



California Health and Human Services Agency  
Office of Systems Integration  
Statewide Automated Welfare System Project  
2525 Natomas Park Drive, Suite 370  
Sacramento, California 95833



GAVIN NEWSOM  
GOVERNOR

February 2, 2021

Ms. CaSonya Thomas, Assistant Executive Officer  
San Bernardino County Human Services Agency  
385 North Arrowhead Avenue, Fifth Floor  
San Bernardino, CA 92415-0128

Dear Ms. Thomas:

This letter provides your county's State Fiscal Year (SFY) 2020/21 reallocation for the California Work Opportunity and Responsibility to Kids Information Network (CalWIN) Consortium Maintenance and Operation (M&O) expenditures. Your county's total allocation for **SFY 2020/21** is **\$75,248,275**, displayed by line item on the next page.

If you have any questions, please contact Tracy Berhel, CalSAWS Fiscal Analyst, at (916) 846-7304 or [BerhelT@CalSAWS.org](mailto:BerhelT@CalSAWS.org).

Sincerely,

Ms. Katie Ouyang  
Consortia Liaison, SAWS Consortia Management Unit, OSI

cc: Ms. Diane Alexander, CalWIN Executive Director  
Ms. Holly Murphy, CalSAWS Project Management Office Director  
Ms. Tracy Berhel, CalSAWS Fiscal Analyst  
Ms. Melissa Gates, CalSAWS Fiscal Analyst



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SFY 2020/21	San Bernardino
<b>MAINTENANCE &amp; OPERATIONS</b>	
<b>Consortium/County Personnel</b>	
County Support Staff	\$0
Consortium Project Team	\$0
Consortium Management	\$3,985,265
<b>Contractor Services</b>	
Application Maintenance	\$14,416,432
Quality Assurance	\$3,012,948
Legal Counsel	\$0
<b>Travel</b>	
County Support Staff	\$0
Consortium Project Team	\$0
<b>Production and Operations</b>	
FM&O - Vendor	\$28,425,281
FM&O - County	\$0
Print Costs	\$0
<b>Hardware Maintenance</b>	
Hardware - Vendor-provided	\$2,313,986
Hardware - County-provided	\$0
<b>Software Maintenance</b>	
Software - Vendor-provided	\$5,952,030
Software - County-provided	\$0
<b>Network</b>	
Wide Area Network	\$1,961,100
Local Area Network	\$0
<b>CalHEERS M&amp;O</b>	
Consortium/County Personnel	\$139,857
Application Maintenance	\$8,282,786
Quality Assurance	\$611,268
FM&O	\$4,291,320
<b>CalHEERS CSCN Expansion</b>	
Consortium/County Personnel	\$139,857
Quality Assurance	\$210,000
Application Maintenance	\$249,595
Production and Operations	\$1,024,464
Software Maintenance	\$0
Network	\$232,086
<b>Total M&amp;O Costs</b>	<b>75,248,275</b>