Numbers
- Configurability of which types of Tasks will be created resulting from specific Forms being scanned.
- The ability to accept program override(s) for Task routing from the imaging solution (Hyland).
- The option to suppress Tasks when there is an upcoming appointment.
- The option to suppress Tasks if the scanning User would receive the resulting Task.

Recommendation:

- Add functionality to allow county customization of Document Routing Rules by implementing a Document Routing Rule List and Detail page.
- Implement a Select Form page that allows Users to search for and select one or more specific forms to be applied to a Document Routing Rule.
- Implement a Document Routing Rule Program Detail page that allows a User to customize Task assignment configurations by Program and Program status for a Document Routing Rule.
- Implement processing to evaluate Document Routing Rule information when a document is scanned in and a request is received by the 'Generate Task' Imaging Inbound Web Service

Outreach

Description:

Migration Impact

The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1448

Automated Test :	0	Batch/Interfaces :	75	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	993	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	380
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Refer to design document for following changes to update 2.2.2.1, 2.2.2.2, 2.2.2.3, and 2.2.2.4 Mockups, update 2.4.2.1 and 2.4.2.2 Mockups, change 2.2.3.2.b and 2.2.3.2.c sections, and change order of statuses in section 2.4.3.1.b.
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:



[CA-215944] Enable the Call Log Task

- Resolved: 02/08/2021 06:14 AM

Team Responsible:	Online	Assignee:	Sai Ram Bodla	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	437
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	04/27/2020 09:14 PM
Status:	System Test	Impact Analysis:	[Security, Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-110
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Darcy Alexander 10/19/2020

Expedite Approval: Current Design:

Currently, workers do not have the option to create a Call Log Task through the Call Log Detail page. For this reason, when a user creates a Call Log Task it will not be associated to the Call Log record and they do not have the option to view the Call Log record through the Call Log Task.

Request:

Update the Call Log Detail page to allow workers to create a Call Log task directly through the Task Detail page at any time. Ability to view the associated Call Log Task through the Call Log Detail page. Update Task Detail with the ability to be associated to a Call Log record and the ability to open the corresponding Call Log record once its created.

Recommendation:

1. Create a new button on the Call Log Detail page to allow worker to create a Call Log task directly from the Task Detail page and have it be associated to the Call Log record.
2. Create a new button on the Call Log Detail page to allow worker to view the Call Log task that was created for the associated Call Log record.
3. Update the Task Detail page to auto populate with the case information that's associated to the Call Log record.
4. Update the Task Detail page to display a 'Telephone' icon that will allow the worker to open the corresponding Call Log record.

Outreach

Description:

Migration Impact Description:

C-IV feedback has been addressed and the design has been approved through the IVR & Contact Center Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

No Alternative Procedure is available.

Procedure

Description:

Operational Impact:

Estimate: 437

Automated Test :	96	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	40	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	166	Performance :	0
Release Communication Support :	19	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	67
Tech Arch :	0	Tech Ops :	0	Training :	0

**Content Revision
Status-1:
Content Revision
Description-1:**

Pending CCB

1. Added a note to section 2.1.3#1 that the Task Detail page will open after the Call Record is saved, Updated Figure 2.2.1 and removed the Note from Section 2.2.3 #1.a.i.1.b since it is incorrect. Case Name does not auto populate on the Task Detail page in Create mode (this is the existing functionality). Please refer to 'CA-215944 Enable Call Log Task Design Document Content Revision.docx' for further details.

2. Recommendation Change: N/A

3. Estimate Change:

Before:

Online ETC 1: 138

Online ETC 2: 28

Online ETC Total: 166

Design ETC 1: 40

Design ETC Total: 40

Release Communication Support ETC 1: 19

Release Communication Support ETC: 19

System Test Support ETC 1: 67

System Test Support Total: 67

Technical Infrastructure Support: 14

Unallocated Hours: 35

After:

Online ETC 1: 178

Online ETC 2: 36

Online ETC Total: 214

Design ETC 1: 55

Design ETC Total: 55

Release Communication Support ETC 1: 23

Release Communication Support Total: 23

System Test Support ETC 1: 84

System Test Support ETC Total: 84

Technical Infrastructure Support: 18

Unallocated Hours: 45

4. Release Change: N/A

5. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-217804] Implement Correspondence changes in 19-76E II

- Resolved: 01/30/2021 01:14 PM

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	313
Reporter:	Ritu China	Regulation Reference:	ACL 19-76 E II	Created:	07/08/2020 11:19 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2020-11-25 00:00:00.0	Other Agency Cross Reference:	CIV-107563

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 7/21/2020 (Prob Build/Deploy)

Current Design:

1. Currently CalSAWS has the following NOAs/forms
NOA - M44-207K (Discontinuance due to Over Income)
Form - NA 274G Overpayment Computations
2. Batch job PB19F107 and PB19F108 generates NA 274G form along with M44-350I and M44-352A forms respectively.
3. CalSAWS – NA 274G incorrectly populates the Disability Based Income (DBI) Disregard value when generated from the Recovery Account Detail Page and Template Repository.
4. Currently C-IV has the following NOAs/forms
NOA - M44-315A (\$10 Minimum Payment, Change NOA)
5. C-IV - NA 301 and NA 303 incorrectly populates the Disability Based Income (DBI) Disregard value when generated from the Recovery Account Detail Page and Template Repository.

Request:

1. CalSAWS – Update the M44-207K NOA(Discontinuance due to Over Income - taken from Errata 19-76 E II)
2. CalSAWS - Add Form NA 274H, this form should be used for overpayments occurring on or after 6/1/2020
3. CalSAWS – Add the CalWORKs Overpayment Packet with M44-350I and NA 274H.
4. CalSAWS – Add the Demand NOA Packet with M44-352A and NA 274G /NA 274H.
5. CalSAWS – Update NA 274G form population for Section A, line items 5, 7 and 10.
6. CalSAWS - Update the Recovery Account Activation batch job to generate CalWORKs Overpayment Packet based on the oldest EDBC associated to the Recovery Account.
7. CalSAWS - Update the Demand NOA batch job to generate Demand NOA Packet based on the oldest EDBC associated to the Recovery Account.
8. CalSAWS – Update the 'Generate Form' button logic on Recovery Account Detail page to generate the CalWORKs overpayment packet with either NA 274G or NA 274H depending on the overpayment months.
9. CalSAWS - Update the existing Income increase NOA to account for the \$10 minimum payment verbiage.
10. C-IV - Update the M44-315A (\$10 Minimum Payment, Change NOA)
11. C-IV - Update the NA 301 and NA 303 Form to populate the correct DBI Disregard value.

Recommendation:

1. CalSAWS - Update the M44-207K NOA
2. CalSAWS - Add the NA 274H form
3. CalSAWS – Add the CalWORKs Overpayment Packet with M44-350I and NA 274H.
4. CalSAWS – Add the Demand NOA Packet with M44-352A and NA 274G /NA 274H.
5. CalSAWS – Update NA 274G form population for Section A, line items 5, 7 and 10.
6. CalSAWS - Update the Recovery Account Activation batch job to generate CalWORKs Overpayment Packet based on the oldest EDBC associated to the Recovery Account.
7. CalSAWS - Update the Demand NOA batch job to generate Demand NOA Packet based on the oldest EDBC associated to the Recovery Account.
8. CalSAWS – Update the 'Generate Form' button logic on Recovery Account Detail page to generate the CalWORKs overpayment packet with either NA 274G or NA 274H depending on the overpayment months.
9. CalSAWS - Update the existing Income increase NOA to account for the \$10 minimum payment verbiage.

- 10. C-IV – Update the M44-315A (\$10 Minimum Payment, Change NOA).
- 11. C-IV - Update the NA 301 and NA 303 Form to populate the correct DBI Disregard value.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. C-IV will implement this Change with SCR CIV-107563 in the 21.03 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

313

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	146
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	77	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	90
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

- 1. Recommendation Change:
Before: Print options were NA for the Demand NOA packet.
After: Print options are updated. NA 247G form population is updated.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Pending SCRB

Content Revision

Description-2:

- 1. Recommendation Change:
Before: County of Los Angeles is hard coded on the NA 274G form.
After: County of Los Angeles is updated to 'County of <County Name>' on the NA 274G form and NA 274H form.

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

- 1. Recommendation Change:
Before:
After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-220989] DPSS/DCFS Support SCR to provide responses to Consortia queries

- Resolved: 01/30/2021 01:41 PM

Team Responsible:	Fiscal	Assignee:	Naresh Barsagade	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Naresh Barsagade	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	1385
Reporter:	Karthikeyan Krishnamoorthy	Regulation Reference:		Created:	10/16/2020 05:40 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Karen J. Rapponotti	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Received expedited build approval from Karen Rapponotti on 10/16/2020

Current Design: This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to CA-220988, was for 21.01

Request: To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for DPSS, due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities.

Recommendation: NA

Outreach

Description:

Migration Impact Description: No migration impact as this is a support-only SCR.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: 1385

Automated Test :	0	Batch/Interfaces :	150	Batch Operations :	0
CalHEERS :	50	CalHEERS Test :	0	Client Correspondence :	200
DBA :	0	Design :	0	Eligibility :	175
Fiscal :	150	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	100	Performance :	0
Release Communication Support :	0	Reports :	100	Reports Test :	100
Security :	0	Special Project :	0	System Test Support :	360
Tech Arch :	0	Tech Ops :	0	Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change:
 Added 50 hrs more to B&I team since we are working with ITD to trouble shoot EDMS service and rerunning ICT jobs as a workaround.
 Before:
 Batch/Interfaces ETC 1: 150
 After:

Batch/Interfaces ETC 1: 200

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-222514] DDID-2359 FDS APIs - Create AWS Developer Portal

Team Responsible:	Tech Arch	Assignee:	Adnan Bukhari	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Binyam Meresa	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	120
Reporter:	Adnan Bukhari	Regulation Reference:		Created:	12/08/2020 10:00 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Documentation	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The Apigee API Management Gateway does not have a developer portal to publish documentation about APIs

Request: FDS API documentation should be published in an easily accessible and secure way for external and internal API consumers and developers.

Recommendation: Create a developer portal on Apigee where all documentation related to an API Proxy such as definition, parameters, responses, errors etc. can be published and would be accessible to consumers and developers with ForgeRock login credentials. See attached design document for details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

none.

Procedure

Description:

Operational Impact:

Estimate: 120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	120	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before: Create a developer portal on Apigee where all documentation related to an API Proxy such as definition, parameters, responses, errors etc. can be published and would be accessible to consumers and developers with ForgeRock login credentials. See attached design document for details.

After: Create a developer portal using AWS Developer Portal where all documentation related to an API Proxy such as definition, parameters, responses, errors etc. can be published and would be accessible to consumers and developers with AWS Cognito Credentials. See new design document for details.

- 2. Estimate Change: N/A
- 3. Release Change:
Before: 21.03
After: 21.03.xx
- 4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CA-222549] CA-214039 DDID 2509: Online Help - Update OLH pages to support e-ICT Document Transfer

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/08/2020 04:14 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 1/13/2021

Current Design: For the 21.03 Release, CA-214039 updates OLH pages to access the Hyland pop-up window for documents supporting e-ICT.

Request: Update the System Online Help to support access to the e-ICT Transfer documents.

Recommendation: Update the following in Online Help:
 1) ICT Detail page
 2) ICT Document Detail page
 3) Case Member List page

Outreach

Description:	
Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	15
Automated Test :	0
CalHEERS :	0
DBA :	0
Fiscal :	0
IVR/CC :	0
Release Communication Support :	0
Security :	0
Tech Arch :	0
Batch/Interfaces :	0
CalHEERS Test :	0
Design :	0
Forms Test :	0
Online :	0
Reports :	0
Special Project :	0
Tech Ops :	0
Batch Operations :	0
Client Correspondence :	0
Eligibility :	0
Imaging :	0
Performance :	0
Reports Test :	0
System Test Support :	0
Training :	15

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 21.03
After: 21.07

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-222558] CA-214686: Online Help - Create and Update OLH pages to support CalHEERS eHIT: BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Process

- Resolved: 02/01/2021 09:53 AM

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/08/2020 05:39 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-108390

Non-Committee Review: Joyce Oshiro 12/17/2020 - Approve

Expedite Approval: Approved by Karen Rapponotti on 1/5/2021

Current Design: For the 21.02 release, SCR CA-214686 updates the System to support the CalHEERS eHIT: BREFS - Consume SAWS Eligibility Authorization and Manage Downstream Processes.

Request: Create and update the System OLH pages for the changes implemented with SCR CA-214686.

- Recommendation:**
1. Create the following Online Help pages:
 - a) MAGI Disposition Detail
 - b) MAGI Disposition List
 - c) MAGI Disposition Error Detail
 2. Update the following Online Help page:
 - a) MAGI Determination Summary
 - b) MAGI Referral Detail
 - c) MAGI Request Error Detail

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	15

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Before: 1. Create the following Online Help pages:
 - a) MAGI Disposition Detail
 - b) MAGI Disposition List
 - c) MAGI Disposition Error Detail
2. Update the following Online Help page:
 - a) MAGI Determination Summary
 - b) MAGI Referral Detail
 - c) MAGI Request Error Detail
- After: 1. Create the following Online Help pages:
 - a) MAGI Disposition Detail
 - b) MAGI Disposition List
 - c) MAGI Disposition Error Detail
2. Update the following Online Help page:
 - a) MAGI Determination Summary
 - b) Person Association List
 - c) Person Association Detail
 - d) MAGI Referral Detail
2. Estimate Change:
Before: 15
After: 35
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:

**Content Revision
Status-4:
Content Revision
Description-4:**

After:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions