


☐ CalSAWS DD&I☒ C-IV M&O☐ CalWIN M&O☒ LRS M&E

Distribution Date:	January 27, 2021
To:	Committee.Medical_CMSP.All, Consortium.RegionalManager.All, PPOC.40, Committee.CalWORKS.CalFresh.all
CIT Name:	CA-214686 CIV-106814 BREfS Consume SAWS Authorization Job Aid titled: Medi-Cal CalHEERS Disposition
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|--|
| <input type="checkbox"/> General
<input checked="" type="checkbox"/> Policy
<input checked="" type="checkbox"/> CW
<input checked="" type="checkbox"/> CF
<input checked="" type="checkbox"/> MC
<input checked="" type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> C4Yourself
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input type="checkbox"/> Training
<input checked="" type="checkbox"/> Help Desk |
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Description: (Including any step-by-step instructions)	<p>Purpose</p> <p>The purpose of this CIT is to advise 40 counties that SCRs CA 214686 and C-IV106814 CalHEERS eHIT: BREfS – Consume SAWS Eligibility Authorization and Manage Downstream Processes are being released into the System (and CalHEERS) with the 21.2 Release, effective Monday, February 15, 2021.</p> <p>The attached Job Aid, Medi-Cal CalHEERS Dispositions, explains the System functionality to accompany this change. This CIT includes the explanation of what information will be included in the Disposition Transactions being sent to CalHEERS, and how the information is displayed in the System.</p> <p>Background</p> <p>Prior to the release of CalHEERS eHIT: BREfS – Consume SAWS Eligibility Authorization and Manage Downstream Processes CalHEERS did not consume, display or utilize Medi-Cal eligibility results from SAWS that differed from the initial CalHEERS Determination of Eligibility (DER) results, therefore the systems were not aligned with accurate eligibility information. The Eligibility Worker accepted the eligibility information sent from CalHEERS upon initial receipt. If that information was not correct eligibility, it was an additional workload for the eligibility worker to correct</p>
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	<p>and send the correct eligibility to CalHEERS, and often caused several Notices of Action to be sent to the applicant, often with conflicting messages.</p> <p>This change allows the Eligibility Workers to update the DER information, if necessary, and then Save and Accept the EDBC is in the System, and a Disposition transaction is sent to CalHEERS with the most current information from SAWS. Once the Disposition is received and consumed by CalHEERS, the downstream processing (e.g., MEDS transactions, NOA generations) will continue. When the Disposition is received and used by CalHEERS, the System is synchronized with information displayed in CalHEERS.</p> <p>County Action</p> <p>The specific action required by users is to be familiar with the new pages and information contained in the attached Draft Job Aid and what information is now displayed in the System.</p> <p>The CalWORKs (CW) and CalFresh (CF) Committee are also included in this CIT distribution, as the CF referral disposition will be sent for CF eligibility once only, unless a new referral is received from CalHEERS for the CF program. This is a change made with this SCR.</p> <p>The Job Aid will be released into production with the CalSAWS 21.05 release.</p>
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Backup Project Contact: (Name, phone number, email address)	<p>Humberto Trinidad (415) 558-1141 TrinidadH@CalACES.org</p>
Attachments:	CIT 0019-21 Medi-Cal CalHEERS Dispositions.docx
Web Portal Link:	<p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2021" folder. 4. Click on the appropriate CIT # folder.