# CalSAWS | Information Transmittal (CIT)     0020-21

☐ **CalSAWS DD&I**     ☒ **C-IV M&O**     ☐ **CalWIN M&O**     ☒ **LRS M&E**

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|---|---|
| **Distribution Date:** | January 27, 2021 |
| **To:** | Committee.Medical_CMSP.All, Consortium.RegionalManagers.All, PPOC.40 |
| **CIT Name:** | CA-209798 | CIV-104735 - Enhance Functionality to Cancel MAGI Referrals and Determination Changes |
| **From:** | CalSAWS Project |

**PPOCs, please forward to the appropriate impacted staff in your county:**

☐ General
☒ Policy
   ☐ CW
   ☐ CF
   ☒ MC
   ☐ CMSP
   ☐ FC/KG/AAP
   ☐ Child Care
   ☐ WtW
   ☐ Other Program(s)_____
☐ C4Yourself     ☐ Your Benefits Now!
☐ Customer Correspondence
☐ Other_____

☐ Reports
   ☐ Fiscal
   ☐ Caseload Movement
   ☐ Management
☐ Fiscal
☐ Security
☐ Batch and Interfaces
☐ Imaging
☐ Migration
☐ Conversion
☐ Technical
☐ Training
☒ Help Desk

| Description: | **Purpose** |
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| | The purpose of this CIT is to notify Los Angeles and C-IV counties that CalSAWS has posted a one-time no county action list for each system as a result of CA-209798/CIV-104735 – Enhance Functionality to Cancel MAGI Referrals and Determination Changes. |
| | The list contains Medi-Cal cases that had a one-time data change to set the "Status" to 'Canceled' for all MAGI Determinations in the same county when all of the following are true: |
| | • The "Type" is 'Determination Change' |
| | • The "Status" is 'Received' and |
| | • All MAGI Determinations with "Type" 'Referral' for the same MAGI Case Number in the same county have "Status" of 'Canceled' |
| | **Background** |
| | The Systems allow a worker to cancel an unsolicited MAGI Determination of type 'Referral' when it is not linked to a case known to The Systems. When multiple MAGI Determinations with type 'Referral' for the same MAGI Case Number are received, cancelling one will automatically cancel all others and send a single Cancel DER |

transaction to CalHEERS. The Cancel DER transaction sent to CalHEERS closes the CalHEERS case on the CalHEERS portal permanently.

The Systems do not allow a Worker to cancel a MAGI Determination of type 'Determination Change' even when it is not linked to a case known to The Systems. The 'Cancel Referral' button displays on the 'MAGI Referral Detail' page for 'Referral' or 'Determination Change' types when the" Status" is 'Received'; however, the functionality does not actually cancel a 'Determination Change' so the "Status" remains 'Received'. Since the functionality does not update the 'Determination Change' "Status" to 'Canceled', the 'Determination Change' remains on the 'MAGI Referral Search' page as an item for the Worker to process.

Changes implemented with SCR CA-209798 CIV-104735 now allows a worker to cancel a 'Referral' or a 'Determination Change' in 'Received' status when the CalHEERS case is not linked to a case within the county. This will update the "Status" for all Referrals and Determination Changes in 'Received' status to 'Canceled' for the CalHEERS case in the same county and send a single Cancel DER transaction to CalHEERS.

### Additional Information

A Journal entry will not be created when the one-time process successfully cancels the Determination Changes, because there is no linkage to a case known to The Systems.

### County Action

**List Name:** Data Cleanup for Determination Changes

**List Criteria:** A list of MAGI Determinations updated from 'Received' status to 'Canceled' from the one-time data change process.

**Columns:**
- MAGI Case Number
- MAGI Case Name
- County
- Initiated Date

**County Action:** No County Action. For reference purposes only.

The lists will be available on the CalSAWS Web Portal at the following locations:

**C-IV Counties:**

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**L.A. County**

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| Backup Project Contact: | Maggie Orozco-Vega<br>(831) 594-6834<br>Orozco-VegaM@CalSAWS.org |
| Attachments: | None |
| Web Portal Link: | ▮▮▮▮▮<br><br>OR<br><br>You may also retrieve the CIT document and attachments by following these steps:<br>1. Click on the CRFIs & CITs link at the top of the page.<br>2. Click on the "CalSAWS Information Transmittal (CIT)" folder.<br>3. Click on the "2021" folder.<br>4. Click on the appropriate CIT # folder. |